

Sony Ericsson Consumer Web site

At www.sonyericsson.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of Contact Centers.
- An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in the *Limited warranty* section.

At www.sonyericsson.com/support, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes, unless the phone number is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.

Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.
- **Warning!** May explode if disposed of in fire.
- Do not expose to liquid or moisture or excess humidity.

phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body. When operating with "Hotspot" functionality engaged, a separation distance of 10mm was used.

For more information about SAR and radio frequency exposure, go to: www.sonyericsson.com/health.

Flight mode

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

This licence is governed by the laws of Sweden. When applicable, the foregoing applies to statutory consumer rights.

In the event Software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the Software.

Export regulations

Export regulations: Goods delivered under this Agreement may be the subject to import and export regulations of the European Union, the United States and other countries. Purchaser will comply with these applicable laws and regulations and will obtain and maintain any export and import license required for the delivery of goods to Purchaser under this Agreement. Without limiting the foregoing, and as an example, Purchaser will not knowingly export or re-export goods to destinations identified pursuant to Articles in Chapter II of European Council Regulation (EC) 428/2009 and specifically, and without limitation, Purchaser will also comply with U.S. government Export Administration Regulations ("EAR", 15 C.F.R. §§ 730-774, <http://www.bis.doc.gov/>) administered by Department of Commerce, Bureau of Industry and Security and economic sanctions regulations (30 C.F.R. §§ 500 et. seq., <http://www.treas.gov/offices/enforcement/ofac/>) administered by the U.S. Department of Treasury, Office of Foreign Assets Control.

Limited Warranty

Sony Ericsson Mobile Communications AB, SE-221 88 Lund, Sweden, (Sony Ericsson) or its local affiliated company, provides this Limited Warranty for your mobile phone, original accessory delivered with your mobile phone, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local

- For optimum performance, the product should not be operated in temperatures below -10°C(+14°F) or above +45°C(+113°F). Do not expose the battery to temperatures above +60°C(+140°F).



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony Ericsson authorised personnel should perform service.



- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.
- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.



Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged.

Accessories

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

In the US, compatible Sony Ericsson phones may offer compatibility with TTY terminals (with use of necessary accessory). For more information call the Sony Ericsson Special Needs Center on 877 878 1996 (TTY) or 877 207 2056 (voice), or go to www.sonyericsson-snc.com.

Disposal of old electrical and electronic equipment

Electronic equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city office, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson Contact Center. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.



Disposing of the battery

Check local regulations or call a Sony Ericsson Contact Center for information. Never use municipal waste.



Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Sony Ericsson Contact Center (national rates may apply) or visit www.sonyericsson.com to get further information.

Our warranty

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of one (1) year as from the original date of purchase of the Product.

What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorised distributors or service partners, in the country/region* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Ericsson Product is repaired or replaced. At present, Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorised dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this

Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks. Replace the battery only with another Sony Ericsson battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

Driving

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

www.sonyericsson.com



Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden



1222-9266.4

Important information

information has been removed or changed after the original purchase of the Product from the dealer.

- If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.
- This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and colour may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.
- Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.

- This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorised person.
- The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.
- Tampering with any of the seals on the Product will void the warranty.
- THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY ERICSSON OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

*Geographical scope of the warranty

If you have purchased your Product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an

authorised Sony Ericsson distributor. To find out if your Product is sold in the country you are in, please call the local Sony Ericsson Contact Center. Please observe that certain services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

** In some countries/regions additional information (such as a valid warranty card) may be requested.

Trademarks and acknowledgements

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Support

Anguilla	1-800-080-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Antigua and Barbuda	1-800-081-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Argentina	0800-333-7427 (número gratuito)	questions.CO@support.sonyericsson.com
Australia	1300 650-050 (Toll Free)	questions.AU@support.sonyericsson.com
The Bahamas	1-800-205-6062 (Toll Free)	questions.CO@support.sonyericsson.com
Barbados	1-800-082-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Belgique/ België	02-0745 1611	questions.BE@support.sonyericsson.com
Belize	AN 815, PIN 5597 (Toll Free)	questions.CO@support.sonyericsson.com
Bermuda	1-800-083-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Bolivia	800-100-542 (número gratuito)	questions.CO@support.sonyericsson.com
Brasil	4001-0444 (Capitais e regiões metropolitanas) 0800 884 0444 (Demais regiões)	questions.BR@support.sonyericsson.com
Canada	1 866 766 9374 (Toll Free / sans frais)	questions.CA@support.sonyericsson.com
Cayman Islands	1-800-084-9518 (Toll Free)	questions.CO@support.sonyericsson.com

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Central and Southern Africa	+27 11 506 0123	questions.CF@support.sonyericsson.com
Česká republika	844 550 055	questions.CZ@support.sonyericsson.com
Chile	800-646-425 (número gratuito)	questions.CO@support.sonyericsson.com
Colombia	01800-0966-080 (número gratuito)	questions.CO@support.sonyericsson.com
Costa Rica	0 800 011 0400 (número gratuito)	questions.CO@support.sonyericsson.com
Danmark	3331 2828	questions.DK@support.sonyericsson.com
Deutschland	0180 534 2020 (ortsübliche Gebühren)	questions.DE@support.sonyericsson.com
Dominica	1-800-085-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Ecuador	1-800-0102-50 (número gratuito)	questions.CO@support.sonyericsson.com
Eesti	06 032 032	questions.EE@support.sonyericsson.com
Egypt/مصر	16727	questions.EG@support.sonyericsson.com
Ελλάδα	801 11 810 810 +30 210 899 19 19 (από κινητό τηλέφωνο)	questions.GR@support.sonyericsson.com
El Salvador	800-6323 (número gratuito)	questions.CO@support.sonyericsson.com
España	902 180 576 (tarifa local)	questions.ES@support.sonyericsson.com

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Україна	(+380) 44 590 1515	questions.UA@support.sonyericsson.com
الأردن	+971 4 3919 880	questions.JO@support.sonyericsson.com
الإمارات العربية المتحدة	+971 4 3919 880 (UAE)	questions.AE@support.sonyericsson.com
الكويت	+971 4 3919 880	questions.KW@support.sonyericsson.com
المملكة العربية السعودية	800-8200-727	questions.SA@support.sonyericsson.com
中国	+86 400 810 0000	questions.CN@support.sonyericsson.com
台灣	+886 2 25625511	questions.TW@support.sonyericsson.com
ไทย	02 2483 030	questions.TH@support.sonyericsson.com

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France	09 69 32 21 21 09 69 32 21 22 (Xperia™ uniquement)	questions.FR@support.sonyericsson.com
Guatemala	1-800-300-0057 (número gratuito)	questions.CO@support.sonyericsson.com
Haiti/Ayiti	AN 193, PIN 5598 (numéro gratuit / nimewo gratis)	questions.CO@support.sonyericsson.com
Honduras	AN 8000122, PIN 5599 (número gratuito)	questions.CO@support.sonyericsson.com
Hong Kong/香港	+852 8203 8863	questions.HK@support.sonyericsson.com
Hrvatska	062 000 000	questions.HR@support.sonyericsson.com
India/भारत	1800 11 1800 (Toll Free) +91 (011) 39011111	questions.IN@support.sonyericsson.com
Indonesia	021 2701388	questions.ID@support.sonyericsson.com
Ireland	1850 545 888 (Local rate)	questions.IE@support.sonyericsson.com
Italia	06 48895206 (tariffa locale)	questions.IT@support.sonyericsson.com
Jamaica	1-800-442-3471 (Toll Free)	questions.CO@support.sonyericsson.com
Κύπρος/Kypros	0800 90 909	questions.CY@support.sonyericsson.com
Latvija	67 21 43 01	questions.LV@support.sonyericsson.com
Lietuva	8 700 55030	questions.LT@support.sonyericsson.com
Magyarország	01 880 47 47	questions.HU@support.sonyericsson.com
Malaysia	1800-88-9900 (Toll Free / bebas tol)	questions.MY@support.sonyericsson.com

Maroc/المغرب	+212 2 2958 344	questions.MA@support.sonyericsson.com
México	0 1800 000 4722 (número gratuito)	questions.MX@support.sonyericsson.com
Nederland	0900 8998318	questions.NL@support.sonyericsson.com
Nederlandse Antillen	001-866-509-8660 (gratis nummer)	questions.CO@support.sonyericsson.com
New Zealand	0800-100-150 (Toll Free)	questions.NZ@support.sonyericsson.com
Nicaragua	AN 1800-0166, PIN 5600 (número gratuito)	questions.CO@support.sonyericsson.com
Norge	815 00 840 (lokaltakst)	questions.NO@support.sonyericsson.com
Österreich	0810 200 245	questions.AT@support.sonyericsson.com
Pakistan/پاکستان	021 - 111 22 55 73	questions.PK@support.sonyericsson.com
Panamá	00800-787-0009 (número gratuito)	questions.CO@support.sonyericsson.com
Paraguay	009 800 54 20032 (número gratuito)	questions.CO@support.sonyericsson.com
Perú	0800-532-38 (número gratuito)	questions.CO@support.sonyericsson.com
Philippines/ Pilipinas	+63 2 7891860	questions.PH@support.sonyericsson.com
Polska	+48 22 22 77 444	questions.PL@support.sonyericsson.com
Portugal	808 204 466 (chamada local)	questions.PT@support.sonyericsson.com
República Dominicana	1-800-751-3370 (número gratuito)	questions.CO@support.sonyericsson.com
România	+40 21 401 0401	questions.RO@support.sonyericsson.com
Saint Kitts and Nevis	1-800-087-9518 (Toll Free)	questions.CO@support.sonyericsson.com

Saint Vincent and the Grenadines	1-800-088-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Schweiz/ Suisse/ Svizzera	0848 824 040	questions.CH@support.sonyericsson.com
Singapore	+65 6744 0733	questions.SG@support.sonyericsson.com
Slovenia	01 600 5000	questions.SI@support.sonyericsson.com
Slovensko	02 5443 6443	questions.SK@support.sonyericsson.com
South Africa	0861 632222	questions.ZA@support.sonyericsson.com
South Korea/대한민국	(+82) 1588 4170	questions.KO@support.sonyericsson.com
Suomi	09 299 2000	questions.FI@support.sonyericsson.com
Sverige	013 24 45 00 (lokal taxa)	questions.SE@support.sonyericsson.com
Trinidad and Tobago	1-800-080-9521 (Toll Free)	questions.CO@support.sonyericsson.com
Türkiye	+90 212 473 77 77	questions.TR@support.sonyericsson.com
United Kingdom	08705 237 237 (Local rate)	questions.GB@support.sonyericsson.com
United States	1 866 766 9374	questions.US@support.sonyericsson.com
Uruguay	000-401-787-013 (número gratuito)	questions.CO@support.sonyericsson.com
Venezuela	0-800-1-00-2250 (número gratuito)	questions.CO@support.sonyericsson.com
Việt Nam	1900 1525 (miễn phí)	questions.VN@support.sonyericsson.com
Беларусь	8 82 00 361 0001	questions.BY@support.sonyericsson.com
България	0800 1 8778	questions.BG@support.sonyericsson.com
Россия	+7 (495) 7870986	questions.RU@support.sonyericsson.com