

Sony Ericsson

Important information

Sony Ericsson Consumer Web site

On www.sonyericsson.com/support there is a support section where help and tips are given a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support
- A global network of Call Centers
- An extensive network of Sony Ericsson service partners

A warranty period. Learn more about the warranty conditions in this User guide.

On www.sonyericsson.com, you will find the latest support tools and information. For operator-specific services and features, please contact your network operator. You can also contact our Call Centers. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, local area taxes unless the phone number is toll-free). If you need more information, you need service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.

Recommendations for care and safe use of your products

- Handle with care and keep in a clean and dust-free place.
- Warning! May explode if recharged or recharged by a plug adapter.
- Do not expose your product to liquid or moisture or excess humidity.
- Do not expose to extreme temperatures. Do not expose the battery to temperatures above +60°C (+140°F).
- Do not use a flame or lit tobacco products.
- Do not drop, throw or try to bend your product.
- Do not point or attempt to disassemble or modify your product. Only Sony Ericsson authorized personnel should perform service.

Consult with authorized medical staff and the instructions of the medical device manufacturer before using your product near pacemakers or other medical devices or equipment.

- Discontinue use of electronic device or disable the radio transmitting functionality of the device when not in use.
- Do not use where a potentially explosive atmosphere exists.
- Do not place your product or install wireless equipment in the area above an air bag in your car.
- Caution: Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use your Bluetooth Headset in positions where it is uncomfortable or where it is subject to pressure.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.

Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony Ericsson branded may increase increased safety risks.

Battery

New Li-ionide batteries can have short-term reduced capacity. Fully charge the battery before initial use. For use intended purpose only. Charge the battery in temperatures between +5°C (+41°F) and +45°C (+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks.

Personal medical devices

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm (6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

Driving

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with your vehicle manufacturer for representation and to make your mobile phone safe for use. Handsfree will not affect the electronic systems in your vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions

Some personal devices use location based functions. Location determining functionality is provided "As is" and "With all faults". Sony Ericsson does not make any representation or warranty as to the accuracy of such location information. Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Environmental and electronic equipment

Electrical equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city offices, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson Call Center.

Antenna

Use of antenna devices not marketed by Sony Ericsson could damage your phone, reduce performance, and produce SAR levels above the established limits. Do not cover or tamper with the antenna. Do not use the product with any other antenna or shorted antenna.

Radio frequency (RF) exposure and Specific Absorption Rate (SAR)

When your phone or Bluetooth handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. SAR will be entitled third party or independent certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of differences in safety based on differences in SAR value. Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the SAR value is measured at the back of the head. For ear-to-ear operation, the SAR value is measured at the temple. For head-to-head operation, the SAR value is measured at the temple. For head-to-head operation, the SAR value is measured at the temple. For head-to-head operation, the SAR value is measured at the temple.

For more information about SAR and radio frequency exposure go to: www.sonyericsson.com/health.

Malware

Malware (short for malicious software) is software that can harm your mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While your device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that your device will be impervious to introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or installing any software from unknown sources, using trustworthy sources to access the Internet, and only downloading content to your mobile phone from known, reliable sources. Accessories

Only Sony Ericsson branded original accessories and certified service partners.

Some products are not tested by Sony Ericsson and may interfere with the operation of your device. Exposure, radio performance, sound loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

TTY, computerized Sony Ericsson phones may offer compatibility with TTY terminals (with a necessary accessory). For more information call the Sony Ericsson Special Needs Center at 877 878 1996 (TTY) or 877 207 2056 (voice), or go to www.sonyericsson-snc.com.

Environmental and electronic equipment

Electrical equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city offices, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson Call Center.

Disposing of the battery

Check local regulations or call a Sony Ericsson Call Center for information. Never use municipal waste.

Memory

If your product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If your product is equipped with a memory card reader, check memory card compatibility before purchase or use. The memory card is formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact your computer support.

WARNING: If your device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on Memory Card Use

- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert part of any memory card adapter.
- Do not use the memory card in a device that is not compatible with the memory card.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss of data or data on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, or turn off the power while formatting, reading or writing data, or when you use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information

Erse personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the phone memory does not ensure that it cannot be recovered. Sony Ericsson does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

Loudness warning!

Avoid volume levels that may be harmful to your hearing.

End User License Agreement

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2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. No warranty shall cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid. A replaceable battery can be charged and discharged more than a hundred times. However, it will eventually wear out. This is not a defect and corresponds to normal wear and tear. When the talk time or standby time is noticeably shorter, it is time to replace your battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and color may occur between the phones. There may be small, bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and cannot be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is not uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, or range of the system.

5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorized person.

6. The warranty does not cover Product failures which have been caused by the use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.

Sony Ericsson disclaims any and all warranties, whether express or implied, for the Product or to the Product or peripheral devices as a result of viruses, trojan horses, spyware, or other malicious software. Sony Ericsson strongly recommends that you install appropriate virus protection software on your Product and any peripheral devices connected to it, as available, and update it regularly, to better protect your device. It is understood, however, that such software will never fully protect your Product or its peripheral devices and Sony Ericsson disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfill its intended purpose.

7. Tarping with any of the seals on the Product will void the warranty.

8. THESE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY ERICSSON OR ITS LICENSORS

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorized dealer specifying the date of purchase and serial number is presented with the Product to be repaired or replaced by Sony Ericsson. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.

2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. No warranty shall cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid. A replaceable battery can be charged and discharged more than a hundred times. However, it will eventually wear out. This is not a defect and corresponds to normal wear and tear. When the talk time or standby time is noticeably shorter, it is time to replace your battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

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Minor variations in camera image appearance may occur between phones. This is not uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, or range of the system.

5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorized person.

6. The warranty does not cover Product failures which have been caused by the use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.

Sony Ericsson disclaims any and all warranties, whether express or implied, for the Product or to the Product or peripheral devices as a result of viruses, trojan horses, spyware, or other malicious software. Sony Ericsson strongly recommends that you install appropriate virus protection software on your Product and any peripheral devices connected to it, as available, and update it regularly, to better protect your device. It is understood, however, that such software will never fully protect your Product or its peripheral devices and Sony Ericsson disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfill its intended purpose.

7. Tarping with any of the seals on the Product will void the warranty.

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