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Contents

Getting started	5	More than one call	31
Assembly	5	My numbers	32
Turning on the phone	5	Accept calls	32
Help in your phone	7	Restricted dialling	33
Charge the battery	7	Fixed dialling	33
Using the USB charger	8	Call time and cost	34
Note:	8	Messaging	34
Phone overview	10	Text messages	35
Menu overview	12	Picture messages	35
Navigation	14	Message options	36
File manager	15	Templates	37
Phone language	17	Voice messages	37
Entering text	17	Email	38
Chinese input	18	My friends	39
Stroke input	19	Area and cell information	41
Pinyin input	21	Imaging	42
Calling	22	Camera and video recorder	42
Making and receiving calls	22	Viewfinder and camera keys	42
Contacts	23	Using the camera	43
Call list	27	Getting more from the camera	44
Speed dial	28	Camera icons and settings	44
Vicemail	28	Camera shortcuts	45
Voice control	28	Transferring pictures	45
Diverting calls	30	Camera printing	46



Pictures 46

PhotoDJ™ and VideoDJ™ 47

Themes 48

Entertainment 48

Stereo portable handsfree 48

Music and video players 48

Transferring music from
a computer 49

TrackID™ 51

Radio 52

PlayNow™ 52

Ringtones and melodies 53

MusicDJ™ 54

Sound recorder 54

Games 54

Applications 55

Connectivity 56

Settings 56

Phone name 56

Using the Internet 57

Web feeds 58

Bluetooth™ wireless
technology 58

Using the USB cable 60

Synchronizing 62

Update service 64



More features 65

Alarms 65

Calendar 65

Tasks 67

Notes 67

Timer, stopwatch and
calculator 68

Code memo 68

Profiles 69

Time and date 70

Locks 70

Troubleshooting 72

Common questions 72

Error messages 73

Important information 75

Guidelines for Safe and
Efficient Use 77

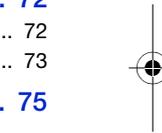
End User Licence Agreement 81

Limited Warranty 82

FCC Statement 84

Declaration of Conformity
for K858c 84

Index 85





Sony Ericsson K858c

GSM 850/900/1800/1900

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Please note:

Some of the services in this User guide are not supported by all networks. *This also applies to the GSM International Emergency Number 112.*

Please contact your network operator or service provider if you are in doubt whether you can use a particular service or not.

Please read the *Guidelines for safe and efficient use* and the *Limited warranty* chapters before you use your mobile phone.

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Note: Sony Ericsson advises users to backup their personal data information.

All illustrations are for illustration only and may not accurately depict the actual phone. Some products may display a 17-digit number when you press *#06#. The first 15 digits are the IMEI number, and the last 2 digits are software update number.

Instruction symbols

These symbols appear in the User guide.



Note



Tip



Warning



A service or function is network- or subscription-dependent. Contact your network operator for details.



Use a touch option or navigation key to scroll and select. See *Navigation* on page 14.

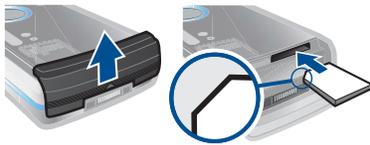


Getting started

Assembly

Before you start using your phone, you need to insert a SIM card and the battery.

To insert the SIM card



- 1 Remove the battery cover.
- 2 Slide the SIM card into its holder with the golden contacts facing down.

To insert the battery



- 1 Insert the battery with the label side down and the connectors facing each other.

- 2 Close and slide the battery cover into place.

Turning on the phone

To turn on the phone



- 1 Press and hold down ①.
 - 2 Select a mode:
 - **Normal mode** – full functionality.
 - **Flight mode** – limited functionality.
 - 3 Enter your SIM card PIN, if requested and select **OK**.
 - 4 Select a language.
 - 5 Select **Cont.** > **Yes** to use the setup wizard while settings are downloaded.
- 💡 If you want to correct a mistake when you enter your PIN, press **C**.



SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger before you insert or remove the SIM card.

 You can save contacts on the SIM card before you remove it from your phone. See *To copy names and numbers to the SIM card on page 25*.

PIN

You may need a PIN (Personal Identification Number) to activate the services in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as *, unless it starts with emergency number digits, for example, 112 or 911. You can see and call an emergency number without entering a PIN.

 If you enter the wrong PIN three times in a row, the SIM card is blocked. See *SIM card lock on page 70*.

Flight mode

In [Flight mode](#) the network and radio transceivers are turned off to prevent disturbance to sensitive equipment.

 You can use the Bluetooth™ function in *Flight mode*.

Startup screen

The startup screen appears when you turn your phone on. See *Using pictures on page 46*.

Standby

After you have turned your phone on and entered your PIN, the name of the network operator appears. This view is called standby.



Help in your phone

Help and information are available in your phone. See *Navigation* on page 14.

To use the setup wizard

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Setup wizard**.
- 2 Select an option.

To view information about functions

- Scroll to a function and select **Info**, if available. In some cases, **Info** appears under **Options**.

To view the phone demonstration

- From standby select **Menu** > **Entertainment** > **Demo tour**.

To view status information

- From standby press the volume key up.

Charge the battery

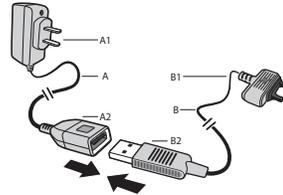
Your phone battery is partly charged when you buy it.

- ! It may take 30 minutes for the battery icon to appear on the screen.

Non-USB Charger (old type)



USB Charger (new type)



- A AC adapter
- A1 AC adapter connector
- A2 AC adapter USB socket
- B USB cable
- B1 USB cable connector
- B2 USB cable plug

Using the USB charger

To connect the charger and charge the battery

- 1 Connect the USB cable plug to the AC adapter USB socket, as shown in the above illustration. The USB cable is supplied with your phone.



- 2 Connect the USB cable connector to your phone. Press a key to view the charging status on the screen. It takes approximately 2.5 hours to fully charge the battery.

To remove the charger

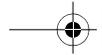


- 1 Charge your battery until the battery icon indicates a full charge.
- 2 Tilt the USB charger connector upwards to remove it.

8 Getting started

Note:

- 1 The USB cable for the new USB charger shown in the illustration (Part. B in the new-type charger illustration) on page 7 is **only intended for charging your phone. Do not use it for transferring data.**
- 2 The USB cable for the USB charger shown in the illustration (Part. B in the new-type charger illustration) is only intended for connection to the AC adapter (Part. A in the new-type charger illustration) to charge your phone. **It must not be used for connection to a PC. It can only be used for charging your phone. Never use it for charging accessories.**
- 3 Sony Ericsson strongly recommends that you use only Sony Ericsson branded original batteries, the part of power supply device in accordance with YD/T 1591-2006 specifications of Communications Industry Standards of P. R. China (Part A in the new-type charger illustration) and the USB cable supplied with your phone to charge the phone. The use of third-party products may decrease the performance of your phone and/or pose a risk to your health or safety.



4 Sony Ericsson recommends that you **never mix the use the new USB charger and the old non-USB charger. The phone with new-type charger in box cannot be charged with the old-type charger, and vice versa.** The use of both the chargers may decrease the performance of your phone and/or pose a risk to your health or safety.

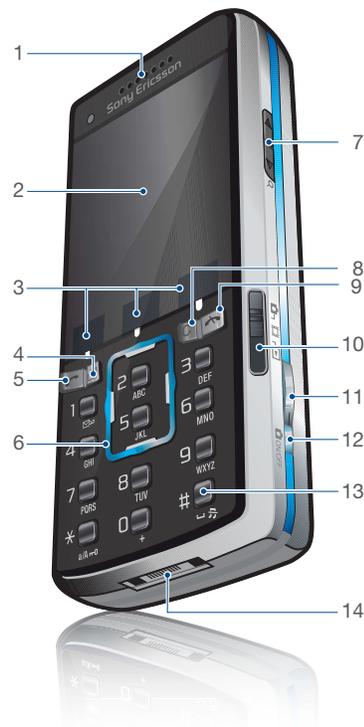
 *You can use the phone during charging. You can charge the battery for more or less than 2.5 hours. Interrupted charging will not damage the battery.*

 *Use only Sony Ericsson branded original batteries intended for use with your mobile phone. If you use other batteries you may not be able to charge your phone.*



Phone overview

- 1 Ear speaker
- 2 Screen
- 3 Touch options
- 4 Activity menu key
- 5 Call key
- 6 Navigation key
- 7 Volume, digital zoom keys
- 8 C key (Clear)
- 9 End key
- 10 Camera switch mode key
- 11 Camera key
- 12 Camera on/off key
- 13 Silent key
- 14 Connector for charger, handsfree and USB cable



- 15 On/off key
- 16 Camera lens cover
- 17 Flash





Menu overview



PlayNow™*



Monternet*



Entertainment

- Online services*
- Games
- TrackID™
- VideoDJ™
- PhotoDJ™
- MusicDJ™
- Remote control
- Record sound
- Demo tour



Cyber-shot™



Messaging

- Write new
- Inbox
- Email
- Web feeds
- Drafts
- Outbox
- Sent messages
- Saved messages
- My friends*
- Call voicemail
- Templates
- Manage messages
- Settings



Media



Alarms



Contacts

- Myself
- New contact



Radio



12 Getting started



Calls**

 All

 Answered

 Dialed

 Missed

Organizer

File manager**
Applications
Calendar
Tasks
Notes
Synchronization
Timer
Stopwatch
Calculator
Code memo

Settings**

 General
Profiles
Time & date
Language
Update service
Voice control
New events
Shortcuts
Flight mode
Security
Setup wizard
Accessibility
Phone status
Master reset

 Sounds & alerts
Ring volume
Ringtone
Silent mode
Increasing ring
Vibrating alert
Message alert
Key sound

 Display
Wallpaper
Themes
Startup screen
Screen saver
Clock size
Brightness
Edit line names*

 Calls
Speed dial
Smart search
Divert calls
Switch to line 2*
Manage calls
Video share*
Time & cost*
Show/hide my no.
Handsfree

 Connectivity*
Bluetooth
USB
Phone name
Network sharing
Synchronization
Device management
Mobile networks
Internet settings
Streaming settings
Message settings*
Accessories

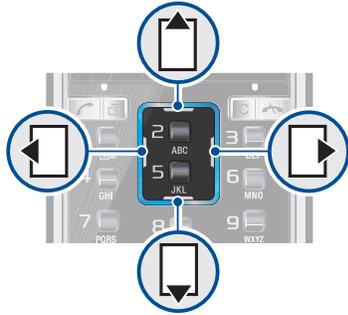
* Some menus are operator-, network- and subscription-dependent.

** You can use the navigation key to scroll between tabs in submenus. For more information, see Navigation on page 14.

Navigation

The main menus are shown as icons. Some submenus include tabs.

To navigate the phone menus



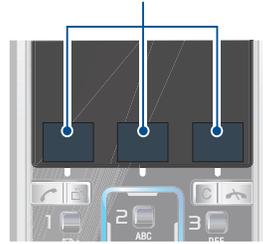
- 1 From standby select **Menu**.
- 2 Use the navigation key to move through the menus.

To scroll between the tabs

- Scroll to a tab by pressing the navigation key left or right.

To use the touch options

Touch options



- Select an action shown at the bottom of the screen by pressing the left, centre or right touch option.

To view options for an item

- Select **Options** to, for example, edit.

To return to standby

- Press .

To end a function

- Press .

To navigate your media

- 1 From standby select **Media**.
- 2 Use the navigation key to move up, down, left and right through the menus.

To delete items

- Press **C** to delete items such as numbers, letters, pictures and sounds.

Shortcuts

You can use keypad shortcuts to go directly to a menu. Menu numbering starts from the top left icon and moves across and then down row by row.

To go directly to a main menu

- From standby select **Menu** and press **1** - **9**, *** (star)**, **0 +** or **# (hash)**.

To use navigation key shortcuts

- From standby press **↑**, **↓**, **←** or **→** to go directly to a function.

To edit a navigation key shortcut

- 1 From standby select **Menu > Settings > the General tab > Shortcuts**.
- 2 Scroll to an option and select **Edit**.
- 3 Scroll to a menu option and select **Shortc.**

Activity menu

The activity menu gives you quick access to certain functions.

To open the activity menu

- Press **☰**.

Activity menu tabs

- **New events** – missed calls and new messages.
- **Running apps** – applications that are running in the background.
- **My shortcuts** – add your favourite functions to access them quickly.
- **Internet** – quick access to the Internet.

File manager

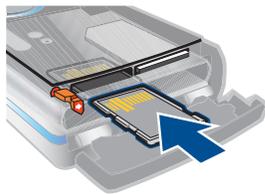
You can use the file manager to handle files saved in the phone memory or on a memory card.

- ! *You may have to purchase a memory card separately.*

Memory card

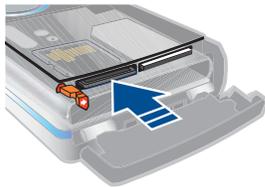
Your phone supports Memory Stick Micro™ (M2™) or MicroSD™ memory card adding more storage space to your phone. It can also be used as a portable memory card with other compatible devices.

To insert a memory card



- Open the battery cover and insert the memory card with the golden contacts facing up.

To remove a memory card



- Open the battery cover and press the edge of the memory card to release and remove it.

To view memory card options

- 1 From standby select **Menu > Organizer > File manager > the On memory card tab.**
- 2 Select **Options.**

Handling files

You can move and copy files between your phone, a computer and a memory card. Files are saved on the memory card first and then in the phone memory. Unrecognized files are saved in the **Other** folder.

You can create subfolders to move or copy files to. You can select more than one or all the files in a folder at the same time for all folders except **Games** and **Applications.**

If the memory is full, delete some content to create space.

File manager tabs

The file manager is divided into three tabs, and icons indicate where the files are saved.

- **All files** – all content in the phone memory and on a memory card
- **In phone** – all content in the phone memory
- **On memory card** – all content on a memory card

To view information about files

- 1 From standby select **Menu > Organizer > File manager.**
- 2 Find a file and select **Options > Information.**

To move a file in the file manager

- 1 From standby select **Menu** > **Organizer** > **File manager**.
- 2 Find a file and select **Options** > **Manage file** > **Move**.
- 3 Select an option.

To select more than one file in a folder

- 1 From standby select **Menu** > **Organizer** > **File manager**.
- 2 Scroll to a folder and select **Open**.
- 3 Select **Options** > **Mark** > **Mark several**.
- 4 For each file you want to mark, scroll to the file and select **Mark**.

To delete a file from the file manager

- 1 From standby select **Menu** > **Organizer** > **File manager**.
- 2 Find the file and press **C**.

Phone language

You can select a language to use in your phone.

To change the phone language

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Language** > **Phone language**.
- 2 Select an option.

Entering text

You can use multitap text input or T9™ Text Input **T9** to enter text. The T9 Text Input method uses a built-in dictionary.

To change text input method

- When you enter text, press and hold down *** (star)**.

To shift between capitals and lower-case letters

- When you enter text, press **⇄**.

To enter numbers

- When you enter text, press and hold down **0+** – **9**.

To enter full stops and commas

- When you enter text, press **1**.

To enter text using T9™ Text Input

- 1 From standby select, for example, **Menu** > **Messaging** > **Write new** > **Text message**.
- 2 If **T9** is not displayed, press and hold down *** (star)** to change to T9 Text Input.
- 3 Press each key only once, even if the letter you want is not the first letter on the key. For example, to write the word “Jane”, press **5**, **2**, **6**, **3**. Write the whole word before looking at the suggestions.

- 4 Use  or  to view suggestions.
- 5 Press  to accept a suggestion.

To enter text using multitap

- 1 From standby select, for example, [Menu](#) > [Messaging](#) > [Write new](#) > [Text message](#).
- 2 If **T9** is displayed, press and hold down  to change to multitap text input.
- 3 Press  –  repeatedly until the desired letter appears.
- 4 When a word is written, press  to add a space.

! *Multitap input only applies when Latin characters are selected as writing language.*

To add words to the built-in dictionary

- 1 When you enter text using T9 Text Input, select [Options](#) > [Spell word](#).
- 2 Write the word using multitap input and select [Insert](#).

Chinese input

This mobile phone has different input methods for entering Chinese characters:

- Stroke input
- Pinyin input

You can use these methods, for example, to enter Chinese names and Chinese short messages.

Switching between Chinese input methods

In the Chinese editing mode, you can select and switch quickly to another input method by pressing and holding .

General instructions

Regardless of which input method you choose, your phone has a function to speed up the entry of Chinese characters. Whenever you enter a stroke or a Pinyin letter, a candidate row of the most frequently used characters containing that stroke or relating to that letter appears at the bottom of the screen.

If the character you want is not displayed in the candidate row, press  to present another candidate row. Continue pressing  until the character you want is displayed. Alternatively, you can enter the next stroke or Pinyin letter and a new set of characters will immediately be displayed in the candidate row. To go back to the previous row, press . To select a character in the candidate row, press the navigation key or press and hold the key corresponding to the number above the character you want to enter.

Stroke input

A Chinese character is built up of strokes. There are more than 30 basic strokes, which are grouped into 5 stroke categories. Each category is represented on the keypad by one of the keys (1) - (5). The Wild Card key (6), is used when you are not sure of which stroke to use.

Stroke categories

The 5 stroke categories are defined in the table below:

Number Key	Stroke Category	Basic Stroke	Stroke Name	Character
1	一	一	Over	王 十 在
		丿	Lift	海 红 牡 状 习
2	丨	丨	Down	中 业 上 门 丑
		𠃉	Down-Hook	小 水 打 子 承
		丨	Short Slope Down	直 真 质 草
3	丿	丿	Long Left Slope	八 九 丹 风 片
		𠃊	Over Slope	香 千 匕 后 丢
		丿	Short left Slope	而 页 面 学 殷

Number Key	Stroke Category	Basic Stroke	Stroke Name	Character
4	丶	丶	Dot	六 学 雷 心 性
		㇇	Right Slope	人 火 又 送 林
		㇏	Down-Curved-Over	四 西 西 酸
5	㇇	㇏	Down-Over	山 巨 屯 母 凶
		㇏	Left Slope-Over	么 去 公 约 能
		㇏	Left Slope-Dot	女 要 好 巡 巢
		㇏	Down-Lift	衣 以 饭 收 长
		㇏	Right Slope-Hook	我 或 民 成 伐
		㇏	Down-Over-Hook	心 必 思 忘
		㇏	Down-Over-Curved-Hook	电 也 毛 冗 孔
		㇏	Down-Over-Left Slope	专 传 转
6	㇇	㇏	Down-Over-Down-Hook	马 与 张 号 费
		㇏	Down-Over-Down	鼎 鼐
		㇏	Over-Hook	写 字 皮 通 免

Number Key	Stroke Category	Basic Stroke	Stroke Name	Character
		フ	Over-Down	口 己 户 书 骨
		フ	Over-Down-Hook	力 习 也 同 水
		フ	Over-Left Slope	又 之 登 多 社
		フ	Over-Down-Over-Left Slope	及 极 廷 建
		フ	Over-Left Slope-Curved-Hook	阿 队 陈 那 部
		フ	Over-Down-Over-Hook	乃 透 鼎 隼 杨
		フ	Over-Down-Over-Down	凸
		フ	Curved-Hook	狗 豹 家 逐 狂
		フ	Over-Down-Curved-Hook	乙 九 瓦 飞 风
		フ	Over-Down-Over	投 沿 船 凹
		フ	Over-Down-Lift	话 计 认 讯
6	? (Wild card key)			

Components

The basic building units of Chinese characters are components that are made up of strokes. After entering the first two strokes of the desired character, the component and character candidates that started with that stroke are displayed in the candidate row.

Using components is a fast method for entering complex characters.

 The smaller candidates surrounded by dotted frames are components, and the bigger candidates without dotted frames are characters.

For example, to enter “信息”

- 1 Enter “フ”, “フ” and “フ”.
- 2 Move the cursor to “信”, press . Move the cursor to “息”, press  again to select “息”.

Example of using the wild card key

The wild card key , is used to supplement unclear strokes in entering characters. If you want to enter “互”, but you only know that “一” is the first and the last stroke of the character and that the total number of strokes is four, enter , , , . The character is displayed in the candidate row.

Pinyin input

Press the keys containing the required Pinyin letters, and the phone will make various proposals on the screen, according to the pronunciation rules of Mandarin.

Below is the key mapping of Pinyin letters on the keypad.

Number Key	Pinyin Letter
2	a b c
3	d e f
4	g h i
5	j k l
6	m n o
7	p q r s
8	t u ü
9	w x y z

☛ On the keypad, the letter ü is replaced by v.

For example, to enter “信息”

- 1 Press (9), (4), (6).
- 2 When “xin” is highlighted, press  or  and select “信”, then press (0). (If you want to enter any of the other suggested Pinyin combinations, scroll up or down to the desired combination, then press (0)).
- 3 Press (0) again to select “息”, when “息” is highlighted.

Fuzzy Pinyin

Fuzzy Pinyin is an option for the Pinyin input method, which contains additional spelling alternatives. When in Pinyin input mode, press [More > Writing options > Fuzzy Pinyin > On](#).

Input punctuation, symbols and smilies

Under any Chinese input mode, press , to see the table of punctuation marks, symbols and smilies. Use the navigation key to make a selection. Press  to enter a space into the text.

Calling

Making and receiving calls

You need to turn on your phone and be within range of a network.

To make a call

- 1 From standby enter a phone number (with international country/region code and area code, if applicable).
- 2 Press .

 You can call numbers from your contacts and call list. See [Contacts](#) on page 23, and [Call list](#) on page 27. You can also use your voice to make calls. See [Voice control](#) on page 28.

To make international calls

- 1 From standby press  until a "+" sign appears.
- 2 Enter the country/region code, area code (without the first zero) and phone number.
- 3 Press .

To re-dial a number

- When [Retry?](#) appears select [Yes](#).

 Do not hold your phone to your ear when waiting. When the call connects, your phone gives a loud signal.

To answer a call

- Press .

To reject a call

- Press .

To change the ear speaker volume during a call

- Press the volume key up or down.

To mute the microphone during a call

- 1 Press and hold down .
- 2 Press and hold down  again to resume.

To turn the loudspeaker on during a call

- Select [SpkrOn](#).

 Do not hold your phone to your ear when using the loudspeaker. This could damage your hearing.

To view missed calls from standby

- Press  and scroll to the [New events](#) tab and select a number.
- Press  to open the call list.

Emergency calls

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used to make emergency calls in any country/region, with or without the SIM card inserted, if a GSM network is within range.

! *In some countries/regions, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.*

To make an emergency call

- From standby enter 112 (the international emergency number) and press .

To view your local emergency numbers

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Special numbers** > **Emergency nos.**

Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

Default contact

You can choose which contact information is shown as default. If **Phone contacts** is selected as default, your contacts show all the information saved in **Contacts**. If you select **SIM contacts** as default, your contacts show names and numbers saved on the SIM card.

To select default contacts

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Advanced** > **Default contacts**.
- 3 Select an option.

Phone contacts

Phone contacts can contain names, phone numbers and personal information. They are saved in the phone memory.

To add a phone contact

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Add**.
- 3 Enter the name and select **OK**.
- 4 Enter the number and select **OK**.
- 5 Select a number option.
- 6 Scroll between tabs and select the fields to add information.
- 7 Select **Save**.

Calling contacts

To call a phone contact

To call a contact written in Chinese characters

- 1 > **Contacts**. Then enter the entire multi-letter name, pure initial or mixed initial pinyin of Chinese contacts you want to call. For example:



Initial status

Full name search

Pure initial search

Mixed initial search

- 2 When the contact is highlighted, press or to select a number and press

To call a contact written in Latin characters

- 1 > **Contacts**. Scroll to, or enter the first letters or all letters of the contact you want to call (a maximum of 10 letters).



Initial

Input 'A'

input 'AM'

input 'AMY'

- 2 When the contact is highlighted, press or to select a number and press

Note: Phone supports Chinese and English contacts mixed search. When a contact is written in Latin characters, the entered letter can reach the Latin contact you want to call; when a contact is written in Chinese characters, the entered letter can reach the pinyin of Chinese contact you want to call.

To call with Smart search

- 1 From standby press **(1)** – **(9)** to enter a contact name or a phone number. All entries which match the sequence of digits or letters are shown in a list.
- 2 Scroll to a contact or a phone number and press **↵**.

To turn Smart search on or off

- 1 From standby select **Menu > Settings > the Calls tab > Smart search**.
- 2 Select an option.

Editing contacts**To add information to a phone contact**

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to a contact and select **Options > Edit contact**.
- 3 Scroll between the tabs and select **Add**.
- 4 Select an option and an item to add.
- 5 Select **Save**.

 *If your subscription supports Calling Line Identification (CLI) service, you can assign personal ringtones to contacts.*

To copy names and numbers to the SIM card

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Options > Advanced > Copy to SIM**.
- 3 Select an option.

To automatically save names and phone numbers on the SIM card

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Options > Advanced > Auto save on SIM**.
- 3 Select an option.

To save contacts on a memory card

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Options > Advanced > Back up to m. card**.

SIM contacts

SIM contacts can contain names and numbers only. They are saved on the SIM card.

To add a SIM contact

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Add**.
- 3 Enter the name and select **OK**.
- 4 Enter the number and select **OK**.
- 5 Select a number option and add more information, if available.
- 6 Select **Save**.

 *When you copy all contacts from your phone to the SIM card, all existing SIM card information is replaced.*

To call a SIM contact

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to a contact and press **↵**.

To copy names and numbers to phone contacts

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Options > Advanced > Copy from SIM**.
- 3 Select an option.

Deleting contacts

To delete a contact

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to a contact and press **Ⓞ**.

To delete all phone contacts

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Options > Advanced > Delete all contacts**.

Sending contacts

To send a contact

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to a contact and select **Options > Send contact**.
- 3 Select a transfer method.

! *Make sure the receiving device supports the transfer method you select.*

Memory status

The number of contacts you can save in your phone or on the SIM card depends on available memory.

To view memory status

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **New contact** and select **Options > Advanced > Memory status**.

Synchronizing contacts

Contacts can be synchronized with a Microsoft Exchange Server (Microsoft® Outlook®). For more information see *Synchronizing* on page 62.

Myself

You can enter information about yourself and, for example, send your business card.

To enter Myself information

- 1 From standby select **Menu > Contacts**.
- 2 Scroll to **Myself** and select **Open**.
- 3 Scroll to an option and edit the information.
- 4 Select **Save**.

To add your own business card

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **Myself** and select **Open**.
- 3 Scroll to **My contact info** and select **Add** > **Create new**.
- 4 Scroll between tabs and select the fields to add information.
- 5 Enter the information and select **Save**.

 *To enter a symbol select **Options** > **Add symbol** > **Insert**.*

To send your business card

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **Myself** and select **Open**.
- 3 Scroll to **My contact info** and select **Send**.
- 4 Select a transfer method.

 *Make sure the receiving device supports the transfer method you select.*

Groups

You can create a group of phone numbers and email addresses from **Phone contacts** to send messages to. See *Messaging* on page 34. You can also use groups (with phone numbers) when you create accepted callers lists. See *Accept calls* on page 32.

To create a group of numbers and email addresses

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Groups**.
- 3 Scroll to **New group** and select **Add**.
- 4 Enter a name for the group and select **Cont.**
- 5 Scroll to **New** and select **Add**.
- 6 For each contact phone number or email address you want to mark, scroll to it and select **Mark**.
- 7 Select **Cont.** > **Done**.

Call list

You can view information about recent calls.

To call a number from the call list

- 1 From standby press  and scroll to a tab.
- 2 Scroll to a name or a number and press .

To add a call list number to contacts

- 1 From standby press  and scroll to a tab.
- 2 Scroll to the number and select **Save**.
- 3 Select **New contact** to create a new contact or select an existing contact to add the number to.

To clear the call list

- 1 From standby press .
- 2 Scroll to the **All** tab and select **Options** > **Delete all**.

Speed dial

Speed dialling lets you select nine contacts that you can dial quickly. The contacts can be saved in positions 1-9.

To add contacts to speed dial numbers

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Speed dial**.
- 3 Scroll to a position number and select **Add**.
- 4 Select a contact.

To speed dial

- From standby enter the position number and press .

Voicemail

If your subscription includes an answering service, callers can leave a voicemail message when you cannot answer a call.

To enter your voicemail number

- 1 From standby select **Menu** > **Messaging** > **Settings** > **Voicemail number**.
- 2 Enter the number and select **OK**.

To call your voicemail service

- From standby press and hold down .

Voice control

By creating voice commands you can:

- Voice dial – call someone by saying their name
- Activate voice dialling by saying a “magic word”
- Answer and reject calls when you use a handsfree

To record a voice command using voice dialling

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Voice control** > **Voice dialling** > **Activate**.
- 2 Select **Yes** > **New voice command** and select a contact. If the contact has more than one number, select the number to add the voice command to.
- 3 Record a voice command such as “John mobile”.

- 4 Follow the instructions that appear. Wait for the tone and say the command to record. The voice command is played back to you.
- 5 If the recording sounds OK, select **Yes**. If not, select **No** and repeat steps 3 and 4.

! *Voice commands are saved in the phone memory only. They cannot be used in another phone.*

To re-record a voice command

- 1 From standby select **Menu > Settings > the General tab > Voice control > Voice dialling > Edit names**.
- 2 Scroll to a command and select **Options > Replace voice**.
- 3 Wait for the tone and say the command.

Voice dialling

You can hear your recorded contact name when you receive a call from that contact.

To voice dial

- 1 From standby press and hold down a volume key.
- 2 Wait for the tone and say a recorded name, for example "John mobile". The name is played back to you and the call is connected.

The magic word

You can record and use a voice command as a magic word to activate voice dialling without pressing any keys. Your handsfree must be connected to your phone when using the magic word.

! *You should choose a long, unusual word or phrase that can easily be distinguished from ordinary background speech. Bluetooth handsfree does not support this feature.*

To activate and record the magic word

- 1 From standby select **Menu > Settings > the General tab > Voice control > Magic word > Activate**.
- 2 Follow the instructions that appear and select **Cont**. Wait for the tone and say the magic word.
- 3 Select **Yes** to accept or **No** for a new recording.
- 4 Follow the instructions that appear and select **Cont**.
- 5 Select where your magic word is to be activated.

To make a call using the magic word

- 1 In standby make sure  is visible.
- 2 Say the magic word.
- 3 Wait for the tone and say a voice command.

Voice answering

When you use a handsfree, you can answer or reject incoming calls with your voice.

To activate voice answering and record voice answer commands

- 1 From standby select **Menu > Settings > the General tab > Voice control > Voice answer > Activate**.
- 2 Follow the instructions that appear and select **Cont**. Wait for the tone and say "Answer", or another word.
- 3 Select **Yes** to accept or **No** for a new recording.
- 4 Follow the instructions that appear and select **Cont**. Wait for the tone and say "Busy", or another word.
- 5 Select **Yes** to accept or **No** for a new recording.
- 6 Follow the instructions that appear and select **Cont**.
- 7 Select where your voice answering is to be activated.

To answer a call using voice commands

- Say "Answer".

To reject a call using voice commands

- Say "Busy".

Diverting calls

You can divert calls, for example, to an answering service.

- ! *When **Restrict calls** is used, some divert call options are not available. See **Restricted dialling** on page 33.*

Divert call options

Standard options are:

- **Divert always** – divert all your calls
- **When busy** – if a call is ongoing
- **Not reachable** – if your phone is turned off or unreachable
- **No reply** – if a call is not answered in a specified time

To divert calls

- 1 From standby select **Menu > Settings > the Calls tab > Divert calls**.
- 2 Select a call type and a divert option.
- 3 Select **Activate**.
- 4 Enter the number to divert calls to and select **OK**.

More than one call

You can handle more than one call at a time. For example, you can put an ongoing call on hold, while you make or answer a second call. You can also switch between the two calls. You cannot answer a third call without ending one of the first two calls.

Call waiting

When call waiting is used, you hear a beep if you receive a second call.

To activate call waiting

- From standby select **Menu > Settings > the Calls tab > Manage calls > Call waiting > Activate**.

To make a second call

- 1 During the call, select **Options > Hold**. This puts the ongoing call on hold.
- 2 Enter the number to call and select **Options > Add call**.

To answer a second call

- During the call, press . This puts the ongoing call on hold.

To reject a second call

- During the call, press  and continue with the ongoing call.

To end an ongoing call and answer a second call

- During the call, select **Replace active call**.

Handling two voice calls

You can have calls ongoing and on hold at the same time.

To switch between two calls

- During the call, press .

To join two calls

- During the call, select **Options > Join calls**.

To connect two calls

- During the call, select **Options > Transfer call**. You are disconnected from both calls (operator dependent).

To end an ongoing call and return to the call on hold

- First press  and then .

Receiving a third voice call

You cannot answer a third call without ending one of the first two calls or joining them.

Conference calls

With a conference call, you can have a joint conversation with up to five people.

To add a new participant

- 1 During the call, select **Options** > **Hold**. This puts the joined calls on hold.
- 2 Select **Options** > **Add call**.
- 3 Enter the number to call and press .
- 4 Select **Options** > **Join calls** to add the new participant.
- 5 Repeat this task to add more participants.

To release a participant

- 1 Select **Options** > **Release part**.
- 2 Select the participant to release.

To have a private conversation

- 1 During the call, select **Options** > **Talk to** and select the participant to talk to.
- 2 To resume the conference call, select **Options** > **Join calls**.

My numbers

You can view, add and edit your own phone numbers.

To check your phone numbers

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Special numbers** > **My numbers**.
- 3 Select an option.

Accept calls

You can choose to receive calls from certain phone numbers only.

To add numbers to the accepted callers list

- 1 From standby select **Menu** > **Settings** > the **Calls** tab > **Manage calls** > **Accept calls** > **Only from list**.
 - 2 Scroll to **New** and select **Add**.
 - 3 Scroll to a contact or select **Groups**.
-  See *Groups* on page 27.

To accept all calls

- From standby select **Menu** > **Settings** > the **Calls** tab > **Manage calls** > **Accept calls** > **All callers**.

Restricted dialling

You can restrict outgoing and incoming calls. A password from your service provider is required.

- ! *If you divert incoming calls, you cannot use some restrict calls options.*

Restrict calls options

Standard options are:

- [All outgoing](#) – all outgoing calls
- [Outgoing intl](#) – all outgoing international calls
- [Outgoing intl roam.](#) – all outgoing international calls except to your home country/region
- [All incoming](#) – all incoming calls
- [Inc. when roaming](#) – all incoming calls when you are abroad

To restrict calls

- 1 From standby select [Menu](#) > [Settings](#) > the [Calls](#) tab > [Manage calls](#) > [Restrict calls](#).
- 2 Select an option.
- 3 Select [Activate](#).
- 4 Enter your password and select [OK](#).

Fixed dialling

Fixed dialling allows calls to be made only to certain numbers saved on the SIM card. The fixed numbers are protected by your PIN2.

Partial numbers can be saved. For example, saving 0123456 allows calls to be made to all numbers starting with 0123456.

- ! *When fixed dialling is used, you cannot view or manage any phone numbers saved on the SIM card but you can still call the international emergency number, 112.*

To use fixed dialling

- 1 From standby select [Menu](#) > [Contacts](#).
- 2 Scroll to [New contact](#) and select [Options](#) > [Special numbers](#) > [Fixed dialling](#) > [Activate](#).
- 3 Enter your PIN2 and select [OK](#).
- 4 Select [OK](#) again to confirm.

To save a fixed number

- 1 From standby select [Menu](#) > [Contacts](#).
- 2 Scroll to [New contact](#) and select [Options](#) > [Special numbers](#) > [Fixed dialling](#) > [Fixed numbers](#) > [New number](#).
- 3 Enter the information and select [Save](#).