

Basic Manual

Preface

Thank you for buying "Xperia™ XZs" (simply called the "product" from here on). Before using the product, read "Basic Manual" (this manual) for proper handling. After reading, keep this manual close at hand for your reference.

Packaged items

Before you start using the product, make sure that you have all the following packaged with the product.

- Xperia™ XZs
- Sony Mobile TV antenna cable 02 (02SOHSA)

- 取扱説明書 (Instruction Manual) (Japanese)
- Xperia™ XZsのご利用にあたっての注意事項 (Cautions on using Xperia™ XZs) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)
- Desktop holder
- USB Type-C™ cable

The following items are not included in the package.

- microSD memory card
- AC adapter
- Earphones

- ◆ **Information**
- Purchase a specified charger (sold separately).
- The battery is built into the product.

Attaching/removing the au Nano IC Card 04

Before attaching/removing the au Nano IC Card 04, make sure to turn off the product.

■ Attaching the au Nano IC Card 04

- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au Nano IC Card 04 slot**
- 2 Pull out the tray straight from the main unit to remove**

Removing au Nano IC Card 04

- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au Nano IC Card 04 slot**
- 2 Pull out the tray straight from the main unit to remove**
- 3 Remove au Nano IC Card 04 out of the tray, insert and push the tray straight into the main unit**
Pay attention to the orientation of notch.
Surely set au Nano IC Card 04 into the tray not to come off.

Pressing the tray all the way and checking for gaps

- ◆ **Information**
- Note the following points, otherwise handling the au Nano IC Card 04 may cause malfunction or damage.
 - Do not touch the IC (metal) part of the au Nano IC Card 04.
 - Insert in the correct direction.

Force-quitting

- 1 Press and hold [○] and the upper part of the volume key at the same time for approximately eight seconds, and release your fingers after the product vibrates three times consecutively**

Setting Screen lock

When the screen lock is set, the backlight turns off to avoid the keys and touch panel from false operations. When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

- 1 While the screen is displayed, [○]**

- ◆ **Unlocking screen**
- The lock screen appears when turning the power on or the screen backlight on by pressing [○].
- 1 On the lock screen, swipe (flick) the screen up or left**
Alternatively, touch [○] to cancel the screen lock.
- ◆ **Information**
- On the lock screen, swipe (flick) "🔊" or "📷" to activate "Voice Search" app or "Camera" app, respectively.

Basic Operation

Key icons

The followings are the main functions of [◀], [⏪], [□] keys located at the bottom of the screen.



- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

About Operating Instructions

■ **"Setting Guide"/"Basic Manual" (this manual)**
Handles only basic operations for main features.

■ **"Basic Manual" (Japanese) app**
You can use the "Basic Manual" (Japanese) app on the product to check detailed operational procedures. Some functions can be directly activated from the explanation screen.

From the Home screen, [📄]▶[お客さまサポート (Customer support)]▶[Basic Manual]

- When you activate for the first time, follow the onscreen instructions to download and install app. For details, refer to "Setting Guide".

■ **"取扱説明書 (Full Instruction Manual)" (Japanese)**
For detailed descriptions on various functions, refer to the "取扱説明書 (詳細版)" (Full Instruction Manual) (Japanese) available on the au homepage.

<http://www.au.kddi.com/support/mobile/guide/manual/>
■ **For Those Requiring an English Instruction Manual**
You can download the English version of the instruction manual from the au homepage.
Download URL: <http://www.au.kddi.com/english/support/manual/>

Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as [◀], [⏪], [□], [○].
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as (name of the item etc.).
- In this manual, screens and operations for the product with au Nano IC Card 04 attached are described.
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, screen displays for the product color "Platinum" are described as examples.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.
- "The Company" as appears in the manual refers to the following companies:
Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
Manufactured by: Sony Mobile Communications Inc.

Attaching/Removing microSD memory card

Before attaching/removing the microSD memory card, make sure to turn off the product.

■ Attaching microSD memory card

- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au Nano IC Card 04 slot**
- 2 Pull out the tray straight from the main unit to remove**
- 3 Set microSD memory card into the tray with the terminal facing up**
Surely set a microSD memory card into the tray not to come off.

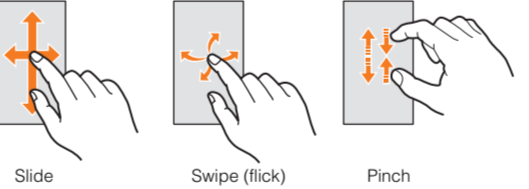
Pressing the tray all the way and checking for gaps

- ◆ **Information**
- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
- Do not touch the terminal of the microSD memory card.

Removing microSD memory card

- 1 Put your fingernail into the groove to pull out the cover of microSD memory card/au Nano IC Card 04 slot**
- 2 Pull out the tray straight from the main unit to remove**
- 3 Remove the microSD memory card out of the tray, turn the product horizontally and then insert and push the tray straight into the main unit**
Pay attention to the direction of inserting tray.

■ **Drag**
Keep touching an item or icon, trace it to the desired direction to move.



Setting app permission

When an app/function accessing the functions or information of the product is activated for the first time, an access permission request appears. If such confirmation screen appears, confirm the content and tap "DENY"/"ALLOW".
Example: When activating "Music" app for the first time

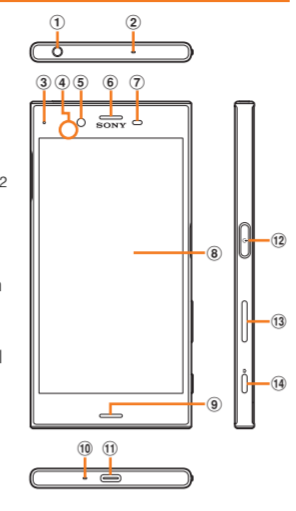
- 1 From the Home screen, [📄]▶[Music]**
A confirmation screen appears.

- 2 [DENY]/[ALLOW]**
- ◆ **Information**
- If you do not permit, app/function may not be activated or use of function may be restricted.
- To change the permission setting, from the Home screen, [📄]▶[Settings]▶[Apps]▶Tap an app to change the setting▶[Permissions]▶[🔒]/[🔓]

Getting Ready

Names and functions of parts

- ① Headset connection terminal
- ② Second microphone*1:
Reduces noise to make easy to listen
- ③ Notification LED
- ④ NFC/Osaifu-Keitai position for holding over*2
- ⑤ Front camera
- ⑥ Earpiece/Speaker
- ⑦ Proximity/Light sensor:
Switches touch panel on and off to prevent from erroneous operation during a call/Auto-control for display brightness
- ⑧ Display (Touch panel)
- ⑨ Speaker
- ⑩ Microphone
- ⑪ USB Type-C connection terminal
- ⑫ [○] Power key/Screen lock key/Fingerprint sensor
- ⑬ Volume key/Zoom key
- ⑭ [📷] Camera key



- ⑮ Camera lens
- ⑯ RGB-C-IR sensor:
Detects element of lighting source for shooting environment to adjust white balance automatically when shooting.
- ⑰ Flash/Photo light
- ⑱ GPS/Built-in antenna*3
- ⑲ Laser AF sensor:
Detects distance from an object when shooting to focus a camera on automatically.
- ⑳ Wi-Fi®/Bluetooth® antenna*3
- ㉑ au Nano IC Card 04
- ㉒ Back cover*4
- ㉓ Nameplate*5
- ㉔ Wi-Fi® antenna*3
- ㉕ Built-in antenna*3
- ㉖ microSD memory card/au Nano IC Card 04 slot

- *1 Do not jab with a sharp object such as a needle. Doing so may cause a fault.
- *2 [📄] mark sticker is attached at the time of purchase. Remove the sticker when you use a commercially available protective film.
- *3 The antenna is built in. Covering around the antenna by the hand may affect the quality of call/communication.

Pressing the tray all the way and checking for gaps

4 Press the tray all the way and check there is no gap between the main unit and the cover

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

- ◆ **Information**
- When the charging starts with the product powered on, the start sound for charging sounds and Notification LED lights according to the charging status. To check the battery level, see the status bar in the top of the Home screen, or from the Home screen, [📄]▶[Settings]▶[About phone]▶[Status] and see "Battery level".
- If you start charging with the product turned off, a screen indicating the charging status launches but operations are not available. Thus, do not charge the product in a place where the use is prohibited.
- It may take longer to complete for charging with a PC or while using the camera function.

■ **Charging with the AC Adapter**
Charging with connecting TypeC Common AC Adapter 01 (sold separately) is explained.

- 1 Insert the power plug of TypeC Common AC Adapter 01 (sold separately) into an outlet**

Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen or add shortcuts of contacts etc., widgets on the Home screen.

- 1 Long-touch an area of the Home screen where no icons are displayed**

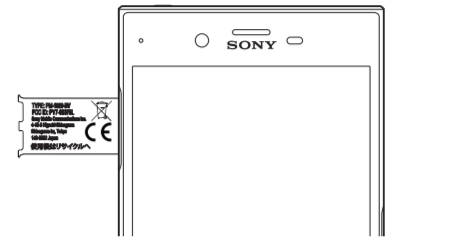
Widgets		Add widgets, shortcuts of contacts etc.
Wallpapers	Album	Select an image from albums to set as a wallpaper. • To set image range, adjust cropping area by dragging, etc.
	Live Wallpapers	Select a content from albums to set as a wallpaper.
	Photos	Select an image from photos to set as a wallpaper. • If nothing is displayed, tap [◀] and then tap "Photos" again.
	(Xperia™'s Wallpaper)	Set the Home screen, wallpaper of the lock screen, etc. to the common image, or download themes. • Images displayed to the right of "Photos"/"Live Wallpapers" are "Xperia™'s Wallpaper".
Themes		Set the Home screen, wallpaper of the lock screen, etc. to the common image, or download themes.
Settings		Set size of icons on the Home screen, switching screens, etc.

- **Adding a folder**
- 1 From the Home screen, long-touch an icon**

*4 Back cover is not removable. Removing so forcibly might cause damage or a fault. Also, battery is built into the main unit and not removable by customers.
*5 A sticker with CE mark, FCC ID, IMEI information, etc. printed is attached. Do not remove the sticker or nameplate.

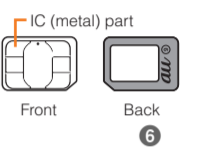
CE mark and FCC ID

1 Open the au Nano IC Card 04 slot cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.



au Nano IC Card 04

Your phone number etc. is recorded in the au Nano IC Card 04. The product is compatible with au Nano IC Card 04.



Turning on (Initial settings)

Turning the power on

- 1 [○] (over 1 sec.)**
The product vibrates and after a while the lock screen appears.
When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings.

2 Swipe (flick) the screen up or left
Alternatively, touch [○] to cancel the screen lock.

- **Turning the power off**
- 1 [○] (over 1 sec.)**
- 2 [Power off]**

- ◆ **Information**
- Press [○] (over 1 sec.)▶Long-touch "Power off"▶[OK] to restart the product in safe mode (a function that enables to start the product in status at the time of purchase).

When charging is complete, remove the USB Type-C plug

- 3 When charging is complete, remove the USB Type-C plug of TypeC Common AC Adapter 01 (sold separately) from the product**
- 4 Remove the power plug of TypeC Common AC Adapter 01 (sold separately) from the outlet**

Dragging the icon onto another icon

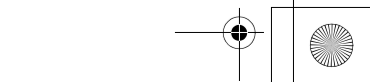
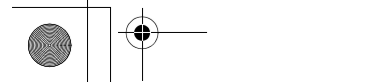
- **Moving shortcuts/widgets/folders**
- 1 From the Home screen, long-touch an icon or folder you want to move**
- 2 Drag it to a destination to be moved**
- **Deleting shortcuts/widgets/folders**
- 1 From the Home screen, long-touch an icon or folder you want to delete**
- 2 Drag the icon or the folder to "Remove from home screen" displayed at the top of the screen**
To delete a folder, tap "DELETE" in a row. It also deletes shortcuts etc. included to the folder.

Using the Apps screen

You can call up functions from the Apps screen. App icons installed to the product are also displayed.
• You may incur communication charges depending on the function.

Starting an app

- 1 From the Home screen, [📄]**
If a confirmation screen related to data collection for the purpose of providing the app recommendations appears, operate following the onscreen instructions.
Slide or flick left or right to switch the Apps screens.
- 2 Tap an app to use**
Some apps are stored in a folder.



Radio Wave Exposure and Specific Absorption Rate (SAR) Information

United States

THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

The SOV35 Series mobile phones have been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves. For more information on SAR, please refer to the important information chapter in the User Guide.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.81 W/kg*, when worn on the body is 0.35 W/kg* and when WiFi hotspot mode is 0.64 W/kg. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. For devices which include "WiFi hotspot" functionality, SAR measurements for the device operating in WiFi hotspot mode were taken using a separation distance of 10mm. Use of third-party accessories may result in different SAR levels than those reported.

** Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure*. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of <http://transition.fcc.gov/oet/ea/fccid/> after searching on FCC ID PY7-65375L. Additional information on SAR can be found on the Mobile Manufacturers Forum EMF website at <http://www.emfexplained.info/>.

* In the United States, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.

** This paragraph is only applicable to authorities and customers in the United States.

FCC Statement for the USA

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Declaration of Conformity for SOV35



Hereby, Sony Mobile declares that the radio equipment type PM-1020-BV is in compliance with Directive: 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: <http://www.sonymobile.co.jp/product/SAR/doc/>

Manufacturer: Sony Mobile Communications Inc, 4-12-3 Higashi-Shinagawa, Shinagawa-ku, Tokyo, 140-0002, Japan

For EU product compliance: Sony Belgium, bijkantoor van Sony Europe Limited, Davincilaan 7-D1, 1935 Zaventem, Belgium