# au

# SOVXX

### **Basic Manual**

Online Manual (Japanese) Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from the following procedure.

From the Home screen, [□]▶[お客さまサポート (Customer support)] ▶ [取扱説明書 (Online Manual)] (Japanese)

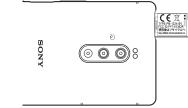
Also, you can check "Online Manual" (Japanese) on the au homepage

https://www.au.com/online-manual/sovXX/

In this manual, the contents on Android 9.0 are provided.

## CE mark and FCC ID

1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.



# Preface

Thank you for buying "Xperia" (simply called "the product" or 'main unit" from here on). Before using the product, read "Basic Manual" (this manual), "Cautions on using the product" and "Setting Guide" for proper handling

## Packaged items

#### Before your start using the product, make sure that you have all the following packaged items with the product. Xperia

- USB Type-C<sup>™</sup>-3.5¢ conversion/ TV Antenna cable 01 (03SOHSA)
  - 取扱説明書 (Basic Manual) (Japanese • ご利用にあたっての注意事項 (Cautions on using the product)
- (Japanese) • 設定ガイド (Setting Guide) (Japanese)
- The following items are not included in the package. microSD memory card Desktop holder
- USB Type-C™ cable AC adapter Earphones

# Notification LED

The Notification LED prompts charging, or informs battery level while charging, missed calls, new mails, etc. by turning on or flashing. 

Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white <sup>11</sup>	Indicates a missed call, new au-mail, etc.
Flashing	Indicates a new message etc.

pale blue ' \*1 Flashes in sleep mode

- ❖Information
- · Flashing of Notification LED several times in red when Power key is pressed with the power off indicates that the remaining battery is not sufficient.
- Although Notification LED turns in red at the start of charging with the product powered off, the color of Notification LED changes according to the battery level after the charging status screen activates.

Connecting headphones or earphones

To hear sound from commercially available headphones or

**1** Insert the USB Type-C plug of USB Type-C<sup>™</sup>-3.5 $\phi$ 

conversion/TV Antenna cable 01 to the USB Type-C

The product vibrates and after a while, the lock screen

powered on, follow the onscreen instructions to set the

For details on the initial settings, refer to "Setting Guide"

• To restart the product in safe mode (start with almost default

state), press and hold Power key (over 1 sec.) ▶ Long-touch

When "ようこそ (Welcome)" appears after the product is

 $3.5\phi$  conversion/TV Antenna cable 01.

Turning the power on/off

Turning the power on

supplied with the product.

2 Swipe (flick) the screen up

Turning the power off

The Home screen appears

appears.

2 [Power off]

Information

"Power off" ▶[OK].

initial settings.

connection terminal of the product

1 Press and hold Power key (over 1 sec.)

1 Press and hold Power key (over 1 sec.)

earphones, watch the TV, connect the supplied USB Type-C<sup>™</sup>-

7

- Charging with the AC Adapter Charging with connecting TypeC Common AC Adapter 02 (sold separately) is explained.
- 1 Insert the power plug of TypeC Common AC Adapter 02 (sold separately) into an outlet
- 2 Insert the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately) into the USB Type-C connection terminal of the product straight

When charging is started with the product powered on, the start sound for charging sounds and the Notification LED of the product lights.

- **3** When charging is complete, remove the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately) from the product
- 4 Remove the power plug of TypeC Common AC Adapter 02 (sold separately) from the outlet

### Information

- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones

## **About Operating Instructions**

Setting Guide"/"Basic Manual" (this manual) Handles only basic operations for main features

### Online Manual (Japanese)

Check "Online Manual" (Japanese) which describes detail explanations on various functions on the product from the following procedure

# From the Home screen, [...]▶[お客さまサポート (Customer support)]▶[取扱説明書 (Online Manual)] (Japanese)

Also, you can check "Online Manual" (Japanese) on the au homepage.

#### https://www.au.com/online-manual/sovXX/

■ "取扱説明書 (Full Instruction Manual)"

Attaching/removing au IC card

Before attaching/removing au IC card, make sure to turn off

1 Put your fingertip (nail) into the groove of the microSD

2 Pull out the tray straight from the main unit to remove

1 Press and hold Power key and the upper part of the

Changing the language to English

You can change the display language from Japanese to English after the initial settings. From the Home screen, tap [] ▶ [設定 (Settings)] ▶

[システム (System)] ▶ [言語と入力 (Languages & input)] ▶

[言語 (Languages)]▶[言語を追加 (Add a language)] and

'English (United States)" up to the top in the language list.

select "English" > "United States", and then drag = of

volume key at the same time for approximately eight

seconds, and release your fingers after the product

Forcedly turning the power off

vibrates three times consecutively

memory card/au IC card slot and draw the cover in the

(Japanese) For detailed descriptions on various functions, refer to the "取 扱説明書(詳細版) (Full Instruction Manual)" (Japanese)

available on the au homepage https://www.au.com/support/service/mobile/guide/manual/

2

Back

9

16

au Nano IC Card 04

IC (metal) na

Front

#### For Those Requiring an English Instruction Manual Download URL:

# https://www.au.com/english/support/manual/

### Regarding notations used in this document

- . In this manual, keys (key icons) are reresented by simplified illustrations such as **(**, **(**, **)**. Please be forewarned.
- In this manual, operations of tapping menu items/icons/ buttons on the screen, etc. are indicated as [(name of the item. etc.)].
- In this manual, screens and operations for the product with au Nano IC Card 04 attached are described.
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "Basic Manual" (this manual), "Cautions on using the product", "Setting Guide" and "取扱説明書(詳細版) (Full instruction manual)" (Japanese) are collectively referred to as "Instruction Manual"
- In this manual, explanations for the wallpaper "Black" are provided.
- In this manual, operations in portrait view are described as a standard. In horizontal view, menu items, icons, buttons
- on the screen, etc. may diffe • In this manual, "au Nano IC Card 04" is abbreviated as "au
- IC card".

#### 3 Set au IC card into the tray with the IC (metal) part facing up

Pay attention to the orientation of notch Surely set au IC card into the tray not to come off.

#### 4 Keep the product horizontal, insert the tray with the card into the main unit, and then push it straight Pay attention to the orientation of the main unit and the trav

# to turn off the product.

specified.

- terminal side facing up

come off

- 1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover 2 Pull out the tray straight from the main unit to remove
- 3 Remove au IC card from the tray, insert and push the

5 Firmly press the tray to the end and check that there is

no gap between the main unit and the cover

- tray straight into the main unit Pay attention to the orientation of the tray and the main unit
- 4 Firmly press the tray to the end and check that there is no gap between the main unit and the cover

## 10

# Locking the screen/Unlocking screen lock

## Locking the screen

Removing au IC card

Turn off the screen to set sleep mode to prevent the touch panel or key from operating mistakenly or lock the screen. 1 While the screen is displayed, press Power key

Unlocking screen lock The lock screen appears when turning the power on or the screen backlight is canceled by pressing Power key. While Ambient display (which allows you to check date &

time or notifications in sleep mode) is activated, double-tap the screen or press Power key to display the lock screen.

### 1 On the lock screen, swipe (flick) the screen up Information

 In the lock screen, swipe (flick) " U " or " I to use Google Assistant or Camera.

# **Basic Operation**

# Kev icons

The operations for  $\blacksquare$ ,  $\bigcirc$ ,  $\blacksquare$  at the bottom of screen are as follows





touching it with your finger. Tap/Double-tap

Long-touch

Slide

desired direction to move over. Swipe (flick)



8

15

au IC card Your phone number etc. is

the product.

recorded in au IC card. The product is compatible with au Nano IC Card 04

Attaching au IC card

direction of arrow

• In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card". All of the indicated amounts exclude tax unless otherwise

- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.
- "The Company" as appears in the manual refers to the following companies:
- Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
- Manufactured by: Sony Mobile Communications Inc.

# 4

- Note the following points, otherwise handling au IC card may cause malfunction or damage
- Do not touch the IC (metal) part of au IC card.
- Insert in the correct direction.
- Do not use force to attach or remove.
- The error message appears when au IC card is not set
- properly or there is a malfunction in au IC card.
- · Do not lose au IC card when it is removed Do not insert au IC card with conversion adapter attached.
- Doing so may cause a malfunction.

# Attaching/Removing a microSD memory card

Before attaching/removing microSD memory card, make sure

Attaching a microSD memory card

1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover  ${\bf 2}\,$  Pull out the tray straight from the main unit to remove **3** Set a microSD memory card into the tray with the

Surely set a microSD memory card into the tray not to

- Return to the previous screen. Close the menu or the Notification panel.
- Display the Home screen. Long-touch to
- activate Google Assistant.
- Display recently used apps in a thumbnail list where you can activate or exit an app.
- Also, the split screen is available.

• Swipe (flick) the key icon display area left or right to use One-handed mode. In One-handed mode, the screen is shrunken so that you can operate the product easily.

# Using the touch panel

- The display of the product is a touch panel operated by
- Tap: Gently touch the screen and then immediately release your finger. Double-tap: Touch the same position twice.
- Keep touching an item with your finger.
- While your finger is gently touching the screen, trace it to the
- Operate the screen by quickly moving (flicking) your finger up/down/left/right.

# **Getting Ready**

## Names and functions of parts

- ① Second microphone Reduces noise so that the other party can easily hear your voice.
- 2 microSD memory card/au IC card slot
- ③ Notification LED (▶P.8) ④ Proximity/Light sensor:
- Switches the touch panel on and off to prevent from erroneous operation
- (5) Front camera 6 Earpiece/Speaker
- Display (Touch panel)
- ⑧ Mouthpiece/Microphone
- (9) USB Type-C connection
- terminal
- 10 Speaker
- 1 Volume key/Zoom key 12 Fingerprint sensor
- 13 Power key/Screen lock
- key
- (14) Camera key
- 4 Keep the product horizontal, insert the tray with the card into the main unit, and then push it straight Pay attention to the orientation of the main unit and the tray.
- 5 Firmly press the tray to the end and check that there is no gap between the main unit and the cover

### ♦Information

- Do not touch the terminal of the microSD memory card. • Insert a microSD memory card in the appropriate direction. Inserting forcedly could result in removal failure or may cause damage the card.
- Removing a microSD memory card
- 1 Put your fingertip (nail) into the groove of the microSD
- memory card/au IC card slot and pull out the cover 2 Pull out the tray straight from the main unit to remove
- 3 Remove the microSD card from the tray, keep the product horizontal, insert and push the tray straight into the main unit

Pay attention to the orientation of the tray and the main unit

12

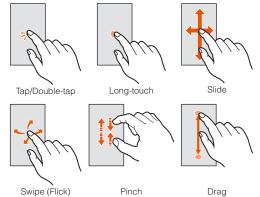
19

### Pinch

Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

## Drag

Keep touching an item or icon, trace it to the desired direction to move.



## **Displaying the menu**

- To display the menu; tap the menu icon (  $\blacksquare$  or  $\equiv$  ), or long touch the input field or item.
- Depending on application/function, color or shape of menu icon, or menu display may differ

#### 15 Nameplate\* 16 Flash/Photo light 17 RGBC-IR sensor

- Detects element of source of shooting environment to ad balance automati shooting.
- (18) Built-in antenna
- (19) au IC card
- (2) Dmark
  (2) Wi-Fi<sup>®</sup>/Built-in ante
- 2 Camera lens
- 23 GPS/Wi-Fi<sup>®</sup>/Blueto antenna<sup>\*2</sup>
- 2 Wi-Fi® antenna
- (25) Back cover
- \*1 Do not jab with a sh cause a malfunction
- \*2 The antenna is built into the main unit. Covering around the antenna by your hand may affect the quality of call/
- communication \*3 CE mark, FCC ID, IMEI information, etc. can be checked. Do
- not remove the sticker or nameplate. \*4 The back cover is not removable. Removing forcibly might cause damage or a malfunction. Also, battery is built into the main unit and not removable by customers.

4 Firmly press the tray to the end and check that there is no gap between the main unit and the cover

# Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

- Information
- When charging starts, the Notification LED of the product lights according to the battery level. To check the battery level, see the status bar in the top of the screen, or from the Home screen, [□] ▶ [Settings] ▶ [Battery].
- If you start charging with the product turned off, a screen launches indicating the charging status but operations are not available. Thus, do not charge the product in a place where the use is prohibited.
- The charging time may take longer when charging with a PC or while using the camera function
- To watch the TV while charging, use the Wireless Charging Pad compatible with Qi (sold separately).

# Using Side sense

Side sense is a function which supports operations of the product by one-hand. You can operate it with the side edge of the screen.

Double-tap the side edge of the screen to display the Side sense menu which allows you to activate app or turn on/off functions. Also, slide the side edge of the screen up or down to undo the previous operation.

f lighting just white ally when			
enna <sup>*2</sup>			
oth®			
	18	XPERIA	
arp object such	n as a nee	dle. Doing	y so may



#### ❖Information • To exit the Side sense menu, operate as follows

- Tap "🔘" or "🗲 " • Tap the outside of the Side sense menu
- Double-tap the side edge of the screen
- When you cannot operate Side sense function correctly, operate from the Home screen, []▶[Settings]▶ [Display] ▶ [Advanced] ▶ [Side sense] and then change the sensitivity or available range from "Sensor sensitivity" or "Sensor enabled".

- - When 🖈 is displayed, tap it to add an operation shortcut to the Home screen. (4) Indicator of the Home screen and
  - current position. Swipe (flick) the Home screen left or right to switch pages.
  - (5) Dock
  - displayed even when the page of the Home screen is switched.
  - (6) Wallpapers
  - ⑦ Folders (Google, 基本機能 (Basic functions))

  - Tap to display the Apps screen
  - ❖Information

21

### Setting Airplane mode

When the airplane mode is set, all wireless functions (phone. packet communication. Wi-Fi<sup>®</sup> function. Bluetooth<sup>®</sup> function. NFC Reader/Writer, P2P function) are turned off.

- 1 From the Home screen, [:::] ▶ [Settings] ▶ [Network & internet]
- 2 Tap " Tap " of "Airplane mode" to turn to

Checking own phone number

1 From the Home screen, [:] ▶ [Settings] ▶ [System] You can check the phone number of the product in phone information field.

#### Information

 Alternatively, from the Home screen, [□] ▶ [Contacts] ▶  $[\equiv]$  [My info] to check your phone number

#### Entering characters

Use the software keyboard (keyboard on the screen) to enter characters.

The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc.

28

For inquiries, call: Customer Service Center For general information, charges and operation information (toll free) Business hours 9:00-20:00 (7 days a week) From fixed-line phones: | From au mobile phone 60077-7-111 157 without area code PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR AFTER CALLING 157 ON YOUR au CELLPHONE. ase above numbers are not available (toll fr C 0120-977-033 (except Okinawa)

For loss or theft (Stop the service)(toll free) Business hours : 24 hours live support From fixed-line phones: | From au mobi nes: From au mobile phones 60077-7-113 113 without area code not available (toll free) **F** 0120-925-314

Repair and Delivery Support Center From fixed-line phone For loss, theft, damage (toll free) Business hours 9:00-20:00 (7 days a week) 6120-925-919









Home screen consists of multiple pages. Tap "O" to return to the Home screen anytime.

1) Google Search 2) Widgets

- 3 Shortcuts (Apps) Long-touch it to display the shortcut menu. You can perform the specified operation or check the app information.
- Indicates the number of pages
- Shortcuts (apps) or folder can be located. They are always

2:34‴

Je 🜔 🕄 🕄

🍘 💿 😇 😒 🛇

- Several shortcuts (apps) are stored.
- (8) Apps key
- When an app has notification, a dot or number may appear on the shortcut (app) or folder.
- Using the software keyboard

and Symbol keypad for more symbols.

Dopen the keyboard option menu

3 Display numbers and symbols

Performance parts for repair

or maintaining the functions of the product.

outer packaging box etc.

repair may not be possible).

specified repair offices.

instruction manual.

damage.

Provisions for free-of-charge repair

Dinput emoticon, etc.

6 Predicted words, etc.

Delete character

Enter punctuation

10 Enter a space

Information

keyboard.

) Tap to enter a comma

8) Tap to enter a line feed

# With "SwiftKey Keyboard", which is default when the language

2) Switch between lower case, upper case and all caps

• Tap "V" at the bottom left of the screen to hide the software

• To enter a character variant, touch and hold a key to show a

• To enter a full stop, double-tap the space key after you enter a word.

• To use the gesture input, slide your finger from a character to

character on the keyboard to trace the word you want to write,

and then lift up your finger when finishing entering the word.

The Company retains performance parts for repair of the Xperia

main unit and its peripherals for four years after discontinuation of

production. "Performance parts for repair" refers to parts required

1. Please notify us of the production number (IMEI number)

for repair request. The production number (IMEI number)

can be checked on the product main unit, sticker on the

2. During the warranty period, we will repair the product free

of charge for the malfunction under the condition that it is

used correctly in line with the directions given in the

3. Even if the warranty period has not expired, a fee will be

directions given in the instruction manual.

repair or modification of the product.

damage, abnormal voltage, etc.

(2) The malfunction or damage is due to unauthorized

③ The product has been repaired other than at our

④ The malfunction or damage is due to negligence in use or

handling, or due to an accident. There are signs of the

(5) The malfunction or damage is due to natural disasters

4. Repair may not be possible depending on the degree of

(earthquakes, storm or flood damage, etc.), fire, salt

product having been dropped, wet, exposed to humidity, etc.

charged for repair under the following circumstances. (or,

① The product has not been used correctly in line with the

list of available options, and then select from the list.

#### Phone is set to English, you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and symbols,

22

29

35

Making a call

Direct input calling

# 1 From the Home screen, [6] ▶ [6]

Using the Apps screen

1 From the Home screen, [

left or right to switch the pages.

Some apps are stored in a folder.

+メッセージ (SMS)

(+Message (SMS))

故障紛失サポート

Repair and Deliverv

function.

Main apps

Phone

Contacts

au-mail

Chrome

Settings

Calendar

(trogguG

**6** 

**(** 

0

Ø

31

**9** 

Starting an app

2 Tap an app icon to use

In the Apps screen, apps which are installed to the product

You may incur communication charges depending on the

When there are several pages in Apps screen, swipe (flick)

 $\bigcirc$ 

**-**

🕺 Maps

G Google

Gmail

取扱説明書 (Online

Manual) (Japanese)

Play Store

Camera

Album

are displayed. Tap the icon to activate the app.

2 Enter a phone number ▶ [⊘] To make a call to a land-line phone, enter from the city code even when you stay in the same city.

### 3 Call ▶ [

To adjust the hearing volume (volume of the other party's voice), press the upper part or lower part of the volume key while calling.

# Calling from call log

# 1 From the Home screen, [ ] ► Tap " (S " tab

# 2 [

- Calling overseas from au mobile phones (au International Call Service)
- You can make international calls without any special
- procedure from the product.
- Example: To call to "212-123-XXXX" in the United States from the product

#### 1 Dialpad screen Enter the international access number "010"

Touch and hold "0" to enter "+" which adds "010" automatically when dialing.

2 Enter the country code of the United States

- 30
- 5. The Company shall have no liability for any damage or loss resulting from the malfunction of the product.
- 6. The Company shall not bear any responsibility for accidents resulting from use of the product having been
- connected to unspecified devices. 7. Do not accept requests for service calls to the owner's
- home, place of business, etc.
- 8. This warranty is valid only in Japan
- \* This warranty guarantees repair free of charge during the period and under the conditions specified on this warranty card. Thus this warranty does not limit the legal rights of the owner with respect to the issuer of this warranty card (the guarantor) or any other business person or enterprise

# Repair and Delivery Support

An after-sales service membership program on a monthly basis called "Repair and Delivery Support" is available for using your au mobile phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For monthly charge and details of the service, refer to au homepage or contact Repair and Delivery Support Center.

#### https://www.au.com/mobile/service/kosho-funshitsu/ Information

- You can apply for the membership only at the time of purchasing your au mobile phone.
- Once you cancel the membership, you cannot reapply for it until you purchase an au mobile phone next time.
- Note that when changing the model or purchasing an extra mobile phone, this service only covers the most recently purchased au mobile phone.
  - Information • Accessories can be purchased from the au Online Shop. http://onlineshop.au.com (Japanese)

# Setting app permission

When you activate an app/function that access the functions or information of the product for the first time, a confirmation screen for requesting access permission appears. If such confirmation screen appears, confirm the content and tap "DENY"/"ALLOW"

- If you do not permit, app/function may not be activated or use of function may be restricted.
- For some apps/functions, an explanation screen for the permission may appear. Several request screens may appear or the screen content may differ. Confirm each content and follow the onscreen instructions
- In this manual, description of the confirmation screen may be omitted

# Knowing the status of the product

### Status bar

3 Enter the city code "212"

▶[⊘]

are exceptions such as Italy.

You can check the status of the product with the icons displayed on the status bar at the top of the screen. On the left of the status bar, the notification icons appear to inform new mails, operations in progress, etc., and on the right, the status icons appear to indicate signal status, battery level,



č

G

 $\sim$ 

Μ

au D

ψ

?

, 7 Batter

,⊿

4G

ıDı

Ŕ

ନ୍

 $\mathbf{A}$ 

# Appendix

homepage

Main unit

37

# **Updating Software**

24

31

- Receiving a call When the screen is OFF or on the lock screen
- 1 Swipe (flick) the incoming call screen up ▶ Swipe (flick) '🕐 " up reject the incoming call, swipe (flick) "

If the area code starts with "0", omit the "0". However, there

4 Enter the phone number of the other party "123XXXX"

- To answer with Answering Machine, swipe (flick) " 2 Call ▶ [
- When the screen is ON (except on the lock screen)
- 1 In the displayed notification, [ANSWER] To reject an incoming call, tap "DECLINE"

Making a call from Contacts

2 Tap a contact to call

3 Tap [ / ]/phone number

phone is automatically canceled

Peripheral devices

1 Use the Attachment 52E

au IC card

(03SOHSA)

separately)

36

1 From the Home screen, [□] ▶ [Contacts]

To answer with Answering Machine, tap the top part of the notification ► Swipe (flick) "....." 2 Call ▶ [ 🏊 ]

• When an au mobile phone is handed over to you or someone

else, the "Repair and Delivery Support" membership is also

handed over to the successor of the mobile phone.

• When you get a new au mobile phone by changing the

Service contents are subject to change without notice.

The au IC card is lent to you by au. In case of loss or damage,

• USB Type-C<sup>™</sup>-3.5 ¢ conversion/TV Antenna cable 01

• Sony Mobile Desktop Holder 02 (02SOPUA) (sold

the card will be replaced at your expense. When a malfunction is

suspected, or in case of theft or loss, contact an au shop or PiPit.

• TypeC Common AC Adapter 01 (0601PQA) (sold separately)

• TypeC Common AC Adapter 02 (0602PQA) (sold separately)

Common AC Adapter 05 (0501PWA) (sold separately)<sup>\*2</sup>

• Wireless Charging Pad 02 (0102PUA) (sold separately)

• au Carrying Case G Black (0106FCA) (sold separately)

\*2 For use, Micro-B Type-C Adapter (sold separately) is needed.

Common DC Adapter 03 (0301PEA) (sold separately)\*

Micro-B Type-C Adapter (0601PHA) (sold separately)

model or purchasing an extra mobile phone, the "Repair

and Delivery Support" membership for the old au mobile

#### Examples of notification icons

Missed call
Incoming call/dialing call/calling
New PC mail message
New Gmail message
New au-mail message
New +Message/new SMS
USB device is connected/Moisture is detected on the USB Type-C connection terminal
Wi-Fi® open network available

#### Main status icons

Battery level (100%, Charging)
Signal level (Level 4 <sup>*1</sup> , Out of service area)
4G (LTE/WiMAX 2+) data communication status <sup>*2</sup>
GSM/UMTS/LTE network roaming is ON
Silent mode (Vibrate) is set
Silent mode (Mute) is set
Wi-Fi <sup>®</sup> is connected <sup>*1</sup>
Airplane mode is activated

appears in the right of the icon during communication Two types of network, "LTE" and "WiMAX 2+" can be used. "4G" appears on the screen for both networks The company determines which network is less busy

depending on the condition of the line to connect.

You can update the product to the most recent software for optimal performance and to get the latest enhancements. You are charged for the data communication when accessing the Internet from the product via data

communication. A large amount of data communication is required especially for upgrading the software (OS upgrading). Using Wi-Fi® connection is recommended. You are recommended to back up your data before updating software

• For details, visit https://www.sonymobile.co.jp/support/ (Japanese) or refer to the Online Manual or "取扱説明書(詳 細版) (Full instruction manual)" (Japanese) available on au

Downloading and updating software

The update software can be downloaded from the product directly via Internet

 Note that when Wi-Fi<sup>®</sup> communication becomes unstable, data communication takes the place automatically, which may incur communication charges

1 From the Home screen, [:] ▶ [Settings] ▶ [System] ▶ [Advanced] ▶ [Software update]

2 [ : 1 ▶ [Refresh]

After that, follow the onscreen instructions

32

25

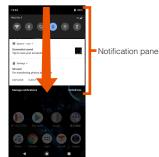
### Main specifications

Display		Approx. 6.0 inches Organic EL (TRILUMINOS <sup>®</sup> Display for mobile), Approx. 16.77million colors
		1,440 x 2,880 dots
Weight		Approx. 193 g
Dimension (W x H x T)		Approx. 73 mm x 167 mm x 8.5 mm
Internal memory Camera pixels		ROM: Approx. 64GB RAM: Approx. 4GB
		Camera: Effective pixels Approx. 19.2 million pixels Front camera: Effective pixels Approx. 13.2 million pixels
Continuous	In Japan	Approx. 2,240 min.
call time	Overseas (GSM)	Approx. 780 min.
Continuous	In Japan	Approx. 520 hours
stand-by time	Overseas (GSM)	Approx. 530 hours

#### Notification panel

If any notification icons are displayed on the status bar, slide down the status bar to open the Notification panel. You can check the contents of notifications or start corresponding

Slide the status bar down with two fingers or slide the Notification panel down to display the quick setting panel. You can set on/off of the functions.



#### Information

- To delete a notification, swipe (flick) the notification left or right. However, some notifications may not be deleted.
- To close the Notification panel/quick setting panel, tap " or slide the Notification panel/quick setting panel up.

# 26

### Troubleshooting

Before you assume that the product is malfunctioning perform "クイック診断 (Quick diagnosis)" or "トラブル診断 (Diagnosis for trouble)" in "故障紛失サポート (Repair and Delivery Support)" app.

クイック診断 (Quick diagnosis) From the Home screen, [:::]▶[お客さまサポート (Customer support)]▶[故障紛失サポート (Repair and Delivery Service)] ▶ [クイック診断してみる (Go to Quick diagnosis)]

■ トラブル診断 (Diagnosis for trouble) From the Home screen, []▶[お客さまサポート (Customer support)]▶[故障紛失サポート (Repair and Delivery Service)]▶[便利な機能 (Useful functions)]▶[トラブル診断を 試す (Go to Diagnosis for trouble)]

Or you can visit the following au home

https://www.au.com/trouble-check/ (Japanese)



# **After-sales service**

When asking for repair

For repair, contact Repair and Delivery Support Center.

**During the** Repairs will be done based on the terms of services of the free-of-charge repair warranty warranty period

33

Charging	time	Using TypeC Common AC Adapter 01 (sold separately): Approx. 200 min. Using TypeC Common AC Adapter 02 (sold separately): Approx. 170 min.
Continuo watching	us Full Seg time	Approx. 8 hours 20 min.
Continuo watching		Approx. 9 hours 20 min.
Continuo time	us tethering	Approx. 600 min.
Wi-Fi <sup>®</sup> tet maximum number	hering connection	10
Bluetooth <sup>®</sup> function	Communication type	Compliant with Bluetooth <sup>®</sup> standard Ver.5.0
	Output	Compliant with Bluetooth <sup>®</sup> standard Power Class 1
	Communication coverage distance <sup>11</sup>	Within 10 m with good visibility
	Supported Bluetooth <sup>®</sup> profile <sup>*2</sup>	HSP, HFP, PBAP <sup>'3</sup> , A2DP, apt-X, AVRCP, SPP, OPP, HID, HOGP, MAP, DUN <sup>'4</sup> , GATT, PAN-NAP, PANU
	Radio	2.4 GHz band (2,400 MHz -

2,483.5 MHz)

frequency

band

# Setting silent mode

Setting silent mode (Vibrate)

- 1 Press the upper or lower part of the volume key The volume adjusting bar appears.
- 2 [🎑]
- ne icon on the volume adjusting bar changes to  $\overline{m D}$  .
- Setting the silent mode (Mute)
- 1 Press the upper or lower part of the volume key The volume adjusting bar appears.
- 2 [♠]▶[●] he icon on the volume adjusting bar changes to 🔯.

#### Information

- Even in silent mode, sounds for shutter, shooting start/end sound when shooting videos, alarm, playback of video, or music, etc. are not muted.
- Adjusting sound volume with "Ring and notification volume" of "Sound" setting in sleep mode cancels sleep mode.
- Press Volume key and then drag the volume adjusting bar up/down to adjust volume of media sound. Also, tap "🐼" to display "Sound" setting where you can change Ring and notification volume. Alarm volume, etc.

Outside the	We shall repair the product for a charge as
warranty	requested by the customer if repair renders it
period	usable.

\* The warranty period is one year from the date you purchased the product.

#### Information

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of nemory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- · Collected au mobile phones by Replacement mobile phone delivery service which you used before are recycled to mobile phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.
- The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
- The battery built-into the main unit is not covered by free-of-charge repair warranty excluding events arising from defects of battery material or the production.
- The accessories excluding the main unit is not covered by free-of-charge repair warranty.

- \*1 Varies by obstruction between communication devices or radio wave reception status. \*2 It is a specification according to purpose of use of Bluetooth®
- device and is defined by Bluetooth® standard.
- \*3 Some contacts data may not be displayed correctly on the other party's device.
- \*4 Supported to some car navigation systems. For use, refer to the au homepage.

#### ♦Information

• The continuous call time, continuous stand-by time, continuous Full Seg watching time, continuous 1Seg watching time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings

#### USB Type-C<sup>™</sup>-3.5 ¢ conversion/TV Antenna cable 01

Size	Length Approx. 117 mm
Weight	Approx. 5 g