

**SONY®**

**Draft**

# User guide

G3311/G3313

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# Getting started

GUID	GUID-939577FB-1BE0-4C23-9106-0910EFDEC761
Title	Getting started
Changes	From Robyn RTL. Valid for eDream 3.0 - Home screen label changed.
Version	2
Author	zzKomall
Status	Released


## About this User guide

This is the **Xperia™ L1** [Textvar-Cover-Product] User guide for the **Android™ 7.1.1** [udoc\_no\_trans\_Android\_SW\_version] software version. If you're not sure which software version your device is running, you can check it in the Settings menu.

- ! System and application updates can present the features in your device in another way than described in this User guide. The Android™ version might not be affected in an update. For more information about software updates, see *Updating your device* on page 58.

GUID	GUID-3FD60A71-9772-491D-A873-89B3E1008B1F
Title	About this User guide
Changes	For Redwood - Android 7.0
Version	8.2.1
Author	ZoltanS
Status	Draft

### To check the current software version of your device

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find **Settings** [settings\_label\_launcher] > **About phone** [about\_settings<product="default">] > **Android™ version** [firmware\_version] .

GUID	GUID-7A18A334-C09F-4931-80FD-F9CEF6E518FE
Title	To check the current software version of your device
Changes	Home screen label change (Kugo)
Version	1.1.1
Author	DoraM
Status	Released

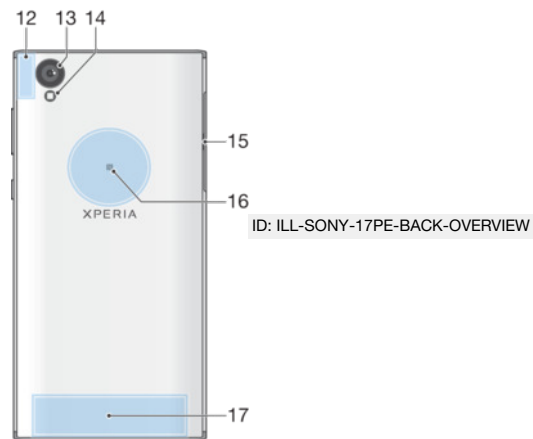
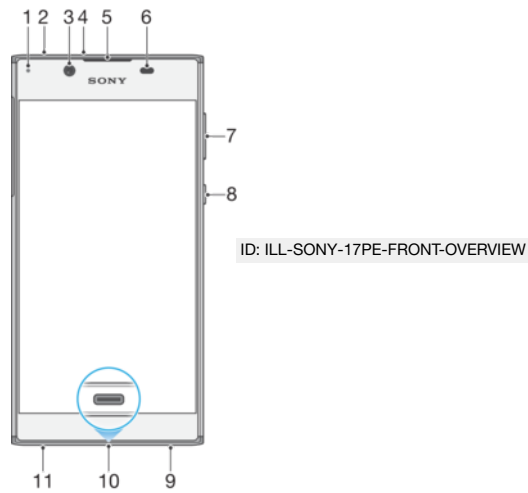
## Limitations to services and features

Some of the services and features described in this User guide may not be supported in all countries or regions, or by all networks or service providers. The GSM International Emergency Number can always be used in all countries, regions, networks and by all service providers, provided that the device is connected to the mobile network. Please contact your network operator or service provider to determine the availability of any specific service or feature and whether additional access or usage fees apply.

The use of certain features and applications described in this guide may require access to the internet. You may incur data connection charges when you connect to the internet with your device. Contact your wireless service provider for more information.

GUID	GUID-2871DC0F-1733-400C-A0A4-6AEC258F6444
Title	Limitations to services and features
Changes	Internet decapped
Version	6
Author	DoraM

## Overview



- |   |   |
|---|---|
| 1. Charging/Notification light                        | 11. Speaker   |
| 2. Headset jack                                       | 12. Wi-Fi [udoc_no_trans_wifi_wlan_plain] /GPS/<br>Bluetooth antenna area |
| 3. Front camera lens                                  | 13. Main camera lens  |
| 4. Second microphone                                  | 14. Flash   |
| 5. Ear speaker  | 15. Nano SIM/Memory card slot cover                                       |
| 6. Proximity/Light sensor                             | 16. NFC™ detection area   |
| 7. Volume button                                      | 17. Main antenna area   |
| 8. Power key  |   |
| 9. Main microphone                                    |   |
| 10. Charger/USB Type-C™ [USB Type-C-tm]<br>cable port |   |

GUID	GUID-10B4FF0E-03C4-4B26-AFEC-84A3CD4833F8
Title	Overview - RD
Changes	Call-outs fix for Pine
Version	5
Author	ZoltanS

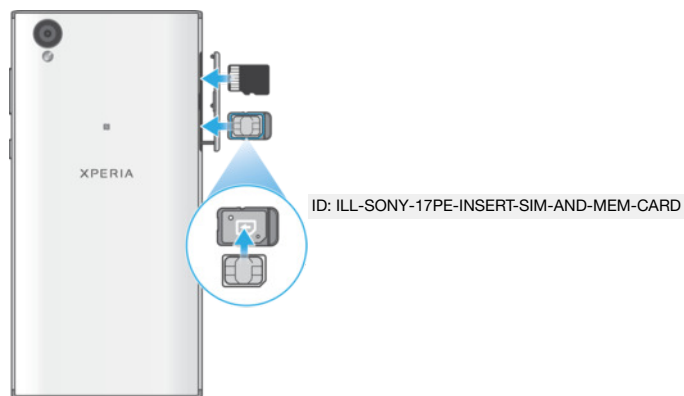
## Assembly

Your device only supports nano SIM cards. The nano SIM cards and the memory card have separate slots in the same device. Make sure you don't confuse the two.

- ! To prevent data loss, make sure you turn off your device before you drag out the holder to remove the nano SIM card (or cards) or memory card from the device.

GUID	GUID-A00623F6-271A-44C6-BACC-F441DAA2AB8C
Title	Assembly
Changes	For Hinoki editorial comments
Version	11.1.1
Author	ZoltanS
Status	Draft

### To insert nano SIM card and memory card



- ! Do not cut your SIM card, for example using a blade or scissors, as this may damage your device.

- 1 Using your fingernail, drag out the SIM card tray.
- 2 Firmly place the SIM card in the correct orientation in position (1) as shown in the illustration.
- 3 Firmly place the memory card in the correct orientation in position (2) as shown in the illustration.
- 4 Gently push the tray back into the slot until it fits into place.

GUID	GUID-726B6440-6CFD-442B-A81C-FF68176080D5
Title	To insert the SIM and memory card - SG
Changes	For Hinoki added editorial comments
Version	1.1.6.1.1
Author	ZoltanS
Status	Draft

### To remove the nano SIM card

- 1 With the screen facing down, open the nano SIM card tray.
- 2 Drag out the nano SIM card tray using your fingernail.
- 3 Remove the nano SIM card, then gently push the tray back into the slot until it fits into place.

GUID	GUID-941B1332-EBE8-4A1C-80F9-4D29EF0F71DD
Title	To remove the SIM card - General use
Changes	For Hinoki removed 'memory card tray'
Version	9.2.2.1.1
Author	ZoltanS



### To remove a memory card



ID: ILL-SONY-17PE-REMOVE-MEM-CARD

- 1 Turn off your device.
- 2 With the device facing down, open the cover for the nano SIM card card tray.
- 3 Drag out the tray using your fingernail.
- 4 Remove the memory card, then reinsert the tray
- 5 Close the cover.

GUID	GUID-619A5E07-A310-465B-9FE6-414551E614A8
Title	To remove the memory card - general use
Changes	For Hinoki removed 'memory card tray'
Version	10.2.1.1.1
Author	ZoltanS
Status	Draft

## Screen protection

- ! Before using your device, remove the protection film by pulling up on the protruding tab.

It is recommended to protect your device with a Sony branded screen cover or a protector intended for your Xperia™ model. The use of third party screen protection accessories may prevent your device from working correctly by covering sensors, lenses, speakers, or microphones and can invalidate the warranty.

GUID	GUID-288AC71A-896C-4930-AF7D-9F76CCDD5718
Title	Screen protection
Changes	Removed "transparent" (acc. to Hiromi's email)
Version	1.1.2
Author	GergelyK
Status	Released

## Starting your device for the first time




It is recommended that you charge the battery for at least 30 minutes before starting up your device for the first time. You can still use your device while it is charging, see *Charging your device* on page 54.

The first time you start your device, a setup guide helps you to configure basic settings, personalise your device and sign in to your accounts, for example a Google™ account.

GUID	GUID-0860E8AA-C816-40B9-96FD-6D1C30464359
Title	Starting your device for the first time
Changes	[ProjectX - Kagura] paragraph about charging the battery for the first time moved
Version	11
Author	TamasB
Status	Released


### To turn on the device

- ! It is important to use the USB Type-C™ [USB Type-C-tm] cable (provided) when charging your device as other types of USB cable can damage your device. It is recommended to charge the battery for at least 30 minutes before you turn on the device for the first time.

- 1 Press and hold down the power key  ID: ICN-SONY-KEY-AND-POWER-K90 until the device vibrates.
  - 2 Enter your PIN for SIM card 1 and SIM card 2 when requested, then tap  ID: ICN-SONY-TEXT-INPUT-LIGHT-ENTER .
  - 3 Wait a moment for the device to start.
- 💡 Your SIM card PIN is initially supplied by your network operator, but you can change it later from the Settings menu. To correct a mistake made while entering your SIM card PIN, tap  ID: ICN-SONY-DELETE-PHONE-NUMBER-BLK .

GUID	GUID-69945514-1C19-44BC-A4B6-16499F44D9BB
Title	To turn on the device
Changes	Kagura DS (use it only for DS devices)
Version	26.1.3.1.1
Author	DoraM
Status	Released

### To turn off the device

- 1 Press and hold down the power key  ID: ICN-SONY-KEY-AND-POWER-K90 until the options menu opens.
  - 2 In the options menu, tap **Power off** [global\_action\_power\_off] .
- ! It may take a while for the device to shut down.

GUID	GUID-18CE50BE-7FF2-40F4-B93F-8CBB76E4AF3C
Title	To turn off the device
Changes	L update: delete step 3-'tap ok'.
Version	8
Author	zzXuCindy
Status	Released

## Why do I need a Google™ account?

Your Xperia™ device from Sony runs on the Android™ platform developed by Google™. A range of Google™ applications and services is available on your device when you purchase it, for example, Gmail™, Google Maps™, YouTube™ and the Play Store™ application, which gives you access to the Google Play™ online store for downloading Android™ applications. To get the most out of these services, you need a Google™ account. For example, a Google™ account enables you to do all of the following:


- Download and install applications from Google Play™.
- Synchronise your email, contacts and calendar using Gmail™.
- Chat with friends using the Duo™ application.
- Synchronise your browsing history and bookmarks using the Google Chrome™ web browser.
- Identify yourself as the authorised user after a software repair using Xperia™ Companion.
- Remotely find, lock or clear a lost or stolen device using the my Xperia™ or Android™ Device Manager services.

For more information about Android™ and Google™, go to <http://support.google.com>.

- ! It is crucial that you remember your Google™ account username and password. In some situations, you may need to identify yourself for security reasons using your Google™ account. If you fail to give your Google™ username and password in such situations, your device is locked. Also, if you have more than one Google™ account, make sure to enter the details for the relevant account.



GUID	GUID-CE759E13-19AE-4AEC-8E63-215962700E87
Title	Why do I need a Google account?
Changes	Keyaki: 'Hangouts' removed 'Duo' added
Version	10
Author	ZoltanS

## To set up a Google™ account on your device

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Accounts & sync** [settings\_account\_sync\_title\_txt] > **Add account** [add\_account\_label] > **Google** [SYNC-ACCOUNTS-GOOGLE-TM] .
  - 3 Follow the registration wizard to create a Google™ account, or sign in if you already have an account.
- 💡 You can also sign in to or create a Google™ account from the setup guide the first time you start your device. Alternatively, you can go online and create an account at [www.google.com/accounts](http://www.google.com/accounts).

GUID	GUID-BF97C658-8B71-43CE-B8CF-47DD6D0FC9A6
Title	To set up a Google™ account on your device
Changes	Home screen label change (Kugo) and Account & sync renamed to Accounts & sync
Version	12.1.1.1.2
Author	DoraM
Status	Released

## To remove a Google™ account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Tap **Settings** [settings\_label] > **Accounts & sync** [settings\_account\_sync\_title\_txt] > **Google** [SYNC-ACCOUNTS-GOOGLE-TM] .
  - 3 Select the Google™ account that you want to remove.
  - 4 Tap  ID: ICN-SONY-KEY-MENU > **Remove account** [remove\_account\_label] .
  - 5 Tap **Remove account** [remove\_account\_label] again to confirm.
- ! If you remove your Google™ account, any security features that are linked to your Google™ account will no longer be available.

GUID	GUID-B4F75C86-230E-481B-9A12-7ADF12525940
Title	To remove a Google account
Changes	Home screen label change (Kugo), Account & sync renamed to Accounts & sync
Version	13
Author	DoraM
Status	Released

# Device security

GUID	GUID-DD144CE2-F339-4625-B1CF-F4773E405AD8
Title	Device security
Changes	
Version	1
Author	JorgenL
Status	Released

## Making sure your device is protected

Your device includes several security options, strongly recommended in case of loss or theft.

These options are as follows:

- Set a secure screen lock on your device using a PIN, password or pattern to prevent anyone from accessing or resetting your device.
- Add a Google™ account to prevent others from using your device if it gets stolen or wiped.
- Activate either the “Protection by my Xperia” or the Android™ Device Manager web service. Using one of these services, you can remotely locate, lock or clear a lost device.

GUID	GUID-D9B361A5-AA68-4D5F-A93E-AAFF0B33BC27
Title	Making sure your device is protected
Changes	Remove internal links
Version	4.1.1.1.2
Author	RenataB
Status	Released

## Verifying the ownership of your device

Certain protection features require you to either unlock your screen with your PIN, password, pattern, or enter your Google™ account information. Below are examples of protection features and some of the required credentials:

Factory Data Reset protection	You must unlock your screen before you are allowed to perform a Factory Data Reset.
Protection by my Xperia	If you remotely reset your device using this service, you must enter the username and password for a Google™ account associated with the service. The device must be connected to the internet before the setup process can be completed. Otherwise, you will not be able to use your device after the reset.
Android™ Device Manager	If you remotely reset your device using this service, you must enter the username and password for a Google™ account. The device must be connected to the internet before the setup process can be completed. Otherwise, you will not be able to use your device after the reset.
Software repair	If you use the Xperia™ Companion software to perform a software repair, you're asked to enter your Google™ account username and password when you start the device after the repair is complete.

- ! For Android™ Device Manager, it is necessary to enter information from a Google™ account. This can be any Google™ account which you have set up on the device as an owner. If you cannot provide the relevant account information during a setup process, you won't be able to use the device at all.


GUID	GUID-F78E7297-1800-496F-9C6A-4668329C1689
Title	Verifying the ownership of your device
Changes	Internet decaped
Version	6
Author	RenataB

## Screen lock

There are several screen lock options available. The security level of each lock type is listed below in order of weakest to strongest:


- **Swipe:** no protection, but you have quick access to the Home screen.
- **Pattern:** draw a simple pattern with your finger to unlock your device.
- **PIN:** enter a numeric PIN of at least four digits to unlock your device.
- **Password:** enter an alpha-numeric password to unlock your device.

It is very important that you remember your screen lock pattern, PIN or password. If you forget this information, it may not be possible to restore important data such as contacts and messages. If you have set up a Microsoft® Exchange ActiveSync® (EAS) account on your Xperia™ device, the EAS security settings may limit the lock screen type to only a PIN or password. This occurs when your network administrator specifies a lock screen type for all EAS accounts for enterprise security reasons. Contact the network administrator of your company or organisation to check what network security policies are implemented for mobile devices.

💡 For more settings for each screen lock type tap  ID: ICN-SONY-MENU-SETTINGS beside **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] .


GUID	GUID-4547BE00-5531-4D7D-A548-729E8A0178A7
Title	Screen lock
Changes	Functional review comment implemented for Keyaki
Version	16
Author	RenataB
Status	Released

### To create a screen lock pattern

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] > **Pattern** [unlock\_set\_unlock\_pattern\_title] .
  - 3 Choose an option and follow the instructions on your device.
- ! If you enter an incorrect lock pattern five times in a row, you must wait 30 seconds before trying again.

GUID	GUID-346DE791-CADA-4BF1-A919-5CAC0817272A
Title	To create a screen unlock pattern
Changes	New step added for Hinoki
Version	12
Author	RenataB
Status	Released


### To change your screen lock type

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] .
- 3 Choose an option and follow the instructions on your device.

GUID	GUID-0774BB02-CDDD-427C-A960-B0C33C84726F
Title	To change to another screen lock
Changes	New step included for Hinoki
Version	6
Author	RenataB


Status	Released
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### To change the screen lock pattern

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] .
- 3 Draw your screen unlock pattern.
- 4 Tap **Pattern** [unlock\_set\_unlock\_pattern\_title] , choose an option and follow the instructions on your device.


GUID	GUID-4D9F9FE9-FB5F-4CE2-A6B2-FFEC5389E3C3
Title	To change the screen unlock pattern
Changes	New step included for Hinoki
Version	11
Author	RenataB
Status	Released

### To create a screen lock PIN

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] > **PIN** [unlock\_set\_unlock\_pin\_title] .
- 3 Choose an option. Enter a numeric PIN, then tap **CONTINUE** [runtimepermission\_strings\_somc\_dialog2\_continue\_btn\_txt] .
- 4 Re-enter and confirm your PIN, then tap **OK** [ok] .


GUID	GUID-BDD43B55-3A1E-4985-9722-9214A515C52B
Title	To create a screen lock PIN
Changes	Icon varref fix for Keyaki
Version	10
Author	RenataB
Status	Released

### To create a screen lock password

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] > **Password** [lockscreen\_glogin\_password\_hint] .
- 3 Choose an option and follow the instructions on your device.

GUID	GUID-CC50D2CE-E557-4CAE-AEF5-5372F02B7D39
Title	To create a screen lock password
Changes	New step included for Hinoki
Version	9
Author	RenataB
Status	Released

### To activate the Swipe unlock function

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen lock** [unlock\_set\_unlock\_launch\_picker\_title] .
- 3 Draw your screen unlock pattern, or enter your PIN or password depending on which of these screen lock types is enabled.
- 4 Tap **Swipe** [unlock\_set\_unlock\_none\_title] , then tap **YES, REMOVE** [smart\_lock\_trusted\_device\_remove] .

GUID	GUID-23F9B750-20DF-4F14-8267-5CFC862C3D61
Title	To activate the Swipe unlock function
Changes	Label in caps in step 4for N-update
Version	5
Author	RenataB
Status	Released

## Resetting a forgotten screen lock

If you've forgotten your screen lock PIN, password or pattern, you may be able to reset it using the Protection by my Xperia service. No content on your device is lost after you have performed a screen lock reset using this service.

GUID	GUID-EA573070-D614-430A-8CA9-010F6956281A
Title	Resetting a forgotten screen lock
Changes	removing cross reference
Version	3
Author	SzilviaM
Status	Released

### To reset the screen lock using Protection by my Xperia

- 1 Make sure you know your Google™ account username and password and that you have enabled the Protection by my Xperia service on your device.
  - 2 Go to *myxperia.sonymobile.com* using any internet-connected device.
  - 3 Sign in using the same Google™ account that you have set up on your device.
  - 4 Click the picture of your device under **Your devices** [screen\_lock\_your\_devices].
  - 5 Select **Lock** [SUMMARY\_DEVICE\_SCREEN\_LOCK\_DEVICE] to replace the current screen lock with a new PIN code.
  - 6 Follow the on-screen instructions provided by Protection by my Xperia.
- ! Depending on your security settings, your device may lock after a screen lock reset. You then need to enter your Google™ account username and password in order to use the device.

GUID	GUID-96DE3A7D-AD9F-4321-A5F6-00DF57E109A9
Title	To reset the screen lock using Protection by my Xperia
Changes	Label change in step 5 for Sumirre N-update
Version	2.2.1
Author	RenataB
Status	Released

## Unlocking your device automatically


The Smart Lock feature makes unlocking your device easier by letting you set it to unlock automatically in certain situations. You can keep your device unlocked, for example, when it's connected to a Bluetooth® device or when you're carrying it with you. With Smart Lock enabled you still need to unlock your device manually after restarting, and after leaving the device inactive for 4 hours.

You can set Smart Lock to keep your device unlocked using the following settings:

- **On-body detection** [udoc\_trans\_smart\_lock\_onbody\_detection]: Keep your device unlocked when you're carrying it with you.
  - **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places]: Keep your device unlocked when you're in a familiar, secure location such as your home.
  - **Trusted devices** [usbux\_strings\_trusted\_hosts\_title\_txt]: Keep your device unlocked when a trusted Bluetooth® or NFC device is connected.
  - **Trusted face** [smart\_lock\_trusted\_face]: Unlock your device by looking at it.
  - **Trusted voice** [smart\_lock\_trusted\_voice]: Set up voice recognition to search in any screen.
- ! The Smart Lock feature is developed by Google™ and its exact functionality may change over time due to updates from Google™. Furthermore the feature may not be available in every market, country or region.


GUID	GUID-001EB2D7-32D1-4261-AF7E-2A604856D8FF
Title	Unlocking your device automatically
Changes	Notes removed and context reedited for Redwood
Version	6
Author	RenataB

### To enable Smart Lock

- 1 Set a pattern, PIN or password as a screen lock if you have not already done so.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Trust agents** [manage\_trust\_agents] .
- 4 Tap the **Smart Lock (Google)** [udoc\_trans\_smart\_lock\_title\_google] slider to enable the function.
- 5 Tap the back arrow next to **Trust agents** [manage\_trust\_agents] .
- 6 Find and tap **Smart Lock** [udoc\_trans\_smart\_lock\_title] .
- 7 Enter your pattern, PIN or password. You need to enter these credentials whenever you want to change your Smart Lock settings.
- 8 Select a Smart Lock type.

GUID	GUID-C6875CAA-CDDB-4FC3-9BA5-55076C9E1E8D
Title	To enable Smart Lock
Changes	Text change in step 7
Version	5
Author	RenataB
Status	Released


### To set up or remove trusted face

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted face** [smart\_lock\_trusted\_face] .
- 3 Tap **SET UP** [smartLock\_card\_positive\_label] > **NEXT** [button\_next] . Follow the instructions on your device, then tap **FINISHED** [trustedface\_setup\_finish\_caps] .
- 4 To remove a trusted face, tap **Remove trusted face** [remove\_trusted\_face] > **REMOVE** [remove\_trusted\_face\_caps] .

-  For enhanced accuracy, tap **Trusted face** [smart\_lock\_trusted\_face] > **Improve face-matching** [improve\_face\_matching] .

GUID	GUID-5BD24B2F-DEF5-4B83-9813-6A4F68B74E7A
Title	To enable trusted face
Changes	Info added for Hinoki
Version	2
Author	RenataB
Status	Released

### To set up trusted voice

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted voice** [smart\_lock\_trusted\_voice] .
- 3 Follow the instructions on your device.

GUID	GUID-F3F9A664-81F7-4B87-8450-8DE3445C8781
Title	To set up trusted voice
Changes	Spelling mistake fix for Hinoki
Version	3
Author	RenataB
Status	Released

## Keeping your device unlocked while you're carrying it

Using the On-body detection feature, you can keep your device unlocked while you're carrying it in your hand or in a pocket or bag. The accelerometer in your device keeps your device unlocked while it senses that it's being carried. The device locks when the accelerometer detects that the device has been put down.


When you use the On-body detection feature, you need to be aware of the following behaviours:



- Any time you put your device down and it senses that it's no longer being carried, it locks automatically.
  - The device can take up to one minute to lock.
  - After you get into a car, bus, train or other land vehicle, your device can take between 5 and 10 minutes to lock.
  - Note that when you get on an airplane or a boat (or another non-land based vehicle), your device may not lock automatically, so make sure to lock it manually if needed.
  - When you pick up your device again or get out of the vehicle, just unlock it once and your device then stays unlocked for as long as you have it on you.
- ! The On-body detection feature can't distinguish whose body is connected. If you give your device to someone else while it's unlocked using On-body detection, your device may stay unlocked for the other user. Keep in mind that On-body detection as a security feature is less secure than a pattern, PIN, or password.

GUID	GUID-E6E2E97A-29CD-4FF5-A020-0DB0C13BA9FD
Title	Keeping your device unlocked while you're carrying it
Changes	Merge the topic with Using on-body detection
Version	3
Author	RenataB
Status	Released

### To enable or disable On-body detection

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **On-body detection** [udoc\_trans\_smart\_lock\_onbody\_detection] .
- 3 Tap the slider to enable the function, then tap **CONTINUE** [runtimepermissions\_strings\_somc\_dialog2\_continue\_btn\_txt] . To disable the function tap the slider beside **On** [switch\_on\_text] .

GUID	GUID-6DFB587F-E7F9-4844-8B1D-5346D3079017
Title	To enable on-body detection
Changes	Label in caps in step 3 for N-update
Version	6
Author	RenataB
Status	Released


## Connecting to trusted devices

You can designate a connected device as trusted and keep your Xperia™ device unlocked while connected. If you have a device that you connect to regularly using Bluetooth® or NFC, for example, a home entertainment system or a fitness tracker, you can add it as a trusted device and bypass the added security of the lock screen to save time. This feature is suitable if you're normally in a relatively secure place when you use these devices. In some cases, you may still need to manually unlock your device before a trusted device can be connected.

- ! It is not recommended to add devices that are constantly connected to your device as trusted devices, for example, Bluetooth® keyboards or cases.
- 💡 As soon as a trusted device is switched off or moves out of range, your screen locks and you need your PIN, pattern or password to unlock it.

GUID	GUID-0D1C5BD4-A0CA-4306-A5BE-ED301B132009
Title	Connecting to trusted Bluetooth devices
Changes	Title changed for N-update Kitakami
Version	3
Author	RenataB

### To add or remove a trusted Bluetooth® device

- 1 Make sure your device is paired and connected to the Bluetooth® device that you want to add as a trusted device.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] .
- 4 In the Smart lock menu tap **Trusted devices** [usbux\_strings\_trusted\_hosts\_title\_txt] > **ADD TRUSTED DEVICE** [smart\_lock\_add\_trusted\_device] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 5 Tap a device name to select it from the list of connected and paired devices, then tap **YES, ADD** [smart\_lock\_trusted\_device\_add] .
- 6 To remove a paired device, select it from the list and tap **REMOVE TRUSTED DEVICE** [remove\_trusted\_device\_caps] .

GUID	GUID-AE0E015F-05AD-4190-A72C-5B0B5AD7CA0C
Title	To add or remove a trusted Bluetooth device
Changes	Label in caps for Keyaki/Hinoki
Version	4
Author	RenataB
Status	Released

### To add or remove a trusted NFC device

- 1 Make sure your device is paired and connected to the Bluetooth® device that you want to add as a trusted device.
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] .
- 3 Tap **Trusted devices** [usbux\_strings\_trusted\_hosts\_title\_txt] > **ADD TRUSTED DEVICE** [smart\_lock\_add\_trusted\_device] > **NFC** [nfc\_title\_txt] .
- 4 Follow the on-screen instructions.
- 5 To remove a paired device, select it from the list and tap **REMOVE TRUSTED DEVICE** [remove\_trusted\_device\_caps] .

GUID	GUID-4D57DC8A-D693-4834-8507-DF6B21EAB934
Title	To add or remove a trusted NFC device
Changes	Add and remove topic merged
Version	3
Author	RenataB
Status	Released

## Making sure you're secure when using trusted devices

Different Bluetooth® devices support different Bluetooth® standards and security capabilities. There's a possibility that someone could keep your Xperia™ device unlocked by imitating your Bluetooth® connection, even if your trusted device is no longer nearby. Your device is not always able to determine whether your connection is secure from someone trying to imitate it.

When your device can't determine whether you're using a secure connection, you'll get a notification on your Xperia™ device and may need to manually unlock it before the trusted device can keep it unlocked.

- 💡 Bluetooth® connectivity range can vary depending on factors like the model of your device, the connected Bluetooth® device, and your environment. Depending on these factors, Bluetooth® connections can work over distances up to 100 metres.

GUID	GUID-A08298F5-25D4-418D-8F57-1A33F335E085
Title	Making sure you're secure when using trusted devices
Changes	Text change due to ed comments
Version	2
Author	AdelK
Status	Released

## Connecting to trusted places

When the Trusted places feature is set up, the lock screen security on your Xperia™ device gets disabled when you are in a designated trusted location. For this feature to


work, you must have an internet connection (preferably over Wi-Fi [udoc\_no\_trans\_wi-fi\_wlan\_plain]) and allow your device to use your current location.

To set up trusted places, first make sure that high accuracy location mode or battery-saving location mode is enabled on your device before you add home or custom locations.

- ! The exact dimensions of a trusted location are an estimate and may extend beyond the physical walls of your home or other areas that you have added as a trusted locations. This feature can keep your device unlocked within a radius of up to 80 metres. Also be aware that location signals can be replicated or manipulated. Someone with access to specialised equipment could unlock your device.


GUID	GUID-C3F1CBA6-F492-4015-9519-0EA032A48E20
Title	Connecting to trusted places
Changes	Internet decaped
Version	4
Author	RenataB
Status	Released

### To add your home location

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places] > **Home** [udoc\_trans\_smart\_lock\_trusted\_home].
- 3 To enter the desired location type the address in the search bar. Your device searches for the entered location.

GUID	GUID-29D4C6EB-8DD3-483A-ABF1-C3F655969028
Title	To add your home location
Changes	First 4 steps removed for Pine
Version	9
Author	RenataB
Status	Released



### To edit your home location

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places].
- 3 Select your home location.
- 4 Tap **Edit** [udoc\_trans\_smart\_lock\_trusted\_edit].
- 5 In the search bar, enter the location that you want to use as your home location.

- 💡 If other residences share your street address, you can add the actual location of your home within the building complex as a custom place.

GUID	GUID-EE26FAFE-864D-41E0-AF61-7633053EFCF2
Title	To edit your home location
Changes	First 4 steps removed for Pine
Version	6
Author	RenataB
Status	Released

### To remove your home location

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places] > **Home** [udoc\_trans\_smart\_lock\_trusted\_home].
- 3 Tap **Edit** [udoc\_trans\_smart\_lock\_trusted\_edit] >  ID: ICN-SONY-MENU-DELETE.

GUID	GUID-C4B58A0F-C460-4CD3-B953-9A9F90FB8246
Title	To remove your home location
Changes	Less steps for Kitakami N-update
Version	6
Author	RenataB



Status	Released
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## Using custom locations

You can add any location as a trusted, custom place where your device can remain unlocked.



GUID	GUID-80A5D4A0-3A0B-4331-AB0F-A167FDB9192B
Title	Using custom locations
Changes	Valid from Android 5.0.
Version	1
Author	zzVera Qu
Status	Released

### To add a custom place

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places] .
- 3 Tap **Add trusted place** [udoc\_trans\_smart\_lock\_add\_trusted\_location] .
- 4 To use your current location as a custom place, tap **Select this location** [udoc\_trans\_smart\_lock\_select\_this\_location] .
- 5 Alternatively, to enter another location, tap  ID: ICN-SONY-MENU-SEARCH and type the address. Your device searches for the entered location. Tap the suggested address, to use it.
- 6 To fine-tune the location, tap the back arrow next to the address, drag the location pin to the desired location, then tap **Select this location** [udoc\_trans\_smart\_lock\_select\_this\_location] .


GUID	GUID-251D9E81-EC13-4D63-97E8-046E6B5F6FFB
Title	To add a custom place
Changes	Icon varref changed for Keyaki
Version	8
Author	RenataB
Status	Released

### To edit a custom place

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places] .
- 3 Select the place that you want to edit.
- 4 Tap **Edit Address** [udoc\_trans\_smart\_lock\_edit\_address] .
- 5 To enter another location, tap  ID: ICN-SONY-MENU-SEARCH and then type the address. Your device searches for the entered location. To use the suggested address, tap the address.
- 6 To fine-tune the location, tap the back arrow next to the address, drag the location pin to the desired location, then tap **Select this location** [udoc\_trans\_smart\_lock\_select\_this\_location] .

GUID	GUID-D7CF2365-7F1B-40DC-84DC-698D0F8EB071
Title	To edit a custom place
Changes	Icon varref changed for Keyaki
Version	8
Author	RenataB
Status	Released

### To remove a custom place

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Smart Lock** [udoc\_trans\_smart\_lock\_title] > **Trusted places** [udoc\_trans\_smart\_lock\_trusted\_places] .
- 3 Select the place that you want to remove.
- 4 Tap **Delete** [udoc\_trans\_smart\_lock\_delete\_address] .

GUID	GUID-D44D1708-DEFE-4FFC-854F-B9827D012A9F
Title	To remove a custom place
Changes	First 3 steps removed
Version	6

Author	RenataB
Status	Released

## SIM card protection

You can lock and unlock each SIM card that you use in your device with a PIN (Personal Identification Number). When a SIM card is locked, the subscription linked to the card is protected against misuse, meaning that you have to enter a PIN every time you start your device.

If you enter the PIN incorrectly too many times, your SIM card will get blocked. You then need to enter your PUK (Personal Unblocking Key) and a new PIN. Your PIN and PUK are supplied by your network operator.


GUID	GUID-ABAF2D8-055E-4E92-87A7-DB201A033D00
Title	SIM card protection
Changes	Implement ed comments
Version	10.1.1
Author	RenataB
Status	Released

### To set up or remove a SIM card lock

- 1 From the Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Set up SIM card lock** [sim\_lock\_settings\_category] .
- 3 Tap the **Lock SIM card** [sim\_enable\_sim\_lock] slider to enable or disable the SIM card lock.
- 4 Enter the SIM card PIN and tap **OK** [ok] . The SIM card lock is now active and you will be prompted to enter the PIN every time you restart the device.




GUID	GUID-6EE5F448-300C-4E11-A5DF-B9BD5DA8014D
Title	To set up a SIM card lock
Changes	Fix label error due to resource files
Version	5.1.2
Author	RenataB
Status	Released

### To change the SIM card PIN

- 1 From the Home screen [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Set up SIM card lock** [sim\_lock\_settings\_category] .
- 3 Tap **Change SIM PIN** [sim\_pin\_change] .
- 4 Enter the old SIM card PIN and tap **OK** [ok] .
- 5 Enter the new SIM card PIN and tap **OK** [ok] .
- 6 Re-type the new SIM card PIN and tap **OK** [ok] .

GUID	GUID-66762638-590B-495A-98A3-1FB8ED5F6955
Title	To change the SIM card PIN
Changes	Fix label error due to resource files
Version	10
Author	RenataB
Status	Released

### To unlock a blocked SIM card using the PUK code

- 1 Enter the PUK code and tap  ID: ICN-SONY-TEXT-INPUT-LIGHT-ENTER .
  - 2 Enter a new PIN code and tap  ID: ICN-SONY-TEXT-INPUT-LIGHT-ENTER .
  - 3 Re-enter the new PIN code and tap  ID: ICN-SONY-TEXT-INPUT-LIGHT-ENTER .
- ! If you enter an incorrect PUK code too many times, you need to contact your network operator to get a new SIM card.

GUID	GUID-6654AA24-3864-4B15-A219-FC7C1CC95986
Title	To unlock a locked SIM card
Changes	Icon varref fix for Kitakami N-update
Version	11.3.2
Author	RenataB

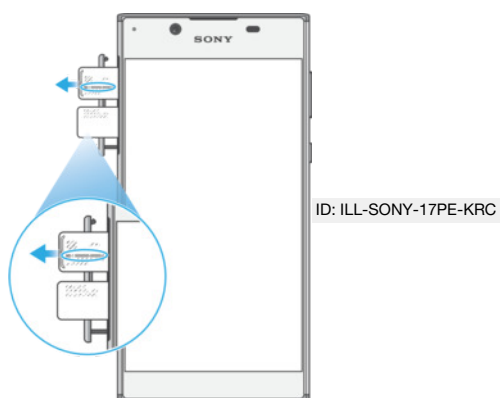
## Finding the identification number of your device

Your device has a unique identification number. This number is referred to as the IMEI (International Mobile Equipment Identity). You should keep a copy of this number.

You may require it, for example, when you access the Xperia™ Care support service to register your device. Also, if your device is stolen, some network providers can use this number to stop the device from accessing the network in your country or region.

GUID	GUID-D05972EA-29A9-4C5D-B5DB-9714DD83632E
Title	IMEI number
Changes	Implement ED comment
Version	6.1.2
Author	RenataB
Status	Released

To view your IMEI number on the label strip



- 1 Open the cover for the nano SIM and memory card slot.
- 2 Remove the SIM Card tray.
- 3 Drag the strip outwards using your fingernail. The IMEI number is displayed on the strip.

💡 You can also view the IMEI number by opening the phone dialer and entering **\*#06#**.

GUID	GUID-0DA2A023-E45B-4D48-8205-AA78D4887688
Title	To view your IMEI number - Odin
Changes	Varref fix for Pine
Version	23
Author	RenataB
Status	Draft

To view your IMEI number via the device settings

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap **Settings** [settings\_label\_launcher] > **About phone** [about\_settings<product="default">] > **Status** [device\_status] > **IMEI information** [imei\_information\_title].

GUID	GUID-8EC38745-EBB2-49E3-BD47-B16DC4DCC17F
Title	To view your IMEI number in the phone
Changes	Fix label errors due to resource files
Version	11
Author	RenataB

## Finding a lost device




ID: SCR-SONY-MY-XPERIA

If you have a Google™ account, the “Protection by my Xperia” web service can help you locate and secure your device if you ever lose it. If you have activated this service on your device, you can:

- Locate your device on a map.
  - Sound an alert even if the device is in Do not disturb mode.
  - Remotely lock the device and make the device display your contact details to anyone who finds it.
  - Remotely clear the internal and external memory of the device as a last resort.
- ! If you’ve cleared the internal memory of the device using the “Protection by my Xperia” web service, you must sign in to a Google™ account that was previously synced on this device the next time you turn on the device.
- ! The “Protection by my Xperia” service may not be available in all countries or regions.

GUID	GUID-26350A43-1644-49F4-ADC3-28A228DD7464
Title	Finding a lost device
Changes	Implement ed comments
Version	5.2.1
Author	RenataB
Status	Released

### To activate Protection by my Xperia

- 1 Make sure you have an active data connection, and enable location services on your device.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Protection by my Xperia** [preference\_title] > **ACTIVATE** [activate\_capital] .
  - 4 Mark the checkbox to agree to the terms and conditions of the service, then tap **ACCEPT** [dialog\_button\_accept\_cap] .
  - 5 If prompted, sign in to your Google™ account, or create a new account if you don’t already have one.
  - 6 To verify that Protection by my Xperia can locate your device, go to *myxperia.sonymobile.com* and sign in to your Google™ account.
- ! If you are sharing a device with multiple users, note that the Protection by my Xperia service is only available to the user who is logged in as the owner.

GUID	GUID-7ABF3EC4-77A8-4211-9E38-0A415421E783
Title	To activate the “my Xperia” service
Changes	Varref fix for Keyaki
Version	13
Author	RenataB
Status	Released

## Finding a lost device using Android™ Device Manager

Google™ offers a location and security web service called Android™ Device Manager. You can use it in parallel with, or as an alternative to, the Protection by my Xperia service. If you lose your device, you can use Android™ Device Manager to:


- Find and show where your device is located.
- Ring or lock your device, erase everything on it, or add a phone number to the lock screen.

For additional information about Android™ Device Manager, go to [www.support.google.com](http://www.support.google.com).

- ! Android™ Device Manager does not work if your device is turned off or if it does not have a connection to the internet. The Android™ Device Manager service may not be available in all countries or regions.

GUID	GUID-31DA1FDF-9CFB-4F30-BF86-E5051D937F47
Title	Finding a lost device using Android Device Manager
Changes	Internet decaped
Version	2
Author	RenataB
Status	Released

### To activate Android™ Device Manager

- 1 If you are sharing a device with multiple users, make sure that you are logged in as the owner.
- 2 Make sure that you have an active data connection and that location services are enabled.
- 3 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 4 Find and tap **Settings** [settings\_label] > **Google** [SYNC-ACCOUNTS-GOOGLE-TM] > **Security** [security\_settings\_title] .
- 5 Tap the sliders beside **Remotely locate this device** [udoc\_trans\_google\_remote\_locate] and **Allow remote lock and erase** [udoc\_trans\_google\_remote\_lock] to enable both functions.
- 6 If prompted, agree to the terms and conditions by tapping **Activate this device administrator** [add\_device\_admin] .
- 7 To verify that Android™ Device Manager can locate your device after you activate the service, go to [www.android.com/devicemanager](http://www.android.com/devicemanager) and sign in using your Google™ account.

- 💡 You can also activate Android™ Device Manager from **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] under Device administrators.

GUID	GUID-6B9ADD4C-DB85-494E-AE5F-EBC78A5E64C8
Title	To activate Android Device Manager
Changes	Steps change for N update
Version	5
Author	RenataB
Status	Released



# Learning the basics

GUID	GUID-674516E9-7783-4313-A470-21D53828B358
Title	Learning the basics
Changes	For nxtstp UG. Done by Jorgen but renamed the Author to Nellie.
Version	1
Author	zzTan Nellie
Status	Released

## Using the touchscreen

GUID	GUID-D59D1053-4072-417B-BFE8-E3918A3A263F
Title	Using the touch screen
Changes	For nxtstp UG
Version	10
Author	zzLuLinda
Status	Released

## Tapping

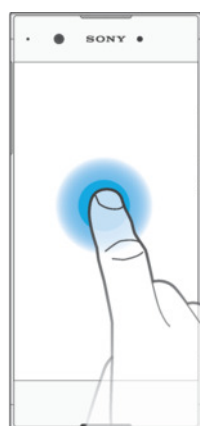


ID: ILL-SONY-17HI-TAPPING

- Open or select an item.
- Mark or unmark a checkbox or option.
- Enter text using the on-screen keyboard.

GUID	GUID-149BDDAC-EA89-4D9A-AAD2-E917F3A290F6
Title	Tapping
Changes	For nxtstp UG
Version	1
Author	zzLuLinda
Status	Released

## Touching and holding



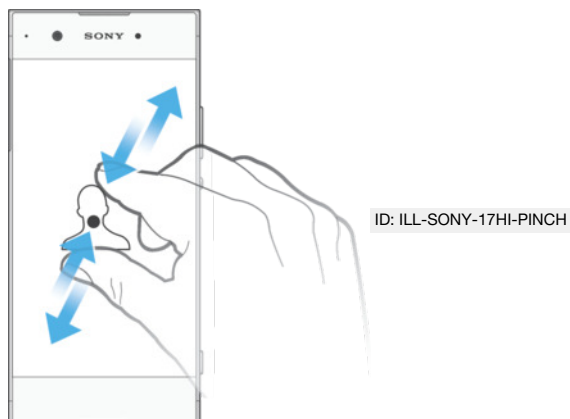
ID: ILL-SONY-17HI-TOUCHING-AND-HOLDING

- Move an item.
- Activate an item-specific menu.
- Activate selection mode, for example, to select several items from a list.

GUID	GUID-DCB7D933-A687-4E9E-B67A-3D1E49F9DB01
Title	Touching and holding
Changes	For nxtstp UG

Version	1
Author	zzLuLinda
Status	Released

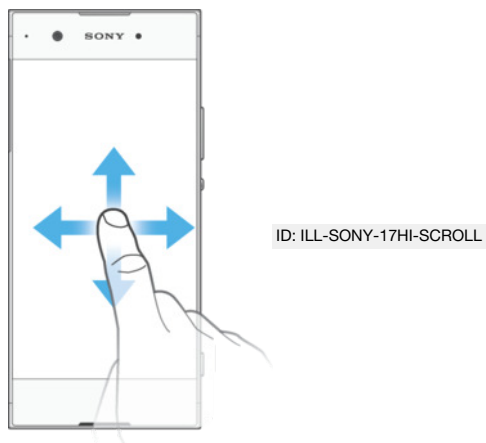
## Pinching and spreading



- Zoom in or out on web pages, photos and maps, and when you're taking photos or shooting videos.

GUID	GUID-48BAA40C-FCA7-4C2C-A69A-C0074A5388CF
Title	Pinching and spreading
Changes	Implement editor's comments
Version	3
Author	zzLuLinda
Status	Released

## Swiping

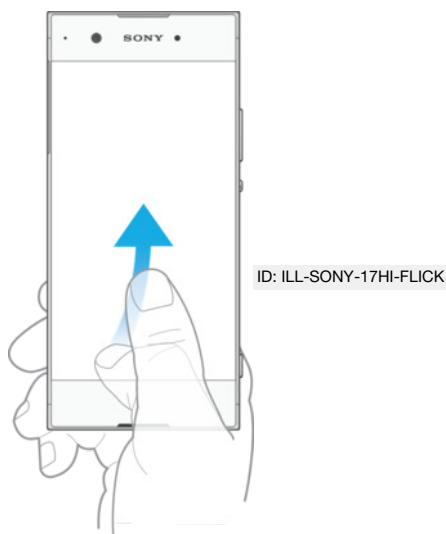


- Scroll up or down a list.
- Scroll left or right, for example, between Home screen panes.
- Swipe left or right to reveal more options.

GUID	GUID-767BB164-B819-42BD-8754-488381DDAD05
Title	Swiping
Changes	Adding "Swipe to reveal more options"
Version	2
Author	PeterK

Status	Released
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## Flicking



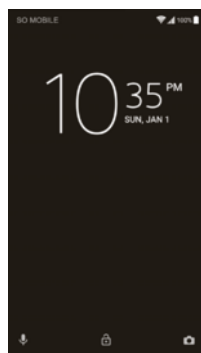
ID: ILL-SONY-17HI-FLICK

- Scroll quickly, for example, in a list or on a web page. You can stop the scrolling movement by tapping the screen.

GUID	GUID-2B93C7CB-DEFD-4FD4-BA4E-3E712E986029
Title	Flicking
Changes	For nxtstp UG
Version	1
Author	zzLuLinda
Status	Released

## Locking and unlocking the screen

When your device is on and left idle for a set period of time, the screen darkens to save battery power and locks automatically. This lock prevents unwanted actions on the touchscreen when you are not using it. When you buy your device, a basic screen swipe lock is already set. This means that you have to swipe left or upwards on the screen to unlock it. You can change the security settings later and add other kinds of locks. See *Screen lock* on page 13.



ID: SCR-SONY-GENERIC-LOCK-SCREEN

GUID	GUID-2304F246-AADC-4904-8CB9-8EE55A9F1C21
Title	Locking and unlocking the screen
Changes	Bassoon - Description updated "swipe left or up"
Version	5
Author	AdamS
Status	Released



### To activate the screen

- Briefly press the power key  ID: ICN-SONY-KEY-AND-POWER-K90 .

GUID	GUID-0C3A14A1-C558-4C86-B6E1-45351B7F553D
Title	To activate the screen
Changes	From eDream6.0: updated based on editorial comments.
Version	7
Author	zzVikkiL

Status	Released*
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### To lock the screen

- When the screen is active, briefly press the power key  ID: ICN-SONY-KEY-AND-POWER-K90 .
- Alternatively, double tap any empty area on the Home screen. To enable this function, touch and hold any area on your Home screen until the device vibrates, then tap  ID: ICN-SONY-HOMESCREEN-SETTINGS and tap the slider beside Double-tap to sleep.

GUID	GUID-229DFA2D-0E19-4782-B952-ACEBB0E8C755
Title	To lock the screen manually
Changes	Implementing ED comment for Hinoki
Version	8
Author	RamonaB
Status	Draft

## Home screen


The Home screen is the starting point for using your device. It's similar to the desktop on a computer screen. Your Home screen can have up to twenty panes, which extend beyond the regular screen display width. The number of Home screen panes is represented by a series of dots at the lower part of the Home screen. The highlighted dot shows the pane that is currently displayed.



- 1 Welcome to Xperia™ widget — Tap to open the widget and select a task such as copying content from your old device or setting up Xperia™ services
- 2 Dots — Represents the number of Home screen panes

GUID	GUID-8EB25E2F-8807-407D-B459-A8E350B6D7D8
Title	Home screen
Changes	Home screen label change (Kugo) and Introduction to Xperia widget renamed to Welcome to Xperia widget
Version	14
Author	DoraM
Status	Released

### To go to the Home screen

- Press  ID: ICN-SONY-KEY-AND-HOME .

GUID	GUID-05D1C81E-123C-471F-BD70-D65BF2E49B8A
Title	To go to the Home screen
Changes	Valid for eDream3.0 and Gingerbread.
Version	1
Author	zzVikkiL
Status	Released

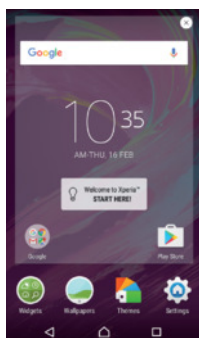
### To browse the Home screen



GUID	GUID-A5C4ECEC-DED9-4FCB-B023-22DEA2CF2F2C
Title	To browse the Home screen
Changes	For nextstp UG
Version	5
Author	zzWangT
Status	Released

## Home screen panes


You can add new panes to your Home screen (up to a maximum of twenty panes) and delete panes. You can also set the pane that you want to use as the main Home screen pane.



ID: SCR-SONY-HOMESCREEN-CHANGE-PANE


GUID	GUID-FC173B6A-92B3-401B-8E4C-873BA14F1B11
Title	Home screen panes
Changes	home pane number limit is 20 - valid for all projects onwards
Version	3
Author	AdelK
Status	Released

### To set a pane as the main Home screen pane

- 1 Touch and hold any area on your Home screen until the device vibrates.
  - 2 Flick left or right to browse to the pane that you want to set as your main Home screen pane, then tap  ID: ICN-SONY-AND-HOMESCREEN-SET-MAIN-HOMESCREEN in the top left corner of the screen.
- ! When Google Search & Now is enabled, the left-most pane is reserved for this service and the main Home screen pane cannot be changed. For more information, see *Google Search & Now* on page 185.


GUID	GUID-40544E7E-58CD-4F30-8E08-BCFB412676EB
Title	To set a pane as the main Home screen pane
Changes	N update / Editorial comments implemented for Google Now
Version	9
Author	PalG
Status	Released

### To add a pane to your Home screen

- 1 Touch and hold any area on your Home screen until the device vibrates.
  - 2 To browse the panes, flick all the way to the right or left, then tap  ID: ICN-SONY-AND-HOMESCREEN-ADD-PANE .
- ! When Google Search & Now is enabled, the left-most pane is reserved for this service and additional panes cannot be added to the left. For more information, see *Google Search & Now* on page 185.

GUID	GUID-4E45CAB7-4294-4269-9495-60D6F8413FA3
Title	To add a pane
Changes	Google Now note update based on editorial comments
Version	6
Author	PalG
Status	Released

### To delete a pane from your Home screen

- 1 Touch and hold any area on your Home screen until the device vibrates.
- 2 Flick left or right to browse to the pane that you want to delete, then tap  ID: ICN-SONY-AND-HOMESCREEN-DELETE-PANE on the top right corner of the pane.

GUID	GUID-65D63CFF-377E-4ACB-BDCD-456C3CAC3679
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Title	To delete a pane from your Home screen
Changes	Update step 2; add instruction for the delete icon
Version	2
Author	zzLuLinda
Status	Released

## Home screen settings

GUID	GUID-D945EEE8-54DB-40D8-B5D3-847458A829F8
Title	Home screen settings
Changes	No Home screen shortcut anymore for Suzuran KK R2; description all deleted
Version	3
Author	zzLuLinda
Status	Released


### To disable or uninstall an application from the Home screen

- ! Disabling a pre-installed app deletes all data, but the app can be enabled again from **Settings** [menu\_settings] > **Apps** [home\_cui\_menu\_apps\_txt] . Only downloaded apps can be fully uninstalled.

- 1 Touch and hold any area on your Home screen until the device vibrates.
- 2 Flick left or right to browse the panes. All applications that can be disabled or uninstalled are indicated by  ID: ICN-SONY-HOME-UNINSTALL .
- 3 Tap the relevant application, then tap **DISABLE** [disable\_text] if the app came pre-installed on your device or **OK** [ok] if the app was downloaded and you would like to uninstall it.

GUID	GUID-04B51076-E06D-4C80-A06E-444BC469AE50
Title	To disable or uninstall an application from the Home screen
Changes	N-update - UI change in step 3
Version	2
Author	AdamS
Status	Released

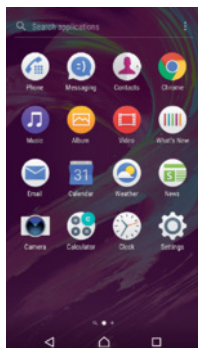
### To adjust the size of icons on your Home screen

- 1 Touch and hold any area on your Home screen until the device vibrates, then tap  ID: ICN-SONY-HOMESCREEN-SETTINGS .
- 2 Tap **Icon size** [home\_settings\_icon\_size\_title] , then select an option.

GUID	GUID-200B5E99-8091-4936-A242-521893FE059F
Title	To select the icon size of your Home screen
Changes	Change "Home Settings" label to an icon
Version	2
Author	zzLuLinda
Status	Released

## Application screen

The Application screen, which you open from the Home screen, contains the applications that come pre-installed on your device as well as applications that you download.



ID: SCR-SONY-GENERIC-APPLICATION-SCREEN

GUID	GUID-F02CAFC3-E592-4B0D-AA00-E5631B4A9301
Title	Application screen
Changes	Change "Home screen" from bold font to normal font; no other text change
Version	5
Author	zzLuLinda

Status	Released
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### To view all applications on the Application screen

- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Flick left or right on the Application screen.

GUID	GUID-88AE7DAF-A5B8-4362-9928-02CC87DCC55E
Title	To view all applications
Changes	For nextstp UG
Version	1
Author	zzLuLinda
Status	Released

### To enable or disable the recommended apps listings

The first time you access the application screen you get the option to enable or disable recommended apps listings. You can also enable or disable this feature later by following the steps below:

- 1 Touch and hold any area on your Home screen until the device vibrates, then tap  ID: ICN-SONY-HOMESCREEN-SETTINGS .
- 2 Tap the App recommendations slider.


GUID	GUID-100909D0-2187-43FC-AE65-4DF90D326830
Title	To enable or disable the recommended apps listings
Changes	Kugo/Kagura new feature
Version	1
Author	DoraM
Status	Released

### To open an application from the Application screen

- When the Application screen is open, flick left or right to find the application, and then tap the application.



GUID	GUID-20B05253-5784-4126-AA6C-9EA9320E7E51
Title	To open an application from the Application screen
Changes	Add "when the Application screen is open" to make it be consistent with other topics
Version	2
Author	zzLuLinda
Status	Released

### To search for an application from the Application screen

- 1 When the Application screen is open, tap **Search applications**  ID: ICN-SONY-KEY-MENU .
- 2 Enter the name of the application that you want to search for.

GUID	GUID-1D55A09C-CFE1-4303-803E-7E5CAB836098
Title	To search an application from the Application screen
Changes	Kugo/Kagura (The user can also access Search screen by swipe down from anywhere on the Home screen)
Version	4
Author	DoraM
Status	Released

### To arrange applications on the Application screen

- 1 When the Application screen is open, tap  ID: ICN-SONY-KEY-MENU .
- 2 Tap **Sort apps**  ID: ICN-SONY-KEY-MENU , then select an option.

GUID	GUID-115D9148-D5DC-49BA-8428-A1AD178487AF
Title	To arrange your applications on the Application screen
Changes	Steps are totally changed for KK R2 update; no Application screen menu
Version	10
Author	zzLuLinda
Status	Released


### To add an application shortcut to the Home screen

- 1 On the Application screen, touch and hold an application icon until the device vibrates, then drag the icon to the top of the screen. The Home screen opens.
- 2 Drag the icon to the desired location on the Home screen, then release it.

GUID	GUID-1CB2F7C4-2E83-4EAB-AFFB-0957648C639D
Title	To add a shortcut to an application on the Home screen
Changes	ED comment implemented in step 2 (based on version 13)
Version	14
Author	DoraM

Status	Released
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### To move an application on the Application screen

- 1 When the Application screen is open, tap  ID: ICN-SONY-KEY-MENU .
- 2 Make sure that **Own order** [home\_app\_tray\_sort\_mode\_dialog\_own\_order\_sort\_mode\_txt] is selected under **Sort apps** [home\_app\_tray\_sort\_mode\_dialog\_title\_txt] .
- 3 Touch and hold the application until the device vibrates, then drag it to the new location.

GUID	GUID-EE508701-3826-449B-BD0F-61BABEEA74C3
Title	To move an application on the Application screen
Changes	ED comment implemented (until the device vibrates instead of until it becomes selected)
Version	13
Author	DoraM
Status	Released


### To disable or uninstall an application from the Application screen

- ! Disabling a pre-installed app deletes all data, but the app can be enabled again from **Settings** [menu\_settings] > **Apps** [home\_cui\_menu\_apps\_txt] . Only downloaded apps can be fully uninstalled.

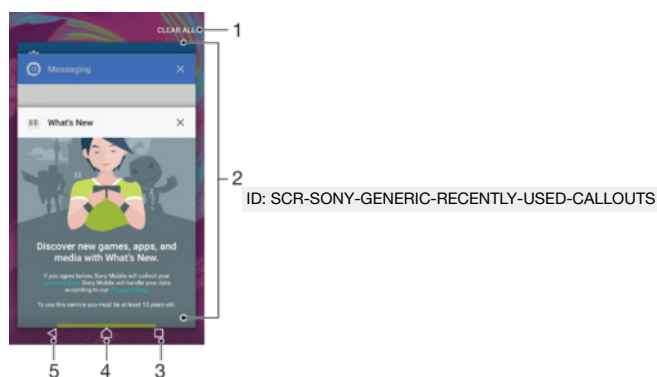
- 1 Touch and hold any area on the Application screen until the device vibrates. All applications that can be disabled or uninstalled are then indicated by  ID: ICN-SONY-HOME-UNINSTALL .
- 2 Tap the relevant application, then tap **DISABLE** [disable\_text] if the app came pre-installed on your device or **OK** [ok] if the app was downloaded and you would like to uninstall it.

GUID	GUID-5CA71B95-BDCD-4B80-BCB0-7AD68798B7A1
Title	To disable or uninstall an application from the Application screen
Changes	N update 7.0 comment implemented
Version	2
Author	DoraM
Status	Released

## Navigating applications

You can navigate between applications using the navigation keys and the recently used applications window, which lets you switch easily between all recently used applications. The navigation keys are the Back key, the Home key, and the Recent apps key. You can also pop open two applications on the screen at once using the split screen mode, if the application supports multi-window function. Some applications get closed when you press the Home key  ID: ICN-SONY-KEY-AND-HOME to exit while others are paused or continue to run in the background. If an application is paused or running in the background, you can continue where you left off the next time you open the application.

GUID	GUID-3919E91F-54A0-4406-AABF-3DD87635B6FB
Title	Navigating applications
Changes	For N update 1
Version	5
Author	PeterK
Status	Released





- 1 Clear all – Close all the recently used applications
- 2 Recently used applications window – Open a recently used application
- 3 Recent apps key – Open the recently used applications window and the favourites bar
- 4 Home key – Exit an application and go back to the Home screen
- 5 Back key – Go back to the previous screen within an application or close the application


GUID	GUID-962D91AD-EBDC-4283-94A2-286CBA9B58CD
Title	Navigating applications overview
Changes	N update 7.0 CLEAR ALL button mentioned in the list
Version	6
Author	DoraM
Status	Released

### To open the recently used applications window

- Press  ID: ICN-SONY-KEY-OPEN-RECENT-APPS .


GUID	GUID-A60AC121-B7D1-4A48-859B-F8CA4DC4C077
Title	To open the recently used applications window
Changes	writing style update - delete the last sentence based on minimalism
Version	5
Author	zzWangT
Status	Released*

### To quickly switch between recently used applications

- Quickly press  ID: ICN-SONY-KEY-OPEN-RECENT-APPS twice.

GUID	GUID-96B12493-0700-47CC-9810-C5746807E0B7
Title	To quickly switch between recent applications
Changes	For N Update 1
Version	1
Author	PeterK
Status	Released

### To close all the recently used applications

- Tap  ID: ICN-SONY-KEY-OPEN-RECENT-APPS and then tap **CLEAR ALL** [clear\_all\_notifications\_text] .

GUID	GUID-C1E6FA9A-E606-47A6-8C92-7BC933B2B682
Title	To close all the recently used applications
Changes	For Android N update 1
Version	6
Author	PeterK
Status	Released

### To open a menu in an application

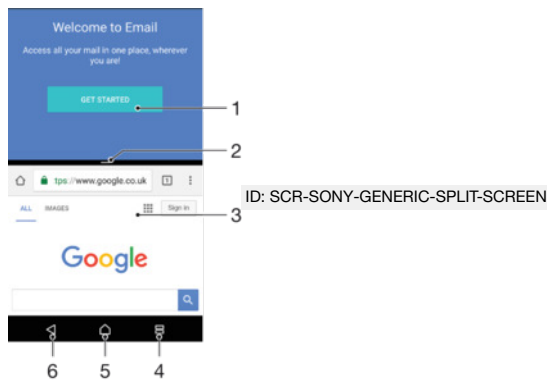
- While using the application, tap  ID: ICN-SONY-KEY-MENU .

! A menu is not available in all applications.

GUID	GUID-C5E4E280-0AA6-4076-B7F6-8777FD219744
Title	To open a menu in an application
Changes	Functional review comment implemented (Kagura)
Version	1.1.1
Author	DoraM
Status	Released

## Split screen mode

Split screen mode enables you to view two applications at once, for example, if you want to view your email inbox and a web browser at the same time.





- 1 Application 1 in upper window
- 2 Split screen border – Drag to resize windows
- 3 Application 2 in lower window
- 4 Split screen key – Select a recently used application
- 5 Home key – Go back to the Home screen
- 6 Back key – Go back to the previous screen within an application or close the application

! Not all applications support split screen mode.

GUID	GUID-3F27D691-5DDF-404D-A1AD-5213402885E9
Title	Split-screen mode
Changes	concept topic for N update
Version	1
Author	AdelK
Status	Released

### To use split screen mode

- 1 Make sure that the two applications that you want to use in split screen mode are open and running in the background.
- 2 Tap  ID: ICN-SONY-KEY-OPEN-RECENT-APPS, and then drag and drop the desired application to the top part of the screen.
- 3 In the lower part of the screen, tap the second desired application.
- 4 In portrait orientation drag the black bar in the centre up or down to resize the windows.
- 5 To exit split screen mode, tap and hold  ID: ICN-SONY-KEY-MULTIWINDOW-APPS.

GUID	GUID-58CE22CB-562A-402F-B607-0AE2165FA2CB
Title	To use the split-screen mode
Changes	Created for Android N 1
Version	1
Author	PeterK
Status	Released

## Widgets

Widgets are small applications that you can use directly on your Home screen. They also function as shortcuts. For example, the Weather widget allows you to see basic weather information directly on your Home screen. When you tap the widget, the full Weather application opens. You can download additional widgets from Google Play™.

GUID	GUID-31FA03AF-3EA8-4F67-997F-72FC7043FC88
Title	Widgets
Changes	
Version	13.2.1
Author	PeterK

Status	Released
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### To add a widget to the Home screen

- 1 Touch and hold any empty area on your **Home screen** [preference\_title\_home\_wallpaper] until the device vibrates, then tap **Widgets** [home\_cui\_menu\_widgets\_txt] .
- 2 Find and tap the widget that you want to add.

GUID	GUID-7AA3E1DD-C7DD-47D2-8DB4-4BB05D9E7686
Title	To add a widget to the Home screen
Changes	Home screen label change (Kugo)
Version	16
Author	DoraM
Status	Released

### To resize a widget

- 1 Touch and hold a widget until the device vibrates, then release it. If the widget can be resized, for example, the Calendar widget, then a highlighted frame and resizing dots appear.
- 2 Drag the dots inward or outward to shrink or expand the widget.
- 3 To confirm the new size of the widget, tap anywhere on the **Home screen** [preference\_title\_home\_wallpaper] .

GUID	GUID-379CF5F0-A8C7-4D6F-A96C-9D06316E050B
Title	To resize a widget
Changes	Home screen label change (Kugo)
Version	4.1.2
Author	DoraM
Status	Released

### To move a widget

- Touch and hold the widget until the device vibrates, then drag it to the new location.

GUID	GUID-653F4AD6-41D0-40D5-B41C-A07870088954
Title	To move a widget on the Home screen
Changes	for Bassoon - ed comments update
Version	2.1.1
Author	AdelK
Status	Released

### To remove a widget

- Touch and hold the widget until the device vibrates, then drag it to **Remove from home screen** [home\_trashcan\_dropzone\_txt] .

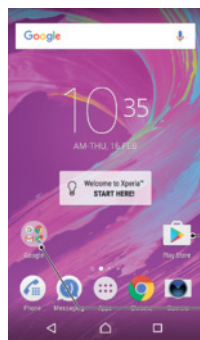
GUID	GUID-E28E3921-A869-46FF-94FD-475750F619A5
Title	To delete a widget from the Home screen
Changes	for Bassoon - ed comments update
Version	8
Author	AdelK
Status	Released

## Shortcuts and folders

Use shortcuts and folders to manage your applications and keep your Home screen tidy.

GUID	GUID-5B33567F-6DC3-4C3C-934D-C76C14EA069C
Title	Shortcuts and folders
Changes	For nextstp UG
Version	1
Author	zzWangT

Status	Released
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ID: SCR-SONY-HOMESCREEN-FOLDER-AND-SHORTCUT

- 1 Access an application using a shortcut
- 2 Access a folder containing applications

GUID	GUID-AB0711B3-D9D7-430C-9F04-DDEB20092B5C
Title	Shortcuts and folders overview
Changes	Sirius KK.
Version	2
Author	zzXuCindy
Status	Released

### To add an application shortcut to your Home screen

- 1 Touch and hold an empty area on your **Home screen** [preference\_title\_home\_wallpaper] .
- 2 In the customisation menu, tap **Widgets** [home\_cui\_menu\_widgets\_txt] > **Shortcuts** [home\_cui\_menu\_shortcuts\_txt] .
- 3 Scroll through the list and select an application. The selected application gets added to the **Home screen** [preference\_title\_home\_wallpaper] .

GUID	GUID-846B78FE-AD6C-47FE-9BF8-715A3CBB7B61
Title	To add a shortcut from customization menu to the Home screen
Changes	Home screen label change (Kugo)
Version	12
Author	DoraM
Status	Released

### To move an item on the Home screen

- Touch and hold the item until the device vibrates, then drag the item to the new location.

GUID	GUID-E0065909-6DCC-4137-BC73-976CB447E526
Title	To move an item on the Home screen
Changes	for Bassoon - ed comments update
Version	3.1.2
Author	AdelK
Status	Released

### To remove an item from the Home screen

- Touch and hold the item until the device vibrates, then drag the item to **Remove from home screen** [home\_trashcan\_dropzone\_txt] on the top of the screen.

GUID	GUID-B9D51246-2767-4FC7-B6A9-7F3A98343A35
Title	To delete an item on the Home screen
Changes	for Bassoon - ed comments update
Version	6
Author	AdelK
Status	Released

### To create a folder on the Home screen

- Touch and hold an application icon or a shortcut until the device vibrates, then drag and drop it on top of another application icon or shortcut.

GUID	GUID-B4485B5D-75F7-46E8-A35F-7833E55CF1DC
Title	To create a folder on the Home screen
Changes	for Bassoon - ed comments update
Version	9.1.2
Author	AdelK

Status	Released
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### To add items to a folder on the Home screen

- Touch and hold an item until the device vibrates, then drag the item to the folder.

GUID	GUID-59731CD1-AB4A-40AE-BCCC-5D64928E2B5E
Title	To add items to a folder
Changes	for Bassoon - ed comments update
Version	3.1.2
Author	AdelK
Status	Released

### To rename a folder on the Home screen

- 1 Tap the folder to open it.
- 2 Tap the folder's title bar to show the **Folder name** [home\_folder\_dialog\_folder\_name\_txt] field.
- 3 Enter the new folder name and tap **DONE** [checklist\_button\_done] .

GUID	GUID-D78DB4F3-D3D1-495D-B904-21104B8F19CA
Title	To rename a folder
Changes	Label fix for Keyaki
Version	6
Author	RamonaB
Status	Draft

## Background and themes

Your device comes with a default background, but you can adapt the Home screen and Lock screen to your own style using wallpapers and themes featuring different colours and patterns.

A wallpaper may be used without changing any of the other elements of your Home screen and Lock screen. Live wallpapers add visual effects to your interactions with the touch screen, letting the display change dynamically.

Themes can include a wallpaper, a screensaver, title bars, and a sound scheme that all fit together to create a unique look and feel for your device.

GUID	GUID-DA64CC29-770F-4901-ABCB-7A4F380547FE
Title	Background and themes
Changes	Keyaki (more detailed explanation, Live Wallpaper function)
Version	4
Author	DoraM
Status	Released

### To change your wallpaper

- 1 Touch and hold any empty area on your **Home screen** [preference\_title\_home\_wallpaper] until the device vibrates.
  - 2 Tap **Wallpapers** [home\_cui\_menu\_wallpapers\_txt] and select an option.
- 💡 You can also change your Lock screen wallpaper or set the same image for both your Home screen and Lock screen. Follow the steps above, then tap **Album** [album\_app\_name\_txt] . Tap the desired image and choose an option.

GUID	GUID-19E276DF-4D6A-44AF-8D86-5CAAFFD4BFDD
Title	To change your wallpaper
Changes	Keyaki - Only the title has been changed
Version	20
Author	DoraM
Status	Released

### To set a theme

- 1 Touch and hold an empty area on your **Home screen** [preference\_title\_home\_wallpaper] until the device vibrates.
  - 2 Tap **Themes** [home\_cui\_menu\_themes\_txt] .
  - 3 Choose an option:
    - To use an existing theme, select the theme, then tap **APPLY THEME** [themes\_apply] .
    - To download a new theme, tap **GET MORE THEMES** [themes\_get\_more] .
- ! When you change a theme, the background also changes in some applications.


GUID	GUID-506DA76F-B990-4363-A85D-2F100F4C36A7
Title	To set a theme
Changes	Editorial comment implemented
Version	14
Author	DoraM
Status	Released


## Taking a screenshot

You can capture still images of any screen on your device as a screenshot. Screenshots you take are automatically saved in Album.

GUID	GUID-4764F628-1DE0-46FA-8893-8AF9487D3822
Title	Taking a screenshot
Changes	
Version	1
Author	zzWangT
Status	Released

### To take a screenshot

- 1 Press and hold down the power key until a prompt window appears.
- 2 Tap  ID: ICN-SONY-TAKE-SCREENSHOT.

 You can also take a screenshot by pressing and holding the power key and volume down key at the same time.

GUID	GUID-34F326B7-FFAD-4497-A075-F98085E9E1F3
Title	To take a screenshot - general use
Changes	Editorial comment implemented (based on version 3.1.1)
Version	3.1.2
Author	DoraM
Status	Released

### To view your screenshot

- 1 Double-tap the status bar to display the Notification panel.
- 2 Tap the screenshot.

 You can also view your screenshots in the Album application.

GUID	GUID-21497D3B-8525-4E82-A03C-DCB204468134
Title	To view your screenshot
Changes	Editorial comment implemented
Version	5
Author	DoraM
Status	Released

## Notifications

Notifications inform you of events such as new messages and calendar notifications as well as activities in progress such as file downloads. Notifications appear in the following places:

- The status bar
- The Notification panel
- The lock screen

GUID	GUID-065ACA94-7931-42F2-AEB8-381F304937E1
Title	Notifications
Changes	Delete the P tag; no word change
Version	17
Author	zzLuLinda

### To open or close the Notification panel



ID: SCR-SONY-17PE-DOWN-UP-NOTIFICATION-PANEL

- 1 To open the Notification panel, drag the status bar downwards, or simply double-tap it.
  - 2 To close the Notification panel, drag or flick the panel upwards.
- 💡 After opening the Notification panel, you can access the Quick settings panel by dragging the status bar down again.


GUID	GUID-95E1166F-A30C-4DE2-B941-50CA4885E1E3
Title	To open or close the Notification panel
Changes	N update 7.0 update after functional review
Version	4
Author	SzilviaM
Status	Released

### To take action on a notification in the Notification panel

- Tap the notification.
- 💡 You can directly reply to chat or email messages in the Notification panel.

GUID	GUID-B15C53D1-AD7D-4B24-8254-068E716E8C0D
Title	To take action on a notification
Changes	Note changed to tip, no other change
Version	4
Author	DoraM
Status	Released

### To dismiss a notification from the Notification panel

- Swipe the notification left or right.
- ❗ Not all notifications can be dismissed.
- 💡 To change settings for notifications, simply drag the notification slowly to the left or right, then tap  ID: ICN-SONY-MENU-SETTINGS.

GUID	GUID-967CAF72-88E4-4B35-ADD1-2B0EA7CF61A4
Title	To dismiss a notification from the Notification panel
Changes	Note added about changing settings for notifications
Version	4
Author	DoraM
Status	Released

### To expand a notification on the Notification panel

- Simply tap to expand and view more information about the notification without opening the app.
- ❗ Not all notifications are expandable.

GUID	GUID-67DB210F-2826-4794-BE69-746578B0E8F4
Title	To expand a notification on the Notification panel
Changes	N update feature added (bundled notifications)
Version	2
Author	DoraM

Status	Released
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### To clear all notifications from the Notification panel

- Tap **CLEAR ALL** [clear\_all\_notifications\_text] .

GUID	GUID-DA62F1FF-BE58-4F3B-B236-8F2F85655D4F
Title	To clear the Notification panel
Changes	For Dora N 7.0 update - correct href
Version	11
Author	SzylviaM
Status	Released

### To take action on a notification from the lock screen

- Double-tap the notification.

GUID	GUID-05EAA12B-826B-4E86-862B-01327B517B68
Title	To take action on a notification from the lock screen
Changes	
Version	1
Author	zzLuLinda
Status	Released

### To dismiss a notification from the lock screen

- Swipe the notification left or right.

GUID	GUID-9B2A9D17-D323-414C-8255-9D0D42E6EF22
Title	To dismiss a notification from the lock screen
Changes	Editorial comment implemented
Version	3
Author	DoraM
Status	Released

### To expand a notification on the lock screen

- Drag the notification downwards.

! Not all notifications are expandable.

GUID	GUID-EAA0A704-AC64-4525-B82B-DB61067E4304
Title	To expand a notification on the lock screen
Changes	
Version	1
Author	zzLuLinda
Status	Released

## Managing notifications on the lock screen

GUID	GUID-AB35235F-4199-4160-AD54-70D88BAD426A
Title	Managing notifications on the lock screen
Changes	Content deleted, title stays (chapter reorganisation)
Version	2
Author	DoraM
Status	Released

#### Show all notification content

[lock\_screen\_notifications\_summary\_show]

Get all notifications on the lock screen. When you have this setting turned on, keep in mind that all content (including the content of incoming emails and chat messages) will be visible on your lock screen unless you designate the relevant apps as **Hide sensitive content** [app\_notification\_sensitive\_title] in the **App notifications** [app\_notifications\_title] settings menu.

#### Hide sensitive notification content

[lock\_screen\_notifications\_summary\_hide]

You must have a PIN, password, or pattern set up as your screen lock in order for this setting to be available. **Contents hidden** [notification\_hidden\_text] is displayed on the lock screen when sensitive notifications arrive. For example, you'll get a notification for an incoming email or chat, but the content won't be visible on your lock screen.

#### Don't show notifications at all

[lock\_screen\_notifications\_summary\_disable]



You won't get any notifications on the lock screen.

GUID	GUID-0D2FD8A6-F5C3-44BB-B59B-1EBCD00D4AC3
Title	Notification display options on the lock screen
Changes	Title conditioned (chapter reorganisation)
Version	2.1.2
Author	DoraM



Status	Released
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### To select the notifications to display on the lock screen

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Notifications** [settings\_notifications\_category] .
- 3 Tap  ID: ICN-SONY-MENU-SETTINGS , and then tap **On the lock screen** [lock\_screen\_notifications\_title] .
- 4 Select an option.

- 💡 You can keep notifications on the lock screen until you swipe to dismiss them. To enable this feature, tap the **Keep notifications on lock screen** [keep\_lockscreen\_notifications\_title] slider.

GUID	GUID-CA5A91F1-EC1C-4AD2-BC62-F8D3AD8B6141
Title	To select the notifications to display on the lock screen
Changes	For Dora N 7.0 update - with "Notifications" label and a note
Version	3
Author	SzilviaM
Status	Released

### Setting the notification level for an app

GUID	GUID-A5992135-5038-42FD-B279-F21A5D87ACAD
Title	Setting the notification level for an app
Changes	Content deleted, title stays (chapter reorganisation)
Version	2
Author	DoraM
Status	Released

**Block all** [app\_notification\_block\_title]

Never receive notifications from the selected app.

**Sounds and vibrations off** [show\_silently]


Receive notifications but without sound, vibration or peeking into view.

**Interrupts in Priority only** [app\_notification\_override\_dnd\_title]

Receive notifications from this app even when Do not disturb is set to Priority only.

GUID	GUID-18174AD0-2800-4AFF-8511-EF5AE9052AFE
Title	Notification type levels and options
Changes	Title conditioned (chapter reorganisation)
Version	7
Author	DoraM
Status	Released

### To set the notification level for an app

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Notifications** [settings\_notifications\_category] .
- 3 Select the desired app.
- 4 Tap the sliders to adjust notification settings as desired.

GUID	GUID-D6192DE5-6197-4E98-A891-9109F5C3DF9F
Title	To set the notification level for an app
Changes	For Dora N 7.0 update - with "Notifications" label
Version	3
Author	SzilviaM
Status	Released

### Notification light

The notification light informs you about battery status and some other events. For example, a flashing white light means there is a new message or a missed call. The notification light is enabled by default but can be disabled manually.



- ! When the notification light is disabled, it only lights up when there is a battery status warning, for example, when the battery level goes below 15 percent.

GUID	GUID-714E4307-9897-4CC8-ACA1-C7E19B4EEB6C
Title	Notification light
Changes	Add info about notification light being enabled
Version	4
Author	zzLuLinda
Status	Released

### To enable or disable the notification light

- 1 From your Home screen, tap ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Notifications** [settings\_notifications\_category] > ID: ICN-SONY-MENU-SETTINGS .
- 3 Tap the slider beside **Notification light** [conversations\_strings\_settings\_led\_notification\_enabled\_txt] to enable or disable the function.

GUID	GUID-032A12F8-313C-4D01-8944-3591B1AF8EF8
Title	To enable or disable the notification light
Changes	N update UI change
Version	5
Author	DoraM
Status	Released

## Icons in the status bar

GUID	GUID-22676E23-F5D6-4AA4-96AF-C646852C53C1
Title	Icons in the status bar
Changes	For nxtstp UG. Done by Jorgen but rename Author to Nellie.
Version	1
Author	zzTan Nellie
Status	Released

### Status icon


ID: No SIM card  
 ICN-  
 SONY-  
 SYS-  
 NO-  
 SIM-  
 CARD

ID: Signal strength  
 ICN-  
 SONY-  
 STAT-  
 SYS-  
 SIGNAL  
 -4

ID: No signal  
 ICN-  
 SONY-  
 STAT-  
 SYS-  
 SIGNAL  
 -0

ID: Roaming  
 ICN-  
 SONY-  
 STAT-  
 SYS-  
 DATA-  
 CONNE  
 CTED-

ROAMING  
NG

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
INAND  
OUT-  
LTE


Sending and downloading LTE data

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
INAND  
OUT-G


Sending and downloading GPRS data

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
INAND  
OUT-E

Sending and downloading EDGE data

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
INAND  
OUT-3  
G


Sending and downloading 3G data

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
INAND  
OUT-H-  
ATT

Sending and downloading HSPA+ data

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
WIFI-  
SIGNAL  
-3

A Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] connection is enabled and data is being transmitted

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
WIFI-  
SIGNAL  
-  
EXCLA  
MATIO  
N

A Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] connection is enabled but there is no internet connection.

This icon also appears when you are trying to connect to a secured Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network. After a successful login, the exclamation mark disappears.

If Google™ is blocked in your area, the exclamation mark may appear even when the device is connected to a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network and there is a working internet connection.

60%  
ID:  
ICN-

Battery status

SONY-  
STAT-  
SYS-  
BATTE  
RY-60

60% 

ID:  
ICN-  
SONY-  
STAT-  
SYS-  
BATTE  
RY-  
CHARG  
E-  
ANIM3

The battery is charging

 ID:  
ICN-  
SONY-  
SYS-  
FLIGHT  
-MODE

Airplane mode is activated

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
BLUET  
OOTH

The Bluetooth® function is activated

 ID:  
ICN-  
SONY-  
SYS-  
CALL-  
MUTE

The microphone is muted

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
SPEAK  
ERPHO  
NE

The speakerphone is on

 ID:  
ICN-  
SONY-  
SYS-  
RINGE  
R-  
SILENT

Do not disturb mode is activated

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
RINGE  
R-  
VIBRAT  
E

Vibrate mode

 ID:  
ICN-  
SONY-  
STAT-  
NOTIFY  
-

An alarm is set

ALAR  
M

ID:  
ICN-  
SONY-  
STATUS  
-BAR-  
GPS-  
ON

GPS is activated

ID:  
ICN-  
SONY-  
STAT-  
NOTIFY  
-SYNC-  
ANIM0

Synchronisation is ongoing


ID:  
ICN-  
SONY-  
STAT-  
NOTIFY  
-SYNC-  
ERRO  
R

Problem with sign-in or synchronisation

! Depending on your service provider, network or region, the functions or services represented by some icons in this list may not be available.

GUID	GUID-C1DC8CAA-170F-41B0-8AD3-E4C85176F75B
Title	Status icon
Changes	Internet decapped
Version	9.1.1
Author	DoraM
Status	Released

### To manage status bar icons

- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Display** [display\_settings\_title] > **System icons** [system\_icon\_settings\_title] .
- 3 Mark the checkboxes for the system icons that you want to appear in the status bar.

GUID	GUID-BC00C184-8B18-429D-8B76-FEFC9974D621
Title	To manage status bar icons
Changes	Path changed in step 2
Version	3
Author	zzLuLinda
Status	Released

## Notification icons

ID:  
ICN-  
SONY-  
SYM-  
ACTIO  
N-SMS

New text message or multimedia message


ID:  
ICN-  
SONY-  
STAT-  
SYS-  
PHONE  
-CALL-  
ONGOI  
NG

Ongoing call

ID:  
ICN-

Missed call


SONY-  
CALL-  
LOG-  
HEADE  
R-  
MISSE  
D-  
CALL

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
PHONE  
-CALL-  
ON-  
HOLD

Call on hold

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
PHONE  
-CALL-  
FORWA  
RD-  
SINGLE  
-SIM

Call forwarding is turned on

 ID:  
ICN-  
SONY-  
STAT-  
NOTIFY  
-  
VOICE  
MAIL

New voicemail message

 ID:  
ICN-  
SONY-  
SUPPO  
RT-  
MAIL-  
SE

New email message

 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DOWN  
LOAD-  
ANIM4

Downloading data


 ID:  
ICN-  
SONY-  
SYS-  
UPLOA  
D

Uploading data


 ID:  
ICN-  
SONY-  
STAT-  
SYS-  
DATA-  
TRAFIC  
-

Mobile data is disabled

DISABL  
E


 ID: Perform a basic setup of your device

ICN-  
SONY-  
STAT-  
SETUP-  
GUIDE

 ID: A software update is available

ICN-  
SONY-  
STAT-  
LATEST

-  
SOFTW  
ARE-  
INSTAL  
L


 ID: System updates are available

ICN-  
SONY-  
STAT-  
NOTIFY

-  
SYSTE  
M-  
UPDAT  
E

 ID: Downloading system updates

ICN-  
SONY-  
STAT-  
DOWN  
LOAD-  
SYSTE  
M-  
UPDAT  
E

 ID: Tap to install the downloaded system updates

ICN-  
SONY-  
STAT-  
INSTAL

L-  
DOWN  
LOADE


D-  
SYSTE  
M-  
UPDAT  
E

 ID: STAMINA mode is activated

ICN-  
SONY-  
STAMIN  
A-ON


 ID: Ultra STAMINA mode is activated

ICN-  
SONY-  
ULTRA-  
STAMIN  
A-ON


 ID: Screenshot captured

ICN-  
SONY-  
STAT-  
CAPTU


RE-  
SCREE  
NSHO  
T

 ID: Video chat with friends using the Duo™ application


ICN-  
SONY-  
DUO-  
VIDEO-  
NOTIFI  
CATIO  
N

 ID: A song is playing


ICN-  
SONY-  
MS-  
STAT-  
PLAYIN  
G-  
MUSIC

 ID: The radio is on

ICN-  
SONY-  
STAT-  
NOTIFY  
-  
RADIO

 ID: The device is connected to a computer via a USB cable

ICN-  
SONY-  
STAT-  
SYS-  
TETHE  
R-USB

 ID: Internal storage is 75% full — tap to transfer data to a memory card

ICN-  
SONY-  
STAT-  
DATA-  
TRANS  
FER-  
TO-  
MEMO  
RY-  
CARD

 ID: Warning

ICN-  
SONY-  
STAT-  
SYS-  
WARNI  
NG

 ID: More undisplayed notifications

ICN-  
SONY-  
STAT-  
NOTIFY  
-MORE

! Not all icons that may appear on your device are listed here. This list is for reference purposes only, and changes may be made without notice.

GUID	GUID-E62A6282-5CCC-42BE-ABF4-FB624175420A
Title	Notification icons
Changes	Hinoki (baased on Keyaki) Battery Care deleted, Radio added
Version	21.3.6
Author	DoraM



### To block an application from sending notifications

- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap **Settings** [settings\_label] > **Notifications** [settings\_notifications\_category].
- 3 Select an application.
- 4 Tap the **Block all** [app\_notification\_block\_title] slider.

GUID	GUID-16674EFB-9632-4932-AF19-5C9695B4D326
Title	To manage notifications
Changes	N update 7.0 UI change
Version	2.1.4
Author	DoraM
Status	Released

## Applications overview

- ! Some applications may not be included on your device or may not be supported by all networks or service providers in all areas.

 ID:  
ICN-  
SONY-  
APP-  
GALLE  
RY

Use the Album application to manage, view and edit your photos and videos.

 ID:  
ICN-  
SONY-  
APP-  
AMAZO  
N

Browse, search and buy thousands of products right from your device.

 ID:  
ICN-  
SONY-  
APP-  
AVG-  
PROTE  
CTION

Protect your device against viruses, malware, spyware, phishing attempts and online exploitation.

 ID:  
ICN-  
SONY-  
APP-  
CALCU  
LATOR

Use the Calculator application to perform basic calculations.

 ID:  
ICN-  
SONY-  
APP-  
CALEN  
DAR

Use the Calendar application to keep track of events and manage your appointments.

 ID:  
ICN-  
SONY-  
APP-  
CAMER  
A

Use the Camera to take photos and record video clips.


 ID:  
ICN-  
SONY-  
APP-  
CHRO  
ME

Use the Chrome web browser to navigate and view web pages, manage bookmarks, text and images.

 ID:  
ICN-

Use the Clock application to set various kinds of alarms and timers.

SONY-  
APP-  
ALAR  
M

 ID: Use the Contacts application to manage phone numbers, email addresses and other information related to your contacts.

ICN-  
SONY-  
APP-  
PHONE  
BOOK

 ID: Create, edit and collaborate with others on documents.


ICN-  
SONY-  
APP-  
GOOGL  
E-  
DOCS

 ID: Access your downloaded applications, documents and pictures.


ICN-  
SONY-  
APP-  
DOWN  
LOADS

 ID: Use the Duo™ application to make video calls.


ICN-  
SONY-  
APP-  
GOOGL  
E-DUO

 ID: Save your documents and files for easy access from any device, share them with your friends, and collaborate with colleagues.

ICN-  
SONY-  
APP-  
GOOGL  
E-  
DRIVE

 ID: Use the Email application to send and receive emails through both personal and work accounts.


ICN-  
SONY-  
APP-  
EMAIL

 ID: Use the Facebook™ application for social networking with friends, family members and colleagues around the world.


ICN-  
SONY-  
APP-  
FACEB  
OOK

 ID: Browse and listen to FM radio stations.

ICN-  
SONY-  
APP-  
RADIO

 ID: Use the Gmail™ application to read, write and organise email messages.

ICN-  
SONY-  
APP-  
GMAIL

 ID: Search for information on your device and on the web.

ICN-  
SONY-  
APP-  
GOOGL  
E-

SEARCH

H

 ID:

ICN-

SONY-

APP-

XPERIA

-

LOUNG

E

Enjoy music, movies, apps and games on your device, and get exclusive access to unique content available only with Xperia™ devices.

 ID:

ICN-

SONY-

APP-

GOOGL

E-

MAPS

View your current location, find other locations and plan routes using Google Maps™.

 ID:

ICN-

SONY-

APP-

MESSA

GING

Use the Messaging application to send and receive text and multimedia messages.

 ID:

ICN-

SONY-

APP-

MUSIC-

PLAYE

R

Use the Music application to organise and play music and audio books.

 ID:

ICN-

SONY-

APP-

DIALE

R

Make phone calls by dialling the number manually or by using the smart dial function.

 ID:

ICN-

SONY-

APP-

GOOGL

E-

PHOTO

S

Organise, search or browse through all your photos and videos.

 ID:

ICN-

SONY-

APP-

GOOGL

E-

MOVIE

S-AND-

TV

Use the Google Play Movies & TV application to watch movies and TV shows purchased or rented on Google Play.

 ID:

ICN-

SONY-

APP-

GOOGL

E-

PLAY-

MUSIC

Discover and play thousands of songs with the Google Play Music application.

 ID:

ICN-


SONY-

APP-


MARKE

Use the Play Store™ application to find applications to buy or download free.

T-  
PLACE

 ID: Stay connected with your gaming friends and the games you love to play, shop on the PlayStation®Store, and more.

ICN-  
SONY-  
APP-  
PLAY-  
STATIO  
N

 ID: Optimise settings to suit your own requirements.


ICN-  
SONY-  
APP-  
SETTIN  
GS

 ID: Create, edit and collaborate with others on spreadsheets.


ICN-  
SONY-  
APP-  
GOOGL  
E-  
SHEET  
S

 ID: Create, edit and collaborate with others on presentations.

ICN-  
SONY-  
APP-  
GOOGL  
E-  
SLIDE  
S

 ID: Use the Support application to access user support on your device. For example, you can access a User guide, troubleshooting information, plus tips and tricks.


ICN-  
SONY-  
APP-  
SUPPO  
RT

 ID: Use the Video application to play videos on your device and share content with your friends.


ICN-  
SONY-  
APP-  
MOVIE  
S

 ID: Search content on the web using your voice.

ICN-  
SONY-  
APP-  
GOOGL  
E-  
VOICE-  
SEARC  
H

 ID: Use the Weather application to view weather forecasts.

ICN-  
SONY-  
APP-  
WEATH  
ER-  
NEW

 ID: Use the What's New application to discover new games, apps and media content.

ICN-  
SONY-  
APP-  
WHATS  
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YouTube ID:  
ICN-  
SONY-  
APP-  
YOUTU  
BE

Use YouTube™ to watch videos from users around the world, and share your own.

GUID	GUID-F9F25E3A-EE6F-4DE2-9193-D96D6A40A56F
Title	Applications overview
Changes	PINE (based on HINOKI and REDWOOD version, but according to ODM Spec list it does not have Movie Creator, News Suite and Sketch)
Version	6.1.2.1.4
Author	DoraM
Status	Draft

# Battery and maintenance

GUID	GUID-94E51F39-6A47-459B-B4A2-4B99C9F4CD7B
Title	Battery and maintenance
Changes	Project X
Version	1
Author	SzilviS
Status	Released

## Charging your device

- ! Always use an original Sony charger and USB Type-C™ [USB Type-C-tm] cable intended for your specific Xperia™ model. Other chargers and cables may increase charging time, not charge at all, or may even damage your device. Make sure all USB ports and connectors are completely dry, before inserting the USB Type-C™ [USB Type-C-tm] cable.

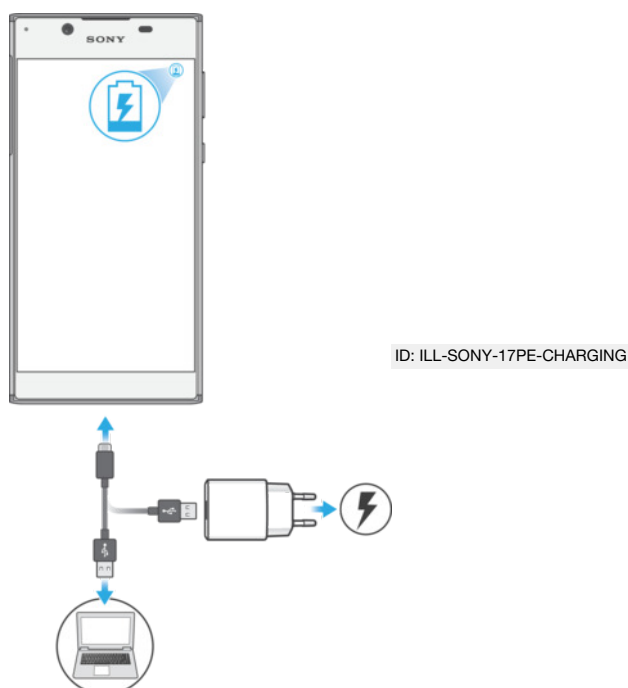
A wall socket charger will charge your device faster than charging via your computer. You can still use your device while charging.

If the battery is depleted, it may take up to 30 minutes for your device to respond to the charging. During this time, the screen may remain completely dark, not showing the charging icon. Also note that it can take up to 4 hours for a completely drained battery to be fully charged.

- ! Your device has an embedded, rechargeable battery that can only be replaced by an authorised Sony repair centre. You should never try to open or take apart the device yourself. Doing so can cause damage and void your warranty.

GUID	GUID-B501CA3C-BFC1-4AD2-A803-96B32D053043
Title	Charging your device
Changes	[ProjectX - Kagura] paragraph about charging for the first time moved - version with USB Type C
Version	8
Author	TamasB
Status	Released

## To charge your device



- 1 Plug the charger into a power outlet.
  - 2 Plug one end of the USB Type-C™ [USB Type-C-tm] cable into the charger (or into the USB port of a computer).
  - 3 Plug the other end of the cable into the USB Type-C™ [USB Type-C-tm] port on your device. The notification light illuminates when charging begins.
  - 4 When the device is fully charged, disconnect the cable from your device by pulling it straight outwards. Make sure not to bend the connector.
- ! It is important to use the USB Type-C™ [USB Type-C-tm] cable (provided) when charging your device as other types of USB cables can damage your device.
- 💡 If the battery is completely depleted, it may take a few minutes before the notification light illuminates and the charging icon appears.

GUID	GUID-AB7653A6-94E4-487D-8E13-755BAC8DC744
Title	To charge your device
Changes	One USB Type-C label was missing, corrected
Version	17
Author	DoraM
Status	Released

## Battery notification light status

Green	The battery is charging and the battery charge level is greater than 90%
Orange	The battery is charging and the battery charge level is less than 90%
Red	The battery is charging and the battery charge level is less than 15%

GUID	GUID-15D5D981-229B-451C-9F58-DEAE6FC82CDD
Title	Battery LED status
Changes	For Dora - changes according to ER comments
Version	8
Author	SzylviaM
Status	Released

## Battery and power management


Your device has an embedded battery. To get the most use from it, keep track of the power consumed by different apps and features. Background power saving features are activated by default to help you reduce battery consumption, and additional power saving modes are available to help you reduce battery consumption further when necessary.

Power saving features lower the priority for certain non-essential device functions, such as higher grade image performance, network activities such as location services, app synchronisation and background Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] scanning. If you do not want an application to be affected, you can exempt it in the Battery optimisation menu. Phone calls and SMS are not affected.

- ! System updates may change the power saving features available on your device.

GUID	GUID-E3648D64-F53D-478B-BC8C-656BFFF90CC6
Title	Battery and power management
Changes	Content change (corrections according to C1047 request)
Version	7.2.1
Author	DoraM
Status	Released

To view battery consumption, estimated time, and power saving tips

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Battery** [battery\_settings\_title] . An overview appears showing the battery percentage and an estimated battery time.
- 3 Tap **SHOW BATTERY USAGE** [battery\_usage\_sub] to view a list of features and services that have consumed battery power since the last charging cycle. Tap an item to get information on how to reduce its battery consumption.

GUID	GUID-5C39BAB5-EF4C-4302-B434-40C296257EA7
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Title	To view your battery consumption and estimated battery time
Changes	Tip removed due to C1047 request
Version	3.1.4
Author	DoraM
Status	Released

### To view battery consumption for applications

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Apps** [all\_apps\_button\_label] .
- 3 Select an application and review its battery consumption under **Battery usage** [battery\_label] .

GUID	GUID-72DC8FCB-A113-4E57-88FB-5C55DCE9CFE3
Title	To view battery consumption for applications
Changes	[ProjectX - Kagura] title change
Version	8
Author	TamasB
Status	Released

### General usage tips to improve battery performance



The following tips can help you improve battery performance:

- Lower the screen brightness level, see *Screen settings* on page 90.
- Turn off Bluetooth®, Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] and location services when you don't need these features.
- Turn off your device or use Airplane mode if you are in an area with no or low network coverage. Otherwise, your device repeatedly scans for available networks, and this consumes power.
- Use a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network instead of roaming when abroad. Roaming is scanning for your home network and puts additional demands on your battery as your device must transmit with a higher output power, see *Wi-Fi* on page 72.
- Change the synchronisation settings for your email, calendar and contacts, see *Synchronising with online accounts* on page 84.
- Check the applications that have a high battery consumption and consider the battery saving tips provided on your device for these applications.
- Change the notification level for an application, see *Notifications* on page 38.
- Turn off the location-sharing permission for an application, see *Application settings* on page 93.
- Uninstall applications that you are not using, see *Application screen* on page 30.
- Use a Sony original handsfree device to listen to music. Handsfree devices consume less battery than your device's loudspeakers.
- Restart your device every now and then.

GUID	GUID-4E52E7E1-1BE9-4779-AEAF-D2F770A9A44C
Title	General usage tips to improve battery performance
Changes	"Sony" without TM
Version	1.1.1
Author	TamasB



## To make exceptions to power saving features for apps


- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Battery** [battery\_settings\_title] .
- 3 Tap  ID: ICN-SONY-KEY-MENU and select **Battery optimisation** [high\_power\_apps] . You will see a list of applications that are not optimised.
- 4 To add or remove applications from this list, tap **APPS** [apps\_capital] and select or de-select an application from the list to edit its optimisation settings.
- 5 The list of applications that are not optimised will get updated according to your settings.

! You cannot exempt applications from being optimised by Ultra STAMINA mode.

💡 You can also configure **Battery optimisation** [high\_power\_apps] from **Settings** [settings\_label\_launcher] > **Apps** [home\_cui\_menu\_apps\_txt] >  ID: ICN-SONY-MENU-SETTINGS > **Special access** [special\_access] .

GUID	GUID-12156D99-A51E-4F4D-BD9D-63754CF8DA70
Title	To make specific applications exempt from battery optimisation
Changes	Editorial comments implemented
Version	2.1.3.1.1
Author	DoraM
Status	Released


## STAMINA mode

Depending on the STAMINA level, different features will be restricted or disabled in order to reduce battery consumption. These include rendering performance, animation and screen brightness, image enhancement, background app data syncing, vibration (except for incoming calls), streaming and GPS (while the screen is off).  ID: ICN-SONY-STAMINA-ON appears in the status bar.

! If you are sharing a device with multiple users, you may need to log in as the owner, that is, the primary user, to activate or deactivate STAMINA mode.

GUID	GUID-06E3ECA0-92A2-4509-BBE1-5A87420834DC
Title	STAMINA mode
Changes	Keyaki (C1047 power saving features corrections request)
Version	1
Author	DoraM
Status	Released

## To activate or deactivate STAMINA mode


- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Battery** [battery\_settings\_title] .
- 3 Tap **STAMINA mode** [extended\_standby\_mode\_label] and tap the slider to activate or deactivate the function. When STAMINA mode is activated you can select additional options, for example you can adjust the Auto-start percentage according to your preferences.

💡 You can exempt applications from being optimised by STAMINA mode in the Battery optimisation menu.

GUID	GUID-18315E99-CD26-4905-ADE0-B8514A1912E8
Title	To activate or deactivate STAMINA mode
Changes	Keyaki (changes made according to C1047 power saving features corrections request)
Version	9
Author	DoraM
Status	Released

## Ultra STAMINA mode


Your battery time is extensively prolonged, but available apps are limited and mobile data and Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] are disabled. Calling and SMS are still available.

Your Home screen is changed and  ID: ICN-SONY-ULTRA-STAMINA-ON appears in the status bar.

- ! If you are sharing a device with multiple users, you may need to log in as the owner, that is, the primary user, to activate or deactivate Ultra STAMINA mode.

GUID	GUID-D302CCAF-CF3D-43C4-B00A-CBCD650ADE06
Title	Ultra STAMINA mode
Changes	Keyaki (C1047 power saving features corrections request)
Version	1
Author	DoraM
Status	Released

### To activate Ultra STAMINA mode

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Battery** [battery\_settings\_title] .
- 3 Tap **Ultra STAMINA mode** [usm\_item\_label] and then tap **ACTIVATE** [activate\_capital] .
- 4 Confirm to activate.

- ! You cannot exempt applications from being optimised by Ultra STAMINA mode.

GUID	GUID-700CBCC1-30F7-4FC3-A56B-32F4CA6ABD0E
Title	To activate Ultra STAMINA mode
Changes	Keyaki (corrections according to C1047 power saving features request)
Version	6
Author	DoraM
Status	Released


### To deactivate Ultra STAMINA mode

- 1 Drag down the status bar to access the Notification panel.
- 2 Tap **Deactivate Ultra STAMINA mode** [ultra\_stamina\_notification\_button\_label\_turn\_off] .
- 3 Tap **OK** [alert\_ok\_label] .

- ! Deactivating Ultra STAMINA mode will restart your device.

GUID	GUID-483A774A-3D6D-43D0-AC02-0DFCAAF8B152
Title	To deactivate Ultra STAMINA mode
Changes	Project X
Version	1
Author	DoraM
Status	Released

## Updating your device

You should update the software on your device to get the latest functionality, enhancements and bug fixes in order to ensure optimal performance. When a software update is available,  ID: ICN-SONY-STAT-NOTIFY-SYSTEM-UPDATE appears in the status bar. You can also check for new updates manually, or schedule an update.

The easiest way to install a software update is to do it wirelessly from your device. However, some updates are not available for wireless download. You then need to use the Xperia™ Companion software on a PC or on an Apple® Mac® computer to update your device.

Before updating your device, consider the following:


- Ensure you have sufficient storage capacity before attempting to update.
- If you are using a device with multiple users, you must log in as the owner, that is, the primary user, to update the device.
- System and application updates can present the features on your device in another way than described in this User guide. The Android™ version might not be affected after an update.

For more information about software updates, go to [www.sonymobile.com/update/](http://www.sonymobile.com/update/).

GUID	GUID-FABC28A6-48B3-4457-8068-91834B8CB1F0
Title	Updating your phone
Changes	[ProjectX] added one more note, converted to a bullet list
Version	24
Author	TamasB

Status	Released
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### To check for new software

- 1 If you are using a device with multiple users, make sure you are logged in as the owner.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label] > **About phone** [about\_settings<product="default">] > **Software update** [update\_center\_settings\_application\_menu\_text] .
- ! If no new software is available, it's possible that you may not have enough free memory on your device. If your Xperia™ device has less than 500 MB of free internal memory available, you do not receive any information about new software. In this case you receive a warning in the Notification panel: "Storage space running out. Some system functions may not work." If you receive this notification, you must free up internal memory to get notifications about new available software.


GUID	GUID-40461456-5CC2-4884-BB9C-06078024B88C
Title	To check for new software
Changes	For Kugo - label/icon corrections
Version	10
Author	SzilviaM
Status	Released

### Updating your device wirelessly

Use the Software update application to update your device software wirelessly. The updates you can download over a mobile network depend on your operator. It is recommended to use a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network instead of a mobile network to download new software so that you can avoid data traffic costs.


GUID	GUID-46E34C96-CD92-4DB5-BDDC-3081431482A4
Title	Updating your phone wirelessly
Changes	N-update - wifi conditioned
Version	5.1.1
Author	AdamS
Status	Released

### To install a system update

- 1 If you are sharing a device with multiple users, make sure you are logged in as the owner.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label] > **About phone** [about\_settings<product="default">] > **Software update** [update\_center\_settings\_application\_menu\_text] .
- 4 If a system update is available, tap **CONTINUE** [continue\_btn\_txt] , then tap **INSTALL NOW** [install\_now\_capital] .



GUID	GUID-80EE363C-A662-4AC7-A280-1DD05BF77955
Title	To download and install a system update
Changes	Hinoki (no Download button, only Continue in step 5)
Version	16
Author	DoraM
Status	Released

### To schedule a system update

- 1 If you are sharing a device with multiple users, make sure you are logged in as the owner.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label] > **About phone** [about\_settings<product="default">] > **Software update** [update\_center\_settings\_application\_menu\_text] .
- 4 If a system update is available, tap **CONTINUE** [continue\_btn\_txt] , then tap the **Schedule installation** [system\_installation\_view\_schedule\_switch\_txt] slider.
- 5 Tap **OK** [alert\_ok\_label] > **Set time** [date\_time\_set\_time] .
- 6 Set the desired time for the software update, then tap **OK** [alert\_ok\_label] .
- 7 Your device will be updated at the set time automatically.



GUID	GUID-87CD1345-4B6E-45CB-BF0B-BFF13CB281F4
Title	To schedule a system update
Changes	UI update Hinoki
Version	1
Author	DoraM
Status	Released

### To set up automatic download of system updates

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **About phone** [about\_settings<product="default">] > **Software update** [update\_center\_settings\_application\_menu\_text] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Settings** [settings\_label] > **Auto download system updates** [automatic\_update\_settings\_title\_v2\_txt] .
- 4 Select an option.

GUID	GUID-4B140425-EA25-4476-A5EF-489F9DC8FBEC
Title	To set up automatic download of system updates
Changes	UI change Hinoki
Version	1
Author	DoraM
Status	Released

### To enable or disable automatic updates for applications

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **About phone** [about\_settings<product="default">] > **Software update** [update\_center\_settings\_application\_menu\_text] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Settings** [settings\_label] > **Auto-update apps** [settings\_auto\_update\_apps\_title] .
- 4 Select the preferred option.

GUID	GUID-AAA06697-84A7-4050-ADC9-CE3C4B835AE1
Title	To enable or disable automatic updates for applications
Changes	UI change
Version	1
Author	DoraM
Status	Released

### To update your device using a computer

- 1 Using a USB Type-C™ [USB Type-C-tm] cable, connect your device to the computer.
  - 2 Make sure that the screen of your device is unlocked, and that the USB connection mode on the device is set to **Transfer files** [usb\_use\_file\_transfers] .
  - 3 Open Xperia™ Companion, if it is not automatically launched.
  - 4 Make sure that the computer can access the internet.
  - 5 Computer: If a new software update is detected, a popup window appears. Follow the on-screen instructions to run the relevant software updates.
- ! If you don't have the Xperia™ Companion software installed on the relevant computer, connect your device to the computer and follow the on-screen installation instructions. Make sure that you are using the USB Type-C [USB Type-C] cable that came with your device and that it is properly connected to the device and computer.

GUID	GUID-CB62B1AC-D041-4E4C-A8CF-C5E0B9675ED8
Title	To update the device using a computer
Changes	Internet decapped
Version	13.1.1
Author	DoraM
Status	Released

## Maintenance using a computer

GUID	GUID-F84C2081-A554-4399-93AB-451CFF7F4308
Title	Maintenance using a computer
Changes	Project X
Version	1
Author	AdamS

## Xperia™ Companion

Xperia™ Companion is a software service which provides a collection of tools and applications you can use when you connect your device to a computer. With Xperia™ Companion, you can:

- Update or repair your device’s software.
- Transfer your content from an old device using Xperia™ Transfer.
- Back up and restore content on your computer.
- Sync multimedia content – photos, videos, music and playlists – between your device and computer.
- Browse files on your device.

To use Xperia™ Companion, you need an internet-connected computer running one of the following operating systems:

- Microsoft® Windows® 7 or later
- Mac OS® X 10.11 or later

Learn more and download Xperia™ Companion for Windows at <http://support.sonymobile.com/tools/xperia-companion/> or Xperia™ Companion for Mac at <http://support.sonymobile.com/tools/xperia-companion-mac/>.

GUID	GUID-DBC49833-F11A-4854-B947-B9513E8A31DF
Title	Xperia Companion
Changes	Internet decapped
Version	19
Author	DoraM
Status	Released

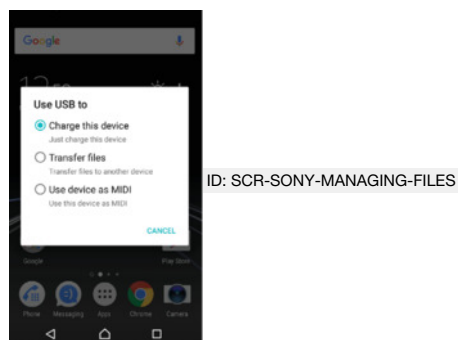
## Managing files using a computer

Use a USB Type-C™<sup>[USB Type-C-tm]</sup> cable connection between a Windows® computer and your device to transfer and manage your files.

Once the two devices are connected, you can choose whether to charge your device, transfer files or use it for MIDI input. Your computer will detect your device when you select the **Transfer files**<sup>[usb\_use\_file\_transfers]</sup> connection mode. The default connection mode is set to **Charge this device**<sup>[usb\_use\_charging\_only]</sup> .

With Xperia™ Companion you can access the file system of your device. If you do not have Xperia™ Companion installed, you are requested to install it when you connect your device to the computer.

- ! Always use the USB cable type intended for your Xperia™ model and make sure it is completely dry.



GUID	GUID-969FEDAB-08C9-40B5-91F6-69A83F45C0DB
Title	Managing files using a computer
Changes	Type-C USB without Supply power option (HINOKI)
Version	11.1.1
Author	DoraM

## USB connection mode

You can use the **Transfer files** [usb\_use\_file\_transfers] connection mode for managing files and updating device software. This USB mode is used with Microsoft® Windows® computers. Charging is enabled by default.

Using the **Use device as MIDI** [usb\_use\_MIDI] mode, your device can function as a MIDI input for musical instrument apps.

GUID	GUID-3343F8C4-AF0B-4C9D-9CF1-E48518E3F3B6
Title	USB connection mode
Changes	Project X - for devices with USB connection modes [Charging only, Transfer files MTP and MIDI]
Version	6
Author	DoraM
Status	Released

### To change USB connection mode

- 1 Attach a USB connector to your device.
- 2 Drag down the Status bar, and then tap **Charge this device** [usb\_use\_charging\_only].
- 3 Tap either **Transfer files** [usb\_use\_file\_transfers] or **Use device as MIDI** [usb\_use\_MIDI] as desired.

GUID	GUID-8B946782-6C9E-4138-B712-4D9C719F1748
Title	To change USB connection mode
Changes	For Dora N 7.0 update - with new labels
Version	8
Author	SzilviaM
Status	Released

## Storage and memory

Your device has several different storage and memory options.

- The internal storage is about **16** [internal-storage-memory-available-GB] GB and is used to store downloaded or transferred content along with personal settings and data. Some examples of data saved to the internal storage are alarm, volume and language settings, emails, bookmarks, calendar events, photos, videos and music.
  - You can use a removable memory card with a storage capacity of up to **256** [memory-card-available-GB] GB to get more storage space. Media files and some apps, along with their associated data, can be moved to this type of memory to free up internal storage. Some apps, for example, the Camera app, can save data directly to a memory card.
  - The dynamic memory (RAM) is about **2** [dynamic-memory-available-GB] GB and cannot be used for storage. RAM is used to handle running applications and the operating system.
- ! You may have to purchase a memory card separately.
- 💡 Read more about the use of memory in Android devices by downloading the White paper for your device at [www.sonymobile.com/support/](http://www.sonymobile.com/support/).

GUID	GUID-22B2F18B-DFF0-4F4E-9917-D71E95288CE9
Title	Storage and memory
Changes	For Suzu V2 - replacing "memory and storage" with "storage and memory"
Version	16
Author	SzilviaM
Status	Released

## Improving memory performance


Your device memory tends to fill up as a result of normal usage. If the device starts to slow down, or applications suddenly shut down, you should consider the following:

- Always try to keep at least **500** [recommended-free-internal-storage-MB] MB of free internal storage available.
- Close running applications that you are not using.
- Clear the cache memory for all applications.
- Uninstall downloaded applications that you don't use.
- Move applications to the memory card if the internal storage is full.
- Transfer photos, videos and music from the internal memory to the memory card.

- If your device can't read content on the memory card, you may need to format the card. Note that all content on the card gets erased when you format it.
- ! If you are sharing a device with multiple users, you must log in as the owner, that is, the primary user, to be able to perform certain actions, such as transferring data to the memory card and formatting the memory card.



GUID	GUID-6D95A83D-9538-4FDB-A094-0B3FAB15D3B9
Title	Improving the memory performance
Changes	For Lavender - implementing changes according to ED comments
Version	4
Author	SzilviaM
Status	Released

### To view the memory status

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] .



GUID	GUID-1A0904B6-9ACB-4E9D-A3FB-735F1FE2069A
Title	To view the status of your memory
Changes	For Kugo - label/icon corrections
Version	7
Author	SzilviaM
Status	Released

### To view the amount of free and used RAM

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Advanced** [home\_settings\_advanced\_category] > **Memory** [cleaner\_memory\_title] .

GUID	GUID-5558F4D0-78B1-4A62-9B14-DFDAEA1CBA48
Title	To see amount of free and used RAM
Changes	For Kagura N 7.0 update - accessing RAM information from Storage&memory menu
Version	6
Author	SzilviaM
Status	Released


### To clear the cache memory for all applications

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Advanced** [home\_settings\_advanced\_category] > **Storage** [storage\_settings] , then find and tap **Cached data** [memory\_media\_cache\_usage] > **OK** [ok] . If you have a memory card inserted, select **Internal shared storage** [storage\_internal] after tapping **Storage** [storage\_settings] .

- 💡 When you clear the cache memory, you don't lose any important information or settings.

GUID	GUID-2D2023C9-84B5-4579-ABDA-C1E326DD6518
Title	To clear the cache memory for all applications
Changes	N-update - Kugo - updated step 3, there is an extra step if there is a memory card inserted
Version	8
Author	AdamS
Status	Released

### To transfer media files to the memory card


- 1 Make sure you have a memory card inserted into your device.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] > **Transfer data** [cleaner\_transfer\_data\_title] .
- 4 Mark the files that you want to transfer to the memory card.
- 5 Tap **Transfer** [button\_transfer\_txt] .

GUID	GUID-B06D4C52-D9A8-4D45-AA61-BBBA6358637C
Title	To transfer content to the memory card
Changes	For Kugo - label/icon corrections






Version	6
Author	SzilviaM
Status	Released

### To stop applications and services from running

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Apps** [applications\_settings] .
- 3 Select an application or service, then tap **FORCE STOP** [force\_stop] > **OK** [ok] .

GUID	GUID-80043DFE-66A7-45BA-87BD-0425739F9A2B
Title	To stop running applications and services
Changes	For Kugo - label/icon corrections
Version	3
Author	SzilviaM
Status	Released

### To format the memory card

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Advanced** [home\_settings\_advanced\_category] > **Storage** [storage\_settings] > **SD Card** [storage\_sd\_card] >  ID: ICN-SONY-KEY-MENU , then tap **Settings** [settings] > **Format** [extmedia\_format\_button\_format] > **Erase & format** [storage\_wizard\_format\_confirm\_next] .

- ! All content on the memory card gets erased when you format it. Make sure you first make backups of all data that you want to save. To back up your content, you can copy it to a computer. For more information, see *Managing files using a computer* on page 61.

GUID	GUID-DEE4838C-73E0-4957-A74C-CDA9488C1842
Title	To format the memory card
Changes	For Kugo - label/icon corrections
Version	8
Author	SzilviaM
Status	Released

## Smart cleaner

Using **Smart cleaner** [cleaner\_smart\_cleaner\_title] you can improve device performance by automatically optimising storage and memory depending on frequency of app use.

GUID	GUID-03D56686-A904-4CD3-8A6A-564F6B2F62BD
Title	Smart cleaner
Changes	For Kugo - new topic for a new function
Version	1
Author	SzilviaM
Status	Released

### To enable or disable Smart cleaner

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] .
  - 3 Tap the slider beside **Smart cleaner** [cleaner\_smart\_cleaner\_title] .
- ! You can also modify, copy or delete files manually if you go to **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] >  ID: ICN-SONY-KEY-MENU > **Advanced** [home\_settings\_advanced\_category] > **Storage** [storage\_settings] > **Explore** [storage\_menu\_explore]

GUID	GUID-7E8CB9AB-CAC7-4A8B-8315-3442A42E9C8E
Title	To enable or disable Smart cleaner
Changes	Project X - Kagura - Note added
Version	2
Author	AdamS
Status	Released

## Backing up and restoring content

Generally, you should not save photos, videos and other personal content solely on the internal memory of your device. If your device is damaged, lost or stolen, the data



stored on its internal memory may be impossible to recover. It is recommended to use the Xperia™ Companion software to make backups which save your data safely to an external device. This method is especially recommended if you are updating your device software to a newer Android version.

The Xperia™ Backup & restore application is recommended for backing up data before you do a factory data reset. With this application you can back up data to an online account, an SD card or to an external USB storage device that you have connected to your device using a USB host adapter.

With the Google Backup & restore application, you can back up data to a Google server.

GUID	GUID-D1659CD1-BB34-44E3-A1A9-E15590CE6769
Title	Backing up and restoring content on a device
Changes	Punctuation error corrected
Version	12
Author	DoraM
Status	Released

## Backing up data to a computer

Use the Xperia™ Companion software to back up data from your device to a PC or an Apple® Mac® computer. You can back up the following types of data:

- Call logs
- Text messages
- Calendar
- Settings
- Media files such as music and videos
- Photos and images

GUID	GUID-ABBEE6D7-29AF-46DA-A3A7-2BAB7A5B3B26
Title	Backing up data to a computer
Changes	for all N update devices - fixed first bullet point due to Xperia Companion limitations
Version	10
Author	AdelK
Status	Released

### To back up your data using a computer

- 1 Unlock the screen of your device and connect it to the computer using a USB Type-C™ [USB Type-C-tm] cable.
  - 2 Open the Xperia™ Companion software on your computer if it is not automatically launched. After a few moments, the computer detects your device. Make sure to select **Transfer files** [usb\_use\_file\_transfers] mode on your device.
  - 3 Click on **Backup** [SECTION\_TITLE\_BACKUP] on the Xperia™ Companion main screen.
  - 4 Follow the on-screen instructions to back up data from your device.
- ! If you do not have Xperia™ Companion installed, you are requested to install it when you connect your device to the computer.

GUID	GUID-C3759A10-C018-4BDA-B9E9-DE8E8FEF5666
Title	To back up your data using a computer
Changes	Project X - Kagura - Updated description (USB Type-C)
Version	7.1.1
Author	AdamS
Status	Released

### To restore your data using a computer

- 1 Unlock the screen of your device and connect it to the computer using a USB Type-C™ [USB Type-C-tm] cable.
  - 2 Open the Xperia™ Companion software on your computer if it is not automatically launched. After a few moments, the computer detects your device. Make sure to select **Transfer files** [usb\_use\_file\_transfers] mode on your device.
  - 3 Click on **Restore** [SECTION\_TITLE\_RESTORE] on the Xperia™ Companion main screen.
  - 4 Select a backup file from the backup records, then click on **Next** [next\_action] and follow the on-screen instructions to restore data to your device.
- ! If you do not have Xperia™ Companion installed, you are requested to install it when you connect your device to the computer.

GUID	GUID-AC949EE0-84B7-4017-98B5-E3DFCC5FCA44
Title	To restore data using a computer
Changes	Project X - Kagura - Updated description
Version	8
Author	AdamS
Status	Released

## Backing up data with the Xperia™ Backup & restore application



Using the Xperia™ Backup & restore application, you can make an online or a local data backup. You can do so manually or turn on the automatic backup function to save data periodically.

The Xperia™ Backup & restore application is recommended for backing up data before you do a factory data reset. With this application you can back up the following types of data to an online account, an SD card or to an external USB storage device that you have connected to your device using a USB host adapter:

- Contacts
- Conversations
- Call log
- Calendar
- Email accounts
- Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] accounts
- Device settings
- Applications
- Xperia™ Home layout

GUID	GUID-A9FC69CD-7D6D-4AC7-9FB1-34C8C3591764
Title	Backup and restore data using the Backup and restore application
Changes	A typo corrected, otherwise same as version 9
Version	10
Author	DoraM
Status	Released


### To set up the automatic backup function

- 1 If you are backing up content to a USB storage device, make sure the storage device is connected to your device using a USB host adapter. If you are backing up to an SD card, make sure that the SD card is mounted properly into your device. If you are backing up content to an online account, make sure you have signed in to your Google™ account.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings].
- 4 Under **Xperia™ Backup & Restore** [some\_backup\_section\_title], tap **Automatic backup** [automatic\_backup\_button\_title].
- 5 To enable the automatic backup function, tap the on-off switch.
- 6 Select where to save backup files.
- 7 If desired, select a backup frequency, when to back up and the specific data to back up. Otherwise the backup is completed according to the default settings.
- 8 To save your settings, tap  ID: ICN-SONY-KEY-AND-BACK.

GUID	GUID-1A37E039-96A4-4B40-8595-1F96443F10BE
Title	To back up content automatically
Changes	Functional review comment implemented - Kitakami-N
Version	6.1.1
Author	DoraM


Status	Released
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### To back up content manually

- 1 If you are backing up content to a USB storage device, make sure the storage device is connected to your device using a USB host adapter. If you are backing up to an SD card, make sure the SD card is properly inserted into your device. If you are backing up content to an online account, make sure you have signed in to your Google™ account.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings] .
- 4 Under **Xperia™ Backup & Restore** [some\_backup\_section\_title] , tap **More** [some\_backup\_more\_title] .
- 5 Tap **Manual backup** [manual\_backup\_start\_button] , then select a backup destination and the data that you want to back up.
- 6 Tap **Back up** [start\_backup\_button] .
- 7 After the data is backed up, tap **Finish** [finish\_process\_start\_button] .

GUID	GUID-C93A6F81-591B-447A-AD28-3845728ED525
Title	To back up content manually
Changes	'Host adapter' changed to 'host adapter'
Version	5.1.1
Author	DoraM
Status	Released

### To edit a backup file

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings] .
- 3 Under **Xperia™ Backup & Restore** [some\_backup\_section\_title] , tap **More** [some\_backup\_more\_title] .
- 4 Tap **Edit backup file** [edit\_backup\_file\_button\_title] , then select a backup source and the data types that you want to delete.
- 5 Tap **Delete data** [setting\_manage\_storage\_delete\_button] .
- 6 Tap **OK** [ok] to confirm.
- 7 After the data is deleted, tap **Finish** [finish\_process\_start\_button] .

GUID	GUID-94CD5E5D-A978-4741-A27B-917D792FCC45
Title	To edit backed up files
Changes	For Kugo - label/icon corrections
Version	3
Author	SzilviaM
Status	Released

### To restore backed up content

- 1 If you are restoring content from a USB storage device, make sure that the storage device is connected to your device using the USB Host adapter. If you are restoring content from an SD card, make sure that the SD card is properly inserted into your device. If you are restoring content from Xperia Backup & Restore service, make sure you have signed in to your Google™ account.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings] .
  - 4 Under **Xperia™ Backup & Restore** [some\_backup\_section\_title] , tap **Restore data** [restore\_start\_button] , then select a restore source and the data that you want to restore.
  - 5 Tap **Restore data** [restore\_start\_button] .
  - 6 After the content is restored, tap **Finish** [finish\_process\_start\_button] .
- ! Remember that any changes that you make to your data and settings after you create a backup - such as any new apps you install - get deleted during any subsequent restore procedure.

GUID	GUID-ED5217FF-389B-4C0B-A3AE-41EE8B4736B9
Title	To restore content
Changes	For Kagura N 7.0 update - replacing "restore data now" with "Restore data"
Version	7
Author	SzilviaM

## Backing up data with the Google Backup & restore application

Using the Google Backup & restore application, you can back up data to a Google server. You can also turn on the automatic restore function to restore application data and settings when you reinstall an application.

With this application you can back up the following types of data:

- Applications
- Bookmarks
- Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks
- Other settings


GUID	GUID-8FCBF628-1551-410D-B3B4-EB327AF88DCB
Title	Backing up data with the Google Backup & Restore application
Changes	N-update - wifi conditioned
Version	2
Author	AdamS
Status	Released

### To back up data to a Google™ account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings] .
- 3 Under **Google™ Backup & Restore** [some\_google\_backup\_section\_title] , tap **Back up my data** [allow\_backup\_button\_label] and then tap the slider.

GUID	GUID-32152A27-B342-40D2-8DEF-7FA181B88551
Title	To back up data to a Google account
Changes	For Kugo - label/icon corrections
Version	3
Author	SzilviaM
Status	Released

### To enable or disable automatic restore when you reinstall an application

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings] .
- 3 Under **Google™ Backup & Restore** [some\_google\_backup\_section\_title] , tap the **Automatic restore** [auto\_restore\_title] slider.

GUID	GUID-818B4F0E-1213-4C7E-8434-A504F31B113D
Title	To restore backed up application data
Changes	For Kugo - label/icon corrections
Version	2
Author	SzilviaM
Status	Released

# Downloading applications

GUID	GUID-213B33AF-5332-4FDD-A5DE-49D4D60DF54C
Title	Downloading applications
Changes	For nxtstp UG
Version	1
Author	zzWangHerman
Status	Released


## Downloading applications from Google Play™

Google Play™ is the official online Google store for downloading applications, games, music, movies and books. It includes both free and paid applications. Before you start downloading from Google Play™, make sure that you have a working internet connection, preferably over Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] to limit data traffic charges.

- ! To use Google Play™, you need to have a Google™ account. Google Play™ may not be available in all countries or regions.

GUID	GUID-CCEFB15F-F00D-407C-B076-1DCEAFC9755F
Title	Downloading applications from Google Play
Changes	Internet decaped
Version	4
Author	RenataB
Status	Released

### To download an application from Google Play™

- 1 From the **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap **Play Store** [android-market-market].
- 3 Find an item you wish to download by browsing categories, or by using the search function.
- 4 Tap the item to view its details, and follow the instructions to complete the installation.

- ! Some applications may need to access data, settings and various functions on your device in order to work properly. Only install and give permissions to applications that you trust. You can view the permissions granted to a downloaded application and also change their status by tapping the application under **Settings** [settings\_label\_launcher] > **Apps** [applications\_settings].

GUID	GUID-318E5804-E53F-43FA-8185-DB8E535C066A
Title	To download an application from Google Play
Changes	Fix label error due to resource files
Version	1.2.2
Author	RenataB
Status	Released

## Downloading applications from other sources


When your device is set to allow downloads from sources other than Google Play™, you can download applications directly from other websites by following the relevant download instructions.

- ! Installing applications of unknown or unreliable origin can damage your device. Download applications only from reliable sources. Contact the application provider if you have any questions or concerns.
- 💡 If you are using a device with multiple users, only the owner, that is, the primary user, can allow downloads from sources other than Google Play™. Changes made by the owner affect all other users.

GUID	GUID-DA1F46C9-E659-45DB-8E57-51E2D50AE7A5
Title	Downloading applications from other sources
Changes	Note made tip
Version	3.1.3
Author	RenataB

Status	Released
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## To enable or disable the downloading of applications from other sources

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] .
  - 3 Tap the **Unknown sources** [install\_applications] slider.
  - 4 Tap **OK** [ok] .
- ! Some applications may need to access data, settings and various functions on your device in order to work properly. Only install and give permissions to applications that you trust. You can view the permissions granted to a downloaded application and also change their status by tapping the application under **Settings** [settings\_label\_launcher] > **Apps** [applications\_settings] .

GUID	GUID-9B0A4A4D-09AF-4147-81CF-E3AF4E173BE8
Title	To allow download of applications from other sources
Changes	Fix label error due to resource files
Version	6
Author	RenataB
Status	Released

# Internet and networks




GUID	GUID-81B0AC57-DDA9-47E1-8D3F-DACA81C73F05
Title	Internet and networks
Changes	For nxtstp UG. Done by Jorgen but rename Author to Nellie.
Version	1
Author	zzTan Nellie
Status	Released

## Browsing the web

The Google Chrome™ web browser for Android™ devices comes pre-installed in most markets. Go to <http://support.google.com/chrome> and click the "Chrome for Mobile" link to get more detailed information about how to use this web browser.

GUID	GUID-243B87A9-00BF-4A6F-A3A3-804B4A192B7B
Title	Browsing the web
Changes	For nxtstp ug
Version	3
Author	zzLuLinda
Status	Released

### To browse the web

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-CHROME .
- 3 If you are using Google Chrome™ for the first time, select to either sign in to a Google™ account or browse with Google Chrome™ anonymously.
- 4 Enter a search term or web address in the search and address field, then tap  ID: ICN-SONY-MENU-SEARCH on the keyboard.

GUID	GUID-507FD97F-A4A8-4989-A597-3DD9FD01990F
Title	To start browsing
Changes	Icon varref fix for Keyaki
Version	7
Author	RenataB
Status	Released



## Internet and MMS settings

To send multimedia messages, or to access the internet when there is no available Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network, you must have a working mobile data connection with the correct internet and MMS (Multimedia Messaging Service) settings. Here are some tips:

- For most mobile networks and operators, internet and MMS settings come pre-installed on your device. You can then start using the internet and send multimedia messages right away.
- It is possible to download these settings via Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] .
- You can manually add, change or delete internet and MMS settings on your device at any time. If you change or delete an internet or MMS setting by mistake, download the internet and MMS settings again.
- If you cannot access the internet over a mobile network or if multimedia messaging is not working, even though the internet and MMS settings have been downloaded successfully to your device, refer to the troubleshooting tips for your device at [www.sonymobile.com/support/](http://www.sonymobile.com/support/) for network coverage, mobile data, and MMS issues.
- If the Battery time preferred setting of STAMINA mode is activated to save power, all mobile data traffic gets paused when the screen is off. If this causes connection problems, try excluding some applications and services from being paused, or deactivate STAMINA mode temporarily.
- If you are sharing a device with multiple users, only the owner, that is, the primary user, can download internet and messaging settings from the Settings menu, but the downloaded settings are applicable to all users.




GUID	GUID-E108490D-17EF-4989-95D0-DB1F6F93AD07
Title	Internet and messaging settings
Changes	Ed comment implemented for Redwood
Version	23
Author	RenataB

### To download internet and MMS settings

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Internet settings** [r2r\_settings\_download\_title\_txt] .
  - 3 Tap **ACCEPT** [dialog\_button\_accept\_cap] . Once the settings have been downloaded successfully,  ID: ICN-SONY-INTERNET-SETTINGS-DOWNLOADED appears in the status bar and mobile data traffic is turned on automatically.
- ! If the settings cannot be downloaded to your device, check the signal strength of your mobile or Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network connections. Move to an open location free from obstructions or get close to a window and then try again.


GUID	GUID-86823E16-0E31-4A88-AD3F-6BAFB84C490E
Title	To download Internet and messaging settings
Changes	Wi-Fi label fix
Version	22
Author	RenataB
Status	Released

### To add internet and MMS settings

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Mobile networks** [network\_settings\_title] .
- 3 Tap **Access Point Names** [apn\_settings] >  ID: ICN-SONY-MENU-ADD .
- 4 Tap **Name** [apn\_name] and enter a name of your choice, then tap **OK** [ok] .
- 5 Tap **APN** [apn\_apn] and enter the access point name, then tap **OK** [ok] .
- 6 Enter all other required information. If you don't know what information is required, contact your network operator for more details.
- 7 When you're done, tap  ID: ICN-SONY-KEY-MENU , then tap **Save** [save] .

GUID	GUID-32B23CC9-D90A-4769-AC96-E84045CC67B5
Title	To configure Internet settings manually
Changes	Label in lower case in step 8 for Redwood
Version	22
Author	RenataB
Status	Draft

### To view downloaded internet and MMS settings

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Mobile networks** [network\_settings\_title] .
- 3 Tap **Access Point Names** [apn\_settings] .
- 4 To view more details, tap any of the available items.

GUID	GUID-D3CA1D1D-9D77-409E-B090-A9F34E50E7C4
Title	To view the current Access Point Name (APN)
Changes	Internet decaped
Version	13
Author	RenataB
Status	Released



## Wi-Fi

Use Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] to surf the internet, download applications, or send and receive emails. Once you have connected to a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network, your device remembers the network and automatically connects to it the next time you come within range.

Some Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks require you to log in to a web page before you can get access. Contact the relevant Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network administrator for more information.




Available Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks may be open or secured:

- Open networks are indicated by  ID: ICN-SONY-STAT-SYS-WIFI-SIGNAL-4 next to the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network name.
  - Secured networks are indicated by  ID: ICN-SONY-STAT-SYS-WIFI-LOCK next to the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network name.
- ! Some Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks do not show up in the list of available networks because they do not broadcast their network name (SSID). If you know the network name, you can add it manually to your list of available Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks.

GUID	GUID-AAEAF087-8D25-4ADD-9DCB-14D7C20696D3
Title	Wi-Fi
Changes	Varref fix for Hinoki
Version	13
Author	RenataB
Status	Draft




### To turn Wi-Fi on or off

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 3 Tap the slider to enable or disable Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] .

- ! It may take a few seconds before Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] is enabled.



GUID	GUID-32D5A26E-BDE9-443A-9989-CD340E27C309
Title	To turn on Wi-Fi
Changes	Topic title fix for Aries/Project X
Version	15
Author	RenataB
Status	Released

### To connect to a Wi-Fi network

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
  - 3 Tap the slider to turn on Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] . All available Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks are displayed.
  - 4 Tap a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network to connect to it. For secured networks, enter the relevant password.  ID: ICN-SONY-STAT-SYS-WIFI-SIGNAL-4 is displayed in the status bar once you are connected.
- 💡 To search for new available networks, tap  ID: ICN-SONY-KEY-MENU , then tap **Refresh** [refresh\_action] . If you cannot connect to a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network successfully, refer to the relevant troubleshooting tips for your device at [www.sonymobile.com/support/](http://www.sonymobile.com/support/).

GUID	GUID-349C27FA-BB6C-438D-A975-FBDC889BD41D
Title	To connect to a Wi-Fi network
Changes	Varref fix for Hinoki
Version	20
Author	RenataB

### To add a Wi-Fi network manually

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
  - 3 Scroll down and tap  ID: ICN-SONY-FINGERPRINT-ADD at the end of the listed items.
  - 4 Enter the **Network name (SSID)** [wifi\_ssid] information.
  - 5 To select a security type, tap the **Security** [wifi\_security] field.
  - 6 If required, enter a password.
  - 7 To edit advanced options such as proxy and IP settings, tap **Advanced options** [wifi\_show\_advanced] and then edit the options as desired.
  - 8 Tap **SAVE** [menu\_save] .
- ! Contact your Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network administrator to get the network SSID and password.

GUID	GUID-A7AE9A0F-77BC-46FA-8C4A-B90D8C3E4FAC
Title	To add a Wi-Fi network manually
Changes	Varref fix for Hinoki
Version	20
Author	RenataB
Status	Draft

### Increasing Wi-Fi signal strength



There are a number of things you can do to improve Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] reception:

- Move your device closer to the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] access point.
- Move the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] access point away from any potential obstructions or interference.
- Don't cover the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] antenna area of your device (the highlighted area in the illustration).

GUID	GUID-22C3D561-4F08-47F6-9A4B-8E8FD3D318B7
Title	Wi-Fi signal strength
Changes	Wi-Fi label fix for N update
Version	6
Author	RenataB
Status	Released



### Wi-Fi settings

When you are connected to a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network or when there are Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks available in your vicinity, you can view the status of these networks. You can also enable your device to notify you whenever an open Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network is detected.

GUID	GUID-9C75877B-91A1-44F4-BABC-64A97D9A17E2
Title	Wi-Fi settings
Changes	Wi-fi label fix for N update
Version	4
Author	RenataB


Status	Released
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### To enable or disable Wi-Fi network notifications

- 1 Turn on Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] , if it is not already on.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 4 Tap  ID: ICN-SONY-MENU-SETTINGS , then tap the **Network notification** [wifi\_notify\_open\_networks] slider.

GUID	GUID-9F08F877-2C94-4551-8F02-965605144EEE
Title	To enable Wi-Fi network notification
Changes	Label fix for N update
Version	13
Author	RenataB
Status	Released

### To view detailed information about a connected Wi-Fi network

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 3 Tap the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network that you are currently connected to. Detailed network information is displayed.



GUID	GUID-51F6A64B-C4DB-47B6-91B1-ED742AACB692
Title	To view detailed information about a connected Wi-Fi network
Changes	Wifi label fix for N update
Version	9
Author	RenataB
Status	Released

### To add a Wi-Fi sleep policy

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 3 Tap  ID: ICN-SONY-MENU-SETTINGS , then tap **Keep Wi-Fi on during sleep** [wifi\_setting\_sleep\_policy\_title] .
- 4 Select an option.

GUID	GUID-65A23535-7509-42F8-8825-7DB85FEC5A28
Title	To add a Wi-Fi sleep policy
Changes	Step change for N update
Version	8.1.5
Author	RenataB
Status	Released

### To find the MAC address for your device

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 3 Tap  ID: ICN-SONY-MENU-SETTINGS . The **MAC address** [wifi\_advanced\_mac\_address\_title] is displayed in the list.

GUID	GUID-BCFD0D14-2B05-41C0-AE0A-9C1C37C11CF0
Title	To find the MAC address for your device
Changes	Maintenance Release 2017
Version	1
Author	DoraM
Status	Released

## WPS

WPS (Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] Protected Setup™) is a wireless networking standard that helps you establish secure wireless network connections. WPS makes it easy for you to set up Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] Protected Access® (WPA) encryption to secure your network. You can also add new devices to an existing network without entering long passwords.



Use one of these methods to enable WPS:

- Push button method – simply push a button on a WPS-supported device, for example, a router.

- PIN method – your device creates a random PIN (Personal Identification Number), which you enter on the WPS-supported device.



GUID	GUID-8524E3B3-194C-49C4-A3B7-6C6CBD4D6536
Title	WPS
Changes	Content change for N-update
Version	6
Author	RenataB
Status	Released

### To connect to a Wi-Fi network using a WPS button

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 3 Turn on Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] if it is not already on.
- 4 Tap  ID: ICN-SONY-KEY-MENU , then tap **Advanced** [home\_settings\_advanced\_category] > **WPS Push Button** [wps\_tethering\_menu\_wps\_push\_btn\_txt] , then press the WPS button on the WPS-supported device.

GUID	GUID-54815D13-F4EE-4392-BDB0-34AF1DB63D25
Title	To connect to a Wi-Fi using a WPS button
Changes	Label changed for Hinoki
Version	7
Author	RenataB
Status	Released

### To connect to a Wi-Fi network using a WPS PIN

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Wi-Fi** [udoc\_no\_trans\_wifi\_wlan] .
- 3 Turn on Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] if it is not already on.
- 4 Tap  ID: ICN-SONY-KEY-MENU > **Advanced** [home\_settings\_advanced\_category] > **WPS PIN Entry** [wifi\_menu\_wps\_pin] .
- 5 On the WPS-supported device, enter the PIN that appears on your device.

GUID	GUID-9BA06C28-E285-499F-AD32-FA2234F14526
Title	To connect to a Wi-Fi network using a WPS PIN
Changes	Varref fix for Hinoki
Version	5
Author	RenataB
Status	Released



## Sharing your mobile data connection

You can share your mobile data connection with other devices in several ways, listed below.

- USB tethering: share your mobile data connection with a single computer using a USB cable.
- Portable Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] hotspot: share your mobile data connection simultaneously with up to 10 other devices, including devices that support WPS technology.
- One-touch portable hotspot  
: touch devices to start sharing your mobile connection over Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] .
- Bluetooth® tethering: share your mobile data connection with up to four other devices via Bluetooth®.



GUID	GUID-391DC4CE-B831-4F3F-8D82-9CC4E03EA622
Title	Sharing your mobile data connection
Changes	For one-touch tethering supported devices
Version	13
Author	RenataB

### To share your data connection using a USB cable

- 1 Connect your device to a computer, using the USB cable that came with it.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tethering & portable hotspot** [usb\_strings\_tethering\_and\_portable\_hotspot] .
  - 4 Tap the **USB tethering** [usb\_tethering\_button\_text] slider, then tap **OK** [okay\_action] if prompted.  
 ID: ICN-SONY-STAT-SYS-TETHER-USB is displayed in the status bar once you are connected.
  - 5 To stop sharing your data connection, tap the **USB tethering** [usb\_tethering\_button\_text] slider or disconnect the USB cable.
- ! You cannot share your device's data connection and SD card over a USB cable at the same time.



GUID	GUID-60CF569F-5B4A-43C3-B7F8-759B6C76C930
Title	To share your data connection using a USB cable
Changes	Content and icon change for Kitakami N-update
Version	10
Author	RenataB
Status	Released

### To share your mobile connection by One-touch tethering

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tethering & portable hotspot** [usb\_strings\_tethering\_and\_portable\_hotspot] . > **One-touch tethering** [udoc\_trans\_tether\_one\_touch\_tethering] .
  - 4 Tap **Portable hotspot** [wifi\_tether\_checkbox\_text] slider to enable the function.
  - 5 Hold devices back to back so that the NFC detection areas of each device touch each other, then tap **CONNECT** .
- ! This function only works with devices that also support NFC Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] tethering.




GUID	GUID-F5D64A17-CA8C-4431-A67A-517A6481E867
Title	To share your mobile connection by NFC WiFi tethering
Changes	Label varref fix for devices that support one-touch tethering
Version	5
Author	RenataB

### To share your mobile data connection with another Bluetooth® device

- 1 Make sure that your device and the other Bluetooth® device are paired with each other and that mobile data traffic is activated on your device.
  - 2 Your device: From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tethering & portable hotspot** [usb\_strings\_tethering\_and\_portable\_hotspot] and then tap the **Bluetooth tethering** [bluetooth\_tether\_checkbox\_text] slider to enable the function.
  - 4 Bluetooth® device: Set up the device so that it obtains its network connection using Bluetooth®. If the device is a computer, refer to the relevant instructions to complete the setup. If the device runs on the Android™ operating system, tap the settings icon beside the name of the device that it is paired with under **Settings** [settings\_label\_launcher] > **Bluetooth** [bluetooth\_quick\_toggle\_title] > **Paired devices** [bluetooth\_preference\_paired\_devices] , then mark the **Internet access** [bluetooth\_profile\_pan] checkbox.
  - 5 Your device: Wait for  ID: ICN-SONY-STAT-SYS-TETHER-BLUETOOTH to appear in the status bar. Once it appears, the setup is complete.
  - 6 Tap the **Bluetooth tethering** [bluetooth\_tether\_checkbox\_text] slider again to disable the function.
- ! The **Bluetooth tethering** [bluetooth\_tether\_checkbox\_text] function is turned off every time you turn off your device or turn off the Bluetooth® function.



GUID	GUID-5FA3113B-420B-4F18-9D74-5E6488DE2C83
Title	To share your data connection with another Bluetooth(R) device
Changes	ED comment implemented in step 6 for N-update
Version	7
Author	RenataB
Status	Released

### To use your device as a portable Wi-Fi hotspot

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tethering & portable hotspot** [usb\_strings\_tethering\_and\_portable\_hotspot] .
- 3 Tap **Portable hotspot settings** [wifi\_tether\_settings\_text] > **Configure hotspot** [wifi\_tether\_configure\_ap\_text] .
- 4 Enter the **Network name (SSID)** [wifi\_ssid] information.
- 5 To select a security type, tap the **Security** [wifi\_security] field. If required, enter a password.
- 6 Tap **SAVE** [menu\_save] .
- 7 Tap  ID: ICN-SONY-KEY-AND-BACK , then tap the **Portable hotspot** [wifi\_tether\_checkbox\_text] slider to enable the function.
- 8 If prompted, tap **OK** [okay\_action] to confirm.  ID: ICN-SONY-STAT-SYS-TETHER-WIFI-IN-MANUAL appears in the status bar once the portable Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] hotspot is active.


GUID	GUID-791E5AEC-C4A2-4CFC-AAFA-F8A9D12DED39
Title	To use your device as a portable hotspot
Changes	Label and icon fix for Suzuran N-update
Version	1.3.3
Author	RenataB

### To allow a WPS-supported device to use your mobile data connection

- 1 Make sure that your device is functioning as a portable hotspot.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tethering & portable hotspot** [usbux\_strings\_tethering\_and\_portable\_hotspot] > **Portable hotspot settings** [wifi\_tether\_settings\_text] .
- 4 Under **Configure hotspot** [wifi\_tether\_configure\_ap\_text] , make sure that your portable hotspot is secured by a password.
- 5 Enable **Discoverable** [tether\_settings\_discoverable] , if it was disabled.
- 6 Tap **WPS Push Button** [wifi\_menu\_wps\_pbc] , then follow the relevant instructions.  
Alternatively, tap  ID: ICN-SONY-KEY-MENU > **WPS PIN Entry** [wps\_tethering\_menu\_pin\_entry\_txt] , then enter the PIN that appears on the WPS-supported device.

GUID	GUID-D38DF5FB-86B7-401D-88A5-72C457C92929
Title	To allow a WPS-supported device using your mobile data connection
Changes	Implement reviewer comment in the first step for N update
Version	4.1.2
Author	RenataB
Status	Released

### To rename or secure your Mobile Hotspot

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tethering & portable hotspot** [usbux\_strings\_tethering\_and\_portable\_hotspot] .
- 3 Tap **Portable hotspot settings** [wifi\_tether\_settings\_text] > **Configure hotspot** [wifi\_tether\_configure\_ap\_text] .
- 4 Enter the **Network name (SSID)** [wifi\_ssid] information.
- 5 To select a security type, tap the **Security** [wifi\_security] field.
- 6 If required, enter a password.
- 7 Tap **SAVE** [menu\_save] .

GUID	GUID-E4366CA7-0AA0-4F7A-B25B-F8BFC3BAF97A
Title	To rename or secure your portable hotspot
Changes	Label varref fix in step 1 and label changed to upper case for Redwood
Version	10
Author	RenataB
Status	Draft


## Controlling data usage

You can keep track of the amount of data transferred to and from your device over your mobile data or Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] connection during a given period. For example, you can view the amount of data used by individual applications. For data transferred over your mobile data connection, you can also set data usage warnings and limits to avoid additional charges.

- !
- If you are using a device with multiple users, only the owner, that is, the primary user, can adjust data usage settings. Adjusting data usage settings can help you keep greater control over data usage but cannot guarantee the prevention of additional charges.


GUID	GUID-C0566A1E-7656-4AA0-83CF-B16974F69C4C
Title	Controlling data usage
Changes	Wi-Fi label fixed for N-update / Project X
Version	6.1.1
Author	DanielS
Status	Released

### To help reduce data usage

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Data usage** [account\_settings\_data\_usage] > **Data Saver** [data\_saver] .
- 3 Tap the slider to enable or disable the function.


GUID	GUID-2F6F9C88-9E7F-4B75-84DE-2AE61BE4AD1B
Title	To help reduce data usage
Changes	Step 3 removed for Redwood
Version	3
Author	RenataB
Status	Draft

### To turn data traffic on or off

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Data usage** [account\_settings\_data\_usage] .
  - 3 Tap the **Mobile data** [data\_usage\_enable\_mobile] slider to turn data traffic on or off.
- 💡 When data traffic is turned off, your device can still establish Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] and Bluetooth® connections.


GUID	GUID-AF0FB16B-F83D-452C-B097-C0BB9FC06865
Title	To turn data traffic on or off
Changes	Version used for SS/DS N-update
Version	10
Author	RenataB
Status	Released

### To set a data usage warning

- 1 Make sure that mobile data traffic is turned on.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Data usage** [account\_settings\_data\_usage] > **Billing cycle** [billing\_cycle] .
- 4 To set the warning level, tap **Data warning** [data\_warning] , enter the desired data limit and tap **SET** [data\_usage\_set\_caps] . You receive a warning notification when the amount of data traffic reaches the level you set.


GUID	GUID-E984931A-1304-4ADC-93A5-1CA4FAB17CBE
Title	To set a level for data usage warning
Changes	Label in caps for Kitakamai N-update + 'Select a SIM card' step removed, according to Chinese functional reviewer's request
Version	8
Author	RenataB
Status	Released

### To set a mobile data limit

- 1 Make sure that mobile data traffic is turned on.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **Data usage** [account\_settings\_data\_usage] .
  - 4 Tap **Billing cycle** [billing\_cycle] and tap the slider beside **Set data limit** [data\_usage\_data\_limit] , then tap **OK** [button\_ok] .
- ! Once your mobile data usage reaches the set limit, mobile data traffic on your device gets turned off automatically.

GUID	GUID-387685B1-AC66-41E5-91FD-BAB3268E5AAF
Title	To set data usage limit
Changes	One path more added for Pine
Version	10
Author	RenataB
Status	Draft


### To control the data usage of individual applications

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Apps** [applications\_settings] .
  - 3 Tap the application that you want to control, then tap **Data usage** [account\_settings\_data\_usage] .
- 💡 The performance of individual applications may be affected if you change the related data usage settings.



GUID	GUID-16A3F307-2E86-443A-A431-7F192F049F2D
Title	To control the data usage of individual applications
Changes	Change steps for N update
Version	7
Author	RenataB
Status	Released

### To check your data usage

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Data usage** [account\_settings\_data\_usage] .
- 3 To view information about the amount of data transferred via mobile data connection, tap **Mobile data usage** [mobile\_data\_usage] .
- 4 To view information about the amount of data transferred via Wi-Fi [udoc\_no\_trans\_wi-fi\_wlan\_plain] connection, tap the **Wi-Fi data usage** [wifi\_data\_usage] .

GUID	GUID-BB3CD5AE-08A0-4FE8-8733-6A4152A428E4
Title	To check your data usage
Changes	Information and new label added about mobile data usage added for Redwood
Version	6
Author	RenataB
Status	Draft

## Selecting mobile networks


- One WCDMA network
- One GSM network
- One WCDMA and one GSM network
- One LTE, one WCDMA and one GSM network

Your device automatically switches between mobile networks depending on which mobile networks are available where you are. You can also manually set your device to use a particular mobile network mode, for example, WCDMA or GSM.

Different status icons are displayed in the status bar depending on the type or mode of network that you are connected to. Refer to *Status icon* on page 42 to see what the different status icons look like.

GUID	GUID-034C32F2-F90D-47E9-8612-D4F01CA13BA6
Title	Selecting mobile networks
Changes	Remove condition for Keyaki SS
Version	6.1.2
Author	RenataB
Status	Released


### To select a network mode

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Mobile networks** [network\_settings\_title] .
- 3 Tap **Preferred network type** [preferred\_network\_mode\_dialogtitle] , then select a network mode.

GUID	GUID-D26F6D09-E741-4272-A36B-876F5D93772A
Title	To select network mode
Changes	Step 3 removed for Keyaki
Version	9
Author	RenataB


Status	Released
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### To select another network manually

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Mobile networks** [network\_settings\_title] > **Network operators** [network\_operators\_settings] .
  - 3 Tap **Search mode** [clh\_settings\_search\_mode] , then select **Manual** [clh\_settings\_manual\_selection] .
  - 4 Select a network.
- ! If you select a network manually, your device will not search for other networks, even if you move out of range of the manually selected network.

GUID	GUID-D7ED045F-09E8-437A-B0FA-7F20B36A7B9E
Title	To select another network manually
Changes	Fix label error due to resource files
Version	14
Author	RenataB
Status	Released

### To activate automatic network selection

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Mobile networks** [network\_settings\_title] > **Network operators** [networks] .
- 3 Tap **Search mode** [clh\_settings\_search\_mode] , then select **Automatic** [clh\_preferred\_lte\_cdma\_evdo\_gsm] .

GUID	GUID-9A348BA0-79C7-43D2-B4D1-CD1673E55076
Title	To activate automatic network selection
Changes	Step 3 removed for Keyaki
Version	12
Author	RenataB
Status	Released

## Virtual private networks (VPNs)



Use your device to connect to virtual private networks (VPNs), which allow you to access resources inside a secured local network from a public network. For example, VPN connections are commonly used by corporations and educational institutions for users who need to access intranets and other internal services when they are outside of the internal network, for example, when they are travelling.

VPN connections can be set up in many ways, depending on the network. Some networks may require you to transfer and install a security certificate on your device. For detailed information about how to set up a connection to your virtual private network, contact the network administrator of your company or organisation.

- ! If you are using a device with multiple users, you may need to log in as the owner, that is, the primary user, to adjust the settings for VPN.

GUID	GUID-2F97A59E-A7B7-44AD-8205-166EA14A3A4C
Title	Virtual private networks
Changes	From Leo DS; only removed the word "please".
Version	6
Author	zzTan Nellie
Status	Released


### To add a virtual private network

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **VPN** [vpn\_settings\_title] .
- 3 Tap  ID: ICN-SONY-MENU-ADD .
- 4 Select the type of VPN to add.
- 5 Enter your VPN settings.
- 6 Tap **SAVE** [menu\_save] .

GUID	GUID-992DA13F-F73C-44E7-9626-6EF9060F08D2
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Title	To add a virtual private network
Changes	label in caps in step 7 for Karin N-update
Version	9
Author	RenataB
Status	Released

### To connect to a virtual private network

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **VPN** [vpn\_settings\_title] .
- 3 In the list of available networks, tap the VPN that you want to connect to.
- 4 Enter the required information.
- 5 Tap **Connect** [vpn\_connect] .

GUID	GUID-66363089-CE64-4AB0-A2FA-A0B688FC0289
Title	To connect to a virtual private network
Changes	Fix label error due to resource files
Version	5
Author	RenataB
Status	Released

### To disconnect from a virtual private network

- 1 Double-tap the status bar to open the Notification panel.
- 2 Tap the notification for the VPN connection to turn it off.

GUID	GUID-659C005D-AC0A-411F-8CD7-622DF74D0C12
Title	To disconnect from a virtual private network
Changes	Fix spelling mistake
Version	3
Author	RenataB
Status	Released

# Synchronising data on your device


GUID	GUID-28DAA87E-EB23-4FCF-80EC-BB843C864B1E
Title	Synchronising data on your device
Changes	Device term change
Version	2
Author	zzGan Lu
Status	Released

## Synchronising with online accounts

Synchronise your device with contacts, email, calendar events and other information from online accounts, for example, email accounts such as Gmail™ and Exchange ActiveSync, Facebook™ and Flickr™. You can synchronise data automatically for such accounts by activating the auto-sync function, or you can synchronise each account manually.


GUID	GUID-D8D6C8EA-2D89-497B-B322-0A49D2D1AFCB
Title	Synchronising with online accounts
Changes	For Lavender - implementing changes according to ED comments
Version	8
Author	SzilviaM
Status	Released

### To set up an online account for synchronisation

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Tap **Settings** [settings\_label] > **Accounts & sync** [spb\_strings\_settings\_accounts\_and\_sync\_main\_txt] > **Add account** [add\_account\_label] , then select the account that you want to add.
- 3 Follow the instructions to create or sign in to an account.



GUID	GUID-307B6972-6E86-4640-8A06-5EA2A7AE241B
Title	To set up an online account for synchronisation
Changes	For Kagura N 7.0 update - replacing "Account & sync" with "Accounts & sync"
Version	7
Author	SzilviaM
Status	Released

### To synchronise manually with an online account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL > **Settings** [settings\_label] > **Accounts & sync** [spb\_strings\_settings\_accounts\_and\_sync\_main\_txt] .
- 2 Tap the name of the account that you want to synchronise with. A list of items appears showing what can be synchronised with the account.
- 3 Tap the slider next to the item that you want to synchronise.

GUID	GUID-F3072D92-AFE8-46DB-A07B-06CCFFFC3796
Title	To synchronise manually with an online account
Changes	For Kagura N 7.0 update - replacing "Account & sync" with "Accounts & sync"
Version	7
Author	SzilviaM
Status	Released

### To remove an online account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL > **Settings** [settings\_label] > **Accounts & sync** [spb\_strings\_settings\_accounts\_and\_sync\_main\_txt] .
- 2 Select the account type, then tap the account you want to remove.
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Remove account** [remove\_account\_label] .
- 4 Tap **REMOVE ACCOUNT** [remove\_account] again to confirm.

GUID	GUID-277BAF72-09E1-4B5F-BBFA-B39F4F028112
Title	To remove an online account
Changes	Label in caps in step 4 for Karin N-update
Version	7.1.1
Author	RenataB


## Synchronising with Microsoft® Exchange ActiveSync®

If your company uses a Microsoft Exchange ActiveSync account, you can access your corporate email messages, calendar appointments and contacts directly on your device. After setup, you can find your information in the **Email** [email], **Calendar** [calendar] and **Contacts** [contactsList] applications.

- ! If you have set up a Microsoft® Exchange ActiveSync® (EAS) account on your Xperia™ device, the EAS security settings may limit the lock screen type to only a PIN or password. This occurs when your network administrator specifies a lock screen type for all EAS accounts for enterprise security reasons. Contact the network administrator of your company or organisation to check what network security policies are implemented for mobile devices.



GUID	GUID-8CCDE9CD-2196-42C6-AFC4-00EC12DD4700
Title	Synchronising with a Microsoft Exchange ActiveSync account
Changes	Fingerprint note removed for Blanc
Version	7
Author	RenataB
Status	Draft

### To set up an EAS account for synchronisation

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Tap **Settings** [settings\_label] > **Accounts & sync** [spb\_strings\_settings\_accounts\_and\_sync\_main\_txt] > **Add account** [add\_account\_label] > **Exchange ActiveSync** [exchange\_name].
- 3 Enter your corporate email address and password.
- 4 Tap **NEXT** [button\_next]. If a failure occurs, enter the domain and server details for your account manually and then tap **NEXT** [button\_next].
- 5 Tap **OK** [ok] to allow your corporate server to control your device.
- 6 Select a synchronisation method, a synchronisation interval and the data that you want to sync with your device.
- 7 Tap **NEXT** [button\_next], then select how you want to be notified when a new email arrives.
- 8 Tap **NEXT** [button\_next], enter a name for the corporate account, then tap **FINISH SETUP** [sync\_account\_finish].
- 9 If prompted, activate the device administrator to allow your corporate server to set certain security rules on your device, such as disabling voice recording and using storage encryption.

GUID	GUID-3962965F-AF05-424F-A59F-BB1E3EA26F10
Title	To set up corporate email etc
Changes	Label in caps for Karin N-update
Version	19
Author	RenataB
Status	Released

### To remove an EAS account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL > **Settings** [settings\_label] > **Accounts & sync** [spb\_strings\_settings\_accounts\_and\_sync\_main\_txt].
- 2 Tap **Exchange ActiveSync** [exchange\_name], then select the EAS account that you want to remove.
- 3 Tap  ID: ICN-SONY-KEY-MENU, then tap **Remove account** [remove\_account\_label].
- 4 Tap **REMOVE ACCOUNT** [remove\_account] again to confirm.

GUID	GUID-1F78C904-3F56-4A92-B018-B964B5E9930B
Title	To remove a corporate account
Changes	Label in lowercase in step 3 for Sumire/Kitakami N-update
Version	13
Author	RenataB
Status	Released

# Basic settings


GUID	GUID-7DD92E49-DE18-4C61-ABC5-DFB40484252D
Title	Basic settings
Changes	For nextstp UG from Honami
Version	1
Author	zzLisaY
Status	Released

## Accessing settings

View and change settings for your device from the Settings menu. The Settings menu is accessible from both the Application screen and the Quick settings panel.


GUID	GUID-99D19D2C-0BF8-4893-A15F-7CD052D96170
Title	Phone settings menu
Changes	Update Notification panel to Quick settings panel
Version	4
Author	zzLuLinda
Status	Released

### To open the device settings menu from the Application screen

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] .

GUID	GUID-5933172B-54E4-46F7-BC68-CC4B549EEE38
Title	To open the device settings menu from the Application screen
Changes	Resource file fix
Version	1.1.2
Author	PeterK
Status	Released

### To view information about your device

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **About phone** [about\_settings<product="default">] .


GUID	GUID-080851EE-CDCC-4A16-8EE9-2A34B36082D6
Title	To view information about your device
Changes	Resource file fix
Version	1.1.1
Author	PeterK
Status	Released

### To access the Quick settings panel

- Drag the status bar downwards using two fingers.

GUID	GUID-AE8290FA-7F10-4844-9123-8CD494EB6027
Title	To open or close the Quick settings panel
Changes	For Hinoki added editorial comments
Version	5
Author	ZoltanS
Status	Released

### To turn on the Torch

- 1 Drag the status bar downwards using two fingers.
- 2 Tap  ID: ICN-SONY-SYS-TORCH .

GUID	GUID-6649139D-116E-4101-B0D0-0679593D5091
Title	To turn on the Torch
Changes	Maintenance Release new topic 2017
Version	1
Author	DoraM
Status	Released

### To select which settings to display on the Quick settings panel

- 1 Using two fingers, drag the status bar fully downwards, then tap **EDIT** [quick\_settings\_edit\_button] .
- 2 To add a setting to the quick settings panel, drag and drop the icon into the upper part of the screen. To remove a setting, drag and drop the icon into the lower part of the screen.

GUID	GUID-651336A8-1CA8-44B9-9C41-A6EFD5F2E187
Title	To select quick settings from the Notification panel
Changes	For Redwood - Added 'EDIT'
Version	11
Author	ZoltanS
Status	Draft

### To rearrange the Quick settings panel

- 1 Drag the status bar fully downwards, then tap **EDIT** [quick\_settings\_edit\_button] .
- 2 Touch and hold an icon, then move it to the desired position.

GUID	GUID-314B5A49-82DF-4F55-B4D7-CD94D0604854
Title	To rearrange the quick settings from the Notification panel
Changes	For Redwood - 'Edit' varref changed
Version	10
Author	ZoltanS
Status	Draft

## Volume settings

You can adjust the ringtone volume for incoming calls and notifications as well as for music and video playback.

GUID	GUID-CB97D4A5-DF35-4A81-90AF-1F2624D27910
Title	Sound ringtone and volume
Changes	M update: Do not disturb
Version	3.1.3
Author	HannesR
Status	Released

### To adjust the ringtone volume with the volume key

- Press the volume key up or down.


GUID	GUID-56F76480-7BEC-4AEA-A7A0-D5C62695A7F4
Title	To adjust the ringtone volume
Changes	only change "ring" to "ringtone" in title as per editor's comment for Honami Nxt step UG
Version	3
Author	zzLisaY
Status	Released

### To adjust the media playing volume with the volume key

- When playing music or watching video, press the volume key up or down even when the screen is locked.



GUID	GUID-B0DBCBEA-A5CE-42D1-A138-9B6E57FA84B9
Title	To adjust the media playing volume
Changes	Add "even when the screen is locked" to the step.
Version	2
Author	zzVera Qu
Status	Released

### To turn on vibrate mode

- Press the volume key up or down until  ID: ICN-SONY-STAT-SYS-RINGER-VIBRATE appears.

GUID	GUID-3030B405-90E5-45F2-A0F7-30F1B3C9937D
Title	To set the phone to vibrate mode
Changes	Word order changed
Version	7
Author	RenataB
Status	Released


### To adjust the volume levels

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] .
  - 3 Drag the volume sliders to the desired positions.
- ! You can also press the volume key up or down and tap  ID: ICN-SONY-MUSIC-EQUALIZER-SELECT to adjust the ringtone, media playback or alarm volume levels separately.

GUID	GUID-3B7471B0-45D7-418C-B640-905B6EE9D9BF
Title	To adjust the volume levels
Changes	for N update
Version	8
Author	PeterK



Status	Released
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### To set your device to vibrate for incoming calls

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] .
- 3 Tap the **Also vibrate for calls** [vibrate\_when\_ringing\_title] slider to enable the function.


GUID	GUID-238E06D2-6988-439A-8711-90ED73016194
Title	To set the phone to vibrate and ring mode
Changes	for N update
Version	2.1.3
Author	PeterK
Status	Released

### To set a ringtone

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Phone ringtone** [ring-tone\_title] .
- 3 Select an option from the list or tap  ID: ICN-SONY-MENU-ADD and select a music file that is saved on your device..
- 4 To confirm, tap **DONE** [checklist\_button\_done] .

GUID	GUID-2EB51A75-25CA-45E2-8D75-C0A2C484EC07
Title	To set a phone ringtone
Changes	Label changed for uppercase in Pine
Version	14
Author	RenataB
Status	Draft


### To select the notification sound

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Default notification ringtone** [udoc\_trans\_notification\_ringtone\_title] .
- 3 Select an option from the list or tap **Add** [menu\_add] and select a music file that is saved to your device.
- 4 To confirm, tap **DONE** [checklist\_button\_done] .

- 💡 Some applications have their own specific notification sounds, which you can select from the application settings.

GUID	GUID-2DC47BDA-6F13-480C-A3C6-10F11ADDE021
Title	To select a notification ringtone
Changes	Label changed to uppercase in the last step for Pine
Version	14
Author	RenataB
Status	Draft

### To enable touch tones

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Other sounds** [other\_sound\_settings] .
- 3 Tap the sliders to enable or disable the different touch tones as desired.

GUID	GUID-8D4FF0B8-3A81-46F0-AE74-031B501F394E
Title	To enable touch tones
Changes	for N update
Version	9.2.2
Author	PeterK



Status	Released
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## Do not disturb mode

You can set your device to Do not disturb mode and decide how long your device will be in Do not disturb mode manually. You can also preset when your device will be in Do not disturb mode automatically.






GUID	GUID-3E3E99A4-D62B-4DA1-9ADA-DB929FD3AF93
Title	Do not disturb mode settings
Changes	Updating all DND topics for better consistency.
Version	2.1.3
Author	PeterK
Status	Released

### To activate Do not disturb mode

- 1 Using two fingers, drag the status bar fully downwards to access the Quick settings panel.
- 2 Find and tap  ID: ICN-STAT-SYS-RINGER-DO-NOT-DISTURB .
- 3 Select an option, then tap **DONE** [checkboxlist\_button\_done] .



GUID	GUID-BD394F60-A5CD-4C0C-9127-45453531921F
Title	To activate silent mode
Changes	Label changed to uppercase in step 3 for Pine
Version	8
Author	RenataB
Status	Draft

### To quickly shift between Do not disturb/Vibrate/Sound mode

- 1 Press the volume key up or down until  ID: ICN-SONY-SYS-RINGER-SILENT ,  ID: ICN-SONY-STAT-SYS-RINGER-VIBRATE or  ID: ICN-SONY-SOUND-ON appears.
- 2 Tap  ID: ICN-SONY-STAT-SYS-RINGER-VIBRATE or  ID: ICN-SONY-SOUND-ON to quickly shift between Vibrate/Sound mode. To activate Do not disturb mode, press the volume key down when in vibrate mode.

GUID	GUID-77C3C854-1355-4298-97B1-6D283BBEFDFF
Title	To quickly shift between Do not disturb/Sound mode
Changes	Removing "do not disturb" icon from step 2.
Version	5
Author	PeterK
Status	Released

### To schedule Do not disturb mode time intervals

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Do not disturb** [zen\_mode\_feature\_name] > **Automatic rules** [zen\_mode\_automation\_settings\_title] .
- 3 Select the time or event to schedule Do not disturb mode for (Weekend, Weeknight, Event) or tap  ID: ICN-SONY-MENU-ADD to add a new rule.
- 4 Enter the desired name for the rule, then tap **OK** [ok]
- 5 Find and tap **Days** [zen\_mode\_schedule\_rule\_days] and mark the checkboxes for the relevant days, then tap **DONE** [checkboxlist\_button\_done] .
- 6 To adjust the start time, tap **Start time** [zen\_mode\_start\_time] and select a value, then tap **OK** [ok] .
- 7 To adjust the end time, tap **End time** [zen\_mode\_end\_time] and select a value, then tap **OK** [ok] . Your device stays in Do not disturb mode during the selected time interval.

GUID	GUID-BF98F95B-3A8F-4BCC-9085-6D4E2DD54618
Title	To schedule silent mode time intervals
Changes	Label changed to uppercase in step 5 fro Pine
Version	7
Author	RenataB

## Setting exceptions for Do not disturb mode

You can select which types of notifications are allowed to sound in Do not disturb mode and you can filter exceptions based on who the notifications come from. The most common types of exceptions include:

- Events and reminders
- Calls
- Messages
- Alarms

GUID	GUID-7C3B1F7E-6329-40AA-8E0A-8E20F5FAF28A
Title	Setting exceptions in silent mode
Changes	Change "silent mode" to "Do not disturb mode" for Suzuran due to TID comments.
Version	2
Author	zzVera Qu
Status	Released

### To associate exceptions with specific contact types



- 1 From the Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Do not disturb** [somic\_zen\_mode\_settings\_title] > **Priority only allows** [udoc\_trans\_zen\_mode\_option\_important\_interruptions] .
- 3 Tap **Calls** [zen\_mode\_calls] or **Messages** [zen\_mode\_messages] .
- 4 Select an option.

GUID	GUID-38670738-0F24-484E-807D-15FE37B21544
Title	To associate exceptions with specific notifications
Changes	Label fixing 'Priority only allows'
Version	4.1.1.1.1
Author	ZoltanS
Status	Draft

## Screen settings

GUID	GUID-EF960369-662D-46B3-9190-3ACD92FFE448
Title	Screen settings
Changes	Valid for Robyn. Valid for eDream 3.0. Changed index marker
Version	2
Author	zzKomalL
Status	Released

### To adjust the screen brightness manually regardless of lighting condition

- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Display** [display\_settings\_title] and tap the **Adaptive brightness** [auto\_brightness\_title] slider to disable this function, if it is not already disabled.
  - 3 Tap **Brightness level** [brightness] .
  - 4 Drag the slider to adjust the brightness.
-  Lowering the brightness level helps the battery last longer.

GUID	GUID-6B929979-C7E3-45FB-85E0-C4A4BB05388A
Title	To adjust the screen brightness
Changes	Creating for consistency
Version	14
Author	PeterK
Status	Released


### To enable or disable vibrate on touch



- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Other sounds** [other\_sound\_settings] .
- 3 Tap the **Vibrate on tap** [haptic\_feedback\_enable\_title] slider to enable or disable the function.

GUID	GUID-C6A8795B-B37A-4FD6-8AE9-1CE841DFA98E
Title	To set the screen to vibrate
Changes	for N update
Version	9.1.2

Author	PeterK
Status	Released

### To adjust the idle time before the screen turns off

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **Sleep** [screen\_timeout] .
- 3 Select an option.

 To turn off the screen quickly, briefly press the power key  ID: ICN-SONY-KEY-AND-POWER-K90 .

GUID	GUID-76BAB77B-B3AF-421C-8D41-F7F3D7CEBFA6
Title	To adjust the idle time before the screen turns off
Changes	Resource file fixing
Version	6.1.1
Author	PeterK
Status	Released

### To adjust the font size

- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Display** [display\_settings\_title] > **Font size** [title\_font\_size] .
- 3 Drag the slider to select the preferred option.




GUID	GUID-DAF8A5B6-1AFD-4BC6-82B2-6FE8D89FD2F9
Title	To adjust the font size
Changes	Content changed in step 3 for Pine
Version	2
Author	RenataB
Status	Draft

### To adjust the display size

- 1 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Display** [display\_settings\_title] > **Display size** [screen\_zoom\_title] .
- 3 Drag the slider to select the preferred option.

GUID	GUID-FAD92A68-A43B-41C6-ACC1-D0C68C67DD10
Title	To adjust the display size
Changes	Created for N update
Version	1
Author	PeterK
Status	Released

### To adjust the white balance of the display

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **White balance** [cam\_strings\_advanced\_setting\_white\_balance\_txt] .
  - 3 Drag the sliders to the desired positions to adjust the white balance.
-  To revert the white balance setting back to its default values, tap  ID: ICN-SONY-KEY-MENU > **Default values** [whitebalance\_menu\_title\_default\_values] .

GUID	GUID-D182377D-D6F1-4EB5-A960-DAD0438FAA75
Title	To adjust the white balance of the display
Changes	
Version	1
Author	PeterK
Status	Released


## Smart backlight control

The smart backlight control keeps the screen on as long as the device is held in your hand. Once you put down the device, the screen turns off according to your sleep setting.

GUID	GUID-A4F3421F-C1E2-43FA-8320-D7CCD7A6AB40
Title	Smart backlight control
Changes	
Version	1
Author	zzLuLinda

Status	Released
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### To enable or disable the Smart backlight control function

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **Smart backlight control** [ges\_backlight\_strings\_setting\_list\_title\_txt] .
- 3 Tap the slider to enable or disable the function.

GUID	GUID-A1BAC744-44F9-420F-A186-5E75313CD830
Title	To turn on the Smart backlight control function
Changes	Removed "to the right".
Version	3.1.1
Author	PeterK
Status	Released


### Screen pinning

Use screen pinning to set your device to display only the screen for a specific application. For example, if you are playing a game and you accidentally touch the Home navigation key, the screen pinning feature prevents the active game app screen from being minimised. You can also use this feature when you lend your device to another person to make it harder for them to access more than one application. For example, you can lend your device to somebody to take a photo and pin the screen to the Camera application so that the person can't easily use other apps such as Email.

- ! Screen pinning is not a security feature and does not fully prevent other users from unpinning a screen and accessing your device. To protect your data, you should set up your device to request a screen lock PIN, password or pattern before someone can unpin the screen.

GUID	GUID-0F36356A-A3D1-4D5A-8D63-B389A180CA63
Title	Screen pinning
Changes	Remove phone call related descriptions for Pollux gina L update.
Version	2
Author	zzVera Qu
Status	Released




### To enable or disable screen pinning

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Lock screen & security** [settings\_security\_and\_lockscreen\_title\_txt] > **Screen pinning** [screen\_pinning\_title] .
- 3 Tap the slider to enable or disable the function.
- 4 If you have enabled Screen pinning, you can tap the **Lock device when unpinning** [screen\_pinning\_unlock\_none] slider to enable or disable this additional security function, as desired.

- 💡 A pattern, PIN or password is not mandatory for screen pinning to work.

GUID	GUID-1DA4F993-1A3B-4DAC-BE9D-4A302F4CFBAA
Title	To activate screen pinning
Changes	Removed "to the right".
Version	3.1.1
Author	PeterK
Status	Released


### To pin a screen

- 1 Make sure that screen pinning is activated on your device.
- 2 Open an app and go to the screen that you want to pin.
- 3 Tap  ID: ICN-SONY-KEY-OPEN-RECENT-APPS .
- 4 To display the screen pinning icon  ID: ICN-SONY-SCREEN-PINNING , swipe upwards.
- 5 Tap  ID: ICN-SONY-SCREEN-PINNING .
- 6 In the window that appears, tap **Got it** [screen\_pinning\_positive] .

GUID	GUID-6649F0CE-2DB3-43FA-9DC0-495D11BB0407
Title	To pin a screen
Changes	Added editorial comments
Version	3

Author	ZoltanS
Status	Released

### To unpin a screen

- On the pinned screen, touch and hold  ID: ICN-SONY-KEY-AND-BACK until the screen is unpinned.
- 💡 If you selected a security option when you activated the screen pinning function, you have to enter your pattern, PIN or password to unlock the device before the screen can be unpinned.

GUID	GUID-AE54DAE8-6224-4233-87E1-40EB93A1F9EA
Title	To unpin a screen
Changes	for N update and above
Version	3
Author	PeterK
Status	Released

## Application settings

Some apps will ask for permissions once you start using them. You can allow or deny permissions individually for each app, either from the Settings menu or from the Permission confirm dialog. Permission requirements depend on the app's design.

GUID	GUID-78871E35-6AA6-476F-8BA7-FFAC950D7BC9
Title	Application settings
Changes	for M update 6.0 Kitakami
Version	1
Author	DoraM
Status	Released

## Allowing or denying permissions

You can choose whether to allow or deny permissions when the dialog is shown. If you have used another Android version previously, most apps will have already been granted the necessary permissions.

GUID	GUID-836C242B-4039-4053-B0B8-4DCAE12DFF36
Title	Allowing or denying permissions
Changes	For M update 6.0
Version	1
Author	DoraM
Status	Released

### To allow a permission

- To allow a permission, tap **Allow** [grant\_dialog\_button\_allow] .
- When the confirm dialog appears for the second time, you can choose the **Don't ask again** [never\_ask\_again] option if you wish.
- A dialog will also explain why the app needs the permissions and what it uses them for specifically. To dismiss this dialog, tap **OK** [dialog\_ok] .

GUID	GUID-4D1801CB-0F62-4D1F-9F7D-590D6A4964EC
Title	To allow a permission
Changes	for M update 6.0
Version	1
Author	DoraM
Status	Released

### To deny a permission

- To deny a permission, tap **Deny** [grant\_dialog\_button\_deny] when the dialog is shown.

💡 Some applications can still be used even if you have denied permissions.

GUID	GUID-B64C7DAB-B2B5-45BD-B40A-0F18D4EDC804
Title	To deny a permission
Changes	for M update 6.0
Version	1
Author	DoraM
Status	Released

## Critical permissions

Some permissions are mandatory for apps to work as intended. In such cases, a dialog will inform you.

GUID	GUID-0B92A5C9-70C7-420C-A75F-D4D6B6EF4D61
Title	Critical permissions
Changes	for M Update 6.0 Kitakami
Version	1
Author	DoraM
Status	Released

### To configure applications

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Apps** [applications\_settings] >  ID: ICN-SONY-MENU-SETTINGS .
- 3 Select a configuration option, for example **App permissions** [device\_apps\_permissions] , then choose an application that you want to configure.

GUID	GUID-589E64D8-DB51-448B-8AEC-B28678558BA9
Title	To configure applications
Changes	Resource file fixing
Version	2
Author	PeterK
Status	Released

### To allow critical permissions

- 1 To allow a permission, tap **Continue** [select\_continue] > **APP INFO** [app\_info\_dialog\_action] > **Permission** [permissions\_label] .
  - 2 Find the critical permission you need.
  - 3 Tap the relevant slider to adjust permissions.
- ! You can also manage permissions in **Settings** [settings\_label\_launcher] > **Apps** [all\_apps\_button\_label] . Tap an app and change the permissions as desired.

GUID	GUID-C3EEDD67-0CF5-4958-B6F9-9FD873DC42D9
Title	To allow critical permissions
Changes	Removed "to the right" .
Version	1.1.1
Author	PeterK
Status	Released

## Allowing or denying automatic application updates

If the automatic update feature is enabled, your applications get updated without you being asked, so you may not realise that large volumes of data are being downloaded. In order to avoid potentially high data transfer costs, you can disable automatic updates or enable automatic updates only over Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] connection. You have to disable the automatic update feature both in the Play Store™ app and the What's New app (where available) to avoid the automatic updating of apps.

GUID	GUID-82703B49-0938-4697-A342-DB800603C39D
Title	Allowing or denying automatic application updates
Changes	Maintenance Release 2017
Version	1
Author	DoraM
Status	Released



### To enable or disable automatic updates for all applications in the Play Store

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MARKET-PLACE .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Settings** [conversations\_strings\_conversationlist\_menu\_settings\_txt] > **Auto-update apps** [udoc\_trans\_auto\_update\_apps] .
- 3 Select the preferred option.

GUID	GUID-297B3CBB-C2E1-4D38-8A99-F4FFC2572FFB
Title	To enable or disable automatic updates for all applications in the Play Store
Changes	Maintenance Release 2017
Version	1
Author	DoraM

Status	Released
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### To enable or disable automatic updates for all applications in What's New

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-WHATS-NEW .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Settings** [conversations\_strings\_conversationlist\_menu\_settings\_txt] > **Auto-update apps** [udoc\_trans\_auto\_update\_apps] .
- 3 Select the preferred option.

GUID	GUID-EEBE84D6-170C-43A7-92A9-72669122BB26
Title	To enable or disable automatic updates for all applications in What's New
Changes	Maintenance Release 2017
Version	1
Author	DoraM
Status	Released

### Application linking

Your device can determine the default app to handle a particular web link. This means that if the link is set, you don't need to select an app each time you open a link. You can change the default app any time you want.

GUID	GUID-271AE5A3-60C0-4B4B-8AE5-19B096308ADB
Title	Application linking
Changes	for M Update 6.0 Kitakami
Version	1
Author	DoraM
Status	Released

### To manage app links from the Settings menu

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Apps** [all\_apps\_button\_label] .
- 3 Tap  ID: ICN-SONY-MENU-SETTINGS and find **Opening links** [domain\_urls\_title] .
- 4 Select an app, and adjust the settings as desired.

GUID	GUID-44D5827D-E0FC-4E7B-AB84-B941A128556E
Title	To manage app links from the Settings menu
Changes	Pine: icon fix
Version	4
Author	RamonaB
Status	Draft


### Resetting your applications

You can reset an application or clear application data if your application stops responding or causes issues with your device.

GUID	GUID-FDFFB6F1-E2F1-41A6-B140-03AAE6403892
Title	Resetting your applications
Changes	Focalpoint request - reset applications
Version	1
Author	zzBrianB
Status	Released

### To reset application preferences


- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Apps** [applications\_settings] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Reset app preferences** [reset\_app\_preferences] > **Reset apps** [reset\_app\_preferences\_button] .

 Resetting application preferences does not delete any application data from your device.

GUID	GUID-CE3FE281-1563-44CD-BAB0-8EA7B20F6E38
Title	To reset application preferences
Changes	Resource file fixing
Version	3
Author	PeterK


Status	Released
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### To clear application data

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Apps** [applications\_settings] .
  - 3 Select an application or service, then tap **Storage** [storage\_settings] > **CLEAR DATA** [clear\_user\_data\_text] > **OK** [ok] .
- ! When you clear application data, data for the selected application is deleted from your device permanently. The option to clear application data is not available for every application or service.


GUID	GUID-46FCC7AF-A28B-4577-BEA9-16BAD41D9610
Title	To clear application data
Changes	Resource file fixing
Version	4
Author	PeterK
Status	Released

### To clear application cache

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Apps** [applications\_settings] .
  - 3 Select an application or service, then tap **Storage** [storage\_settings] > **CLEAR CACHE** [clear\_cache\_btn\_text] .
- ! The option to clear the application cache is not available for every application or service.

GUID	GUID-AE0C1792-AEAE-4ACE-A323-51B237AE3AF2
Title	To clear the application cache
Changes	Resource file fixing
Version	3
Author	PeterK
Status	Released

### To clear the application default setting

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label] > **Apps** [applications\_settings] .
  - 3 Select an application or service, then tap **Open by default** [auto\_launch\_label] > **CLEAR DEFAULTS** [clear\_activities] .
- ! The option to clear the application default setting is not available for every application or service.

GUID	GUID-93ADD1D9-D802-498C-A055-4512D5AA7CDC
Title	To clear the application default setting
Changes	Resource file fixing
Version	3
Author	PeterK
Status	Released

## Screen saver

Set up an interactive screen saver that automatically displays colours, photos or a slideshow while your device is docked or charging and the screen is idle.


-  On a device with multiple users, each user can have individual Screen saver settings.

GUID	GUID-DE5338AF-6700-4366-8117-94C485CEC67E
Title	Screen saver
Changes	Renamed to screen saver - N update
Version	3
Author	PeterK




Status	Released
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### To enable or disable the screen saver

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **Screen saver** [screensaver\_settings\_title] .
- 3 Tap the slider to enable or disable the function.



GUID	GUID-BA15F8F1-3801-4ADC-B6C5-E7B6E60F68A4
Title	To activate the Screen saver
Changes	renamed to Screen saver - N Update
Version	2.1.2
Author	PeterK
Status	Released

### To select content for the Screen saver

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **Screen saver** [screensaver\_settings\_title] .
- 3 Tap the slider to enable the function.
- 4 Select what the screen saver should display.

GUID	GUID-A6D6AC39-7AEF-442F-9264-87C4CC9967ED
Title	To select content for the screen saver
Changes	Functional review comments Step 4
Version	2.1.2.1.1
Author	EvaK
Status	Released

### To start the Screen saver manually

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **Screen saver** [screensaver\_settings\_title] .
- 3 Tap the slider to enable the function.
- 4 To activate the Screen saver immediately, tap  ID: ICN-SONY-KEY-MENU , then tap **Start now** [screensaver\_settings\_dream\_start] .

GUID	GUID-4DB5C5A9-7C13-4690-B079-51CC04003941
Title	To set when the screen saver starts
Changes	Renamed to screen saver - from N update
Version	3.1.2
Author	PeterK
Status	Released





## Language settings

You can select a default language for your device and change it again at a later time.  
You can also change the writing language for text input.

GUID	GUID-E1D54EB1-8E02-4EA8-B64D-F1D56D4EF18B
Title	Phone language
Changes	For Ukulele - removing cross reference (the referred topic does not appear in the publication)
Version	4
Author	SzilviaM

Status	Released
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### To change the language

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Languages & input** [language\_settings] > **Languages** [language\_picker\_title] .
  - 3 To change the language, drag and drop the desired language to the top of the list. If the desired language is not currently listed, tap  ID: ICN-SONY-FINGERPRINT-ADD to add it.
  - 4 Tap **OK** [button\_ok] .
- ! If you select the wrong language and cannot read the menu texts, find and tap  ID: ICN-SONY-APP-SETTINGS . Then select the text beside  ID: ICN-KEYBOARD-OPTIONS and select the first entry in the menu that opens. You can then select the language you want.


GUID	GUID-78FDB03D-5A9A-4DD3-B1EB-554524E573A7
Title	To change the language
Changes	For Keyaki, resource file fixing, editorial comments added
Version	11.1.4
Author	ZoltanS
Status	Released

## Date and time

You can change the date and time on your device.


GUID	GUID-D9FE3D48-1528-4315-BFF7-BFB227CAB4C0
Title	Time and date
Changes	
Version	3
Author	zzLisaY
Status	Released

### To set the date manually

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Date & time** [date\_and\_time\_settings\_title] .
- 3 Disable the **Automatic date & time** [date\_time\_auto] function by tapping the slider.
- 4 Tap **Set date** [date\_time\_set\_date] .
- 5 Flick left or right, or use the arrows to set the desired date.
- 6 Tap **OK** [button\_ok] .

GUID	GUID-813CD57B-7A26-4E14-BBED-243BEC6F048F
Title	To set the date manually
Changes	Removed "to the right".
Version	10.1.3.1.1
Author	PeterK
Status	Released


### To set the time manually

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Date & time** [date\_and\_time\_settings\_title] .
- 3 Disable the **Automatic date & time** [date\_time\_auto] function by tapping the slider.
- 4 Tap **Set time** [date\_time\_set\_time] .
- 5 Select the relevant values for the hour and minute.
- 6 Tap **OK** [button\_ok] .

GUID	GUID-E9572FB8-BB60-4430-84D8-3F19D899681E
Title	To set the time manually
Changes	Resource file fixing + Removed "to the right".
Version	14.1.3
Author	PeterK

Status	Released
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### To set the time zone

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Date & time** [date\_and\_time\_settings\_title] .
- 3 Disable the **Automatic time zone** [zone\_auto] function by tapping the slider.
- 4 Tap **Select time zone** [date\_time\_set\_timezone] .
- 5 Select an option.


GUID	GUID-0C804200-55DD-4779-BB20-7445141EC74C
Title	To set the time zone
Changes	Removed "to the right".
Version	7.1.1
Author	PeterK
Status	Released

## Enhancing the sound output

You can enhance the sound of your device by manually enabling individual sound settings such as Equaliser and Surround sound. You can enable the Dynamic normaliser to minimise volume differences between songs or videos. You can also improve the quality of compressed music files to near High-resolution Audio quality when you are using a wired headphone.



GUID	GUID-91BE04C9-56A8-4A40-A15A-348947A469C8
Title	Enhancing the sound quality
Changes	Add info about upgrade quality of compressed music for Suzuran.
Version	6
Author	zzVera Qu
Status	Released

### To enhance the sound output automatically

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Audio settings** [sound\_enhance\_strings\_audio\_settings\_txt] .
- 3 Enable the **ClearAudio+** [sound\_enhance\_strings\_setting\_clearaudio\_plus\_txt] function by tapping the slider.

GUID	GUID-3664463E-E3D5-4B75-B9AF-C1A14DB593D7
Title	To enhance the sound quality automatically using ClearAudioplus
Changes	for N update
Version	6.1.2
Author	PeterK
Status	Released

### To adjust the sound settings manually

- 1 From the Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Sound** [device\_sound] > **Audio settings** [sound\_enhance\_strings\_audio\_settings\_txt] .
- 3 If the **ClearAudio+** [sound\_enhance\_strings\_setting\_clearaudio\_plus\_txt] function is enabled, tap the slider to disable it.
- 4 Tap **Sound effects** [sound\_effect\_strings\_setting\_title\_txt] .
- 5 Adjust the sound settings by dragging the frequency band buttons.
- 6 To adjust the sound manually, drag the frequency band buttons. To choose a preset arrangement, tap  ID: ICN-SONY-MUSIC-EQUALIZER-SELECT , select an arrangement, then tap **OK** [okay\_action] to confirm.




The manual adjustment of sound output settings has no effect on voice communication applications. For example, there is no change in the voice call sound quality.

GUID	GUID-EA780EA0-0323-405F-8C35-6F974C183A18
Title	To adjust the sound settings manually
Changes	Functional review comment implemented for Keyaki
Version	7
Author	RenataB

Status	Released
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### To minimise volume differences using the Dynamic normaliser

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Sound** [device\_sound] > **Audio settings** [sound\_enhance\_strings\_audio\_settings\_txt] .
- 3 Enable the **Dynamic normaliser** [sound\_enhance\_strings\_setting\_dynamic\_normalizer\_txt] function by tapping the slider.

GUID	GUID-A28D091B-75EB-4F5C-9A90-4C6F965EC8BF
Title	To minimise volume differences using the Dynamic normalizer
Changes	For Hinoki 'DSEE HX' feature removed
Version	4.1.2.1.1
Author	ZoltanS
Status	Draft

## Multiple user accounts

Your device supports multiple user accounts so that different users can log in separately to the device and use it. Multiple user accounts work well in situations where you share the same device with other people or lend your device to someone to use for a while. The user who sets up the device for the first time becomes the owner of the device. Only the owner can manage the accounts of other users. Apart from the owner account, there are two different types of accounts:

- Regular User: This account type is suitable for someone who regularly uses your device.
  - Guest User: Enable the guest account option for someone who just wants to use your device temporarily.
- ! Some features are only available to the owner. For example, only the owner can allow downloads from sources other than Google Play™.


GUID	GUID-6EB4144A-D4E8-4363-91EF-5323485A3AFB
Title	Multiple user accounts
Changes	Lollipop. For device which does not have Restricted Profile. ie: Smartphones and Tablet Gina. Implemented from Ivy and any ongoing and onwards projects. - Only changed the example in the note to implement the functional review comment in this part.. - Added a line of space to implement ED Review Comments on Cosmos DS. To implemented 1st ED Review Comments on Pollux Gina: - Finally changed to 'Google Play™' which has been confirmed from Legal side.
Version	3.2.2
Author	zzHuRui
Status	Released

## About the Regular User account

By adding Regular User accounts, you can allow different users to have different home screens, wallpapers and general settings. They also get separate access to applications and memory storage for files such as music and photos. You can add up to seven regular user accounts on your device.

GUID	GUID-FFBE6AA4-B908-4F6B-8A04-2ADD6C1BEE4C
Title	About the Regular User account_Tablet
Changes	L Update. Castor Windy/Scorpion Gina/Scorpion Windy. It can be added with up to seven Regular User Accounts. Implemented Ed Seperate Review Comments on MultiUser topics.
Version	1
Author	zzHuRui

### To add a regular user account



- 1 Make sure you are logged in as the owner, that is, the user who set up the device for the first time.
- 2 From your Home screen, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 3 Find and tap **Settings** [settings\_label] > **Users** [user\_settings\_title] > **Add user** [user\_add\_user\_menu].
- 4 Tap **OK** [button\_ok]. The new account is created.
- 5 Choose from the following options:
  - 1 Tap **SET UP NOW** [user\_setup\_button\_setup\_now]. The screen locks and an icon representing the newly added user appears in the top right corner.
  - 2 If you are creating the account for someone else and they are not with you right now, you can tap **NOT NOW** [user\_setup\_button\_setup\_later]. When the user is ready, they can select **Users** [user\_settings\_title] under **Settings** [settings\_label] and see the new account, which appears as **New user** [user\_new\_user\_name]. Just tap the account and follow the instructions to finish setting it up.
- 6 Unlock the screen by swiping upwards.
- 7 Follow the on-screen instructions to set up the account for the user.



You can also add a regular user account from the status bar on any screen. Just drag the status bar downwards using two fingers and tap the user icon, then tap **Add user** [user\_add\_user\_menu].

GUID	GUID-98479FD1-BF7A-453F-AA42-4D616D1E4E14
Title	To add a new user
Changes	Added editorial comments
Version	6.3.1
Author	ZoltanS
Status	Released

### To delete a regular user account from your device

- 1 Make sure you are logged in as the owner.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Users** [user\_settings\_title].
- 4 Tap  ID: ICN-SONY-MENU-SETTINGS beside the name of the user that you want to delete, then tap **Remove user** [user\_remove\_user] > **Delete** [user\_delete\_button].

GUID	GUID-4E331271-DAE1-430B-BE64-FE431BB77F1B
Title	To delete a user or profile from your device
Changes	Fixing resource files
Version	7
Author	PeterK
Status	Released

### About the Guest User account

If someone just wants to use your device temporarily, you can enable a guest account for this user. In guest mode, your device starts up as a freshly installed system with only the pre-installed apps. Once your guest is finished using your device, you can wipe the session clean so that the next guest can start fresh. The guest user account is pre-installed and cannot be deleted.

GUID	GUID-4002D5D3-6D96-426C-9F0A-F9BAEC6D8731
Title	About the guest account
Changes	Implemented Extra and Seperate ED Review Comments for Multiuser feature.
Version	1
Author	zzHuRui
Status	Released

### To activate the guest user account

- 1 Make sure you are logged in as the owner, that is, the user who set up the device for the first time.
- 2 Drag the status bar downwards using two fingers and tap the user icon.
- 3 Tap **Add guest** [guest\_new\_guest].

GUID	GUID-159D67E1-06D9-442A-830C-C4C7F0249164
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Title	To set up the guest account
Changes	Editorial review, refurbished steps
Version	4
Author	EvaK
Status	Released

### To clear the guest session data

- 1 Make sure you are logged in to the guest account.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Users** [user\_settings\_title] .
- 4 Find and tap **Remove guest** [guest\_exit\_guest] .
- 5 Tap **Remove** [guest\_exit\_guest\_dialog\_remove] .


- 💡 You can also clear the guest session from the status bar on any screen as long as you are logged in to the guest account. Just drag the status bar downwards and tap the user icon, then tap **Remove guest** [guest\_exit\_guest] .

GUID	GUID-02C625BD-23FA-479F-8870-B7EF6C246821
Title	To clear the guest session data
Changes	Fixing resource files
Version	3
Author	PeterK
Status	Released

## Switching between multiple user accounts

GUID	GUID-E4E0E766-479D-4584-BFB0-FCE5D3F4830C
Title	Switching between multiple user accounts
Changes	L Update. Applied across all L projects.
Version	1
Author	zzHuRui
Status	Released

### To switch between multiple user accounts

- 1 To view the list of users, drag the status bar downwards, then tap  ID: ICN-SONY-SWITCH-BETWEEN-MULTIPLE-USER .
- 2 Select the user account that you want to switch to. The lock screen for that user account appears.

- 💡 When you switch to the guest account, tap **Start again** [guest\_wipe\_session\_wipe] if you want to wipe the previous session or tap **Yes, continue** [guest\_wipe\_session\_dontwipe] to continue the previous session.

GUID	GUID-BD7D854A-EF9F-4CE4-AEE0-4FB538010BE7
Title	To switch users or profiles
Changes	For Hinoki added editorial comments
Version	6.1.1.1.1
Author	ZoltanS
Status	Draft

## Settings for multiple user accounts

There are three different types of settings on devices with multiple users:

- Settings that can be changed by any user and affect all users. Examples include language, Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] , Airplane mode, NFC and Bluetooth®.
- Settings that only affect an individual user account. Examples include automatic data syncing, screen lock, various accounts added, and wallpaper.
- Settings that are only visible to the owner and affect all users, for example, VPN settings.

GUID	GUID-E29C0793-72F0-4BA2-8762-4F638EA26A8E
Title	Different behaviours for settings
Changes	Fixing Wi-Fi label
Version	4
Author	PeterK
Status	Released

# Typing text

GUID	GUID-2D08D9D7-6F05-4BA6-B4D7-3B2418AEE44B
Title	Typing text
Changes	For nextstp UG
Version	1
Author	zzGan Lu
Status	Released

## On-screen keyboards

There are a number of pre-installed text entry providers on your device.

- ! The default text entry provider may depend on the regional or language settings you use. One or more text entry providers might not be available in your region.

GUID	GUID-A831BC1B-CD8A-427F-B5D4-FCFAB6FB2EC4
Title	On-screen keyboards
Changes	Generic overview for on-screen keyboards - for N update
Version	1
Author	PeterK
Status	Released

## SwiftKey® keyboard

You can enter text using the on-screen keyboard by tapping each letter individually, or you can use the SwiftKey® flow feature and slide your finger from letter to letter to form words.



- 1 Delete a character before the cursor.
- 2 Tap to enter a carriage return, or touch and hold to access smileys.
- 3 Enter punctuation.
- 4 Enter a space.
- 5 Tap to enter a comma.
- 6 Display numbers and symbols.
- 7 Switch between lower case, upper case and all caps.

- 💡 For more information about SwiftKey®, go to <https://swiftkey.com/>

GUID	GUID-047240C9-CBE3-4076-B626-8838F1999489
Title	Swift-key overview
Changes	Changes implemented for Pine
Version	15
Author	RenataB
Status	Draft

## To display the on-screen keyboard to enter text

- Tap a text entry field.

GUID	GUID-D53410B6-16DD-4BE2-8862-B460B3A8643F
Title	To display the keypad/keyboard to enter text
Changes	Valid from eDream 4.0. Updated condition on keyboard-keypad.
Version	5
Author	zzRongrongZ


Status	Released
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### To use the on-screen keyboard in landscape orientation

- When the on-screen keyboard is displayed, turn the device sideways.
- ! You may need to adjust the settings in some applications to enable landscape orientation.

GUID	GUID-E3D818B3-9DFF-4DDC-B279-5CD46A966698
Title	To use the on-screen keyboard/keypad in landscape orientation
Changes	for Honami; text change made
Version	6
Author	zzGan Lu
Status	Released

### To switch between different on-screen keyboard options

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Languages & input** [language\_settings] > **Virtual keyboard** [virtual\_keyboard] .
- 3 Tap **Manage keyboards** [manage\_keyboards] , then tap the slider to enable or disable the keyboard.

GUID	GUID-D67FA566-6621-4D4F-BC1F-F4B6A4DDDB3B
Title	To switch keyboards
Changes	
Version	1
Author	RamonaB
Status	Draft

### To enter text character by character

- 1 To enter a character visible on the keyboard, tap the character.
- 2 To enter a character variant, touch and hold a regular keyboard character to get a list of available options, then select from the list. For example, to enter "é", touch and hold "e" until other options appear, then, while keeping your finger pressed on the keyboard, drag to and select "é".


GUID	GUID-AD062D73-DE09-468F-8DCB-3F17D5A83CE9
Title	To enter text character by character
Changes	for Honami; change the title
Version	5
Author	zzGan Lu
Status	Released

### To enter a period

- After you enter a word, double-tap the space bar.

GUID	GUID-6589FC1E-1265-4100-93E5-7006D5DD1E0E
Title	To enter common punctuations
Changes	for Togari; text change made
Version	2
Author	zzGan Lu
Status	Released

### To enter text using the gesture input function

- 1 When the on-screen keyboard is displayed, slide your finger from letter to letter to trace the word that you want to write.
- 2 After you finish entering a word, lift up your finger. A word suggestion appears based on the letters that you have traced.
- 3 If the word that you want does not appear, tap  ID: ICN-SONY-DELETE-PHONE-NUMBER-BLK to see other options and select accordingly. If the desired option does not appear, delete the entire word and trace it again, or enter the word by tapping each letter individually.

GUID	GUID-70F1F614-D699-4D32-98AF-4E0CBE268385
Title	To enter text using the gesture input
Changes	For N update - applies to Google keyboard and SwiftKey
Version	10
Author	PeterK



Status	Released
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## Editing text

You can select, cut, copy and paste text as you write. You can access the editing options by double-tapping the entered text. The editing options then become available via an application bar.

GUID	GUID-08C26779-CD77-4F3E-A3F7-B43BA97FD4CA
Title	Editing text
Changes	M-update 6.0: Icons (tools) changed to text in application bar
Version	4
Author	TamasB
Status	Released

## Application bar

The following actions are available on the selected text:

- **Copy** [copy]
- **Paste** [paste]
- **Share** [share]
- **Select all** [selectAll]
- **Assist** [global\_action\_assist]

! The **Paste** [paste] option only appears when you have text saved on the clipboard.

GUID	GUID-3773B154-CF41-471F-9469-DC7CD5560CCB
Title	Application bar
Changes	Cut option not supported by Pine
Version	6
Author	RenataB
Status	Draft

### To select text

- 1 Double-tap a word to highlight it.
- 2 You can drag the tabs on both sides of the highlighted word to select more text.

GUID	GUID-AE2DF08C-CE44-4038-A35A-347DBD2C5903
Title	To select text
Changes	"Tap and hold" to "Double-tap"
Version	7
Author	PeterK
Status	Released

### To edit text

- 1 Double-tap a word to make the application bar appear.
- 2 Select the text that you want to edit, then use the application bar to make your desired changes.

GUID	GUID-36E134EC-7F3C-492F-AF1B-63ECBEF26B4F
Title	To edit text
Changes	Editorial comments implemented
Version	4
Author	TamasB
Status	Released

### To use the magnifier

- When you enter text, tap and hold on the text field to view the text magnified and to place the cursor where you want within the text field.

GUID	GUID-00F9663F-C8FE-4923-85D7-1712F9138082
Title	To use the magnifier
Changes	Valid for 6.0 STE ICS; new text
Version	1
Author	zzGan Lu
Status	Released

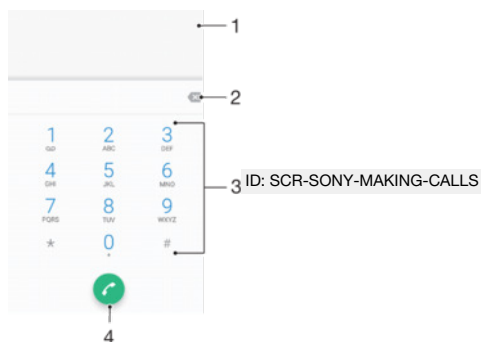
# Calling

GUID	GUID-71EA3573-EAE2-4B15-A2CF-DCED46EE7587
Title	Calling
Changes	For Kugo - label/icon corrections
Version	5
Author	SzilviaM
Status	Released

## Making calls

GUID	GUID-73E2425E-2DE6-4B9F-BC0A-F9473A8208B4
Title	Making calls
Changes	same as version 8 head only
Version	9
Author	zzCynthiaH
Status	Released




You can make a call by manually dialling a phone number, by tapping a number saved in your contacts list, or by tapping the phone number in your call log. You can also use the smart dial function to quickly find numbers from your contacts list and call logs by entering part of a contact number or name and selecting from the suggestions that appear. To make a video call, you can use the Duo™ video chat application on your device.



1	Back to call log
2	Delete number
3	Dialpad
4	Call button

GUID	GUID-821FBFD1-3127-496A-8FAC-D14A78507AF6
Title	Making calls overview
Changes	Callouts changed for Pine
Version	17
Author	RenataB
Status	Draft





### To open the dialpad



- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-DIALER .
- 3 If the dialpad does not appear, tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED .

GUID	GUID-8925535C-EA93-4ABE-B677-A1ECC9488AB2
Title	To open the dialpad
Changes	For Kugo - label/icon corrections
Version	3
Author	SzilviaM

Status	Released
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### To dial a phone number

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-DIALER .
- 3 If the call log appears, tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED to display the dialpad.
- 4 Enter the phone number, and tap  ID: ICN-SONY-BTN-DETAIL-CALL .

 To delete a number entered by mistake, tap  ID: ICN-SONY-DELETE-PHONE-NUMBER-BLK .





GUID	GUID-4FE375CD-48B9-4D81-8DA9-730361EE3AEC
Title	To make a call
Changes	Implement reviewer comment for N update
Version	14
Author	RenataB
Status	Released

### To make a call using smart dial

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-DIALER .
- 3 If the call log appears, tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED to display the dialpad.
- 4 Use the dialpad to enter letters or numbers that correspond to the contact you want to call. As you enter each letter or number, a list of possible matches appears.
- 5 Tap the contact that you want to call.

GUID	GUID-7A25E697-13EE-481C-89D0-229396708D57
Title	To make a call using smart dial
Changes	For Canopus M 6.0 update - replacing a label with an icon
Version	5
Author	SzilviaM
Status	Released

### To make an international call

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-DIALER . The call log is displayed.
- 3 Tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED to display the dialpad.
- 4 Touch and hold 0 until a “+” sign appears.
- 5 Enter the country code, the area code without the initial zeros, followed by the phone number. Then tap  ID: ICN-SONY-BTN-DETAIL-CALL .

GUID	GUID-AFD0943A-BF5A-4F5D-8FF0-0A30C3B98669
Title	To make an international call
Changes	Implement reviewer comment for N update
Version	14.1.1
Author	RenataB
Status	Released

### To add a direct dial number to your Home screen

- 1 Touch and hold an empty area on your **Home screen** [preference\_title\_home\_wallpaper] until the device vibrates and the customisation menu appears.
- 2 In the customisation menu, tap **Widgets** [home\_cui\_menu\_widgets\_txt] > **Shortcuts** [home\_cui\_menu\_shortcuts\_txt] .
- 3 Scroll through the list of applications and select **Direct dial** [shortcutDialContact] .
- 4 Select the contact and the number that you want to use as the direct dial number.


GUID	GUID-AD9DBDC0-D399-4583-A0F3-2476E6144B3C
Title	To add a direct dial number to your Home screen
Changes	For Kugo - label/icon corrections
Version	5
Author	SzilviaM

## Showing or hiding your phone number

You can select to show or hide your phone number on call recipients' devices when you call them.

GUID	GUID-32174486-684C-45E8-9877-5C21C6024A57
Title	Showing or hiding your phone number
Changes	Add a Note with condition for China Mainland
Version	3
Author	zzLiShuo
Status	Released

### To show or hide your phone number during outgoing calls

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Call** [call\_settings\_title] > **Additional settings** [additional\_gsm\_call\_settings] > **Caller ID** [labelCallerId] , and choose an option.

! This option may not be provided by every operator.

GUID	GUID-A0B707E1-2F16-4FCC-8188-E5DEC180AF5C
Title	To show or hide your phone number
Changes	For Kugo - adding "and choose an option" to the last step
Version	12
Author	SzilviaM
Status	Released

## Receiving calls

If you receive an incoming call when the device is in sleep mode or the screen is locked, the phone application opens in fullscreen format. If you receive an incoming call when the screen is active, the incoming call is displayed as a floating notification, that is, in a minimised window that floats at the top of whatever screen is open. When such a notification arrives, you can choose to answer the call and open the phone application screen, or you can reject the call and stay on the current screen.

GUID	GUID-2FBB5751-AFD8-4658-B22A-12B4ACC2674F
Title	Receiving calls
Changes	For Cosmos M 6.0 update - with a condition for DS devices
Version	4
Author	SzilviaM
Status	Released

### To answer a call when the screen is inactive

- When a call comes in, drag  ID: ICN-SONY-BTN-DETAIL-CALL to the right.

GUID	GUID-5FA70FFB-99A3-4A5A-90A4-6E57EEA66202
Title	To answer a call when the screen is inactive
Changes	For Kugo - label/icon corrections
Version	13
Author	SzilviaM
Status	Released

### To answer an incoming call when the screen is active

- When a call comes in, in the heads-up notification that appears at the top of the screen, tap **ANSWER** [description\_target\_answer] .

💡 Instead of answering the call, you can go to the main phone application screen by tapping the heads-up notification window. Using this method, you get more options to manage the call. For example, you can decide to reject the call with a message.

GUID	GUID-F3A5D35B-BCA2-43E4-AFD0-69A265C00A13
Title	To answer a call when the screen is active
Changes	For Kagura N 7.0 update - with "by tapping the upper part of the heads-up notification window"
Version	7
Author	SzilviaM
Status	Released

### To reject a call when the screen is inactive

- When a call comes in, drag  ID: ICN-SONY-CALL-SLIDER-DISMISS to the left.

GUID	GUID-7AF49627-A544-405D-B3FB-EC04DAC2767E
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Title	To reject a call when the screen is inactive
Changes	For Canopus M 6.0 update - aligned title
Version	8
Author	SzilviaM
Status	Released

### To reject a call when the screen is active

- When a call comes in, in the heads-up notification that appears at the top of the screen, tap **DECLINE** [common\_plugin\_btn\_decline\_txt] .

- 💡 Instead of rejecting the call, you can go to the main phone application screen by tapping the heads-up notification window. This way you get more options to manage the call. For example, you can decide to reject the call with a message.

GUID	GUID-889BCAA7-6BB5-4B85-96DA-067D174E894D
Title	To reject a call when the screen is active
Changes	For Kagura N 7.0 update - with "by tapping the heads-up notification window"
Version	10
Author	SzilviaM
Status	Released

### To mute the ringtone for an incoming call

- When you receive the call, press the volume key.

GUID	GUID-166E8451-D0EE-4A20-8D11-A7DC0BBA7027
Title	To mute the ringtone for an incoming call
Changes	eSheep Rachael
Version	1
Author	zzOskarW
Status	Released*

## Rejecting a call with a text message

You can reject a call with a text message, sent automatically to the caller and stored in the Messaging conversation with the contact.

You can select from a number of predefined messages available on your device, or you can create a new message. You can also create your own personalised messages by editing the predefined ones.

GUID	GUID-07BBFB8F-49E0-4484-B2DC-E4BCD9CD758F
Title	Rejecting a call with a message
Changes	For Lavender - implementing changes according to ED comments
Version	6
Author	SzilviaM
Status	Released

### To reject a call with a text message when the screen is inactive

- When an incoming call arrives, tap **RESPONSE OPTIONS** [phone\_strings\_ans\_mach\_response\_options\_] .
- Select a predefined message or tap **Write new message** [reject\_with\_message\_write\_new] .

GUID	GUID-CAB1C7B1-044E-4072-BBAF-709C1E0FD0C3
Title	To reject a call with a text message when the screen is inactive
Changes	For Kugo - label correction
Version	5
Author	SzilviaM
Status	Released

### To reject a call with a text message when the screen is active

- When an incoming call arrives, tap the heads-up notification window where the phone number or the name of the contact is displayed.
- Tap **RESPONSE OPTIONS** [phone\_strings\_ans\_mach\_response\_options\_] .
- Select a predefined message or tap **Write new message** [reject\_with\_message\_write\_new] .

GUID	GUID-29FF2B23-C6FC-4809-ACB9-B9A9B2E01FF7
Title	To reject a call with a text message when the screen is active
Changes	For Kagura N 7.0 update - with "by tapping the heads-up notification window"
Version	4
Author	SzilviaM


Status	Released
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### To reject a second call with a text message

- 1 When you hear repeated beeps during a call, tap **RESPONSE OPTIONS** [phone\_strings\_ans\_mach\_response\_options] .
- 2 Select a predefined message or tap **Write new message** [reject\_with\_message\_write\_new] .

GUID	GUID-C7B2AAC2-90FE-4C43-A847-EDD862442B84
Title	To reject a second call with a message
Changes	For Kugo - label correction
Version	6
Author	SzilviaM
Status	Released

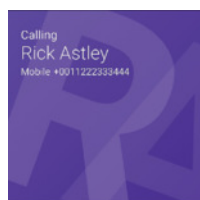
### To edit the text message used to reject a call

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] > **Reject call with message** [call\_settings\_reject\_call\_with\_message] .
- 3 Tap the message that you want to edit, then make the necessary changes.
- 4 Tap **OK** [button\_ok] .

GUID	GUID-BD89ACAE-CE3B-4176-9AB1-961828375848
Title	To edit the message used to reject a call
Changes	For Kagura - adding "choose a SIM card" for DS devices
Version	13
Author	SzilviaM
Status	Released

## Ongoing calls

GUID	GUID-D912EDDE-EAC1-4B36-BC45-CC568D8E32AC
Title	Ongoing calls
Changes	For nxtstp UG
Version	3
Author	JorgenL
Status	Released



ID: SCR-SONY-ONGOING-CALLS



- 1 End a call
- 2 Make a second call
- 3 Put the current call on hold or retrieve a call on hold
- 4 Enter DTMF digits during a call
- 5 Mute the microphone during a call
- 6 Turn on the loudspeaker during a call

GUID	GUID-32D508A4-531B-4CD1-AF11-ACF619584DA0
Title	Ongoing calls overview
Changes	For Canopus M 6.0 update - with "DTMF digits"
Version	9
Author	SzilviaM




Status	Released
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### To change the volume during a call

- Press the volume key up or down.



GUID	GUID-E0A64910-7B0A-4319-8169-9E7E9630ED50
Title	To change the ear speaker volume during a call
Changes	Only the title changes for castor gina.
Version	2
Author	zzVera Qu
Status	Released

## Using the call log

In the call log, you can view missed calls  ID: ICN-SONY-CALL-LOG-HEADER-MISSED-CALL-2, received calls  ID: ICN-SONY-CALL-LOG-HEADER-INCOMING-CALL and dialled calls  ID: ICN-SONY-CALL-LOG-HEADER-OUTGOING-CALL.

GUID	GUID-40E5841D-C7A4-4B25-AC8D-3531B9D52AFC
Title	Using the call log
Changes	Keyaki - icon fix
Version	8
Author	RamonaB
Status	Released

### To open the call log

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap  ID: ICN-SONY-APP-DIALER.




GUID	GUID-FF49DA7A-7E35-451E-8AA7-B691105E3D1F
Title	To open the call log
Changes	For Kugo - label/icon corrections
Version	4
Author	SzilviaM
Status	Released

### To view your missed calls

- 1 When you have missed a call,  ID: ICN-SONY-CALL-LOG-HEADER-MISSED-CALL appears in the status bar. Drag the status bar downwards.
- 2 Tap **Missed call** [notification\_missedCallTitle].

GUID	GUID-590BA208-6CD8-42C2-9D38-C05755E3917B
Title	To view missed calls
Changes	Changed the varid for an icon only
Version	7
Author	zzCynthiaH
Status	Released



### To call a number from your call log

- 1 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 2 Find and tap  ID: ICN-SONY-APP-DIALER. The call log is displayed.
- 3 To call a number directly from the call log, tap the  ID: ICN-SONY-BTN-DETAIL-CALL-MESSAGE beside the number. To edit a number before calling, touch and hold the number, then tap **Edit number before call** [recentCalls\_editNumberBeforeCall].

GUID	GUID-06B252C0-D4D0-476C-ABA4-5D809E1F1615
Title	To call a number from the call log
Changes	For Kagura N 7.0 update - with "tap the [phone icon] beside the number"
Version	13
Author	SzilviaM




Status	Released
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### To add a number from the call log to your contacts

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-DIALER .
- 3 Tap a number displayed in the call log, then select **Create new contact** [pickerNew-ContactHeader] Or **Add to a contact** [search\_shortcut\_add\_to\_contact] .
- 4 Edit the contact details, then tap **SAVE** [menu\_save] .

GUID	GUID-3511CFE2-B8CC-4CF9-93AC-53529E89BC56
Title	To add a number from the call log to your contacts
Changes	Label change for Kugo N-update
Version	14
Author	RenataB
Status	Released

### To view call log options

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-DIALER .
- 3 Tap  ID: ICN-SONY-KEY-MENU .

💡 You can also access general call settings by following the steps above.


GUID	GUID-CBFC0FA6-F21E-437C-A7A6-D6DEBD3435F9
Title	To view call log options
Changes	For Kugo - describing the full process
Version	5
Author	SzilviaM
Status	Released

## Forwarding calls

You can direct calls to a different recipient, for example, to another phone number or another device.


GUID	GUID-E1430643-8DEE-443C-8FD5-6DF310320AD0
Title	Forwarding calls
Changes	Implement reviewer comment for Kugo/Kagura
Version	2.1.2
Author	RenataB
Status	Released

### To forward calls

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] .
- 3 Tap **Call forwarding** [labelCF] > **Voice** [labelCFVoice] and select an option.
- 4 Enter the number you want to forward calls to, then tap **Turn on** [enable] .

GUID	GUID-24FD3201-10EA-418F-9B73-240458B3EEC2
Title	To forward calls
Changes	New label added for Dora N update
Version	12
Author	RenataB
Status	Released

### To turn off call forwarding

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] > **Call forwarding** [labelCF] > **Voice** [labelCFVoice] .
- 3 Select an option, then tap **Turn off** [disable] .

GUID	GUID-89805283-2629-4D50-B89E-914E3EE2BCEA
Title	To turn off call forwarding
Changes	Keyaki MLC: changed path
Version	12
Author	RamonaB





## Restricting calls

You can block all or certain categories of incoming and outgoing calls. If you have received a PIN2 code from your service provider, you can also use a list of Fixed Dialling Numbers (FDNs) to restrict outgoing calls. If your subscription includes a voicemail service, you can send all incoming calls from a specific contact directly to voicemail.

- 💡 FDN is not supported by all network operators. Contact your network operator to verify if your SIM card or network service supports this feature.


GUID	GUID-9ACC22D6-DCD8-4781-B9BE-BEE97E4A7477
Title	Restricting calls
Changes	3rd úparty app deleted
Version	4.2.2
Author	RenataB
Status	Released

### To block calls and messages from a specific number

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-APP-DIALER .
- 2 Find and tap  ID: ICN-SONY-KEY-MENU > **Settings** [settings\_label\_launcher] > **Block numbers** [phone\_settings\_kddi\_block\_numbers\_txt] > **ADD A NUMBER** [add\_a\_number\_capitalized] .
- 3 Enter the phone number you want to block calls and texts from, then tap **BLOCK** [block\_number\_ok] .


GUID	GUID-7004AA90-417E-4304-85B9-6EB502561939
Title	To block calls and messages from a specific number
Changes	Label change for Keyaki
Version	12.1.1
Author	RamonaB
Status	Released

### To enable or disable fixed dialling

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] > **Fixed dialling numbers** [fdn] .
- 3 If you want to enable fixed dialling, select **Activate fixed dialling** [disable\_fdn\_ok] . If you want to disable fixed dialling, select **Deactivate fixed dialling** [enable\_fdn\_ok] .
- 4 Enter your PIN2 and tap **OK** [ok] .

GUID	GUID-FCE85A8E-BBDA-4A95-9B47-320B4293A4AB
Title	To enable or disable fixed dialing
Changes	Label fix for Dora N update
Version	9
Author	RenataB
Status	Released


### To access the list of accepted call recipients

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] .
- 3 Tap **Fixed dialling numbers** [fdn] > **Fixed dialling numbers** [fdn] .

GUID	GUID-9D6DE3C9-13A8-4BEE-B25F-E0B467FF8F29
Title	To add a number to the list of Fixed Dialing Numbers
Changes	Implement reviewer comment
Version	5.2.5
Author	RenataB





Status	Released
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### To change the SIM card PIN2

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Call** [call\_settings\_title] .
- 3 Tap **Fixed dialling numbers** [fdn] > **Change PIN2** [change\_pin2] .
- 4 Enter the old SIM card PIN2 and tap **OK** [ok] .
- 5 Enter the new SIM card PIN2 and tap **OK** [ok] .
- 6 Confirm the new PIN2 and tap **OK** [ok] .

GUID	GUID-8A252C68-D2E2-4CC7-B5F0-47D151159933
Title	To change the SIM card PIN2
Changes	Fix label error due to resource files
Version	5.1.5
Author	RenataB
Status	Released

### To send incoming calls from a specific contact directly to voicemail

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-PHONEBOOK .
- 3 Select the desired contact.
- 4 Tap  ID: ICN-SONY-EDIT-CONTACT >  ID: ICN-SONY-KEY-MENU .
- 5 Mark the checkbox beside **All calls to voicemail** [menu\_redirect\_calls\_to\_vm] .
- 6 Tap **SAVE** [menu\_save] .

GUID	GUID-B7F7BF93-7FC0-4515-A550-58B8EC66F9D8
Title	To send incoming calls directly to voicemail
Changes	Label fix for Keyaki
Version	6
Author	RamonaB
Status	Released


## Multiple calls

If you have activated call waiting, you can handle multiple calls at the same time. When it is activated, you will be notified by a beep if you receive another call.

- ! Mobile data is unavailable during calls. Applications like email, internet and social networking will work if you connect to a Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network.


GUID	GUID-BFBB9A5A-25E5-4E72-9841-247169DEEB7A
Title	Multiple calls
Changes	Internet decapped
Version	5
Author	DoraM
Status	Released

### To activate or deactivate call waiting

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] > **Additional settings** [additional\_gsm\_call\_settings] .
- 3 To activate or deactivate call waiting, tap **Call waiting** [labelCW] .

GUID	GUID-1A9F7171-AD1D-443F-B906-7C346F87C151
Title	To activate or deactivate call waiting
Changes	Fix label error due to resource files
Version	9
Author	RenataB
Status	Released


### To answer a second call and put the ongoing call on hold

- 1 When you hear repeated beeps during a call, drag  ID: ICN-SONY-BTN-DETAIL-CALL to the right.
- 2 Tap **Hold call** [phone\_strings\_answer\_second\_incoming\_onhold\_txt] .

GUID	GUID-7C422C9D-1720-407E-A0C8-6D8B8EB6B19F
Title	To answer a second call and put the ongoing call on hold
Changes	Fix icon error due to resource files




Version	6.1.2
Author	RenataB
Status	Released

### To reject a second call

- When you hear repeated beeps during a call, drag  ID: ICN-SONY-CALL-SLIDER-DISMISS to the left.

GUID	GUID-20A61740-AB60-4D3D-BBF6-8191B6FEC058
Title	To reject a second call
Changes	Label changed to icon for N update
Version	7
Author	RenataB
Status	Released

### To make a second call

- During an ongoing call, tap  ID: ICN-SONY-DIAL-CONTACTS . The call log is displayed.
- Tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED to display the dialpad.
- Enter the number of the recipient and tap  ID: ICN-SONY-BTN-DETAIL-CALL . The first call is put on hold.

GUID	GUID-0CE0A4D3-CA04-4D27-B17F-8973082C4EF3
Title	To make a second call
Changes	Fix icon error due to resource files
Version	10.1.1.1.2
Author	RenataB
Status	Released

### To switch between multiple calls

- To switch to another call and put the current call on hold, tap **On hold**

[clh\_call\_on\_hold\_txt] .

GUID	GUID-1309D844-C17A-4A36-8E37-26A09CD358A2
Title	To switch between multiple calls
Changes	Adding label "On hold"
Version	5.1.1
Author	RenataB
Status	Released





## Conference calls

With a conference or multiparty call, you can have a joint conversation with two or more persons.

- ! For details about the number of participants that you can add to a conference call, contact your network operator.

GUID	GUID-ED3A4BD7-2AAD-4A22-9486-AFBF100F1F0F
Title	Conference calls
Changes	Created it out only changed the name no extra text changed due to comments from concept team
Version	4
Author	zzCynthiaH
Status	Released


### To make a conference call

- During an ongoing call, tap  ID: ICN-SONY-DIAL-CONTACTS . The call log appears.
- To display the dialpad, tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED .
- Dial the number of the second participant and tap  ID: ICN-SONY-BTN-DETAIL-CALL . The first participant is put on hold temporarily.
- To add the second participant to the call and start the conference call, tap  ID: ICN-SONY-CALL-CONFERENCE .
- To add more participants to the call, repeat the relevant steps as described above.

GUID	GUID-29B1365F-B898-4DD3-A624-19FFCDE9FC4B
Title	To make a conference call
Changes	Implement ED comment
Version	16
Author	RenataB


Status	Released
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### To have a private conversation with a conference call participant

- 1 During an ongoing conference call, tap **Manage conference** [onscreenManageConference-Text] .
- 2 Tap the separate button of the participant with whom you want to have a private conversation.
- 3 To end the private conversation and return to the conference call, tap  ID: ICN-SONY-CALL-CONFERENCE .


GUID	GUID-7FEE24C8-B5B3-4172-8A13-343441E63304
Title	To have a private conversation with a participant
Changes	Implement reviewer comment for N update
Version	14
Author	RenataB
Status	Released

### To release a participant from a conference call

- 1 During an ongoing conference call, tap **Manage conference** [onscreenManageConference-Text] .
- 2 Tap  ID: ICN-SONY-CALL-SLIDER-DISMISS next to the participant you want to release.

GUID	GUID-317CBA11-E778-4F0B-B2F6-16BE76B17DAE
Title	To release a participant
Changes	Suzu - fixed icon in step 2
Version	7
Author	AdamS
Status	Released

### To end a conference call

- During the conference call, tap  ID: ICN-SONY-CALL-SLIDER-DISMISS .


GUID	GUID-B7DE81B4-2DAB-4D55-9A3B-EAACC2C86A9F
Title	To end a conference call
Changes	Suzu - fixed icon in step 1
Version	5
Author	AdamS
Status	Released

## Voicemail

If your subscription includes a voicemail service, callers can leave voice messages for you when you can't answer calls. Your voicemail service number is normally saved on your SIM card. If not, you can get the number from your service provider and enter it manually.

GUID	GUID-C0B45CA8-3035-4A41-AF12-46F45200B8AA
Title	Voicemail
Changes	Valid for R800x(CDMA condition added)
Version	5
Author	zzPengLeon
Status	Released

### To enter your voicemail number

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] .
- 3 Select a SIM card.
- 4 Tap **Voicemail** [callsetting\_strings\_network\_voicemail\_txt] > **Voicemail settings** [voicemail\_settings] > **Voicemail number** [voicemail\_settings\_number\_label] .
- 5 Enter your voicemail number.
- 6 Tap **OK** [ok] .

GUID	GUID-C89C34FD-27BE-4E69-A928-F67A90805CC9
Title	To enter your voicemail number
Changes	Label fix
Version	14
Author	RenataB

Status	Released
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### To call your voicemail service

- 1 Open the dialpad.
  - 2 Touch and hold **1** until your voicemail number is dialed.
- 💡 The first time you call your voicemail number, your network operator's voicemail system normally prompts you to set up your voicemail. For example, you may be asked to record a greeting and set a password.


GUID	GUID-0C8C71F8-F089-4C9F-8CB4-AF024258D381
Title	To call your voicemail service
Changes	Implemented 2nd ED Review Comments on Lavender. Changes vs v10: - In step2 changed from 'Touch and hold 1 until your device dials your voicemail number.' to 'Touch and hold 1 until your voicemail number is dialed.' - Better wording for the tip. - Removed the cross-reference.
Version	11
Author	zzHuRui
Status	Released

## Emergency calls

Your device supports international emergency numbers, for example, 112 or 911. You can normally use these numbers to make emergency calls in any country, with or without a SIM card inserted if you are within range of a network.


GUID	GUID-95D14376-6C16-4B4E-9B0D-8F78EFF123E6
Title	Emergency calls
Changes	Created it out ue to comments from Ed
Version	7
Author	zzCynthiaH
Status	Released

### To make an emergency call

- 1 Open the dialpad.
  - 2 Enter the emergency number, then tap  ID: ICN-SONY-BTN-DETAIL-CALL .
- 💡 You can make emergency calls even when no SIM card is inserted or when all outgoing calls are blocked.





GUID	GUID-1C4DC7B4-8DD8-4046-82B6-4DB57A2FBB93
Title	To make an emergency call
Changes	Implement reviewer comment for N update
Version	14
Author	RenataB
Status	Released

### To make an emergency call while the SIM card is locked

- 1 Tap **EMERGENCY** [emergency\_call] .
- 2 Enter the emergency number and tap  ID: ICN-SONY-BTN-DETAIL-CALL .

GUID	GUID-D5A8FEA8-E9B6-4234-8D05-ADDA04F5BC2B
Title	To make an emergency call while the SIM card is locked
Changes	Label in caps for N-update
Version	9
Author	RenataB
Status	Released

### To make an emergency call while the screen is locked

- 1 If the active screen lock type is **Swipe** [unlock\_set\_unlock\_none\_title] , swipe up and tap  ID: ICN-SONY-APP-DIALER , then tap  ID: ICN-SONY-CALL-DIALPAD-PRESSED to display the dialpad, then enter the emergency number and tap  ID: ICN-SONY-BTN-DETAIL-CALL .
- 2 If your screen is locked with a pattern, PIN or password, swipe up and tap **EMERGENCY** [emergency\_call] , then enter the emergency number and tap  ID: ICN-SONY-BTN-DETAIL-CALL .

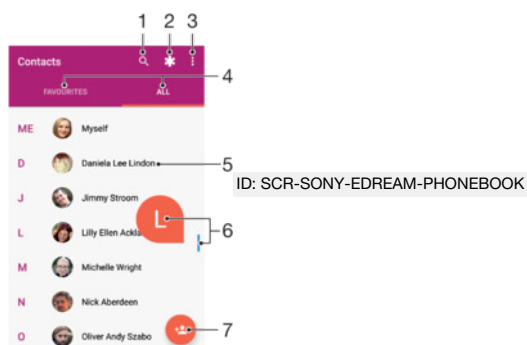
GUID	GUID-61C1900A-1414-49D1-859A-BDAF90953548
Title	To make an emergency call while the device is locked
Changes	Dial varref fix for Pine
Version	10
Author	RenataB
Status	Draft

# Contacts

GUID	GUID-116B5259-4FA2-46CC-A2EB-6B8073E1EDAD
Title	Contacts
Changes	removed label as per ed comments
Version	2
Author	AdelK
Status	Released

## Searching and viewing contacts

GUID	GUID-E34360AF-B6B3-4A58-BE2C-C278E449070E
Title	Searching and viewing contacts
Changes	For nxtstp UG
Version	1
Author	zzWangHerman
Status	Released



- 1 Search for contacts
- 2 Edit and view medical and emergency contact information
- 3 View more options
- 4 Favourites and All contacts tabs
- 5 View contact details
- 6 Use the slider to jump to contacts starting with the selected letter
- 7 Add a contact

GUID	GUID-4ED8AE21-E166-47C1-AA2A-25979AE1B1DC
Title	Contacts screen overview
Changes	N update
Version	11
Author	AdelK
Status	Released




### To search for a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap ID: ICN-SONY-MENU-SEARCH and enter a phone number, name or other information in the **Find contacts** [hint\_findContacts] field. The result list is filtered as you enter each character.

GUID	GUID-EB8B497D-7462-4B6E-B63F-A5AC8DE42983
Title	To search for a contact
Changes	N update - label change in step 2
Version	12
Author	AdelK

Status	Released
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### To select which contacts to display in the Contacts application




- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Press  ID: ICN-SONY-KEY-MENU , then tap **Contacts to display** [menu\_contacts\_filter] .
- 3 In the list that appears, select the desired option. If you have synchronised your contacts with a synchronisation account, that account appears in the list.
- 4 To further expand the list of options, tap **Customise** [list\_filter\_customize] , select the appropriate drop-down list and mark or unmark the checkboxes as desired.
- 5 When you're finished, tap **OK** [button\_ok] .

GUID	GUID-7A65E1EE-85E9-4A76-8BFE-9CA005A82543
Title	To select which contacts to display in the Contacts application
Changes	N update
Version	13
Author	AdelK
Status	Released

## Adding and editing contacts




GUID	GUID-D26AD4BF-CF50-4F48-A4E2-CB55941BB492
Title	Adding and editing contacts
Changes	For nextstp UG
Version	5
Author	zzWangHerman
Status	Released

### To add a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
  - 2 Tap  ID: ICN-SONY-BTN-ADD-CONTACT .
  - 3 If you have synchronised your contacts with one or more accounts and you are adding a contact for the first time, you must select the account that you want to add the contact to. Alternatively, tap **Phone contact** [localaccount\_strings\_phone\_contact\_txt] if you only want to use and save this contact on your device.
  - 4 Enter or select the desired information for the contact.
  - 5 When you are finished, tap **SAVE** [menu\_save] .
- ! Once you save a contact to an account, that account will show as the default account to save to the next time you add a contact. If you want to change which account a contact is saved to, you need to create the contact again and save it to the correct account.
- 💡 If you add a plus sign and the country code before a contact's phone number, you do not have to edit the number again when you make calls from abroad.

GUID	GUID-CE4A9D46-2505-4EAA-818C-FD7B9BDEB825
Title	To add a contact
Changes	N update
Version	19
Author	AdelK
Status	Released





### To edit a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
  - 2 Tap the contact that you want to edit, then tap  ID: ICN-SONY-EDIT-CONTACT .
  - 3 Edit the desired information.
  - 4 When you are finished, tap **SAVE** [menu\_save] .
- ! Some synchronisation services do not allow you to edit contact details.

GUID	GUID-04C4AA81-EF48-47E7-8F7A-4EF3A3D03F4A
Title	To edit a contact
Changes	N update
Version	11
Author	AdelK






Status	Released
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### To add a picture to a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
  - 2 Tap the contact that you want to edit, then tap  ID: ICN-SONY-EDIT-CONTACT .
  - 3 Tap  ID: ICN-SONY-CAMERA-CAP-MODE-NORMAL , then select a method for adding the contact picture and edit it as desired.
  - 4 After you add the picture, tap **SAVE** [menu\_save] .
- 💡 You can also add a picture to a contact directly from the **Album** [album\_app\_name\_txt] application. If you want to add a picture that is saved to an online account, you must download the picture first.





GUID	GUID-D8B5006C-48F5-4730-87AE-2730F0693F7E
Title	To add a contact picture
Changes	N update
Version	12
Author	AdelK
Status	Released

### To personalise the ringtone for a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap the contact that you want to edit, then tap  ID: ICN-SONY-EDIT-CONTACT .
- 3 Tap  ID: ICN-SONY-KEY-MENU > **Set ringtone** [menu\_set\_ring\_tone] .
- 4 Select an option from the list or tap  ID: ICN-SONYNEW-WINDOW-HOLO-DARK to select a music file saved on your device, then tap **DONE** [checklist\_button\_done] .
- 5 Tap **SAVE** [menu\_save] .




GUID	GUID-2FD5CF21-896E-4632-91AC-BB15637851E7
Title	To personalise the ringtone for a contact
Changes	'done' label capitalized
Version	8
Author	AdelK
Status	Released

### To send all calls to voicemail for a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap the contact that you want to edit, then tap  ID: ICN-SONY-EDIT-CONTACT .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then mark the **All calls to voicemail** [menu\_redirect\_calls\_to\_vm] checkbox.
- 4 When you are finished, tap **SAVE** [menu\_save] .

GUID	GUID-8535E3AC-385F-4ED5-9CAE-F33F78B85CB0
Title	To send all calls to voicemail for a contact
Changes	N update
Version	2
Author	AdelK
Status	Released




### To block a phone number

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Blocked numbers** [kddi\_strings\_unwanted\_calls\_prevention\_list\_title\_txt] .
- 3 Tap **ADD A NUMBER** [add\_a\_number\_capitalized] , then enter the phone number you want to block calls and texts from.
- 4 Tap **BLOCK** [block\_number\_ok] .

GUID	GUID-4A664713-FCEA-40CB-AE50-AAF8ABBB31CB
Title	To block a phone number
Changes	Hinoki: label issue fixed
Version	3
Author	RamonaB






## To delete contacts

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Touch and hold the contact that you want to delete.
- 3 To delete several or all contacts, mark the checkboxes beside the contacts that you want to delete.
- 4 Tap  ID: ICN-SONY-KEY-MENU , then tap **Delete contact** [menu\_deleteContact] .
- 5 Tap **DELETE** [delete\_profile] to confirm.



GUID	GUID-BF4AB0BA-7D03-4A81-B9B5-1F422A254EB0
Title	To delete contacts
Changes	N update
Version	11
Author	AdelK
Status	Released

## To edit contact information about yourself

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap **ME** [me\_capitalized] , then tap  ID: ICN-SONY-EDIT-CONTACT .
- 3 Enter the new information or make the changes you want.
- 4 When you are finished, tap **SAVE** [menu\_save] .

GUID	GUID-B75E995D-3011-4ADA-9C38-647947BFA18C
Title	To edit contact information about yourself
Changes	N update and above
Version	10
Author	AdelK
Status	Released

## To create a new contact from a text message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap the icon next to the phone number, then tap **SAVE** [menu\_save] .
- 3 Select an existing contact, or tap **Create new contact** [pickerNewContactHeader] .
- 4 Edit the contact information and tap **SAVE** [menu\_save] .

GUID	GUID-8AD5B8FF-018E-4A1E-A547-577913797FDA
Title	To create a new contact from a message
Changes	N update, capitalized label
Version	20
Author	AdelK
Status	Released

## Transferring contacts

There are several ways to transfer contacts to your new device. You can sync contacts from an online account or import contacts directly from another device.





If you sync the contacts in your old device with an online account, for example, Google Sync™ or Microsoft® Exchange ActiveSync®, you can transfer your contacts to your new device using that account.

You can also copy contacts to a memory card, use Bluetooth® technology, or save contacts to a SIM card. For more specific information about transferring the contacts from your old device, refer to the relevant User guide.

Find out more about choosing a transfer method at [www.sonymobile.com/support/](http://www.sonymobile.com/support/).





GUID	GUID-F9BEA5C1-B141-4A82-B183-F98ABFE273DC
Title	Transferring contacts
Changes	merging 'Transferring contacts using an online account' and 'Other methods for Transferring contacts', added link for support web
Version	3
Author	AdelK

### To synchronise contacts on your new device with a synchronisation account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
  - 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Manage accounts** [menu\_accounts] .
  - 3 Select the account that you want to sync your contacts with, then tap  ID: ICN-SONY-KEY-MENU > **Sync now** [sync\_menu\_sync\_now] .
- ! You need to be signed in to the relevant sync account before you can sync your contacts with it.

GUID	GUID-6252CC57-4654-44CA-8F5C-44B27DC1C425
Title	To synchronise contacts to your new device using a synchronisation account
Changes	N update
Version	12
Author	GergelyK
Status	Released

### To import contacts from a SIM card

- ! When transferring contacts to or from a SIM card, some contacts may get duplicated at the destination. For information on how to resolve this, see *Avoiding duplicate entries in the Contacts application* on page 126.
- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
  - 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Import/export** [menu\_import\_export] > **Import from SIM card** [import\_from\_sim] .
  - 3 Select where to store your contacts.
  - 4 Select contacts to import. To import an individual contact, find and tap the contact. To import all contacts, tap  ID: ICN-SONY-KEY-MENU , then tap **Import all** [spb\_strings\_import\_all\_txt] .

GUID	GUID-18318225-441A-4DE5-8329-F7ED19BC1B61
Title	To import contacts from a SIM card
Changes	N update and above
Version	20
Author	AdelK
Status	Released

### To import contacts from a memory card

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Press  ID: ICN-SONY-KEY-MENU , then tap **Import/export** [menu\_import\_export] > **Import from SD card or internal storage (.vcf file)** [import\_from\_vcf\_file<product="default">] .
- 3 Select where to store your contacts.
- 4 Tap **SD card** [spb\_strings\_gen\_sd\_card\_txt] .
- 5 Select the files that you want to import by tapping them.

GUID	GUID-CAFBA77B-691C-4AF1-9F60-B24534C33AA2
Title	To import contacts from a memory card
Changes	N update
Version	15
Author	AdelK
Status	Released

### To import contacts using Bluetooth® technology

- 1 Make sure you have the Bluetooth® function turned on and that your device is set to visible.
- 2 When you are notified of an incoming file to your device, drag the status bar downwards and tap the notification to accept the file transfer.
- 3 Tap **Accept** [incoming\_file\_confirm\_ok] to start the file transfer.
- 4 Drag the status bar downwards. When the transfer is complete, tap the notification.
- 5 Tap the received file and select where to store your contacts.

GUID	GUID-DD9847E7-8319-4C3A-B863-A7BD525A52B7
Title	To import contacts using Bluetooth technology







Changes	For nxtstp UG
Version	1
Author	zzWangHerman
Status	Released

## Backing up contacts

You can use internal storage, a memory card or a SIM card to back up contacts.





GUID	GUID-26F5D5F6-B693-490B-8EBE-3ED78954583B
Title	Backing up contacts
Changes	removing cross-reference due to restructuring
Version	10
Author	AdelK
Status	Draft

### To export all contacts to internal storage

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Press  ID: ICN-SONY-KEY-MENU , then tap **Import/export** [menu\_import\_export] > **Export to SD card or internal storage (.vcf file)** [export\_to\_vcf\_file<product="default">] .
- 3 Tap  ID: ICN-SONY-KEY-MENU > **Show internal storage** [menu\_advanced\_show] .
- 4 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap your device's model number beside  ID: ICN-SONY-INTERNAL-STORAGE .
- 5 Select a destination folder or simply tap **SAVE** [menu\_save] .

GUID	GUID-7090768B-BB34-4CD7-B384-04187A55BFD3
Title	To export all contacts to internal storage
Changes	
Version	1
Author	AdelK
Status	Released

### To export all contacts to a memory card

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Press  ID: ICN-SONY-KEY-MENU , then tap **Import/export** [menu\_import\_export] > **Export to SD card or internal storage (.vcf file)** [export\_to\_vcf\_file<product="default">] .
- 3 Tap  ID: ICN-SONY-APP-CALENDAR-L > **SD card** [spb\_strings\_gen\_sd\_card\_txt] .
- 4 Tap **SAVE** [menu\_save] .

GUID	GUID-A7D7643A-284D-4901-B031-AE32503C69F7
Title	To export all contacts to the memory card
Changes	N update and above
Version	15
Author	AdelK
Status	Released

### To export contacts to a SIM card

- ! When you export contacts to a SIM card, not all information may get exported. This is due to memory limitations on SIM cards.

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap  ID: ICN-SONY-KEY-MENU > **Import/export** [menu\_import\_export] .
- 3 Tap **Export to SIM card** [scc\_strings\_export\_to\_sim\_txt] .
- 4 Tap **OK** [label\_ok] .

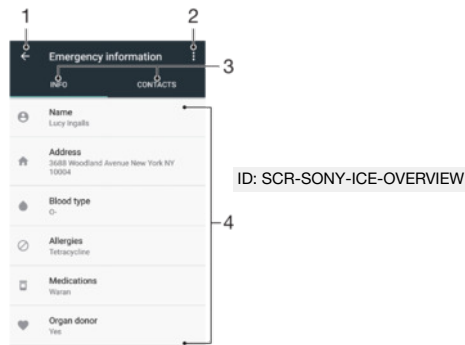
GUID	GUID-A6A460E6-AB1C-4F0D-80C4-675CA7DC8CD9
Title	To export contacts to the SIM card
Changes	N update
Version	12
Author	AdelK
Status	Released

## Adding medical and emergency contact information

You can add and edit emergency information in the Contacts application. You can enter medical details, such as allergies and medications that you are using, plus

information about relatives and friends who can be contacted in case of emergency. After setup, your emergency information can be accessed from the security lock screen. This means that even if the screen is locked, for example, by a PIN, pattern or password, emergency personnel can still retrieve your emergency information.

GUID	GUID-2D8DBFFA-9161-488F-A2C4-7A6D2469CA87
Title	Adding medical and emergency contact information
Changes	N update
Version	2
Author	AdelK
Status	Released



- 1 Go back to the main Contacts screen
- 2 View more options
- 3 Medical and personal information and emergency contacts tab
- 4 Medical and personal information

GUID	GUID-0E7DBC0B-3403-48CE-BAFB-6A6023A07B96
Title	ICE overview
Changes	N update
Version	4
Author	AdelK
Status	Released

### To enter your medical information

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap ID: ICN-SONY-EMERGENCY-INFORMATION .
- 3 Edit the desired information.

GUID	GUID-5BDA2AF8-F090-444E-BCCB-001E2DC72A8D
Title	To enter your medical information
Changes	N update
Version	4
Author	AdelK
Status	Released

### To add a new emergency contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap ID: ICN-SONY-EMERGENCY-INFORMATION , then tap **CONTACTS** [contacts\_tab\_label] > **Add contact** [add\_emergency\_contact] .
- 3 Tap the contact that you want to use as an emergency contact.

! The emergency contact must have at least a phone number which emergency personnel can call. If your device is locked by a security screen lock, emergency personnel can only see the phone number of the emergency contact, even if there is other information entered in the Contacts application.

GUID	GUID-E1112ABC-5BE1-4480-B29E-217BF7F35A4E
Title	To add a new ICE contact
Changes	for N update and above
Version	6
Author	AdelK




Status	Released
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## Favourites

Contacts that you mark as favourites appear under the favourites tab in the Contacts application along with your most frequently called contacts or "top contacts". This way you get quicker access to these contacts.



GUID	GUID-731CD283-B219-4557-A6C9-D42EE59AEEFF
Title	Favourites and groups
Changes	N update
Version	5
Author	AdelK
Status	Released

### To mark or unmark a contact as a favourite

- 1 From the **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap the contact you want to add to or remove from your favourites.
- 3 Tap  ID: ICN-SONY-INFINITEVIEW-FAVORITE-BTN .

GUID	GUID-E489EC2C-B886-4AF4-9A8E-49F9279D3DCE
Title	To mark or unmark a contact as a favourite
Changes	label fix due to resource file update
Version	7
Author	AdelK
Status	Released

### To view your favourite contacts




- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap **FAVOURITES** [favorites\_tab\_label] .

GUID	GUID-C33D067B-1E80-4FA2-83FD-5F70E4CFC561
Title	To view your favourite contacts
Changes	for N update and above
Version	8
Author	AdelK
Status	Released

## Sending contact information




GUID	GUID-0A30E687-263E-4A63-A5F9-7D7583BBF0FE
Title	Sending contact information
Changes	Created from Togari and valid for all projects onwards Title changed only based on concept team's request
Version	2
Author	zzWangHerman
Status	Released

### To send your business card

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap **ME** [me\_capitalized] .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Share** [menu\_share] .
- 4 Select an available transfer method and follow the on-screen instructions.




GUID	GUID-CB7E8C2B-D712-4088-A4AE-42D483C91B78
Title	To send your business card
Changes	N update and above
Version	10
Author	AdelK
Status	Released

### To send a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap the contact whose details you want to send.
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Share** [menu\_share] .
- 4 Select an available transfer method and follow the on-screen instructions.

GUID	GUID-B0257474-7B98-40F3-877B-13576B9911C7
Title	To send a contact
Changes	label fix due to resource file update
Version	6
Author	AdelK
Status	Released

### To send several contacts at once

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Touch and hold a contact then mark or unmark the checkboxes beside the contacts that you want to share.
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Share** [menu\_share] .
- 4 Select an available transfer method and follow the on-screen instructions.

GUID	GUID-28D36493-2518-4620-B2E6-C045B077CF22
Title	To select contacts to send
Changes	N update
Version	7
Author	AdelK
Status	Released

### To send all contacts

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Press  ID: ICN-SONY-KEY-MENU , then tap **Import/export** [menu\_import\_export] > **Share all contacts** [share\_contacts] to start exporting all your contacts.
- 3 Drag the status bar downwards. When the export is complete, tap the notification.
- 4 Select an available transfer method and follow the on-screen instructions.




GUID	GUID-6AE5FE79-D599-41C9-BBDF-9639D8FFC186
Title	To send all contacts
Changes	N update and above
Version	2
Author	AdelK
Status	Released

## Avoiding duplicate entries in the Contacts application

If you synchronise your contacts with a new account or import contact information in other ways, you could end up with duplicate entries in the Contacts application. If this happens, you can link such duplicates to create a single entry. If you link entries by mistake, you can unlink them again later.

GUID	GUID-FBC8BADE-40C7-48D2-ADF4-8C47C01F47DF
Title	Join contact information
Changes	N update, join/seperate changed to link/unlink
Version	4
Author	AdelK
Status	Released





### To link contacts

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap and hold the contact that you want to link with another contact.
- 3 Tick the checkbox beside the contact that you want to link.
- 4 Tap  ID: ICN-SONY-KEY-MENU , then tap **Link** [batch\_link\_confirmation\_positive\_button] . The information from the first contact is merged with the second contact, and the linked contacts are displayed as one contact in the Contacts list.
- 5 Tap **LINK** [link\_capitalized] to confirm.

GUID	GUID-01136C21-4A7D-4E9B-93AA-1E74783486F3
Title	To link contacts
Changes	N update and above
Version	13
Author	AdelK

Status	Released
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### To separate linked contacts

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 2 Tap the linked contact that you want to edit, then tap  ID: ICN-SONY-EDIT-CONTACT .
- 3 Tap  ID: ICN-SONY-KEY-MENU , then tap **Unlink** [splitConfirmation\_positive\_button] .
- 4 Tap **UNLINK** [unlink\_capitalized] to confirm.

GUID	GUID-740EA2F6-AFDC-4B00-93A9-4800C7DB325F
Title	To separate linked contacts
Changes	N update and above
Version	14
Author	AdelK
Status	Released

# Messaging and chat

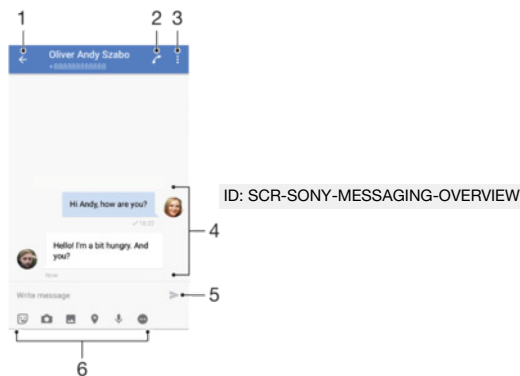
GUID	GUID-72D9B8E4-2AF0-4F04-9FCE-FBF5487484F5
Title	Messaging
Changes	For Nx UG. Change to Messaging and chat.
Version	3
Author	zzVera Qu
Status	Released

## Reading and sending messages

The Messaging application shows your messages as conversations, which means that all messages to and from a particular person are grouped together.

- ! The number of characters that you can send in a single message varies depending on the operator and the language you use. The maximum size of a multimedia message, which includes the size of added media files, is also operator dependent. Contact your network operator for more information.

GUID	GUID-5B6D0815-FF5F-436A-A3C8-5980ED0AA686
Title	Reading and sending messages
Changes	Remove the hyperlink to "Internet and MMS settings " chapter due to the chapter has been removed for Sirius viv.
Version	3
Author	zzVera Qu
Status	Released








- 1 Go back to the list of conversations
- 2 Call the message sender
- 3 View more options
- 4 Sent and received messages
- 5 Send a completed message
- 6 Add attachments

GUID	GUID-9380AD62-0EB1-4277-A364-78CE9C0D1F45
Title	Messaging overview
Changes	Tuba - new illustration and updated items
Version	8
Author	AdamS






Status	Released
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### To create and send a message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
  - 2 Tap  ID: ICN-SONY-CONV-NEW-MESSAGE .
  - 3 Enter the recipient's name or phone number, then select from the suggestions that appear. If the recipient is not listed as a contact, enter the recipient's number manually.
  - 4 If you want to send a group message, repeat the procedure described above to add more recipients.
  - 5 Tap **Write message** [conversations\_strings\_text\_input\_hint\_txt] and enter your message text.
  - 6 If you want to add an attachment, select the relevant attachment option.
  - 7 To send the message, tap  ID: ICN-SONY-MENU-SEND-HOLO-LIGHT .
-  If you exit a message before sending, it gets saved as a draft. The conversation gets tagged with the word **Draft** [conversations\_strings\_conversationlist\_conversation\_title\_draft\_txt] .


GUID	GUID-A6C2B682-0F30-475D-9682-33A737581FE9
Title	To create and send a message
Changes	Hinoki - step 3 updated
Version	18.1.2.3.4
Author	AdamS
Status	Draft

### To read a received message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
  - 2 Tap the desired conversation.
  - 3 If the message is not yet downloaded, tap it.
-  All received messages are saved by default to the device memory.




GUID	GUID-5343B3D0-3140-41FE-BF7A-424395B15F40
Title	To read a received message
Changes	Kugo - label correction
Version	10
Author	AdamS
Status	Released

### To reply to a message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap the conversation containing the message.
- 3 Enter your reply and tap  ID: ICN-SONY-MENU-SEND-HOLO-LIGHT .

GUID	GUID-B3F3CD74-24A7-4F3C-A344-9A3DA916D207
Title	To reply to a message
Changes	Kugo - label correction
Version	4.2.1.1.1
Author	AdamS
Status	Released



### To forward a message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap the conversation containing the message that you want to forward.
- 3 Touch and hold the message that you want to forward, then tap **Forward message** [conversations\_strings\_action\_message\_forward\_txt] .
- 4 Enter the recipient's name or phone number, then select from the suggestions that appear. If the recipient is not listed as a contact, enter the recipient's number manually.
- 5 Edit the message, if necessary, then tap  ID: ICN-SONY-MENU-SEND-HOLO-LIGHT .

GUID	GUID-05F0456B-06EA-4A96-B35E-B114ADFDD14C
Title	To forward a message
Changes	Hinoki - step 4 updated, new label added
Version	9.1.1.1.2

Author	AdamS
Status	Draft

### To save a file contained in a received message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 If the message has not been downloaded yet, tap it.
- 3 Touch and hold the file that you want to save, then select the desired option.

GUID	GUID-5F89D8FF-F03C-4F3C-9A7A-48170CF67FA1
Title	To save a file contained in received message
Changes	Kugo - label correction
Version	7
Author	AdamS
Status	Released

## Organising your messages

GUID	GUID-85E60A45-D4AA-47FD-BF9F-0DCAC9C07C87
Title	Organising your messages
Changes	
Version	1
Author	zzVera Qu
Status	Released

### To delete a message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap the conversation containing the message that you want to delete.
- 3 Touch and hold the message that you want to delete, then tap **Delete message** [conversations\_strings\_action\_message\_delete\_txt] > **DELETE** [delete\_profile] .



GUID	GUID-18644181-BE89-4B64-A303-91754CC902E4
Title	To delete a message
Changes	N-update - Kitakami - label correction in step 3. Delete - DELETE
Version	8.2.2
Author	AdamS
Status	Released

### To delete conversations

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Delete conversations** [conversations\_strings\_conversation-list\_menu\_deleteconversations\_txt] .
- 3 Mark the checkboxes for the conversations that you want to delete, then tap  ID: ICN-SONY-MENU-DELETE > **DELETE** [delete\_profile] .

GUID	GUID-C3195918-C699-4A90-BEEE-730CA2F20750
Title	To delete conversations
Changes	Hinoki - label corrected in step 1
Version	13.2.1.2.1
Author	AdamS
Status	Draft




### To star a message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap the conversation that you want to open.
- 3 Touch and hold the message that you want to star, then tap **Add star** [conversations\_strings\_action\_message\_star\_txt] .
- 4 To unstar a message, touch and hold the starred message, then tap **Delete star** [conversations\_strings\_action\_message\_unstar\_txt] .

GUID	GUID-4FC74355-8CC4-455B-ABFA-23DBA7F58E36
Title	To star a message
Changes	Kugo - label correction
Version	3
Author	AdamS




Status	Released
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### To view starred messages

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Starred messages** [conversations\_strings\_conversation-list\_menu\_starredmessage\_txt] .
- 3 All starred messages appear in a list.

GUID	GUID-950B1757-1EF2-4C8B-B38F-824EFB7087D
Title	To view starred messages
Changes	Kugo - label correction
Version	3
Author	AdamS
Status	Released

### To search for messages




- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap  ID: ICN-SONY-MENU-SEARCH .
- 3 Enter your search keywords. The search results appear in a list.

GUID	GUID-E70395B9-7B95-4170-B892-B843B89205C7
Title	To search for messages
Changes	Kugo - label correction
Version	7
Author	AdamS
Status	Released

## Calling from Messaging



GUID	GUID-D63B66D0-8BB6-4E38-B203-772A2BD271A2
Title	Calling from Messaging
Changes	Kagura - edcomment, title change: 'Calling from Messaging'
Version	2
Author	AdamS
Status	Released

### To call a message sender

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap a conversation and tap  ID: ICN-SONY-BTN-DETAIL-CALL-MESSAGE .

GUID	GUID-FE0F8257-CF1E-4EFA-90FA-2362196AE2C4
Title	To call a message sender
Changes	N-update - icon fix for Suzu DS
Version	8.1.1.2.3
Author	AdamS
Status	Released

### To save a sender's number as a contact

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap the icon next to the phone number, then tap **SAVE** [menu\_save] .
- 3 Select an existing contact, or tap **Create new contact** [pickerNewContactHeader] .
- 4 Edit the contact information and tap **SAVE** [menu\_save] .





GUID	GUID-8B8C17D2-FBFF-4456-A6F5-63C9BC278F25
Title	To save a sender's number as a contact
Changes	N-update - Kitakami - label corrected in step 2 and 4.
Version	5
Author	AdamS
Status	Released

## Messaging settings

GUID	GUID-E19C38B7-B58C-4BB9-B61B-1D1CB8B762A1
Title	Messaging settings
Changes	
Version	1
Author	zzVera Qu




Status	Released
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### To change your message notification settings

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
- 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Settings** [conversations\_strings\_conversationlist\_menu\_settings\_txt] .
- 3 To set a notification sound, tap **Notification sound** [conversations\_strings\_settings\_notification\_ringtone\_txt] , then select an option or tap  ID: ICN-SONY-BROWSER-ADD and select a music file that is saved on your device.
- 4 To confirm, tap **DONE** [checklist\_button\_done] .
- 5 To adjust additional notification settings, tap the sliders.

GUID	GUID-F5A156A0-322D-4AD0-AF78-BA71783F50AE
Title	To change your message notification settings
Changes	Keyaki - label corrected in step 4.
Version	10.2.3
Author	AdamS
Status	Released

### To enable or disable delivery reports for outgoing messages

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MESSAGING .
  - 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Settings** [conversations\_strings\_conversationlist\_menu\_settings\_txt] .
  - 3 Tap the **Delivery report** [conversations\_strings\_settings\_delivery\_report\_txt] slider to enable or disable the function.
- ! After delivery reports are turned on, a check mark is displayed for messages that have been successfully delivered.

GUID	GUID-2EAC8C35-A3F3-49C0-9A88-B52E29082E5F
Title	To change the delivery report settings for outgoing messages
Changes	Hinoki - note corrected
Version	9.1.1.1.1
Author	AdamS
Status	Draft

## Video chat


You can use the Google Duo™ video chat application on your device to chat with friends who also use the application on Android™ and iOS devices.

Go to <https://support.google.com/duo/> to get more detailed information about how to use this application.

- ! The video call function only works on devices with a front camera.

GUID	GUID-B81E6A58-E436-4F16-9248-6AD837724FD9
Title	Instant messaging and video chat
Changes	Keyaki - Title and description updated. Hangouts renamed to Duo
Version	6
Author	AdamS
Status	Released

### To use the Duo™ application

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Duo** [google\_duo] .

GUID	GUID-6FE3F1BB-BE3B-48CC-ACA0-3B52906AD58F
Title	To start the Duo application
Changes	Keyaki - title and step 2 updated, Hangouts renamed to Duo
Version	4
Author	AdamS
Status	Released

# Email


GUID	GUID-F40849F4-44EB-4AFE-BFB7-387364E8AE14
Title	Email
Changes	
Version	1
Author	JorgenL
Status	Released

## Setting up email

Use the email application on your device to send and receive email messages through your email accounts. You can have one or several email accounts at the same time, including corporate Microsoft Exchange ActiveSync accounts.



GUID	GUID-143868C5-B591-49B4-AD71-446E3FA9C1CE
Title	Setting up email
Changes	Valid for all projects - 'in your device' corrected to 'on your device'
Version	2
Author	AdamS
Status	Released

### To set up an email account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Email** [email] .
  - 3 Follow the instructions that appear on the screen to complete the setup.
- ! For some email services, you may need to contact your email service provider for information on detailed settings for the email account.

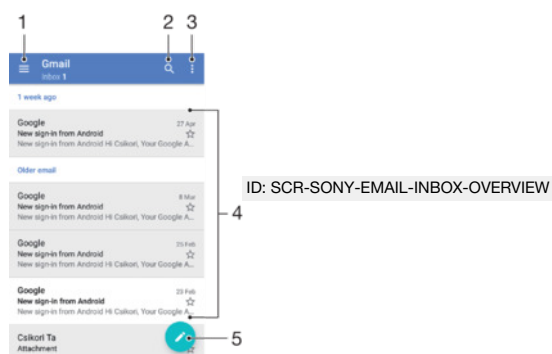
GUID	GUID-6D8E1793-757A-4533-9EEE-EB05ED33EEFA
Title	To set up an email account on your device
Changes	Kugo - label correction
Version	19
Author	AdamS
Status	Released

### To add an extra email account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Email** [email] .
- 3 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Settings** [settings\_action] > **Add account** [add\_account\_action] .
- 4 Follow the on-screen instructions. If the settings for the email account cannot be downloaded automatically, complete the setup manually.
- 5 When you are finished, tap **NEXT** [button\_next] .

GUID	GUID-74CB7D9A-D8E7-415A-B56A-6FF254D6705A
Title	To add an extra email account on your device
Changes	Keyaki - icon change in step 3.
Version	15.1.3
Author	AdamS

## Sending and receiving email messages



- 1 Access settings, view a list of all email accounts and folders
- 2 Search for email messages
- 3 Access other options
- 4 List of email messages
- 5 Write an email message






GUID	GUID-40725FF2-04C4-4045-82E9-F3F025010607
Title	Sending and receiving email messages
Changes	Keyaki - FR comment implemented, updated step 1 and 3
Version	8.1.2.1.1
Author	AdamS
Status	Released

### To download new email messages

- When the email inbox is open, swipe downwards on the message list.
- ! Before trying to download new email messages, make sure that you have a working data connection. For more information about ensuring successful data connections, see *Internet and MMS settings* on page 71.

GUID	GUID-02C2D920-6923-4830-96DE-028806F248A8
Title	To receive email messages
Changes	for Jasmine; implement the WITH changes; add a note only
Version	15
Author	zzGan Lu
Status	Released






### To read your email messages

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Email** [email] .
- 3 If you are using several email accounts, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select the account that you want to check. If you want to check all your email accounts at once, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select **Combined inbox** [account\_folder\_list\_summary\_inbox] .
- 4 In the email inbox, scroll up or down and tap the email message that you want to read.

GUID	GUID-FD9F4939-113D-4787-883B-F276208977B9
Title	To read your email messages
Changes	Keyaki - new icon in step 3.
Version	11
Author	AdamS

Status	Released
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### To create and send an email message

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Email** [email] .
- 2 If you are using several email accounts, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select the account from which you want to send the email.
- 3 Tap  ID: ICN-SONY-CONV-NEW-MESSAGE , then type the recipient's name or email address and select one or more recipients from the drop-down list.
- 4 Enter the email subject and message text, then tap  ID: ICN-SONY-MENU-SEND-HOLO-LIGHT .

GUID	GUID-F0395077-1D6B-4C89-99DB-78251B848973
Title	To create and send an email message
Changes	Keyaki - new icon in step 2.
Version	21
Author	AdamS
Status	Released

### To reply to an email message

- 1 In your email inbox, find and tap the message that you want to reply to, then tap **REPLY** [reply\_caps] Or **REPLY ALL** [reply\_all\_caps] .
- 2 Enter your reply, then tap  ID: ICN-SONY-MENU-SEND-HOLO-LIGHT .


GUID	GUID-004FD0FF-8AF0-4E74-855D-533F78929BB1
Title	To reply to an email message
Changes	Keyaki - labels corrected in step 1.
Version	14
Author	AdamS
Status	Released

### To forward an email message

- 1 In your email inbox, find and tap the message that you want to forward, then tap **FORWARD** [forward\_caps] .
- 2 Enter the recipient's name or email address, then select one or more recipients from the drop-down list.
- 3 Enter your message text, then tap  ID: ICN-SONY-MENU-SEND-HOLO-LIGHT .

GUID	GUID-887997C5-464E-4EC1-8783-06B4402A4008
Title	To forward an email message
Changes	Kayaki - label corrected in step 1.
Version	17
Author	AdamS
Status	Released

### To save or view an email message attachment

- 1 Find and tap the email message containing the attachment that you want to view. Email messages with attachments are indicated by  ID: ICN-SONY-MENU-ATTACHMENT .
- 2 After the email message opens, find the attachment in the email body, then tap **SAVE** [menu\_save] or **VIEW** [email\_view\_attachment] next to it.

GUID	GUID-6F871E93-8365-4B52-A027-F547C8999D86
Title	To save or view email message attachments
Changes	N-update - Kitakami - labels corrected, save and view capitalized
Version	13.1.4
Author	AdamS
Status	Released

### To save a sender's email address to your contacts

- 1 Find and tap a message in your email inbox.
- 2 Tap the name of the sender, tap **Add to Contacts** [recentCalls\_addToContact] then tap **OK** [ok] .
- 3 Select an existing contact, or tap **Create new contact** [pickerNewContactHeader] .
- 4 Edit the contact information if desired, then tap **SAVE** [menu\_save] .







GUID	GUID-2E75631A-CAE2-4121-AF6C-6EE69F5AF6B0
Title	To save a sender's email address to your contacts
Changes	N-update - Kitakami - Label fixed in step 4.

Version	16
Author	AdamS
Status	Released

## Organising your email messages







GUID	GUID-A71E36B1-823F-4E09-B9A5-62D85E5D1EF5
Title	Organizing your email messages
Changes	Valid from Honami.
Version	1
Author	zzXiixin Li
Status	Released

### To sort your emails

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Email** [email] .
- 3 If you are using several email accounts, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select the account with the inbox that you want to sort. If you want to sort email in all your email accounts at once, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select **Combined inbox** [account\_folder\_list\_summary\_inbox] .
- 4 Tap  ID: ICN-SONY-KEY-MENU , then tap **Sort** [eas\_sort\_action] .
- 5 Select a sorting option.




GUID	GUID-FE4A2629-0ACA-463C-8C5D-3FEC06F2F9FB
Title	To sort your emails
Changes	Keyaki - new icon in step 3.
Version	4.1.3
Author	AdamS
Status	Released

### To search for emails

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Email** [email] .
- 2 If you are using several email accounts, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select the account that you want to search. If you want to search all your email accounts at once, tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select **Combined inbox** [account\_folder\_list\_summary\_inbox] .
- 3 Tap  ID: ICN-SONY-MENU-SEARCH .
- 4 Enter your search text.
- 5 The search results appear in a list sorted by date. Tap the email message that you want to open.

GUID	GUID-7093B327-6BEA-47B7-BE70-236E8121C3BD
Title	To search for emails
Changes	Keyaki - new icon in step 2.
Version	11
Author	AdamS
Status	Released

### To view all folders for one email account


- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Email** [email] .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap  ID: ICN-SONY-EMAIL-SORT and select the account that you want to check.
- 3 Under the account that you want to check, select **Show all folders** [mailbox\_list\_account\_selector\_show\_all\_folders] .

GUID	GUID-2C45BDBB-3267-4D66-826E-073CEBD6F135
Title	To view all folders for one email account
Changes	Keyaki - new icon in step 2.
Version	8
Author	AdamS



Status	Released
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### To delete email messages


- 1 Tap and hold the message that you want to delete until the device vibrates.
- 2 Mark the checkboxes for the messages that you want to delete.
- 3 Tap  ID: ICN-SONY-MENU-DELETE

! You can also flick the message to the right to delete it.

GUID	GUID-730E5EA9-179D-443E-9A68-6608AA6E4712
Title	To delete email messages
Changes	Kagura - title change, updated description
Version	14
Author	AdamS
Status	Released

### To move an email message to another folder

- 1 In your email inbox, swipe the message that you want to move to the left.
- 2 Tap **Move** [email\_message\_swipe\_ui\_move] , then select a folder.



! For the functionality described above to work, the Swipe to delete feature must be activated. It's normally activated by default. To make sure it's activated, tap  ID: ICN-SONY-APP-CALENDAR-L > **Settings** [settings\_action] , then check the checkbox next to **Swipe to organise or delete** [general\_prefer-ence\_swipe\_to\_organize\_or\_delete\_label] .

GUID	GUID-156E9C4E-B045-4C32-8F5F-577640B4ABC3
Title	To move an email message to another folder
Changes	Icon change in the note for Pine
Version	3
Author	RenataB
Status	Draft

## Email account settings



GUID	GUID-AC324477-DEDA-4684-975B-A28244F93961
Title	Email account settings
Changes	Valid from Honami.
Version	1
Author	zzXiaxin Li
Status	Released

### To remove an email account from your device

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Email** [email] .
- 3 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Settings** [settings\_action] .
- 4 Select the account you want to remove.
- 5 Tap **Delete account** [remove\_account\_action] > **OK** [okay\_action] .

GUID	GUID-869BE5E7-A9F0-491E-B98C-0C9F2A2E36D3
Title	To remove an email account from your device
Changes	N-update - Kitakami - new icon in step 3.
Version	11.1.2
Author	AdamS
Status	Released



### To change the inbox check frequency

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Email** [email] .
- 3 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Settings** [settings\_action] .
- 4 Select the desired account.
- 5 Tap **Check frequency** [mailbox\_settings\_mailbox\_check\_frequency\_label] > **Check frequency** [account\_setup\_options\_mail\_check\_frequency\_label] and select an option.

GUID	GUID-B32A113B-DDD8-467D-AA6A-FB03C67FDF7B
Title	To change the email check frequency
Changes	N-update - Kitakami - new icon in step 3.
Version	9.1.2
Author	AdamS

Status	Released
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### To set an Out of Office auto-reply in an Exchange ActiveSync account

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Email** [email] .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Settings** [settings\_action] .
- 3 Select the EAS (Exchange ActiveSync) account for which you want to set an Out of Office auto-reply.
- 4 Tap **Out of office** [eas\_email\_strings\_oof\_out\_of\_office\_txt] .
- 5 Tap the slider to enable the function.
- 6 If needed, mark the **Set time range** [eas\_email\_strings\_oof\_set\_time\_range\_txt] checkbox and set the time range for the auto-reply.
- 7 Enter your Out of Office message in the body text field.
- 8 Tap **OK** [okay\_action] to confirm.

GUID	GUID-E47F5E3E-2813-4D8E-9286-7466F0362C32
Title	To set an Out of Office auto-reply in an Exchange ActiveSync account
Changes	N-update - Kitakami - new icon in step 2,
Version	4.1.2
Author	AdamS
Status	Released

## Gmail™


If you have a Google™ account, you can use the Gmail™ application to read and write email messages.



- 1 View a list of all Gmail accounts and folders
- 2 Search for email messages
- 3 List of email messages
- 4 Write an email message

GUID	GUID-98B0E4D0-1186-4FAD-A042-D43F37E36F85
Title	Gmail(TM)
Changes	For Leo L update; chane the order of items
Version	6
Author	zzGan Lu
Status	Released

### To learn more about Gmail™

- When the Gmail application is open, tap  ID: ICN-SONY-APP-CALENDAR-L , then find and tap **Help & feedback** [gmail\_help\_and\_feedback] .

GUID	GUID-CF6998FF-6093-446A-B74F-AC70F5ED671A
Title	To learn more about Gmail(TM)
Changes	Kugo - label correction
Version	3.1.2
Author	AdamS
Status	Released

# Music and FM radio

GUID	GUID-623A32D5-8827-4BC1-BB12-BED06D37C97B
Title	Music and FM radio
Changes	merging Music and FM radio
Version	3
Author	AdelK
Status	Released

## Transferring music to your device

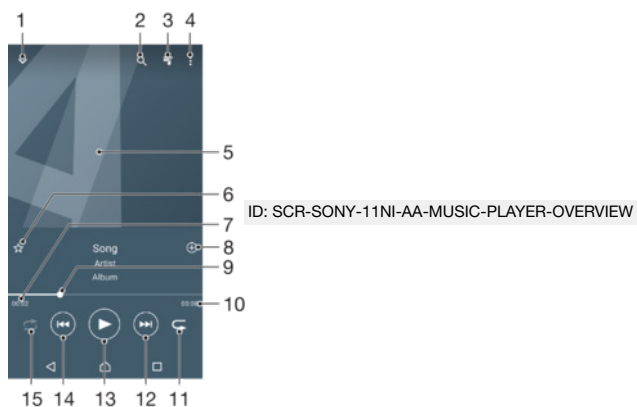
There are two ways to transfer music from a computer to your device:

- You can transfer music files between your device and a computer using the provided USB Type-C™ [USB Type-C-tm] cable. After connecting, select **Transfer files** [usb\_use\_file\_transfers] on your device and then simply copy and paste or drag and drop the files using the computer. See *Managing files using a computer* on page 61.
  - You can use the Xperia™ Companion software to transfer your media files between the computer and your device. Learn more and download Xperia™ Companion for Windows at <http://support.sonymobile.com/tools/xperia-companion/> or Xperia™ Companion for Mac at <http://support.sonymobile.com/tools/xperia-companion-mac/>.
- ! The Music application may not support all music file formats. For more information about supported file formats and the use of multimedia (audio, image and video) files, download the White paper for your device at [www.sonymobile.com/support/](http://www.sonymobile.com/support/).

GUID	GUID-B3D6A559-577A-49F9-A2DD-413B05741F63
Title	Transferring music to your device
Changes	for devices with USB type-c
Version	23
Author	AdelK
Status	Released

## Listening to music

Use the Music application to listen to your favourite music and audio books.

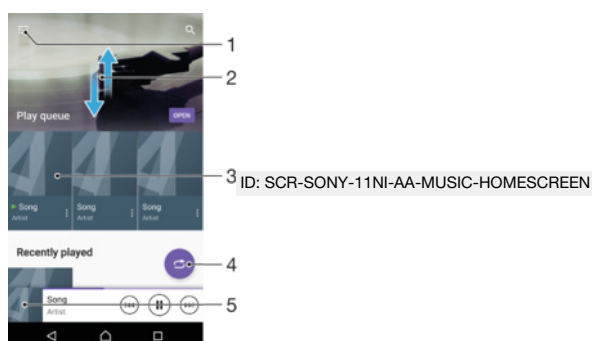



- 1 Minimise the full screen player
- 2 Search all songs saved to your device
- 3 View the current play queue
- 4 View menu options
- 5 Album art (if available)
- 6 Add or remove a song as a favourite
- 7 Elapsed time of current song
- 8 Add a song to a playlist
- 9 Progress indicator – drag the indicator or tap along the line to fast-forward or rewind
- 10 Total time length of current song

- 11 Repeat all songs in the current play queue
- 12 Tap to go to the next song in the play queue, touch and hold to fast-forward within the current song
- 13 Play or pause a song
- 14 Tap to go to the previous song in the play queue, touch and hold to rewind within the current song
- 15 Shuffle songs in the current play queue

GUID	GUID-60343300-62FE-497C-AC6D-38BF1A5FAC89
Title	Listening to music
Changes	N update phones - new callouts for N update illustration
Version	21
Author	AdelK
Status	Released


## Music home screen



- 1 Tap  ID: ICN-SONY-APP-CALENDAR-L in the top left corner to open the Music menu
- 2 Scroll up or down to view content
- 3 Play a song using the Music application
- 4 Play all songs in shuffle mode
- 5 Return to the music player screen

GUID	GUID-4533070C-96CA-4166-9F25-AAE3DE1B1128
Title	Music home screen
Changes	label fix due to resource file update
Version	6
Author	AdelK
Status	Released

## To play a song using the Music application

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MUSIC-PLAYER .
  - 2 Tap  ID: ICN-SONY-APP-CALENDAR-L .
  - 3 Select a music category.
  - 4 Tap a song to play it.
- ! You might not be able to play copyright-protected items. Make sure that you have the necessary rights for the content you wish to use.

GUID	GUID-00E786D8-33B6-4A64-91FD-800EEC4D7017
Title	To play a song using the Music application
Changes	ed comments update - rephrased note
Version	16
Author	AdelK


Status	Released
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### To find song-related information online

- While a song is playing in the Music application, tap the Album art and then tap **More about this** [player\_options\_more\_about\_this].
- Online resources related to the song can include videos on YouTube™, song lyrics, and artist information on Wikipedia.

GUID	GUID-AF400CD3-CFD6-4043-AC4D-6286E40A1A15
Title	To find song-related information online
Changes	updated it due to the ed review comments
Version	8
Author	zzCynthiaH
Status	Released

### To edit music information and download album art

- From the Music application, tap the Album art and then tap **Edit music info** [mc\_strings\_edit\_app\_title].
  - Edit the information as desired.
  - To set or download album art, tap  ID: ICN-SONY-EDIT-CONTACT, then select an option.
  - When you are finished, tap **SAVE** [menu\_save].
- You can also set album art to download automatically in the Music menu, under Settings.

GUID	GUID-7DD3B0E4-53A6-4B5A-8B33-28C69E76FB4E
Title	To edit music information
Changes	added step about album art for for MR 2017
Version	7
Author	AdelK
Status	Released

### To adjust the audio volume

- Press the volume key up or down.



GUID	GUID-4403F052-3019-49AC-9359-660176677C22
Title	To adjust the volume of a track
Changes	edited according to functional review comments
Version	9
Author	AdelK
Status	Released

### To minimise the Music application

- When a song is playing, tap  ID: ICN-SONY-KEY-AND-HOME to go to the **Home screen** [preference\_title\_home\_wallpaper]. The Music application keeps running in the background.

GUID	GUID-B8E944E8-3D03-4080-BBAD-83FC95105859
Title	To minimise the music player
Changes	label fix due to resource file update
Version	11
Author	AdelK
Status	Released

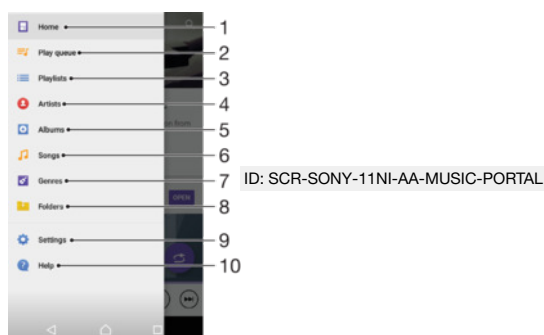
### To open the Music application when it is playing in the background

- While a song is playing in the background, drag the status bar downwards and tap the Music application.
- Alternatively, from your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL, then find and tap  ID: ICN-SONY-APP-MUSIC-PLAYER.

GUID	GUID-4A52061B-5BEA-4F74-84A3-60DD425EBBAE
Title	To return to the music player when used in the background
Changes	label fix due to resource file update
Version	17
Author	AdelK
Status	Released

## Music menu

The Music menu gives you an overview of all the songs on your device. From here you can manage your albums and playlists.



- 1 Return to the Music home screen
- 2 View the current play queue
- 3 Browse all playlists
- 4 Browse all artists
- 5 Browse all albums
- 6 Browse all songs
- 7 Browse all genres
- 8 Browse all folders
- 9 Open the settings menu for the Music application
- 10 Open the support menu for the Music application

GUID	GUID-D9CE57C5-B9B0-451E-A430-1C9B527FF2DA
Title	Your music library
Changes	Hinoki - no home network
Version	17
Author	AdelK
Status	Draft

### To open the Music menu

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MUSIC-PLAYER .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L .

GUID	GUID-A22272B3-4642-4F2E-9B58-CDC380B6D11E
Title	To open the Music menu
Changes	label fix due to resource file update
Version	4
Author	zzCynthiaH
Status	Released

### To return to the Music home screen

- When the Music menu is open, tap **Home** [music\_home] or simply tap on the screen to the right of the menu.

GUID	GUID-2402F482-9434-4988-ABF7-C12A3DB65FAE
Title	To return to the Music home screen
Changes	ed comments update, valid for all projects onwards
Version	3
Author	AdelK
Status	Released

### To delete a song

- 1 From the Music menu, browse to the song that you want to delete.
- 2 Touch and hold the song title, then tap **Delete from storage** [music\_menu\_delete] in the list that appears.
- 3 Tap **DELETE** [delete\_profile] to confirm.

! You cannot delete a song that is currently playing.

GUID	GUID-22F57582-7488-484D-B95E-28258A48B894
Title	To delete a track
Changes	N update and above

Version	14
Author	AdelK
Status	Released

## Playlists

On the Music home screen, you can create your own playlists from the music that is saved on your device.

GUID	GUID-22626158-D739-4968-953F-803D81E125B1
Title	Playlists
Changes	Name change only from Walkman to Music
Version	17
Author	zzCynthiaH
Status	Released

### To create your own playlists

- 1 From the Music home screen, touch and hold the name of the album or song that you want to add to a playlist.
- 2 In the menu that opens, tap **Add to playlist**<sub>[music\_add\_to\_playlist\_dialog\_title]</sub> > **Create new playlist**<sub>[music\_playlist\_new\_playlist\_txt]</sub>.
- 3 Enter a name for the playlist and tap **OK**<sub>[gui\_ok\_txt]</sub>.

💡 You can also open the Music home screen menu, tap **Playlists**<sub>[tile\_playlists]</sub>, then tap **+**<sub>ID: ICN-SONY-BROWSER-ADD</sub> to create a new playlist.

GUID	GUID-C3B20171-8719-4A88-B615-8CCE50EF62FB
Title	To create your own playlists
Changes	TID comments update for Dora - valid for all projects onwards
Version	16
Author	AdelK
Status	Released

### To play your own playlists

- 1 Open the Music menu, then tap **Playlists**<sub>[tile\_playlists]</sub>.
- 2 Under **Playlists**<sub>[tile\_playlists]</sub>, select the playlist that you want to open.
- 3 If you want to play all songs, tap any song or **Shuffle all**<sub>[music\_shuffle\_all\_txt]</sub>.

GUID	GUID-DB3FBE14-71FD-4B1F-ABC1-B79E84860C1C
Title	To play your own playlists
Changes	Music home screen menu changed to Music menu - ed comments update
Version	15
Author	AdelK
Status	Released

### To add songs to a playlist

- 1 From the Music home screen, browse to the song or album that you want to add to a playlist.
- 2 Touch and hold the song or the album title, then tap **Add to playlist**<sub>[music\_add\_to\_playlist\_dialog\_title]</sub>.
- 3 Tap the name of the playlist to which you want to add the album or song. The album or song is now added to the playlist.

GUID	GUID-39684E97-C6CE-4845-A001-9CED3D261997
Title	To add tracks to a playlist
Changes	Updated it due to the ed review comments
Version	13
Author	zzCynthiaH
Status	Released

### To remove a song from a playlist

- 1 In a playlist, touch and hold the title of the song that you want to remove.
- 2 Tap **Remove from playlist**<sub>[music\_playlist\_removefrom]</sub>.

GUID	GUID-EEB44D8E-B5E5-4CD5-8218-92D2EA4D722A
Title	To remove a track from a playlist
Changes	ed comments update - delete changed to remove in step 1, removed note
Version	7
Author	AdelK

Status	Released
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### To delete a playlist

- 1 Open the Music menu, then tap **Playlists** [tile\_playlists] .
- 2 Touch and hold the playlist that you want to delete.
- 3 Tap **Delete from storage** [music\_menu\_delete] .
- 4 Tap **DELETE** [delete\_profile] to confirm.

! You cannot delete smart playlists.

GUID	GUID-7D9C6392-3EF2-4E7A-878B-26A541EE5B7E
Title	To delete a playlist
Changes	Redwood - delete from storage label changed back to delete
Version	16
Author	AdelK
Status	Draft

## Sharing music

GUID	GUID-7752FDE2-C2BE-42D4-B1A5-7AAD847D4141
Title	Sharing music
Changes	Created it out from Honami
Version	1
Author	zzCynthiaH
Status	Released

### To share a song

- 1 From the Music home screen, browse to the song or album that you want to share.
- 2 Touch and hold the song title, then tap **Share** [description\_share\_button] .
- 3 Select an application from the list, then follow the on-screen instructions.


💡 You can also share albums and playlists in the same way.

GUID	GUID-EDC6EF4F-65A2-4936-BD17-63E11FF9215E
Title	To share a song
Changes	Name change only from Walkman to Music
Version	12
Author	zzCynthiaH
Status	Released

## Enhancing the sound

GUID	GUID-DA9CFE3C-F024-4E67-A4DD-6E97D4F77A26
Title	Enhancing the sound
Changes	Created it from Honami
Version	1
Author	zzCynthiaH
Status	Released

### To improve the sound quality using the Equaliser

- 1 Open the Music menu, then tap **Settings** [settings\_label\_launcher] > **Audio settings** [sound\_enhance\_strings\_audio\_settings\_txt] > **Sound effects** [music\_sound\_effects] > **Equaliser** [sound\_enhance\_strings\_tab\_equalizer\_txt] .
- 2 Drag the frequency band buttons to adjust the sound manually. To choose a preset arrangement, tap  ID: ICN-SONY-MUSIC-EQUALIZER-SELECT to select an arrangement, then tap **OK** [okay\_action] to confirm.

GUID	GUID-EDE19486-44A8-4A55-81A9-99F891AC94ED
Title	To improve the sound with the Equalizer
Changes	ed comments update
Version	26
Author	AdelK



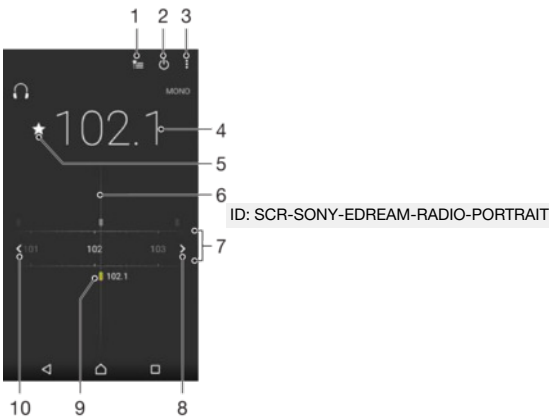
To turn on the Surround sound feature

- 1 Open the Music menu, then tap **Settings** [settings\_label\_launcher] > **Audio settings** [sound\_enhance\_strings\_audio\_settings\_txt] > **Sound effects** [music\_sound\_effects] > **Surround sound (VPT)** [sound\_enhance\_strings\_setting\_virtual\_surround\_txt] .
- 2 Flick left or right to select a setting, then tap **OK** [okay\_action] to confirm.

GUID	GUID-904DB65B-22FA-4C19-992C-A703E77DF344
Title	To turn on the Surround sound feature
Changes	Music home screen menu changed to Music menu - ed comments update
Version	19
Author	AdelK
Status	Released

Listening to the radio

The FM radio in your device works like any FM radio. For example, you can browse and listen to FM radio stations and save them as favourites. You must connect a wired headset or headphones to your device before you can use the radio. This is because the headset or headphones act as an antenna. After one of these devices is connected, you can then switch the audio to the speaker, if desired.





- |    |  |
|----|--|
| 1  | Favourites list  |
| 2  | Radio on/off button  |
| 3  | View menu options  |
| 4  | Tuned frequency  |
| 5  | Save or remove a channel as a favourite                      |
| 6  | Tuning dial  |
| 7  | Frequency band – drag left or right to move between channels |
| 8  | Move up the frequency band to search for a channel           |
| 9  | A saved favourite channel                                    |
| 10 | Move down the frequency band to search for a channel         |

GUID	GUID-37879EDC-C7EC-40D4-A861-001E14183BB5
Title	Listening to radio
Changes	created it out due ed review comments
Version	14.1.1.1.1
Author	zzCynthiaH

Status	Released
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### To listen to the FM radio

- 1 Connect a headset or a set of headphones to your device.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 3 Find and tap  ID: ICN-SONY-APP-RADIO . The available channels appear as you scroll through the frequency band.
- ! When you start the FM radio, available channels appear automatically. If a channel has RDS information, it appears a few seconds after you start listening to the channel.


GUID	GUID-3898AB21-BAB7-40B6-8858-8BA79137E5ED
Title	To open the FM radio
Changes	label fix due to resource file update
Version	6
Author	zzCynthiaH
Status	Released

### To move between radio channels

- Drag the frequency band left or right.
- Alternatively, tap the arrows on either side of the band to jump to the next clear radio signal.



GUID	GUID-CBBF7274-CC1C-4267-8C7F-F36E2362D7BC
Title	To move between radio channels
Changes	ed comments update, valid for all projects onwards
Version	7
Author	AdelK
Status	Released

### To start a new search for radio channels

- 1 When the radio is open, tap  ID: ICN-SONY-KEY-MENU .
- 2 Tap **Search for channels** [fmradio\_strings\_rescan\_radio\_stations\_txt] . The radio scans the whole frequency band and marks all available channels.

GUID	GUID-68ADA9D8-FE98-42F5-85DF-5A0060B85ED6
Title	To start a new search for channels
Changes	Both steps rephrased
Version	3
Author	AdamS
Status	Released

### To switch the radio sound to the speaker

- 1 When the radio is open, press  ID: ICN-SONY-KEY-MENU .
  - 2 Tap **Play in speaker** [fmradio\_strings\_play\_in\_loadspeaker\_txt] .
- 💡 To switch the sound back to the wired headset or headphones, press  ID: ICN-SONY-KEY-MENU and tap **Play in headphones** [fmradio\_strings\_menu\_play\_in\_headphones\_txt] .

GUID	GUID-B9A08CE9-BA43-4C99-85FF-9B796DA9CCFB
Title	To switch between the speaker and handsfree
Changes	Device Term Change
Version	4
Author	zzGan Lu
Status	Released

## Favourite radio channels

GUID	GUID-BBAC5D23-766F-42C3-94D1-6785FFEB7932
Title	Using favourite radio channels
Changes	Honami html: no text added; delete description; due to nxt step comments.
Version	3
Author	PeterC

Status	Released
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### To save a channel as a favourite

- 1 When the radio is open, navigate to the channel that you want to save as a favourite.
- 2 Tap ☆ ID: ICN-SONY-AND-RADIO-FAVOURITE-ON .
- 3 Enter a name and select a colour for the channel, then press **SAVE** [menu\_save] .

GUID	GUID-E43E695E-5D0D-4A62-8D48-1CC6F1866CC3
Title	To save a channel as a favourite
Changes	save label capitalized
Version	6
Author	AdelK
Status	Draft

### To listen to a favourite radio channel

- 1 Tap 📑 ID: ICN-SONY-RADIO-FAVOURITE-LIST .
- 2 Select an option.

GUID	GUID-2F8211E9-133D-4AAA-930E-AE24A0344138
Title	To listen to a favourite radio channel
Changes	label fix due to resource file update
Version	3
Author	AdelK
Status	Released

### To remove a channel as a favourite

- 1 When the radio is open, navigate to the channel that you want to remove.
- 2 Tap ★ ID: ICN-SONY-INFINITEVIEW-FAVORITE-BTN , then tap **DELETE** [delete\_profile] .

GUID	GUID-57C07E91-6EAB-4D54-905F-A6BE087320A9
Title	To remove a channel as a favourite
Changes	N update and above capitalized delete
Version	9
Author	AdelK
Status	Released

## Radio sound settings

GUID	GUID-FB9045F8-AC19-4401-9A4B-4838EB6B5B3C
Title	Radio sound settings
Changes	
Version	2
Author	AdelK
Status	Released

### To switch between mono and stereo sound mode

- 1 When the radio is open, press 🗑 ID: ICN-SONY-KEY-MENU .
- 2 Tap **Enable stereo sound** [fmradio\_strings\_menu\_play\_in\_stereo\_txt] .
- 3 To listen to the radio in mono sound mode again, press 🗑 ID: ICN-SONY-KEY-MENU and tap **Force mono sound** [fmradio\_strings\_menu\_play\_in\_mono\_txt] .

GUID	GUID-3FBD4FE8-230A-4F5E-9823-984B1F29EB2D
Title	To switch between the mono sound and stereo sound
Changes	For eD6.0
Version	1
Author	zzXuCindy
Status	Released

### To select the radio region

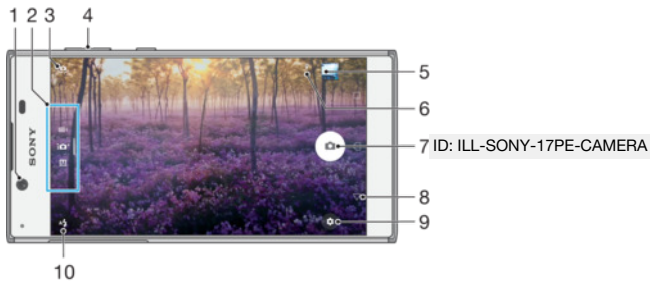
- 1 When the radio is open, press 🗑 ID: ICN-SONY-KEY-MENU .
- 2 Tap **Set radio region** [fmradio\_strings\_dialog\_title\_set\_radio\_region\_txt] .
- 3 Select an option.

GUID	GUID-C4C8BAA2-3545-46E9-BA22-591362850F6D
Title	To select the radio region
Changes	For Odin & Yuga
Version	1
Author	zzXuCindy
Status	Released

# Camera

GUID	GUID-E4470E6D-79A2-4CE2-AE2C-002C9F139F1A
Title	Camera
Changes	
Version	1
Author	JorgenL
Status	Released

## Taking photos and recording videos



- 1 Front camera lens
- 2 Select capturing mode
- 3 Switch between the front and main camera
- 4 Zoom in or out
- 5 View photos and videos
- 6 Save location
- 7 Shutter button – Take photos ID: ICN-SONY-CAMERA-ONSCREEN-LOCK-BUTTON or record videos ID: ICN-SONY-GINGERBREAD-CAM-START-RECORDING
- 8 Go back a step or exit the camera
- 9 Capturing mode settings
- 10 Flash settings

GUID	GUID-6E27C077-E3B0-4F89-B463-8F1BC8016007
Title	Taking photos and recording videos
Changes	for Pine, no camera key
Version	26
Author	AdelK
Status	Draft

### To take a photo from the lock screen

- 1 To activate the screen, briefly press the power key ID: ICN-SONY-KEY-AND-POWER-K90 .
- 2 To activate the camera, touch and hold ID: ICN-SONY-CAMERA-CAP-MODE-NORMAL , then swipe it anywhere.
- 3 After the camera opens, tap ID: ICN-SONY-CAMERA-ONSCREEN-LOCK-BUTTON .

GUID	GUID-981E3E0B-ED63-40BC-9450-82D67F92A373
Title	To take a photo from the lockscreen
Changes	ed comments update
Version	10
Author	AdelK
Status	Released



### To take a photo by tapping the on-screen camera button

- 1 Activate the camera.
- 2 Point the camera towards the subject.
- 3 Tap the on-screen camera button ID: ICN-SONY-CAMERA-ONSCREEN-LOCK-BUTTON . The photo is taken as soon as you release the camera button.

GUID	GUID-4622B323-F548-476E-8173-532072C9BCB0
Title	To take a photo by tapping the on-screen button


Changes	Blanc - fixed icon
Version	5
Author	AdelK
Status	Draft

### To take a selfie using the front camera

- 1 Activate the camera.
- 2 Tap  ID: ICN-SONY-CAM-FRONT-MAIN .
- 3 To take the photo, tap the on-screen camera button  ID: ICN-SONY-CAMERA-ONSCREEN-LOCK-BUTTON .


GUID	GUID-8BA01D91-C162-4CA5-8799-3DFD5099BA0C
Title	To take a selfie using the front camera
Changes	fixed icon errors
Version	13
Author	AlexandraT
Status	Released

### To use the still camera flash

- 1 When the camera is open, tap  ID: ICN-SONY-CAMERA-QUICK-SETTINGS-FLASH-AUTO .
- 2 Select your desired flash setting.
- 3 Take the photo.






GUID	GUID-6075BDDE-DDAA-43BC-8CBB-12AF5C8109DB
Title	To use the still camera flash
Changes	From KK R2 icon change only
Version	7
Author	zzZhaoJiajing
Status	Released

### To use the zoom function

- When the camera is open, pinch or spread on the camera screen.
- You can also use the volume key, pressing up or down. To enable this function, tap  ID: ICN-SONY-MENU-SETTINGS-L then tap **More** [more\_item\_label] > **Use Volume key as** [cam\_strings\_volumekey\_bt] .


GUID	GUID-20291A1E-9E52-4CC2-ABDE-F3E276C59ACF
Title	To use the zoom
Changes	Rephrased based on ed. comments
Version	2
Author	AlexandraT
Status	Released

### To record a video

- 1 Activate the camera.
- 2 If video mode is not selected, swipe the screen to select  ID: ICN-SONY-CAMERA-SWITCH-VIDEO .
- 3 Point the camera towards the subject.
- 4 To start recording, tap  ID: ICN-SONY-GINGERBREAD-CAM-START-RECORDING .
- 5 To pause when recording a video, tap  ID: ICN-SONY-SEMC-CAMERA-PAUSE-NORMAL . To resume recording, tap  ID: ICN-SONY-GINGERBREAD-CAM-START-RECORDING .
- 6 To stop recording, tap  ID: ICN-SONY-GINGERBREAD-CAM-STOP-RECORDING .

GUID	GUID-02644258-588E-4C5E-8826-2638BE96058B
Title	To record a video
Changes	Editorial review changes
Version	4.1.7
Author	DoraM
Status	Released

### To take a photo when recording a video

- To take a photo while recording a video, tap  ID: ICN-SONY-CAMERA-ONSCREEN-LOCK-BUTTON . The photo is taken as soon as you release the camera button.

GUID	GUID-2EC03B28-6487-41C7-8033-1401041DFCF4
Title	To take a photo when recording a video
Changes	Icon error fixed
Version	3
Author	AlexandraT


Status	Released
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### To view your photos and videos

- 1 Activate the camera, then tap a thumbnail to open a photo or video.
- 2 Flick left or right to view your photos and videos.

GUID	GUID-1CFA9AEF-6B82-4035-BE17-EFCFF649267A
Title	To view your photos and videos
Changes	For Honami Nx UG.
Version	1
Author	zzVera Qu
Status	Released

### To delete a photo or video

- 1 Find the photo or video that you want to delete.
- 2 Tap the screen to display the toolbar.
- 3 Tap  ID: ICN-SONY-MENU-DELETE .
- 4 Tap **DELETE** [delete\_profile] to confirm.

GUID	GUID-CB8AB869-69E0-4FB7-8067-497EC1ACCC9F
Title	To delete a photo or recorded video
Changes	N update - delete label capitalized
Version	6
Author	AdelK
Status	Released

## General camera settings

GUID	GUID-AC0B28A4-99D7-435B-A752-AA3457A761D1
Title	General camera settings
Changes	For Honami UG.
Version	1
Author	zzVera Qu
Status	Released

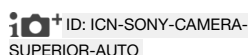
## Capturing modes overview

You can choose from a range of capturing modes. Simply swipe left or right on the camera screen to switch between them.



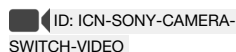
**Manual** [cam\_strings\_capturing\_mode\_manual\_txt]

Manually adjust camera settings such as resolution, white balance and ISO.



**Superior auto** [cam\_strings\_capturing\_mode\_superior\_auto\_cy\_txt]

Optimise your settings to suit any scene.



**Video camera** [cam\_strings\_shortcut\_video\_camera\_txt]

Manually adjust video settings to suit any scene.

💡 To learn more about how to take better photos, go to [support.sonymobile.com](http://support.sonymobile.com).

GUID	GUID-64A042D0-EE80-4E33-99DD-A4E435CA3E57
Title	Capturing modes overview
Changes	Blanc - no camera apps
Version	27
Author	AdelK
Status	Draft

## Auto face detection

The camera automatically detects faces and indicates them with frames. A coloured frame shows which face has been selected for focus. Focus is set to the face closest to the centre of the camera. You can also tap one of the frames to select which face should be in focus.

GUID	GUID-63D9E56D-F38F-4859-BBDB-87F159FC263F
Title	Auto face detection
Changes	wording changed based on UID comm.
Version	5

Author	AlexandraT
Status	Released

## Auto-capturing

Turn on auto-capturing to take pictures automatically using one of the options below.

### Smile Shutter [cam\_strings\_smile\_shutter\_cy\_txt]


Use Smile Shutter™ technology to photograph a face just as it smiles. The camera detects up to five faces and selects one face for smile detection and auto focus. When the selected face smiles, the camera automatically takes a photo.

### Off [cam\_strings\_advanced\_setting\_off\_txt]

When auto-capturing is off, you can take photos using the shutter button or the camera key.

GUID	GUID-4E22C76E-C604-401C-AF90-0F0F17AB64D0
Title	Auto-capturing
Changes	Deleted hand shutter
Version	2
Author	AlexandraT
Status	Released



### To take a photo using Smile Shutter™

- 1 Activate the camera.
- 2 Tap  ID: ICN-SONY-MENU-SETTINGS-L .
- 3 Find and tap **Auto-capturing** [cam\_strings\_shutter\_trigger\_txt] > **Smile Shutter** [cam\_strings\_smile\_shutter\_cy\_txt] .
- 4 When the camera is open and **Smile Shutter** [cam\_strings\_smile\_shutter\_cy\_txt] is turned on, point the camera at your subject. The camera selects which face to focus on.
- 5 The face appears inside a coloured frame and the photo is taken automatically as soon as a smile is detected.
- 6 If no smile is detected, you can press the shutter button to take the photo manually.

GUID	GUID-65983621-42FC-4F42-8CF8-06C2A05ABBE4
Title	To take a photo using Smile Shutter
Changes	ed comments update in title; no camera key
Version	16
Author	AdelK
Status	Draft


## Saving a photo's geographic location

Enable the Save location function to geotag your photos - saving the approximate geographical location as you shoot. The geographical location is determined by wireless networks and GPS technology.

When  ID: ICN-SONY-STATUSBAR-GPS-ON appears on the camera screen, Saving location is turned on but the geographical position has not been found. When  ID: ICN-SONY-CAMERA-GEOTAG-ON appears, Saving location is turned on and the geographical location is available, so the geographical location can be added to your photo. When neither of these two symbols appears, Saving location is disabled.

GUID	GUID-DBEA8510-B4CD-4F62-8720-DA299E7B3EC8
Title	Adding geographical positions to your photos
Changes	Icon error fixed
Version	8
Author	AlexandraT
Status	Released

### To turn on geotagging

- 1 Activate the camera.
- 2 Tap  ID: ICN-SONY-MENU-SETTINGS-L .
- 3 Tap **More** [more\_item\_label] , then tap the slider beside **Save location** [cam\_strings\_geotagging\_txt] to enable or disable the function.
- 4 If you are enabling geotagging, you are prompted to enable Location services if they are not already enabled. Tap **OK** [okay\_action] , then tap the **Location** [location\_settings\_title] slider.

GUID	GUID-1DF05979-1001-4B28-B041-BFB6FFDFA30A
Title	To turn on geotagging

Changes	ed comments update
Version	18
Author	AdelK
Status	Released

## Touch capture

With Touch capture, simply tap anywhere on the camera screen to take a photo.

**On** [cam\_strings\_preview\_always\_txt]

**Front camera only** [cam\_strings\_preview\_only\_front\_txt]

**Off** [cam\_strings\_advanced\_setting\_off\_txt]

GUID	GUID-6F453966-3773-4C86-8B4D-7BA72FEDC47E
Title	Touch capture - Common settings
Changes	Rephrased based on ed. comm.
Version	4.1.1
Author	AlexandraT
Status	Released

## Touch to adjust

Touch the screen to choose an area to focus on while taking pictures.

**Focus only** [cam\_strings\_touch\_to\_focus\_adjust\_exposure\_only\_focus\_txt]

**Focus and brightness** [cam\_strings\_touch\_to\_focus\_adjust\_exposure\_focus\_and\_exposure\_txt]

! This function is available in **Superior auto** [cam\_strings\_capturing\_mode\_superior\_auto\_cy\_txt] mode only.

GUID	GUID-48389605-1D3E-4BBE-AA55-6DAC6CBEBC1
Title	Touch to adjust
Changes	
Version	1
Author	AlexandraT
Status	Released

## Auto photo preview

You can choose to preview photos just after you shoot them.

**On** [cam\_strings\_preview\_always\_txt]

After you shoot a photo, a preview of it appears in the lower right corner of the screen for 3 seconds.

**Front camera only** [cam\_strings\_preview\_only\_front\_txt]

After you shoot a photo with the front camera, a preview of it appears in the lower right corner of the screen for 3 seconds.

**Off** [cam\_strings\_advanced\_setting\_off\_txt]

The photo or video is saved after you shoot it, and no preview appears.

GUID	GUID-B371194F-AA5E-412A-BB97-412E22A9118C
Title	Auto photo preview - Common settings
Changes	for Tuba - on/front camera only/off options only, changed title to Auto photo preview
Version	6
Author	AdelK
Status	Released

## Use Volume key as

You can choose how you want to use the volume key when taking photos.

**Zoom** [cam\_strings\_volumekey\_zoom\_txt]

Use the volume key to zoom in or out.

**Volume** [cam\_strings\_volumekey\_volume\_txt]

Use the volume key to adjust the volume of notifications, ringtones and music.

**Shutter** [cam\_strings\_volumekey\_shutter\_txt]

Use the volume key to take photos.



GUID	GUID-85676E83-211A-436F-9E23-27587379A22F
Title	Use Volume key as - Common settings
Changes	Added (ringtone, notifications, music) according to ed. comments.
Version	2
Author	AlexandraT
Status	Released

## Sound

When you take a photo or start recording a video, the Camera makes a shutter sound. If you use the self-timer, it will make a series of beeps to mark the countdown. You can choose to turn these sounds on or off.

GUID	GUID-067B0476-5597-4B64-B9F2-00842A77A32C
Title	Sound - Common settings
Changes	Wording changed due to func.rev. comments
Version	5
Author	AlexandraT
Status	Released

## Data storage

You can choose to save your data either to a removable SD card or to your device's internal storage.

**Internal storage** [spb\_strings\_gen\_emmc\_txt]

Photos or videos are saved on the device memory.

**SD card** [spb\_strings\_gen\_sd\_card\_txt]

Photos or videos are saved on the SD card.

GUID	GUID-86D0BE1A-D724-4F2A-A75F-87BD85ADF4D6
Title	Data storage - Common settings
Changes	Honami html: delete icons
Version	2
Author	zzXuCindy
Status	Released

## Grid lines

You can use grid lines as a visual aid while shooting to help you find the right composition for your photo.


💡 Grid lines are only shown on the camera screen while shooting, and do not appear in the final photo.

GUID	GUID-4F67F73F-B69B-4A15-A691-73A89F90133A
Title	Grid lines - Common settings
Changes	ed comments update, rewrote topic
Version	2
Author	AdelK
Status	Released


## Quick launch

Use Quick launch settings to launch the camera when the screen is locked.


**Launch only** [cam\_strings\_fast\_capturing\_launch\_only\_txt]

After you drag  ID: ICN-SONY-CAMERA-CAP-MODE-NORMAL inwards, the main camera is launched from sleep mode.

**Launch and capture** [cam\_strings\_fast\_capturing\_launch\_and\_capture\_photo\_txt]

After you drag  ID: ICN-SONY-CAMERA-CAP-MODE-NORMAL inwards, the still camera is launched from sleep mode and a photo is captured.

**Launch and record video** [cam\_strings\_fast\_capturing\_launch\_and\_capture\_video\_txt]

After you drag  ID: ICN-SONY-CAMERA-CAP-MODE-NORMAL inwards, the video camera is launched from sleep mode and starts recording.

**Off** [cam\_strings\_advanced\_setting\_off\_txt]

GUID	GUID-A3E21A95-B04C-455D-95F0-7A70EAA0EF9D
Title	Quick launch - Common settings
Changes	For L and onwards changed icon only
Version	9

Author	zzZhaoJiajing
Status	Released


## To adjust colour and brightness

- 1 Activate the camera.
- 2 Tap  ID: ICN-SONY-MENU-SETTINGS-L > **Colour and brightness** [cam\_colour\_and\_brightness\_txt] .
- 3 Drag the sliders to the desired positions to adjust colour and brightness.

! This setting is only available in the Superior auto and Video camera modes.

GUID	GUID-92AB7802-8082-45A2-89F2-A021AB159589
Title	To adjust colour and brightness
Changes	ed comments update
Version	2
Author	AdelK
Status	Released


## White balance, focus, exposure and shutter speed

White balance, which is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode, adjusts the colour balance according to the lighting conditions. You can also adjust the exposure manually in the -2.0 EV to +2.0 EV range. For example, you can increase the image brightness or decrease the overall exposure by tapping the plus or minus controls accordingly when  ID: ICN-SONY-CAM-WHITE-BALANCE-MAIN is displayed.

Focus and shutter speed can be set for either manual or automatic adjustment.

### White balance


[cam\_strings\_advanced\_setting\_white\_balance\_txt]

 ID: ICN-SONY-CAM-WB-AUTO

### Auto


[cam\_strings\_advanced\_setting\_white\_balance\_auto\_txt]

Adjust the colour balance automatically.

 ID: ICN-SONY-CAMERA-ADVANCED-SETTINGS-WHITE-BALANCE-INCANDESCENT


**Incandescent** [cam\_strings\_advanced\_setting\_white\_balance\_incandescent\_txt]

Adjust the colour balance for warm lighting conditions, such as under light bulbs.

 ID: ICN-SONY-CAMERA-ADVANCED-SETTINGS-WHITE-BALANCE-FLUORESCENT


**Fluorescent** [cam\_strings\_advanced\_setting\_white\_balance\_fluorescent\_txt]

Adjust the colour balance for fluorescent lighting.

 ID: ICN-SONY-CAMERA-ADVANCED-SETTINGS-WHITE-BALANCE-DAYLIGHT

**Daylight** [cam\_strings\_advanced\_setting\_white\_balance\_day\_light\_txt]

Adjust the colour balance for sunny outdoor conditions.

 ID: ICN-SONY-CAMERA-ADVANCED-SETTINGS-WHITE-BALANCE-CLOUDY

**Cloudy** [cam\_strings\_advanced\_setting\_white\_balance\_cloudy\_txt]

Adjust the colour balance for a cloudy sky.

### Focus AF

[cam\_white\_balance\_focusaf\_txt]

 ID: ICN-SONY-FOCUS-AF

Adjust focus automatically.

### Focus MF

[cam\_white\_balance\_focusmf\_txt]

 ID: ICN-SONY-FOCUS-MF

Adjust focus manually.

**SS auto** [cam\_white\_balance\_ssauto\_txt]

 ID: ICN-SONY-SS-AUTO

Adjust shutter speed automatically.

**SS 1/8** [cam\_white\_balance\_ss18\_txt]

SS 1/8 ID: ICN-SONY-SS-18


Adjust shutter speed manually.

GUID	GUID-CCD95519-AFAE-4267-9515-C7C64AEF3A86
Title	White balance - General camera settings
Changes	added shutter speed in title as per UID comments
Version	9
Author	AdelK
Status	Released

## Still camera settings

GUID	GUID-2D0BFF4E-8F39-4AD6-9126-43093042FC18
Title	Still camera settings
Changes	honami html
Version	3
Author	zzXuCindy
Status	Released

### To adjust the still camera settings

- 1 Activate the camera.
- 2 To display all settings, tap  ID: ICN-SONY-MENU-SETTINGS-L .
- 3 Select the setting that you want to adjust, then edit as desired.

GUID	GUID-FD8232A8-DD3A-4B07-9782-F50929353DFB
Title	To adjust the still camera settings
Changes	For M update. Change settings icon
Version	7
Author	zzZsofiaP
Status	Released

## Still camera settings overview

GUID	GUID-D8AFAD06-81E4-446A-B2B8-5F965BC263AB
Title	Still camera settings overview
Changes	Honami Nx UG: Remove the content; keep the title only.
Version	5
Author	zzVera Qu
Status	Released*

## Resolution

Choose between several resolutions and aspect ratios before taking a photo. A photo with a higher resolution has a higher quality, but requires more memory.

Main camera:

**13MP** [cam\_strings\_cam\_resolution\_13mp]

**4128×3096 (4:3)** [cam\_strings\_camera\_resolution\_4128\_3096]

13 megapixel resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution.

**9MP** [cam\_strings\_cam\_resolution\_9mp]

**4920×2204 (16:9)** [cam\_strings\_camera\_resolution\_3920\_2204]

9 megapixel resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays.

**8MP** [cam\_strings\_cam\_resolution\_8mp]

**3264×2448 (4:3)** [cam\_strings\_camera\_resolution\_3264\_2448]

8 megapixel resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution.

**8MP** [cam\_strings\_cam\_resolution\_8mp]

**3840×2160 (16:9)** [cam\_strings\_camera\_resolution\_3840\_2160]

8 megapixel resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays.

**3MP** [cam\_strings\_cam\_resolution\_3mp]

**2048×1536 (4:3)** [cam\_strings\_camera\_resolution\_2048\_1536]

3 megapixel resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution. This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

**2MP** [cam\_strings\_cam\_resolution\_2mp]

**1920×1080 (16:9)** [cam\_strings\_video\_resolution\_1920]

2 megapixel resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays. This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

**VGA** [cam\_strings\_resolution\_vga\_txt]

**640×480 (4:3)** [cam\_strings\_video\_resolution\_vga]

VGA format with 4:3 aspect ratio. This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

Front camera:

**5MP** [cam\_strings\_cam\_resolution\_5mp]

**2592×1944 (4:3)** [cam\_strings\_camera\_resolution\_2592\_1944]

5 megapixel resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution.

**3MP** [cam\_strings\_cam\_resolution\_3mp]

**2560×1440 (16:9)** [cam\_strings\_camera\_resolution\_2560\_1440]

3 megapixel resolution with 16:9 aspect ratio. Suitable for photos that you want to view on widescreen displays.

**2MP** [cam\_strings\_cam\_resolution\_2mp]

**1600×1200 (4:3)** [cam\_strings\_camera\_resolution\_1600\_1200]

2 megapixel resolution with 4:3 aspect ratio. Suitable for photos that you want to view on non-widescreen displays or print in high resolution. This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

**2MP** [cam\_strings\_cam\_resolution\_2mp]

**1920×1080 (16:9)** [cam\_strings\_video\_resolution\_1920]

2 megapixel resolution with 16:9 aspect ratio. Suitable for photos you want to view on widescreen displays. This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

**VGA** [cam\_strings\_resolution\_vga\_txt]

**640×480 (4:3)** [cam\_strings\_video\_resolution\_vga]

VGA format with 4:3 aspect ratio. This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

GUID	GUID-AC210639-63D0-4D71-A124-4E1CA0B3FD99
Title	Resolution - Still camera
Changes	Pine

Version	19
Author	RenataB
Status	Draft

## Self-timer

With the self-timer, you can take a photo without holding the device. Use this function to take self-portraits or group photos with everyone in the photo. You can also use the self-timer if you want to avoid shaking the camera when taking photos.

**10 sec.** [cam\_strings\_self\_timer\_10\_txt]

Set a 10-second delay in taking the photo from when you tap the shutter button or press the camera key.

**3 sec.** [cam\_strings\_self\_timer\_3\_txt]

Set a 3-second delay in taking the photo from when you tap the shutter button or press the camera key.

**Off** [cam\_strings\_advanced\_setting\_off\_txt]

The photo is taken as soon as you tap the shutter button or press the camera key.

GUID	GUID-F58EF0AC-D869-4017-ACFA-0D971DC83DCE
Title	Self-timer - Still camera
Changes	New label included for 3 sec.
Version	7
Author	AlexandraT
Status	Released

## Soft Skin Effect

You can turn on the **Soft Skin Effect** [cam\_strings\_soft\_skin\_effect\_cy\_txt] on your device to make skin tones slightly softened while taking selfies in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] and **Superior auto** [cam\_strings\_capturing\_mode\_superior\_auto\_cy\_txt] capturing modes.

GUID	GUID-9D859BB3-6294-4E07-9A27-8C58E74C0BF6
Title	Soft Skin Effect
Changes	For N update
Version	1
Author	AlexandraT
Status	Released

## Object tracking

When you select an object by touching it in the viewfinder, the camera tracks it for you.

GUID	GUID-6003E2AB-F8E2-4EF9-9601-10634CCA0109
Title	Object tracking - Still camera and Video camera
Changes	for Tuba (created from Focus mode)
Version	1
Author	AdelK
Status	Released

## HDR

Use the HDR (High Dynamic Range) setting to take a photo against strong back light or in conditions where the contrast is sharp. HDR compensates for the loss of detail and produces a picture that is representative of both dark and bright areas.

! This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

GUID	GUID-BA0E0681-02F9-43FD-90AC-C6766538D74E
Title	HDR - Still camera
Changes	Change for Honami. delete the note.
Version	3
Author	zzVera Qu
Status	Released

## ISO

The ISO sensitivity can be set to adjust automatically, or can be manually adjusted to sensitivity settings ranging from 50 to 3200.

! This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

GUID	GUID-EBC172A1-DE26-4D17-84F4-89DFB71D3277
Title	ISO - Still camera

Changes	Changed ranging to "50 to 3200" for Canopus
Version	4.3.4
Author	AlexandraT
Status	Released

## Metering

This function automatically determines a well-balanced exposure by measuring the amount of light striking the subject you want to capture.

**Face** [cam\_strings\_photometry\_face\_txt]

Measures the amount of light on your subject's face, and adjusts the exposure so that the face is neither too dark nor too bright.

**Centre** [cam\_strings\_advanced\_setting\_photometry\_center\_txt]

Determines the centre of the image, and sets the exposure based on the brightness of the subject there.

**Spot** [cam\_strings\_advanced\_setting\_photometry\_spot\_txt]

Adjusts the exposure in a very small part of the subject that you want to capture.


**Touch** [cam\_metering\_touch\_txt]


Adjusts the exposure to the desired part of the subject when you touch the screen.

! This setting is only available in **Manual** [cam\_strings\_capturing\_mode\_manual\_txt] capturing mode.

GUID	GUID-37A6CA5A-3FEC-4530-B7BA-56B28971279D
Title	Metering - Still camera
Changes	Hinoki, Redwood - face/centre/spot/touch
Version	10
Author	AdelK
Status	Draft


## Flash

Use the flash to take photos when lighting conditions are poor or when there is a backlight. The following options are available when you tap the flash icon  ID: ICN-SONY-CAMERA-QUICK-SETTINGS-FLASH-AUTO on the camera screen:

 ID: ICN-SONY-CAMERA-QUICK-SETTINGS-FLASH-AUTO


**Auto** [cam\_strings\_advanced\_setting\_auto\_txt]

The camera automatically determines whether the lighting conditions require the use of a flash.

 ID: ICN-SONY-CAMERA-QUICK-SETTINGS-FLASH-FILL


**Fill flash** [cam\_strings\_advanced\_setting\_flash\_fill\_flash\_txt]

Use this setting when the background is brighter than the subject. This setting removes unwanted dark shadows.

 ID: ICN-SONY-CAMERA-QUICK-SETTINGS-FLASH-RED-EYE-REDUCTION


**Red-eye reduction** [cam\_strings\_advanced\_setting\_flash\_red\_eye\_reduc\_txt]

Reduces the red colour of eyes when taking a photo.

 ID: ICN-SONY-CAMERA-QUICK-SETTINGS-FLASH-OFF

**Off** [cam\_strings\_advanced\_setting\_off\_txt]

The flash is turned off. Sometimes photo quality can be better without the flash, even if lighting conditions are poor. Taking a good photo without using the flash requires a steady hand. Use the self-timer to avoid blurred photos.

 ID: ICN-SONY-CAMERA-PHOTO-LIGHT

**Torch** [cam\_strings\_flash\_torch\_txt]

The flash shines continuously while taking pictures.

GUID	GUID-53732C87-D236-4E9D-A3DB-419A332ADCAA
Title	Flash - Still camera
Changes	Torch entry wording modified
Version	6
Author	AlexandraT
Status	Released

## Video camera settings

GUID	GUID-90BE8273-E40F-403A-A176-CB6A64CFAE44
Title	Video camera settings
Changes	Honami html
Version	2
Author	zzXuCindy

Status	Released
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### To adjust the video camera settings

- 1 Activate the camera.
- 2 Swipe the screen to select  ID: ICN-SONY-CAMERA-SWITCH-VIDEO .
- 3 To display settings, tap  ID: ICN-SONY-MENU-SETTINGS-L .
- 4 Select the setting that you want to adjust, then make your changes.

GUID	GUID-D55F26C3-5C2A-4588-9439-7D6642398DC5
Title	To adjust the video camera settings
Changes	ed comments update
Version	9
Author	AdelK
Status	Released

### Video camera settings overview

GUID	GUID-890099DB-D0D0-43C9-97DB-8036F9450CE1
Title	Video camera settings overview
Changes	for Tapioca; no text change; separated from Video camera settings
Version	1
Author	zzJessicaL
Status	Released*

### Video resolution

Adjust the video resolution for different formats. HD refers to High Definition, while FPS refers to Frames Per Second. A higher FPS rate provides a smoother video, at the cost of a larger file size.

Main camera:

**Full HD (30 fps)** [cam\_strings\_video\_size\_full\_hd\_30fps\_txt]

**1920×1080 (16:9)** [cam\_strings\_video\_resolution\_1920]

Full HD (Full High Definition) format with 30 FPS and 16:9 aspect ratio.

**HD** [cam\_strings\_video\_resolution\_hd\_txt]

**1280×720 (16:9)** [cam\_strings\_video\_resolution\_1280]

HD (High Definition) format with 16:9 aspect ratio.

**VGA** [cam\_strings\_resolution\_vga\_txt]

**640×480 (4:3)** [cam\_strings\_video\_resolution\_vga]

VGA format with 4:3 aspect ratio.

**MMS** [cam\_strings\_video\_size\_mms\_txt]

Record videos suitable for sending in multimedia messages. The recording time of this format is limited so that the video file can fit in a multimedia message.

Front camera:

**Full HD** [cam\_strings\_video\_size\_full\_hd\_txt]

**1920×1080 (16:9)** [cam\_strings\_video\_resolution\_1920]

Full HD (Full High Definition) format with 16:9 aspect ratio.

**HD** [cam\_strings\_video\_resolution\_hd\_txt]

**1280×720 (16:9)** [cam\_strings\_video\_resolution\_1280]

HD (High Definition) format with 16:9 aspect ratio.

**VGA** [cam\_strings\_resolution\_vga\_txt]

**640×480 (4:3)** [cam\_strings\_video\_resolution\_vga]

VGA format with 4:3 aspect ratio.

## MMS [cam\_strings\_video\_size\_mms\_txt]

Record videos suitable for sending in multimedia messages. The recording time of this format is limited so that the video file can fit in a multimedia message.

GUID	GUID-7E69C4F2-7B4D-46FF-8C9B-7026429FB366
Title	Video resolution - Video camera
Changes	Hinoki - no Full HD (60fps)
Version	13
Author	AdelK
Status	Draft

## Auto-capturing (video)

Turn on auto-capturing to take pictures automatically while recording a video. Using the Smile Shutter™ feature the camera automatically takes snapshots of smiling faces while you continue to record your video.

GUID	GUID-D0C83903-4652-4B06-81E4-A149A9A23A47
Title	Auto-capturing (video)
Changes	Legal comment - Smile shutter™ -> Smile Shutter™
Version	2.1.1
Author	TamasB
Status	Released

### To turn on Smile Shutter™ (video)

- 1 Activate the camera.
- 2 Tap  ID: ICN-SONY-MENU-SETTINGS-L .
- 3 Find and tap **Auto-capturing (video)** [cam\_strings\_video\_shutter\_trigger\_txt] > **Smile Shutter** [cam\_strings\_smile\_shutter\_cy\_txt] .


GUID	GUID-CBE6167B-9CC8-4F5D-A556-586F46F79FCB
Title	To turn on Smile shutter (video)
Changes	
Version	1
Author	AlexandraT
Status	Released

## SteadyShot™

When recording a video, it can be difficult to hold the device steady. The stabiliser helps you by compensating for small movements of the hand.

GUID	GUID-BA0386BA-84CF-43F3-8E8E-C2FB51CED9F2
Title	SteadyShot - Video camera
Changes	Honami updated: changed title due to updated SW changed.
Version	4
Author	zzXuCindy
Status	Released

## Torch

Use the torch to provide lighting for videos when ambient lighting conditions are poor or when there is a backlight. The video flash icon  ID: ICN-SONY-CAMERA-PHOTO-LIGHT is available on the video camera screen. Note that the video quality can sometimes be better without a light even if lighting conditions are poor.

 ID: ICN-SONY-CAMERA-PHOTO-LIGHT

**On** [cam\_strings\_advanced\_setting\_on\_txt]

 ID: ICN-SONY-CAMERA-QUICK-SETTINGS-PHOTO-LIGHT-OFF


**Off** [cam\_strings\_advanced\_setting\_off\_txt]

GUID	GUID-22275FDC-E9F8-4B46-A010-CF9A49DE8F58
Title	Flashlight - Video camera
Changes	replaced flashlight with torch acc. to ed. comm
Version	4
Author	AlexandraT
Status	Released

### Further Camera support information

Use the Help menu to search for camera-related tests and other useful information. To access support, follow the steps below.



- 1 Open the camera application.
- 2 Tap  ID: ICN-SONY-MENU-SETTINGS-L then tap **More** [more\_item\_label] > **Help** [help\_and\_feedback]

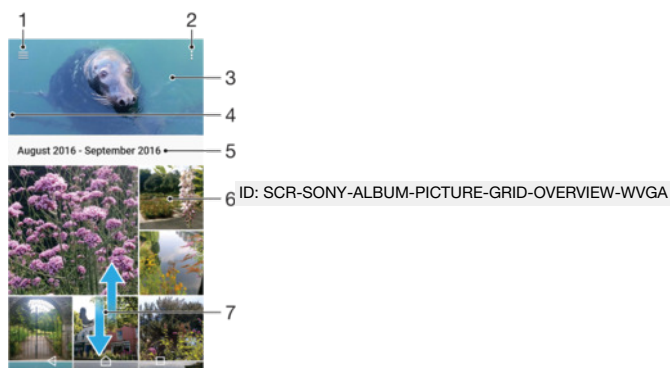
GUID	GUID-5664C32B-FE5D-4EA3-961B-362C885EB2CC
Title	Further Camera support information
Changes	
Version	1
Author	AlexandraT
Status	Released


# Photos and videos in Album

GUID	GUID-C9C9DC20-84F0-433F-9E0C-58124EC6DC3F
Title	Photos and videos in Album
Changes	UG Next Step Xperia
Version	2
Author	zzPengLeon
Status	Released

## Viewing photos and videos





Use the Album application to view photos and play videos that you've taken with your camera, or to view similar content that you've saved to your device. All photos and videos are displayed in a chronologically ordered grid.



- 1 Tap  ID: ICN-SONY-APP-CALENDAR-L to open the Album home screen menu
- 2 View menu options
- 3 A slideshow of all your photos and videos, or of those added to favourites
- 4 Drag the left edge of the screen to the right to open the Album home screen menu
- 5 The date of items in the group
- 6 Tap a photo or video to view it
- 7 Scroll up or down to view content

GUID	GUID-0C711360-DD0E-4CB8-ACA5-9A658EE68F7D
Title	Viewing photos and videos
Changes	for Kugo
Version	11
Author	AdelK
Status	Released

### To view photos and videos

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Album** [album\_app\_name\_txt] .
  - 3 Tap a photo or video that you want to view. If prompted, tap  ID: ICN-SONY-SEMC-MUSIC-PLAY-NORMAL .
  - 4 Flick left to view the next photo or video. Flick right to view the previous photo or video.
-  To set the screen to rotate automatically when turned sideways, tap **Rotate the contents of the screen** [display\_auto\_rotate\_rotate] under **Settings** [settings\_label\_launcher] > **Display** [display\_settings\_title] > **When device is rotated** [display\_auto\_rotate\_title] .
-  The Album application may not support all file formats. For more information about supported file formats and the use of multimedia (audio, image and video) files, download the White paper for your device at [www.sonymobile.com/support/](http://www.sonymobile.com/support/).

GUID	GUID-9E9154B9-0E5F-460C-9ED7-78C88771BEC4
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Title	To view photos and videos
Changes	label fix due to resource file update
Version	18
Author	AdelK
Status	Released

### To change the size of the thumbnails

- When viewing thumbnails of photos and videos in Album, spread two fingers apart to zoom in, or pinch two fingers together to zoom out.


GUID	GUID-CEAF453F-B0F8-41B0-822B-CA2B33FDC1FF
Title	To change the size of the thumbnails
Changes	For HTML Next Step Xperia (Honami)
Version	4
Author	zzPengLeon
Status	Released

### To zoom a photo

- When you are viewing a photo, spread two fingers apart to zoom in, or pinch two fingers together to zoom out.


GUID	GUID-FA6FB193-0FB8-4C87-9768-B43CEFB44A0
Title	To zoom a photo
Changes	For HTML Next Step Xperia (Honami)
Version	7
Author	zzPengLeon
Status	Released

### To watch a slideshow of your photos

- When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-KEY-MENU > **Slideshow** [album\_option\_slideshow\_txt] to start playing all the photos in an album.
- Tap a photo to end the slideshow.


GUID	GUID-ED692E31-B1E1-4A66-BA4A-3E41B1CAC491
Title	To watch a slideshow of your photos
Changes	label fix due to resource file update
Version	7
Author	AdelK
Status	Released

### To play a video

- In Album, find and tap the video that you want to play.
- Tap  ID: ICN-SONY-SEMC-MUSIC-PLAY-NORMAL .
- If the playback controls are not displayed, tap the screen to display them. To hide the controls, tap the screen again.

GUID	GUID-F785DB32-33A8-44C6-AD5C-001BC1E7C4A7
Title	To play a video
Changes	Video and Just Once steps deleted for Tuba
Version	14
Author	zzAdriennP
Status	Released

### To pause a video

- When a video is playing, tap the screen to display the controls.
- Tap  ID: ICN-SONY-SEMC-MUSIC-PAUSE-NORMAL .

GUID	GUID-2F1D89FD-3370-4BD6-872E-6628B924E265
Title	To pause a video
Changes	label fix due to resource file update
Version	3
Author	AdelK
Status	Released

### To fast-forward and rewind a video

- When a video is playing, tap the screen to display the controls.
- Drag the progress bar marker left to rewind, or right to fast-forward.

GUID	GUID-A785999B-662F-4020-8B3F-69AAF7D57C5E
Title	To fast forward and rewind a video
Changes	ed comments update
Version	4
Author	AdelK

Status	Released
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## To adjust the sound volume of a video

- Press the volume key up or down.

GUID	GUID-27C5332E-2A2B-47EE-AB0C-18F12067FDB8
Title	To adjust the volume of a video
Changes	edited according to functional review comments
Version	4
Author	AdelK
Status	Released

## Album home screen menu

From the Album home screen menu you can browse your photo albums, including photos and videos taken using special effects, as well as content that you have shared online via services such as Picasa™ and Facebook. Once you are logged in to such platforms, you can manage content and view online images. From the Album application you can also add geotags to photos, perform basic editing tasks, and use methods such as Bluetooth® wireless technology and email to share content.



- Return to the Album application home screen to view all content
- View all photos and videos taken with your device's camera
- View all photos and videos saved on your device in different folders
- View all videos saved on your device
- View your photos on a map or in Globe view
- View your favourite photos and videos
- Open the settings menu for the Album application
- Open web support
- View photos from online services

GUID	GUID-273C2005-04A8-41C1-9425-B2C4ACCD8120
Title	Album home screen menu
Changes	Hinoki, no home network
Version	10
Author	AdelK
Status	Draft

## To view photos from online services in Album

- From your **Home screen** [preference\_title\_home\_wallpaper] , tap ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- Find and tap **Album** [album\_app\_name\_txt] , then tap ID: ICN-SONY-APP-CALENDAR-L .
- Tap the desired online service, then follow the on-screen instructions to get started. All available online albums that you have uploaded to the service are displayed.
- Tap any album to view its content, then tap a photo in the album.
- Flick left to view the next photo or video. Flick right to view the previous photo or video.

GUID	GUID-822B8B05-A1D8-4FCB-8493-04B397CC3B83
Title	To view photos from online services in Album

Changes	label fix due to resource file update
Version	12
Author	AdelK
Status	Released


## Sharing and managing photos and videos

You can share photos and videos that you've saved on your device. You can also manage them in different ways. For example, you can work with photos in batches, delete photos and link them to contacts. If you have lots of photos saved on your device, it's a good idea to regularly transfer them to a computer or to an external storage device in order to avoid any unpredictable loss of data. Doing so also frees up more space on your device. See *Managing files using a computer* on page 61.

- ! You might not be able to copy, send or transfer copyright-protected items. Also, some items may not send if the file size is too large.


GUID	GUID-ADC46697-50D7-4C66-978F-F384F4DA0D8D
Title	Sharing and managing photos and videos
Changes	Description updated
Version	7
Author	AdamS
Status	Released

### To share a photo or video

- 1 In Album, find and tap the photo or video that you want to share.
- 2 Tap the screen to display the toolbars, then tap  ID: ICN-SONY-HOME-TAP-APP-SHARE .
- 3 Tap the application that you want to use to share the photo, then follow the steps to send it.


GUID	GUID-8FD74D8D-4AAA-41BA-B121-428EEABE725B
Title	To share a photo or video
Changes	label fix due to resource file update
Version	9
Author	AdelK
Status	Released

### To use a photo as a contact picture

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-KEY-MENU > **Use as** [album\_options\_use\_as\_txt] > **Contact photo** [description\_contact\_photo] .
- 2 Select a contact, then edit the photo as desired.
- 3 Tap **SAVE** [menu\_save] .


GUID	GUID-2D55DBAF-01F3-4899-B600-CFC1C77B0972
Title	To use a photo as a contact picture
Changes	N update and above
Version	15
Author	AdelK
Status	Released

### To use a photo as wallpaper

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-KEY-MENU > **Use as** [album\_options\_use\_as\_txt] > **Wallpaper** [album\_set\_as\_wallpaper\_txt] .
- 2 Follow the instructions on the screen.

GUID	GUID-E34C413D-B8EF-4053-B7A7-3A241D6CB8CA
Title	To use a photo as wallpaper
Changes	label fix due to resource file update
Version	10
Author	zzWangHerman
Status	Released

### To rotate a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-KEY-MENU .
- 2 Tap **Rotate** [album\_option\_rotate\_right\_txt] , then select an option. The photo is saved in the new orientation.

GUID	GUID-FC0207B6-9145-4A5C-87BC-01B5969CC3D1
Title	To rotate a photo
Changes	label fix due to resource file update
Version	9
Author	AdelK

Status	Released
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### To delete a photo or video


- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap

 ID: ICN-SONY-MENU-DELETE .

- 2 Tap **DELETE** [delete\_profile] .

GUID	GUID-1EECE26E-E89A-4E66-8B11-9441E0D8B89D
Title	To delete a photo or video
Changes	N update - delete label capitalized
Version	8
Author	AdelK
Status	Released

### To work with batches of photos or videos in Album

- 1 When viewing thumbnails of photos and videos in Album, touch and hold an item until it is highlighted.
- 2 Tap other items that you want to work with to select them. If you want to select all items, tap  ID: ICN-SONY-KEY-MENU , then tap **Select all** [album\_options\_select\_all] .
- 3 Use the tools in the toolbar to work with your selected items.

GUID	GUID-5199D8F4-B9B0-4E8C-89D7-56DB01A9A010
Title	To work with batches of photos or videos in Album
Changes	label fix due to resource file update
Version	12
Author	AdelK
Status	Released


## Editing photos with the Photo editor application

You can edit and apply effects to original photos that you've taken with your camera. For example, you can change the light effects. After you save the edited photo, the original unchanged version of the photo remains on your device.

GUID	GUID-B1DA6E8A-68DF-40B6-9BF2-391C18E01285
Title	Editing photos with the Photo editor application
Changes	
Version	1
Author	zzPengLeon
Status	Released




### To edit a photo

- When you are viewing a photo, tap the screen to display the toolbars, then tap

 ID: ICN-SONY-ALBUM-EDIT .

GUID	GUID-3256B4EF-EC78-4F73-BB9F-2574825B4B99
Title	To edit a photo
Changes	Valid from Honami only label chagned
Version	3
Author	zzPengLeon
Status	Released





### To crop a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-ALBUM-EDIT .
- 2 If prompted, select **Photo editor** [photoeditor\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-ALBUM-CROP > **Crop** [album\_option\_crop\_txt] .
- 4 Tap **Crop** [clipper\_menu\_crop] to select an option.
- 5 To adjust the crop frame, touch and hold the edge of the crop frame. When the circles at the edges disappear, drag inward or outward to resize the frame.
- 6 To resize all sides of the crop frame at the same time, touch and hold one of the four corners. When the circles at the edges disappear, drag the corner accordingly.
- 7 To move the crop frame to another area of the photo, touch and hold inside the frame, then drag it to the desired position.
- 8 Tap  ID: ICN-SONY-TEXT-INPUT-LIGHT-ENTER .
- 9 To save a copy of the cropped photo, tap **SAVE** [menu\_save] .

GUID	GUID-C8189FB3-D445-4117-B326-AEDB6E254373
Title	To crop a photo
Changes	N update - save label capitalized



Version	15
Author	AdelK
Status	Released

### To apply special effects to a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-ALBUM-EDIT .
- 2 If prompted, select **Photo editor** [photoeditor\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-ALBUM-EDIT-COLOUR-ADJUSTMENT ,  ID: ICN-SONY-ALBUM-EDIT-FACE-CORRECTION or  ID: ICN-SONY-ALBUM-EDIT-EXPOSURE , then select an option.
- 4 Edit the photo as desired, then tap **SAVE** [menu\_save] .



GUID	GUID-1D6C2B88-4A95-4AAE-AA9E-16AECFCCD042
Title	To apply special effects to a photo
Changes	N update - save label capitalized
Version	6
Author	AdelK
Status	Released

### To add a photo frame effect to a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-ALBUM-EDIT .
- 2 If prompted, select **Photo editor** [photoeditor\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-ALBUM-ADD-FRAME , then select an option.
- 4 To save a copy of the edited photo, tap **SAVE** [menu\_save] .



GUID	GUID-07A7F9DD-010A-403E-9F86-A9576C8AA734
Title	To improve a photo using advanced settings
Changes	N update - save label capitalized, updated icon in step 3
Version	5
Author	AdelK
Status	Released

### To adjust the light settings for a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-ALBUM-EDIT .
- 2 If prompted, select **Photo editor** [photoeditor\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-ALBUM-EDIT-EXPOSURE , then select an option and edit as desired.
- 4 To save a copy of the edited photo, tap **SAVE** [menu\_save] .

GUID	GUID-686F7515-649E-421F-B93B-97C5B2523497
Title	To adjust the light settings for a photo
Changes	N update, save label capitalized
Version	5
Author	AdelK
Status	Released

### To set the saturation level of colours in a photo

- 1 When you are viewing a photo, tap the screen to display the toolbars, then tap  ID: ICN-SONY-ALBUM-EDIT .
- 2 If prompted, select **Photo editor** [photoeditor\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-ALBUM-EDIT-COLOUR-ADJUSTMENT , then select an option.
- 4 To save a copy of the edited photo, tap **SAVE** [menu\_save] .

GUID	GUID-252B51B6-E5F7-4224-91A1-B97F7DA007B4
Title	To set the saturation level of colours in a photo
Changes	N update - label capitalized
Version	4
Author	AdelK
Status	Released


## Editing videos with the Video editor application

You can edit videos that you've taken with your camera. For example, you can trim a video to the desired length or adjust the speed of a video. After you save the edited video, the original unchanged version of the video remains on your device.

GUID	GUID-76C8384D-F079-4406-B47B-AAD555DB8D0D
Title	Editing videos with the Video editor application
Changes	M 6.0 Update Movie Creator changed to Video editor in the title
Version	2


Author	zzAdriennP
Status	Released

### To trim a video

- 1 In the Album, find and tap the video that you want to edit.
- 2 Tap the screen to display the toolbars, then tap  ID: ICN-SONY-MOVIE-EDIT .
- 3 If prompted, select **Video Editor** [movie\_creator\_strings\_new\_application\_name\_txt] then tap **Trim** [movie\_creator\_strings\_trim\_txt] .
- 4 To move the trim frame to another part of the timeline, touch and hold the edge of the trim frame and drag it to the desired position, then tap **Apply** [movie\_creator\_strings\_apply\_txt] .
- 5 To save a copy of the trimmed video, tap **SAVE** [menu\_save] .


GUID	GUID-53EB1D7A-255D-4653-AF52-3294EF6CA215
Title	To trim a video
Changes	N update, save label capitalized
Version	5
Author	AdelK
Status	Released

### To adjust the speed of a video

- 1 In the Album, find and tap the video that you want to play.
- 2 Tap the screen to display the toolbars, then tap  ID: ICN-SONY-MOVIE-EDIT .
- 3 If prompted, select **Video Editor** [movie\_creator\_strings\_new\_application\_name\_txt] then tap **Speed** [movie\_creator\_strings\_speed\_txt] .
- 4 Select an option, then touch and hold the edge of the timeline and drag it to the desired position and tap **Apply** [movie\_creator\_strings\_apply\_txt] .
- 5 To save a copy of the edited video, tap **SAVE** [menu\_save] .

GUID	GUID-3FA8828E-2299-4DEE-9905-6C5C29D0C7A1
Title	To adjust the speed of a video
Changes	N update, save label capitalized
Version	6
Author	AdelK
Status	Released

### To capture a photo from a video

- 1 In the Album, find and tap the video that you want to play.
- 2 Tap the screen to display the toolbars, then tap  ID: ICN-SONY-MOVIE-EDIT .
- 3 If prompted, select **Video Editor** [movie\_creator\_strings\_new\_application\_name\_txt] then tap **Photo Capture** [movie\_creator\_strings\_photo\_capture\_txt] .
- 4 With the help of the arrows, or by dragging the marker on the progress bar, select the preferred frame that you want to capture, then tap **Save** [movie\_creator\_strings\_save\_txt] .

GUID	GUID-8B6DADEB-AC01-41E3-94A9-62F608833740
Title	To capture a photo from a video
Changes	Step 2 reduced, Step 3 added "if prompted select Video Editor, then tap Photo Capture." Rewrote last step to better reflect the UI.
Version	3
Author	SzilviaS
Status	Released

## Hiding photos and videos

You can hide any photos and videos from the Album home screen. Once photos and videos are hidden from the Album home screen, they can only be viewed from the Hidden folder.

GUID	GUID-386C4699-7EA8-4FC9-BB4D-3918A26E20F5
Title	Hiding photos and videos
Changes	created from Jasmine and valid for all projects onwards including L update
Version	1
Author	zzWangHerman



Status	Released
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### To hide a photo or video

- 1 In Album, find and tap the photo or video that you want to hide.
- 2 Tap the screen to display the toolbars, then tap **⋮** ID: ICN-SONY-KEY-MENU .
- 3 Tap **Hide** [album\_option\_hide\_txt] > **OK** [okay\_action] .

GUID	GUID-7BC34C08-622A-4455-A573-73CAD13E4947
Title	To hide a photo or video
Changes	label fix due to resource file update
Version	2
Author	AdelK
Status	Released

### To view your hidden photos and videos

- 1 In Album, tap **≡** ID: ICN-SONY-APP-CALENDAR-L , then tap **Hidden** [album\_drawer\_title\_hidden] .
- 2 Tap a photo or video to view it.
- 3 Flick left to view the next photo or video. Flick right to view the previous photo or video.

GUID	GUID-E1BC3F27-B437-4BB5-A6FB-9DED71243CA7
Title	To view your hidden photos and videos
Changes	label fix due to resource file update
Version	3
Author	AdelK
Status	Released

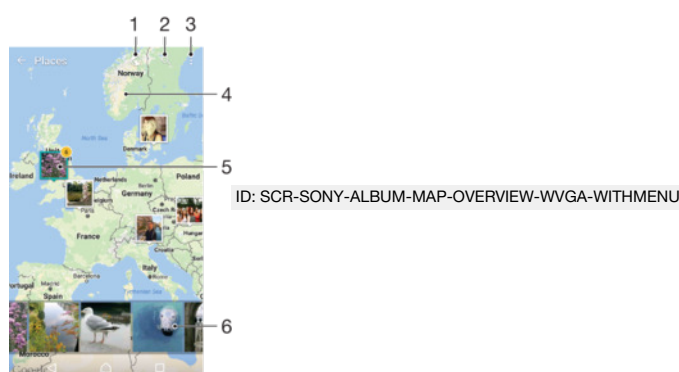
### To unhide a photo or video

- 1 In Album, tap **≡** ID: ICN-SONY-APP-CALENDAR-L , then tap **Hidden** [album\_drawer\_title\_hidden] .
- 2 Tap a photo or video that you want to unhide.
- 3 Tap the screen to display the toolbars, then tap **⋮** ID: ICN-SONY-KEY-MENU .
- 4 Tap **Don't hide** [album\_option\_unhide\_txt] .

GUID	GUID-A1240923-DCB1-4F9D-928E-ECD7735269EB
Title	To unhide a photo or video
Changes	label fix due to resource file update
Version	3
Author	AdelK
Status	Released

## Viewing your photos on a map

Adding location information to photos is referred to as geotagging. You can view and tag your photos on a map and show friends and family where you were when you took a particular photo. See *Saving a photo's geographic location* on page 151 for more information.




- 1 View geotagged photos in Globe view
- 2 Search a location on the map
- 3 View menu options
- 4 Double tap to zoom in. Pinch to zoom out. Drag to view different parts of the map
- 5 A group of photos or videos geotagged with the same location

6 Thumbnails of the selected group of photos or videos. Tap an item to view it in full screen

GUID	GUID-5F3D09DC-6D63-40EB-AE7D-A1D4B8B0ABE3
Title	Viewing your photos on a map
Changes	ed comments update, moved notes to other topics
Version	13
Author	AdelK
Status	Released



### To add or edit the geotag of a photo


- 1 When you are viewing a photo, tap the screen to display the toolbars.
- 2 Tap  ID: ICN-SONY-KEY-MENU , then tap **Add geotag** [album\_options\_add\_geotag\_txt] or **Edit geotag** [album\_options\_edit\_geotag\_txt] to open the map screen.
- 3 Tap on the map to set the location for the photo.
- 4 To reset the location for the photo, tap the new location on the map.
- 5 When you are finished, tap **OK** [gui\_ok\_txt] .

💡 If you have turned on location detection and activated geotagging in the camera, you can tag your photos directly for map viewing at a later stage.

GUID	GUID-94B6D803-A114-4058-AF8D-CB219961DD33
Title	To add or edit the geotag of a photo
Changes	ed comments update, added note
Version	6
Author	AdelK
Status	Released




### To view geotagged photos on a map

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Album** [album\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Places** [drawer\_item\_title\_location] .
- 4 Tap the photo that you want to view on a map.

💡 If several photos were taken at the same location, only one of them appears on the map. The total number of photos appears in the top right corner, for example,  ID: ICN-SONY-ALBUM-PHOTO-GROUP . To view all photos in the group, tap the cover photo and then tap one of the thumbnails at the bottom of the screen.

GUID	GUID-6ED5D2BE-F4C3-4957-B8EE-544F2EB007F2
Title	To view geotagged photos on a map
Changes	added note
Version	12
Author	AdelK
Status	Released

### To view geotagged photos on a globe

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Album** [album\_app\_name\_txt] .
- 3 Tap  ID: ICN-SONY-APP-CALENDAR-L , then tap **Places** [drawer\_item\_title\_location] >  ID: ICN-SONY-EARTH .
- 4 Tap the photo that you want to view on a globe.

GUID	GUID-058FF9EC-CDBF-414A-AC0B-2C89C9791CE0
Title	To view geotagged photos on a globe
Changes	label fix due to resource file update
Version	5
Author	AdelK
Status	Released

### To change the geotag of a photo

- 1 When viewing a photo on the map in Album, touch and hold the photo until its frame turns blue, then tap the desired location on the map.
- 2 Tap **OK** [gui\_ok\_txt] .

GUID	GUID-C563C5E8-4E10-4BD9-A348-08F1A4A400DB
Title	To change the geotag of a photo
Changes	For HTML Next Step Xperia (Honami)

Version	2
Author	zzPengLeon
Status	Released

### To change the map view

- When viewing the map in Album, tap  ID: ICN-SONY-KEY-MENU , then switch between **Classic view** [album\_options\_map\_view\_classic\_txt] and **Satellite view** [album\_options\_map\_view\_satellite\_txt] .

GUID	GUID-000937D7-8E92-43F6-9EBD-157D5D4D21EB
Title	To change the map view
Changes	label fix due to resource file update
Version	6
Author	AdelK
Status	Released

# Videos

GUID	GUID-E90BB270-DDA0-44D1-A75B-BF0BEAAF4EC9
Title	Videos
Changes	
Version	1
Author	zzTan Nellie
Status	Released


## The Video application

Use the Video application to play movies and other video content that you've saved or downloaded to your device. The application also serves as a TV programme guide with the option to show detailed programme information and related content, including social media posts about the programme you are interested in. You can use the application as a fully functioning remote controller with your compatible home device. You can also play your movies on other devices that are connected to the same network or saved in the cloud.

- ! Some video files may not be playable in the Video application. The availability of the TV programme guide and the remote controller vary by market and connected device.

GUID	GUID-34487455-EEAA-4797-A93E-9F5D3FB7F00E
Title	The Video & TV SideView application
Changes	ed comments update, fixed wording in note
Version	8
Author	AdelK
Status	Released






- 1 Tap  ID: ICN-SONY-APP-CALENDAR-L to open the Video home screen menu
- 2 View the programme guide
- 3 Refresh content
- 4 Remote controller
- 5 Search content
- 6 Switch between viewing the contents of your library, Popular programmes, On Air programmes, Films, TV Series, and Recommended programmes
- 7 Drag the left edge of the screen to the right to open the menu, browse content and adjust settings
- 8 Tap a programme to get detailed information and related content

GUID	GUID-33B65899-D71B-4F7F-9F49-CD7D5F53E95C
Title	Overview of Video & TV SideView
Changes	N update
Version	18
Author	AdelK



### To use your device as a remote controller

To use your device as a remote controller with another compatible home network device, you first need to pair the two devices. In order to do this, both devices need to be connected to the same network. For more information on compatible devices, visit *Compatible device list*.

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Video** [app\_name\_video] .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L to open the home screen menu, then tap **Add device** [irremote\_add\_device\_view\_title\_txt] .
- 3 Select the home device from the list.
- 4 Enter the registration number shown on the home device and follow the instructions to finish pairing.
- 5 After the successful pairing, the  ID: ICN-SONY-TTVIDEOSIDEVIEW-REMOTE icon for the remote controller function appears. You can now use your device as a fully functional remote controller for the home device.





GUID	GUID-AB79BCC4-7A3C-4A4E-99E0-60F732D03F92
Title	To use your device as a remote controller
Changes	label fix due to resource file update
Version	2
Author	AdelK
Status	Released

### To change settings

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Video** [app\_name\_video] .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L to open the home screen menu, then tap **Settings** [settings\_label] .
- 3 Change the settings as desired.


GUID	GUID-43457299-FEB5-4603-8FCD-2704516C40E1
Title	To change settings
Changes	label fix due to resource file update
Version	6
Author	AdelK
Status	Released

### To play a video

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Video** [app\_name\_video] .
- 2 Find and tap the video that you want to play. If the video is not displayed on the screen, tap  ID: ICN-SONY-APP-CALENDAR-L to open the home screen menu, then find and tap the video that you want to play.
- 3 To display or hide the controls, tap the screen.
- 4 To pause playing, tap  ID: ICN-SONY-SEMC-MUSIC-PAUSE-NORMAL . To resume playing, tap  ID: ICN-SONY-SEMC-MUSIC-PLAY-NORMAL .
- 5 To rewind, drag the progress bar marker to the left. To fast-forward, drag the progress bar marker to the right.

GUID	GUID-BB3F685B-DC8C-4C9A-8988-347CC7F28D2B
Title	To play a video
Changes	label fix due to resource file update
Version	7
Author	AdelK
Status	Released


### To change the sound settings while a video is playing

- 1 While a video is playing, tap the screen to display the controls.
- 2 Tap  ID: ICN-SONY-KEY-MENU > **Audio settings** [mvp\_option\_sound\_effect\_txt] , then change the settings as desired.

GUID	GUID-2E2A3369-4370-493A-A9AD-8A797853C20A
Title	To change the sound settings while a video is playing
Changes	N update, 3rd step removed
Version	6
Author	AdelK

Status	Released
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### To share a video

- 1 When a video is playing, tap  ID: ICN-SONY-KEY-MENU , then tap **Share** [share] .
- 2 Tap the application that you want to use to share the selected video, then follow the instructions provided.

GUID	GUID-FA1344A1-1D81-4746-8FC6-5ECD464F44E6
Title	To share a video
Changes	label fix due to resource file update
Version	6
Author	AdelK
Status	Released

## Transferring video content to your device

Before you start using the Video application, it's a good idea to transfer movies, TV shows and other video content to your device from other devices, such as a computer. There are several ways to transfer your content:



- For Windows® only: Connect your device to a computer using a USB Type-C™ [USB Type-C-tm] cable and drag and drop the video files directly using the file manager application on the computer. See *Managing files using a computer* on page 61.
- If you have a PC or an Apple® Mac® computer, use Xperia™ Companion to organise content and transfer video files to your device.

GUID	GUID-9080C420-CE7F-46A5-9E3D-7B1032A74172
Title	Transferring video content to your device
Changes	for devices with USB type-c
Version	7
Author	AdelK
Status	Released

## Managing video content




GUID	GUID-1D0AD156-8864-431A-87A7-E5004C2ABF6C
Title	Managing video content
Changes	From Honami
Version	1
Author	zzTan Nellie
Status	Released

### To view movie information

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Video** [app\_name\_video] .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L to open the home screen menu, then tap **Mobile device** [udoc\_trans\_video\_mobile\_device] .
- 3 Browse through the different categories and find the desired video.
- 4 Tap the video thumbnail.

GUID	GUID-C90DB6C6-1213-4A7F-B71E-0EFA1B841361
Title	To view video information
Changes	label fix due to resource file update
Version	5
Author	AdelK
Status	Released

### To delete a video

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap **Video** [app\_name\_video] .
- 2 Tap  ID: ICN-SONY-APP-CALENDAR-L to open the home screen menu, then tap **Mobile device** [udoc\_trans\_video\_mobile\_device] .
- 3 Browse through the different categories and find the desired video.
- 4 Tap the video thumbnail, then tap  ID: ICN-SONY-CIRCLED-DELETE .
- 5 Tap **Delete** [delete] again to confirm.

GUID	GUID-FF4AE431-C65B-4F9C-9E9A-BD782D59D6A6
Title	To delete a video
Changes	label fix due to resource file update
Version	7
Author	AdelK



# Connectivity

GUID	GUID-2DE0CED8-8C54-45E2-BBCA-EB06A8978D22
Title	Connectivity
Changes	
Version	1
Author	JorgenL
Status	Released


## Mirroring the screen of your device wirelessly on a TV

You can use the Screen mirroring feature to show the screen of your device on a TV or other large display without using a cable connection. Wi-Fi Direct™ technology creates a wireless connection between the two devices, so you can sit back and enjoy your favourite photos from the comfort of your couch. You can also use this feature to listen to music from your device using the TV's speakers.

- ! When using Screen mirroring, the image quality may sometimes be negatively impacted if there is interference from other Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] networks.

GUID	GUID-EC8A4F11-748F-498C-B076-D53B371F169A
Title	Mirroring the screen of your device wirelessly on a TV
Changes	TM instead of R
Version	11
Author	RenataB
Status	Released


### To mirror the screen of your device on a TV screen

- 1 TV: Follow the instructions in the User guide of your TV to turn on the Screen mirroring function.
- 2 Your device: From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-  
HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Device connection** [device\_connection] > **Screen mirroring** [wfd\_strings\_xperia\_settings\_title\_txt] .
- 4 Tap **START** [start\_capital] .
- 5 Tap **OK** [ok] and select a device.

- ! Your TV must support Screen mirroring based on Wi-Fi CERTIFIED Miracast™ for the function to work. If your TV does not support Screen mirroring, you may need to purchase a wireless display adapter separately. Also, when using Screen mirroring, do not cover the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] antenna area of your device.

GUID	GUID-43EA3640-D708-402E-A0DD-8C011F488422
Title	To mirror your device screen on a TV
Changes	Editorial comment implemented
Version	14
Author	DoraM
Status	Released

### To stop screen mirroring between devices

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Device connection** [device\_connection] > **Screen mirroring** [wfd\_strings\_xperia\_settings\_title\_txt] .
- 3 Tap **Disconnect** [wfd\_strings\_notification\_disconnect\_btn\_txt] , then tap **OK** [ok] .

GUID	GUID-0FA1AB89-1773-45C0-9AD1-65CB6B8F80D2
Title	To stop screen mirroring between devices
Changes	For Kugo - label/icon corrections
Version	3
Author	SzilviaM
Status	Released

## Connecting your device to USB accessories

You can use a USB Type-C™ [USB Type-C-tm] host adapter to connect your device to USB accessories such as USB mass storage devices, game controllers, USB keyboards



and USB mice. If the USB accessory has a USB Type-C [USB Type-C] connector, a USB Type-C [USB Type-C] host adapter is not necessary.

USB Type-C [USB Type-C] host adapters are sold separately. Sony does not guarantee that all USB accessories are supported by your device.

- ! This device has a capless USB Type-C [USB Type-C] port. If your device gets exposed to water, ensure that the port is completely dry before connecting a USB Type-C [USB Type-C] cable.

GUID	GUID-4CF7C43F-F193-4D46-B0C4-4DBB202DB44A
Title	Connecting your device to USB peripherals
Changes	Host adapter changed to host adapter (editorial request)
Version	9
Author	DoraM
Status	Released

### To access content on a USB mass storage device using a USB Type-C™ [USB Type-C-tm] host adapter

- 1 Attach the USB Type-C [USB Type-C] host adapter to your device, then connect the adapter to the USB mass storage device.
- 2 To access files and folders on the USB storage device, use a file manager app such as File Commander.

- 💡 You can also open the relevant media application on your device to view content directly. For example, you can open the Album application to view photos stored on USB mass storage devices.

GUID	GUID-02503928-B41D-4F3B-99CF-D8865CCF3F5E
Title	To access content on a USB mass storage device using a USB host adapter
Changes	KEYAKI - step 2 and 3 deleted due to a functional review comment (USB would be automatically detected, there's no Detect USB device option)
Version	4.1.4
Author	DoraM
Status	Draft

### To disconnect a USB mass storage device

- 1 To open the Notification Panel, drag the status bar downwards.
- 2 Tap the drop-down arrow beside **Android System** [android\_system\_label] .
- 3 Tap **EJECT** [ext\_media\_unmount\_action] in the drop-down list.
- 4 Detach the USB Type-C™ [USB Type-C-tm] host adapter from your device.

- 💡 If the notification does not appear, tap **Settings** [settings\_label] > **Storage & memory** [settings\_storage\_memory\_title\_txt] > ⋮ ID: ICN-SONY-KEY-MENU > **Advanced** [home\_settings\_advanced\_category] > **Storage** [cleaner\_storage\_title] > ▲ ID: ICN-SONY-EJECT3 next to **Portable storage** [storage\_external\_title] .

GUID	GUID-FB59B043-77D6-474A-8A96-B17ED1C501B5
Title	To safely remove a USB mass storage device connected using a USB Host adapter
Changes	KEYAKI Tip added due to a functional review comment
Version	3.1.4
Author	DoraM
Status	Draft

### To connect a USB accessory using a USB Type-C™ [USB Type-C-tm] host adapter


- 1 Attach the USB Type-C [USB Type-C] host adapter to your device, then connect the adapter to the USB accessory.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap ⋮ ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Device connection** [device\_connection] > **USB Connectivity** [usb\_strings\_usb\_connectivity\_txt] > **Detect USB device** [quick\_settings\_detect\_usb\_device\_label] .

- ! Additional steps or software may be required to set up game controllers, USB audio and USB Ethernet accessories. Sony does not guarantee that all USB accessories are supported by your device.

GUID	GUID-AB0F8C97-F8E3-444B-9B26-B781A6CFA405
Title	To connect USB accessories using a USB host adapter
Changes	Host adapter changed to host adapter (editorial request)
Version	4

Author	DoraM
Status	Released

To connect a USB Type-C™ [USB Type-C-tm] accessory using a USB Type-C [USB Type-C] connector

- 1 Attach the USB Type-C [USB Type-C] connector of the USB Type-C [USB Type-C] accessory to your device.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **Device connection** [device\_connection] > **USB Connectivity** [usbux\_strings\_usb\_connectivity\_bt] > **Detect USB device** [quick\_settings\_detect\_usb\_device\_label].
- ! Sony does not guarantee that all USB Type-C [USB Type-C] accessories with a USB Type-C [USB Type-C] connector are supported by your device.

GUID	GUID-B0F68178-74A9-475A-8998-7B00D73CFFA5
Title	To set up your device to detect USB devices
Changes	For Kugo update added Type-C labels
Version	1.1.3
Author	AlexandraT
Status	Released

## NFC

Use Near Field Communication (NFC) to share data with other devices, such as videos, photos, web page addresses, music files or contacts. You can also use NFC to scan tags that give you more information about a product or service as well as tags that activate certain functions on your device.

NFC is a wireless technology with a maximum range of one centimetre, so the devices sharing data must be held close to each other. Before you can use NFC, you must first turn on the NFC function, and the screen of your device must be active.

The NFC detection area is located on the back of the device. Hold your device close to another device or an NFC reader so that the NFC detection areas touch each other.




ID: ILL-SONY-17PE-NFC-DETECTION-AREA

- ! NFC may not be available in all countries or regions. Using certain apps, some NFC functions can be enabled even when the device is switched off. Note that not all devices support this feature.

GUID	GUID-4DA4B2B5-45C2-4A5D-B1AF-53404CCA AFC1
Title	NFC
Changes	For Cosmos - NFC detection area on the back of the device
Version	14
Author	SzilviaM



Status	Released
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### To enable or disable the NFC function

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **More** [more\_item\_label] .
- 3 Tap the **NFC** [nfc\_quick\_toggle\_title] slider.




GUID	GUID-FCB71F3A-AA5D-466D-A05D-706B9193962A
Title	To enable or disable the NFC function
Changes	For Kugo - label/icon corrections
Version	6
Author	SzilviaM
Status	Released

### To share a contact with another device using NFC

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active and unlocked.
- 2 To view contacts, go to your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap  ID: ICN-SONY-APP-PHONEBOOK .
- 3 Tap the contact that you want to share.
- 4 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the contact appears.
- 5 Tap the thumbnail to start the transfer.
- 6 When the transfer is done, the contact information is saved on the receiving device and displayed on its screen.

GUID	GUID-A5FC1654-D575-4626-85E3-F27929134E72
Title	To share a contact with another NFC phone
Changes	For Kugo - label/icon corrections
Version	9
Author	SzilviaM
Status	Released


### To share a music file with another device using NFC

- 1 Make sure that both your device and the receiving device have the NFC function turned on, and that both screens are active and unlocked.
- 2 To open the Music application, tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then find and tap  ID: ICN-SONY-APP-MUSIC-PLAYER .
- 3 Select a music category and browse to the track you want to share.
- 4 Tap the track to play it. You can then tap  ID: ICN-SONY-SEMC-MUSIC-PAUSE-NORMAL to pause the track. The transfer works whether the track is playing or paused.
- 5 Make sure the track is displayed on full screen.
- 6 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the track appears.
- 7 Tap the thumbnail to start the transfer.
- 8 When the transfer is done, the music file is saved on the receiving device.
- 9 To display the music file, double-tap the status bar to open the Notification panel, and then tap **Beam complete** [beam\_complete] .

GUID	GUID-C3610A96-7DDF-4DD8-BDA2-1FF715EA0A49
Title	To share a music file with another NFC phone
Changes	There was a (varid) in the topic instead of a (varref)
Version	17
Author	DoraM



Status	Released
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### To share a photo or video with another device using NFC

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active and unlocked.
- 2 To view photos and videos on your device, go to your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL, then find and tap **Album** [album\_app\_name\_txt].
- 3 Tap the photo or video that you want to share.
- 4 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the photo or video appears.
- 5 Tap the thumbnail to start the transfer.
- 6 When the transfer is done, the photo or video is saved on the receiving device.

GUID	GUID-497460D2-9A06-40C3-BFA1-4328DF8FE10F
Title	To share a photo or video with another NFC phone
Changes	For Kugo - label/icon corrections
Version	12
Author	SzilviaM
Status	Released

### To share a web address with another device using NFC

- 1 Make sure that both devices have the NFC function turned on, and that both screens are active and unlocked.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
- 3 To open the web browser, find and tap  ID: ICN-SONY-APP-CHROME.
- 4 Load the web page that you want to share.
- 5 Hold your device and the receiving device close to each other so that the NFC detection areas of each device touch. When the devices connect, a thumbnail of the web page appears.
- 6 Tap the thumbnail to start the transfer.
- 7 When the transfer is done, the web page is displayed on the screen of the receiving device.

GUID	GUID-07F451E1-A723-427E-98E5-FCDB65790FFC
Title	To share a website address with another phone using NFC
Changes	For Kagura - Mainland China customization
Version	10
Author	SzilviaM
Status	Released

## Scanning NFC tags

Your device can scan various kinds of NFC tags to receive additional information, such as a web address. For example, it can scan embedded tags on a poster, on a billboard advertisement, or beside a product in a retail store.

GUID	GUID-ADBEF157-BCCC-408B-88D4-00FCDDDD75F5D
Title	Reading an NFC tag
Changes	For Lavender - implementing changes according to ED comments
Version	4
Author	SzilviaM
Status	Released

### To scan an NFC tag

- 1 Make sure that your device has the NFC function turned on and that the screen is active and unlocked.
- 2 Place your device over the tag so that the NFC detection area touches it. Your device scans the tag and displays the content collected. Tap the content of the tag to open it.

GUID	GUID-2D1E1C30-8574-4E6A-9CA4-07005D115490
Title	To read an NFC tag
Changes	For Suzu V2 - adding "and unlocked" to step 1
Version	5
Author	SzilviaM

Status	Released
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## Connecting to an NFC compatible device

You can connect your device to other NFC compatible devices produced by Sony, such as a speaker or a headphone. When establishing this kind of connection, refer to the User guide of the compatible device for more information.

- ! You may need to have Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] or Bluetooth® activated on both devices for the connection to work.

GUID	GUID-A923519B-5BA2-4369-9E94-23D64509E0EA
Title	Connecting your phone to an NFC compatible accessory
Changes	MLC condition removed, Wi-Fi WLAN switchable label added (Germany also uses WLAN not only China)
Version	3.1.1
Author	DoraM
Status	Released


## Bluetooth® wireless technology

Use the Bluetooth® function to send files to other Bluetooth® compatible devices, or to connect to handsfree accessories. Bluetooth® connections work better within 10 metres (33 feet), with no solid objects in between. In some cases you have to manually pair your device with other Bluetooth® devices.

- ! Interoperability and compatibility among Bluetooth® devices can vary.
- 💡 If you are using a device with multiple users, each user can change the Bluetooth® settings, and the changes affect all users.

GUID	GUID-36689AFD-B450-4570-B637-F31FB56656F0
Title	Bluetooth™ wireless technology
Changes	For Lavender - implementing changes according to ED comments
Version	14
Author	SzilviaM
Status	Released

### To turn the Bluetooth® function on or off

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 3 Tap the **Bluetooth** [bluetooth\_quick\_toggle\_title] slider to enable or disable the function.

GUID	GUID-A0BC4F09-CC03-43FE-BF57-9D1239FB4499
Title	To enable or disable Bluetooth®
Changes	For Kugo - label/icon corrections
Version	13
Author	SzilviaM
Status	Released

## Naming your device

You can give your device a name. This name is shown to other devices after you have turned on the Bluetooth® function and your device is set to visible.

GUID	GUID-D1C84F4D-7E49-414F-8672-7326B1002658
Title	Device name
Changes	Updating Bluetooth TM mark to R mark due to legal issue
Version	5
Author	zzLuLinda

## To give your device a name

- 1 Make sure that the Bluetooth® function is turned on.
- 2 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 4 Tap  ID: ICN-SONY-KEY-MENU > **Rename this device** [bluetooth\_rename\_device] .
- 5 Enter a name for your device.
- 6 Tap **RENAME** [rename\_capital] .

GUID	GUID-6063BF5D-7D27-470A-9C86-B630131B6B08
Title	To enter a device name
Changes	Editorial comment implemented
Version	15
Author	DoraM
Status	Released

## Pairing with another Bluetooth® device


When you pair your device with another device, you can for example connect your device to a Bluetooth® headset or a Bluetooth® car kit, and use these other devices to share music.

Once you pair your device with another Bluetooth® device, your device remembers this pairing. When pairing your device with a Bluetooth® device for the first time, you may need to enter a passcode. Your device will automatically try the generic passcode 0000. If this does not work, refer to the user guide for your Bluetooth® device to get the device passcode. You do not need to re-enter the passcode the next time you connect to a previously paired Bluetooth® device.

- ! Some Bluetooth® devices, for example, most Bluetooth® headsets, require you to both pair and connect with the other device.
- 💡 You can pair your device with several Bluetooth® devices, but you can only connect to one Bluetooth® profile at the same time.

GUID	GUID-C4D7D6FB-1BD3-4C5E-A7FF-5BFE54EDDF0A
Title	Pairing with another Bluetooth device
Changes	For Lavender - implementing changes according to ED comments
Version	8
Author	SzylviaM
Status	Released


## To pair your device with another Bluetooth® device

- 1 Make sure that the device you want to pair with has the Bluetooth® function activated and is visible to other Bluetooth® devices.
- 2 From your device's **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 3 Find and tap **Settings** [settings\_label\_launcher] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 4 Tap the **Bluetooth** [bluetooth\_quick\_toggle\_title] slider to enable the function. A list of the available Bluetooth® devices appears.
- 5 Tap the Bluetooth® device that you want to pair with.
- 6 Enter a passcode, if required, or confirm the same passcode on both devices.

GUID	GUID-226704F7-A3B0-4FE9-A592-EB43A40DAA56
Title	To pair your device with another Bluetooth device
Changes	For Kugo - label/icon corrections
Version	14
Author	SzylviaM



Status	Released
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### To connect your device to another Bluetooth® device

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 3 Tap the Bluetooth® device that you want to connect to.

GUID	GUID-7EB7AADF-804F-460C-A176-ACA0F5C564B6
Title	To connect your device to another Bluetooth device
Changes	For Kugo - label/icon corrections
Version	11
Author	SzilviaM
Status	Released

### To unpair a Bluetooth® device

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 3 Under **Paired devices** [bluetooth\_preference\_paired\_devices] , tap  ID: ICN-SONY-MENU-SETTINGS beside the name of the device that you want to unpair.
- 4 Tap **FORGET** [forget\_capital] .

GUID	GUID-A1AA3B64-C917-412E-9A50-E12A8CAC6795
Title	To unpair a Bluetooth device
Changes	Label error corrected
Version	10
Author	DoraM
Status	Released


## Sending and receiving items using Bluetooth® technology

Use Bluetooth® technology to share items with other Bluetooth® compatible devices such as phones or computers. You can send and receive the following kinds of items:

- Photos and videos
- Music and other audio files
- Web pages

GUID	GUID-FEABAF3-3C43-48A6-99F7-C72423ED3745
Title	Sending and receiving items using Bluetooth™ wireless technology
Changes	Update for Pollux MR1; Bluetooth trademark changed
Version	6
Author	zzLuLinda
Status	Released

### To send items using Bluetooth®

- 1 Receiving device: Make sure the Bluetooth® function is turned on and that the device is visible to other Bluetooth® devices.
- 2 Sending device: Open the application which contains the item that you want to send, and scroll to the item.
- 3 Depending on the application and on the item that you want to send, you may need to, for example, touch and hold the item, open the item, and press  ID: ICN-SONY-HOME-TAP-APP-SHARE .
- 4 Select **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 5 Turn on Bluetooth® if you are prompted to do so.
- 6 Tap the name of the receiving device.
- 7 Receiving device: If prompted, accept the connection.
- 8 Sending device: If prompted, confirm the transfer to the receiving device.
- 9 Receiving device: Accept the incoming item.



GUID	GUID-10429839-41B9-4612-93A5-978EA3721D99
Title	To send items using Bluetooth™
Changes	For Kugo - label/icon corrections
Version	9
Author	SzilviaM

### To receive items using Bluetooth®

- 1 Make sure that the Bluetooth® function is on and is visible to other Bluetooth® devices.
- 2 The sending device now starts sending data to your device.
- 3 If prompted, enter the same passcode on both devices, or confirm the suggested passcode.
- 4 When you are notified of an incoming file to your device, drag the status bar downwards and tap the notification to accept the file transfer.
- 5 Tap **Accept** [incoming\_file\_confirm\_ok] to start the file transfer.
- 6 To view the progress of the transfer, drag the status bar downwards.
- 7 To open a received item, drag the status bar downwards and tap the relevant notification.

GUID	GUID-7360A980-5A09-4B1A-8DB8-313C2CFF6DF4
Title	To receive items using Bluetooth
Changes	Updating Bluetooth TM mark to R mark due to legal issue
Version	6.1.1.1.1
Author	zzLuLinda
Status	Released

### To view files you have received using Bluetooth®

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Bluetooth** [bluetooth\_quick\_toggle\_title] .
- 3 Press  ID: ICN-SONY-KEY-MENU and select **Show received files** [bluetooth\_show\_received\_files] .


GUID	GUID-17AB4DD5-71F2-49BE-BDF0-EEE25085F3A8
Title	To find items received using Bluetooth
Changes	For Kugo - label/icon corrections
Version	5
Author	SzilviaM
Status	Released



# Smart apps and features that save you time


GUID	GUID-FFAC4EC6-448E-44A1-8CA1-5F86AA63526A
Title	Smart lifestyle
Changes	Removed Smart Connect for Bassoon
Version	2
Author	AdamS
Status	Released

## Google Search & Now

Use the Google app to search the internet. You can also enable a feed for regular updates – for example, you can get traffic information before commuting to work, find popular restaurants in your area, see your favourite team's current score, and more. The app can be accessed by tapping  ID: ICN-SONY-APP-GOOGLE-SEARCH in the application list, or you can reserve a pane on your Home screen for quick access and easy reading.


GUID	GUID-4FA0B913-ACAF-47E3-802C-0336CD182F4F
Title	Google Search & Now
Changes	N update - editorial comments implemented, Now cards changed to feed
Version	2
Author	PalG
Status	Released

### To enable or disable Your feed

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Google** [SYNC-ACCOUNTS-GOOGLE-TM] > **Search** [search\_action] > **Your feed** [udoc\_trans\_google\_your\_feed] .
- 3 Tap the slider to enable or disable the feed.

GUID	GUID-D7F2A850-D969-40E6-AFCA-2D9C735DCF6A
Title	To enable or disable Your feed
Changes	Label change in step 2 for Redwood
Version	3
Author	RenataB
Status	Draft

### To reserve a pane on the Home screen for Google Search & Now

- 1 Touch and hold any area on your Home screen until the device vibrates.
  - 2 Tap  ID: ICN-SONY-HOMESCREEN-SETTINGS , then tap the **Google Now™** [home\_settings\_google\_now\_page\_on\_desktop\_title] slider.
  - 3 You can now swipe to the left-most pane on the Home screen to access the Google Search & Now interface.
- ! If you reserve the left-most pane for Google Search & Now, the main Home screen pane cannot be changed and additional panes cannot be added to the left. Only the left-most pane can be reserved.

GUID	GUID-89AF527A-C53A-4B25-B836-2C5AF6010B18
Title	To reserve a pane on the Home screen for Google Search & Now
Changes	Small editorial change
Version	2
Author	DoraM
Status	Released


## Using your device as a wallet

You can use your device to pay for goods without reaching for your real wallet and manage all payment services in one place. When making a payment, remember to turn on the NFC function before you touch your device to a card reader. For more information about NFC, see *NFC* on page 178.

- ! Mobile payment services may not be available in all regions.

GUID	GUID-A14E4952-D35D-42DA-B188-434661B67394
Title	Paying with your device
Changes	For Tuba Test update link to NFC
Version	5
Author	MartinM
Status	Released

### To manage payment services

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Tap & pay** [nfc\_payment\_settings\_title] . A list of payment services appears.
- 3 Manage the payment services as desired, for example, you can change your default payment service.

GUID	GUID-118642EE-B96D-4B69-BF32-9AA1E1A93725
Title	To manage payment services
Changes	Fix label error due to resource files
Version	3
Author	RenataB
Status	Released

# Travel and maps

GUID	GUID-B1602361-6E6A-4C3D-AD90-59DA2221197B
Title	Travel and maps
Changes	For next step UG from Amami
Version	3
Author	zzPengLeon
Status	Released

## Using location services


Location services allow applications such as Maps and the camera to use information from your mobile or Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] network as well as Global Positioning System (GPS) information to determine your approximate location. If you're not within a clear line of sight to GPS satellites, your device can determine your location using the Wi-Fi [udoc\_no\_trans\_wifi\_wlan\_plain] function. And if you're not within range of a network, your device can determine your location using your mobile network.

In order to use your device to find out where you are, you need to enable location services.

! You may incur data connection charges when you connect to the internet from your device.

GUID	GUID-C916866A-B045-42A5-B58F-E26F4129F7DF
Title	About location services
Changes	Internet decaped
Version	9
Author	RenataB
Status	Released

## To enable or disable location services

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Location** [location\_settings\_title] , then tap the slider to enable or disable location services.

GUID	GUID-986A4DFB-1268-43FB-8608-14A21CA08B30
Title	To enable location services
Changes	Fix label error due to resource files
Version	7
Author	RenataB
Status	Released

## Improving GPS accuracy

The first time you use the GPS function in your device, it can take a few minutes for your location to be found. To help the search, make sure you have a clear view of the sky. Stand still and don't cover the GPS antenna (the highlighted area in the image). GPS signals can pass through clouds and plastic, but not through most solid objects such as buildings and mountains. If your location isn't found after a few minutes, move to another location.



ID: ILL-SONY-17HI-GPS

GUID	GUID-395C3448-B84F-4DFD-A2D3-EA5CF6A14E60
Title	Improving GPS accuracy

Changes	Varref fix for Hinoki
Version	4
Author	RenataB
Status	Draft

## Google Maps™ and navigation


Use Google Maps™ to track your current location, view real-time traffic situations and receive detailed directions to your destination.

The Google Maps™ application requires an internet connection when used online. You may incur data connection charges when you connect to the internet from your device. To get more detailed information about how to use this application, go to <http://support.google.com> and click the “Maps for mobile” link.

- ! The Google Maps™ application may not be available in every market, country or region.

GUID	GUID-702A66F3-8639-4512-9963-87F8163E8518
Title	Google Maps™ overview
Changes	Internet decaped
Version	5
Author	RenataB
Status	Released

### To use Google Maps™

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Google** [udoc\_no\_trans\_google\_home\_folder\_name] > **Maps** [google-maps-maps] .

GUID	GUID-42F5EBF3-FE39-4000-B2F3-D48122F0B26F
Title	To use Maps
Changes	Fix label error due to resource files
Version	11
Author	RenataB
Status	Released


## Using data traffic when travelling

When you travel outside of your home mobile network, you may need to access the internet using mobile data traffic. If so, you need to activate data roaming on your device. You may incur additional charges when you activate data roaming. It is recommended to check the relevant data transmission charges in advance.

- ! If you are using a device with multiple users, you may need to log in as the owner, that is, the primary user, to activate or deactivate data roaming.

GUID	GUID-73201F09-74A4-4501-8A3D-A733BDC1C923
Title	Data roaming
Changes	Internet decaped
Version	10
Author	RenataB
Status	Released

### To enable or disable data roaming

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] > **Mobile networks** [network\_settings\_title] .
  - 3 Tap the **Data roaming** [roaming] slider to enable or disable the function.
- ! You can't activate data roaming while mobile data traffic is turned off.

GUID	GUID-22182D0D-03AC-4C8D-8382-721542E916E3
Title	To activate or deactivate data roaming
Changes	Fix label error due to resource files
Version	5
Author	RenataB


## Airplane mode

In Airplane mode, the network and radio transceivers are turned off to prevent disturbance to sensitive equipment. However, you can still make emergency calls, play games, listen to music, watch videos and other content, as long as all this content is saved on your memory card or internal storage. You can also be notified by alarms, if alarms are activated.

- 💡 Turning on Airplane mode reduces battery consumption.

GUID	GUID-4592770A-6B42-477E-9A27-8326386B4FC0
Title	Airplane mode
Changes	New information added for N-update
Version	6
Author	RenataB
Status	Released

### To enable or disable Airplane mode

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **More** [radio\_controls\_title] .
- 3 Tap the **Airplane mode** [airplane\_mode] slider.

GUID	GUID-0D75D33F-E108-41F8-B61A-F27882DA3E55
Title	To turn on Flight mode
Changes	Implement changes for N update
Version	15.1.2
Author	RenataB
Status	Released

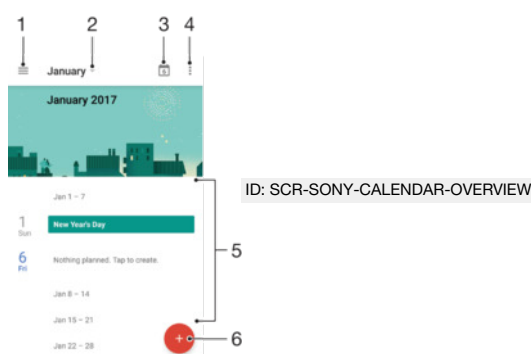
# Clock and Calendar

GUID	GUID-ECBFED5C-3FD9-4178-8410-BDF05AFE0032
Title	Clock and Calendar
Changes	Kagura - Title changed to 'Clock and Calendar'
Version	2
Author	AdamS
Status	Released

## Calendar

Use the Calendar application to manage your time schedule. If you have signed in to and synchronised your device with one or several online accounts that include calendars, for example, your Google™ account, then calendar events from these accounts will also appear in the Calendar application. You can select which calendars you want to integrate into the combined Calendar view.

When an appointment time approaches, your device plays a notification sound to remind you.



- 1 Access settings, select a view type and the calendars that you want to view
- 2 Access an overview of the current month
- 3 Return to the current date
- 4 Access other options
- 5 Scroll up or down to browse the calendar
- 6 Add a calendar entry

GUID	GUID-CBBA1327-6D73-439D-87B0-2E2C4112207B
Title	Calendar
Changes	Keyaki - updated callouts
Version	11.1.1.1.2
Author	AdamS
Status	Released

### To learn more about Calendar

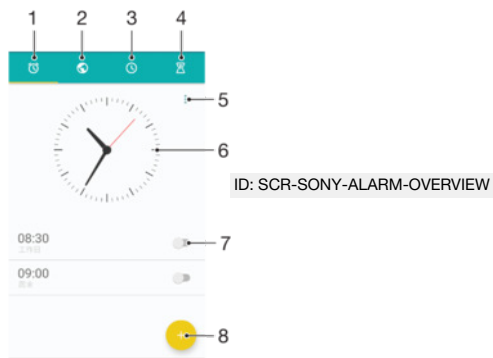
- When the Calendar application is open, tap ID: ICN-SONY-APP-CALENDAR-L, then find and tap **Help & feedback** [gmail\_help\_and\_feedback] .

GUID	GUID-7F535683-883E-449F-BCE2-D413959F92C4
Title	To learn more about Calendar
Changes	Kugo - label correction
Version	1.1.2
Author	AdamS
Status	Released

## Clock

You can set one or several alarms and use any sound file saved on your device as the alarm signal. The alarm does not sound if your device is turned off.

The alarm time format displayed is the same as the format you select for your general time settings, for example, 12-hour or 24-hour.



- 1 Access the alarms tab
- 2 Access the world clock tab
- 3 Access the stopwatch tab
- 4 Access the timer tab
- 5 View options for the current tab
- 6 Open date and time settings
- 7 Turn an alarm on or off
- 8 Add a new alarm

GUID	GUID-66E56B1F-52AF-43A4-B1B4-6C33096B0427
Title	Alarm clock
Changes	Kagura changes made according to ed comments
Version	6.1.5
Author	AlexandraT
Status	Released

### To set a new alarm

- 1 From your Home screen, tap ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Clock** [alarm\_clock] .
- 3 Tap ID: ICN-SONY-CALENDAR-ALARM-ADD .
- 4 Tap **Time** [time] and select the desired value.
- 5 Tap **OK** [ok] .
- 6 If desired, edit other alarm settings.
- 7 Tap **SAVE** [menu\_save] .

GUID	GUID-BBD8A2E8-E168-4C12-B44D-78D517DCC718
Title	To set a new alarm
Changes	Keyaki - label corrected in step 7.
Version	14.1.3
Author	AdamS
Status	Released

### To snooze an alarm when it sounds

- Tap **SNOOZE** [alarm\_snooze\_caps] .

GUID	GUID-2B840C9B-5748-43FC-A2F5-B00D5F685BDC
Title	To turn off or snooze an alarm when it sounds
Changes	Keyaki - label corrected
Version	5.1.1
Author	AdamS
Status	Released

### To turn off an alarm when it sounds

- Drag ID: ICN-SONY-STAT-NOTIFY-ALARM to the right.

To turn off a snoozed alarm, you can drag down the status bar to open the Notification panel and then tap ID: ICN-SONY-STAT-NOTIFY-ALARM .

GUID	GUID-E3BC96CC-903A-4362-AB16-5EC1E104562C
Title	To turn off an alarm when it sounds
Changes	Tuba - icon changed in the note
Version	5.1.2
Author	AdamS

Status	Released
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### To edit an existing alarm

- 1 Find and tap **Clock** [alarm\_clock] , then tap the alarm that you want to edit.
- 2 Make the desired changes.
- 3 Tap **SAVE** [menu\_save] .

GUID	GUID-78B0F168-633F-486B-B279-DB3EDD413359
Title	To edit an existing alarm
Changes	Keyaki - label corrected in the last step
Version	13.1.3
Author	AdamS
Status	Released

### To turn an alarm on or off

- Find and tap **Clock** [alarm\_clock] , then tap the slider for the alarm you want to turn on or off.

GUID	GUID-EFBAC44E-3523-4F2F-A87D-DD4AE68644E2
Title	To turn an alarm on or off
Changes	Holly - edcomment implemented
Version	2.1.2
Author	AdamS
Status	Released

### To delete an alarm

- 1 Find and tap **Clock** [alarm\_clock] , then touch and hold the alarm that you want to delete.
- 2 Tap **Delete alarm** [delete\_alarm] , then tap **YES** [diagnostics\_result\_yes] .

GUID	GUID-80576A84-8F35-42D3-B98F-978772FBA94E
Title	To delete an alarm
Changes	Keyaki - label corrected in the last step
Version	16
Author	AdamS
Status	Released

### To set the sound for an alarm

- 1 Find and tap **Clock** [alarm\_clock] , then tap the alarm that you want to edit.
- 2 Tap **Alarm sound** [alarm\_sound] and select an option, or tap **+** ID: ICN-SONY-BROWSER-ADD and select a music file.
- 3 Tap **DONE** [checkboxlist\_button\_done] , then tap **SAVE** [menu\_save] .

- 💡 For more information about how to adjust the alarm volume levels, see *Volume settings* on page 87.

GUID	GUID-53876E40-3354-4940-9972-990B678E56A1
Title	To set the alarm signal
Changes	Keyaki - labels corrected in the last step
Version	18.1.1
Author	AdamS
Status	Released

### To adjust the volume level for an alarm

- 1 Find and tap **Clock** [alarm\_clock] , then tap the alarm that you want to edit.
- 2 Drag the volume slider under **Alarm volume** [alarm\_volume] to the desired position.
- 3 Tap **SAVE** [menu\_save] .

GUID	GUID-892886F6-266E-4C62-8F51-8A9E51921C33
Title	To adjust the alarm volume levels
Changes	Keyaki - label corrected in the last step
Version	1.1.2
Author	AdamS
Status	Released

### To set a recurring alarm

- 1 Find and tap **Clock** [alarm\_clock] , then tap the alarm that you want to edit.
- 2 Tap **Repeat** [alarm\_repeat] .
- 3 Mark the checkboxes for the relevant days, then tap **OK** [ok] .
- 4 Tap **SAVE** [menu\_save] .

GUID	GUID-F16ADE60-533C-483E-ADB7-104FBC199F52
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Title	To set a recurring alarm
Changes	Keyaki - label corrected in the last step
Version	16
Author	AdamS
Status	Released

#### To activate the vibrate function for an alarm

- 1 Find and tap **Clock** [alarm\_clock] , then tap the alarm that you want to edit.
- 2 Tap the **Vibrate** [alarm\_vibrate] slider to enable or disable the function.
- 3 Tap **SAVE** [menu\_save] .

GUID	GUID-303D610E-F5C8-41EC-A166-BD658B1C4370
Title	To turn on the vibration signal for an alarm
Changes	Keyaki - label corrected in the last step
Version	18
Author	AdamS
Status	Released

#### To set the side keys behaviour

- 1 Find and tap **Clock** [alarm\_clock] , then select the alarm that you want to edit.
- 2 Tap **Side keys behaviour** [volume\_button\_setting\_title] , then select the desired behaviour of side keys when they are pressed during the alarm.
- 3 Tap **SAVE** [menu\_save] .

GUID	GUID-E68315A2-2ED1-42C3-A52F-F42361969AD0
Title	To set the side keys behavior
Changes	Keyaki - Label corrected in the last step
Version	3
Author	AdamS
Status	Released

# Accessibility


GUID	GUID-BCF4ED4E-08B4-4C80-8583-67957A7E439E
Title	Accessibility
Changes	
Version	1
Author	zzBrianB
Status	Released

## Magnification gesture

Magnification gesture allows you to zoom in to parts of the screen by tapping an area of the touchscreen three times in succession.

GUID	GUID-CA6C8A47-52A4-4AF8-B69E-D2972865155B
Title	Magnification gestures
Changes	N update, gestures changed to gesture in UI
Version	2
Author	AdelK
Status	Released

### To enable or disable Magnification gesture

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] > **Magnification gesture** [accessibility\_screen\_magnification\_title] .
- 3 Tap the slider under **Magnification gesture** [accessibility\_screen\_magnification\_title] .

GUID	GUID-0679ECE0-893C-4EA9-B870-2E74301FA45C
Title	To enable Magnification gestures
Changes	N update, gestures changed to gesture in UI
Version	6
Author	AdelK
Status	Released

### To magnify an area and pan across the screen

- 1 Make sure that **Magnification gesture** [accessibility\_screen\_magnification\_title] is enabled.
- 2 To temporarily magnify an area, tap it three times.
- 3 Move the area by dragging it with two or more fingers.
- 4 To exit zoom mode, tap the area three times again.

💡 With certain applications, you can also zoom in or out by pinching an area.


GUID	GUID-3BA9B6C0-0708-4400-A123-3264516B47EA
Title	To magnify an area and pan across the screen
Changes	N update, gestures changed to gesture, updated due to ed comments
Version	3
Author	AdelK
Status	Released

## Font size

You can enable the **Font size** [font\_size\_title] option to increase the default size of text displayed on your device.

GUID	GUID-9FFF782F-C8F6-4833-9F0B-6BC43D022668
Title	Font size
Changes	For Kagura N 7.0 update - replacing "Large text" with "Font size"
Version	2
Author	SzilviaM
Status	Released

### To set Font size

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] .
- 3 Tap **Font size** [font\_size\_title] , and then set the desired font size by tapping the scale.

GUID	GUID-415AF824-3871-443A-AD94-890EA829547C
Title	To set Font size
Changes	For Kagura N 7.0 update - replacing "Large text" with "Font size"

Version	5
Author	SzilviaM
Status	Released

## Display size

You can use the **Display size** [screen\_zoom\_title] setting to increase or decrease all elements on your screen, not just text.

GUID	GUID-A6662BED-A8A9-412B-9544-02CC82632860
Title	Display size
Changes	N update and above
Version	1
Author	AdelK
Status	Released

### To set Display size

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] .
- 3 Tap **Display size** [screen\_zoom\_title] , and then set the desired display size by tapping the scale.


GUID	GUID-D504E453-253E-4409-A391-1D5A69DD2F2F
Title	To set Display size
Changes	for N update and above
Version	1
Author	AdelK
Status	Released

## Colour correction

The Colour correction setting adjusts how colours are displayed on the screen for users who are colour blind or have difficulty distinguishing between colours.

GUID	GUID-CA2F3195-9F63-4588-A7C5-2B71E4468073
Title	Colour correction
Changes	
Version	1
Author	zzBrianB
Status	Released

### To enable Colour correction

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] > **Colour correction** [accessibility\_display\_daltonizer\_preference\_title] .
  - 3 Tap the slider under **Colour correction** [accessibility\_display\_daltonizer\_preference\_title] .
  - 4 Tap **Correction mode** [daltonizer\_type] , then select the appropriate colour sensitivity.
- ! Colour correction is currently an experimental feature and may affect device performance.

GUID	GUID-65ED48F1-696B-4368-8501-8B6868454EBA
Title	To enable colour correction
Changes	For Kugo - label/icon corrections
Version	5
Author	SzilviaM
Status	Released


## TalkBack


TalkBack is a screen reader service for visually impaired users. TalkBack uses spoken feedback to describe any events or actions performed on your Android device. TalkBack describes the user interface and reads out software errors, notifications and messages.

GUID	GUID-9DFD6329-3F54-4D91-9855-501103A97037
Title	TalkBack
Changes	
Version	1
Author	zzBrianB

Status	Released
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### To enable TalkBack

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
  - 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] > **TalkBack** [udoc\_accessibility\_talkback\_title] .
  - 3 Tap the slider under **TalkBack** [udoc\_accessibility\_talkback\_title] and then tap **OK** [gui\_ok\_txt] .
- ! To change speech, feedback and touch preferences for TalkBack, tap **Settings** [accessibility\_menu\_item\_settings] , then tap the screen twice.

- 💡 TalkBack launches a tutorial immediately after you enable the feature. To exit the tutorial, tap  ID: ICN-SONY-KEY-AND-BACK , then tap the screen twice.

GUID	GUID-1F1E6ACB-16B9-4873-A683-41D7249D013D
Title	To enable TalkBack
Changes	For Kagura N 7.0 update - adding double tapping the screen after tapping Settings
Version	6
Author	SzilviaM
Status	Released

### To disable TalkBack

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL , then tap anywhere on the screen twice.
- 2 Find and tap **Settings** [settings\_label\_launcher] , then tap anywhere on the screen twice.
- 3 Find and tap **Accessibility** [accessibility\_settings] by scrolling through the list with two or more fingers, then tap anywhere on the screen twice.
- 4 Find and tap **TalkBack** [udoc\_accessibility\_talkback\_title] by scrolling through the list with two or more fingers, then tap anywhere on the screen twice.
- 5 Tap the on-off switch, and then tap anywhere on the screen twice.
- 6 Tap **OK** [ok] , and then tap anywhere on the screen twice.


GUID	GUID-7E45EFA9-6B61-4567-A43C-A180E93FEC40
Title	To disable TalkBack
Changes	For Kagura N 7.0 update - with selecting & double tapping the screen
Version	7
Author	SzilviaM
Status	Released

## Mono audio

The Mono audio setting makes both left and right audio channels get played back simultaneously when playing audio. Using Mono instead of Stereo playback is most useful for users with certain types of hearing loss or for safety reasons, for example when you need to listen to your surroundings.

GUID	GUID-888EF406-45E0-44FF-9A54-DA890FE57063
Title	Mono audio
Changes	N updatre
Version	1
Author	AdelK
Status	Released

### To enable or disable Mono audio

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] .
- 3 Tap the slider beside **Mono audio** [accessibility\_toggle\_master\_mono\_title] .

GUID	GUID-1CAD6178-624B-4B41-AFD5-ED9E8E8B6C51
Title	To enable Mono audio
Changes	Mono sound for N update
Version	1
Author	AdelK


Status	Released
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## TTY (Teletypewriter) mode

The TTY (Teletypewriter) feature on your device allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate using a TTY device or a relay service.

GUID	GUID-F0047CDF-F0EA-409B-9851-E1BC3AD0E8CF
Title	TTY
Changes	
Version	1
Author	zzBrianB
Status	Released

### To enable TTY mode

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Call** [call\_settings\_title] .
- 3 Tap **Accessibility** [accessibility\_settings] > **TTY mode** [tty\_mode\_option\_title] .
- 4 Select the applicable TTY mode.

GUID	GUID-D7CB8735-C233-4495-8C77-3FEC3C2A2E42
Title	To enable TTY
Changes	For Dora N 7.0 update - varref correction for "TTY mode"
Version	5
Author	SzilviaM
Status	Released


## Switch Access

With Switch Access, you can interact with your Xperia™ device using one or more switches. A switch is a device used to send a keystroke signal to your Android device. These can be helpful for users with mobility limitations. For more information about Switch Access, see **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] > **Switch Access** [switch\_access] > **SETTINGS** [sagent\_btn\_goto\_setting] > **Help & feedback**

[gmail\_help\_and\_feedback] .

GUID	GUID-972A8F3D-527C-4A6B-AF5C-9731CD869C66
Title	Switch Access
Changes	Label fix for Keyaki
Version	2
Author	RenataB
Status	Released

### To enable or disable Switch Access

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **Accessibility** [accessibility\_settings] > **Switch Access** [switch\_access] .
- 3 Tap the slider to enable or disable the function, then tap **OK** [gui\_ok\_txt] .

GUID	GUID-EB7CE0F8-68A2-4D26-A0C1-DCE2E9CB6368
Title	To enable or disable Switch Access
Changes	Created for Android N and above
Version	1
Author	PeterK
Status	Released

# Support and legal



GUID	GUID-74499E7C-C777-4295-A45A-DC61658D999A
Title	Support and legal
Changes	Project X
Version	4
Author	SzilviS
Status	Released

## Support application

Use the Support application on your device to browse User guides, troubleshooting guides, and to find information about software updates and other product-related information.

GUID	GUID-7A88A756-3B21-4970-9E9F-1EC73D4277B4
Title	Support application
Changes	Project X
Version	9
Author	SzilviS
Status	Released

### To access the Support application

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap  ID: ICN-SONY-APP-SUPPORT , then select the required support item.

 Connect to the internet when using the Support application for the best available support.


GUID	GUID-588EA450-00B8-46C6-892D-58CF7E2CB19B
Title	To access the Support application
Changes	Internet decapped
Version	16
Author	GergelyK
Status	Released

## Xperia™ Tips

Using Xperia™ Tips you can get useful information for your device via notifications, and learn all you need to get started.


GUID	GUID-EEA8F2F3-9DB1-42D7-A200-2DA47C21E183
Title	Xperia Tips
Changes	New function from Kugo
Version	1
Author	SzilviaM
Status	Released

### To enable or disable Xperia™ Tips

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label] > **Assist** [global\_action\_assist] .
- 3 Tap the **Xperia™ Tips** [entry\_tips\_title] slider.

GUID	GUID-2B47FEAF-D540-4E8B-9079-E62165EFA6A8
Title	To enable or disable Xperia Tips
Changes	Keyaki: 'Introduction & Tips' changed to 'Assist'
Version	3
Author	ZoltanS
Status	Released

## Help in menus and applications

Some applications and settings have help available in the options menu, which is normally indicated by  ID: ICN-SONY-KEY-MENU in the individual applications.

GUID	GUID-4AB6E308-75A6-4AAB-A746-6DDC8EEB533F
Title	Help in menus and applications
Changes	For Lavender - implementing changes according to ED comments
Version	2
Author	SzilviaM

## Running diagnostic tests on your device

The Xperia™ Diagnostics application can test a specific function or run a full diagnostic test to check if your Xperia™ device is working properly.

Xperia™ Diagnostics can:

- Assess potential hardware or software issues on your Xperia™ device.
  - Analyse how well applications perform on your device.
  - Log the number of dropped calls during the previous 10 days.
  - Identify installed software and provide useful details about your device.
- 💡 The Xperia™ Diagnostics application is pre-installed on most Android™ devices from Sony. If the Diagnostics option is not available under **Settings** [settings\_label\_launcher] > **About phone** [about\_settings<product="default">] or from the **TOOLS** [tools] menu in the Support application, you can download a light version using the Play Store™ application.

GUID	GUID-9D6E6F57-B1C2-4910-87B6-62715245E426
Title	Running diagnostic tests on your device
Changes	Project X - updated the note according to the comment
Version	5
Author	AdamS
Status	Released

## Restarting, resetting and repairing

You can force your device to restart or shut down if it stops responding or won't restart normally. No settings or personal data get deleted.


You can also reset your device to its original factory settings. This action is sometimes necessary if your device stops functioning properly, but note that if you want to keep any important data, you should first back up this data to a memory card or other non-internal memory. For more information, see *Backing up and restoring content* on page 64.

If your device fails to turn on or you want to reset your device's software, you can use Xperia™ Companion to repair your device. For more information on using Xperia™ Companion, see *Xperia™ Companion* on page 61.

- 💡 If you are sharing a device with multiple users, you may need to log in as the owner, that is, the primary user, to reset your device to its original factory settings.

GUID	GUID-DC1A8CCE-C51A-44BB-A9F7-5C0D0C3E15FA
Title	Restarting, resetting and repairing
Changes	Project X (title change)
Version	17
Author	DoraM
Status	Released

### To restart your device

- ! Your device may fail to restart if the battery level is low. Connect your device to a charger and try restarting again.
- 1 Press and hold down the power key  ID: ICN-SONY-KEY-AND-POWER-K90 .
  - 2 In the menu that opens, tap **Restart** [groupsim\_dialog\_button\_restart] . The device restarts automatically.

GUID	GUID-A73AD1C5-76F2-487D-9D50-7B016DD3852A
Title	To restart your device
Changes	Project X - Added note from the concep topic
Version	13
Author	AdamS


Status	Released
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### To force the device to restart or shut down

- 1 Press and hold down the power key (⏻ ID: ICN-SONY-KEY-AND-POWER-K90) and the volume up key at the same time for 6 seconds.
- 2 Your device vibrates once. Depending on whether you wish to force the device to restart or shut down, proceed as follows.
  - If you wish to force restart the device: Release the keys at this point. The device restarts.
  - If you wish to force shut down the device: Continue pressing the keys. After a few more seconds, the device vibrates three times and turns off.

GUID	GUID-E625771C-D785-418A-8795-F63B0C1B15B0
Title	To force a device to shut down
Changes	Changed 10 to 6 seconds.
Version	19
Author	GergelyK
Status	Released

### To perform a factory data reset

- ! To avoid permanent damage to your device, do not interrupt a factory data reset procedure.
- 1 Back up any important data that is saved on the internal memory of your device to a memory card or other non-internal memory. If you have any encrypted files stored on an SD card, you should also remove the encryption to ensure you can still access them after the reset.
  - 2 From your **Home screen** [preference\_title\_home\_wallpaper], tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL.
  - 3 Find and tap **Settings** [settings\_label\_launcher] > **Backup & reset** [privacy\_settings] > **Factory data reset** [master\_clear\_title].
  - 4 Tap **Reset phone** [master\_clear\_button\_text<product="default">].
  - 5 If required, draw your screen unlock pattern or enter your screen unlock password or PIN to continue.
  - 6 To confirm, tap **Erase everything** [master\_clear\_final\_button\_text].
- 💡 Your device does not revert to an earlier software version of Android™ when you perform a factory data reset.

GUID	GUID-7AEF8CEC-825F-4962-976F-522A7D71D5FE
Title	To perform a factory data reset
Changes	N-update - Kagura, Dora - Added one of the notes to step 1, edcomment
Version	22.1.1
Author	AdamS
Status	Released

## Repairing the device software

If you forget your screen unlock password, PIN or pattern, you can use the device repair feature in Xperia™ Companion to erase the security layer. You need to provide your Google account login details to perform this operation. By running the repair feature, you reinstall software for your device and you may lose some personal data in the process.

If you can't turn off your device before performing a software repair, force it to shut down.

- 💡 When you receive a new Google™ account username or password, you might not be able to use them to log in to and recover your device for 72 hours.

GUID	GUID-C7948A36-56BF-4AE5-98BD-6E735834E329
Title	Repairing the device software
Changes	Project X (adding additional information)
Version	2.1.1
Author	DoraM



Status	Released
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## To repair the device software using Xperia™ Companion

- ! Before performing a software repair, make sure you know your Google™ account username and password. Depending on your security settings, you may need to enter them in order to restart the device after a software repair.

If your device seems to have frozen, restarts repeatedly or doesn't start at all after you've updated the Xperia™ software or after you've performed a software repair or a factory data reset, try forcing the device to shut down then try turning it back on. If the problem still exists, force the device to shut down then perform a software repair by following the steps below:

- 1 Make sure that Xperia™ Companion is installed on your PC or Mac®.
- 2 Open the Xperia™ Companion software on the computer and click on **Software repair** [SECTION\_TITLE\_REPAIR] on the main screen.
- 3 Follow the instructions that appear on the screen to reinstall the software and complete the repair.


GUID	GUID-38F3C3A8-DE20-41AE-AB83-D66F8E116F78
Title	To repair your software using Xperia Companion
Changes	Project X (Google credentials changed to Google account name and password)
Version	15
Author	DoraM
Status	Released

## Help us improve our software

You can allow the sending of usage info from your device so that Sony Mobile can receive anonymous bug reports and statistics that help improve our software. None of the information gathered includes personal data.

GUID	GUID-91A13AD4-BD35-43FD-851F-6F1849CA7E43
Title	Help us improve our software
Changes	For Lavender - implementing changes according to ED comments
Version	8
Author	SzilviaM
Status	Released

## To allow the sending of usage info

- 1 From your **Home screen** [preference\_title\_home\_wallpaper] , tap  ID: ICN-SONY-HOME-APPTRAY-NORMAL .
- 2 Find and tap **Settings** [settings\_label\_launcher] > **About phone** [about\_settings<product="default">] > **Usage info settings** [idd\_settings\_menu\_title] .
- 3 Mark the **Send usage info** [idd\_settings\_menu\_onoff\_label] checkbox if it is not already marked.
- 4 Tap **Agree** [idd\_disclaimer\_dialog\_btn\_agree] .

GUID	GUID-D380D7AC-6C99-47AB-ABB9-22B70CCF3F49
Title	To send usage info
Changes	For Kugo - label/icon corrections
Version	10
Author	SzilviaM
Status	Released

## Warranty, SAR and usage guidelines

For information about warranty, SAR (Specific Absorption Rate) and safety guidelines, please read the **Important information** provided under **Settings** [settings\_label\_launcher] > **About phone** [about\_settings<product="default">] > **Legal information** [legal\_information] on your device.

GUID	GUID-46E655A5-2029-410B-9845-5575F90D95F1
Title	Warranty SAR and usage guidelines
Changes	Changing "Legal Information" label
Version	3
Author	GergelyK

Status	Released
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## Recycling your device

Got an old device lying around the house? Why not recycle it? By doing so, you will help us reuse its materials and components, and you'll protect the environment too! Find out more about the recycling options in your region at [www.sonymobile.com/recycle/](http://www.sonymobile.com/recycle/).

GUID	GUID-D08F930B-B234-4D13-B1A2-FD4F5B866A9B
Title	Recycling your phone
Changes	For Kugo - with customized link (for China market)
Version	5
Author	SzilviaM
Status	Released

## Legal information

GUID	GUID-1A9D3F04-6F50-46B0-98ED-788E34A611F3
Title	Legal information
Changes	Generic
Version	1
Author	JorgenL
Status	Released

## Sony G3311/G3313

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GUID	GUID-4FEC2B58-DA56-4155-BAC6-22C6E64D815D
Title	Sony Mobile
Changes	Keyaki change '2016' to '2017'
Version	11
Author	ZoltanS
Status	Released