

# **NETGEAR HA311 802.11a Wireless PCI Adapter**

## **Installation Guide**

## **FCC WARNING**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- ◆ Reorient or relocate the receiving antenna.
- ◆ Increase the separation between the equipment and the receiver.
- ◆ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ◆ Consult the dealer or an experienced radio/TXV technician for help. Modifications made to the product, unless expressly approved by Netgear Inc., could void the user's authority to operate the equipment.
- ◆ **RF Exposure Requirements WARNING!!** To ensure compliance with FCC RF exposure requirements, the antenna used for this device must be installed to provide a separation distance of at least 20cm(8 in) from all persons and must not be co-located or operating in conjunction with any other antenna or radio transmitter. Installers and end-users must follow the installation instructions provided in this user guide.

**Radio Frequency Interference Requirements** This device is restricted to indoor use due to its operation in the 5.15 to 5.25GHz frequency range. FCC requires this product to be used indoors for the frequency range 5.15 to 5.25GHz to reduce the potential for harmful interference to co-channel Mobile Satellite systems. High power radars are allocated as primary users of the 5.25 to 5.35GHz and 5.65 to 5.85GHz bands. These radar stations can cause interference with and/or damage this device.

**Canadian Department of Communications Radio Interference Regulations** This digital apparatus (Model HA311 Wireless PCI Adapter) does not exceed the Class B limits for radio-noise emissions from digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications.

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## Technical Support

YOU MUST REGISTER TO OBTAIN TECHNICAL SUPPORT. PLEASE RETAIN PROOF OF PURCHASE and the warranty information.

To register your product, get product support or obtain product information and product documentation, go to <http://www.NETGEAR.com>. If you do not have access to the World Wide Web, you may register your product by filling out the registration card and mailing it to NETGEAR customer service.

You'll find technical support information at: <http://www.NETGEAR.com/> through the customer service area. If you want to contact technical support by telephone, see the support information card for the correct telephone number for your country.

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## Introduction

Thank you for purchasing the NETGEAR HA311 802.11a Wireless PCI Adapter. This wireless PCI adapter enables you to network various PC's together without physically laying any wire and delivers high-speed wireless performance – up to 54 Mbps, 72 Mbps in turbo mode. It provides small business networks with reliable, standards-based 802.11a LAN connectivity that is protected with industry-standard security against unauthorized access. NETGEAR's 802.11a solution is interference-free and coexists with 802.11b and Bluetooth™ devices. It works with Windows® 98, Me, NT 4.0, 2000, and XP operating systems.

This installation guide shows you how to install the adapter and the software for the adapter, and configure it to create a wireless network. Setup is easy—follow the instructions in this guide and your system will be up and running quickly.

If you have problems, there is a troubleshooting section on [page 18](#) to help you. Or you can get more detailed troubleshooting information from the reference guide on the *HA311 Resource* CD-ROM. NETGEAR also offers free support 24 hours a day, 7 days a week on the Web ([www.NETGEAR.com](http://www.NETGEAR.com)), by e-mail ([support@NETGEAR.com](mailto:support@NETGEAR.com)), and by phone (see the provided support information card for phone numbers).

## Installation Overview

Estimated setup time: 10 to 15 minutes

1. Determine the configuration of your wireless network.
2. Install the wireless PCI adapter.
3. Install the wireless configuration utility for the adapter.
4. Configure the adapter.
5. Test the connection.

For more detailed information about installation, troubleshooting, and configuration procedures, see the reference guide on the *HA311 Resource* CD-ROM.

## What's In the Box

When you open the box, verify that you received everything.

The package includes:

- HA311 802.11a Wireless PCI Adapter
- *HA311 Resource* CD-ROM, including a full reference guide
- *HA311 Installation Guide* (this document)
- Warranty and registration card
- Support information card

If you don't have everything listed above, see the Support information card for contact information. If the support information card is missing, go to [www.NETGEAR.com/support\\_contacts.html](http://www.NETGEAR.com/support_contacts.html) to obtain contact information.

# 1 Determine the Network Configuration

To set up the wireless PCI adapter, you need to determine the network setting of your wireless network.

## Are you running the wireless network in ad-hoc mode or infrastructure mode?

There are two modes of configuring your wireless PCI adapter: ad-hoc mode or infrastructure mode. In an ad-hoc wireless network, there is no access point. Each node communicates with any other node directly. (A node is a network connection point. For example, a PC in a LAN is a node.)

In the infrastructure mode, the wireless access point bridges between the wired LAN and wireless network. Connecting multiple access points via a wired Ethernet backbone can further extend the wireless network coverage. As a mobile computing device moves out of the range of one access point, it moves into the range of another. As a result, wireless clients can freely roam from one Access Point domain to another and still maintain a seamless network connection.

If you are running a wireless network in infrastructure mode, please set up the access point (such as the NETGEAR HE102 802.11a Wireless Access Point) first, before you set up this wireless PCI adapter.

Ad-hoc mode or infrastructure mode: \_\_\_\_\_

## What is the SSID for your wireless network?

The Service Set Identification (SSID) is an alphanumeric character string identifying the wireless local area network. The HA311 Wireless PCI adapter only can communicate with wireless NICs or access points configured with the same SSID. For the access point and wireless nodes to communicate with each other, all must be configured with the same SSID. Either the SSID for your wireless network was assigned in a preexisting wireless network or, if there was no preexisting wireless network, you must create the SSID just as you would create a network name, using from 1 to 32 characters and not including any spaces or hyphens between characters.

SSID: \_\_\_\_\_

## Which wireless channel to use?

When the HA311 Wireless PCI adapter is configured to operate in Infrastructure mode, it automatically scans through all eight available channels (three when in turbo mode) for the closest access point to associate with. When the HA311 Wireless PCI adapter is configured to operate in ad-hoc mode, one of the HA311 Wireless PCI adapters will automatically operate as a virtual access point. There is no need to set up the wireless channel for the wireless PCI adapter.

## What is the WEP Encryption key?

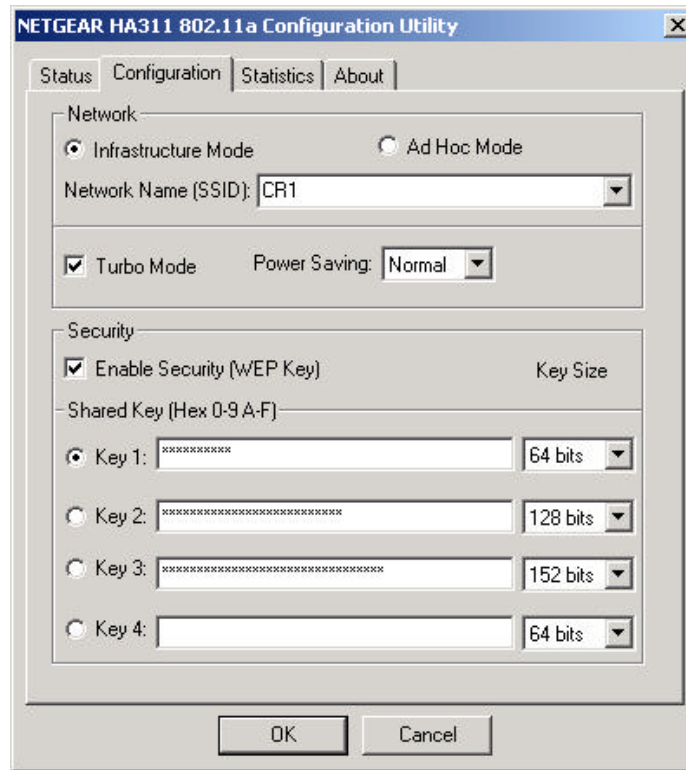
The absence of a physical connection between nodes makes the wireless links vulnerable to information theft. To provide a certain level of security from eavesdroppers and hackers, you can enable WEP encryption. The following information is needed to determine the WEP encryption level.

**Note:** The Shared Key, as well as the key content used by the HA311 Wireless PCI adapter and the wireless access point or other wireless nodes in the same network, must be the same. You can enter up to four different keys in the dialog box (see the screen shot below) but only the selected key is effective.

**Note:** Twenty-four bits in the encryption key are factory preset and not modifiable. A 64-bit encryption key can be represented by ten (10) hexadecimal digits. For a 128-bit encryption key, twenty-six (26) hexadecimal digits need to be provided. For a 152-bit encryption key, thirty-two (32) hexadecimal digits need to be provided.

**Note:** Hexadecimal digits are the first ten numbers of the decimal system (0, 1, 2, 3, 4, 5, 6, 7, 8, and 9) and the letters A, B, C, D, E, and F. Your choice of characters is arbitrary. You might use, for example, a phone number. (Do not use an obvious one, such as your office phone number). The table below shows you some examples of encryption settings.

Encryption Key Size	# of Hexadecimal Digits	Example of Hexadecimal Key Content
64-bit (24 + 40)	10	4C72F08AE1
128-bit (24 + 104)	26	4C72F08AE19D57A3FF6B260037
152-bit (24 + 128)	32	4C72F08AE19D57A3FF6B26003715D AC2



Shared Key (1 of 4): \_\_\_\_\_

Key Size (64, 128, or 152 bits): \_\_\_\_\_

Key Value (Hex 0-9 A-F): \_\_\_\_\_



## 2 Install the Wireless PCI adapter

After unpacking the box and determining all the configuration information, you're ready to install the wireless PCI adapter.

### Install the Wireless PCI adapter

The HA311 Wireless PCI adapter requires a PCI slot in your computer. You must turn off your computer and open the computer before installing the HA311 Wireless PCI Adapter. You must install the HA311 Wireless PCI adapter before installing the network driver.

Before you proceed with the installation steps, decide on a name for your network and for each PC (this information is different from the wireless parameters previously mentioned. Each network much has the same workgroup name and each PC must have a unique computer name for Microsoft networking to work properly.)

### Install the Adapter Driver (First Time Installation)

**Note:** If you are reinstalling or upgrading the driver, you may need to contact NETGEAR Technical Support for advice. You will find contact information in the Support information card that came with your adapter.

This section explains the installation of the Windows 2000 adapter driver. Other versions of Microsoft Windows may respond with different dialog boxes, or the dialog boxes may open in a different sequence than those shown in this guide, but should prompt you for the same information.

**Note:** You may need the Windows 2000 CD-ROM and the *HA311 Resource* CD-ROM ready to use in the installation.

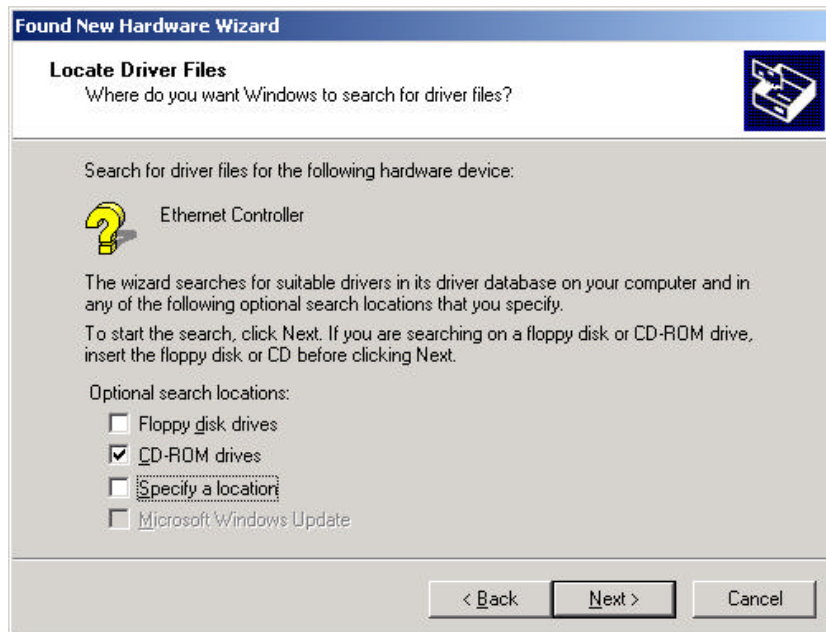
**Note:** If the "insert disk" dialog box opens and the "Please insert the disk labeled Windows 2000..." message appears at any time during the installation process, insert the Windows 2000 CD-ROM and click "OK." Then follow the next step in the instructions.

**Note:** To install the driver on Windows XP, 200, or NT 4.0, you must log in with Administrator privilege.

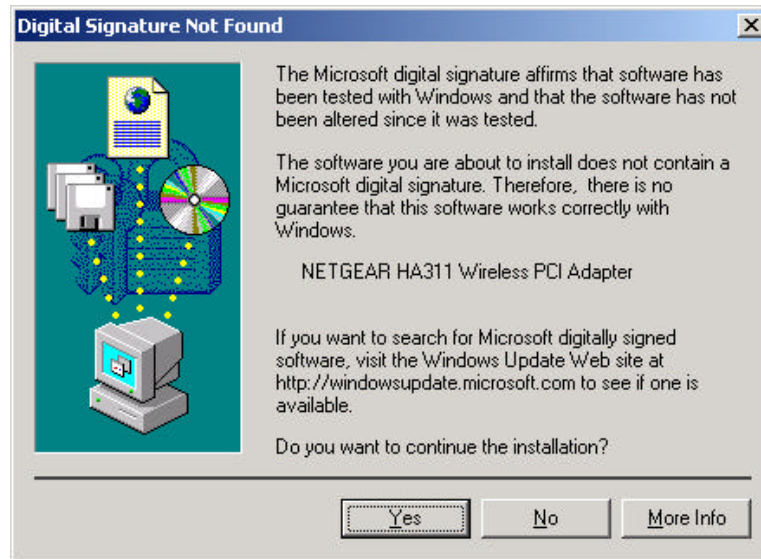
1. If you have chosen to install the card with the PC turned off, turn the power on now. The new hardware is found. Click "Next".
2. Insert the *HA311 Resource* CD-ROM into your CD-ROM drive.
3. In the next window, select "Search for a suitable driver for my device (recommended)," and then click "Next."



4. In the next Found New Hardware Wizard window, select the "CD-ROM drives" search option and click "Next".



5. In the Found New Hardware Wizard window, make sure that the driver name is "D:\netha311.inf" assuming that the driver letter for the CD-ROM drive is "D:". (You should see the correct drive letter that represents your PC's CD-ROM.)
6. Click "Yes" when asked if you still want to install the driver when it is not digitally signed.

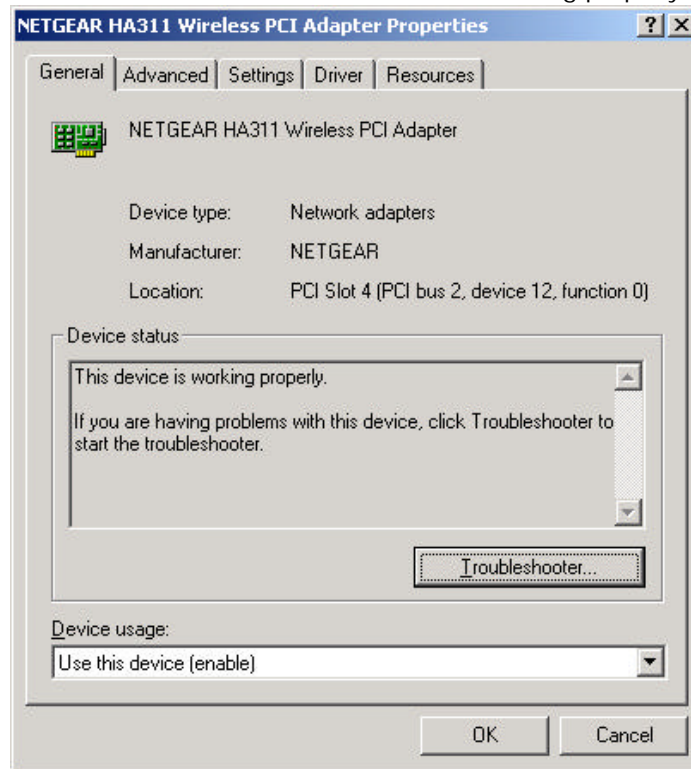


7. Click "Finish" at the final Found New Hardware wizard window.



## Verify the Driver Installation

1. Right-click the "My Computer" icon on the Windows 2000 desktop.
2. Click and select "Properties" from the pull-down menu.
3. Click on the "Hardware" folder tab.
4. Click the "Device Manager" button.
5. Double-click "Network Adapters".
6. Double-click "NETGEAR HA311 Wireless PCI adapter".
7. The pop-up window should indicate that the device is working properly.



## 3 Install the Wireless Configuration Utility

A wireless LAN configuration utility is provided to give you information on your wireless network, such as signal quality, and to allow you to modify the various configurable parameters of the PC Card.

### Install the wireless LAN utility

1. Insert the *HA311 Resource* CD-ROM in the CD-ROM drive. From the Windows 2000 desktop, open "My Computer". Double-click the CD-ROM drive letter to look into the contents of the CD-ROM.
2. Double-click the SETUP application icon to start the installation procedure. The InstallShields Wizard opens. Click "Next" to continue.
3. Click "Yes" in the software license agreement window to accept the agreement.
4. Click "Next" to go past the Product Information window.
5. Click "Finish" when the program indicates that the installation is complete.

**Note:** Users of Windows 98 or Me need to install the Windows Message Interface (WMI) to complete the installation of the HA311 Configuration Utility.

### System Tray application

**Note:** The SysTray (System Tray) resides on one end of the taskbar in the Microsoft Windows desktop. It displays interface icons for memory-resident applications that execute in the background continuously, such as the clock, speaker volume, and virus detection.

The wireless LAN configuration utility installation for the HA311 Wireless PCI adapter adds a configuration and status reporting utility icon in the SysTray. Once you have completed the utility



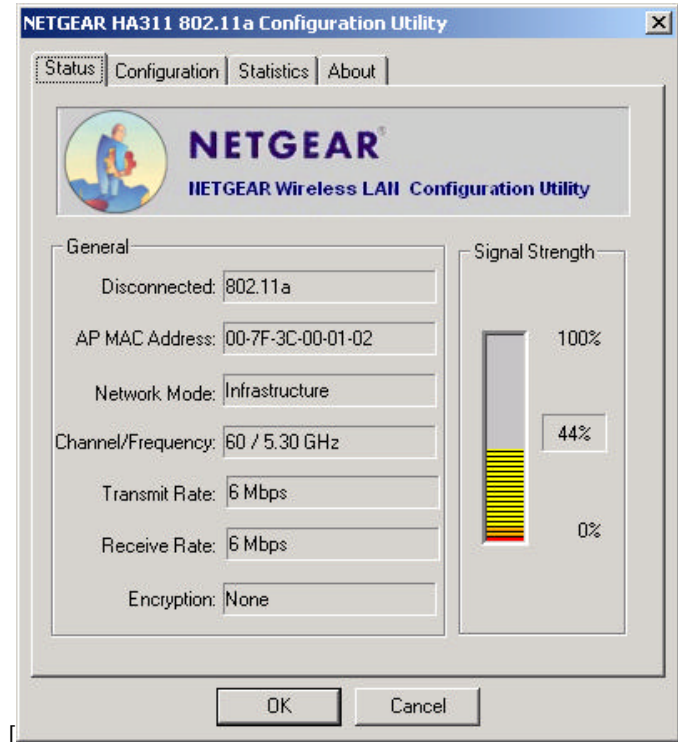
installation, the Windows 2000 SysTray should show the icon in different colors.

**bHA311 Configuration/status utility icon**

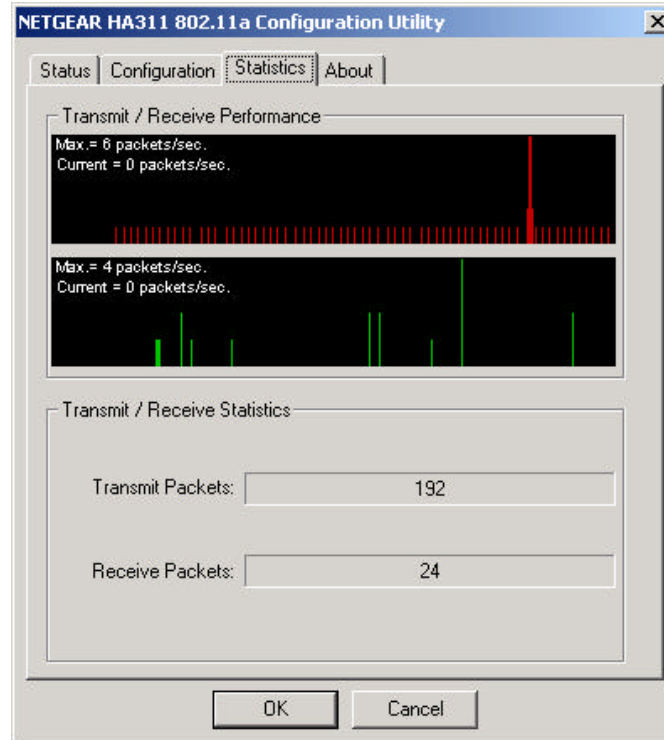
<b>Icon color</b>	<b>Ad-hoc mode</b>	<b>Infrastructure mode</b>
<b>Red</b>	The wireless PCI adapter has not initiated communication with any other wireless node	Either the wireless PCI adapter is not able to link to any access point, or the link between the wireless PCI adapter and the access point is lost.
<b>Yellow</b>	N/A	The link condition between the wireless PCI adapter and the associated access point is weak.
<b>Green</b>	The wireless PCI adapter has communicated successfully with another wireless node.	The wireless PCI adapter has established good communication with an access point and the signal is strong.

## 4 Configure Wireless Parameters for the Adapter

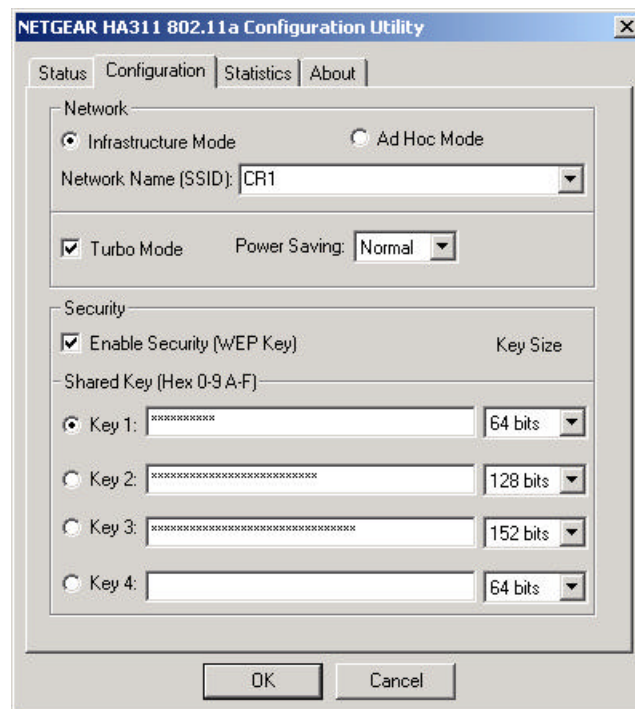
Double-click the wireless SysTray icon to activate the wireless PCI adapter configuration utility for the HA311 Wireless PCI adapter. You can click on the folder tabs in the window to modify any wireless parameter. The configurable parameters of the HA311 Wireless PCI adapter are shown here. Follow the parameters determined previously to configure the wireless PCI adapter.



The wireless utility program also can show the status of the adapter card and the signal strength connection to the access point. The Statistics folder tab allows you to view the packet transmit and receive status.



The following screen shot shows a wireless PCI adapter card that's properly configured in infrastructure mode and connected to an access point.



**Note:** Users of Windows 98 or Me must reboot after making any configuration changes in the HA311 Configuration Utility.



**Note:** Users of Windows XP will have increased configuration capability if they use the HA311 802.11a Configuration Utility instead of using Windows XP [to configure the wireless network settings](#). The Zero Configuration feature can be disabled in the Wireless Network Connection Properties window by uncheck the **"Use windows to configure my wireless network settings"** default setting.

## 5 Test the Connection

The end panel of the HA311 Wireless PCI adapter has two lights (LEDs): **Power** and **Network** that let you monitor the status of your wireless network:

LED Activity	Meaning of LED Activity
Alternate blinking	Looking for a network association
Slow-rate blinking	Associated or joined with the network; no activity
Fast-rate blinking	Associated or joined with the network; activity on the network

Both of the LED's on the HA311 Wireless PCI adapter should be blinking together (not alternating) to indicate linking condition between the access point and the wireless PCI adapter.

## Troubleshooting

Problem	Cause	Solution
No lights are lit on the wireless PCI adapter	The wireless card driver is not inserted into the PCI slot properly Or the proper HA311 wireless PCI adapter driver is not loaded.	<ul style="list-style-type: none"> <li>• Remove and reinsert the wireless PCI adapter.</li> <li>• Check the device manager in Windows to see if the adapter card is properly recognized in the Windows operating system. Reload the driver if necessary.</li> <li>• Try to install the driver in different PCI slot on your Windows NT system if it's available.</li> </ul>
The two LED's are blinking alternately	The wireless PCI adapter is not associated to any access point properly. You may not have configured the wireless parameters of the wireless nodes to be the same as the access point.	<ul style="list-style-type: none"> <li>• The access point may not be powered on.</li> <li>• The access point and the PC card are not configured with the same wireless parameters. Check into the SSID, Turbo mode option and WEP encryption settings.</li> <li>• The access point may be out of range. Try moving the system closer to the access point or readjusting the antenna on the access point. You may also move the access point to a higher location for better signal reception by the wireless PCI adapter.</li> </ul>
I am associated and connected to an access point, but I cannot see the other computers on the Ethernet side of the network	This could be a physical layer problem or a network configuration problem.	<ul style="list-style-type: none"> <li>• Check to make sure that the access point is physically connected to the Ethernet network.</li> <li>• Make sure that the IP addresses and the Windows networking parameters are all configured correctly.</li> </ul>

## Specifications

General Description:	HA311 802.11a Wireless PCI adapter		
Radio Data Rate:	6,9,12,18,24,36,48,54,72 Mbps (Auto rate capable)		
Modulation Type:	OFDM (BPSK, QPSK, 16-QAM, 64-QAM)		
Frequency Band:	5.15 ~ 5.25 GHz (lower band) for US/Canada, Japan 5.25 ~ 5.35 GHz (middle band) for US/Canada		
Encryption:	Hardware-based 64, 128, & 152-bit WEP encryption		
Standards Compatibility:	IEEE 802.11		
Operating Range:	Indoor	Outdoor	
	@6 Mbps	165 ft. @ 6 Mbps	132 ft. @ 54 Mbps
	@54 Mbps	60 ft. @ 54 Mbps	1650 ft. @ 6 Mbps
Bus type:	32-bit CardBus PC card interface		
Drivers:	Microsoft Windows 98, Me, NT 4.0, 2000, XP		
Dimensions:	W: 88 mm (3.4 in)		
	D: 54 mm (2.1 in)		
	H: 5 mm (0.2 in)		
Weight:	43.4 g (1.6 oz)		
Status LEDs:	Power/Network		
Environmental Specifications:	Operating temperature: 0 to 60C (32 to 140° F)		
	Operating humidity: 5-95%, noncondensing		
Electromagnetic Compliance:	FCC Part 15 Class B and Class E		
Warranty:	Limited 3-year		

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## Statement of Conditions

In the interest of improving internal design, operational function, and/or reliability, NETGEAR reserves the right to make changes to the products described in this document without notice.

NETGEAR does not assume any liability that may occur due to the use or application of the product(s) or circuit layout(s) described herein.

## Federal Communications Commission (FCC) Compliance Notice: Radio Frequency Notice

Netgear Inc., 4500 Great America Parkway, Santa Clara, CA 95054, (408) 907-8000, declares under our sole responsibility, that this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna,
- Increase the separation between the equipment and receiver,
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- Consult the dealer or an experienced radio/TV technician for help.

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