



arlo™

Quick Start Guide

Beta





Welcome

Thank you for choosing Arlo.
Getting started is easy.

What's Included



Base station



Base station
power adapter



Ethernet cable



Magnetic wall
mounts



Mounting
screws



100% wireless
camera(s)



Lithium 123 batteries
*(number of batteries varies with
number of cameras)*

1 Get the App

For the best experience, download the Arlo app for your smartphone by scanning the QR code below or searching for "Arlo" in the app store.

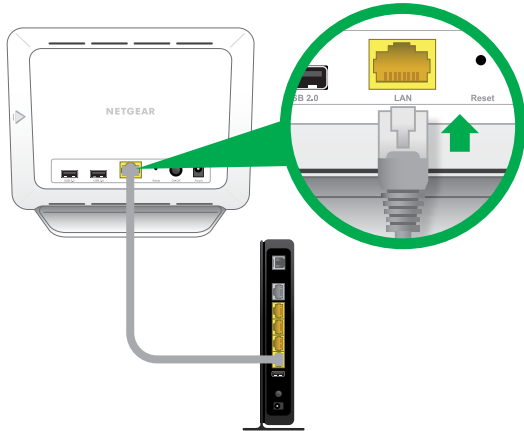


<https://arlo.netgear.com/hmsweb/users/cs/getApp>

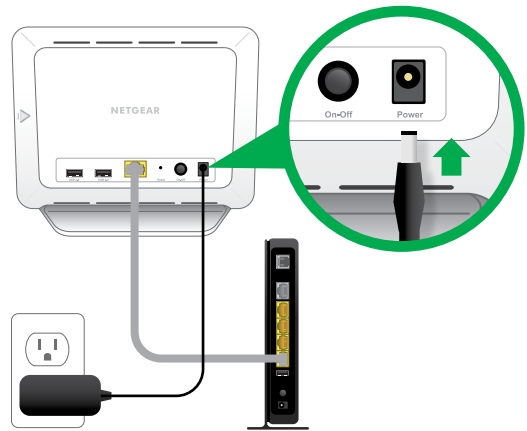


2 Connect Your Base Station to the Internet

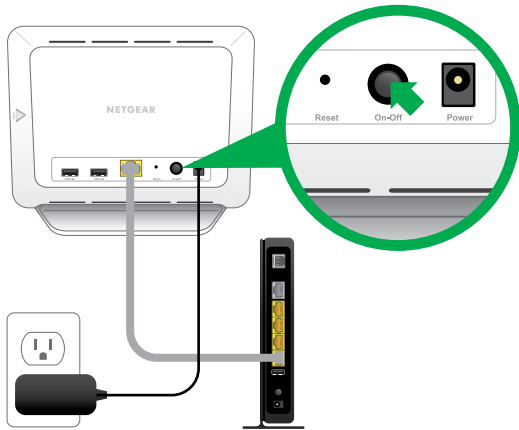
Connect the base station to your router using an Ethernet cable.



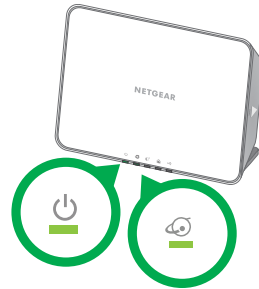
Connect the AC adapter to your base station and plug it in.



Turn the base station on by pressing the **On-Off** button.



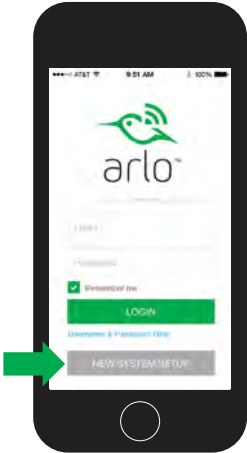
The power LED and Internet LED on the front of the base station turn green in about two minutes.



(If this doesn't happen, visit <http://support.netgear.com> for troubleshooting tips.)

3 Get an Account

Launch the app from your smartphone and click the **New System Setup** button. Follow the on-screen instructions.



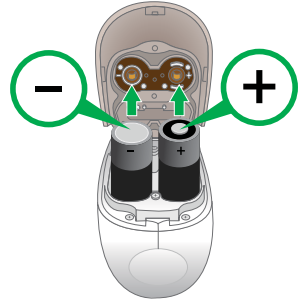
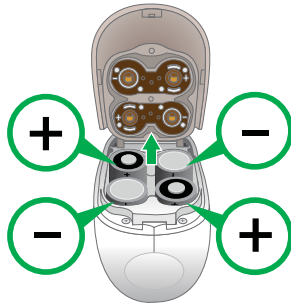
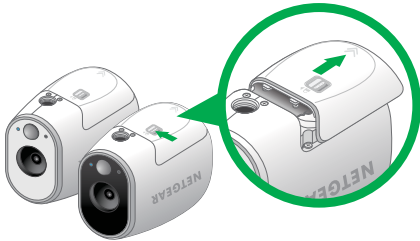
Or from a computer, visit <https://arlo.netgear.com/> and follow the on-screen instructions.



4 Set Up and Sync Your Cameras

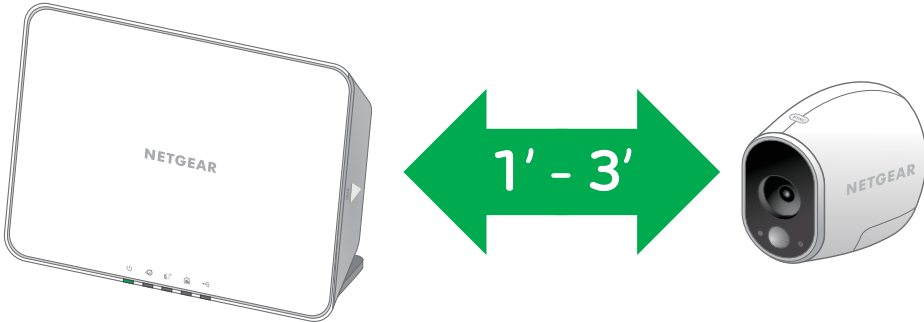
Insert batteries

- Unlock the battery compartment by sliding and holding the latch.
- Slide the battery door back and lift it to open the compartment.
- Insert the batteries as shown and close the battery door.



Sync your cameras with the base station

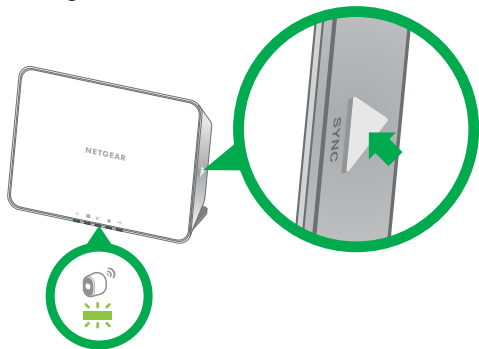
Bring the camera within one to three feet of the base station.



Sync your cameras with the base station (cont'd)

Press the **Sync** button on the side of the base station.

Wait for the sync status LED to blink green.



Press the **Sync** button on top of the camera.

Cameras must be synced one at a time.



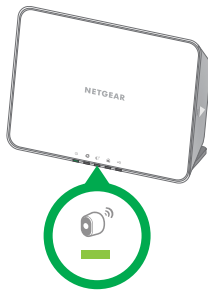
A blue LED on the camera blinks rapidly to confirm sync.

The camera is ready for viewing.

Note: The LED blinks amber if the sync is not successful. You must repeat the sync process again.



The camera LED on the base station turns solid green after the camera is synced.



Note: If the sync procedure is not completed within 60 seconds, press the Sync button on the base station and try again.

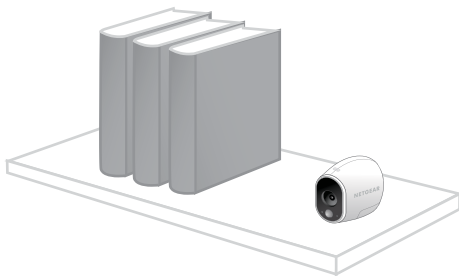
Repeat these steps for each camera.

5 Place or Mount Your Cameras

Locate a spot for your camera

You can place your camera on a shelf or other flat surface, or you can mount it to the wall.

Tip: Use the Arlo app in Position mode (found in Camera Settings) to help aim the camera.

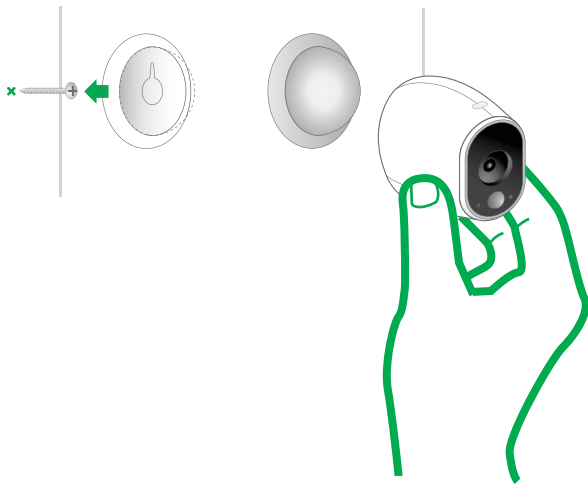


To mount your camera to the wall:

Fasten the mounting screw into the wall, and hang the magnetic mount from the screw.

If you're mounting the camera to drywall, be sure to use the drywall plastic anchors that are provided.

Tip: You can also use double-sided tape instead of screws.



You're Done!

Congratulations! Your Arlo System is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit <http://support.netgear.com> or call (US only) 1-888-NETGEAR.

Base Station LED Guide



Power



Green

The base station is powered on.



Blinking green

A firmware update is in progress. DO NOT TURN OFF BASE STATION OR CAMERAS.



Amber

The base station is booting up.



Off

The base station is powered off.



Internet



Green

The base station is connected to the Internet.



Blinking green

The base station is sending data over the Internet.



Amber

The base station is connected to the router but does not have an Internet connection.



Off

The base station is not connected to your router.



Camera



Green

Cameras are connected to the base station.



Blinking green

The base station is attempting to sync with a camera.



Blinking amber

A camera is too far from the base station. Signal strength is weak.



Off

No cameras detected.



Reserved for upcoming features

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October 2014 **BETA**

