



September 28, 2004

Federal Communications Commission  
7435 Oakland Mills Road  
Columbia, Maryland 21046

Gentlemen:

This is a letter of authorization to accept Compatible Electronics, Inc. as an Agent for TROY Group, Inc. 2331 South Pullman Street, Santa Ana, California, 92705, for a period of one year, to sign applications before the Commission on our behalf, to make representations to you on our behalf, and to receive and exchange data between our company and the Commission in connection with certification of the following TROY Group, Inc. product:

Serial Server Wireless, a wireless to Serial Server

Under FCC docket Number 20780 and General Docket Number 80-284 pursuant to Part 15 of FCC Rules and Regulations.

Please also accept this letter as an attestation that neither TROY Group, Inc. nor any of its officers, directors, or persons holding 5% or more of the outstanding stock or shares, voting or non-voting, have been denied federal benefits under section 5301 of the Anti-Drug-Abuse act of 1988, 21 U.S.C. 853(a). In addition, TROY Group, Inc. will notify the Federal Communications Commission if, at any time, the situation changes causing TROY Group, Inc. to be denied federal benefits.

If you have any further questions or need additional information, please feel free to give me a call at 949-261-4721.

Sincerely,

A handwritten signature in black ink that reads 'James Hebert' in a cursive script.

James Hebert  
Vice-President of Engineering