



# User Guide

Microwave Hood Combination

THANK YOU for purchasing this high-quality product. Register your microwave oven at [www.whirlpool.ca](http://www.whirlpool.ca).

For future reference, please make a note of your model and serial number located on the front facing of the microwave oven opening, behind the door.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_

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W11332393B

# MICROWAVE OVEN SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**⚠ DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances basic safety precautions should be followed, including the following:

**WARNING:** To reduce the risk of burns, electric shock, fire, injury to persons, or exposure to excessive microwave energy:

- Read all instructions before using the microwave oven.
- Read and follow the specific "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found in this section.
- The microwave oven must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found in this section and in the provided Installation Instructions.
- Install or locate the microwave oven only in accordance with the provided Installation Instructions.
- Some products such as whole eggs in the shell and sealed containers - for example, closed glass jars - are able to explode and should not be heated in the microwave oven.

### SAVE THESE INSTRUCTIONS

## Electrical Requirements

**⚠ WARNING**



### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

Observe all governing codes and ordinances.

#### Required:

- A 120 V, 60 Hz, AC-only, 15 or 20 A electrical supply with a fuse or circuit breaker.

#### Recommended:

- A time-delay fuse or time-delay circuit breaker.
- A separate circuit serving only this microwave oven.

## GROUNDING INSTRUCTIONS

### ■ For all cord connected appliances:

The microwave oven must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. The microwave oven is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**WARNING:** Improper use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the microwave oven is properly grounded.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the microwave oven.

### SAVE THESE INSTRUCTIONS

This device complies with Part 18 of the FCC Rules.

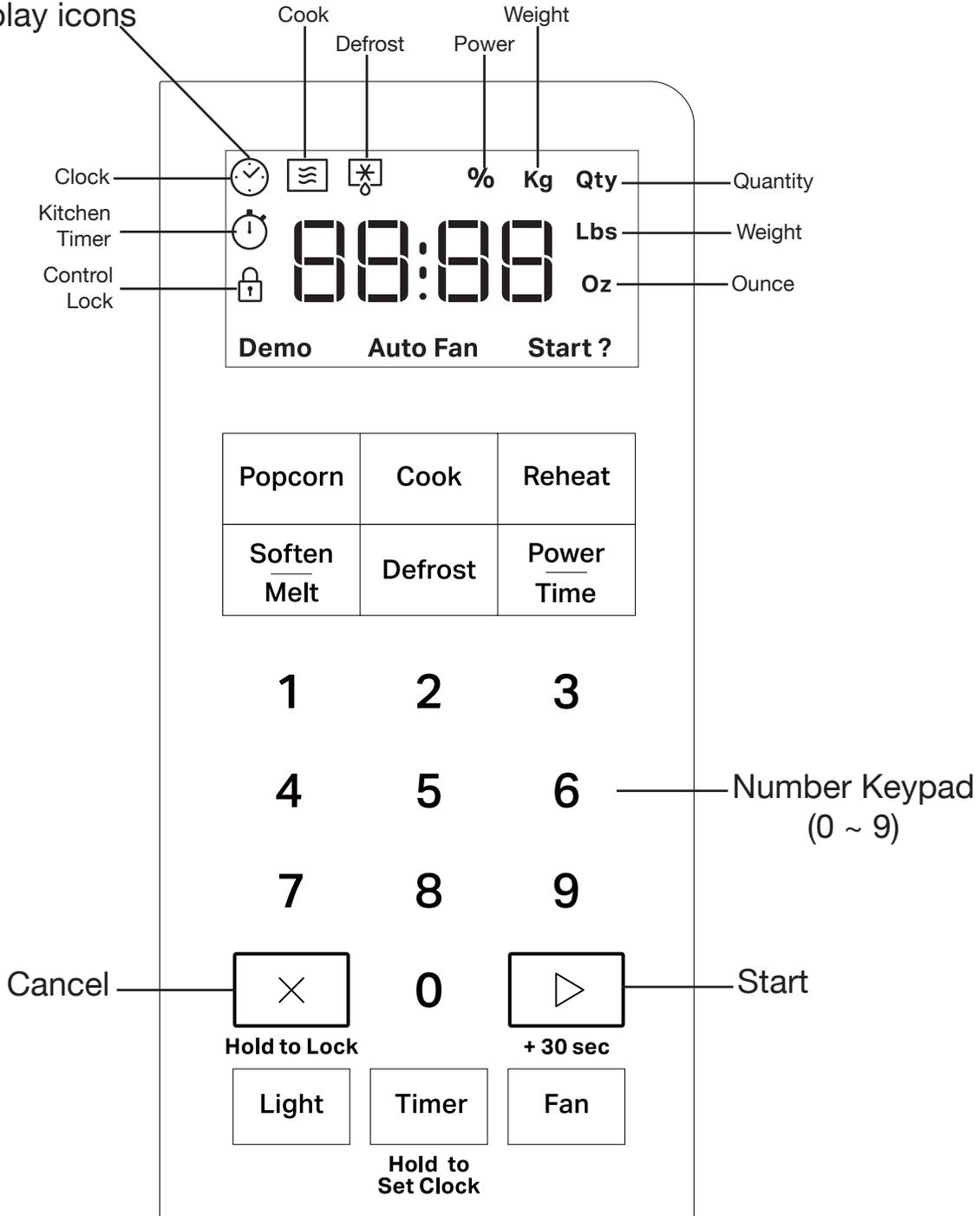
This device complies with Industry Canada ICES-001.

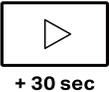
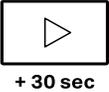
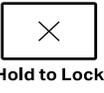
# FEATURES

## Feature Guide

This manual covers several models. Your model may have some or all of the items listed. Refer to this manual or the Product Help section of our website at [www.whirlpool.ca](http://www.whirlpool.ca) for more detailed instructions.

Display icons



Keypad	Feature	Instructions
	Hold to set the Clock	<p>The Clock is 12-hour (1:00 - 12:59).</p> <ol style="list-style-type: none"> <li>1. Hold the keypad TIMER keypad for about 3 seconds.</li> <li>2. Tones sound and ☺ icon will show on the display.</li> <li>3. Pressing number keypad to set the clock.</li> <li>4. Pressing the START or the TIMER keypad to save the clock.</li> </ol> <p><b>Note:</b> If the clock is not set correctly, start the clock with the clock in memory or “.”</p>
	Set Kitchen Timer	<ol style="list-style-type: none"> <li>1. Touch TIMER keypad, ⌚ icon will show on the display.</li> <li>2. Touch the number keypads to enter time up to 99 minutes and 59 seconds. For example, to set timer for 12 minutes, touch TIMER keypad, then use the number pads to enter 12:00. “Start?” icon will flash on display.</li> <li>3. Touch Start keypad.</li> </ol> <p><b>Note:</b> When Kitchen Timer is running: The Add 30 Sec will not work. Press NUMBER keypad (0~9) to reset timer, e.g. press number keypad 1000, the kitchen timer will reset to “10:00”. Press POWER/TIME keypad to run manual cooking mode. Press POPCORN / COOK / REHEAT /DEFROST / SOFTEN OR MELT keypad to run auto cooking mode.</p>
	Add 30 Seconds	<p>In Manual cooking, touch the START keypad to start 30 seconds of cook time with previous power setting. Cooking time can be adjusted by pressing START keypad, it adds 30 seconds per press while the microwave oven is running. Pressing and holding the START keypad will add more time automatically.</p> <p>For example: Press START keypad once to add 30 seconds cooking time. Press START keypad twice to add 1 minute cooking time. Press and hold START keypad to add more time, until your prefer cooking time.</p> <p><b>Note:</b> Holding the START keypad will add up to 10 minutes to the current time countdown. When 10 minutes has been added or the max time has been reached, invalid/retry tones will sound and the display will show the final time setting. If you want more time, you can release the keypad, then press and hold the START keypad again to add up to another 10 minutes.</p>
	Start Function	<p>Press the START keypad to start any cooking functions. If cooking is interrupted by opening the door, touch START keypad after the door is closed again to resume the preset cycle.</p>
	Microwave Oven Cancel	<p>The CANCEL keypad stops any microwave oven function except for the clock and control lock.</p> <p>The microwave oven will also turn off when the door is opened. When the door is opened, the element(s) will turn off, but the microwave oven light will remain on. Close the door and touch the Start keypad to resume the preset cycle.</p>
	Activate Control Lock	<p>Activate to avoid unintended start. Touch and hold the CANCEL keypad for about 3 seconds until tone sounds and the CONTROL LOCKED icon appears in the display. Repeat to unlock control.</p>
<b>Light</b>	Turn on Hood Light	<p>Press the LIGHT keypad to turn the light beneath the hood on or off. Press the LIGHT keypad repeatedly to adjust the hood light setting among HIGH-&gt; LOW-&gt;OFF. The display will show “Hi”, “Lo” and “Off”.</p> <p><b>Note:</b> The hood light can be operated independent of any cooking functions or the control lock status.</p>
<b>Fan</b>	Turn on the Fan	<p>Press the FAN keypad to turn the fan on or off. Press the FAN keypad repeatedly to change the hood fan setting among HIGH-&gt; LOW-&gt;OFF. The display will show “Hi”, “Lo” and “Off”.</p> <p><b>Note:</b> The hood fan can be operated independent of any cooking functions or the control lock status.</p>

Keypad	Feature	Instructions
<b>Number Key “4”</b>	Set the Key Sound (Tones) on/off	<p>Disable or enable key tones on/off. Press and hold number key “4” for about 5 seconds to disable key tones. Repeat to turn key tones back on.</p> <p>Note:</p> <ul style="list-style-type: none"> <li>■ Only key entry tones are turned off. Other tones such as end of cycle tones are not affected.</li> <li>■ Only available during an idle state.</li> </ul>
<b>Number Key “3”</b>	Activate Demo Mode	<p>Activate to practice using the control without actually turning on the magnetron. To activate or deactivate Demo Mode in idle state.</p> <p><b>To Activate</b></p> <ol style="list-style-type: none"> <li>1. Press and hold number key “3” for about 5 seconds.</li> <li>2. Demo Mode on.</li> </ol> <p><b>To Deactivate</b></p> <p>Press and hold key 3 for about 5 seconds with demo ON can deactivate the demo mode.</p>
<b>Number Key “9”</b>	Factory Reset	<p>User may set microwave oven back to default state. To Activate factory reset mode, at idle state, press and hold number key “9” for about 10 seconds.</p>
<b>Power/Time</b>	Set Manual Cooking Power and Time	<p>Touch POWER/TIME to set manual power and cooking time. The default power level is 100%, press any number keypad to change the power level. For example to set the time to 2:30 in 90% power level.</p> <ol style="list-style-type: none"> <li>1. Touch POWER/TIME,  icon will show on the display.</li> <li>2. Use the number keypad 9 to set the power level in 90%.</li> <li>3. Touch POWER/TIME again,  icon will show on the display.</li> <li>4. Use the number keypads to enter the cooking time length 2:30. “Start?” icon will flash on the display.</li> <li>5. Touch Start keypad.</li> </ol> <p>When the stop time is reached, the microwave oven will shut off automatically, and end tones will sound.</p>
<b>DEFROST</b>	Automatic Defrost	<ol style="list-style-type: none"> <li>1. Touch DEFROST,  icon will show on the display.</li> <li>2. Touch number keypad to select food category, see DEFROST section for the food category or the door sticker on the unit.</li> <li>3. Touch number keypad to enter the weight.</li> <li>4. Touch Start keypad.</li> </ol> <p>The display will count down the defrost time. For better results, a preset standing time is included in the defrosting time. This may make the defrosting time seem longer than expected.</p> <p>When the stop time is reached, the microwave oven will shut off automatically, and end tones will sound.</p>
<b>REHEAT</b>	Automatic Reheat	<ol style="list-style-type: none"> <li>1. Touch REHEAT,  icon will show on the display.</li> <li>2. Touch number keypad to select food category. See REHEAT section for the food category or the door sticker on the unit.</li> <li>3. Touch number keypad to enter the quantity.</li> <li>4. Touch Start keypad.</li> </ol> <p>When the stop time is reached, the microwave oven will shut off automatically, and end tones will sound.</p>
<b>POPCORN</b>	Popcorn	<ol style="list-style-type: none"> <li>1. Touch POPCORN repeatedly to select bag size. 3.0 oz is the default bag size. “Start?” will flash on the display.</li> <li>2. Touch the Start keypad.</li> </ol> <p>When the stop time is reached, the microwave oven will shut off automatically, and end tones will sound.</p>
<b>SOFTEN/MELT</b>	Soften/Melt	<ol style="list-style-type: none"> <li>1. Touch SOFTEN/MELT,  icon will show on the display.</li> <li>2. Touch number keypad to select food category, see SOFTEN/MELT section for the food category or the door sticker on the unit.</li> <li>3. Touch number keypad to enter the quantity. “Start?” will flash on the display</li> <li>4. Touch Start keypad.</li> </ol> <p>When the stop time is reached, the microwave oven will shut off automatically, and end tones will sound.</p>

Keypad	Feature	Instructions
COOK	Auto Cook	<ol style="list-style-type: none"> <li>1. Touch COOK,  icon will show on the display.</li> <li>2. Touch number keypad to select food category. See COOK section for the food category or the door sticker on the unit.</li> <li>3. Touch number keypad to enter the quantity. "Start?" will flash on the display</li> <li>4. Touch Start keypad.</li> </ol> <p>When the stop time is reached, the microwave oven will shut off automatically, and end tones will sound.</p>

## Standby Mode

When no functions are working, microwave oven will switch to Standby Power mode and slightly dim the display brightness after about 2 minutes. Touch any keypad or open/close the door, and the display will return to the normal brightness.

## Auto Vent Fan

To keep the microwave oven from overheating, the auto vent fan will automatically turn on if the temperature from the range or cooktop below gets too hot. When this occurs, the vent fan cannot be turned off and the fan speed can't be changed. "AUTO FAN" will stay lit until the microwave oven cools.

## Control Lock

The Control Lock shuts down the control panel keypads to avoid unintended use of the microwave oven.

When the control is locked, only the fan and light will function.

The Control Lock is preset unlocked, but can be locked.

**To Lock Control:** Touch CANCEL for approximately 3 seconds, until a tone sounds and a  icon appears in the display.

**To Unlock Control:** Repeat to unlock. A tone will sound and the  icon will be removed.

# MICROWAVE OVEN USE

A magnetron in the microwave oven produces microwaves which reflect off the metal floor, walls, and ceiling and pass through the turntable and appropriate cookware to the food. Microwaves are attracted to and absorbed by fat, sugar, and water molecules in the food, causing them to move, producing friction and heat which cooks the food.

- To avoid damage to the microwave oven, do not lean on or allow children to swing on the microwave oven door.
- To avoid damage to the microwave oven, do not operate microwave oven when it is empty, even with empty container.
- The turntable must be in place and correct side up when microwave oven is in use. Do not use if turntable is chipped or broken.
- Baby bottles and baby food jars should not be heated in microwave oven.
- Clothes, flowers, fruit, herbs, wood, gourds, and paper, including brown paper bags and newspaper, should not be dried in the microwave oven.
- Paraffin wax will not melt in the microwave oven because it does not absorb microwaves.
- Use oven mitts or pot holders when removing containers from microwave oven.
- Do not overcook potatoes. At the end of the recommended cook time, potatoes should be slightly firm. Let potatoes stand for 5 minutes. They will finish cooking while standing.
- Do not cook or reheat whole eggs inside the shell. Steam buildup in whole eggs may cause them to burst. Cover poached eggs and allow a standing time.

## Food Characteristics

When the microwave oven is cooking, the amount, size and shape, starting temperature, composition and density of the food affect cooking results.

### Amount of Food

The more food that is heated at once, the longer the cook time that is needed. Check for doneness and add small increments of time, if necessary.

### Size and Shape

Smaller pieces of food will cook more quickly than larger pieces, and uniformly shaped foods cook more evenly than irregularly shaped food.

### Starting Temperature

Room temperature foods will heat faster than refrigerated foods, and refrigerated foods will heat faster than frozen foods.

### Composition and Density

Foods high in fat and sugar will reach a higher temperature and will heat faster than other foods. Heavy, dense foods, such as meat and potatoes, require a longer cook time than the same size of a light, porous food, such as cake.

## Cooking Guidelines

### Covering

Covering food helps retain moisture, shorten cook time, and reduce spattering. Use the lid supplied with cookware. If a lid is not available, wax paper, paper towels, or plastic wrap approved for microwave ovens may be used. Plastic wrap should be turned back at one corner to provide an opening to vent steam. Condensation on the door and cavity surfaces is normal during heavy cooking.

### Stirring and Turning

Stirring and turning redistributes heat evenly to avoid overcooking the outer edges of food. Stir from outside to center. If possible, turn food over from bottom to top.

### Arranging

If heating irregularly shaped or different-sized foods, arrange the thinner parts and smaller-sized items toward the center. If cooking several items of the same size and shape, place them in a ring pattern, leaving the center of the ring empty.

### Piercing

Before heating, use a fork or small knife to pierce or prick foods that have a skin or membrane, such as potatoes, egg yolks, chicken livers, hot dogs, and sausage. Prick in several places to allow steam to vent.

## Shielding

Use small, flat pieces of aluminum foil to shield the thin pieces of irregularly shaped foods, bones, and foods such as chicken wings, leg tips, and fish tails. See the “Aluminum Foil and Metal” section first.

## Standing Time

Food will continue to cook by the natural conduction of heat, even after the microwave cooking cycle ends. The length of standing time depends on the volume and density of the food.

## Cookware and Dinnerware

Cookware and dinnerware must fit on the turntable. Always use oven mitts or pot holders when handling because any dish may become hot from heat transferred from the food. Do not use cookware and dinnerware with gold or silver trim. Use the following chart as a guide, then test before using.

Material	Recommendations
Aluminum Foil, Metal	See the “Aluminum Foil and Metal” section.
Browning Dish	Bottom must be at least 3/16" (5 mm) above the turntable. Follow manufacturer's recommendations.
Ceramic Glass, Glass	Acceptable for use.
China, Earthenware	Follow manufacturer's recommendations.
Melamine	Follow manufacturer's recommendations.
Paper: Towels, Dinnerware, Napkins	Use non-recycled and those approved by the manufacturer for microwave oven use.
Plastic: Wraps, Bags, Covers, Dinnerware, Containers	Use those approved by the manufacturer for microwave oven use.
Pottery and Clay	Follow manufacturer's recommendations.
Silicone Bakeware	Follow manufacturer's recommendations.
Straw, Wicker, Wooden Containers	Do not use in microwave oven.
Styrofoam <sup>®†</sup>	Do not use in microwave oven.
Wax Paper	Acceptable for use.

### To Test Cookware or Dinnerware for Microwave Use:

1. Place cookware or dinnerware in microwave oven with 1 cup (250 mL) of water beside it.
2. Cook at 100% cooking power for 1 minute.

Do not use cookware or dinnerware if it becomes hot and the water stays cool.

## Aluminum Foil and Metal

Always use oven mitts or pot holders when removing dishes from the microwave oven.

Aluminum foil and some metal can be used in the microwave oven. If not used properly, arcing (a blue flash of light) can occur and cause damage to the microwave oven.

### OK for Use

Racks and bakeware supplied with the microwave oven (on some models), aluminum foil for shielding, and approved meat thermometers may be used with the following guidelines:

- To avoid damage to the microwave oven, do not allow aluminum foil or metal to touch the inside cavity walls, ceiling, or floor.
- Always use the turntable.
- To avoid damage to the microwave oven, do not allow contact with another metal object during microwave cooking.

### Do Not Use

Metal cookware and bakeware, gold, silver, pewter, non-approved meat thermometers, skewers, twist ties, foil liners, such as sandwich wrappers, staples, and objects with gold or silver trim or a metallic glaze, should not be used in the microwave oven.

Metal bakeware may be used only during convection (bake) cycles. Use ovenproof, microwave-safe cookware for all other convection and combination.

## Microwave Cooking Power

Many recipes for microwave cooking specify which cooking power to use by percent, name, or number. For example, 70%=Medium-High=7.

Use the following chart as a general guide for the suggested cooking power of specific foods.

### MICROWAVE COOKING POWER CHART

Percent/ Name	Number	Use
100%, High (default setting)	10	Quick-heating convenience foods and foods with high water content, such as soups, beverages, and most vegetables.
90%	9	Cooking small, tender pieces of meat, ground meat, poultry pieces, and fish fillets. Heating cream soups.
80%	8	Heating rice, pasta, or casseroles. Cooking and heating foods that need a cook power lower than high, for example, whole fish and meat loaf.
70%, Medium-High	7	Reheating a single serving of food.
60%	6	Cooking sensitive foods such as cheese and egg dishes, pudding, and custards. Cooking non-stirrable casseroles, such as lasagna.
50%, Medium	5	Cooking ham, whole poultry, and pot roasts. Simmering stews.
40%	4	Melting chocolate. Heating bread, rolls, and pastries.
30%, Medium-Low, Defrost	3	Defrosting bread, fish, meats, poultry, and precooked foods.
20%	2	Softening butter, cheese, and ice cream.
10%, Low	1	Taking chill out of fruit.

<sup>†</sup>Styrofoam<sup>®</sup> is a registered trademark of The Dow Chemical Company.

## Defrost

- For optimal results, food should be 0°F (-18°C) or colder when defrosting.
- Unwrap foods and remove lids (from fruit juice) before defrosting.
- Shallow packages will defrost more quickly than deep blocks.
- Separate food pieces as soon as possible during or at the end of the cycle for more even defrosting.
- Foods left outside the freezer for more than 20 minutes or frozen ready-made food should not be defrosted using the Defrost feature but should be defrosted manually.
- Use small pieces of aluminum foil to shield parts of food such as chicken wings, leg tips, and fish tails. See the “Aluminum Foil and Metal” section first.
- Times and cooking powers have been preset for defrosting a number of food types.

Item	Food Category	Weight
1	Meats*	0.09 - 3.0 kg
2	Poultry*	0.09 - 3.0 kg
3	Fish*	0.09 - 2.0 kg
4	Quick	0.45 kg

\* See the Defrost Preparation Chart at end of the “Defrost” section for cuts, sizes, and instructions.

Use the following chart as a guide when defrosting meat, poultry, or fish.

### DEFROST PREPARATION CHART

#### MEAT

<b>Beef: ground, steaks, roast, stew</b>	The narrow or fatty areas of irregular-shaped cuts should be shielded with foil before defrosting.
<b>Lamb: stew and chops</b>	
<b>Pork: chops, ribs, roasts, sausage</b>	Do not defrost less than 1/4 lb (113 g) or two 4 oz (113 g) patties. Place all meats in a microwave-safe container.

#### POULTRY

<b>Chicken: whole and cut up</b>	Place in a microwave-safe container, chicken breast-side up.
<b>Cornish hens</b>	Remove giblets from whole chicken.
<b>Turkey: breast</b>	

#### FISH

<b>Fillets, Steaks, Whole, Shellfish</b>	Place in a microwave-safe container.
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## Reheat

Times and cooking powers have been preset for reheating a number of food types.

Use the following chart as a guide.

### REHEAT CHART

Item	Food Category	Quantity
1	<b>Beverage</b> Do not cover.	1-2 cups (250 mL-500 mL)
2	<b>Casserole</b> Place in microwave-safe container. Cover with plastic wrap and vent. Stir and let stand 2-3 minutes after reheating.	1-4 cups (250 mL-1 L)
3	<b>Dinner plate</b> Place food on plate. Cover with plastic wrap and vent. Let stand 2-3 minutes after reheating.	1 plate, about 8-16 oz (227-454 g)
4	<b>Pizza</b> Place on paper towel lined microwave-safe plate.	1-3 slice, 4 oz (113 g) each
5	<b>Soup/Sauce</b> Place in microwave-safe container. Cover with plastic wrap and vent. Stir and let stand 2-3 minutes after reheating.	1-4 cups (250 mL-1 L)

## Cook

Item	Food Category	Quantity
1	<b>Bacon</b> Average thickness: Follow directions on package. For best results, place bacon on microwave-safe bacon rack.	1-6 slices
2	<b>Canned Vegetable</b> Place in microwave-safe container. Cover with plastic wrap, and vent. Stir and let stand 2-3 minutes after cooking.	1, 2, 3 or 4 cups (250, 500, 750 mL or 1 L)
3	<b>Fresh Vegetable</b> Place in microwave-safe container and add 2-4 tbs water. Cover with plastic wrap and vent. Stir and let stand 2-3 minutes after cooking.	1-4 cups (250 mL-1 L)
4	<b>Frozen Vegetable</b> Place in microwave-safe container and add 2-4 tbs water. Cover with plastic wrap and vent. Stir and let stand 2-3 minutes after cooking.	1-4 cups (250 mL-1 L)
5	<b>Small Potatoes</b> Pierce each potato several times with a fork. Place on paper towel, around turntable edges, at least 1" (2.5 cm) apart. Let stand 5 minutes after cooking.	1-4 pieces, 4-7 oz (113-198 g)
6	<b>Large Potatoes</b> Pierce each potato several times with a fork. Place on paper towel, around turntable edges, at least 1" (2.5 cm) apart. Let stand 5 minutes after cooking.	1-4 pieces, 8-10 oz (227-283 g).
7	<b>Rice</b> Follow measurements on package for ingredient amounts. Place rice and liquid in microwave-safe dish. Cover with loose fitting lid. Let stand 5 minutes after cooking, or until liquid is absorbed. Stir.	0.5, 1.0, 1.5, 2.0 cups (125, 250, 375, 500 mL) (dry, white long grain)

## Popcorn

3.0 or 3.5 oz bags.

- Do not use regular paper bags or glassware.
- Pop only one package of popcorn at a time.
- Follow manufacturer's instructions when using a microwave popcorn popper.
- Listen for popping to slow to one pop every 1 or 2 seconds, and then stop the cycle. Do not repop unpopped kernels.
- For best results, use fresh bags of popcorn.
- Cooking results may vary by brand and fat content.

**NOTE:** Follow the instructions provided by the microwave popcorn manufacturer.

## Soften/Melt

Soften and Melt functions may be used to soften or melt your food. Times and cooking powers have been preset for a number of food types. Use the following chart as a guide.

Item	Food Category	Quantity	Preparation
1	<b>Soften Butter</b>	0.5, 1.0, 1.5, 2.0 sticks	Unwrap and place in microwave-safe container.
2	<b>Soften Ice Cream</b>	16, 32, or 64 oz (473, 946 or 1893 mL)	Place ice cream container on turntable.
3	<b>Soften Cream Cheese</b>	8 oz (227 g)	Unwrap and place in microwave-safe container.
4	<b>Soften Frozen Juice</b>	12oz (340 g)	Remove lid.
5	<b>Melt Butter</b>	0.5, 1.0, 1.5, 2.0 sticks	Unwrap and place in microwave-safe container.
6	<b>Melt Chocolate</b>	4, 6, 8 or 12 oz (113, 170, 227 or 340 g)	Cut squares into small pieces or use chips. Place in microwave-safe container.
7	<b>Melt Cheese</b>	8 or 16 oz (227 or 454 g)	Cut into small pieces and place in microwave-safe container.
8	<b>Melt Marshmallows</b>	5 or 10 oz (142 or 283 g)	Place in microwave-safe container.

# MICROWAVE OVEN CARE

## General Cleaning

**IMPORTANT:** Before cleaning, make sure all controls are off and the microwave oven is cool. Always follow label instructions on cleaning products.

Soap, water, and a soft cloth or sponge are suggested first, unless otherwise noted.

### STAINLESS STEEL (on some models)

**NOTE:** To avoid damage to stainless steel surfaces, do not use soap-filled scouring pads, abrasive cleaners, cooktop polishing creme, steel-wool pads, gritty washcloths, or abrasive paper towels. Damage may occur to stainless steel surfaces, even with one-time or limited use.

Rub in direction of grain to avoid damaging.

#### Cleaning Method:

- Affresh® Stainless Steel Cleaner Part Number W10355016 (not included); See the “Accessories” section to order.
- Vinegar for hard water spots

### MICROWAVE OVEN DOOR EXTERIOR

#### Cleaning Method:

- Glass cleaner and a soft cloth or sponge: Apply glass cleaner to soft cloth or sponge, not directly on panel.
- Affresh® Kitchen Appliance Cleaner Part Number W10355010 (not included); See the “Accessories” section to order.

### MICROWAVE OVEN CAVITY

To avoid damage to microwave oven cavity, do not use soap-filled scouring pads, abrasive cleaners, steel-wool pads, gritty washcloths, or some paper towels.

On stainless steel models, rub in direction of grain to avoid damaging.

The area where the microwave oven door and frame touch when closed should be kept clean.

#### Cleaning Method:

##### Average soil

- Mild, nonabrasive soaps and detergents: Rinse with clean water and dry with soft, lint-free cloth.

##### Heavy soil

- Mild, nonabrasive soaps and detergents: Heat 1 cup (250 mL) of water for 2 to 5 minutes in microwave oven. Steam will soften soil. Rinse with clean water and dry with soft, lint-free cloth.

##### Odors

- Lemon juice or vinegar: Heat 1 cup (250 mL) of water with 1 tbs (15 mL) of either lemon juice or vinegar for 2 to 5 minutes in microwave oven.

### TURNTABLE

Replace turntable immediately after cleaning. Do not operate the microwave oven without the turntable in place.

#### Cleaning Method:

- Mild soap and water
- Dishwasher

### GREASE FILTERS

- Mild soap, water, and dishwasher

### TURNTABLE SUPPORT AND ROLLERS, HUB

- Mild soap and water or dishwasher

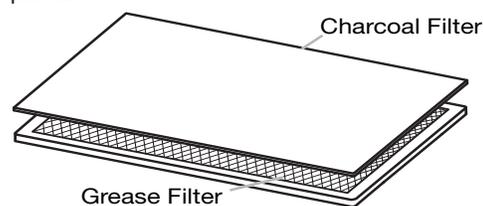
### NONSTICK CAVITY COATING (on some models)

To avoid damage to the microwave oven cavity, do not use metal or sharp utensils or scrapers or any type of abrasive cleanser or scrubbers.

## Installing / Replacing Grease Filter or Charcoal Filter

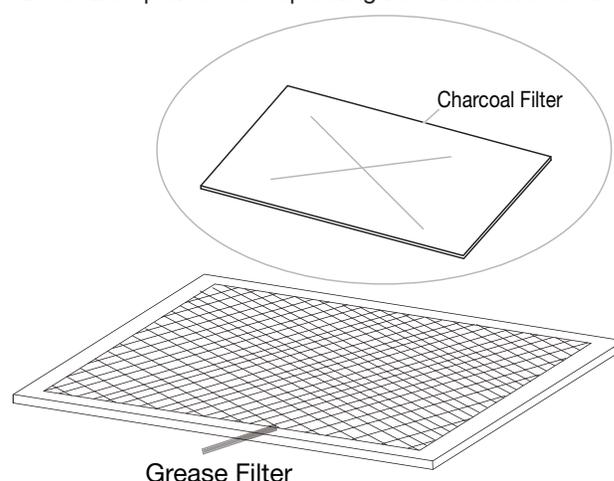
#### For recirculation only:

Do not operate the microwave oven without the charcoal filter in place.



#### For Wall and Roof Ventilation:

To ensure good performance of airflow, remove the charcoal filter from the bottom plate before operating the microwave oven.

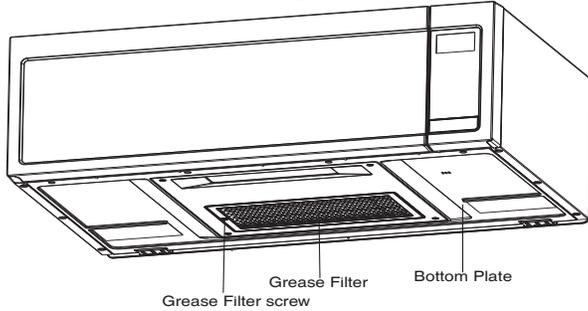


# MICROWAVE OVEN CARE

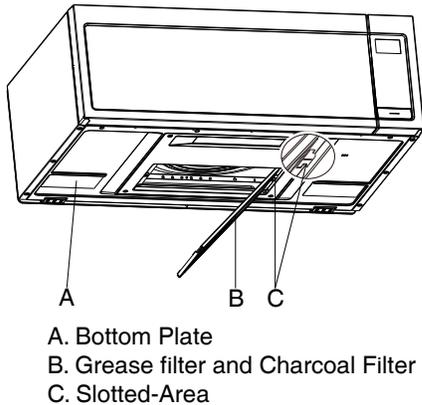
## Replacing Grease Filter For Recirculation Ventilation

**Grease filter** is underside of the microwave oven. The grease filter should be removed and cleaned at least once a month.

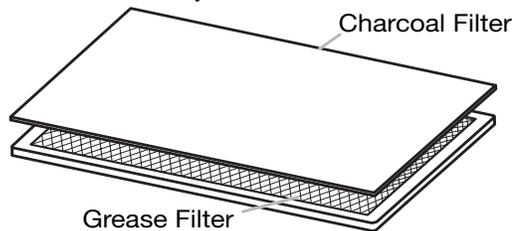
1. To remove the grease filter. Using a Phillips screwdriver, remove the screw on the grease filter.



2. Hold the left side of the Grease filter, swing it to the right position, and remove it from the slotted area.
3. Separate the Grease filter from the charcoal filter.



4. Clean the grease filter monthly, or replace with new grease filter if necessary.



5. Reattach the grease filter to the charcoal filter.
6. Put the grease filter and charcoal filter back to the bottom plate slotted area.
7. Secure the grease filter and charcoal filter back to the bottom plate with the grease filter screw.

## Replacing Charcoal Filter For Recirculation Ventilation

**Charcoal filter:** The charcoal filter is behind the grease filter at the bottom of the microwave oven. The charcoal filter cannot be cleaned and should be replaced about every 6 months or as prompted by Filter Status indicator.

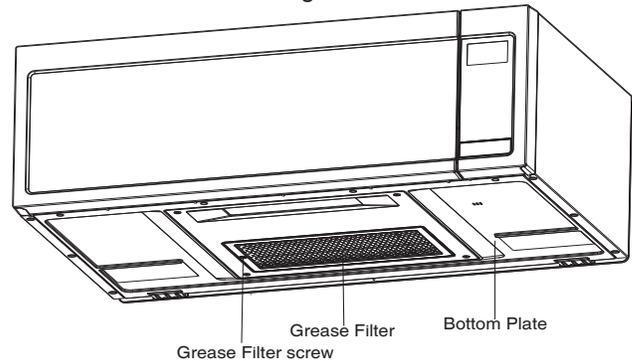
Repeat steps 1 to 3 from the "Replacing Grease Filter For Recirculation Ventilation".

4. Replace a new charcoal filter. And attach it to the grease filter.
5. Put the grease filter and charcoal filter back to the bottom plate slotted area.
6. Secure the grease filter and charcoal filter back to the bottom plate with the grease filter screw.

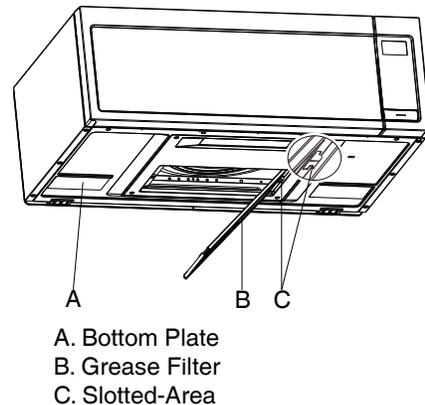
## Replacing Grease Filter For Wall and Roof Ventilation

**Grease filter** is underside of the microwave oven. The grease filter should be removed and cleaned at least once a month.

1. To remove the grease filter. Using a philips screwdriver, remove the screw on the grease filter.



2. Hold the left side of the Grease filter, swing it to the right position, and remove it from the slotted area.



3. Clean the grease filter monthly, or replace with new grease filter if necessary.
4. Reattach the grease filter to bottom plate.
5. Secure the grease filter back to the bottom plate with the grease filter screw.

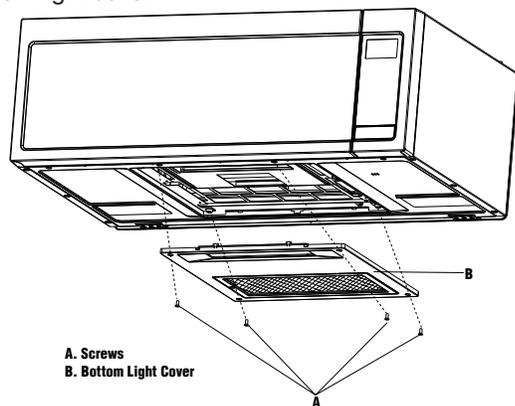
# MICROWAVE OVEN CARE

## Replacing Cooktop Light

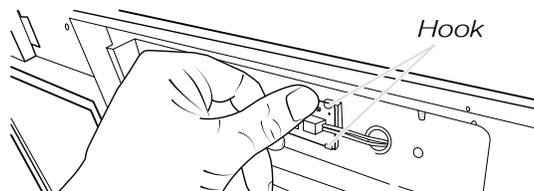
**Cooktop Light** is underside of microwave oven, behind the bottom light cover. It is replaceable.

To replace the cooktop light refer the following steps:

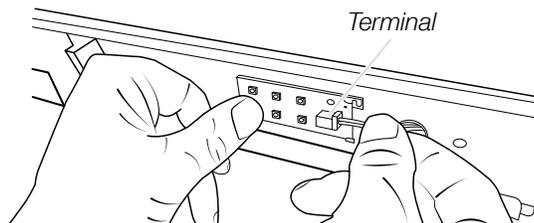
1. Using a Phillips screwdriver, remove the 4 screws from the bottom light cover.



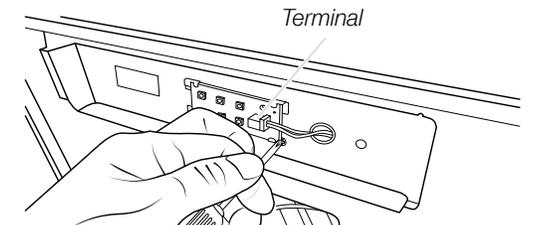
2. Push the 2 hooks backward and remove the LED.



3. Unplug the terminal from the LED board.



4. Replace a new LED, press it back between two hooks and plug in the terminal.



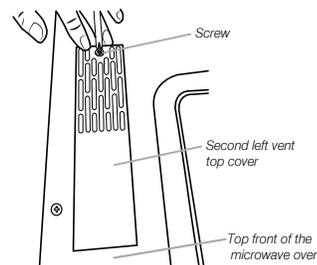
5. Using a Phillips screwdriver, reattach the 4 screws back to the bottom light cover.

## Replacing Cavity Light

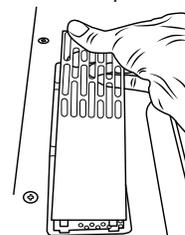
**Cavity Light** is located at the top front of the microwave oven, under the cover and is replaceable.

To replace the cavity light refer the following steps.

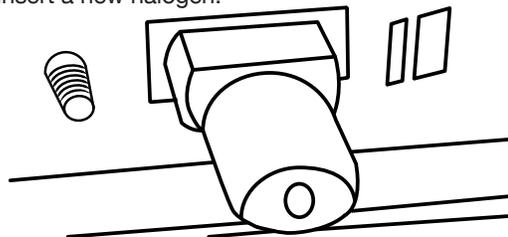
1. Using a Phillips screwdriver, remove the second left vent top cover screw from the top front of the microwave oven.



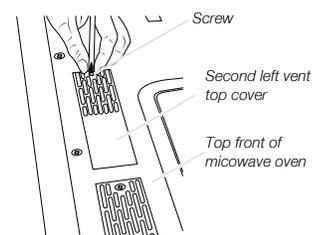
2. Remove the second left top cover.



3. Pull out the halogen light from the light holder.
4. Insert a new halogen.



5. Reattach the second top vent cover with the screw removed in step 1.



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# TROUBLESHOOTING

First try the solutions suggested here. If you need further assistance or more recommendations that may help you avoid a service call, refer to the warranty page in this manual, or visit [www.whirlpool.ca](http://www.whirlpool.ca).

Contact us by mail with any questions or concerns at the address below:

Whirlpool Brand Home Appliances  
Customer eXperience Center  
200 - 6750 Century Ave.  
Mississauga Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

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<b>If you experience</b>	<b>Recommended Solutions</b>
<b>Microwave oven will not operate</b>	<p><b>Check the following:</b></p> <ul style="list-style-type: none"><li>■ <b>Household fuse or circuit breaker:</b> If a household fuse has blown or a circuit breaker has tripped, replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.</li><li>■ <b>Magnetron:</b> Try to heat 1 cup (250 mL) of cold water for 2 minutes at 100% cooking power. If water does not heat, try the steps in the bullets below. If microwave oven still does not operate, call for service.</li><li>■ <b>Door:</b> Firmly close door. On some models, if a packaging spacer is attached to inside of the door, remove it, then firmly close door. If a message about the door appears in the display, the door has been closed for 5 minutes or more without the microwave oven being started. This occurs to avoid unintended starting of the microwave oven. Open and close the door, then start the cycle.</li><li>■ <b>Control:</b> Make sure control is set properly. Make sure Control Lock is off. Make sure Demo mode (on some models) is off.</li></ul>
<b>Arcing in the microwave oven</b>	<p><b>Check the following:</b></p> <ul style="list-style-type: none"><li>■ <b>Soil buildup:</b> Soil buildup on cavity walls, microwave inlet cover, cooking rack supports, and area where the door touches the frame can cause arcing. See “General Cleaning” in the “Microwave Oven Care” section.</li></ul>
<b>Turntable alternates rotation directions</b>	<ul style="list-style-type: none"><li>■ This is normal and depends on motor rotation at the beginning of the cycle.</li></ul>
<b>Display shows messages</b>	<ul style="list-style-type: none"><li>■ A letter followed by a number is an error indicator. Call for assistance.</li></ul>
<b>Fan running during cooktop usage</b>	<ul style="list-style-type: none"><li>■ This is normal. The microwave oven’s cooling fan, which is separate from the vent fan, automatically comes on during microwave oven operation to cool the microwave oven. It may also automatically come on and cycle on and off to cool the microwave oven’s controls while the cooktop below is being used.</li></ul>
<b>Radio, TV, or cordless phone interference</b>	<p><b>Check the following:</b></p> <ul style="list-style-type: none"><li>■ <b>Proximity:</b> Move the receiver away from the microwave oven, or adjust the radio or TV antenna.</li><li>■ <b>Soil:</b> Make sure the microwave oven door and sealing surfaces are clean.</li><li>■ <b>Frequency:</b> Some 2.4 GHz-based cordless phones and home wireless networks may experience static or noise while microwave oven is on. Use a corded phone, a different frequency cordless phone, or avoid using these items during microwave oven operation.</li></ul>

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## ACCESSORIES

For accessories in the U.S.A., you can visit our website at [www.whirlpool.ca](http://www.whirlpool.ca) or call us at 1-800-807-6777

### Cleaning Supplies

- Heavy-duty Degreaser
- Affresh® Kitchen Appliance Cleaner
- Affresh® Stainless Steel Cleaner
- Affresh® Stainless Steel Wipes





