

# 3<sup>rd</sup> Generation of Basic/Smart/Smart Plus/Intelligent Charger-32A

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User Manual

Revision 1.11





# IMPORTANT SAFETY INSTRUCTIONS

This document contains instructions and warnings that must be followed when installing and using the Electric Vehicle Supply Equipment (EVSE). Before installing or using the EVSE, read this entire document as well as WARNING and CAUTION markings in this document.

## Safety Instructions

The symbols used have the following meaning:

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WARNING: RISK OF PERSONAL INJURY



WARNING: RISK OF ELECTRIC SHOCK



WARNING: RISK OF FIRE



CAUTION: RISK OF DAMAGE TO THE EQUIPMENT

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- The charge point must be installed only by licensed electricians.
- Make sure that the materials used and the installation procedures follow local building codes and safety standards.
- The information provided in this manual in no way exempts the user of responsibility to follow all applicable codes or safety standards.
- This document provides instructions for the charge point and should not be used for any other product. Before installation or use of this product, review this manual carefully and consult with a licensed contractor, licensed electrician, or trained installation expert to make sure of compliance with local building codes and safety standards.

## Repair and Maintenance Clause

- Only licensed electricians can repair or maintain the charge point. It is forbidden for general users to repair or maintain it.
- Turn off input power before repair or maintenance the charge point.

## Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 20cm between the radiator & your body.

**Industry Canada statement:**

This device complies with ISED's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

**Radiation Exposure Statement:**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 20cm between the radiator & your body.

**Déclaration d'exposition aux radiations:**

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à plus de 20 cm entre le radiateur et votre corps.

**WARNING: RISK OF ELECTRIC SHOCK**

Basic precautions should always be followed when using electrical products, including the following:

- Read all the instructions before using this product.
- This device should be supervised when used around children.
- Do not put fingers into the EV connector.
- Do not use this product if the flexible power cord or EV cable is frayed, has broken insulation, or any other signs of damage.
- Do not use this product if the enclosure or the EV connector is broken, cracked, open, or shows any other indication of damage.

**WARNING: RISK OF ELECTRIC SHOCK**

Improper connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly ground-ed.



WARNING: RISK OF ELECTRIC SHOCK

- Do not touch live electrical parts.
- Incorrect connections may cause electric shock.



WARNING: This equipment is intended only for charging vehicles that do not require ventilation during charging. Please refer to your vehicle's owner's manual to determine ventilation requirements.



WARNING: Do not use extender cables to increase the length of the charging cable. Maximum length is limited to 25 feet by the National Fire Protection Agency.



WARNING: Do not drag the charge point by input power cord.

## SAVE THESE INSTRUCTIONS

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# 1 Introduction

This user manual applies to “32A Level 2 AC Charger for Plug-in Electric Vehicles (PEVs) and Battery Electric Vehicles (BEVs)”.

The Level 2 Electric Vehicle Supply Equipment (EVSE) with 32A capabilities will be used in North America. It can provide a shorter charging time than the traditional 16A EVSE.

**!!! Any unauthorized modifications will void the manufacturer’s warranty. !!!**

## 1.1 Product view

Different models of 3<sup>rd</sup> Generation of Charger:

**Basic Charger-32A (BC3)**

**Smart Charger-32A (SC3)**

**Intelligent Charger-32A (IC3)**

**Smart Charger Plus-32A (SC3+)**



Figure 1-1 Front view

Box Contents

See the table for content differences of three models.

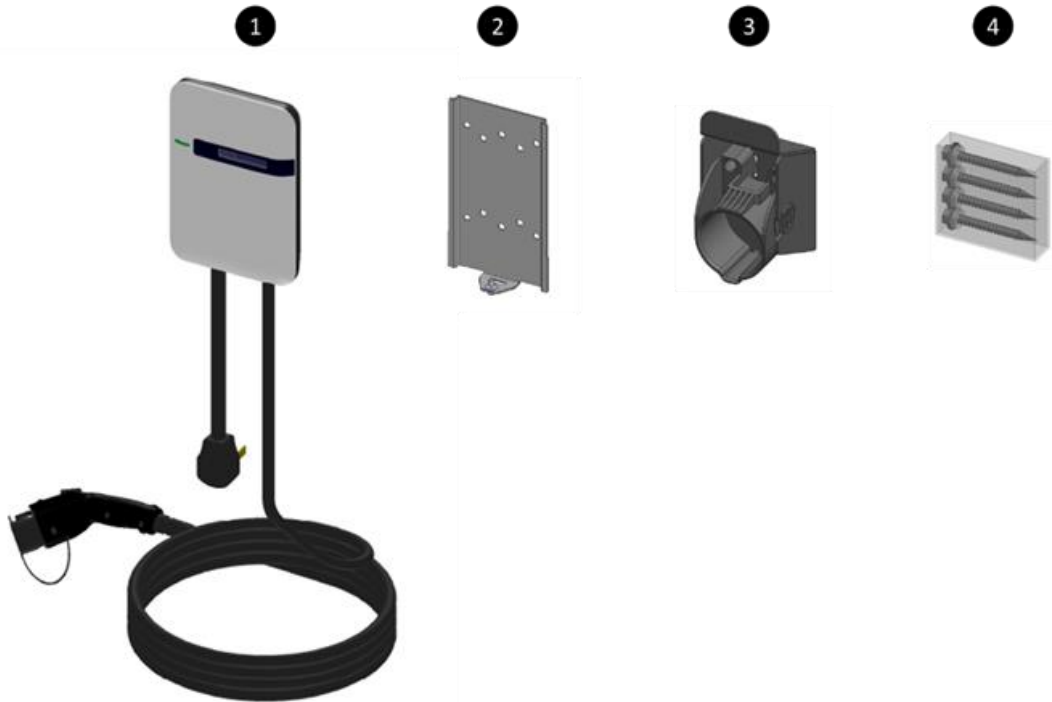


Figure 1-2 Box contents

Table 1-1 Accessories in the box

|   | Description                   | QTY | Remark  |
|---|-------------------------------|-----|---|
| 1 | Basic Charger-32A (BC3)       | 1   | <input checked="" type="checkbox"/> Charging Plug <input checked="" type="checkbox"/> Input Power Cord<br><input type="checkbox"/> OLED Display <input type="checkbox"/> RFID Icon            |
|   | Smart Charger-32A (SC3)       |     | <input checked="" type="checkbox"/> Charging Plug <input checked="" type="checkbox"/> Input Power Cord<br><input checked="" type="checkbox"/> OLED Display <input type="checkbox"/> RFID Icon |
|   | Smart Charger Plus-32A (SC3+) |     | <input checked="" type="checkbox"/> Charging Plug <input type="checkbox"/> Input Power Cord<br><input checked="" type="checkbox"/> OLED Display <input checked="" type="checkbox"/> RFID Icon |
|   | Intelligent Charger-32A (IC3) |     | <input checked="" type="checkbox"/> Charging Plug <input type="checkbox"/> Input Power Cord<br><input checked="" type="checkbox"/> OLED Display <input checked="" type="checkbox"/> RFID Icon |
| 2 | Mounting Bracket              | 1   | Attached to the back of the charge point  |
| 3 | Holster ASSY                  | 1   | With Hook x1, Holster x1 & M4xL15 tapping screw x2  |
| 4 | Screw Bag                     | 1   | With #12xL50 tapping screw x4   |

Box Opening Process (Take Intelligent Charger-32A as example.)

1. Open the carton and remove the upper partition.



Figure 1-3 Opening the carton



Figure 1-4 Charge point device

2. Take out the charge point and upturn middle partition. The charging plug is in the bottom of the carton.



Figure 1-5 Take out the charge point



Figure 1-6 Charging plug

3. The hook and holster is placed inside the right of the middle partition.



Figure 1-7 Accessories inside the middle partition



Figure 1-8 Hook and holster

4. Release the bottom screw, then the wall mounting bracket can be removed.



Figure 1-9 Release the screw

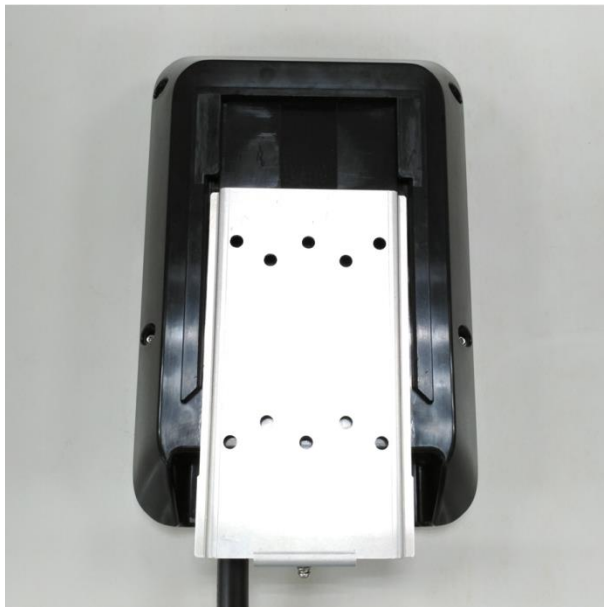


Figure 1-10 Remove the mounting bracket

# 2 Specifications

## 2.1 Product specifications

(Note: Certification in process)

Table 2-1 Product specifications

| Item                        | BC3  | SC3  | SC3+   | IC3                             |
|-----------------------------|--|--|--|---------------------------------|
| Application                 | Residential  |  | Commercial   |                                 |
| Voltage (Vac)               | 208/240VAC, Single Phase   |  |  |                                 |
| Frequency (Hz)              | 60 Hz  |  |  |                                 |
| Current (Rms)               | 32 A   |  |  |                                 |
| Charging Connector          | SAE J1772 Type 1   |  |  |                                 |
| Charging Cable Length       | 25 ft. (18 ft. optional)   |  |  |                                 |
| Metering Accuracy           | N/A  | Embedded $\pm$ 3%  |  |                                 |
| Real Time Clock             | N/A  | Yes (7 days)   |  |                                 |
| Indications                 | <ul style="list-style-type: none"> <li>• Green Steady: Ready</li> <li>• Green Flashing (Fast): Authorized, wait for EV Connect</li> <li>• Green Flashing (Slow): Suspend (Occupying)</li> <li>• Blue Flashing (Slow): Charging</li> <li>• Red Steady: Unrecoverable Fault</li> <li>• Red Flashing (Slow): Recoverable Fault</li> <li>• Yellow Steady: Out of Service</li> <li>• Yellow Flashing (Slow): Booting / Firmware Upgrading</li> </ul> <p><u>Remark</u></p> <ul style="list-style-type: none"> <li>• Fast Flash: On Time 300ms, Off Time 200ms, 2Hz</li> <li>• Slow Flash: On Time 1200ms, Off Time 800ms, 0.5Hz</li> </ul> |  |  |                                 |
| Wi-Fi                       | N/A  | 802.11 b/g/n   |  |                                 |
| Cellular                    | N/A  |  |  | LTE Cat. 1<br>(AT&T or Verizon) |
| RFID                        | N/A  |  | ISO 14443 A/B,<br>ISO 15693,<br>NFC,<br>NEMA interoperability protocol |                                 |
| Display                     | N/A  | 116(L)*8.5(W)*37(H)mm, 5.57mm CHARACTER HEIGHT, 5*8<br>DOT MATRIX, OLED 20x2 |  |                                 |
| Data Protocol               | N/A  |  | OCPP 1.6   |                                 |
| Operation Temp.             | -30 ~ 50 °C / -22 ~ 122 °F   |  |  |                                 |
| Storage Temp.               | -40 ~ 70°C / -40 ~ 158 °F  |  |  |                                 |
| Mounting Type               | Wall mount / Pole mount (optional)   |  |  |                                 |
| Wiring Type                 | NEMA 6-50  |  | Hard-wired   |                                 |
| IP Performance              | NEMA 4   |  |  |                                 |
| Impact Resistance           | IK10   |  |  |                                 |
| Dimension (H x W x D, inch) | 11.14" x 7.56" x 3.11"   |  |  |                                 |



| Item                  | BC3   | SC3  | SC3+ | IC3  |
|-----------------------|---|--|------|--|
| Web Portal Management | N/A   | Yes  |      |  |
| Console Management    | Yes   |  |      |  |
| Certification         | UL 50/991/1449/1998/2231/2594<br>FCC Part 15B |  |      |  |
|                       | N/A   | FCC Part 15.225 (RFID 13.56MHz)<br>FCC Part 15.247 (WLAN 2.4GHz) |      |  |
|                       | N/A   |  |      | FCC Part 27<br>(AT&T) or<br>FCC Part 27<br>(Verizon) |

# 3 Installation

## 3.1 Before installation

### 3.1.1 Safety check



**CAUTION:** Disconnect the power supply before installing or repairing the charge point. Failure to do so may result in physical injury or damage to the power supply system and the charge point.

The charge point must be installed only by a licensed electrician in accordance with the provisions of the local electrical industry construction and should comply with national electrical codes and standards.

Before installing the charge point, make sure you have read all of these instructions in this manual and fully understand its contents.

Appropriate protection is required when connecting to a main switchboard. The tools and parts used as outlined in the section “Tools & parts required for installation”.

### 3.1.2 Grounding instructions

The charge point must be implemented equipment grounding through a permanent wiring system or an equipment grounding conductor. Use a wire with a dedicated grounding wire and a ring terminal and connected to the equipment ground terminal block for grounding.

## 3.2 Tools & parts required for installation

Table 3-1 Tools &amp; parts required for installation

| Tool                | QTY | Model     | Size           | Supplier               | Remark                                    |
|---------------------|-----|-----------|----------------|------------------------|---|
| Mounting Bracket    | 1   | All       | 194x109x9 mm   | Model Accessories      | Fasten charge point to the wall           |
| Holster ASSY        | 1   | All       | 58x58x70 mm    | Model Accessories      | Hold EV charging plug                     |
| Screw               | 4   | All       | Tapping: #12   | Model Accessories      | Fasten Mounting Bracket & Hook            |
|                     |     |           | Mechanical: M6 | Commercially Available |   |
| Wire, Copper        | 3   | SC3+ /IC3 | 8 AWG          | Commercially Available | UL1015 (recommended)                      |
| Heat Shrink Tube    | 3   | SC3+ /IC3 | For 8 AWG wire | Commercially Available | Protect wires & terminals                 |
| Terminal            | 3   | SC3+ /IC3 | For 8 AWG wire | Commercially Available | Connect input wires to the terminal block |
| Conduit             | 1   | SC3+ /IC3 | 1 inch         | Commercially Available | Protect power cable                       |
| Torx Screwdriver    | 1   | All       | T20            | Commercially Available |   |
| Philips Screwdriver | 1   | All       | PH3            | Commercially Available |   |
| Hexagon Socket      | 1   | All       | 5/16           | Commercially Available | Tighten #12 Tapping screws                |
| Torque Wrench       | 1   | All       | 35 kgf-cm min  | Commercially Available |   |

## 3.3 Install the SIM card (for IC3 only)

### 1. Disassemble top cover

1-1 Loosen the star screws (x5).

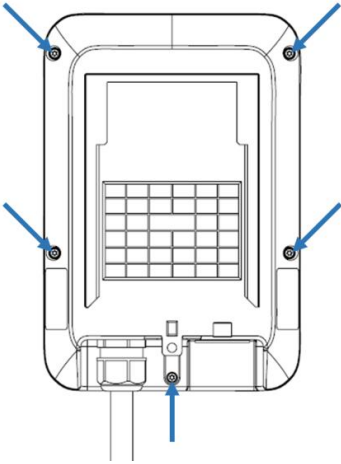


Figure 3-1 Five screws in the Base Cover position

**2. Find SIM card socket**

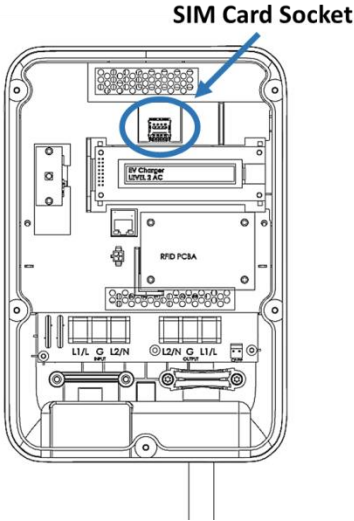


Figure 3-2 Position of SIM card socket

### 3. Insert SIM card

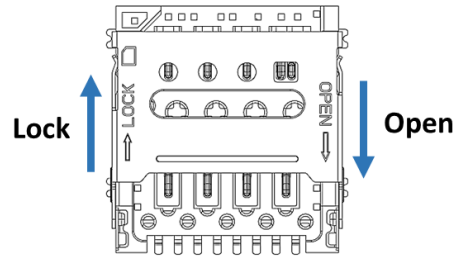


Figure 3-3 SIM card socket and cover Open/Close direction

3-1. Push down the cover to open SIM card socket.

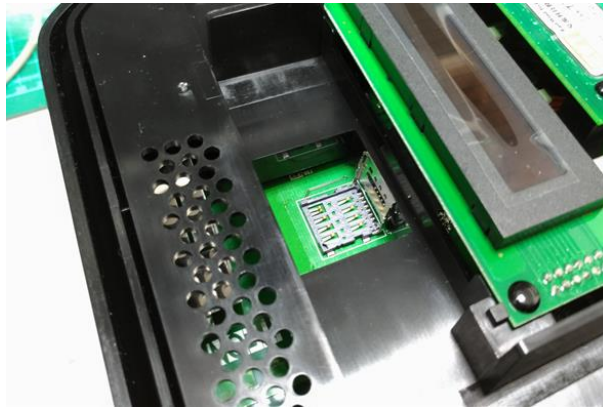


Figure 3-4 Open SIM card socket

3-2. Prepare the SIM card. (Use micro-SIM, 15mm x 12mm.)

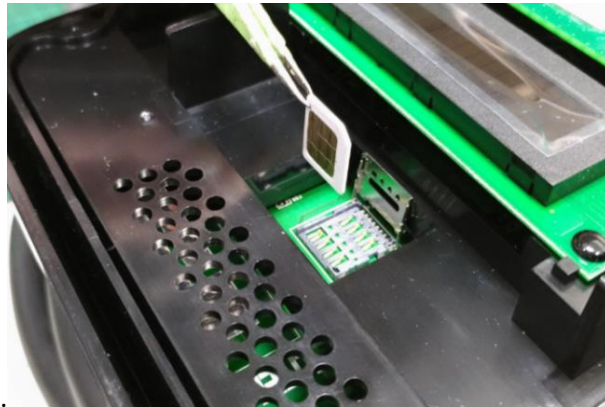


Figure 3-5 Prepare the SIM card

3-3. Insert the SIM card.

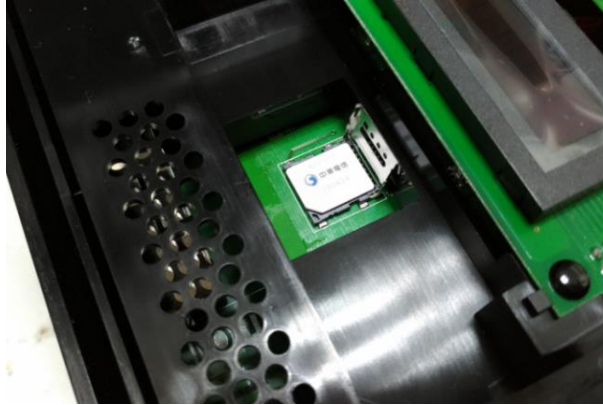


Figure 3-6 Insert the SIM card

3-4. Close the SIM card socket and push the cover toward lock direction to lock the cover.

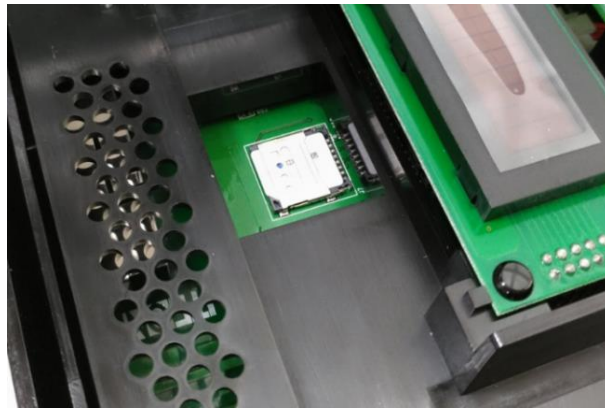


Figure 3-7 Lock SIM card socket cover

3-5. Reassemble the top cover. Please refer to the following torque. SIM card installation is completed.

| Screw | Torque    |             |
|-------|-----------|-------------|
| M4    | 16 kgf.cm | 13.88 lb-in |

## 3.4 Install the charge point

### 1. Secure the main body mounting bracket to the wall with appropriate screw.

Follow applicable accessibility requirements for the mounting position. The unit shall be stored or located at a sufficient height. For indoor site, it is not lower than 18" (450 mm) and not higher than 4" (1.2m). For outdoor site, it is not lower than 24" (600 mm) and not higher than 4" (1.2m). Refer to Article 625, NEC.

The mounting bracket has ten screw holes. If only two screws be used to fasten the mounting bracket, the screws should pass through the middle two screw holes of the mounting bracket. The other screw holes are reserved for the user.

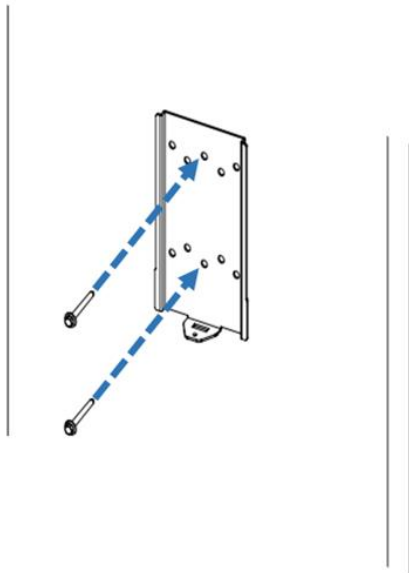


Figure 3-8 Fixing mounting bracket

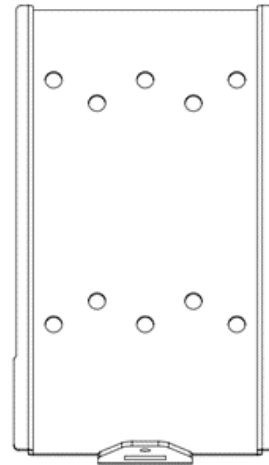


Figure 3-9 Screw holes of mounting bracket

#### Screw suggestion:

- For masonry walls, use M6 mechanical screws. (Commercially available)
- For finished walls supported by wood studs, use 1/4" or M6 tapping screws. (Commercially available)
- Please use following torque force.

| Screw | Torque        |                |
|-------|---------------|----------------|
| M6    | 25 kgf.cm min | 21.7 lb-in min |
| #12   | 25 kgf.cm min | 21.7 lb-in min |



**2. Mount charge point onto mounting bracket and lock the screw.**

2-1. Put the charge point on the mounting bracket.

2-2. Fix charge point on mounting bracket by M4 screw and screw washer.

2-3. Please refer to the following torque.

| Screw | Torque    |             |
|-------|-----------|-------------|
| M4    | 16 kgf.cm | 13.88 lb-in |

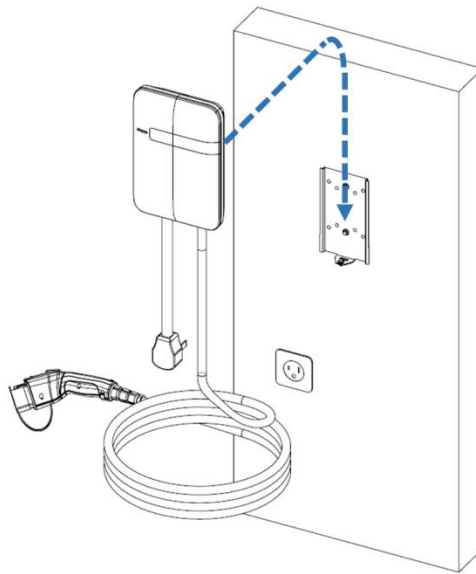


Figure 3-10 Charge point and mounting bracket

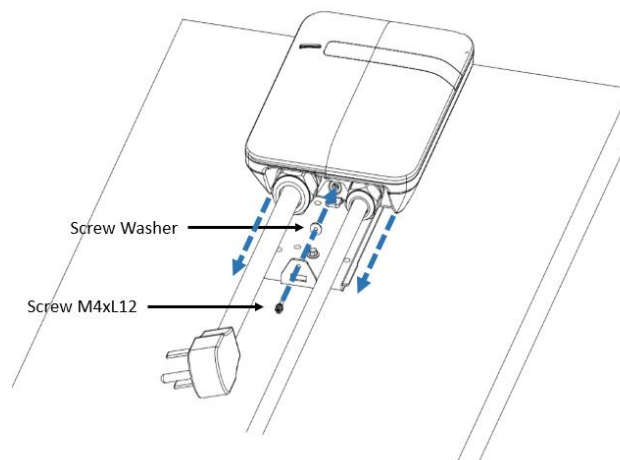


Figure 3-11 Screw locking position

**3. Plug in the power cord. (BC3/SC3 ONLY)**

The outlet should be located at 20-26 inch from the ground. Refer to the installation template to decide where to install the charge point.

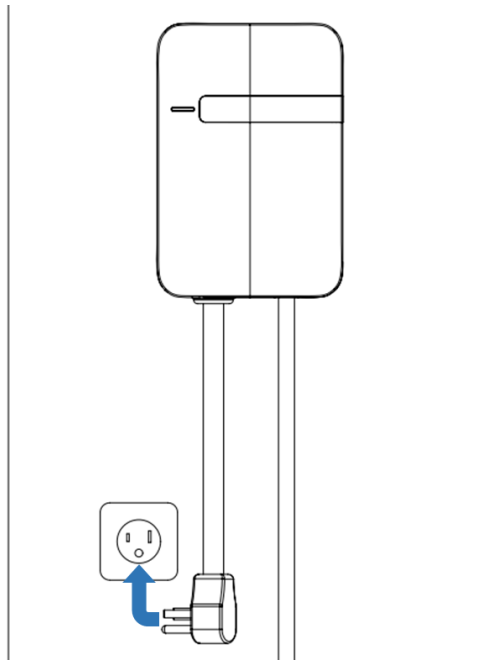


Figure 3-12 Plug in the power cord

### 3.5 Input cord connection (for SC3+/IC3 only)

1. Choose the appropriate conduit in accordance with all applicable state, local and national electrical codes and standards.

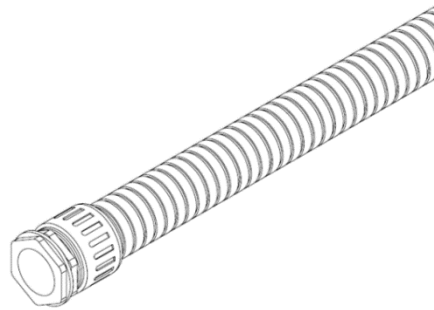


Figure 3-13 Conduit.

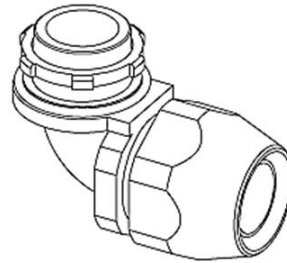


Figure 3-14 Right angle conduit

2. Clamp copper terminal to connect copper wire. The clamp point is covered by heat shrink tube for protecting.

2-1 Refer to the following wire specification. Use conductor type other than RHH, RHW and RHW-2 with outer covering.

| Model   | Terminal | Conductor | Rating          |
|---|----------|-----------|-----------------|
| Smart Charger Plus-32A<br>Intelligent Charger-32A | L1, L2,G | 8 AWG     | 90C copper wire |

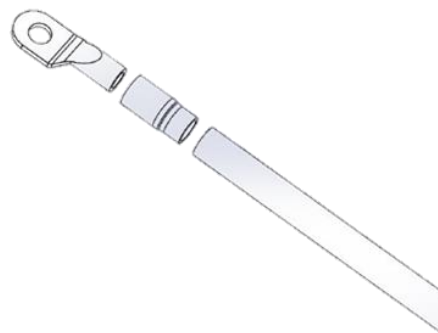


Figure 3-15 Copper terminal, heat shrink tube and copper wire.

### 3. Electrical wiring to the charge point.

- 3-1. Disassemble top cover.
- 3-2. Use Philips screwdriver to release terminal screws.
- 3-3. Fold the wire end to pass through the conduit and insert them into the input hole.
- 3-4. Fix the copper wire on the corresponding terminal block. The wiring instruction is printed in front of the terminal block (L1/L2/G).
- 3-5. Use the following torque to connect the wire terminal to the terminal block.

| Screw | Torque    |             |
|-------|-----------|-------------|
| M4    | 16 kgf.cm | 13.88 lb-in |

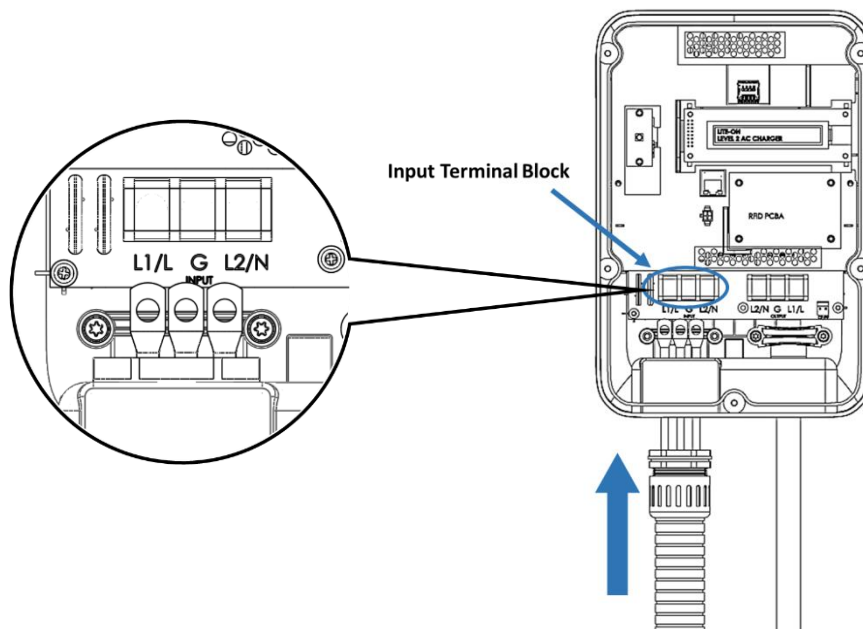


Figure 3-16 Input wiring



**CAUTION:** To reduce the risk of fire, connect only to a circuit provided with 40 amperes maximum branch circuit overcurrent protection in accordance with the National Electrical Code, ANSI/NFPA 70, and the Canadian Electrical Code, Part I, C22.1.

---

| Model                   | Current Rating |
|-------------------------|----------------|
| Smart Charger Plus-32A  | 32 A           |
| Intelligent Charger-32A |                |

3-6. Lock the conduit on the enclosure. Please refer to the following torque.

| Conduit | Torque    |             |
|---------|-----------|-------------|
| 1 "     | 35 kgf.cm | 30.36 lb-in |

3-7. Reassemble top cover. Please refer to the following torque.

| Screw | Torque    |             |
|-------|-----------|-------------|
| M4    | 16 kgf.cm | 13.88 lb-in |

## 3.6 Install the holster

1. Separate the holster from hook.

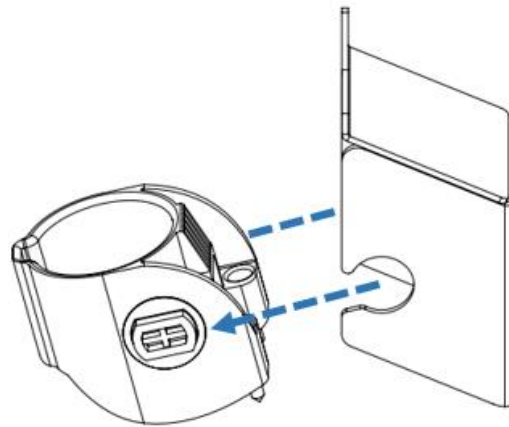


Figure 3-17 Separate the holster

2. Fasten the hook on the wall with appropriate screws.

2-1. For finished walls supported by wood studs, use #12 tapping screws (x2).

2-2. The recommend torque is 25 kgf.cm (21.7 lb-in).

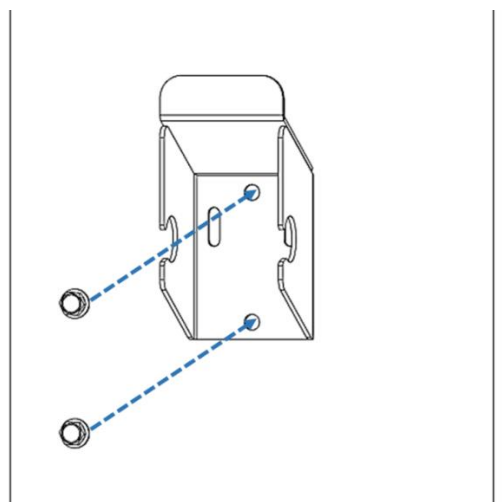


Figure 3-18 Secure the hook

**3. Make the holster face up and combine with the hook.**

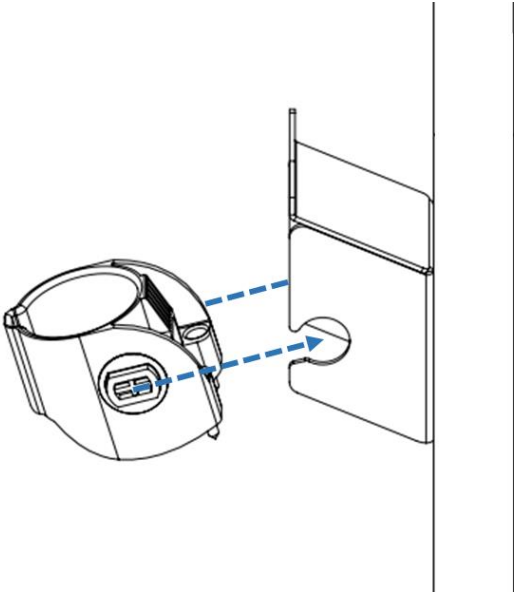


Figure 3-19 Secure the holster

**4. Rotate the holster down totally.**

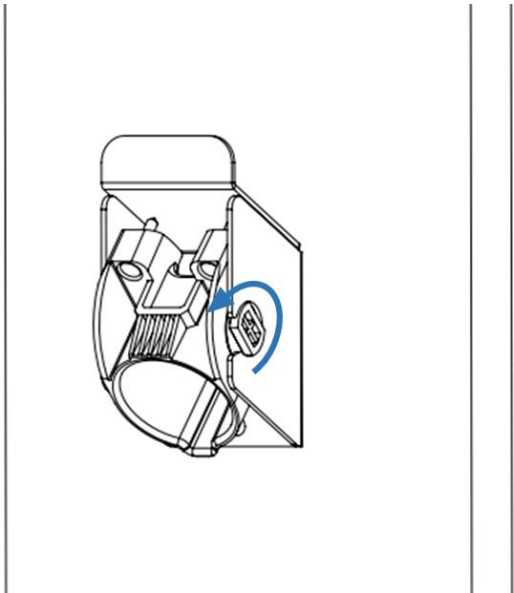


Figure 3-20 Rotate the holster

5. **Keep the holster in this state and tighten screws completely.**

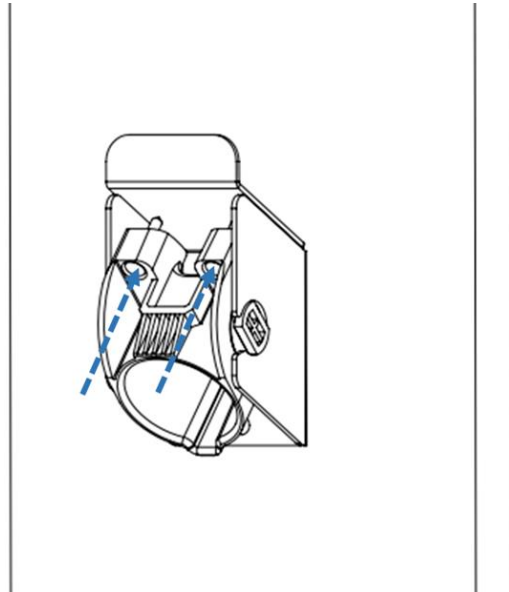


Figure 3-21 Lock screws

6. **Place EV charging plug on the holster.**

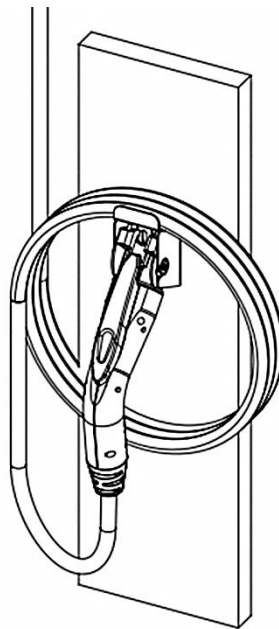


Figure 3-22 Place EV charging plug.



## 3.7 Getting started (for SC3/SC3+/IC3 only)

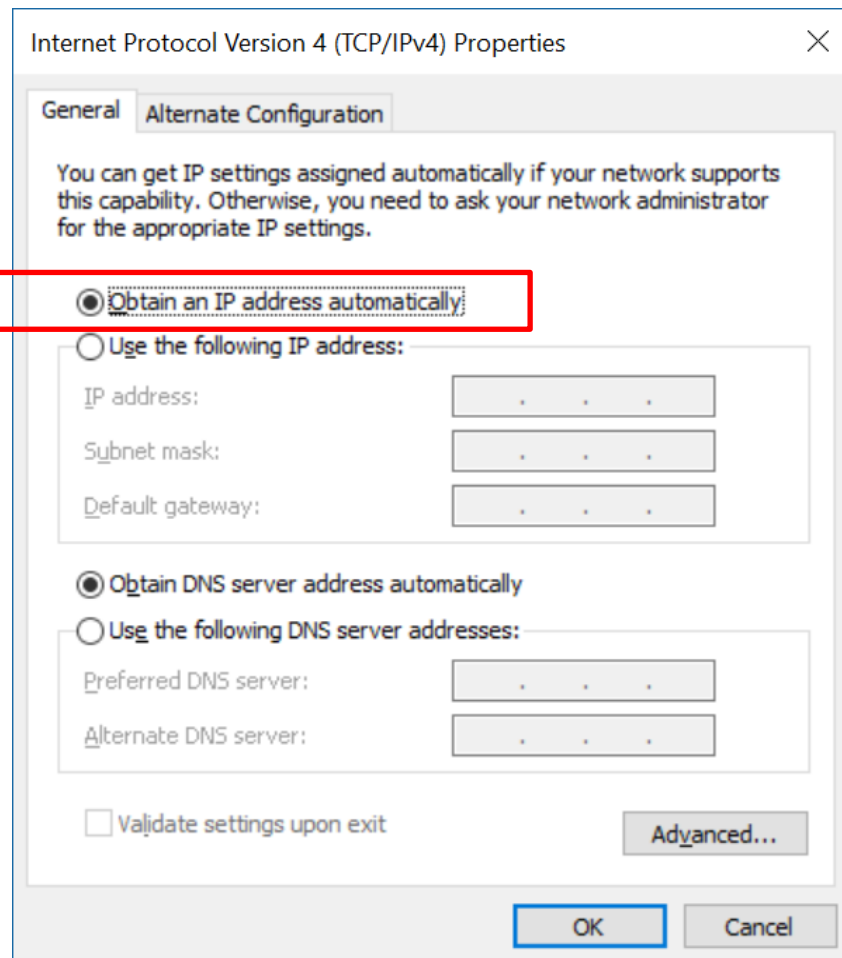
### 3.7.1 Setting up the local network

Firstly, connect a computer to the charge point using an Ethernet cable.



Figure 3-23 Location of Ethernet RJ-45 port

Secondly, set up a dynamic IP Address on your computer. For windows system, choose “Obtain an IP address automatically” in Internet Protocol Version 4 (TCP/IPv4) Properties dialog like the following figure.



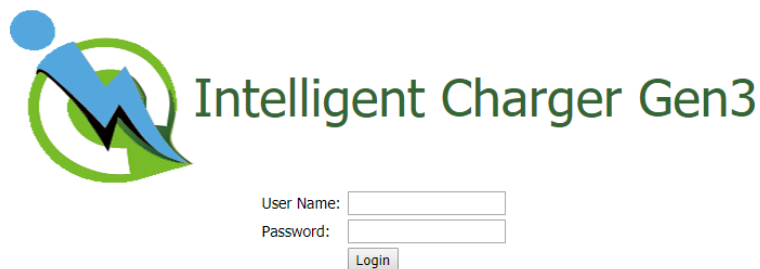
### 3.7.2 Log in

Open a web browser (Internet Explorer for example) and enter the IP address of SC3/SC3+/IC3. Please enter the text below in the address field of the browser and press enter.

<http://192.168.199.1> If “Netwrok Mode” is Gateway and “Group Use External Gateway” is No.

or

<http://192.168.100.1> Any other “Netwrok Mode”.



Now you should see the login screen:

To be able to configure the charge point you should enter “**admin**” in the user name box. The default password is “**howru2RU2IC3**”.

### 3.8 Web-page overview (for SC3/SC3+/IC3 only)

#### 3.8.1 Menu overview

To navigate via the web browser, use the menu items available: Configuration, Maintenance, EVSE Status, LLM Status, and Security.

The screenshot displays a web interface with a light blue header and a light green sidebar. The sidebar contains a menu list with the following items: Configuration, Maintenance, EVSE Status, LLM Status, and Security. A callout box labeled 'Menu List' points to this sidebar. The main content area shows the 'Factory Settings' page, which includes tabs for 'Station Settings', 'OCPP Settings', and 'Communication Settings'. The 'Factory Settings' tab is active, displaying two sections: 'Basic Information' and 'Charging Connector Information'. The 'Basic Information' section contains the following data:

| Basic Information           |  |
|-----------------------------|--|
| Charge Point Vendor:        | LITE-ON                                      |
| Charge Point Model:         | EX-1762-1A31                                 |
| Charge Point Serial Number: | EX-1762-1A31-18-13-EM003                     |
| Hardware Version:           | 07.02-03.01                                  |
| Firmware Version:           | V1.00.34 (BBOX: V1.22) Kernel: 3.18.44 1407b |
| Meter Type:                 | Built-in meter                               |
| Reader Type:                | Built-in RFID                                |
| DSMR Type:                  | Not Support                                  |
| Production Date:            | 2018-03-29                                   |

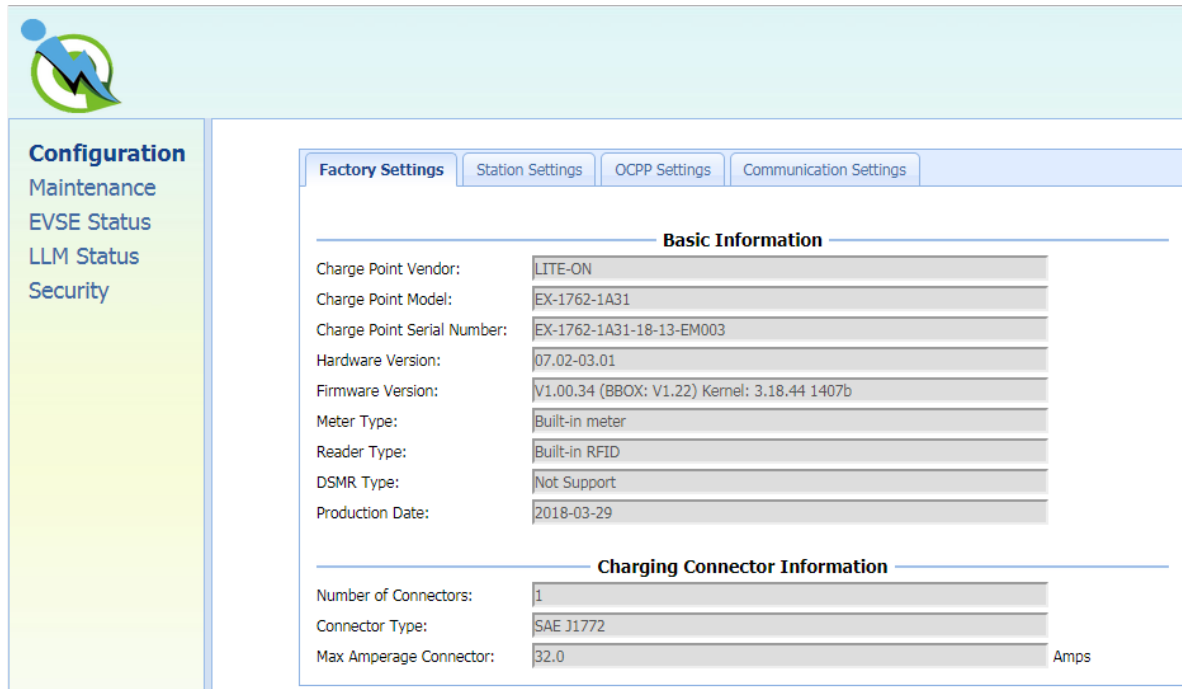
The 'Charging Connector Information' section contains the following data:

| Charging Connector Information |           |
|--------------------------------|-----------|
| Number of Connectors:          | 1         |
| Connector Type:                | SAE J1772 |
| Max Amperage Connector:        | 32.0 Amps |

In the top right corner of the header, there is a 'Logout' button. A callout box labeled 'Logout button' points to this button.

## 3.8.2 Configuration menu

When you choose the **Configuration** menu, a sub menu will appear:



The screenshot shows a web interface for configuration. On the left is a sidebar with a 'Configuration' menu item highlighted. The main area has four tabs: 'Factory Settings', 'Station Settings', 'OCPP Settings', and 'Communication Settings'. The 'Factory Settings' tab is active and displays two sections: 'Basic Information' and 'Charging Connector Information'. Each section contains several fields with their current values.

| Basic Information           |  |
|-----------------------------|--|
| Charge Point Vendor:        | LITE-ON                                      |
| Charge Point Model:         | EX-1762-1A31                                 |
| Charge Point Serial Number: | EX-1762-1A31-18-13-EM003                     |
| Hardware Version:           | 07.02-03.01                                  |
| Firmware Version:           | V1.00.34 (BBOX: V1.22) Kernel: 3.18.44 1407b |
| Meter Type:                 | Built-in meter                               |
| Reader Type:                | Built-in RFID                                |
| DSMR Type:                  | Not Support                                  |
| Production Date:            | 2018-03-29                                   |

| Charging Connector Information |           |
|--------------------------------|-----------|
| Number of Connectors:          | 1         |
| Connector Type:                | SAE J1772 |
| Max Amperage Connector:        | 32.0 Amps |

- The “**Factory Settings**” tab is used to display the information of the charge point.
- The “**Station Settings**” tab is used to set up the configuration regarding to the charge point itself.
- The “**OCPP Settings**” tab is used to set up the custom properties for uses in OCPP 1.6 services.
- The “**Communication Settings**” tab is used to set up the network connection and load management.

### 3.8.3 Maintenance menu

When you choose the **Maintenance** menu, a sub menu will appear:

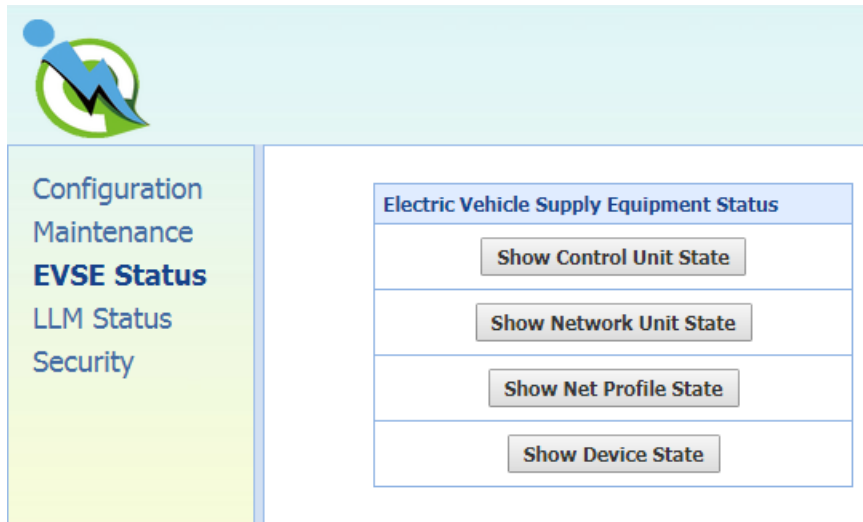
The screenshot shows the Maintenance menu interface. On the left is a navigation menu with the following items: Configuration, **Maintenance**, EVSE Status, LLM Status, and Security. The main content area is divided into four sections:

- Command**: Contains buttons for "Reboot" and "Reset to MFG default".
- Charging Profile Data**: Contains buttons for "Show All Charging Profile Data" and "Clear All Charging Profile Data".
- Local Authorization**: Contains buttons for "Show Local Authorization List" and "Clear Local Authorization List". Below these are two file upload sections:
  - Choose File: Choose File No file chosen Upload List
  - Choose File: Choose File No file chosen Upload Cache
- Firmware Upgrade**: Contains a file upload section:
  - Choose File: Choose File No file chosen Upload

- The “**Command**” screen can be used to restart the charge point and reset settings to Manufacturing default.
- The “**Charging Profile Data**” screen can be used to show and clear charging profiles including “Charge Point Max Profile”, “Tx Default Profile” and “Tx Profile”. Charging Profile is defined in OCPP 1.6 specification.
- The “**Local Authorization**” screen can be used to display and clear the Local Authorization List and Authorization Cache List. Both lists are defined in OCPP 1.6 specification.
- The “**Firmware Upgrade**” screen can be used to upgrade the firmware of the charge point.

### 3.8.4 EVSE Status

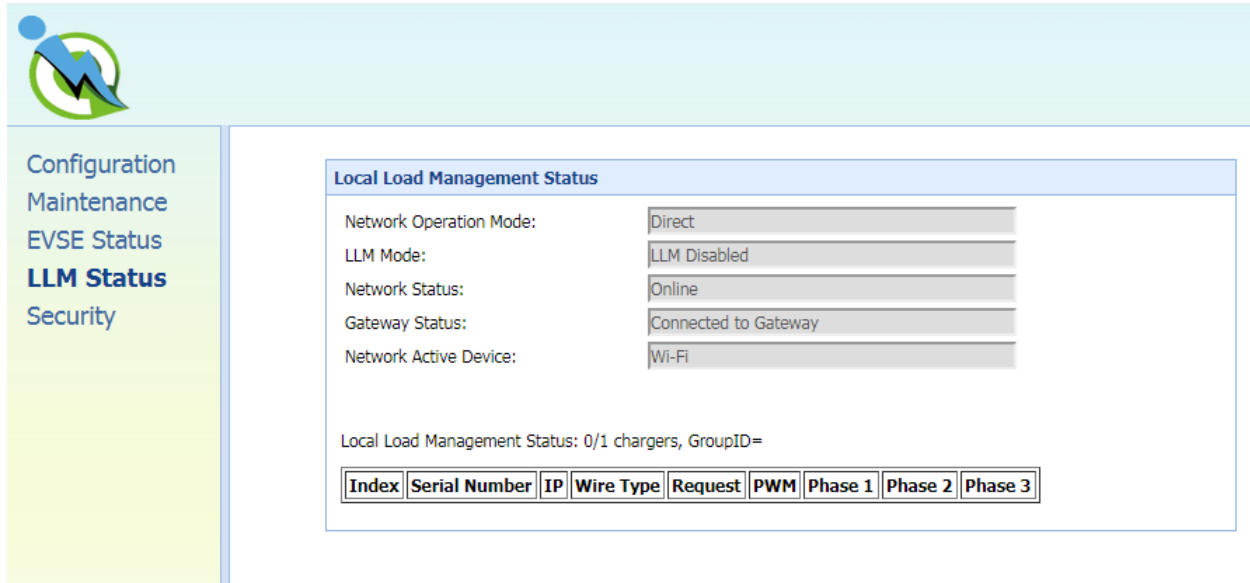
When you choose the **EVSE Status** menu, a sub menu will appear:



- The “**Electric Vehicle Supply Equipment Status**” can be used to show the information of EVSE. Usually these information are only for diagnostic use.

### 3.8.5 LLM Status menu [support only on SC3+/IC3]

When you choose the **LLM Status** menu, a sub menu will appear:



**Local Load Management Status**

Network Operation Mode: Direct

LLM Mode: LLM Disabled

Network Status: Online

Gateway Status: Connected to Gateway

Network Active Device: Wi-Fi

Local Load Management Status: 0/1 chargers, GroupID=

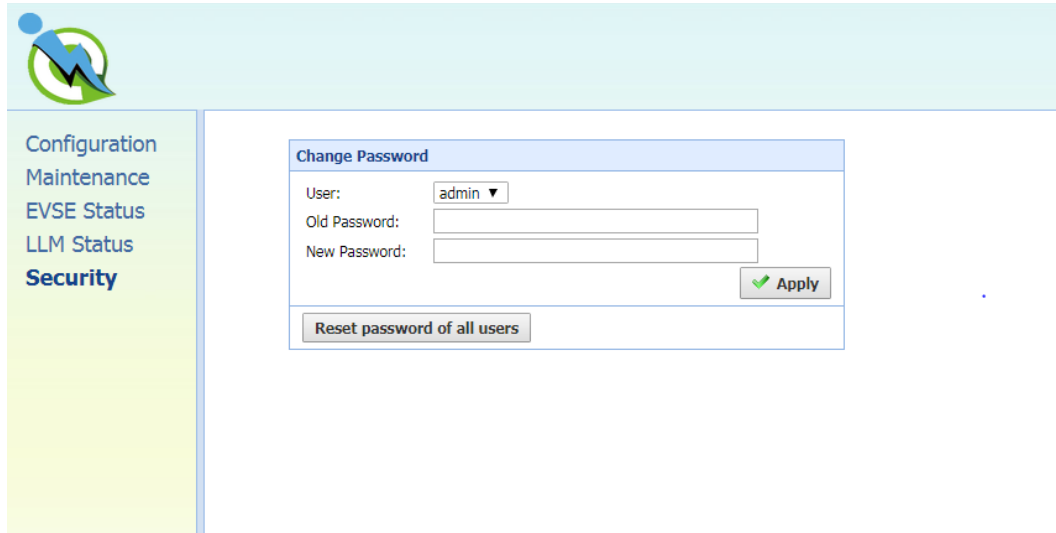
| Index | Serial Number | IP | Wire Type | Request | PWM | Phase 1 | Phase 2 | Phase 3 |
|-------|---------------|----|-----------|---------|-----|---------|---------|---------|
|-------|---------------|----|-----------|---------|-----|---------|---------|---------|

- The “**Local Load Management Status**” screen shows the Local Load Management (LLM) settings and current Master/Slave group member list.



### 3.8.6 Security menu

When you choose the **Security** menu, a sub menu will appear:



The screenshot shows a web interface with a light blue header and a sidebar on the left. The sidebar contains a navigation menu with the following items: Configuration, Maintenance, EVSE Status, LLM Status, and Security (highlighted in bold). The main content area displays a 'Change Password' form. The form has a title bar 'Change Password' and contains the following fields: 'User:' with a dropdown menu showing 'admin', 'Old Password:' with an empty text input field, and 'New Password:' with an empty text input field. To the right of the 'New Password:' field is a green 'Apply' button with a checkmark icon. Below the form is a button labeled 'Reset password of all users'.

- The “**Change Password**” screen can be used to change the password of users for this web portal.

## 3.9 Configuration

### 3.9.1 Factory settings

Clicking on the “**Configuration**” and then “**Factory Settings**” link will bring up the following screen:

| Basic Information           |  |
|-----------------------------|--|
| Charge Point Vendor:        | LITE-ON                                      |
| Charge Point Model:         | EX-1762-1A31                                 |
| Charge Point Serial Number: | EX-1762-1A31-18-13-EM003                     |
| Hardware Version:           | 07.02-03.01                                  |
| Firmware Version:           | V1.00.34 (BBOX: V1.22) Kernel: 3.18.44 1407b |
| Meter Type:                 | Built-in meter                               |
| Reader Type:                | Built-in RFID                                |
| DSMR Type:                  | Not Support                                  |
| Production Date:            | 2018-03-29                                   |

| Charging Connector Information |           |
|--------------------------------|-----------|
| Number of Connectors:          | 1         |
| Connector Type:                | SAE J1772 |
| Max Amperage Connector:        | 32.0 Amps |

#### Basic Information

**Charge Point Vendor** – The vendor’s name of the charge point.

**Charge Point Model** – The model’s name of the charge point.

**Charge Point Serial Number** – The unique serial number of the charge point.

**Hardware Version** – The hardware version of the charge point.

**Firmware Version** – The software version of the charge point.

**Meter Type** – The meter type of the charge point.

**Reader Type** – The reader type of the charge point. [Support only on SC3+/IC3]

**DSMR Type** – The DSMR type of the charge point.

**Production Date** – The production date of the charge point.

## Charging Connector Information

**Number Of Connectors** – Number of connectors of the charge point.

**Connector Type\*** – Indicates type 1 or type 2 cable installed in the charge point.

**Max Amperage Connector** – The maximum charging current of the connector capability.

\* A charge point may have multiple connectors installed. For our product, there is only one connector on them.

## 3.9.2 Station settings

Clicking on the “**Configuration**” and then “**Station Settings**” link will bring up the following screen. Since the page is too long to display, we separate it to 2 screens.

On this page you can change the properties of the charge point. Click the “**Apply**” button at the right side of the property when the value is changed.

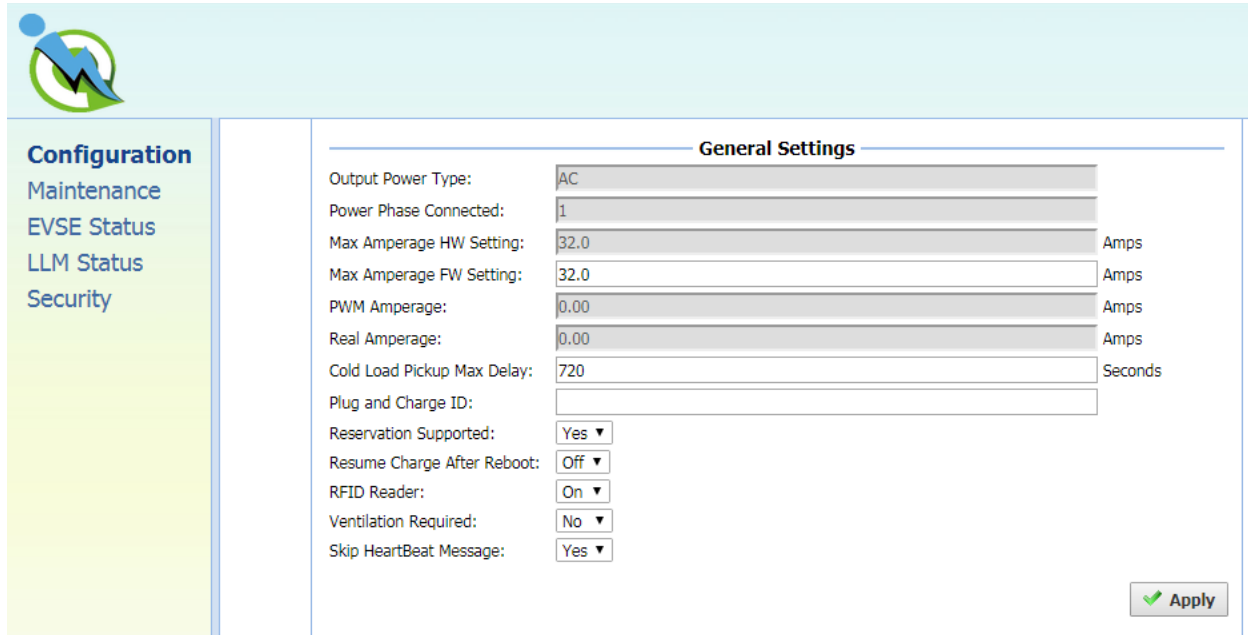
### Warning Settings

**Temperature Low** – Value in Celsius at which the charge point will send a temperature low warning message.

**Temperature High** – Value in Celsius at which the charge point will send a temperature high warning message.

**Voltage Low** – Value at which the charge point will send an under voltage warning message.

**Voltage High** – Value at which the charge point will send an over voltage warning message.



| General Settings            |             |
|-----------------------------|-------------|
| Output Power Type:          | AC          |
| Power Phase Connected:      | 1           |
| Max Amperage HW Setting:    | 32.0 Amps   |
| Max Amperage FW Setting:    | 32.0 Amps   |
| PWM Amperage:               | 0.00 Amps   |
| Real Amperage:              | 0.00 Amps   |
| Cold Load Pickup Max Delay: | 720 Seconds |
| Plug and Charge ID:         |             |
| Reservation Supported:      | Yes ▼       |
| Resume Charge After Reboot: | Off ▼       |
| RFID Reader:                | On ▼        |
| Ventilation Required:       | No ▼        |
| Skip HeartBeat Message:     | Yes ▼       |

## General Settings

**Output Power Type** – AC or DC output power. In our product, this value is always “AC”.

**Power Phase Connected** – Input power phase connected to the charge point to indicate single phase or three phases. This value is always “1”.

**Max Amperage HW Setting** – The DIP switches (Hardware) settings to indicate the maximum charging current.

**Max Amperage FW Setting** – The software settings to indicate the maximum charging current.

**PWM Amperage** – The PWM setting for charging current when the charge point is online. This signal is to tell EV how much current is allowed to use.

**Real Amperage** – The real-time charging current detected by the charge point.

**Cold Load Pickup Max Delay** – Default cold load pickup delay is 120s ~ 720s. The max value could be changeable by this property.

**Plug and Charge ID** – If the value is present, the charge point needs to support plug and charge scenario by using the specific identifier. If absent, authorization for each session is required. This ID must be 8 or more characters.

**Reservation Supported** – If true, the charge point will support reservation related messages from Central System.

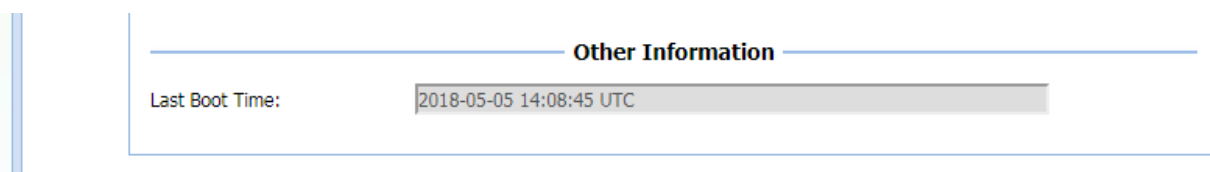
**Resume Charge After Reboot** – Indicate if the charge point resumes charging after power recycle. If true, the charge point will resume charging according to UL regulations. If false, the charge point will not resume charging.

**RFID Reader** – Indicate if RFID reader is available. [Support only on SC3+/IC3]

**Ventilation Required** – Indicate if ventilation equipment is required. If set this option to yes, a ventilation fault will occur when the EV report for need ventilation equipment. Recommend setup value are shown below according to the place and ventilation equipment available or not.

| Place   | Ventilation Equipment Available | Ventilation Equipment <b>Not</b> Available |
|---------|---------------------------------|--|
| Indoor  | No                              | Yes  |
| Outdoor | No                              | No   |

**Skip Heartbeat Message** – Indicate if Heartbeat message is skipped if any other message is sent successfully during a heartbeat interval.



### Other Information

**Last Boot Time** – Show last boot time.

## 3.9.3 OCPP settings

Clicking on the “**Configuration**” and then “**OCPP Settings**” link will bring up the following screen, since the page is too long to display, please using scrollbar to check remaining pages.

The screenshot shows the OCPP Settings configuration page. The page is divided into several sections:

- Navigation:** A sidebar on the left contains links for Configuration, Maintenance, EVSE Status, LLM Status, and Security. The main content area has tabs for Factory Settings, Station Settings, OCPP Settings (selected), and Communication Settings.
- Remote Control Settings:** This section includes a dropdown menu for "Remote Control Type\*" set to "OCPP" and an "Apply" button.
- Service Settings:** This section includes various input fields for configuration:
  - Charge Point ID: EX-1762-1A31-18-13-EM003
  - Protocol Name: ocpp1.6j
  - Central System URL\*: ws://centralsystem.serverurl.com/ocpp
  - Basic Auth ID\*: (empty)
  - Basic Auth Password\*: (empty)
  - FTP Server Username: (empty)
  - FTP Server Password: (empty)
  - Message Transport Layer: WS
  - Boot Notification Interval: 900 Seconds
  - Boot Notification Retries: -1
  - PDU Timeout: 30 Seconds
  - Download Firmware Interval: 300 Seconds
  - Download Firmware Retries: 3
  - Upload Diagnostic Interval: 300 Seconds
  - Upload Diagnostic Retries: 3

On this page you can change the properties just for the charge point. Click the “**Apply**” button at the right side of the property when the value is changed.

### Remote Control Settings

**Remote Control Type:** The remote control mode accept by SC3+/IC3. Options are

APP: SC3+/IC3 can be remote controlled by mobile APP.

OCPP: SC3+/IC3 can be remote controlled by OCPP 1.6 protocol.

APP+OCPP: Both APP and OCPP are accepted by SC3+/IC3.

### Service Settings

**Charge Point ID** – The identity of the charge point as known in the OCPP Central System.

**Protocol Name** – The name and version of OCPP is running in the charge point.

**Central System URL** – The URL of the OCPP v1.6 Central System service.

**Basic Auth ID** – The ID for BASIC authentication in HTTPS (SSL/TLS) connections.

**Basic Auth Password** – The password for BASIC authentication in HTTPS (SSL/TLS) connections.

**FTP Server Username** – The username of the FTP Server for OCPP to download firmware files and upload diagnostic file.

**FTP Server Password** – The password of the FTP Server for OCPP to download firmware files and upload diagnostic file.

**Message Transport Layer** – Select the transport layer of the OCPP service that will be used. For Intelligent Charger-32A, the available option is **WS and WSS**.

**WS:** Connection from charge point to OCPP Server uses WebSocket protocol.

**WSS:** Connection from charge point to OCPP Server uses Secure WebSocket protocol.

**Boot Notification Interval** – Interval of re-sending BootNotification.req if not accepted by Central System.

**Boot Notification Retries** – Number of times to retry sending BootNotification.req.

“-1” means unlimited

“0” means don’t retry.

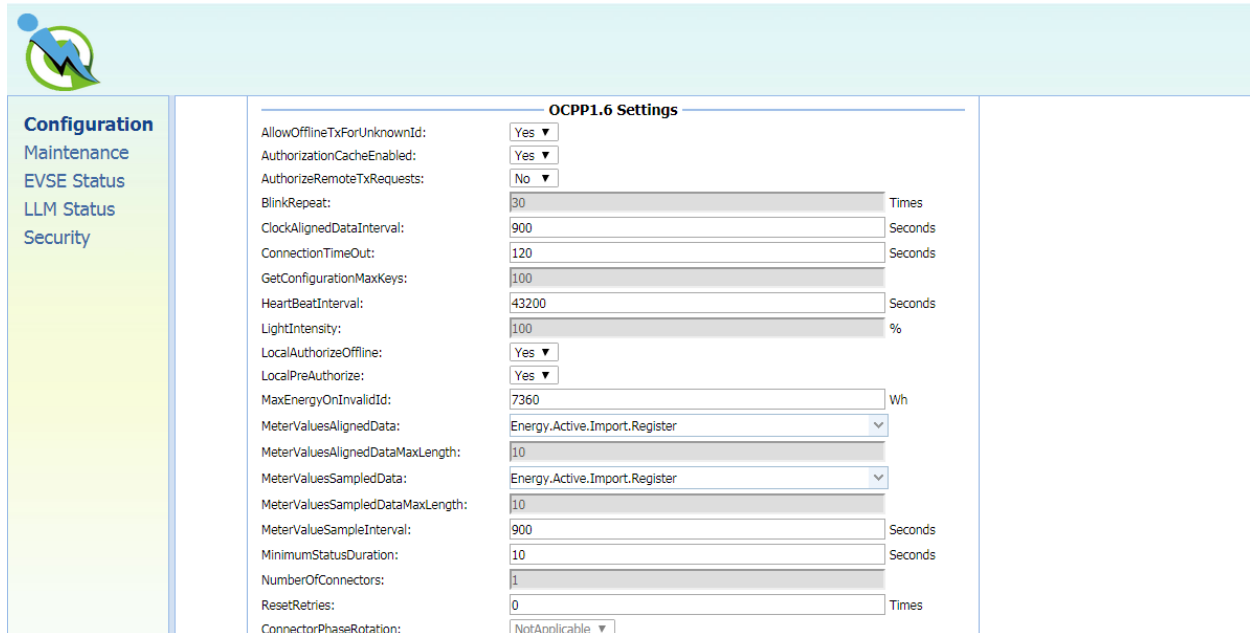
**PDU Timeout** – Interval until the charge point stop waiting for a PDU response.

**Download Firmware Interval** – Interval of downloading firmware from Central System.

**Download Firmware Retries** – Number of times to retry downloading firmware.

**Upload Diagnostics Interval** – Interval of uploading diagnostic file to Central System.

**Upload Diagnostics Retries** – Number of times to retry uploading diagnostic file.



The image shows a screenshot of the 'OCPP1.6 Settings' configuration page. On the left is a navigation menu with 'Configuration' selected. The main area contains a list of settings with their current values and units.

| Setting Name                     | Value                         | Unit    |
|----------------------------------|-------------------------------|---------|
| AllowOfflineTxForUnknownId:      | Yes                           |         |
| AuthorizationCacheEnabled:       | Yes                           |         |
| AuthorizeRemoteTxRequests:       | No                            |         |
| BlinkRepeat:                     | 30                            | Times   |
| ClockAlignedDataInterval:        | 900                           | Seconds |
| ConnectionTimeOut:               | 120                           | Seconds |
| GetConfigurationMaxKeys:         | 100                           |         |
| HeartBeatInterval:               | 43200                         | Seconds |
| LightIntensity:                  | 100                           | %       |
| LocalAuthorizeOffline:           | Yes                           |         |
| LocalPreAuthorize:               | Yes                           |         |
| MaxEnergyOnInvalidId:            | 7360                          | Wh      |
| MeterValuesAlignedData:          | Energy.Active.Import.Register |         |
| MeterValuesAlignedDataMaxLength: | 10                            |         |
| MeterValuesSampledData:          | Energy.Active.Import.Register |         |
| MeterValuesSampledDataMaxLength: | 10                            |         |
| MeterValueSampleInterval:        | 900                           | Seconds |
| MinimumStatusDuration:           | 10                            | Seconds |
| NumberOfConnectors:              | 1                             |         |
| ResetRetries:                    | 0                             | Times   |
| ConnectorPhaseRotation:          | NotApplicable                 |         |

## OCPP1.6 Settings

These settings are defined and request for support in OCPP 1.6 specification.

**AllowOfflineTxForUnknownId** – If set to yes, an unknown ID (not in Authorization and Cache List) will be accepted and start the charging session when charge point is not connected to central system.

**AuthorizationCacheEnabled** – Charge point supports an Authorization Cache or not.

**AuthorizeRemoteTxRequests** – Whether a remote request to start a transaction in the form of a RemoteStartTransaction.req message should be authorized beforehand like a local action to start a transaction.

**BlinkRepeat** – Number of times to blink the charge point lighting when signaling. This value is not changeable for our product.

**ClockAlignedDataInterval** – Size (in seconds) of the clock-aligned data interval. This is the size (in seconds) of the set of evenly spaced aggregation intervals per day, starting at 00:00:00 (midnight).

**ConnectionTimeOut** – Interval until incipient charging session is automatically canceled due to failure of EV user to insert the charging cable connector(s) into the appropriate connector(s).

**GetConfigurationMaxKeys** – Maximum number of requested configuration keys in a GetConfiguration.req PDU.



**HeartBeatInterval** – Defines the heartbeat interval.

**LightIntensity** – Percentage of maximum intensity at which to illuminate the charge point lighting. This value is not changeable for our product.

**LocalAuthorizeOffline** – Whether the charge point, when offline, will start a transaction for locally-authorized identifiers.

**LocalPreAuthorize** – Whether the charge point, when online, will start a transaction for locally authorized identifiers without waiting for or requesting an Authorize.conf from Central System.

**MaxEnergyOnInvalidId** – Maximum energy in Watt-hour (Wh) delivered when an identifier is invalidated by Central System after start of a transaction.

**MeterValuesAlignedData** – Clock-aligned measurand(s) to be included in a MeterValues.req PDU, every ClockAlignedDataInterval seconds. Supported values are Current.Import, Energy.Active.Import.Register, and Temperature, Voltage or any combination of these 4 values.

**MeterValuesAlignedDataMaxLength** – Maximum number of items in a MeterValuesAlignedData configuration key.

**MeterValuesSampledData** – Sampled measurands to be included in a MeterValues.req PDU, every MeterValueSampleInterval seconds. Supported values are Current.Import, Energy.Active.Import.Register, and Temperature, Voltage or any combination of these 4 values.

**MeterValuesSampledDataMaxLength** – Maximum number of items in a MeterValuesSampledData configuration key.

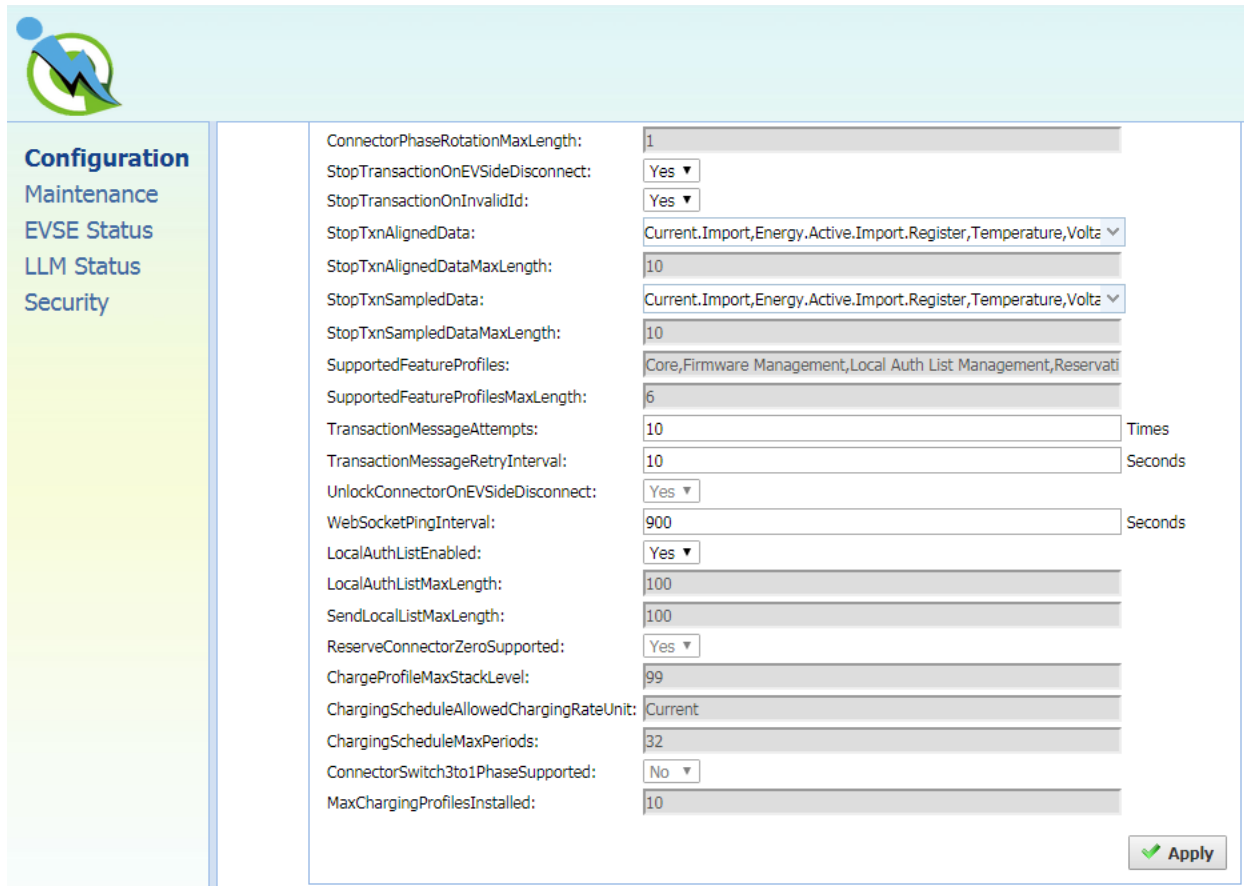
**MeterValueSampleInterval** – Interval between sampling of metering (or other) data, intended to be transmitted by "MeterValues" PDUs

**MinimumStatusDuration** – The minimum duration that a charge point or connector status is stable before a StatusNotification.req PDU is sent to Central System.

**NumberOfConnectors** – The number of physical charging connectors of this charge point.

**ResetRetries** – Number of times to retry an unsuccessful reset of the charge point.

**ConnectorPhaseRotation** – The phase rotation per connector in respect to the connector's energy meter. This is not supported by our product since it is single phase power input and the value will always be 'NotApplicable'.



The image shows a configuration interface for a charging station. On the left, there is a navigation menu with the following items: Configuration (highlighted), Maintenance, EVSE Status, LLM Status, and Security. The main area displays a list of configuration parameters with their current values and input types (text boxes, dropdowns, or checkboxes). An 'Apply' button is located at the bottom right of the configuration area.

|  |  |
|--|--|
| ConnectorPhaseRotationMaxLength:         | 1  |
| StopTransactionOnEVSideDisconnect:       | Yes ▾  |
| StopTransactionOnInvalidId:              | Yes ▾  |
| StopTxnAlignedData:                      | Current.Import,Energy.Active.Import.Register,Temperature,Voltz ▾ |
| StopTxnAlignedDataMaxLength:             | 10   |
| StopTxnSampledData:                      | Current.Import,Energy.Active.Import.Register,Temperature,Voltz ▾ |
| StopTxnSampledDataMaxLength:             | 10   |
| SupportedFeatureProfiles:                | Core,Firmware Management,Local Auth List Management,Reservati    |
| SupportedFeatureProfilesMaxLength:       | 6  |
| TransactionMessageAttempts:              | 10 Times   |
| TransactionMessageRetryInterval:         | 10 Seconds   |
| UnlockConnectorOnEVSideDisconnect:       | Yes ▾  |
| WebSocketPingInterval:                   | 900 Seconds  |
| LocalAuthListEnabled:                    | Yes ▾  |
| LocalAuthListMaxLength:                  | 100  |
| SendLocalListMaxLength:                  | 100  |
| ReserveConnectorZeroSupported:           | Yes ▾  |
| ChargeProfileMaxStackLevel:              | 99   |
| ChargingScheduleAllowedChargingRateUnit: | Current  |
| ChargingScheduleMaxPeriods:              | 32   |
| ConnectorSwitch3to1PhaseSupported:       | No ▾   |
| MaxChargingProfilesInstalled:            | 10   |

**ConnectorPhaseRotationMaxLength** – Maximum number of items in a ConnectorPhaseRotation configuration key.

**StopTransactionOnEVSideDisconnect** – When set to true, the charge point SHALL administratively stop the transaction when the cable is unplugged from the EV.

**StopTransactionOnInvalidId** – Whether the charge point will stop an ongoing transaction when it receives a non-accepted authorization status in a StartTransaction.conf for this transaction.

**StopTxnAlignedData** – Clock-aligned periodic measurand(s) to be included in the TransactionData element of StopTransaction.req MeterValues.req PDU for every ClockAlignedDataInterval of the charging session. Supported value are Current.Import, Energy.Active.Import.Register, and Temperature, Voltage or any combination of these 4 value.

**StopTxnAlignedDataMaxLength** – Maximum number of items in a StopTxnAlignedData configuration key.

**StopTxnSampledData** – Sampled measurands to be included in the TransactionData element of StopTransaction.req PDU, every MeterValueSampleInterval seconds from the start of the charging session. Supported value are Current.Import, Energy.Active.Import.Register, and Temperature, Voltage or any combination of these 4 value.

**StopTxnSampledDataMaxLength** – Maximum number of items in a StopTxnSampledData configuration key.

**SupportedFeatureProfiles** – A list of supported Feature Profiles. Possible profile identifiers: Core, FirmwareManagement, LocalAuthListManagement, Reservation, SmartCharging and RemoteTrigger.

**SupportedFeatureProfilesMaxLength** – Maximum number of items in a SupportedFeatureProfiles configuration key.

**TransactionMessageAttempts** – How often the charge point should try to submit a transaction-related message when Central System fails to process it.

**TransactionMessageRetryInterval** – How long the charge point should wait before resubmitting a transaction-related message that Central System failed to process.

**UnlockConnectorOnEVSideDisconnect** – When set to true, the charge point SHALL unlock the cable on charge point side when the cable is unplugged at the EV. This is not supported by our product since it is plug type and no connector locker.

**WebSocket Ping Interval** – Define the ping pong interval for WebSocket protocol.

**LocalAuthListEnabled** – Whether the Local Authorization List is enabled.

**LocalAuthListMaxLength** – Maximum number of identifications that can be stored in the Local Authorization List.

**SendLocalListMaxLength** – Maximum number of identifications that can be send in a single SendLocalList.req.

**ReserveConnectorZeroSupported** – If this configuration key is present and set to true: The charge point support reservations on connector 0.

**ChargeProfileMaxStackLevel** – Max Stack Level of a Charging Profile. The number defined also indicates the max allowed number of installed charging schedules per Charging Profile purposes.

**ChargingScheduleAllowedChargingRateUnit** – A list of supported quantities for use in a Charging Schedule. This value will always be 'Current' for our product.

**ChargingScheduleMaxPeriods** – Maximum number of periods that may be defined per Charging Schedule.

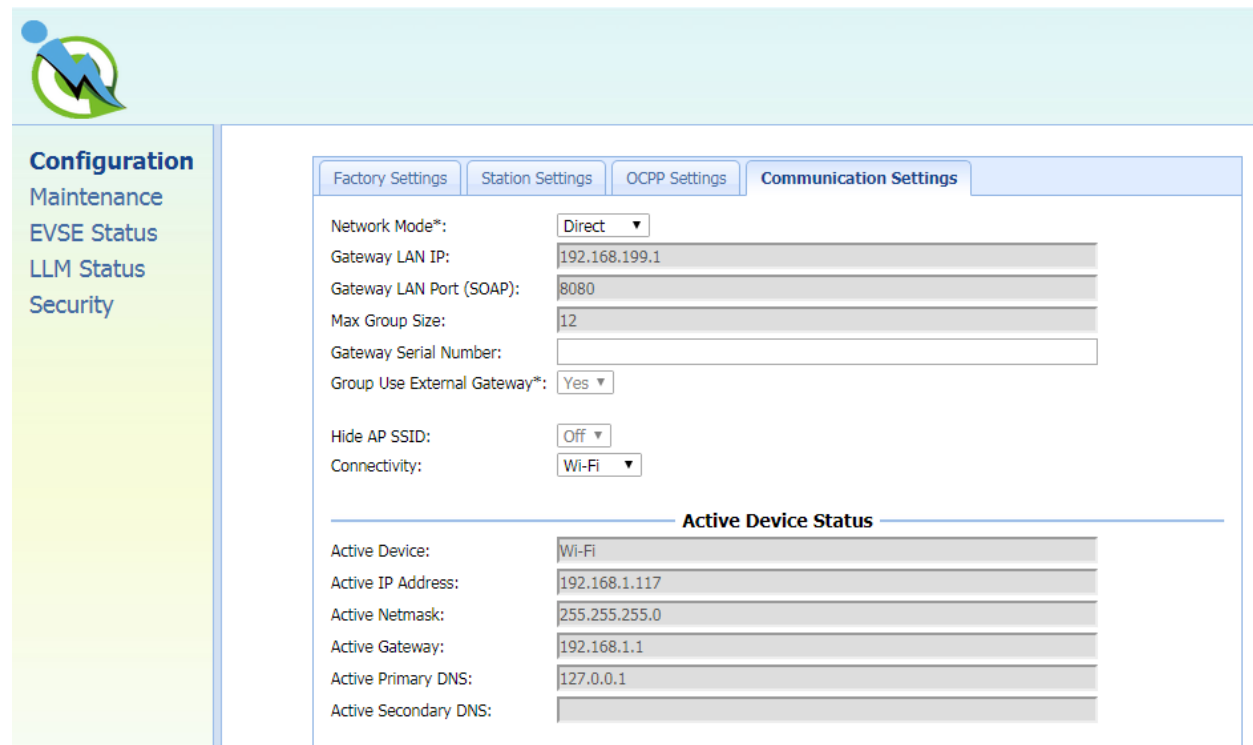
**ConnectorSwitch3to1PhaseSupported** – If defined and true, this charge point supports switching from 3 to 1 phase during a charging session. This is not supported by our product since it is single phase power input

**MaxChargingProfilesInstalled** – Maximum number of charging profiles installed at a time.

### 3.9.4 Communication settings

Clicking on the “**Configuration**” and then “**Communication Settings**” link will bring up the following screen. Since the page is too long to display, we separate it to couple screens.

On this page you can set up the network connection. To finish, click the “**Apply**” button.



**Configuration**

Maintenance

EVSE Status

LLM Status

Security

Factory Settings Station Settings OCPP Settings **Communication Settings**

Network Mode\*: Direct

Gateway LAN IP: 192.168.199.1

Gateway LAN Port (SOAP): 8080

Max Group Size: 12

Gateway Serial Number:

Group Use External Gateway\*: Yes

Hide AP SSID: Off

Connectivity: Wi-Fi

**Active Device Status**

Active Device: Wi-Fi

Active IP Address: 192.168.1.117

Active Netmask: 255.255.255.0

Active Gateway: 192.168.1.1

Active Primary DNS: 127.0.0.1

Active Secondary DNS:

**Network Mode** – Specifies if enable the Local Proxy function. Available options are **Gateway**, **Client** and **Direct**.

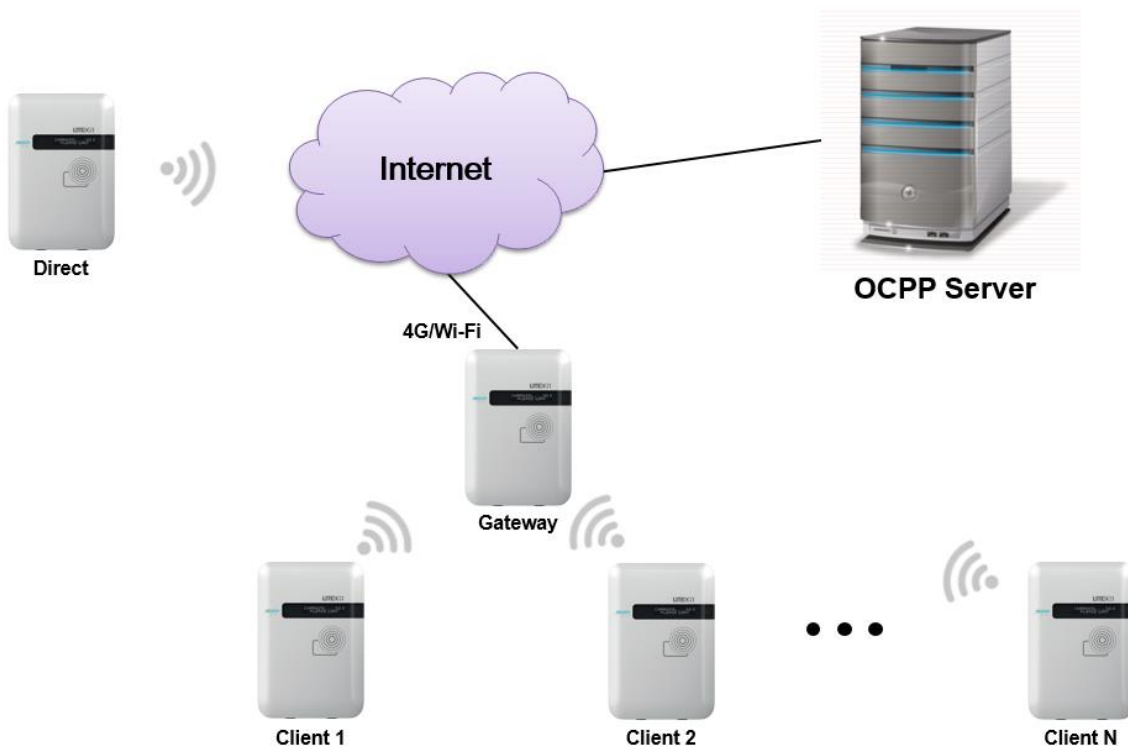
**Direct:** Use charge point as a single device.

**Gateway:** Use charge point as a gateway charge point. Gateway connected to OCPP 1.6 Server via cellular or Wi-Fi and connected to other charge points (called Client) via Wi-Fi and forms a local charge points group. This group is also a LAN (Local Area Network).

**Client:** Use charge point as a client charge point. Client connected to Gateway via Wi-Fi. Client connected to OCPP1.6 Server through gateway charge point (via cellular or Wi-Fi) and Gateway will dispatch incoming remote command to proper client charge points (or Gateway itself).

### NOTE

Network mode are used to change how a group SC3/SC3+/IC3 connecting to the internet. If a charge point's network mode is **Client**, then there must be a **Gateway** in this group and all client charge points are connected to the internet via Gateway. These chargers form a Gateway/Client group. In this group there is exact one **Gateway** and all other charge points are **Client**.



**Gateway LAN IP** – The IP of master in LAN. This value cannot be modified by users.

**Gateway LAN Port (SOAP)** – The listen port for OCPP SOAP client server. This value cannot be modified by users.

**Max Group Size** – The maximum number of charge points allowed in a group/LAN. This value cannot be modified by users.

**Gateway Serial Number** – The serial number of the charge point which acts as a Gateway.

**Group Use External Gateway** – Gateway/Client mode use external gateway as a local network group or not (use Gateway IC3).

**NOTE**

A Gateway charge point can choose using Wi-Fi or Cellular to connect to the internet by change 'Group Use External Gateway' setting. If set to Yes, a **Gateway** will use Cellular, or it will use Wi-Fi. When changed this setting, the 'Connectivity' option will automatically change as well.

All charge point in this Gateway/Client group must have the same 'Group Use External Gateway' setting, i.e. all charge points must set this option to Yes (including **Gateway** and **Client**) when we want to use an external Wi-Fi AP to connect to internet. In this case, all charge points must also use the same Wi-Fi settings (SSID, password) for the external Wi-Fi AP.

**Hide AP SSID** – Options for hiding SSID of this charge point or not. For our product this option is always off.

**Connectivity** – Specifies whether the charge point should always be connected to Internet using **None**, **Auto**, **Wi-Fi**, or **Cellular**. Default value is Auto. [Cellular: IC3 support only] When Network Mode is Direct, all option are available. If it is not, then Connectivity will be set with the following rule:

| Network Mode | Group Use External Gateway = Yes  | Group Use External Gateway = No |
|--------------|---|---------------------------------|
| Gateway      | Wi-Fi   | Cellular                        |
| Client       | Wi-Fi<br>Wi-Fi setting will be disabled and Client will setup Wi-Fi to connect to | Wi-Fi                           |

|  |  |  |
|--|--|--|
|  | Gateway indicated by 'Gateway Serial Number' |  |
|--|--|--|

### Active Device Status

**Active Device** – Current active network device. Possible value are None, Wi-Fi or Cellular

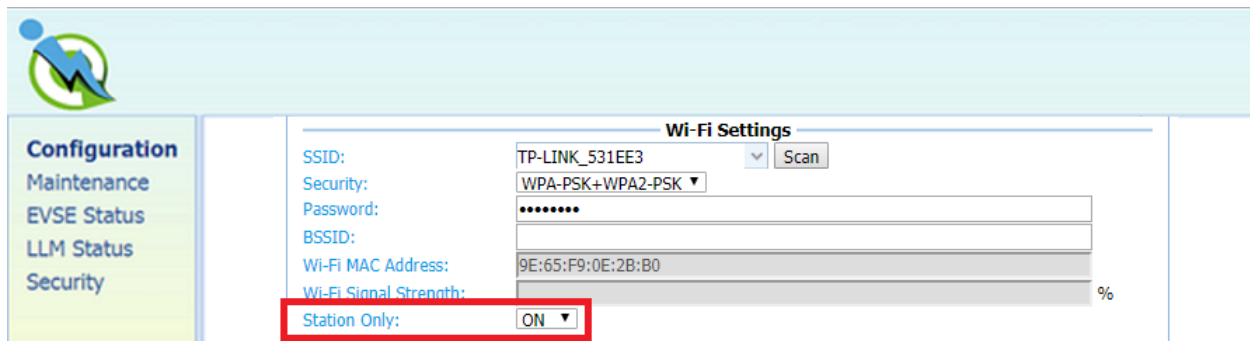
**Active IP Address** – Current active IP address. There will be value here only if connected to a network.

**Active Netmask** – Current active netmask address. There will be value here only if connected to a network.

**Active Gateway** – Current active gateway IP address. There will be value here only if connected to a network and network provide this data.

**Active Primary DNS** – Current active primary DNS IP address. There will be value here only if connected to a network and network provide this data.

**Active Secondary DNS** – Current active secondary DNS IP address. There will be value here only if connected to a network and network provide this data.



### Wi-Fi Settings

**SSID** – The SSID name of Wi-Fi Access Point. Press Scan button to scan and receive current detectable Wi-Fi signal.

**Security** – The encryption of Wi-Fi Access Point. Options are None, WEP, WPA-PSK, WPA2-PSK, WPA-PSK+WPA2-PSK and Auto.

**Password** – The password of Wi-Fi Access Point.

**BSSID** – The MAC Address of Wi-Fi Access Point. If your Access Point is hidden SSID, please enter this address.

**Wi-Fi MAC Address** – Display Wi-Fi device hardware MAC address.

**Wi-Fi Signal Strength** – Display the wireless signal strength of Wi-Fi in percentage (%).

**Station Only** – If "Station Only" is ON, the charger will stay in station mode always. If "Station Only" is OFF, it will go into AP mode after 5 times retrying to connect the external Wi-Fi AP.

Note:

The **Station Only** option only work if remote control type is OCPP. If the remote control type is APP → it keeps original behavior (retry 5 times and go to AP mode) no matter what **Station Only** option selected.

| Cellular Settings         |                 |
|---------------------------|-----------------|
| MNC:                      |                 |
| ICCID:                    |                 |
| IMSI:                     |                 |
| IMEI:                     | 357298070311112 |
| MEID:                     | 357298070311112 |
| Cellular APN:             |                 |
| Cellular APN User:        |                 |
| Cellular APN Password:    |                 |
| Cellular Dial Number:     | *99#            |
| Cellular PIN Code:        |                 |
| Primary DNS:              |                 |
| Secondary DNS:            |                 |
| Cellular Signal Strength: |                 |

### Cellular Settings [Support only on IC3]

**MNC** – The Mobile Network Code of cellular service provider. There will be no data here if no 3G/LTE signal.

**ICCID** – The ICCID of the modem's SIM card. There will be no data here if no SIM card inserted.

**IMSI** – The IMSI of the modem's SIM card. There will be no data here if no SIM card inserted.

**IMEI** – The IMEI (International Mobile Equipment Identity) of the modem.

**MEID** – The MEID (Mobile Equipment Identifier) of the modem.



**Cellular APN** – This is the gateway for all cellular traffic. Contact your cellular operator for information about this. For AT&T and Verizon LTE service, just leave it blank since the apn name is built-in in the modem.

**APN Username** – This is the user name your ISP has assigned to you (**optional**).

**APN Password** – Password to log into the ISP network (**optional**).

**Dial Number** – Phone number to dial for cellular network.

**PIN Code** – PIN code for the modem’s SIM card (**optional**). 4 digit number.

**Primary DNS** – The primary Domain Name Server (**optional**).

**Secondary DNS** – The secondary Domain Name Server (**optional**).

**Cellular Signal Strength** – The strength of cellular signal in dBm.

| Local Load Management(LLM) Settings    |                        |
|--|------------------------|
| Local Load Management:                 | Disable ▾              |
| Charging Policy:                       | Uniform Distribution ▾ |
| Group ID:                              |                        |
| Group Size:                            | 1                      |
| Max Amperage Grid Connection:          | 100 Amps               |
| Fallback Current:                      | 6.0 Amps               |
| <input type="button" value="✓ Apply"/> |                        |

### Local Load Management (LLM) Settings [Support only on SC3+/IC3]

Local load management is the process of balancing the supply of electricity on the network with the electrical load by adjusting or controlling the load of each charge point in a local group which is based on Gateway/Client architecture. The Gateway IC3 must be manually set to the maximum current limitations so that it will dynamically adjust output current in each Client SC3+/IC3 by charging policy.

When LLM function is on, all charge points will request for charging to Gateway, and Gateway will calculate the proper current limit and reply to each Client. Each charge point will only allow charging when received a current limit from Gateway. If disconnection occurred between a Client and Gateway then the Client will use fallback value as the limitation.

**Local Load Management** – Enable or disable Local Load Management function. This function can only be enabled in a **Gateway** or **Client** charge point.

**HINT:** If user changes “Network Mode” setting, then related settings will also change automatically such as “Connectivity”, “Local Load Management”. The default value is as follow:

|                            | Direct                  | Gateway                       | Client                |
|----------------------------|-------------------------|-------------------------------|-----------------------|
| Gateway LAN IP             | Not used                | Default value, not changeable | Not used              |
| Gateway LAN Port           | Not used                | Default value, not changeable | Not used              |
| Max Group Number           | Not used                | Default value, not changeable | Not used              |
| Group Use External Gateway | Not used                | Yes or No                     | Yes or No             |
| Gateway Serial Number      | Not used                | Not used                      | Used                  |
| Connectivity               | Auto                    | Wi-Fi or Cellular             | Wi-Fi, not changeable |
| Local Load Management      | Disable, not changeable | Enable                        | Enable                |

**Charging Policy** – The charging policy for LLM Gateway to decide the charging current for each charge point. Valid options are:

- 1) UD (default): Uniform Distribution. The maximum amperage is divided by total numbers of charging EV, i.e. each EV will use the same charging current.
- 2) FIFS: First In First Serve.

**Group ID** – An identity of the LLM group. A slave with different group identity will be rejected when attempting to connect to Gateway.

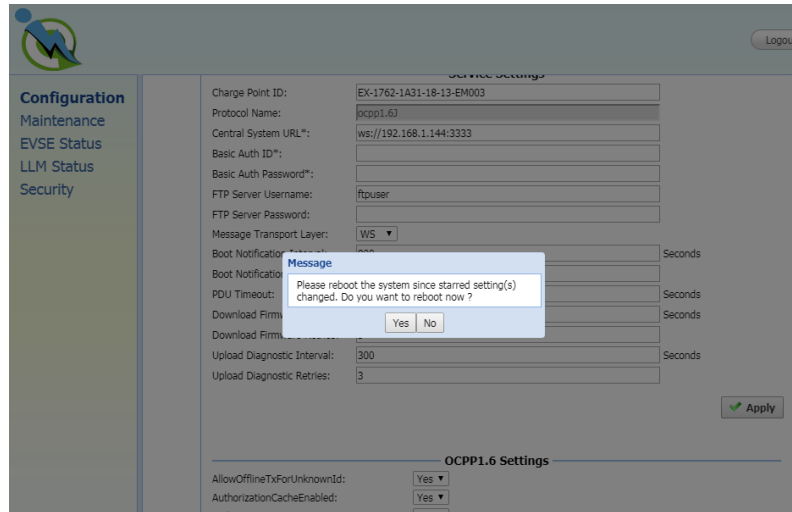
**Group Size** – The total number of charge points in the LLM group. This value is only used in Gateway.

**Max Amperage Grid Connection** – Total ampere of each phase allowed loading for the group of charge points at the same time. This value is only used in Gateway.

**Fallback Current** – The fallback current when Client is not able to communicate with Gateway. Gateway will overwrite fallback current in Client with its own value when Client connected to Gateway.

**Note**

Any option followed by a star mark (\*) means the setting need to reboot to take effect. When these value changed and applied the web portal will display a reminder message box for rebooting the charge point.



## 3.10 Maintenance

This page includes some maintenance functions.

### 3.10.1 Reboot

#### Command

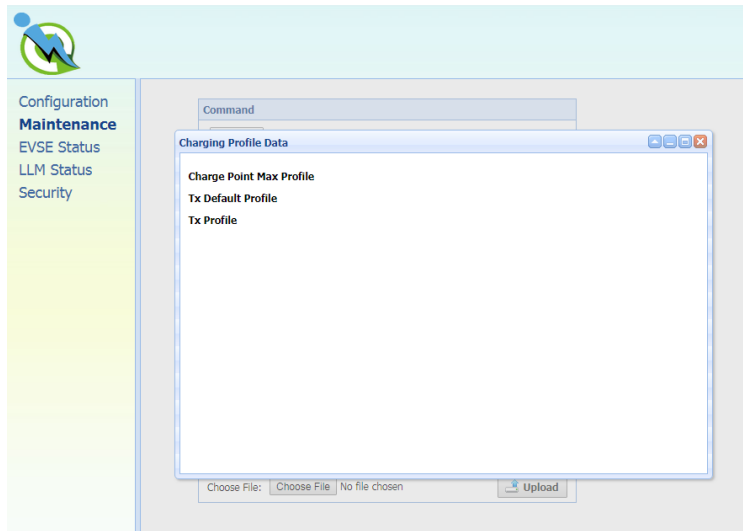
**Reboot:** To restart the charge point.

**Reset to MFG default:** To reset to the factory default settings.

#### Charging Profile Data

**HINT:** Charging Profile is defined in OCPP 1.6 specification for smart charging. A charging profile consists of a charging schedule, which is basically a list of time intervals with their maximum charge power or current, and some values to specify the time period and recurrence of the schedule.

**Show All Charging Profile Data:** To show the list of Charging Profiles. There will be a display window. The data display here is a RAW data, usually for diagnostic use.



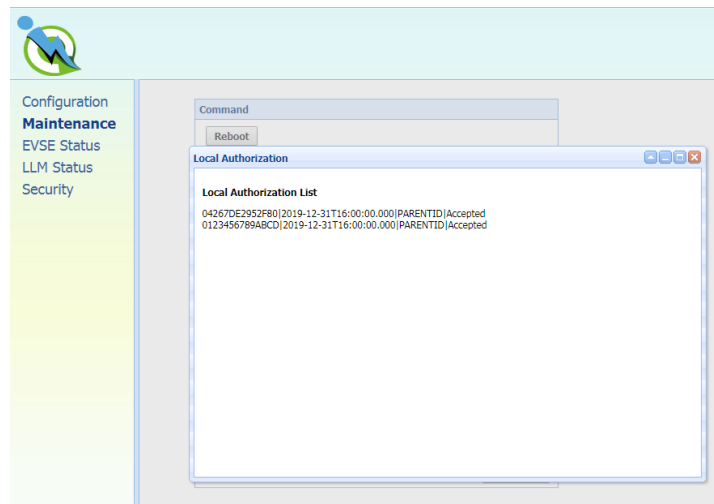
**Clear All Charging Profile Data:** To clear all Charging Profile data.

### Local Authorization

**HINT:** Local authorization is defined in OCPP 1.6 specification. There are two local list: Local Authorization List and Authorization Cache List. The Local Authorization List is a list of identifiers that can be synchronized with the Central System. An Authorization Cache autonomously maintains a record of previously presented identifiers that have been successfully authorized by the Central System.

**Show Local Authorization List:** To show the list of Local Authorization. Each line of the list shown below indicates a RFID card info. The syntax is

**CARD\_IDTAG|EXPIRY\_DATE|PARENT\_CARD\_IDTAG|CARD\_STATUS**



**Clear Local Authorization List:** To clear the list of Local Authorization.

**Upload List:** Upload a csv file which including card info to Local Authorization List.

A csv file is a plain text file which each line represent a RFID card info. The format of a card info is as follow:

*CARD\_IDTAG,EXPIRY\_DATE,PARENT\_CARD\_IDTAG,CARD\_STATUS*

CARD\_IDTAG: 8 ~ 20 character RFID card ID tag combined with alphabet or numbers.

EXPIRY\_DATE: The date at which idTag should be removed from the Authorization Cache. Format is *YYYY-MM-DDThh:mm:ss.ttt* which indicates a date in AD.

Example: 2019-12-31T16:00:00.000

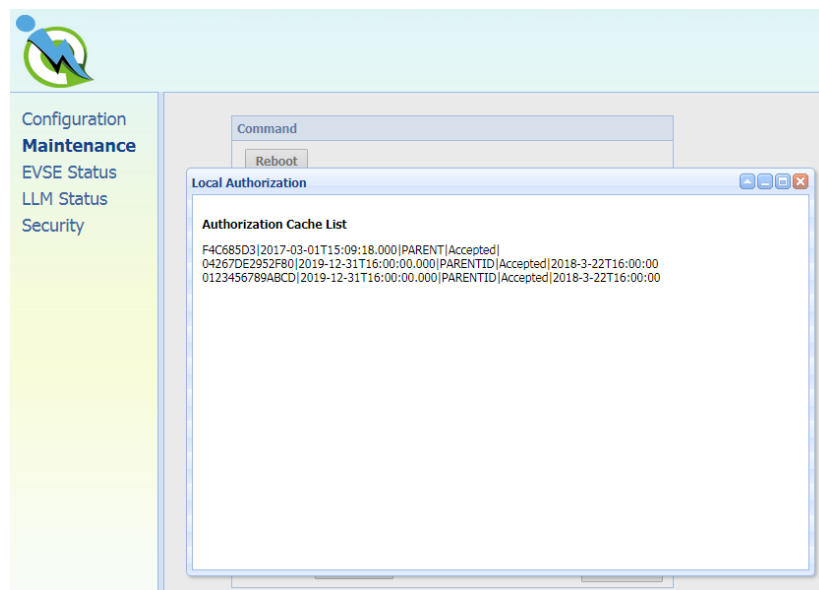
PARENT\_CARD\_IDTAG: the parent-identifier of the card. The format is same as CARD\_IDTAG.

CARD\_STATUS: This contains whether the idTag has been accepted or not by the Central System. Valid options are **Accepted**, **Blocked**, **Expired** or **Invalid**. This string is case sensitive.

Sample data: **0123456789ABCD,2019-12-31T16:00:00.000,PARENTID,Accepted**

**Show Authorization Cache List:** To show the list of Authorization Cache. Each line of the list shown below indicates a cached RFID card info. The syntax is

*CARD\_IDTAG|EXPIRY\_DATE|PARENT\_CARD\_IDTAG|CARD\_STATUS|CACHED\_DATE*



**Clear Authorization Cache List:** To clear the list of Authorization Cache.

**Upload Cache:** Upload a csv file which including cached card info to Authorization Cache List.

A csv file is a plain text file which each line represent a cached RFID card info. The format of a cached card info is as follow:

*CARD\_IDTAG,EXPIRY\_DATE,PARENT\_CARD\_IDTAG,CARD\_STATUS,CACHED\_DATE*

CARD\_IDTAG: 8 ~ 20 character RFID card ID tag combined with alphabet or numbers.

EXPIRY\_DATE: The date at which idTag should be removed from the Authorization Cache. Format is *YYYY-MM-DDThh:mm:ss.ttt* which indicates a date in AD.

Example: 2019-12-31T16:00:00.000

PARENT\_CARD\_IDTAG: the parent-identifier of the card. The format is same as CARD\_IDTAG.

CARD\_STATUS: This contains whether the idTag has been accepted or not by the Central System. Valid options are **Accepted**, **Blocked**, **Expired** or **Invalid**. This string is case sensitive.

CACHED\_DATE: The date that the idTag be cached. Format is identical to EXPIRY\_DATE.

Sample data: **0123456789ABCD,2019-12-31T16:00:00.000,PARENTID,Accepted,2018-3-22T16:00:00**

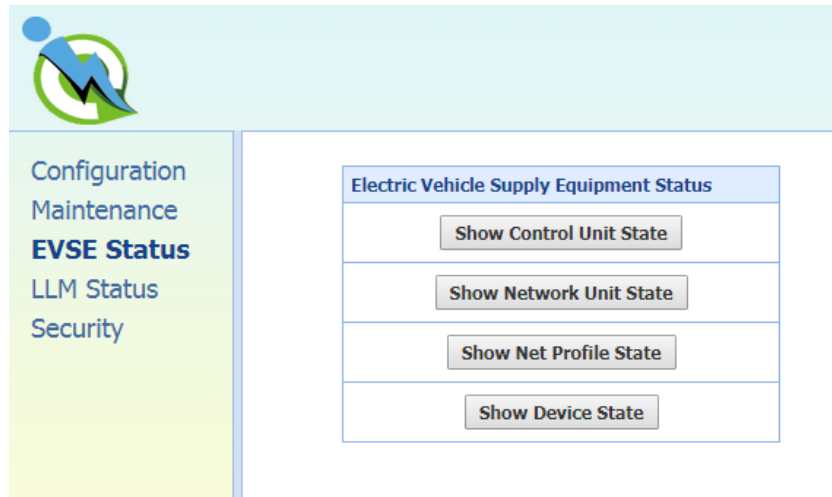
### 3.10.2 Firmware upgrade

To upgrade the firmware of the charge point, you need to download the upgrade image file to your local hard disk, and then click the “**Choose File**” button to locate the firmware file on your computer. Once you have selected the new firmware file, click the “**Upload**” button to start the upgrade process. After a successful upgrade, the web portal will be log out and charge point will reboot.

Although the web portal does not forbid upload firmware to previous version, but since the design of firmware upgrade file is including all backward modifications, downgrading firmware may cause unpredicted problem and is not recommended.

## 3.11 EVSE Status

To check the specific information of EVSE, you can click the corresponding buttons:



**Show Control Unit State:** To display the information of the control unit of charge point. Mostly the function regarding to charging and safety.

**Show Network Unit State:** To display the information of the network board of charge point. Mostly the function regarding to network connection and remote management.

**Show Net Profile State:** To display the information of the network connectivity and settings of charge point.

**Show Device State:** To display the information of the device service/connection between charge point and OCPP server/network connectivity.



## 3.12 LLM Status (SC3+/IC3 support only)

### 3.12.1 LLM information

This page shows the Local Load Management information of the charge point. For more LLM description, please refer to section 3.9.4.

**Network Operation Mode:** Indicates the charge point is in Direct mode, a Gateway or a Client.


**LLM Mode:** Indicates Local Load Management function is enabled or disabled.

**Network Status:** Indicates if the charge point is online or not.

**Gateway Status:** Indicates if the charge point is connected to the Gateway if it's a Client. For Direct and Gateway, it always shows "Connected to Gateway".

**Network Active Device:** Indicates the Network connected via which device. It could be Offline, Wi-Fi or Cellular.

**Local Load Management Status:** Display connected charge points, total charge points, Group ID of the LLM group as well as a full table of detail information each charge point if this charge point is Gateway.



Configuration

Maintenance

EVSE Status

**LLM Status**

Security

| Local Load Management Status                         |                      |    |           |         |     |         |         |         |
|--|----------------------|----|-----------|---------|-----|---------|---------|---------|
| Network Operation Mode:                              | Direct               |    |           |         |     |         |         |         |
| LLM Mode:  | LLM Disabled         |    |           |         |     |         |         |         |
| Network Status:                                      | Online               |    |           |         |     |         |         |         |
| Gateway Status:                                      | Connected to Gateway |    |           |         |     |         |         |         |
| Network Active Device:                               | Wi-Fi                |    |           |         |     |         |         |         |
| Local Load Management Status: 0/1 chargers, GroupID= |                      |    |           |         |     |         |         |         |
| Index  | Serial Number        | IP | Wire Type | Request | PWM | Phase 1 | Phase 2 | Phase 3 |

### 3.12.2 Gateway/Client group table

If the charge point is Gateway, the following LLM Group Table is present.

**Index:** The order of the charge point. The index is first connected to Gateway first showed.

**Serial Number:** The serial number (Charge Point Identity) of each charge point.

**IP:** The private local IP address in LLM group of each charge point.

**Wire Type:** The power source wire type of each charge point.

**Request:** The requested current of each charge point

**PWM:** The PWM (charger allowed) current of each charge point

**Phase 1, Phase 2, Phase 3:** The real current loaded by the vehicles of each charge point.

For Intelligent Charger-32A only Phase 1 has current.

Local Load Management Status: 20/20 chargers, GroupID=

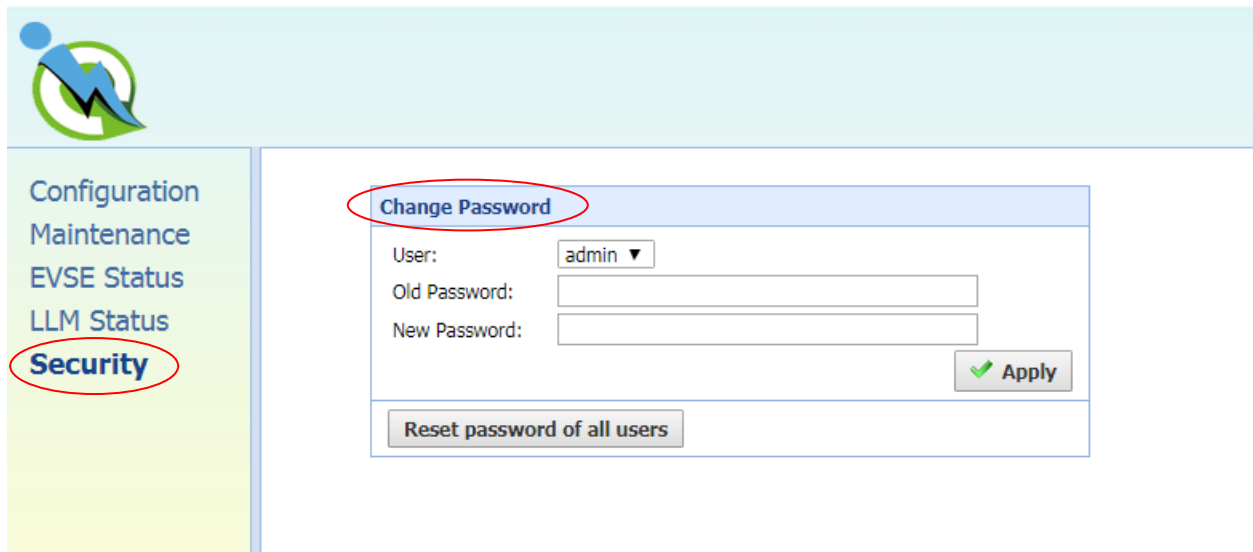
| Index  | Serial Number | IP             | Wire Type | Request           | PWM           | Phase 1         | Phase 2         | Phase 3       |
|--------|---------------|----------------|-----------|-------------------|---------------|-----------------|-----------------|---------------|
| 1      | 04000023      | 192.168.199.62 | L1 L2 L3  | 32.0              | 32.0          | 15.1            | 0.7             | 0.8           |
| 2(M)   | 04000080      | 10.81.19.91    | L1 L2 L3  | 32.0              | 32.0          | 13.7            | 0.7             | 0.8           |
| 3      | 04000026      | 192.168.199.53 | L3 L1 L2  | 0.0               | 0.0           | 0.0             | 0.0             | 0.0           |
| 4      | 04000046      | 192.168.199.50 | L1 L2 L3  | 32.0              | 32.0          | 0.0             | 0.0             | 0.0           |
| 5      | 04000070      | 192.168.199.51 | L3 L1 L2  | 32.0              | 32.0          | 0.0             | 0.0             | 0.0           |
| 6      | 04000092      | 192.168.199.57 | L2 L1 L3  | 32.0              | 32.0          | 0.0             | 0.0             | 0.0           |
| 7      | 04000071      | 192.168.199.49 | L2 L1 L3  | 0.0               | 0.0           | 0.0             | 0.0             | 0.0           |
| 8      | 04000090      | 192.168.199.48 | L1 L2 L3  | 32.0              | 32.0          | 0.0             | 0.0             | 0.0           |
| 9      | 04000032      | 192.168.199.47 | L3 L1 L2  | 0.0               | 0.0           | 0.0             | 0.0             | 0.0           |
| 10     | 04000050      | 192.168.199.52 | L1 L2 L3  | 32.0              | 32.0          | 14.3            | 0.1             | 0.1           |
| 11     | 04000064      | 192.168.199.46 | L2 L1 L3  | 32.0              | 32.0          | 0.5             | 15.7            | 0.3           |
| 12     | 04000024      | 192.168.199.58 | L2 L1 L3  | 0.0               | 0.0           | 0.0             | 0.0             | 0.0           |
| 13     | 04000027      | 192.168.199.56 | L2 L1 L3  | 32.0              | 32.0          | 0.5             | 15.0            | 0.5           |
| 14     | 04000020      | 192.168.199.54 | L3 L1 L2  | 32.0              | 32.0          | 5.0             | 0.6             | 0.6           |
| 15     | 04000054      | 192.168.199.61 | L3 L1 L2  | 32.0              | 32.0          | 14.4            | 0.7             | 0.7           |
| 16     | 04000036      | 192.168.199.63 | L1 L2 L3  | 32.0              | 32.0          | 0.5             | 0.5             | 0.5           |
| 17     | 04000082      | 192.168.199.59 | L3 L1 L2  | 0.0               | 0.0           | 0.0             | 0.0             | 0.0           |
| 18     | 04000049      | 192.168.199.64 | L2 L1 L3  | 0.0               | 0.0           | 0.0             | 0.0             | 0.0           |
| 19     | 04000079      | 192.168.199.55 | L1 L2 L3  | 32.0              | 32.0          | 0.0             | 0.0             | 0.0           |
| 20     | 04000076      | 192.168.199.60 | L1 L2 L3  | 32.0              | 32.0          | 0.8             | 0.9             | 0.9           |
| Total: |               |                |           | Request: 448.0 A, | PWM: 448.0 A, | Phase1: 64.8 A, | Phase2: 34.9 A, | Phase3: 5.2 A |

## 3.13 Security

### 3.13.1 Change password

To change password, first choose user you want to change password. There are two default users – **admin** and **maintain**. Only admin user can access Security Page. Enter old password and new password then press “**Apply**” button to change password of the user.

To reset password of all users, press “**Reset password of all users**” button.



Configuration  
Maintenance  
EVSE Status  
LLM Status  
**Security**

**Change Password**

User: admin ▼  
Old Password:   
New Password:

✓ Apply

Reset password of all users

# 4 Operations

## 4.1 Charging status indicators

Table 4-1 Charging status indicators

| LED Indicator   | Description     | Definition   |
|---|-----------------|--|
|    | Not illuminated | Power Off  |
|    | Green Steady    | Ready  |
|    | Green Flashing  | Flashing green (Fast): Authorized, wait for EV Connect<br>Flashing green (Slow): Suspend (Occupying) |
|   | Blue Flashing   | Flashing blue (Slow): Charging   |
|  | Red Steady      | Unrecoverable Fault  |
|  | Red Flashing    | Recoverable Fault  |
|  | Purple Steady   | Reserved (from OCPP Service)   |
|  | Yellow Steady   | Out of Service   |
|  | Yellow Flashing | Booting / Firmware Upgrading   |

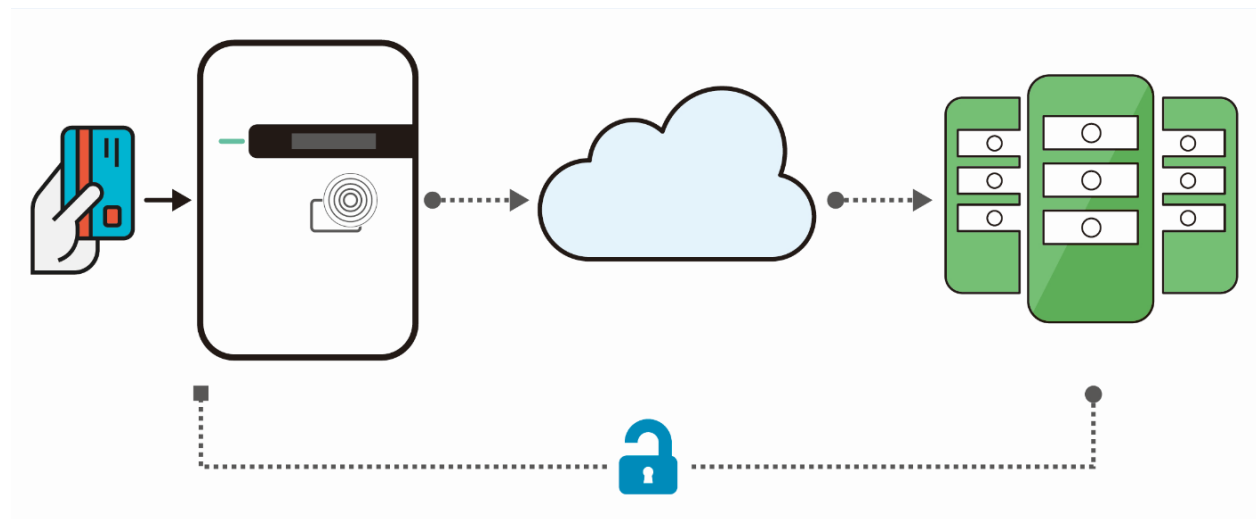
## 4.2 Authorization (for SC3+/IC3 only)

Before the owner of an electric vehicle can start or stop charging, the Charge Point has to authorize the operation.

### 4.2.1 Online Authorization

Description:

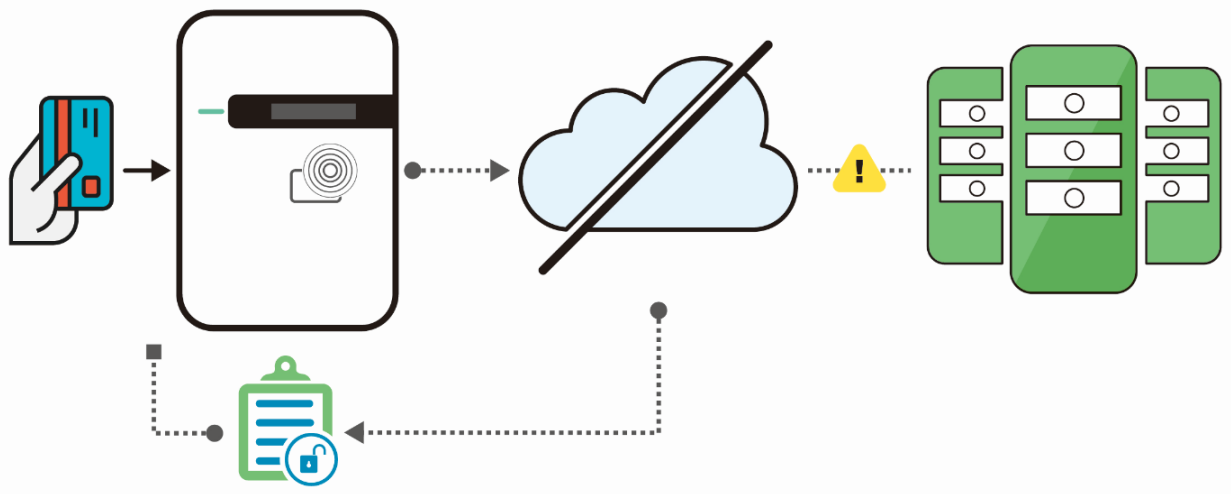
- Generally, before the owner of an electric vehicle can start or stop charging, the EVSE has to authorize the operation. The EVSE SHALL only supply energy after authorization.



### 4.2.2 Local Authorization

Description:

- Synchronized with the Central System when EVSE is Online.
- To improve the experience for users, the EVSE MAY support local authorization when EVSE is *offline*, and faster authorization response time when communication between Charge Point and Central System is slow.



## 4.3 Charging an Electric Vehicle (EV)

Choices of start charging are as below:

### 4.3.1 Plug and Charge

1. Insert the charging plug into the EV
2. Charging session started

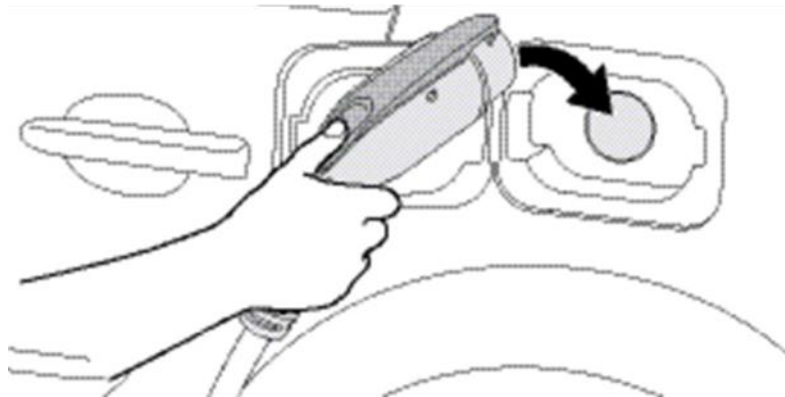


Figure 4-1 Connect the charging plug to the EV

### 4.3.2 RFID card (for SC3+/IC3 only)

1. Insert the charging plug into the EV
2. Swipe card
3. Waiting for authorizing
4. Charging session started

## 4.4 Stop charging

1. Unplug any time (disconnect the charging plug from EV to stop charging session)
2. Session ended (please return the connector to the holster)

### 4.4.1 Interrupt charging

Please refer to STOP CHARGING section for more information.

### 4.4.2 Auto restart

When a charging session is interrupted due to a temporary error condition, the charge point will automatically restart charging when the cause of the temporary error condition returns to normal. Status indicator lights remain flashing RED until the error condition is resolved.

- Temporary error conditions include: Over Current, Over Voltage, Under Voltage, and Over Temperature.
- For Over Current conditions: The charging session will be stop while OC occurs. After recovery from OC for 30 seconds, the charge point will automatically restart charging for three times.
- When charging session stopped due to CCID trip, the charge point will try to restart after 15 minutes for 3 times.

### 4.4.3 Power outage recovery

When power resumes after an outage, the charge point restarts automatically with a delay ranging from 120 to 720 seconds. The delay is designed to avoid impacting the utility grid when multiple charge points are in the same area attempting to resume charging simultaneously.

## 4.5 General care

The exterior of the charge point is designed to be waterproof and dust proof. To ensure proper maintenance of the charge point, follow these guidelines:

- Despite the water resistance of the enclosure, when cleaning it is preferred to not direct streams of water at the unit. Clean with a soft, damp cloth.
- Make sure the charging plug is put back in the holster after charging to avoid damage.
- Ensure the power cable is stored on the charge point after use to avoid damage.
- If the power cable or the charging plug is damaged, please contact Customer Support.

## 4.6 Customer support

Please contact your reseller directly for technical support.