

Dear Ms. Mccann,

I could speak with Ms. Park at Tokin EMC Engineering and she kindly informed me below so please refer it.

The computer used during the test at their facility has no FCC ID nor Doc itself. Because it is very hard to find

the computer as the completed product which complies with the FCC so Tokin EMC collected/bought the parts/components which comply with the FCC and assembled the customised computer by themselves. She also said FCC would accept it if the computer consists of the components/parts which has the FCC ID or Doc. The page number 4 in your last mail's attachment shows most of the parts have them except Speaker and Adaptor. She also said the FCC doesn't require the FCC ID or DoC to these two parts. So Tokin EMC judged this report would meet with the FCC.

I hope this reply would help and solve the matter.

Should you have further inquiries, please let me know.

Best regards,

Tadao Hirose, Mr.
Customer Services
UL Japan Co., Ltd.
Technical Center, Yokohama Business Park
134 Godo-cho, Hodogaya Ward, Yokohama City
Kanagawa Prefecture 240-0005 Japan
Phone : +81-45-342-1200 (Dept.)
Phone : +81-45-342-1208 (Direct in)
Facsimile : +81-45-342-1601
E-mail : tadao.hirose@jp.ul.com

Lyn A. Mccann

2003/03/29 07:40

To: Tadao Hirose/TKY/ULI@ULI

cc:

Subject: Re: Assistance from CS in UL Japan

Dear Mr. Hirose,

Thank you so much for such a quick response, attached are 4 original documents from TOKIN concerning the project in question. #1- The proof of conformity has Tokins test report number which may help them find the project. #2- Description of Device. #3-Test Facility and Summary of results, this also has the report writer and the testing engineers name at the bottom. & #4-Tested System Details, **this paper should state the FCC ID number for the computer that was used during the testing process or indicate if it was DOC'ed,** this is the information I need to resolve this situation.

I listed the information the FCC is requiring at the bottom of the "tested system details" document.



TOKIN.tif

Please ask that the information requested be sent to me As Soon As Possible. Would it be possible to have current information and contact information from TOKIN to keep on file.

Mr. Hirose,
Once again thank you so much for your help in this unusual situation, your extra efforts are greatly appreciated !!!!! It has been a pleasure working with you and experiencing first hand the team work and professionalism of UL's CSP's all around the world

Lyn McCann
International EMC services
Conformity Assessment Specialist
Underwriters Laboratories Inc.
Dept. 3014A.CAM
E-mail: Lyn.A.McCann@us.ul.com
Ph.: +1-360-817-5655
www.ul.com

Tadao Hirose
03/27/2003 05:41 PM

To: Akira Kamada/TKY/ULI@ULI
cc: Jeffery A. Yates/CAM/ULI@ULI, Ramon J. Torres/CAM/ULI@ULI, L
Yamazaki/TKY/ULI@ULI, Kunio Sekino/TKY/ULI@ULI
Subject: Re: Assistance from CS in UL Japan

Dear all,

I have just contacted Mr. Fukuda at Tokin EMC Eng. but unfortunately he is out of office by the business trip today. I heard his fax number so I will send this inquiries and I will let you know when I hear from him. Please wait at least on Monday morning.

Best regards,

Tadao Hirose, Mr.
Customer Services
UL Japan Co., Ltd.
Technical Center, Yokohama Business Park
134 Godo-cho, Hodogaya Ward, Yokohama City
Kanagawa Prefecture 240-0005 Japan
Phone : +81-45-342-1200 (Dept.)
Phone : +81-45-342-1208 (Direct in)
Facsimile : +81-45-342-1601
E-mail : tadao.hirose@jp.ul.com

Akira Kamada
2003/03/28 08:49

To: Tadao Hirose/TKY/ULI@ULI
cc: Ramon J. Torres/CAM/ULI@ULI, Jeffery A. Yates/CAM/ULI@ULI
Subject: Re: Assistance from CS in UL Japan

Hirose-san,

Please take a necessary action for this. Please ask Mr.Sekino to resolve this issue immediately if needed and inform Jeff-san and Ramon-san of the result accordingly.

Thanks and best regards,

Akira Kamada
Customer Service Manager, UL Japan Co., Ltd.
Technical Center, Yokohama Business Park
134 Godo-cho, Hodogaya-ku,
Yokohama-shi, Kanagawa, 240-0005, JAPAN
tel:+81-45-342-1201(direct)
fax:+81-45-342-1615(direct)
e-mail: akira.kamada@jp.ul.com
240-0005134

Jeffery A. Yates

2003/03/28 06:52

To: Akira Kamada/TKY/ULI@ULI
cc: Ramon J. Torres/CAM/ULI@ULI
Subject: Assistance from CS in UL Japan

Good morning, I hope you are having a good day

Would you please see if you can help us make contact with the company below. As you can see we have a limited amount of time to deal with this issue so your help is much appreciated.

Thanks and best regards
Jeff

Jeff Yates
Customer Services Manager

Underwriters Laboratories Inc.
2600 N.W. Lake Road
Camas, WA 98607-8542 USA
Tel: (360) 817-5516
Mobile: (360) 608-9567
Email: Jeffery.A.Yates@us.ul.com

Lyn A. McCann

03/27/2003 01:14 PM

To: Ramon J. Torres/CAM/ULI@ULI
cc:
Subject: FCC info added to letter

Dear Akira Kamada,

My name is Lyn McCann, with Underwriters Laboratories in Camas Washington (West Coast Division). Our EMC department takes on various projects, one of which is being a

Telecommunications Certification Body (TCB). We provide the Federal Communications Commission (FCC) with the necessary documents and information to issue FCC Certification (or grant) to companies who market products in the U.S. If the FCC should need information or have questions concerning an issued grant, UL is contacted.

We recently received a request for information from the FCC about a grant issued to a company in Japan who's device was tested by "Tokin EMC Engineering Co., Ltd". We have made multiple attempts to contact this company over the past 2 weeks and have been unsuccessful.

We are requesting your help in trying to contact this company. The FCC gives UL 30 days to submit the requested information. In the event that the information is not submitted within these guidelines, the grant will be dismissed. We have listed below all the information we have on file for the company. Could you please assist us in contacting this company and express the importance of the required information. It is **urgent** that we receive an immediate response from either the chief engineer listed below or someone else who is knowledgeable with EMC equipment and procedures.

Information requested by the FCC:

Please provide the FCC ID number for the computer used during the testing, or indicate if it was Declaration of Conformity (DOC) was used.

Technical contact:

<u>Firm Name,</u>	TOKIN EMC Engineering Co., Ltd
<u>Contact person,</u>	Mickey Fukuda / Assistant manager
<u>Address,</u>	28-1, Kitahara-aza Hanashimashindenohaza Tsukuba- city, Ibaragi 305-0875 Japan.
<u>Phone,</u>	#1 81-298-37-2400
	#2 81-298-37-2490

Non-Technical contact:

<u>Contact person,</u>	Park, KEUM
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<u>Firm,</u>	
<u>Address</u>	information same listed above
<u>Phone</u>	

<u>Chief Engineers</u>	Jeong, Tae Vo Hiro Shida
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I appreciate your assistance in helping to resolve this issue.

Best Wishes,

Reviewed By:

Lyn McCann
P.E.
Conformity Assessment Specialist
International EMC & NEBS Services
EMC & NEBS Services
Underwriters Laboratories Inc.
E-mail: Lyn.A.McCann@us.ul.com
Ph.: +1-360-817-5655

Ramon Torres,

Manager
International