

# User Guide



# Smart Link™

## 4.3" Touch Screen Video Monitor

A  
Model Number: 05020  
Software Version: V 1.0.1



# Important Safety Instructions

- Adult assembly is required.
- This product is not a toy. Do not allow children to play with it.
- This Video Monitor is not a substitute for responsible adult supervision.
- Test the Monitor and all its functions so that you are familiar with it prior to actual use.

**⚠ WARNING!**

Strangulation Hazard: Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 ft. (0.9 m) away).



## CAUTION: Keep small parts out of the reach of children.

### To prevent cord entanglement and strangulation:

- Do not place the Baby Unit or AC adapter cord within reach of children.
- Do not place the Baby Unit or AC adapter cord in, or attach to, a crib or playpen.
- Always use enclosed Cord Clips to help secure Baby Unit AC adapter cord away from children's reach.
- Never use extension cords with AC adapters. Use only AC adapters provided.

## CAUTION: Risk of heat generation, fire, or explosion.

### Rechargeable Li-ion battery is built into the product.

- Charge the product by the designated charging method.
- When the power adapter is plugged into an electrical outlet, do not touch exposed end.
- Do not place the product in or near fire, or put the product in a microwave.
- Do not expose the product to high temperatures above 140 F.
- Do not disassemble the product.
- Do not expose the product to excessive shock such as dropping from a high place.
- Keep the product dry.
- Dispose of the product appropriately.

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# Overview

# 1

## Welcome to your Smart Link Monitor

Your Smart Link 4.3" Touch Screen Video Monitor allows you to clearly see and hear baby from within your home. Our unique Baby Tracker lets you log and track baby's important data such as feedings, weight, sleep, and more.

This User Guide describes the features of the Smart Link Monitor system.

## More Information

Call our Consumer Care:  
**1-855-661-8333**

On the Web:  
[www.att.com/mhealthbabymonitors](http://www.att.com/mhealthbabymonitors)

## Have Everything?

Check that the following items are included when you open the box:



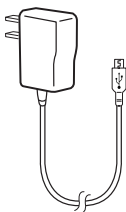
Parent Monitor



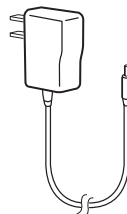
Baby Unit



Printed  
Quick Start Guide



USB power adapter  
for Parent Monitor



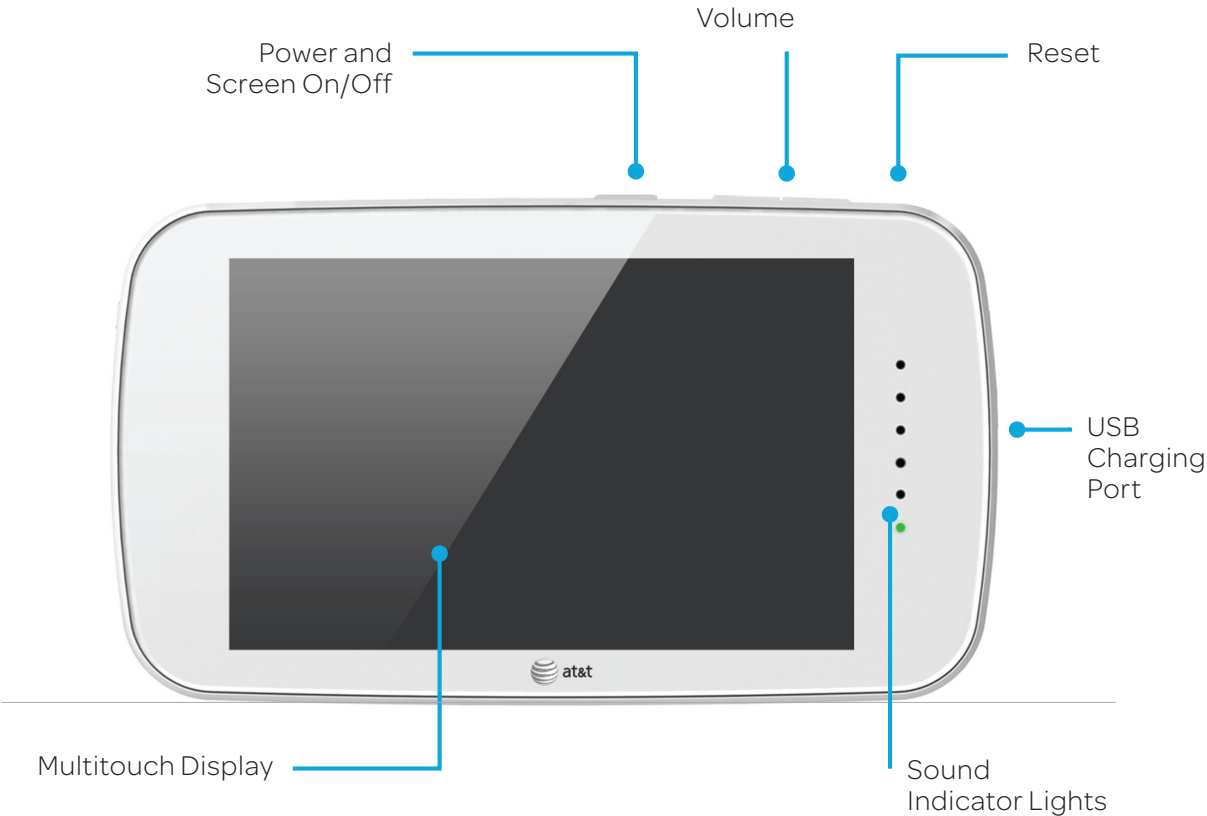
AC power adapter  
for Baby Unit

Drywall Anchor  
and Screw



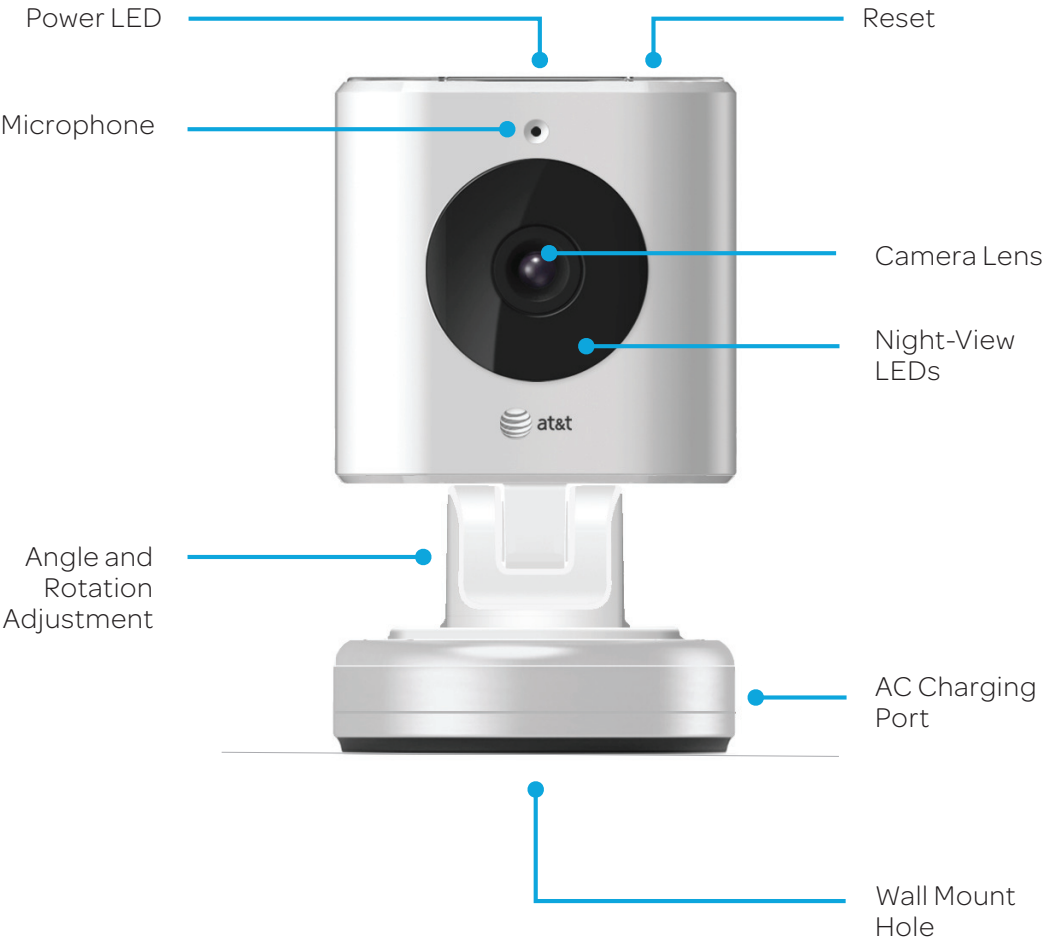
Cord Clips (6)

# Overview of your Parent Monitor (monitor)



- On Back of Parent Unit:**
- Stand
  - Speaker

# Overview of your Baby Unit



**On Back of Baby Unit:**

- Antenna

# Getting Started

# 2

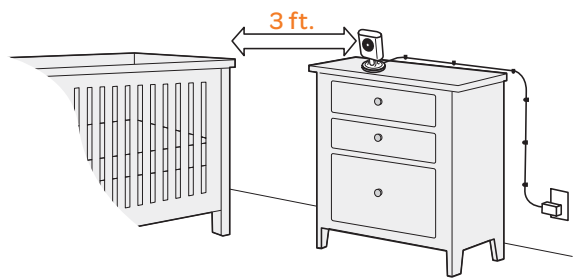
## Placing Your Camera

When deciding on where to place your Baby Unit, be conscious of the ambient light and noise.

Test the video and sound quality from a few locations before deciding on the final spot.

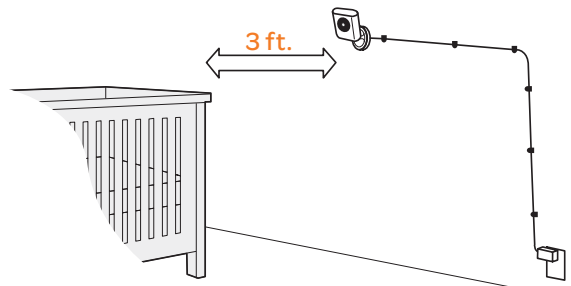
Place the camera on a flat surface, such as a table, dresser top, or shelf. Face the camera lens towards what you want to see.

The camera's cord must be more than **3 feet away** from the reach of children.



You can also mount the camera to a wall using the screw and drywall anchor provided (See Page 8).

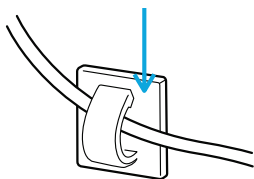
The camera's cord must be more than **3 feet away** from the reach of children.



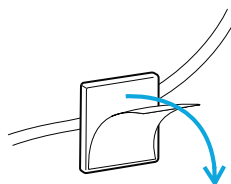
## Securing the Cord

To prevent entanglement, always secure the cord to a wall using all 6 of the cord clips provided:

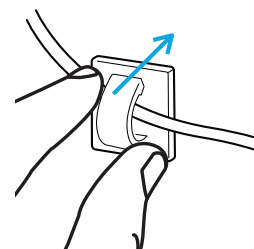
**1** Feed the cord through the open part of each clip.



**2** Peel the adhesive backing.



**3** Press each clip onto the wall with the open part of the clip facing up.



## Wall-Mounting the Baby Unit

To mount the Baby Unit to a wall or other vertical surface, you will need the following:

### Tools Needed:

- Drill
- 1/4 inch Drill Bit (for drywall)
- 1/8 inch Drill Bit (for other)
- Phillips Screwdriver (+)
- Pencil

### Parts Needed (Included):

- Drywall Anchor
- Screw
- Baby Unit (camera)

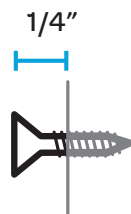
## Instructions

- 1 Hold the camera up on the wall and test what the video will look like in the Parent Monitor.\* When you are satisfied with the video, mark the spot with the pencil. Be sure the cord can reach an outlet.  
\*For Camera Pairing, see page 11.

- 2 Drill a pilot hole.
  - Use the **1/4 inch** bit for drywall
  - Use the **1/8 inch** bit for other surfaces

- 3 Push the drywall anchor into the pilot hole until the lip of the anchor hits the wall.

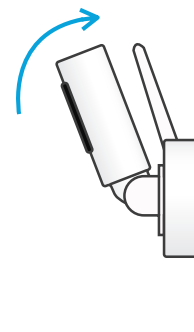
- 4 Screw the screw into the anchor or pilot hole, but not completely. The screw head should be about 1/4 inch from the wall.



- 5 Place the wall mount hole (on camera bottom) over the exposed screw head. Slide the camera down until the top of the wall mount hole is resting on the screw.



- 6 Rotate back the camera head and antenna to the desired angle.





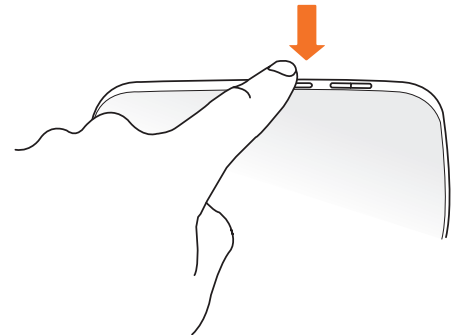
## Powering the Parent Unit

1 Turn on the Parent Monitor by and holding the Power button on the top edge for 3 seconds. The Sound Indicator Lights will flash all colors and then the lowest light will be steady green.

2 Follow the on-screen instructions to setup the monitor. (See page 10 for details)

Note: The Screen On/Off feature allows you to turn the monitor screen off while still hearing audio from the camera. Simply press the Screen On/Off (Power) button for 1 second to turn the screen on or off.

3 Turn off the Parent Monitor by holding the Power button for 3 seconds.



## Charging the Parent Unit Battery

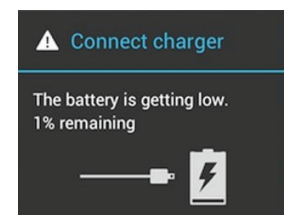
The Parent Monitor features a rechargeable, Lithium-Ion battery. The battery is non-removable.

Charge the battery by connecting the Parent Monitor to a power outlet using the USB power adapter provided. If the screen is on, the battery icon in the top right corner will change. You will also hear an audible beep.



Battery Charging Icon

If the Parent Monitor is low on battery and unplugged, a message will pop up to alert you to connect to power.



## Powering the Baby Unit

1 Turn on the Baby Unit by inserting the AC power adapter in the side of the base, then plugging it into a power outlet. The power LED on top of the Baby Unit will glow steady green.

2 Turn off the Baby Unit by unplugging it from the power outlet.

# Setup

# 3

Once the monitor has started up, follow the on screen instructions to:

- Connect to your home Wi-Fi network
- Set the Date and Time
- Create a baby profile
- Setup your Baby Unit (Camera)

## Connecting to your home WiFi

The Baby Unit (camera) connects to the Parent Monitor using your home WiFi network. If the WiFi symbol appears at the top right of the screen, you're connected to a Wi-Fi network. The Smart Link Monitor reconnects anytime you return to the same network.

Note: Parent Monitor and Baby Unit initially connect using Wireless internet. If the wireless router is not working properly or if the internet service in your area is interrupted, you may have difficulty pairing the Baby Unit and Parent Monitor.

- 1 After starting up, tap Connect to Your Home WiFi Network, then tap one of the listed networks. Swipe from bottom to top to view the whole list.
- 2 Enter the password if asked and tap Connect.  
**To join a closed Wi-Fi network:** Tap Other from the list of networks, then enter the name of the closed network. You must already know the network name, security type, and password (if required).  
**To change Wi-Fi network later on:** Go to Settings > Wi-Fi. Tap one of the listed networks and enter the password, if asked.

## Setting Date and Time

After successfully connecting to your home WiFi network, you'll be prompted to set the date and time of the Parent Monitor.

Tap the Orange arrows and use the pickers to set the date and time. Tap Next.

## Creating your Baby Profile

- 1 Enter you Baby's Name. Tap Boy or Girl to select the gender. Tap on the Orange arrows and use the pickers to select your baby's Birthday, Weight, and Length. This information will serve as a baseline for the Data Tracker information you can use to track your Baby's health information.
- 2 Tap Save.  
**To edit a Baby Profile later on :** Go to Settings > Baby. Tap one of the listed baby profiles and edit the name, and starting weight, length and age.

## Camera Setup and Pairing to the Parent Monitor

After saving your Baby's Profile, it's time to setup the camera. Follow the on-screen instructions.

- 1 Be sure that the Camera is plugged into a working electrical outlet. The Power LED should glow green if it is powered on.

Tap Next.
- 2 Enter your camera's unique serial number, which is found on the bottom of the camera.
- 3 Then enter a name for this camera, such as: John's Crib or Playroom. The default name is Camera 1.
- 4 Tap Connect. You will see a few status messages as the camera and Parent Monitor establish the connection.
- 5 If the connection is successful, you will be brought to Monitor Mode.

# Basics

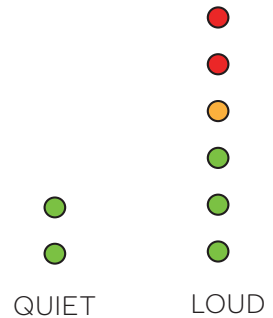
# 4

## Sound Indicator Lights and Volume

The Sound Indicator Lights on the Parent Monitor serve two purposes:

(1) The default shows the level of sound coming into the monitor from the Baby Unit. A quiet room = green lights; a loud room = red lights.

(2) When the Volume Keys **(+)** **(-)** are pressed, the lights will briefly show the volume level that comes out of speaker in the Parent Monitor; there are 6 volume levels. After you release the Volume key, the lights will return to showing the level of sound coming from the Baby Unit.



Note: All the Sound Indicator Lights will briefly light up when the Parent Unit is powered on.

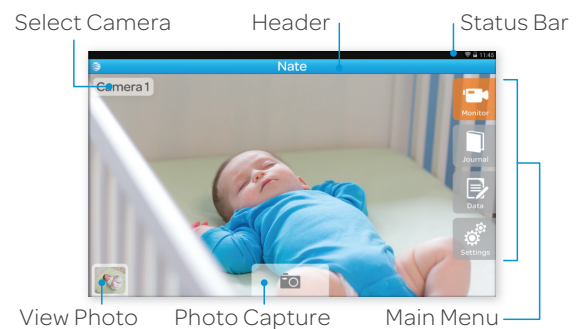
## Brightness

**To adjust the brightness of the screen:** Go to Settings > General Settings. Slide the Brightness slider to the desired amount and then tap Save.



## Navigation

The status bar displays battery, time, and Wi-Fi signal strength. Use the main menu to select Monitor, Journal, and Data modes, as well as Settings.



# Monitor

# 5

## Full Screen

For full screen, tap the center of the video. Double-tap again to return to controls.

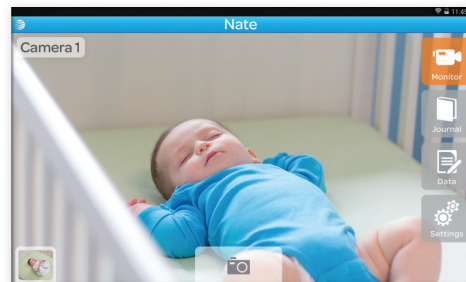
## Digital Pan and Zoom

Pinch again to return to regular view. When zoomed in, swipe the screen to pan. Pinch the video feed to digital zoom.



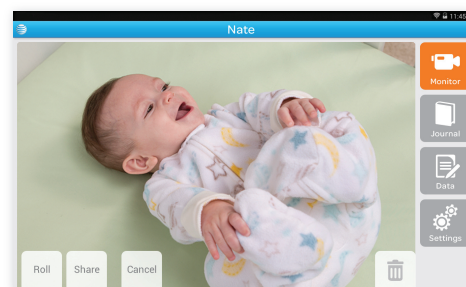
## Capture a Photo

- ① Take a still photo of the video by tapping the **Photo Capture** button.
- ② View the photos you captured from video by tapping the **View Photo** button in the lower left.



## View and Share to Journal

- ① While viewing an image: tap the **Roll** button to quickly scroll through all of your photos. Tap a single image to view it full-screen.
- ② Tap the **Share** button to post the image to Facebook, Twitter, or your Baby's Journal. Tap the **Trash** button to delete the image.
- ③ Tap the **Cancel** button to go back to viewing live video.



# Journal Mode

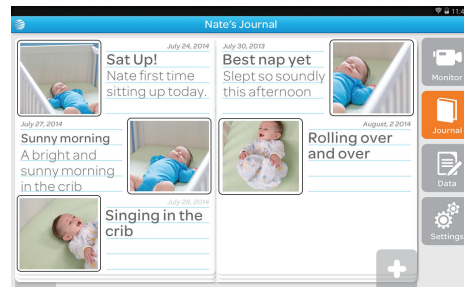
# 6

## Main Journal View

Create a fun keepsake of your child's milestones with photos and text.

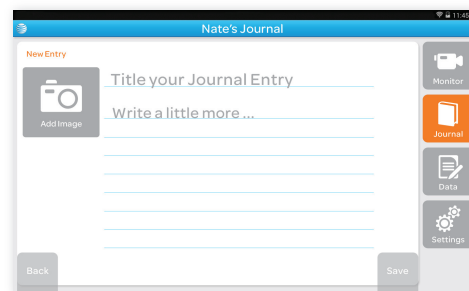
Swipe to move through the journal pages when you've added more than 2 pages of entries.

Tap an individual entry to read all of your notes. Create a fun keepsake of your child's milestones with photos and text.



## Make a New Journal Entry

- 1 Make a new journal entry by selecting the **Plus** button.
- 2 Select the **Add Image** button to add images from your Camera Roll.
- 3 Tap the title to add a title. Tap the body text to add a note.
- 4 To save the entry to the journal, tap **Save**; the screen then displays the main journal view. You can edit or delete an entry by simply tapping on a journal entry.



# Data / Baby Tracker

# 7

## Graph View

Keep track of weight, length, sleep, feedings, diapers, temperature and medicines.

Use the Navigation buttons across the bottom to view the different categories.

## Log New Data

- 1 Select the category. Tap the **Plus** button to add a new data entry for that category.
- 2 Enter the data and tap **Save**.
- 3 You can add a note or make edits by tapping the **arrows** in the summary.
- 4 Tap **Save** again to confirm the summary.

## Track

- 1 Change your view of the saved data by tapping the toggle in the top left.
- 2 List view allows you to select a past entry to view, edit, or delete it.

## Feeding

In **feeding**, you can select your feeding type by tapping **Breast** or **Bottle** in the upper left.

- 1 When **Breast** is selected, you can start the timer to time a new feeding or you can enter a previous feeding event.
- 2 To start the timer, tap the **Left/Right** button to indicate the feeding start side. Then, tap the **Start** button; the timer will count up.
- 3 Tap **Stop** to pause the timer. If you are switching feeding sides, tap the **Left/Right** button to indicate that you have switched breasts. Tap **Start** to start the timer.
- 4 Tap **Stop** to pause the timer and tap **Save** to review the summary. Tap **Save** again to confirm the summary.
- 5 To record a previous event, tap the **Enter Previous Event** button, and edit the summary by tapping on a field and tap **Save**.



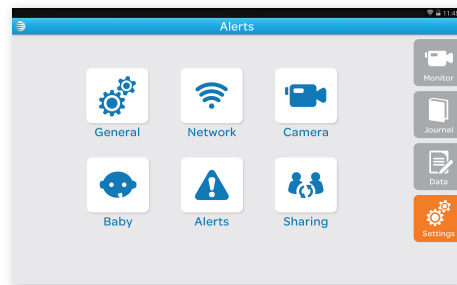
# Settings

# 8

## Set an Alert

Control device settings such as screen shutoff time, brightness, and date/time.

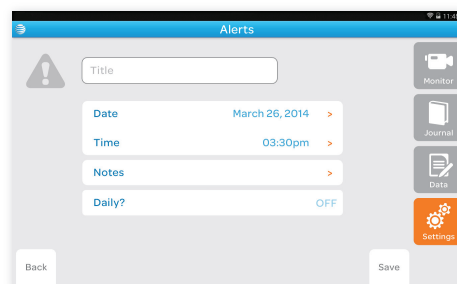
Access your Wi-Fi network and social media settings. Your camera and baby profile settings are also found here and can be easily edited.



## Set an Alert

Set Alerts for any baby related event - from medicines to doctor's appointments.

- ① From the **Settings** menu, tap **Alerts**. A list view displays Alerts you have already saved. Tap one to edit.
- ② Tap the **plus** button to set a new alert.
- ③ Add a title, select the date and time of when you want a reminder, and add a note. Alerts can also be setup to recur daily.
- ④ Tap **Save**.





# Other Information

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## Cleaning and Care

- Keep your Audio Monitor away from direct sunlight, as well as hot or humid areas.
- Do not let the product get wet.
- To clean your Audio Monitor, disconnect all cables and turn off. Use a soft, lint-free cloth. Avoid getting moisture in openings. Do not use cleaning solutions or compressed air.

## FCC - Part 15

This device complies with part 15 of the FCC Rules. Operation is subject to the following 2 conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase distance between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product.

### Radiation Exposure Statement

This equipment complies to FCC radiation exposure limits set forth for an uncontrolled environment. The baby unit shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 in.) or more.

## Exposure to Radio Frequency Energy

This product contains radio transmitters and receivers. When on, This product sends and receives radio frequency (RF) energy through its antenna. The Wireless antenna is located on the back of the device. This product has been tested and meets the SAR (Specific Absorption Rate) exposure requirements for WLAN operation.

This product is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United State. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to this product set by the FCC is 1.6 watts per kilogram (W/kg). Tests for SAR are conducted using standard operating positions specified by these agencies, with This product transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of This product while in operation can be well below the maximum value because This product adjusts its WLAN transmitting power based in part on orientation and proximity to the wireless network. In general, the closer you are to a WLAN Router, the lower the WLAN transmitting power level.

# Warranty

## Video Monitor & Accessory Limited Warranty

The AT&T brands are used under license. Thank you for purchasing this AT&T branded product manufactured under license by Baby's Journey, Inc. ("Baby's Journey"). Any repair, replacement or warranty service, and all questions about this AT&T branded product should be directed to:

Baby's Journey, Inc.	⋮	Call our Consumer Care:	⋮	Via Email:
999 Main Street	⋮	1-855-661-8333	⋮	<a href="mailto:support@mhealthbabymonitors.com">support@mhealthbabymonitors.com</a>
Unit 703	⋮		⋮	
Pawtucket, RI 02860	⋮		⋮	

When contacting Baby's Journey, please provide (1) your name, address and telephone number, (2) date and place of purchase, (3) nature of the problem, (4) Model Number, and (5) Serial Number (on bottom of Baby Unit).

**What Does this Warranty Cover?** Subject to the terms, conditions and exclusions stated below, Baby's Journey warrants that this AT&T branded product ("Product") and certified accessory sold for use with this Product ("Accessory") are manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Warranty is your exclusive warranty and is not transferable.

**Who is covered?** Warranty extends only to the first consumer purchaser; it is not transferable.

**What will Baby's Journey do?** Baby's Journey or its authorized distributor at its sole option and within a commercially reasonable time, will at no charge repair or replace any Product or Accessory that does not conform to this Warranty. We may use a functionally equivalent reconditioned/ refurbished/ pre-owned or new Product, Accessory or parts.

**What Other Limitations Are There?** ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. THE REPAIR OR REPLACEMENT OF THE PRODUCT AND/OR ACCESSORY PROVIDED HEREUNDER IS THE EXCLUSIVE REMEDY OF THE CONSUMER. IN NO EVENT SHALL AT&T OR BABY'S JOURNEY BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, AND/OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCT OR ACCESSORY TO THE FULL EXTENT. THESE DAMAGES MAY BE DISCLAIMED BY THE LAW. Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

**Product and Accessory Covered; Length of Coverage.** AT&T branded product manufactured under license by Baby's Journey and certified accessory sold for use with the product one (1) year from the date of the product's original purchase by the first consumer purchaser of the product or accessory. AT&T branded product manufactured under license by Baby's Journey and certified accessory sold for use with the product that are repaired or replaced. The balance of the original one (1) year warranty, or for ninety (90) days from the date the repaired or replaced product or accessory is returned to the consumer, whichever is longer.

# Warranty Exclusions

## Normal wear and Tear

Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

## Abuse and Misuse

Defects or damage that result from: (a) improper operation or failure to follow the instructions; (b) storage, misuse, or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (c) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (d) use of the Product or Accessory for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (e) other acts which are not the fault of AT&T or Baby's Journey, are excluded.

## Use of Non-AT&T branded Products and Accessories

Defects or damage that result from the use of Non-AT&T branded or certified products or accessories or other peripheral equipment, are excluded.

## Unauthorized Service or Modification

Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than AT&T, Baby's Journey or its authorized service centers, are excluded from coverage.

## Altered Products

A Product or Accessory with (a) a serial number or date tag that has been removed, altered or obliterated; (b) a broken seal or that shows evidence of tampering; or (c) a mismatched board serial number, are excluded from coverage.

These terms and conditions constitute the complete warranty agreement between you and Baby's Journey regarding the Product or Accessory purchased by you, and supersede any prior agreement or representations, including representations in any literature, publications or promotional materials issued by Baby's Journey or representations made by any agent, employee or representative of Baby's Journey, that may have been made in connection with said purchase. No agent, employee, or representative of Baby's Journey has authority to make any representations or promises except as stated above.

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Pawtucket, RI 02860

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