



## **Model XG3201**

2.4 GHz Cordless Dual HANDSETS  
Telephone with Caller ID on Call  
Waiting

Please log on to [www.xactcommunication.com](http://www.xactcommunication.com) for accessory & product information.

# instruction manual

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## *Safety Instructions*

### **IMPORTANT SAFETY INSTRUCTIONS**

**To reduce the risk of fire, electric shock and/or injury, always follow these basic safety precautions when using your cordless telephone equipment.**

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the telephone.
3. Unplug this telephone from the wall outlet before cleaning or replacing the BATTERY PACK. Do not use liquid cleaners or aerosol cleaners on the telephone. Use a damp cloth for cleaning.
4. Do not use this telephone near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Place this telephone on a stable surface. Serious damage and/or injury may result if the telephone falls.
6. Do not cover the slots and openings on this telephone. This telephone should not be placed near or over a radiator or heat register. This telephone should not be placed in a built-in installation unless proper ventilation is provided.
7. Operate this telephone using the electrical voltage as stated on the **BASE UNIT** of the telephone or in the Owner's Manual. If you are not sure of the voltage in your home, consult your dealer or local power company.
8. Do not place anything on the power cord. Install the telephone where no one will step or trip on the cord.
9. Do not overload wall outlets or extension cords as this can increase the risk of fire or electric shock.
10. Never push objects of any kind through the slots in the telephone. They could touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the telephone.
11. To reduce the risk of electric shock, do not disassemble this telephone. Take it to a qualified service representative when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the telephone is subsequently used.
12. Unplug this telephone from the wall outlet and consult a qualified service representative in any of the following situations:
  - A. When the power supply cord is frayed or damaged.
  - B. If liquid has been spilled into the telephone.
  - C. If the telephone has been exposed to rain or water.
  - D. If the telephone does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the telephone to normal operation.

## ***Safety Instructions***

- E. If the telephone has been dropped or the case has been damaged.
- F. If the telephone exhibits a distinct change in performance.
- 13. Do not use the telephone to report a gas leak in the vicinity of the leak.
- 14. Never install telephone wiring during a lightning storm.
- 15. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- 16. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- 17. Use caution when installing or modifying telephone lines.

### **Battery Safety**

#### **CAUTION:**

**Danger of explosion if the BATTERY PACK is replaced with incorrect type. Replace only with the same or equivalent type. To reduce the risk of fire or personal injury, read and follow these instructions:**

1. Use only the following type and size of BATTERY PACK:
  - Cordless Telephone BATTERY PACK
  - 3.6V, 600mAh
  - XACT Communication
  - Ni-MH BATTERY PACK: Model B655(See page 29 for ordering information.)
2. Do not dispose of the BATTERY PACK in a fire. The BATTERY PACK may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the BATTERY PACK. Released electrolyte is corrosive and may cause damage to the eyes or skin. Electrolyte may be toxic if swallowed.
4. Exercise care in handling the BATTERY PACK to prevent shorting the BATTERY PACK with conductive materials such as rings, bracelets, and keys. The BATTERY PACK or conductor may overheat and cause burns.
5. Charge the BATTERY PACK provided with (or identified for use with) this telephone only in accordance with the instructions and limitations specified in this manual.
6. Observe proper polarity orientation between the BATTERY PACK and BATTERY CHARGER.

## **SAVE THESE INSTRUCTIONS**

#### **ATTENTION:**

The telephone that you have purchased contains a rechargeable BATTERY PACK. The BATTERY PACK is recyclable. At the end of its useful life, under various state and local laws, it may be illegal to dispose of this BATTERY PACK into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal.

## Getting Started

### Connecting Your Phone

This section is a reference guide to the basic functions and operations of your cordless telephone. For more detailed descriptions of the operations and features of this telephone, refer to the Contents on page 1.

1. Carefully remove your cordless telephone from its shipping carton. If there is any visible damage, do not attempt to operate this equipment. Return it to the place of purchase.
2. Check to be sure you have all items that come with this cordless telephone system. You should have two **HANDSETS**, **BASE UNIT**, two AC ADAPTER, MOUNTING BRACKET, TELEPHONE LINE CORD, SHORT TELEPHONE LINE CORD, two BELT CLIP, and an Owner's Manual.



**HANDSET X 2**



**BASE UNIT**



**MOUNTING  
BRACKET**



**SHORT TELEPHONE  
LINE CORD**



**BELT CLIP X 2**



**TELEPHONE  
LINE CORD**



**AC ADAPTER X 2**



**BATTERY PACK**



**CHARGER**

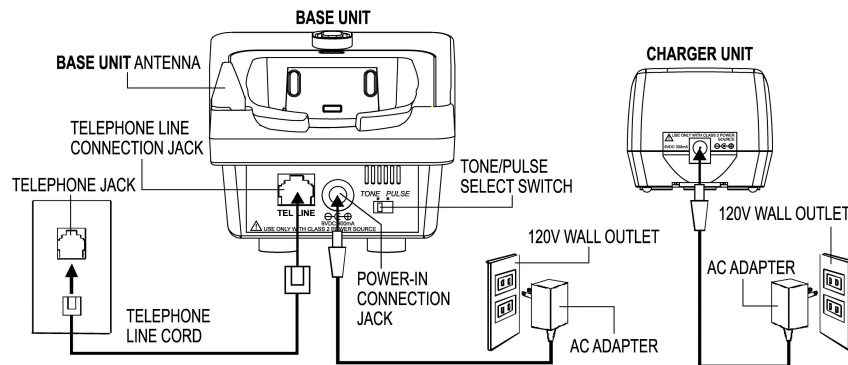
3. Insert the small plug on the end of the AC ADAPTER into the POWER-IN CONNECTION JACK at the back of the **BASE UNIT**.
4. Plug the AC ADAPTER into a 120V AC wall outlet.



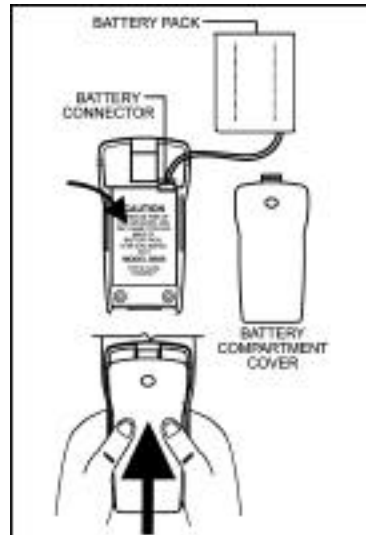
**USE ONLY WITH CLASS 2 POWER SOURCE 9V DC, 300 mA.**

5. Insert one plug of the TELEPHONE LINE CORD into the house TELEPHONE JACK and the other end into the TELEPHONE LINE CONNECTION JACK at the back of the **BASE UNIT**. (If you have an older 4-prong TELEPHONE JACK, you will need an RJ-11C TELEPHONE JACK ADAPTER. This adapter is available at the same place you purchased your telephone.)
6. Connect the other AC ADAPTER to **CHARGER UNIT**.
7. We recommend not placing this unit next to appliances. Doing so may cause interference.

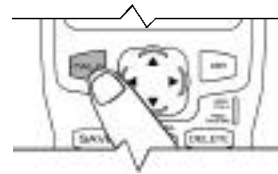
## Getting Started



8. Install the BATTERY PACK by plugging it into the BATTERY CONNECTOR inside the BATTERY COMPARTMENT. The **HANDSET** LCD Screen will display "RING: HI".
9. Place the BATTERY PACK inside the BATTERY COMPARTMENT.
10. Slide the **HANDSET** BATTERY COMPARTMENT COVER firmly into place in its closed position.
11. Place one **HANDSET** to cradle of **BASE UNIT**(**Do not charge the HANDSET with the KEYPAD face down**), and the other one to the **CHARGER UNIT**.
12. **IMPORTANT: Before initial use, charge the HANDSET for 12 hours.**
13. TONE/PULSE Select Switch:
  - A. If your home is equipped with a tone dialing system, set the TONE/PULSE Select Switch to the TONE position.
  - B. If you have a rotary dialing system, set the TONE/PULSE Select Switch to the PULSE position.
  - C. If you are unsure which system you have, set the TONE/PULSE Select Switch to the TONE position. Press the **TALK** button on the **HANDSET** and make a call. If the call connects, leave the switch as is; otherwise set to the PULSE position.



## Getting Started



Press the **TALK** button to confirm that you have a dial tone. If you do not get a dial tone, review steps 3 through 11. If you still do not have a dial tone, refer to the Problem Solving section on page 31.

BELT CLIP HOOK



With the back of the **HANDSET** facing up, insert one side of the BELT CLIP HOOK into the matching slot at the top side of the **HANDSET**. Press down on the opposite side of the BELT CLIP until the other HOOK locks into the slot on the side of the **HANDSET**.

14. Set the date and time. (See page 23 for details.)

***You are now ready to use your new  
XACT Cordless Telephone.***

### IMPORTANT

In order to utilize the Caller ID feature, you must subscribe to Caller ID service from your local telephone company.



## Desk Mounting

### *Desk Mounting*

One of the special features of your telephone is the unique design of the MOUNTING BRACKET which can hold your phone at an angle when desk mounting or wall mounting.

With the back of the **BASE UNIT** facing up, insert the hooks of the MOUNTING BRACKET into the slots of the **BASE UNIT** (as shown in Figure 2).

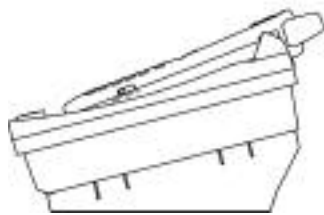


FIGURE 1



FIGURE 2

**IMPORTANT:** Attach the MOUNTING BRACKET when using your phone on a desk.

### IMPORTANT

Placing your **BASE UNIT** near appliances such as televisions, refrigerators, radios, or microwave ovens may cause interference.

## Wall Mounting

### Wall Mounting

You may choose to put the **BASE UNIT** of your cordless telephone on a wall.

1. With the back of the **BASE UNIT** facing up, insert the hooks of the **MOUNTING BRACKET** into the matching slots on the back of the **BASE UNIT** (positioning the mounting bracket as shown in Figure 1.)
2. Insert the small plug on the end of the **AC ADAPTER** into the **POWER-IN CONNECTION JACK** at the back of the **BASEUNIT** and put the **AC ADAPTER CORD** inside the **MOLDED WIRING CHANNEL** as shown in Figure 2.
3. Plug the **AC ADAPTER** into a 120V wall outlet.
4. Connect the **SHORT TELEPHONE LINE CORD** to the **TELEPHONE LINE CONNECTION JACK**. Put the **SHORT TELEPHONE LINE CORD** inside the top half of the other **MOLDED WIRING CHANNEL** as shown in Figure 2.
5. Plug the free end of the **SHORT TELEPHONE LINE CORD** into the **MODULAR WALL JACK**.

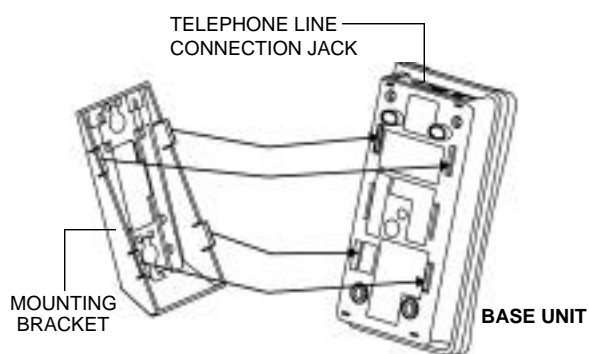


FIGURE 1

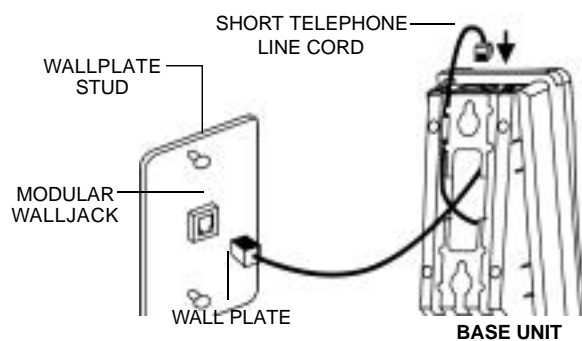


FIGURE 2

## Wall Mounting



**IMPORTANT:** A “beep” will be heard when the **HANDSET** is properly positioned in the **BASE UNIT CHARGE CRADLE** and charging. Securely positioning the **HANDSET** in the **BASE UNIT** will also prevent the **HANDSET** from falling.

**IMPORTANT:** The **CHARGER UNIT** does not have the WALL MOUNTING Feature. Place the **CHARGER UNIT** on a stable surface and charge the **HANDSET**. The POWER LED indicates the AC ADAPTER installed properly. The CHARGER LED lights up when the **HANDSET** is charged properly.

