

## EVERYTHING ELSE G6

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## Appendix A: Glossary

A1C	Blood test used to diagnose type 1 or 2 diabetes and to gauge how well you're managing your diabetes. A1C reflects your average blood sugar level for the past 2 to 3 months.
Accessory Device	Hardware connected to your smart device. For example, a <i>Bluetooth</i> headset, Apple watch, or other smart watch.
Airplane Mode	A setting on a smart device where certain features are disabled to comply with airline regulations.
Alternative Site Testing	Using a blood sample from non-fingertip (alternate) sites such as the palm, forearm, or upper arm for meter values.  Don't use alternative site testing to calibrate the G6. Only use fingerstick measurements.
Android	Operating system used for smart devices.
Android Wear	A type of smart watch.
App or Application	Software installed on a smart or mobile device.  The G6 app is a display for continuous glucose monitoring (CGM).
App Store or Play	Internet store for downloading applications to a smart device.

Store	
Apple Watch	A smart watch for iPhone.
Blood Glucose (BG) Meter	A medical device used to measure how much glucose is in the blood.
Blood Glucose (BG) Value	Blood glucose value is the amount of glucose in the blood measured by a meter.
<i>Bluetooth</i>	A technology that allows devices to wirelessly communicate with each other.
Calibration	<p>Calibration is a comparison or measurement between your meter fingerstick BG values, and the sensor interstitial fluid glucose readings. Although blood and interstitial fluids are similar, glucose concentration is higher in your blood. Calibration allows alignment between your G6 readings and meter values.</p> <p>When you calibrate, you take a fingerstick measurement from your meter then enter the value into your receiver or smart device. The G6 uses that value to verify the sensor reading is on track.</p>
Continuous Glucose Monitoring (CGM)	CGM systems use a sensor inserted under the skin to check glucose levels in interstitial fluid. A transmitter sends readings to a display device.
Contraindication	A safety statement outlining specific situations where the G6 should not be used because it may be harmful to you. The risk of use clearly outweighs any possible benefit.
Default	A manufacturer's preset option for a device setting.
eBook	A digital book that can be read on a computer or smart device.
Follow or Dexcom Follow App	A Dexcom app used for monitoring another user's glucose information and alerts.
Follower	A person who receives a Sharer's information in Follow.
Hyperglycemia	<p>High BG. Same as "high" or high blood sugar. Hyperglycemia is a characterized by an excess of glucose in the bloodstream.</p> <p>It's important to treat hyperglycemia. If left untreated, hyperglycemia can lead to serious complications.</p> <p>The default High Alert in the G6 is set to 200 mg/dL. Consult your health care provider (HCP) to determine the appropriate hyperglycemia setting for you.</p>
Hypoglycemia	<p>Low BG. Same as "low" or low blood sugar. Hypoglycemia is a characterized by a low level of glucose in the bloodstream.</p> <p>It's important to treat hypoglycemia. If left untreated, hypoglycemia can lead to serious complications.</p> <p>The default Low Alert in the G6 is set to 80 mg/dL. Consult your HCP to determine the appropriate hypoglycemia setting for you.</p>
Indications	How, for what purposes, and under what circumstances you should use the G6.
iOS	Operating system used for Apple smart devices.
IP	<p>The International Electrotechnical Commission (IEC) is a nonprofit, non-governmental, international organization created to produce safety standards for electronics. One of the safety standards is the Ingress Protection (IP) Marking, which classifies and rates how protected an electronic device is against dust, water, accidental contact, etc. IP ratings are numerical, with the number based on the conditions the electronic device encounters.</p> <p>An IP22 rating lets you know your electronic device won't allow you to stick</p>

	your fingers in it and won't get damaged or be unsafe during specific testing with water dripping down.
Jailbroken or Rooted	The removal of limitations and security measures set by the manufacturer on a smart device. The removal poses a security risk and data may become vulnerable.  Do not install the G6 app on a jailbroken or rooted smart device. It may not work correctly.
mg/dL	Milligrams per deciliter. The standard unit of measure for BG readings in the United States.
Notification	An app message that appears on the screen of a smart device. Notification may also include a sound or vibration, depending on the smart device settings.
Precaution	A safety statement regarding any special care to be exercised by you or your HCP for the safe and effective use of the G6.
Safety Statement	A statement of the intended uses of G6 and relevant warnings, precautions, and contraindications.
Sensor Glucose Reading	A BG measurement taken by the G6.
Sensor Session	The 10-day monitoring period after inserting a new sensor. During this time frame, your glucose is being monitored and reported every 5 minutes, with data being sent to your display device(s).
Share or Dexcom Share App	A feature of the Dexcom G6 app that lets you securely send your G6 information to Followers.
Sharer	The G6 user who shares their G6 information with Followers.
Simultaneous Voice and Data	The ability to make a phone call and access the Internet on the same cellular connection at the same time.
Smart or Mobile Device	An electronic device that is cordless, mobile, and connected to the Internet, such as a smartphone or tablet.
Smart Watch	A watch that communicates with and extends a smart device. For example, an Apple Watch.
Stacking Insulin	Taking a dose of insulin soon after your most recent dose. This can result in low blood sugar. Doesn't apply to taking insulin doses to cover what you just ate.
Warning	Describes serious and life-threatening circumstances, the consequences, and how to avoid the hazard while using the G6.

# Appendix B: Need Help? You're Not Alone!

Dexcom has three support teams to help you, each with their own specialty:

- Dexcom Technical Support Team
- Dexcom Patient Care Team
- Dexcom Sales Support Team

## B.1 Dexcom Technical Support Team

This team helps you with all CGM system-related issues as well as software-related issues. They provide replacement units, resolve technical issues, and take product complaints. They don't offer medical advice.

### Contact Information

- Internet: [dexcom.com/support](http://dexcom.com/support)
- Email: [TechSupport@dexcom.com](mailto:TechSupport@dexcom.com)  
Please include:
  - Patient name, date of birth, address, and phone number
  - Description of technical problem
    - What happened and when (date and time)
    - Item SKU number and name (for example: applicator)
    - Lot and/or serial numbers of problematic devices
  - Your contact information (for example: call 555-555-5555 after 5 pm Pacific Time)
- Phone: Available 24 hours a day, 7 days a week
  - Toll Free: 1.888.738.3646
  - Toll: 1.858.200.0200

## B.2 Dexcom Patient Care Team



The Dexcom Patient Care Team is a group of Certified Diabetes Educators (CDE) and Registered Nurses (RNs) offering you customer care and individualized education services around Dexcom CGM, including:

- Product training – both initial and ongoing (for example, how to use a specific feature)
- Regularly scheduled webinars at [dexcom.com/web-based-education](http://dexcom.com/web-based-education)
- How to optimize your Dexcom CGM use
- Using Dexcom CGM reporting software and features, including interpreting reports

### Contact Information

- Internet: [dexcom.com/dexcom-care](http://dexcom.com/dexcom-care)
- Email: [patientcare@dexcom.com](mailto:patientcare@dexcom.com)  
Please include:
  - Patient name and date of birth
  - Your contact information (for example: call 555-555-5555 after 5 pm Pacific Time)
  - Description of question or training needed
- Phone: Available Monday-Friday 5:30 am-8:00 pm PST (subject to change)
  - Toll Free: 1.888.738.3646
  - Toll: 1.858.200.0200

## B.3 Dexcom Sales Support Team

The Dexcom Inside Sales Support Team helps with:

- First-time orders and re-orders
- Tracking shipments
- Locating a local Dexcom representative

### Contact Information

- Internet: [dexcom.com/order](http://dexcom.com/order)
- Email: [customerservice@dexcom.com](mailto:customerservice@dexcom.com)

- Phone:
  - Toll Free: 1.888.738.3646
  - Toll: 1.858.200.0200
  - Fax: 1.877.633.9266

## **B.4 Corporate**

- Internet: [dexcom.com](http://dexcom.com)
- Address:
  - 6340 Sequence Drive
  - San Diego, CA 92121

## Appendix C: Security and Air Travel

The G6 can be a great travel companion – you can go through metal detectors and hand-wanding and even keep your receiver on during your flight.

### C.1 Security

Going through security often means you and your belongings go through a metal detector, x-ray machine, or even a body scanner. In this section, you'll find out which are OK for your G6 components and which haven't been tested and should be avoided.

#### Security Equipment to Use



Hand-wanding, pat-downs, visual inspection, and walk-through metal detectors: You can use any of these methods without worrying about damaging your G6 components, whether you're wearing or carrying them.

#### Security Equipment to Avoid



Body scanners: Don't go through an advanced imaging technology (AIT) body scanner, like the millimeter wave scanners.



X-Ray machines: Don't put your G6 components through x-ray machines. Place all components in a separate bag before handing over to the Security Officer. For other medical supplies, such as medications, meters, and strips, check manufacturer instructions or the Transportation Security Administration (TSA) website.

If you're concerned about the security equipment, the TSA requests you tell the Security Officer you're wearing a continuous glucose monitor and want to be hand-wanded or get a full-body pat-down with a visual inspection of your sensor and transmitter. Let the Security Officer know you can't remove the sensor because it's inserted under your skin.

#### PRECAUTION

**Do:** When wearing your system, ask for hand-wanding or full-body pat-down and visual inspection instead of going through the AIT body scanner (also called a millimeter wave scanner) or putting any part of the system in the baggage x-ray machine.

*You can wear the system for the walk-through metal detector. If you do, use your meter for treatment decisions until you leave the security area.*

**Why:** Because we haven't tested every x-ray and scanner, we don't know if they damage the system.

**Consequences:** You could have a severe low or high glucose event.

### C.2 On the Plane

To use your smart device or receiver to get sensor glucose information while on the plane:

- Smart device: Switch to airplane mode, then turn *Bluetooth* on
- Receiver: Keep receiver on

Contact your airline for their policies.

### C.3 Still Have Questions?

Visit the TSA website at [tsa.gov](http://tsa.gov).

Email: [TSA-ContactCenter@tsa.dhs.gov](mailto:TSA-ContactCenter@tsa.dhs.gov)

Phone: 1.855.787.2227

## Appendix D: Extend Your App

You can see your G6 app on a locked screen or on a smart watch.  
If you don't see readings while using these features, open your G6 app.

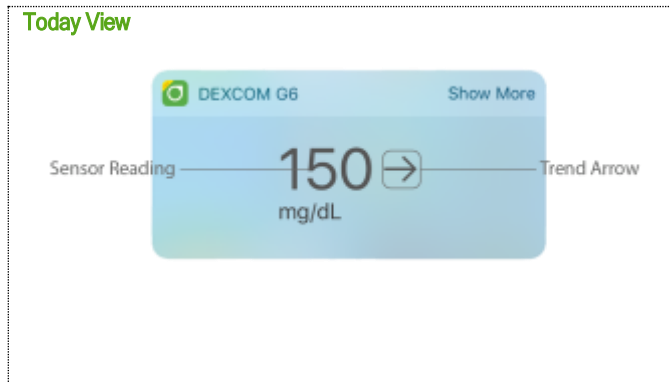
### D.1 Today View (Apple)

You can check your G6 in your Apple Today view, even when your smart device is locked. Open Today View by swiping right from the left edge of the Home or Lock screens.

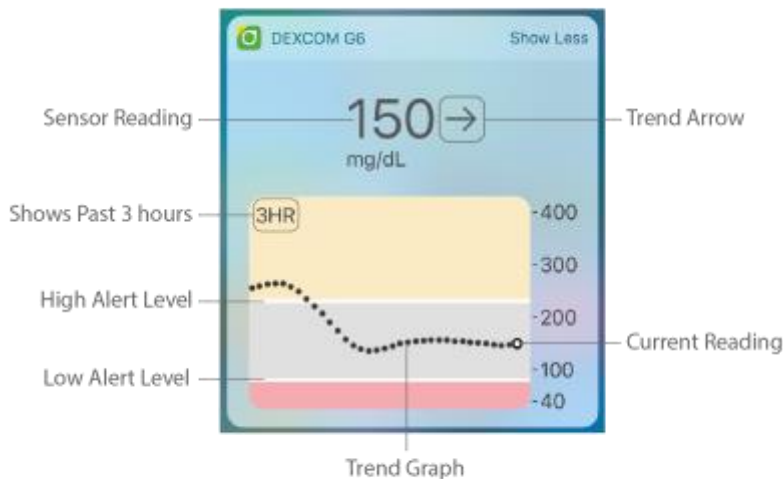
To add G6

1. Scroll to the bottom
2. Tap **Edit**

See your smart device instructions for details.

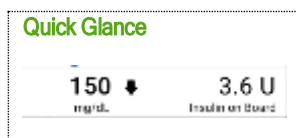


Tap **Show More** to show your graph.

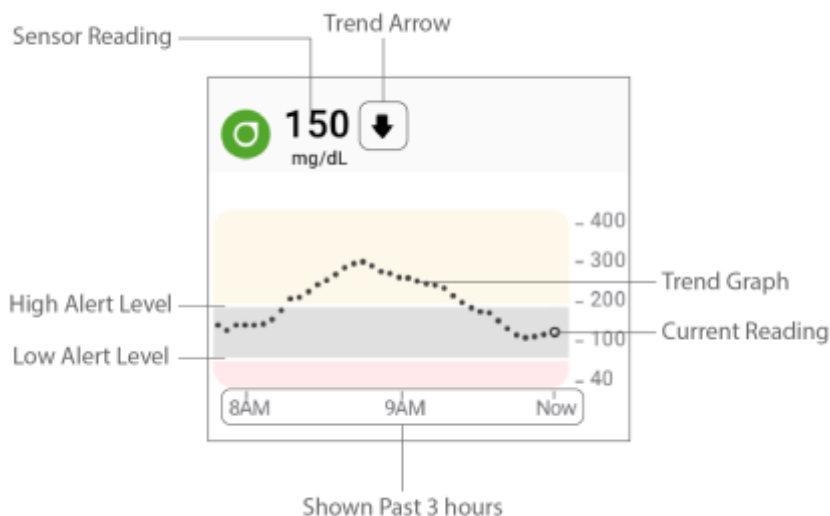


### D.2 Quick Glance (Android)

Check your G6 on your Android lock screen or notification drawer.



Drag down on the lower edge of Quick Glance to show your graph.



Quick Glance is on by default. Turn it off in the app: Settings > Quick Glance.

## D.3 Smart Watches

Check your G6 on your Apple or Android smart watch.

### Suggested Use

Using a smart watch with your system may change how you get alarm/alerts.

- Your smart watch only communicates with your smart device, not the transmitter.
- You won't get alarm/alerts or readings on your watch unless it's connected to your smart device.

Make sure you understand how you get notifications when a watch is connected.

- You must wear the watch to see alerts and feel their vibrations.
- In your smart device settings, make sure notifications are sent to both your smart device and watch.
- Don't disable or block notifications from the app.

#### PRECAUTION

**Do:** After connecting any accessory devices, make sure that your smart device settings allow you to continue receiving alarm/alerts.

**Why:** When using accessories, keep in mind you may get your alarm/alerts on only one device or accessory, not all.

**Consequences:** You could have a severe low or high glucose event.

When you wake your watch, it updates your current CGM data from your smart device. There may be a brief delay before your watch app shows current information.

Go to [dexcom.com/compatibility](https://dexcom.com/compatibility) to make sure your watch works with your G6.

### Apple Watch Setup (iPhone)

To install the app, use the Watch app on your iPhone.

See your watch instructions for details about installing apps.



## Apple Watch



## Android Wear Setup

Check your G6 on your Android Wear watch with the Dexcom G6 watch face. See your watch instructions for details about changing the watch face.

## Android Wear



## Appendix E: Take Care of Your G6

### E.1 G6 Maintenance

#### Applicator/Sensor

- Keep in sterile package until ready for use
- Don't use if sensor has expired
  - May provide inaccurate readings
  - May be unsterile
  - Expiration date is on package in year-month-day format

## Transmitter

- Keep in box until ready for use. Check transmitter and don't use if damaged.
- Transmitter is reusable but can't be transferred to another person. Never share your transmitter.
- Transmitter is water resistant.
  - Don't use lotions, sunscreen, insect repellent, or similar items on the transmitter.
  - Between sessions, clean outside of the transmitter with alcohol. Let dry before use or storage.
- When not in use:
  - Protect transmitter by returning to its packaging or another safe place.
  - Store between 32° F and 113° F.

## Receiver

- Check receiver casing. If cracked or damaged, don't use or you may get an electric shock.
- Don't open casing. There are no serviceable parts inside.
- Keep receiver dry – it is only splash resistant.
  - Don't submerge in liquid.
  - Don't spill fluids on receiver.
- Use the supplied case to protect receiver from bumps and falls. When putting case on, make sure the speaker holes align with receiver speaker.
- Keep battery charged. Only use Dexcom USB charging/download cable.
- To wipe off receiver, use a soft, dry, lint-free cloth.
  - Don't use abrasive cloths, towels, paper towels, or similar items.
  - Don't get moisture into any openings.
  - Don't use aerosol sprays, solvents, alcohol wipes, or abrasives.
  - Turn off and unplug from USB cable before wiping.

## All G6 Components

- To keep your G6 working safely, do not change any G6 component.

### WARNING

**Don't:** *Don't use a transmitter that is damaged or cracked.*

**Why:** A damaged transmitter could cause injuries from electrical shocks and may make the system not work correctly.

**Consequences:** You could have a severe low or high glucose event.

### WARNING

**Don't:** *Don't use a receiver that is damaged or cracked.*

**Why:** A damaged receiver could cause injuries from electrical shocks and may make the system not work correctly.

**Consequences:** You could have a severe low or high glucose event.

### PRECAUTION

**Don't:** *Don't submerge your receiver in water and don't get dirt or water in the USB port.*

**Why:** That could damage it.

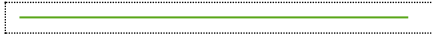
**Consequences:** You could have a severe low or high glucose event.

## Charging Receiver Battery

The battery icon on the receiver status bar shows how much charge is left and notifies you when the battery is getting low. While the receiver is being charged, you continue to get your readings if the transmitter and

receiver are within 20 feet of each other.

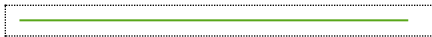
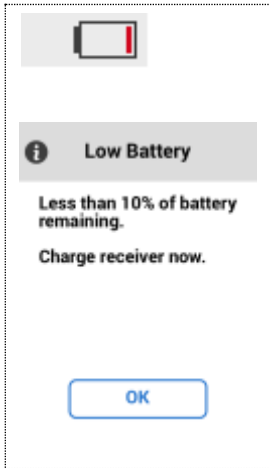
Each charge lasts approximately 2 days. If your receiver battery was drained prior to charging, then after charging you may need to reset its time and date. If this is required, the system tells you to reset and takes you to the applicable screens.



Receiver: Charging Battery



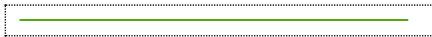
Tap **OK**.



Receiver: Charging Battery



Plug Micro USB cable into Micro USB port and wall charger. Plug wall charger into electrical outlet.



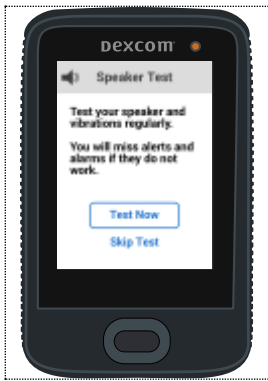
Receiver: Charging Battery



Light in upper right corner goes on when charging.

When you plug in the receiver to charge, the Speaker Test screen displays. See Chapter 14 for more information. Tap **Skip Test** to return to the Home screen.

Keep charging until home screen displays battery icon filled in.



Receiver: Charging Battery

4

Unplug wall charger from outlet when fully charged.  
Home screen displays battery icon filled in when battery is charged.



## Accessories

- Parts: Use only Dexcom-supplied parts (including cables and chargers). Use of non-Dexcom-supplied parts may affect safety and performance.
- Charging: Charge battery before each new sensor session.
  - Battery can only be charged using the Dexcom adapter/wall charger – don't use a computer port or an external USB hub.
  - Don't block access to the charger.
- Cable: Insert cable only as directed.
  - Don't force cable into place.
  - Check cable. Don't use if worn or damaged.

There is no repair service available for any G6 parts.

If you experience problems, report the issue to Technical Support (available 24/7) at:

- TechSupport@dexcom.com
- Toll free: 1.888.738.3646
- Toll: 1.858.200.0200

## E.2 Storage

Storing your G6 correctly helps prevent system failures.

### Sensor

- Keep in its sterile packaging until you're ready to use it
- Store at temperatures between 36° F and 77° F
  - Storing outside this range may cause inaccurate readings
  - May store sensor in refrigerator if it's within temperature range
  - Don't store in freezer
- Store between 15% and 85% relative humidity

### Transmitter

- Keep protected when not in use
- Store at temperatures between 32° F and 113° F

- Store between 10% and 95% relative humidity

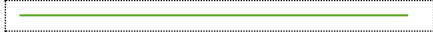
## Receiver

- Keep protected when not in use
- Fully charge the battery before storing for over 3 months
- Store at temperatures between 32° F and 104° F
- Store between 10% and 95% relative humidity

## E.3 Checking System Information

You can check your app or receiver for information about your CGM system any time.

### App: Check CGM Settings



App: Check CGM Settings



Tap **Settings**.

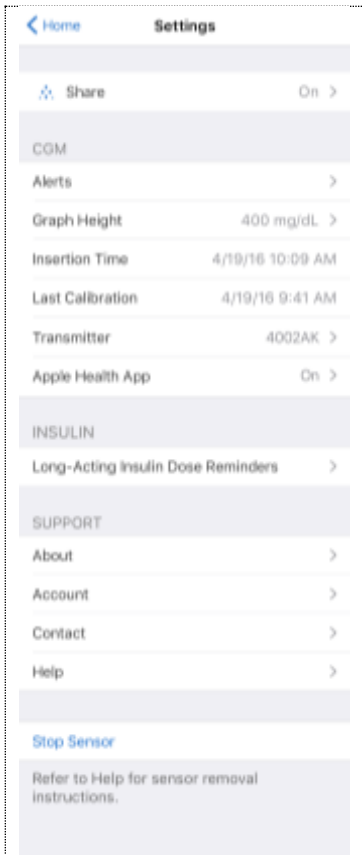


App: Check CGM Settings



You can update and/or check:

- CGM information: Insertion date and time, last calibration, transmitter SN
- Software versions: Transmitter and receiver
- Insulin: Reminders for long-acting insulin doses
- Support: Online help, account, and contact information



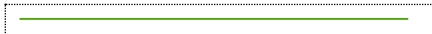
## Receiver: Check CGM Settings



Receiver: Check CGM Settings

1

Tap **Menu**.



Receiver: Check CGM Settings

2

Tap **Settings**.



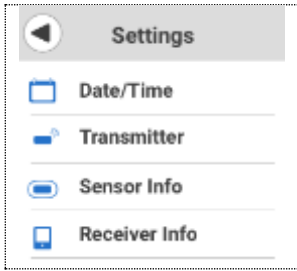
Receiver: Check CGM Settings

3

You can update and/or check:

- Alerts and sounds: Customize how and when you get alerts

- Transmitter information: Transmitter SN and battery life
- Sensor information: Insertion date and time; last calibration date, time, and value
- Receiver information: Receiver SN and battery life



## E.4 System Disposal

Different places have different requirements for disposing of electronics (receiver and transmitter) and parts that have come in contact with blood or other bodily fluids (sensor). Follow your area's local waste management requirements.

# Appendix F: Warranty

Sometimes stuff happens. Dexcom has you covered!  
This appendix covers our warranty information outlining what we cover and for how long.

## F.1 Dexcom Receiver Limited Warranty

### What's Covered and for How Long?

Dexcom, Inc. ("Dexcom") provides a limited warranty to the original purchaser ("you" or "Purchaser") that the Dexcom receiver (the "receiver") is free from defects in material and workmanship under normal use ("Limited Warranty") for the period starting from the date of shipment to you and continuing for a year following the shipment date ("Warranty Period").

**Note:** If you received this receiver as a replacement for an in-warranty receiver, the Limited Warranty for the replacement receiver shall continue for the remaining Warranty Period on the original receiver, but the replacement is not subject to any other warranty.

### What's Not Covered?

This Limited Warranty is based on the Purchaser properly using the CGM system in accordance with the documentation provided by Dexcom. You are not permitted to use the CGM system otherwise. Misusing the CGM system, improperly accessing it or the information it processes and transmits, "jailbreaking" your CGM system or cell phone, and taking other unauthorized actions may put you at risk, cause the CGM system to malfunction, are not permitted, and void your Limited Warranty.

#### **This Limited Warranty does not cover:**

- Defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, modification of any part of the product, or cosmetic damage.
- Equipment with the ID number removed or made illegible.
- All surfaces and other externally exposed parts that are scratched or damaged due to normal use.
- Malfunctions resulting from the use of the receiver in conjunction with accessories, ancillary products, and peripheral equipment, whether hardware or software, not furnished or approved by Dexcom.
- Defects or damage from improper testing, operation, maintenance, installation, or adjustment.
- Installation, maintenance, and service of products or services other than the CGM system (which may be subject to a separate limited warranty), whether provided by Dexcom or any other party; this includes your cell phone or smart device and your connection to the Internet.
- A receiver which has been taken apart physically or which has had any of its software accessed in any unauthorized manner.
- Water damage to the receiver.
  - The receiver is not water resistant.
  - Do not get the receiver wet at any time.

### Dexcom's Obligations Under the Limited Warranty

During the Warranty Period, Dexcom will replace, without charge to purchaser, any defective receiver.

To return, you must send the receiver to an authorized Dexcom Technical Support Department. Make sure you package the receiver adequately for shipping.

#### **The return package needs to include:**

- Receiver
- Sales receipt or comparable substitute proof of sale showing the date of purchase
- Receiver serial number
- Seller's name and address
- Purchaser's name and address for Dexcom to ship the replacement

#### **Contact Dexcom Technical Support Department for delivery information help:**

- Email: TechSupport@Dexcom.com
- Toll free: 1.888.738.3646
- Toll: 1.858.200.0200

Upon receipt by Dexcom of a defective receiver covered by this Limited Warranty, Dexcom will promptly replace the defective receiver.



If Dexcom determines the receiver isn't covered by this Limited Warranty, Purchaser must pay all shipping charges for the receiver's return by Dexcom.

### Limits on Dexcom's Warranty and Liability Obligations

The Limited Warranty described above is the exclusive warranty for the receiver, and in lieu of all other warranties, expressed or implied, either in fact or by operation of law, statutory or otherwise.

Dexcom expressly excludes and disclaims all other warranties, express or implied, including without limitation any warranty of merchantability, fitness for a particular purpose, or non-infringement, except to the extent prohibited by applicable law.

Dexcom shall not be liable for any special, incidental, consequential, or indirect damages, however caused, and on any theory of liability, arising in any way out of the sale, use, misuse, or inability to use, any Dexcom G6 or any feature or service provided by Dexcom for use with the Dexcom G6.

These limits on Dexcom's warranty and liability obligations apply even if Dexcom, or its agent, has been advised of such damages and notwithstanding any failure of essential purpose of this Limited Warranty and the limited remedy provided by Dexcom.

This Limited Warranty is only provided to the original Purchaser and can't be transferred to anyone else, and states Purchaser's exclusive remedy.

If any portion of this Limited Warranty is illegal or unenforceable by reason of any law, such partial illegality or enforceability shall not affect the enforceability of the remainder of this Limited Warranty. This Limited Warranty will be enforced to the maximum extent permitted by law.

## F.2 Dexcom Transmitter Limited Warranty

### What's Covered and for How Long?

Dexcom, Inc. ("Dexcom") provides a limited warranty to the original purchaser ("you" or "Purchaser") that the Dexcom G6 transmitter (the "transmitter") is free from defects in material and workmanship under normal use ("Limited Warranty") for the period commencing on the date of first use by the original purchaser (the "Date of First Use") and expiring three (3) months thereafter; provided, that, the Date of First use occurs within five (5) months of the date of shipment (or disbursement) of the transmitter to you ("Warranty Period").

**Note:** If you received this transmitter as a replacement for an in-warranty transmitter, the Limited Warranty for the replacement transmitter shall continue for the remaining Warranty Period on the original transmitter, but the replacement is not subject to any other warranty.

### What's Not Covered?

This Limited Warranty is based on the Purchaser properly using the CGM system in a timely manner and in accordance with the documentation provided by Dexcom. You are not permitted to use the CGM system otherwise. Misusing the CGM system, improperly accessing it or the information it processes and transmits, "jailbreaking" your CGM system or cell phone, and taking other unauthorized actions may put you at risk, cause the CGM system to malfunction, are not permitted and void your Limited Warranty.

#### **This Limited Warranty does not cover:**

- Defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, modification of any part of the product, or cosmetic damage.
- Equipment with the ID number removed or made illegible.
- All surfaces and other externally exposed parts that are scratched or damaged due to normal use.
- Malfunctions resulting from the use of the transmitter in conjunction with accessories, ancillary products, and peripheral equipment, whether hardware or software, not furnished or approved by Dexcom.
- Defects or damage from improper testing, operation, maintenance, installation, or adjustment.
- Installation, maintenance, and service of products or services other than the CGM system (which may be subject to a separate limited warranty), whether provided by Dexcom or any other party; this includes your cell phone or smart device and your connection to the Internet.
- A transmitter which has been taken apart physically or which has had any of its software accessed in any unauthorized manner.
- Water damage to transmitter
  - Beyond specifications listed in the Dexcom G6 User Guide
  - Your options to get the User Guide:

- Download or view: [www.dexcom.com/guides](http://www.dexcom.com/guides)
- Online request form to receive a free printed copy: [www.dexcom.com/guides](http://www.dexcom.com/guides)
- Request a free copy by mail
- Request a free copy by phone:  
Toll free: 1.888.738.3646  
Toll: 1.858.200.0200

### Dexcom's Obligations Under the Limited Warranty

During the Warranty Period, Dexcom will replace, without charge to purchaser, any defective transmitter.

To return, you must send the transmitter to an authorized Dexcom Technical Support Department. Make sure you package the transmitter adequately for shipping.

#### The return package needs to include:

- Transmitter
- Sales receipt or comparable substitute proof of sale showing the date of purchase
- Transmitter's serial number
- Seller's name and address
- Purchaser's name and address for Dexcom to ship the replacement

#### Call Dexcom Technical Support Department for delivery information or help:

- Email: [TechSupport@dexcom.com](mailto:TechSupport@dexcom.com)
- Toll free: 1.888.738.3646
- Toll: 1.858.200.0200

Upon receipt by Dexcom of a defective transmitter covered by this Limited Warranty, Dexcom will promptly replace the defective transmitter.

If Dexcom determines the transmitter isn't covered by this Limited Warranty, Purchaser must pay all shipping charges for the transmitter's return by Dexcom.

### Limits on Dexcom's Warranty and Liability Obligations

The Limited Warranty described above is the exclusive warranty for the transmitter, and in lieu of all other warranties, expressed or implied, either in fact or by operations of law, statutory or otherwise.

Dexcom expressly excludes and disclaims all other warranties, express or implied, including without limitation any warranty of merchantability, fitness for a particular purpose, or non-infringement, except to the extent prohibited by applicable law.

Dexcom shall not be liable for any special, incidental, consequential, or indirect damages, however caused, and on any theory of liability, arising in any way out of the sale, use, misuse, or inability to use, any Dexcom G6 or any feature or service provided by Dexcom for use with the Dexcom G6.

These limits on Dexcom's warranty and liability obligations apply even if Dexcom, or its agent, has been advised of such damages and notwithstanding any failure of essential purpose of this Limited Warranty and the limited remedy provided by Dexcom.

This Limited Warranty is only provided to the original Purchaser and can't be transferred to anyone else, and states Purchaser's exclusive remedy.

If any portion of this Limited Warranty is illegal or unenforceable by reason of any law, such partial illegality or enforceability shall not affect the enforceability of the remainder of this Limited Warranty. This Limited Warranty will be enforced to the maximum extent permitted by law.

# Appendix G: Technical Information

## G.2 Product Specifications

User is the single use operator in the home environment.

Use of accessories, transducers and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.

Do not touch the metal connectors on the bottom of the transmitter and other open connectors on the receiver, charging cable and charger.

### Sensor Product Specifications

Glucose Range	40-400 mg/dL
Sensor Useful Life	Up to 10 days
Calibration	Commercially available meter
Calibration Range	20-600 mg/dL
Storage and Transport Conditions	Temperature: 36° F-86° F Humidity: 10%-90% RH
Sterilization	Sterile by radiation

### Transmitter Product Specifications

Part Number	9445-02
Dimensions (Including Sensor Pod)	Length: 1.8 inches Width: 1.2 inches Thickness: 0.6 inches
Weight (Including Sensor Pod)	0.42 ounces
Power Supply	Silver oxide batteries (not replaceable)
Operational Conditions	Ambient temperature is 10° C-42° C (50° F-107.6° F) Equilibrium temperature of less than 0.5° C (0.9° F) above ambient Humidity: 10%-95% RH
Storage and Transport Conditions	Temperature: 32° F-113° F Humidity: 10%-95% RH
Operating Altitude	-1300 feet to 13,800 feet
Limited Warranty/Useful Life	3 months
Moisture Protection	IP28: Protection against insertion of large objects and immersion in water for up to 8 feet for 24 hours  Protection against submersion in water
Protection Against Electrical Shock	Type BF applied part

## Transmitter Performance Characteristics

Parameter	Performance Characteristic
TX/RX Frequencies	2.402-2.480 GHz
Bandwidth	1.02 MHz
Maximum Output Power	1.0 mW EIRP
Modulation	Gaussian Frequency-Shift Keying
Data Rate	1 Mbps
Data Communication Range	20 feet

The G6 is an M-PED (Medical-Portable Electronic Device), which meets the FAA RTCA /DO-160 edition G Section 20 Category T and Section 21, Category M. It can be used on aircraft according to the directions provided by the operator of the aircraft.

This device can withstand exposure to common electrostatic discharge (ESD) and electromagnetic interference (EMI).

### Guidance and Manufacturer's Declaration – Electromagnetic Immunity

The transmitter (P/N 9438-06) is intended for use in the electromagnetic environment specified in the next table. The customer or the user of the transmitter should ensure that it is used in such an environment.

### Transmitter Electromagnetic Immunity Specifications

Immunity Test	IEC 60601 Test Level	Transmitter Compliance Level	Electromagnetic Environment Guidance
Electrostatic Discharge (ESD) IEC 61000-4-2	± 8 kV Contact ± 15 kV Air	± 8 kV Contact ± 15 kV Air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Power Frequency (50/60 Hz) Magnetic Field IEC 61000-4-8	30 A/m	30 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

## Receiver Product Specifications

Part Number	MT24078
Reading Frequency	Every 5 minutes
Dimensions	Length: >4.2 inches Width: >2.5 inches Thickness: >0.55 inches
TX/RX Frequencies	2.402-2.480 GHz
Bandwidth	1.22 MHz
Maximum Output Power	2.5 mW EIRP
Modulation	Gaussian Frequency-Shift Keying
Data Rate	1 Mbps

Weight	4.0 ounces
Receiver Input	5V DC, 1A
Power Supply	MT23681
Communication Range	20 feet
Memory Storage	30 days of glucose data 7 days of tech support data
Re-Chargeable Battery Use	2 days
Charging Time	3 hours wall outlet The device behaves normally while being charged Do not hold the receiver while charging for over a minute There are no risks to connecting any part of the system to an MSO (Multiple Socket Outlet)
Operating Conditions/ Storage and Transport	Temperature: 32° F-113° F Humidity: 15%-95% RH (Storage/Transport 10%-95% RH)
Operating Altitude	-1200 feet to 13,500 feet
Medium Priority Alarm Audible Output	50 dB <sub>SPL</sub> at 1 meter
Moisture Protection	IP22: Vertically falling drops Protection against insertion of large objects and dripping water
Limited Warranty	1 year
Safety Classification	Class II equipment

No cleaning methods are recommended or tested for the receiver. The useful life of the receiver is 1 year. The service/useful life for the accessories is 1 year. If you have difficulty reading your receiver in bright sunlight, you may need to seek a shady location. Do not connect the receiver to any equipment not specified in IFU.

### Guidance and Manufacturer's Declaration – Electromagnetic Immunity

The receiver (MT22949) is intended for use in the electromagnetic environment specified in the next table. The customer or the user of the receiver should ensure that it is used in such an environment.

### Receiver Electromagnetic Immunity Specifications

Immunity Test	IEC 60601 Test Level	Transmitter Compliance Level	Electromagnetic Environment Guidance
<b>Electrostatic Discharge (ESD)</b> IEC 61000-4-2	± 8 kV Contact ± 15 kV Air	± 8 kV Contact ± 15 kV Air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
<b>Electrical Fast Transient/Burst</b> IEC 61000-4-4	± 2 kV for power supply lines ± 1 kV for input/output lines	± 2 kV for power supply lines Not applicable	Main power quality should be that of a typical commercial or hospital environment.
<b>Surge</b> IEC 61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	± 1 kV line(s) to line(s) Not applicable	Main power quality should be that of a typical commercial or hospital environment.
<b>Surge</b> IEC 61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth	± 1 kV line(s) to line(s) Not applicable	Main power quality should be that of a typical commercial or hospital environment.
<b>Voltage Dips, Short Interruptions and Voltage Variations on Power Supply Input Lines</b> IEC 61000-4-11 IEC 60601-1-11	0% $U_t$ for 1 cycle 0% $U_t$ for 0.5 cycle at 8 phase angles 70% $U_t$ (30% dip in $U_t$ ) for 25 cycles 0% $U_t$ for 250 cycles	0% $U_t$ for 1 cycle 0% $U_t$ for 0.5 cycle at 8 phase angles 70% $U_t$ (30% dip in $U_t$ ) for 25 cycles 0% $U_t$ for 250 cycles	Main power quality should be that of a typical commercial or hospital environment.


Immunity Test	IEC 60601 Test Level	Transmitter Compliance Level	Electromagnetic Environment Guidance
Power Frequency (50/60 Hz) Magnetic Field IEC 61000-4-8	30 A/m	30 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

**NOTE:**  $U_t$  is the AC main voltage prior to application of the test level.

### Guidance and Manufacturer's Declaration – Electromagnetic Immunity

The G6 is intended for use in the electromagnetic environment specified in the next table. The customer or the user of the G6 should ensure that it is used in such an environment.

### System Electromagnetic Immunity Specifications

Immunity Test	IEC 60601 Test Level	Transmitter Compliance Level	Electromagnetic Environment Guidance
Conducted RF IEC 61000-4-6 (Receiver only)	3 Vrms 150 kHz to 80 MHz	6 Vrms	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Radiated RF IEC 61000-4-3	10 V/m at 80 MHz to 2700 MHz (AM Modulation)	10 V/m	Recommended Separation Distance $d = 1.2 \sqrt{P}$ 150 kHz to 80 MHz $d = 1.2 \sqrt{P}$ 80 MHz to 800 MHz $d = 2.3 \sqrt{P}$ 800 MHz to 2.5 GHz Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, <sup>a</sup> should be less than the compliance level in each frequency range <sup>b</sup> . Interference may occur in the vicinity of equipment marked with the following symbol: 

**NOTE 1:** At 80 MHz and 800 MHz, the higher frequency range applies.

**NOTE 2:** These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

a. Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast, and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the G6 is used exceeds the applicable RF compliance level above, the G6 should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the G6.

b. Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 10 V/m.

### Guidance and Manufacturer's Declaration - Electromagnetic Emissions

The G6 is intended for use in the electromagnetic environment specified in the next table. The customer or the user of the G6 should ensure that it is used in such an environment.

### Electromagnetic Emissions Specifications

Immunity Test	Compliance	Electromagnetic Environment Guidance
RF Emissions CISPR 11	Group 1	The G6 uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.

Immunity Test	Compliance	Electromagnetic Environment Guidance
RF Emissions CISPR 11	Class B	The G6 is suitable for use in all establishments including domestic and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.

## Recommended Separation Distances Between Portable and Mobile RF Communications Equipment and the Receiver

The receiver is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the receiver can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the receiver as recommended in the next table, according to the maximum output power of the communications equipment. Portable and mobile RF equipment includes: baby monitors, *Bluetooth* wireless headsets, wireless routers, microwave ovens, laptops with internal Wi-Fi adapters, GSM cell phones, RFID scanners and hand-held security metal detector often used by security screeners.

## Minimum Recommended Distance Between Other RF Transmitters and the Dexcom Transmitter/Receiver

Rated Maximum Output Power of Transmitter (W)	Separation Distance According to Frequency of Transmitter (m)		
	150 kHz to 80 MHz $d = 1.2 P^{1/2}$	80 MHz to 800 MHz $d = 1.2 P^{1/2}$	800 MHz to 2.5 GHz $d = 2.3 P^{1/2}$
0.01	0.12	0.12	0.23
0.1	0.38	0.38	0.73
1	1.2	1.2	2.3
10	3.8	3.8	7.3
100	12	12	23

For transmitters rated at a maximum output power not listed above, the recommended separation distance (d) in feet can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

**NOTE 1:** At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

**NOTE 2:** These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

## USB Charging/Download Cable\* Specifications

Part Number	MT20655
OEM Number	6US0416002W6A
Input/Output	5 V DC, 1A
Type	USB A to USB micro B
Length	3 feet

\* The power supply/charger can be connected to the USB charging/download cable for charging using an AC power outlet. Misuse of the USB cable can present a strangulation risk. Isolation of system is by unplugging charger from wall.

## Power Supply/Charger Specifications

Part Number	MT23681
Class	II
Input	AC Input 100-240 Vac, 50/60Hz, 0.2A, 0.2A rms at 100 Vac
DC Output	5V DC, 1A (5.0 Watts)

Immunity to Electro-Magnetic Events Statement (IEC 60601-1-2)

This equipment has been tested and found to comply with the IEC 60601-1-2 standard.

These limits are designed to provide reasonable assurance that the device is protected against electromagnetic interruptions and does not cause these interruptions in other devices when used according to instructions. However, there is no guarantee that interference will not occur during device use. An interference

event can be recognized by gaps in readings or gross inaccuracies. The user is encouraged to try to mitigate these effects by one of the following measures:

- If the sensor reading changes by 20% or more in 5 minutes, and the change doesn't reflect symptoms or recent actions, take a meter reading. Compare the two readings and contact Technical Support if they don't follow the 20/20 rule. The 20/20 rule is the following: If the meter shows 80 or less, CGM should read within  $\pm 20$  points. If the meter shows 80 or above, the CGM should read  $\pm 20\%$ . Example: a 202 mg/dL sensor reading and a 188 mg/dL glucose meter value = a 7% difference (this is still considered accurate). If a reading is outside of the 20/20 rule, calibrate again.
- If display device misses 20 minutes of sensor glucose data (4 readings), the Signal Loss error displays. To resolve, see Chapter 14 Troubleshooting.
- If display device shows the loading screen unexpectedly and doesn't display the trend screen within 3 minutes, contact Technical Support. For more information, see Chapter 14 Troubleshooting.
- If your receiver touch panel doesn't work for 6 minutes, contact Technical Support.

### G.3 FCC Requirements

The transmitter and receiver covered by this user guide have been certified under FCC ID:

- G6 transmitter: PH29715
- G6 receiver: PH29949

Although the transmitter and receiver have been approved by the Federal Communications Commission (FCC), there is no guarantee that they will not receive interference or that any particular transmission from either device will be free from interference.

#### Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

#### Warning (Part 15.21)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. No modification of the equipment is allowed as it could create an unsafe condition.

#### FCC Interference Statement (Part 15.105 (b))

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help













This portable transmitter with its antenna complies with FCC/IC RF exposure limits for general population/uncontrolled exposure.



## Appendix H: Label Symbols

The following symbols may be found on the sensor, transmitter, and receiver package labels. These symbols tell you about the proper and safe use of the Dexcom G6.

Some of these symbols may not have meaning in your region and are listed for informational purposes only. This table shows what each symbol means

	Alternating Current
	Authorized Representative in the European Community
	Batch/Lot Number
	<i>Bluetooth</i>
	Caution
	Class II Equipment
	Date of Manufacture
	Direct Current
	Do Not Reuse
	Do Not Use if Package Is Damaged
	Electrical Equipment Designed Primarily for Indoor Use
	European Union WEEE Directive 2012/19/EU


	Humidity Limitation
--	---------------------

	Input
---	-------


<b>IP22</b>	IP22: Protection Against Insertion of Large Objects and Dripping Water
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<b>IP28</b>	IP28: Protection Against Insertion of Large Objects and Immersion in Water
-------------	--

	Keep Dry
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	Manufacturer
---	--------------


	Marking Certifies Device Meets European Council Directive 93/42/EEC
--	---

	MR Unsafe
---	-----------

	Non-Ionizing Radiation
---	------------------------


<b>REF</b>	Part/Catalog Number
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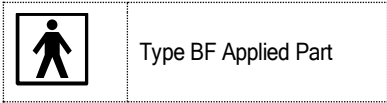
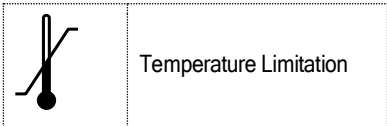
<b>Rx Only</b>	Prescription Required
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	Refer to Instruction Manual/Booklet
---	-------------------------------------

<b>SN</b>	Serial Number
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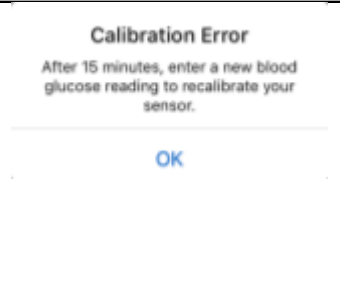
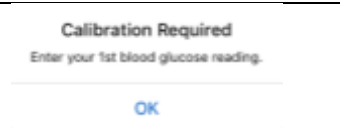
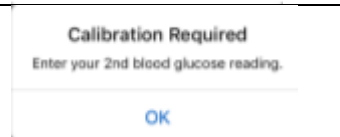
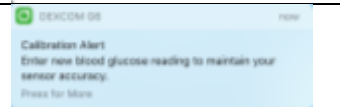
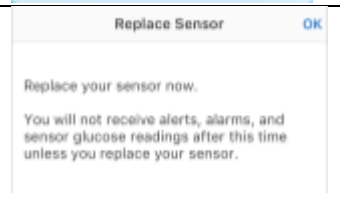
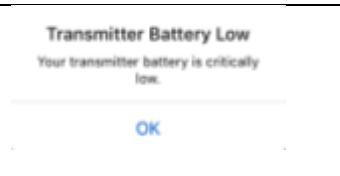
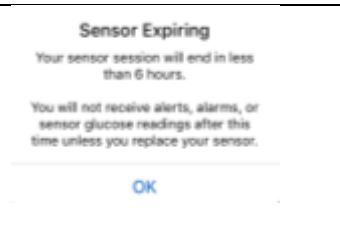
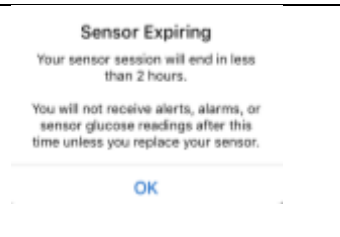
<b>SB</b>	Ship-By Date
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<b>STERILE</b> 	Sterile by Radiation
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# Appendix I: Alarm/Alerts Vibrations and Sounds

## I.1 App: System Alerts

Screen Title	Screen Message	Default On	Default Sound	Default Vibration	Editable Settings	Override Mute	Screen
Calibration Error	<p>After &lt;time&gt; enter a new blood glucose reading to recalibrate your sensor.</p> <p><b>If there's no previous calibration to reference:</b></p> <p>After 15 minutes, enter a new blood glucose reading to recalibrate your sensor.</p>	YES	Fixed Alert Beep	YES	NO	YES	 <p><b>Calibration Error</b> After 15 minutes, enter a new blood glucose reading to recalibrate your sensor.</p> <p>OK</p>
Calibration Required	Enter your 1st blood glucose reading	YES	Fixed Alert Beep	YES	NO	YES	 <p><b>Calibration Required</b> Enter your 1st blood glucose reading.</p> <p>OK</p>
Calibration Required	Enter your 2nd blood glucose reading	YES	Fixed Alert Beep	YES	NO	YES	 <p><b>Calibration Required</b> Enter your 2nd blood glucose reading.</p> <p>OK</p>
Calibration Alert	Enter new blood glucose reading to maintain your sensor accuracy.	YES	Silent Alert	NO	NO	NO	 <p><b>DEXCOM G6</b> Calibration Alert Enter new blood glucose reading to maintain your sensor accuracy. Press for more</p>
Replace Sensor	<p>Replace your sensor now.</p> <p>You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.</p>	YES	Fixed Alert Beep	YES	NO	YES	 <p><b>Replace Sensor</b> OK</p> <p>Replace your sensor now.</p> <p>You will not receive alerts, alarms, and sensor glucose readings after this time unless you replace your sensor.</p>
Transmitter Battery Low	Your transmitter battery is critically low.	YES	Fixed Alert Beep	YES	NO	NO	 <p><b>Transmitter Battery Low</b> Your transmitter battery is critically low.</p> <p>OK</p>
Sensor Expiring	<p>Your session will end in less than 6 hours.</p> <p>You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.</p>	YES	Silent Alert	NO	NO	NO	 <p><b>Sensor Expiring</b> Your sensor session will end in less than 6 hours.</p> <p>You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.</p> <p>OK</p>
Sensor Expiring	<p>Your session will end in less than 2 hours.</p> <p>You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.</p>	YES	Silent Alert	NO	NO	NO	 <p><b>Sensor Expiring</b> Your sensor session will end in less than 2 hours.</p> <p>You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.</p> <p>OK</p>

Screen Title	Screen Message	Default On	Default Sound	Default Vibration	Editable Settings	Override Mute	Screen
Sensor Expiring	Your session will end in less than 30 minutes.  You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.	YES	Fixed Alert Beep	YES	NO	NO	<p><b>Sensor Expiring</b></p> <p>Your sensor session will end in less than 30 minutes.</p> <p>You will not receive alerts, alarms, or sensor glucose readings after this time unless you replace your sensor.</p> <p>OK</p>
Sensor Expired Alert	Your sensor session has ended. Replace your sensor.	YES	Fixed Alert Beep	YES	NO	YES	<p><b>Sensor Expired Alert</b></p> <p>Your sensor session has ended. Replace your sensor.</p> <p>OK</p>
Transmitter Alert	Your transmitter is not working. Pair a new transmitter.	YES	Fixed Alert Beep	YES	NO	YES	<p><b>Transmitter Alert</b></p> <p>Your transmitter is not working. Pair a new transmitter.</p> <p>OK</p>
Transmitter Battery Low	Your transmitter will expire in about 3 weeks.  If you haven't already, please order a new transmitter.	YES	Fixed Alert Beep	YES	NO	NO	<p><b>Transmitter Battery Low</b></p> <p>Your transmitter will expire in about 2 weeks.</p> <p>If you haven't already, please order a new transmitter.</p> <p>OK</p>
Transmitter Battery Low	Your transmitter will expire in about 2 weeks.  If you haven't already, please order a new transmitter.	YES	Fixed Alert Beep	YES	NO	NO	<p><b>Transmitter Battery Low</b></p> <p>Your transmitter will expire in about 2 weeks.</p> <p>If you haven't already, please order a new transmitter.</p> <p>OK</p>
Low Storage	The available storage on your smart device is almost full. To ensure your Dexcom CGM app functions correctly please follow these steps to free up storage:  Exit this app Go to Settings > General > Usage > Manage Storage Free unnecessary storage  If your smart device does not have any available storage, you will not receive any alerts, alarms, or sensor glucose readings.	YES	Silent Alert	NO	NO	NO	<p><b>Low Storage</b></p> <p>The available storage on your smart device is almost full. To ensure your Dexcom CGM app functions correctly please follow these steps to free up storage:</p> <p>Exit this app Go to Settings &gt; General &gt; Usage &gt; Manage Storage Free unnecessary storage</p> <p>If your smart device does not have any available storage, you will not receive any alerts, alarms, or sensor glucose readings.</p> <p>OK</p>
Very Low Storage	<b>iOS shown</b> The available storage on your smart device is almost full. To ensure your Dexcom CGM app functions correctly please follow these steps to free up storage:  Exit this app Go to Settings > General > Usage > Manage Storage Free unnecessary storage	YES	Silent Alert	NO	NO	NO	<p><b>Very Low Storage</b></p> <p>The available storage on your smart device is almost full. To ensure your Dexcom CGM app functions correctly please follow these steps to free up storage:</p> <p>Exit this app Go to Settings &gt; General &gt; Usage &gt; Manage Storage Free unnecessary storage</p> <p>If your smart device does not have any available storage, you will not receive any alerts, alarms, or sensor glucose readings.</p> <p>OK</p>

Screen Title	Screen Message	Default On	Default Sound	Default Vibration	Editable Settings	Override Mute	Screen
	If your smart device does not have any available storage, you will not receive any alerts, alarms, or sensor glucose readings						
No Storage Error	<b>iOS shown</b> There is not enough available storage for the Dexcom CGM app to function correctly. Please follow these steps to free up storage:  Exit this app Go to Settings > General > Usage > Manage Storage Free unnecessary storage  If you do not, you will not receive any alerts, alarms, or sensor glucose readings.	YES	Fixed Alert Beep	YES	NO	YES	<b>No Storage Error</b> There is not enough available storage for the Dexcom CGM app to function correctly. Please follow these steps to free up storage: Exit this app Go to Settings > General > Usage > Manage Storage Free unnecessary storage  If you do not, you will not receive any alerts, alarms, or sensor glucose readings.  OK
App Stopped Alert	The Dexcom CGM app encountered a temporary error. Exit and restart the application.	YES	Fixed Alert Beep	YES	NO	YES	<b>App Stopped Alert</b> The Dexcom CGM app encountered a temporary error. Exit and restart the application.  OK
App Stopped Alert	The Dexcom CGM app is no longer working correctly. Delete the Dexcom CGM app from this smart device. Then go to Apple's App store and download the Dexcom CGM app again. When you open the Dexcom CGM app again, enter your Dexcom username and password.	YES	Fixed Alert Beep	YES	NO	YES	<b>App Stopped Alert</b> The Dexcom CGM app is no longer working correctly. Delete the Dexcom CGM app from this smart device. Then go to <app store> and download the Dexcom CGM app again. When you open the Dexcom CGM app again, enter your Dexcom username and password.  OK
Insulin Dose Reminder	Time to take your long-acting insulin. (default message)  <b>Or</b>  Message configured by user.	NO	Fixed Alert Beep	NO	Enable/Disable (default is disabled) Time (default is current device time) Dose Amount Message (default is: Time to take your long-acting insulin.)	NO	<b>Insulin Dose Reminder</b> Time to take your long-acting insulin.  OK

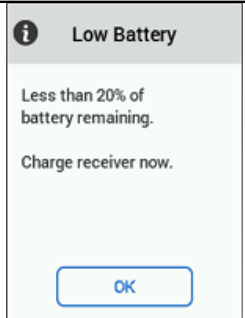
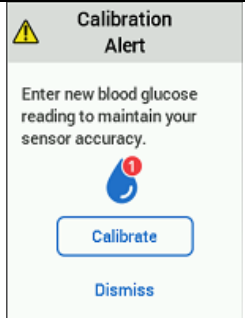
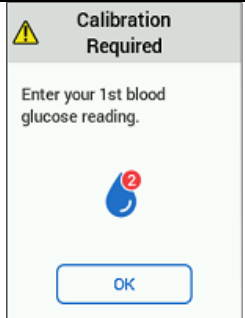
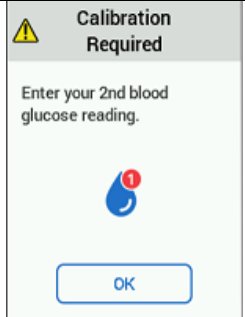
## I.2 App: Glucose and No Data Alerts

Screen Title	Screen Message	Default On	Default Sound	Default Vibration	Editable Settings	Override Mute	Screen
Urgent Low Glucose Alarm	Your sensor glucose reading is below <glucose reading>.	YES	Urgent Low	YES	Notify Below (default is 55 mg/dL) Repeat (default is 30 minutes) Sound (default is Urgent Low)	YES	<b>Urgent Low Glucose Alarm</b> Your sensor glucose reading is below 55 mg/dL.  OK

Screen Title	Screen Message	Default On	Default Sound	Default Vibration	Editable Settings	Override Mute	Screen
Urgent Low Soon Alert	Act now to prevent low.	NO	Urgent Low	YES	Enable/Disable (default is disabled) Repeat (default is 30 minutes) Sound (default is Urgent Low)	YES	<p><b>Urgent Low Soon Alert</b> Act now to prevent low.</p> <p>OK</p>
Low Glucose Alert	Your sensor glucose reading is below <glucose reading>.	YES	Low Alert	YES	Enable/Disable (default is enabled) Notify Below (default is 80 mg/dL) Repeat (default is Never) Sound (default is Low Alert)	YES	<p><b>Low Glucose Alert</b> Your sensor glucose reading is below 75 mg/dL.</p> <p>OK</p>
High Glucose Alert	Your sensor glucose reading is above <glucose reading>.	YES	High Alert	YES	Enable/Disable (default is enabled) Notify Above (default is 200 mg/dL) Repeat (default is Never) Sound (default is High Alert)	YES	<p><b>High Glucose Alert</b> Your sensor glucose reading is above 275 mg/dL.</p> <p>OK</p>
Rise Rate Alert	Your sensor glucose reading is rising <glucose reading> or more per minute.	NO	Rise Rate	YES	Enable/Disable (default is disabled) Notify Above (default is 3 mg/dL/min) Sound (default is Rise Rate)	YES	<p><b>Fall Rate Alert</b> Your sensor glucose reading is falling 3 mg/dL or more per minute.</p> <p>OK</p>
Fall Rate Alert	Your sensor glucose reading is falling <glucose reading> or more per minute.	NO	Fall Rate	YES	Enable/Disable (default is disabled) Notify Below (default is 3 mg/dL/min) Sound (default is Fall Rate)	YES	<p><b>Fall Rate Alert</b> Your sensor glucose reading is falling 3 mg/dL or more per minute.</p> <p>OK</p>
Signal Loss	You will not receive alerts, alarms, or sensor glucose readings.	YES	Signal Loss Alert	NO	Enable/Disable Sound (default is Signal Loss Alert)	Android YES Apple NO	<p><b>Signal Loss Alert</b> You will not receive alerts, alarms, or sensor glucose readings.</p> <p>OK</p>
No Readings Alert	You will not receive alerts, alarms, or sensor glucose readings.	YES	Signal Loss Alert	YES	Enable/Disable (default is disabled) Sound (default is Signal Loss Alert)	YES	<p><b>No Readings Alert</b> You will not receive alerts, alarms, or sensor glucose readings.</p> <p>OK</p>


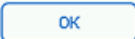

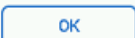






## I.3 Receiver: System Alerts

No editable settings.





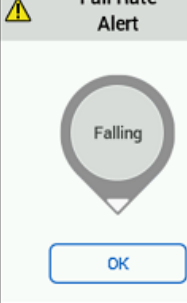
Screen Title	Screen Message	Default On	Default Vibration	Default Sound	Notes	Screen
Low Battery	Less than 20% of battery remaining. Charge receiver now.		1 - 1 second vibrate	1 - 1 second medium tone beep		 <p>The screen displays an information icon (i) followed by the title "Low Battery". Below the title, the message reads: "Less than 20% of battery remaining. Charge receiver now." At the bottom of the screen is a blue "OK" button.</p>
Calibration Alert	Enter new blood glucose reading to maintain your sensor accuracy.	Yes	Silent	Silent		 <p>The screen displays a warning icon (triangle with exclamation mark) followed by the title "Calibration Alert". Below the title, the message reads: "Enter new blood glucose reading to maintain your sensor accuracy." Below the message is a blue water drop icon with a red "1" inside. At the bottom are two buttons: "Calibrate" and "Dismiss".</p>
Calibration Required	Enter your 1st blood glucose reading.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <p>The screen displays a warning icon (triangle with exclamation mark) followed by the title "Calibration Required". Below the title, the message reads: "Enter your 1st blood glucose reading." Below the message is a blue water drop icon with a red "2" inside. At the bottom is a blue "OK" button.</p>
Calibration Required	Enter your 2nd blood glucose reading.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <p>The screen displays a warning icon (triangle with exclamation mark) followed by the title "Calibration Required". Below the title, the message reads: "Enter your 2nd blood glucose reading." Below the message is a blue water drop icon with a red "1" inside. At the bottom is a blue "OK" button.</p>

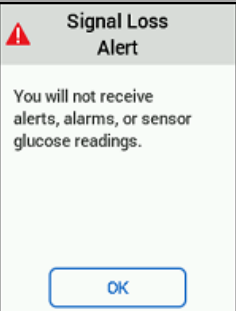
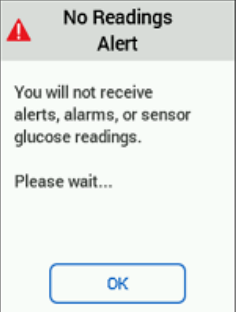



Screen Title	Screen Message	Default On	Default Vibration	Default Sound	Notes	Screen
Recalibration Alert	After <current time + 15 minutes>, enter new blood glucose reading to recalibrate your sensor.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <b>Recalibration Alert</b> After 10:15 AM, enter new blood glucose reading to recalibrate your sensor. 
Transmitter Not Found	Your transmitter was not found. Check your transmitter SN and try pairing again.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep	Pairing Failed	 <b>Transmitter Not Found</b> Your transmitter was not found. Check your transmitter SN and try pairing again. 
Sensor Failed Alert	Replace your sensor now. You will not receive alerts, alarms, or sensor glucose readings.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <b>Sensor Failed Alert</b> Replace your sensor now. You will not receive alerts, alarms, or sensor glucose readings. 
Sensor Expiring	Your sensor session will end in less than <time value>.	Yes	Silent	Silent	Silent Sensor Shutoff	 <b>Sensor Expiring</b> Your sensor session will end in less than 0 minutes. 
Sensor Expired Alert	Your sensor session has ended. Replace your sensor. You will not receive alerts, alarms, or sensor glucose readings.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep	Sensor Shutoff	 <b>Sensor Expired Alert</b> Your sensor session has ended. Replace your sensor. You will not receive alerts, alarms, or sensor glucose readings. 

Screen Title	Screen Message	Default On	Default Vibration	Default Sound	Notes	Screen
Transmitter Battery Low	Your transmitter will expire in about...	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <b>Transmitter Battery Low</b> Your transmitter will expire in about... 
Transmitter Battery Low	Your transmitter battery is critically low.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <b>Transmitter Battery Low</b> Your transmitter battery is critically low. 
Transmitter Alert	Your transmitter is not working. Pair a new transmitter.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep		 <b>Transmitter Alert</b> Your transmitter is not working. Pair a new transmitter. 
System Check	Code: <error code>	Yes	Silent	Silent	Recoverable error	 <b>System Check</b> Passed Code: 
Enter Date/Time		Yes	1 - 1 second vibrate	1 - 1 second medium tone beep	Set time alarm	 <b>Enter Date/Time</b> <input type="text" value="mm"/> / <input type="text" value="dd"/> / <input type="text" value="yyyy"/> <input type="text" value="hh"/> : <input type="text" value="mm"/> <input type="text" value="PM"/> <input type="button" value="▲"/> <input type="button" value="▼"/> 

## I.4 Receiver: Glucose and Signal Loss Alerts

Screen Title	Screen Message	Default On	Default Vibration	Default Sound	Editable Settings	Screen
High Glucose Alert	<EGV value>	Yes	2 - 1/2 second vives, 1/2 second apart	2 - 1/2 second high tone beeps, 1/2 second apart	Can be turned on/off by the user  EGV >= High alarm level value	
Low Glucose Alert	<EGV value>	Yes	3 - 1/3 second vives, 1/3 seconds apart	3 - 1/3 second low tone beeps, 1/3 seconds apart	Can be turned on/off by the user  EGV <= Low alarm level value	
Urgent Low Soon Act now to prevent low	<EGV value>	Yes	6 vives, progressively shorter in length	6 beeps, progressively shorter in length	Can be turned on/off by the user	
Rise Rate Alert	Rising	No	2 - 1/2 second vives, 1/2 second apart	2 - 1/2 second high tone beeps, 1/2 second apart	Can be turned on/off by the user	
Fall Rate Alert	Falling	No	3 - 1/3 second vives, 1/3 seconds apart	3 - 1/3 second low tone beeps, 1/3 seconds apart	Can be turned on/off by the user	

Screen Title	Screen Message	Default On	Default Vibration	Default Sound	Editable Settings	Screen
Signal Loss Alert	You will not receive alerts, alarms, or sensor glucose readings.	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep	Can be turned on/off by the user	 <p>The screen displays a red warning triangle icon, the title "Signal Loss Alert", the message "You will not receive alerts, alarms, or sensor glucose readings.", and an "OK" button at the bottom.</p>
No Readings Alert	You will not receive alerts, alarms, or sensor glucose readings. Please wait...	Yes	1 - 1 second vibrate	1 - 1 second medium tone beep	Can be turned on/off by the user	 <p>The screen displays a red warning triangle icon, the title "No Readings Alert", the message "You will not receive alerts, alarms, or sensor glucose readings. Please wait...", and an "OK" button at the bottom.</p>
Urgent Low Glucose Alarm	<EGV value>	Yes	4 - 200 ms vibrate	4 - 1/4 second low tone beeps, 1/4 seconds apart	EGV <= 55 mg/dL	 <p>The screen features a red header with a warning triangle icon and the title "Urgent Low Glucose Alarm". Below the header is a large red circular graphic with a white dashed line and the text "mg/dL". An "OK" button is located at the bottom.</p>

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