Troubleshooting Guide

Problem	Cause	Solution
Strobe does not start flashing when you dial 911 or the programmed number or touch the *STROBE ON/OFF* button.	1. There is no power to the transmitter. 2. The transmitter is not properly connected to the phone line. 3. More than 3 seconds lapsed between numbers while initially programming the transmitter if using the secondary emergency number. 4. The distance between the transmitter and strobe is more than 30 meters (90'). 5. If an extra strobe was used, it may not have been properly synchronized to the transmitter.	1. Ensure the AC power source is working. 2. Ensure that the phone cable is plugged into the transmitter and the phone jack per the instructions. 3. Reprogram the transmitter using less than 3 seconds between the digits you n enter (if the secondary emergency number is being used). 4. Move the strobe closer to the transmitter. 5. Synchronize the extra strobe as per the instruction. (please see Page 7,8)
Strobe does not turn off when you dial #911, #the programmed number or touch the STROBE ON/OFF button.	1. The distance between the transmitter and strobe is more than 30 meters 2. No power to the strobe 3. Less than 8 seconds lapsed since your last activation.	1. Move the strobe closer to the transmitter. 2. Replace the batteries in the strobe. 3. Press the *STROBE ON/OFF* button until you hear a beep

911 Alert Owner's Instructions

What is the 911 Alert?

The 911 Alert lets police and ambulance services find you in case of an emergency when seconds count. You can mount your 911 *guiding strobe* on your window, door, and/or mailbox. You can activate the 911 guiding strobe by:

1. Dialing 911 from your phone
2. Programming another emergency number and dialing it
3. Pressing the *STROBE ON/OFF* button on the transmitter

The 911 Alert plugs into your telephone and senses when you dial 911 or any emergency number from any extension. Dialing 911 (or any other emergency number) triggers a radio frequency (RF) signal that begins flashing the Strobe. You can see the strobe from up to one mile away at night and up to 1/8 mile away during the day.

You can also use the 911 Alert as a convenience device (delivery service, guests and so on) by pressing the *STROBE ON/OFF* non-emergency button on the transmitter.

Each 911 model has its own user-specified signaling code. This allows your unit to operate totally independently of any other units in the neighborhood.

Setting Up the Unit

Before you set up the unit, check that you have the following items:

- Transmitter
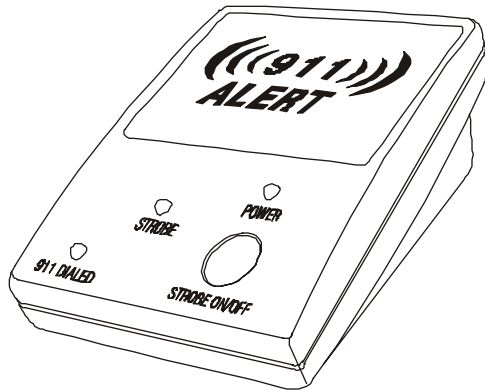
Button	Description
STROBE ON/OFF	Turns the strobe on/off
POWER	Green indicates power is on
STROBE	Red indicates strobe active (both emergency or convenience modes)
911 DIALED	Yellow indicates strobe has been activated through the phone

911 Alert Parts List/Order Form

Quantity	Part #	Description	Cost	Total
	RS-0011	Extra Receiver/ Strobe	30.00	
	PS-0020	AC / DC Power Supply	10.00	
	TM-0030	Transmitter	30.00	
	MP-0050	Set Mounting parts	5.00	
	PC-0060	Phone Cable	5.00	
	AAA-4	Set 4 Energizer AAA's	2.00	
	AA-6	Set 6 Energizer AAs	3.00	
		Shipping/Handling	7.95	7.95
			Total	

Payment Methods: Check, money order, credit card

Name _____

Address _____

City, State Zip code
_____

Visa /Mastercard Number _____

Expiration date: _____

Today's date: _____

Phone (home & work) _____

Signature _____

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C. Uncovered or non-warranted parts will, upon request, be
    replaced per the replacement parts list, plus a $7.95
shipping
    & handling charge for each shipment. The $7.95 and the
cost
    of replacement parts must be included with the request for
    replacement parts. If uncovered parts are requested with the
    covered parts, only one $7.95 shipping & handling payment
    is required.
D. The seller reserves the right to change the shipping &
    handling charges and/or replacement parts prices without
    notice.

WARRANTY DISCLAMERS

This warranty does not cover damage from intentional misuse,
abuse, fire, flood, or damage unrelated to the use of the product
for which such products are ordinarily intended. This warranty
is valid only on products purchased in and used in the United
States. The express warranties contained herein are in lieu of all
other warranties, expressed or implied, including but not
limited to the warranty of merchantability and fitness for a
particular purpose. The seller will not be liable for any
incidental or consequential damages, costs, or expenses
incurred by the purchaser.

LEGAL REMEDIES

This warranty gives you specific legal rights, but other rights
might be available pursuant to laws that vary from state to state.
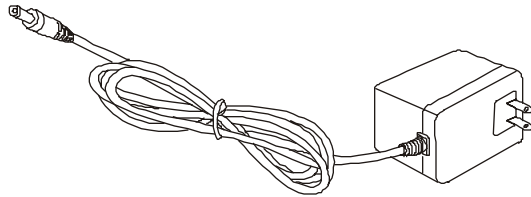
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- Strobe (Receiver)

The strobe includes:

- Multiple ultra bright LEDs;
- Self-Testing Switch (Momentary Spring Switch)
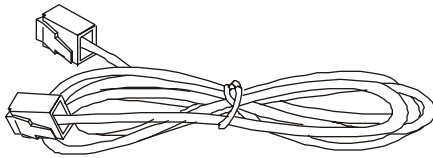- 6 AA alkaline batteries

- Power AC/DC adapter

    Input: 120VAC

60 HZ

Output: 6VDC
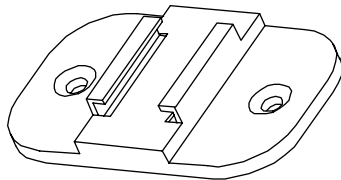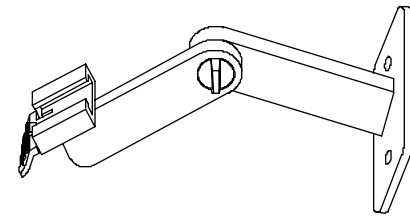100mA

3

- **Phone Cable**

- **Mounting Brackets**   for flush / mount
  on door or wall

(**1**)

(**2**)

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*emergency signal from the transmitter. A special
integrated circuit (IC) chip both searches for this
signal, then rests to conserve battery life. This rest
period can take as long as 8 seconds. This search
and rest sequence extends battery life up to 8 times.*

90 Day Limited Warranty

*The seller warrants its 911 Alert to the original purchaser
against defects in material or workmanship for a period of 90
days from the date of purchase. During this period, the seller
will -- at its option -- repair or replace the defective part.
Covered parts include the power supply, strobe/receiver,
transmitter, and mounting parts.*

WARRANTY LIMITATIONS, OBTAINING SERVICE AND
GENERAL INFORMATION

A. During the warranty period, covered parts will be repaired
or

replaced and shipped at no charge. Include $7.95 for

shipping and handling for each return regardless of the number of parts included.

B. To obtain warranty service, return the covered defective or broken part(s) in a package that adequately protects the part(s), a copy of proof of purchase, description of the broken or defective parts, and $7.95 shipping & handling to the seller.

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Changing the Battery

The strobe constantly draws power while continuously "searching" for a '911 signal'. You, therefore, should change the batteries when the strobe appears dimmer, or every 6 months (whichever comes first).

To change the batteries:

1. Open the back of the battery cover on the Strobe/receiver (see *Installing the Battery*).
2. Remove the old batteries and properly discard them.
3. Install 6 AA batteries (Eveready Energizers are recommended) correctly aligning them in the battery compartment.

Important Notes on Operation

☞ *Do not operate the transmitter when it beeps quickly. This indicates the system is sending the signal to the Strobe/receiver. Wait until it beeps slowly.*

☞ *When you use the 911 Alert system, there may be a delay of up to 8 seconds before the strobe begins to flash (or goes off). The receiver portion of the strobe continually consumes power as it searches for an*

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Connecting the Transmitter

1. Open the battery cover on the rear of the transmitter and install 4 AAA batteries (not included) for backup in case of power failures.
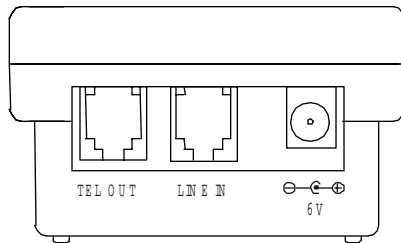
   The green power LED on the transmitter will light.

Battery Cover
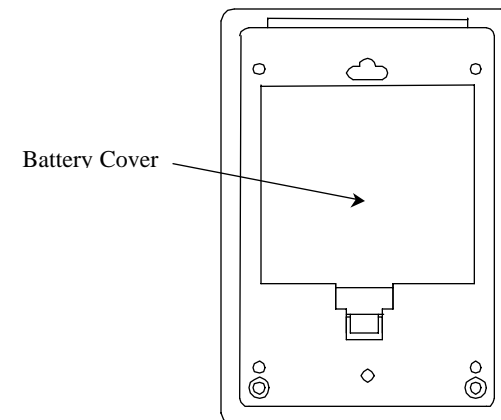
Cover Release ⟶

2. Unplug the cable from the telephone.
3. Plug this cable into the back of the 911 Alert connector labeled *LINE IN*

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  TEL OUT   LINE IN    ⊖–©–⊕
                         6V
```

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4. Plug one end of the supplied phone cable into the connector labeled *TEL OUT*.
5. Plug the other end into the wall telephone outlet from which you unplugged the phone.
6. Plug the AC power supply into the 911Alert connector labeled *6V*.
7. Plug the AC end into a 110-115V outlet.

Programming a non-911 Emergency Number

The transmitter recognizes when someone dials '911'. If your area does not use 911 as the emergency number, or you want to use another number to activate the strobe, you can program a different number (up to 11 digits).

To program an additional number:

1. Ensure that the transmitter is connected (see *Connecting the Transmitter* above).
2. On your phone keypad (receiver on the hook), press "##" twice.
3. Dial the emergency number you want to program, then press "#" once.

☞ *Do not exceed 3 seconds between numbers when programming the number into the transmitter.*

This additional number (or *911*) now activates the strobe.

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Testing the System

You can test the system without actually dialing 911 (or your other programmed emergency number).
To test the system without calling 911, dial " $*$ " before the number.

For example,
1. Dial $*$ **911** or $*$ *programmed number*

   The Strobe will start flashing without the call going through.

2. To turn the strobe off, dial $#$ **911** or $#$ *programmed number*.

☞ *If you had really dialed 911, # 911 also turns the strobe off.*

3. Try the * **911**/# **911** test on other phone extensions.

☞ *When activating the strobe from the phone (emergency use), the transmitter beeps and the "911 DIALED" light flashes slowly while the strobe is flashing.*

Using The 911 Alert in Non-Emergency Mode

You can use the 911 Alert in the non-emergency mode. For example, when waiting for a delivery or guests, just push the large *STROBE ON/OFF* button on the transmitter. The Strobe will flash until this button is pushed again.
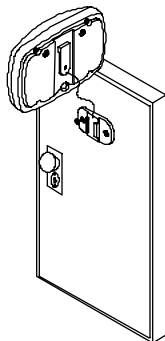
☞ *The unit may flash several times before turning off.*
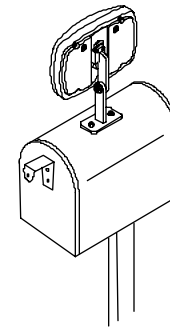
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Door Mounting

To mount the strobe on the door:

1. Fix the #1 mounting bracket on the door using 2 screws.
2. Snap the strobe into # 1 Mounting Bracket

Mailbox Mounting

1. Fix the #2 Mounting bracket on the top of Mailbox using 2 screws.
2. Snap the strobe's clip into the #2 Mounting bracket.
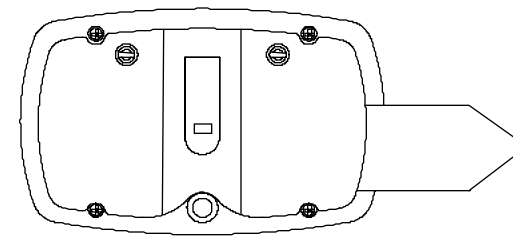3. Rotate the strobe to the forward position.

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Before Using the System

Before you use the '911 Alert', remove the plastic tab from the battery compartment.
This plastic tab prevents battery drain in shipment.

Remove the tab carefully, pull it out in the direction of the arrow. If it tears, it will then be necessary to open the back to remove the tab inside.

Pull out

Self-Testing Button

Test the separate Strobe. Press the self-testing button. The strobe will flash. Release the button. It will stop flashing.
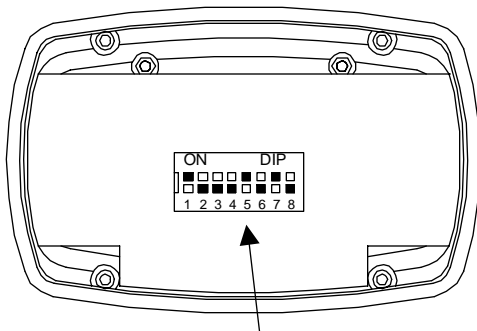
Adding Additional Strobes

You can use additional strobes with your system. To do this, you must *synchronize* each additional strobe to the transmitter.
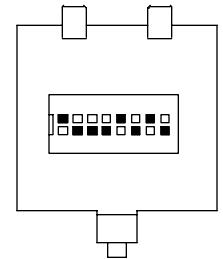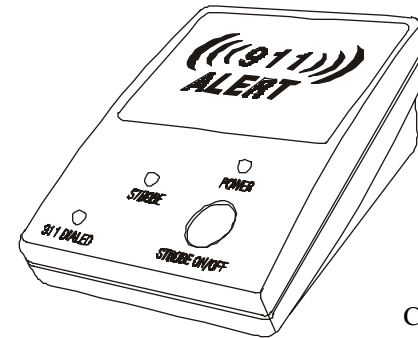
To synchronize a new strobe to the system:

Open the battery cover on the rear of transmitter. On the back of the battery cover you will find a sticker which shows the position of its coded switches.

ON   DIP

1 2 3 4 5 6 7 8

Synchronizing Switch

Coded Switches -Sticker

Unscrew the four screws at the edge of the Strobe. Remove the lens, you will see the coded switches. Adjust these switches to match with those on the sticker of the transmitter.

Close both units. Test the new strobe by pushing the Strobe ON/OFF button of the transmitter.

Installing and Mounting the Strobe

You can mount the strobe on a windowsill, door, or mailbox. Install the strobe in a place that is clearly visible from the street.

Window Mounting

To mount the strobe on a window:

1. Snap the strobe into the #2 mounting bracket.
2. Stick the #2 mounting brackets on the windows, using 2-sided foam tape.
3. Rotate the strobe until the strobe's red lens faces forward.
4. To mount on the windowsill, screw the base into the sill.

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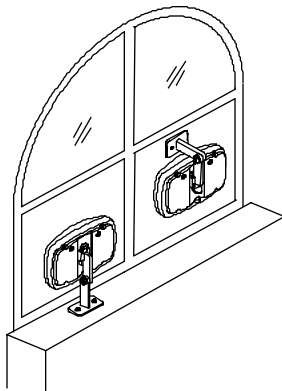
SPECIAL NOTES-----Customer Instructions

This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC certification number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

An FCC compliant telephone cord and modular RJ11 plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack that is part 68 compliant. See installation instructions for details.

The REN is used to determine the quantity of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. Typically, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line (as determined by the total RENs) contact the local telephone company.

If the 911 Alert Dialing Sensor causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes to it's facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice so you can make the necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment 911 Alert Dialing Sensor, for repair or warranty information, please contact:

Technology Programs Inc.
P.O. Box 172
Bradley, Il 60915
Telephone: 815-932-4890

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

You should not attempt to repair this equipment yourself. This equipment contains no customer or user serviceable parts.

Connection to party line service is subject to state tariffs. (Contact the state public Part 68 Application Guide 44 utility commission, public service commission or corporation commission for information.)

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Modifications or changes to the device not expressly approved by the technology programs could void the user's authority to operate the equipment.

_____   _____

Mike Reeves – Quality Control Manager   Date