

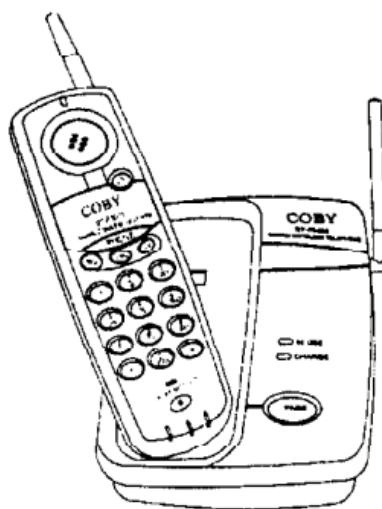
# CORDLESS TELEPHONE

900MHz FILTERED SOUND™ WITH 40 CHANNEL AUTOSCAN

## Model CT-P5000

OWNER'S MANUAL  
INSTALLATION AND  
OPERATING  
INSTRUCTIONS

***PLEASE READ THIS  
MANUAL CAREFULLY  
BEFORE USE.  
KEEP FOR YOUR  
REFERENCE.***



*For installation information, please  
See "Getting Started" instructions  
or your separate Quick Start guide.*

## Special Features

Congratulations on your selection of a quality COBY Product. With proper care and by following the setup and user instructions in this manual, this unit will provide you with years of trouble free service. COBY is committed to providing quality products that fit your needs. We would like to have any comments or suggestions you might have on this product. You may mail your comments to:

When examining your new **COBY** cordless telephone, you will find an array of special features including:

**Filtered Sound™ System** - Gets considerably less noise than conventional cordless telephones because of a special circuit which delivers the clearest possible reception.

**40 Channel Auto Scan** - Press the **CH** button on the **HANDSET** to find and lock on to the clearest channel for any call.

**Telephone Number Storage** - Store up to 8 frequently called numbers.

**Desk Place or Wall Mount** - Use this equipment as a desk phone or as a wall phone.

**TONE or PULSE Dialing** - Use this phone for either **TONE** or push-button **PULSE** (rotary) dialing.

**Automated Functions** - Redial the last number called, speed dial 8 numbers and automatic **STANDBY**.

**Security** - Ensures greater privacy because a built-in security code with 65,536 combinations prevents use of your telephone line by another nearby cordless phone

**Dependable battery** - Recharge your **BATTERY PACK** many times with the built-in charger. The battery low warning tone tells you when the **BATTERY PACK** needs recharging.

## Special Features

**Special Services** - Use the **FLASH** button to access special services such as Call Waiting supplied by your telephone company or company switchboard.

**STANDBY Mode** - When in STANDBY mode (ON-HOOK), the phone is capable of receiving a call. When the **HANDSET** is on the **BASE UNIT**, it is automatically in the STANDBY mode (ON-HOOK). When the **HANDSET** is taken off the **BASE UNIT**, it remains in the STANDBY mode until you activate the **PHONE** button.

**Battery Power Saver** - Once fully charged, in STANDBY mode, the **HANDSET** can receive/send calls for a maximum of five days without the need for recharging, depending on frequency of use.

**HANDSET Volume Control** - Select the volume level (HI, MID,LOW).

## Safety Instructions

### IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock and/or injury, always follow these basic safety precautions when using your cordless telephone equipment.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners on the telephone. Use a damp cloth for cleaning.
4. Do not use this product near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool, or anywhere else where there is water.
5. Do not place this product on an unstable cart, stand, or table. It may fall, causing serious damage to the product.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. Placing the product on the bed, sofa, rug, or other similar surface should never block the opening. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

## **Safety Instructions**

8. Do not allow anything to rest on the power cord. Do not locate this product where people will walk on the cord.
9. Do not overload wall outlets and extension cords. This can increase the risk of fire or electric shock.
10. Never push objects of any kind through slots in the product. They could touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not take this product apart. When service or repair work is required on this product, take it to a qualified service representative. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is used.
12. Unplug this product from the wall outlet and consult a qualified service representative in any of the following situations:
  - A. When the power supply cord is frayed or damaged.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of the other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - E. If the product has been dropped or the case has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Do not use the telephone to report a gas leak in the vicinity of the leak.
14. Never install telephone wiring during a lightning storm.
15. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
16. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
17. Use caution when installing or modifying telephone lines.

**SAVE THESE INSTRUCTIONS**

## **Battery Cautionary Instructions**

### **CAUTION:**

To reduce the risk of fire or personal injury, read and follow these instructions:

1. Use only the following type and size of battery pack:

Cordless Telephone Battery Pack

3.6V 600mAh

U.S. Electronics Inc.

Ni-Cd Battery Pack: model B650

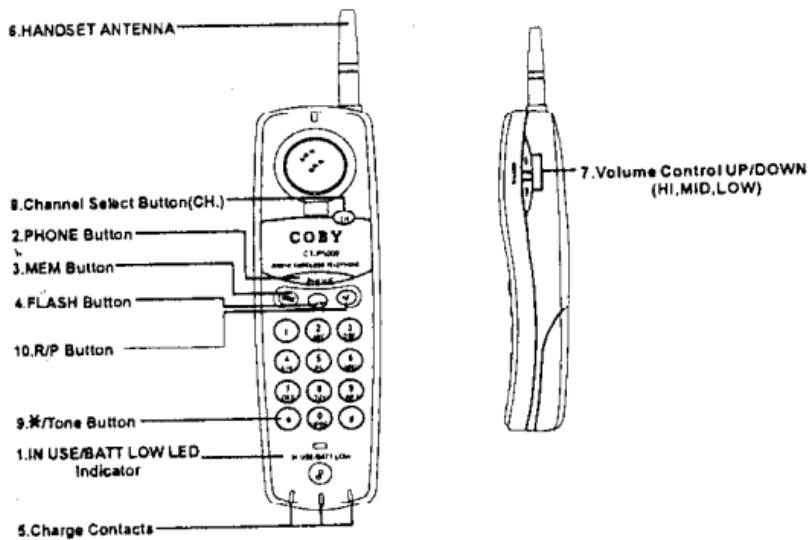
2. Do not dispose of the battery pack in a fire. It may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery pack to prevent shorting the battery with conductive materials such as rings, bracelets and keys. The battery pack or conductor may overheat and cause burns.
5. Charge the battery pack provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
6. Observe proper polarity orientation between the battery pack and battery charger.

### **ATTENTION:**

The product that you have purchased contains a rechargeable battery pack. The battery pack is recyclable. At the end of its useful life, under various states and local laws, it may be illegal to dispose of this battery pack into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal.

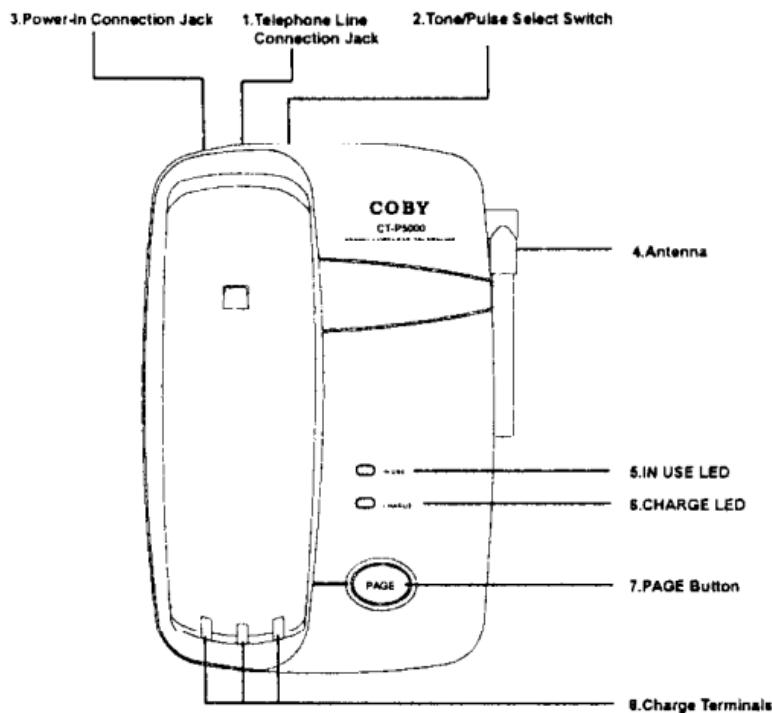
## HANDSET Controls

1. **IN USE/BATT LOW LED Indicator:** Lights up when the HANDSET is in TALK mode. Blinks when battery power is low.
2. **PHONE Button:** Press to answer an incoming call or to place a call. Press to end a call.
3. **MEM Button:** Press to store phone numbers in memory or to call a number you have previously stored.
4. **FLASH Button:** Press to answer an incoming call if you have Call Waiting.
5. **Charge Contacts:** For charging the battery pack inside the HANDSET. We recommend cleaning periodically with a damp cloth.
6. **HANDSET ANTENNA**
7. **Volume Control UP/DOWN (HI,MID,LOW):** Select the volume level (HI,MID,LOW).
8. **Channel Select Button (CH):** Press to change the operating channel when you hear interference.
9. **\*/Tone Button:** Press to temporarily change the dialing mode from Pulse to Tone for Rotary Service Users. (Press once before entering numbers to access the answering system or electronic banking services, etc.)
10. **R/P Button:** Press to redial the last number you dialed. Press to insert a pause while dialing. (You will need the PAUSE button to dial numbers which use an alternative long distance access code.)



## BASE UNIT CONNECTIONS

1. Telephone Line Connection Jack
2. Tone/Pulse Select Switch
3. Power-In Connection Jack
4. Antenna: Raise or reposition for best reception.
5. IN USE LED: Lights when the handset is being used or an incoming call is ringing.
6. CHARGE LED: Illuminates steadily when the handset is in the base cradle to indicate that the handset battery is being charged.
7. PAGE Button: Press to page the HANDSET.
8. Charge Terminals: For charging the HANDSET battery pack. For best performance, clean periodically with a damp cloth only.



## Getting Started

### Connecting Your Phone

This section is a reference guide to the basic functions and operations of your cordless telephone.

1. Carefully remove your cordless telephone from its shipping carton. If there is any visible damage, do not attempt to operate this equipment. Return it to the place of purchase.
2. Check to be sure you have all items that come with this cordless telephone system. You should have a HANDSET, BASE UNIT, AC ADAPTOR, MOUNTING BRACKET, TELEPHONE LINE CORD and **Owner's Manual**.
3. Insert the small plug on the end of the AC adaptor into the POWER-IN connection jack at the back of the BASE UNIT.
4. Plug the AC adaptor into a 120V AC wall outlet  
USE ONLY WITH CLASS 2 POWER SOURCE 12V DC, 200mA.
5. Insert one plug of the TELEPHONE LINE CORD into the house TELEPHONE JACK and the other end into the telephone line jack at the back of the BASE UNIT. (If you have an older 4-prong telephone jack, you will need an RJ-11C TELEPHONE JACK ADAPTOR. This adaptor is available at the same place you purchased your telephone.)
6. Raise or reposition the antenna on the BASE UNIT for best reception.
7. We recommend not placing this unit next to appliances. Doing so may cause interference.
8. TONE/PULSE Select Switch:
  - A. If your home is equipped with a Tone Dialing system, set the TONE/PULSE select switch to the TONE position.
  - B. If you have a rotary dialing system, set the TONE/PULSE select switch to PULSE position.
  - C. If you are unsure which system you have, set the TONE/PULSE select switch to the TONE position. Press the **PHONE** button on the HANDSET to get a dial tone, and press any key on the keypad except the zero. If the dial tone continues, it means

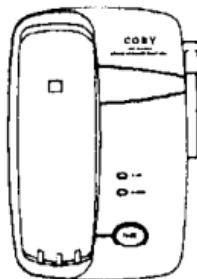
# Getting Started

that you do not have tone dialing service. Press the **PHONE** button on the **HANDSET** to hang up. Set the **TONE/PLUSE** select switch to the **PULSE** mode and then try again.

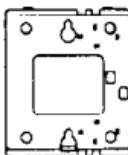
9. Before initial use, charge the **HANDSET** for 12 hours.



HANDSET



BASE UNIT



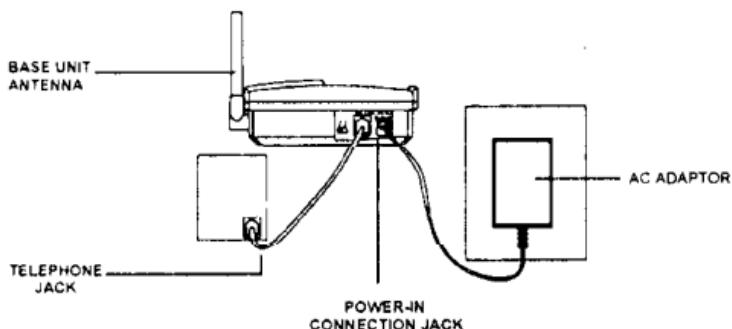
MOUNTING BRACKET



TELEPHONE LINE CORD



AC ADAPTOR



You are now ready to use your new

COBY Cordless Telephone

# Desk Placing and Wall Mounting

## Desk Placing

For normal position, as shown in Figure 1, place the BASE UNIT on any desired but suitable location.



Figure 1

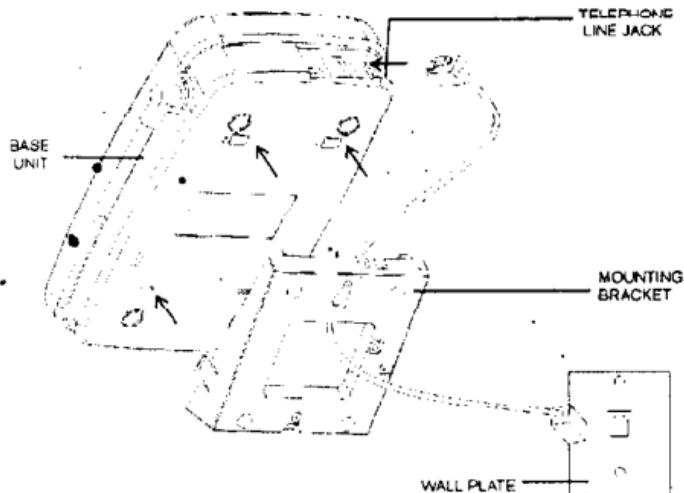
## Wall Mounting

You may choose to put the BASE UNIT of your cordless telephone on a wall.

1. With the back of the BASE UNIT facing up, connect the TELEPHONE LINE CORD to the telephone line jack
2. Insert the top hooks of the MOUNTING BRACKET into the matching slots of the BASE UNIT (as shown below). Then push the bottom hooks of the MOUNTING BRACKET into place. Plug the free end of the TELEPHONE LINE CORD into the MODULAR WALL JACK.
3. Align the upper keyhole on the MOUNTING BRACKET with the upper stud of the wall plate, so that the opening end of the

# Desk Placing and Wall Mounting

MOUNTING BRACKET matches the lower stud, then pull the BASE UNIT down until it is securely seated.



# Basic Operation

## Preparing for Use

Before you can use your cordless telephone, you must charge the HANDSET for 12 hours. Failure to do so will require recharging of the battery pack more often.

1. Place the HANDSET on the BASE UNIT for 12 hours.
2. After 12 hours, remove the HANDSET from the BASE UNIT.
3. Raise or reposition the BASE UNIT antenna for best reception.

## Receiving Calls

### Receiving Calls with the HANDSET on the BASE UNIT

1. When the phone rings, lift the HANDSET, both IN USE LED indicator will light up.
2. Start your conversation.
3. To end your conversation, either press the PHONE button or place the HANDSET on the BASE UNIT. If you place the HANDSET on the BASE UNIT charge cradle, you activate the automatic STANDBY feature.

### Receiving Calls with the HANDSET off the BASE UNIT

1. When the phone rings, press the PHONE button. The IN USE LED indicator will light up.
2. Start your conversation
3. To end your conversation, either press the PHONE button or place the HANDSET on the BASE UNIT. If you place the HANDSET on the BASE UNIT charge cradle, you activate the automatic STANDBY feature.

(NOTE: The BASE UNIT has no ringer and does not ring when receiving an incoming call.)

### NOTE:

Once the HANDSET is fully charged, it is operable for approximately 4 hours of continuous talk use and approximately 5 days when the HANDSET is left off the BASE UNIT in STANDBY mode depending on the frequency of use.

## Basic Operation

### Placing Calls

1. Press the **PHONE** button. The IN USE LED indicator will light up.
2. Listen for a dial tone.
3. Dial the phone number.
4. When you have finished with your call, press the **PHONE** button again. The IN USE LED indicator will turn off.

### Redial Feature

1. If you get a busy tone, press the **PHONE** button to hang up.
2. Later, press the **PHONE** button again.
3. Listen for a dial tone.
4. Press the **REDIAL** button. This will automatically redial the last telephone number you called.

### NOTE:

If you far away from the BASE UNIT, the HANDSET emits beep sounds to warn you that the background noise level is too high for proper communication between the HANDSET and the BASE UNIT. When you hear this sound, you should move closer to the BASE UNIT to reduce the noise level. Otherwise, the call will **automatically cut off**.

### Storing numbers

1. Be sure the BASE UNIT IN USE LED indicator is off and the HANDSET is in STANDBY mode.
2. Press the **MEM** button.
3. Dial the number you want to store.
4. Press the **MEM** button again.
5. Dial the index number (1-8) where you want to store that number. You will hear one confirmation beep.
6. Write the name of the person you will be calling with that number next to the corresponding index number on the telephone number card.
7. Repeat steps 1 through 6 for other telephone numbers.

## Basic Operation

**EXAMPLE:** To store the number 703-1986 under the index number 1 on the keypad:

- 1- Press the **MEM** button.
- 2- Dial 703-1968.
- 3- Press the **MEM** button again.
- 4- Press 1 on the keypad.
- 5- You have stored 703-1968 under key 1 on the keypad

A total of 8 telephone numbers can be programmed in memory.

**IMPORTANT:** The maximum number of digits that can be stored for any phone number is 16 in pulse or tone mode. The maximum number of digits for mixed (tone and pulse in combination) dialing is 15. If you are using a switchboard system to access an outside line (such as an 8 or 9), press R/P button to store a pause.

## Recalling Stored Numbers From Memory

1. Press the **PHONE** button.
2. Press the **MEM** button.
3. Press the index number for the number you have stored. The stored number will be dialed automatically.

**EXAMPLE:** To recall number 703 -1968 stored under key 1 on the keypad:

- Press the **PHONE** button .
- Press the **MEM** button.
- Dial 1.

## Security System

Your cordless telephone uses a digital coding security system to prevent unauthorized use of your telephone line by another nearby cordless telephone. The system has its own identifying signal created by microcomputers in both the BASE UNIT and HANDSET.

### Security Code

This telephone has an internal security code with 65,536 possible combinations.

### Multi-Channel Access

Your cordless telephone lets you select a channel from the 40 frequencies available to transmit signals between the BASE UNIT and HANDSET. When you notice interference from other cordless telephone, change to another channel by pressing the **CH** button on the HANDSET.

## **Recharging the Battery Pack**

### **Battery Type**

Use the following type and size of battery pack:

Cordless Telephone Battery Pack

3.6V, 600mAh

U.S Electronics Inc.

Ni-Cd Battery Pack: model B650

This battery pack is available through:

U.S Electronics Service Center

105 Madison Avenue

New York, NY 10016

1-800-825-5208

### **Recharging the Battery Pack**

The nickel cadmium (Ni-Cd) battery pack in the HANDSET can be recharged many times using the built-in charger in the BASE UNIT.

When the BATTERY LOW LED indicator starts to blink, a beep sound will be heard every 12 seconds. This indicates that the battery pack needs to be recharged.

Charge the battery pack at least once every 90 days of nonuse to avoid battery failure. When the battery pack can no longer be charged, replacement of the battery pack will be necessary.

The battery pack used in your telephone may develop a condition known as "MEMORY". Once subjected to a regular short discharging routine, the battery assumes the discharging pattern it was subjected to. This is known as a "MEMORY" condition which causes rapid discharging thereby shortening the battery pack charge span. If you believe your battery pack has developed a memory condition, do not charge the HANDSET until the BATTERY LOW LED indicator comes on. When it does come on, charge the HANDSET fully for 12 hours.

## Changing the Battery Pack

### Changing the Battery Pack

The battery pack provides power for the HANDSET of your cordless telephone.

#### To replace the Battery pack

1. Remove the HANDSET battery compartment cover by sliding it down.
2. Pull out the battery connector and remove the battery pack.
3. Plug the new battery pack into the battery connector.
4. Slide the HANDSET battery compartment cover firmly into place in its closed position.
5. Before use, charge the new battery pack for 12 hours.

### ATTENTION:

The product that you have purchased contains a rechargeable battery pack. The battery pack is recyclable. At the end of its useful life, under various state and local laws, it may be illegal to dispose of this battery pack into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal.

## Problem Solving

### Problem Solving Section

For your assistance, we have listed below a few common problems.

#### Phone dose not work, check the following:

1. BASE UNIT is plugged into power source.
2. HANDSET is charged.
3. TONE/PULSE switch is in the right position.
4. TELEPHONE LINE CORD is plugged into the telephone jack.

## Problem Solving

### **Range of phone limited, check the following:**

1. **ANTENNA** on **BASE UNIT** is raised.
2. **BASE UNIT** is centrally located in your residence.
3. **BASE UNIT** is not located near appliances.

### **No dial tone, check the following:**

1. Telephone plug is connected to the telephone line.
2. **BASE UNIT** is plugged into power source.

### **Received signal flutters or fades, check the following:**

1. Battery pack in **HANDSET** is fully charged.
2. **HANDSET** is not too far from the **BASE UNIT**.
3. **ANTENNA** on **BASE UNIT** is raised.

### **Interference on reception, check the following:**

1. Noise may be picked up from electrical products in the home or electrical storms. Generally, this noise is a minor annoyance and should not be interpreted as a defect in your system.
2. Choose an alternate channel using the **CH** button on the **HANDSET**.

### **Excess static, check the following:**

1. Check to see that the **ANTENNA** is not touching another metal object. Raise the **ANTENNA**.

### **If after pressing the PHONE button, you receive three beeps and no dial tone, check the following:**

1. **BASE UNIT** is plugged into power source.

**NOTE:** If no telephones in the house are working, disconnect one set at a time to verify that none of the phones are causing the problem. If you still have a problem after doing this and your telephone still does not work, please contact your local phone company.

## Technical Information

### Technical Information

This cordless telephone uses radio frequencies to allow mobility. There are certain difficulties in using radio frequencies with a cordless telephone. While these are normal, the following could affect the operation of your system.

### Noise

Electrical pulse noise is present in most homes at one time or another. This noise is most intense during electrical storm. Certain kinds of electrical equipment such as light dimmers, fluorescent bulbs, motors, and fans also generate noise pulses. Because radio frequencies are susceptible to these noise pulses, you may occasionally hear them in your HANDSET. Generally they are minor annoyance and should not be interpreted as a defect in your system.

### Range

Because radio frequency is used, the location of the BASE UNIT can affect the operating range. Try several locations in your home or office and pick the one that gives you the clearest signal to the HANDSET.

### Interference

Electronic circuits activate a relay to connect the cordless telephone to your telephone line. These electronic circuits operate in the radio frequency spectrum. While several protection circuits are used to prevent unwanted signals, there may be periods when these unwanted signals enter the BASE UNIT. You may hear clicks or hear the relay activate while you are not using the HANDSET. If the interference occurs frequently, it can be minimized or eliminated by lowering the height of your base antenna or by relocating the BASE UNIT. You can check for interference before selecting the final BASE UNIT location by plugging in the phone.

### NOTICE:

This cordless telephone uses radio communication between the HANDSET and the BASE UNIT and may not ensure privacy of communication. Other devices, including other cordless telephone, may interfere with the operation of this cordless telephone or cause noise during operation. Units not containing coded access may be accessed by other radio communication systems. Cordless telephone must not cause interference to any licensed radio service.

## **FCC Requirements**

### **Federal Communications Commission Requirements**

This equipment complies with Part 68 of FCC Rules. A label on the BASE UNIT of this equipment contains, among other information, the FCC Registration Number and the Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

The REN is also useful in determining the quantity of devices that you may connect to your telephone line and still allow these devices to ring when your telephone number is called. In most areas, but not all, the sum of the REN'S for all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you should contact your local telephone company.

If your equipment should cause harm to the telephone network, the telephone company may temporarily disconnect your service. If possible, they will notify you in advance that temporary discontinuance of service may be required. However, when advance written notice is not possible, the telephone company may temporarily discontinue service without notice if such action is necessary under the circumstance. The telephone company may make changes in its communication facilities, equipment, operations, or procedures where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations of the Federal Communication Commission. **Do not attempt to repair or modify this equipment.**

**Warning:** Changes or modifications not expressly approved by the party responsible for its compliance could void the user's authority to operate the equipment.

Some cordless telephone operates at frequencies that may cause interference to nearby TV's and VCR's. To minimize or prevent such interference, the base of the cordless telephone should not be placed on or near a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

**Federal Communications Commission Requirements (continued)**

This equipment should not be used on coin telephone lines. Connection to party line service is subject to state tariffs. If trouble is experienced, disconnect this equipment from the telephone line to determine if it is causing the malfunction. If the equipment is determined to be malfunctioning, its use should be disconnected until the problem has been corrected.

**Note:** This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will occur in a particular installation. If this equipment dose cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

1. Reorient or relocate the receiving antenna.
2. Increase the distance between the equipment and the receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

# **Warranty**

## **Warranty information**

### **COBY products**

#### **One-year limited Warranty**

This limited warranty sets forth all **COBY Products** responsibilities regarding your product. There are no other expressed or implied warranties from **COBY Products**.

#### **Warranty Service Provided**

If you purchased the new telephone from a retail vendor, **COBY products** warrants the telephone against defects in material and workmanship for a period of one (1) year from the original date of purchase. This warranty is in lieu of all other express warranties. This warranty begins when you purchase the telephone and continues for one (1) year unless you sell or rent the telephone, in which case the warranty stops.

**COBY Products** disclaims any implied warranty, including the warranty of merchantability and the warranty of fitness for a particular purpose, as of the date of 90 days from your original purchase of the telephone. **COBY Products** assumes no responsibility for any special, incidental, or consequential damages.

This warranty gives you special legal rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitations of special, incidental or consequential damages, or limitations on how long a warranty last, so the above exclusion and limitation may not apply to you.

#### **Warranty Service Not Provided**

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification, the affixing of any attachment not

## **Warranty**

provided by **COBY Products** with the telephone and/or loss of parts. This warranty is voided in the event any unauthorized person opens, alters or repairs the telephone. All **COBY** equipments being returned for repair must be suitably packaged. Telephone companies use different types of equipment and offer various types of services to customers. **COBY Products** dose not warrant that this telephone is compatible with the type of equipment of any particular telephone company or the services provided by it.

### **What to Do for Warranty Service**

During the first thirty (30) days, a defective product is eligible for over-the-counter exchange at the retailer from whom it was purchased. After thirty (30) days, the defective product should be returned to the authorized service center. Please allow 2-3 weeks for the return of your telephone product. The shipping address of the authorized service center is:

NOTE: A product received which was not made for **COBY products** or which is not defective as determined by our test procedures will not be repaired and will be returned C.O.D. freight.

# Warranty

## To Obtain Warranty Service

- Provide proof of the date of purchase within the package.
- Prepay all shipping costs to the authorized service center.
- Include a return shipping address within the package.

Please retain your sales receipt, the carton, the packing materials, and the printed material. The original carton is the best shipping container for the telephone should you have to return it.

For your reference:

Serial number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Name of Dealer: \_\_\_\_\_

**Customer Service Telephone Number:**

**OUTSIDE THE U.S.A. CALL**