### User's Manual for eTrak ETC100

### Handling and Carrying Precaution

eTrak devices contain Lithium ion battery that may cause fire if not handled properly. Do not crush, bend, or puncture the device.

# Charging Your Device

eTrak devices is designed to be charged using the included charging cradle. To charge your device:

- Connect the included USB cable to the back of the charging cradle
- Connect the other end of the USB cable to the included wall adapter
- Insert the wall adapter into an AC electrical outlet
- Insert your eTrak device into the charging cradle

The charging cradle may be powered by a computer USB port, but may not be compatible with some computer USB port. Also, the charging cradle may be powered by other USB wall adapters, but may not be compatible with some USB wall adapters.

The LED on the device will blink every few seconds to confirm that the device is being charged. Note that it may take up some time for the LED to start blinking if the battery is severely discharged.

If your device does not charge, **disconnect the wall adapter from the AC electrical outlet**, check the following:

- Inspect the conductors on the back of the device to make sure they are clean. Remove any obstructions.
- Inspect the conductors in the charging cradle to make sure they are clean. Remove any obstructions.

If the device still doesn't charge after the above steps, contact our Customer Support at 800-279-1261 or email us at Support@eTrak.com.

# Water Resistance

eTrak devices are water resistant, rating at IP54. Do not immerse the device in water. If the device gets wet, wipe it with a clean dry cloth and allow it to air-dry before using it again.

The charging cradle is not water resistant. If the cradle gets wet, unplug all cables. Use a dry cloth to wipe the cradle and allow the cradle to air-dry before using it again.

# **Repair and Modification**

eTrak devices do not have any serviceable parts. Do not attempt to modify or repair the eTrak device as doing so will void the warranty.

### **Battery Replacement**

The battery inside eTrak devices is not replacement. Do not attempt to replace the battery as doing so will void the warranty and may cause fire if battery is not handled properly.

### **Regulatory Statements**

eTrak device is assigned with a FCCID: P4M-DTW200D

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the eTrak device.
- Increase the separation between the equipment and the eTrak device.
- Connect the charging cradle into another electrical outlet away from the equipment that experiencing interference.
- Contact Customer Support at <u>Support@eTrak.com</u> for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the eTrak device.

In aircraft: eTrak devices may cause interference with the aircraft's electrical systems. Put your device into OFF MODE before entering the aircraft. Visit our support page at <u>www.eTrak.com/support</u> for information on how to put your device into OFF MODE.

Pacemakers: The Health Industry manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between an eTrak device and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep eTrak device more than 15 cm (6 inches) from the pacemaker.
- Should not carry eTrak device in a breast pocket.

Hearing aids: eTrak devices may interfere with some hearing aids. If such interference occurs, you may want to consult the hearing aid customer support to discuss alternatives.

Other medical devices: If you use any other medical device, consult the manufacturer of your device to determine if it is adequately shielded from radio frequency emission from eTrak device.

# **Contact Information**

Please visit <u>www.eTrak.com/support</u> for our online support, which includes:

- Frequently Asked Questions
- Troubleshooting Guide
- Video Tutorials

You can also contact our customer support team:

By Email:support@eTrak.comBy Phone:1-800-279-1261