

Certification Exhibit

FCC ID: P2SNTGR900IV3 IC: 4171B-R900IV3

FCC Rule Part: 15.247, 15.249 IC Radio Standards Specification: RSS-210

ACS Project Number: 11-0359

Manufacturer: Neptune Technology Group, Inc. Model: R900i SP

Manual



ARB UTILITY MANAGEMENT SYSTEMS WATER | ELECTRIC | GAS

R900i SP INSTALLATION AND MAINTENANCE GUIDE (DRAFT)

R900i SP Installation and Maintenance Guide

R900i SP Installation and Maintenance Guide

ARB UTILITY MANAGEMENT SYSTEMS WATER | ELECTRIC | GAS

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there

is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference

to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information

This equipment complies with the FCC RF radiation requirements for uncontrolled environments. To maintain compliance

with these requirements, the antenna and any radiating elements should be installed to ensure that a minimum separation distance of 20cm is maintained from the general population.

Professional Installation

In accordance with section 15.203 of the FCC rules and regulations, the MIU must be professionally installed by trained utility meter installers. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This radio transmitter (identify the device by certification number, or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

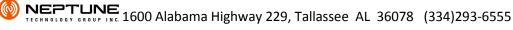
Le présent émetteur radio (identifier le dispositif par son numéro de certification ou son numéro de modèle s'il fait partie du matériel de catégorie I) a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.+

Manufacture	Model Number	Maximum Gain	Impedance
Neptune Technology Group	12527-xxx	OdBi	75 ohm

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Contents

R900i SP Inside and Pit Installation and Maintenance Guide v 1 Product Description



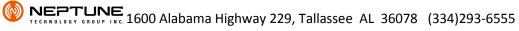


R900i SP Programming
RF Protocol Error Detection
RF Frequency Control Algorithm
RF Transmission Period and Randomness 2
2 Specifications
Electrical Specifications
Transmitter Specifications
Environmental Conditions
Functional Specifications
Dimensions and Weight
3 General Installation Guidelines
Tools and Materials
Safety and Preliminary Checks
4 Activating and Reading the R900i SP
How to Activate LCD Using the Light Sensor6
How to Read
Common Causes of Leaks
How to tell if water is in use
What to do if there is a leak
If continuous leak is repaired
If intermittent leak is repaired
Software
5 Installing the Inside Version
Prior to Installation
Storage
Contents
vi R900i SP Inside and Pit Installation and Maintenance Guide
Unpacking
Installing the R900i SP Inside Version MIU
New Meter Installation:
Retrofit Meter Installation:
Testing the R900i SP Inside Installation
Completing the R900i SP Inside Installation
Checklist
6 Installing the Pit Version
Prior to Installation
Storage
Unpacking
Installing the R900i SP Pit Version MIU16
New Meter Installation
Retrofit Meter Installation
Testing the R900i SP Pit Installation
Completing the R900i SP Pit Installation
7 Maintenance and Troubleshooting
Replacing the MIU Battery (R900i SP Inside Version) 19
Removing the Battery Assembly

NEPTUNE 1600 Alabama Highway 229, Tallassee AL 36078 (334)293-6555



Replacing the MIU Battery (R900i SP Pit Version)
Removing the Battery Assembly
Upgrading the R900i SP Antenna
Contact Information
Glossary
Index
R900i SP Inside and Pit Installation and Maintenance Guide vii
Figures
Figure Title Page
1 R900i SP Inside and Pit Versions1
2 R900i SP Diagram
3 R900i SP Inside and Pit Version Dimensions
4 Activating the LCD
5 R900i SP Inside Installation
6 R900i SP Pit Installation
7 Screwdriver in Tamper Nail
8 Sliding Battery over Antenna
9 Pushing in New Tamper Nail
10 Screwdriver in Seal Pin
11 Removing Battery from Hinges
12 Cutting the Battery Wires
13 Using Scotchlok to Splice Wires
14 Feeding Antenna Cable
15 Placing Washer on MIU
16 Connecting the Coaxial Cable.
17 Connecting the Plastic Connector
viii R900i SP Inside and Pit Installation and Maintenance Guide
Notes:
Figures R900i SP Inside and Pit Installation and Maintenance Guide ix
Tables
Table Title Page 1 Recommended Tools 5
2 Icons and Displays
3 Possible Leaks
4 Checklist for Leaks
5 Checklist Before Leaving Site
x R900i SP Inside and Pit Installation and Maintenance Guide
Notes:
Tables
R900i SP Inside and Pit Installation and Maintenance Guide 1
1 Product Description
This section provides a general description of the R900i SP register (subsequently
referred to R900i SP). The R900i SP by Neptune is an integrated
register that contains both the E-Coder and R900 technologies in one
register that collects meter reading data. It then transmits the data for collection by
reporter that concets meter reduing data. It then transmits the data for concettor by





the meter reader. A walk-by handheld, mobile unit, or fixed network receives the data and stores it to be downloaded into the utility billing system for processing. The R900i SP is easily installed and operates within an RF band which does not require an operating license. The R900i SP meets FCC regulations part 15.247 allowing higher output power and greater range. The R900i SP uses frequency-hopping spread spectrum technology to avoid RF interference and enhance security. The transmitted data is updated at 15-minute intervals and is transmitted every 14 seconds. A unique 10-digit MIU ID is included in the transmission of data. This allows the meter to be read by a walk-by handheld, mobile, or fixed network data collection units. The R900i SP is designed to offer advantages to utility organizations of all sizes:

- Increases meter reading accuracy
- Eliminates "hard to read" meters
- · Protects utility liability by increasing meter reader safety
- Requires no external wiring or programming
- Provides enhanced 8-digit AMR meter reading
- Provides proactive customer service benefits (leak, tamper and backflow detection)

Figure 1 R900i SP Inside and Pit Versions

Product Description

2 R900i SP Inside and Pit Installation and Maintenance Guide

R900i SP Programming

The R900i SP is NOT field-programmable. At the factory, each of the following items is programmed into the MIU:

• Serial number - Each MIU is given a unique 10-digit serial number/identification number.

• Time between MIU transmissions - The time between MIU transmissions is set for approximately 14 seconds. Custom time is not available.

• Meter size and change gear information.

RF Protocol Error Detection

The RF protocol is comprised of a header, data packet, and an error detection mechanism that reduces the erroneous data.

RF Frequency Control Algorithm

The MIU's frequency-hopping spread-spectrum has a sequence of at least 50 different channels for transmitting data. Associated with the 50 channels are 50 frequencies that can be pre-selected in a pseudo-random manner. These 50 frequencies are coded into the software.

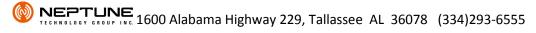
RF Transmission Period and Randomness

The random period generation uses the same random seed created for the channel definition to generate the transmission randomness. The randomness algorithm is defined so that no two consecutive transmissions from two MIUs will interfere with one another.

R900i SP Inside and Pit Installation and Maintenance Guide 3

2 Specifications

This section provides you with the specifications for the R900i SP. **Electrical Specifications**





Transmitter Specifications Environmental Conditions Functional Specifications Dimensions and Weight Power Lithium battery Transmit Period Every 14 seconds **Transmitter Channels 50** Channel Frequency 910-920 MHz Output Power Meets FCC Part 15.247 FCC Verification Part 15.247 Operating Temperature -22° to 149°F (-30° to 63°C) Storage Temperature -40° to 158°F (-40° to 70°C) Operating Humidity 0 to 95% Condensing Register Reading 8 digits (AMR) 9 digits (Visual) MIU ID 10 digits Dimensions Refer to Figure 2 and Figure 3 Weight Inside - 1.08 lbs. (490 grams) Pit - 1.38 lbs. (625 grams) Specifications 4 R900i SP Inside and Pit Installation and Maintenance Guide Figure 2 R900i SP Pit Dimensions Figure 3 R900i SP Inside Dimensions R900i SP Inside and Pit Installation and Maintenance Guide 5 **3** General Installation Guidelines This section describes tools, materials, and general installation information for the R900i SP. **Tools and Materials** Table 1 shows the recommended tools you may need to successfully install the ECoder) R900*i* or to replace the MIU's internal battery. Safety and Preliminary Checks Observe the following safety and preliminary checks before and during each installation: • Verify that you are at the location specified on the Site Work Order. Verify that the site is safe for you and your equipment. Notify the customer of your presence, and tell the customer that you will need access to the water meter. If the Site Work Order does not have an MIU ID number on it, write in the ID number(s) of the MIU you are about to install. If the Site Work Order already has an MIU ID number on it, verify that it matches the ID numbers on the MIU you are about to install. Some items may not apply to your specific installation, or the list may not contain all required tools or materials. **Table 1 Recommended Tools** Item Description/ Recommendation Use

Tool Kit Contains standard tools including:

Screwdrivers



- Hammer
- Pliers

Various installation procedures performed by the utility Flashlight Activating the MIU 6 R900i SP Inside and Pit Installation and Maintenance Guide

4 Activating and Reading the R900i SP

How to Activate LCD Using the Light Sensor

The light sensor is recessed under the small round hole near the center of the dial face. The hole is marked with a flashlight graphic (see figure). The light sensor activates the LCD display for several minutes when the unit is exposed to a light source. For example, a unit mounted in an inside location would turn on the LCD for several minutes after the room light is turned on. A unit mounted in an outside pit would turn on the LCD for several minutes after the pit lid is opened exposing the unit to daylight. If the LCD is currently off, the LCD may be reactivated by covering the dial plate with your hand for about two seconds. In bright sunlight, it may be necessary to close the cover or the pit lid momentarily. If the LCD does not reactivate as expected, try shining a flashlight on the light sensor.

Figure 4 Activating the LCD

light sensor

Activating and Reading the R900i SP

R900i SP Inside and Pit Installation and Maintenance Guide 7

How to Read

It is important to become familiar with the information available from the meter.

To identify this information the following icons and displays are helpful.

Table 2 Icons and Displays

Light Sensor, recessed under the small hole near the center of the faceplate of the R900i SP, supplies the power for the LCD panel (light activated).

Flow/Leak Indicator shows the direction of flow through the meter:

ON Water in use

OFF Water not in use.

Flashing Water is running slowly/low flow indication.

Leak indicator displays a possible leak:

OFF No leak indicated.

Flashing Intermittent leak indicated. Water used during at least 1/2 of the 15-minute intervals in the last 24 hours (96 15-minute

intervals in a 24-hour period).

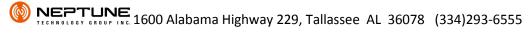
Continuous

ON

Continuous leak indicated. Water used during all 15-minute intervals in the last 24

hours.

Nine-digit LCD displays the meter reading in billing units of gallons or cubic feet.





Last three digits Testing units used for meter testing.

Fifth & Sixth

reading

digits

Reading units.

First **four** digits Typical billing digits.

Activating and Reading the R900i SP

8 R900i SP Inside and Pit Installation and Maintenance Guide

Common Causes of Leaks

If the leak indicator is flashing or continuously on, the R900i SP is indicating that a possible leak may exist. Leaks can result from various circumstances. To better help you identify a possible leak, the following table contains some common causes of leak problems that can occur.

Table 3 Possible Leaks

Possible Cause of Leak Intermittent

Leak

Continuous

Leak

Outside faucet, garden or sprinkler system leaking

Toilet valve not sealed properly

Toilet running

Faucet in kitchen or bathrooms leaking

Ice maker leaking

Soaker hose in use

Leak between the water meter and the house

Washing machine leaking

Dishwasher leaking

Hot water heater leaking

Watering yard for more than eight hours

Continuous pet feeder

Water-cooled air conditioner or heat pump

Filling a swimming pool

Any continuous use of water for 24 hours

Activating and Reading the R900i SP

R900i SP Inside and Pit Installation and Maintenance Guide 9

How to tell if water is in use

To determine if water is in use, complete the following steps:

1 Check the flow indicator by closely watching it for two minutes.

2 Determine the following conditions:

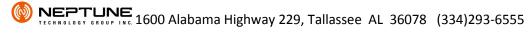
• If the arrow is Flashing, then water is running very slowly.

• If the arrow is continuously ON, water is running.

• If the arrow does not flash, water is not running.

What to do if there is a leak

The following checklist can be helpful if the R900i SP leak indicator shows a possible leak.





If continuous leak is repaired

If a continuous leak is found and repaired, complete the following steps:

1 Use no water for at least 15 minutes.

2 Check the leak icon.

3 If the leak is OFF, then a leak is no longer indicated.

If intermittent leak is repaired

If an intermittent leak is found and repaired, complete the following steps:

1 Check the leak icon after at least 24 hours.

2 If the leak has been correctly repaired, the leak icon changes

from Continuous ON to Flashing.

Software

A software update is required for EZRoute or RouteMAPS to interpret the advanced feature data communicated from the Neptune R900i SP.

Table 4 Checklist for Leaks

Check all faucets for possible leaks.

Check all toilets and toilet valves.

Check the ice maker and water dispenser.

Check the yard and surrounding grounds for a wet

spot or indication of a leaking pipe.

10 R900i SP Inside and Pit Installation and Maintenance Guide

5 Installing the Inside Version

This section describes storage and unpacking instructions, preliminary tests, tools, materials, site selection, and inside installation of theR900i SP version MIU.

Prior to Installation

Storage

Upon receipt, inspect shipping containers for damage, and inspect the contents of any damaged cartons prior to storage.

Once the inspection is complete, store the cartons in a clean, dry environment. The unit should be in sleep mode until it is exposed to light.

Unpacking

As with all precision electronic instruments, the R900i SP MIU should be handled carefully; however, no additional special handling is required. When shipped, the assembly is lying on its side. You should lift the assembly out of the box by the meter main case. Refrain from lifiting using the battery assembly. After unpacking the MIU, inspect it for damage. If the MIU appears to be damaged or proves to be defective upon installation, notify your Neptune Sales Representative. If one or more items requires reshipment, use the original cardboard box and packing material.

Figure 5 R900i SP Inside Installation

Installing the Inside Version

R900i SP Inside and Pit Installation and Maintenance Guide 11

Tools Needed

Table 1 on page -5 shows the recommended tools you need to successfully install



the R900i SP or replace the MIU's internal battery.

Site Selection

Installation and operation in moderate temperatures increase reliability and product life. See "Environmental Conditions" on page 3.

Follow these guidelines when selecting a location to install the R900i SP:

- The R900i SP must be installed in a vertical and upright position.
- The selected location should be clear of all obstructions.
- Some items may not apply to your specific installation, or the list may not contain all required tools or materials.

Installing the R900i SP Inside Version MIU

The following are steps for installation of the R900i SP inside version MIU.

New Meter Installation

1 The service line must be flushed prior to meter installation in order to remove debris in the line.

2 Place an electrical grounding strap on the service line, connecting

the inlet and outlet service lines on either side of the

meter setting.

3 Before installing the R900i SP meter, remove the thread

protectors and spud caps. Be sure that no debris enters the

meter during installation.

Some items may not apply to your specific installation or the list may not contain all required tools or materials.

Always follow your company's safety practices and installation guidelines when installing an R900i SP. Never perform an installation during a lightning storm or under excessively wet conditions.

- Suitable inlet and outlet meter valves and couplings/setters must be installed
- if they are not already present. Appropriate space must be allowed

in the line for the R900i SP meter laying length and two couple gaskets.

The pipe ends must be sufficiently aligned so that the coupling and ECoder) R900*i* meter threads can engage without binding or cross-threading.

Installing the Inside Version

12 R900i SP Inside and Pit Installation and Maintenance Guide

4 Place the coupling gaskets inside the coupling nuts and set the R900i SP meter in the line. The R900i SP

meter should be in the horizontal position with the register dial facing upward. The direction of flow marked on the meter must agree with the direction of water flow.

5 Start the coupling nuts by hand then use a wrench and tighten sufficiently to prevent leakage. Be careful not to cross-thread the connections.

6 Open the R900i SP meter outlet valve slowly. Open a down stream faucet and run enough water to dissipate entrained air and flush the line. While the faucet is open, check to see if the R900i SP meter is operating correctly. 7 Turn off the faucet and check the R900i SP meter installation



for leaks.

8 To activate the LCD and begin the MIU transmissions, use a small flashlight to activate the light sensor. The light sensor is recessed under a small hole near the center of the faceplate.
9 Test the installation as described in "Testing the ECoder) R900i Inside Installation" on page 13.

Retrofit Meter Installation:

10 Use a punch/screwdriver and hammer to punch out the tamper proof seal pin on the existing register head.

11 Remove the existing register by twisting counter-clockwise

12 Install the new R900i SP register head onto the meter

body in the desired orientation by twisting clockwise.

13 Test the installation as described in "Testing the ECoder) R900i Inside Installation" on page 13.

14 Snap the new tamper-proof seal pin to secure the register to the meter body.

The small hole is denoted on the faceplate by a flashlight symbol. Installing the Inside Version

R900i SP Inside and Pit Installation and Maintenance Guide 13

Testing the R900i SP Inside Installation

After the MIU has been installed, follow these steps to verify that the MIU is working properly.

1 Power up the handheld unit (HHU) test device to start the testing program provided.

2 When the R900i SP is installed correctly, its MIU ID# and a meter-reading appear on the HHU's display within one minute. Verify that this is the correct meter reading by comparing it to the meter's dial.

3 If a meter reading does not appear on the HHU's display, or the meter reading in the HHU's display is not the same as the reading on the meter's dial, do the following:

• Reactivate the MIU by using a flashlight to activate the photo sensor light.

• Verify the battery is connected.

• Test the installation again (repeat steps 1 and 2).

Completing the R900i SP Inside Installation

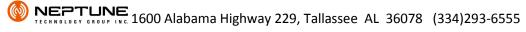
1 Read the MIU once more before leaving the site to ensure MIU is transmitting.

2 Make sure the appropriate ID# on the MIU has been assigned to the meter setting.

To avoid RF signal saturation of the HHU, position the receiver at least 2 to 3 feet from the MIU. In a densely saturated area, removing the antenna from the handheld can assist with readings.

A register reading of 8 digits will be returned.

The light sensor is located under a small recess near the center of the dial plate. This recess is denoted by a flashlight symbol on the dial plate.





All tags are provided to aid in the elimination of transcription errors.

Installing the Inside Version

14 R900i SP Inside and Pit Installation and Maintenance Guide Checklist

Checklist

Before leaving the installation site, be sure to:

Table 5 Checklist Before Leaving Site

Record MIU ID for each register.

Verify that you have followed all requirements of this

Quick Install Guide.

Verify that you have recorded all required information.

Clean up any installation debris.

Verify that the requirements of the site work order have been completed.

R900i SP Inside and Pit Installation and Maintenance Guide 15

6 Installing the Pit Version

This section describes storage and unpacking instructions, preliminary tests, tools, materials, site selection, and pit installation of theR900i SP version MIU.

Prior to Installation

Storage

Upon receipt, inspect shipping containers for damage and inspect the contents of any damaged cartons prior to storage.

The unit should be in sleep mode until it is exposed to light. The unit should not be transmitting until the box is opened and the unit is exposed to a light source. **Unpacking**

As with all precision electronic instruments, the R900i SP MIU should be handled carefully; however, no additional special handling is required.

After unpacking the MIU, inspect it for damage. If the MIU appears to be damaged

or proves to be defective upon installation, notify your Neptune Sales Representative.

If one or more items requires reshipment, use the original cardboard box and packing material.

Figure 6 R900i SP Pit Installation

Installing the Pit Version

16 R900i SP Inside and Pit Installation and Maintenance Guide

Tools Needed

Table 1 on page -5 shows the recommended tools you need to successfully install the R900i SP or replace the MIU's internal battery.

Site Selection

Installation and operation in moderate temperatures increase reliability and product life. See "Environmental Conditions" on page 3.

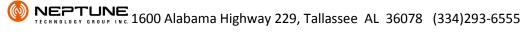
Follow these guidelines when selecting a location to install the R900i SP:

- The R900i SP must be installed in a vertical and upright position.
- The selected location should be clear of all obstructions.

• Some items may not apply to your specific installation or the list may not contain all required tools or materials.

Installing the R900i SP Pit Version MIU

The following are steps for installation of the R900i SP pit





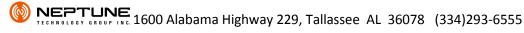
version MIU. New Meter Installation 1 The service line must be flushed prior to meter installation in order to remove debris in the line. 2 Place an electrical grounding strap on the service line connecting the inlet and outlet service lines on either side of the meter setting. 3 Before installing the R900i SP meter, remove the thread protectors and spud caps. Be sure that no debris enters the meter during installation. Some items may not apply to your specific installation or the list may not contain all required tools or materials. Always follow your company's safety practices and installation guidelines when installing an R900i SP. Never perform an installation during a lightning storm or under excessively wet conditions. Suitable inlet and outlet meter valves and couplings/setters must be installed if they are not already present. Appropriate space must be allowed in the line for the R900i SP meter laying length and two couple gaskets. The pipe ends must be sufficiently aligned so that the coupling and ECoder) R900*i* meter threads can engage without binding or cross-threading. Installing the Pit Version R900i SP Inside and Pit Installation and Maintenance Guide 17 4 Place the coupling gaskets inside the coupling nuts and set the R900i SP meter in the line. The R900i SP meter should be in the horizontal position with the register dial facing upward. The direction of flow marked on the meter must agree with the direction of water flow. 5 Start the coupling nuts by hand then use a wrench and tighten sufficiently to prevent leakage. Be careful not to cross-thread the connections. 6 Slowly open the R900i SP meter outlet valve slowly. Open a down stream faucet and run enough water to dissipate entrained air and flush the line. While the faucet is open, check to see if the R900i SP meter is operating correctly. 7 Turn off the faucet and check the R900i SP meter installation for leaks. 8 To activate the LCD and begin the MIU transmissions, use a small flashlight to activate the light sensor. The light sensor is recessed under a small hole near the center of the faceplate. 9 Test the installation as described in "Testing the ECoder) R900i Inside Installation" on page 13.

Retrofit Meter Installation:

10 Use a punch/screwdriver and hammer to punch out the tamper proof seal pin on the existing register head.

11 Remove the existing register by twisting counter-clockwise

12 Install the new R900i SP register head onto the meter





- body in the desired orientation by twisting clockwise.
- 13 Test the installation as described in "Testing the ECoder) R900i Inside Installation" on page 13.

14 Snap the new tamper-proof seal pin to secure the register to the meter body.

The small hole is denoted on the faceplate by a flashlight symbol. Installing the Pit Version

18 R900i SP Inside and Pit Installation and Maintenance Guide

Testing the R900i SP Pit Installation

After the MIU has been installed, follow these steps to verify that the MIU is working properly.

1 Power up the handheld unit (HHU) test device to start the testing program provided.

2 When the R900i SP is installed correctly, its MIU ID# and a meter-reading appears on the HHU's display within one minute. Verify that this is the correct meter reading by comparing it to the meter's dial.

3 If a meter reading does not appear on the HHU's display or the meter reading in the HHU's display is not the same as the reading on the meter's dial:

• Reactivate the MIU by using a flashlight to activate the photo sensor light.

• Verify the battery is connected.

• Test the installation again (repeat steps 1 and 2).

Completing the R900i SP Pit Installation

1 Read the MIU one more time before leaving the site to ensure MIU is transmitting.

2 Make sure the appropriate ID# on the MIU has been assigned to the meter setting.

To avoid RF signal saturation of the HHU, position the receiver at least 2 to 3 feet from the MIU. In a densely saturated area, removing the antenna from the handheld can assist with readings.

A register reading of 8 digits will be returned.

The light sensor is located under a small recess near the center of the dial plate. This recess is denoted by a flashlight symbol on the dial plate. All tags are provided to aid in the elimination of transcription errors. R900i SP Inside and Pit Installation and Maintenance Guide 19 7 Maintenance and Troubleshooting

7 Maintenance and Troubleshooting

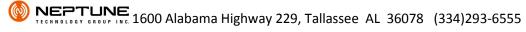
This section takes you through maintenance and troubleshooting procedures for the R900i SP. The first topic will guide you through the steps necessary to replace the battery that is in the main housing.

In addition, this section will guide you through some troubleshooting procedures for both a six-wheel and a four-wheel encoder.

Replacing the MIU Battery (R900i SP Inside Version)

Removing the Battery Assembly:

1 Remove the tamper nail by using a small flat-blade





screwdriver and hammer. The blade of the screwdriver needs to be 1/8" to 3/16" wide.

2 Place the end of the screwdriver in the center of the tamper nail as shown in Figure 7.

Figure 7 Screwdriver in Tamper Nail

3 Use the hammer to drive the screwdriver through the head of the tamper nail. The head of the tamper nail will shear off and the body of the tamper nail will fall out underneath the battery.

4 Pull up on the battery housing to unsnap the battery

5 Slide the battery pack up over the antenna shaft.

6 Snap in the new battery by sliding it down over the antenna (see Figure 8). Press down on the battery housing until you hear the snaps engage.

Figure 8 Sliding Battery over Antenna

Maintenance and Troubleshooting

20 R900i SP Inside and Pit Installation and Maintenance Guide 7 Push in a new tamper nail (see Figure 9) until it snaps in place. Use of a hammer or other device may be necessary to force the tamper nail into position.

8 Reactivate the R900i SP as described in Step 3 on page 13. For help on how to position and activate the MIU, refer to Step 8 on page 12.

Figure 9 Pushing in New Tamper Nail Replacing the MIU Battery (R900i SP Pit Version) Removing the Battery Assembly:

1 Remove the tamper seal pin by using a hammer and a screwdriver or a spring loaded punch to drive out the seal pin located in the tab at the bottom of the battery pack and register.

2 Place the end of the screwdriver or punch in the center of the seal pin as shown in figure Figure 10.

Figure 10 Screwdriver in Seal Pin

3 Use the hammer or punch to drive out the seal pin. The head of the seal pin will shear off, and the body of the seal pin will be underneath the register.

4 Pull up on the battery housing to remove the battery from hinges located on the register as shown in Figure 11.

Figure 11 Removing Battery from Hinges

Maintenance and Troubleshooting

R900i SP Inside and Pit Installation and Maintenance Guide 21 5 Cut the battery wires one at a time, as close to the battery housing as possible. See Figure 12.

Figure 12 Cutting the Battery Wires

6 Use Scotchlok to splice the wires from the new battery casing to the wires that were connected to the old battery casing. See

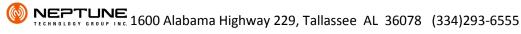




Figure 13.

Figure 13 Using Scotchlok to Splice Wires

7 Place the Scotchloks in the small compartments on each side of the register hinges.

8 Attach new battery pack to hinges and swing down into position.

Be careful not to pinch any wires during this procedure.

9 Push in new register seal pin until it snaps.

Maintenance and Troubleshooting

22 R900i SP Inside and Pit Installation and Maintenance Guide

Upgrading the R900i SP Antenna

1 Remove the pit lid from the pit box.

2 Unscrew the connector nut from the top of the connector housing on the existing whip antenna.

3 Remove the connector housing by turning it counter-clockwise ¼ turn to remove.

4 Remove the flat black rubber washer from the base of "F" connector.

5 Unscrew the whip antenna from the "F" connector.

6 Remove the through the lid antenna components from the plastic bag.

7 Feed the antenna cable and housing through the 1 ³/₄" hole in the meter pit lid. Slip the large plastic nut over the antenna cable and thread it onto the antenna assembly to secure it to the pit lid. (See Figure 14.)

8 Make sure the smooth side at top of threads on nut is facing upward.

Figure 14 Feeding Antenna Cable

9 Place the flat black rubber washer on the MIU around the male coax connection (See Figure 15.)

Figure 15 Placing Washer on MIU

10 Apply a coating of Novaguard around the base of the "F" connector and on the flat black rubber washer.

The existing pit lid will require a 1 ¾" diameter hole to be drilled or cut into the lid or the pit lid will have to be replaced w/ a lid that contains a hole. Maintenance and Troubleshooting

R900i SP Inside and Pit Installation and Maintenance Guide 23 11 Connect the coaxial cable connector to the "F" connector on the MIU/register housing. This connection should be handtight. (See Figure 16.)

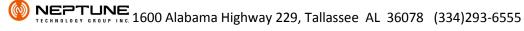
Figure 16 Connecting the Coaxial Cable

12 Make sure the washer is properly seated. Connect the plastic connector housing to the 3-lobed black plastic latch plate (See Figure 17).

Figure 17 Connecting the Plastic Connector

13 Slide the black conical-shaped gasket down the cable until it engages the connector housing. (See Figure 17.)

14 Tighten the connector nut onto the threaded portion of the





connector housing. This connection should be hand-tight. Do not use pliers. (See Figure 16.)

Contact Information

Within the United States, Neptune support is available Monday through Friday, 8:00 AM to 7:00 PM Eastern Standard Time, by telephone or fax.

To contact Technical Support by phone, call 1-800-647-4832. If all support technicians are helping other customers, your call is routed to the Neptune Support voice mail system. Please leave your name, the name of your company, your company's Personal Identification Number (PIN), and your telephone number. Calls are returned within normal business hours in the order they are received.

To contact Technical Support by fax, send a description of your problem to 1-334-283-7497. Please include on the fax cover sheet the best time of day for a support technician to contact you. To contact Technical Support by email, send your letter to the following address:

hhsupp@neptunetg.com

Maintenance and Troubleshooting Notes:

24 R900i SP Inside and Pit Installation and Maintenance Guide

R900i SP Inside and Pit Installation and Maintenance Guide G-1

Glossary

antenna (whip) The RF antenna that can be removed to upgrade to a through-the-lid antenna.

antenna (pit) The MIU antenna used for pit installations.

conical-shaped gasket The cone-shaped rubber gasket on antenna cable used to seal cable at top of connector housing.

connector housing The black plastic 1/4-turn connector used to waterproof antenna cable connection to pit MIU.

connector nut The black plastic nut used to depress conical-shaped gasket and seal antenna cable at the top of connector housing.

flat washer The washer used to seal cable connector housing to pit MIU.

light sensor The component located under the recess that is used to activate the LCD. (See Liquid Crystal Display.)

Liquid Crystal Display (LCD) The component where the meter reading and value-added icons are displayed.

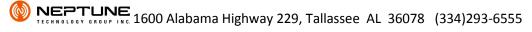
MIU Meter Interface Unit.

register read time The default time is once an hour for ProRead and 15 minute interval for E-Coder (ARB VII). Custom time is not available.

serial number A unique identification number given to each MIU at the factory. The default value is the last programmed plus one. Custom serial numbers

are not available.

tamper nail The small black plastic nail used to secure the battery pack to the Inside enclosure.





transmission time The time between MIU transmissions. The default is approximately fourteen (14) seconds. Custom time is not available. Glossary Notes: G-2 R900i SP Inside and Pit Installation and Maintenance Guide R900i SP Inside and Pit Installation and Maintenance Guide I-1 Index Α activate, light sensor 6 air conditioner, leaks 8 algorithm, RF frequency control 2 antenna pit 1 RF (whip) 1 В battery internal 5, 16 internal, basement 11 lithium 3 main housing 19 replace 19 battery housing 19, 20 С channel frequency 3 checklist, for Leaks 9, 14 common causes of leaks 8 conditions, environmental 3 contact, technical suppor 23 D damage basement version 10 in shipping 10, 15 pit version 15 dimensions 3 dimensions, basement and pit 4 dimensions, basement and pit drawing 4 dishwasher, leaks 8 Ε R900i SP description 1 dimensions 3 general description 1 install basement version 10 reading 6 serial number 2 software for advanced features 9



Specifications 3 specifications 3 storage, basement 10 storage, pit 15 tools and materials 5 R900i SP (continued) unpacking, basement version 10 unpacking, pit version 15 weight 3 electrical specifications 3 environmental conditions 3 F faceplate 17 faucet kitchen leaks 8 leaks 8 faucet, open 17 FCC verification 3 flashing, indicator 7 flashlight symbol 17 flow indicator 9 flow/leak indicator 7 frequency 2 **Functional specifications 3** G garden, leaks 8 general description 1 Н handheld unit test basementversion 13 test pit version 18 handling unpack pit version 15 unpacking basement version 10 heat pump, leaks 8 heating, leaks 8 hose, leaks 8 hot water, leaks 8 housing, battery 19, 20 L ice-maker, leaks 8 icon LCD 7 leak 7, 9 ight sensor 6 indicator

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flashing 7 flow/leak 7 I-2 R900i SP Inside and Pit Installation and Maintenance Guide inspect basement version 10 pit version 15 Install basement version 10-14 pit version 15-18, ??-22 install positioning basement version 11 positioning pit version 16 Installation preliminary checks 5 safety 5 site selection guidelines 11, 16 site selection, basement version 11 site selection, pit version 16 installation basement version 11 general information 5 pit version 16 Installing preparing for 8 intermittent leak 7,9 L LCD display 9-digit 7 activate 6 billing digits 7 reading units 7 LCD icon 7 LCD, definition 1 leak intermittent indicator 7 leak icon 7, 9 leaks common causes 8 found 9 intermittent 9 repaired 9 leaving the site basement version 13 pit version 18 Liquid Crystal Display 1



```
Μ
maintenance 19
materials
required basement version 11
required pit version 16
meter valves and couplings 16
MIU ID 1, 3
MIU ID number 5
MIU transmissions 2
MIU, definition 1
0
operating humidity 3
operating temperature 3
output power 3
Ρ
pet feeder, leaks 8
pit
antenna 1
possible leak
common causes 8
what to do 9
power, output 3
prior to installation
basement version 10
pit version 15
R
read R900i SP 6
reading, register 3
register reading 3
required tools 11
return of damaged unit 10, 15
RF antenna, whip 1
RF band, with R900i SP 1
RF Frequency 2
RF protocol, error detection 2
RF transmission 2
S
safety practices 11, 16
Scotchlok, to splice wires 21
sensor light 18
serial number 2
site
leaving, basement version 13
leaving, pit version 18
site selection 11, 16
slicing wires 21
```

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software, for advanced features 9 Index R900i SP Inside and Pit Installation and Maintenance Guide I-3 **Specifications** dimensions 3 electrical 3 encoder register interface 3 environmental conditions 3 functional 3 transmitter 3 weight 3 sprinkler, leaks 8 storage 10, 15 pit 10, 15 storage temperature 3 support, Neptune 23 swimming pool, leaks 8 Т tamper nail 1 tamper nail, for battery 19, 20 temperature, storage 3 testing basement version with HHU 13 pit version with HHU 18 testing the installation 19 toilet, leaks 8 tools and materials pit version 11, 16 recommended 11 transcription errors 13, 18 transmission randomness 2 transmission, RF 2 transmissions, MIU 2 transmit period 3 transmitter channels 3 **Transmitter specifications 3** troubleshooting 19 U unpacking basement version 10 pit version 15 W washing machine, leaks 8 water in use, determine 9 weight 3 whip, antenna 1

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wires, splice 21 Index I-4 R900i SP Inside and Pit Installation and Maintenance Guide Notes: Index

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