	fields.				
Log	This determines whether packets covered by this rule are logged. Select the desired action.				
	• Always - always log traffic considered by this rule, whether it matches or not. (This is useful when debugging your rules.)				
	• <b>Never</b> - never log traffic considered by this rule, whether it matches or not.				
	• <b>Match</b> - Log traffic only it matches this rule. (The action is determined by this rule.)				
	• Not Match - Log traffic which is considered by this rule, but does not match (The action is NOT determined by this rule.)				

## **Outgoing Rules (Outbound Services)**

This screen is displayed when the "Add" or "Edit" button for Outgoing Rules is clicked.

	Outbound Services
Service Action	Any(TCP)(TCP:1,65535)
LAN Users PC	Any  Select a PC
WAN Users	Any  Single/Start:
Log	Always 💌
	Save Cancel Back Help

#### Figure 46: Outbound Services Screen

#### **Data - Outbound Rules Screen**

Outbound Serv	ices			
Service	Select the desired Service or application to be covered by this rule. If the desired service or application does not appear in the list, you must define it using the "Services" menu option			
Action	<ul> <li>Select the desired action for packets covered by this rule:</li> <li>BLOCK always</li> <li>BLOCK by schedule, otherwise Allow</li> <li>ALLOW always</li> <li>ALLOW by schedule, otherwise Block</li> <li>Note:</li> <li>Any outbound traffic which is not blocked by rules you create will be allowed by the Default rule.</li> </ul>			

	<ul> <li>ALLOW rules are only useful if the traffic is already covered by a BLOCK rule. (That is, you wish to allow a subset of traffic which is currently blocked by another rule.)</li> <li>To define the Schedule used in these selections, use the "Schedule" screen.</li> </ul>
LAN Users	<ul> <li>Select the desired option to determine which PCs are covered by this rule:</li> <li>Any - All PCs are covered by this rule.</li> <li>Single PC - Only the selected PC is covered by this rule. If selected, you must select the PC.</li> <li>PC - If using Single PC above, select the PC or Server on your LAN which will be covered by this rule.</li> </ul>
WAN Users	<ul> <li>These settings determine which packets are covered by the rule, based on their source (WAN) IP address. Select the desired option:</li> <li>Any - All IP addresses are covered by this rule.</li> <li>Address range - If this option is selected, you must enter the "Start" and "Finish" fields.</li> <li>Single address - Enter the required address in the "Single/Start" fields.</li> </ul>
Log	<ul> <li>This determines whether packets covered by this rule are logged. Select the desired action.</li> <li>Always - always log traffic considered by this rule, whether it matches or not. (This is useful when debugging your rules.)</li> <li>Never - never log traffic considered by this rule, whether it matches or not.</li> <li>Match - Log traffic only it matches this rule. (The action is determined by this rule.)</li> <li>Not Match - Log traffic which is considered by this rule, but does not match (The action is NOT determined by this rule.)</li> </ul>

# **User-defined Services**

Services are used when creating Firewall Rules.

If you wish to create a firewall rule, but the required service is not listed in the "Service" list, you can use this feature to define the required service or services. Once created, these services will be listed in the "Service" list, and can be used when creating Firewall Rules.

User-defined Services					
User-defined Service List	Existing Services	1			
	Add Edit Delete				
		Help			

Figure 47: Add Services Screen

Data -	User	-defined	Services
--------	------	----------	----------

Services	
Existing Services	This lists any Services you have defined. If you have not defined any Services, this list will be empty.
	Once you define some services, they will be listed here, and also shown in the Service list used to create Firewall rules. (User-defined services are at the end of the list, after the pre-defined services.)
Add	Use this to open a sub-screen where you can add a new service.
Edit	To modify a service, select it, and then click this button.
Delete	Use this button to delete the selected service. You can delete any services you have defined.

# Add/Edit Service

This screen is displayed when the Add or Edit button on the Services screen is clicked.

Add/Edit Service					
Name: Type: Start Port: Finish Port:					
	Save Cancel				
	Back Help				

Figure 48 : Add/Edit Service

#### Data - Add/Edit Service

Services	
Name	If editing, this shows the current name of the Service. If adding a new service, this will be blank, and you should enter a suitable name.
Туре	Select the protocol used by the Service.
Start Port	Enter the beginning of the port range used by the Service.
Finish Port	Enter the end of the port range used by the Service.

# Options

This screen allows advanced users to enter or change a number of settings. For normal operation, there is no need to use this screen or change any settings.

An example *Options* screen is shown below.

Options	
Internet	Respond to Ping on Internet (WAN) Port
LIPpP	MTU Size: [1500] (Bytes, 1~1500)
	Advertisement Period: 30 (Minutes, 1~1440)
	Advertisement Time to Live: 4 (Hops, 1~255)
	Save Cancel Help

**Figure 49: Options Screen** 

#### **Data - Options Screen**

Internet	
Respond to Ping	• If checked, the Wireless Router will repond to Ping (ICMP) packets received from the Internet.
	• If not checked, Ping (ICMP) packets from the Internet will be ignored. Disabling this option provides a slight increase in security.
MTU Size	Enter a value between 1 and 1500.
	<b>Note:</b> MTU (Maximum Transmission Unit) size should only be changed if advised to do so by Technical Support.
UPnP	
UPnP	• UPnP (Universal Plug and Play) allows automatic discovery and configuration of equipment attached to your LAN. UPnP is by supported Windows ME, XP, or later.
	• If Enabled, this device will be visible via UPnP.
	• If Disabled, this device will not be visible via UPnP.
Advertisement Period	Enter the desired value, in minutes. The valid range is from 1 to 1440.
Advertisement Time to Live	Enter the desired value, in hops. The valid range is from 1 to 255.

# Schedule

This Schedule can be used for the Firewall Rules and the URL filter.

Schedule						
Schedule	Use 24 hour clock. On all day: 00:00 to 24:00					
			on an aay			1
	Day	Sess	ion 1	Sess	ion 2	
		Start	Finish	Start	Finish	
	Monday	00:00	12:00	12:00	24:00	
	Tuesday	00:00	12:00	12:00	24:00	
	Wednesday	00;00	12:00	12:00	24:00	
	Thursday	00:00	12:00	12:00	24:00	
	Friday	00:00	12:00	12:00	24:00	
	Saturday	00:00	12:00	12:00	24:00	
	Sunday	00:00	12:00	12:00	24:00	
Local Time	Time Zone: (GMT) Greenwich Mean Time : Edinburgh, London 💌					
	Adjust for Daylight Savings Time					
	□ Use this NTP Server					
	Current Time: 2004 05 00 12:51:00					
	Current nime. 2004-05-08 12.51.08					
				Save (	Cancel H	Help

Figure 50: Schedule Screen

Data -	Schedule	Screen
--------	----------	--------

Schedule	
Day	Each day of the week can scheduled independently.
Session 1 Session 2	Two (2) separate sessions or periods can be defined. Session 2 can be left blank if not required.
Start Time	Enter the start using a 24 hr clock.
Finish Time	Enter the finish time using a 24 hr clock.
Local Time	
Time Zone	In order to display your local time correctly, you must select your "Time Zone" from the list.
Adjust for Daylight Savings Time	If your region uses Daylight Savings Time, you must manually check "Adjust for Daylight Savings Time" at the beginning of the adjust- ment period, and uncheck it at the end of the Daylight Savings period.

Use this NTP Server	If you prefer to use a particular NTP server as the primary NTP server, check the checkbox "Use this NTP Server" and enter the Server's IP address in the fields provided If this setting is not enabled, the default NTP Servers are used.
Current Time	This displays the current time on the 802.11g ADSL VoIP Gateway, at the time the page is loaded.

# **Virtual Servers**

This feature, sometimes called *Port Forwarding*, allows you to make Servers on your LAN accessible to Internet users. Normally, Internet users would not be able to access a server on your LAN because:

- Your Server does not have a valid external IP Address.
- Attempts to connect to devices on your LAN are blocked by the firewall in this device.

The "Virtual Server" feature solves these problems and allows Internet users to connect to your servers, as illustrated below.



#### Figure 51: Virtual Servers

#### **IP Address seen by Internet Users**

Note that, in this illustration, both Internet users are connecting to the same IP Address, but using different protocols.

# To Internet users, all virtual Servers on your LAN have the same IP Address. This IP Address is allocated by your ISP.

This address should be static, rather than dynamic, to make it easier for Internet users to connect to your Servers.

However, you can use the *DDNS (Dynamic DNS)* feature to allow users to connect to your Virtual Servers using a URL, instead of an IP Address.

#### **Virtual Servers Screen**

- The "Virtual Servers" feature allows Internet Users to access PCs on your LAN.
- The PCs must be running the appropriate Server Software.

- For Internet Users, ALL of your Servers have the same IP address. This IP address is allocated by your ISP.
- To make it easier for Internet users to connect to your Servers, you can use the "DDNS" feature. This allows Internet users to connect to your Servers with a URL, rather than an IP address. This technology works even if your ISP allocates dynamic IP addresses (IP address is allocated upon connection, so it may change each time you connect).

Virtual Se	ervers
Servers	Web FTP E-Mail(POP3) E-Mail(SMTP) DNS Save changes before selecting another Server.
Properties	Enable PC (Server): Select a PC Save Cancel Help

Figure 52: Virtual Servers Screen

#### **Data - Virtual Servers Screen**

Servers	
Servers	This lists a number of common Server types. If the desired Server type is not listed, you can create a Firewall Rule to achieve the same effect as the Virtual Server function.
Properties	
Enable	Use this to Enable or Disable support for this Server, as required.
	If Enabled, you must select the PC to which this traffic will be sent.
PC (Server)	Select the PC for this Server. The PC must be running the appropriate Server software.



For each entry, the PC must be running the appropriate Server software. If the desired Server type is not listed, you can define your own Servers, using the Firewall Rules.

#### **Connecting to the Virtual Servers**

Once configured, anyone on the Internet can connect to your Virtual Servers. They must use the Internet IP Address (the IP Address allocated to you by your ISP). e.g.

http://203.70.212.52 ftp://203.70.212.52

It is more convenient if you are using a Fixed IP Address from your ISP, rather than Dynamic. However, you can use the *Dynamic DNS* feature to allow users to connect to your Virtual Servers using a URL, rather than an IP Address.

#### Note:

From the Internet, ALL Virtual Servers have the IP Address allocated by your ISP.

# VolP

To use the VoIP feature requires the following:

• Standard Phone

A standard analogue Phone must be connected to the Phone socket.

• VoIP (SIP Server) Account

Generally, you will need a SIP Server account from a VoIP service provider. The account details should include the SIP Register address, SIP Proxy address, SIP register port, SIP Proxy port, username, password and telephone number. (Many providers use the same proxy server for both Proxy and Register.)

- VoIP Configuration
  - Your VoIP service provider may perform the configuration for you.
  - If not, refer to the following sections, which describe how to configure the Wireless VoIP Gateway.

Refer to *Chapter 7 - Operation and Status* for details on using VoIP once configuration has been completed.

## **VoIP Setup Screen**

The VoIP setup screen is not on the menu; the VoIP link on the menu displays the *VoIP Status* screen, described later in this chapter.

#### To view the VoIP Setup Screen:

1. Connect to the 802.11g ADSL VoIP Gateway using its IP address and the path to the VoIP Setup screen (/set\_voip.htm). For example, if the default IP address has not been changed, use the following:

http://192.168.0.1/set\_voip.htm

 You will see the VoIP Settings screen, like the example below. This screen allows input of the data necessary to establish a connection to the SIP Server.
 Note that the Line 2 settings are the same as Line 1, only Line 1 is shown below.

Note that the Line 2 settings are the same as Line 1; only Line 1 is shown below.

VolP Sett	ings			
Local Service	SIP Local Port	5060		
	Codec.	6.711	*	
SIP - Line 1	Enable Line	+1 ress		
	SIP Proxy Port		5060	
	SIP Register Address.	ddress.		
	SIP Register P	ort	5060	
	Register Expiry Time:	Time:	1200	(seconds)
	User Name:			
	Password.			
Telephone Number:		UNAVAIL	ABLE	
	Display Name:		UNAVAIL	ARI F

Figure 53: VoIP Settings

Von Oottinge	
Local Service	
SIP Local Port	This port is used for peer-to-peer (direct) connections to another device, when no SIP server is used.
	Normally, this should be left at the default value. Any other devices you wish to connect to must use the same port number.
SIP - Line 1 & Line	2
Enable Line1	Check this if you wish to connect to a SIP Server. If enabled, you must provide the following data.
SIP Proxy address	Enter the address of the SIP Proxy (Server) used by your VoIP provider.
SIP Proxy port	Enter the port used for connections to the Server above.
SIP register ad- dress	Enter the address of the SIP Register (Server) used by your VoIP provider. This may be the same server as the "Proxy" above.
SIP register port	Enter the port used for "Register" connections to the Server above.
Register Expiry Time	This sets the "Idle Timeout" for the SIP Server Login. An Idle connec- tion will be terminated after this time period. Enter the desired value.
User Name	Enter the login name for connections to the SIP Server.
Password	Enter the password associated with the login name above.
Telephone Number	Enter the telephone number provided to you by the Vo IP Service provider. If you have a range of numbers, enter the number you wish to use for this line.
Display Name	This name is used by the SIP Server, and may be visible to callers.

#### **VoIP Settings**

# **VoIP Status Screen**

This screen allows you to check the status of the connection to the SIP Server. It is accessed via the *VoIP* link on the *Advanced* menu. Status information for each line is shown.

VolP Status		
Line 1	VoIP Status:	Enabled
	Line Status:	OFF
	Display Name:	Ron
	Telephone Number:	2222222
	Registration Status:	Idle

Figure 54: VoIP Status Screen

#### **VoIP Status**

Line 1 & Line 2	
VoIP Status	This indicates if VoIP is enabled or disabled.
Line Status	Sometimes called "Hook Status"; this indicates the status on the telephone line. ON indicates the receiver is "on-the-hook", while OFF indicates the receiver is "off-the-hook".
Display Name	This is the name you chose when you first opened your account. Your "Display Name" will be visible to other individuals with caller ID. If your display name appears as "UNAVAILABLE", either your VoIP account has not been established or your router has been unable to connect to the VoIP Server.
Telephone Number	The telephone number associated with this line. This is the tele- phone number other people will use when they call you. This number was assigned to you when you first established your account. Each line can have a different telephone number. If this displays "UNAVAILABLE", either your VoIP account has not been established or this device was unable to connect to the SIP server.
Registration Status	This shows the status of the connection to the SIP Server. When your router has successfully connected, the status will be dis- played as "Success". However, if you do not have VoIP account or if the router could not connect to the VoIP server, the status will be displayed as "Idle".

# **PSTN Settings Screen**

This screen has some additional settings related to the use of the PSTN line, assuming the PSTN line is connected, which is strongly recommended.

PSTN Settings		
PSTN Relay	PSTN Prefix: *	
	PSTN Fixed Relay	
	Tel. No. 1:	
	Tel. No. 2:	
	Tel. No. 3:	
	Tel. No. 4:	
	These numbers are always sent via PSTN.	
PSTN Rollover	Use PSTN for all calls if VoIP is unavailable.	
	Note:	
	VoIP numbers may not function when using PSTN.	
	Save Cancel Help	

Figure 55: PSTN Screen

#### **PSTN Settings**

PSTN Relay		
PSTN Prefix	The PSTN Relay allow certain calls to be diverted to the PSTN link, even though VoIP is working properly.	
	This PSTN prefix means that any number beginning with this prefix will be diverted to PSTN (the prefix itself is deleted, then the remainder of the number is dialed via PSTN).	
	• If the prefix is a single character, that character must be *	
	• If the prefix is multiple characters, all characters after the 1 <sup>st</sup> character must be digits. The 1 <sup>st</sup> char character can be * or a digit.	
	<b>Note:</b> When dialing, do not wait for a $2^{nd}$ dial tone for the PSTN; there is no $2^{nd}$ dial tone. Just dial the PSTN prefix and the desired phone number.	
PSTN Fixed Relay	This provides another method of diverting calls to the PSTN link. Any Telephone numbers listed in this table will always be dialed via PSTN.	
	This feature should be used to direct emergency numbers to the PSTN.	
PSTN Rollover		
Use PSTN	If enabled, then when VoIP is unavailable, all calls from the handset will be sent via PSTN. (This is the same effect as occurs when the power is off.) However, note that VoIP phone numbers (beginning with are often unreachable via PSTN.	
	Normally, this setting should be <b>Enabled</b> .	

# Chapter 6 Advanced Administration



This Chapter explains the settings available via the "Administration" section of the menu.

# **Overview**

Normally, it is not necessary to use these screens, or change any settings. These screens and settings are provided to deal with non-standard situations, or to provide additional options for advanced users.

The available settings and features are:

PC Database	This is the list of PCs shown when you select the "DMZ PC" or a "Virtual Server". This database is maintained automatically, but you can add and delete entries for PCs which use a Fixed (Static) IP Address.
Config File	Backup or restore the configuration file for the 802.11g ADSL VoIP Gateway. This file contains all the configuration data.
Logging & Email	View or clear all logs, set E-Mailing of log files and alerts.
Diagnostics	Perform a Ping or DNS Lookup.
Remote Admin	Allow settings to be changed from the Internet
Routing	Only required if your LAN has other Routers or Gateways.
Upgrade Firmware	Upgrade the Firmware (software) installed in your 802.11g ADSL VoIP Gateway.

# PC Database

The PC Database is used whenever you need to select a PC (e.g. for the "DMZ" PC).

- It eliminates the need to enter IP addresses.
- Also, you do not need to use fixed IP addresses on your LAN.

However, if you do use a fixed IP address on some devices on your LAN, you should enter details of each such device into the PC database, using the PC Database screen.

#### **PC Database Screen**

An example *PC Database* screen is shown below.

P	C Database	
	DHCP Clients are automatically added and updated. If not listed, try restarting the PC.	
	PCs using a Fixed IP address can be added and delete	i below.
	Known PCs arian-hsu 192.168.0.2 (LAN) 00:20:ED:29:08:E4 (DHCP)	< Add Name: IP Address:
	Delete	Refresh Generate Report
		Advanced Administration Help

Figure 56: PC Database

- PCs which are "DHCP Clients" are automatically added to the database, and updated as required.
- By default, non-Server versions of Windows act as "DHCP Clients"; this setting is called "Obtain an IP Address automatically".
- The 802.11g ADSL VoIP Gateway uses the "Hardware Address" to identify each PC, not the name or IP address. The "Hardware Address" can only change if you change the PC's network card or adapter.
- This system means you do NOT need to use Fixed (static) IP addresses on your LAN. However, you can add PCs using Fixed (static) IP Addresses to the PC database if required.

Known PCs	This lists all current entries. Data displayed is <i>name (IP Address) type</i> . The "type" indicates whether the PC is connected to the LAN.
Name	If adding a new PC to the list, enter its name here. It is best if this matches the PC's "hostname".
IP Address	Enter the IP Address of the PC. The PC will be sent a "ping" to deter- mine its hardware address. If the PC is not available (not connected, or not powered On) you will not be able to add it.
Buttons	
Add	This will add the new PC to the list. The PC will be sent a "ping" to determine its hardware address. If the PC is not available (not connected, or not powered On) you will not be able to add it.
Delete	<ul><li>Delete the selected PC from the list. This should be done in 2 situations:</li><li>The PC has been removed from your LAN.</li><li>The entry is incorrect.</li></ul>
Refresh	Update the data on screen.
Generate Report	Display a read-only list showing full details of all entries in the PC database.
Advanced Administration	View the Advanced version of the PC database screen - <i>PC Database</i> ( <i>Admin</i> ). See below for details.

Data - PC Database Screen

# PC Database - Advanced

This screen is displayed if the "Advanced Administration" button on the *PC Database* is clicked. It provides more control than the standard *PC Database* screen.

PC	Contrabase - Advanced
	Any PC may be added, edited or deleted. If adding a PC which is not connected and On, you must provide the MAC (hardware) address
	Known PCs
	arian-hsu 192.168.0.2 (LAN) 00:20:ED:29:08:E4 (DHCP)
	Edit Delete
	PC Properties
	Name:     IP Address:        • Automatic (DHCP Client)       • DHCP Client - reserved IP address: 192,168,0       • Fixed IP address (set on PC):       •
	MAC Address:  Automatic discovery (PC must be available on LAN) MAC address is
	Add as New Entry Update Selected PC Clear Form
	Refresh Generate Report Standard Screen Help

Figure 57: PC Database (Admin)

#### Data - Advanced PC Database

Known PCs	This lists all current entries. Data displayed is <i>name (IP Address) type</i> . The "type" indicates whether the PC is connected to the LAN.
PC Properties	
Name	If adding a new PC to the list, enter its name here. It is best if this matches the PC's "hostname".
IP Address	<ul> <li>Select the appropriate option:</li> <li>Automatic - The PC is set to be a DHCP client (Windows: "Obtain an IP address automatically"). The 802.11g ADSL VoIP Gateway will allocate an IP address to this PC when requested to do so. The IP address could change, but normally won't.</li> <li>DCHP Client - Reserved IP Address - Select this if the PC is set to be a DCHP client, and you wish to guarantee that the 802.11g ADSL VoIP Gateway will always allocate the same IP Address to this PC. Enter the required IP address.</li> <li>Fixed IP Address - Select this if the PC is using a Fixed (Static) IP address. Enter the IP address allocated to the PC. (The PC itself)</li> </ul>

MAC Address	<ul> <li>Select the appropriate option</li> <li>Automatic discovery - Select this to have the 802.11g ADSL VoIP Gateway contact the PC and find its MAC address. This is only possible if the PC is connected to the LAN and powered On.</li> <li>MAC address is - Enter the MAC address on the PC. The MAC address is also called the "Hardware Address", "Physical Address", or "Network Adapter Address". The 802.11g ADSL VoIP Gateway uses this to provide a unique identifier for each PC. Because of this, the MAC address can NOT be left blank.</li> </ul>
Buttons	
Add as New Entry	Add a new PC to the list, using the data in the "Properties" box. If "Automatic discovery" (for MAC address) is selected, the PC will be sent a "ping" to determine its hardware address. This will fail unless the PC is connected to the LAN, and powered on.
Update Selected PC	Update (modify) the selected PC, using the data in the "Properties" box.
Clear Form	Clear the "Properties" box, ready for entering data for a new PC.
Refresh	Update the data on screen.
Generate Report	Display a read-only list showing full details of all entries in the PC database.
Standard Screen	Click this to view the standard <i>PC Database</i> screen.

# **Config File**

This feature allows you to download the current settings from the 802.11g ADSL VoIP Gateway, and save them to a file on your PC.

You can restore a previously-downloaded configuration file to the 802.11g ADSL VoIP Gateway, by uploading it to the 802.11g ADSL VoIP Gateway.

This screen also allows you to set the 802.11g ADSL VoIP Gateway back to its factory default configuration. Any existing settings will be deleted.

An example *Config File* screen is shown below.

Config File		
Backup Config	Save a Copy of Current Settings	
Restore Config	Restore Saved Settings from a File Browse Restore Restore	
Default Config	Revert to Factory Default Settings Factory Defaults Hel	q

Figure 58: Config File Screen

#### Data - Config File Screen

Backup Config	Use this to download a copy of the current configuration, and store the file on your PC. Click <i>Download</i> to start the download.
Restore Config	This allows you to restore a previously-saved configuration file back to the 802.11g ADSL VoIP Gateway.
	Click <i>Browse</i> to select the configuration file, then click <i>Restore</i> to upload the configuration file.
	WARNING !
	Uploading a configuration file will destroy (overwrite) ALL of the existing settings.
Default Config	Clicking the <i>Factory Defaults</i> button will reset the 802.11g ADSL VoIP Gateway to its factory default settings.
	WARNING !
	This will delete ALL of the existing settings.

### Logs

The Logs record various types of activity on the 802.11g ADSL VoIP Gateway. This data is useful for troubleshooting, but enabling all logs will generate a large amount of data and adversely affect performance.

Since only a limited amount of log data can be stored in the 802.11g ADSL VoIP Gateway, log data can also be E-mailed to your PC. Use the *E-mail* screen to configure this feature.

Logs	
Logs	Current time: 2002-09-08 14:54:00
	Sun, 2002-09-08 12:00:21 - Starting Voice Sun, 2002-09-08 12:00:00 - Router start up Sun, 2002-09-08 14:46:37 - Initialize LCP. Sun, 2002-09-08 14:46:38 - LCP is allowed to Sun, 2002-09-08 14:47:37 - Initialize LCP. Sun, 2002-09-08 14:48:37 - Initialize LCP. Sun, 2002-09-08 14:48:37 - LCP is allowed to Sun, 2002-09-08 14:49:38 - Initialize LCP. Sun, 2002-09-08 14:49:38 - LCP is allowed to Sun, 2002-09-08 14:50:38 - LCP is allowed to Sun, 2002-09-08 14:50:38 - LCP is allowed to Sun, 2002-09-08 14:51:38 - LCP is allowed to Sun, 2002-09-08 14:52:38 - Initialize LCP. <b>V</b> <b>Refresh</b> Clear Log Send Log
Include in Log	<ul> <li>Attempted access to blocked sites</li> <li>Connections to the Web-based interface of this Router</li> <li>Router operation (start up, get time etc)</li> <li>Known DoS attacks and Port Scans</li> </ul>
Syslog	<ul> <li>Disable</li> <li>Broadcast on LAN</li> <li>Send to this Syslog Server:</li> </ul>
	Save Cancel Help

Figure 59: Logs Screen

#### Data - Logs Screen

Logs		
Current Time	The current time on the 802.11g ADSL VoIP Gateway is displayed.	
Log Data	Current log data is displayed in this panel.	
Buttons	<ul> <li>There are three (3) buttons</li> <li>Refresh - Update the log data.</li> <li>Clear Log - Clear the log, and restart it. This makes new messages easier to read.</li> <li>Send Log - E-mail the log immediately. This is only functional</li> </ul>	
	• <b>Send Log</b> - E-mail the log immediately. This is only functional if the <i>E-mail</i> screen has been configured.	

Logs	
Include (Checkboxes)	Use these checkboxes to determine which events are included in the log. Checking all options will increase the size of the log, so it is good practice to disable any events which are not really re- quired.
	• Attempted access to blocked sites - If checked, attempted Internet accesses which were blocked are logged.
	• Connections to the Web-based interface of this Router - If checked, this will log connections TO this Router, rather than through this Router to the Internet.
	• <b>Router operation</b> - If checked, other Router operations (not covered by the selections above) will be logged.
	• Known DoS attacks and Port Scans - If checked, Denial of Service attacks, as well as port scans, will be logged.
Syslog	
Disable	Data is not sent to a Syslog Server.
Broadcast on LAN	The Syslog data is broadcast, rather than sent to a specific Syslog server. Use this if your Syslog Server does not have a fixed IP address.
Syslog	If your Syslog server has a fixed IP address, select this option, and enter the IP address of your Syslog server.

# E-mail

This screen allows you to E-mail Logs and Alerts. A sample screen is shown below.

E-Mail	
E-mail Notification	□ Turn E-mail Notification On
	Send to this E-mail Address:
	Outgoing (SMTP) Mail Server:
	□ My SMTP Mail Server requires authentication
	User Name:
	Password:
E-mail Alerts	Send E-Mail alerts immediately
	If a DoS attack is detected.
	☑ If a Port Scan is detected.
	If someone attempts to access a blocked site.
E-mail Logs	Send Logs According to this Schedule
	Hourly
	Day 🖉
	Time 📃 @ a.m. @ p.m.
	Save Cancel Help

Figure 60: E-mail Screen

E-Mail Notification	
Turn E-mail Notifi- cation on	Check this box to enable this feature. If enabled, the E-mail address information (below) must be provided.
Send to this E-mail address	Enter the E-mail address the Log is to be sent to. The E-mail will also show this address as the Sender's address.
Outgoing (SMTP) Mail Server	Enter the address or IP address of the SMTP (Simple Mail Transport Protocol) Server you use for outgoing E-mail.
My SMTP Mail Server requires authentication	To stop spanners, many SMTP mail servers require you to log in to send mail. In this case, enable this checkbox, and enter the login information (User name and Password) in the fields below.
User Name	If you have enabled "My SMTP Mail Server requires authentication" above, enter the User Name required to login to your SMTP Server.
Password	If you have enabled "My SMTP Mail Server requires authentication" above, enter the password required to login to your SMTP Server.

#### Data - E-mail Screen

E-mail Alerts	
Send E-mail alerts immediately	<ul> <li>You can choose to have alerts E-mailed to you, by checking the desired checkboxes. The Broadband ADSL Router can send an immediate alert when it detects a significant security incident such as</li> <li>A known hacker attack is directed at your IP address</li> <li>A computer on the Internet scans your IP address for open ports</li> <li>Someone on your LAN (Local Area Network) tries to visit a blocked site.</li> </ul>
E-mail Logs	
Send Logs	<ul> <li>Select the desired option for sending the log by E-mail.</li> <li>Never (default) - This feature is disabled; Logs are not sent.</li> <li>When log is full - The time is not fixed. The log will be sent when the log is full, which will depend on the volume of traffic.</li> <li>Hourly, Daily, Weekly The log is sent on the interval specified.</li> <li>If Daily is selected, the log is sent at the time specified. Select the time of day you wish the E-mail to be sent.</li> <li>If Weekly is selected, the log is sent once per week, on the specified day, at the specified time. Select the day and the time of day you wish the E-mail to be sent.</li> </ul>
	If the log is full before the time specified to send it, it will be sent regardless of the day and time specified.

# **Diagnostics**

This screen allows you to perform a "Ping" or a "DNS lookup". These activities can be useful in solving network problems.

An example *Network Diagnostics* screen is shown below.

Network Diagnostics		
Ping	IP Address: Ping	
DNS Lookup	Internet Name: Lookup	
	IP address:	
	DNS Server:	
Routing	Display the Routing Table	
	Display	
	Help	

Figure 61: Network Diagnostics Screen

#### **Data - Network Diagnostics Screen**

Ping	
Ping this IP Address	Enter the IP address you wish to ping. The IP address can be on your LAN, or on the Internet. Note that if the address is on the Internet, and no connection currently exists, you could get a "Timeout" error. In that case, wait a few seconds and try again.
Ping Button	After entering the IP address, click this button to start the "Ping" procedure. The results will be displayed in the <i>Ping Results</i> pane.
DNS Lookup	
Internet name	Enter the Domain name or URL for which you want a DNS (Domain Name Server) lookup. Note that if the address in on the Internet, and no connection currently exists, you could get a "Timeout" error. In that case, wait a few seconds and try again.
Lookup Button	After entering the Domain name/URL, click this button to start the "DNS Lookup" procedure.
Routing	
Display	Click this button to display the internal routing table. This information can be used by Technical Support and other staff who understand Routing Tables.

# **Remote Administration**

If enabled, this feature allows you to manage the 802.11g ADSL VoIP Gateway via the Internet.

Remote Administration	
Remote Administration	Enable Remote Management     Current IP Address:
Access Permission	Port Number: 8080 Allow Remote Access By:
	Only This Computer:
	To

Figure 62: Remote Administration Screen

#### **Data - Remote Administration Screen**

Remote Administration		
Enable Remote Management	Check to allow administration/management via the Internet. (To connect, see below).	
	If Disabled, this device will ignore Administration connection at- tempts from the Internet.	
Current IP Address	This is the current address you will use when accessing this device from the Internet. To connect, see details and an example below.	
Port Number	Enter a port number between 1 and 65535. The default for HTTP (Web) connections is port 80, but using port 80 will prevent the use of a Web "Virtual Server" on your LAN. So using a different port number is recommended. The default value is 8080.	
	The port number must be specified in your Browser when you connect. See the following section for details.	
Access Permission	l de la construcción de la constru	
Allow Remote Access	<ul> <li>Select the desired option.</li> <li>Everyone - allow access by everyone on the Internet.</li> <li>Only This Computer - allow access by only one IP address. Enter the desired IP address.</li> <li>IP Address Range - allow access from a range of IP addresses on the Internet. Enter a beginning and ending IP address to define the allowed range.</li> <li>For security, you should restrict access to as few external IP addresses as practical.</li> </ul>	

#### To connect from a remote PC via the Internet

- 1. Ensure your Internet connection is established, and start your Web Browser.
- In the "Address" bar, enter "HTTP://" followed by the Internet IP Address of the 802.11g ADSL VoIP Gateway. If the port number is not 80, the port number is also required. (After the IP Address, enter ":" followed by the port number.) e.g.

HTTP://123.123.123.123:8080

This example assumes the WAN IP Address is 123.123.123.123, and the port number is 8080.

3. You will then be prompted for the login name and password for this device.

# Routing

#### Overview

- If you don't have other Routers or Gateways on your LAN, you can ignore the "Routing" page completely.
- If the 802.11g ADSL VoIP Gateway is only acting as a Gateway for the local LAN segment, ignore the "Routing" page even if your LAN has other Routers.
- If your LAN has a standard Router (e.g. Cisco) on your LAN, and the 802.11g ADSL VoIP Gateway is to act as a Gateway for all LAN segments, enable RIP (Routing Information Protocol) and ignore the Static Routing table.
- If your LAN has other Gateways and Routers, and you wish to control which LAN segments use each Gateway, do NOT enable RIP (Routing Information Protocol). Configure the Static Routing table instead. (You also need to configure the other Routers.)
- If using Windows 2000 Data center Server as a software Router, enable RIP on the 802.11g ADSL VoIP Gateway, and ensure the following Windows 2000 settings are correct:
  - Open Routing and Remote Access
  - In the console tree, select *Routing and Remote Access*, [server name], IP Routing, RIP
  - In the "Details" pane, right-click the interface you want to configure for RIP version 2, and then click "Properties".
  - On the "General" tab, set *Outgoing packet protocol* to "RIP version 2 broadcast", and *Incoming packet protocol* to "RIP version 1 and 2".

# **Routing Screen**

The routing table is accessed by the Routing link on the Administration menu.

#### Using this Screen

Generally, you will use either RIP (Routing Information Protocol) OR the Static Routing Table, as explained above, although is it possible to use both methods simultaneously.

#### Static Routing Table

- If RIP is not used, an entry in the routing table is required for each LAN segment on your Network, other than the segment to which this device is attached.
- The other Routers must also be configured. See *Configuring Other Routers on your LAN* later in this chapter for further details and an example.

Routing	
RIP	RIP Direction None
	RIP Version RIP-1
Static Routing	Static Routing Table Entries
	Add Edit Delete
	Save Cancel Help

Figure 63: Routing Screen

#### **Data - Routing Screen**

RIP		
<b>RIP Direction</b>	Select the desired RIP Direction.	
<b>RIP Version</b>	Choose the RIP Version for the Server.	
Static Routing		
Static Routing Table Entries	<ul> <li>This list shows all entries in the Routing Table.</li> <li>This area shows details of the selected item in the list.</li> <li>Change any the properties as required, then click the "Edit" button to save the changes to the selected entry.</li> </ul>	
Buttons		
Add	Add a new entry to the Static Routing table, using the data shown in the "Properties" area on screen. The entry selected in the list is ignored, and has no effect.	
Edit	Update the current Static Routing Table entry, using the data shown in the table area on screen.	
Delete	Delete the current Static Routing Table entry.	
Save	Save the RIP setting. This has no effect on the Static Routing Table.	

#### **Configuring Other Routers on your LAN**

It is essential that all IP packets for devices not on the local LAN be passed to the 802.11g ADSL VoIP Gateway, so that they can be forwarded to the external LAN, WAN, or Internet. To achieve this, the local LAN must be configured to use the 802.11g ADSL VoIP Gateway as the *Default Route* or *Default Gateway*.

#### Local Router

The local router is the Router installed on the same LAN segment as the 802.11g ADSL VoIP Gateway. This router requires that the *Default Route* is the 802.11g ADSL VoIP Gateway itself. Typically, routers have a special entry for the *Default Route*. It should be configured as follows.

Destination IP Address	Normally 0.0.0, but check your router documentation.
Network Mask	Normally 0.0.0, but check your router documentation.
Gateway IP Address	The IP Address of the 802.11g ADSL VoIP Gateway.
Metric	1

#### Other Routers on the Local LAN

Other routers on the local LAN must use the 802.11g ADSL VoIP Gateway's *Local Router* as the *Default Route*. The entries will be the same as the 802.11g ADSL VoIP Gateway's local router, with the exception of the *Gateway IP Address*.

- For a router with a direct connection to the 802.11g ADSL VoIP Gateway's local Router, the *Gateway IP Address* is the address of the 802.11g ADSL VoIP Gateway's local router.
- For routers which must forward packets to another router before reaching the 802.11g ADSL VoIP Gateway's local router, the *Gateway IP Address* is the address of the intermediate router.



# Static Routing - Example

Figure 64: Routing Example

#### For the 802.11g ADSL VoIP Gateway's Routing Table

For the LAN shown above, with 2 routers and 3 LAN segments, the 802.11g ADSL VoIP Gateway requires 2 entries as follows.

Entry 1 (Segment 1)	
Destination IP Address	192.168.1.0
Network Mask	255.255.255.0 (Standard Class C)

Gateway IP Address	192.168.0.100 (802.11g ADSL VoIP Gateway's local Router)
Metric	2
Entry 2 (Segment 2)	
Destination IP Address	192.168.2.0
Network Mask	255.255.255.0 (Standard Class C)
Gateway IP Address	192.168.0.100
Metric	3

## For Router A's Default Route

Destination IP Address	0.0.0.0	
Network Mask	0.0.0.0	
Gateway IP Address	192.168.0.1 (802.11g ADSL VoIP Gateway's IP Address)	

# For Router B's Default Route

Destination IP Address	0.0.0.0
Network Mask	0.0.0.0
Gateway IP Address	192.168.1.80 (802.11g ADSL VoIP Gateway's local router)

# **Upgrade Firmware**

The firmware (software) in the 802.11g ADSL VoIP Gateway can be upgraded using your Web Browser.

You must first download the upgrade file, then select *Upgrade Firmware* on the *Administration* menu. You will see a screen like the following.

Up	grade Firmware
	Locate and Select the Upgrade File from your Hard Disk: Browse
	Upload Cancel Help

Figure 65: Router Upgrade Screen

#### To perform the Firmware Upgrade:

- 1. Click the *Browse* button and navigate to the location of the upgrade file.
- 2. Select the upgrade file. Its name will appear in the Upgrade File field.
- 3. Click the *Upload* button to commence the firmware upgrade.



The 802.11g ADSL VoIP Gateway is unavailable during the upgrade process, and must restart when the upgrade is completed. Any connections to or through the 802.11g ADSL VoIP Gateway will be lost.

# Chapter 7 Operation and Status



This Chapter details the operation of the 802.11g ADSL VoIP Gateway and the status screens.

# Operation

Once both the 802.11g ADSL VoIP Gateway and the PCs are configured, operation is automatic.

However, there are some situations where additional Internet configuration may be required. Refer to *Chapter 5 - Advanced Features* for further details.

# **Status Screen**

Use the *Status* link on the main menu to view this screen.

Status						
System	Device Nam	e:	ADSL Ro	uter (A	NNEX A)	
	Firmware Ve	ersion:	0.01.04			
Modem	Modern Statu DownStrearr UpStrearn C VPI VCI	us Connection onnection S	n Speed peed		Connecti 0 kbps 0 kbps 8 35	ng
Internet	Connection N Internet Conr Internet IP Ac	Nethod: lection: ldress:	PPPoA Idle 			
					Connection Det	ails
LAN	IP Address: Network Mas DHCP Serve MAC Addres	ik: ir: is	192.168.0 255.255.2 On 00:C0:02:1	.1 55.0 FF:9D	r:C4	
Wireless	Name (SSID Region Channel Wireless AP Broadcast N	) ame	Wireless Europe 3 enable enable			
		Attached	Devices	Ref	resh Screen	Help

Figure 66: Status Screen

#### Data - Status Screen

System	
Device Name	The current name of the Router. This name is also the "hostname" for users with an "@Home" type connection.
Firmware Version	The version of the current firmware installed.
ADSL	
Modem Status	This indicates the status of the ADSL modem component.
DownStream Connection Speed	Displays the speed for the DownStream Connection.
UpStream Connection Speed	If connected, displays the speed for the Up Stream (upload) ADSL Connection.
VC 1 Status	The current VCI setting.
VPI	The current VPI setting.
ADSL Details	Click this button to open a sub-window and view the details of each VC (Virtual Circuit).
Internet (VC1)	
Connection Method	Displays the current connection method, as set in the <i>Setup Wizard</i> .
Connection Status	<ul> <li>This indicates the current status of the Internet Connection</li> <li>Active - Connection exists</li> <li>Idle - No current connection, but no error has been detected. This condition normally arises when an idle connection is automatically terminated.</li> <li>Failed - The connection was terminated abnormally. This could be caused by Modem failure, or the loss of the connection to the ISP's server.</li> <li>If there is an error, you can click the "Connection Details" button to find out more information.</li> </ul>
Internet IP Address	This IP Address is allocated by the ISP (Internet Service Provider). If using a dynamic IP address, and no connection currently exists, this information is unavailable.
Connection Details	Click this button to open a sub-window and view a detailed description of the current connection. Depending on the type of connection, a "log" may also be available.
LAN	
IP Address	The IP Address of the 802.11g ADSL VoIP Gateway.
Network Mask	The Network Mask (Subnet Mask) for the IP Address above.
DHCP Server	This shows the status of the DHCP Server function. The value will be "Enabled" or "Disabled".
MAC Address	This shows the MAC Address for the 802.11g ADSL VoIP Gateway, as seen on the LAN interface.

Wireless	
Name (SSID)	If using an ESS (Extended Service Set, with multiple access points) this ID is called an ESSID (Extended Service Set Identifier).
Region	The current region, as set on the Wireless screen.
Channel	This shows the Channel currently used, as set on the Wireless screen.
Wireless AP	This indicates whether or not the Wireless Access Point feature is enabled.
Broadcast Name	This indicates whether or not the SSID is Broadcast. This setting is on the Wireless screen.
Buttons	
ADSL Details	View the details of each VC (Virtual Circuit).
Connection Details	Click this button to open a sub-window and view a detailed description of the current connection.
Attached Devices	This will open a sub-window, showing all LAN and Wireless devices currently on the network.
Refresh Screen	Update the data displayed on screen.

# **Connection Status - PPPoE & PPPoA**

If using PPPoE (PPP over Ethernet) or PPPoA (PPP over ATM), a scren like the following example will be displayed when the "Connection Details" button is clicked.

Connection Status		
PPPoE <i>l</i> PPPoA		
Connection Time Connection to Server Negotiation Authentication IP Address Network Mask	00:00:11 ON ON 192.168.21.11 255.255.255.255	
Conne	ect Disconnect Close Help	

Figure 67: PPPoE Status Screen

Data -	PPPoE	E/PPPoA	Screen
--------	-------	---------	--------

Connection Time	This indicates how long the current connection has been estab- lished.
PPPoE Link Status	<ul> <li>This indicates whether or not the connection is currently established.</li> <li>If the connection does not exist, the "Connect" button can be used to establish a connection.</li> <li>If the connection currently exists, the "Disconnect" button can be used to break the connection.</li> </ul>
Negotiation	This indicates the status of the PPPoE Server login.
IP Address	The IP Address of this device, as seen by Internet users. This address is allocated by your ISP (Internet Service Provider).
Network Mask	The Network Mask associated with the IP Address above.
Buttons	
Connect	If not connected, establish a connection to your ISP.
Disconnect	If connected to your ISP, hang up the connection.
Close	Close this window.

# **Connection Details - Dynamic IP Address**

If your access method is "Direct" (no login), with a Dynamic IP address, a screen like the following example will be displayed when the "Connection Details" button is clicked.

Connection Details			
172.31.2.205			
255.255.255.0			
172.31.2.253			
172.31.2.205			
172.31.2.254			
2002-09-08 12:06:02			
2002-09-11 12:02:52			
elease Renew			

Figure 68: Connection Details - Fixed/Dynamic IP Address

Internet	
IP Address	The current IP Address of this device, as seen by Internet users. This address is allocated by your ISP (Internet Service Provider).
Network Mask	The Network Mask associated with the IP Address above.
Default Gateway	The IP address of the remote Gateway or Router associated with the IP Address above.
<b>DHCP Server</b>	The IP address of your ISP's DHCP Server.
DNS Server	The IP address of the Domain Name Server which is currently used.
Lease Obtained Lease Expires	This indicates when the current IP address was obtained, and how long before this IP address allocation (the DCHP lease) expires.
Buttons	
Release	If an IP Address has been allocated to the 802.11g ADSL VoIP Gate- way (by the ISP's DHCP Server, clicking the "Release" button will break the connection and release the IP Address.
Renew	If the ISP's DHCP Server has NOT allocated an IP Address for the 802.11g ADSL VoIP Gateway, clicking the "Renew" button will attempt to re-establish the connection and obtain an IP Address from the ISP's DHCP Server.
Close	Close this window.

#### Data - Dynamic IP address

# **Connection Details - Fixed IP Address**

If your access method is "Direct" (no login), with a fixed IP address, a screen like the following example will be displayed when the "Connection Details" button is clicked.

nternet	
IP Address	192.168.9.45
Subnet Mask	255.255.255.0
Default Gateway	192.168.9.254
DNS Server	168.95.1.1

Figure 69: Connection Details - Fixed/Dynamic IP Address

#### **Data - Fixed IP address Screen**

Internet	
IP Address	The IP Address of this device, as seen by Internet users. This ad- dress is allocated by your ISP (Internet Service Provider).
Network Mask	The Network Mask associated with the IP Address above.
Default Gateway	The IP Address of the remote Gateway or Router associated with the IP Address above.
DNS Server	The IP Address of the Domain Name Server which is currently used.

# **Using VolP**

VoIP cannot be used until configuration has been completed. See the *VoIP* topic in *Chapter 5 - Advanced Features* for details of VoIP configuration.

#### **Normal Operation**

- Your Internet connection should be configured to keep the Internet connection active as much as possible (Keep Alive).
- Once logged in to the SIP server, you can dial any number using the procedure specified by your VoIP Service provider.
- You can dial any number via the PSTN (provided the PSTN line is connected) by first dialing the **PSTN Prefix** specified on the PSTN screen.

**Note**: Do not wait for a  $2^{nd}$  dial tone for the PSTN; there is no  $2^{nd}$  dial tone. Just dial the PSTN prefix and the desired telephone number.

- If there is no Internet connection, you can still use the phone provided the PSTN setting *Use PSTN for all calls if VoIP is unavailable* is **Enabled** (This setting is on the PSTN screen.) In this case, the call will go via PSTN and you will be charged accordingly by your telephone company.
- If there is no power, you can still use the phone provided the PSTN line is connected. In this case, the call will go via PSTN and you will be charged accordingly by your telephone company.

#### **Advanced Call Features**

The 802.11g ADSL VoIP Gateway supports Call Waiting and 3-Way Conference calls.

Note: The instruction below refer to the "flash hook" button. This may be labeled "Recall" on your phone. If you phone does not have a "flash hook" button, you can instead briefly press the button or pad used to hang up the phone.

#### **Call Waiting**

Call waiting alerts you to another incoming call when you are already having a telephone conversation, and allows you to answer the incoming call:

- Your phone will ring.
- Press "flash hook" to answer the incoming call. The other caller will be placed on hold.
- Press "flash hook" to swap between the two calls.

If you hang up when finished speaking to one caller, your phone will ring if the other caller is still on-line.

Note: You can disable the Call Waiting feature by dialing \*70

You will hear the dial tone and can dial the required number. This ensures the call will not be interrupted by an incoming call.

## 3-Way Conference Calls

This feature allows you to speak to 2 other people simultaneously. To use this feature:

- Establish the first call.
- Press "flash hook"
- Dial the  $2^{nd}$  person

# Appendix A Troubleshooting



This Appendix covers the most likely problems and their solutions.

# **Overview**

This section covers some common problems that may be encountered while using the 802.11g ADSL VoIP Gateway and some possible solutions to them. If you follow the suggested steps and the 802.11g ADSL VoIP Gateway still does not function properly, contact your dealer for further advice.

## **General Problems**

#### Problem 1: Can't connect to the 802.11g ADSL VoIP Gateway to configure it.

#### **Solution 1:** Check the following:

- The 802.11g ADSL VoIP Gateway is properly installed, LAN connections are OK, and it is powered ON.
- Ensure that your PC and the 802.11g ADSL VoIP Gateway are on the same network segment. (If you don't have a router, this must be the case.)
- If your PC is set to "Obtain an IP Address automatically" (DHCP client), restart it.
- If your PC uses a Fixed (Static) IP address, ensure that it is using an IP Address within the range 192.168.0.2 to 192.168.0.254 and thus compatible with the 802.11g ADSL VoIP Gateway's default IP Address of 192.168.0.1.

Also, the Network Mask should be set to 255.255.255.0 to match the 802.11g ADSL VoIP Gateway.

In Windows, you can check these settings by using *Control Panel*-*Network* to check the *Properties* for the TCP/IP protocol.

### **Internet Access**

#### *Problem 1:* When I enter a URL or IP address I get a time out error.

- **Solution 1:** A number of things could be causing this. Try the following troubleshooting steps.
  - Check if other PCs work. If they do, ensure that your PCs IP settings are correct. If using a Fixed (Static) IP Address, check the Network Mask, Default gateway and DNS as well as the IP Address.
  - If the PCs are configured correctly, but still not working, check the 802.11g ADSL VoIP Gateway. Ensure that it is connected and ON. Connect to it and check its settings. (If you can't connect to it, check the LAN and power connections.)
  - Check the 802.11g ADSL VoIP Gateway's status screen to see if it is

working correctly.

- *Problem 2:* Some applications do not run properly when using the 802.11g ADSL VoIP Gateway.
- **Solution 2:** The 802.11g ADSL VoIP Gateway processes the data passing through it, so it is not transparent.

For incoming connections, you must use the Virtual Server or Firewall Rules to specify the PC which will receive the incoming traffic.

You can also use the *DMZ* function. This should work with almost every application, but:

- It is a security risk, since the firewall is disabled.
- Only one (1) PC can use this feature.

# **Wireless Access**

#### Problem 1: My PC can't locate the Wireless Access Point.

#### **Solution 1:** Check the following.

- Your PC is set to *Infrastructure Mode*. (Access Points are always in *Infrastructure Mode*)
- The SSID on your PC and the Wireless Access Point are the same. Remember that the SSID is case-sensitive. So, for example "Workgroup" does NOT match "workgroup".
- Both your PC and the 802.11g ADSL VoIP Gateway must have the same setting for WEP. The default setting for the 802.11g ADSL VoIP Gateway is disabled, so your wireless station should also have WEP disabled.
- If WEP is enabled on the 802.11g ADSL VoIP Gateway, your PC must have WEP enabled, and the key must match.
- If the 802.11g ADSL VoIP Gateway's *Wireless* screen is set to *Allow Trusted PCs only*, then each of your Wireless stations must have been designated as "Trusted", or the Wireless station will be blocked.
- To see if radio interference is causing a problem, see if connection is possible when close to the 802.11g ADSL VoIP Gateway. Remember that the connection range can be as little as 100 feet in poor environments.

#### **Problem 2:** Wireless connection speed is very slow.

- **Solution 2:** The wireless system will connect at the highest possible speed, depending on the distance and the environment. To obtain the highest possible connection speed, you can experiment with the following:
  - 802.11g ADSL VoIP Gateway location. Try adjusting the location and orientation of the 802.11g ADSL VoIP Gateway.
  - Wireless Channel If interference is the problem, changing to another channel may show a marked improvement.
  - Radio Interference Other devices may be causing interference. You can experiment by switching other devices Off, and see if this helps. Any "noisy" devices should be shielded or relocated.

#### • RF Shielding

Your environment may tend to block transmission between the wireless stations. This will mean high access speed is only possible when close to the 802.11g ADSL VoIP Gateway.

# Appendix B About Wireless LANs



*This Appendix provides some background information about using Wireless LANs (WLANs).* 

# Modes

Wireless LANs can work in either of two (2) modes:

- Ad-hoc
- Infrastructure

#### Ad-hoc Mode

Ad-hoc mode does not require an Access Point or a wired (Ethernet) LAN. Wireless Stations (e.g. notebook PCs with wireless cards) communicate directly with each other.

#### Infrastructure Mode

In Infrastructure Mode, one or more Access Points are used to connect Wireless Stations (e.g. Notebook PCs with wireless cards) to a wired (Ethernet) LAN. The Wireless Stations can then access all LAN resources.



Access Points can only function in "Infrastructure" mode, and can communicate only with Wireless Stations which are set to "Infrastructure" mode.

# **BSS/ESS**

#### BSS

A group of Wireless Stations and a single Access Point, all using the same ID (SSID), form a Basic Service Set (BSS).

Using the same SSID is essential. Devices with different SSIDs are unable to communicate with each other.

#### ESS

A group of Wireless Stations, and multiple Access Points, all using the same ID (ESSID), form an Extended Service Set (ESS).

Different Access Points within an ESS can use different Channels. In fact, to reduce interference, it is recommended that adjacent Access Points SHOULD use different channels.

As Wireless Stations are physically moved through the area covered by an ESS, they will automatically change to the Access Point which has the least interference or best performance. This capability is called **Roaming**. (Access Points do not have or require Roaming capabilities.)

# Channels

The Wireless Channel sets the radio frequency used for communication.

- Access Points use a fixed Channel. You can select the Channel used. This allows you to choose a Channel which provides the least interference and best performance. In the USA and Canada, 11 channel are available. If using multiple Access Points, it is better if adjacent Access Points use different Channels to reduce interference.
- In "Infrastructure" mode, Wireless Stations normally scan all Channels, looking for an Access Point. If more than one Access Point can be used, the one with the strongest signal is used. (This can only happen within an ESS.)
- If using "Ad-hoc" mode (no Access Point), all Wireless stations should be set to use the same Channel. However, most Wireless stations will still scan all Channels to see if there is an existing "Ad-hoc" group they can join.

# WEP

WEP (Wired Equivalent Privacy) is a standard for encrypting data before it is transmitted.

This is desirable because it is impossible to prevent snoopers from receiving any data which is transmitted by your Wireless Stations. But if the data is encrypted, then it is meaningless unless the receiver can decrypt it.

# If WEP is used, the Wireless Stations and the Access Point must have the same settings for each of the following:

WEP	Off, 64 Bit, 128 Bit
Key	For 64 Bit encryption, the Key value must match. For 128 Bit encryption, the Key value must match
WEP Authentication	Open System or Shared Key.

# WPA-PSK

WPA-PSK is another standard for encrypting data before it is transmitted. This is a later standard than WEP (Wired Equivalent Privacy), and provides greater security for your data. Data is encrypted using a 256Bit key which is automatically generated and changed often.

If all your Wireless stations support WPA-PSK, you should use this instead of WEP.

# If WPA-PSK is used, the Wireless Stations and the Access Point must have the same settings for each of the following:

WPA PSK (Pre-shared Key)	Enter the same value on every station and the AP. The PSK must be from 8 to 63 characters in length. The 256Bit key used for the actual encryption is derived from this key.
Encryption	The same encryption method must be used. The most common encryption method is TKIP. Another widely-supported method is AES.

# Wireless LAN Configuration

To allow Wireless Stations to use the Access Point, the Wireless Stations and the Access Point must use the same settings, as follows:

Mode	On client Wireless Stations, the mode must be set to "Infrastructure". (The Access Point is always in "Infrastructure" mode.)
SSID (ESSID)	Wireless Stations should use the same SSID (ESSID) as the Access Point they wish to connect to. Alternatively, the SSID can be set to "any" or null (blank) to allow connection to any Access Point.
Wireless Security	The Wireless Stations and the Access Point must use the same settings for Wireless security. (None, WEP, WPA-PSK).
	<b>WEP:</b> If WEP is used, the Key size (64Bit, 128Bit), Key value, and Authentication settings must be the same on the Wireless Stations and the Access Point.
	<b>WPA-PSK:</b> If WPA-PSK is used, all Wireless Stations must be set to use WPA-PSK, and have the same Pre-shared Key and encryption system.
	For <b>Ad-hoc networks</b> (no Access Point), all Wireless stations must use the same security settings.

# Appendix C Specifications



# 802.11g ADSL VoIP Gateway

Model	802.11g ADSL VoIP Gateway
Dimensions	183mm(W) * 125mm(D) * 31mm(H)
Operating Temperature	0° C to 40° C
Storage Temperature	-10° C to 70° C
Network Protocol:	TCP/IP
ADSL Interface	1 * RJ11 connector
	T1.413, G.DMT, G.lite, multi-mode
Ethernet Interface:	1 * 10/100BaseT (RJ45) LAN port
Phone Line Interface	1 * RJ11 connector for PSTN Phone Line
	2 * RJ11 connector for standard analog telephone
LEDs	16
Power Adapter	15 V DC External

# Wireless Interface

Standards	IEEE802.11b, IEEE802.11g WLAN
Frequency	2.4 to 2.4835GHz (Industrial Scientific Medical Band )
Channels	Maximum 14 Channels, depending on regulatory authorities
Modulation	CCK, DQPSK, DBPSK, OFDM/CCK
Data Rate	Up to 54 Mbps (802.11g)
Security	WEP 64Bit, WPA 128Bit, WPA-PSK, MAC address checking
Output Power	13dBm (typical)
Receiver Sensitivity	-80dBm Min.

#### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example - use only shielded interface cables when connecting to computer or peripheral devices).

#### **FCC Radiation Exposure Statement**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

#### Channel

The Wireless Channel sets the radio frequency used for communication.

- Access Points use a fixed Channel. You can select the Channel used. This allows you to choose a Channel which provides the least interference and best performance. In the USA and Canada, 11 channel are available. If using multiple Access Points, it is better if adjacent Access Points use different Channels to reduce interference.
- In "Infrastructure" mode, Wireless Stations normally scan all Channels, looking for an Access Point. If more than one Access Point can be used, the one with the strongest signal is used. (This can only happen within an ESS.)
- If using "Ad-hoc" mode (no Access Point), all Wireless stations should be set to use the same Channel. However, most Wireless stations will still scan all Channels to see if there is an existing "Ad-hoc" group they can join.

#### CAUTION:

1) To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.

2) This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.