

WiFi and internet connection failures

If the player fails to connect WiFi, fail to access an internet radio station or Play Anywhere server music, there are a few possible reasons:

Connection fail

Connection fail
WiFi or network failure?
Had you setup the player?
Press **ENTER** to continue

WiFi connection
Setup WiFi
Registered SSID
Quit

WiFi connection menu

If "Connection fail" or "WiFi connection" menu display on screen, there is a WiFi connection failure, the reasons can be:

- 1) WiFi setup error: You may have selected a wrong SSID (WiFi router name), or have input a wrong password.
- 2) WiFi router operation error: Some WiFi routers may fail to deliver gateway to a new connected device due to system bugs.
- 3) WiFi signal interference: WiFi signal may be disturbed by the environment's interference, or the player is too far from the router.

Solutions

- 1) If this your first time WiFi setup:

WiFi connection
Setup WiFi
Registered SSID
Quit

- 1) Unplug the WiFi router for 3 minutes, then power on again.
- 2) Move the player close to the WiFi router.
- 3) At the "WiFi connection" menu, select "Setup WiFi", redo the WiFi setup following the "Quick WiFi setup" section in this user's manual. Ensure correct SSID selection and correct password entry.
- 4) After the WiFi connection is successful confirming the SSID and password entry are correct, move the player to the desired position.

- 2) If the WiFi connection is failure after some successful operation:

WiFi connection
Setup WiFi
Registered SSID
Quit

- 1) Unplug the WiFi router for 3 minutes, then power on again.
- 2) At the "WiFi connection" menu, select "Registered SSID" select a desired SSID, press **ENTER** button to retry the connection.

Remarks

- 1) WiFi connection distance depends on the power of the WiFi router.
- 2) If a WiFi connection is broken after a successful connection, the player will display "Connection fail" and auto retry the WiFi connection five times.
- 3) At the WiFi "Connecting" screen, you may press **BACK** button to quit the connection, return to the WiFi setup menu.

Buffering fail

Link failure

Buffering fail
Station-link or network
failure, please try later.
Press **BACK** to quit

Link failure !
Station-link or network
failure, please try later.
Press **BACK** to quit

If "Buffering fail" or "Link failure" display on screen, there is an internet or network failure, the reasons can be:

- 1) your internet service failure or bandwidth (capacity) too small.
- 2) Internet radio station service failure, system updating or the station has been closed.
- 3) Internet radio's internet failure or bandwidth limitation when too many users accessing at the same time.

Solutions

- 1) Try another internet radio stations, retry the failed station later.
- 2) If all the stations are failed, check your internet service, or contact your internet service provider for an upgrading network capacity service.



Internet radio

Press M DE button to access internet radio mode



Power on the player, press MODE button to access the Internet Radio mode.



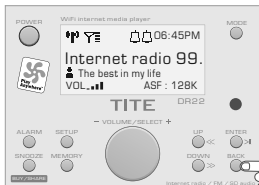
The player will auto access the last listened station.

or



If last listened station is not available, the player will display the radio station main menu.

Make a choice from the radio station menu



In Internet Radio mode, press BACK/MENU button to access the radio station menu.



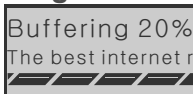
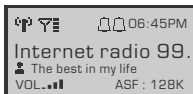
Turn the volume knob or press >> / << button to select a directory or a station, press ENTER button to access.

Internet radio station menu

Last Listened:
Favorites:
Genres:
Countries:
Most Listened:
New stations:
Podcast:
Audio book:

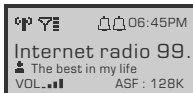
The player auto records last 50 successfully accessed stations.
User's preset favorite stations, maximum 250 memories.
All radio stations classified by genre.
All radio stations classified by location.
The most popular stations suggested by the radio server.
New released stations suggested by the radio server.

How to touch to change a station



During a radio station is playing back or buffering, press << or >> button skip to the previous or next station in the same station menu directory.

How to touch to save a Favorites station



When a nice station is playing back, press MEMORY button to save the station in the Favorites menu.

To access the memorized stations, press BACK/MENU button, select "Favorites".

Auto resume from internet radio link or iFi connection failure

Internet radio playback may temporarily be broken due to the WiFi router, internet network or the radio station's server failures, the player will auto resume five times. If not successful, the player will display a failure screen:



Link failure:
press BACK/ENTER button to select another station.



Connection fail:
press BACK/ENTER button to select another SSID, or change mode..

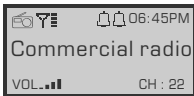


FM radio

Press M DE button to access FM mode



Power on the player,
press MODE button to
access the FM mode.



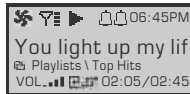
The player will auto
access the last
listened station.



If last listened station is not
available, the player will
display a default frequency.

Play Anywhere

Press M DE button to access Play Anywhere



or



Power on the player, press MODE button to access the Play Anywhere mode.

The player will auto access the last listened music.

If last listened music is not available, the player will display the music main menu.



Play Anywhere function requires user's service subscription.

Play Anywhere legally share all your music collection to your internet radio, mobile phone, many other connected device as well as with your family, no matter the music format and source (including free download and ripped CD).

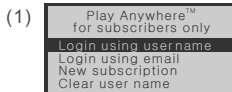
Please contact local service provider for detail.

Subscriber's registration

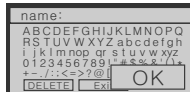
If you have subscribed Play Anywhere, you should have the followings from the service provider:

- "MediaSync" software auto sync your music list from your PC to the Play Anywhere server.

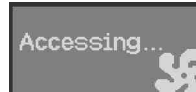
- A Play Anywhere user name
- A password



(2)



(3)



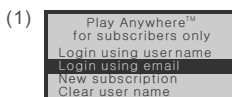
The first time when you access Play Anywhere mode, a registration menu will popup. Select "Login using username".

- Follow the onscreen guide to input user name, and password.
- Turn the volume knob or press the >> or << button to select a character, press ENTER button to input the character.
 - Select OK, press ENTER button to complete the password entry.
 - Select DELETE, press ENTER button to delete the last character.
 - Select EXIT, press ENTER button to quit.

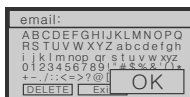


The server would take 30 to 60 seconds to verify. If the registration is successful, the Play Anywhere music main menu will display, showing up all of your music collection.

Forgotten password new subscription



(2)



(3)



The first time when you access Play Anywhere mode, a registration menu will popup. Select "Login using email" or "New subscription".

- Follow the onscreen guide to input your email address.
- Turn the volume knob or press the >> or << button to select a character, press ENTER button to input the character.
 - Select OK, press ENTER button to complete the password entry.
 - Select DELETE, press ENTER button to delete the last character.
 - Select EXIT, press ENTER button to quit.

Play Anywhere service provider will contact you by email to complete the subscription and sync your music list on line. Then, next time when you power on the player access Play Anywhere mode, the player will login the Play Anywhere server to sync your music to the player, ready for your playing back.

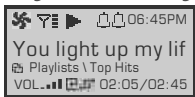
Play Anywhere main menu

Playlists Artist /Albums /Genres Songs Favorites	The playlist you setup in your PC. Classified menu. All songs displayed in one menu. The playlists you build at the player.
---	--

Follow the instruction on the last page, complete the Play Anywhere registration at the player, the system would sync all your music list to the registered players. The Play Anywhere music main menu will display on screen, showing all your music and playlists.

In the Play Anywhere music menu, turn the volume knob or press the >>/<< button to select, press ENTER to process, press BACK to return.

Playbac Play Anywhere music



When you access Play Anywhere mode, the player would auto playback the last listened music. If the last listened music is not available, the play would display the music main menu.

During a music is playing back:

- Press ENTER to pause or resume playback.
- Press >>/<< to skip songs.
- Press BACK/MENU to access the music menu.

Access the music menu

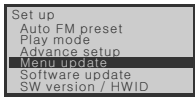


In playback mode, press BACK/MENU button to access the music menu, the current playing music will be highlighted.

- Turn the volume knob or press >>/<< button to select.
- Press ENTER button to access a directory or to play a music.
- Press BACK/MENU button to return.

The menu will auto resume to the playback screen if no operations for 15 seconds.

Synchroni ation



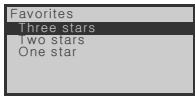
If you updated your PC's music content or the playlists, the system will auto sync the updates to the player, but the synchronization process may delay a few hours. You may also access instant synchronization manually:

- Press SETUP button, the setup menu display.
- Turn the volume knob or press >>/<< button to select "Menu update".
- Select "OK", press ENTER button.

N E

In most of the cases, synchronization would not affect the current music playback. But, if the updated music menu has removed the current playback music or the playlists etc., the player would stop the playback, return to the music main menu.

Favorites



Favorites is the Play Anywhere playlist you may build at the player without the PC.

In Play Anywhere mode, when a nice music is playing back,

- Press MEMORY button.
- Select one of the three "Star lists". Press MEMORY button to save.

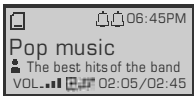
To access Favorites, press BACK/MENU, select Favorites, select one of the three "Star lists", select a music, press ENTER to play.

SD card player

Press M DE button to access SD card player mode

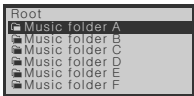


Power on the player, press MODE button to access the SD card player mode.



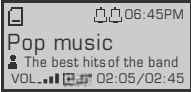
The player will auto access the last listened music.

or



If last listened music is not available, the player will display the music main menu.

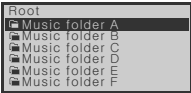
Music playback



During music playback:

- Press ENTER to Play or Pause a music.
- Press >> or << button to skip forward or backward one music.
- Press BACK/MENU to access the music menu.

Music menu



In playback mode, press BACK/MENU button to access the music menu, the current playing music will be highlighted.

- Turn the volume knob or press >>/<< button to select.
- Press ENTER button to access a directory or to play a music.
- Press BACK/MENU button to return.

The player will auto resume to the playback screen if no operations for 15 seconds.

Failure messages

When there is a reading card error, a corresponding failure message will appear:



SD card is not found, insert a SD card to the SD card slot to continue.



There is no proper music files found in the SD card. Download proper music files to the SD card and retry.



A memory card is detected, but there is error to read the card. It may be the SD card damaged or card format not compatible. Use another card to retry.

Aun-in

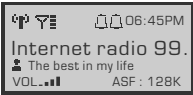
Press M DE button to access Aux in mode



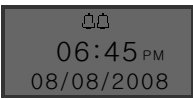
Clock and day

Clock and day

A realtime clock will be display in two modes:



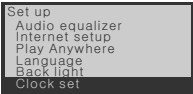
In every playback mode, the clock displays at the right upper corner of the display screen.



In power off mode, the clock and day display full screen.

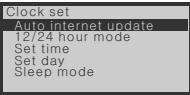
Press any button (except POWER), the back light will turn on for 15 seconds.

Setup clock and day



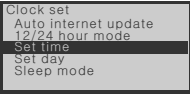
- In any playback mode, press SETUP button to access the setup menu.
- Select "Clock set", press ENTER button.

If internet has been connecting:



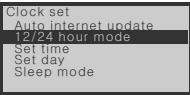
- Select "Auto internet update", press ENTER button.
- Select "On", press ENTER button.
- Select a city representing your time zone, press ENTER button.
- The player will auto set the proper time and day.

If internet is not connecting or in power off mode:



- Select "Set time", press ENTER button.
- Follow the on screen guide to setup time manually.
- After set time done, select "Set day" to setup day manually.

Set 12/24 hour mode

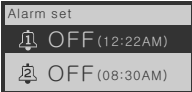


Select "12/24 hour mode", select your desired hours mode (12 or 24 hours) display. Press ENTER button to complete.

Alarm

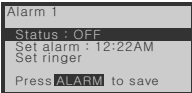
Set alarm

In any mode and power off mode, press **ALARM** button to access alarm setup.



There are two alarm (Alarm 1 and Alarm 2) in the player.

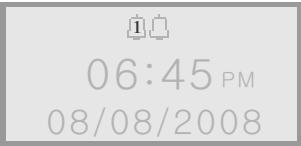
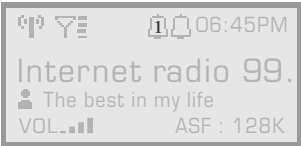
Select Alarm 1 or Alarm 2, press **ENTER** button.



- Select "Status", press **ENTER** button to turn the alarm on and off.
- Select "Set alarm", follow the on screen guide to set the alarm time.
- Select "Set ringer" to select alarm ringer and ringer volume level.
- In the alarm set menus, press **ENTER** to confirm the setting.

N E: After alarm setting is completed, press **ALARM** button to save the alarm setting and quit.

Alarm display



If an alarm, e.g. Alarm 1, is set to on, the Alarm number will appear at the alarm icon.

Alarm ringing



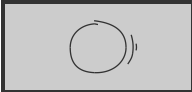
60 seconds before the alarm rings, the player will stop the current playback, light up the display and count down for 60 seconds. You may turn off the alarm before it ring.



If you do not turn off the alarm or press the snooze button, the alarm will ring for 30 minutes. Then the alarm will auto return to off.


If you want the alarm to ring again tomorrow, you have to access the alarm menu to set the alarm to on again.

Snooze



BUY and SHARE

BUY and SHARE are licensed technology available to Play Anywhere subscribers only, allow you to share and purchase music legally through the network.



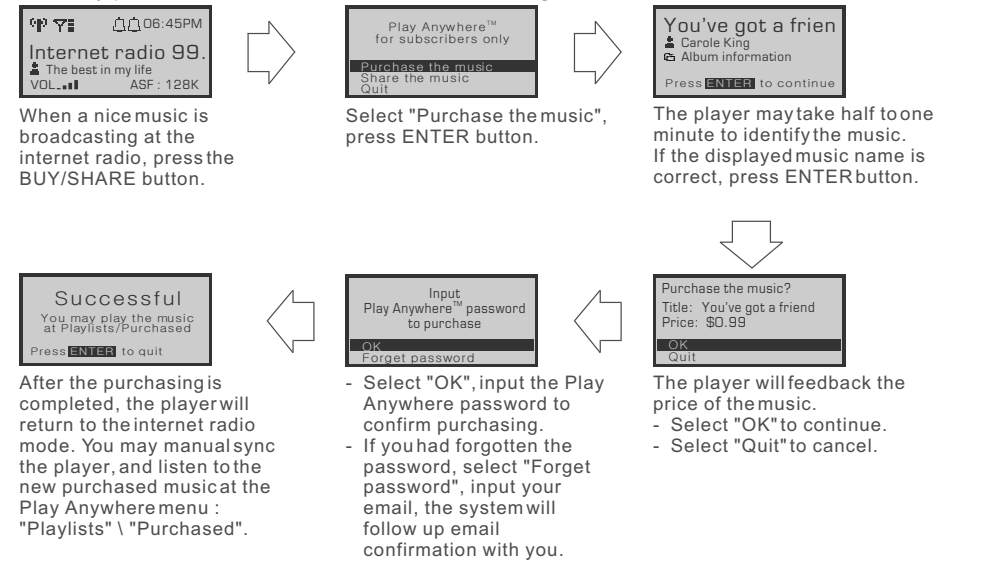
Play Anywhere function requires user's service subscription.

Play Anywhere legally share all your music collection to your internet radio, mobile phone, many other connected device as well as with your family, no matter the music format and source (including free download and ripped CD).

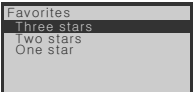
Please contact local service provider for detail.

BU from internet radio broadcasting

You may purchase a nice music that is broadcasting at the internet radio:




Save the purchased music to Favorites



It is suggested, after you purchase the music, play the music, press MEMORY button to save the purchased music to "Favorites" for more convenience use of this music in the short future.

Purchase failure

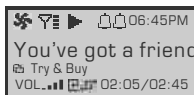
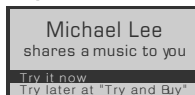


Internet radio may broadcast unlimited kinds of contents, some contents you intend to purchase may not be identified or may not be available from your service provider. In this case, the player will display "Cannot purchase this media". Press BACK to quit and return to the internet radio playback mode.

R and BU a shared music

You may receive a shared music from a friend or music promotion. You may free trial the music and you may purchase the music.

1) R



or

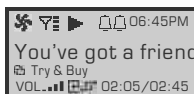


After auto sync or manual sync, the player will pop up the share music alert, if someone has shared a music to you.

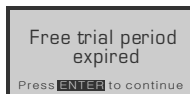
Select "Try now" to try the shared music immediately.

Select "Try later at Try and Buy" if you want to try later at PlayAnywhere menu \ Try&Buy.

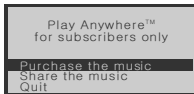
2) BU



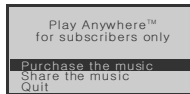
or



- Select the desired music at PlayAnywhere menu \ Try and Buy directory.
- Press ENTER to play the music.



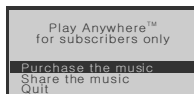
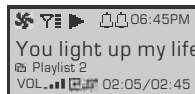
After the playback completed, or press the BUY/SHARE button during playback, the Purchasing menu appear. Select "Purchase the music", follow the onscreen guide or see "BUY from internet radio broadcasting" purchasing procedure in this user's manual.



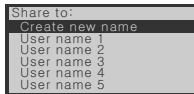
Every trial music has a trial period limitation. If the expired warning message appear onscreen, press the ENTER button, the Purchasing menu appear. Select "Purchase the music", follow the onscreen guide or see "BUY from internet radio broadcasting" purchasing procedure in this user's manual.

SHARE

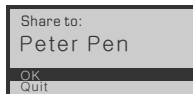
You may share your Play Anywhere music to your friend that is also a PlayAnywhere subscriber. Your friend may free trial the music, and may purchase the music.



Select "Share the music", press ENTER button.



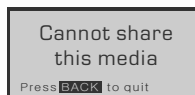
- Select a name in the buddies lists.
- Select "Create new name" to create a new name. The new created name will auto save to the buddies list.



If the displayed name is correct, select "OK" to share the music to the named friend.

Your friend would receive the music from 1 minutes to 2 hours after powering on the player.

SHARE failure



User's self recording and some contents may not be shared:

- The player will display "Cannot share this media"
- Press BACK button to quit.

Setup menu

In any playback mode, press SE UP button to access setup menu
Turn the volume knob or press the >>/<< button to select a menu, press ENTER to access:

Audio Equalizer 3D

Equalizer	To access a preset equalizers: <ul style="list-style-type: none">- Normal- Jazz- Classic- POP- Rock- Bass
Virtual 3D	To access 3D effect.

Internet setup

WiFi -Auto SSID	Auto detect the available WiFi router SSID and setup.
WiFi -manual SSID	Manual input WiFi router SSID and setup, pre-setup for new user.
View status	When a WiFi is successfully connected, view the current <ul style="list-style-type: none">- Connected SSID- IP address- Gateway address- DNS,- DHCP- MAC address.
Delete SSID	The player memory all the enrolled SSID (WiFi router), auto detect and connect an enrolled SSID. Delete an enrolled SSID if you want to prohibit the SSID from auto connection.
Buffering level	Buffering level is the size of the streaming signal (internet radio or PlayAnywhere music) loading to the player's memory for a stable streaming playback: <ul style="list-style-type: none">- Fast access: is suitable for a strong local network, faster to access a station/music.- Most stable: is suitable for a weak local network, but slower to access a station/music.

Play Anywhere service subscription is required)

Login by username	For current Play Anywhere subscriber to register.
Login by email	For current mobile Play Anywhere subscriber, or who has forgotten the Play Anywhere account password.
New subscription	For non Play Anywhere user to subscribe online. Input your email, service provider will follow up on line subscription.
Clear user name	If you are going to give the player to a friend, you may need to clear your Play Anywhere registration in the player.

Clock set

Auto internet update	Auto synchronize with the internet clock.
12/24 hours mode:	Select your desire 12 hours or 24 hours display format.
Set time:	Manual setup time.
Set day:	Manual setup day.
Sleep mode	Select a preset auto power off timer: Off, 30 min., 45 min., 60 min., 90 min., 120 min.

Auto FM preset

Auto FM preset	Auto search and save preset FM channels.
Search sensitivity	Select the search sensitivity: <ul style="list-style-type: none">- Best signals (searching only strong signal stations.)- Strong signals- Normal- More channels- Most channels (searching most stations includes weak signals)

Play mode

Shuffle	Shuffle On or Off.
Repeat	<ul style="list-style-type: none">- Repeat Off: play all music in the selected directory once.- Repeat All: repeat playback all music in the selected directory.- Repeat Once: repeat playback the selected music.
LRC	In SD card player mode, if LRC set to on, and if LRC data exist, LRC text display on the second line below the song name.

Others

Language	Select your desire player interface language.
Backlight	Adjust the display back light level: High, Low, Off.
Advance setup	Factory reset : clear all the personal setting, resume to factory default setting.
Menu update	Manual synchronize the updated PlayAnywhere music contents.
Software update	<ul style="list-style-type: none">- Network update: Update the firmware through internet.- SD update: Update the firmware through the SD card.
SW version / HWID	Display the player's firmware version and the factory defaulted hardware ID.