

# OTIC<sup>®</sup>

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37 inch Soundbar with Amazon Alexa



MODEL: CAW-70940

PLEASE READ CAREFULLY BEFORE OPERATING THIS EQUIPMENT  
KEEP IT IN A SAFE PLACE FOR FUTURE REFERENCE

# IMPORTANT SAFETY INSTRUCTIONS



CAUTION: TO REDUCE THE ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER SERVICEABLE PART INSIDE, REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



**DANGEROUS VOLTAGE:** The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



**ATTENTION:** The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

**WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.**

**WARNING: USE UNDER SUPERVISION OF AN ADULT DUE TO LONG CORD** This unit has a long cord that can be easily tripped on or pulled on, causing injury. Please make sure it is arranged so that it will not drape over a tabletop, etc. Where it can be pulled on by children or tripped over accidentally.

## FCC STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

## **FCC NOTICE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **FCC WARNING:**

To assure continued operation, follow the attached installation instructions and use only shield cables when connecting to other devices. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# **IMPORTANT SAFETY INSTRUCTIONS**

Before using the unit, be sure to read all operating instruction carefully, please note that these are general precautions and may not pertain to your unit. For example, this unit may not have the capability to be connected to an outdoor antenna.

### **1. Read these instructions**

All the safety and operating instructions should be read before the appliance is operated.

### **2. Keep these instructions**

The safety and operating instructions should be kept for future reference.

### **3. Heed all warnings**

All warnings on the appliance and in the operating instructions should be adhered to.

### **4. Follow all instructions**

All operation and use instructions should be followed.

### **5. Do not use this apparatus near water**

The appliance should not be used near water; for example, near a bath tub,

washbowl, kitchen sink, laundry tub, in a wet basement, or near a swimming pool.

**6. Clean only with dry cloth**

The appliance should be cleaned only as recommended by the manufacturer.

**7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.**

Slots and openings in the cabinet and in the back or bottom are provided for ventilation, to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or similar surface. This product should never be placed near or over a radiator or heat source. This product should not be placed in a built-in installation, such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to.

**8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.**

**9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.**

**10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.**

**11. Only use attachments / accessories specified by the manufacturer.**

**12. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus.**

**When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.**



Portable Cart Warning

An appliance and cart combination should be moved with care. Quick stop, excessive force and uneven surfaces may cause the appliance and cart combination to overturn.

**13. Unplug this apparatus during lightning storms or when unused for long periods of time.**

To protect your product from a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges.

**14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or**

**moisture, does not operate normally, or has been dropped.**

**15. Power source**

This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your appliance dealer or local power company. For products intended to operate from battery power, or other source, refer to the operation instructions.

**16. Power lines**

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

**17. Overloading**

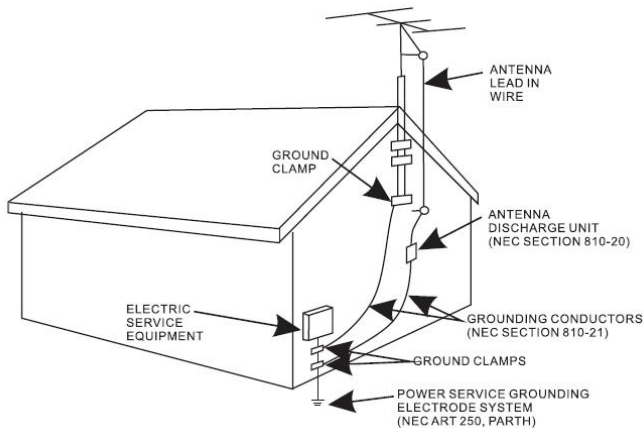
Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

**18. Object and liquid entry**

Never push objects of any kind into the product through openings as they may touch dangerous voltage points or short out parts that could result in fire or electric shock. Never spill or spray any type of liquid on the product.

**19. Outdoor antenna grounding**

If an outside antenna is connected to the product, be sure the antenna system is grounded so as to provide some protection against voltage surges and built up static charges. Section 810 of the National Electric Code ANSI/ NFPA 70 provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge product, size of grounding conductors, location of antenna-discharge product, connection to grounding electrodes and requirements for the grounding electrodes.



## **20. Service**

Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

## **21. Replacement parts**

When replacement parts are required, be sure the service technician uses replacement parts specified by the manufacturer or those that have the same characteristics as the original parts. Unauthorized substitutions may result in fire or electric shock or other hazards.

## **22. Safety check**

Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.

## **23. Wall or ceiling mounting**

The product should be mounted to a wall or ceiling only as recommended by the manufacturer.

## **24. Damage requiring service**

Unplug this product from the wall outlet and refer service to qualified service personnel under the following conditions.

- a)When the power- supply cord or plug is damaged.
- b)If liquid has been spilled or objects have fallen into the product.
- c)If the product has been exposed to rain or water.
- d)If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, as an adjustment of other controls may result in damage and will require extensive work by a qualified technician to restore the product to its normal operation.
- e)If the product has been dropped or the cabinet has been damaged.
- f)When the product exhibits a distinct change in performance- this indicates a need for service.

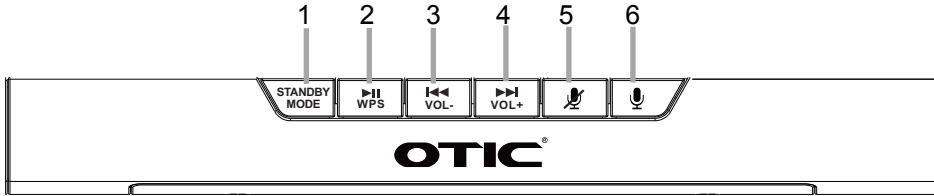
## **25. Note to CATV system installer**

This reminder is provided to call the CATV system installer' s attention to Article 820- 40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

**NOTE: Refer all servicing to qualified service personnel. Servicing is required when the unit has been damaged in any way such as the following: the power-supply cord or plug has been damaged, liquid has been spilled into unit, the unit has been exposed to rain or moisture, the unit has been dropped or the unit does not operate normally.**

## PRODUCT OVERVIEW

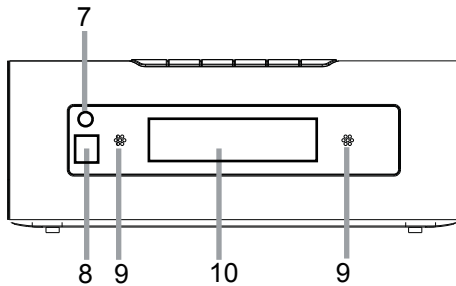
### TOP VIEW



1. STANDBY/MODE Button
2. ►►/WPS Button
3. ◀◀/VOL- Button

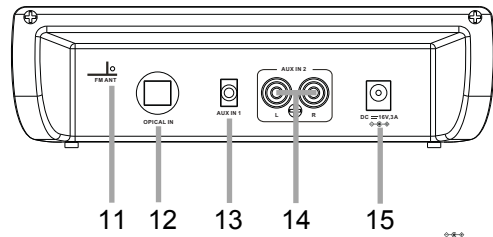
4. ►►/VOL+ Button
5. 🎤 (Microphone On/Off) Button
6. 🗣️ (Communication) Button

### FRONT VIEW



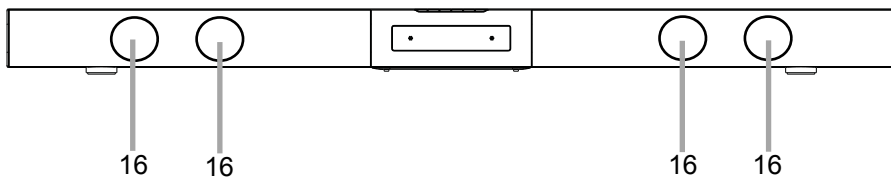
7. LED Indicator
8. Remote IR Sensor
9. Built-in Microphone
10. Display

### REAR VIEW



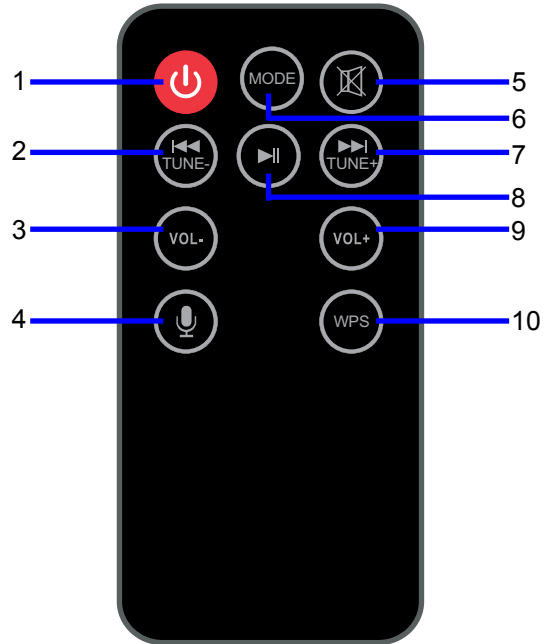
11. FM Antenna
12. OPTICAL IN Port
13. AUX IN 1 Jack
14. AUX IN 2 Jack
15. DC IN Jack







### FRONT VIEW



16. Speaker

## REMOTE CONTROL



1.  Power Button
2.  (Previous)/ TUNE- Button
3. VOL - (Volume down) Button
4.  (Alexa Control) Button
5.  (Mute) Button
6. MODE Button
7.  (Next)/TUNE+ Button
8.  (Play/pause) Button
9. VOL + (Volume up) Button
10. WPS Button



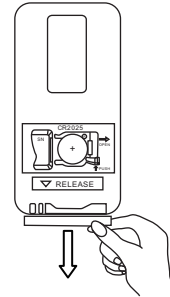
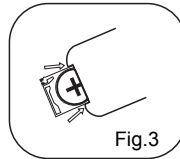
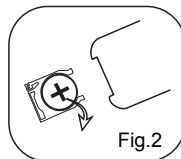
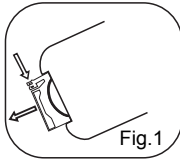
## BATTERY INSTALLATION OF REMOTE CONTROL

### First Time Use:

Remove and discard the insulation film as illustrated on the right.

### If the button cell is drained, replace it by a new one as below:

1. Push and slide out the battery holder as Fig.1 below.
2. Replace the button cell with a new CR2025 button cell as the polarity markings on the rear of the Remote Control as Fig.2 below.
3. Close the battery hold as Fig.3 below.



## BATTERY PRECAUTIONS

Follow these precautions when using a battery in this device:

1. Use only the size and type of battery specified.
2. Be sure to follow the correct polarity when installing the battery as indicated in the battery compartment, a reserved battery may cause damage to the device.
3. Do not mix different types of batteries together (e.g: Alkaline and Carbon-zinc) or old batteries with fresh ones.
4. If the batteries in the device are consumed or the device is not to be used for a long period of time, remove the batteries to prevent damage or injury from possible leakage.
5. Do not try to recharge the battery as it is not intended to be recharged; it can overheat and rupture. ( Follow the battery manufacturer's instructions.)
6. The batteries shall not be exposed to excessive heat such as sunshine or fire.
7. Clean the battery contacts and also those of the device prior to battery installation.
8. The remote control is supplied with a coin/button cell battery. If the coin button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used battery away from children. If the Battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed any part of the body, seek immediate medical attention.



### CAUTION

- Danger of explosion if the battery is incorrectly replaced.
- Replace only with the same or equivalent type.

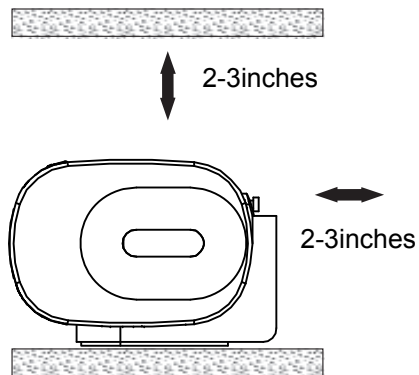
### Remote control operation range

- When there is an obstacle between the remote and the transmitter, the unit may not operate.
- When direct sunlight, an incandescent lamp, fluorescent lamp or any other strong light shines on the REMOTE SENSOR of the unit, the operation of the remote may be unstable.

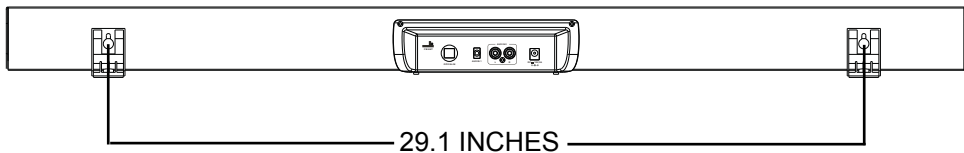
## PLACEMENT AND MOUNTING

### 1. Placing the device on a table - Ventilation

When placing the Sound Bar on an entertainment center, bookshelf, or any type of enclosed space, be sure to allow at least 2-3 inches of space around the Sound Bar for ventilation. If the Sound Bar is enclosed in a tight space, without ventilation, heat generated from the Sound Bar could produce a potential heat hazard.

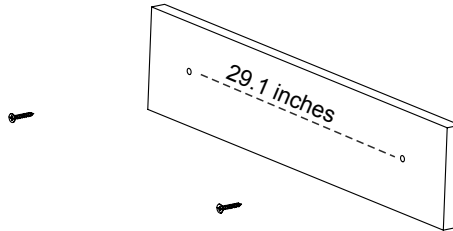


### 2. The Installation Distance



## Mounting to a wall

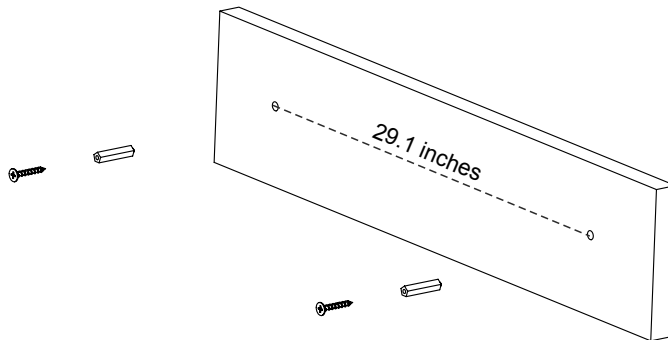
### 2.1 Mounting to a wooden wall



(screws not included)

- Mark the position of the mounting screws on the wall using a pencil.
- Drill the screws directly into the marks that you have made on the wall and leave approx. 0.3 inches length to hook the sound bar.
- Put the sound bar onto the mounting screws. Make sure they are firm and stable.


### 2.2 Mounting to a brick wall





(screws and plastic fixing plug are not included)

- Mark the position of the mounting screws on the wall using a pencil.
- Drill 2 holes on wall with a powerful electric drill.
- Insert the fixing plug and hammer into the holes.
- Secure the screws into the fixing plug and leave approx. 0.3 inches length to hook the sound bar.
- Put the sound bar onto the mounting screws. Make sure they are firm and stable.

## GENERAL OPERATION

1. Connect the AC/DC adapter to the unit and wall outlet. The LED indicator will turn on in red.
2. Press and hold the STANDBY/MODE button on the unit or the  Button on remote control to turn on the unit from standby mode. "WAIT" will appear on display. Wait until "WIFI" blinks on display.
3. Press the STANDBY/MODE button on the unit or press the MODE button on the remote control repeatedly to turn to desired mode as shown below:

WIFI.....	WIFI Mode
BT.....	Bluetooth Mode
RADIO.....	FM Radio Mode
AUX 1.....	AUX IN 1 Mode
AUX 2.....	AUX IN 2 Mode
OPT.....	OPTICAL IN Mode

4. During Playback:
  - Press and hold the VOL- or VOL+ button on the unit or press the VOL- or VOL+ button on remote control to adjust the volume. The volume change will appear on the display.
  - Press the  button on remote control to Mute the audio, press again to resume.
5. When finished listening, press and hold the STANDBY/MODE button on the unit or the  button on remote control to put the unit into standby mode.

## WIFI SETUP

### APP DOWNLOAD AND INSTALLATION

- Download the OTIC PLAYER from Apple App store for iOS devices.
- Download the OTIC PLAYER from Google Play store for Android devices.
- The App icon will appear as the figure on right after successful installation.



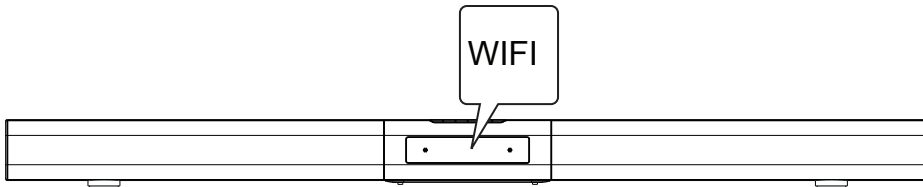
OTIC Player

#### NOTE:

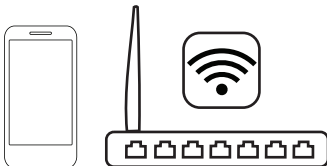
- The following operation base on Android system. The operation of iOS is similar.

### CONNECTION

1. Plug one end of the adapter to DC IN jack of the speaker, then plug the adapter into the wall outlet, press and hold the STANDBY/ MODE button on the unit to turn on the unit. Wait until "WIFI" flashes on the display -- the speaker is now ready for connection.



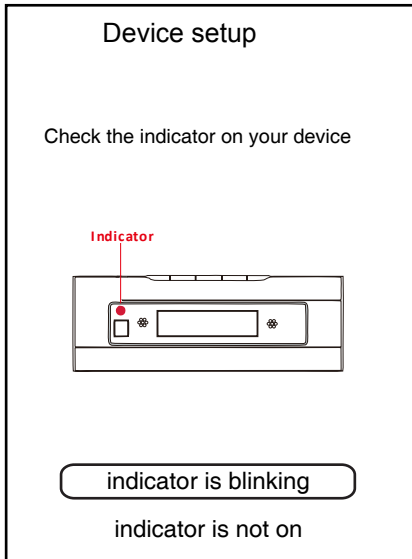
2. Turn on the WiFi on your iOS or Android device (smart phone or tablet with WiFi function), and connect your device to the desired WiFi network (2.4G).



3. Tap the App icon on your device. Then it starts to search for available speakers. Tap "Add Device" to continue.

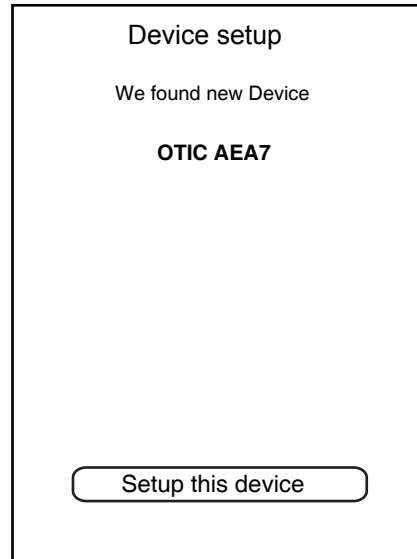


4. The screen below will appear. Follow the instructions on the screen, and Tap the "indicator is blinking" bar to go to next screen.

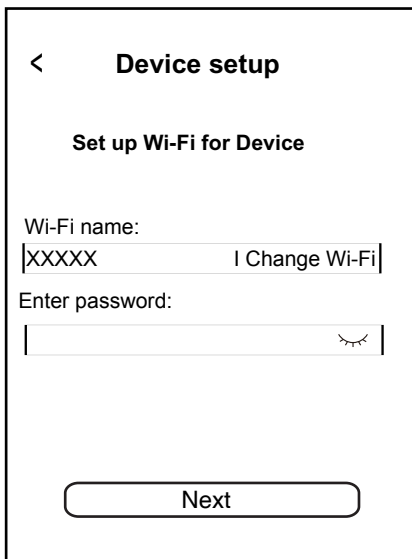


**NOTE:**

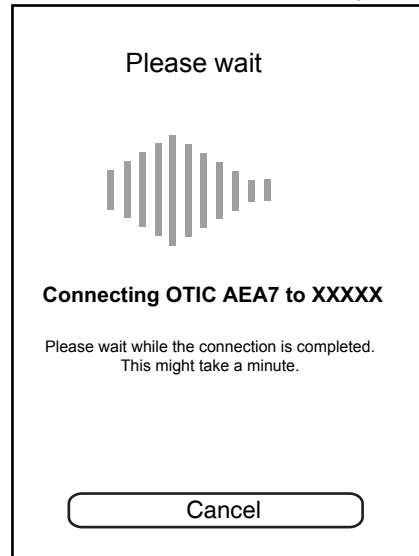
If the indicator is not on, press and hold WPS button, then the indicator will turn to blink. Tap the "indicator is blinking" bar, then the screen will turn to the below: (AEA7 is just an example)



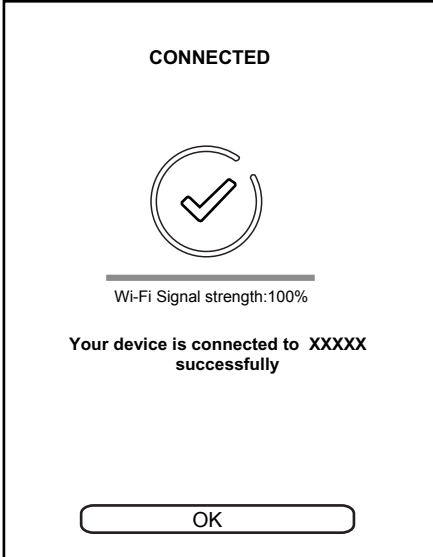
5. Tap "Setup this device". The screen will skip to phone's wifi setting page as below:



6. Select "Change Wi-Fi" to select the hotspot which your soundbar is connected to. Then the screen goes to:



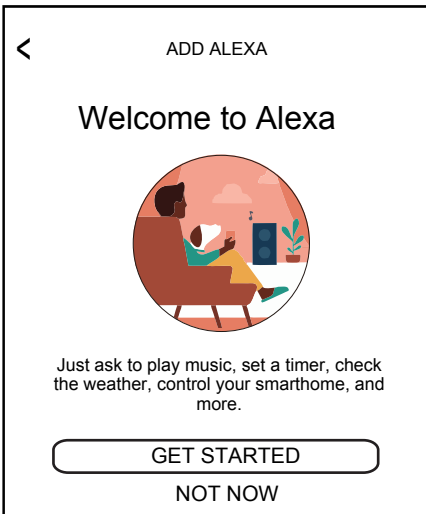
7. The page will appear as below if connected successfully. Tap "OK" to go ahead.



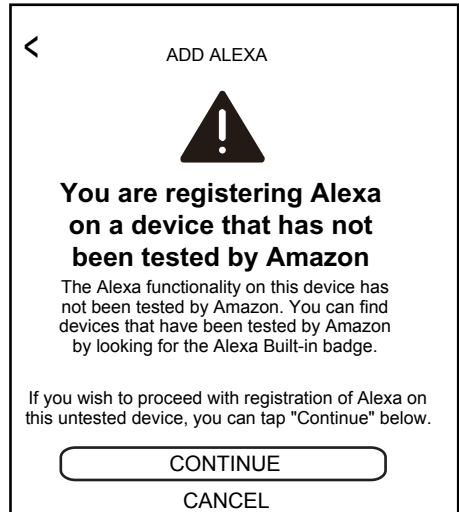
8. The screen will go to the page below. Press "OTIC AEA7" to name it with you desired, or just select one from the list below. Press ">" to continue. (Here name it "Bedroom" as an example)



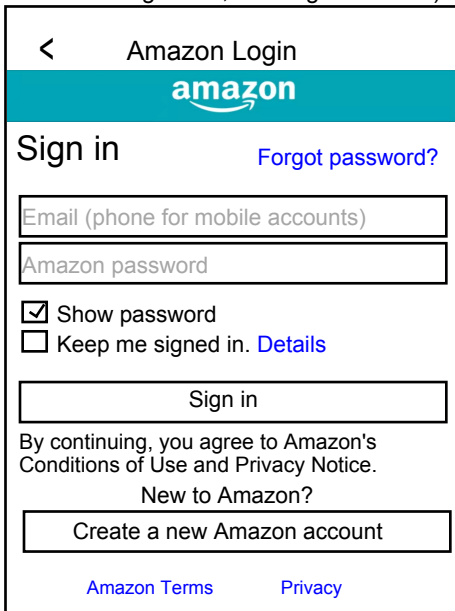
9. The following page will appear. If you already have an account, then tap "Sign in with Amazon" Button on the following screen.



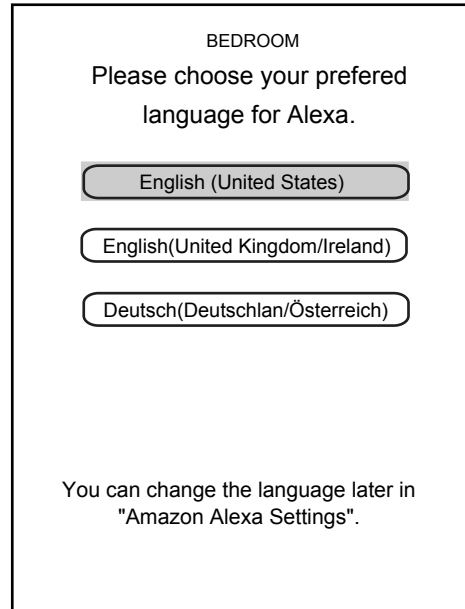
10. If your smartphone is not tested by the Amazon, this screen will pop out. Just tap "CONTINUE" to enter the next screen.



11. Input the account and password and tap the "Sign in" Button to log on. (If you have no one, tap "Create a new Amazon account" to get one, then sign in with it.)




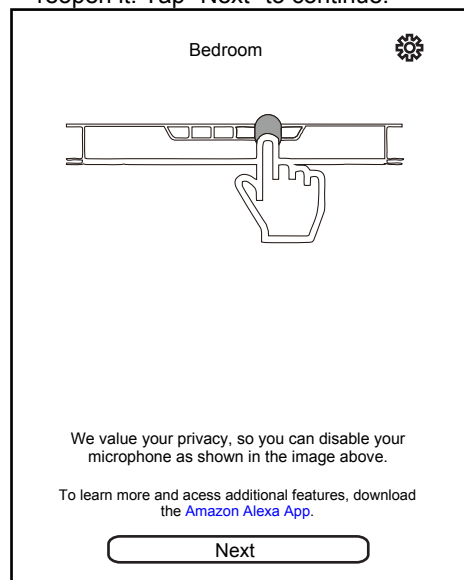
12. The following page will appear, tap the language to the desired language.



13. The following page will appear, tap the "Next" to continue.



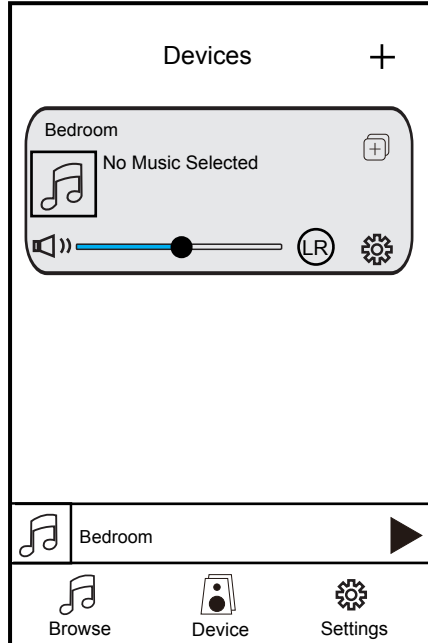
14. Press the  button on the unit to turn off the microphone, then press it again to reopen it. Tap "Next" to continue.





## DEVICES SCRREN


After previous operations, the page will appear as below.

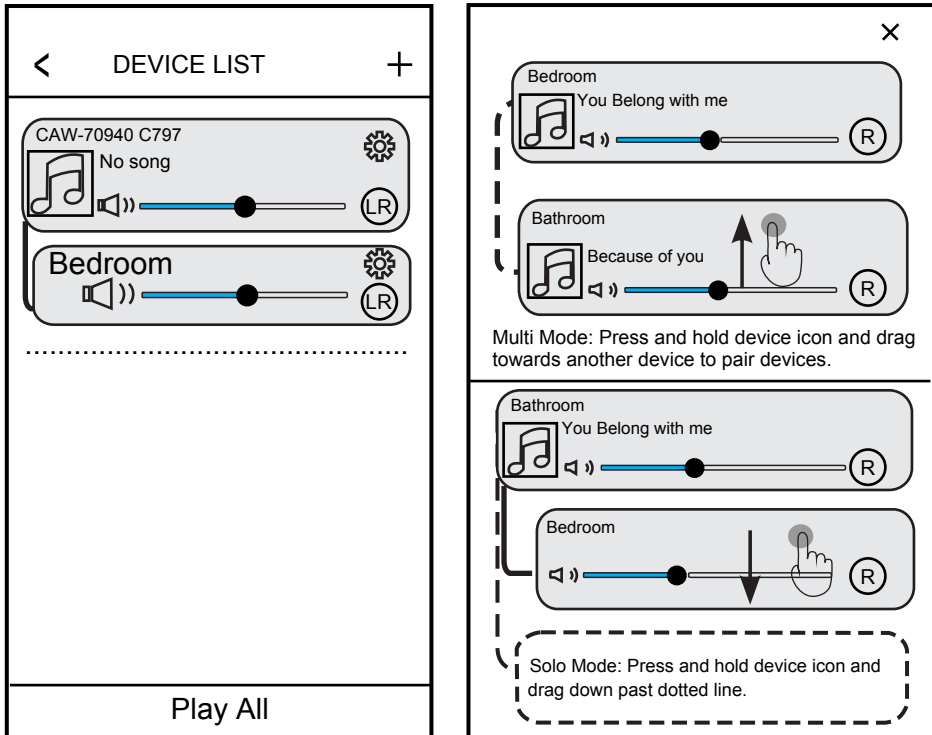


On DEVICE LIST:

- Tap the "+" to add more units to the network Repeat the procedure above and make connection as the on-screen instructions and as previous steps.
- Tap the "⚙️" beside the volume bar to rename the unit, check the speaker info to reset to the factory setting, check the preset content, or change Amazon Alexa Settings.
- Tap the "LR" to change the audio mode to L (left channel), R (right channel) and LR (stereo).
- Tap the "🎵" below to browse (or search) the music library / music services, or select source on the unit.
- Tap the "⚙️" below to examine the software version or send feedback to the developer.

## MULTI-ROOM PLAYING OPERATION

If more than one unit has been added into the DEVICE LIST, you can tap the  to switch single room and multi room mode as below:

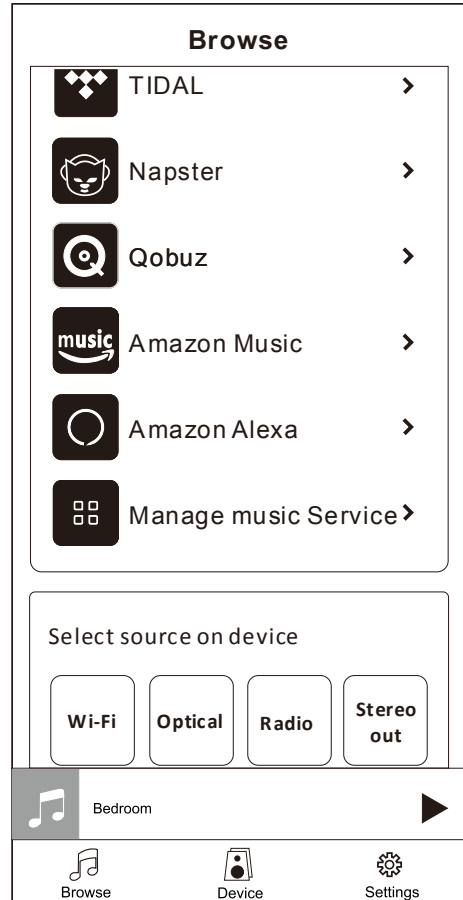
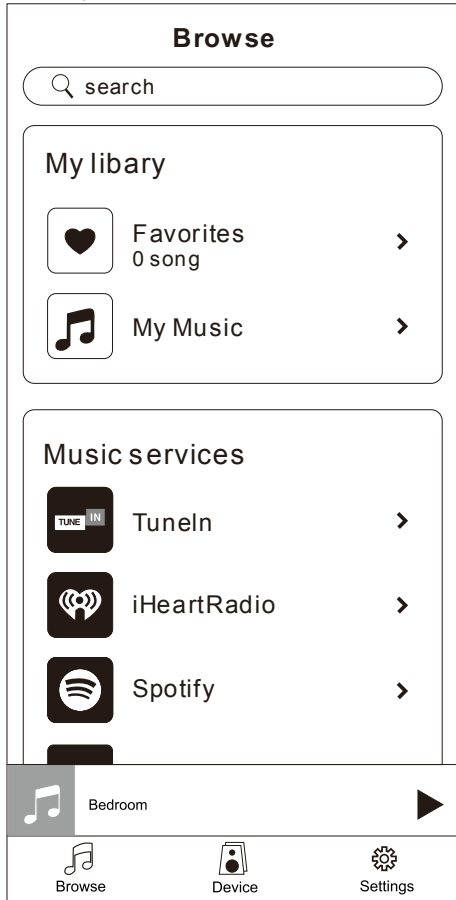


**Note:**


Up to 6 units are supported to connected together.

## BROWSE INTERFACE

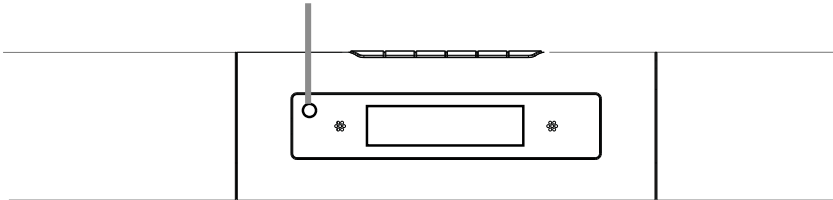
Tap "Browse" in the Devices Screen to enter Browse Interface. Tap your desired apps / services / sources and follow respective screen instructions. Some platforms may need registration or download the related APP. Some services may not be available in your country.



## AMAZON ALEXA VOICE CONTROL

1. Speak "Alexa" to the built-in microphone or press  button on the unit to wake Amazon Alexa Service. Then you can ask your question through the built-in microphone. The unit will answer you by audible reply. The LED indicator for Alexa control will change as below.

Alexa Control LED Indicator



FRONT VIEW OF THE UNIT

SPEAKER STATUS	LED STATUS
Idle	OFF
Listening	GREEN
Talking	GREEN/BLUE blinking alternatively
Microphone Off	RED

2. The typical question and answer will be:

Q: Alexa --- what's the time now?

A: It's XX (XX=Current time) o'clock now.

Q: Alexa --- what's the weather like?

A: The weather is not so cold.

Q: Alexa --- what day is today?

A: Today is XXXXX (XXXXX=Current day).

Q: Alexa --- what's the news today?

A: Here is the flash briefing.

Q: Alexa --- who is the president in USA?


A: The USA president is XX (XX=Name of USA president).

Q: Alexa --- what's the capital in USA?

A: The United States' capital is Washington D.C.

3. During Amazon Alexa operation, you can use the following voice command to control the unit:

- Voice command: (Alexa)---play the song <XX> (XX=Name of the desired song)!  
Action: The song will be played.
- Voice command: (Alexa) --- pause/stop the song!  
Action: The song will be paused or stopped.
- Voice command: (Alexa) --- continue to play!  
Action: The song will continue to play.
- Voice command: (Alexa) --- volume up!  
Action: The volume will increase.
- Voice command: (Alexa) --- volume down!  
Action: The volume will decrease.
- Voice command: (Alexa) --- fast forward!  
Action: The track will be fast warded.
- Voice command: (Alexa) --- rewind!  
Action: The track will rewind.
- Voice command: (Alexa) --- previous!  
Action: The track will skip to previous track.
- Voice command: (Alexa) --- next!  
Action: The track will skip to next track.

4. To turn off the microphone. Press and hold the  Button, then the color of the Indicator will turn Red. To turn on again, press and hold this button again.

## SPOTIFY OPERATION

Before using this service, you must create a Spotify account and download the APP for log in.



Listen out loud with Spotify Connect

1. Connect your unit to your Wi-Fi network
2. Open the Spotify App on your phone, tablet or laptop using the same WiFi network.
3. Operate as the screen instructions
4. Select your unit and start listening.

## IHEARTRADIO OPERATION

Before use, you must create an iHeartradio account for log in.

1. Tap "iHeartradio" on homepage.
2. Input your account and password to log in.
3. Select the desired song and play.

## TIDAL OPERATION

Before use, you must create a TIDAL account for log in.

1. Tap "TIDAL" on homepage.
2. Input your account and password to log in.
3. Select the desired song and play.

## BLUETOOTH OPERATION

Pairing the speaker with Bluetooth devices (mobile phone or music device)

1. Plug one end of the adapter to DC IN jack of the speaker, plug the adapter into the wall outlet, press and hold the STANDBY/MODE button to power on the unit, wait until "WIFI" appears on display.
2. Press the MODE button repeatedly until the "BT" flashes on display. Now the unit is in pairing mode.
3. Activate the Bluetooth function on your Bluetooth device (mobile phone or music device). Please refer to the manufacturer's instructions of your device.
4. Once you have activated Bluetooth on your device, select the speaker name from the pairing list of available Bluetooth devices.  
**NOTE:** The pairing name is "OTIC AEA7".
5. After pairing successfully, "BT" will stay on the display and should hear a tone.
6. If pairing is unsuccessful, turn off the speaker first and then follow above steps to re-pair.
7. Once you have paired the speaker with a device, the speaker will automatically pair with the connected device when the device's Bluetooth is activated within range.

During playback:

- Press the ►|| button to Play or Pause playback.
- Press the ►►| or |◄◄ to skip forward or backward to a desired track.
- Press repeatedly the VOL- or VOL+ button to adjust the volume.

## RADIO OPERATION

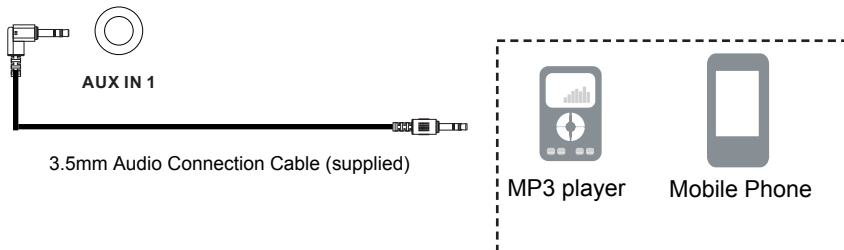
Before using your unit for FM reception, unwrap and fully extend the antenna wire. You may need to adjust the position of the antenna wire for maximum signal strength.

1. Plug one end of the adapter to DC IN jack of the speaker, plug the adapter into the wall outlet, press and hold the STANDBY/MODE button to power on the unit, wait until "WIFI" appears on display.
2. Press the MODE button repeatedly until "RADIO" flashes on the display.
3. Press the ►► /WPS button on the unit or ►► on the remote to search up and down the band. The radio will search for stations available and store them automatically.
4. Press the ►► or ◀◀ button on the unit or the remote to listen to your desired station.
5. Press repeatedly the VOL- or VOL+ button to adjust the volume.



## AUX IN 1 OPERATION

1. Connect the external audio device to the unit by an audio connection cable with 3.5mm stereo mini jacks:
  - ~ Insert one end to the Headphone, Line Out or AUX Out jack on your mobile phone/ external audio device;
  - ~ Insert the other end to the AUX IN 1 jack on the rear of the main unit.

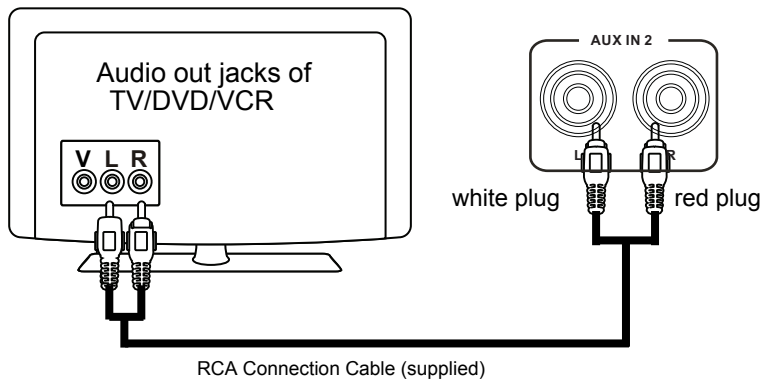


2. Plug one end of the adapter to DC IN jack of the speaker, plug the adapter into the wall outlet, press and hold the STANDBY/MODE button to power on the unit, wait until "WIFI" appears on the display.
3. Press the MODE button repeatedly until "AUX 1" appears on the display.
4. Play music on the connected device.

## AUX IN 2 OPERATION

An external Audio/Video player (such as a TV, DVD Player, VCR etc.) can be connected to this unit and project audio through the speakers.

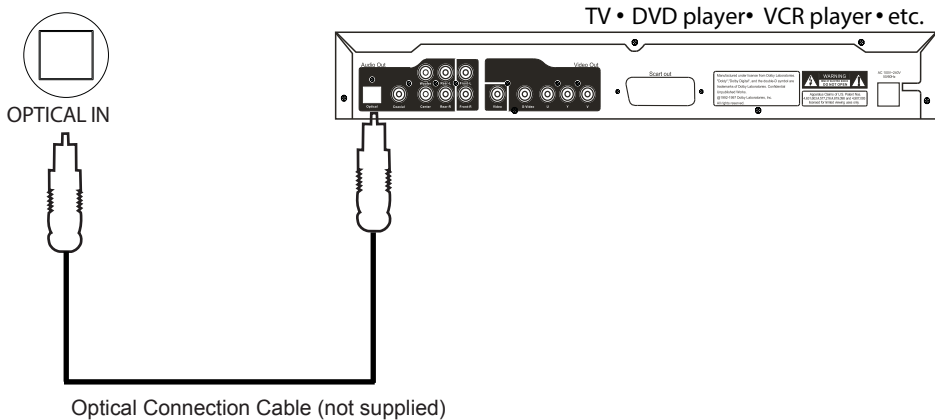
1. Plug one end of RCA cable into the AUX IN 2 jacks on rear of the unit.  
Plug the other end of RCA cable into audio out jacks of TV or external A/V device as below.



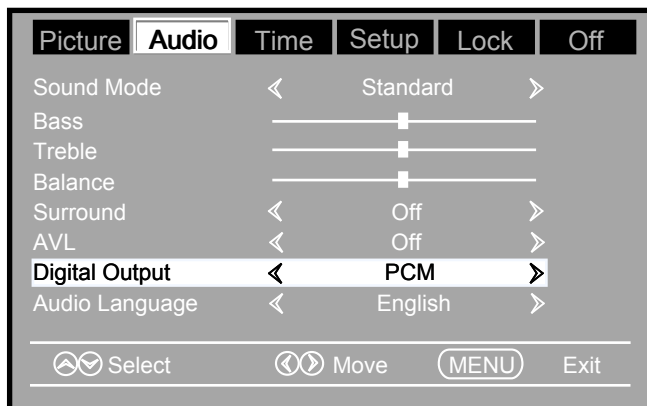
2. Plug one end of the adapter to DC IN jack of the speaker, plug the adapter into the wall outlet, press and hold the STANDBY/MODE button to power on the unit, wait until "WIFI" appears on display.
3. Press the MODE button repeatedly until "AUX 2" flashes on the display.
4. Play music on your external device.

## OPTICAL-IN OPERATION

1. Connect the Optical out jack from the external audio Player (like a TV, DVD Player, VCR Player etc.) to the OPTICAL IN jack on the top of unit by the Optical Connection Cable shown in the figure below: (PCM format only )



2. Plug one end of the adapter to DC IN jack of the speaker, plug the adapter into the wall outlet, press and hold the STANDBY/MODE button to power on the unit, wait until "WIFI" appears on the display.
3. Press the MODE button repeatedly until "OPT" flashes on the display.
4. Power on the connected external player and start playback.  
Go to your digital audio output settings and set it to PCM (Pulse Code Modulation) similar to the Figure below:



## TROUBLESHOOTING

Check the following before requesting service:

<b>SYMPTOM</b>	<b>POSSIBLE CAUSE</b>	<b>POSSIBLE SOLUTION</b>
Can't power on	The adapter is not plugged	Plug the adapter properly
No sound or sound weak	Volume level in minimum position	Raise the volume level by holding the VOL+ Button on the top of unit
	Volume level of paired/connected device is in low level	Raise the volume level of the connected device
Sound distortion	Volume level too high	Reduce the volume level by holding the VOL- Button on the of unit
	Volume level of the connected device too high	Reduce the volume level of the connected device
Wi-Fi not functioning	The unit NOT added in the Wi-Fi network	Add the unit into the Wi-Fi network
	The unit not in Wi-Fi mode	Power on the unit and enter to the Wi-Fi mode
	The unit and the mobile device are not in the same 2.4G Wi-Fi network	Set the unit and the mobile device in the same 2.4G Wi-Fi network
	The router was in power off mode	Power on your Wi-Fi router
Weak radio reception		Extend the FM antenna wire on the rear of the unit and replace it to get better reception
Remote Control not functioning	Out of range	Point the remote control to the remote sensor on the unit within 16 feet, +/-30 degrees
	The battery in the remote control are drained	Replace with new battery
Amazon Alexa not functioning	The unit is not in the Amazon Alexa operation mode	Power on the unit and enter to Amazon Alexa operate mode

## SPECIFICATIONS

Power Source:	DC16V  3.0A 
BT Version:	5.0
BT Operation Distance:	about 32 Feet in open area
Wi-Fi Operation Distance:	about 96 Feet in open area
Radio Coverage	FM 87.5 -108.0 MHz
Speaker	4 × 10 W (full range)

## PACKAGE CONTENTS

- 1 X User's Manual
- 1 X AC/DC Adapter
- 1 X Audio Cable with 3.5mm Plug
- 1 X RCA Audio Cable
- 1 X Remote Control

**SPECIFICATIONS AND ACCESSORIES ARE SUBJECT TO CHANGE  
WITHOUT NOTICE**