

RTC-1010

Rugged Tablet Computer

User's Manual 9th Ed

Last Updated: September 14, 2022

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Packing List

Before setting up your product, please make sure the following items have been shipped:

ltem		Quantity
•	RTC-1010	1
•	12V power adapter (power cord ordered separately)	1

If any of these items are missing or damaged, please contact your distributor or sales representative immediately.

About this Document

This User's Manual contains all the essential information, such as detailed descriptions and explanations on the product's hardware and software features (if any), its specifications, dimensions, jumper/connector settings/definitions, and driver installation instructions (if any), to facilitate users in setting up their product.

Users may refer to the product page at AAEON.com for the latest version of this document.

Safety Precautions

Please read the following safety instructions carefully. It is advised that you keep this manual for future references

- 1. All cautions and warnings on the device should be noted.
- 2. Make sure the power source matches the power rating of the device.
- 3. Position the power cord so that people cannot step on it. Do not place anything over the power cord.
- Always completely disconnect the power before working on the system's hardware.
- 5. No connections should be made when the system is powered as a sudden rush of power may damage sensitive electronic components.
- If the device is not to be used for a long time, disconnect it from the power supply to avoid damage by transient over-voltage.
- 7. Always disconnect this device from any AC supply before cleaning.
- 8. While cleaning, use a damp cloth instead of liquid or spray detergents.
- 9. Make sure the device is installed near a power outlet and is easily accessible.
- 10. Keep this device away from humidity.
- 11. Place the device on a solid surface during installation to prevent falls
- 12. Watch out for high temperatures when the system is running.
- 13. Never pour any liquid into the openings. This could cause fire or electric shock.
- 14. As most electronic components are sensitive to static electrical charge, be sure to ground yourself to prevent static charge when installing the internal components. Use a grounding wrist strap and contain all electronic components in any static-shielded containers.
- 15. If any of the following situations arises, please the contact our service personnel:
 - Damaged power cord or plug

i.

- ugged Tablet Computer
- RTC-1010

- ii. Liquid intrusion to the device
- iii. Exposure to moisture
- iv. Device is not working as expected or in a manner as described in this manual
- v. The device is dropped or damaged
- vi. Any obvious signs of damage displayed on the device
- 16. DO NOT LEAVE THIS DEVICE IN AN UNCONTROLLED ENVIRONMENT WITH TEMPERATURES BEYOND THE DEVICE'S PERMITTED STORAGE TEMPERATURES (SEE CHAPTER 1) TO PREVENT DAMAGE.
- 17. Do not use the battery pack if any part of it is protruding or inflated. Replace with a new battery pack immediately.
- If the battery pack cannot be charged (won't hold a charge, system is unable to charge it), replace the battery pack with a new one immediately.



This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

Caution:

There is a danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions and your local government's recycling or disposal directives.

Attention:

Il y a un risque d'explosion si la batterie est remplacée de façon incorrecte. Ne la remplacer qu'avec le même modèle ou équivalent recommandé par le constructeur. Recycler les batteries usées en accord avec les instructions du fabricant et les directives gouvernementales de recyclage.

产品中有毒有害物质或元素名称及含量

AAEON System

QO4-381 Rev.A0

	有毒有害物质或元素					
部件名称	铅	汞	镉	六价铬	多溴联苯	多溴二苯
	(Pb)	(Hg)	(Cd)	(Cr(VI))	(PBB)	醚(PBDE)
印刷电路板	×	0	0	\bigcirc	\cap	\bigcirc
及其电子组件	×	0	0	0	0	0
外部信号	×	0	0	0	0	\bigcirc
连接器及线材	×	0	0	0	0	0
外壳	0	0	0	0	0	0
中央处理器	×	0	0	0	0	\bigcirc
与内存	~	U	0	0	0	\bigcirc
硬盘	×	0	0	0	0	0
液晶模块	×	×	0	0	0	0
光驱	×	0	0	0	0	0
触控模块	×	0	0	0	0	0
电源	×	0	0	0	0	0
电池	×	0	0	0	0	0

本表格依据 SJ/T 11364 的规定编制。

〇:表示该有毒有害物质在该部件所有均质材料中的含量均在 GB/T 26572标准规定的限量要求以下。

×: 表示该有害物质的某一均质材料超出了GB/T 26572的限量要求, 然而该部件

仍符合欧盟指令2011/65/EU 的规范。

备注:

一、此产品所标示之环保使用期限,系指在一般正常使用状况下。

二、上述部件物质中央处理器、内存、硬盘、光驱、电源为选购品。

三、上述部件物质液晶模块、触控模块仅一体机产品适用。

China RoHS Requirement (EN)

Hazardous and Toxic Materials List

AAEON System

QO4-381 Rev.A0

	Hazardous or Toxic Materials or Elements					
Component Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominat ed biphenyls (PBBs)	Polybrominat ed diphenyl ethers (PBDEs)
PCB and Components	х	0	0	0	0	0
Wires &						
Connectors for	Х	0	0	0	0	0
Ext.Connections						
Chassis	0	0	0	0	0	0
CPU & RAM	Х	0	0	0	0	0
HDD Drive	Х	0	0	0	0	0
LCD Module	Х	Х	0	0	0	0
Optical Drive	Х	0	0	0	0	0
Touch Control	V			0	0	0
Module	Х	0	0	0	0	0
PSU	Х	0	0	0	0	0
Battery	Х	0	0	0	0	0

This form is prepared in compliance with the provisions of SJ/T 11364.

O: The level of toxic or hazardous materials present in this component and its parts is below the limit specified by GB/T 26572.

X: The level of toxic of hazardous materials present in the component exceed the limits specified by GB/T 26572, but is still in compliance with EU Directive 2011/65/EU (RoHS 2). **Notes**:

1. The Environment Friendly Use Period indicated by labelling on this product is applicable only to use under normal conditions.

2. Individual components including the CPU, RAM/memory, HDD, optical drive, and PSU are optional.

3. LCD Module and Touch Control Module only applies to certain products which feature these components.

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Chapter 1

Product Specifications

1.1 Specifications

System	
Processor	Intel® Celeron® N3350 1.1GHz Dual core up to 2.4GHz Intel® Pentium® N4200 1.1GHz Quad core up
Our constitue of container	to 2.5GHz
Operating System	Windows® 10 IOT Enterprise SAC
Memory	Onboard DDR3L 4GB (Default) / 8GB
Storage	eMMC 64GB (up to 256GB optional)
Display	10.1" WXGA (1280x800) 800-nit / 300-nit TFT LCD with Projected Capacitive Multi-Touch Screen
I/O Port	Micro HDMI port x 1 SIM card slot x 1 microSD card slot x 1 Audio jack x 1 (3.5mm) USB3.2 Gen 1 x 2 (USB Type-C x 1) USB2.0 x 2 DC-in jack x 1 RS-232/422/485 COM Port x 1 10/100/1000 Base-T RJ45 x 1 Smart card reader x 1 (Optional, Without IP protection)
Communication	Wi-Fi 802.11 b/g/n Bluetooth v5.1 (EDR + BLE) Intel AC9260
Navigation	Up to 3 GNSS: GPS + Galileo (Default) GLONASS or BeiDou (Optional)

RTC-1010

System	
WWAN (Optional)	LTE via Mini Card slot (Optional)
Camera	2MP front camera
	8MP rear camera with flash
Sensors	G-sensor
	E-compass
	Gyro-sensor
	Light-sensor
Expansion Slot	Internal M.2 slot x 1 (For Wi-Fi module)
	Mini Card slot x 1 (For LTE module)
	Docking connector: USB2.0 x 1
Barcode Scanner (Optional)	2D Barcode scanner, OPTICON MDI-4100-USB
	(Optional)
HF RFID (Optional)	ISO 15693 (R/W)
	ISO 18092 (R/W)
	ISO 14443-A (R/W)
	ISO 14443-B (Only Read UID)
	Depending on card type
Physical Keys	F0 or Windows (Windows Start Key)
	F1 (BCR Trigger Button when BCR is
	enabled)
	F2 (Print Screen)
	F3(Ctrl + Alt + Del as Soft Reboot)
	Volume Up and Volume Down

Mechanical	
Color	Black & Dark Gray
Dimension (W x H x D)	10.71" x 7.48" x 0.80" (272.0 mm x 190.0 mm x
	20.4 mm)
Gross Weight	2.2 lbs. (1.0 kg) based on configuration

Environmental	
Operating Temperature	-4°F ~ 122°F (-20°C ~ 50°C)
Storage Temperature	-67°F ~ 158°F (-55°C ~ 70°C)
Humidity	0% ~ 90% relative humidity, non-condensing
Environmental Sealing	IP65
Vibration	MIL-STD-810G-514.6 Procedure I Cat.24, Fig
	514.6E-1 & 514.6E-2 (Unit is
	non-operating)
	ASTM 4169-99 Truck Assurance Level II,
	Schedule E (Unit is non-operating)
Drop	MIL-STD-810G-516.6, Procedure IV
	Drop height: 122 cm
	Number of Drops: 26 times, for all surfaces,
	edges and corners
	Condition: Based on 2" plywood over concrete
ESD	Air charge: +/- 8KV, Contact charge: +/- 4KV
Certifications and Standards	UL60950-1, CE, FCC

Power Supply	
AC/DC Adapter	AC 100 ~ 240 V, 50 ~ 60 Hz
	Output: 12V/ 3A/ 36W
Battery Life	Li-ion Battery 8-hour battery life based on test
	configurations
Primary Battery	Hot-swappable battery: 14.4V, 2270mAh, 32.7W
Secondary Battery	7.4V, 1530mAh, 11.3W

Display	
LCD	10.1" TFT-LCD/ 16:10 with LED backlight
Resolution	1280 x 800
Maximum Color	N/A
Dot Size	0.1692 (H) x 0.1692 (V) mm
Brightness	300 nits (800 nits optional)
Viewing Angle	Horizontal: 170° (Typ.), Vertical: 170° (Typ.)
Touch Screen	
Touch Type	Projected capacitive multi-touch screen (PCT)

Touch Type

Light Transmission

Min 85%

Chapter 2

Getting Started

2.1 Product Overview

Front View



Function	Description		
Power Button	(1) Power on or Shut down device		
	(2) Enter Sleep mode		
NFC Reader Support ISO/IEC 14443A/B, ISO/IEC 15693, MIFAR			
	FeliCa		
2MP Camera	1080p FHD Webcam		
Light Sensor	Ambient Light Sensor		
Volume Up	Speaker volume up		
Volume Down	Speaker volume down		
FO	Windows Start Key		
F1	BCR Trigger Butten (When BCR is enabled)		
F2	Print Screen		
F3	Ctrl + Alt + Del as Soft Reboot		

Side View (Left)



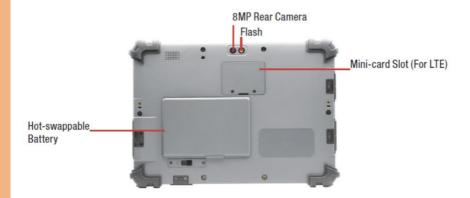
Function	Description
DC-in Jack	Input: DC 12V
USB3.0	Туре А х 1, Туре-С х 1
Audio Jack	3.5 mm stereo headphone jack
HDMI	Micro HDMI
SIM Card Slot	Micro SIM card only
SD Card Slot	Micro SD card only, Support up to SDXC
2D Barcode Scanner	1D / 2D Barcode Scanner

Side view (Right)



Function	Description
SCR	Smart card Reader
COM Port	RS232/422/485
GbE	RJ45
USB2.0	Туре А х 2
Docking Connector	Dock with RDS-411
Kensington Lock	Device lock

Rear View



Function	Description	
8MP Camera	With LED Flash	
Mini-card Slot	For LTE module (Need to order LTE version)	
Battery Bay	Hot-swappable Battery x 1	

2.2 Notes before use

Before using your device, please read through the following instructions

- Use only the power adapter that comes with your device. Using a different power adapter may cause damage.
- The AC power cord is designed for the RTC-1010 only.
- This product is intended to be supplied by a Listed Power Adapter or DC power source, rated 12Vdc, 3A minimum, Tma = 40°C. Please contact AAEON for further assistance.
- Using a power outlet is the best way to charge your device (refer to section 1.2 for the power adapter's voltage output and acceptable input).
- When using the device for the first time, fully charge the battery for up to 8 hours. If the device is inactive, charging the battery once per month is recommended to prevent battery life deterioration.
- There are two batteries in the RTC-1010: Both batteries can be monitored at the title bar). Charge the device once Hot-swappable battery drops below 20%.
- Always allow your battery to be fully charged before use.
- To prolong battery life, allow a fully charged battery to discharge more than 95% before recharging.
- Ensure that the battery cover is properly secured by manually pushing the pin to lock position.
- The RTC-1010 CANNOT be charged via an USB connection.
- The IP65 waterproof protection may get damaged when subjected to shock greater than levels tested in MIL-STD-810G Method 516.6 Procedure IV. The protection may also be affected if the rubber connector fails to cover or close firmly.

2.3 Turning on the Device

The power button turns your device on and off. Hold the button for one second to power on.

To start or wake from sleep mode, hold the power button for 0.5 seconds until the shutdown confirmation is shown. If the system remains unresponsive, press and hold the power button to force power off (may result in data loss). It is strongly recommended that the user back up important data regularly. Insert the Battery Pack and make sure the battery cover is securely locked. The initial booting sequence may take several minutes to complete.

Initial Booting Sequence

- Booting up
- AAEON Logo
- Select start with region / country / yes
- Is the right keyboard layout / country / yes
- Want to add second keyboard layout / add keyboard or skip
- Window to License Agreement / Accept
- Sign in with Microsoft? Next
- Who's going to use this PC? Name / Accept
- Create a super memorable password / Next
- Make Cortana your personal assistant? Yes / No
- Choose privacy settings for your device? Learn more / Accept
- Show Hi, and almost to run Windows 10 IoT

2.4 Touch Controls

Gesture	Description	
Single Tap	A single tap is used to open files or applications, or select	
	text input areas.	
Long Tap	Long tapping an icon allows it to be moved freely on the	
(Tap and Hold)	screen. This gesture also opens the Windows context menu,	
	letting you cut, copy, rename, delete the selected file, or	
	select multiple files for batch actions	

2.5 LTE Module Assembly

1. Remove the screws of the LTE module cover



2. Remove the cover



3. Remove the tape and pull up the antenna cable



4. Slide the LTE module into the socket



5. Secure the LTE module with the attached screws



6. Attach the antenna cable to the MAIN connector of the LTE module



7. Put the LTE module cover back



8. Secure the cover with screws





Serial Port Pin Definition			
Pin No	RS232	RS485	RS422 & 485 1T/1R
1	DCD	DATA-	TX-
2	RX	DATA+	TX+
3	TX		RX+
4	DTR		RX-
5	GND		
6	DSR		
7	RTS		
8	CTS		
9	RI		

Note: COM Port Mode (RS232, RS422, RS485) can be set in the system BIOS. After entering the BIOS, go to the Main Menu, then select "COM PORT MODE" to change the settings.

Chapter 3

System Settings

3.1 Settings Screen

The Settings screen allows you to configure the settings of your RTC-1010 which includes:

includes.	
Main Category	Sub Category
	Display
System	Notifications
System	Apps
	Power
	Bluetooth
Device	Printers
	Mouse
	Wi-Fi
Networks & Internet	Airplane Mode
	VPN
	Background
Personalization	Lock Screen
	Colors
	Your Account
Accounts	Sync Settings
Accounts	Work
	Family
	Speech
Time & Language	Region
	Date
	Narrator
Ease of Access	Magnifier
	High Contrast

Sub Category
Location
Camera
Windows Update
Recovery
Backup

To enter the Settings screen

From Home Screen



1. Reveal the Charm Bar.



2. Tap Settings



1. Go to Settings> System> Display

← Settings	- 🗆 X
🐼 SYSTEM	Find a setting P
Display	Identify Detect Connect to a wireless display
Notifications & actions	Change the size of text, apps, and other items: 100% (Recommended)
Apps & features	Orientation
Multitasking	Landscape 🗸
Tablet mode	Lock rotation of this display
Battery saver	Off Off
Power & sleep	Brightness level
Storage	Adjust my screen brightness automatically
Offline maps	On Apply Cancel
Default apps	
About	Advanced display settings

Change Size:

Adjust the display size for text, apps, and other items (default 100%)

Lock Rotation:

Lock rotation of display. Turning this on will prevent the screen from automatically rotating when device is held in a different orientation.

Brightness:

Enable automatic adjustment of screen brightness based on input from the light sensor.

Configure Notifications

1. Go to Settings> System

2. Select Notifications & actions

		-	
€- Settings	-	٥	×
SYSTEM	Find a setting		2
Display	Quick actions		
Notifications & actions	Choose your quick actions		
Apps & features			
Multitasking			
Tablet mode	Select which icons appear on the taskbar		
Battery saver	Turn system icons on or off		
Power & sleep	Notifications		
Storage	Show app notifications		
Offline maps	On		
	Show notifications on the lock screen		
Default apps	On		
About	Show alarms, reminders and incoming VOIP calls on the lock screen		
	on On		
	Hide notifications while presenting		
	on 💿		
ד o 🖬 🔽	へ m 16 期 E	256	PM

Select which notifications the system will display and whether to display on the lock screen.

. .

Applications:

Enable displaying notifications from applications.

Lock Screen:

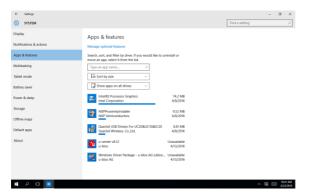
Enable displaying notifications on the lock screen.

Show Alarms, Reminders, Incoming VOIP calls:

Enable showing these notifications on the lock screen

Configure Apps & Features

1. Go to Settings> System> Apps & features



This menu allows the user to view how much memory each application is using. Apps can also be moved or uninstalled from this menu.

Configure Power & Sleep

1. Go to Settings> System

€- Settings	- a ×	
SYSTEM	Find a setting P]
Display	Screen	
Notifications & actions	On battery power, turn off after	
Apps & features	4 minutes V	
Multitasking	When plugged in, turn off after	
Tablet mode	Never 🗸	
Battery saver	Sleep	
Power & sleep	On battery power, PC goes to sleep after	
Storage	4 minutes 🗸	
Offline maps	When plugged in, PC goes to sleep after	
Default apps	Never ~	
About	Wi-Fi	
	On battery power, stay connected to Wi-Fi while asleep	
	Viben plugged in, stay connected to Wi-Fi while asleep	
# P @ 🧕	∧ ■ ¹ / ₁ R ₀ □ 43094	ł

2. Select Power & sleep

System power settings can be set here, including idle time before turning off screen or entering sleep mode.

3.1.2 Device

Printers & Scanners

1. Go to Settings> Devices

Settings DEVICES		- Ø ×
Connected devices Bautooth Moare & troucheed Typing AutoRity	Add printers & scanners	
# 🔎 🛛 💆		∧ 💌 📜 🛤 🔤 505.9M 621/2016

- 2. Select Printers & scanners.
- 3. You can add a printer or scanner from this menu.

Manage Bluetooth Devices

1. Go to Settings> Devices> Bluetooth

← Settings		-	a ×
DEVICES		Find a setting	P
Printers & scanners	Manage Bluetooth devices		
Connected devices	Bluetooth		
Bluetooth	Your PC is searching for and can be discovered by Bluetooth		
Mouse & touchpad	devices.		
Typing	Bluetooth Notebook Mouse 5000 Paired		
AutoPlay	AUGUSLIANG-NB Ready to pair		
	KIMO-L823-0723 Ready to pair		
	AA-LATI-2154 Ready to pair		
	Bluetooth USB Host Controller Ready to pair		
	PC000758 Ready to pair		
	Unknown Ready to pair		
	Related settings		
# P © 0		^ ≹ ≡ % B	500 PM 6/21/2016

This screen allows the user to turn Bluetooth on or off, as well as pair with available Bluetooth devices.

3.1.3 Network & Internet

Wi-Fi Settings

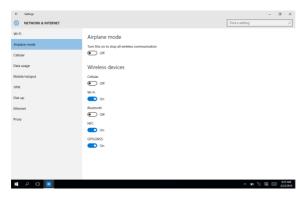
1. Go to Settings> Network & Internet> Wi-Fi

← Settings			- 0	
NETWORK & INTERNET		Find a setting		P
Wi-R	Wi-Fi			
Airplane mode	On On			
Cellular	A4EON-Wireless			
Data usage				
Mobile hotspot	11.			
VPN	AAEON-Wireless-PEAP			
Dial-up	AAEONWireless25			
Ethernet	A4EON-Wireless2F-1			
Proxy	ONVX_ORION_SERVER			
	RMD_SW_24G			
	TP-LINK			
	twbisoric01			
# P 🗊 🧕	3.646	^ m %	-	5/23 PM 6/21/2016

- 2. Select the Wi-Fi network or access point you wish to connect to.
- 3. Type in the password and tap Connect

Configure Airplane Mode

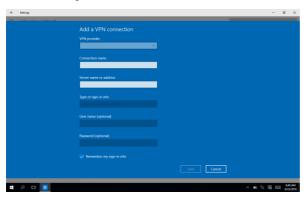
1. Go to Settings> Network & Internet> Airplane mode



Enable Airplane Mode to stop all wireless communication, or select which wireless devices to disable.

Configure VPN

1.	Go	to	Settings>	Network	&	Internet>	VPN
----	----	----	-----------	---------	---	-----------	-----



Use this screen to add or configure a VPN connection.

3.1.4 Personalization Settings

Background/Colors/Lock screen

1. Go to Settings> Personalization

4- Settings			- ø ×
PERSONALIZATION		Find a setting	P
Background	You need to activate Windows before you can personalize your PC.		
Colors	Preview		
Lock screen	rieview		
Themes			
Start	Surgita from		
	Background		
	Croce your picture		
	Choose a fit		
= P 🗉 🙆		∧ D ½ B	849 AM 6/22/2016

Set the device's background, colors, lock screen, theme, and Start menu settings.

3.1.5 User Accounts

Configure User Accounts

1. Go to Settings> Accounts

€ Settings			-	0	×
		Find a setting			P
Your account	You need to activate Windows before you can personalize your PC				
Sign-in options					
Work access	Atom Local Account Administrator				
Family & other users					
Sync your settings	Windows is better when your settings and files automatically sync. Use a Microsoft account to easily get all your stuff on all your devices.				
	Sign in with a Microsoft account instead				
	Your picture				
	8				
	ferme				
🖬 ک 🗘 🖿		∧ ю.*	. 18 🗆	1 150 6/22	IAM (2006

Use this menu to manage user accounts and settings.

Note: Only accounts with Administrator privileges can manage settings for other users.

3.1.6 Time & Language Settings

Configuring Date & Time

1. Go to Settings>Time & Language.

Date & time		
Date & time	Date and time	
Region & language	12:42 PM, Wednesday, June 22, 2016	
Speech	Set time automatically	
	On On	
	Change date and time	
	Change	
	Time zone	
	(UTC+08:00) Talpei	
	Off	
	Formats	
	First day of week: Sunday	
	Short date: 6/22/2016	
	Long date: Wednesday, June 22, 2016	
	Short time: 12:42 PM	
	Long time: 12:42:07 PM	

Set the device's date and time, time zone and time format here.

3.1.7 Ease of Access Settings

Accessibility Settings

1. Go to Settings> Ease of Access.

← Settings	- 0	×
EASE OF ACCESS	Find a setting	P
Narrator	Hear text and controls on the screen	
Magnifier	Narrator is a screen reader that reads all the elements on screen, like text and buttons.	
High contrast		
Closed captions	Narrator C Off	
Keyboard	To turn Narnator off with a touchscreen, tap the Narnator slider, and then double-tap anywhere on the screen.	
Mouse		
Other options	0 Off	
	Voice	
	Choose a voice	
	Microsoft David 🛛 🗸	
	Speed	
	Pitch	
	Sounds you hear	
🖬 ۹ 🚥 🔍	∧ ℝ □ ^{12,47} / _{622/2}	PM 1016

Enable and configure Ease of Access utilities for system accessibility.

3.1.8 Privacy Settings

Change Privacy Options

1. Go to Settings>Privacy.

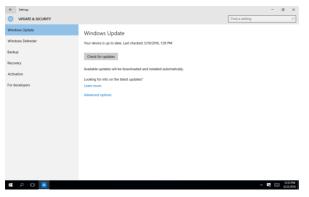
General Change privacy options Location Lit ago on my admining () for operiments across ago for administry of () Carera Im of sameGoner filter to deck web cortect ()RLs) that informations docure ago on Across that ago on my administry of () Speech, also & Agoing Im of sameGoner filter to deck web cortect ()RLs) that informations docure ago on Across that agoing in the thate Carera's Im of sameGoner filter to deck web cortect ()RLs) that informations docure ago on administry of the information of the information of the carera's Carera's Im of sameGoner filter to deck web cortect ()RLs) that information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the carera's information of the information of the information of the c	← Settings PRIVACY	Find a setti	-	ø	×
Other divices Feedback & diagnotics	Careat Careat Carea Mosphare Seech, Hing, & yong Account w/o Crintas Calendar Messaging	Change privacy options Let apprue my subsetting 0 for experiences across apps huming to of will rest your (b) Thum on stratification (the to order) Thum on stratification (the to be the subset order (URL2) that Witchness Store approximation (SRL2) that witchness Store approxim	9		R
	Feedback & diagnostics	Philopy Statement			

Configure privacy settings, including what information is shared with applications.

3.1.9 Update & Security

Windows Updates

1. Go	o to	Settings>	Update	&	Security
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Configure Windows Update, Windows Defender and other system resources.

Chapter 4

Accessories

4.1 Barcode Scanner

The barcode scanner accessory enables the RTC-1010 to read barcodes to perform various actions. Note: the barcode scanner does not ship with any software or SDKs.

Perform the following test to check if the scanner is working:

- 1. Open the Notepad application
- 2. Scan a barcode
- 3. If the scanner is working, the code will be entered as text into Notepad

For detailed specifications and operating instructions, please refer to the bar code scanner manual in the driver disk provided.

You can scan the barcode below to change the USB interface type.



@MENU_OPTO@ZZ@X.Z @SU@ZZ@OTPO_UNEM@

Description	Code
Change to Maintenance mode	X.Z
Defaults USB HID	SU



@MENU_OPTO@ZZ@X.Z @C01@ZZ@OTPO_UNEM@

Description	Code
Change to Maintenance mode	x.z
Defaults USB VCP	C01

Appendix A

Statements

A.1 Statements

Declarations and Safety Statements

Federal Communications Commission Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following conditions: (1) This device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

RF Exposure Information (SAR)

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the EUT transmitting at the specified power level in different channels.

The highest SAR value for the device as reported to the FCC is 1.01 W/kg when placed next to the body.

The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid on the FCC ID: OHBRTC1010-A11.

Federal Communication Commission (FCC) Radiation Exposure Statement This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance.

A.2 Canadian Notice

IC Regulations

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada. This Category II radio communication device complies with Industry Canada Standard RSS-310.

Ce dispositive de radio communication de catégorie II respecte la norme CNR-310 d'Industrie Canada.

IC Radiation Exposure Statement

This EUT is compliant with SAR for general population/uncontrolled exposure limits in IC RSS-102 and has been tested in accordance with the measurement methods and procedures specified in IEEE 1528. This equipment should be installed and operated with minimum distance 0 cm between the radiator and your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

The County Code Selection feature is disabled for product marketed in the U.S. and Canada.

For products available in the U.S./Canada markets, only channels 1-11 can be operated. The selection of other channels is not possible.

A.3 Safety Caution

Important Safety Instructions

Power Safety Requirement

Products with electrical current ratings up to 3A and weighs more than 1 Kg must use approved power cords greater than or equal to: VCTF, 3G or 0.75mm². Basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

Instructions importantes de sécurité.

Exigences de sécurité concernant l'alimentation.

Les produits dont le courant électrique monte jusqu'à 3A et pesant plus de 1Kgs doivent utiliser un cordon d'alimentation approuvé égal ou supérieur à VCTF, 3G ou 0.75mm² Des mesures de précaution de base doivent toujours être suivies afin de réduire les risques d'incendie, de choc électrique et de blessures aux personnes, incluant :

- Ne pas utiliser ce produit près de l'eau, par exemple dans une baignoire, une cuvette, un évier, une machine à laver, un sous-sol humide ou une piscine.
- Eviter d'utiliser un téléphone (autre que sans fil) pendant un orage électrique ? il y a un risque de choc électrique à distance lié à la foudre.
- Ne pas utiliser le téléphone pour alerter lors d'une fuite de gaz si vous êtes dans le

voisinage de la fuite

Utiliser seulement le cordon d'alimentation et la batterie indiqués dans le manuel.
 Ne pas jeter les batteries dans le feu. Elles pourraient exploser. Vérifier les dispositions locales de recyclage.

A.4 Battery Disposal

A	There is a risk of explosion if the battery is replaced by an
C	incorrect type. Dispose of used batteries according to the
	instructions.
	Il y a un risque d'explosion si la batterie est remplacée par un
	autre type incorrect.
	Disposer de la batterie en accord avec les instructions.
	This symbol indicates that the battery should NOT be placed in
X	municipal waste.
1-0	
	DO NOT throw the tablet with municipal waste. This product is
X	designed for proper reuse of parts and recycling. This symbol
	indicates that the products (electrical, electronic equipment
	and mercury-containing button cell battery) should not be
	placed in municipal waste. Check local regulations for disposal
	of electronic products.
NAME OF THE OWNER	SAFE TEMP : The RTC-1010 should only be used in
	environments between -20°C (-4°F) and 50°C (122°F).

A.5 Battery Caution

There is a danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Il y a un risque d'explosion si la batterie est remplacée par un autre type incorrect. Disposer de la batterie en accord avec les instructions.

1. User Manual

Read user manual before using the battery pack. Maintain a copy of the manual for reference as needed.

2. Exposure to Sunlight

Do not use, charge or store battery pack in direct sunlight, or leave in a vehicle unattended. This may shorten the battery's life, reduce charging capacity, or cause the battery to generate heat or catch fire.

3. Static Electricity

Battery pack features a protection circuit designed to prevent damage to the battery pack during normal use. Do not use or store near sources of static electricity (greater than 100V), as this may damage the protection circuit, resulting in damage to the battery pack, battery rupture, or fire.

4. Charging Temperature Range

Recommended charging temperature range is 10°C to 45°C. Do not charge the battery pack outside of the recommended range, as this may shorten the battery's life, reduce charging capacity, damage the battery pack, or cause it to generate heat.

5. Charging Method

If using a charging dock or accessory, please read the user manual for the charger before use and follow the recommended charging methods in that manual.

6. First Time Use

If you are using a battery pack for the first time and notice rust, bad smell, or something abnormal (ex: inflated), DO NOT USE the battery pack. Contact the vendor for immediate replacement.

7. Leakage

If the battery pack is leaking and the fluid comes in contact with clothing or skin, immediately wash with fresh water. The battery fluid may cause skin irritation.

8. Storage Conditions

When storing a battery pack for long periods of time, store in a dry place with no exposure to corrosive gases, within the following temperature ranges: Less than 1 month, -20°C to 50°C Less than 3 months, -20°C to 40°C Less than 1 year, -20°C to 20°C Check regularly to ensure there is no condensation on the battery pack.

9. Long Term Storage Maintenance

When storing battery packs for long periods of time, in order to maintain battery pack life and charging capability, the battery pack should be charged to 50% capacity every 30-45 days.

If the battery pack remains in under-voltage state for a long time, DO NOT use fast charging. It is recommended that you ship the battery to AAEON for inspection before use. 10. Do not use the battery pack if any part of it is protruding or inflated. Replace with a new battery pack immediately.

11. If the battery pack cannot be charged (won't hold a charge, system is unable to charge it), replace the battery pack with a new one immediately.

12. AAEON suggests replacing the battery pack after one year to ensure consistent performance of your rugged tablet device.

A.6 Adapter Caution

This RTC is for use with model NO. FSP036-DHAN3 (AAEON Part number: 1255300365) Ce modèle RTC est à utiliser avec le modèle n° FSP036-DHAN3. (AAEON Référence: 1255300365)

A.7 FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

IMPORTANT NOTE:

Federal Communication Commission (FCC) Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C.

A.8 Regulatory Information and Disclaimers

Installation and use of this Wireless LAN device must be in strict accordance with the instructions included in the user documentation provided with the product. Any changes or modifications (including the antennas) made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of this device, or the substitution of the connecting cables and equipment other than manufacturer specified. It is the responsibility of the user to correct any interference caused by such unauthorized modification, substitution or attachment. Manufacturer and its

authorized resellers or distributors will assume no liability for any damage or violation of government regulations arising from failing to comply with these guidelines.