





Issue Date: 16/09/2022

CUSTOM S.p.A

Applicant: Via Berettine 2/B – 43010 Fontevivo – Parma - Italy

Phone: 0521 680111

Trademark: CUSTOM®

Test item: Printer MP RANGER USB TH FI BLACK IT

Identification / Type No.: MP350

FCC ID: OAH-5040120

Order content: RF exposure evaluation according to the following standard:

Test specification: 47 CFR § 1.1310 47 CFR § 2.1091

Date of receipt: 22/02/2022

Internal storage No.: A003216149-003

Testing period: 30/03/2022

TÜV Rheinland Italia S.r.l.

Place of testing: Via E. Mattei, 3

20005 Pogliano Milanese – Milano

Italy

TÜV Rheinland Italia S.r.l.

Testing laboratory: Via E. Mattei, 3

20005 Pogliano Milanese – Milano

- Italy

Test result: PASS

Tested by: Francesco Lombardi Authorized by: Giovanni Molteni

Date: 16/09/2022 (Laboratory Technician) Date: 16/09/2022 (Laboratory Manager)

PositionSachverständige(r)/ExpertPositionSachverständige(r)/Expert

Condition of the test item at delivery: Test item complete and undamaged

The test results reported in this test report shall refer only to the samples tested.

This report may not be partially reproduced, except with the prior written permission of the issuing Laboratory. TRI refuses any responsibility about information supplied by the customer contained in this test report.

TRI is not responsible for the sampling phase.







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The equipment used during the specified testing period was calibrated according to our test laboratory calibration program. The equipment fulfils the requirements included in the relevant standards. The traceability of the test equipment used is ensured by compliance with the regulations of our management system.

Detailed information regarding test conditions, equipment and measurement uncertainty is available in the test laboratory and could be provided on request.

As contractually agreed, this document has been signed digitally only. TUV Rheinland has not verified and unable to verify which legal or other pertaining requirements are applicable for this document. Such verification is within the responsibility of the user of this document. Upon request by its client, TUV Rheinland can confirm the validity of the digital signature by a separate document. Such request shall be addressed to our Sales department. An environmental fee for such additional service will be charged.

Test clauses with remark of * are subcontracted to qualified subcontractors and descripted under the respective test clause in the report.

Deviations of testing specification(s) or customer requirements are listed in specific test clause in the report.

Unless otherwise agreed with the customer, a conformity assessment is always carried out based on the applied standards. At the customer's request, the statement on the conformity of the product tested in this test report is carried out according to the criteria/requirements of the applied standards.

Evaluation conditions deviating from these are documented separately in the respective chapters.







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1. General description of test item(s)

Description	Printer MP RANGER USB TH FI BLACK IT
Model	MP350
Serial number	ESB1026121280071
Part number	911MM010100P33
Manufacturer	CUSTOM S.p.A
Country of manufacturer	Italy
Trademark	CUST@M®
Power supply	DC Power
Supply voltage	Internal Battery (Technology: Lithium-ion)
Battery model name	INR18650-2S1P
Battery voltage-capacity	7.2V 2.6Ah 18.72Wh
Battery cycle	750
Battery life (print)	720 minutes x 300 tickets
Manufacturer (Battery)	Shenzhen Hypercell Co.,LTD
Equipment type	Intentional radiator
Hardware version	St145-c







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Software version	1.22
Dimensions	149(L) x 53(H) x 122(P) mm
Weight	475gr (with battery included)
Printing width	76.2 mm and 80 mm
Operating temperature	From -10°C to +50°C
Operating humidity (RH)	Form 10% to 95%
Test sample obtaining:	☑ Sampling by customer☐ Sampling by TÜV Rheinland Group☐ others:







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2. Equipment using during test

Equipr	Equipment under test							
No. Product type		Manufacturer	Model	Comments				
1	Printer MP RANGER USB TH FI BLACK IT	CUSTOM S.p.A.	MP350					

Auxiliary Equipment / Peripherals

Nr.	. Product type Manufacturer Model		oduct type		
1	Laboratory PC	DELL		- used to enable wireless communication (Bluetooth Low Energy, Bluetooth Enhanced Data Rate & Wi-Fi) on EUT, via software Printerset.	
				 used ESP_RF_test_tool_v1.1.0, for setting the radio module in the following radio communications: BLE, BT EDR & Wi-Fi 	
2	Cradle 1 slot P-Ranger	CUSTOM S.p.A		- used to charge battery	
3	Switching power adapter	CUSTOM S.p.A	POWER SUPPLY FOR CRADLE 4 SLOTS P-RANGER	- use to power supply cradle	







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No.	Name	Туре	Cable length	Cable shielded	Comments	
L	Enclosure port	Plastic	Plastic closed by snaps			
2	AC power port	port not present				
3	DC power port	Internal battery			Battery model: INR18650-2S1	
4	Signal control port	port not present			port not present	
5	Wired network port	port not present				







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3. Radio module identification

BLE module & Antenna techr	BLE module & Antenna technical data				
Module manufacturer	SPRESSIF				
Radio type	Transceiver				
Chip radio	ESP32-PICO-D4				
Type of equipment	□ stand-alone equipment ☑ combined equipment □ multi-radio equipment				
ETS Category	Bluetooth Low Energy				
Bluetooth Channel / Frequency	2402 - 2480MHz				
Number of channels	40				
Channel bandwidth	1MHz				
Channel separation	2MHz				
Modulation type	☐ Frequency hopping (FHSS) equipment (Bluetooth classic) ☑ Wideband data transmission (non-FHSS equipment) (BLE)				
Modulation	GFSK				
Sensitivity	-97 dBm				
Transmit operating mode	☐ multiple antennas, no beamforming ☐ multiple antennas, with beamforming				
With regard adaptivity, the type of equipment	 □ non-adaptive equipment □ adaptive equipment ⋈ Equipment that can operate in both an adaptive and non-adaptive mode; 				







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Spectrum access mechanism	☐ LBT (Listen Before Talk) Technique ☐ DAA (Detect And Avoid) Technique ☑ Duty cycle
Environmental equipment	☐ Test only in normal conditions ☐ Test in normal conditions and extreme conditions
Equipment that support a geo-location capability	☐ Yes ⊠ No







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	Description:	AMCA31-2R450G-S1F-T3
	Peak Gain:	0.5 dBi
		☐ External antenna
	Type:	☑ Dedicated antenna
		☐ Integral antenna
Antenna	Frequency	2450 MHz
	Impedance	50 Ω
	Manufacturer	ABRACON [®]

	Description:	Chip-Antenna WE-MCA
	Peak Gain:	0.5 dBi
Antenna	Type: Frequency	☐ External antenna ☑ Dedicated antenna ☐ Integral antenna 2400 - 2500 MHz
	Impedance	50 Ω
	Manufacturer	WÜRTH ELEKTRONIK

Note: The test has been performed with Antenna AMCA31-2R450G-S1F-T3, manufacturer Abracon.







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4. Channel list Bluetooth Low Energy

CHANNEL	FREQUENCY	CHANNEL	FREQUENCY	CHANNEL	FREQUENCY	CHANNEL	FREQUENCY
0	2402	10	2422	20	2442	30	2462
1	2404	11	2424	21	2444	31	2464
2	2406	12	2426	22	2446	32	2466
3	2408	13	2428	23	2448	33	2468
4	2410	14	2430	24	2450	34	2470
5	2412	15	2432	25	2452	35	2472
6	2414	16	2434	26	2454	36	2474
7	2416	17	2436	27	2456	37	2476
8	2418	18	2438	28	2458	38	2478
9	2420	19	2440	29	2460	39	2480







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5. Applied reference standards

47 CFR § 1.1310	Radiofrequency radiation exposure limits
47 CFR § 2.1091	Radiofrequency radiation exposure evaluation: mobile devices
447498 D01 General RF Exposure Guidance v06	RF exposure procedures and equipment authorization policies for mobile and portable devices







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6. FCC Calculation method and limits

Table 1 below sets forth limits for Maximum Permissible Exposure (MPE) to radiofrequency electromagnetic fields.

Table 1 - Limits for Maximum Permissible Exposure (MPE)

Frequency range (MHz)	Electric field strength (V/m)	Magnetic field strength (A/m)	Power density (mW/cm ²)	Averaging time (minutes)		
(i) Limits for Occupational/Controlled Exposure						
0.3-3.0	614	1.63	*(100)	≤6		
3.0-30	1842/f	4.89/f	*(900/f ²)	<6		
30-300	61.4	0.163	1.0	<6		
300-1,500			f/300	<6		
1,500-100,000			5	<6		
	(ii) Limits for Genera	l Population/Uncontrolle	d Exposure			
0.3-1.34	614	1.63	*(100)	<30		
1.34-30	824/f	2.19/f	*(180/f ²)	<30		
30-300	27.5	0.073	0.2	<30		
300-1,500			f/1500	<30		
1,500-100,000			1.0	<30		
f = frequency in MHz. * = Plane-wave equivalent power density.						







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FCC SAR limits

Region	Occupational SAR values (W/Kg)	General public SAR values (W/Kg)	
Whole body SAR averaging mass = entire body	0,4	0,08	
Partial body SAR averaging mass = 1g	8,0	1,6	
Hands, wrists, feet and akles SAR averaging mass = 10g	20	4	

FCC SAR exemption

General SAR test exclusion guidance according to KDB 447498 (Par. 4.3)

Standalone SAR test exclusion considerations:

Unless specifically required by the published RF exposure KDB procedures, standalone 1-g head or body and 10-g extremity SAR evaluation for general population exposure conditions, by measurement or numerical simulation, is not required when the corresponding SAR Test Exclusion Threshold condition(s), listed below, is (are) satisfied. These test exclusion conditions are based on source-based time-averaged maximum conducted output power of the RF channel requiring evaluation, adjusted for tune-up tolerance, and the minimum test separation distance required for the exposure conditions. The minimum test separation distance defined in 4.1 f) is determined by the smallest distance from the antenna and radiating structures or outer surface of the device, according to the host form factor, exposure conditions and platform requirements, to any part of the body or extremity of a user or bystander. To qualify for SAR test exclusion, the test separation distances applied must be fully explained and justified, typically in the SAR measurement or SAR analysis report, by the operating configurations and exposure conditions of the transmitter and applicable host platform requirements, according to the required published RF exposure KDB procedures. When no other RF exposure testing or reporting are required, a statement of justification and compliance must be included in the equipment approval, in lieu of the SAR report, to qualify for SAR test exclusion. When required, the device specific conditions described in the other published RF exposure KDB procedures must be satisfied before applying these SAR test exclusion provisions; for example, handheld PTT two-way radios, handsets, laptops and tablets, etc.

a) For 100 MHz to 6 GHz and test separation distances \leq 50 mm, the 1-g and 10-g SAR test exclusion thresholds are determined by the following:

[(max. power of channel, including tune-up tolerance, mW) / (min. test separation distance, mm)] \cdot [Vf(GHz)] \leq 3.0 for 1-g SAR, and \leq 7.5 for 10-g extremity SAR, where

- f(GHz) is the RF channel transmit frequency in GHz
- Power and distance are rounded to the nearest mW and mm before calculation
- The result is rounded to one decimal place for comparison
- The values 3.0 and 7.5 are referred to as numeric thresholds in step b) below







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The test exclusions are applicable only when the minimum test separation distance is \leq 50 mm, and for transmission frequencies between 100 MHz and 6 GHz. When the minimum test separation distance is < 5 mm, a distance of 5 mm according to 4.1 f) is applied to determine SAR test exclusion.

- b) For 100 MHz to 6 GHz and test separation distances > 50 mm, the 1-g and 10-g SAR test exclusion thresholds are determined by the following (also illustrated in Appendix B):32
- 1) {[Power allowed at numeric threshold for 50 mm in step a)] + [(test separation distance 50 mm)·(f(MHz)/150)]} mW, for 100 MHz to 1500 MHz
- 2) {[Power allowed at numeric threshold for 50 mm in step a)] + [(test separation distance 50 mm)·10]} mW, for > 1500 MHz and \leq 6 GHz
- c) For frequencies below 100 MHz, the following may be considered for SAR test exclusion (also illustrated in Appendix C):
- 1) For test separation distances > 50 mm and < 200 mm, the power threshold at the corresponding test separation distance at 100 MHz in step b) is multiplied by $[1 + \log(100/f(MHz))]$
- 2) For test separation distances \leq 50 mm, the power threshold determined by the equation in c) 1) for 50 mm and 100 MHz is multiplied by $\frac{1}{2}$
- 3) SAR measurement procedures are not established below 100 MHz.

When SAR test exclusion cannot be applied, a KDB inquiry is required to determine SAR evaluation requirements for any SAR test results below 100 MHz to be acceptable.







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7. Operating modes

No.	Description
1	Continuous BLE Modulation RF Transmission (duty cycle >98%) at maximum power, at Low channel. Radio module (model ESP32-PICO-D4), set via ESP_RF_test_tool_v1.1.0, with the following parameters: ChipType: ESP32 BaudRate: 115200 Load bin: ESP32_RF_TEST_BIN_V1.4.6_20181019.bin Test Mode: BLE TX Power Level: 8 Channel: 0/2402MHz Date Rate: LE_1010
2	Continuous BLE Modulation RF Transmission (duty cycle >98%) at maximum power, at Middle channel. Radio module (model ESP32-PICO-D4), set via ESP_RF_test_tool_v1.1.0, with the following parameters: ChipType: ESP32 BaudRate: 115200 Load bin: ESP32_RF_TEST_BIN_V1.4.6_20181019.bin Test Mode: BLE TX Power Level: 8 Channel: 21/2444MHz Date Rate: LE_1010
3	Continuous BLE Modulation RF Transmission (duty cycle >98%) at maximum power, at High channel. Radio module (model ESP32-PICO-D4), set via ESP_RF_test_tool_v1.1.0, with the following parameters: ChipType: ESP32 BaudRate: 115200 Load bin: ESP32_RF_TEST_BIN_V1.4.6_20181019.bin Test Mode: BLE TX Power Level: 8 Channel: 39/2480MHz Date Rate: LE_1010







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8. EUT configuration

The test setup was made in accordance with mentioned FF standards.

Measurements and tests were executed under "worst case" conditions. Typical EUT arrangements or operating modes were chosen or assumed which let suspect maximum emission or susceptibility (a so called "unfavourable configuration").

Details of test setup or adjustments are (particularly) shown inside the photo documentation. As far as not mentioned otherwise these statements are valid for all following tests.

9. Climatic conditions

Ambient Temperature	10 - 40 °C
Relative Humidity	10 – 90 %
Air pressure	Not specified
Note: According to ANSI C63.4	·







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10. Statement of the measurement uncertainty

The data and results referenced in this document are true and accurate. The reader is cautioned that there may be errors within the calibration limits of the equipment and facilities. The measurement uncertainty was calculated for all measurements listed in this test report acc. to CISPR 16-4 "Specification for radio disturbance and immunity measuring apparatus and methods – Part 4: Uncertainty in EMC Measurements" and is documented in the quality system acc. to ISO/IEC 17025. Furthermore, component and process variability of devices similar to that tested may result in additional deviation.

The manufacturer has the sole responsibility of continued compliance of the device

11. Measurement uncertainty

Test Method	Uncertainty (95%)	Coverage factor k	
TX Carrier Power – Conducted (1GHz – 8GHz)	1,5 dB	2,0	

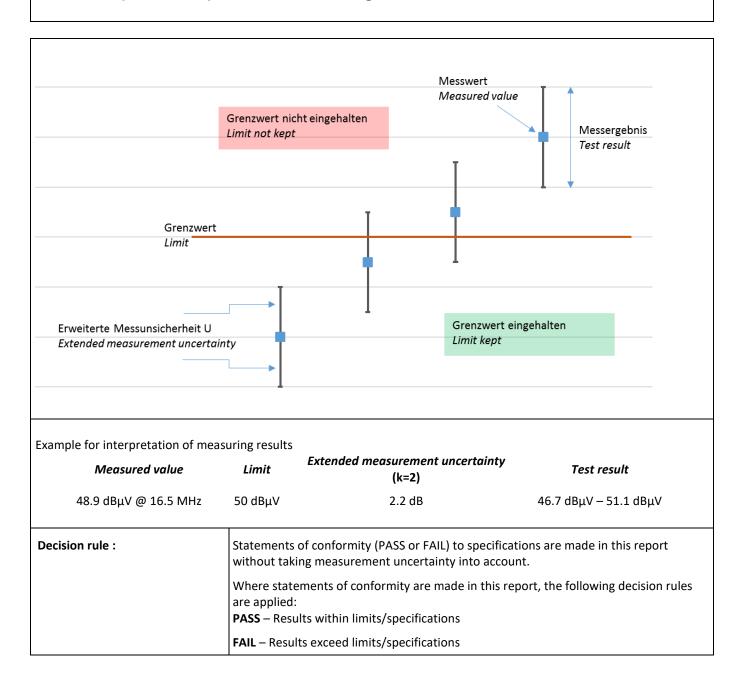






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12. Example for interpretation of measuring results









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13. Result summary section

Requirement – Test case	Operating modes	Result
Radiofrequency radiation exposure	1, 2, 3	PASS

14. Change history

Test report number	List of revisions	Date
IT22PHCR 001	First edition	16/09/2022







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15. RF exposure evaluation	
Test date	30/03/2022
Applied Standard	47 CFR § 2.1091
Temperature	23,1°
Humidity	54%
Tested by	Francesco Lombardi
Model	MP350
Internal Storage No.	1 (Storage no. A003216149-003)
Operating mode	1, 2, 3
Tested terminals	Antenna connector
Result	PASS
EUT classification	
Fixed: device physically secured at one fixed location and ca	annot be easily re-located.
Mobile: transmitting device designed to be used in other th that a separation distance of at least 20 centimeters is normally structure(s) and the body of the user or nearby persons (47 cfr 2)	an fixed locations and to generally be used in such a way y maintained between the transmitter's radiating
Portable: transmitting device designed to be used so that the centimeters of the body of the user (47 cfr 2.1093)	ne radiating structure(s) of the device is/are within 20







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Test Result

Channel	Frequency (MHz)		ucted Power	Antenna Gain		Separation Distance (r)	(S) Power density	(S) Power density Limit
	,	dBm	mW	dBi	Numeric (G)	(cm)	(mW/cm²)	(mW/cm²)
0	2402	-2.25	0.60	0.5	1.12	20	0.0001328	1
21	2444	-2.37	0.58	0.5	1.12	20	0.0001293	1
39	2480	-2.69	0.53	0.5	1.12	20	0.0001201	1

MPE test exclusion condition:

Max. power of channel (mW) x Antenna Gain (numerical)

s =

4 Π x r2 (cm)

MPE evaluation is not required because the value is less than exemption limit (separation distance 20cm)







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16. List of test equipment

Equipment	pment Type Inventory no.		Manufacturer	Last calibration date	Calibration due date		
Test stand: RF exposure evaluation							
EMI Receiver	ESU40	2782345	Rohde&Schwarz	11/2021	11/2022		







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