



Handspring, Inc.
189 Bernardo Ave.
Mountain View, CA 94043

To: Martin Perrine mperrine@fcc.gov
FCC Equipment Authorization Branch
From: David Waitt
Re: FCC ID: 08FLON

Applicant: Handspring, Inc.
Correspondence Reference Number: 4804
731 Confirmation Number: TC583440
Date of Original Email: 07/29/2002

Subject: Request for additional information

FCC: Revised user manual with a revised RF safety statement. The statement "users MUST use a Handspring brand body worn accessory during body-worn operation." could easily be misunderstood by a user to mean any accessory made by Handspring. Please be more specific and refer to the accessory tested.

HS: The statement contained in the user guide that was uploaded to the FCC is incorrect; an early draft of the user guide was inadvertently uploaded with original application. The statement that actually appears in the user guide is the statement outlined on the document that was uploaded with the application called "Manual Stmt SAR all_treo.pdf".

A copy of the actual user guide(two parts due to file size) has been uploaded with this reply. The SAR statement can be found on page 19 of 32 of the "Treo300_start_here_guide_part_2_2.pdf" file (Section 27, page 49 of the manual). This is the same statement that was approved for use with previous Treo units.

FCC: Clarification to your answer to ATCB question 3. The FCC did not expect this unit to use the GSM RF protocol. We understand it to use IS-95 CDMA protocol. Please clarify. Please also fully address TCB concern about prevention of operation in North America. The operational description title "CDMA specification" suggests that the units can be used for both 800 and 1900 bands in North America.

HS: The Treo 300 is a 1.9 GHz CDMA unit only. The reference to GSM protocol in the TCB reply is an error. The unit is CDMA only and will only operate on 1.9GHz. The CDMA module is single band.

FCC: SAR test setup photographs showing the device and system for each test position.

HS: Test setup photos are included in the SAR report, uploaded as filename "Treo_300 SAR Test Report Part 2 of 2.pdf", they are contained within the PDF file appendix F, beginning on page 22.

If I can be of any further assistance, please let me know.

Sincerely

A handwritten signature in black ink, appearing to read "David Waitt".

David Waitt