Palm Pre User Guide

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Patent pending. This product also is licensed under United States patent 6,058,304.

Use of this device requires providing a valid email address, mobile phone number, and related information for account setup and activation. A data plan is also required. An unlimited usage data plan is strongly recommended or additional data charges may apply.

Open Source License information

You can view the Open Source License terms on your phone. Press the Center button and then tap the Launcher icon. Swipe left until the PDF View icon appears. Tap PDF View, then tap Open Source Information.pdf.

You can also view the file on your computer. Connect your phone to your computer with the USB cable. On your phone, tap USB Drive. On your computer, locate and double-click the Palm Pre drive. To locate the drive, do the following for your operating system:

- Windows Vista: Open Computer.
- Windows XP: Open My Computer.
- Mac: Open Finder.
- Linux (Ubuntu): The drive is displayed on the desktop.
- Other Linux distribution: The location of the drive may vary by system.

When you have opened the Palm Pre drive, double-click the file Open Source Information.pdf.

Recycling and disposal

This symbol indicates that Palm products should be recycled and not be disposed of in unsorted municipal waste. Palm products should be sent to a facility that properly recycles electrical and electronic equipment. For information on environmental programs visit palm.com/environment or recyclewirelessphones.com/.

As part of Palm's corporate commitment to be a good steward of the environment, we strive to use environmentally friendly materials, reduce waste, and develop the highest standards in electronics recycling.

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Basics

You're about to discover the many things about your Palm® Pre™ phone that will help you better manage your life and have fun, too. As you become more familiar with your phone, you'll want to personalize the settings and add applications to make it uniquely yours.

But first, take the few easy steps in this chapter to set up your phone and get it running.

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Get to know your phone

Front view

1 Earpiece
2 Touchscreen: Tap and make other gestures directly on the screen.
3 Volume
4 Gesture area: Make the back gesture and begin other gestures here.
5 Microphone
6 Keyboard
7 Charger/microUSB connector

TIP Be careful not to scratch, crush, or apply too much pressure on the touchscreen. Do not store your phone in a place where other items might damage it. When you pack your phone away, use the pouch to protect it.

Keyboard

1 Option: Press to enter numbers, punctuation, and symbols that appear above the letters on the keys.
2 Shift
3 Space
4 Backspace
5 Enter: Press to enter a line return (for example, in a memo or in an email message you are composing) or to accept information you entered in a field.
6 Sym: Press to enter symbols and accented characters that don't appear on the keys.

Touchscreen

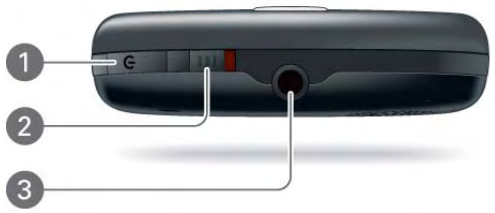
1 **Application name:** Displays the name of the currently open application. Tap the name to open the application menu.
2 **Launcher:** See Open an application in the Launcher.
3 **Scroll arrow:** Swipe up or down to see icons that are on the page but hidden.
4 **Quick Launch:** See Open an application in Quick Launch.
5 **Connection icons:** Show the status of wireless service connections and battery strength. Tap the icons to open the connection menu.
6 **Page indicators:** Show how many Launcher pages are to the right or the left of the currently displayed page. Swipe left or right on the screen to see other pages.
7 **Notification icons:** Show missed calls, new voicemail and email messages, and more. Tap the bottom of the screen to view notification details.

Back view

The back cover of your Pre phone is compatible with the Touchstone™ charging dock (sold separately).

1 Camera flash
2 Camera lens
3 Speaker

Top view



1 Power: Press to wake up or turn off the screen. Press and hold to turn your device and all wireless services completely off and to turn your device back on after having turned it completely off.

2 Ringer switch: Slide to turn the ringer and notification sounds on or off. (Red means off.) The ringer switch does not affect music or video playback sounds.

3 3.5mm headset jack

Bottom view

* Back cover release

Set up your phone

Verify your profile

After you finish setup, look for an email on your computer at the address you used for your Palm profile. Click the link in the email to do the following:

- Verify your Palm profile.
- Select a security question and answer.
- Follow a link to learn about getting data like contacts and appointments onto your phone from your desktop organizer software.

TIP If you don't see the confirmation email in your Inbox, check your spam mail folder in your desktop email program.

Turn the phone on/off

Your Pre phone's screen can be turned on and off separately from its wireless services (which are the Phone, Wi-Fi, and Bluetooth® applications). This means you can wake up the screen to use just the organizer features of your device (Calendar, Contacts, Tasks, Memos, and so on) without turning on the phone and other wireless features. Also, when the screen is turned off, the phone can be on and ready for you to receive phone calls or messages.

Turn the screen on/off

Turn the screen on and leave the wireless services turned off when you want to use only the organizer features, for example, when you're on a plane and you must turn off all wireless services, but you want to look at your calendar.

To turn the screen on, do one of the following:

- Press **power** . Drag up to unlock the screen.

- Slide out the keyboard.

To turn the screen off, press **power** .

To save power, the screen dims automatically after a period of inactivity, then turns off. If you're on a call when the screen dims and turns off, the call is not affected. To brighten the screen if it has dimmed, tap the screen.

TIP You can set how long the screen stays on during a period of inactivity (see Set the interval for turning the screen off automatically).

Turn wireless services off (airplane mode)

Airplane mode turns off your phone as well as the Bluetooth® wireless technology and Wi-Fi features. Use airplane mode when you are on a plane or anywhere else you need to turn off all wireless services. You can still use apps like Calendar, Contacts, Photos, Music, Doc View, and PDF View.

Do one of the following:

- Tap the upper-right corner of any screen to open the connection menu. Tap **Turn on Airplane Mode.**
- Press and hold **power** and tap **Airplane Mode**.

When your phone is in airplane mode, the **airplane mode** icon appears at the top of every screen, and **Airplane Mode** appears in the upper-left corner of the screen in the Launcher, Card view, and Phone. Your phone is not connected to any mobile network.

TIP When your phone is in airplane mode, you can turn the other wireless features on individually. For Wi-Fi, see Turn Wi-Fi on and off. For Bluetooth, see Bluetooth® wireless technology. To turn your phone back on, you must turn airplane mode off.

Turn wireless services on

When you turn on your phone, it connects to a mobile network so that you can make and receive phone calls and use other wireless services (if supported by the local network).

- Tap the upper-right corner of any screen to open the connection menu. Tap **Turn off Airplane Mode**.

When your phone locates a signal, your wireless carrier appears in the upper-left of the screen in the Launcher, Card view, and Phone, and the **signal-strength** icon appears at the top of the screen.

When you are inside a coverage area, the bars of the **signal-strength** icon are filled in. If you're outside a coverage area, the bars in the signal-strength icon appear dimmed with an X.

Turn everything (the screen and wireless services) on/off

- To turn both the screen and wireless services off: Press and hold **power** and tap **Turn Off**.
- To turn both the screen and wireless services back on: Press and hold **power** .

Open applications

Open an application in Quick Launch

Quick Launch is the bar of five icons that is always available at the bottom of Card view and the Launcher. To open an application from Quick Launch, just tap the icon.

Quick Launch can display no more than five icons. By default it displays, from left to right, Phone, Contacts, Email, Calendar, and the Launcher. You can change the order of icons (except the Launcher icon) in Quick Launch, or swap in whatever applications you like.

When an application fills the whole screen, make the following gesture to display Quick Launch and open one of its applications.

1 Drag up slowly from the gesture area to the screen.

2 Move your finger to the application icon. When you see the app name appear, lift your finger. The application opens.

Open an application in the Launcher

The Launcher displays all your applications that are not on Quick Launch. The Launcher includes multiple pages, which you can organize to group apps the way you want.

1 Tap the center of the gesture area to open Card View, and tap .

TIP You can also open the Launcher by flicking up twice from the gesture area to the screen. If you are in Card view, just flick up once to open the Launcher

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2 To find the app you want, swipe up or down to see all the icons on a page. Swipe left or right to see other pages.

3 Tap the application icon.

To close the Launcher, do one of the following:

- Tap the center of the gesture area.
- Tap .
- Make the up gesture: Flick up from the gesture area to the screen.

Open an application using search

1 Tap the center of the gesture area to open Card view.

2 Enter the name of the application.

3 When the application icon appears in the search results, tap it.

Work with applications

Go up one level in an app (back gesture)

The back gesture takes you up one level from a detailed level to a more general view of the application you're working in. For example, when you finish reading an email message, make the back gesture to close the message and return to your list of messages. Or when you finish writing a memo, make the back gesture to close and save the memo and return to the display of all your memos. When you make the back gesture in an application and that's the only screen of that app that's open, you minimize the app and go back to Card view.

To make the back gesture, swipe right to left anywhere in the gesture area.

Display all open applications (Card view)

Card view displays open applications as small cards, so that you can easily scroll through them and drag them to change their order.

When an application fills the screen and you want to go to Card view, ddo one of the following:

- Tap the lighted strip in the center of the gesture area.
- Make the up gesture: Flick up from the gesture area to the screen.

Move among open applications

1 In Card view (see Display all open applications (Card view)), swipe left or right on the screen to see other open apps.

2 Tap a card to maximize the application.

TIP You can also maximize the center card in Card view by flicking down from the screen to the gesture area.

TIP You can set a preference to move among open apps without first going to Card view.

Close an application

- In **Card view** throw the card off the top of the screen.

Enter and save information

Use the keyboard

1 Option
2 Shift
3 Space
4 Backspace
5 Enter: Press to enter a line return (for example, in a memo or in an email message you are composing) or to accept information you entered in a field.
6 Sym

Enter uppercase letters

By default, the first letter of each sentence or field is capitalized and the remaining text you enter is lowercase. To enter other uppercase letters, do one of the following:

- Press **Shift** and press the letter key. The Shift symbol appears: . You don't need to hold down Shift while you press the letter key.

- Turn on Caps Lock: Press **Shift** twice. The Caps Lock symbol appears: .
- Turn off Caps Lock: Press **Shift** .

Enter alternate keyboard characters

Numbers, punctuation, and symbols appear above the letters on the keys. To enter these characters, do one of the following:

- Press **Option** and press the key for the character. The alternate character symbol appears: . You don't need to hold down the orange key while pressing the second key.
- Enter a series of alternate characters: Press **Option** twice to lock the alternate character feature. The alternate character lock symbol appears: .
- Turn off the alternate character feature: Press **Option** .

Enter passwords

You can see each character of a password only as you enter it, so be careful. Be sure Caps Lock and alternate character lock are off unless you need them. For information on how to enter characters, see Enter uppercase letters and Enter alternate keyboard characters.

Enter characters from the symbols table

You can enter symbols and accented characters that don't appear on the keys by using the symbols table.

1 Press **Sym** to display the symbols table.

2 Narrow the list by pressing the key that corresponds to the character you want. For example, to enter an **é**, press **e**. See the table below for a list of corresponding characters.

TIP The symbols and accented characters are grouped according to their similarity to the corresponding key. In some cases, the symbol is related to the alternate character on the key, not the letter. For example, to type a € or other currency symbol, press **Sym** + **h**. Why? Because the alternate character on the H key is $.

TIP If you press the wrong key, press **Backspace** to return to the full list of symbols and accented characters. You can then press another key.

3 Scroll to find the character you want.

4 Tap the character to insert it.

Enter information in a field

You can enter information in a field by typing or by pasting previously copied information.

Applications with text fields support the auto-correct feature. If the app recognizes a common misspelling, it auto-corrects the word. To cancel the auto-correction, press **Backspace** .

To accept the information you entered, do one of the following:

- Tap outside the field.
- Press **Enter** . If a screen contains multiple fields, pressing Enter accepts the information you just entered and jumps the cursor to the next field.
- When you are done entering information on the screen containing the field, make the back gesture to accept the information and back out of the screen.

Select items in a list

Lists enable you to select from a range of options. Lists are different from menus (see Use the menus), which give you access to additional features.

Lists are hidden until you tap the currently displayed option for that list.

1 Tap the currently displayed option to open the list. For example, when creating a new event in Calendar, tap **No Reminder** to display the list of reminder options.

2 Tap the list item you want.

Save information

- On most screens, your information is saved automatically. Just make the back gesture to close the screen, and your info is saved at the same time.
- On screens with a Done button, tap **Done** to save your information.

Use the menus

Most applications have an application menu hidden in the upper-left corner, which provides access to additional features. There is also a connection menu hidden in the upper-right corner, which provides access to wireless services.

To get the most out of your phone, it's a good idea to familiarize yourself with the additional features available through the menus in various applications.

Open the application menu

The application menu contains options such as Cut and Copy, Preferences, Help, and other application-specific commands.

1 Do one of the following:

- Tap the application name in the upper-left corner of the screen.
- Drag down from the upper-left corner of the phone (above the screen) onto the screen.

2 Tap a menu item to open it. If a menu item displays a right-pointing arrow , tap the item to open a submenu of options for that item—for example, tap the **Edit** menu item to open a submenu containing Cut, Copy, and Paste options. If the menu displays a downward-pointing arrow at the bottom, it means that more options are available. Scroll the menu to see the additional options.

Open the connection menu

The connection menu lets you manage wireless services—the phone, Bluetooth® wireless technology, and Wi-Fi.

DID YOU KNOW? The connection menu also displays the current day and date and the battery charge level.

1 Do one of the following:

- Tap the upper-right corner of the screen.
- Drag down from the upper-right corner of the phone (above the screen) onto the screen.

2 Tap a menu item to turn that wireless feature on or off or to open a list of options for that feature.

Search to find info and make calls

Use universal search

You can search for contacts and applications on your phone, or search the web.

1 Open Card view (see Display all open applications (Card view)) or the Launcher (see Open an application in the Launcher).

2 Begin typing the search term or keyword. As you type, search displays any contact names and application names that match the character or application names that are associated with the keyword. As you continue typing, the search results narrow.

3 Do one of the following:

- To look up or get in touch with someone: Tap a contact name to open the person's contact information. Tap a phone number to dial it, an email address to send a message, and so on. If only the contact name is displayed, tap the name to display ways to get in touch. You can also tap **Add Reminder** to add a reminder message to the contact.
- To perform a web search: Tap the search term you entered to open a list of web search options, and tap the option. If your search returns no contacts or applications, the web search options are displayed automatically.
- To open an application: Tap the application.

Search within an application

In applications such as Contacts, Memos, Doc View, and PDF View, you can search for entries or files. From the list view, enter the file name; a few words from a memo; or a contact name, initials, address, or number. See the individual application chapter for details.

You can also enter a search term in the Help application to search for help content related to the term.

View and respond to notifications

Respond to a notification

Notifications show up at the bottom of the screen to notify you of new voicemail and messages, upcoming appointments, missed calls, and more.

Do one of the following:

- Tap the notification to act on it.
- For some types of notifications, throw the notification off the side of the screen to dismiss it.

View all your notifications

For most types of notifications, if you do not tap a notification after a few seconds, it becomes an icon in the lower-right portion of the screen.

1 Tap anywhere on the bottom of the screen to display your notifications.

2 Tap a notification to act on it. If a notification icon has a number next to it, the number indicates how many items are included in the notification—how many voicemail or email messages you have, and so on.

Phone

Your Palm® Pre™ phone enables you to effectively manage multiple calls. You can answer a second call, swap between calls, and set up a three-way conference call. You can also work with other applications while on a call. Your Palm® Pre™ phone helps you to do all these tasks with ease.

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17 Receive calls
17 Use voicemail
17 What can I do during a call?
18 Set up and use a Bluetooth® hands-free device

Make calls

For information on turning the phone off and back on, see Turn the phone on/off.

Dial using the onscreen dial pad

The onscreen dial pad is useful when you need to dial numbers that are expressed as letters and when you need large, brightly lit numbers that you can tap.

1 Open **Phone** .

2 Tap the dial pad numbers to enter the number.

3 Tap to dial.

Dial by contact name using universal search

1 Open Card view (see Display all open applications (Card view)) or the Launcher (see Open an application in the Launcher).

2 Begin typing the contact first or last name, or initials.

3 Tap one of the contact's phone numbers to dial it. If only the contact name is displayed, tap the name to display the phone numbers for that contact, and tap the number.

Dial using the keyboard

1 In the Launcher or Card view, use the keyboard to enter the number. You do not need to press **Option** to enter numbers, *, or #.

2 When you finish entering the number, tap it to dial.

TIP You can also enter a number with the keyboard when the dial pad is displayed. After entering the number, tap the onscreen dial icon to dial

TIP To enter +, press and hold the **0** key on the keyboard.

Dial using a speed dial

See Assign a speed dial to a contact for instructions on creating a speed dial.

- In the Launcher, Card view, or Phone, press and hold the speed-dial key you assigned to the number.

Dial by contact name in the Phone application

1 Open **Phone** .

2 Using the keyboard, enter a name or initials until the contact you want appears.

3 Tap the number.

Redial the last number dialed

1 Open **Phone** .

2 Tap . When the contact name or number appears at the top of the screen, tap again to dial.

Receive calls

If you want to answer calls, your phone must be on. This is different from having only the screen turned on (see Turn the phone on/off). When your phone is off, your calls go to voicemail.

TIP You can pick the ringtone for incoming calls (see Select the ringtone for incoming calls).

Answer a call

Do one of the following:

- If the screen is on when the phone starts ringing, tap .
- If the screen is off, drag up to unlock the screen and answer the call.
- If a headset is attached, press the headset button.

DID YOU KNOW? If you are playing music or a video on your phone and a call arrives, playback pauses automatically and resumes when you hang up or ignore the call.

Ignore a call

To send a call immediately to voicemail, do one of the following:

- Tap .
- Press **power** twice.

To reply to a caller who is in your Contacts list after you ignore a call, tap the ignored call notification. This opens the caller's contact entry, where you can select a reply method.

Use voicemail

Set up voicemail

1 In the Launcher, Card view, or Phone, press and hold 1 . When the search results screen appears, continue holding 1 until the Phone application appears.

2 Follow the voice prompts to set up your voicemail.

Listen to voicemail messages

1 Do one of the following:

- In the Launcher, Card view, or Phone, press and hold **1** .
- Tap a voicemail notification at the bottom of the screen.
- Open **Phone** . Then tap .
- Open **Phone** . Then tap and hold **1** onscreen.

2 Follow the voice prompts to listen to your messages.

What can I do during a call?

Manage a call

Do any of the following:

- Put the call on speakerphone: Tap .
- Mute the microphone so you can't be heard: Tap .

TIP You don't need an on-hold button to put a call on hold. Just tap the mute icon to mute your end of the line.

- Open the dial pad to enter numbers for navigating phone trees, responding to prompts, and so on: Tap .
- Add a call
- Adjust call volume: Press **Volume**.

End a call

Do one of the following:

- Tap .
- If a headset is attached, press the headset button.

Set up and use a Bluetooth® hands-free device

Your phone is compatible with many headsets and car kits (sold separately) enabled with Bluetooth® wireless technology version 2.1, with EDR and Stereo (with AVRCP media controls).

After you set up a connection with a Bluetooth headset or hands-free car kit, you can communicate using that device whenever it is within range and the Bluetooth feature on your phone is turned on. The range varies greatly, depending on environmental factors. The maximum is about 10 meters (30 feet).

NOTE You can use a stereo (A2DP-enabled) Bluetooth headset or speakers to listen to music files on your phone. You cannot, however, use a mono Bluetooth headset to listen to music files.

1. Open **Bluetooth** .
2. If the Bluetooth setting at the top of the screen is off, tap **Off** to switch the Bluetooth feature from Off to On.
3. Tap **Add device** and tap the device name.
4. To use a Bluetooth device with your phone, follow the instructions that came with the Bluetooth device.
5. To switch to another Bluetooth device while on a call: Tap and tap the new device name. You can also tap **Handset** or **Speaker** to use your phone without the headset.

Email and other messages

Enjoy the ease and speed of keeping in touch with friends, family, and colleagues anywhere you can access the your wireless carrier's data network or a Wi-Fi network. You can send and receive attachments as well.

And keep the Messaging app in mind for times when you need to send a short text, multimedia, or instant message to a mobile phone number—especially handy when you're in a meeting that's running late.

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Email

Set up email

BEFORE YOU BEGIN

- Before you use your phone to send or receive messages, check with your wireless carrier for pricing and availability of email services and data rate plans.
- Make sure your phone is on and you're inside a coverage area before you send or receive messages. If you want delivery of Microsoft Office Outlook® email using Microsoft Direct Push, make sure that your IT organization uses Exchange Server 2007, or Exchange Server 2003 with Service Pack 2.

Follow this procedure if you have a common email provider, for example, AOL, EarthLink, or Yahoo!

1 Open **Email**.

2 The first time you open Email, do one of the following:

- If this is the first email account you are setting up: The email address you used for your Palm profile is entered by default. Use that address, or enter an address for one of your other email accounts. Enter your password for the account and tap Sign In.
- If you have already set up an account that takes advantage of the Synergy feature and want to set up another one: Tap **Add An Account** and enter the email address and password. Tap **Sign In**.

3 Any other time you open Email, open the application menu, tap **Preferences & Accounts**, and tap **Add An Account**. Enter the email address and password and tap **Sign In**.

4 Tap **Add An Account** to add another account.

Create and send an email message

1 Open **Email**.

2 If this is the first time you have opened the Email application, and you have set up at least one email account, tap **Done**. If you have not set up an email account, see Set up email.

3 Tap .

4 (Optional) Tap **From** to change the email account you are using to send the message. This option appears only if you have more than one email account set up on your phone.

5 In the To field, do one of the following to address the message:

- Enter a contact name, initials, or email address. Tap the email address when it appears.
- Tap to open the full contact list. Tap the contact you want, or enter a name or address to narrow the list.
- Enter the full email address for a recipient who is not a contact.

6 (Optional) Tap **To** to open the Cc and Bcc fields, and enter an address.

7 (Optional) Repeat steps 5 and 6 to enter additional addresses.

8 Enter the subject, press **Enter**, and enter the body text.

9 (Optional) To format body text, do one of the following:

- To enter bold, italic, or underlined text, open the application menu and tap **Edit** > **[the option you want]**. Enter the text. To turn off the formatting, open the application menu and tap **Edit** > **[the option you want to turn off]**.
- To enter colored text, open the application menu and tap **Edit** > scroll down > **Text Color**. Tap the color and enter the text.

10 (Optional) To set the priority for the message, open the application menu and tap **Set As Normal Priority** or **Set As High Priority**.

11 Tap .

Receive and read email messages

The Email application synchronizes messages anytime you open a mail folder. It also synchronizes messages on an automatic schedule—the default interval is every 30 minutes.

Follow these steps to manually retrieve messages.

1 Open **Email** .

2 If the folders for the account you want are hidden, tap to display the folders.

3 Tap the folder you want to check messages for. If synchronization doesn't start, tap .

4 Tap a message to open it.

5 Tap or in the subject line to view the next newer or older message.

6 To view messages for another account, make the back gesture to return to the account list, and tap the account name.

Messaging

Create and send a text or multimedia message

Each text message can have up to 160 characters. If you send a text message to an email address, the email address is deducted from the 160-character count.

Multimedia messages consist of both text and pictures. You can include pictures in JPG format.

DID YOU KNOW? You can send and receive text messages even while you are on a phone call. This is easiest when using a hands-free headset or the speaker.

BEFORE YOU BEGIN

- Before you use your phone to send or receive multimedia messages, refer to your service plan for pricing and availability of multimedia messaging services.
- Make sure that your phone is on and that you're inside a coverage area (see Turn wireless services on).

1 Open **Messaging** .

2 The first time you open Messaging, tap **Done** to send a text or multimedia message. You can also set up an instant messaging (IM) account from this screen. Tap Add An Account and see Set up an instant messaging (IM) account for instructions.

3 Tap . The cursor is in the To field. Do one of the following to address the message:

- Enter a contact's first or last name or initials, screen name, phone number, or email address. Tap the phone number when it appears.
- Tap to open your full contact list. Tap the contact you want or enter a name or address to narrow the list.
- Enter a phone number for a recipient who is not a contact.

TIP Do you need to enter a short code that contains letters? Use the keyboard to enter it; just press the letter keys. For example, if the code is "win01," press **W** to enter w, **I** to enter i, and so on. No need to figure out the numbers that correspond to the letters.

4 Tap the **To** field and repeat step 3 to enter additional recipients.

5 Do one of the following to attach a picture to a multimedia message:

- Before entering the message text: Tap . Tap the album containing the picture you want. Tap the picture, or tap **New Photo** and take the picture.
- After entering the message text: Open the application menu and tap **Add picture**. Tap the album containing the picture you want and tap the picture, or tap **New Photo** and take the picture.

6 Tap Attach Photo.

7 Enter the message text and tap .

Receive and view text and multimedia messages

1 Open **Messaging** .

2 Tap a conversation to view messages.

3 In a multimedia message, tap a music, video, or vCard (VCF) file name to view the attached file. (Attached pictures are displayed within the message.) Tap **Copy Photo** to save an attached JPG picture.

Set up an instant messaging (IM) account

To use an IM account on your phone, such as a GoogleTalk IM account, you must already have the account online. If you have an IM account with a provider that takes advantage of the Synergy feature, that IM account is automatically added to your phone when you enter your username and password for that provider in Email, Calendar, or Contacts.

1 Open **Messaging** .

2 Do one of the following:

- The first time you open Messaging: Tap **Add An Account**.
- Any other time: Open the application menu and tap **Preferences & Accounts**. Tap **Add IM Account**.

3 Tap the account type and enter your username and password.

4 Tap **Sign In**.

Sign in to an IM account

1 Open **Messaging** .

2 Tap **Buddies**.

3 Tap to the left of the text **Offline** and tap **Available**.

Send and receive IM messages

BEFORE YOU BEGIN Make sure that your phone is on and that you're inside a coverage area (see Turn wireless services on).

1 Open **Messaging** .

2 Do one of the following to start or continue a conversation:

- In Conversations or Buddies view, tap to start a new conversation.
- In Conversations view, tap an existing conversation and enter a new message.
- In Buddies view, tap a buddy name and enter a new message.

3 Tap **Text** or an IM account name in the upper-right corner of the screen, and tap the IM account you want to use.

4 Enter the message text and tap .

5 When the message recipient replies, the reply appears below your message in the conversation. Repeat step 4 to send another message.

Personal information

Your Palm® Pre™ phone is all you need to organize your personal information and keep it with you wherever you go.

You never lose your information, even if your battery is completely drained.

In this chapter

24 Contacts
25 Calendar

Contacts

If you have an address book in an online account that works with the Synergy feature (for example, Google or Microsoft Exchange ActiveSync), you can set up Contacts on your phone to synchronize and display contacts that you store in the online address book. You can also enter a contact directly in Contacts and assign it to an online account (see Create a contact).

Use Contacts for the first time

1 Open **Contacts** .

2 Do one of the following:

- To set up your first online account to sync: Tap the account type, enter the account information, and tap **Sign in**.
- To set up a second online account to sync: Tap **Add An Account**, tap the account type, enter the account information, and tap **Sign In**.
- To open Contacts without creating an online account: Tap **Done**. This opens your Palm profile account, and you can start creating contacts in this account.

Create a contact

You can add a contact to an account. If you don't specify the account, the new contact is added to your default account.

If you are using Contacts for the first time, you go through a few different steps to get or access the contacts on your phone (see Use Contacts for the first time). Follow this procedure to add contacts directly on your phone after the first time you use Contacts.

1 Open **Contacts** .

2 Tap .

3 (Optional) Tap the account button to the right of **Name** to change the account to which the new contact will be added.

4 Tap fields to enter contact details, select a ringtone for that contact, add notes, or add birthday details for the contact. Scroll to see all of the fields available for contact info.

5 To add detailed name information—such as a prefix, suffix, or middle name—open the application menu and tap **Name Details**.

6 In some fields, such as **New Phone Number**, when you enter the information a label button appears on the right. Tap the button to change the label for your entry—for example, to identify a number as a mobile or work phone.

7 Tap **Done**.

Find a contact

1 Open **Contacts** .

2 Enter any of the following:

- First, middle, or last name
- First and last initial (no space between)
- Company
- Nickname

3 For more search options, tap **Global Address Lookup**. (This option is available if you are using Microsoft Exchange ActiveSync with a Global Address List.)

4 Tap the contact.

Assign a speed dial to a contact

You can assign a speed dial to any contact phone number. You can assign up to 26 speed dials.

DID YOU KNOW? You cannot assign 1 (the E key) as a speed dial. The number 1 is reserved for dialing your voicemail system.

1 Open **Contacts** .

2 Search for a contact (see Find a contact), and tap the contact name.

3 Open the application menu and tap **Set Speed Dial**.

4 Tap the phone number you want to assign a speed dial to, and then tap the key to use as a speed dial. You may have to scroll to find the key you want.

Calendar

If you have a calendar in an online account that works with the Synergy feature (for example, Google or Microsoft Exchange ActiveSync), you can set up Calendar on your phone to synchronize and display events that you store in the online calendar. You can also enter an event directly in Calendar and assign it to an online account (see Create an event).

Use Calendar for the first time

1 Open **Calendar** .

2 Do one of the following:

- To set up your first online account to sync: Tap the account type, enter the account information, and tap **Sign In**.
- To set up a second online account to sync: Tap **Add An Account**, tap the account type, enter the account information, and tap **Sign In**.
- To open Calendar without creating an online account: Tap **Done**. This opens your Palm profile account, and you can start creating events in this account.

Create an event

You can add an event to calendar accounts. If you don't specify an account, the new event is added to your default calendar.

1 Open **Calendar** .

2 Tap **All** or an online account name in the upper-right corner, and tap the calendar you want to use for this event.

If you create an event in All Calendars view, the event is created in the calendar set as the default.

3 Go to the day you want and tap a blank time slot.

4 Enter the event name and press **Enter** .

In Day view, available time slots between events are compressed and labeled X Hrs Free. To expand free time so you can enter an event, tap **X Hrs Free**.

Don't look for a save button—your info is automatically saved when you make the back gesture to close the event.

Photos, videos, and music

You can keep your favorite photos right on your Palm® Pre™ phone—videos, too. And there's no need to carry an expensive MP3 player; you can play music on your phone. Simply transfer songs onto your phone and then listen through the included headset or headphones (sold separately).

In this chapter

28 Camera
28 Photos
28 Videos
28 Music

Camera

Your phone comes with an easy-to-use 3-megapixel camera with an LED flash.

1 Open **Camera** .

2 The camera is set to automatically determine if the flash is needed. If you want to change the flash setting, tap to keep the flash on, and tap again to keep the flash off.

3 To take the picture in landscape view, turn your phone 90 degrees.

4 Press **Space** or tap .

The picture you took is automatically saved in JPG format. Keep snapping pictures, and then go to Photos to look at them and delete the ones you don't want.

Photos

To get pictures on the phone, you can do any of the following:

- Take a picture with your phone's camera
- Copy pictures from your computer
- Receive pictures as email attachments
- Receive pictures as part of a multimedia message

You can view a picture as an email attachment in JPG, GIF, BMP, or PNG format. You can view a picture as part of a multimedia message in JPG format. In the Photos application, you can view pictures you take with the camera or copy from your computer in JPG, BMP, or PNG format.

You can also look at pictures on the web directly in the web browser (see Web).

1 Open **Photos** .

2 Tap the album containing the picture, and tap the thumbnail of the picture. The Photo roll album contains pictures you have taken with your phone's camera.

3 Swipe left or right on the screen to look at other pictures in the album.

Videos

To get videos on your phone, you can do any of the following:

- Copy videos from your computer
- Receive videos as email attachments
- Receive videos as part of a multimedia message

You can view non-DRM videos that you receive as email attachments or that you copy from your computer in the MPEG4, H.263, H.264, MP4, M4V, 3GP, 3GPP, 3G2, and 3GP2 formats. You can view videos you open in a multimedia message in MP4 format. Videos play on your phone in landscape orientation.

1 Open **Videos** .

2 Tap the video.

Music

You can listen to music through the speaker on the back of your phone, through the stereo headset included with your phone, or through headphones (sold separately).

To get music onto your phone, you can do any of the following:

- Copy music files from your computer
- Receive music files as email attachments
- Receive music files as part of a multimedia message
- Purchase and download music files from the Amazon MP3 app on your phone

You can also listen to streaming music from the web directly in the web browser (see Web).

You can play music that you copy from your computer or stream from the web in the following formats: MP3, AAC, or AAC+ format. For files received as email attachments, you can play files in the MP3, AAC, AAC+, WAV, or AMR format. For files received in a multimedia message or purchased from Amazon MP3, you can play files in the MP3 format.

1 Open **Music** .

2 If the Music application finds no music files on your phone, tap one of the following:

- Get My Music: to read information about how to get music on your phone.
- Amazon MP3: Open the Amazon MP3 application to purchase songs.

3 Do one of the following:

- Listen to all songs on your phone: Tap **Shuffle All**.
- Listen to a specific song: Tap **Artists**, **Albums**, **Songs**, **Genres**, or **Playlists** to search that category. Continue making selections until the song you want appears. Tap the song name.
- Listen to all songs from an artist: Tap **Artists** and tap the artist name. To listen to the artist's songs in the order they are displayed onscreen, tap the first song. The songs play one after the other in sequence. To listen to the songs in random order, tap **Shuffle All**.
- Listen to an album: Tap **Albums** and tap the album name. To listen to the album's songs in the order they are displayed onscreen, tap the first song. The songs play one after the other in sequence. To listen to songs in random order, tap **Shuffle All**.
- Listen to all songs in a genre: Tap **Genres** and tap the genre name. To listen to the songs in the order they are displayed onscreen, tap the first song. The songs play one after the other in sequence. To listen to the songs in random order, tap **Shuffle All**.
- Browse a music store to preview or purchase songs (if available): Tap the music store name. Continue making selections until the song you want appears. Tap the song name.

Web and wireless connections

With your wireless service provider's network and your phone's web browser, you can take the web with you almost anywhere you go.

You can use your phone's Wi-Fi feature to connect to a public, work, or home network. The Bluetooth® wireless technology on your Palm® Pre™ phone helps you easily set up wireless connections to a number of devices.

In this chapter

32 Wi-Fi
32 Web
32 Bluetooth® wireless technology

Wi-Fi

Turn Wi-Fi on and off

Do one of the following:

- Open **Wi-Fi** , and tap **On** or **Off**.
- From any screen: Open the connection menu, tap **Wi-Fi**, and tap **Turn on Wi-Fi** or **Turn off Wi-Fi**.

Web

Go to a website

The web browser on your phone is capable of displaying most web content. The browser features the latest web standard technologies such as HTML 4.01, CSS 2.1, Ajax, and JavaScript. It does not support plug-ins such as Flash or Java applets.

1 Open **Web** .

2 Enter the address of the page. You don't need to enter the prefix http:// www.

If the page appears in the list of viewed pages, tap it to go there again. If not, press **Enter**

3 To cancel a page while it is loading, tap .

Go to a website using search

You can also search the web from the Launcher or Card view.

1 Open **Web** .

2 Enter the search term and tap a search option.

Bluetooth® wireless technology

To turn the Bluetooth feature on or off, do one of the following:

- Open **Bluetooth** , and tap **On** or **Off**.
- From any screen: Open the connection menu, tap **Bluetooth**, and tap **Turn on Bluetooth** or **Turn off Bluetooth**.

Documents

Your Palm® Pre™ phone enables you to take your office with you—including your Microsoft Office files. You can view and search Microsoft Word, Excel®, and PowerPoint® files on your phone.

You can also view PDF files on your phone.

In this chapter

34 Doc View
34 PDF View

Doc View

With Doc View, you can view Microsoft Word, Excel®, and PowerPoint® files on your phone.

Open a file

You can view a file that you copy from your computer or receive as an email attachment. You can view files in DOC, DOCX, TXT, XLS, XLSX, PPT, and PPTX formats.

NOTE Before you put files on your phone, make sure you have enough storage space on your phone to fit the file. Open **Device Info** and look at the **Available** field under **Phone**.

1 Open **Doc View** . The list of the Microsoft Office files that are on your phone appears onscreen.

2 To search for a file, enter the name. Tap the file when it appears.

3 To open a second file: Open the application menu and tap **Open**. Tap the file.

Change the display size

- Pinch out to enlarge items onscreen.
- Pinch in to decrease the size of items onscreen.
- Double-tap the screen to zoom in or out a specified amount.
- Turn on horizontal scroll (Word documents only): Open the application menu and tap **Wide View**. In Wide view, text does not wrap on the right side of the screen. You can scroll horizontally to see more text.

PDF View

With PDF View, you can view PDF (Adobe Acrobat) files on your phone.

Open a file

You can view a PDF file that you copy from your computer or receive as an email attachment.

NOTE Before you put files on your phone, make sure you have enough storage space on your phone to fit the file. Open **Device Info** and look at the **Available** field under **Phone**.

1 Open **PDF View** . The list of your files appears onscreen.

2 To search for a file, begin typing the name. Tap the file when it appears.

3 If the PDF file was created with a password, enter the password to open the file.

4 To open a second file: Open the application menu and tap **Open**. Tap the file.

Move around in a file

- Go to the next or preceding page: Tap or .
- Jump to a different page: Tap the current page number at the bottom of the screen. Enter the page number you want and press **Enter** .
- Move a part of the current page to the center of the display: Tap and hold on the part of the page you want, and drag it to the center.

Change the display size

- Pinch out to enlarge items onscreen.
- Pinch in to decrease the size of items onscreen.
- Double-tap the screen to zoom in or out a specified amount.

Preferences

There are lots of ways to make your Palm® Pre™ phone work better for you. Personalize your phone to make it match your lifestyle.

In this chapter

38 Screen & Lock
38 Sounds & Ringtones

Screen & Lock

Change screen brightness

1 Open **Screen & Lock** .

2 Under **Screen**, tap, hold, and drag the **Brightness** slider to the preferred level.

Set the interval for turning the screen off automatically

By default, your screen turns off after one minute of inactivity to save battery power. You can change this interval.

1 Open **Screen & Lock** .

2 In **Turn off after**, tap the number of seconds or minutes.

Change your wallpaper

Your wallpaper is the screen background in Card view. You can customize the wallpaper to show a favorite picture.

1 Open **Screen & Lock** .

2 Tap **Change Wallpaper**.

3 Do one of the following:

- Use an existing picture as the background: Tap the album containing the picture, and tap the picture.
- Use a new picture as the background: Tap New Photo and take the picture.

4 (Optional) Do either or both of the following:

- To zoom out or in on a part of the picture, pinch in or out on the picture.
- To capture the portion of the picture you want to use as wallpaper, tap and hold the picture, and then drag the portion you want to the center of the onscreen box. This portion becomes the wallpaper.

5 Tap **Set Wallpaper**.

Sounds & Ringtones

Select system sounds and notifications

You can turn system sounds such as ringtones, transition sounds, and notifications on or off. You can also set the volume for system sounds.

TIP Sliding the ringer switch off turns off system sounds, including alarms you set in Clock, regardless of the settings you select here.

1 Open **Sounds & Ringtones** .

2 In **Ringer Switch Off**, tap **Vibrate** or **Mute** to set whether your phone vibrates when you slide the ringer switch off.

3 Under **Ringer Switch On**, set any of the following:

Rings & Alerts: Tap Sound & Vibrate or Sound to set whether your phone plays a ringtone and vibrates or just plays a ringtone when the ringer switch is on.

Ringtone: Select the ringtone for incoming calls (see Select the ringtone for incoming calls). Tap, hold, and drag the **Ringtone Volume** slider to set the ringtone volume.

System Sounds: Set whether to turn on systemwide sounds for general actions such as transitions and alarms set in Clock. Tap, hold, and drag the Volume slider to set the system sounds volume.

Select the ringtone for incoming calls

The ringtone you select here applies globally to all incoming calls. You can also set a unique ringtone for a contact.

1 Open **Sounds & Ringtones** .

2 Tap the displayed ringtone to open the full list of tones.

3 Tap the name of the ringtone to select it.

4 Tap to listen to the ringtone.

5 To set the **Ringtone Volume**, tap, hold, and drag the slider.

Learn More

In this chapter

42 While using your phone
42 If you need more information

WARNING Please refer to Regulatory and Safety Information for information that helps you safely use your phone. Failure to read and follow the important safety information in this guide may result in serious bodily injury, death, or property damage.

While using your phone

- On-device Help: Read short how-tos and watch animations on your new phone.

  To view all Help: Open **Help** .

  To view Help topics for a single application: Open the application, open the application menu, and tap **Help**.

- Online support from Palm: Visit palm.com/support to edit your Palm profile, watch how-to animations, learn about transferring data, and read comprehensive information about your phone.

Regulatory and Safety Information

FCC Statements

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

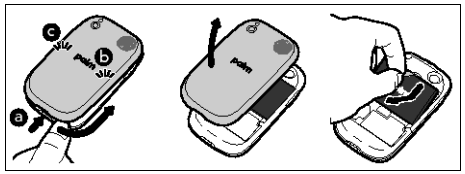
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This phone meets the FCC Radiofrequency Emission Guidelines and is certified with the FCC as:

FCC ID: O8F-CASC

The FCC ID on your Palm phone is located on a label inside the battery compartment. The battery must be removed as shown below to view the label.



CAUTION Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Antenna Care/Unauthorized Modifications

Use only the supplied integral antenna. Unauthorized antenna modifications or attachments could damage the unit and may violate FCC regulations.

Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The term “IC” before the equipment certification number only signifies that the Industry Canada technical specifications were met.

IC: 3905A-CASC

This Class B digital apparatus complies with Canadian ICES-003.

L ' utilisation de ce dispositif est autorisée seulement aux conditions suivantes : (1) il ne doit pas produire de brouillage et (2) l' utilisateur du dispositif doit étre prêt à accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif.

Cet appareil numérique de la classe [*] est conforme à la norme NMB-003 du Canada.

Radio Frequency (RF) Safety Exposure

General statement on Radio Frequency (RF) energy: Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Specific Absorption Rate (SAR): Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

In order to certify this unit for sale to the public, this unit has been tested for RF exposure compliance at a qualified test laboratory and found to comply with the regulations regarding exposure to RF Energy under the recommendations of the International Commission on Non-Ionizing Radiation Protection (ICNIRP). The tests are preformed in positions and locations as required by the FCC and IC for each model.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated below. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

The SAR limit for mobile devices set by FCC/IC is 1.6 W/kg averaged over 1 gram of tissue for the body or head (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles, and feet).

The highest reported SAR values of the Palm® Pre™ Phone are:

Tabla 1.

Maximum 1g SAR values (W/kg)	FCC
Head	0.919
Body	0.936

In order to comply with FCC and IC RF exposure safety guidelines, users MUST use one of the following types of body-worn accessories:

1. Palm® brand body-worn accessory that has been tested for (specific absorption rate) SAR compliance and is intended for use with this product.
2. An accessory that contains NO metal (snaps, clips, etc.) and provides AT LEAST 1.5 cm (0.6 in.) of separation between the user's body and the unit.

Do NOT use the device in a manner such that it is in direct contact with the body (i.e., on the lap or in a breast pocket). Such use will likely exceed the FCC RF safety exposure limits. See www.fcc.gov/oet/rfsafety for more information on RF exposure safety.

To view the most recent SAR values of the Palm® Pre™ phone, visit www.palm.com/sarevdo-pre.

Body-worn operation: Important safety information regarding radio frequency (RF) radiation exposure: To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 1.5 cm (0.6 in.) separation from the body. Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits.

Limiting exposure to radio frequency (RF) fields: For individuals concerned about limiting their exposure to RF fields, the World Health Organization (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page http://www.who.int/mediacentre/factsheets/fs193/en/index.html WHO Fact sheet 193: June 2000.

Hearing Aid Compatibility (HAC)

Using Your Phone With a Hearing Device: Your device has been tested for hearing aid compatibility. Your Palm® Pre™ phone has an M4 rating. For additional HAC information, including the HAC rating of this product, please refer to palm.com/hacevdo-pre.

When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing-device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label on the box.

These ratings are not guarantees. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil (“T switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings.

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to those of phones. Ask your hearing health care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers the best use.

- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use". This is synonymous for T ratings.

Palm further suggests that you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. If you experience interference or find the quality of service unsatisfactory after purchasing your device, promptly return it to the store within 30 days of purchase. With the Palm 30-day Risk-Free Guarantee, you may return the device within 30 days of purchase for a full refund, and you will only be responsible for charges based on your actual usage.

Getting the Best Hearing Device Experience With Your Device

To further minimize interference:

- Set the phone's screen and keyboard backlight settings to ensure the minimum time interval.
- Move the phone around to find the point with the least interference.

For more information, please go to the FCC's Consumer Alert on accessibility of digital wireless phones at http://www.fcc.gov/cgb/consumerfacts/hac_wireless.html.

Protecting your Battery

The guidelines listed below help you get the most out of your battery's performance.

Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Use only manufacturer-approved batteries and accessories found at Carrier Stores or through your device's manufacturer. Buying the right batteries and accessories is the best way to ensure they are genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

  Less than one month: -4° F to 140° F (-20° C to 60° C)

  More than one month: -4° F to 113° F (-20° C to 45° C)

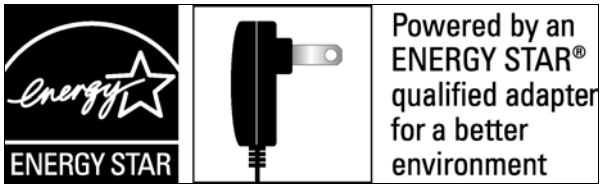
Battery Handling

- Do not disassemble or open, crush, bend or deform, puncture, or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per the IEEE/CTIA-1725 standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per IEEE/CTIA-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage, or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Do not handle a damaged or leaking Lithium-Ion (LI-ion) battery as you can be burned.
- Improper battery use may result in a fire, explosion, or other hazard.

Based on DOT rules, spare batteries must not be transported in checked luggage on commercial flights. Spare batteries can only be transported in carry-on luggage. For more information: http://safetravel.dot.gov/whats_new_batteries.html

Power Specifications

Use only Palm-approved power accessories such as AC-power adapters and batteries. Unauthorized and non-approved batteries will NOT operate with the Pre phone.



AC Power Adapter source: Palm
Part Number: 157-10108-00 / 157-10114-00
Input Rating: 100-240 Vac, 50/60Hz, 0.2A
Output Rating: 5Vdc, 1000mA

AC Power Adapter source: Palm
Part Number: 157-10124-00
Input Rating: 100-240 Vac, 50/60Hz, 0.2A
Output Rating: 5Vdc, 1000mA

AC Power Adapter source: Palm
Part Number: 157-10130-00
Input Rating: 100-240 Vac, 50/60Hz, 0.2A
Output Rating: 5Vdc, 1000mA

Battery Source: Palm
Type: Rechargeable Li-ion Polymer
Model: 157-10119-00
Rating: 3.7Vdc, 1150mAh (minimum)

Recycling and Disposal

This symbol indicates that Palm products should be recycled and not be disposed of in unsorted municipal waste. Please return Palm products to the electrical and electronic equipment collection points in your municipality or county or to a facility that properly recycles electrical and electronic equipment. These collection points are available free of charge. For detailed information please contact your municipality or county. For information on Palm's environmental programs, visit www.palm.com/environment.

Hazardous substances that may be included in electronic products can potentially affect human health and the environment. Recycling benefits the environment by diverting waste from landfills and by recovering materials that may be recycled into other products. Responsible recycling ensures materials are properly collected and disposed.

Palm is committed to supporting the collection and recycling of its products. Palm is committed to participate in and support the European Union WEEE Directive (2002/96/EC) and the protection of the environment for future generations. For more information on the WEEE Directive implementation in the various EU member states please see www.weee-forum.org.

It is everyone's responsibility to ensure that electrical and electronic products are properly reused, recycled, or recovered.

As part of Palm's corporate commitment to be a good steward of the environment, we strive to use environmentally friendly materials, reduce waste, and collaborate with our channel partners to raise awareness and help keep Palm handheld devices, phones, and mobile companions out of landfills through evaluation and disposition for reuse and recycling. Visit palm.com/recycle for additional details and information about how you can help reduce electronic waste.

User Safety

Operational Warnings

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. Read this information before using your phone. For the safe and efficient operation of your phone, observe these guidelines:

Potentially explosive atmospheres: Turn off your phone when you are in any areas with a potentially explosive atmosphere, such as fueling areas (gas or petrol stations, below deck on boats), storage facilities for fuel or chemicals, blasting areas and areas near electrical blasting caps, and areas where there are chemicals or particles (such as metal powders, grains, and dust) in the air.

Interference to medical and personal Electronic Devices: Most but not all electronic equipment is shielded from RF signals and certain electronic equipment may not be shielded against the RF signals from your phone.

Pacemakers: The Health Industry Manufacturers Association recommends that a minimum separation of 15 centimeters (6 inches) be maintained between a phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by the recommendations of Wireless Technology Research.

Persons with pacemakers should:

- ALWAYS keep the phone more than six inches (15 centimeters) from their pacemaker when the phone is turned ON.
- Not carry the phone in a breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the phone OFF immediately if you have any reason to suspect that interference is taking place.
- Keep headsets away from pacemakers and other personal medical devices

Audio Safety: This phone is capable of producing loud noises which may damage your hearing. When using the speakerphone feature, it is recommended that you place your phone at a safe distance from your ear.

Other Medical Devices, Hospitals: If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Repetitive Motion Injuries: When using the keyboard or playing games on your phone, you may experience discomfort in your neck, shoulders, hands, arms, or other parts of the body. To avoid any injury, such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorder, make sure to take necessary breaks from use, take longer rests (such as several hours) if discomfort or

tiring begins, and see a doctor if discomfort persists. To minimize the risk of Repetitive Motion Injuries, when texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text
- Take lots of breaks to stretch and relax

Blackouts and Seizures: Blinking lights, such as those experienced with television or playing video games may cause some people to experience blackout or seizure, even if never experienced before. In the event a phone user should experience any disorientation, loss of awareness, convulsion, eye or muscle twitching, or other involuntary movements, stop use immediately and consult a doctor. Individuals with personal or family history of such events should consult a doctor before using the device. To limit the possibility of such symptoms, wherever possible every hour take a minimum break of 15 minutes, use in a well lighted area, view the screen from the farthest distance, and avoid exposure to blinking lights if you are tired.

Operating Machinery: Do not use your phone while operating machinery. Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Aircraft: While in aircraft, follow all instructions regarding the operation of your phone. Use of your phone while on board an aircraft must be done in accordance and in compliance with airline instructions and regulations.

Vehicles with Air Bags: Your phone should not be placed in a position that would affect the operation of air bag deployment or in a position that, should the air bag inflate, could propel the phone. Air bags will inflate with great force and care should be taken to protect yourself and your phone within a vehicle that has air bags. Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving the vehicle.

Hearing Aids: People with hearing aids or cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Small children: Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

Keep the device away from the abdomens of pregnant women and adolescents, particularly when using the device hands-free.

To reduce exposure to radiation, use your device in good reception areas, as indicated by the bars on your phone, at least 3 to 4 bars.

Caution: Avoid potential hearing loss

Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cellular telephones, at high volume settings for long durations may lead to permanent noise-induced hearing loss. This includes the use of headphones (including headsets, ear buds, and Bluetooth® or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound, and distorted hearing. Individual susceptibility to noise-induced hearing loss and other potential hearing problems varies. The amount of sound produced by a portable audio device varies depending on the nature of the sound, the device, the device settings, and the headphones. You should follow some common sense recommendations when using any portable audio device:

- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech, or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.
- You can obtain additional information on this subject from the following sources:

American Academy of Audiology
11730 Plaza America Drive, Suite 300
Reston, VA 20190
Voice: (800) 222-2336
Email: info@audiology.org
Internet: www.audiology.org

National Institute on Deafness and Other Communication Disorders
National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD USA 20892-2320
Voice: (301) 496-7243
Email: nidcdinfo@nih.gov
Internet: http://www.nidcd.nih.gov/health/hearing

National Institute for Occupational Safety and Health
395 E Street, S.W., Suite 9200
Patriots Plaza Building
Washington, DC 20201
Voice: 1-800-CDC-INFO (1-800-232-4636)
Internet: http://www.cdc.gov/niosh/topics/noise

Product Handling & Safety

General statement on handling and use: You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture, or high humidity.
- Do not drop, throw, or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories; only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum 32° F and maximum 113° F (0° C to 45° C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Battery: Your phone includes an internal lithium-ion or lithium-ion polymer battery. Please note that use of certain data applications can result in heavy battery use and may require frequent battery charging. Any disposal of the phone or battery must comply with laws and regulations pertaining to lithium-ion or lithium-ion polymer batteries.

Demagnetization: To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Normal use position: When making or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth or as you would a fixed line phone.

Emergency calls: This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Phone heating: Your phone may become warm during charging and during normal use.

Accessories: Use only approved accessories. Do not connect with incompatible products or accessories. Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.

Connection to a car: Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and damaged products: Do not attempt to disassemble the phone or its accessory. Only qualified personnel must service or repair the phone or its accessory. If your phone or its accessory has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Interference in cars and to other Electronic Devices: Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation. RF energy may affect improperly installed or inadequately shielded electronic operating and entertainment systems in motor vehicles. Check with the manufacturer or representative to determine if these systems are adequately shielded from external RF energy. Also check with the manufacturer of any equipment that has been added to the vehicle.

Driving Safety

Driving Safety Tips Overview

Always obey all laws and regulations on the use of the phone in your driving area.

Safety–Your most important call. The Wireless Industry reminds you to use your phone safely when driving.

1. Get to know your phone and its features, such as speed-dial and redial.
2. Use a hands-free device where it is allowed. In some areas, you may not use your phone while driving even with a hands-free accessory.
3. Position your phone within easy reach.
4. Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
5. Do not take notes, look up phone numbers, read/write e-mail, or surf the Internet while driving.
6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.
7. Do not engage in stressful or emotional conversations that may divert your attention from the road.
8. Dial your national emergency number to report serious emergencies. This is a free call from your phone.
9. Use your phone to help others in emergencies.
10. Call roadside assistance or a special non-emergency wireless number when necessary.

Driving Safety Tip Details

1 Get to know your phone and its features such as speed-dial and redial. Carefully read your instruction manual and learn to take advantage of valuable features most phone models offer, including automatic redial and memory dial. Also, work to memorize the phone keyboard so you can use the speed-dial function without taking your attention off the road.
2 Use a hands-free device. A number of hands-free phone accessories are readily available today. Whether you choose an installed mounted device for your phone or a speakerphone accessory, take advantage of these devices. If driving while using a phone is permitted in your area, we recommend using a phone headset or a hands-free car kit (sold separately). However, be aware that use of a headset that covers both ears impairs your ability to hear other sounds. Use of such a headset while operating a motor vehicle or riding a bicycle may create a serious hazard to you and/or others, and may be illegal. If you must use a stereo headset while driving, place a speaker in only one ear. Leave the other ear free to hear outside noises, and do so only if it is legal and you can do so safely.
3 Make sure you place your phone within easy reach and where you can grab it without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voicemail answer it for you.
4 Suspend conversations during hazardous driving conditions or situations. Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.
5 Do not take notes, look up phone numbers, read/write e-mail, or surf the Internet while driving. If you are reading an address book or business card while driving a car, or writing a to-do list, then you are not watching where you are going. It's common sense. Do not get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.
6 Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip, or attempt to schedule your calls with times you may be temporarily stopped or otherwise stationary. But if you need to dial while driving, follow this simple tip: dial only a few numbers, check the road and your mirrors, then continue.
7 Do not engage in stressful or emotional conversations that may be distracting. Stressful or emotional conversations and driving do not mix—they are distracting and even dangerous when you are behind the wheel. Make people you are talking with aware you are driving and if necessary, suspend phone conversations which have the potential to divert your attention from the road.
8 Use your phone to call for help. Your phone is one of the greatest tools you can own to protect yourself and your family in dangerous situations-with your phone at your side, help is only three numbers away. Dial your national emergency number in the case of fire, traffic accident, road hazard, or medical emergencies. Remember, your national emergency number is a free call on your phone.
9 Use your phone to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call your national emergency number, as you would want others to do for you.
10 Call roadside assistance or a special wireless non-emergency assistance number when necessary. Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call to your national emergency number. But you can still use your phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

General Operation

Prolonged Views of Screen: If you are driving, do not access any function requiring a prolonged view of the screen. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume Setting: Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

Let Your Judgment Prevail: The Device Software is only an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. The Device Software is not a substitute for your personal judgment.

Use of Speech Recognition Functions: Speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor the speech recognition functions and address any errors.

Hands-Free Capability

All CTIA Certified portable products provide the consumer with a toll-free number for the purchase of a compatible hands-free device, call 1-800-881-7256.

ESD Safety

Electrostatic discharge (ESD) can cause damage to electronic devices if discharged into the device, so you should take steps to avoid such an occurrence.

Description of ESD

Static electricity is an electrical charge caused by the buildup of excess electrons on the surface of a material. To most people, static electricity and ESD are nothing more than annoyances. For example, after walking over a carpet while scuffing your feet, building up electrons on your body, you may get a shock—the discharge event—when you touch a metal doorknob. This little shock discharges the built-up static electricity.

ESD-susceptible equipment

Even a small amount of ESD can harm circuitry, so when working with electronic devices, take measures to help protect your electronic devices, including your Palm phone, from ESD harm. While Palm has built protections against ESD into its products, ESD unfortunately exists and, unless neutralized, could build up to levels that could harm your equipment. Any electronic device that contains an external entry point for plugging in anything from cables to docking stations is susceptible to entry of ESD. Devices that you carry with you, such as your device, build up ESD in a unique way because the static electricity that may have built up on your body is automatically passed to the device. Then, when the device is connected to another device such as a docking station, a discharge event can occur.

Precautions against ESD

Make sure to discharge any built-up static electricity from yourself and your electronic devices before touching an electronic device or connecting one device to another. The recommendation from Palm is that you take this precaution before connecting your device to your computer, placing the phone in a docking station, or connecting it to any other device. You can do this in many ways, including the following:

- Ground yourself when you're holding your mobile device by simultaneously touching a metal surface that is at earth ground.

  For example, if your computer has a metal case and is plugged into a standard three-prong grounded outlet, touching the case should discharge the ESD on your body.
- Increase the relative humidity of your environment.
- Install ESD-specific prevention items, such as grounding mats.

Conditions that enhance ESD occurrences

Conditions that can contribute to the buildup of static electricity in the environment include the following:

- Low relative humidity.
- Material type. (The type of material gathering the charge. For example, synthetics are more prone to static buildup than natural fibers like cotton.)
- The rapidity with which you touch, connect, or disconnect electronic devices.

While you should always take appropriate precautions to discharge static electricity, if you are in an environment where you notice ESD events, you may want to take extra precautions to protect your electronic equipment against ESD.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Product: Palm® Pre™ Phone

Model:

Serial No.:

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