

From: Anne Liang
Sent: Wednesday, October 23, 2002 4:33 PM
To: Mike Kuo
Cc: CLIENT ADVOCATES
Subject: RE: PALM INC. FCC ID:O3W550000, AN02T2167

Hi, Mike,

This is in response to your questions in the following email:

1. The metal plate showing on page 7 of the internal photos is the battery. It is not removable.
2. RF exposure warning: Attached is the Palm declaration;
3. FCC ID label artwork: Please see attached.

Thanks,

Anne

-----Original Message-----

From: Mike Kuo
Sent: Tuesday, October 22, 2002 2:58 PM
To: Anne Liang
Cc: CLIENT ADVOCATES
Subject: FW: PALM INC. FCC ID:O3W550000, AN02T2167

-----Original Message-----

From: CERTADM
Sent: Tuesday, October 22, 2002 2:57 PM
To: 'mkuo@ccsemc.com'
Subject: PALM INC. FCC ID:O3W550000, AN02T2167

Notice_content

Question #1: Please provide additional internal photos by removing the metal plate . (Page 7 of internal photos file)

Question #2: The RF Exposure compliance contains in the user manual does not apply to this device. This device is a portable device which the end user will use it within 20cm of user body. Use MPE warning statement to justify RF exposure compliance for portable device is not appropriated.

Suggest wordings may be "IMPORTANT NOTE:To comply with FCC RF exposure compliance requirements, this device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. The user of this device should ensure that the operation of this device is in compliance with these provisions"

Question #3: FCC label artwork does not contain actual FCC ID number. Please provide revised FCC ID label format

Best Regards

Mike Kuo / TCB Certifier

The items indicated above must be submitted before processing can continue on the above referenced application. Failure to provide the requested information within 60 days of the original e-mail date may result in application dismissal and forfeiture of the filing fee. Also, please note that partial responses increase processing time and should not be submitted. Any questions about the content of this correspondence should be directed to the e-mail address listed below the name of the sender.