SMART LINK

™

Tomorrows Technology Today

MEDI-CALL UNIT

USER MANUAL

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INTRODUCTION

Your SmartLink Medi-Call unit has been designed to provide you with the freedom and peace of mind in that, should you need assistance or HELP, it is available to you 24 hours a day with the simple press of a Button.

The modern slim line design of the SmartLink Medi-Call unit allows it to be installed unobtrusively anywhere and is ready when you need help. HELP can be summonsed by pressing a Button on your personal Pendant or Wristwatch, which you can wear both inside your home or outside in the garden, ready for any emergency, giving you the freedom you enjoy for total control at all times.
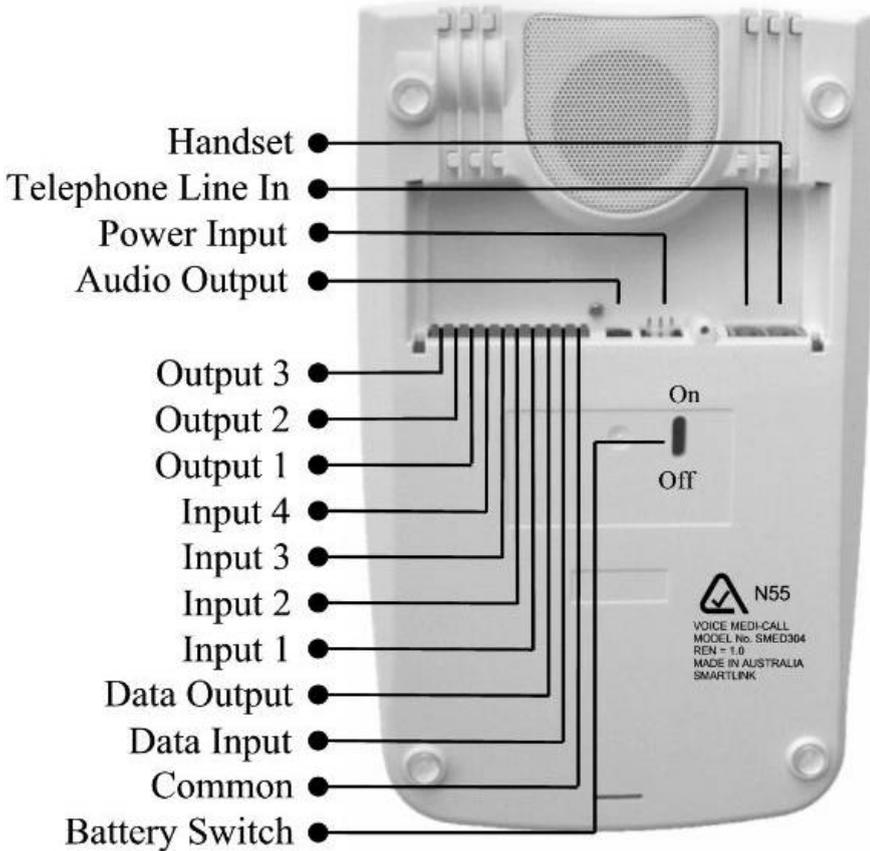
The SmartLink Medi-Call unit has been built to the highest of technical standards for the protection of people and property and manufactured to Australian and International quality standards.

Your SmartLink Medi-Call unit can be supplied with additional fixed or portable Radio Key Pendants, which can be worn or placed around the home as needed. Please contact your supplier for more information.

SMARTLINK FEATURES

Mains Power Indicator
Low Battery Indicator
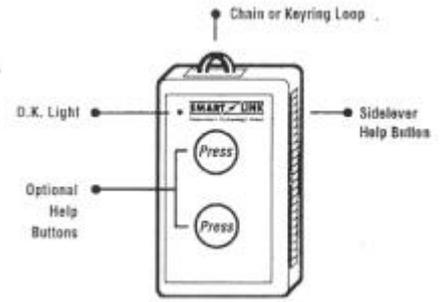
Help (Red) Button
Cancel (Green) Button
Display

Handset
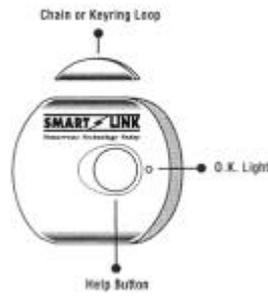Telephone Line In
Power Input
Audio Output

Output 3
Output 2
Output 1
Input 4
Input 3
Input 2
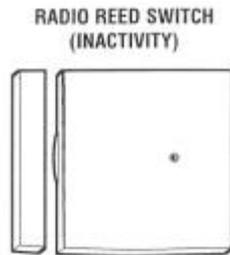Input 1
Data Output
Data Input
Common
Battery Switch

On
Off

N55

VOICE MEDI-CALL
MODEL No. SMED304
REN = 1.0
MADE IN AUSTRALIA
SMARTLINK

PENDANTS
(WRISTWATCH or CHAIN)

DETECTORS

USING SMARTLINK

NORMAL OPERATION

Your SmartLink unit will normally look like this:

The MAINS ON Light should be ON and the CANCEL (GREEN) BUTTON will FLASH every 4 seconds.

TO CALL FOR HELP

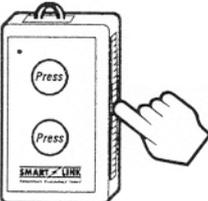## You can make your SmartLink Call for Help by either:

Pressing the HELP (RED) BUTTON on the SmartLink unit.

OR
Pressing the Large HELP (Panic) BUTTON on your Wristwatch/ Pendant for 2 Seconds

1

OR
Pressing the Front or Side Lever HELP (Panic) Button(s) on your Box Style Pendant for 2 Seconds.

2
The HELP (RED) BUTTON will FLASH rapidly and the SmartLink unit will start beeping.

This is a Pre-Alarm warning, while this is sounding you can Cancel the Help alarm by pressing the CANCEL (GREEN) BUTTON on the SmartLink unit.

3
If the CANCEL (GREEN) BUTTON is not pressed within the pre-alarm time (0-60 seconds), then your SmartLink unit will dial your Control Centre using the telephone line.

(NOTE: Your SmartLink unit will cut off your telephone for the duration of the call to ensure that there is no interference to the call, this will normally take about 15 seconds).

When your Control Centre has received the Help Call, your SmartLink unit will beep 7 times to let you know that the call has been received. The HELP (RED) BUTTON will now FLASH slowly every 4 seconds to indicate that your SmartLink unit has called for Help.

SPECIAL FUNCTIONS

Your SmartLink unit may have been programmed with one or more special features by your installer, these are described below, check with your Monitoring Company if you have any queries about these or other features.

OVER DUE TIMER (PILL TIMER)

Your SmartLink unit can be programmed to produce regular warning beeps such as a Medication reminder.

When the Over Due Timer is active it will be pre-set by your Installer to provide warning beeps and flash the HELP (RED) BUTTON for 10 minutes as a reminder to take your Medication. You can stop the warning by pressing the CANCEL (GREEN) BUTTON while the warning is happening.

NOTE: There is no Help message sent to your Control Centre, the warning is a reminder for you only.

If you do not press the CANCEL (GREEN) BUTTON while the warning is sounding (10 minutes) the Over Due Timer will de-activate and it will not re-start until the CANCEL (GREEN) BUTTON is pressed again.

You can use this as a useful feature if you wish to change the timer to commence at a different time. For example **simply press the CANCEL (GREEN) BUTTON at 4pm to have the Over Due Timer warning sound every day at 4 o'clock in the afternoon.**

If you wish to change the timer to a different interval e.g. every week, then your Control Centre may be able to change this time over the phone or your Installer can change it for you.

INACTIVITY MONITOR

Your SmartLink unit may have been programmed by your Installer to ensure that you have not had an accident and are unable to move and you do not have a Pendant with you to call for Help.

The Inactivity Monitor, after a fixed period of time without any activity, **will automatically send a Help message to your Control Centre. The SmartLink unit will produce warning beeps and flash the HELP (RED) BUTTON.**
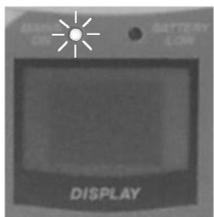
DISPLAYS AND WARNINGS

HELP (RED) BUTTON FLASHING QUICKLY WHILE BEEPING

Your SmartLink unit is about to send a Help message to your Control Centre.

HELP (RED) BUTTON FLASHING SLOWLY

Your SmartLink unit has sent a Help message to your Control Centre and is waiting to send the I'm O.K message. The CANCEL (GREEN) BUTTON will need to be pressed to send the I'm O.K message.

FAULT DISPLAYS

MAINS ON LIGHT FLASHING

AC Power Fail – Check and make sure that the MAINS Power Pack is plugged in and turned ON at the Power Point.

BATTERY LOW LIGHT FLASHING

Power has been off for too long and Battery is Low or Faulty. Contact your Installer or Control Centre.

u1 TO u8 IS ON THE DISPLAY

Pendant Low Battery – Contact your Installer or Control Centre.

d1 TO d8 IS ON THE DISPLAY

Detector Low Battery - Contact your Installer or Control Centre.

rd IS ON THE DISPLAY

The SmartLink unit failed to send a message to your Control Centre – Check and make sure that the telephone lead is plugged in and all normal telephones are working.

LF IS ON THE DISPLAY

The telephone line has failed – Check and make sure that the telephone lead is plugged in and all normal telephones are working. (SmartLink unit will also beep for 25 seconds).

SPECIFICATIONS

SmartLink Unit

- Dimensions   286 x 174 x 38 mm
- Weight   590gms (including battery)
- Quiescent Current   1mA
- AC Plug Pack   17V AC 300mA with integral earth
- Battery Backup   8.4V Rechargeable Ni-MH
- Radio Receiver   Superheterodyne
- Sensitivity   > -105 dbm
- Range   50 metres open air
  (Subject to environmental conditions)

Transmitter

- Type   SAWR stabilised
- Frequency   303.875 MHz
- Power Output   < 10 uW (or various international compliances)

Conforming Standards

- IS09001   International Quality Standards
- AS2999/4607   Personal Response Systems
- TS002   Austel Public Switched Telephone Network
- AS2201.4 (C2)   Intruder Alarm Systems - Wireless
- AS4268.2   Emissions

WARNING: For safety reasons, only connect equipment with a telecommunications compliance label. This includes customer equipment previously labelled permitted or certified.

Changes or modifications not expressly approved by the manufacture could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions; (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To the best of our knowledge, the information contained in this manual is correct at the time of print. SmartLink International Pty Ltd reserve the right to make changes to the features and specifications at any time without prior notice in the course of product development.