



**MODEL PM5800**

**5.8GHz Cordless Telephone**

**INSTALATION AND OPERATING GUIDE**

**Thank-you for purchasing this PhoneMate Telephone.  
Please read this manual carefully prior to using.**

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## **PM5800 TABLE OF CONTENTS**

Important Safety Instructions.....
FCC Regulations.....
IC Regulations.....
Battery Cautionary Instructions.....
PM5800 Parts Checklist.....
Controls and Features.....
Choosing a Location.....
Telephone Set-up.....
Battery Installation.....
Headset and Belt Clip.....
Basic Operation.....
Speed Dialling.....
Other Features.....
Care and Maintenance.....
Trouble Shooting.....
Glossary.....
Warranty Statement.....

## **IMPORTANT SAFETY INSTRUCTIONS**

**!! Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electrical shock.**

**When using this product, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:**

- 1.) Read and understand all instructions
- 2.) Follow all warnings and instructions marked on the product.
- 3.) Use only with class 2 power source DC 9V 300mA.
- 4.) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 5.) Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
- 6.) Do not place this product on an unstable cart, stand, or table. The product may fall causing serious damage to the product.
- 7.) Slots and openings in the cabinet back or bottom are provided for ventilation. To protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in an enclosed environment unless proper ventilation is provided.
- 8.) Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by animals or persons walking on it.
- 9.) Do not overload wall outlets and extension cords as this can result in risk of fire or electrical shock.
- 10.) Never push objects of any kind into this product through cabinets slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the product.
- 11.) To reduce the risk of electrical shock, do not disassemble this product. Instead take it to a qualified service person when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect re-assembly can cause electrical shock when the appliance is subsequently used.
- 12.) Unplug all cords and refer servicing to qualified service personnel under the following conditions:
  - i) When the power supply cord or plug is damaged or frayed
  - ii) If liquid has been spilled into the product.
  - iii) If the product has been exposed to rain or water.
  - iv) If the product does not operate normally by following the operating instructions. Adjust only those controls covered in the operating instructions. Improper adjustment of other controls may result in damage and require work by a qualified technician to restore the product to normal operation.

- 13.) Avoid using a telephone (other than a cordless type) during an electrical storm. There maybe a remote risk of electric shock from lightning.
- 14.) Do not use a telephone to report a gas leak in the vicinity of the leak.

**IF YOUR PRODUCT UTILIZES BATTERIES, THE FOLLOWING  
ADDITIONAL PRECAUTIONS SHOULD BE OBSERVED:**

- 1.) Use only the type and size of batteries specified in the users manual.
- 2.) Do not dispose of batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.
- 3.) Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It maybe toxic if swallowed.
- 4.) Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.
- 5.) Do not attempt to recharge the batteries with or identified for use for use with this product. The batteries may leak corrosive electrolyte or explode.
- 6.) Do not attempt to rejuvenate the batteries provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to eyes or skin.
- 7.) When replacing batteries, all batteries should be replace at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
- 8.) When inserting the batteries into this product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging, which may result in leakage or explosion. If a batter is installed incorrectly it may explode.
- 9.) Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak, damaging the product.
- 10.) Discard "dead" batteries as soon as possible since they are more likely to leak in a product.
- 11.) Do not store this product, or the batteries provided with or for identified use with this product, in high temperature areas.
- 12.) If your product uses a rechargeable battery, charge the battery (ies) only in accordance with the instructions and limitation specified in the User Manual.
- 13.) Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.

**SAVE THESE INSTRUCTIONS**

## **FCC REGULATIONS**

**WARNING : Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **bottom** of this equipment is a label that contains, among other information, a product identifier in the format US : AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.
2. The USOC number of the registration jack for the equipment is **RJ11C**.
3. A FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
4. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
5. If this terminal equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
6. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted services.
7. The equipment cannot be used on public coin phone service provided by the telephone company. Connection to party line service is subject to state tariffs.
8. **Please follow instructions for repairing if any (e.g. battery replacement section), otherwise do not alternate or repair any parts of device except specified.**
9. This equipment if it uses a telephone handset is hearing aid compatible.
10. If trouble is experienced with this equipment, for repair or warranty information, please contact service centre at the below. If the equipment is causing harm to the

telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Service can be obtained at:

Beat Sounds Inc.

14515 Valley View Ave. #B Santa Fe Springs, CA90670

Phone: 1-562-407-0227

## **INTERFERENCE INFORMATION: PART 15 OF FCC RULES**

Some telephone equipment generates and uses radio frequency energy, which if not properly installed, may cause interference to radio and television reception.

This unit has been tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of the FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation.

If this equipment does cause interference to radio or television reception, when it's in use, the user is encouraged to try to correct the interference by one or more of the following measures:

- A. Where it can be done safely, reorient the radio or TV receiving antenna.
- B. To the extent possible, relocate the television, radio, or other receiver with respect to the telephone equipment.
- C. If your telephone products run on AC power, plug your product into an AC outlet that's not on the same circuit as the one used by the radio or television.

**NOTICE :** If your home has specially wired alarm equipment connect to the telephone line, ensure the installation of this PM5800 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or qualified installer.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions : (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

## **IC REGULATIONS**

**Notice :** This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

**Caution:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

**Notice:** The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on any interface may consist of Ringer Equivalence Numbers of all the device does not exceed 5.

Privacy of communications may not be ensured when using this telephone.

### **Interference Information**

Operation is subject to the following two conditions : (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may interfere, including interference that may cause undesired operation of the device.

## **AVIS D'INDUSTRIE CANADA**

**Avis :** L'étiquette d'Industrie Canada identifie le matériel homologué. Cette homologation signifie que l'équipement est conforme à certaines exigences de protection, de fonctionnement et de sécurité du réseau de communication qui apparaissent dans les documents appropriés traitant des exigences techniques des équipements de terminaison. Industrie Canada n'atteste pas que l'équipement donnera satisfaction à l'utilisateur.

Avant d'installer cet équipement, l'utilisateur doit s'assurer qu'il lui est permis de le connecter aux installations de son entreprise de téléphone et il doit utiliser une méthode de raccordement acceptable. Le client doit savoir que le fait de se conformer aux conditions ci-dessus ne peut empêcher la dégradation du service dans certaines conditions.

Les réparations de l'équipement homologué doivent être coordonnées par un représentant désigné du fournisseur. Toute réparation ou modification de cet appareil effectuée par l'utilisateur ou tout mauvais fonctionnement de l'équipement peut donner à l'entreprise de téléphone des raisons de demander à l'utilisateur de déconnecter l'équipement.

Pour sa propre protection, l'utilisateur doit s'assurer que les mises à la terre de l'équipement électrique, du système téléphonique et de l'entrée d'eau, le cas échéant, soient connectées ensemble. Cette précaution est particulièrement importante dans les zones rurales.

**Mise en garde :** L'utilisateur ne doit pas essayer d'effectuer lui-même de telles connexions, mais devrait contacter un inspecteur compétent ou un électricien qualifié.

**Avis :** Le numéro d'équivalence sonnerie (NES) attribué à chaque appareil permet de connaître le nombre maximum d'appareils pouvant être raccordés sur une ligne téléphonique. Le total des NES de tous les appareils connectés sur une ligne ne doit pas dépasser 5.

Lorsque cet appareil est utilisé, il est impossible de garantir la confidentialité des conversations.

### **Renseignements concernant les interférences**

L'utilisation de cet appareil est soumise aux deux conditions suivantes : (1) il ne doit pas causer d'interférences et (2) il doit accepter d'interférences, y compris celles qui peuvent nuire à son fonctionnement.



# **BATTERY CAUTIONARY INSTRUCTIONS**

## **CAUTION**

**Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions:**

- For the cordless handset, use only 3.6V 600mAh Nickel-Metal Hydride (Ni-MH), GP60AAAH3BML made by GPI International Ltd, cordless telephone battery pack. (included).
- Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.
- Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
- Do not attempt to rejuvenate the batteries identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to eyes or skin.
- When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, and that may result in leakage or explosion.
- Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the battery could leak in the product.
- Do not store this product, or the batteries identified for use with this product, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting.

**Batteries should be stabilized at room temperature prior to use after cold storage.**

## **PM5800 PARTS CHECKLIST**

- 1.) Handset
- 2.) Base
- 3.) AC power adapter
- 4.) Cord for desk use
- 5.) Belt Clip
- 6.) Ni-MH battery pack

*\*\*Insert diagrams from line renderings*

# **CONTROLS AND FEATURES**

## **Talk**

The **Talk** is used to access the telephone line or end a call.

## **Redial Key**

When the phone is idle or off-hook, press **Redial** key to redial the last number dialled. Redial is also used to insert a measured pause into a number stored in the phone book.

## **Channel Key (CH)**

The **CH** key, if pressed when the line is off-hook, will scan up to 40 channels and select the clearest one to provide the best possible reception.

## **Mute Key**

The **Mute** key is used to temporarily mute the handset microphone.

## **Dial Pad**

Numeric keys are used in the conventional manner for dialling.

## **Flash Key**

The **Flash** key is used to access telephone company services, such as call waiting.

## **Memory Key (MEM)**

Use **MEM** to program and retrieve the numbers in the speed dial directory.

## **Temporary Tone key \***

If the base is set to pulse dialling, pressing \* causes subsequent digits to be dialled out using tone until the line is put back on hook.

## **In Use LED**

On (green) when line is in use. Flashes quickly when the battery is low. Flashes steadily when the phone is muted.

## **Ringer Switch**

The **RINGER** switch is used to adjust the handset ringer level between **Off**, **On**.

## **Volume Switch**

The **Volume** switch is used to adjust the handset receiving level among **Hi**, **Low**, **Off**.

## **Base**

**Page** - Used to initiate a handset page.

**Charge LED** - On (green) when the handset is on the cradle being charged or when the handset is in use. On if the line is in use.

**Charging Contacts** - Used to recharge battery and reset the security code in the handset.

## **Tone/Pulse Switch**

Used to set the dialing method for tone or pulse dialing.

*\*\* Note: above to be numbered and used with line rendering of handset to identify location of the button*

## **CHOOSING A LOCATION**

When installing your telephone, consider the following:

The best location:

- Near a central location on a level dry surface.
- Away from microwave ovens
- Away from VCR's and TV sets and other electronic equipment
- Away from sources of noise, such as windows opening onto a busy street
- Away from personal computers
- Away from excessive moisture, extremely low or extremely high temperatures, dust, mechanical vibration or shock.

The location of your telephone affects the quality of the reception. Consider the following when choosing a location or if you are experiencing poor reception.

- Away from other cordless telephones
- Place the base near an AC electrical outlet and near a telephone line jack
- Place the base away from metal walls and metal file cabinets.
- Try to avoid power bars or multiple appliances plugged into the same electrical outlet

**CAUTION:** The cordless telephone operates at a frequency that may cause interference to nearby TV's and VCR's; the base phone should not be placed near, or on top of a TV or VCR. If interference is experienced, moving the cordless phone telephone farther away from the TV or VCR will often reduce or eliminate the interference.

# **TELEPHONE SETUP**

## **Connecting the Base**

1. Connect the telephone line cord to the "**TEL LINE**" jack and to a telephone outlet.
2. Connect the AC power adapter to the 9V DC jack and to an AC outlet.

**Note:** Use only the supplied AC power adapter. Do not use any other AC power adapter. Connect the AC power adapter to a continuous power supply. Place the phone close to the AC outlet so that you can plug in the AC power adapter easily.

**Tip:** If your telephone outlet is not modular, contact your telephone company for assistance.

## **Tone/Pulse Switch**

1. Choose the correct dialing mode.
2. Select the dialing mode Tone or Pulse by setting the switch at the back of the base unit.

**Note:** Changes to the switch position during a call do not take effect until the call has ended.

**Tip:** If you are unsure of the proper dialing mode, make a trial call with the dial mode setting to **TONE**. If the call connects, leave the switch as is (**TONE** mode), otherwise, set to **PULSE**.

## **Handset Ringer Switch**

Adjust the handset ringer volume using the **RINGER** switch on the right side of the handset. Select between ringer **On**, or ringer **Off**.

## **Wall Mounting**

The PM5800 telephone maybe installed onto two screws (not included) fastened into the wall. When installing screws into plasterboard walls, use wall anchors (not included) to ensure that the screws remain secure, Insert the screws in the wall leaving 3/16" of each screw extending out from the wall. See the wall mount template on page \_\_\_\_\_ to properly space the screws in the wall for mounting. The PM5800 is not compatible with mounting on a standard telephone wall plate.

### **Wall Mounting Instructions:**

- 1.) Remove the handset from the base
- 2.) Plug the supplied telephone cord into the **LINE** jack on the bottom of the telephone
- 3.) Connect the telephone line cord to the wall jack
- 4.) Insert the AC adapter into the **9V DC** jack on the bottom of the base
- 5.) Slip the telephone base unit onto the wall, lining up the wall mounting holes over the screws. Slide the telephone base down so it is firmly in place
- 6.) Please the handset in the base charger
- 7.) Plug the other end of the AC adapter into the AC wall outlet

## **Battery Installation**

To install the 3.6V 600mAh cordless handset battery pack:

1. Slide open the battery compartment door on the back of the handset.
2. Plug the battery connector into the 2-pin connector in the battery compartment, and then insert the battery.
3. Close the battery compartment door.
4. Place the handset on the base unit cradle.
5. Once you have installed the battery pack and placed the handset on the base you will hear a tone indicating the handset has connected with the base and will successfully charge.
6. **IMPORTANT:** Charge the battery pack for at least 12 hours before using the handset the first time.
7. The **CHARGE** LED on the base illuminates when the handset is properly making contact with the charge terminals.

### **Battery Duration**

A fully charged battery lasts for approximately:

- 5 hours when you use the handset continuously (talk time).
- 5 days when the handset is not in use (standby).

### **When the Battery Needs Charging**

- The handset will beep.
- The **In Use/Low Batt.** LED will flash.

## **HEADSET AND BELT-CLIP**

### **The Headset Jack**

The headset jack is located on the side of the handset and is a standard 2.5 mm plug. Simply plug the headset (not included) into the jack and the headset will be active.

***Note:** When the headset is plugged into the telephone, the microphone and earpiece on the handset are not active.*

You can purchase a suitable headset through service centre or retailer shop. For servicing or replacement please contact us for suitable headset as follows ;

**Beat Sounds Inc.**

**14515 Valley View Ave, #B Santa Fe Springs, CA90670    Tel : 1-562-407-0227**

### **Belt Clip**

The Belt-Clip is inserted on the back of the handset, directly behind the earpiece. Simply click the sides of the belt-clip onto the slots on either side of the handset, beside the earpiece.

To remove the belt-clip, gently pry one side of the belt-clip away from the handset and the belt-clip will slide off. Bending the belt-clip too much could damage the belt-clip.



# **BASIC OPERATION**

## **Making Calls**

1. Pick up the handset from the base and press **Talk**. The LED on the handset will flash while the handset is scanning for a clear channel. The handset will glow steadily when a connection is made. Wait until you hear a dial tone.
2. Dial the number you wish to dial.
3. When you are finished talking, press the **Talk** key or place the unit back into the base to end the call.

**Note:** *The **IN USE** light on the handset will illuminate when the line is active.*

## **Receiving Calls**

**When you hear the phone ring:**

1. If the handset is in the base, lift the handset from the base. The handset will turn on. There is no need to push the **Talk** key if the unit is on the base when the call comes in.
2. If the handset is off the base, you will need to press **Talk** to answer the call.
3. When you are finished, push **Talk** or place the handset back on the base.

## **Additional Options**

<b>TO:</b>	<b>Do This</b>
Redial the last number	Press <b>Talk</b> . Wait for dial tone and then press <b>Redial</b> .
Adjust the volume in the earpiece	Switch the Volume switch during a call until the desired volume level is reached.
Switch to temporary tone dialing	Press the * key after the phone is in use. The phone will remain in tone dialing mode for the duration of the call.
Mute a call	Press the <b>Mute</b> key. Press <b>Mute</b> to continue speaking to the caller

## **SPEED DIALING**

The Unit will store up to 10 speed dial numbers.

### **Storing Phone Numbers**

1. With the handset in the idle state, press **MEM**. The handset will beep.
2. Dial the number you wish to store (up to 16 digits).

**Note:** Press **Redial/PAUSE** to insert a dialing pause into the number. The pause lasts for 4 seconds and uses one digit of the 16 digits available.

3. Press **MEM**.
4. Press the dial pad key for the location where you wish to store the number. The handset will give a confirmation tone.

**Note:** If you make a mistake the handset will give three quick beeps to let you know that the number was not stored.

### **Making Speed Dial Calls**

1. Push **Talk**. The LED on the handset will flash while the handset is scanning for a clear channel. The handset In Use LED will glow steadily when a connection is made. Wait until you hear a dial tone.
2. Press **MEM** and the dial pad key location where the number is stored.
3. When you are finished with your call, press T, or place the handset back on the base.

**Note:** Be sure to check that the line is not in use by another extension.

### **Deleting a Stored Number**

1. With the handset in the idle state, press **MEM**. The handset will beep.
2. Press **Redial** and then press **MEM**. After each press the phone will beep.
3. Press the dial pad key location where the stored number that you want to delete is located. The handset will give a confirmation tone.

## **OTHER FEATURES**

### **Using the Handset Finder (PAGE)**

1. Press **Page** on the base. If the handset is within range, a triple beep will sound for 50 seconds.
2. Place the handset back into the base or press the **CH** key on the handset, or press any other handset key twice, to stop the page/find feature.

### **Security Code**

The security code prevents your cordless telephone conversation from being accessed by a phone on a different line. Once the handset battery is fully charged, the handset will automatically select the code from a total of over 65,000 combinations. The code is changed every time the handset is placed in the cradle (indicated by a beep).

If you experience difficulty with placing or receiving calls, a lost security code may be the cause of the problem. When this occurs, the handset can no longer communicate with the base. Reset by placing the handset on the base for 5-10 seconds. If that does not work, unplug the AC adapter from the wall outlet. Disconnect the handset battery for 5-10 seconds and then reconnect. Place the handset back on the base and then replug the AC adapter.

### **Channel Changing**

If you are experiencing interference during a telephone call, press the **CH** key. The Unit will scan up to 40 channels and select the clearest one to provide the best possible reception.

### **Out of Range Warning**

If the handset is moving too far away from the base, the phone will sound a triple beep every two seconds to warn you that it is out of range. Move closer to the base to end the beeping and maintain the connection on your phone call. Otherwise, the call may be disconnected.

## **CARE AND MAINTENANCE**

Your PhoneMate PM5800 telephone has been designed to give years of trouble-free service. It is a sensitive electronic instrument. To assure its longevity, please read the following maintenance instructions.

- 1.) Keep the PM5800 away from heat as high temperatures can shorten the life of the electrical components and distort or melt its plastic parts.
- 2.) The PM5800 should be kept free of dust and moisture. If it gets wet, wipe it dry immediately. Liquids can contain mineral that can corrode electronic circuits.
- 3.) Handle your PM5800 gently and carefully. Dropping it can cause serious damage to circuitry, or the plastic case, which may result in malfunction.
- 4.) Do not use any type of chemical or any abrasive powder to clean the cabinet. Use only mild detergents on a soft damp cloth to clean the PM5800 telephone.
- 5.) The PM5800 has built-in surge protection circuits that meet or exceed FCC requirements. However, an incident such as a lightning strike at or near the telephone lines, could cause serious damage.
- 6.) If the PM5800 is installed in an area with frequent or severe electrical storms, it is suggested that the telephone be disconnected during these storms or that additional surge suppression equipment be added to the installation.
- 7.) In the case of trouble with the telephone, do not attempt to repair the telephone yourself. It is the responsibility of users requiring service to report the need for service to our Service Department. They will make the necessary arrangements for repair or replacement.
- 8.) If you should have any questions regarding the operation of your PhoneMate PM5800, please visit our web site: [www.phonemate.com](http://www.phonemate.com)
- 9.) Please register your product by mailing in the Product Registration form included with your PhoneMate PM5800

# **TROUBLE SHOOTING**

## **No dial tone/phone will not dial out.**

- Check that the AC power adapter is plugged into a working AC power outlet.
- Check all telephone cord connections or try another wall jack
- Do a basic reset of the phone: Disconnect the phone from the wall and remove the battery for 30 minutes and then re-install as instructed by the manual.
- Try other phones in the house to ensure it is not a line problem with the telephone company.
- Was the battery charged for at least 12 – 15 hours?
- Is the “LOW BATTERY INDICATOR” on?

## **Can’t hear the ring signal**

- Check the ringer volume controls; verify that the switch is not set to “Off”
- Check that the AC power adapter is plugged into a working AC power outlet.
- Check all telephone cord connections or try another wall jack

## **While on a call, you hear another call on the line or experience radio frequency interference**

- Switch channels to a clear channel
- Check the wiring for bad connections
- Do not use this phone within close proximity to other electronic appliances such as TV’s, VCR’s and microwave ovens

## **Can’t receive or make phone calls**

- Check if the phone is set to the correct type of service, either Tone or Pulse
- Check that the AC power adapter is plugged into a working AC power outlet.
- Check all telephone cord connections or try another wall jack
- Check to make sure that the Battery is properly installed and connected

## **There are continuous short beeps instead of a dial tone when the handset is far from the base.**

- The beeps are a warning that you are too far away from the base. Move closer to the base.

## **There is interference on the handset.**

- Was the battery charged for at least 12 – 15 hours?
- Is the “LOW BATTERY INDICATOR” on?

- Move closer to the base.
- Is the phone within close proximity to other electronic appliances such as TV's, VCR's and microwave ovens?

**The LOW BATTERY INDICATOR lights after a few telephone calls, even though the battery has been fully charged for 12-15 hours**

- Replace the battery pack with a new battery

#### **EXTRA HELP**

Should have any additional questions, please visit our web site at [www.phonemate.com](http://www.phonemate.com)

## **GLOSSARY**

**PBX (Private Branch Exchange)** – A small, central, privately owned, switching telephone system where a digit (like “9”) must be dialed first in order to access an outside line

**FLASH** – A signal sent by the phone to the local telephone company supporting services such as call waiting.

**REDIAL** – Performs single button dialing of the last number dialed

**RINGER LEVEL CONTROL** – Permits adjustment of the ringer volume level.

**SPEED DIALING** – Allows programming of frequently dialed numbers so that they can be dialed with the two touch speed dial button

**TONE/PULSE OPTION** – Enables you to switch from pulse (rotary dial method) to tone (push button) dialing.

**VOLUME LEVEL CONTROL** – Permits volume adjustment of the handset and headset during a conversation.

## **WARRANTY**

### **IMPORTANT! SALES SLIP OR EVIDENCE OF PURCHASE DATE REQUIRED.**

This limited warranty gives you specific legal rights: you may also have other rights, which vary from state to state. The limited warranty is extended only to the original consumer of a PhoneMate branded product by the Manufacturer and is valid only with respect to consumers within the United States of America and Canada. Should this product prove defective by reason of improper workmanship or material during the period of one (1) year from date of original purchase, the Manufacturer will repair or, at its option, replace the product without charge for parts or labor. If Manufacturer elects to replace the product, such replacement may be accomplished with a factory-reconditioned unit.

This limited warranty does not apply: (a) to any product damaged by accident, misuse, improper line voltage, lightning, fire, water, or other acts of nature, (b) if the product is altered or repaired by anyone other than the Manufacturer or one of its authorized warranty stations or (c) if the FCC-approved connector plugs are removed. This limited warranty does not cover broken or marred cabinets.

Except to the extent prohibited by law, all implied warranties made by the Manufacturer in connection with this product are limited in duration to a period of one (1) year from the date of original purchase, and no warranties, whether expressed or implied, shall apply to this product after said period.

Should this product prove defective in workmanship or material, the consumer's sole remedies shall be such repair or replacement as is herein above provided. Under no circumstances shall the Manufacturer or PhoneMate Corporation be liable for any loss or damage, direct, consequential, or incidental arising out of the use of or inability to use this product.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

In order to obtain warranty service, you must provide evidence of purchase date. For your convenience, keep the dealer's dated bill of sales or delivery ticket as evidence of the purchase date.

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