



November 22, 2002

Mr. Scott Wentworth  
Retlif Laboratories  
101 New Boston Rd.  
Goffstown, NH 03045

Re: Adjustment of the Model 565 In-building Amplifier in the Field

The CSI Model 565 In-Building Amplifier offers only adjustment of attenuation (below its factory-set maximum gain level) to the technician during installation and maintenance activities. This adjustment is dependent on the physical environment in which the amplifier is to be installed and is described in the Installation and Users Manual. This is the only adjustment accessible without opening the amplifier. Frequency response and gain thresholds are factory set and in no circumstance are they to be adjusted in the field.

Regards,

A handwritten signature in blue ink that reads 'Donald C. Mills'.

Donald C. Mills  
Vice President, System Products