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#### About this guide

We use the following symbols to indicate useful and important information:

- This is a note. It provides detailed information for setup, common questions, and what to do in specific situations.
  - This is a tip, It will give you an alternative way to do a particular step or procedure that you may find helpful.
- This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.
- This is a warning. Take note to avoid potential problems or prevent damage to your hardware.

Information contained in this guide may have changed. For the most up-to-date information, including the latest version of this guide, go to VIVE Support.

Before using the product, carefully review VIVE safety information and follow all product safety and operating instructions on https://www.vive.com/us/legal/.



## **Unboxing**

## What's inside the box?

Your VIVE 2018 comes with the following items, which you'll use to experience immersive VR environments:

Main component	Accessorice
VIVE 2018	<ul><li>Headset cable (attached)</li></ul>
	<ul><li>Audio cable (attached)</li></ul>
	<ul><li>On-ear headphones (attached)</li></ul>
	<ul><li>Top strap (attached)</li></ul>
	<ul><li>Face cushion frame with cushions (attached)</li></ul>
4	<ul> <li>Headset cable guide</li> </ul>
Um	Audio cable guide
4	Rubber pad
	Screws (x4)
Link box	■ Power adapter
	■ DisplayPort oable
	■ USB 3.0 cable
Controllers (x2)	■ Lanyards (x2)
	<ul> <li>Alkaline AA batteries (x4)</li> </ul>
What are the sy	ystem requirements?
To use VIVE 2018, your co	omputer must meet the following system requirements.
	ter is ready for VR, download and run the Vive Quick Compatibility
. oa cat your compa	to it is the galax compatibility

### What are the system requirements?

To find out if your computer is ready for VR, download and run the Vive Quick Compatibility Check.

Component	Recommended system requirements	Minimum system requirements
Processor	Intel® Core™ i5-4590/AMD FX™ 8350 equivalent or better	Intel Core i5-4590/AMD FX 8350 equivalent or better

Component	Recommended system requirements	Minimum system requirements
GPU (	NVIDIA® GeForce® GTX 1070// Quadro P5000 equivalent or better, AMD Radeon™ Vega 56 equivalent or better	NVIDIA GeForce GTX 970, AMD Radeon R9 290 equivalent or better
Memory	4 GB RAM or more	4 GB RAM or more
Video output	DisplayPort 1.2 or newer	DisplayPort 1.2 or newer
USB port	1x USB 3.0 or newer	1x USB 3.0 or newer
Operating system	Windows® 10	Windows 7 SP1, Windows 8.1 or later, Windows 10

#### **Getting started**

To get started using VIVE 2018, check your email to download the setup file.

Run the EXE file to install drivers and follow the step-by-step instructions for setting up the play

To connect the VIVE 2018 headset using the link box to your computer, see .



## Headset

## About the NIVE 2018 headset

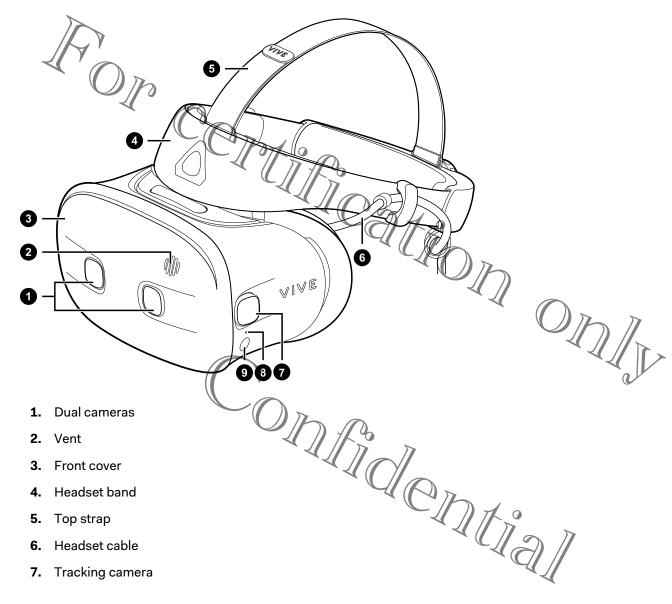
The headset is your window to the VR environment.

The headset has cameras that are used for inside-out tracking.

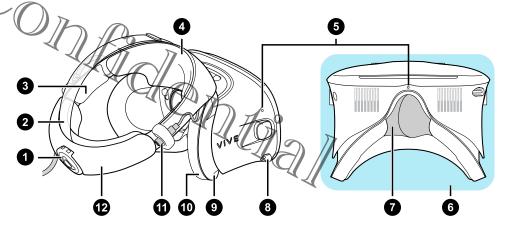


The cameras on the headset are sensitive. Do not cover or scratch the cameras.

#### Front and side views

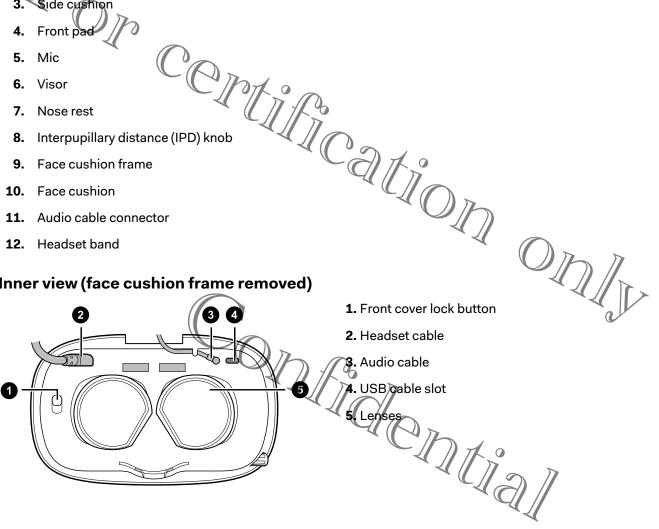


- 9. Headset button
- Back and bottom views



- 1. Adjustment dial
- Back pad 2.
- Side cushion
- Front pac
- 5. Mic
- Visor
- 7. Nose rest
- Interpupillary distance (IPD) knob
- Face cushion frame 9.
- 10. Face cushion
- 11. Audio cable connector
- 12. Headset band

#### Inner view (face cushion frame removed)



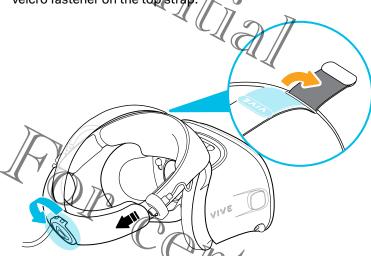


#### Putting on the VIVE 2018 headset

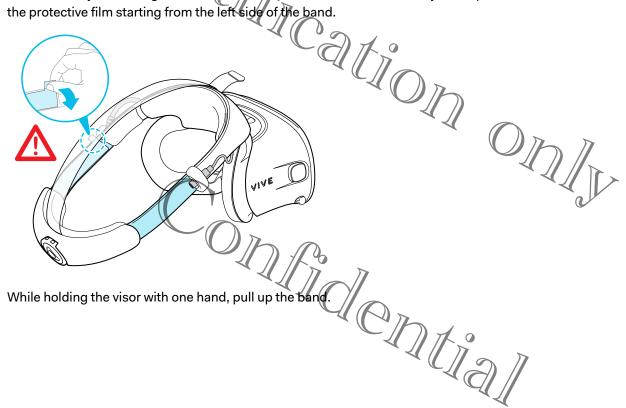
Before putting on the headset, make sure that you've peeled the protective film off of the

Remember to also plug in the earphones. For details, see Plugging in the earphones on page 18.

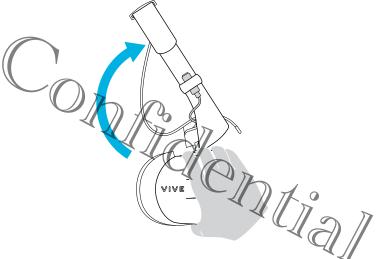
Loosen the band by turning the adjustment dial counter-clockwise, and then detach the 1. velcro fastener on the top strap.



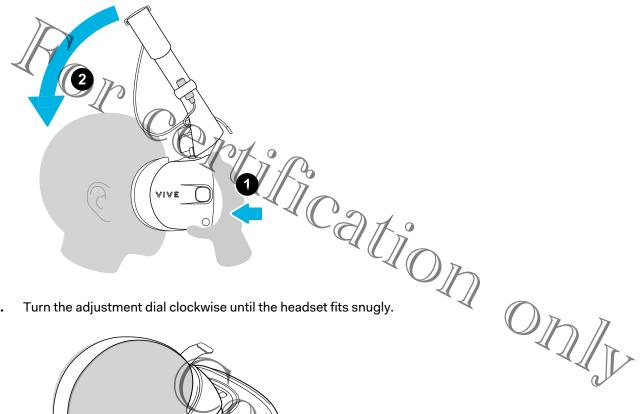
The first time you're using the headset, make sure to loosen the band fully. Then peel off the protective film starting from the left side of the band.



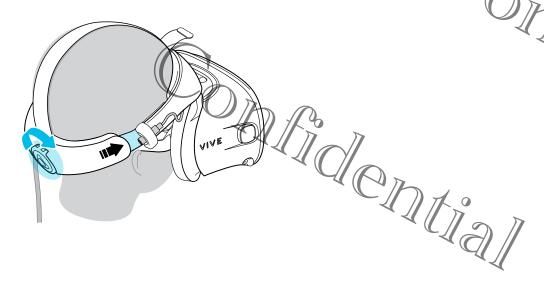
2.



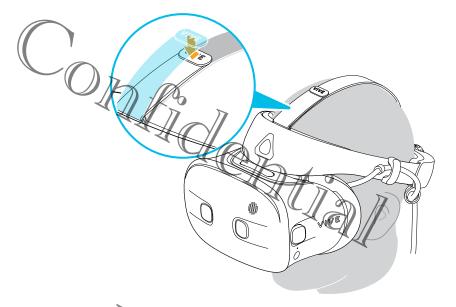
Hold the visor to your eyes, and then pull down the band around the back of your head. 3. You'll hear a click when it locks into place.



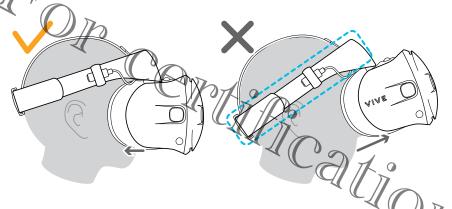
Turn the adjustment dial clockwise until the headset fits snugly. 4.



5. Adjust the top strap until snug, and then fasten the velcro strap.

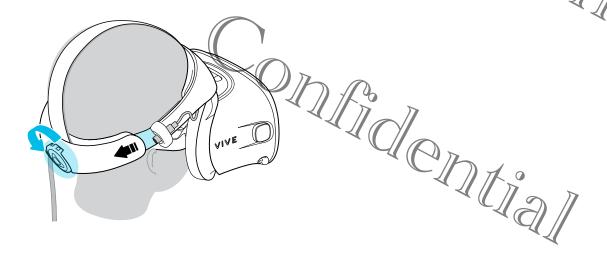


Make sure that the visor faces straight ahead. If the band sits too low on the back of your ead, the visor will be tilted.



Make sure that the headset cable runs straight down your back. 7.

When taking the headset off, remember to first loosen the band by turning the adjustment dial counter-clockwise.



# Can I wear my prescription glasses while using VIVE 2018?

Most glasses fit inside the headset.

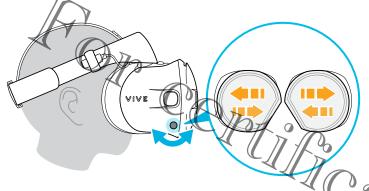


Make sure that no part of your glasses scratch the headset lenses.

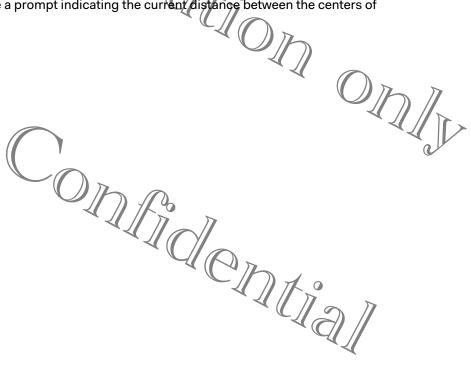
## Adjusting the IPD on the headset

Interpupillary distance (IPD) is the distance between the centers of your pupils. A quick way to get an estimate is by facing a mirror and holding a millimeter ruler against your brow. Use this measurement as a guide to adjust the distance between the lenses of the headset so that you'll have a better viewing experience.

To increase the distance between the lenses, rotate the IPD knob clockwise. To decrease, rotate the IPD knob counterclockwise.



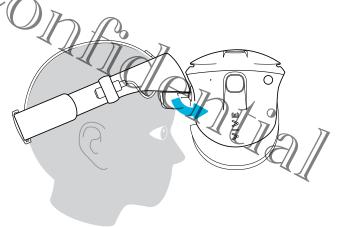
As you adjust the IPD, you'll see a prompt indicating the current distance between the centers of the lenses.



#### Flipping up the visor

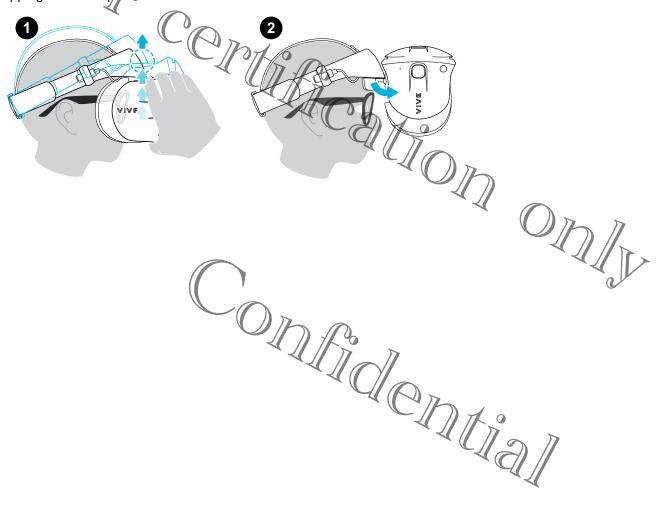
Quickly take a break from VR to check your surroundings.

While wearing VIVE 2018, hold the visor with one or both hands, and then gently flip it up.



To return it to its original position, tilt the visor down until it completely covers your eyes.

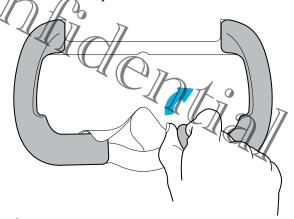
If you wear large glasses, you may need to adjust the headset to sit higher on your head when flipping the visor up or down.



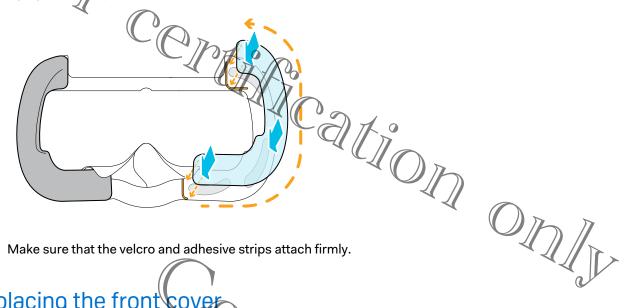
#### Removing the face cushions

ou can remove the face cushions for cleaning.

To remove the face cushions, gently peel starting from the bottom ends of each face cushion until they detach from the face cushion frame.



To reattach, align one end of the face cushion with the marker on the bottom part of the face cushion frame. Press down the face cushion against the outline of the frame, and then check/that the other end of the face cushion lines up with the marker on the top part of the



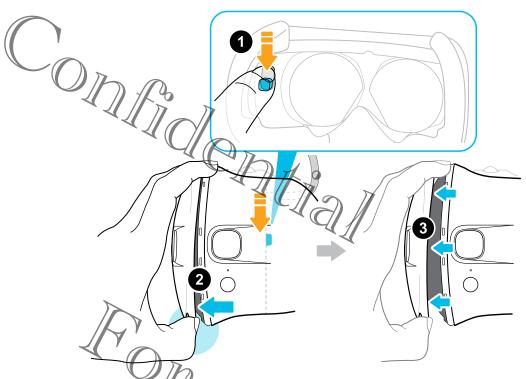
Make sure that the velcro and adhesive strips attach firmly.

#### Replacing the front cover

You can replace the front cover on the headset.

- Slide down and hold the lock button inside the compartment to unlatch the front cover. 1.
- Pry open the front cover starting from the bottom right corner with the visor facing you.

3. Carefully pull out the front cover until it detaches from the visor.



- 5.

Is sert the tabs ...

Idown on the front cover.

Make sure to minimize the gap between unfully locked into place.

You'll hear a click when the front cover locks in place. 

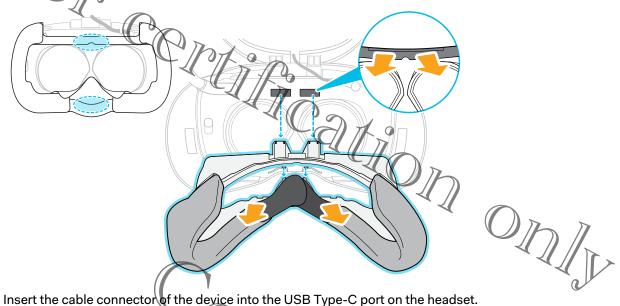
#### Connecting a USB device to VIVE 2018

You can connect a compatible USB Type-C device to VIVE 2018 using a USB cable.

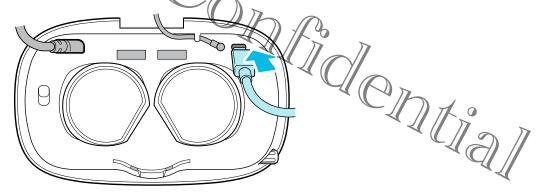
While holding the visor with one hand, pull up the band.



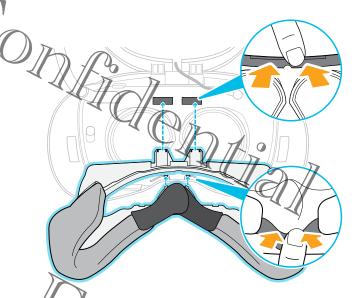
Detach the face cushion frame from the headset by gently pulling out the middle part of the frame from each of its latches.



3. Insert the cable connector of the device into the USB Type-C port on the headset.



4. Align and push the tabs on the face cushion frame into their corresponding slots on the headset. Make sure to position the ridge of the face cushion frame below the headset, audio, and USB cables. You'll hear a click when the face cushion frame locks in place.



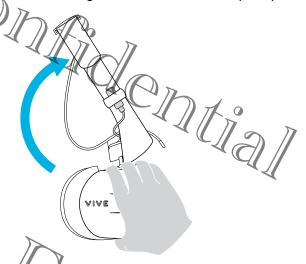
5. Connect the other end of the USB cable to USB Type-C device.



#### Reattaching the front and back pads to the headset

Always make sure that the front and back pads are attached to the headset.

While holding the visor with one hand, pull up the band.

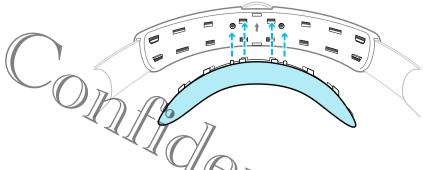


2. Starting from the middle, align the front pad tabs with their corresponding slots on the band, and then press along the front pad. You may need to gently bend the ends of the front pad to align the outermost tabs with the slots on the band.



Make sure to minimize the gap between the pad and the band and that all tabs are fully locked into place.

Align the back pad tabs with their corresponding slots on the band, and then press along the back pad to reattach. Make sure to minimize the gap between the pad and the band.



### Removing the front and back pads

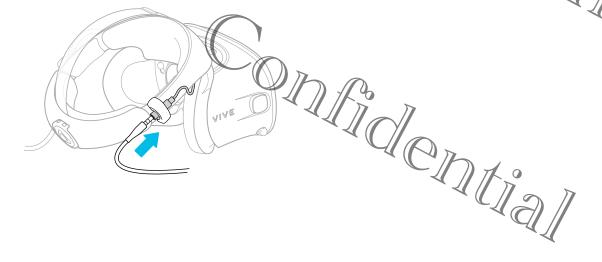
You can remove the front and back page from the headset band for cleaning.

To remove the front and back pads, peel starting from the ends of each pad until they detach from the headset band.



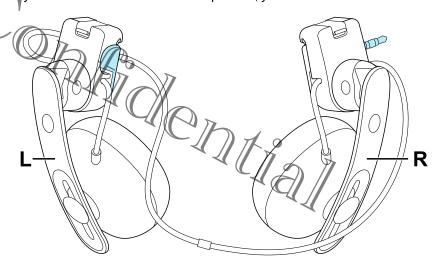
Plug in the earphones before putting on the VIVE 2018 headset.

To hear sound from your VR content, insert the earphone plug into the 3.5mm audio cable connector on the right side of the headset band.



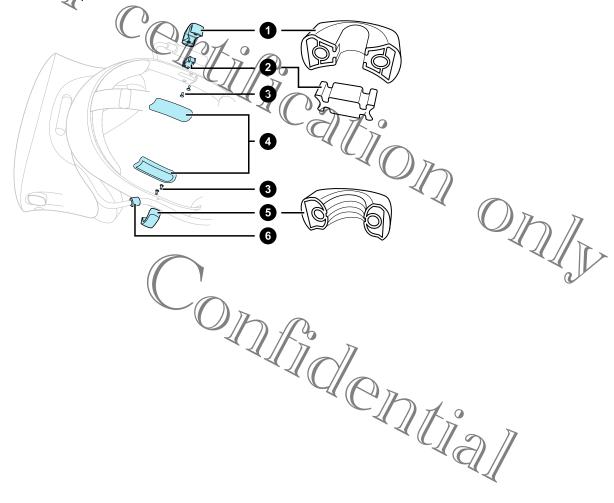
#### Attaching the on-ear headphones to the headset band

If you want to use the on-ear headphones, you can attach them to the headset band.

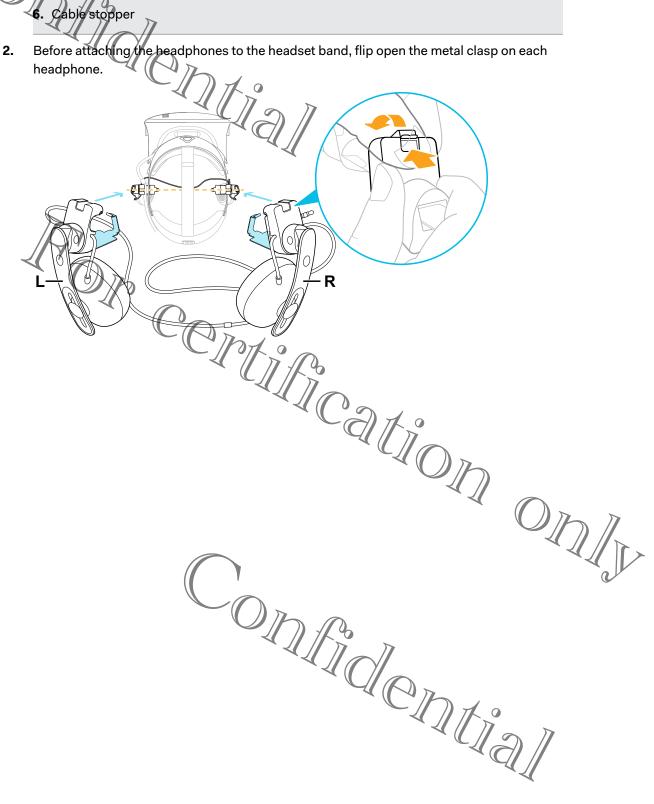


1. Remove the side cushions, screws, rubber pad, and cable guides from the headset band. For détails, see Detaching the cable guides from the headset band on page 29.

Use a cross-shaped screwdriver (PH00) to detach the screws. Make sure to keep these parts in a safe place.



- 1. Audio cable guide
- 2. Rubber pad
- 3. Screws
- 4. Side cushions
- 5. Headset cable guide

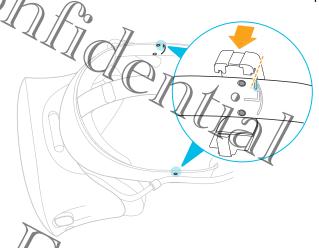


#### Attaching the right on-ear headphone

Attach the right headphone with the audio plug to the right side of the headset band.

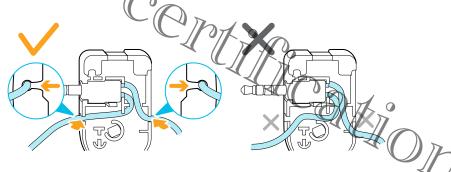
Hook the headphone clip over the top of the band.

The screw holes and line marker on the band are helpful guides for positioning the clip.

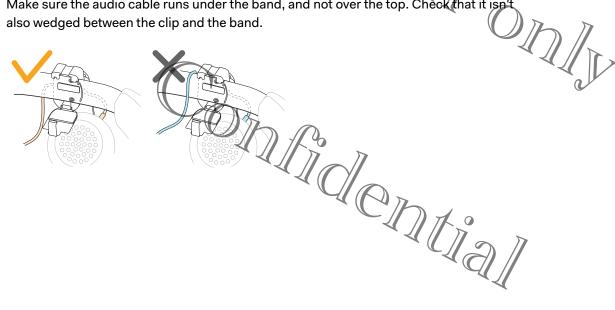


While the clasp is loose, you can reposition the headphone clip for a more comfortable fit. Just make sure that the other clip is similarly placed on its side of the band.

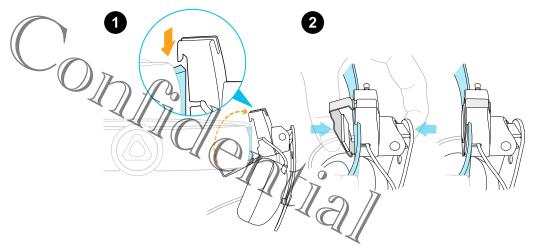
2. Make sure the audio cable is firmly pressed and not falling out of the groove.



Make sure the audio cable runs under the band, and not over the top. Check that it isp 3. also wedged between the clip and the band.



4. Close the clasp around the band, and then snap into place.



5. Connect the audio cable connector to the headphone plug.



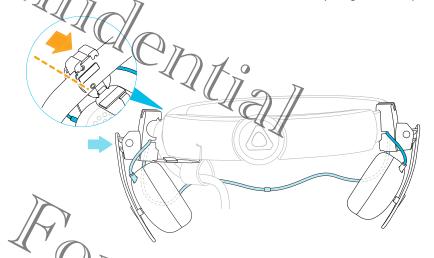
#### Attaching the left on-ear headphone

Attach the left headphone to the left side of the headset band.

**1.** Pin the headset cable along the cable guide on the left headphone.

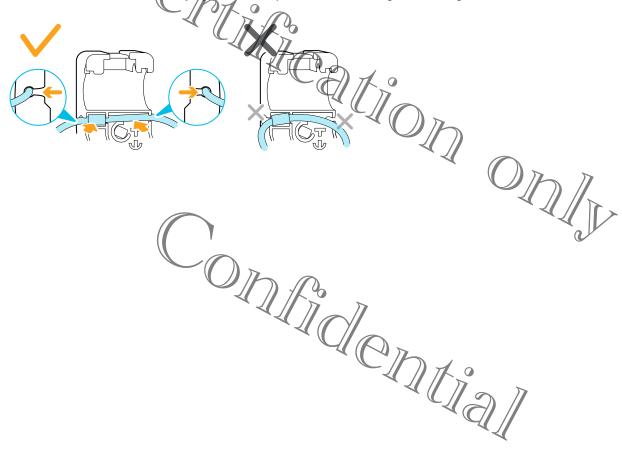
**2.** Hook the headphone clip over the top of the band.

The screw holes and line marker on the band are helpful guides for positioning the clip.



While the clasp is loose, you can reposition the headphone clip for a more comfortable fit. Make sure that the other clip is similarly placed on its side of the band.

3. Make sure the audio cable is firmly pressed in place and not falling out of the groove.





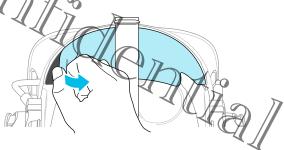
Close the clasp around the band and snap into place. The stopper on the headset cable 5. shouldn't be caught in the clasp and must be on the visor side to prevent damage to the



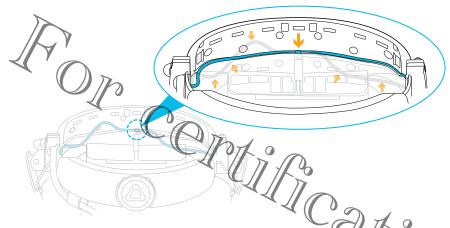
#### Attaching the headphone audio cable

After the left and right on-ear headphones have been attached, attach the headphone audio cable to the headset band.

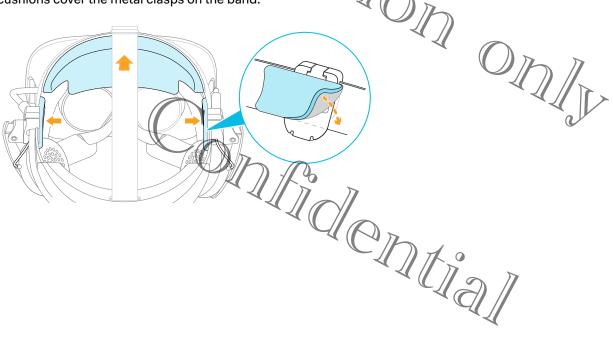
Remove the front pad from the headset band. For details, see Removing the front and back pads on page 18.



2. On the front section of the band, press the audio cable marker into the slot at the center. Then press the cable along the groove until flush with the band.

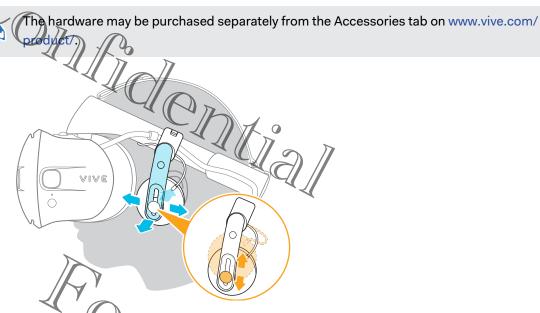


3. Reattach the front pad and side cushions to the headset band. Make sure that the side cushions cover the metal clasps on the band.



#### Adjusting the fit of the Deluxe Earphones

While wearing the VIVE 2018 headset, adjust the on-ear headphones to a comfortable position over your ears, then press the headphones into place.



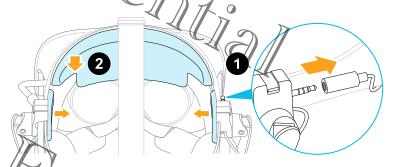
Is the fit too loose or tight? In case you feel pressure around your temples, adjust the position of the on-ear headphones for a more comfortable fit. To do so, flip open the metal clasp on each headphone and reposition the headphone clip on the headset band.



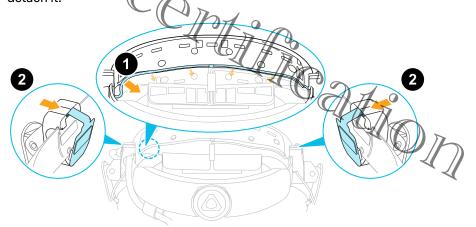
# Detaching the on-ear headphones from the headset band

If you want to use your own earphones, you must first detach the on-ear headphones from the headset band.

- 1. On the right side of the band, disconnect the audio plug from the audio cable connector.
- 2. Remove the side cushions and front pad from the headset band. For details, see Removing the front and back pads on page 18,



- 3. On the front section of the band, carefully pull out the cable of the on-ear headphones from the groove.
- **4.** On the left and right sides of the band, flip open the metal clasp of each earphone to detach it.



After detaching the on-ear headphones, you need to attach cable guides before plugging in your own earphones. For details, see Attaching the cable guides to the headset band on page 28.

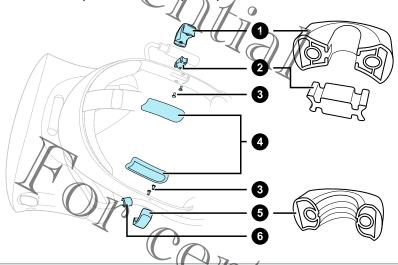
#### Attaching the cable guides to the headset band

If you want to use your own earphones, you first need to attach the audio cable guide and headset cable guide to the headset band.

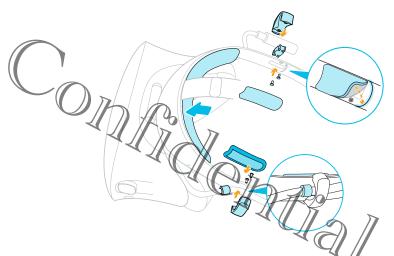


Before you attach the cable guides, make sure to remove the on-ear headphones from the headset band, including the front pad and side cushions. For details, see Detaching the onear headphones from the headset band on page 27.

Use a cross-shaped screwdriver (PH00) to attach the screws.



- 1. Audio cable guide
- 2. Rubber pad
- 3. Screws
- 4. Side cushions
- 5. Headset cable guide
- 6. Cable stopper
  - 1. On the right side of the band, place the audio connector between the rubber pad and audio cable guide. Align the holes on the band, rubber pad, and audio cable guide, and then screw in place.
  - 2. On the left side of the band, align the headset cable guide holes with the holes on the band, then screw in place. Make sure that the headset cable passes through the headset cable guide. The stopper on the headset cable must also be placed on the visor side of the cable guide.
  - 3. Reattach the front pad and side cushions to the headset band. Make sure that each side cushion is aligned with the curvature on the band.



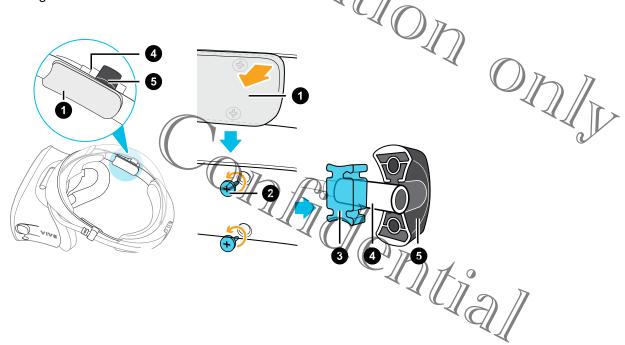
After attaching the cable guides, you can now plug in the earphones. For details, see Plugging in the earphones on page 18.

#### Detaching the cable guides from the headset band

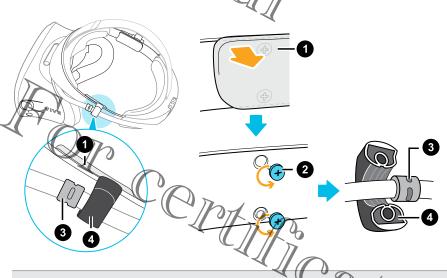
If you want to reattach the on-ear headphones, you first need to detach the audio cable guide and headset cable guide from the headset band.

Make sure to keep these parts in a safe place.

- To remove the audio cable guide from the right side of the band, do the following:
  - a) Remove the side cushion:
  - b) Remove the screws using a cross-shaped screwdriver (PH00).
  - c) Remove the rubber pad that holds the audio cable connector against the audio cable guide.



- 1. Side cushion
- 2. Screws
- 3. Rubber pad
- 4. Audio connector
- 5. Audio cable guide
- To remove the headset cable guide from the left side of the band, do the following:
  - a) Remove the side cushion.
  - b) Remove the screws using a cross-shaped screwdriver (PH00).
  - c) Detach the headset cable guide

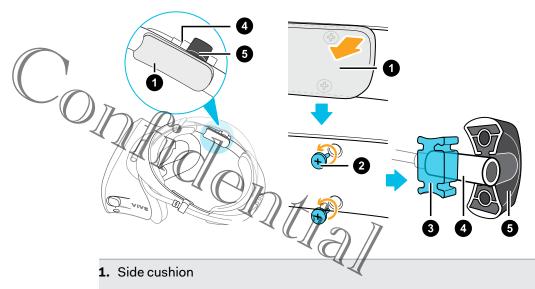


- 1. Side cushion
- 2. Screws
- 3. Cable stopper
- 4. Headset cable guide

#### Detaching the audio cable guide

You can remove the audio cable guide from the right side of the band.

- 1. Remove the side cushion.
- 2. Remove the screws using a cross-shaped screwdriver (PH00).
- 3. Remove the rubber pad that holds the audio cable connector against the audio cable guide.

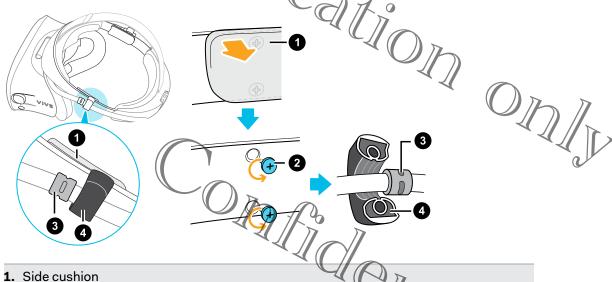


- 2. Screws
- 3. Rubber pad
- 4. Audio connector
- Audio cable guide

#### ngadset cable guide Detaching the

You can remove the headset cable guide from the left side of the band

- Remove the side cushion. 1.
- Remove the screws using a cross-shaped screwdriver (PH00). 2.
- 3. Detach the headset cable guide.



- 2. Screws
- 3. Cable stopper
- 4. Headset cable guide

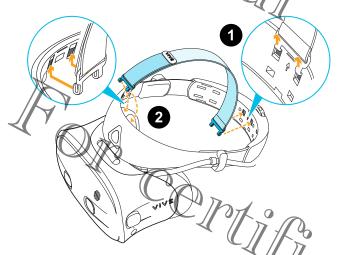
#### Attaching the top strap to the headset band

For added comfort, attach the top strap before wearing the headset. You can adjust the top strap by using the velcro strip.



o'll need to first remove the front and back pads on the headset. For details, see Removing the front and back pads on page 18.

- Starting from the rear of the headset band, align the hooks of the top strap (side without 1. the clasp) to its corresponding slots. Gently pull up the strap to hook into place.
- Align and insert the hooks on the other end of the top strap with the inner slots of the 2. headset band, and then pull up on the strap to hook into place.



Reattach the front and back pads to the headset For details, see Reattaching the front and back pads to the headset on page 17.

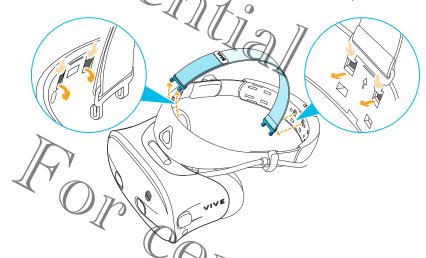


#### Detaching the top strap from the headset band

If you want to, you can detach the top strap from the headset band.

You'll need to first remove the front and back pads on the headset. For details, see Removing the front and back pads on page 18.

- 1. Starting from the rear of the headset band, pull down the strap to unhook it.
- 2. On the other end of the strap, pull down and out the strap to unhook it.



3. Reattach the front and back pads to the headset. For details, see Reattaching the front and back pads to the headset on page 17.

#### Updating the headset firmware

- 1. From your computer, open the SteamVR app.
- 2. If you see the , icon, mouse over it to check if the firmware is out of date,
- 3. Click **Update headset firmware**. The firmware update will start automatically.
- Do not unplug any cables from the headset, link box, or your computer any time before the firmware update is complete. Doing so could result in a firmware error.
  - 4. When the update is complete, click Done.



#### What does the status light on the headset mean?

The status light turns:

Green when the headset is in normal mode

Dim green when the headset is on standby

Red when the headset is in sleep mode

#### Cleaning the heads thenses

- 1. Use the cleaning cloth provided in the box to wipe the lenses.
- 2. Moisten the cleaning cloth with alcohol or lens cleaner.
- 3. Wipe in a circular motion from the center to the outer edges of the lenses.

While cleaning the lenses, do not scratch the lenses nor disassemble other parts of the headset.

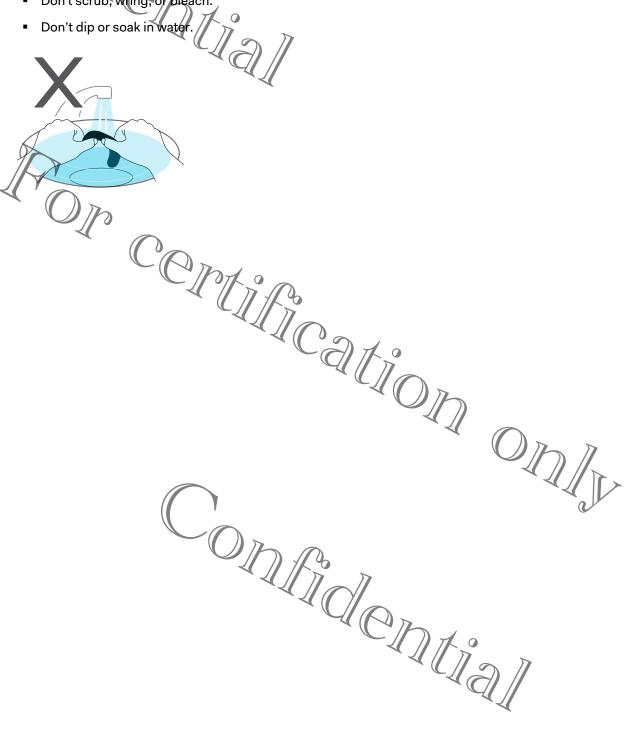


#### Cleaning the face cushions

Before cleaning the face cushions, remove it first from the VIVE 2018 headset.

When cleaning the face cushions, remember to:

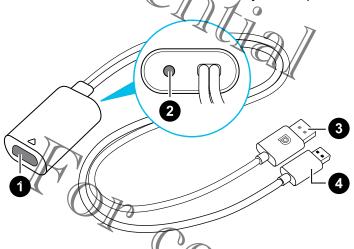
- Dampen a clean smooth cloth with cold water and gently wipe the area you want to
- Air dry at room temperature. Don't tumble dry, iron, or expose it to direct sunlight.
- Don't scrub, wring, or bleach.



## Converter

### About the converter for VIVE 2018

Use the converter to connect the headset to your computer.

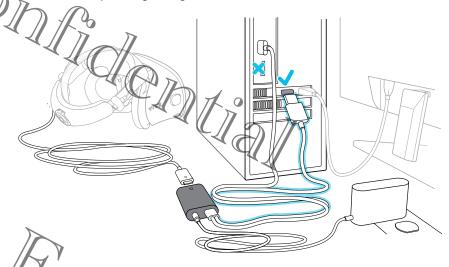


1	Headset cable port
2	Power port
3	DisplayPort cable
4	USB 3.0 cable
	3////

### Connecting the headset to your computer

- 1. Connect the power adapter cable to its corresponding port on the converter for VIVE 200
- 2. Plug the power adapter into an electrical outlet.
- 3. Connect the opposite end of the USB 3.0 cable to a USB 3.0 port on your computer.

- Connect the other end of the DisplayPort cable to the DisplayPort port on the graphics card of your computer where the monitor is also connected. Do not connect the DisplayPort cable to ports on the motherboard.
- Insert the headset cable connector (side with triangle mark up) to the port on the converter with the corresponding triangle mark.



## Restarting the converter for VIVE 2018

If you need to restart the converter, follow these steps.

- Close all Steam apps on your computer, including the SteamVR app. 1.
- Unplug the power cable from the converter 2.
- Wait for a few seconds, and then plug the power cable back in. On your computer, you 3. might see a notification that drivers are being installed. Wait for the installation to finish.
- To verify that VIVE™ hardware are detected, restart SteamVR on your computer. 4.



## **Controllers**

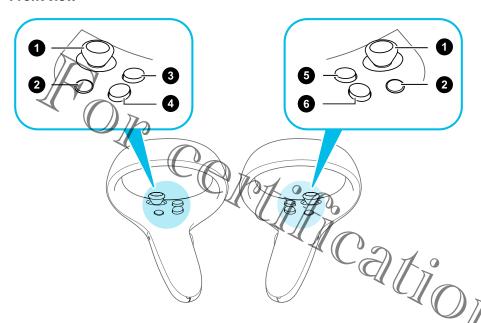
## About the WIVE 2018 controllers

Use the controllers to interact with objects in the VR world.

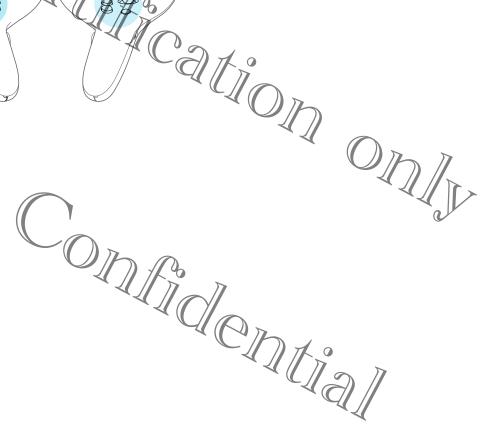


The button labels on the controllers that you received with your developer kit may vary. Please check the hardware for the matching label

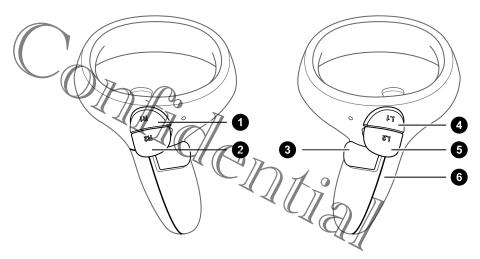
#### Front view



- 1. Joystick
- 2. System/Menu button
- 3. B/Y button
- 4. A/X button
- 5. B button
- 6. A button



#### **Back view**

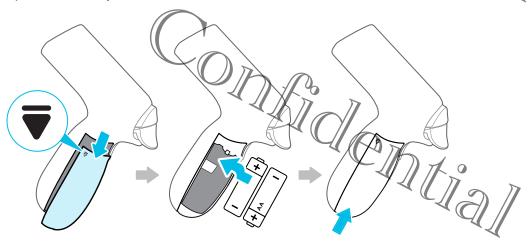


- 1. Right bumper
- Right trigger
- Grip button
- Left bumper
- Left trigger
- Battery cover

## Inserting the batteries into the controller

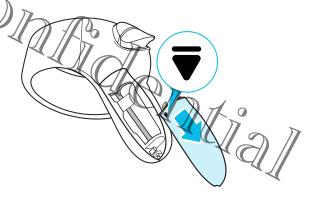
Make sure that the included batteries have been inserted before turning on the controllers.

- Gently push down on the ▼ icon near the top of the battery cover, then slide and lift to remove it.
- Insert 2 alkaline AA batteries into the compartment. Make sure that the positive and 2. negative ends are facing the correct direction, and that the batteries are put over the thin film in the battery compartment.
- Replace the battery cover. 3.



### Removing the batteries from the controller

1. Gently push down on the ▼ icon near the top of the battery cover, then slide and lift to remove it.



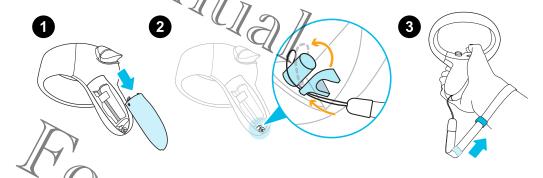
2. Pull up the thin film in the battery compartment to remove the batteries.



#### Attaching the lanyards to the controllers

Using the lanyards may help prevent the controllers from accidentally being dropped; however, please do not fling or violently throw the controller as the lanyard may break.

- Gently push down on the top of the battery cover, then slide and lift to remove it.
- 2. Insert the lanyard loop on the corresponding hole at the bottom of the controller. Make sure that the loop is hooked around the post.
- After replacing the battery cover, slide the lanyard over your wrist, and then slide the lock to tighten the lanyard comfortably around your wrist.



## Turning the controllers on or off

- To turn the controller on, briefly press the System/Menu button.
- To turn the controller off, press and hold the System/Menu button for around 3 seconds.

### Pairing the controllers with the heads

- From your computer's Windows system tray, click VIVE 2018 Settings. 1.
- 2. Select Control Unit and Pair Controller in Left controller or Right controller.
- 3. Turn on one of the controllers by briefly pressing the System/Menu button.
- To initiate the pairing process, press the System/Menu and B/Y buttons at the same time. 4. When the pairing is successful, the blinking light turns solid. steps 2 to
- Pair the other controller by repeating steps 2 to 4. 5.

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