1

Getting Started

Congratulations on the purchase of your new Compaq iPAQ Pocket PC GSM/GPRS Wireless Data and Voice Pack. Your Wireless Pack integrates the power of a state-of-the-art digital mobile Wireless Pack with the simplicity of your Compaq iPAQ handheld computer.

To use your Wireless Pack, you must first activate your account with your network provider. See page 9 of this chapter.

Your account information is located on your SIM (Subscriber Identity Module) card. If a SIM card did not come with your Wireless Pack, your network provider will provide one when you subscribe to their service. Your SIM card must be inserted into your Wireless Pack before you can use it.

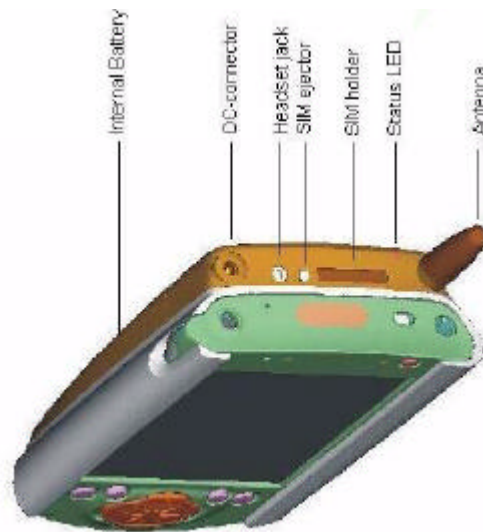Just follow the seven easy steps in this chapter to get up and running quickly.

Step 1: Setting up your handheld computer

1. If you haven't already set up your handheld, follow the steps that came with your handheld to set it up.
2. (Recommended) Synchronize your handheld with your computer.

If you need additional information about synchronizing, refer to the *User manual* that came with your handheld.

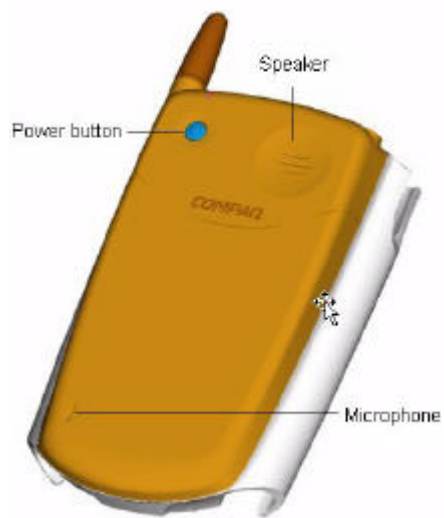# Step 2: Getting to know your Wireless Pack

Jacket Components

Component	Function
Antenna	Receives and sends signals on your Wireless Pack. The antenna does not telescope out of the Wireless Pack.
Audio jack	Enables you to connect a headset so you can view your handheld screen while you are on a voice call.
Internal Battery	Battery is incorporated into the sleeve and powers your Wireless Pack.
Power	Turns on your Wireless Pack and activates the signal.

Jacket Components

Component	Function
Power Button	Your Wireless Pack stays on until you remove it from your handheld or press the power button to turn it off.
Speaker	Functions as the earpiece on your Wireless Pack.
LED	Provides status information for your Wireless Pack for GSM / GPRS. The color of the light and the blink state indicate the status as follows: **Green/Blinking slow** = On and in service **No light** = Off or battery depleted **Red/Blinking slow** = Low battery voltage also shown in WCS display **Red/solid** = Charging **Green/solid** = Charged **Green/Blinking fast** = Indicates SMS or Voicemail message is waiting **Red/Blinking fast** = Shows unit is powered on but not registered on network.

To adjust the volume during a voice call, press the scroll buttons on the front of your handheld.

Step 3: Insert your SIM card

The SIM (Subscriber Identity Module) card is a small rectangular plastic piece. The SIM card is included with your service provider's documentation and is often referred to as a "smartcard".

If your SIM card is already inserted in your Wireless Pack, skip to Step 4.

Insert the SIM card into the slot.

Since calls are billed to your telephone number, you can move your SIM card to any mobile device that uses a SIM card, and the calls will be billed to your account.

Step 4: Connect the Wireless Pack to your handheld

Slide the iPAQ into the Wireless Pack until it clicks into place. The Pocket PC will alert you when the sleeve is ready to be used.

You can disable the sound made when you insert the iPAQ into the Wireless Pack. Press the Qmenu button, tap *Expansion Pack*, then select *Disable Insertion Sound*.

To view the Expansion Pack properties, press the Qmenu button, then tap **Expansion Pack**. If the Expansion Pack is installed properly, the name of the Expansion Pack will appear in the Expansion Pack Properties screen.

To remove your Wireless Pack from your handheld, slide the
sleeve down and off your iPAQ.

Step 5: Charge the battery

1. Plug the travel charger into a wall outlet.
2. Insert the travel charger cable into the connector on your handheld. You can also put your handheld with the Wireless Pack into the cradle and insert the travel charger into the connector on the cradle.

When your Wireless Pack is on, the charge icon appears in the software application while your Wireless Pack charges. Note that your Wireless Pack must be in your handheld while charging, and that it takes about 90 minutes to charge the battery. It's time to recharge the battery when you observe one of the following:

• The LED turns red and blinks slowly

• The LED does not turn on when you turn on your Wireless Pack.

Step 6: Turn on your Wireless Pack

After the battery is charged, you can begin using your Wireless Pack

1. Press the Power button on your Wireless Pack for two seconds until you hear a beep.
2. Wait maximum two minutes for your Wireless Pack to locate your service provider's network. Do not tap OK.

When your Wireless Pack locates the network, the Network Search dialog displays a Welcome message and your network provider's name appears in the upper-left corner of the Voice application. If you are in an area without coverage, the Network Search dialog displays an "Unable to register to the network" message and "No Service" appears in the upper-left corner of the Voice application.

Step 7: Activate your account

If you received a new SIM card with your Wireless Pack, you need to call your network provider to activate your account. Your network provider's telephone number is located on the materials that came with your Wireless Pack

Once you receive your telephone number, it may take a few hours to become fully active. Some network providers send a special message with your telephone number. Follow these steps to check the telephone number:

1. Make sure your phone is on for at least 30 seconds.
2. Press the Phone button on your Wireless Pack for GSM / GPRS to access the Phone application.
3. Tap the Menu icon.
4. Under Options, tap Phone Info.
5. Tap OK.

Congratulations

You're ready to use your Wireless Pack. Keep these things in mind as you use your new device:

- If you travel outside a coverage area, your Wireless Pack remains on but you can't make or receive calls. If this occurs, the LED blinks red quickly and the Wireless Pack periodically tries to register to the network. When you return to a coverage area, the LED blinks green slowly.

- If you travel outside a coverage area, you can't receive SMS text messages. However, the messages are stored by the network and you will receive them when you return to a coverage area.

- Your account includes a voicemail feature so people can always leave you a message even when your Wireless Pack is off.

Always use care when operating a mobile device. If you plan to use your Wireless Pack while driving a car, we recommend using a headset for hands-free operation. See "Connecting a headset" to learn how to connect a headset to your Wireless Pack.

Appendix: Safety and General Information

Exposure to Radio Frequency Energy

Exposure to Radio Frequency Energy

The Wireless Pack Radio Product is designed to comply with the following national standard regarding exposure of human beings to radio frequency electromagnetic energy:

• American National Standards Institute (ANSI IEEE. C95. 1-1992)

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

The use of shielded I/O cables is required when connecting this equipment to any and all optional peripheral or host devices. Failure to do so may violate FCC rules.

Canadian RFI Statement

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Réglement sur le matériel brouilleur du Canada.