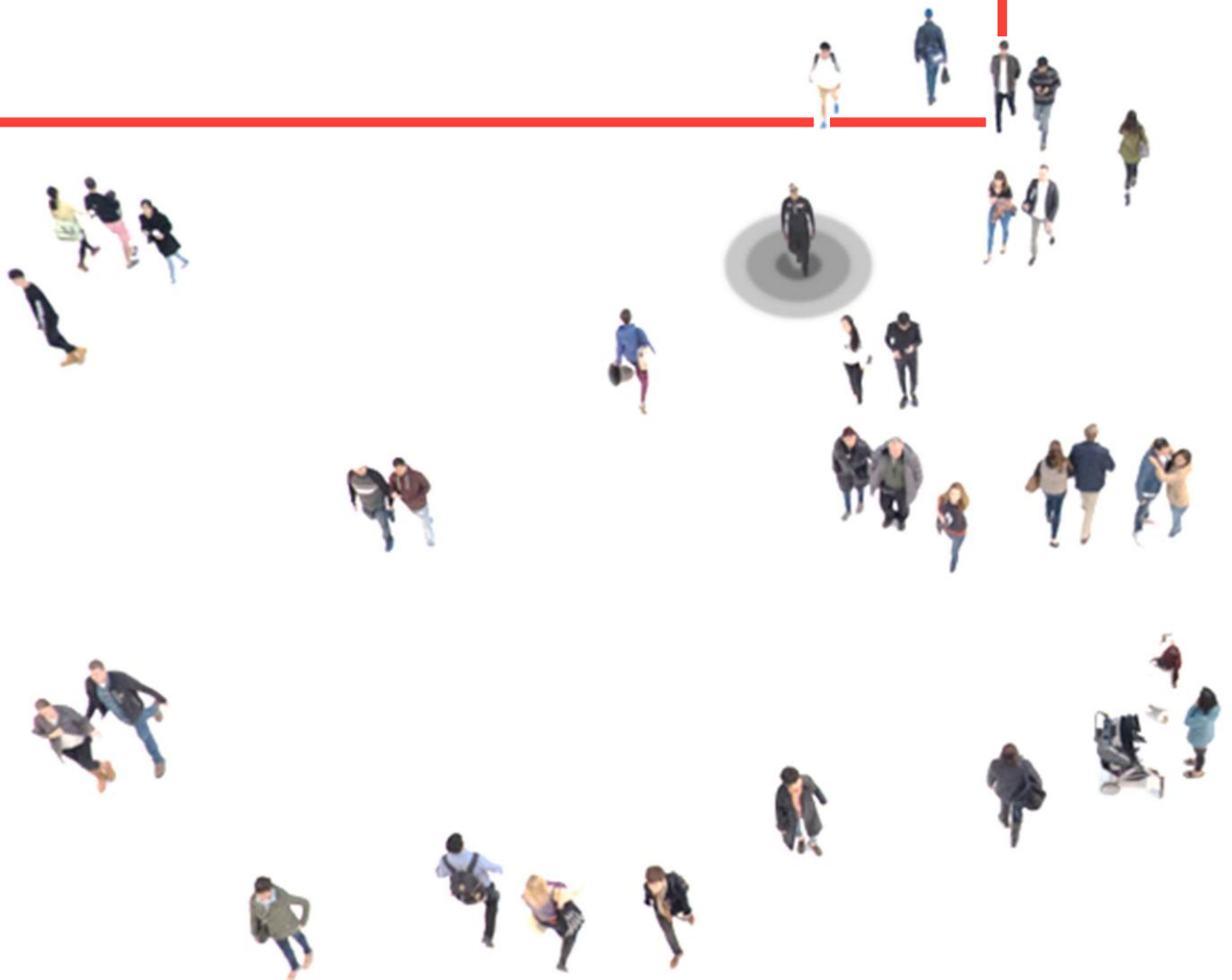


attenti

# attentifusion Tracker100 and Beacon100

Installation  
and Operation Guide

January 2022



Version	Comments	Author	Date
1.0	Initial release version.	Steve Graniewitz	04 January 2022

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# Safety Information

Please read, understand, and follow all safety information contained in these instructions prior to the use of this Attenti Electronic Monitoring device. Retain these instructions for future reference.

## Intended Use


This Attenti Electronic Monitoring device is part of an electronic monitoring system, which performs data transfer using cellular network to a monitoring platform. This device has not been tested for and is not intended for use on airplanes, in hazardous environments, in healthcare facilities, or where cellular phones or other intentional transmitters are restricted.


The functional operating temperature of the Tracker 100 is -20°C to +55°C. The operating temperature of the Beacon 100 is -20°C to +55°C. The storage temperature of the Tracker 100 is -40°C to +70°C. The storage temperature of the Beacon 100 is -40°C to +70°C.

Explanation of Signal Word Consequences	
 WARNING	Indicates a hazardous situation which, if not avoided, could result in serious injury or death.
 CAUTION	Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury and/or property damage.
NOTICE:	Indicates a situation which, if not avoided, could result in property damage.

Safety information for:

- Rechargeable hand-held/wearable devices
- Non-rechargeable hand-held/wearable devices
- Cradles/receivers/base units

 <b>WARNING</b> Avoid placing a device next to an implanted electronic device (e.g., don't carry the device in a shirt or jacket pocket directly near an implanted device). To reduce the risks associated with fire or explosion: <ul style="list-style-type: none"><li>▪ Do not intentionally open or damage the device.</li><li>▪ Ensure storage temperature of device is within the range as specified in device manual.</li><li>▪ Do not attempt to access or replace battery. Battery is not user-replaceable. The devices shall be opened by Attenti authorized service only.</li><li>▪ Do not use device outside of the specified operation temperature range.</li></ul>
---

 <b>WARNING</b> To reduce the risks associated with hazardous voltage: <ul style="list-style-type: none"><li>▪ Do not modify, decorate, or attempt to service the device. Return to Attenti authorized personnel or location for repair or service. There are no user serviceable parts.</li><li>▪ If the device or power cord becomes damaged, contact the agency representative from which you are monitored.</li></ul>
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**NOTICE:**

- Only authorized personnel can turn off or remove the device.

**Safety information for:**

- Rechargeable hand-held/wearable devices
- Cradles/receivers/base units



**WARNING**

To reduce the risks associated with hazardous voltage:

- Do not modify AC/DC power adapter plug.
- Do not force the power plug into an outlet where it does not fit.
- Use only an ATTENTi provided AC/DC power adapter to recharge or power the device. Use only a safety certified LPSAC/DC plug-in adapter without putting 5VDC, 2A. Do not unplug AC/DC adapter by power cord. Handle the adapter by the body only.
- Do not attempt to charge the device using an outdoor outlet. Only use the AC/DC adapter indoors.
- Do not submerge the device, or hold the device under running water, while it is charging.



**CAUTION**

To reduce the risks associated with hot surfaces:

- Do not touch thermal pads on device or charger if charging is interrupted.
- In ambient temperatures of 40°C, the wearable device's touch-temperature may reach 43°C.
- Do not charge the device in temperatures above 45°C.

**Safety information only for:**

- Rechargeable Hand-held/wearable Devices
- Non-rechargeable Hand-held/wearable Devices



**WARNING**

To reduce the risks associated with fire or explosion:

- Do not enter areas with potentially explosive atmosphere. Potentially explosive areas are often, but not always, clearly marked.



#### CAUTION

- Avoid installing the electronic monitoring device in the presence of ulcers, open wounds, blisters, swelling or skin infection over the expected area of contact with the electronic monitoring device.
- If the user reports pain, numbness or other symptom over the expected area of contact with the electronic monitoring device, a medical opinion is recommended prior to installation.
- If the user reports concerns about an underlying medical condition that could be exacerbated by use of the electronic monitoring device, a medical opinion is recommended prior to installation of device.
- If, during use, the user experiences skin changes or symptoms in the area in contact with the electronic monitoring device, the user should immediately contact their agency representative.

#### Cancer Patients that have been treated with Radiotherapy:

- Avoid installing the electronic monitoring device in the presence of radiation-induced skin changes (such as ulcers, open wounds, blisters, desquamation, erythema, hyperpigmentation) over the expected area of contact with the electronic monitoring device. Otherwise, there is no currently available evidence the use of the electronic monitoring device is contraindicated in cancer patients that have been treated with Radiotherapy.

#### Pregnant women:

- Avoid installing the electronic monitoring device in the presence of ulcers, open wounds, blisters, swelling or skin infection over the expected area of contact with the electronic monitoring device. Otherwise, there is no currently available evidence the use of the electronic monitoring device is contraindicated in pregnant women.

Safety information only for:

- Cradles/receivers/base units



#### WARNING

To reduce the risks associated with hazardous voltage:

- Do not submerge the device or hold the device under running water.

## WEEE



This symbol according to the European Directive indicates that the Waste of Electrical and Electronic Equipment (WEEE) must not be disposed of as unsorted municipal waste and must be collected separately. Please contact an authorized representative of the manufacturer or an authorized waste management company for information concerning the decommissioning of your equipment.

# FCC Warnings

FCC ID: NC3BEACON-100

## The FCC Wants You to Know

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- a) Reorient or relocate the receiving antenna.
- b) Increase the separation between the equipment and receiver.
- c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- d) Consult the dealer or an experienced radio/TV technician.

Allied Universal has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

**RF Exposure** - This device has been tested for compliance with FCC RF exposure limits in a portable configuration. At least 20 cm of separation distance between the Raptor device and the user's body must be maintained at all times. This device must not be used with any other antenna or transmitter that has not been approved to operate in conjunction with this device.

**Interference statement** - This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

**Wireless notice** - This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and radio frequency (RF) Exposure rules. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

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# 1 Introduction

The **attentifusionTracker 100** is a body-worn device designed specifically to monitor offenders participating in GNSS tracking programs.

The system integrates tracking, communication, and mapping technologies that enable operators to efficiently track offenders at varying levels of intensity.

Each monitored offender is assigned a tracking unit which continuously gathers location data in real-time. The Tracker 100 stores and processes the location data and communicates with the monitoring center to report the whereabouts of the offender or alert in the event of a violation. Alerts are configured according to the offender's individual schedule and zone restrictions.

## 2 MainComponents

TheTracker100unitfeaturesthefollowingmaincomponents:



Figure1:attentifusionTracker100MainComponents

### 2.1 LEDIndicators

The Tracker 100 features two LED indicators that inform the offender of the unit's status. If vibration notification is enabled, the Tracker 100 vibrates in order to prompt the offender to check the status of the LEDs.













Figure2:LEDIndicators





The following sections explain the Tracker 100's LED indication during regular operation and during the installation sequence.









### 2.1.1 PowerLEDIndication







LEDIndication	LEDPattern	StatusDescription
	 Solidred	The Tracker 100 is connected to the charger and is not yet fully charged.
	 Solidgreen	The Tracker 100 is connected to the charger and the battery has been completely recharged. You may disconnect the charger from the Tracker 100.
	 Flashinggreen(once every10seconds)	TheTracker100isfunctioninganditsbatteryisnotlow.
	 Flashingred(onceevery6seconds)	TheTracker100'sbatteryislowandneedstobecharged.
	 Flashingorange(onceevery3seconds)	The Tracker 100 is indicating battery failure. Replace the unit.

### 2.1.2 AttentionLEDIndicationDuringTrackingMode

LEDIndication	LEDPattern	StatusDescription
	 Flashingred (onceevery3seconds)	The Tracker 100 has generated an event that is configured to notify the offender. For example, if entry into an Exclusion zone buffer is configured to notify the offender, the device will vibrate and flash the Attention LED so that offender will know that they about to violate the conditions of the program.

### 2.1.3 AttentionLEDIndicationDuringActivationSequence

LEDIndication	LEDPattern	StatusDescription
	 Solidred	Following power up, the Tracker 100's initial built in test has failed. Replace the unit.
	 Flashingorange(onceevery3seconds)	The Tracker 100 is waiting to receive its program configuration.
	 Solidorange(for3seconds)	The Tracker 100 has successfully received its program configuration.
	 Flashingblue(onceevery3seconds)	The Tracker 100 is waiting to acquire a valid location point (either GNSS or LBS).

LEDIndication	LEDPattern	StatusDescription
	 Solidblue(for3seconds)	The Tracker 100 has successfully acquired a valid location point.
	 Flashinggreen(once every3seconds)	The Tracker 100 is waiting to be installed on the offender's ankle.
	 Solidgreen(for3seconds)	The Tracker 100 has successfully been installed on the offender's ankle and the installation sequence is complete.



### 3 Charging the Unit

The Tracker 100 can be charged in two different ways; the Cord Charger attachment and the Tracker 100 Power Pack.



Figure3:Tracker100PowerAdaptorwithCordChargerAttachment

The first method of charging is via the power adaptor with regular cord charger attachment that is supplied in the product kit.

The Cord Charger attachment is connected to a wall mount power supply at one end and to the Tracker 100's charging port at the other.

The Cord Charger is attached to the Tracker 100 magnetically allowing quick and easy attachment and removal. This method helps to prevent any damage to the device or the wearer in the event of strain caused by pulling.

#### 3.1 Tracker100PowerPack









The Tracker 100 Power Pack is a dedicated attachment including a rechargeable battery that fits to the bottom of the Tracker 100. The Power Pack connects to a wall mount power supply that recharges its battery when not in use.

When attached to the Tracker 100, the Power Pack charges the device while allowing the offender to go about their daily routine unhindered.



Figure4:Tracker100PowerPack

### 3.1.1 PowerPackLEDIndication

LEDIndication	LEDPattern	StatusDescription
	 Solidred	The Power Pack is connected to the charger and is not yet fully charged.
	 Solidgreen	The Power Pack is connected to the charger and its battery has been completely recharged.
	 OFF	ThePowerPackisdisconnectedfromitscharger.
	 Flashingred(onceevery6seconds)	ThePowerPackisfaultyandneedstobereplaced.

## 4 Installing the Equipment

This paragraph provides details on the installation procedure for the Tracker 100 and Beacon 100 that is performed in the curfew area – generally the offender’s home.

Installation can be performed with or without the Installer Mobile App.

### 4.1 Before Installation

Before leaving the monitoring center, check that you have the correct installation kit and the appropriate installation tools. In addition, verify that the Offender is correctly registered in the Offender Management Software application.

#### 4.1.1 Installation Equipment

The kit of installation equipment should include the following items:

- Tracker 100 unit
- Power adaptor
- Beacon 100 unit
- 1x fiber-optic strap
- 2x strap clasps
- 2x strap clasp covers
- 2x tamper plugs

#### 4.1.2 Installation Tools

You will also need the following installation tools:

- Strap installation tool – for measuring and cutting the strap



Figure 5: Tracker 100 Strap Installation Tool



Before installing the device, the Tracker 100's battery must be fully charged.

### 4.1.3 OffenderDetailsintheOffenderManagementSoftware

Before installing the equipment, verify the following offender details in the Offender Management Software (OMS).

- Offender's name
- Offender's address
- Offender's program type—Tracking: Tracker100

If you are installing without the Installer Mobile app, verify that the following details are also defined in the OMS:

- Equipment serial numbers—these must match the serial numbers on the equipment you are planning to install.

If you are installing with the Installer Mobile app, you can enter the serial numbers on the equipment via the app.

## 4.2 Installing the Beacon 100

The Beacon 100 is an RF device that monitors the offender's presence in a fixed curfew area.



Figure 6: Tracker Beacon 100 Curfew Unit

The ideal allocation for the Beacon 100 is:

- As close as possible to the center of the curfew site
- On a flat and secure surface
- 1m above the ground and at least 30cm away from the wall
- Not close to the ceiling

Make sure the Beacon 100 is located far away from:

- Television sets or other electrical appliances
- Microwave ovens
- Personal computers or laptops
- Heat sources such as a radiator, air duct, or direct sunlight
- Excessive moisture or extremely low temperatures
- Mirrors or reflective materials

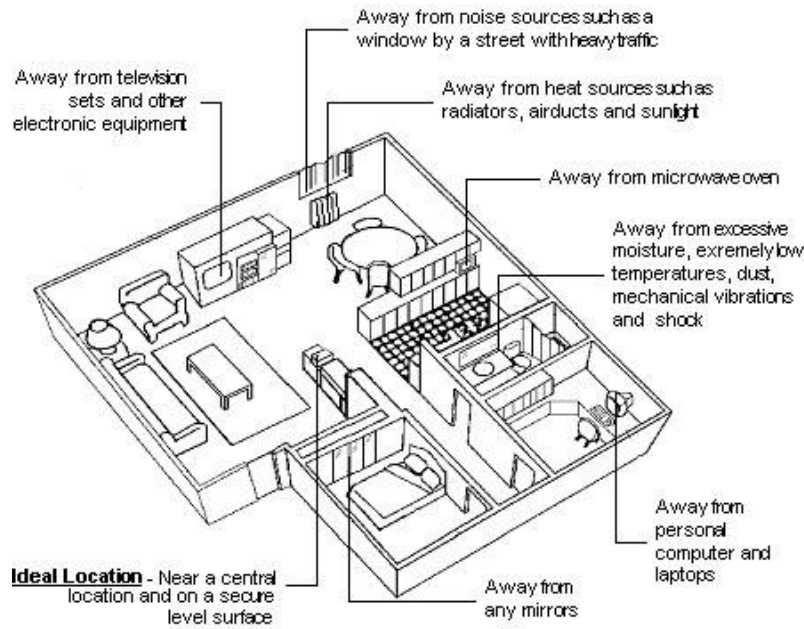


Figure 7: Positioning the Beacon 100

- ❗ If the house has two floors, it is recommended that you install the Beacon 100 on the first floor.
- If the house has three floors, it is recommended that you install the Beacon 100 on the middle floor.

To install the Beacon 100:

1. Position the Beacon 100 according to the recommendations above.
2. Connect the Beacon 100 to external power.

- ❗ The Beacon 100 includes an internal, non-rechargeable battery that provides backup power in the event of a power outage.

#### 4.2.1 Beacon 100 LED Indication

LED Indication	LED Pattern	Status Description
	 Solid red	The Beacon 100 is connected to power and waiting to pair with a Tracker 100 device.
	 Flashing red	The Beacon 100 has started the pairing process. This indication is sometimes not observed when pairing is performed quickly.
	 OFF	The Beacon 100 has been paired with a Tracker 100. Or The Beacon 100 has not yet been connected to power following End of Service..



### 4.3 Attaching the Tamper Plugs

On the rear of the bracket on the One-Piece unit, attach tamper plugs.



Figure 8: Tracker 100 Tamper Plugs

To attach the tamper plugs

1. Hold the Tracker 100, with its rear side facing upwards.



2. Loosely place the tamper plug into the slot in the bracket.
3. Push the tamper plug into the slot making sure that it is firmly in place.



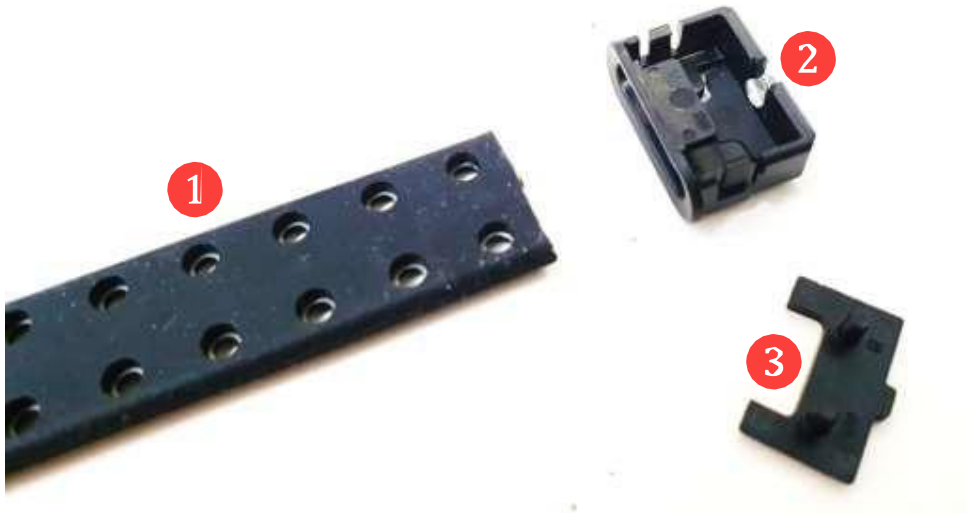
## 4.4 Preparing the strap

Before attaching the Tracker 100 to the offender's ankle, you need to prepare the strap. Preparing the strap involves the following actions:

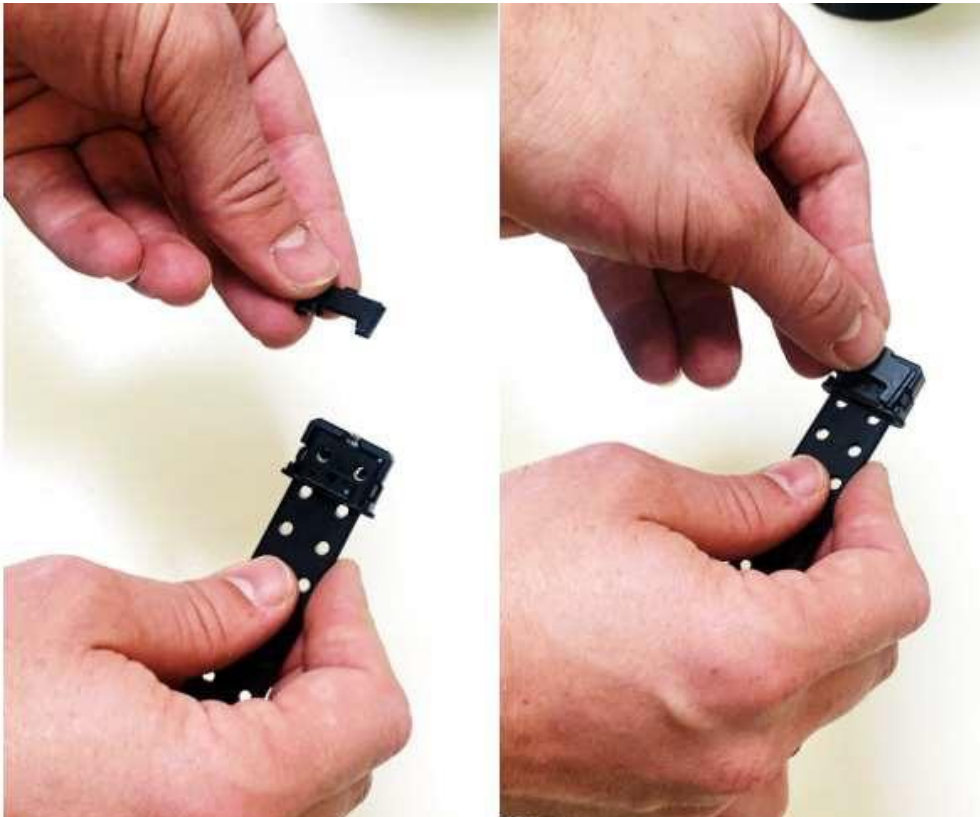
- Measuring and cutting the strap to fit the size of the offender's ankle.
- Attaching the strap clasps.

To prepare the strap:

1. Take the strap (1), the strap clasp (2) and the strap clasp cover (3).



2. Place the strap inside the strap clasp.
3. Place the strap clasp cover over the strap clasp (as shown below) and push down until it clicks into place.



4. Insert the strap with the attached strap clasp into the bracket of the strap installation tool.



5. Place the strap installation tool with the strap around the offender's ankle.
6. Insert the free end of the strap into the cutters slot and push it through to the other side.



7. Tighten the strap to the desired length. It should fit tightly around the offender's ankle allowing room for one finger between the offender's leg and the strap.

8. Align the holes in the strap with the two studs inside the strap installation tool's measuring slot.



9. Squeeze the two handles of the strap installation tool to cut the extra strap.



If you have cut the strap evenly, the edge of the strap should appear as a dashed line (see above). If the strap appears as a straight line, it means that you have cut the strap at an angle.

If you need to straighten the strap, spread the handles of the strap installation tool and insert the uneven end of the strap into the measuring slot. Push the strap in until the edge of the strap is at the edge of the slot and two holes on the strap click into the two alignment studs. Squeeze the handles together to cut the end of the strap. Keeping the handles together, tilt the strap installation tool, and tap out the cut piece of strap.

10. Attach the second strap clasp to the other side of the strap as explained in steps 2 and 3 making sure that the two strap clasps are facing the same direction (as shown below).





## 4.5 Activating the Tracker 100

Once the strap is cut to size with a strap clasp attached to both ends, you are ready to activate the Tracker 100 and attach the device to the offender's ankle.

To activate the Tracker 100:

1. Connect the Tracker 100 to the charger.



On connecting the Tracker 100 to the charger, the activation sequence starts automatically.

  The Attention LED flashes yellow to indicate that the device is waiting to receive its program configuration.

The Power LED is lit—green if the device is fully charged, red if the device is not fully charged.



2. Disconnect the charger. If the Power LED flashes red, the device needs to be charged.

Once the program configuration has been received successfully, the yellow Attention LED will be lit for 3 seconds.

  The Attention LED will then flash blue to indicate that the device is waiting to acquire a valid location point.

3. Take the Tracker 100 outside to acquire a GNSS signal. Alternatively, wait for the device to acquire an LBS location point.

The blue Attention LED stops flashing and will be lit for 3 seconds to indicate that a valid location point was received.

  The Attention LED will then flash green to indicate that the device is waiting to be installed on the offender's ankle.

4. Insert the strap with the attached strap clasp into one of the brackets on the device until it snaps into place.



5. Place the Tracker100 on the offender's leg just above the ankle.
6. Insert the other end of the strap into the second bracket until it snaps into place.



7. Make sure that both strap clasps have snapped into place and are locked.



8. The green Attention LED stops flashing and will be lit for 3 seconds indicating that the installation sequence is complete and the Tracker100 has been activated successfully. At this point, a "Device Installed" event will be reported to the system and can be observed by the Web application user.

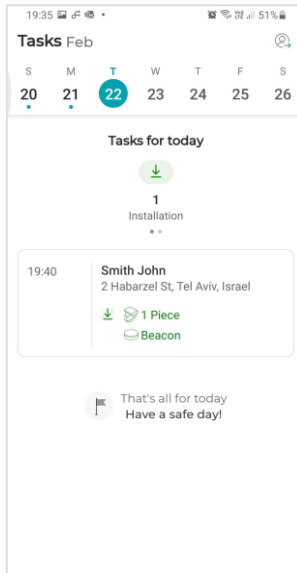
## 4.6 Activating the Tracker 100 with the Installer Mobile App

The Installer mobile app is a useful tool that enables installers to manage and perform their installation tasks more efficiently. The Installer app guides you through the installation providing valuable feedback throughout the process. In order to use the Installer mobile app during an installation, an installation task needs to be created in the system and assigned to the installer.

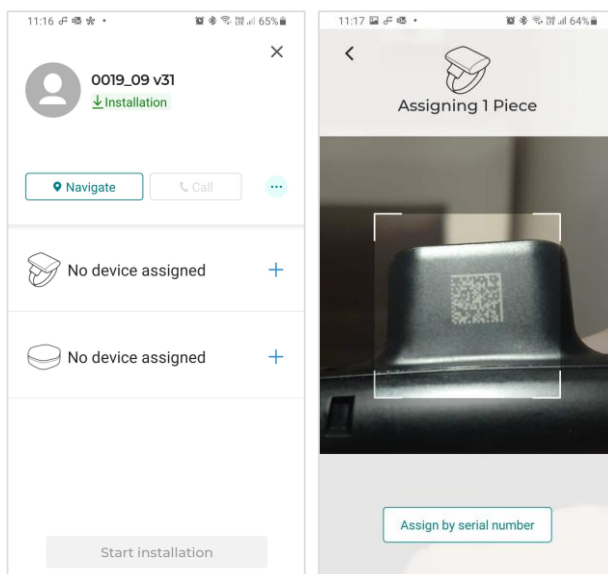
To activate the Tracker 100 with the Installer mobile app:

1. Open the Installer mobile app and login.
2. In Tasks, tap the installation task that you want to perform.

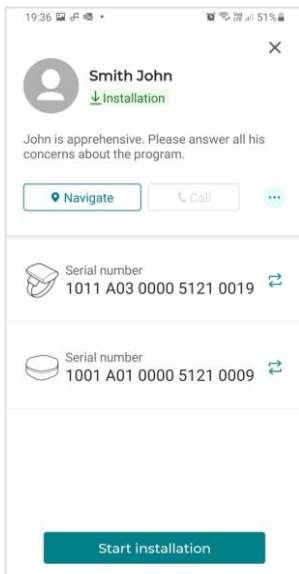
The installation task is displayed together with the devices that need to be installed.



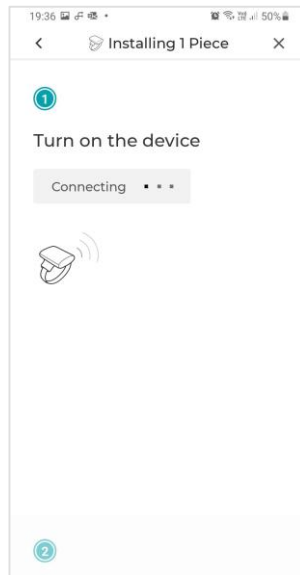
3. If device serial numbers have already been assigned to the offender, go to step 4. If device serial numbers have not been assigned to the offender:
  - a. Tap + next to the icon of the device you want to add.
  - b. Scan the QR code on the device or tap Assign by serial number and manually enter the serial number of the device.



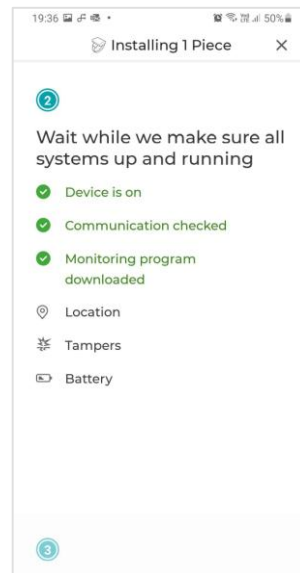
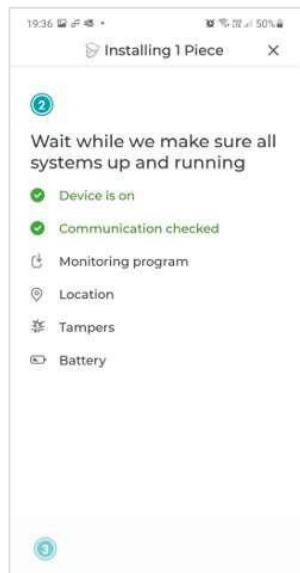
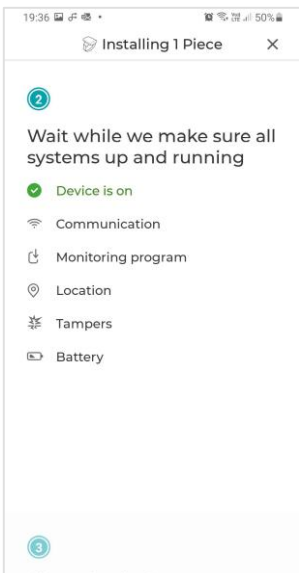
4. Tap Start installation.



5. Connect the Tracker100 to a charger and tap The device is turned on.

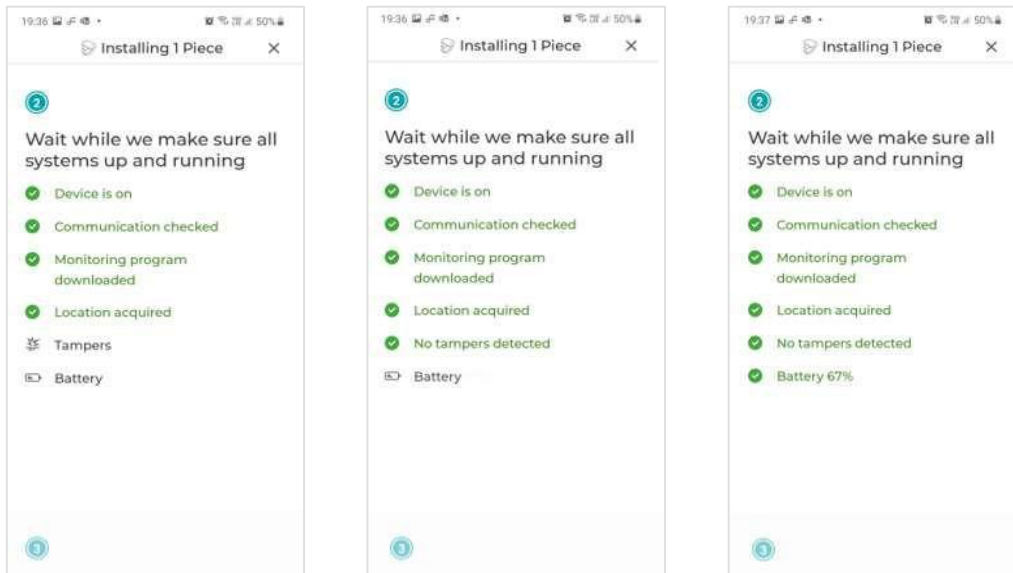


6. Wait for communication between the Tracker 100 and the system to be established and for the device to receive its program configuration.





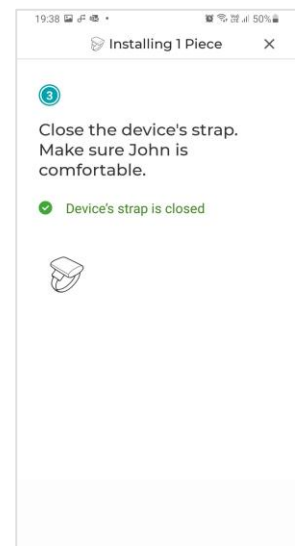
- Take the Tracker 100 outside to acquire a GNSS signal. Alternatively, wait for the device to acquire an LBS location point.
- Wait for the device to check tamper mechanisms (this does not include strap tamper) and the battery level.



- Insert the strap with the attached strap clasp into one of the brackets on the device until it snaps into place.

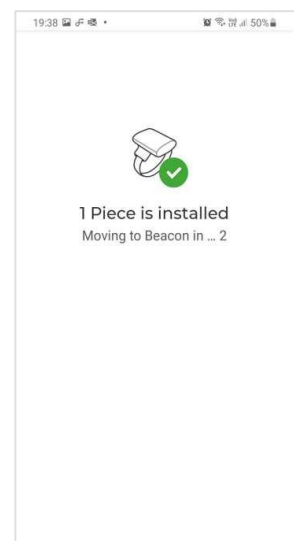


- Place the Tracker 100 on the offender's leg just above the ankle.
- Insert the other end of the strap into the second bracket until it snaps into place.



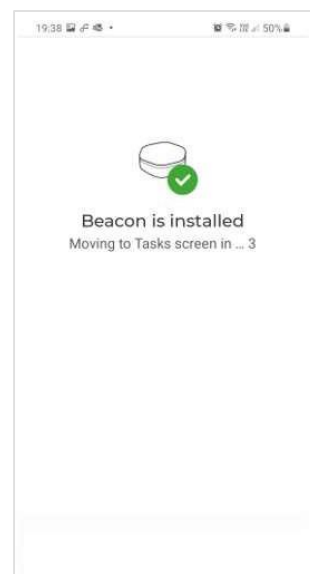
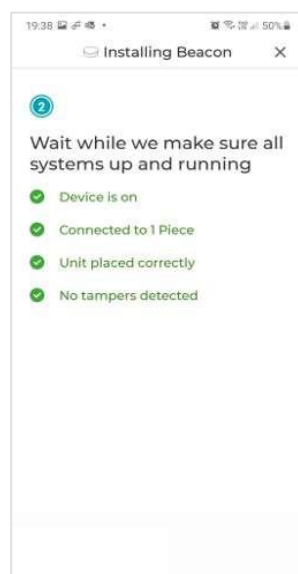
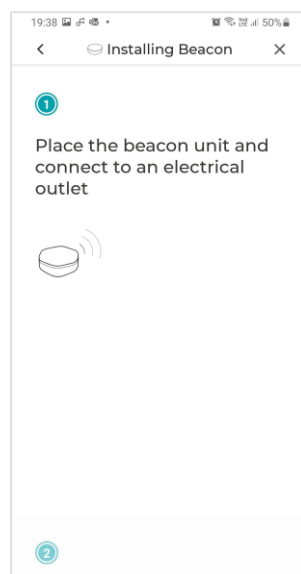
12. Make sure that both strap clasps have snapped into place and are locked.

Once the Tracker 100 has been activated successfully and has been installed on the offender's ankle, the Installer mobile app indicates that the installation has been completed. Additionally, a "Device Installed" event will be reported to the system and can be observed by the Web application user.



13. If installing a Beacon 100, choose a suitable position for installation according to the guidelines in section 4.2.

14. Connect the Beacon 100 to external power.



## 5 Dismantling the Equipment

Dismantling the equipment involves the following:

- Performing an End of Service (when applicable).
- Removing and packing the Tracker 100.
- Removing and packing the Beacon 100.

### 5.1 Before Dismantling

Before leaving the monitoring center, check that you have the following dismantling tools:

- Strap installation tool—for releasing the strap.
- 0.2" (5mm) flathead screwdriver—for removing tamper plugs

In addition, make sure to bring the original carrying case for the Tracker 100 and the Beacon 100.

### 5.2 Performing an End of Service

In some cases, it is required to remove the Tracker 100 before the full period of the offender's monitoring program is completed. In this case, you must perform a manual End of Service procedure removing the Tracker 100 from the offender's ankle.

To perform End of Service:

1. Call the monitoring center and ask the monitoring personnel to perform End of Service.
2. The monitoring center personnel will call back to confirm that End of Service was performed successfully. You can now remove the Tracker 100 and Beacon 100.

### 5.3 Removing the Tracker 100

The strap installation tool includes a feature that enables you to cut the fiber optic strap in order to remove the Tracker 100 from the offender's ankle.



Figure 9: Position of the Strap Cutting and Removal Slots on the Strap Installation Tool

To remove the Tracker 100 from the offender's ankle:

1. Spread the handles of the strap installation tool and position the strap inside the strap cutting slot.



2. Squeeze the handles together to cut the strap.
3. After removing the device from the offender's ankle, place the strap removal slot of the installation tool over the bracket of the Tracker 100.



4. Squeeze the handles together while pulling the strap to remove it from the bracket. This action punctures the tamper plug and depresses the latch on the strap clasp.

5. Using a flathead screwdriver, remove the tamper plugs from the brackets.



6. Repeat steps 3, 4 and 5 for the other end of the strap that is still attached.
7. Collect the tamper plugs, strap clasps and pieces of strap that you have disassembled. Do not leave any disposable items on site.
8. Pack the Tracker100, its power adapter and charging attachments into their original carrying case.  
The Attention LED flashes yellow. While in this state, the device can be reactivated if required. After 30 minutes, the Tracker100 enters Shipping mode and will shut itself down. Note that the device will display no LED indication while in Shipping mode.

## 5.4 Removing the Beacon100

To remove the Beacon100:

1. Disconnect the Beacon 100 from its external power source.
2. Pack the Curfew Unit into its original carrying case.

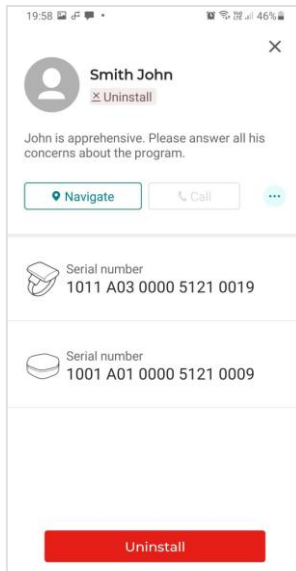
## 5.5 Dismantling Equipment with the Installer Mobile App

When an “Uninstall” task has been assigned, the Installer mobile app can be used to guide you through the process of dismantling the equipment. The Installer mobile app enables you to work independently in the field without, for example, needing to call the monitoring center to request that they perform End of Service command.

To dismantle the equipment with the Installer mobile app:

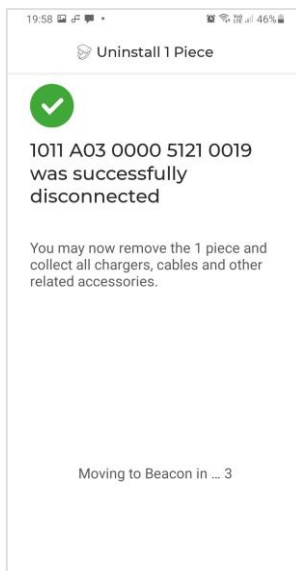
1. Open the Installer mobile app and login.
2. In Tasks, tap the uninstall task that you want to perform.

The uninstall task is displayed together with the serial numbers of the devices that are currently installed.



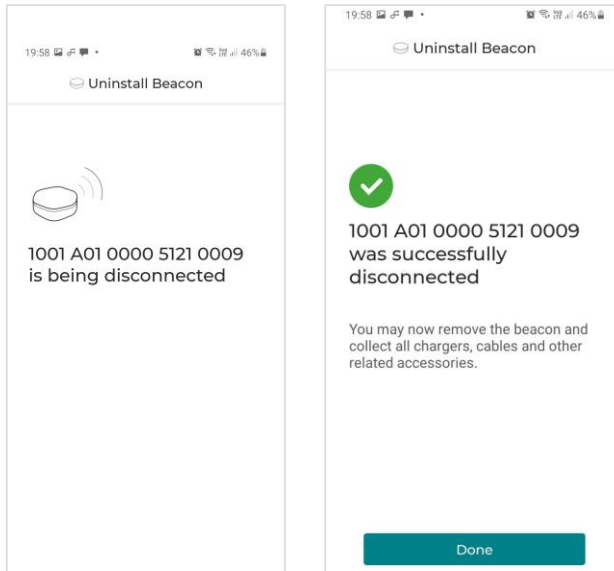
3. Tap Uninstall.

The Installer mobile app will notify when you can dismantle the equipment.



4. Remove the Tracker 100 from the offender's ankle as described in section 5.3.

5. If a Beacon 100 is also installed, wait for the Installer mobile app to notify when you can remove the beacon.



6. Disconnect the Beacon 100 from its external power source.
7. Tap Done.
8. Pack all of the equipment into the original carrying cases.
9. Collect the tamper plugs, strap clasps and pieces of strap that you have disassembled. Do not leave any disposable items on site.