Toilets

K-3900

This is the marked version of the Homeowners Guide



M product numbers are for Mexico (i.e. K-12345M) Los números de productos seguidos de M corresponden a México (Ej. K-12345M) Français, page "Français-1" Español, página "Español-1"



JOBNAME: No Iob Name PAGE: 2 SESS: 3 OUTPUT: No changes to this.

Important Information

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING



DANGER: To reduce the risk of electrocution:

DANGER: Risk of electric shock. Disconnect power before servicing.

- Do not reach for a product that has fallen into water. Unplug immediately.
- Do not use while bathing.



WARNING: To reduce the risk of low-grade burns, electric shock, fire, or injury to persons:

- Close supervision is necessary when this appliance is used by or near the very young, the elderly, or invalids. Children should not be permitted to use or touch this appliance. Do not leave children unattended in any room where this product is installed. Adjust the temperature of the toilet seat for the elderly, those who are incapacitated, or persons with sensitive skin.
- Use this appliance only for its intended purpose as described in the manual. Do not use attachments not recommended by Kohler Co.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped, damaged, or dropped into water. Return the product to a service center for examination and repair.
- Keep the cord away from heated surfaces.
- Never block the air openings of the product. Keep the air openings free of lint, hair, and the like.
- Never use while sleeping or drowsy.
- Never drop or insert any objects into any opening or hose.
- Connect this product to a properly grounded outlet only. See Grounding Instructions.
- Install this product properly by following the installation procedure.
- Only authorized persons can install or repair the unit. Do not attempt to service this appliance yourself, doing so could void the warranty.



WARNING: Risk of electric shock, fire, or personal injury. This product must be grounded. Connect only to a dedicated 120 V AC, 60 Hz circuit protected by a minimum 15 A Ground-Fault Circuit-Interrupter (GFCI) or Residual Current Device (RCD).



WARNING: Risk of electric shock or product damage. Do not immerse or flush the product with water.



CAUTION: Risk of property damage: Do not push or pull on the water connection to prevent water leakage.



CAUTION: Risk of property damage: In areas where water may freeze in the pipes, make arrangements to keep the pipes warm. Any water remaining in the seat may freeze during storage during the winter. Allow the unit to warm to room temperature before reinstalling or using.

NOTICE: Risk of product damage:

- Do not install this product in a location exposed to excessive moisture where condensation might form on the product surface. Provide adequate ventilation when bathing to avoid damage to the electronic components due to high humidity levels.
- Do not apply excessive force to the spray wands. Product may break.
- Do not install this seat in a location where water might be splashed on the product.
- Do not supply electrical power to the unit until the plumbing installation work has been completed. It could cause the product to malfunction.
- Allow the unit to cool to room temperature before installation or operation. The thermal protectors may trip during storage or transportation in warm weather causing the unit to not operate.

User Instructions

• Before installation or for long-term storage of this product, protect the product by storing it in its original carton. Failure to do so may result product damage (such as scratches, loss of function) and/or dangerous situations (such as damage to the cord).

Important Information (cont.)

Verify the power cord and water hose are not susceptible to damage. Ensure the clips (provided) are
attached evenly along the water hose and power cord. If the clips were not installed, attach them at
this time. This will prevent twisting or damage to the water hose and power cord and will extend
the life of the product.

NOTE: This product is designed for installation with the electrical and water supplies located through either the wall or the floor.

Grounding Instructions

• This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.



DANGER: Risk of electric shock. Improper use of the grounding plug can result in a risk of electric shock.

- If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.
- Check with a qualified electrician or service personnel if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

Thank You For Choosing Kohler Company

Thank you for choosing Kohler Co. Your Kohler Co. product reflects the true passion for design, craftsmanship, artistry, and innovation Kohler Co. stands for. We are confident its dependability and beauty will surpass your highest expectations, satisfying you for years to come.

All information in this guide is based upon the latest product information available at the time of publication. At Kohler Co. we strive to fulfill our mission of improving the level of gracious living for each person who is touched by our products and services. We reserve the right to make changes in product characteristics, packaging, or availability at any time without notice.

Please take a few minutes to review this guide. Pay special attention to the care and cleaning instructions.

Manual Operation

The basic functions of the toilet can be controlled manually using the toilet.

Graphic and more specific information will be added here.

- The lid and ring can be lifted manually to open and close them.
- Push the **flush** button will flush the toilet manually.
- Push the **front wash** button to active the bidet wand for front wash.
- Push the back wash button to active the bidet wand for front wash.
- Push the **dryer** button to activate the dryer.

Care and Cleaning

Kohler Co. shall not be responsible or liable for any tank fitting damage caused by the use of cleaners containing chlorine (calcium hypochlorite).

NOTE: When manually cleaning the bowl or wand, the remote must be used to extend the wand or open the bowl valve.

Cleaning Functions

- To activate the cleaning functions:
- On the home screen menu of the remote, select "settings".
- In the "settings" menu, select "cleaning".

Care and Cleaning (cont.)

Automatic Wand Cleaning

- In the "settings" menu, select "auto clean wand".
- To clean the wand, select "run clean cycle".
- To schedule the wand to be cleaned at regular intervals automatically, select "set schedule".
- To set the time the wand cleaning process will be performed, use the up/down arrows the change the hour and minutes settings.
- Select "am" or "pm".
- Select "next".
- Select the days the wand will be cleaned. More than one day may be selected.
- Select "save".
- "Apply schedule" will appear with a check mark when the settings have been successfully created.
- Select "home" to return to the home page.

Manual Cleaning

NOTE: The open and close features are disabled while the manual cleaning menu is being used.

- □ In the settings menu, select " manual clean".
- □ On the home screen menu of the remote, select "settings".
- □ To clean the bowl, in the "manual clean" menu, select "open bowl valve", and then clean the bowl.
- □ In the manual clean menu, select "extend wand" and clean the wand and surrounding area.
- □ Select "home" to return to the home page.

General Cleaning Directions

- Always test your cleaning solution on an inconspicuous area before applying to the entire surface.
- Wipe surfaces clean and rinse completely with water immediately after applying cleaner. Rinse and dry any overspray that lands on nearby surfaces.
- Do not allow cleaners to soak on surfaces.
- Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.
- For Artist Edition Toilets: Treat your decorative product just as you would treat your fine china. DO NOT use bristle brushes or abrasive-backed sponges. They will scratch decorative surfaces. Use only warm water to clean. Dry with a cotton cloth or soft sponge.

For detailed cleaning information and products to consider, visit www.kohler.com/clean. To order Care & Cleaning information, call 1-800-456-4537.

Remote Control Compliance

FCC ID: N82-KOHLER001 - Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Warning (Part 15.21)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Interference Statement (Part 15.105 (b))

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful

Remote Control Compliance (cont.)

interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Warning

This portable transmitter with its antenna complies with FCC's RF exposure limits for general population/uncontrolled exposure.

This device must not be co-located or operating in conjunction with any other antenna or transmitter.

CANADA IC: 4554A-KOHLER001

Industry Canada Statement per Section 4.0 of RSP-100

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

Section 7.1.5 of RSS-GEN

Operation is subject to the following two conditions:

- 1. This device may not cause interference, and
- 2. This device must accept any interference, including interference that may cause undesired operation of the device.

Section 2.6 of RSS-102

This portable transmitter with its antenna complies with Industry Canada RF Exposure Limits for General Population/Uncontrolled Exposure.

Modifications: any modifications mad to this device that are not approved by Kohler Co. may void the authority granted to the user by the FCC to operate this equipment.

This Class B digital apparatus complies with Canadian ICES-003.

Troubleshooting Information

More information will be added.

NOTE: When the remote is not in use, it will fall into standby mode after 3 minutes (6 minutes if the front or rear wash has ever been activated). Press the wake-up key at the top of the remote control screen to activate the remote.

NOTE: If the back light in the window is off, the first touch on the remote screen activates the light. The second touch activates the function.

Start-up

- □ When the toilet is first installed or the power fails, when power is restored or turned on the toilet will automatically go into start-up mode.
- □ If the toilet does not function correctly upon completing the start-up sequence, or it fails to start, contact customer service using the numbers located on the back page of this manual.

Troubleshooting Information (cont.)

□ If the start-up sequence is successful, but troubleshooting is still needed, use the remote control to begin a diagnostic sequence.

Running the Diagnostic Sequence

- □ On the home screen menu of the remote, select "settings".
- □ In the settings menu, select "maintenance".
- □ In the maintenance menu, select "diagnostics".
- □ Select "yes" to run the diagnostics tool.
- □ If the issues cannot be resolved, contact Kohler customer service using the phone numbers listed on the back of this manual.

Warranty

KOHLER® Faucet Lifetime Limited Warranty

Kohler Co. warrants its Faucets* manufactured after January 1, 1997, to be leak and drip free during normal residential use for as long as the original consumer purchaser owns his or her home. If the Faucet should leak or drip during normal use, Kohler Co. will, free of charge, mail to the purchaser the cartridge necessary to put the Faucet in good working condition. This warranty applies only to Kohler Faucets installed in the United States of America, Canada or Mexico ("North America").

Kohler Co. also warrants all other aspects of the faucet or accessories ("Faucet")*, (except gold, non-Vibrant $_{\odot}$, non-chrome finishes) to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. This warranty applies only to Kohler Faucets installed in North America. If a defect is found in normal residential use, Kohler Co. will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty**. Proof of purchase (original sales receipt) must be provided to Kohler Co. with all warranty claims. Kohler Co. is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of Kohler Co. exceed the purchase price of the Faucet.

If the Faucet is used commercially or is installed outside of North America, or if the finish is gold, non-Vibrant or a painted or powder coated color finish, Kohler Co. warrants the Faucet to be free from defects in material and workmanship for one (1) year from the date the product is installed, under Kohler Co.'s standard one-year limited warranty.

If you believe that you have a warranty claim, contact Kohler Co., either through your Dealer, Plumbing Contractor, Home Center or E-tailer, or by writing Kohler Co., Attn.: Customer Care Center, 444 Highland Drive, Kohler, WI 53044, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information, or to obtain the name and address of the service and repair facility nearest you, call 1-800-4-KOHLER (1-800-456-4537) from within the USA and Canada, and 001-800-456-4537 from within Mexico, or visit www.kohler.com within the USA, www.ca.kohler.com from within Canada, or www.mx.kohler.com in Mexico.

KOHLER CO. AND/OR SELLER ARE PROVIDING THESE WARRANTIES IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. KOHLER CO. AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province.

This is Kohler Co.'s exclusive written warranty.

*Trend® faucets, MasterShower™ tower, BodySpa™ systems and components; WaterHaven™ tower, systems

Warranty (cont.)

and components; Tripoint™ faucets, Polished Gold, non-Vibrant and painted or powder coated finishes, fittings; all items within the "Fixture Related" section of the Kohler Faucets Price Book, drains, Duostrainer® sink strainers, soap/lotion dispensers; and faucets used in commercial settings, and outside North America, are covered by Kohler Co.'s one-year limited warranty.

**Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome. This will void the warranty.





USA/Canada: 1-800-4KOHLER México: 001-800-456-4537 kohler.com



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