

### Installation Guide





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#### **Important Notice**

Because of the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (i.e., have errors) or be totally lost. Although significant delays or losses of data are rare when wireless devices such as the Sierra Wireless network card are used in a normal manner with a well-constructed network, the Sierra Wireless network card should not be used in situations where failure to transmit or receive data could result in damage of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property. Sierra Wireless, Inc. accepts no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using the Sierra Wireless network card, or for failure of the Sierra Wireless network card to transmit or receive such data.

#### Safety and Hazards

Do not operate the Sierra Wireless AirCard<sup>®</sup> 710/750 wireless network card in areas where blasting is in progress, where explosive atmospheres may be present, near medical equipment, life support equipment, or any equipment which may be susceptible to any form of radio interference. In such areas, the Sierra Wireless network card **MUST BE POWERED OFF**. The Sierra Wireless network card can transmit signals that could interfere with this equipment.

Do not operate the Sierra Wireless network card in any aircraft, whether the aircraft is on the ground or in flight. In aircraft, the Sierra Wireless network card **MUST BE POWERED OFF**. When operating, the Sierra Wireless network card can transmit signals that could interfere with various onboard systems.

Note: Some airlines may permit the use of cellular phones while the aircraft is on the ground and the door is open. Sierra Wireless network cards may be used at this time.

The driver or operator of any vehicle should not operate the Sierra Wireless network card while in control of a vehicle. Doing so will detract from the driver or operator's control and operation of that vehicle. In some states and provinces, operating such communications devices while in control of a vehicle is an offence.

#### FCC RF Exposure Information

In August 1996 the Federal Communications Commission (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are

	consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this wireless network card complies with the FCC guidelines and these international standards.
	Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations.
	This device is approved for use in typical laptop PCs only. To comply with FCC RF exposure requirements the AirCard 710/750 PCS GSM modem card must be operated with a minimum separation distance of 2.5 cm (1 inch) between the user/nearby persons and the antenna. Always place the antenna in the upright position (oriented vertically) when using the AirCard 710/750 in a laptop computer.
	For more information about RF exposure, please visit the FCC web site at <u>www.fcc.gov</u> .
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# 1: Introducing the AirCard<sup>®</sup> 710/ 750 Network Card

- About the AirCard
- Supported platforms and networks
- · Care and maintenance

# About the AirCard 710/750 wireless network card

The AirCard<sup>®</sup> 710/750 wireless network card fits into a standard Type II PC Card slot (available on most notebook PCs) and functions as a wireless network card. This card allows you to connect to the Internet, send and receive e-mail, and connect to a corporate network, without the need of a network cable or phone line. The card uses cellular telephone radio frequencies and the GSM (Global System for Mobile Communications) digital telephone infrastructure.

When packet mode service is available, the AirCard 710/750 network card uses the General Packet Radio Service (GPRS) infrastructure to provide an "always-on" data connection, just like an Ethernet card or other wired network adapter.

# Supported computer platforms and wireless networks

**Windows computer platforms** The AirCard 710/750 wireless network card works in notebook PCs running Windows 95, 98 SE, Me, NT, XP, and 2000. See the "System requirements" on page 9.

**GSM wireless networks** The AirCard 710/750 network card operates over a type of wireless network called GSM (Global System for Mobile communications), supported by a number of wireless carriers in North America and around the world.

To use the AirCard 710/750 network card, you must have an account that gives you access to a GSM network.

Note: Every GSM network worldwide operates on one of three radio frequency bands. The AirCard 710 network card operates only on the 1900 MHz PCS band used in North America and in some parts of

Central and South America. The AirCard 750 is a tri-band product that operates on the 900, 1800, and 1900 MHz bands used in Europe and Asia.

Like GSM mobile phones, the AirCard 710/750 network card requires a SIM card (also known as a "smart card" or "smart chip"), provided by your wireless service provider, in order to function. For more information, see "SIM card overview" on page 6.

#### Care and maintenance of your AirCard

Do not apply adhesive labels to the AirCard. This may cause the AirCard to become jammed inside the card slot, or prevent it from being inserted properly.

Optimal signal strength is usually obtained when the antenna is fully extended (applies to the AirCard 710 only) and perpendicular to the card. The antenna should bend easily at the hinge. Do not forcefully bend the antenna.



Figure 1-1: Proper positioning of the AirCard 710/750 antenna in a notebook

When storing or transporting your PC in a case (such as a notebook case), retract the AirCard antenna (AirCard 710) or remove the AirCard antenna (AirCard 750) and position the computer where the antenna tip cannot be crushed or broken.

The AirCard should fit easily into your computer's PC Card slot. Forcing the AirCard into the slot may damage the connector pins.

Protect the card from liquids, dust, and excessive heat (see "Environmental specifications" on page 26 for details).

When not installed in your computer, store the AirCard in a safe place.

AirCard 710/750 Network Card Installation Guide

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- Information you need from your service provider
- Inserting the SIM card
- Removing the SIM card

Note: Keep a written record, in a secure place, of the account information that your service provider gives you. You will need this information if you ever need to re-enter the account information. Before you can begin using the AirCard 710/750 wireless network card, you must:

- **1.** Obtain certain information from your service provider.
- **2.** Insert the SIM card into the slot in your AirCard PC Card (page 6).
- **3.** Install the AirCard 710/750 software. (See page 10.)
- **4.** Insert the AirCard into your computer.
- **5.** Configure the AirCard to use your account (page 19).

# Information you must get from your service provider

When you purchase an AirCard, you should also receive a SIM card that holds your account information. Without a valid SIM card and a valid account, your AirCard will not work.

To activate your account, your service provider needs from you:

- Billing information (for example, your credit card information) used to collect payment for your network usage
- The SIM card serial number (printed on the upper surface of the SIM card)

You require from your service provider:

- A phone number for your AirCard
- APN (Access Point Name), if required by the network
- User name and password, if required by the network
- Whether or not your provider is using header compression and/or data compression
- IP address, if the network does not automatically assign one
- Optionally: Primary DNS<sup>1</sup> and Secondary DNS addresses
  - 1. DNS (Domain Name Server)—a computer that converts web site names, such as www.sierrawireless.com, into IP addresses, such as 64.114.87.11.

Note: If you change GSM service providers (such as if you move to a new city), you will need a new SIM card from your new service provider. You will also need to enter your new profile information into the Watcher software (see "Configuring Your Account" on page 19).

#### **SIM** card overview

#### Inserting a SIM card

To install your SIM card into the AirCard 710/750 network card, follow these steps:

- **1.** Hold the AirCard 710/750 network card with the label on top and the antenna closest to you.
- **2.** Locate the thin SIM card slot on the left side of the AirCard PC Card's antenna end.
- **3.** Orient the SIM card, as shown in the diagram on the bottom side of the AirCard.
- **4.** Insert the end of the SIM card into the slot, and gently push it until it clicks into place.



Figure 2-1: Inserting the SIM card Into the AirCard 710/750 SIM card slot

**5.** Once the SIM card is properly inserted, it should not extend beyond the end of the card. See Figure 2-2.



Figure 2-2: A SIM card properly inserted

#### **Removing a SIM card**

To remove the SIM card, you will need a slim object, such as the tip of a pen or a straightened paper clip, to push into the eject hole. **1.** Place the AirCard 710/750 PC Card on a smooth, hard surface such as a tabletop, as shown in Figure 2-3.



Figure 2-3: Positioning a pen to eject the SIM card

- **2.** Position your pen or paperclip above the eject hole, which is on the top surface of the AirCard housing, just to the right of the SIM card slot (left photo in Figure 2-4).
- **3.** Press down firmly (but without excessive force) on the eject hole. The SIM card should pop out of its slot.



Figure 2-4: Ejecting and removing the SIM card

4. Gently pull the SIM card from the slot until it slides free.

AirCard 710/750 Network Card Installation Guide

# >> 3: Installation on Notebook PCs

- System requirements
- Setting up your Internet connection
- Installing the AirCard software

Note: Winsock is a component of the Windows operating system required by the AirCard 710/750. The version of this component shipped with Windows 95 OSR2 does not meet the AirCard 710/750 requirements. If you are using Windows 95 OSR2 and have not yet upgraded to Winsock2, you must do so before installing the AirCard. The required versions can be downloaded from the Microsoft web site, www.microsoft.com.

#### **System requirements**

The AirCard 710/750 wireless network card is supported on:

- Windows 95 OSR2 and higher with Winsock2
- Windows 98 SE
- Windows 2000 with Service Pack 1
- Windows NT 4.0 with Service Pack 6a and Networking installed
- Windows Me
- Windows XP (Home and Professional versions)

To install the AirCard, you require these system resources:

#### Table 3-1: System resource requirements

Card Slots	1 Type II PCMCIA (PC Card) Slot
Disk Drive	CD-ROM
I/O Resources	1 IRQ, 40 bytes I/O Space
Memory	32 MB

# Setting your Internet connection to use the AirCard

Most likely, your computer will be set to use a modem to connect to the Internet.

To use the AirCard, you must set your computer to connect to the Internet through a LAN (local area network).

The specific steps to do this will depend on the browser you are using.

#### Internet Explorer version 5 and 6

- 1. In Internet Explorer, select **Tools** > **Internet Options**.
- **2.** Click the Connections tab.
- **3.** Click **Setup** to run the Internet Connection Wizard.

Note: **Users of Windows 2000** must be logged in with administrative privileges.

Windows 2000

- Select the option "I want to set up my Internet connection manually, or I want to connect through a local area network (LAN)." Click Next.
- Select "I connect through a local area network (LAN)". Click Next.
- 6. In the "Local area network Internet configuration" window, ensure no checkboxes are selected. Click **Next**.

# Windows 95 OSR 2, 98 SE, 2000, and Me

Note: **Users of Windows 95** must have Winsock2 installed. This version of Winsock was not included in Windows 95 OSR as it was originally shipped. You can download it from the Microsoft web site.

You must also verify that your PC card slots are enabled and that TCP/IP is installed. For instructions on installing TCP/IP and enabling your PC card slots, see the Windows 95 online Help (available by selecting **Start > Help**).

Note: You may require your Windows CD (particularly if you are using Windows 95). Ensure you have the CD before proceeding.

- **1.** If the AirCard CD is not already in your CD-ROM drive, insert it. The CD should auto-start and display a menu.
  - If the CD does not auto-start, select Start > Run and enter d:\launch.exe where d is the drive letter of your CD-ROM drive.
- 2. From the CD start-up menu, select **notebook installation and documentation** and then **notebook software installation** to launch the InstallShield<sup>®</sup> Wizard.
- **3.** Use the **Next** and **Back** buttons to navigate through the wizard.

Using the default settings for the Destination Location and Program Folder is recommended unless you have special requirements and an advanced understanding of PC configuration.

- **4.** If the **Digital Signature Not Found** window appears (this may happen several times), click **Yes** (to continue the installation).
- 5. When prompted to insert the AirCard:

#### Chapter 1: Introducing the AirCard 555 Network Card

#### AirCard 750 only

Windows 2000

AirCard 710 only

Windows 95, 98 and Me

Note: Do not forcefully insert the AirCard. This may damage connector pins.

- **a.** Attach the antenna to the AirCard 750. (The AirCard 710 has a built-in antenna.)
- **b.** With the SIM card inserted into the AirCard (page 6) and the label of the AirCard facing up, carefully insert the AirCard into your PC Card slot.



Figure 3-1: Inserting the AirCard 710/750 network card

**c.** Click OK in the window requesting you to insert the AirCard.

Windows detects that a new device has been inserted and launches a wizard that guides you through the driver installation.

- 6. If the **Digital Signature Not Found** window appears (this may happen several times), click **Yes** (to continue the installation).
  - **7.** Grasp the tip of the AirCard 710 antenna and pull it to extend the antenna fully (it should click into place).
  - **8.** Pivot the antenna hinge so that the antenna is vertical to your keyboard.



Figure 3-2: Pivoting the antenna at the hinge

- 9. If prompted to eject the card and then restart the PC:
  - **a.** Eject the AirCard.
  - **b.** Click **Yes** to restart your computer.

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Note: Depending on the XP installation, you may require administrative privileges.

#### AirCard 750 only

Note: Do not forcefully insert the AirCard. This may damage connector pins.

- **c.** Only after your computer has restarted and Windows has finished launching, insert the AirCard.
- **10.** To close the CD start-up menu, use the **exit** option in the lower right corner of the window.

Watcher should start, and a window prompting you to configure your account should display.

11. Click Yes. See "Configuring Your Account" on page 19.

#### Windows XP

- **1.** If the AirCard CD is not already in your CD-ROM drive, insert it. The CD should auto-start and display a menu.
  - If the CD does not auto-start, select Start > Run and enter d:\launch.exe where d is the drive letter of your CD-ROM drive.
- 2. From the CD start-up menu, select **notebook installation and documentation** and then **notebook software installation** to launch the InstallShield Wizard.
- **3.** Use the **Next** and **Back** buttons to navigate through the wizard.

Using the default settings for the Destination Location and Program Folder is recommended unless you have special requirements and an advanced understanding of PC configuration.

- **4.** Each time the **Software Installation** window appears, click **Continue Anyway**.
- 5. When prompted to insert the AirCard:
  - **a.** Attach the antenna to the AirCard 750. (The AirCard 710 has a built-in antenna.)
  - **b.** With the SIM card inserted into the AirCard (page 6) and the label of the AirCard facing up, carefully insert the AirCard into your PC Card slot.



Figure 3-3: Inserting the AirCard 710/750 network card

**c.** Click **OK** in the window requesting you to insert the AirCard.

Windows should detect that a new device has been inserted and launch a wizard that guides you through the driver installation.

- 6. On the first window of the Found New Hardware Wizard, select Install from a list or specific location (Advanced) and click Next to proceed.
- 7. In the Found New Hardware Wizard window:
  - **a.** Select the **Search for the best driver in these locations** radio button.
  - **b.** Ensure "Search removable media" is **not** selected.
  - c. Select the Include this location in the search check box, then enter d:\Drivers\WinXP where d is the drive letter of your CD-ROM drive.



- d. Click **Next** to proceed to the next window.
- 8. If a window appears requesting you to "Please select the best match for your hardware from the list below", select the file that is located on the CD (in the \drivers\winxp folder) and click Next.



- **9.** If a warning appears stating that AirCard 710/750 has not passed Windows Logo testing, click **Continue Anyway**.
- **10.** Click **Finish** and repeat steps 6 to 9 as prompted.
- **11.** Grasp the tip of the antenna and pull it to extend the antenna fully (it should click into place).

AirCard 710 only



**12.** Pivot the antenna hinge so that the antenna is vertical to

Figure 3-4: Pivoting the antenna at the hinge

**13.** When you see a window with the message "AirCard® 710/ 750 has been successfully installed.", click **OK**.

Watcher should start, and a window prompting you to configure your account should display.

14. Click Yes. See "Configuring Your Account" on page 19.

To close the CD start-up menu, click **Demoshield** on the Taskbar, then use the **exit** option in the lower right corner of the window.

#### Windows NT

Note: You must re-install the Windows NT Service Pack after you install the AirCard driver. Ensure you have your Service Pack CD before you begin. (Version 6a is supported.)

Note: Windows system files may also be required to complete the installation. These files are located on the Windows NT CD.

- **1.** If the AirCard CD is not already in your CD-ROM drive, insert it. The CD should auto-start and display a menu.
  - If the CD does not auto-start, select **Start > Run** and enter **d:\launch.exe** where **d** is the drive letter of your CD-ROM drive.
- 2. From the CD start-up menu, select **notebook installation and documentation** and then **notebook software installation** to launch the InstallShield Wizard.
- **3.** Use the **Next** and **Back** buttons to navigate through the wizard.

Note: The AirCard driver requires that Windows Networking is installed. Also the PC Card slots must be enabled. If you are not certain that networking is installed and the slots enabled, see the Windows NT user documentation for instructions. Using the default settings for the Destination Location and Program Folder is recommended unless you have special requirements and an advanced understanding of PC configuration.

On completion of the software installation, exit from the startup menu by clicking **exit** in the lower right corner.

#### Inserting the AirCard

- 1. Close all Windows programs and turn your PC off.
- **2.** Attach the antenna to the AirCard. (The AirCard 710 has a built-in antenna.)
- **3.** With the SIM card inserted into the AirCard (page 6) and the label of the AirCard facing up, carefully insert the AirCard into your PC Card slot.



Figure 3-5: Inserting the AirCard 710/750 network card

### AirCard 710 only

Your PC must be off whenever

you insert or eject the AirCard

Note: Do not forcefully insert the

AirCard. This may damage

connector pins.

AirCard 750 only

- **4.** Grasp the tip of the antenna and pull it to extend the antenna fully (it should click into place).
- **5.** Pivot the antenna hinge so that the antenna is vertical to your keyboard.



Figure 3-6: Pivoting the antenna at the hinge

Note: Depending on how Windows NT is configured, the prompts and windows described here may not appear in the precise order indicated. Use these instructions as a guideline to the selections you should make.

Note: The AirCard will not function with the default settings for the I/O Port , Interrupt, and Com port if any of these resources are allocated to another network card or other device. If you are familiar with the Windows NT Diagnostics window, you can check to see if these resources are available. Otherwise. leave the default settings and if the AirCard does not function following the driver installation, see the instructions on changing the interrupt on page 17.

- 6. Turn on your PC.
- 7. Log on as Administrator.

#### Installing the Network Card Driver

- Open the Control Panel by selecting Start > Settings > Control Panel.
- **2.** Double click the Network icon to open the Network window.
- **3.** Click the **Adapters** tab in the Network window.
- **4.** Click the **Add**... button to open the Select Network Adapter window.
- **5.** Click the **Have Disk...** button to open the Insert Disk window.
- 6. Enter d:\Drivers\WinNT where d is the drive letter for your CD-ROM drive and click OK to open the Select OEM Option window in which Sierra Wireless AirCard GPRS Adapter is selected.
- 7. Click **OK**. A window opens showing the settings for the I/O Port (0x800), interrupt (10) and COM port (4).
- If you are aware that these resources are in use by another device (see the note in the margin), change the settings and click OK. Otherwise, click OK to use the default settings. Windows then copies the driver files.
- **9.** Click **Close** to close the Network window and open the Microsoft TCP/IP Properties window.
- **10.** Select **Sierra Wireless AirCard GPRS Adapter** in the Adapter field and select **Obtain an IP address from a DHCP Server** radio button.
- 11. Click **Yes** to confirm that DHCP is to be used.
- **12.** Click **OK** to close the TCP/IP Properties window.
- **13.** Click **No** if prompted to restart your PC. (You must restart your PC after the modem driver installation.)

On completion of this step, the network card driver is installed and you can proceed to install the modem driver. Follow the instructions in the next section.

#### Installing the Modem Driver

- In the Control Panel, double click the Modems icon. If the Install New Modem wizard opens, skip to step 3. Otherwise, proceed to step 2.
- **2.** Click the **Add** button to open the Install New Modem wizard.

- 3. Select Don't detect my modem, I will select it from a list and click Next.
- 4. Select the Have Disk button.
- **5.** Enter **d**:\**Drivers**\**WinNT**\ where **d** is the drive letter for your CD-ROM drive and click **OK**.
- **6.** Verify that **Sierra Wireless AirCard GPRS Modem** is displayed and click **Next**.
- 7. Select the **Selected Ports** radio button and select the same communications port used for the network card driver (COM 4 unless you changed it). Click **Next**.
- 8. Click Finish.

Note: You must restart your PC

to complete the installation.

- 9. Click **Close** to close the Network Properties window.
- **10.** If you are prompted to restart your PC, click **Yes**. Otherwise restart your PC from the Start menu.
- **11.** When the PC restarts, re-install your Service Pack.

On completion of this step, the modem driver is installed and you can proceed to configure the AirCard to use your account (if it was not pre-activated). See the section "Account Configuration Procedures" on page 19.

#### **Changing the Interrupt**

If the message, "Communication Failed!..." occurs when you start Watcher, a possible reason is that you have assigned an interrupt to the AirCard that has also been assigned to another device.

To change the interrupt assigned to the AirCard:

- Open the Control Panel by selecting Start > Settings > Control Panel.
- **2.** Double click the Network icon.
- **3.** Select the **Adapters** tab.
- 4. Select Sierra Wireless AirCard GPRS Adapter and click the Properties... button.
- **5.** Use the drop-down list to change the Interrupt to another number and click **OK**.
- 6. Close the Network window by clicking the **Close** button.
- 7. Restart your PC.
- **8.** If the AirCard still does not function properly, repeat the procedure, selecting a different interrupt.

AirCard 710/750 Network Card Installation Guide

# >> 4: Configuring Your Account

Unless your AirCard was pre-configured, you must set up a user profile before you can use the AirCard.

To enter your account information into Watcher:

 If Watcher is not running, start Watcher, by selecting Start > Programs > Sierra Wireless > AirCard 710 > AirCard 710 Watcher

If you have a valid SIM card and are in an area that has GPRS coverage, a screen titled "Configure a profile now?" is displayed. Click **Yes**.

If instead the main Watcher window displays, this means that you don't have a valid SIM card or you are not in an area that has GPRS coverage or your AirCard was preconfigured. Click **Tools** > **Options** to access the Profiles tab of the Options window.

**2.** In the Profiles tab of the Options window, click **Add**.

Profile Name	
User Name	
Password	
APN (Access Point Name)	
- Auto Commont	

The User Profile window appears.

Figure 4-1: Entering profile information (notebooks)

**3.** Fill in the following fields:

**Profile Name**—type in any name that will help you remember the purpose/use of this account. This name will be shown in the main Watcher window and, if you later create more profiles, you can use it to select this profile.

**User Name** and **Password**—type in the user name and password that the service provider gave you, if applicable.

**APN (Access Point Name)**— type in the name that the service provider gave you, if any (some service providers do not use this, and allow a blank name). This is the name of the system located at a base station on the GSM network that

Note: Depending on your AirCard configuration, the User Profile window may or may not have an **Advanced** button. If the button is not displayed, there is no need to enter an IP address or DNS address(es). maintains connections with other networks like the Internet.

- **4.** If you want to have a GPRS packet data session established whenever you are using this profile and whenever you are in GPRS coverage, then select **Auto Connect**.
- **5.** If your account information includes an IP address or DNS address(es), click the **Advanced** button.
- 6. If your service provider gave you a specific IP address for your AirCard, then select "Use static IP address", and type the address. (Usually, you should select "Use dynamic IP address".)
- **7.** If your service provider is using data compression and/or header compression, then select the checkbox(es) for the feature(s) that your service provider supports.
- **8.** If your service provider gave you values for **Primary DNS** and **Secondary DNS** , then:
  - a. Click the DNS tab at the top of the window.
  - **b.** Enter the values into the corresponding fields.
  - c. Click OK.
- 9. Click **OK** until you return to the main Watcher screen.

The AirCard is now ready for use.

# >> 5: Removing the AirCard

- Windows NT
- Windows 95, 98, 2000, Me, XP

AirCard 710 only

#### Windows NT

If you are using Windows NT, your PC must be off whenever you insert or eject the AirCard.

#### Windows 95, 98, 2000, Me, XP

To remove the AirCard:

- **1.** Close Watcher if it is open.
- **2.** Click the PC Card icon in the status area to display the option to stop the card.
- **3.** Click "Stop Sierra Wireless AirCard GPRS Adapter Parent" (Windows 95, 98, 2000, or Me) or "Safely remove Sierra Wireless AirCard GPRS Adapter Parent" (Windows XP).
- **4.** If a dialog box appears notifying you that it is safe to remove the card, click **OK**.
- **5.** Pivot the antenna so that it is once again parallel to the end of the AirCard housing, then gently push it all the way into its retracted position.



Figure 5-1: Retracting the antenna (AirCard 710 only)



Figure 5-2: Ejecting the AirCard 710/750 PC Card from its slot

7. Grasp the AirCard PC Card and remove it from the slot.

6. Push the PC Card eject button on your computer to eject



Figure 5-3: Removing the AirCard 710/750 PC Card from its slot

# >6: The Watcher™ Window

- Launching Watcher
- The Watcher window

**Notebook PCs** 

Notebooks PCs

 Getting more information Watcher is the application that allows you to manage and monitor the connection between the AirCard network card and the network.

#### Launching the Watcher program

If your account profile is set to auto connect (see page 20), you do not need to run Watcher when you use the AirCard, but it does provide useful status information.

Depending on your settings in the Options window, Watcher launches automatically anytime you insert the AirCard. You can also launch Watcher by:

- Selecting Start > Programs > Sierra Wireless > AirCard 710 > AirCard 710 Watcher
  - Selecting Start > Programs > AirCard 710 or 750 Watcher
  - Double clicking the Watcher icon 📎 on your desktop

#### The Watcher window

#### Notebook PCs



Figure 6-1: The Watcher window (AirCard 750 on notebooks)

Note: The AirCard 710 does not have a DATA or VOICE tab as it supports data only

*Note: In most windows, you can press the* **Help** *button for help.* 

#### **Getting more information**

Detailed information on using the AirCard is included in the online Help, which can be accessed from the **HELP** menu.

If the topic you want to view has a link on the main Help window, click the link.

If you do not see the topic you want to display, use the **Index**, **Find**, or **Help Topics** buttons to find the topic of interest.

- In the **Index** window, a list of index entries (associated to topics) is displayed. Search for an index entry by either typing the first few letters in the field at the top, or use the scroll bars to scan the list of entries. When you locate an entry of interest, click the entry and click **Display**.
- In the **Help Topics** (Contents) window, use the scroll bar to locate a topic of interest. Topics that have a book icon next to them can be expanded by double-clicking the icon. Double-click a topic to display it.
- In the **Find** window, select a radio button to generate a database (for text searching). Type the word or words you want to find in the Help system. You can click **Options** to set word matching options.

# >>> 7: Technical Specifications

- Radio frequence and electrical
- Environmental

# Radio frequency and electrical specifications

Table 7-1: Radio frequency & electricalspecifications

Approvals	FCC Parts 15, and 24 Industry Canada [Pending] CE
Compliance	Compliant with: GPRS GSM Release 97 SMG 31 Phase 2+
Voltage	+5 VDC from PCMCIA Slot
Current	<i>Typical requirement:</i> 4 TX slots on 1.20 A peak, 0.80 A average 2 TX slots on 0.77 A peak, 0.40 A average 1 TX slots on 0.55 A peak, 0.22 A average Standby 15 mA
Multi-slot class	Class 12
Transmit	AirCard 710: PCS: 1850 to 1910 MHz AirCard 750: PCS: 1850 to 1910 MHz DCS1800: 1710 to 1785 MHz EGSM900: 880 to 915 MHz
Receive	AirCard 710: PCS: 1930 to 1990 MHz AirCard 750: PCS: 1930 to 1990 MHz DCS1800: 1805 to 1880 MHz EGSM900: 925 to 960 MHz
Channel spacing	200 kHz
Frequency stability	0.1 ppm

### Table 7-1: Radio frequency & electricalspecifications

RX sensitivity	-102 dBm
TX modulation quality	GMSK burst: RMS phase error < 5 degrees; Peak phase error < 20 degrees
Antenna gain	AirCard 710: PCS1900 band: -2.5 dB AirCard 750: PCS1900 and DCS1800 bands: -2.5 dB
	EGSM900 band: -3.5 dB

#### **Environmental specifications**

#### Table 7-2: Environmental specifications

Operating temperature	-20 to +60 °C (ambient, outside PCMCIA enclosure)
Storage temperature	-30 to +85 °C
Humidity	95%, non-condensing
Vibration	15 g peak 10 to 2000 Hz (non-operating)
Drop	30" (76.2 cm) onto vinyl-covered concrete

### >> 8: Regulatory Information

Tested to comply with FCC standards FOR HOME OR OFFICE USE.

This device complies with Part 15 of the FCC Rules. Operation of this device is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesirable operations.

CAUTION When the AirCard 710/750 is in use, users should maintain a distance of at least 25 mm (1") between the antenna and any part of the body. This device has been tested for compliance with FCC RF exposure limits in a typical laptop computer such as the one reported in the grant application. **This device is only authorized to be used in such a typical laptop computer**.

FCC ID: N7NAC710 (for the AirCard 710); N7NAC750 (for the AirCard 750).

Industry Canada #: 2417332343A (for the AirCard 710); 2417C11897 (for the AirCard 750).

Where appropriate, the use of the equipment is subject to the following conditions:

CAUTION Unauthorized modifications or changes not expressly approved by Sierra Wireless, Inc. could void compliance with regulatory rules, and thereby your authority to use this equipment.

WARNING (EMI) – United States FCC Information – This equipment has been tested and found to comply with the limits pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in an appropriate installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

If you have purchased this product under a United States Government contract, it shall be subject to restrictions as set forth in subparagraph (c)(1)(ii) of Defense Federal Acquisitions Regulations (DFARs) Section 252.227-7013 for Department of Defense contracts, and as set forth in Federal Acquisitions Regulations (FARs) Section 52.227-19 for civilian agency contracts or any successor regulations. If further government regulations apply, it is your responsibility to ensure compliance with such regulations.

WARNING (EMI) – Canada – This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference causing equipment standard entitled "Digital Apparatus", ICES-003 of the Department of Communications.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques", NMB-003 édictée par le ministre des Communications.



[Pending] The AirCard 750 is certified to be used in the member states of the EU.

#### **Declaration of conformity for CE** Marking

[Pending]

We,

Sierra Wireless Inc.

13811 Wireless Way Richmond, BC Canada V6V 3A4

declare under our sole responsibility that the product *AirCard 750,* to which this declaration relates, is in conformity with the following standard(s) or other normative document(s):

- EN 301 502; V7.0.1 (07-2000)
- ETS 300 342-1, November 1997;
- EN 301 489-07 (09-2000)
- EN 60950, 1992
- ICNIRP Guidelines 1998

following the provisions of directive:

• R&TTE is 1999/5/EEC.

Date [Pending]

Signature

Name

AirCard 710/750 Network Card Installation Guide

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