## StarVedia Technology Inc. IC722 Full HD IP Cam



# **User Manual**

Revision: 040103 Date: 2016/07/04 For firmware version v040103

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### 1. Introduction

The Z-Wave FHD IP Camera is a Smart Home Solution on a Camera (SoC). This is an IP camera with Z-Wave controller/gateway functions integrated inside. With this camera, you can control/monitor all Z-Wave devices in your house through your iPhone/iPad and Android mobiles/pads.

The basic setup of this camera is truly 1-2-3 :

- 1. Connect the camera to the network
- 2. Download the app mCamView Z+ into your iPhone/iPad or Android
- 3. View video of the camera and control/monitor the Z-Wave devices.

Z-Wave technology is an innovative wireless communication protocol for smart home usage. With this technology integrated, the Z-Wave camera can easily control/monitor all Z-Wave devices, including door-lock, curtain, lighting, power plug, electronics and sensors.

The push notification is supported, so that you will get the notification from your iPhone/iPad and Android once there is any events detected through the motion or sound detector on the camera or any Z-Wave sensors, even when your mobile is on sleep mode.

The SD card recording is supported, and you could playback the recorded video on your iPhone/iPad and Android. You could also do the SD card recording only when there is motion or sound detection to save the SD card storage size. The motion and sound detected recording has a 5 seconds pre-recording, so that you will always catch the critical moment.

The Time Lapse Recording is supported. The camera can do time lapse recording on the SD card and you can playback the recorded time lapse video on the mobile or tablet remotely, anywhere. This is more convenient than traditional time lapse camera which can only be played back by removing the SD card to a computer.

The NAS and cloud storage is supported. You can record the video files into any normal NAS devices or to your Dropbox account. And you can playback those recorded video files remotely on your mobile devices or computers.

For day & night usage, there is an IR cut on the camera, IR filter is on for day

#### **Z-Wave FHD IP Camera**

and off for night. The lens is wide angle up to 140 degree.

Two-way audio is supported. You can monitor the synchronized video/audio and talk to or warn the people around the camera from your iPhone/iPad and Android once you got the push notification. There is a built-in speaker for this two way audio usage and also for speaker alarm usage.

The WPS(WiFi Protected Setup) is supported. You could set up the WiFi connection of the camera with the router by clicking the WPS button on the camera and on the router at the same time. No more complicated WiFi configuration.

The Z-Wave IP camera is ideal for your smart home usage, integrating the usage of all the available Z-Wave devices in the market will make the application infinite and make your home life out of your imagination.

#### The differences

It's very easy to see the video of the FHD IP Camera, you only need to key in the ID/Password of the IP CAM any where in the world, you do not need to remember the IP address or domain name or DDNS name or port number. And you do not need to modify the settings(like port mapping, fixed IP, DDNS, virtual server) of the NAT/router devices, it's just a plug & play usage.

You do not need extra Z-Wave controller/gateway to control/monitor those Z-Wave devices in your house, the Z-Wave camera has all these Z-Wave controller/gateway functions inside.

### 2. Hardware description and quick installation/usage

The IP CAM is designed to be very easy to install and use. First, let's see the major components of the IP CAM products.

#### 2.1. Major hardware components.

The major components on the **front panel** of the IP CAM products are the followings :

- 1. Lens the focus of the lens is fixed, you do not need to spend time to adjust the focus, the effective focus range is from 50cm to infinity.
- 2. IR LED there is an high power IR LED for the night mode usage.
- 3. Microphone for receiving the audio/voice. Effective distance is about 5 meters.
- 4. Status indication LED (red) this LED is to indicate the Internet connection status. When the Internet connection is connected, the LED will be constant red light. If there is any Internet connection problem, the LED will be blinking red light.
- Ethernet indication LED (blue) this LED is to indicate if the Ethernet link is ok and packet traffic is sending/receiving. When the Ethernet cable is connected, the LED is constant blue light. When there is packet sending/receiving, the LED is blinking blue light.
- 6. SD card LED for the indication of the SD card activity( recording ).
- 7. Micro-SD card slot for inserting the micro SD-Card. (support up to 32G bytes)
- 8. WPS button for the setup of the WiFi connection with WPS function.
- 9. Reset button this is the button to reset the IP CAM to default factory settings. You need to use a small stick like pencil or tooth stick to press the reset button for more than 3 seconds to enable the reset function. Usually when you forgot the administrator account, you will probably need to do this reset action to reset to the default factory settings. Please refer to section 3.19 for more details.
- 10. Light detector for switching between day time and night time automatically.

[FRONT] [TOP]

Figure 2-1: Major components in the front panel

The major components on the **back panel** and bottom of the IP CAM products are the followings:

- 1. Bracket Slots there are four bracket slots to mount the accompanied bracket.
- 2. Bracket screw holes this is the position to screw in other bracket in the market.
- 3. Internal speaker there is an internal speaker inside.
- Power jack this is the place to plug in the power adaptor. The power needed for this IP CAM is 12V/1.0A, please make sure you are using the correct power adaptor.
- Ethernet jack this is the place to plug in the RJ45 Ethernet cable. When the Ethernet link is ok, the Ethernet indication LED on the front side will be blue light.



Figure 2-2: Major components in the back panel

#### **Z-Wave FHD IP Camera**

#### Installation notice :

The major installation and usage of the Z-Wave camera includes the setup of the camera and the Z-Wave devices management. For the Z-Wave devices management, including the inclusion/exclusion and control/monitor of Z-Wave devices, please refer to the user manual of the app **mCamView Z+.** 

All the following sections in this user manual are only for the cameras installation and usage, not including the Z-Wave devices management.

#### 2.2. Quick installation and usage

There are only three things that you need to do to see the video from the IP CAM.

- 1. Connect the IP CAM to the home/office network.
- 2. Install the CamView/app software on the notebook/PC/mobiles.
- 3. Key in the ID/password of the IP CAM(from the ID/Password card) on the CamView, and then you can see the video.

#### First, Connect the IP CAM to the home/office network

Please connect the IP CAM accessaries to the IP CAM body correctly, including the power adapter and Ethernet cable, as shown in Figure 2-3. And connect the other end of the Ethernet cable to the home network or office network. Usually, this Ethernet cable is plugged into a home NAT/router device or an Ethernet switch if in the office, as shown in Figure 2-4. Since the default settings of the IP CAM use DHCP function and very often there is a DHCP server on most of the Home/office network, the IP CAM should be connected to the Internet immediately. The Internet status LED is constant red light to indicate this good connection status. If the LED is blinking, please refer to section 3.3~3.5 to try other network settings.



Figure 2-3: IP CAM connection diagram.



Figure 2-4: Connect Ethernet cable to a switch/router.

## Second, Install the CamView/mCamView Z+ software on the notebook/PC/mobiles

Please download the latest CamView software with the following information :

Website: http://www.starvedia.com/download.html

Username: viewer Password: camview

(must be running Microsoft Windows OS).

Execute the program CamViewInstaller-xxx.exe on the disk. The program will pop-up some windows about the installation options, please press the "next" button to proceed with the installation. After the installation is complete, there will be a CamView icon on the desktop of your computer screen, please execute this icon. The CamView program will run immediately.



Figure 2-5: Download the latest CamView software

#### Third, Use CamView program to see the video

Figure 2-5 is the running window of the CamView program. If the computer and IP CAM is connected to the same network, the IP CAM ID will be displayed in the "Auto Search" list. You can double click the "Auto Search" to search all the connected IP CAMs any time. The only thing left right now for seeing the video is to double click the IP CAM ID item in the "Auto Search" list. For example, if the IP CAM ID is 001-001-029, you can then double click the 001001029 item in the "Auto Search" list to view the video. A window asking for password input will pop up. Please key-in the password in your ID/Password card into this field and click "ok". The video will then be displayed on the window.



Figure 2-6: The ID/Password card

Notice 1:

#### **Z-Wave FHD IP Camera**

- 1. You can modify this play-video password by entering into the web configuration pages. Please refer to section 3.6 for more information.
- 2. You can also add the IP CAM into the CameraList in the CamView software to have more convenient video display, please refer to the user manual of the CamView software for more functions.

#### Notice 2:

- 1. For the iPhone usage, please download "mcamview Z+" from App Store
- 2. For the iPad usage, please download "mcamviewHD" from App Store
- 3. For the Android mobile phone/pad usage, please download "mcamview Z+" from Android Market.

#### Seeing the video in a remote location

After the IP CAM is installed and you can see the video from the CamView software in the local network, it's very easy to see the video in a remote location. All you need to do is add a camera item in the "CameraList" folder of the CamView software, key in the IP CAM ID and Password(from the ID/Password card). And then double click this camera item. You will then see the Camera video immediately. No further NAT/router setting modifications are needed.



Figure 2-7: Running window of CamView program

#### **Z-Wave FHD IP Camera**



Figure 2-8: Pop-up play-video password window

#### 2.3. Wireless connection (if router/AP has WPS button)

The IP Cam(w) can be connected to the home/office network through the 802.11 n wireless connection. If the router or AP has WPS button, then there are only three simple steps that you need to do to have the wireless connection:

- 1. Unplug the Ethernet cable from the camera.
- 2. Click the WPS button on the router. And then click the WPS button on the camera within one minute.
- 3. The yellow/blue/red led on the camera will be chasing. When the chasing stops and blue led is on within one minute, the wireless connection is established.

#### 2.4. Wireless connection (if WPS not supported on router/AP)

The IP CAM can also be connected to the home/office network through the 802.11 n wireless connection. There are only three things that you need to do to have the wireless connection:

- 1. Set the WiFi security settings on the web configuration page.
- 2. Test if the WiFi settings are correct.
- 3. Unplug the Ethernet cable.

#### First, set the WiFi security settings on the web configuration page.

Make sure there is a WiFi router or AP on your home or office network. Write down the WiFi security parameters used in this WiFi AP/router, including the SSID, security mode, encryption protocols and the "key" values. The supported WiFi security mode of the IP CAM is WEP(64 bits and 128 bits) and WPA-PSK(TKIP and AES). In most of the home/office WiFi environment, this is quite enough.

The easiest way to set the WiFi settings on the IP CAM is through CamView software. Right-click the searched IP CAM in the "Auto Search" list and click the "Web Configure" to open the login window of the IP CAM. Fill in all the WiFi security parameters you have written down. The WiFi configuration is complete now. Please refer to section 3.4 for more detailed description if needed

#### Second, test if the WiFi settings are correct

You can now test if the above WiFi settings are correct. Click the "WiFi test" on the "WiFi Security" settings web page. The testing result will be displayed in less than 60 seconds. If the test is failed, please check the WiFi security parameters and test again.

#### Third, unplug the Ethernet cable

If the WiFi test is successful, you can then enable the WiFi connection by unplugging the Ethernet cable from the IP CAM. The IP CAM will detect the Ethernet cable unplugged condition and start the WiFi connection. After the WiFi is connected, the IP CAM will connect to the Internet immediately.

#### Notice :

- Please remember that the WiFi connection will use a different IP address, you will need to do the "Auto Search" function in the CamView again to find the IP CAM again after the WiFi is connected.
- 2. If you want to switch back to the wired Ethernet connection, just plug in the Ethernet cable into the IP CAM again. Do not need to disable the WiFi function on the web pages.



Figure 2-9: Unplug the Ethernet cable to enable the WiFi function

#### 2.5. Push notification

The IP CAM supports push notification when using the iPhone/iPad or Android devices. So that when there is alarm motion detection or sound detection, your mobile device will receive alarm notification. You can immediately playback the recorded video(if SD card inserted) or do a live view.

Please download the "mcamview Z+" app from App Store for iPhone. Please download the "mcamviewHD" app from App Store for iPad. Please download the "mcamview Z+" app from Android Market for Android devices To enable the push notification, go to the settings page of the specific camera, choose "alarm notification", key in the login account( default is "admin", no password ), and enable the alarm condition( motion detection or sound detection) you want. That's all.

The mobile device will receive push notification immediately when the alarm is triggered. If the SD card is inserted, the camera will start SD card recording when the alarm condition is detected. And the recording will include 5 seconds of pre-recording.

## 3. Web configurations

#### Camera Configuraion notice :

The major configuration of the Z-Wave camera includes the configuration of the camera and the Z-Wave functions configuration. For the Z-Wave functions configuration, please refer to the user manual of the app **mCamView Z+.** 

All the following sections in this user manual are only for the cameras configuration, not including the Z-Wave functions configuration.

You can login into the web configuration page by directly key-in the IP address of the IP CAM or right-click the searched IP CAM in the "Auto Search" list of the CamView software and click the "Web Configure" to open the login window of the IP CAM.



Figure 3-1: Open the web configuration page from CamView software

The default login account is "admin", leave the Password field empty.

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Figure 3-2: IP CAM Web configuration login page

#### 3.1. Information

The first page of the web configuration of the IP CAM is the information page. You can see the model name/firmware version, IP CAM ID, registration status, network type and current video settings( bandwidth, resolution) in this page.

The IP CAM can be viewed remotely by the CamView software only when the IP CAM is registered. If this IP CAM is not registered, please check the Ethernet wiring of your network environment. The "Network type" field displays the network connection(wired or wireless) and method(DHCP, PPPoE or static ip) the IP CAM is running. The "Video users" field displays the number of connected video viewing users.

IP Camero		The nordership has been been parenteen. The norder for some first model been as a second sec	
		IP CAM Information	
Information	Model	wireless / v030402	
	IP CAM ID	002-115-162	
Network	Registration status	Registered(3+uPnP)	
	Network type	Wired(Fixed IP) - (ip=192.168.61.123)	
Video	Video user	0	
	Video resolution	1280 x 800	
Schedule	Video bandwidth	1M bps	
	Email/ftp Alarm	off	
Admin	NAS Record	Not Recording	
	SD-Card Record	Recording Now	
anguage: English 💌	Mac Address(Hex)	00:1B:C7:01:72:A1	

Figure 3-3: IP CAM Information page

#### 3.2. Network

The Network page allows you to modify the network settings of the wired Ethernet. The default settings use DHCP to obtain an IP address automatically. In most of the home and office network environment, there is a DHCP server running. In this situation, by using this default settings, the IP CAM can work immediately in most of the time.

If the Ethernet cable is unplugged, the IP CAM will lose connection. But as soon as the Ethernet cable is plugged in again, the IP CAM will obtain a new IP address immediately.

IP Camera	Secing th	e video from anywhere
	No	etwork Settings(For wired ethernet)
Information	• Obtain an IP address automatically	ý -
Network	C Use the following IP address	
P Wired Network	IP address	192 . 168 . 61 . 123
WiFi Security	Subnet mask	255 . 255 . 255 . 0
Advanced	Default gateway	192 . 168 . 61 . 1
Video	<ul> <li>Obtain DNS server address autom</li> </ul>	atically
	Use the following DNS server add	lress
Schedule	Preferred DNS server	168 . 95 . 1 . 1
Admin	Alternate DNS server	168 . 95 . 192 . 1
language: English		Save & Apply

Figure 3-4: Network settings page for DHCP function

If the network environment does not support DHCP function, you will need to set the network settings of the IP CAM manually. Please fill all the fields including "IP address", "Subnet mask", "Default gateway" and "DNS server" to let the network work. All these settings must be correct for your network environment, otherwise the IP CAM can not work.

The default setting is "Obtain an IP address automatically".

		Brows & Dev constitutions that A final its listing sustained, all when the world A dimension in programming briefly and there due a strike and configurations.	
Information		Network Settings(For wired ethernet)	
mornation	C Obtain an IP address auto	omatically	
Network	• Use the following IP add	iress	
P Wired Network	IP address	192 . 168 . 61 . 123	
<ul> <li>WiFi Security</li> </ul>	Subnet mask	255 . 255 . 255 . 0	
Advanced	Default gateway	192 . 168 . 61 . 1	
Video	Obtain DNS server addre	ess automatically	
	• Use the following DNS s	server address	
Schedule	Preferred DNS server	168 . 95 . 1 . 1	
Admin	Alternate DNS server	168 . 95 . 192 . 1	
English		Save & Apply	

Figure 3-5: Network settings page for fixed IP address

#### 3.3. WiFi security

You can use the wireless to connect the IP CAM to the network. If your network environment has a 802.11 n router or AP running, you can check the "Enable WiFi function" button to use the wireless.

		WiFi Security Settings
Information	C Enable WiFi function	• Disable WiFi function
Network	SSID	wifi-test
Wired Network	Security mode	
WiFi Security	WEP Encryption	64 bits(10 hex digits)
Advanced	WEP Key	234567890
🛂 Video	WPA Encryption	TKIP
Schedule	WPA-PSK Key	1234567890
Admin	Save & Apply	IP address WiFi test WiFi Scan
language: English 💌		

Figure 3-6: WiFi security disabled page

In order to use the wireless network, you need to fill the following fields:

- 1. SSID this is the ID of the wireless router or AP of your wireless network environment, must be set correctly.
- Security mode this is the security mode used in the wireless router or AP. Need to choose one of the three modes – None, WEP and WPA-PSK.
  - WEP : Wireless Encryption Protocol.
  - WPA : WiFi Protected Access.
  - PSK : Pre-Shared Key.
  - TKIP : Temporal Key Integrity Protocol.
  - AES : Advanced Encryption Standard.
- WEP mode when the WEP mode is chosen, you need also choose between 64-bit(5 char), 64-bit(10 hex), 128-bit(13 char) and 128-bit(26 hex) encryption mode, and then fill the WEP key correctly.
- WPA-PSK mode when the WPA-PSK mode is chosen, you need also choose between TKIP and AES encryption mode, and then fill the WPA-PSK key correctly. WPA2-PSK is also supported. But WPA Enterprise or WPA2 Enterprise is not supported.

All the fields in this page must be filled correctly with the same settings the wireless router or AP using.

		Process for constructions that Early to index sources, and to the work of a database sequences, Decremental or and an advances of a source of a process and a construction of the source of a source of a source of the source of the source of the source of the source of the source of the source of the source of
Information	<ul> <li>Enable WiFi function</li> </ul>	C Disable WiFi function
Network	SSID	wifi-test
Wired Network	Security mode	○ None ● WEP ○ WPA(2)-PSK(WPA personal)
WiFi Security	WEP Encryption	64 bits(10 hex digits)
Advanced	WEP Key	1234567890
Video	WPA Encryption	ТКІР
Schedule	WPA-PSK Key	1234567890
Admin	Save & Apply	IP address WiFi test WiFi Scan
English V		

Figure 3-7: WiFi security enabled page

You can click the "WiFi test" button to check if the IP CAM can connect to the wireless network for these settings. You will need to unplug the Ethernet cable to enable the wireless connection after the "WiFi test" is successful.

You can click the "WiFi scan" button to scan for all the available access points nearby.

If you want to define fixed IP address when using WiFi connection, please press the "IP address" button and key in your preferred IP address.

After the setting and "Save&Apply", do not need to restart the IP CAM to let the WiFi work, only need to unplug the Ethernet cable.

IP Camera	Secing the video from anywhere
<ul> <li>Information</li> <li>Network</li> </ul>	WiFi testing status Status under testing
Wired Network WiFi Security Advanced	If testing failed, please check the settings.
Video	
<ul> <li>Schedule</li> <li>Admin</li> </ul>	
language: English 💽	

The default setting is "Disable WiFi Function".

Figure 3-8: WiFi testing page

#### 3.4. Advanced Network

In some special situation, your network environment only provides PPPoE connection(ADSL service), there is no NAT/router available. You will then need to set the PPPoE settings in the "Advanced Network" page. Only the PPPoE username and password are needed to let PPPoE work. After the "Save&Apply" button is pressed, the PPPoE function will work immediately. You can check the "Registration status" in the "Information" page to see if the IP CAM is registered using the PPPoE connection.

Please be noticed that the DHCP or static IP settings in the "Network" page can work together with the PPPoE connection. Only that the PPPoE has higher priority, so, if the PPPoE is working, the IP CAM will use PPPoE to connect to the Internet.

IP Camera		beeing the video from anywhere
		Advanced Network Settings
Information	O Disable PPPoE	
Network	• Use PPPoE to get	an IP address
Wired Network	Username	pppoe_username
<ul> <li>WiFi Security</li> </ul>	Password	•••••
Advanced	Notice : need to unplug	g the ethernet cable and reboot for PPPoE over WiFi !
Video		Save & Apply
Schedule		
Admin		
anguage: English 💌		

The default setting is "Disable PPPoE".

Figure 3-9: Advanced network settings page

#### 3.5. Video Settings

The IP CAM is designed to provide high quality video for viewing from CamView software. In this page, you cam modify some settings related to the video viewing:

- Password(play video) this is the password needed for viewing the video from the CamView software. Together with the IP CAM ID, you can view the video of this IP CAM anywhere in the world through the Internet.
- Internet speed this is the Internet bandwidth of your network environment. Higher value will generate higher video quality. But if your internet connection can not provide more bandwidth than the specified value, the video quality could degrade. So, please key in a value that is lower than your internet bandwidth.
- Select resolution & frame rate automatically you can let the system select the suitable video resolution and frame rate automatically for you. The selection is based on the "Internet speed" value. This is the recommended default setting.
- 4. Resolution there are three choices : 640x360, 1280x720 and 1920x1080. If you decided to choose the value manually, you can choose one of the four values. But, please be noticed that if the Internet speed is slow(low value), high resolution(1920x1080) or frame rate could cause very bad video quality.
- 5. Frame rate the video frame display rate. Higher value means faster movement and continuity in the video display.
- 6. Favor/Preference choose between "Video motion", "Image quality", "better quality" and "best quality". When the real bandwidth is not enough for the selected "Internet speed", the system will need to degrade the video motion or image quality. This selection will decide if the user want to maintain the "video motion" or "image quality" when the internet speed is not good enough.
- 7. Brightness the brightness of the video, lower value means darker display.
- 8. Sharpness the sharpness of the video, higher value means sharper video.
- 9. Low light sensitivity The low light sensitivity could be normal, high or very high. When the low light sensitivity is high, the system could see better video clearance under low light situation, but the moving object will not be very clear under this low light environment. Under very dark environment, set to "very high" will get better video clearance. The default value of this setting is "high".
- 10. Video color choose between "colored" and "black&white".
- 11. Video flip can do "normal" or "flip" video display, this is needed if the ip camera is hung on the ceiling or wall.
- 12. Outdoor/Indoor video for better video display quality, modify this setting when taking indoor or outdoor video. The default setting is "Outdoor video", in most cases, this is also ok for indoor usage. Under some special cases, there could be some strip lines on the video display when the IP camera is taking indoor video. In

this situation, change the setting to "Indoor video" will solve the problem. Please also be noticed that in "Indoor video" setting, the video display of outdoor view is very vague. For indoor usage, if there is strong sun light into the room, please select the "Indoor+sun light" choice.

- Enable/disable audio microphone you can enable or disable the audio microphone on the IP CAM. If disable, there will be no voice on the CamView video viewing.
- 14. Enable/disable time display on video if enabled, the date/time of the system will be displayed on the left-upper corner of the video.

When this modification is "Save&Apply"ed, it works immediately, but all the connected video viewing users will be disconnected.

	IP CAM ID	002115162	
Information	Password(play video)	1234	
Network	Internet speed	1Mbps 💌	
Video	O Adjust resolution & fran	ne rate automatically	
Display	<ul> <li>Use the following values</li> <li>Resolution</li> </ul>	1280x800	
Video Settings	Frame rate		
Night Mode	Favor/Preference	Image Quality 💌	
Schedule	Brightness	5(medium)	
	Sharpness	3	
Admin	Low light sensitivity	high 💌	
nguage: English 💌	Video color	colored	
	Video Flip	Normal 💌	
	4		

Figure 3-10: Video settings page

#### 3.6. Mobile Video settings

The IP CAM is able to be viewed from a 3G mobile phone, please download "mcamview Z+" software from App Store for iPhone/iPad and "mcamview Z+" from Android Market for Android Mobiles and pads..

The video frame rate, resolution and bandwidth for 3G mobile access could be set independently from the video settings for CamView(PC) access. The maximum allowed resolution is 1280x720 and maximum allowed bandwidth is 2M bps.

in coamera		Biol consingui tai pundi biol biolitati di Biolitati di Biolitati di Biolitati di B	
Information		Mobile Video Settings	
information	mobile bandwidth	192Kbps -	
Network	C Select resolution & fra	me rate automatically	
🕨 Video	• Use the following value	es	
Display	Resolution	1024x768	
Video Settings	Frame rate	5 fps 💌	
Mobile Video	• Enable audio C D	Disable audio	
Night Mode		Save & Anniv	
Schedule		oure arophy	
Admin			
anguage: English			

Figure 3-11: Mobile video settings page

#### 3.7. Night mode control

The IP Cam is able to work both in day time and night time. There is an IR LED that can let the IP camera see the objects in the night time. This night mode control page is to control when the time the IR LED will be on. There are three ways to control the night mode( IR LED ) :

- 1. Automatic day and night mode switch : the IP cam will automatically turn on the IR LED when the night time is arrived or the environment is becoming dark. There is a light sensor on the IP cam that is doing this light detection.
- 2. Scheduled time of night mode : the IP Cam can also be scheduled to turn on the IR LED in a time range of each day.
- 3. Manual night mode control : the IP Cam can be manually forced to night mode( IR LED on ) or day mode( IR LED off ).

In order to get better video color display during day time and night time, an IR cut filter is used to switch between day and night mode separately. This make sure the video color quality is excellent compared to other IP camera.

IP Camera	Seeing	the video from anywhere New York and the second sec	C
Information		Night Mode Control	
	• Automatic day and night mod	le switch	
Network	C Scheduled time of night mode	e	
Video	During time	22 - 0 - ~ 6 - 0 -	
Display	<ul> <li>Manual night mode control</li> </ul>		
Video Settings	Mode	Day 💌	
Mobile video	Current Status	Day	
Night Mode		Save & Apply	
Schedule			
Admin			
language: English 💌			

Figure 3-12: Night mode control page.

#### 3.8. Email alarm

The IP Camera provides the Email function, please use the mcamview z+ to set the scene to trigger the email alarm, the IP Camera will then send out an email with a jpeg picture attached in the email. The related settings are explained below:

1. Motion sensitivity - there are 10 possible choices in this field.

"High" means high sensitivity, i.e., the motion detection is triggered by a very small movement in the video image. If "High" is selected and the size of the moving object is larger than about 1% of the whole video area, it is detected. Please be noticed that the real size of the object could be large or small, anyway, the detection is only based on the relative size of the object. Probably a small pencil moving near the IP Camera could be detected, but a moving car far away from the IP Camera could not be detected.

"Low" means low sensitivity, i.e., the motion detection is triggered by a very large movement. If the size of the moving object is larger than about 10% of the whole video area, it is detected. "Median" means 3% to trigger the detection.

- 2. Trigger Interval this is to control the time interval of consecutive triggering of sending the email alarm. For example, if this value is set to 10 seconds, it means that the system will wait at least 10 seconds for sending next email alarm.
- Email recipient#1~#3 this is the email address to receive the detection notice message. An email message with the jpeg picture file named by the date/time of the triggered moment will reach this address.

When this modification is "Save&Apply"ed, it works immediately, but all the connected video viewing users will be disconnected.

Seeing the video from anywhere **IP** Camera Email/FTP Alarm Settings Information Motion sensitivity 1(high) ~ Network Trigger Interval 1 seconds(1~43200) Video xxx@yy.com Email recipient#1 × Sensor&Record Email recipient#2 Email recipient#3 Email/ftp Alarm Speaker Alarm Save & Apply Advanced NAS Settings Cloud Storage SD-Card Admin language: English 🔽

The default setting is "Disable".

#### **Z-Wave FHD IP Camera**

#### Figure 3-13: Email Alarm page

For the email message to work, a SMTP server is required. Click the "advanced" button will display the SMTP server settings page. A default SMTP server is provided, so that the user does not need to use a specific SMTP server. But, any way, the user could also specify his own SMTP server. (SSL security is not supported)

- SMTP server this is the SMTP server that will help to transfer the email message. This server is irrelevant to the "Email recipient" address.
- 2. SMTP username/password this is the account to use the SMTP server to transfer the email message. The SMTP server and username/password account are only for transfer the email message to the "Email recipient", the "Email recipient" could be on another email server or any reachable email address. The username and password fields could be left empty if no authentication is needed for the SMTP server.
- SMTP server test after the settings are filled, you could press "SMTP server test" to check if all the settings are correct. If the default SMTP server is choosed, it will test the default SMTP server.

IP Camera	Seeing the video from anywhere
	SMTP Server Settings
Information	• Use the default SMTP server
Network	O Use the user defined SMTP server
🛂 Video	SMTP server port 25
Sensor&Record	SMTP Username (name@server)
Email/ftp Alarm	SMTP Password
Speaker Alarm	Save & Apply SMTP server test
NAS Settings	
Cloud Storage	
SD-Card	
Admin	
language: English 🔽	

Figure 3-14: SMTP server settings page

#### 3.9. Speaker Alarm settings

The IP Camera provides speaker alarm function, please use the mcamview z+ to set the scene to trigger the speaker alarm. The duration of the alarm could also be set. The related settings are explained below:

- 1. Alarm loop times this is the number of the loop times of the speaker alarm.
- Alarm audio you can use the default audio as the alarm audio or use your recorded audio as the alarm audio. Just click the "Start Audio Record" to start recording your own alarm audio. The maximum allowed record audio is 30 seconds.

IP Camera	Seeing	the video from anywher	
		Speaker Alarm Settings	
Information	Alarm loop times	1	
Network	• Use Default Alarm Audio	O Use Recorded Alarm Audio	
Video	Notice : the maximum recorded	audio length is 30 seconds.	
Sensor&Record	Save & Apply	Start Audio Record	Alarm Test
Email/ftp Alarm			
Speaker Alarm			
NAS Settings			
Cloud Storage			
SD-Card			
Admin			
language: English 🔽			

Figure 3-15: Speaker Alarm Settings page

#### 3.10. NAS settings

The IP Camera provides the recording of the video files into a standard NAS (Network Access Storage) device. The IP camera connects to the NAS device using the standard LMX\_NS/CIFS/SSN protocols that are the same as the Microsoft Windows network neighborhood protocols. This makes the IP camera easily record the video files to all the standard NAS devices in the market. Since there are a lot of different choices, including prices and scales, users can decide by themselves which is best for their needs. By using this function, the standard NAS device is becoming a NVR (Network Video Recorder) device.

**Notice** : the IP camera can only do NAS recording or Cloud recording at the same time. NAS recording and cloud recording can not be enabled at the same time.

- If the "Always Recording" is selected, the system will start to record to the NAS storage device immediately and keep recording always. If the "Scene Recording" is selected, the system will do the NAS recording according to the "scene" settings in mcamview z+. "Disable Recording" will disable this NAS recording.
- 2. When doing the NAS recording, the system will check the free disk space of the NAS device. If the free disk space is less than the specified number, the system will do "Circular recording" (overwrite the oldest recorded files of this IP camera in the NAS device ) or "Stop recording" as selected. If the "keep recorded video for xx days" is selected, the system will do circular recording and over write the recorded video files older than xx days ago.
- 3. The IP camera can connect to the NAS device by using the "NAS IP address". If the NAS device uses a fixed IP address( either in the local area network or in the public internet), the IP camera can connect to it by the "NAS IP address".
- 4. The "Shared folder name" is the folder in the NAS device that will record the video files of the IP camera.
- 5. The "NAS access account" and "NAS access password" are the username and password to login into the specified "Shared folder name" of the NAS device.
- 6. NAS Info display the NAS storage capacity and available disk space.
- Configure NAS(web) click this to connect to the web configuration page of the NAS device. Need to key in the login username/password of the NAS device.

In the Microsoft Windows environment, you can access to the NAS device by keying the URL address <u>\\"NAS</u> name"\"shared folder name" or <u>\\"NAS</u> IP address"\"shared folder name" in the windows Internet Explorer, and then key in the "NAS access account" and "NAS access password" to the prompted login window. The video files are recorded under the subfolder IPCamRecordFiles/Recording/ID-ID,

where ID is the ID of this IP camera. All the recorded files are with the name of hhmmss.crf format, where hh is the hour, mm is the minute, ss is the second of the starting time of the recording video. The files are segmented every five minutes. Users can use the free bundled CamPlay software to play back the video files.

		NAS St	torage Settings	
Information	O Always Recording • Scene :	Recording	O Disable Recording	
Network	• Keep recorded video for 7	days ( Circular	recording)	
Video	○ If free disk less than 0 GB		Circular recording	
Sensor&Record	Use NAS IP address	192	Stop recording	
Email/ftp Alarm	Shared folder name	nublic		
Speaker Alarm	Shared folder hand	Ipublic		
NAS Settings	NAS access account	guest		
Cloud Storage	NAS access password			
SD-Card		Sa	ve & Apply	
Admin				

Figure 3-16: NAS Storage Settings page

#### 3.11. Cloud Storage Settings

The IP camera provides the recording of the video files into the Dropbox as the cloud storage. You can use your Dropbox account to do the recording and remotely playback the recorded video files on your mobile devices or computers.

- If the "Always Recording" is selected, the system will start to record to the cloud storage device immediately and keep recording always. If the "Schedule Recording" is selected, the system will do the cloud recording according to the "scheduling" in section 3.14. "Disable Recording" will disable this cloud recording.
- 2. When doing the cloud recording, the system will check the free disk space of the cloud device. If the free disk space is less than the specified number, the system will do "Circular recording" (overwrite the oldest recorded files in the cloud device) or "Stop recording" as selected. If the "keep recorded video for xx days" is selected, the system will do circular recording and over write the recorded video files older than xx days ago.

**Notice** : the IP camera can only do NAS recording or Cloud recording at the same time. NAS recording and cloud recording can not be enabled at the same time.

	Seeing the video from anywhere
IP Camera	Solidies for a first sector and the sector s
	Cloud Storage Settings
Information	Dropbox : Not logged in.
Network	(Notice : to login to dropbox, the computer need to connect to Internet.)
Video	Login
E Concord Booord	O Always Recording O Disable Recording
Selisora Record	• Keep recorded video for 7 days ( Circular recording )
Email Alarm	Circular recording
Speaker Alarm	O If free disk less than 200 MB (Minimum 200MB) O Stop recording
NAS Settings	Save & Annly
Cloud Storage	
SD-Card	
Admin	
language: English	

Figure 3-17: Cloud Storage Settings page

#### Z-Wave FHD IP Camera

IP Comero	The walks to law have means, be usuant to public heads to usuant to public heads to a to conclusion that labeled latents,
	Cloud Storage Settings 🔗 🛤
Information	Dropbox : the service
Network	Available Space : 2047.65 MB.
Video	Logout
Schedule	O Always Recording O Schedule Recording O Disable Recording
Email/ftp Alarm	Keep recorded video for 7 days ( Circular recording )
Speaker Alarm	O If free dick less then 200 MP (Minimum 200) (P)  © Circular recording
NAS Settings	• If hee disk less than 200 with (withinfulli 200 kith) • • • • • • • • • • • • • • • • • • •
Cloud Storage	Save & Apply
SD-Card	
Scheduling	
Admin	
language: English	

Figure 3-18: Cloud Storage logged in page

#### 3.12. SD-Card settings

The IP camera provides the recording of the video files into a standard Micro SD-Card. Since this recording is directly to the SD-Card, there is no network packets loss problem when recording to remote device through internet.

**Notice** : The resolution and frame rate of the recorded video is the same as that set for the video settings.

- If the "Always Recording" is selected, the system will start to record to the SD-Card immediately and keep recording always. If the "Schedule Recording" is selected, the system will do the SD-Card recording according to the "scheduling" in section 3.12. "Disable Recording" will disable this SD-Card recording.
- When doing the SD-Card recording, the system will check the free disk space of the SD-Card. If the disk space is full (no free disk space), the system will do "Circular recording" (overwrite the oldest recorded files in the SD-Card ) or "Stop recording" as selected.
- 3. SD-Card status the SD-Card inserted or removed status is displayed here.
- SD-Card files as shown in fig.3-14, all the recorded video files with information including file name and recorded time are listed in this page under the directory of each date. The recorded file could be separately downloaded or deleted on this page.
- 5. Format SD Card this is to format the SD card, all data on the SD card will be erased.

IP Camera	Seeing the	video from anywhere	
		SD-Card Record Settings	
Information	O Always Recording • Standby		
Network	When disk space full	<ul><li>Circular recording</li><li>Stop recording</li></ul>	
Video	SD-Card Status	SD-Card Inserted	
Sensor&Record	SD-Card Record	Recording Now	
Email Alarm	Save & Apply	SD-Card Files	Format SD-Card
Speaker Alarm			
NAS Settings			
Cloud Storage			
D-Card			
D Admin			
language: English			

Figure 3-19: SD-Card Settings page

#### **Z-Wave FHD IP Camera**

IP Camera	Seeing the d	video from anyo	vhere	
		SD-Card Information		
Information	Capacity/Used/Available	30431 MB / 3	30339 MB / 92 M	fB (1 %)
Network	🖳 SD-Card Record Files			
Video	⊡- <u>□</u> 20160704 030910.crf	Download	Delete	03:09:10
Sensor&Record	031411.crf 031913.crf	Download Download	Delete Delete	03:14:11 03:19:13
Email Alarm	032415.crf 032916.crf	Download Download	Delete Delete	03:24:15 03:29:16
Speaker Alarm	033417.crf 033919.crf	Download Download	Delete Delete	03:34:17 03:39:19
NAS Settings	034420.crf	Download	Delete	03:44:20
Cloud Storage	034922.crf 035423.crf	Download Download	Delete	03:49:22 03:54:23
SD-Card	035925.crf	Download	Delete	03:59:25
Admin	040426.crf 040927.crf	Download Download	Delete Delete	04:04:26 04:09:27
anguage: English 🔽	041429.crf	Download	Delete	04:14:29

Figure 3-20: SD-Card information page

#### 3.13. Led Display Control

The IP CAM provides the Led Display Control function, you can enable or disable the led display/indication on the front panel of the IP cam device. The related settings are explained below:

- 1. Normal led display select this to enable the status led and ethernet led display.
- 2. Turn off led display always select this to disable the status led and ethernet led display.
- 3. Turn off led display after network connected select this then the led will display when the Internet connection has some problem, the led display will be off when the Internet connection is successful.

IP Camera	Seeing the video from anywhere New York and the video from anywhere
Information	LED Control
Video	<ul> <li>C Turn off led display always</li> <li>C Turn off led display after network connected</li> </ul>
Schedule Admin	Save & Apply
Admin login	
Date/Time	
reboot	
Anguager English 💽	

Figure 3-22: Led Control settings page

#### 3.14. Date/Time

The IP CAM can synchronize the date/time with the universally available time server( for example stdtime.gov.tw) through NTP protocol. The date/time will then be corrected with the time server anytime when the Internet is connected.

Users can choose the different TimeZone of their areas to display the correct time. For some TimeZone areas, the "Daylight Saving Time" could be enabled or disabled. When the "Daylight Saving Time" is enabled, the start and stop time of the Daylight Saving Time could be edited.

The camera has an internal real time clock that can maintain the date/time even when the camera is not connected to internet.

IP Camera	Sec	eing the video from anywhere Market and the second s
		NTP Date/Time Settings
Information	NTP Server	time.windows.com
Network	Time Zone	(GMT+01:00) France, Germany, Italy
Video		Enable C Disable
Schedule	Daylight Saving Time	Start time : Last Sunday in March End time : Last Sunday in October
Admin	Current Time	2013/01/01 16:49:09
Admin login	System Up Time	0 days 0 hours 4 mins 45 secs
LED Control		Save & Apply
Date/Time		
Upgrade		
reboot		
inguage: English 💌		

Figure 3-23: System date/time settings page

#### 3.15. Admin

In this page, you can modify the web login account. With this account, you can login to the IP CAM and do any modifications. The default account is "admin" without password. If the login account is forgotten, you can reset the IP CAM to the factory default settings by following the steps in section 3.19 and login with the "admin" account.

Please be noticed that this account is different from the video play password in the "Video settings" page.

IP Camera	See	cing the video from anywhere
		Web Access & Password Settings
Information	Web access port	80
Network	Username	admin
Video	Password	
Schedule	Password confirm	
Admin		Save & Apply
Admin login		
LED Control		
Date/Time		
Upgrade		
reboot		
mguage: English 💌		

Figure 3-24: Admin settings page

#### 3.16. Upgrade

If there is some new firmware available from the supplier of this IP CAM, you can upgrade the firmware on this page. Please ask for the correct information about FTP server, username/password account and firmware filename from your supplier, and then do this upgrade. A status message about the percentage done in the upgrade procedure is displayed. Please be noticed that during the upgrade procedure, do not power off the IP CAM. After the upgrade procedure is finished, the system will restart automatically.

You can upgrade from the ftp server or from the local file in your computer. During this upgrade procedure, do not try to modify other settings or view the video.

IP Camera		NEE DEFECTS CARACTERISTICS
Information		Firmware upgrade
Network	<ul> <li>Upgrade from FTP server</li> </ul>	C Upgrade from local file
Network	FTP Server	10.0.0.62
Video	Username	fwdev
Schedule	Password	•••••
Admin	Firmware filename	IC737w-gen-030402-n.f
Admin login	Firmware location	瀏覽
LED Control		Liporade
Date/Time		opgrade
L Upgrade		
reboot		
ngnage: English 🔻		

Figure 3-25: Firmware upgrade settings page

IP Camera	Seeing the video from anywhere
Information	Firmware upgrade status
Network	
Video	Status downloading : 90 %
Schedule	<b>Do not power off the device</b> The device will restart after upgrade automatically.
Admin	
Admin login	
LED Control	
Date/Time	
Dupgrade	
reboot	
language: English	

Figure 3-26: Firmware upgrade status page

#### 3.17. Reboot

You can restart the IP CAM manually on this page. All the connected video viewing users will be disconnected.

IP Camera	Seeing the video from anywhere New York and the video from anywhere
	System Reboot
	This will restart the device !
Network	
🕨 Video	reboot
Schedule	
Admin	
Admin login	
LED Control	
Date/Time	
Upgrade	
▶ reboot	
language: English	

Figure 3-27: System reboot settings page

IP Camera	Seeing the video from anywhere
<ul> <li>Information</li> <li>Network</li> <li>Video</li> </ul>	Rebooting Please wait
<ul> <li>Schedule</li> <li>Admin</li> <li>Admin login</li> <li>LED Control</li> </ul>	
Date/Time     Upgrade     reboot Ianguage: English	

Figure 3-28: System reboot under-going page

#### 3.18. Set to factory default

For some reason, for example you forgot the web login password, you may want to set the IP CAM to the factory default settings. The only thing you need to do is using a stick to press the "reset" button on the back of the IP CAM body for more than 4 **seconds** and release it, do this when the IP CAM is powered on. The IP CAM will reset to the factory default settings and restart automatically.

The web login account will be "admin" (no password), the play-video password will be "ipcam" after reset to factory default.



Figure 3-29: Stick on the reset button to set to the factory default

## 4. Features and specifications

#### 4.1. Features

- Camera with Z-Wave controller/gateway functions integrated.
- Support Zwave devices control, room control and scene control.
- > Control up to 20 Z-Wave devices.
- > Control up to 10 rooms, each room allows max of 20 devices.
- Control up to 20 scenes, each scene allows 6 events and 6 actions.
- > Allows alarm notification for each Z-Wave devices and each scene.
- Plug & play by ID/password, no IP address or DNS settings.
- H.264 video compression
- > Two mega-pixel(Full HD) for up to 1920x1080 resolution at 30 fps.
- > Day and night video with high power IR led.
- > Two way audio, internal speaker.
- > SD card video recording with 5 seconds of pre-recording..
- > 2.4G Hz WiFi with WEP and WPA/WPA2 security support.
- > WPS (WiFi Protected Setup) support.
- > Triple video streaming on PC, mobile and SD card recording.
- > Night mode control support automatic, manual and scheduled modes.
- Connect up to 8 users simultaneously
- Bundle with free video management software mCamView Z+
- > Push notification on iPhone/iPad and Android for motion and sound detection.
- > Email alarm message for motion and sound detection.
- Event scheduling.
- Video recording on NAS device.
- Cloud storage on Dropbox
- Internal real time clock
- > Watchdog function to prevent system failure.

## 4.2. Specifications

Models	Two mega-pixel with FHD
Power	DC 5V, 1.5A
Processors Network interface	RISC CPU, hardware video processing and compression. Ethernet 10BaseT/100BaseTX, Auto-MDIX, RJ-45
Wireless interface	2.4 GHz WiFi Range : 100 meters line of sight
Full HD	Resolution 1920x1080
Z-Wave module	Sigma Design 500 series module
	Tx RF Power : $-26 \sim 2 \text{ dBm}$ .
	Range: 100 meters open site
	Radio frequency : 868.4 MHz for Europe/China,
	908.4 MHz for United States, 921.42 MHz for
	Australian/New Zealand, 922 MHz for Japan/Taiwan.
Image sensor	RGB 2 Mega 1/2.7 inch CMOS
	Automatic exposure control, automatic white balance,
	automatic gain control, automatic brightness control.
Light sensitivity	0.2 Lux ( IR LED off )
	0 Lux (with 10 meters IR LED on)
	Automatically turn on the IR LED on low light environment.
Lens	M12, 2.8 mm, F1.8, viewing angle:140°, fixed iris.
	focus range: 50 cm to infinity
Buttons	One reset button, to factory default settings
	One WPS button for automatic WiFi setup
Indicators	One LED for Internet connection status indication
	One LED for Ethernet connection indication
	One LED for SD card recording indication
Video compression	H.264, high profile
Video streaming	Separate frame rate/resolution/bandwidth settings for PC
	and mobile.
Video settings	Resolution: (FHD)1920x1080, (HD)1280x720,
	VGA(640x360)
	Bandwidth : 64k, 128k, 256k, 512k, 768k, 1M, 1.2M, 1.5M, 2M, 3M bps

	Frame rate : 1~5, 10, 15, 20, 25, 30 fps
Audio	Built-in microphone for audio monitoring
	Built-in 0.5W speaker for alarm and half-duplex two-way
	audio.
	Speaker jack for external speaker
	Audio compression: G.711
Security	Web management username/password protection
	Video display ID/password protection
	WiFi WEP and WPA/WPA2 security mode
Installation,	Plug & play by ID/password.
management and	Video management software-CamView for video access
maintenance	and multi-camera management
	Firmware upgrades via FTP
Web browsing	Built-in web server for standard web browser access
	Video display on IE browser
	Video snapshot on any browser
Supported protocols	IPv4, HTTP, TCP, ICMP, RTSP, RTP, UDP, RTCP,
	SMTP, SNTP, FTP, DHCP, ARP, DNS, PPPoE, etc.
Accessories (included)	Power adaptor, RJ45 Ethernet cable, quick installation
	guide, CD with installation software and User's Manual,
	ID/Password card.
Video management	Surveillance software for viewing and archiving up to 36
software	cameras
Users	Up to 8 simultaneous unicast users
	(depends on video settings)
Alarm and event	Events triggered by motion and sound detection
management	Email alarm message
	Push notification on iPhone/iPad and Android devices.
Dimensions (HxWxD)	116 x 57 x 31 mm,
and weight	129 g, camera body only
Approvals	EMC - CE, FCC Part 15 Subpart B Class B
	Wireless RF - CE, FCC Part 15 Subpart C
	Power supply: CE, FCC, UL, EN 60950
Operating conditions	0-50 °C
	Humidity 20 – 80% RH (non-condensing)

## 5. Package contents



Figure 5-1: The IP camera body



Figure 5-2: Power extension cable







Figure 5-5: Quick installation guide





Figure 5-4: Power Adaptor

Figure 5-6: Ethernet cable

Figure 5-7: ID/Password Card

## Appendix A. Remote Viewing through NAT/router

## **Devices**

Almost all the NAT/router devices in the market can work with the IP CAM and CamView software when viewing in a remote location. You do not need to do any modification on the default settings of the NAT/routers. In some office environment, if some strict firewall function is enabled, it's possible that you can not view the IP CAM video through the firewall router. In this situation, please contact your MIS person to solve the problem.

## **Appendix B. Performance Information**

#### 1. Video Performance Information

The video quality is dependent on the video parameter settings and the network quality. If you want to have a better video quality, you will usually set higher resolution and higher frame rate. This is fine when you are viewing the video locally in the same network. But when you want to see the video remotely through the Internet, you need to know the Internet speed (bandwidth) connected to your home network. If the "Internet speed" setting of your IP camera is very large, but your real Internet speed (bandwidth) is relatively low, the video quality could be very bad. In some worst case, the video display could be disconnected. In order to have the best video quality, you better have broadband service from your ISP and set the "Internet speed" of the IP camera a little lower than the real Internet speed provided by your ISP.

Also need to notice that when multiple users are displaying the videos from the same IP camera at the same time, the video bandwidth times number of users will be needed for the Internet speed.

#### 2. WiFi Performance Information

The WiFi performance is dependent on the distance between the IP camera and the AP (Access Point) / router and dependent on the number of devices connected to the AP/router. Also need to consider that if there are any barriers like wall or floor between the IP camera and the AP/router. IF there are some open space between the IP camera and the AP/router, you also need to know that the performance will be interfered in rainy day. The antenna gain and it's direction in the AP/router will also affect the WiFi performance. In general case, when the IP camera is set to the default video setting (1M bps) and there are no other interferences between the IP camera and the AP/router, the working straight distance is about 100 meters between IP camera and the AP/router.

#### 3. Motion detection Performance Information

The motion detection is based on the video change of the camera, any video change including moving objects(car, human, pet, door, leaves) and even light change (turn on/off light or light change in the morning/evening) could trigger the detection. The sensitivity of the motion detection is based on the size of the moving objects, more sensitive means the detection of smaller objects.

## Appendix C. Trouble shooting

#### 1. What's going on when the red led light on the IP camera is flashing?

- A: When the IP Cam is connected to the Internet and working correctly, the red led light will be on constantly. If the red led light is flashing, it's probably because there is some network connecting problem. Please check the network connection again and follow the instructions on the user manual to set it up again.
- 2. When the IP Cam is connected to the network through wireless connection, the video quality is not good, how could I fix this problem?
- A: When the IP Cam is connected using wireless network and the video quality is not good, it's probably because the distance of the IP Cam is too far away from the wireless AP(Access Point) or WiFi router, or there are too many devices connected to the AP, or maybe because the WiFi antenna is not in the best position. Please try to figure out which one is the cause of the problem and you can then fix this problem.

#### 3. Could I adjust the effective focus of the IP Cam?

A: The effective focus of the IP Cam is from 30cm to infinity, so, in almost all circumstances you can see the video clearly. There is no need to adjust the effective focus.

#### 4. What's the viewing angle of the IP Cam?

A: The viewing angle of the IP Cam is about 70 degrees.

#### 5. What's the longest distance using the IP Cam to see the video?

- A: When using the IP Cam to see a long-distance object, whether it's clear or not depends on the size of the object. Usually when your eyes can see something clearly in that distance, the IP Cam can also see that object clearly in about the same distance.
- 6. What should I do if the password is forgotten, and the ID/password card is missing?
- A: The easiest way to solve this problem is to reset the IP Cam to the factory default. Please stick on the reset button on the rear panel of the IP Cam for more than 3 seconds and release it. The IP Cam will then restart to the factory default. The default administrator account is "admin", administrator password is empty. The default video-play password is "ipcam". You can adjust these account and passwords by using the browser to login into the IP Cam and do the needed modifications.
- 7. What should I do if I can not hear the audio sound from the IP Cam?
- A: There is a microphone inside the IP Cam. If you can see the video from the accompanied CamView software, but can not hear the audio sound, please check the followings:
  - (1). Check if the speaker of the computer is turned on, you can try to play an audio file on the computer to verify this.
  - (2). Check if the microphone on the IP Cam is enabled. Please login into the web configuration page of the IP Cam or open the "video settings" from CamView, select the "video" settings, click the "Enable audio microphone" choice.
- 8. I can see the video in a remote place, but the video quality is not good and sometimes the video will disconnect and then the video will reconnect again by itself.

#### **Z-Wave FHD IP Camera**

A: It's probably because the internet bandwidth (internet speed) is not big enough. Please try to apply for a better internet connection from your Internet Service Provider or decrease the bandwidth settings of the IP Cam. You can adjust the bandwidth requirement of the IP Cam either from the CamView software or login into the web configuration page of the IP Cam to do the modification.

#### 9. Does the IP Cam provide the recording function?

A: You can do the recording of the video/audio of the IP Cam from the CamView. Another software CamPlay is needed to play the recorded vide/audio files. The camera could also do recording on Micro-SD card and NAS devices.

## 10. The video seems a little dark when the IP Cam is used inside the house, how could I improve this?

A: You can increase the "Low light sensitivity" in the "video settings" page either through web configuration or through CamView settings to "High" or "Very high". This will tremendously improve the video quality in dark environment.

## 11. Can I connect the IP camera directly to my PC/notebook with an Ethernet cable?

A: If the IP camera is directly connected to your PC/notebook computer using an Ethernet cable, the IP camera will automatically use an IP address called "auto IP" with IP address 169.254.xxx.xxx. If your PC/notebook computer is configured to DHCP, it will also use an "auto IP" address. But this will take about one minute after the IP camera is connected to the computer and you need to make sure that the WiFi interface on your PC/notebook computer is disabled. After about one minute, you can run the CamView software to access the IP camera, the CAM ID should be displayed on the "auto-search" list. You can then see the video by double clicking the CAM ID icon. But you need to know that in this situation, other local or remote computer can not see the video.

## Appendix D. Snapshot picture on any browser

If you want to have the live snapshot picture on any browser, use the URL <a href="http://ip\_address/snapshot.cgi">http://ip\_address/snapshot.cgi</a> to access the snapshot of the camera. The ip\_address is the IP address of the camera. This works for all the browsers on computer or mobile device. The only limitation is that the computer or mobile device needs to be on the same network as the camera or the camera has public IP address. This is only for some special case usage, not recommended for general users.

#### **Federal Communication Commission Interference Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### **Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.