NOTE: If an incoming call number matches this record the VIP Tone Melody will ring.

5.   Press **SELECT** Soft key to complete.

NOTE: Press the BACK Soft key to keep the previous setting (making no changes).

Copying a Directory Record

You can copy one directory record or the whole directory from the Main/Wired unit to any Extension/Wireless unit or any Extension/Wireless unit to the Main/Wired unit.

In the Extension mode:

1.   While viewing the directory record, press the **COPY** Soft key.

2.   The screen displays *Copy Current Record or Entire Directory?* . Press the **CURR** Soft key to copy the current record or press the **ENTIRE** Soft key to copy the whole directory.

3.   After copying is finished, the screen displays *Record Copied to Main Unit!* .

In the Main mode:

1.   While viewing the directory record, press the **COPY** Soft key.

2.   The screen displays *Copy Current Record or Entire Directory?* . Press the **CURR** Soft key to copy the current record or press the **ENTIRE** Soft key to copy the whole directory .

3.   The extension list will be shown. Use the **Vol** (- or +) button to select the desired extension for the record to be copied to.

4.   Press the **SELECT** soft key. The number of directory records copied and number of records left to be copied will be displayed on the Main/Wired unit.

5.   After copying is finished the Main/Wired unit screen displays *Record Copied!*, and the Extension/Wireless unit screen displays *Saved.*

Deleting a Directory Record

1.   When reviewing the directory records list, use the **VOL** (- or +) button to scroll to the desired record.

2.   Press the **delete** button on the phone to delete the record.

3.   The screen displays *Delete?* .

4.   Press the **YES** Soft key to confirm the deletion.

5.   *Record Deleted* shows in the display.

Deleting All Directory Records

1.   Press the **Directory** button to activate the phone book record list.

2.   Press and hold the **delete** button on the phone until the screen displays *DELETE ALL?*.

3.   Press the **YES** Soft key to confirm the deletion.

4.   The screen displays *ALL DELETED* .

Deleting a One-Touch /Memory

1. Press the Directory button.

2. Press the corresponding button (1-10) for the One-Touch/Memory Log you want to delete.

3. Press the delete button to delete.

4. Press the YES Soft key to confirm.

   NOTE: Press the exit button to cancel the "delete" function.
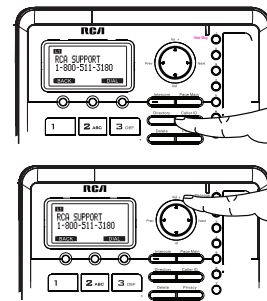
Dialing a Directory Record

Dial a directory record while in Talk mode:

1. Make sure the phone is ON (in Talk mode) by pressing speaker button, selecting a Line , or pick up corded handset .

2. Press the Directory button to access the phone book.

3. Use the VOL (- or +) button to scroll to the desired record.

4. Press the DIAL Soft key to dial the number.

   -OR-

Dial a directory record while reviewing it:

1. Make sure the phone is OFF (not in Talk mode).

2. Press the Directory button to access the phone book.

3. Use the VOL (- or +) button to scroll to the desired record.

4. Press the speaker button or line 1/2 button or pick up the corded handset. The number dials automatically.

Dialing a One-Touch/Memory Record

while in Talk mode:

1. Make sure the phone is ON (in Talk mode) by pressing Spk button, selecting a Line , or pick up corded handset.

2. Press the One-Touch/Memory Log button to access the memory log.

   -OR-

while reviewing it:

1. Make sure the phone is OFF (not in Talk mode).

2. Press the Directory button to access the phone book.

3. Press the One-Touch/Memory Log button to select the desired record.

4. Press the speaker or line 1/2 or pick up the corded handset. The number dials automatically.

Display Messages

The following messages show the status of the phone, provides Caller ID information, or helps you set up and use your phone.

DELETE ALL?	Prompt asking if you want to erase all records.
DELETE?	Prompt asking if you want to erase the current record.
START/END	Indicates that it is the end of the list.
ENTER NAME	Prompt telling you to enter a name.
ENTER NUMBER	Prompt telling you to enter a telephone number.
NEW CALLS	Indicates call or calls which have not been reviewed.
EXTENSION NAME	Prompt telling you to enter a user name for the handset.
UNAVAILABLE	Indicates that the function you want to initialize cannot work at that moment or the function being worked cannot continue. The system is busy or some other higher priority function is being performed.
	For example, the message playback function will be stopped when there is an incoming call.
NO LINE	Indicates that the telephone line is not connected.
EMPTY	Indicates there are no CID records in memory.
OUT OF RANGE	Indicates handset is too far away from the base, and the handset is searching for the base.
BLOCKED	Indicates the person is calling from a number which is blocked from transmission.
UNKNOWN	Indicates incoming call is from an area not serviced by CID or the CID information was not sent.
INCOMPLETE DATA	Indicates incorrect CID information received.

Handset Sound Signals

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
Two short beeps (several times)	Page signal
One beep every 14 seconds	Low battery warning
One long beep after press one key	Confirm
A short warbling tone (with ringer on)	Error

Backup Battery Operation

If the power cord is not plugged into the unit, and the battery is available, the unit enters Battery Operation Mode. In this mode, the base is fully functional.

Troubleshooting Guide

Telephone Solutions

No dial tone

- Check or repeat installation steps:

  Make sure the base power cord is connected to a working electrical outlet. Make sure the telephone line cord is connected to the base and the wall jack.

- Connect another phone to the same jack. If it doesn't work, the problem might be your wiring or local service.

- The Extension unit may be out of range of the Main unit. Move them closer together.

Dial tone is ok, but can't dial out

- Make sure the type of phone service you are subscribed to is **TONE** or **PULSE**.

Handset does not ring

- Make sure the handset ringer is set to On.

- The Extension unit may be out of range of the Main unit. Move them closer together.

- You may have too many extension phones on your line. Try unplugging some extensions.

- Check for a dial tone. If no dial tone is heard, see *"No Dial Tone"*.

You experience static, noise, or fading in and out

- The Extension unit may be out of range of the Main unit. Move them closer together.

- Make sure base is not plugged into an electrical outlet with another household appliance. If necessary, relocate the base.

Memory dialing doesn't work

- Did you follow proper dialing sequence?

Unit locks up and there is no commuication between the base and cordless devices

- Unplug the power adaptor from the electrical outlet and the bottom of the base. Remove the backup batteries. Wait for 30 seconds and plug the power adaptor back into the base and electrical outlet. Reinsert the backup batteries.

Out of Range... shows in the handset display

- Move the Extension unit closer to the Main unit.

- Make sure the base power cord is connected to a working electrical outlet.

Date/Time setting is restored to default setting

- May be caused by power failure. Set Date/Time again.

Caller ID Solutions

No Display

- Make sure the unit is connected to a non-switched electrical outlet. Disconnect the power adaptor from the base and reconnect it.

No Caller ID

- You must be subscribed to the standard Name/Number Caller ID service from your local telephone company to receive CID information.

General Product Care

To keep your unit working and looking good, follow these guidelines:

- Avoid dropping the handset, as well as other rough treatment to the phone.

- Clean the phone with a soft cloth.

- Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical products to clean the unit. Doing so will damage the finish.

- Retain the original packaging in case you need to ship the phone at a later date.

Causes of Poor Reception

- Aluminum siding.

- Foil backing on insulation.

- Heating ducts and other metal construction that can shield radio signals.

- You are too close to appliances such as microwaves, stoves, computers, etc.

- Atmospheric conditions, such as strong storms.

- Base is installed in the basement or lower floor of the house.

- Base is plugged into AC outlet with other electronic devices.

- Baby monitor is using the same frequency.

- Make sure the hook switch pops up when the handset is lifted.

- Your're out of range of the base.

- The 5 AAA batteries need replacing or are improperly installed or not installed at all.

- Intercom does not function correctly.

Warranty Assistance

If trouble is experienced with this equipment, for warranty information, please contact customer service at **1-800-511-3180**. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is resolved.

Any unauthorized repairs, changes or modifications not expressly approved by Telefield NA Inc. could void the user's authority to operate this product. For instructions on how to obtain a replacement unit, refer to the warranty included in this guide or call customer service at **1-800-511-3180.**

Or refer inquiries to:

Telefield NA Inc.
4915 SW Griffith DR. #205
Beaverton, OR
97005

Attach your sales receipt to this booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase Date _____

Name of Store _____

Limited Warranty

What your warranty covers:
• Defects in materials or workmanship

For how long after your purchase:
• Two years, from date of purchase

What we will do:
• Provide you with a replacement unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:
• Locate your proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period. Proof of warranty eligibility is required and must be presented to obtain warranty service.
• Contact RCA Customer Care at (800) 511-3180. Our representatives will help you troubleshoot and diagnose the problem. As you may be asked to disconnect your RCA telephone from it's power source, you must call from another telephone. If the issue cannot be resolved by our Customer Care Team, you will be issued an RMA (Return Merchandise Authorization) number and be given instructions on how to submit your proof-of-purchase paperwork and where to send your defective merchandise.
• You will be responsible for shipping the defective unit back to our warranty fulfillment center at your own expense. You are responsible for damage or loss during shipment so insuring the product during return shipping is highly recommended.
• We will ship a replacement to you freight pre-paid.

What your warranty does not cover:
• Customer instruction. (Your Instruction Book provides information regarding operating instructions and user controls. Additionally, our Customer Care Center is staffed 24x7 with product experts that can assist you with any questions that may arise during setup and use of your RCA telephone.
• Installation and setup service adjustments
• Batteries
• Damage from misuse or neglect
• Products that have been modified of serviced outside the USA
• Products purchased from non-authorized retailers, dealers or resellers
• Products purchased or serviced outside the USA
• Acts of nature, such as, but not limited to lightning damage

Product Registration:
• Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES , EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED . NO VERBAL OR WRITTEN INFORMATION GIVEN BY TELEFIELD NA INC.,ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY .

- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER . TELEFIELD NA INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF OREGON. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:

• Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.

• This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA, Mexico or Canada:

This warranty does not apply. Contact your dealer for warranty information.

25260 Spanish Instruction Book available at www.rca4business.com