

**TOSHIBA**  
Leading Innovation >>>

**Symbio is Perfect For**

- Home Entertainment
- Home Security
- Home Communication
- Baby Monitoring
- Pet Monitoring
- Elder Care Monitoring

*Symbio*<sup>TM</sup>

Smart Home Solution Speaker With Camera!



Six Key Smart Home Products in One!

W3.46 T8.66 D3.46 in.

**With Symbio You Can...**

**See It**

Security Camera

See What's Going On at Home, and Get Activity Alerts



**Hear It**

Wi-Fi Speaker

Listen To Your Favorite Music



**Know It**

Virtual Attendant with Amazon Alexa

Ask Questions, Control Music, Get Reminders, and More



**Control It**

Digital Hub

Simple Control of Smart Devices Around Your Home



**Speak It**

Intercom

Talk to Family Members in Another Room



**Protect It**

Recognizes Non-Wireless Smoke Detectors

Get Alerts on Your Smart Phone From Digital and Legacy Devices



www.TSB-SmartHome.com

**Symbio Key Features**

**Security Camera**

- 1080p Full HD, Wide Angle, Low Light Camera
- Physical Camera Privacy Cover
- 90db Security Siren
- Sound and Motion Based Smart Phone Alerts
- Two-Way Remote Communication with App

**Digital Hub**

- Wi-Fi (2.4/5GHz), Zig-Bee & Z-Wave Radios
- Supports Wide Variety of Third Party IoT Devices
- Built-in Home Environment Sensors
- iOS & Android Apps

**Virtual Attendant with Amazon Alexa**

- Touch Free Voice Activation
- Enhanced Far-Field Voice Recognition
- Amazon Alexa Voice Control
- Amazon Alexa Information Services

**Wi-Fi Speaker**

- High Quality Speaker and Audio Processing
- Popular Music CSP's
- Local Bluetooth Music Playback

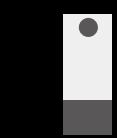
**Intercom**

- Two-Way In-Home Communication
- Audio / Video Monitoring
- Activate Music and Devices Remotely

**Recognizes Non-Wireless Smoke Detectors**

- Makes Your Existing Legacy Alarms Part of the System

**What's in the box**



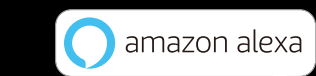
Symbio



AC adapter

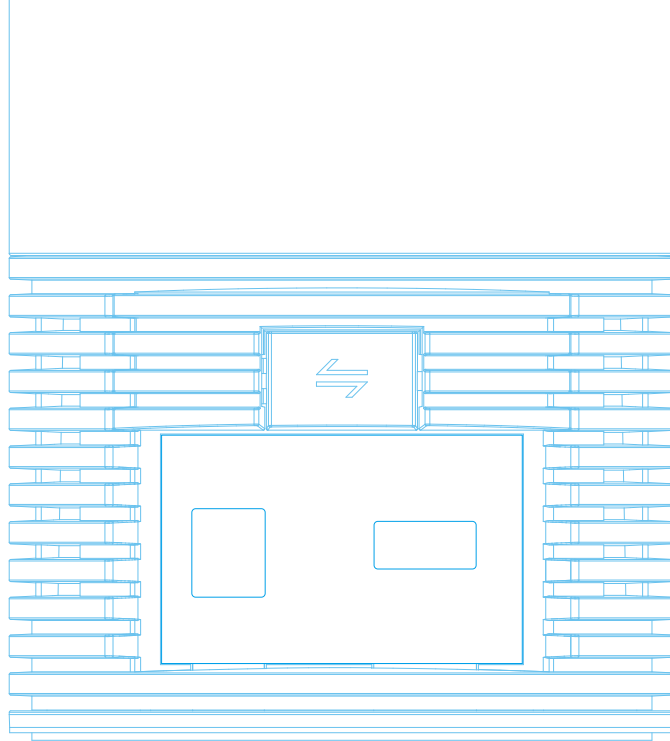


Quick Start Guide



Services and features for this product may be changed or removed at any time.  
Services and features for this product may not be available to you in your region.  
Not all services may be available in all languages.

DESIGN CENTER			
TITLE	Symbio Package	DATE	17/Apr/2017
PART	Sleeve	DESIGNER	R.BABA
SCALE	1 / 1	APPROVED	T.HONDA



Base : N1 Black, texture (similar to MT-11020)  
 Text / Pict : PANTONE CoolGray 10C

DESIGN CENTER			
TITLE	TH-GW10 (US)	DATE	05 / JULY / 2017
PART	RATING LABEL	DESIGNER	T.HONDA
SCALE	1 / 1	APPROVED	T.HONDA

※Please refer to design specifications for color and details.

# TOSHIBA

# Symbio



## Quick Start Guide

### Getting Started with Symbio

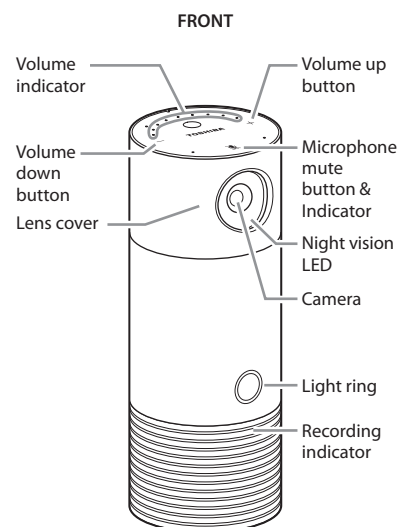
#### Where to put your Symbio

Because Symbio includes a security camera, you should place it where the camera can see what you want to monitor. On a shelf or on the kitchen counter are great options.

#### How to talk to Symbio

Symbio uses Amazon Alexa Voice Service, so just say "Alexa," and then ask a question. You can ask Alexa to play music, hear the news, check weather, and more. Refer to the Toshiba Smart Home app to learn how to use Alexa to control your smart home. For more details, visit [www.TSB-SmartHome.com](http://www.TSB-SmartHome.com).

### Part Names



#### Volume up/volume down buttons

Press these buttons to adjust the volume.

#### Volume indicator

Dots light up as the volume is increased.

#### Microphone mute button & Indicator

Press this button to turn off the microphones. The icon will turn red when the microphones are off. Press it again to turn them back on.

#### Night vision LED

Infrared irradiation LED for night vision.

#### Lens cover

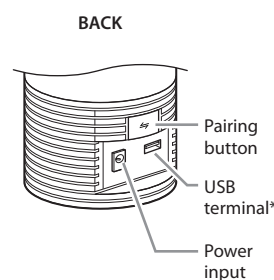
Can be rotated to cover and turn off the video camera.

#### Light ring

Lights up in different colors to let you know what Symbio is doing.

#### Recording indicator

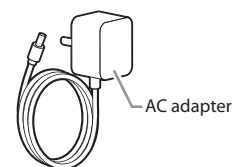
Light up during recording.



#### Pairing button

Press briefly to activate Bluetooth® pairing mode. Press and hold for about 5 seconds to activate Wi-Fi pairing mode.

\* The USB terminal is used on the manufacturing line and for aftersales service.



## Using the Symbio

### 1. Plug in your Symbio

Plug the included AC adapter into the Symbio and connect to an AC outlet. When you first plug it in, the light ring will be white. When Symbio is ready for the next step, the light ring will start blinking blue.

### 2. Download the Toshiba Smart Home app

Download the Toshiba Smart Home app to your smartphone or tablet from the App Store or Google Play. The app is where you will control most of the features and settings of the Symbio.

### 3. Start the Toshiba Smart Home app and set it up

The setup process will start automatically when you open the app. During the setup, you will be connecting Symbio to the internet. You will need;

- Your Wi-Fi password
- An Amazon account sign-in

## Product Information

Safety, compliance, and other important information regarding your Toshiba Symbio can be found on the website at [www.TSB-SmartHome.com](http://www.TSB-SmartHome.com)

\* Bluetooth is a trademark owned by Bluetooth SIG, Inc. and used by Toshiba under license.

\* App Store is a service mark of Apple Inc.

\* Google Play is a trademark owned by Google Inc.

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## SAFETY PRECAUTIONS

The rating plate is on the bottom of the product.

### WARNING:

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT OF AC POWER OUTLET, THEN FULLY INSERT.

### Warnings:

- The AC adapter is used as disconnect device and it should be located in such a manner that it can be easily unplugged in case the product requires service. In order to disconnect the product from the mains completely, the AC adapter should be unplugged from the mains socket outlet.
- The product shall not be exposed to dripping or splashing and that no objects filled with liquid, such as vases, shall be placed on the product.
- Keep the product away from direct sunlight, extreme cold, or heat sources such as a heater. This may reduce the life of the product.

## IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this product near water.
6. Clean only with a dry cloth.
7. Do not block any of the ventilation openings. Install in accordance with this instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other product (including amplifiers) that produce heat.
9. Protect the AC adapter from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this product during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified service personnel. Servicing is required when the product has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.

## ADDITIONAL SAFETY INSTRUCTIONS

13. Do not overload wall outlets; extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.
14. Never expose the product to dripping or splashing or place items such as vases, aquariums, any other item filled with liquid, or candles on top of the product.
15. If the product should emit smoke or an unusual odor, immediately disconnect the AC adapter from the wall outlet. Wait until the smoke or smell stops. Neglecting to do so may cause fire.
16. During thunderstorms, do not touch the connecting cables or the product.
17. Warning: To prevent spread of fire, keep candles or other open flames away from this product at all times.

## USA

### Federal Communications Commission Statement

### FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) This device must accept any interference received, including interference that may cause undesired operation

### Interference

*This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:*

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Wireless Radio

For product available in the USA market, only channel 1-11 can be operated. Selection of other channels is not possible. The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology. If this device is going to be operated in 5.15-5.25GHz frequency range, then it is restricted to an indoor environment only.

**Important:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## PRECAUTIONS

### Notes on handling

- When shipping the product, the original shipping carton and packing materials come in handy. For maximum protection, repack the product as it was originally packed at the factory. Take care not to give it a shock or shake when carrying.
- Do not use volatile liquids, such as insect spray, near the product. Do not leave rubber or plastic products in contact with this product for a long time. They will leave marks on the finish.
- The product may become warm after a long period of use. This is not a malfunction.
- When the product is not in use, to disconnect the power.
- If you do not use the product for a long period, the product may not function properly in the future. Turn on and use the product occasionally.

### Notes on locating

Place the product on a level surface. Do not use it on a shaky or unstable surface such as a wobbling table or inclined stand.

When you place this product near a TV, radio, or VCR, the playback picture may become poor and the sound may be distorted. In this case, place the product away from the TV, radio, or VCR.

Do not use this product in places which are extremely hot, cold, dusty or humid.

Do not restrict the air flow of this product by placing somewhere with poor air flow, by covering it with a cloth, or by placing it on bedding or carpeting.

### Notes on cleaning

Use a soft, dry cloth for cleaning.

- For stubborn dirt, soak the cloth in a weak detergent solution, wring well and wipe. Use a dry cloth to wipe it dry. Do not use any type of solvent, such as thinners and benzene, as they may damage the surface of the product.
- If you use a chemical saturated cloth to clean the product, follow that product's instructions.

### Notes on moisture condensation

#### Moisture condensation damages the product

Please read the following carefully:

- Moisture condensation occurs, for example, when you pour a cold drink into a glass on a warm day.
- Drops of water form on the outside of the glass.

#### Moisture condensation occurs during the following cases:

- When you bring the product directly from a cold place to a warm place.
- When you use the product in a room where you just turned on the heater, or a place where the cold wind from the air conditioner directly hits the product.

## PRODUCT DISCLAIMERS AND LEGAL INFORMATION

**Important Legal Disclaimers. Please note that some Legal Disclaimers are product or feature specific and may not be applicable to you.**

See Legal Disclaimers for:

### GENERAL DISCLAIMER

#### 1. Product specifications

Product design and specification are subject to change or modification without notice. All product specifications mentioned depending on model and configuration and local availability.

#### 2. Warranty

Toshiba Visual Solutions Corporation (hereinafter referred to as TVS) does not give any additional warranties beyond those contained in TVS's description of the individual product or as provided by law.

#### 3. Internet Capability

Some features may require an always-on broadband internet connection, firmware update and/or additional bandwidth. Internet services may not be available to you in your region. Third party internet services are not provided by TVS, may change or be discontinued at any time and may be subject to third party restrictions. TVS makes no representations or warranties about these services, which may require the creation of a user account through a computer with internet access and one-time and/or recurring charges.

#### 4. Third party internet services

Third party internet services are not provided by TVS, may change or be discontinued at any time and may be subject to internet service provider restrictions. TVS makes no warranties, representations, or assurances about the content, accuracy, availability or functionality of third-party content or services. Use of third party internet services may require the creation of a separate account through a computer with internet access and/or payment of one-time and/or recurring charges and membership. Not all third party services may be available on or compatible with this product. In order to experience the full suggested capabilities of this product, fully-compatible devices may be required.

#### 5. Third party trademarks, service marks and trade names

All the trademarks, service marks and trade names belong to their respective owners. TVS disclaims any proprietary interest in the trademarks and names of other parties and their publication does not grant third parties any right or license with respect to them.

## Disclaimer

Home IoT cloud service may be temporarily shut down without prior notice due to maintenance for security reasons. During such a time, certain functions of product will be restricted. This includes details of events being sent to your smartphone and video recording. Amazon cloud service may be temporarily shut down without prior notice due to maintenance for security reasons or other server issues. During such a time, the Alexa function of product will be restricted.

## Trademarks

The Wi-Fi CERTIFIED Logo is a certification mark of the Wi-Fi Alliance. Bluetooth is owned by the trademark holder, and Toshiba Visual Solutions Corporation uses it under license. Z-Wave and Z-Wave Plus are registered trademarks of Sigma Designs and its subsidiaries in the United States and other countries. ZigBee® is a registered trademark of ZigBee® Alliance. amazon alexa is a registered trademark of Amazon.com, Inc. Pandora is a registered trademark of Pandora Media, Inc. Spotify is a registered trademark of Spotify Technology S.A. App Store is a service mark of Apple Inc.. GooglePlay™ logo is registered trademark of Google Inc.

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## Need Help?

**Most problems are easy to correct. Save time with one of these simple solutions.**

### Consult the electronic User's Guide

To access the electronic User's Guide please visit [www.TSB-SmartHome.com](http://www.TSB-SmartHome.com). For solutions to the most common problems, refer to the Troubleshooting section of the User's Guide.

Visit Toshiba's Support Web site  
[www.TSB-SmartHome.com](http://www.TSB-SmartHome.com)

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