



WALKER'S®



RAPTOR™

Instruction Manual

Table of Contents

About Your Headset	3
Headset Overview	4
Raptor Use	5
How to Properly Fit the Raptor	6
How to Properly Fit Your Foam Plugs	7
Device Function	8
Connect to Walker's LINK	9
Walker's LINK APP Features	10
FCC Compliance	14
Limited Warranty	15
Warranty Registration	16

Contact Us

WEBSITE

www.walkersgameear.com

GSM, LLC

P.O. Box 535189

Grand Prairie, TX 75053-9504

CUSTOMER SERVICE

CONTACT & HOURS

Toll Free: 877-269-8490

CALL CENTER HOURS

Mon – Fri / 8 AM – 5 PM (CST)

About Your Headset



Bone Conducting Technology

Unique bone conducting technology further prevents damage to ear drum compared to traditional technologies.



Bluetooth Enabled

Connect your Raptor headset to your phone to control with ease on our Walker's LINK app, free on iOS and Android.



Sleep Mode

Conserve device battery with our automatic device shut off.



Extended Battery Life

Never cut a session short with over 7 hours of battery life off of a single charge.

Headset Overview



Raptor Use

The Walkers Raptor can be used two ways.

Enhancement Only

Worn alone, the Raptor can provide amplified hearing as needed along with the Bluetooth functions. When used this way there is **NO NOISE PROTECTION. DO NOT OPERATE THE RAPTOR IN THIS METHOD WHILE USING A FIREARM.**

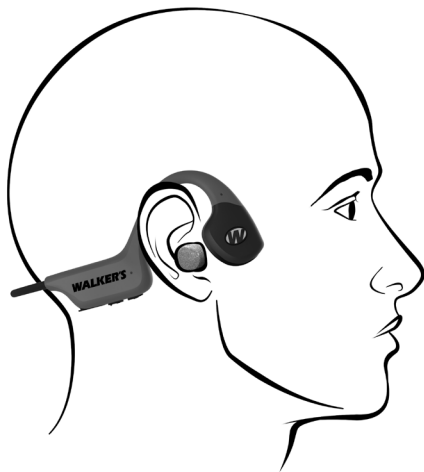
Enhancement & Protection

To utilize the Raptor as an Enhancement & Protection device you will need to use a set of the included foam plugs or any other form of in the ear hearing protection. Simply fit the plugs as directed. The Raptor will provide the enhancement & Bluetooth functions via bone conduction while the foam plugs protect hearing from loud noises such as gunfire.

How to Properly Fit the Raptor

Raptor should only be worn after foam plugs have been properly fitted. See page 7 for how to properly fit your plugs.

1. Place Raptor on head so that it wraps over your ears and both pads rest on your temples.
Note: Raptor should not sit inside the ear.
2. For best audio quality, both pads should make direct contact with the skin on your temples. Obstruction from hair, glasses, or other headware may reduce sound quality.
3. Once your Raptor is fitted, the headset should fit comfortably over your ears, applying a light pressure to your temples.



How to Properly Fit Your Foam Plugs

Your Raptor does not provide hearing protection on its own. Foam plugs must be properly worn to ensure hearing protection from gun shots and other loud noises.

Step 1: Compress the foam plug by rolling between your fingers until it becomes malleable.

Step 2: Quickly insert the foam plugs into the ear canal as deep as it is comfortable to wear.

Step 3: Hold in place for 10 seconds to ensure plug expands and seals in the ear canal.

NOTE: Your ear plugs should form a complete seal, blocking out sound. This is critical to achieve the highest NRR Rating and protect your hearing.

Outside noises should be significantly reduced. If not remove the plugs and perform step 1-3 again until a good seal is made.

Device Function

Power On Device: Press and hold power button for 2 seconds. Raptor will play an audible “Walker’s” sound clip to indicate the unit has powered on.

Ambient Volume Adjust: Volume changes respectively when pressing the Ambient Volume Up or Down controls:

- Volume Up increases volume by one stage.
- Volume Down decreases volume by one stage.

NOTE:

When Ambient volume reaches minimum there will be a double beep.

When Ambient volume reaches maximum there will be a double beep.

Charging the device:

Open the Micro USB Connector cover, plug in a Micro USB cable, then plug the other end into a USB power source or adapter. While the device is charging the LED will remain constant **red**. When fully charged the device’s LED will turn **blue**.

Note: To pair the Raptor to a new device, press and hold the power button from an off state for 7 seconds. This forgets the previously paired device. Raptor will confirm by stating audibly “Pairing” and the LED will flash red and blue.

Connect to Walker's LINK

Upon first initial start up the Raptor will enter pairing mode automatically and you will hear an audible "Pairing" clip when the Raptor is ready to be connected to your device. The Raptor will also flash Red and Blue when in Pairing mode.

1

Power On Device:

Hold the power button on your Walker's Raptor for 2 seconds to power on the headset.

NOTE: To pair the headset to a new phone, continue holding the power button until you hear an audible "Pairing".

2

Connect to Your Device:

Navigate to your devices Bluetooth setting and select "Raptor" from your list of available Bluetooth devices. You will hear an audible "Connected" sound clip confirming a successful connection has been made.

3

Connect to Walker's LINK:

After you are connected to your headset, open the app and press the orange **Connect** button.

NOTE: To connect to Walker's LINK, you must only have ONE Walker's device actively connected to your phone.

Walker's LINK APP Features

Download our free Walker's LINK app available on the Apple App Store & Google Play.



Volume Adjust: Use the main slider on the app to increase or decrease the ambient volume of your headset.

Sleep Mode: To conserve battery life when the earbuds are not in use, the earbuds can be configured to power off after a set time. The earbuds will power off when no button has been pressed for the designated time AND when they are not connected to a device via Bluetooth.

OPTIONS: Off | 2 hours | 4 hours | 6 hours

Check Fitment: This setting will mute all ambient volume on the headset to allow you to more easily check the seal on your earplugs.

Fitment Instructions

Press the arrows in the top right of the screen, or swipe right, to access the Fitment Instruction page. On this page, you will find detailed instructions and diagrams to assist in properly fitting your earplugs. To return to main screen of app, press the arrows in the top left corner, or swipe left.

Bluetooth Settings

Pairing the device:

- When Raptor is first turned ON it will search automatically for the last paired device and then connect. If Raptor has never been paired, it will automatically enter pairing mode. Refer to page 9 for pairing instructions.
- In Pairing Mode, the light will flash Blue then Red until paired.
- On the device you want to connect to, follow the manufacturer's instructions to locate and connect to "Raptor" (Note: Auto re-connects to previous last connected device during pairing if the BT device has been paired previously).

Answer Call:

- Short press the BT Pairing button to answer incoming call.

Reject Call:

- Long press the BT Pairing button to reject the call.

Cancel/end call:

- Short press the BT Pairing button to cancel/end call.

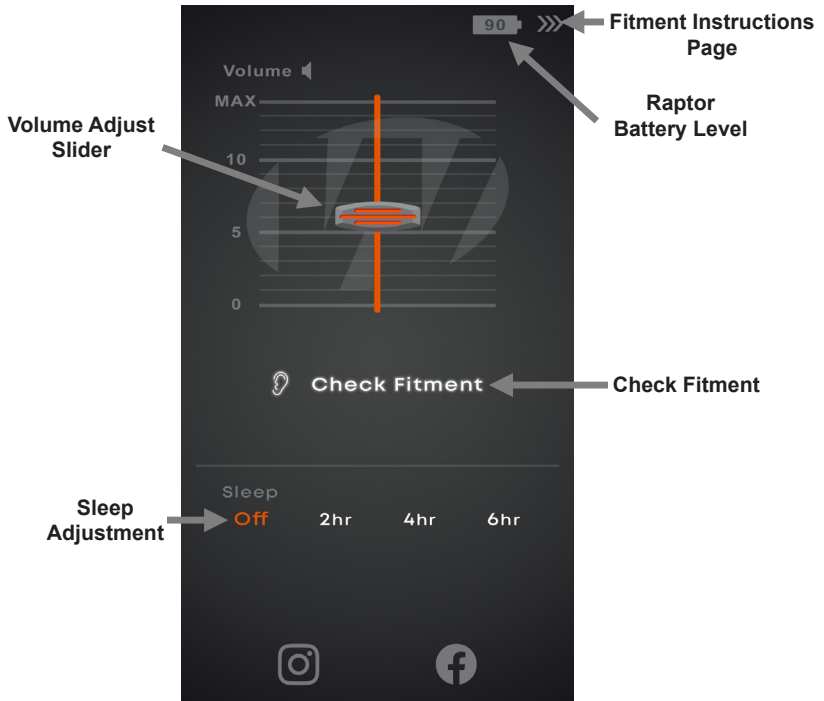
Call on hold/waiting:

- During phone calling, if another new call is received, double press the BT Pairing button to switch from first call to second call.

Audio Pause/play:

- Short press the BT Pairing button to pause/play music.

Walker's LINK APP Features (cont.)



FCC Compliance



FCC Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions. (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television receptions, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measure:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded interference cable must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules.

Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer

The Device has been evaluated to meet general RF exposure requirement. The Device can be used in portable exposure condition without restriction.

IC NOTE

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
 2. This device must accept any interference, including interference that may cause undesired operation of the device.
- L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
1. L'appareil ne doit pas produire de brouillage;
 2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS-102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS-102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

Limited Warranty

Walker's warranties this product to the original purchaser to be free from defects in materials and workmanship, under normal use and conditions for a period of one year parts from the date of purchase.

Under this warranty, this device will be replaced or repaired at our option. Copy of the original receipt or gift receipt, is required for any warranty service. To enact the warranty, the customer is required to contact our Customer Service Group at 877-268-8490 to receive a Return Authorization (RA) number PRIOR to sending the product back.

This warranty is void if any of the following occur:

1. The device is not accompanied by a copy of the receipt or gift receipt from the original purchaser.
2. The device has been tampered with, opened or punctured.
3. The device has been immersed in water or other liquids, allowed to be filled with dirt or dust, or otherwise physically abused.
4. The one year limited warranty has expired. Please inquire about other options from your Customer Service Representative.

This shall be the exclusive written warranty of the original purchaser and neither this warranty nor any other warranty, expressed or implied, shall extend beyond the 12-month period listed above. In no event shall Walker's, Inc. be liable for consequential property damage, or consequential personal injury. (Some states do not allow limitations on implied warranties or exclusions of consequential damages, so that these restrictions may not apply to you). This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Record Serial # for future reference: Serial # _____

Return page 12 of manual to Walker's, Inc. – PO Box 535189 – Grand Prairie, TX 75053-5189

Warranty Registration

Model: _____ Date of Purchase: _____

Purchased From: _____

City: _____ State: _____ Zip: _____

Primary Use: _____

Your Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email Address: _____ Serial #: _____

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