



1/4/2024

Subject: ESP Chip Mode Control

To whom it may concern:

There is no way to change the operational mode of the ESP chip outside of a software change. To that regard, programming is done by the factory and cannot be changed by the end user. All software updates are digitally signed, compiled, and uploaded through Venstar Cloud Services where it is 2 way verified.

Sincerely,

A handwritten signature in dark ink, appearing to read "Nathan Ransom". The signature is fluid and cursive.

Nathan Ransom
Controls Project Engineer
Venstar