



Connected Appliances Quick Start Guide

All you need is:

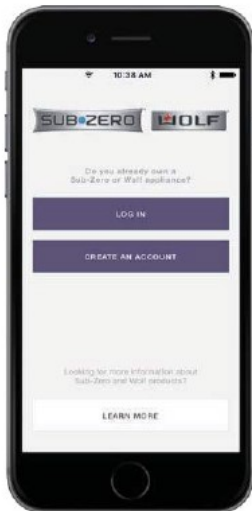
- A Sub-Zero, Wolf or Cove connected appliance.
- An Apple iPhone 5 or newer running iOS 9 or higher, or an Android phone running version 4.3 or higher.
- A wireless router and internet connection with your network name and password.

Download the App

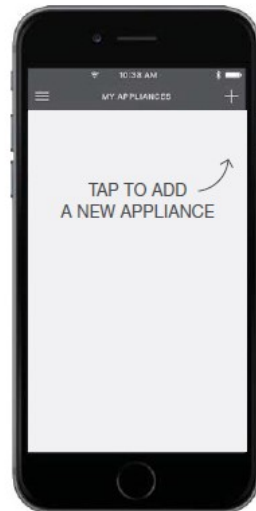
Download the free SZ Connect App  from the Apple App Store, Google Play or Amazon App Store.



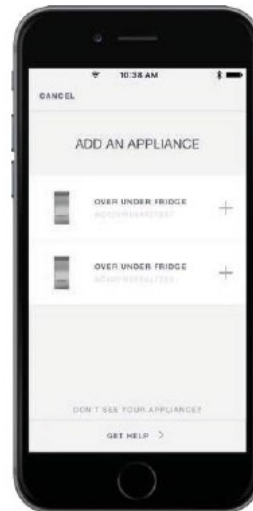
With Bluetooth enabled on your phone, stand within a few feet of the appliance, open the app and follow the on-screen instructions.



Log in or create an account.



Tap to add appliances.



Tap to select appliances.



Tap to configure Wi-Fi.



Tap to configure preferences.



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Frequently Asked Questions

Am I required to create an account?

Yes, a MySubZero account is required to register connected appliances. This enhances the security of your appliance and ensures unauthorized users can not access your appliances.

Is an internet connection required?

Yes, for the remote features to work from outside the home, an internet connection is required.

Do you collect any data?

Yes, but only if you ask us to. If so, we collect the same data we collect during the manufacturing process to validate performance and help detect potential issues before they occur.

Do you share my data?

Your data is never sold or provided to anyone outside of Sub-Zero Group, Inc.

What about my privacy?

Your privacy is extremely important to us. You can change your data sharing preferences at any time. We do not identify users in the data analysis, and work to protect and maintain your privacy with the utmost of care.

Where is the MAC address for the appliance?

You will find the MAC address on a label on the bottom edge of the connectivity module or next to your serial number label on the appliance.

Troubleshooting

The app is not finding my appliances.

Verify Bluetooth is enabled on your phone, the appliances are turned on, you are within 20 feet of the appliances and the connected features are enabled. To enable the connected appliance feature, refer to the use & care guide.

The app indicates my internet connection is not working, but I can access other web pages.

Verify your phone is using the same Wi-Fi network used for the appliance setup. Some networks, like business networks, may have additional firewall settings that prevent the appliance from communicating.



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Electronics Emission Notices for Connected Appliances

Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to consult an authorized dealer or service representative for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible party:

Sub-Zero Inc.
4717 Hammersley Road
Madison, WI 53711
Phone (608) 271-2233



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Industry Canada Notice for Connected Appliances

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.