



Sprint Voice Pro

Sprint Setup Instructions

Quick Start Guide

Check that all these components are in the box:



Sprint Voice Pro

NOTE: You will also need a working electrical outlet



Ethernet Cable



External GPS Antenna



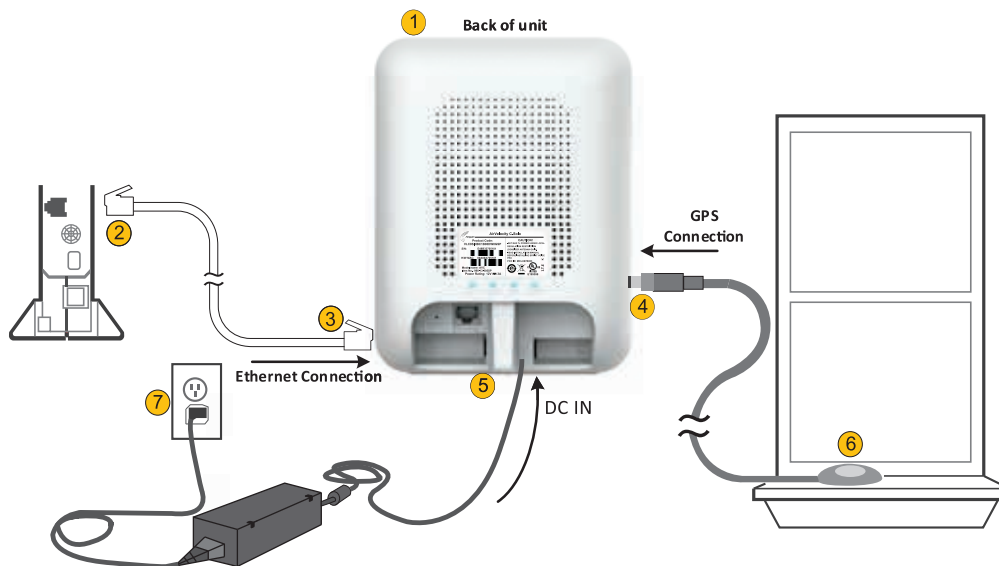
Power Supply

Install your Sprint Voice Pro

1. Turn the unit to expose the back of the unit.
2. Connect one end of the Ethernet cable to an available LAN port on your broadband connection modem, or to a LAN port on your network. If on network:
 - Open UDP ports 53, 67, 500 and 4500 bi-directionally
 - Contact your IT administrator for assistance
3. Plug the other end of the Ethernet cable into the Voice Pro Ethernet port.
4. Connect the external GPS antenna to the GPS connection, under the cap.
5. Plug the power supply cable into the DC IN port on the back.
6. Place the GPS antenna base on a flat surface next to a closed window.
7. Plug the other end of the power supply into an available electrical outlet. (We recommend a surge protected outlet)

Place the Unit

- In an upright position
- In an elevated location, such as the top of a shelf or tall cabinet
- Within 10 to 20 feet of a clear view of the sky
- Within reach of your broadband modem or router
- Within reach of an electrical outlet





Begin Self Installation

1. During boot-up the device LEDs will be solid green for a few seconds during initial hardware tests. This takes approximately 8 to 10 seconds.



2. The WAN LED will turn solid green; all other LEDs will be OFF. This takes approximately 2 minutes.
3. The WAN LED will stay solid green; all other LEDs will blink red.

NOTE: Steps 1 through 3 are expected behavior.

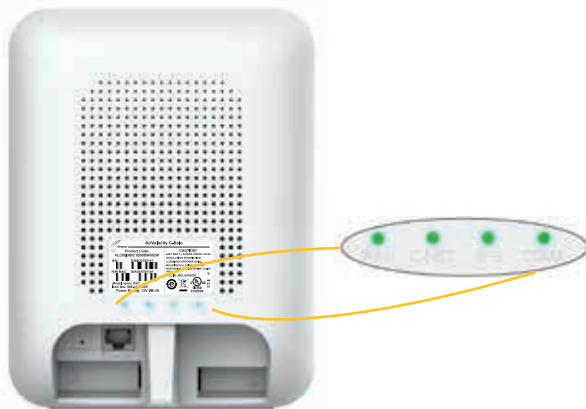
Take a Break

Your Sprint Voice Pro will go through a self-installation process during which it may download new software images and perform automatic synchronization between services.

This process may take up to 60 minutes

The unit may restart a couple of times during this process. At the end of this process, all LEDs should be solid Green:

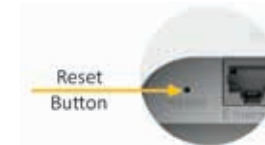
- WAN LED: Indicates successful connection to Internet
- C-NET LED: Indicates successful connection to Sprint's Core Network
- GPS LED: Indicates GPS lock achieved
- CDMA LED: Indicates CDMA Voice Services available



Troubleshooting

The Reset button is located on the back to the left side of the Ethernet port.
Note: To prevent it being pressed accidentally the Reset button is accessible only by a pin or similar thin object.

- A short press (less than 9 seconds) will initiate a reset of the unit
- A long press (more than 10 seconds) will reset the unit to its factory default



Note: The Sprint Voice Pro must be connected to the Sprint network for the Voice Pro to be functional.

LEDs Behavior

LEDs are used to indicate - WAN, C-NET, GPS and CDMA access.

Connected



Not Connected



Loading



Need Help and Important Information

If you need help with your Sprint Voice Pro contact customer care. By using your Voice Pro, you are accepting the Sprint Voice Pro terms and conditions.



ONLINE: sprint.com/voicepro

- Terms and conditions, FAQs, FCC statement, technical documentation and more

PHONE: Sprint Customer Care (866-556-7310)



For radiofrequency exposure compliance, this device must be installed and operated to provide a minimum safe distance of at least 20 cm (8 in) from all persons.