

Poly Studio X30 and Poly Studio X50

This document covers Poly Studio X30 (Model P018) and Poly Studio X50 (Model P017).

Service Agreements

Please contact your **Poly** Authorized Reseller for information about service agreements applicable to your product.

Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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Limitations of Liability

LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW, POLYCOM EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF POLYCOM OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

Polycom Limited Warranty and Limitation Liability

LIMITED WARRANTY. Polycom warrants to the end user ("Customer") that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom's sole obligation under this express warranty is at Polycom's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion,

refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom's expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

Exclusions

Poly will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow installation, operation, or maintenance instructions provided by **Poly**.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts, or omissions of Customer and persons under Customer's control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

Warranty Exclusive

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

Safety, Compliance, and Disposal Information

- This equipment is intended for indoor use only.
- Always disconnect the system from power before cleaning or servicing.
- In order to remove all power from this unit, disconnect the power supply mains cord.

- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- This product is intended to be powered by an external (LPS) power supply - use only the type which is supplied with this product.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- This equipment is not intended to be operated by children.
- When connecting to the mains supply, connect only to an earthed supply outlet which is installed near the equipment and is easily accessible.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0 - 40°C and should not be exceeded.

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

USA

Part 15 FCC Rules

This device is compliant with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interferences received, including interference that may cause undesired operation.

In accordance with part 15 of the FCC rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user's authority to operate the equipment.



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Modifications

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom, Inc. could void the user's authority to operate the equipment.

Radiation Exposure Statement

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 centimeters from all persons and must not be co located or operating in conjunction with any other antenna or transmitter. This device with its antenna complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance, this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Canada

Industry Canada Statement

This device complies with RSS247 of the Industry Canada rules. Operation is subject to the two following conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

This Class [A] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [A] est conforme à la norme NMB-003 du Canada. **Certification Number IC:**

FCC and Industry Canada Example Label

See an example of the **Poly Studio X30** regulatory label below.

FCC ID: M72-P018

IC:1849C-P018



See an example of the Poly Studio X50 regulatory label below.

FCC ID: M72-P017

IC:1849C-P017



EEA

CE Mark

The Polycom Studio is marked with the CE mark. This mark indicates compliance with Radio Equipment Directive (RED) 2014/53/EU, and EC 278/2009 (External Power Supply Regulation).

A full copy of the Declaration of Conformity can be obtained from Polycom (Netherlands) BV, Orlyplein 10, 23rd Floor 1043DP, Amsterdam.

Hereby, Polycom, Inc. declares that the radio equipment type: **P017 and P018** are in compliance with Directive 2014/53/EU.

For the full text of the **EU declaration** of conformity, contact the following **email address**:
TypeApproval@polycom.com.



Polycom (Netherlands) BV,
Orlyplein 10, 23rd Floor 1043DP,
Amsterdam
Netherlands

email: TypeApproval@polycom.com

www.polycom.com

Declaration of Conformity

In accordance with ISO/IEC guide 22

No. Polycom Studio/22/02/2019
Supplier Polycom (Netherlands) BV,
Address Orlyplein 10, 23rd Floor 1043DP,
Amsterdam
Netherlands
Product Polycom Studio
Model: P009

Polycom (Netherlands) BV declares that under its sole responsibility the above product(s) are in conformity with the following EU Directives and Regulations:

- 2014/53/EU Radio Equipment Directive (RED)
- EC 278/2009 External Power Supply Regulation
- 2011/65/EU RoHS Directive

Additional Information

The product is in conformity with the following harmonized standards:

Document No./Title/Edition/Date of Issue

- EN 300 328 V2.1.1
- EN 301 893 V2.1.1
- EN 50581:2012

The product is also in conformity with the following:

- EN 301 489-1 V2.1.1
- EN 301 489-17 V3.1.1
- EN 62311:2008
- EN 62368-1:2014 +A11:2017

CE Mark first applied to this product in 2019

Accessories

PSU Model: FSP065-DHANG

Month: 22/02/2019

Place and Date of issue

Matthew Sykes
Product Compliance Manager, Corporate Product Compliance
(Name, function)

Please Note: This Declaration of Conformity is valid for a period of 2 years from the date of issue

Poly Studio X30 and Poly Studio X50 Radio Operating Frequency

Frequency Range	Maximum Transmit Power
WIFI 2412 - 2472 MHz	Max EIRP [15.94] dBm
BT 2402 – 2480 MHz	Max EIRP [9.62] dBm
BLE 2402 - 2480 MHz.	Max EIRP [6.27] dBm

<i>Frequency Range</i>	<i>Maximum Transmit Power</i>
WIFI 5180 - 5700 MHz	Max EIRP [15.69] dBm

Japan

VCCI A Statement

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI - A

The following VCCI A is for **Poly Studio X30 and Poly Studio X50**.

This device is only approved to transmit indoors within the W52 and W53 bands for Japan:

- W52(5180MHz / 5200MHz / 5220MHz / 5240MHz)
- W53(5260MHz / 5280MHz / 5300MHz / 5320MHz)

Taiwan

Taiwan RoHS

限用物質含有情況標示聲明書

Declaration of the Presence Condition of the Restricted Substances Marking

證書號碼／受理編號：(No.)

Certificate No./Application No.

商品標籤及商品檢驗標識：(Picture)

Product Label and Commodity Inspection Mark

樣張及其標示位置：(Description and Picture)

Sample and its location

設備名稱：視頻會議設備，型號（型式）：P009 Equipment name Type designation (Type)						
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻Hexavalent chromium (Cr ⁶⁺)	多溴聯苯Polybrominated biphenyls (PBB)	多溴二苯醚Polybrominated diphenyl ethers (PBDE)
電路板 (Circuit Board)	—	○	○	○	○	○
外殼 (Shell)	○	○	○	○	○	○
電源線/連接線 (Wire)	○	○	○	○	○	○
電源供應器 (Power Supply)	—	○	○	○	○	○

備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。
Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。
Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “—”係指該項限用物質為排除項目。
Note 3: The “—” indicates that the restricted substance corresponds to the exemption.

Taiwan Class A Statement

警告使用者

這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

Safety Statements

安全警語

1. “不得打開產品外殼，以免造成安全問題”或“不要對本設備進行機械或電氣修改，以免造成安全問題”。
2. 請勿任意拆裝設備。任何未經授權或認證人員之設備拆裝可能造成嚴重的安全問題。任何問題，請洽您的銷售人員或經銷商尋求協助。
3. 除非安裝手冊或使用手冊中提及，否則請勿嘗試維修您的設備。永遠遵守安裝手冊及使用手冊的說明。

NCC Statements

低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

低功率警語

*經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自 變更頻率、加大功率或變更原設計之特性及功能

*低功率電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法 規定作業之無線電通信。低功率射頻電機需忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

South Korea

Korean Class A Statement

A 급 기기 (업무용 방송통신기기): 이 기기는 업무용(A 급)으로 전자파적합등록을 한 기기이오니 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

이 장치는 이동전화, Wi-Fi 또는 블루투스 장치 등 무선통신장치와 매우 근접한 장소에서 사용할 경우 오작동을 일으킬 가능성이 있습니다.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음.

해당 무선설비는 5150~5250GHz 대역에서 실내에서만 사용할 수 있음.

China

CCC Class A Statement

警告

此为A级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对于干扰采取切实可行的措施。

Mexico

IFETEL RF Statement

“La operación de este equipo está sujeta a las siguientes dos condiciones:

(1) es posible que este equipo o dispositivo no cause interferencia perjudicial y

(2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, noncondensing
- Storage temperature: -40 to +160°F (-40 to +70°C)

Waste Electrical and Electronic Equipment (WEEE)



All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

Restriction of Hazardous Substances Directive (RoHS)

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting TypeApproval@polycom.com.

Environmental

For the latest environmental information including Networked Standby Efficiency, Battery use and disposal, take back RoHS and Reach, please visit

<http://www.polycom.com/company/about-us/the-environment.html>.

End of Life Products

Poly encourages you to recycle your end-of-life **Poly** products in an environmentally considerate way. We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

All **Poly** products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should be not be disposed of in the household or general waste stream. Further recycling information and detail of the options open to you, including our voluntary free global recycling service to ISO 14001 standard can be found at: <http://www.polycom.com/WEEE>.

The **Poly** Global Producer Responsibility Statement can be found in the Environment section of the [Polycom.com](http://www.polycom.com) website.

Poly Take Back

In addition to any mandated take back requirement, **Poly** offers free recycling of its branded products to business users. Detailed information is available at <http://www.polycom.com/company/about-us/recycle-program.html>.

Getting Help and Copyright Information

GETTING HELP

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

Plantronics, Inc. (Poly – formerly Plantronics and Polycom)
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Santa Cruz, California
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Patent Information

The accompanying product may be protected by one or more U.S. or foreign patents and/or pending patent applications held by Polycom, Inc.

Disclaimer

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