

## THE INFINITI COMMUNICATOR (IF EQUIPPED)

The Infiniti Communicator provides an integrated wireless connection between you, your vehicle, a network of services, and the Infiniti Communicator Response Center. With this telematics system, Infiniti provides you with emergency response support and access to a wide range of conveniences including customized news and information. The Infiniti Communicator system provides you with hands-free calling and a number of services that may be useful to your ownership experience. The Infiniti Communicator is connected with Wingcast, an independent telematics service provider.

### SAFE OPERATION

It is important that you read this section thoroughly to help ensure the safe operation of your Infiniti Communicator system as well as to take full advantage of all the system's capabilities.

- **Drivers must always pay attention to the road and drive safely. Please use your Infiniti Communicator responsibly.**

### INFINITI COMMUNICATOR ACTIVATION

The Infiniti Communicator system is not operational until system programming is completed through the Infiniti Communicator Response Center. Press the INFO button twice to start activation of your services. This will place a call to the Response Center and transfer certain information to it. In the event that you are not able to complete a call in this manner you should contact the Infiniti Communicator Response Center directly at (800) 713-1475 or contact Infiniti Consumer Affairs at (800) 662-6200.

During the activation call the following activities will take place:

- Collection of identifying information such as name, address, etc.
- Assignment of vehicle phone number associated with your specific vehicle.
- Confirmation of Internet access to support customization of one touch information as well as phone book management through the [www.infiniti.com](http://www.infiniti.com) website. In the event that you do not have access to the Internet, the Infiniti Communicator Response Center will make arrangements to assist you with these functions at your convenience.
- Establishment of a Personal Identification Number (PIN). You will use this number to access your account.
- Confirmation of receipt and agreement to the Terms & Conditions of service (copy available at time of delivery or through [www.infiniti.com](http://www.infiniti.com) website).

The Infiniti Communicator system remains in a demonstration mode until these activities are completed.

### ACCOUNT MAINTAINENCE

For the first year, certain of the Infiniti Communicator services are included in the new vehicle purchase price and begin on the warranty start date. However, services will not be provided until after activation. After this period, it is the owners' responsibility to maintain

an active account. If the account is inactive, services will not be available. For information on how to activate an account please refer to the Activation section above.

Additional service options that increase your base number of minutes per month are available at an additional cost. To subscribe to additional service minutes or upgrade your plan, contact the Infiniti Communicator Response Center at (800) 713-1475

If you change your address, please contact the Infiniti Communicator Response Center. When selling your car, ending your lease or canceling your Infiniti Communicator service, you should contact the Infiniti Response Center to ensure that no additional charges will apply to your account.

## INFINITI COMMUNICATOR SERVICES

### SAFETY AND SECURITY

(INCLUDED IN NEW VEHICLE PURCHASE PRICE FOR ONE YEAR)

#### AUTO AIRBAG ALERT

If your airbag inflates, the Infiniti Communicator System automatically places a call to the Infiniti Communicator Response Center. A Specialist will dispatch help to your location if requested. If the specialist is unable to determine if you require assistance, an emergency service provider will be contacted and dispatched to your location. (Note: The Auto Airbag Alert feature does not require you to press any buttons.) If you are unable to respond to the Specialist, an emergency service provider will be contacted and dispatched to your location.

#### ROADSIDE ASSIST

For Roadside Assistance, press the EMERGENCY button to speak with a Specialist who will locate your vehicle and dispatch assistance if requested.

#### EMERGENCY HOTLINE

In an emergency situation, press the EMERGENCY button to speak with a Specialist who will locate your vehicle and dispatch assistance if requested. At your discretion, the Specialist will remain connected until help arrives.

#### STOLEN VEHICLE LOCATOR

In the unfortunate event that your vehicle is stolen, please file a police report. Then, with the incident number and/or stolen vehicle report case ID, call the Infiniti Communicator Response Center at 1-800-713-1475 to assist the police in locating your vehicle.

#### REMOTE VEHICLE FUNCTIONS

(Remote Lock/Unlock and Remote Find)

To have your vehicle locked or unlocked remotely, or to have your vehicle located by flashing the lights and sounding the horn, please call the Infiniti Communicator Response Center at 1-800-713-1475 to assist you. (Available without additional charge up to 4 times per year.)

ACCIDENT CHECKLIST

Press the EMERGENCY button or contact the Infiniti Communicator Response Center at 1-800-713-1475 to speak with a Specialist who will provide guidance regarding information to collect in the event of an accident.

CONVENIENCE AND INFORMATION

(Some access to these services may be included in the new vehicle price - see Quick Reference Guide for details or [www.infiniti.com](http://www.infiniti.com))

For voice-activated access, press the INFO button and follow the main menu. Infiniti provides you with an array of services to help keep you informed and offers convenience options that help make your ownership experience more pleasant.

PERSONAL INFOGUIDE

These services include current information such as news, weather, sports, email reader and stock quotes. By visiting [www.infiniti.com](http://www.infiniti.com) or speaking with a Specialist, you can personalize the information given to you by selecting a specific city for weather reports, your favorite sports teams, specific stock quotes and more.

CONCIERGE DESK

Concierge Services fulfill your personal service requests such as making appointments or reservations, ordering flowers, etc. Arrangements for establishing usage of this service to is detailed in the Quick Reference Guide.

DRIVING DIRECTIONS

When connected to a Specialist, you can receive Driving Directions from your location to the destination of your choice.

RIDE FINDER

This service will assist you in arranging for a taxi, limo, or car rental services.

DIRECTORY ASSISTANCE PREMIERE

This service allows you to find available up-to-date personal or business phone numbers or addresses as well as various points of interest, including museums, attractions, restaurants and more. You can use these listings for features such as direct, hands-free phone connections and driving directions.

## PLACING PHONE CALLS

You may make a phone call (a) through voice-activated dialing using the PHONE button located on the overhead console or (b) through the steering wheel switches.

Placing a call using the PHONE button: First, press the PHONE button located on the overhead console and then follow the instructions given by the prompts to make the phone call. From here, either:

1. Clearly speak the phone number, such as "1-222-333-4444."

OR

2. Clearly speak the word "call" followed by the name of the person to whom you are making the call, such as "Call Bob Smith."  
(Note: The phone book needs to be programmed at [www.infiniti.com](http://www.infiniti.com) before using this feature.)

## SEE STEERING WHEEL SWITCH FUNCTION BELOW

(Note: if the radio or CD player is on, pressing the PHONE button mutes the radio or CD player.)

You may end the call by pressing the END button on the overhead console.

## RECEIVING PHONE CALLS

When you hear the phone ring through the car's audio system, press the PHONE button and you will be connected to the incoming call.

**When placing or receiving a phone call, the radio/audio system will mute automatically.**

## VOICE MAIL

These services are only active when you subscribe to Voice Mail.

## CALL FEATURES

## CALLER ID

When you are receiving a phone call, the caller ID of the incoming call is displayed in the radio/navigation display. You will see the caller's phone number or name if they have been programmed into your phone book.

## CALL-WAITING

If you receive a phone call while you are already connected to another call you can switch between calls. For more information see the Infiniti Communicator Quick Reference Guide

## Description of Buttons for ICON DISPLAY

**EMERGENCY:** In an emergency situation, or if you are in need of the Roadside assistance, press this button. You will be connected to an Infiniti Communicator Response Center Specialist who will locate your vehicle and dispatch assistance if needed.

While connecting using the EMERGENCY services or during Auto Airbag Alert, the Infiniti Communicator transmits vehicle data that includes its location. During this time, you will hear short bursts of static, which are normal wireless communication functions. Voice communication using the Infiniti Communicator system is not possible when data is being transmitted.

**INFORMATION:** Pressing the INFO button provides access to information such as weather, news, stocks, sports, etc. In addition you can contact a Specialist for Concierge Desk services, Driving Directions, customer assistance or other services you have subscribed to.

**PHONE:** You can place phone calls, check voice mail or answer incoming calls by pressing the PHONE button.

## LED DISPLAY

The LED light on the overhead console provides you with helpful information about the status of your system as shown below:











LED COLOR

SYSTEM STATUS

Off	System is idle
Green – On Solid	Phone in use
Green – Blinking	When an incoming call is ringing
Amber – On Solid	No wireless signal available. Outside of coverage area.
Amber – Blinking	When vehicle is turned on and system is performing a self-check
Red – On Solid	System is malfunctioning and needs to be taken to your Infiniti Dealer

## DISPLAY ICONS

The following icons will be visible on the multi-function display whenever the Infiniti Communicator is active

-  No service
-  Voice mail (indicates there is unread voice mail)
-  Antenna strength
-  Roaming
-  In use for an active call
-  Analog service
-  Digital service
-  Phone
-  Information
-  Emergency

There will also be a text message displayed on your screen for the following conditions

- Network busy
- Signal faded
- Redialing (in the case of a dropped call)
- Name or number of selected onboard phone book entry when scrolling or dialing

**Ringer On/Off:** To turn off the ringer press and hold the END button for three seconds. After the ringer is turned off, it can be turned on again by pressing and holding the END button for three seconds or cycling the ignition from the off to the start/on position. The ringer volume will then be set to the prior level before it was turned off. Alternatively, the ringer can be turned up upon arrival of an incoming call by the volume switch on the steering wheel or the volume knob on the radio. This method can also be used to turn the volume down.

**Roaming:** The roaming icon (**insert icon**) will be illuminated on the display when you are outside the primary wireless service provider's network. While initiating a call in a roaming area, a voice message will alert you that you are roaming. Complete coverage maps can be found on [www.infiniti.com](http://www.infiniti.com). Additional charges may be applied to your call

when you are roaming.

## INSERT DIAGRAM OF STEERING WHEEL SWITCHES

### STEERING WHEEL SWITCH FOR HANDS-FREE COMMUNICATION

For your convenience, a limited number of entries can be stored in the memory of the in-vehicle phone book. These numbers can be dialed using the steering switch controls as shown. This function is only available when the vehicle is not in motion. These entries may be programmed by downloading selections from your personal phone book on the [www.infiniti.com](http://www.infiniti.com) website that allows up to 1000 entries. To add numbers to the onboard phone book or to reorganize the sequence, please, refer to the [www.infiniti.com](http://www.infiniti.com) or contact the Infiniti Communicator Response Center for assistance.

#### Switch operations

- To answer an incoming call and end a call: press the phone button (A).
- To terminate a call: press the Mode/End button. If Mode/End button is not equipped, press Overhead End button to terminate the call.
- To retrieve an entry you wish to dial, press the seek up (B) or seek down (C) switches. When an entry is selected, the name or number will be displayed on the multi-function display. After selecting the appropriate entry, press the phone button (A) to initiate a call.
- To adjust the phone volume, push the volume up/down switch (D). You can adjust the volume during the conversation.

### OTHER COMMUNICATION COMPONENTS

- The microphone is located in the overhead console, which supports hands free calling.
- Audio is delivered through the front door speaker on the passenger side.

### HELPFUL INFORMATION ON SYSTEM FUNCTION

- While using the hands-free communication system and the air bag inflates, your current call will be abandoned and the vehicle will automatically place an emergency call to the Infiniti Communicator Response Center. A call will also be abandoned if the Emergency button is pressed during a call.
- While connecting using the EMERGENCY services or during Auto Airbag Alert, the Infiniti Communicator transmits vehicle data. During this time, you will hear short bursts of static, which are normal wireless communication functions.
- The END button is used to terminate a network connection, which returns the Infiniti Communicator to the standby state. This button is also used to turn off the incoming call ringer.
- Turning the ignition OFF during a call will not interrupt your conversation unless there is a problem with the vehicle's battery. To conserve battery power, you may want to use the system while the engine is on *(except after an accident or in an*

- enclosed space like a garage).*
- During an EMERGENCY call, the Infiniti Communicator automatically redials for up to 15 minutes if communication between you and the Infiniti Communicator Response Center is lost for any reason.
- The amount of time required to deliver remote vehicle functions such as remote lock/unlock, remote find and stolen vehicle locator depends on when the vehicle was turned off and may not be available after a certain period of time.
- If you start the engine during a call, your conversation may be interrupted for a few seconds. When this happens, the system may try to resume transmission once the engine has been started.
- If battery power is lost during a call to the Infiniti Communicator Response Center, Infiniti Communicator will not attempt to redial the Response Center when battery power is restored.

#### SYSTEM LIMITATIONS

The Infiniti Communicator system services are delivered via a wireless network. The Infiniti Communicator system is subject to the same limitations that affect wireless phone operation including poor or no operation in areas with diminished wireless reception. Wireless phone transmission may become temporarily disabled or interrupted by environmental factors such as tunnels, bridges, or tall buildings.

Service is provided in the 48 continental United States and Hawaii. Service is not available in Alaska, Canada, or Mexico. Some services or Infiniti Communicator system maintenance may not be available in analog wireless areas.

The Infiniti Communicator is powered by the vehicle's battery; if the battery is removed, damaged or discharged, the system will not work. If you are involved in an accident, Infiniti Communicator may be damaged and become inoperable.

Pressing the EMERGENCY button will not connect you to local 911 emergency dispatch but to the Infiniti Communicator Response system which will determine, to the best of its ability, the pertinent authority to contact.

Voice communication using the Infiniti Communicator system is not possible when data is being transmitted.

The number of available wireless channels is limited in a particular area and varies according to call volume. Once the call volume reaches the maximum, any additional calls cannot be processed until there is an open channel. When Infiniti Communicator encounters such a situation while attempting to make an emergency call, the system attempts to dial for up to 15 minutes. The system resets when it completes the cycle of dialing attempts.

Maintenance calls from the Infiniti Communicator Response Center include updating vehicle phone book and system set-up. During a maintenance call, incoming and outgoing calls cannot be initiated. In the event of Airbag Alert or if the EMERGENCY button is



pressed, the maintenance call will be stopped.

The Global Positioning System (GPS) is used to obtain the vehicle location. GPS data may not be available in areas where satellite reception conditions are poor. Factors such as topography, electronic interference or weather conditions may affect GPS data and transmission. Radio waves from the GPS satellites may be obstructed when driving through tunnels, near tall buildings, near densely planted trees, underneath double-deck expressways, or in building parking lots.

In cases where satellite reception conditions are poor, the last GPS data received will be transmitted to the Infiniti Communicator Response Center. Upon receipt of the information, the Infiniti Response Center will determine the accuracy of the GPS data. If the quality of the data is inaccurate, the Infiniti Response Center Specialist may request permission to reacquire location. If unable to reacquire the information, they will ask you for your vehicle location.

- **The U.S. Department of Defense controls the GPS satellite signals. Signal transmission accuracy may be dropped or suspended at anytime.**

Avoid placing objects over the GPS antenna installed inside the vehicle and do not place portable telephones and handheld wireless units near the Infiniti Communicator antennas. Also, keep the front and/or rear windows free of snow and ice.

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**FCC RF exposure warning: the design of this phone system complies with FCC guidelines 47CFR2.1091 and international standards with respect to human exposure to radio frequency electromagnetic energy emissions**

**PRIVACY NOTICE: All Infiniti Communicator Services may be monitored or recorded for quality assurance.**

Use of Infiniti Communicator is subject to the Terms and Conditions that are available at your dealer or at [www.infiniti.com](http://www.infiniti.com).

Please refer to the following sources for detailed descriptions of services as well as how to operate them:

- [www.infiniti.com](http://www.infiniti.com) website
- Infiniti Communicator Quick Reference Guide
- Infiniti Communicator Response Center (800) 713-1475