| Screen  | Meaning  | Action required  |
|---|--|--|
| Vehicle Motion         US HOS       07/31/2012         US HOS       07/31/2012         11:59 AM         Image: Status lock is disabled.         Odometer:       105.400 miles         Driver:       FIRST2 LAST2         Status:       D         Driving time left:         N/A   | The Driver has crossed the<br>border of the 100 air-miles<br>radius zone.<br>The 100 air-miles exemption is<br>no longer active  | Stop the vehicle as soon as possible and take the required rest time.                          |
| Vehicle Motion       07/31/2012         US HOS       07/31/2012         11:59 AM       11:59 AM         Void       150 air-miles radius limit exceeded!         Status lock is disabled.       0         Odometer:       151.400 miles         Driver:       FIRST2 LAST2         Status:       D         Driving time left:       N/A  | The Driver has crossed the<br>border of the 150 air-miles<br>radius zone.<br>The 150 air-miles exemption is<br>no longer active  | Stop the vehicle as soon as possible and take the required rest time.                          |
| Vehicle Motion         Us Hos       07/31/2012<br>10:26 AM         Image: Status  | The vehicle is in motion although<br>none of the logged in the Drivers<br>has changed their status to<br>Driver, or the vehicle is in motion<br>and no Drivers are logged into<br>the system.  | Stop the vehicle and log in to<br>RoadLog, or stop the vehicle<br>and switch status to Driver. |
| Vehicle Motion       Image: Constraint of the second | RoadLog detects that a pre-trip<br>inspection was not performed<br>on one or more current<br>resources, but the vehicle is in<br>motion, or a pre-trip inspection<br>was performed for all resources,<br>but at least one of those<br>resources indicates that vehicle<br>operation is not safe. | Stop the vehicle and perform<br>the pre-trip inspection on the<br>resource(s) in question.     |

| Screen   | Meaning   | Action required   |
|--|---|---|
| Self-test failed.<br>Self-test failed.<br>The device is not operational.<br>Contact customer support for<br>assistance.<br>You may reset the device by pressing<br>the on/off button for 5 seconds.  | The <i>Self-Test Failed</i> screen is displayed.  | Press the on/off button to restart<br>the device.<br>If the problem persists, contact<br>Customer Assistance for<br>support.<br><b>VDO Technical Support:</b><br>Tel: 855-ROADLOG or 855-762-3564<br>E-mail: roadlog-support@vdo.com                            |
| USB Short Circuit<br>There is a short circuit at USB<br>Disconnect the device from vehicle connector.<br>Check the USB connector and remove the<br>cause!  | The inserted USB device is<br>defective and has caused the<br>RoadLog USB port to short<br>circuit.       | Remove the USB device. Press<br>the on/off button to restart the<br>device.<br>If the problem persists, contact<br>Technical Support for<br>assistance.<br><b>VDO Technical Support:</b><br>Tel: 855-ROADLOG or 855-762-3564<br>E-mail: roadlog-support@vdo.com |
| No Vehicle Data<br>Pevice is not able to communicate<br>with the vehicle's ECM. No data<br>are received from vehicle. All<br>drivers are forcedly logged out<br>form this device. Drivers must use<br>paper logs to record the duty<br>status.<br>OK   | RoadLog cannot communicate<br>with the vehicle, and therefore<br>HOS calculations cannot be<br>performed. | Until the problem can be<br>resolved, use paper logs to<br>track Duty Status changes and<br>activities.   |
| Battery Replacement       Image: Constraint of the second se | The internal battery has a low energy level.  | Replace the battery.<br>See <u>Battery Installation.</u>  |

| Screen  | Meaning   | Action required  |
|---|---|--|
| Vehicle Motion       08/09/2012         US HOS       08/09/2012         L2:48 PM       12:48 PM         Vehicle Status lock is disabled.       12:427 miles         Odometer:       12:427 miles         Driver:       Franz Kafka         Status:       ON (Driver)         Driving time left:       11:00 | The vehicle started to move and<br>RoadLog detects a USB device<br>connected.             | Remove the USB device.<br>CAUTION! Driving with a USB<br>device in the USB port can<br>cause damage to RoadLog and<br>/ or the USB device.   |
| USB Device Plugged In  Printing cannot be performed while a USB device is plugged in.  Remove the USB device and restart the operation.  OK   | RoadLog has detected a USB<br>device connected while a<br>printing request was performed. | Remove the USB device and try printing again.  |
| Printer Error<br>A printer error has occurred.<br>Printing job has been canceled.   | During the printing process, a printer error was detected.                                | Try to print again.<br>If the problem persists, contact<br>Customer Support for<br>assistance.<br><b>VDO Technical Support:</b><br>Tel: 855-ROADLOG or 855-762-3564<br>E-mail: roadlog-support@vdo.com |

| Screen  | Meaning   | Action required  |
|---|---|--|
| Printer Out of Paper <ul> <li>Printing job paused.<br/>Printer is out of paper.</li> </ul> Load paper to continue printing or cancel printing job.           Cancel         Continue  | Printer paper has run out.  | Insert a new paper roll and then<br>tap Continue to resume printing.<br>Tap Cancel to abort printing<br>CAUTION! Do not touch printer<br>head while replacing paper. It<br>may be very hot!  |
| Out of Range Printer Temperature       Image: Comparison of | The printer overheated.   | Wait for printer to cool down.<br>The printing resumes<br>automatically once the<br>temperature is in the normal<br>range.<br>Tap Cancel if you want to abort<br>the current printing.   |
| Driver Key Full  Driver key memory is full. Select continue to logout without driver key or cancel Cancel Continue  | During Driver log out, RoadLog<br>detects that there is not enough<br>available memory on the Driver<br>Key to download data. | Tap <u>Continue</u> to log out<br>manually. The Driver RODS data<br>will be stored on RoadLog.<br>Tap <u>Cancel</u> to abort the log out.<br>Download data to the Fleet<br>Software as soon as possible to<br>create more available memory<br>on the Driver Key. |

| Screen   | Meaning  | Action required  |
|--|--|--|
| Driver Key Error          Data transfer error has occurred.         Select continue to logout without driver key or cancel.         Cancel       Continue  | A transfer error has been<br>detected during data download<br>to the Driver Key.   | Tap <u>Continue</u> to log out<br>manually. The Driver RODS data<br>will be stored in RoadLog.<br>Tap <u>Cancel</u> to abort the log out.                          |
| RODS Conflicts         Image: Driver RODS data conflict detected!         Device may not be able to calculate driver availability.         Vou may continue login or cancel.         Cancel       Continue | RoadLog detected data<br>conflicts between RODS data<br>on Driver Key and the RODS<br>data in RoadLog device.<br>Due to this conflict, merging the<br>two sets of RODS data is not<br>possible.<br>As a result, RoadLog may not<br>have enough data to calculate<br>your HOS availability. | Tap <u>Continue</u> to continue log in.<br>OR<br>Tap <u>Cancel</u> to abort log in.<br>OR<br>Fix the conflicting RODS data<br>using the RoadLog Fleet<br>Software. |
| RODS Conflicts         Image: Driver RODS data conflict detected!         Device may not be able to calculate driver availability.         Vou may continue login or cancel.         Cancel       Continue | Conflicting RODS data has been downloaded to the Driver Key.   | Fix the conflicting RODS data<br>using the RoadLog Fleet<br>Software.  |

| Screen  | Meaning   | Action required  |
|---|---|--|
| Maximum Logged In Drivers         Maximum driver users already logged in.         Select a driver to forcedly logout.         John Daniels       Chris Miller         James Smith       Bill Winters         Susan Wagner | The maximum number of<br>Drivers (five) are already logged<br>into this RoadLog device. | Select a Driver from the list and<br>tap <u>Force Logout</u> to log that<br>Driver out.<br>Tap <u>Cancel</u> if you don't want to<br>continue logging in.                          |
| Force Personal Use Driver Logout  | There is another Driver logged<br>into RoadLog under Personal<br>Use status.            | Tap <u>Cancel</u> if you want to cancel<br>your log in.<br>Select <u>Force Logout</u> to log out<br>the Driver logged in under<br>Personal Use status and<br>continue your log in. |
| Manual Location Entry No GPS data are available. Please enter manually the location data. Location state: Location place: Cancel  | GPS signal is unavailable. The automatic localization feature does not work.            | Enter your location state and place manually.  |

| Screen  | Meaning   | Action required   |
|---|---|---|
| Illegal Logout RoadLogs         You are still logged in to the below vehicles:         Tractor Number / Tractor VRPN         1111 / 1111111111111111111111111111111   | You performed an improper log<br>out from the listed Vehicles.<br>The RODS data found on Driver<br>Key might be incomplete due to<br>the improper log out.  | Tap <u>Continue Login</u> to continue<br>logging in. The RoadLog<br>calculations may be incorrect<br>due to the missing RODS data.<br>Go to the listed vehicles and<br>recover your RODS data by<br>inserting your Driver Key and<br>tap <u>Recover RODS</u> .<br>Tap Cancel to abort the log in. |
| Not Sufficient RODS Data      Not sufficient historical data for all availability calculations.    You may continue login or cancel.  Cancel Continue   | There is insufficient historical<br>data for RODS availability<br>calculation.<br>If you get this message while<br>logging in with a Driver Key, it<br>means the RODS data found on<br>your Key merged with the<br>RODS data found in RoadLog,<br>and RoadLog does not have the<br>complete duty status history for<br>the last 15 days.<br>If you get this message while<br>logging in manually, it means<br>that your RODS data found on<br>this RoadLog does not have the<br>complete duty status history for<br>the last 15 days. | You may cancel log in and then<br>use the RoadLog Fleet Software<br>to reconstruct the missing parts<br>of your RODS history on the<br>Driver Key.<br>You may continue the log in but<br>RoadLog will not be able to<br>accurately warn you when you<br>are about to break HOS<br>regulations.    |
| Vehicle Motion       Image: Constraint of the second | Vehicle is in motion and you are<br>approaching the limit of the 150<br>air-miles radius zone.  | If you go beyond this limit, the<br>150 air-miles exemption will<br>automatically be disabled   |

| Screen  | Meaning   | Action required  |
|---|---|--|
| Invalid Date/Time<br>Date/time is not within the<br>valid range.<br>Allowed start of the date/time range:<br>07/31/2012 06:22 PM<br>Allowed end of the date/time range:<br>07/31/2012 06:24 PM<br>OK  | The entered date and time for a pre-trip or post-trip activity is invalid, meaning it overlaps with an already recorded log session.  | Tap <u>QK</u> and then type in a valid<br>date for the activity you want to<br>add.<br>To view the available time<br>frames for extending your on<br>duty time, check your logs. See<br><u>View Logs (Details)</u> . |
| Invalid Driver Key         Image: State of the image | The inserted USB device is not<br>a valid Driver Key.<br>Even thought the USB is not a<br>valid Driver Key it can still be<br>used for performing roadside<br>inspections or for downloading<br>the device related files.   | Tap <u>OK</u> to continue.   |
| Invalid Fleet Key         Image: Constraint of the inserted fleet key is not valid.         Image: Constraint of the inserted fleet key is not valid.         Image: Constraint of the inserted fleet key is not valid.         Image: Constraint of the inserted fleet key is not valid.         Image: Constraint of the inserted fleet key is not valid.         Image: Constraint of the inserted fleet key is not valid.   | The inserted USB device is not<br>a valid Fleet Key.<br>Configuration cannot continue<br>without having a valid Fleet key<br>inserted in RoadLog.<br>The tractor list may not contain<br>the tractor created with the<br>serial number of the RoadLog<br>unit in this vehicle | Remove the USB device and insert a valid Fleet Key.  |
| Manual Location Entry<br>No GPS data are available.<br>Please enter manually the location data.<br>Location state:<br>Location place:<br>Cancel   | None of the downloadable files<br>were selected and the<br>Download button was tapped.  | Select at least one file from the<br>list before continuing to<br>download.  |

| Screen  | Meaning   | Action required  |
|---|---|--|
| Data Transfer Failure          Data transfer failed.         It is safe to remove the USB key.         OK             | Data download onto the USB key failed.                              | Retry data download.   |
| USB Key Full<br>USB key memory is full. Data<br>transfer is not possible.<br>It is safe to remove the USB key.<br>OK  | The USB key memory is full.   | Free up some memory from the<br>USB key by downloading to the<br>Fleet Software, and then retry<br>the current function. |
| Company Login Not Allowed<br>This fleet key cannot be used<br>to login the company.<br>It is safe to remove it.<br>OK | An invalid Fleet Key was<br>inserted into the RoadLog<br>connector. | Remove the USB key and insert<br>a valid Fleet Key to continue.  |

| Screen  | Meaning  | Action required   |
|---|--|---|
| Unknown USB Device<br>Inserted USB device is<br>unknown.<br>It is safe to remove it.<br>OK                  | The inserted USB device is not recognized by RoadLog.  | Remove the USB device and<br>insert a valid RoadLog USB<br>Driver or Fleet Key.                                     |
| Driver Login Not Allowed<br>Entered ID is not found in the<br>drivers list.<br>Login is not possible.<br>OK | The entered Driver Identification<br>is not found in RoadLog<br>memory.<br>You are not able to log in to this<br>RoadLog.                                | Acknowledge the message and<br>log in with valid Driver ID.<br>Driver IDs are established in the<br>Fleet Software. |
| Vehicle Position Change<br>Vehicle position changed while<br>the<br>device was OFF.<br>OK                   | During system startup, RoadLog<br>detects that the current vehicle<br>position is not the same position<br>recorded when the device was<br>switched off. | Acknowledge the message. A record of the location conflict is stored in the RoadLog data.                           |

| Screen  | Meaning   | Action required   |
|---|---|---|
| Driver Key Full   | Driver Key memory is full. No<br>data download can be<br>performed on this Key.                         | Free up some memory from the<br>USB key by downloading to the<br>Fleet Software, and retry<br>download.   |
| Driver Key Full   | Driver Key memory is full.<br>The available recorded RODS<br>cannot be downloaded on the<br>Driver Key. | Tap <u>Continue</u> to continue to<br>perform a manual log out. Your<br>RODS history will be stored in<br>RoadLog.<br>Tap <u>Cancel</u> to abort the log out.<br>Free up some memory from the<br>USB key by downloading to the<br>Fleet Software, and then try to<br>log out again. |
| Driver Key Error          Data transfer error has occurred.         Select continue to logout without driver key or cancel.         Cancel       Continue | Data transfer error occurred<br>while transferring the Driver<br>RODS file on the Driver Key.           | Tap <u>Continue</u> to log out<br>manually. Your RODS history will<br>be stored in RoadLog (if there is<br>sufficient internal memory<br>available).<br>Tap <u>Cancel</u> to abort the log out.<br>Try to log out again.  |

| Screen  | Meaning  | Action required   |
|---|--|---|
| Driver Key Error          Data transfer error has occurred.         Select continue to logout without driver key or cancel.         Cancel       Continue | A data transfer error occurred<br>while performing the download<br>to Driver Key.  | Remove the Driver Key, and<br>then reinsert Driver Key and<br>retry download.   |
| SW Update Error Software update package error! Data transfer error. OK  | During a software update, an error was detected.   | Acknowledge the message.<br>Try to install again.<br>See <u>Software Updates</u> .  |
| Configuration Data Not Available       Image: Configuration data is not available on the fleet key.         OK  | The user attempts to perform an<br>automatic configuration, but the<br>Company Trailer List file is either<br>damaged or cannot be found on<br>the Fleet Key.<br>Automatic configuration cannot<br>be performed. | Acknowledge the message.<br>Then, use the RoadLog Fleet<br>Software to create or fix the<br>Company Tractor List File on the<br>Fleet Key. When complete, re-<br>attempt automatic configuration. |

| Screen   | Meaning   | Action required   |
|--|---|---|
| No Speed Pulses<br>No speed pulses were detected.<br>The measurement of W factor<br>cannot be performed.<br>OK | RoadLog detects no speed<br>pulses; therefore it cannot<br>calculate the W factor.  | Acknowledge the message.<br>The connection between<br>RoadLog and the Vehicle will<br>need to be checked.   |
| No Communication Established          No Communication Established!         OK                                 | RoadLog does not detect the<br>relevant messages for the<br>chosen synchronization<br>interface.<br>The wrong interface may have<br>been selected.    | Check which synchronization<br>interface RoadLog is physically<br>connected to in the Vehicle and<br>then try to re-synchronize.<br>Try changing the synchronization<br>type between J1708 and J1939<br>or vice versa |
| W Factor Out of Range<br>The calculated W factor is out<br>of<br>range.<br>OK                                  | The calculated value of the W factor is beyond the valid range.<br>W Factor value must have a value of between 2,400 and 25,000 pulses per kilometer. | Re-enter the measurement with a valid value.  |

| Screen   | Meaning   | Action required   |
|--|---|---|
| Driving Remaining Time<br>There are 30 minutes until you<br>break the driving time rule for<br>this day.<br>OK   | In 30 minutes, the On Duty time rule will be broken.                  | Stop the vehicle in 30 minutes<br>or less and take the required<br>rest time. |
| On-Duty Remaining Time<br>There are 30 minutes until you<br>break the off-duty time rule for<br>this week.<br>OK | In 30 minutes, the On Duty time<br>rule for this week will be broken. | Stop the vehicle in 30 minutes<br>or less and take the required<br>rest time. |
| Driving Remaining Time   | In 15 minutes the On Duty time rule for this day will be broken.      | Stop the vehicle in 15 minutes<br>or less and take the required<br>rest time. |

| Screen   | Meaning   | Action required  |
|--|---|--|
| On-Duty Remaining Time<br>There are 15 minutes until you<br>break the off-duty time rule for<br>this week.<br>OK | In 15 minutes the On Duty time rule for this week will be broken.   | Stop the vehicle in 15 minutes<br>or less and take the required<br>rest time.                          |
| Identical Drivers List   | The Driver list from Company<br>Support Data File contained on<br>the Fleet Key has two or more<br>identical sets of Driver data.<br>In this case, the Driver list<br>cannot be uploaded into<br>RoadLog.<br>Manual Driver log in for this<br>RoadLog is not possible unless<br>the Driver who wants to log in<br>manually was previously logged<br>in to this RoadLog unit using his<br>or her Driver Key. | Use the RoadLog Fleet Software<br>to remove the duplicate Driver<br>from Company Support Data<br>File. |
| Requested Data Unavailable   | Company Support Data File is not found on the Fleet Key.  | Use the RoadLog Fleet software<br>to create the missing file on the<br>Fleet Key.                      |

| Screen  | Meaning  | Action required   |
|---|--|---|
| Data Download Reminder<br>Driver FIRST2 LAST2 must<br>download RODS file to avoid<br>data loss.<br>Do not show this message again<br>OK               | RoadLog has no more memory<br>available to record the vehicle<br>activities, data and DVIR data.   | Download Company Vehicle<br>Activities Data File and<br>Company Vehicle DVIR Data File<br>as soon as possible to avoid<br>overwriting recorded activities.  |
| Data Download Reminder  | Company Vehicle Activities Data<br>File or Company Vehicle DVIR<br>Data File was not downloaded<br>for more than 28 days.  | Download Company Vehicle<br>Activities Data File and<br>Company Vehicle DVIR Data File<br>in the next 48 hours to avoid<br>overwriting recorded activities. |
| Data Download Reminder<br>You must download the vehicle<br>data in the next 24 hours to<br>prevent data loss.<br>Do not show this message again<br>OK | Company Vehicle Activities Data<br>File or Vehicle DVIR Data File<br>has not been downloaded in 29<br>days<br>In 24 hours, existing vehicle<br>activities data will be overwritten<br>if no download is performed. | Download Company Vehicle<br>Activities Data File and<br>Company Vehicle DVIR Data File<br>in the next 24 hours to avoid<br>overwriting recorded activities. |

| Screen  | Meaning   | Action required  |
|---|---|--|
| Data Download Reminder  | The maximum number of configuration sessions (100) were recorded in RoadLog memory.                         | Download Company<br>Configuration Session File in<br>order to perform the next<br>configuration. |
| Data Download Reminder  | There is no more memory<br>available in RoadLog's internal<br>memory to record this Driver's<br>activities. | Download Driver RODS binary<br>data file as soon as possible.                                    |
| Key Safe Removal         It is safe to remove the inserted key. | It is safe to remove the inserted<br>USB device.  | Acknowledge the message.<br>Remove the USB drive from the<br>USB port.                           |

| Screen   | Meaning  | Action required  |
|--|--|--|
| Software Update       Image: Constant of the series of the s | The inserted Key contains a Software update package.                             | Tap Install to update RoadLog<br>Software.<br>See <u>Software Updates</u> .<br>Tap Cancel if you don't want to<br>perform the software update.                                     |
| Insert USB Flash Drive<br>Insert the USB flash drive to<br>transfer logbook data<br>Back   | RoadLog detects there is no<br>USB flash drive inserted in the<br>USB connector. | Insert a USB flash drive into the connector.   |
| Transfer In Progress         Data transfer is in progress.         Please wait!         Progress (number of files):         0/1  | Data transfer is in progress.  | CAUTION! Do not remove the<br>inserted USB flash drive until<br>you are prompted to do so.<br>Removal of the USB flash drive<br>during data transfer might result<br>in data loss. |

# 17. RoadLog Files

Data exchange between RoadLog and the Fleet Software is achieved through transfers using the Fleet Key, Driver Key or USB flash drive. Data exchanges involve uploading and downloading several different types of files, each type of file having its own purpose.

#### There are three types of files:

- Files related to the Company
- Files related to Driver use
- Files related to the RoadLog EOBR device

# Company-Related Files (Fleet

# Management Software Files)

Company Files are files that are either used by RoadLog during company log in sessions or that contain data recorded by RoadLog during company log in.

### COMPANY IDENTIFICATION FILE

The Company Identification File contains the company configuration data.

- The file is created during company registration and first set up.
- The file is uploaded in RoadLog memory during company log in.
- The file can be downloaded only on Fleet Keys belonging to the logged in company

#### The Company Identification File contains:

- Company identification.
- Company address.
- Time zone of the company's home terminal.

#### The Company Identification File name structure is:

- When created by the RoadLog: Carrier\_ CompanyID. CID
- When created by RoadLogFleet: Carrier\_CompanyID\_ yymmddhhmmss.CID
- CompanyID: the USDOT number.
- yymmddhhmmss: the time the file is created.

## COMPANY TRACTOR LIST FILE

The Company Tractor List File contains the list of RoadLog devices (up to 100) installed on the fleet's vehicles. The file is created by the RoadLog Fleet Software during company registration and first set up. The file can be updated by the RoadLog with the latest configuration upon the user's request.

#### The Company Tractor List File includes:

- Company identification.
- A list of the company's tractors.
- Configuration parameters for each of the tractors.
- The last DVIR record for each of the tractors.

#### The Company Tractor List File name structure is:

- When created by RoadLog: Carrier\_ CompanyID\_ TractorList.CTL
- When created by the RoadLog Fleet Software: Carrier\_ CompanyID\_TractorList\_yymmddhhmmss.CTL
- CompanyID: the USDOT number.
- yymmddhhmmss is the time when the file is created.

# COMPANY SUPPORT DATA FILE

The Company Support Data File contains data used by RoadLog during company log in. The file is created by the RoadLog Fleet Software during company registration and first set up. The file is uploaded in RoadLog memory during company log in. The file is updated by RoadLog whenever a user requests its download.

The file can be downloaded only on the Fleet Key belonging to the logged in company. **The Company Support Data File includes:** 

- List of the Driver/Users permitted to log in manually.
- List of predefined company trailers along with their latest DVIR report.
- List of predefined company annotations.
- List of predefined Supporting Documents activities.
- List of company Shipment Documents.

#### The Company Support Data File name structure is:

- When created by the RoadLog: Carrier\_CompanyID\_ SupportData.CSD
- When created by RoadLogFleet: Carrier\_CompanyID\_ SupportData \_ yymmddhhmmss.CSD
- CompanyID: the USDOT number.
- yymmddhhmmss : time the file is created.

### COMPANY VEHICLE ACTIVITIES DATA FILE

The Company Vehicle Activities Data File contains data recorded by RoadLog during company log sessions. The file is downloaded automatically onto the Driver Key upon Driver log out. The file is created by RoadLog whenever a user requests its download onto a Driver Key or Fleet Key

#### **Company Vehicle Activities Data File includes:**

• Vehicle reports recorded over the previous 30 days.

# The Company Vehicle Activities Data File name structure is:

- Only created by the RoadLog: Carrier\_CompanyID\_ TractorNumber\_yymmddhhmmss.CVD
- CompanyID: the USDOT number.
- Yymmddhhmmss: time the file is created.

# COMPANY VEHICLE DVIR DATA FILE

The Company Vehicle DVIR Data file contains DVIR data reports recorded by RoadLog during company log sessions for the last 30 days. The file is created by RoadLog whenever a user requests its download on a Driver Key or Fleet Key belonging to the logged in company.