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Cisco Headset USB-C Adapter

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Get to know how to use and pair your Cisco Headset USB-C Adapter.


Use the Cisco Headset USB-C Adapter

Your Cisco wireless headset comes with a USB-C adapter for a quick plug-and-play experience. You can also use the adapter with call devices that don't have a Bluetooth[®] option. The USB-C Adapter comes out of the box pre-paired to your headset. The adapter automatically connects to your headset when plugged into a powered USB port.

When you want to disconnect your headset, simply unplug the adapter from the call device. It takes about 10 seconds for your headset to accept another active Bluetooth connection after you disconnect the USB-C Adapter. You can also turn off your headset then on again to pair a new device quickly.



You can't install firmware updates to your headset through the Cisco Headset USB-C Adapter.

- 1 Connect your Cisco Headset USB-C Adapter to your preferred device.
- 2 Turn on your headset.
- 3 

The LED solid blue lights up after a connection with the headset is established. The LED solid white lights up after establishing a connection with the Microsoft Teams.

What to do next

Unplug the adapter from the call device to disconnect your headset. It takes about 20 seconds for your headset to disconnect from the Cisco Headset USB-C adapter. You can also turn off your headset then turn on again to pair a new device quickly.

Pair the Cisco Headset USB-C Adapter to your headset

You can re-pair your USB-C Adapter if you have erased your headset's Bluetooth[®] pairings or need to replace your adapter.

- 1 Connect the USB-C Adapter to your chosen device.
- 2 Pair the Cisco Headset USB-C Adapter to your headset through software running on the host (Webtool or from the Sprite app).



-  The LED solid blue lights up after a connection with the headset is established.

LED Indicator

Cisco USB-C Adapter LED Indicator

LED behavior	Indicator
Blue (blinking)	Bluetooth pairing and searching mode.
Blue (solid)	Bluetooth connected.
Blue (pulsing)	Streaming media.
Off	Bluetooth not connected.
White (pulsing)	Connecting to Microsoft Teams.
White (solid)	Connected to Microsoft Teams.
White (blinking for 10 seconds)	Microsoft Teams connection failed.
White (pulsing)	Microsoft Teams notification.
Green (blinking)	Incoming call.
Green (solid)	Active meeting/call.
Red (solid)	Muted.
Green (pulsing)	Held call.
Green (pulsing)	Webex meeting notification.
Amber (solid)	Software update for the Cisco USB-C Adapter is in progress. The indicator turns off when the update is complete.