

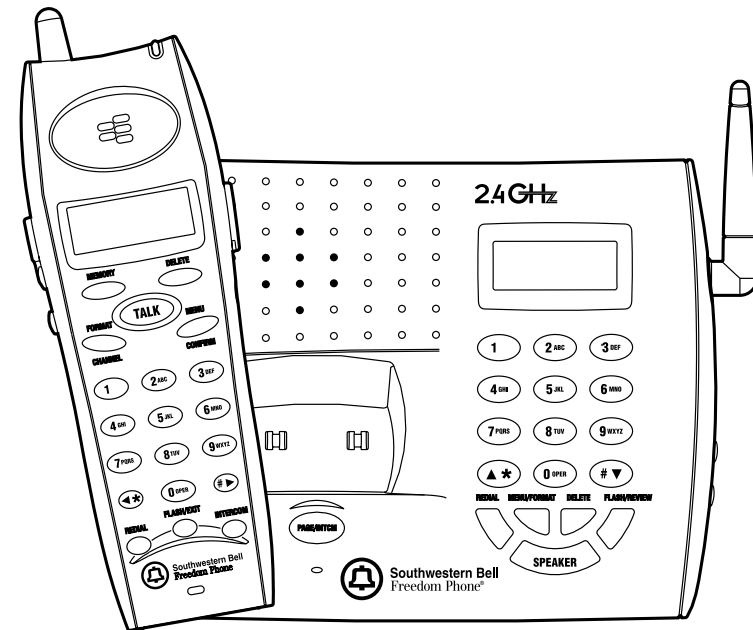


STOP...DON'T TAKE ME BACK TO THE STORE.
LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

**SOUTHWESTERN BELL FREEDOM PHONE®
RETAIL SALES HELP LINE AT:
1-800-366-0937**

SOUTHWESTERN BELL FREEDOM PHONE®
7475 N. Glen Harbor Blvd., Glendale, AZ 85307

IB- XXXX



GH3128 Owner's Manual
Toll Free Helpline 1-800-366-0937
<http://www.swbfreedomphone.com>

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IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, laundry tub, swimming pool, or in a wet basement.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be damaged by persons stepping on it.
9. Do not overload wall outlets and extension cords, as this can result in fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts. This could result in fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, when service or repair work is required, take it to a qualified service technician. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power supply cord or plug is damaged or frayed.
 - b. If liquid has been spilled into the product.
 - c. If the product has been exposed to rain or water.
 - d. If the product does not operate normally, and proper operating instructions have been followed, adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - e. If the product has been dropped or the cabinet has been damaged.
 - f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

CAUTION

Risk of explosion if battery is replaced by an incorrect type.
Replace only with the same or equivalent type recommended by the manufacturer.
Dispose of used batteries according to the manufacturer's instructions.

SAFETY INSTRUCTIONS FOR BATTERIES

Safety Instructions for Batteries

Handset Battery Pack

CAUTION:

Use only a Southwestern Bell Freedom Phone® approved battery pack in the handset of your GH3128 Cordless Telephone. To reduce the risk of fire or injury, always do the following when replacing, discarding or charging batteries. When handling the batteries, be careful not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns.

Use only the following type and size of battery pack:

FOR HANDSET UNIT :

- GP40AAK3BMX 3.6V 400mAHr, GPI International Ltd or
- BYD D-2/3AA400x3 3.6V 400mAHr, BYD Co.,Ltd



CONTAINS NICKEL-CADMIUM BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY.

- Do not dispose of the battery pack in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
- Do not attempt to open or mutilate the battery pack. The chemicals are dangerous and may cause damage to the eyes or skin, and may be toxic if swallowed.
- Follow the charge instructions outlined in this manual.
(See page 12)

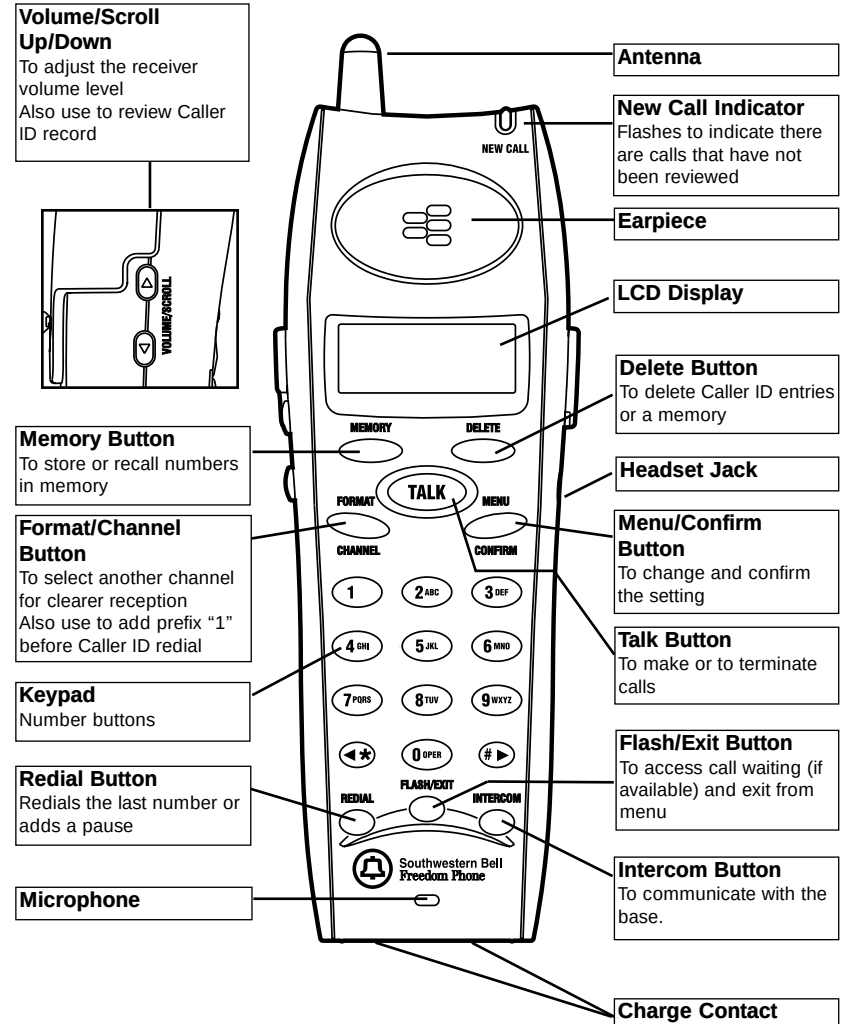
The EPA certified RBRC®* Battery Recycling Seal on the nickel-cadmium (Ni-Cd) battery indicates that Southwestern Bell Freedom Phone® Retail Sales is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful life, when taken out of service in the United States or Canada. The RBRC® program provides a convenient alternative to placing used Ni-Cd batteries into the trash or the municipal waste stream, which may be illegal in your areas. Please call 1-800-8-BATTERY for information on Ni-Cd battery recycling and disposal bans / restrictions in your area. Southwestern Bell Freedom Phone® Retail Sales's involvement in this program is part of our commitment to preserving our environment and conserving our natural resources.

*RBRC® is a trademark of the Rechargeable Battery Recycling Corporation.

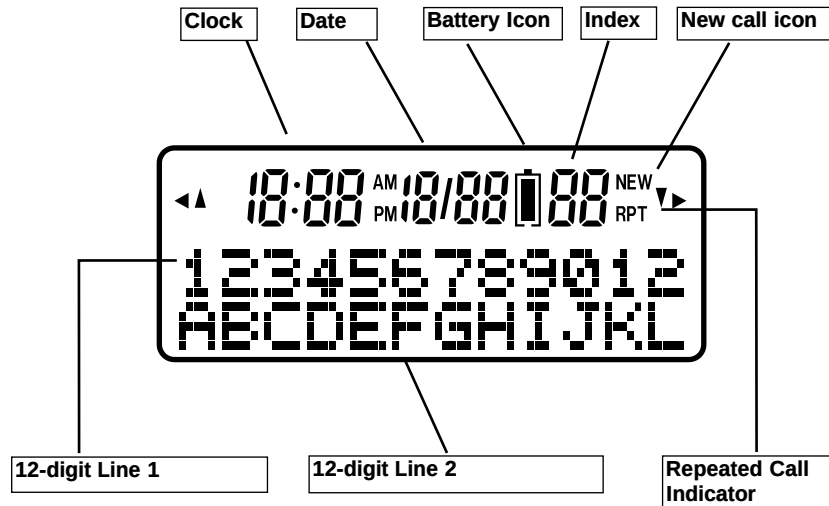
Save These Instructions

NAME OF CONTROLS AND INDICATIONS

Handset Controls, Indicators



LCD Display Indicator



Clock

Shows the real time clock (AM/PM) format, or the time stamp of a Caller ID record.

Date

Shows the date (MM/DD) format, or the date stamp of a Caller ID record.

Battery icon

Blinks when battery power becomes low and empty when it is too low to operate.

Index

Shows the index number of a Caller ID record or the memory location number.

New Call icon

Lights up if you are reviewing a new call.

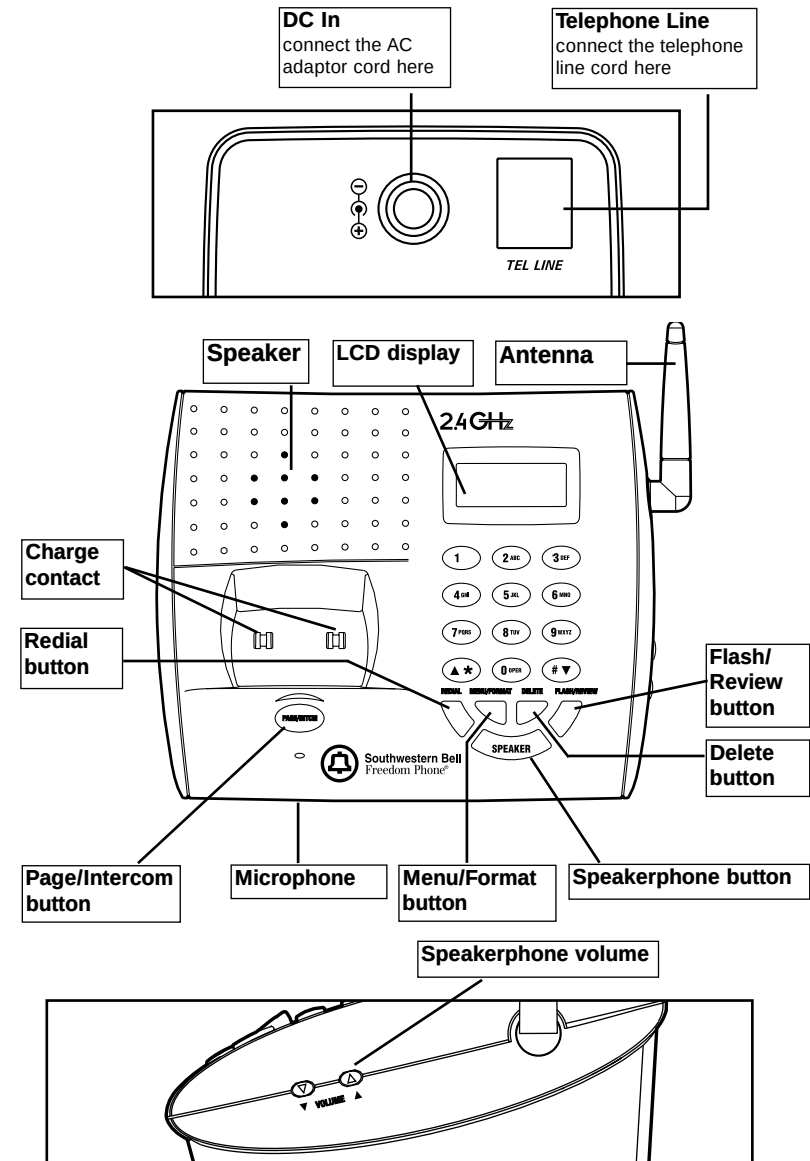
Repeated Call Indicator

Lights up to indicate the displayed phone number called more than once.

12-digit Line 1 and 2

Displays the caller's number, name, system prompt or displays your dialed digits.

Base Unit Controls and Indicators



FCC WANTS YOU TO KNOW

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is TIA/EIA-IS-968 compliant. See Installation Instructions for details.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

The USOC number of the registration jack for the equipment is RJ11C.

This equipment is hearing aid compatible.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this GH3128 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

INTRODUCTION

ABOUT THE GH3128

The GH3128 is a 2.4GHz Cordless Telephone with Dual Caller Identifier and Dual Keypad Speakerphone. It is designed and engineered to exacting standards for reliability, long life, and outstanding performance.

FEATURES

- Caller ID (50 call data memory locations) with call waiting
- 40 Channels (auto or manual selection)
- LCD on the handset and base with three-language selection
- 10-Number Two-touch Dial Memory
- Speakerphone on base
- Direct dialing from caller list
- Extended battery life
- Digital security coding

The GH3128 features include AutoTalk™ and AutoStandby™. AutoTalk™ allows you to answer a call by just removing the Handset from the Base so you don't have to waste time pushing buttons or flipping switches. AutoStandby™ allows you to hang up by simply returning the handset to the Base.

The UltraClear Plus™ true compander circuitry virtually eliminates background noise. This innovative technology, together with 40 different channels, provides you with the best possible reception during all your conversations.

TO PROTECT YOU AGAINST MISBILLED CALLS, THE GH3128 HAS RANDOM CODE™ DIGITAL SECURITY WHICH AUTOMATICALLY SELECTS ONE OF OVER 65,000 DIGITAL SECURITY CODES FOR THE HANDSET AND BASE UNIT. ALSO, THE AUTOSECURER™ FEATURE ELECTRONICALLY LOCKS YOUR PHONE WHEN THE HANDSET IS IN THE BASE. TO GET THE MOST FROM YOUR GH3128, PLEASE READ THIS OPERATING GUIDE THOROUGHLY.

INTRODUCTION (CONT.)

Box Contents

- Base unit
- Handset unit
- Owner's manual
- Memory card
- Rechargeable battery
- Telephone line cord
- AC adaptor with cord
- Quick reference guide
- Registration card

NOTE:

- a. Keep the shipping carton and packaging, in case you need to transport your phone.
- b. If any of these items are missing or damaged, contact your place of purchase.

Preliminary Preparation

Telephone Line Installation

1. Never install telephone jacks during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

Modular Outlet

Your cordless telephone operates from a standard 110/120 volt outlet. The handset is powered by a rechargeable battery pack. Batteries are charged automatically when the handset is placed in the cradle of the base unit.

Optional Headset

Plugging an optional headset into the handset allows a hands-free phone conversation. For servicing or replacement, you can purchase a suitable headset through service center.

When an optional headset is connected to the handset, make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

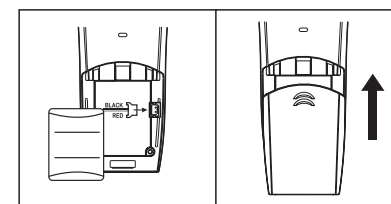
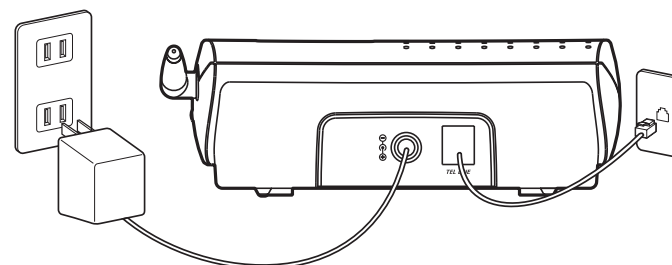
INSTALLATION

1. Plug the AC adaptor cord into the 9V DC input jack on the Base unit.
2. Plug one end of the telephone cord into the TEL LINE jack on the Base unit.
3. Raise the antenna on the Base unit.
4. Plug the other end of the telephone cord into the telephone wall jack.
5. Plug the AC adaptor into a standard 120V AC wall outlet.
The Base display will show "PLS REGISTER HANDSET".

NOTE:

Use only with the AC adaptor supplied with your telephone.

12:00 PM 100%
PLS REGISTER
HANDSET



6. Plug the rechargeable battery into the Handset battery compartment. Then close the battery door.
The Handset display will show "PUT HANDSET ON MAIN BASE".
7. Put the Handset on the Base unit charging cradle.
Let the Handset charge for 10 to 14 hours.
The Base display will show "CHARGING" and the Handset display will show "NEW=00 TOTAL=00".

12:00 PM 100%
PUT HANDSET
ON MAIN BASE

12:00 PM 100%
CHARGING

12:00 PM 100%
NEW=00
TOTAL=00

INSTALLATION (CONT.)

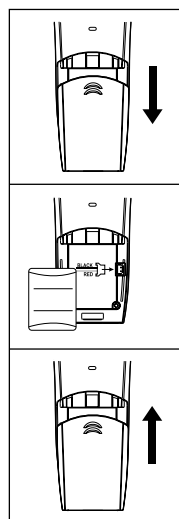
Handset Battery Charging:

The battery pack in the handset must be fully charged for about 10-14 hours before using the telephone. The display on the base will show "CHARGING" when the handset is in the cradle.

NOTE:

- When the battery gets low, the display will show "BATTERY LOW", the Battery icon will blink and the unit will beep every 15 seconds.
- If the battery becomes low while you are on a call, you will be disconnected after about 3 minutes. Terminate the call quickly or the unit will not operate and the display will show "PUT HANDSET ON MAIN BASE". Put the handset to the Base charging cradle to recharge the battery.
- The battery will hold its charge for several days out of the cradle, depending on use.

To Replace Batteries:



- Remove battery cover.
- Remove old battery.
- Plug the cord of the battery pack into the handset and place the battery in the case.
- Slide battery cover until it clicks in place. Charge 10-14 hours before first use.

To maximize your battery's life, we recommend that you periodically fully discharge the battery, and then recharge it. To do this, unplug your phone line cord from the wall phone jack. Press the TALK button, and allow the handset to remain on for 10 to 12 hours. Reconnect the phone cord to the wall phone jack. Return the handset to the base and allow it to fully charge for 12 hours. If this process is completed monthly, it will reduce the memory buildup that occurs from frequent partial charging.

SETUP

Both Handset and Base units have Menu setup to set the unit to your preference.

Handset Menu setup:

Press the MENU/CONFIRM button to go into the menu. If you want to exit at any step, press the FLASH/EXIT button.

To Set LCD contrast level:

- Press the MENU/CONFIRM button to go into the menu. The display shows "SET LCD CONTRAST".
- Press the MENU/CONFIRM button again to confirm. The display shows the current level "LCD CONTRAST LEVEL 3", default is 3.
- Use the VOLUME/SCROLL ▲ or ▼ button at the side of the handset to change the contrast level from 1 to 4.
- Press the MENU/CONFIRM button to confirm the change. The display will show "PROGRAM OK" and return to the SET LCD CONTRAST menu. Press FLASH/EXIT to exit or press the VOLUME/SCROLL ▲ or ▼ to set another item.

12:00 PM 1/0 10
SET
LCD CONTRAST

12:00 PM 1/0 10
LCD CONTRAST
LEVEL3

12:00 PM 1/0 10
PROGRAM
OK

To Set Ringer level:

- Press the MENU/CONFIRM button to go into the menu. The display shows "SET LCD CONTRAST".
- Use the VOLUME/SCROLL ▼ buttons at the side of the handset to change to "SET RINGER".
- Press the MENU/CONFIRM button to confirm. The display shows the current setting "RINGER HIGH", default is high.
- Use the VOLUME/SCROLL ▲ or ▼ button at the side of the handset to change the ringer level to HIGH, LOW or OFF.
- Press the MENU/CONFIRM button to confirm the change. The display will show "PROGRAM OK" and return to the SET RINGER menu. Press FLASH/EXIT to exit or press the VOLUME/SCROLL ▲ or ▼ to set another item.

12:00 PM 1/0 10
SET
RINGER

12:00 PM 1/0 10
RINGER
HIGH

12:00 PM 1/0 10
PROGRAM
OK

NOTE: When the Ringer level is set to OFF, the display will show "RINGER OFF" instead of TOTAL=XX in standby mode to remind you the handset will not ring when there is an incoming call.

12:00 PM 1/0 10
NEW=00
RINGER OFF

SETUP (CONT.)

To Set Key Tone On and Off:

1. Press the MENU/CONFIRM button to go into the menu.
The display shows "SET LCD CONTRAST".
2. Use the VOLUME/SCROLL ▲ or ▼ button at the side of the handset to change to "SET KEY TONE".
3. Press the MENU/CONFIRM button to confirm.
The display shows the current setting "KEY TONE ON", default is on.
4. Use the VOLUME/SCROLL ▲ or ▼ button at the side of the handset to change the key tone setting to ON or OFF.
5. Press the MENU/CONFIRM button to confirm the change.
The display will show "PROGRAM OK" and return to the SET KEY TONE menu. Press FLASH/EXIT to exit or press the VOLUME/SCROLL ▲ or ▼ to set another item.

12:00 PM 100%
SET
KEY TONE

12:00 PM 100%
KEY TONE
ON

12:00 PM 100%
PROGRAM
OK

To Set Auto-Talk On and Off:

1. Press the MENU/CONFIRM button to go into the menu.
The display shows "SET LCD CONTRAST".
2. Use the VOLUME/SCROLL ▲ or ▼ button at the side of the handset to change to "SET AUTO-TALK".
3. Press the MENU/CONFIRM button to confirm.
The display shows the current setting "AUTO-TALK OFF", default is off.
4. Use the VOLUME/SCROLL ▲ or ▼ buttons at the side of the handset to change the auto-talk setting to ON or OFF.
5. Press the MENU/CONFIRM button to confirm the change.
The display will show "PROGRAM OK" and return to the SET AUTO-TALK menu. Press FLASH/EXIT to exit or press the VOLUME/SCROLL ▲ or ▼ to set another item.

12:00 PM 100%
SET
AUTO-TALK

12:00 PM 100%
AUTO-TALK
OFF

12:00 PM 100%
PROGRAM
OK

NOTE: When there is an incoming call and the Auto-Talk is set to ON, IF THE HANDSET IS IN THE CRADLE, lift the handset. DO NOT press the TALK button, as you will be connected automatically.

Base Menu setup:

Press the MENU/FORMAT button to go into the menu. If you want to exit at any step, press the FLASH/REVIEW button.

To Set Language:

1. Press the MENU/FORMAT button to go into the menu.
The display shows "SET LANGUAGE".

12:00 PM 100%
SET
LANGUAGE

SETUP (CONT.)

2. Press the MENU/FORMAT button again to confirm.
The display shows the current setting "ENGLISH", default is English.
3. Use the ▲(*) or ▼(#) buttons change the language to French or Spanish.
4. Press the MENU/FORMAT button to confirm the change.
The display will show "PROGRAM OK" and return to the SET LANGUAGE menu. Press FLASH/REVIEW to exit or press the ▲(*) or ▼(#) to set another item.

12:00 PM 100%
ENGLISH

12:00 PM 100%
PROGRAM
OK

To Set LCD contrast level:

1. Press the MENU/FORMAT button to go into the menu.
The display shows "SET LANGUAGE".
2. Use the ▲(*) or ▼(#) buttons to change to "SET LCD CONTRAST".
3. Press the MENU/FORMAT button to confirm.
The display shows the current level "LCD CONTRAST LEVEL 2", default is 2.
4. Use the ▲(*) or ▼(#) buttons to change the contrast level from 1 to 4.
5. Press the MENU/FORMAT button to confirm the change.
The display will show "PROGRAM OK" and return to the SET LCD CONTRAST menu. Press FLASH/REVIEW to exit or press the ▲(*) or ▼(#) to set another item.

12:00 PM 100%
SET
LCD CONTRAST

12:00 PM 100%
LCD CONTRAST
LEVEL3

12:00 PM 100%
PROGRAM
OK

To Set Ringer level:

1. Press the MENU/CONFIRM button to go into the menu.
The display shows "SET LANGUAGE".
2. Use the ▲(*) or ▼(#) buttons to change to "SET RINGER".
3. Press the MENU/FORMAT button to confirm.
The display shows the current setting "RINGER HIGH", default is high.
4. Use the ▲(*) or ▼(#) buttons to change the ringer level to HIGH, LOW or OFF.
5. Press the MENU/FORMAT button to confirm the change.
The display will show "PROGRAM OK" and return to the SET RINGER menu. Press FLASH/REVIEW to exit or press the ▲(*) or ▼(#) to set another item.

12:00 PM 100%
SET
RINGER

12:00 PM 100%
RINGER
HIGH

12:00 PM 100%
PROGRAM
OK

NOTE: When the Ringer level is set to OFF, the display will show "RINGER OFF" in standby mode to remind you the base will not ring when there is an incoming call.

12:00 PM 100%
NEW=00
RINGER OFF

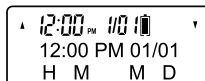
SETUP (CONT.)

To Set Time:

If you have subscribed the Caller ID service, you don't need to set time because it will update automatically.

If you don't have or terminated the Caller ID service, you can set time manually.

1. Press the MENU/FORMAT button to go into the menu.
The display shows "SET LANGUAGE".
2. Use the ▲(*) or ▼(#) buttons to change to "SET TIME".
3. Press the MENU/FORMAT button to go into the set time screen.
4. Use the number pad to direct input the time and date. The format is hour, minute, month and date. If you want to change the AM/PM, press the ▲(*) or ▼(#) buttons.
5. Press the MENU/FORMAT button to confirm the change.
The display will show "PROGRAM OK" and return to the SET TIME menu. Press FLASH/REVIEW to exit or press the ▲(*) or ▼(#) to set another item.



To Set Key Tone On and Off:

1. Press the MENU/FORMAT button to go into the menu.
The display shows "SET LANGUAGE".
2. Use the ▲(*) or ▼(#) buttons to change to "SET KEY TONE".
3. Press the MENU/FORMAT button to confirm.
The display shows the current setting "KEY TONE ON", default is on.
4. Use the ▲(*) or ▼(#) buttons to change the key tone setting to ON or OFF.
5. Press the MENU/FORMAT button to confirm the change.
The display will show "PROGRAM OK" and return to the SET KEY TONE menu. Press FLASH/REVIEW to exit or press the ▲(*) or ▼(#) to set another item.



Digital Security System

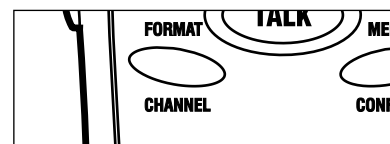
Your telephone is equipped with a digital security coding system to protect your base unit from being accessed by other cordless telephones. The code allows your base and handset to recognize each other so that other cordless phones will not make calls on your line. If the AC adaptor is disconnected or a loss of power occurs while the handset is away from the base unit, the security code will be lost and the phone will be inoperable. If this occurs, reconnect the AC adaptor and return the handset to the base unit so that the security code is reset. When the handset is not in the base, only a handset having the identical security code and operating on the same channel can access the base and use your phone line.

Digital security coding will also eliminate the "false" ringing associated with cordless telephones not equipped with this feature.

TELEPHONE OPERATION

40 Channel AutoScan Operation

Your cordless telephone has 40 operating channels. If you hear noise or other interference during your conversation, you can select a clearer channel by pressing the FORMAT/CHANNEL button on the handset to switch to another spare channel. Your call will not be interrupted.

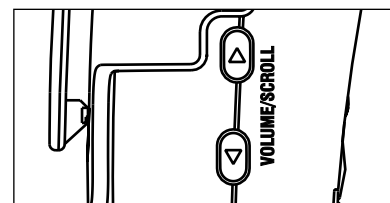


NOTE:

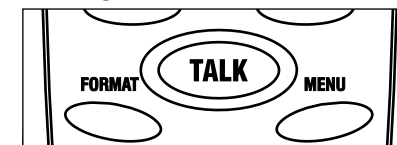
You must be in usable range to change channels. If you press the FORMAT/CHANNEL button when you are close to being out of range, you may lose the call. If this occurs, place the handset back into the base for a few seconds to reset and then make the call again.

Receiver Volume Control

Your telephone allows you to adjust the handset volume to a more comfortable listening level. Press the VOLUME/SCROLL ▲ or ▼ on the side of the handset to adjust the level.



Making a Call



1. Lift the handset and press the TALK button to be connected to the phone line. The handset display will show "TALK" and the talk timer will start. The base display will show "LINE IN USE".

2. After hearing a dial tone, dial the desired number.

Or you may predial the number (without pressing the TALK button), then press the TALK button.

3. If you misdial, simply press the TALK button, wait for a couple of seconds, and press the TALK button again for a new dial tone.

4. After your conversation is completed, press the TALK button once to disconnect the line, or return the handset to the base.

Receiving a Call

When the phone rings:

1. IF THE HANDSET IS OUT OF THE CRADLE, press the TALK button.

2. IF THE AUTO-TALK IS SET TO OFF AND THE HANDSET IS IN THE CRADLE, lift the handset and press the TALK button.

3. IF THE AUTO-TALK IS SET TO ON AND THE HANDSET IS IN THE CRADLE, lift the handset. DO NOT press the TALK button, as you will be connected automatically.

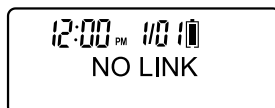
TELEPHONE OPERATION (CONT.)

NOTE:

If you experience difficulty with placing or receiving calls, the lost security code may be the cause of the problem. When this occurs, the handset can no longer communicate with its base. The loss of the code can occur any of the following ways: if the battery is drained and needs recharging; the handset is out of range of the base unit; the AC adaptor is disconnected or a power loss has occurred; or anything that causes electrical interference, for example multiple cordless telephones, baby monitors, televisions, VCR's etc. Reset the security code by placing the handset on the base for 10 seconds. If that does not work, make sure the AC adaptor is connected. If necessary, unplug the AC adaptor from the power source. Disconnect the battery for 5 seconds and then reconnect. Place the handset on the base and then replug the AC adaptor (see Troubleshooting).

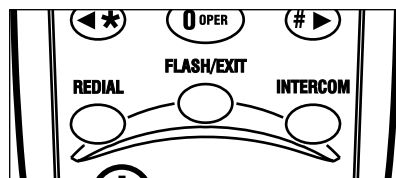
Out of Range

If you try to place a call when you are too far away from the base, you will hear an error tone and the display will show "NO LINK". If this occurs, move closer to the base.



Flash

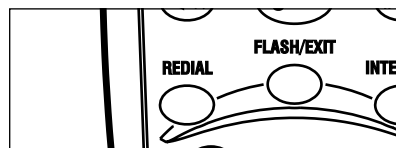
You can use your cordless telephone with special services such as Call Waiting or Three Way Calling (Special subscription from your local telephone company is required). During a telephone conversation, you may hear a tone or click, which indicates that you are receiving another call. To speak to the second caller and put the first caller on hold, press the FLASH button. Press FLASH button again to return to the original call. You may also press the FLASH button to obtain a new dial tone.



Redial

Your telephone remembers the last number dialed.

1. Press the TALK button on the handset. When you hear a dial tone, press the REDIAL button. Or
2. Press the REDIAL button, the last number will be shown on the display. Press the TALK button.



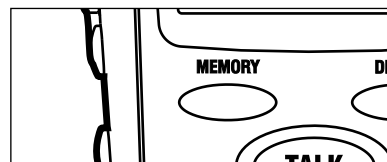
Pause

You can insert a 4-second PAUSE into the dialing of long distance numbers. Press the REDIAL button on the handset during dialing.

TELEPHONE OPERATION (CONT.)

Memory Feature

Your telephone is equipped with 10 memories for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each of the memory locations 0 through 9 by following the steps outlined.



To Program Frequently Called Numbers

1. Pick up the handset. DO NOT PRESS THE TALK button.
2. Press the MEMORY button. The display will show "ENTER MEMORY LOC".
3. Press the 0-9 location number or the VOLUME/SCROLL ▲ or ▼ on the side of the handset to select an available location. If the location is available, the display will show "(EMPTY)". You can see the location number on the top right corner of the display.

Memory Location



4. Press the MEMORY button. The display will show "ENTER PHONE NUMBER".

5. Dial phone number (up to 16 digits). Each TONE (*) entered uses one of the available digits. If you pause more than 30 seconds in programming, the unit will exit the memory programming. If you accidentally press a 17th digit, 3 error beep will sound, press DELETE button to erase digits or press FLASH/EXIT button to exit.

6. Press the MENU/CONFIRM button. The display will show "ENTER NAME". Up to 12 characters can be stored. If you don't want to store a name, press MENU/CONFIRM. The display will show "MEMORY SAVED".

If you want to save a name for this number, use the below method:

for example, enter a name "PETER":- Press "7" once, the display will show "P". Wait for a couple of seconds, the cursor will go to the next digit. Press "3" twice, the display will show "PE". Press "8" once, the display will show "PET". Press "3" twice, the display will show "PETE". Press "7" three times, the display will show "PETER".

NOTE: If you want to input a space, press "1".

7. Press MENU/CONFIRM to confirm. The display will show "MEMORY SAVED". The display will go back to "ENTER MEMORY LOC". Press FLASH/EXIT to exit or repeat step 3 to program another number.

NOTE: Press FLASH/EXIT button at any time to exit memory programming.

TELEPHONE OPERATION (CONT.)

To Retrieve Stored Numbers:

1. Pick up Handset.
2. Press TALK, and then MEMORY button.
3. Press the desired memory location number. The number you programmed will be dialed automatically.

Or

1. Press MEMORY button, then press the VOLUME/SCROLL ▲ or ▼ button to select desired memory location.
2. Press TALK button. The number you programmed will be dialed automatically.

To delete a Stored Number:

1. Press MEMORY button and then the VOLUME/SCROLL ▲ or ▼ button to select memory location.
2. Press DELETE button to erase memory. The display will show "DELETE LOCATION x ?" where x is the location number.
3. Press MENU/CONFIRM button to confirm. The display will show "LOCATION x DELETED".

To change a Stored Number:

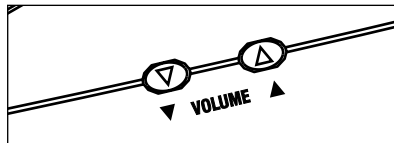
1. Press MEMORY button and then the VOLUME/SCROLL ▲ or ▼ button to select the memory location you want to change.
2. Press MEMORY button. The display will show "MEMORY OVERRIDE?".
3. Press MENU/CONFIRM button to confirm. Then follow the remain steps as program a new memory number.

Using Speakerphone

To make or answer a call without using the handset, press the SPEAKER button on the base. You will be connected to the line. The base display will show "SPEAKERPHONE" and the timer will start. The handset display will show "BASE IN USE". To disconnect, press SPEAKER button again.

Speaker volume control

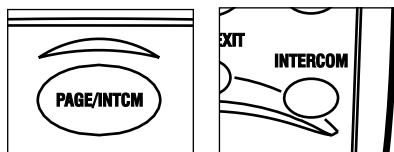
Your telephone allows you to adjust the base speakerphone to a more comfortable listening level. Press the VOLUME ▲ or ▼ button on the side of the base to the preferred setting.



Page/Intercom

You can send a page signal from the base to the handset or vice versa. Press the PAGE/INTCM button on the base, the handset will beep for 60 seconds. The base display will show "INTERCOM" and the handset display will show "PRESS TALK". Press TALK on the handset to stop paging and talk to the base.

In standby mode, press the INTERCOM button on the handset will page the base and then go into Intercom mode directly, you may talk to the base immediately. Press the TALK button to exit.



TELEPHONE OPERATION (CONT.)



Three Way Conference

You may use either the base or the handset as an extension phone.

To join a call already in progress on the handset (base display shows "LINE IN USE"), press the SPEAKER button on the base. Both displays show "CONFERENCE".

To join a call already in progress on the base (handset display shows "BASE IN USE"), press the TALK button on the handset. Both displays show "CONFERENCE".



Call Transfer

Transferring a call from the base to the handset

The call should already be in progress through the base, the base display shows "SPEAKERPHONE" while the handset display shows "BASE IN USE".

IF THE HANDSET IS IN THE BASE CRADLE

Pick up the handset, and begin speaking through the handset.

IF THE HANDSET IS AWAY FROM THE BASE CRADLE

1. Press the PAGE/INTCM button on the base. This will put the call on hold.
2. A series of rings will sound from the handset, the handset display will show "PAGING" and "PRESS TALK", alerting the handset user that you want to speak with him.
3. To speak with you, the handset user should press the TALK button. The handset display will show "INTERCOM" and "LINE ON HOLD".
4. Press the TALK button on the handset again to complete the transfer.
5. If the handset user does not want to speak with the caller, the base user can press the SPEAKER button to continue speaking with the caller.

Transferring a call from the handset to the base

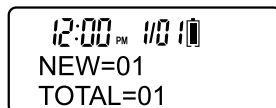
The call should already be in progress through the handset, the base display shows "LINE IN USE".

1. Press the INTERCOM button on the handset. This will put the call on hold.
2. 2 beeps will sound from the base and the speaker will turn on immediately, the base display will show "INTERCOM" and "LINE ON HOLD", alerting the base user that you are speaking with him.
3. Press the SPEAKER button on the base to complete the transfer.
4. If the base user does not want to speak with the caller, the handset user can press the TALK button to continue speaking with the caller.

CALLER ID OPERATION

Receiving a Call

After the first ring, the caller's name and telephone number will display on the display. The New Call LED will flash until you review **ALL** your new calls.



The Caller ID information (of up to 50 callers) will be stored in the order received. If the unit receives more than 50 calls, the oldest Caller ID information will be erased.

NOTE:

If you answer your incoming call before the second ring, the unit will not display the call information.

Receiving Call Waiting Caller ID

When you are on a phone call and there is an incoming call, your telephone will display incoming call waiting Caller ID information.

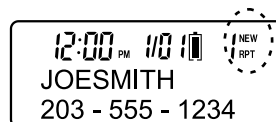
1. You will hear a beep and the telephone will be muted momentarily while the display shows the Caller ID information of the second caller.
2. Press FLASH/EXIT to access the call waiting call (the second caller).
3. When you access the call waiting call, the Caller ID information will disappear and a new call timer will be displayed.
4. After your second call is end, press FLASH/EXIT to talk to the first caller.

IMPORTANT:

You must subscribe to Call Waiting and Call Waiting Caller ID service from your local telephone company in order to receive Call Waiting Caller ID information.

Reviewing New Call Records

1. In standby mode, when the display shows NEW=XX TOTAL=XX, press the VOLUME/SCROLL ▲ button will display the information for the last new call received. The "NEW" icon will light if the call you are reviewing is a new call.
2. Continue pressing the VOLUME/SCROLL ▲ button to review all new call records in the order the calls were received. If the received call information is the same as any of the new calls, the unit will display the "RPT" icon to indicate a repeat call.



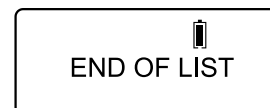
- When a name received exceeds 12 characters, the first 12 characters will be shown first. Press the "#>" button to view the remaining characters.
3. After the final call has been displayed, press the VOLUME/SCROLL ▲ button again. The New Call LED will stop blinking.

NOTE: The base unit can only store the last incoming call information. Press the FLASH/REVIEW button to review.

CALLER ID OPERATION (CONT.)

Reviewing All Call Records

1. After you have reviewed all of the new calls, continue press the VOLUME/SCROLL ▲ or ▼ button, the display will show the calls stored in memory.
2. After the last call record is reviewed, the display will show "END OF LIST".



Caller ID Redial

Your telephone allows you to redial a phone number stored in the Caller ID memory.

1. Press the VOLUME/SCROLL ▲ or ▼ button to select the Caller ID number that you want to dial.
2. Press the TALK button will activate the handset to dial the desired number.
3. You may dial the last incoming number from the base without using the handset. Press the FLASH/REVIEW button on the base, then press the SPEAKER button. The speakerphone will turn on and dial the last incoming number.



With current telecom system, there are 4 redial options:

- (1) 7 digits without a 1 prefix
- (2) 7 digits with a 1 prefix
- (3) 10 digits without a 1 prefix, and
- (4) 10 digits with a 1 prefix.

If you want to add a 1 prefix, press FORMAT/CHANNEL in the handset or MENU/FORMAT in the base after you have selected the Caller ID number from the list.

NOTE:

The 1 prefix can only add in the 7 digit and 10 digit Caller ID number.

To Store a Caller ID Number to Memory:

1. Press VOLUME/SCROLL ▲ or ▼ button to select number from Caller ID list.
2. Press MEMORY button. The display will show "SAVE TO MEMORY".
3. Press MENU/CONFIRM. The display will show "ENTER LOCATION".
4. Enter the memory location you want to store. The display will show "SAVE AT LOCATION x" where x is the location number you entered.
5. Press MENU/CONFIRM to confirm. The display will show "MEMORY SAVED".
6. Press FLASH/EXIT to exit to standby mode.

NOTE:

If the location you selected already has a memory stored, the display will show "MEMORY OVERRIDE". Press MENU/CONFIRM to override or press DELETE to change to another location.

CALLER ID OPERATION (CONT.)

Caller ID Erase

To Erase a Single Call

1. Press VOLUME/ SCROLL ▲ or ▼ button to review the Caller ID records you received.
2. Press DELETE button to erase the call displayed; the display will show "DELETE CID?".



3. Press MENU/CONFIRM button to confirm; the Caller ID will be erased and the display will show "CID DELETED" and return to standby mode.

To Erase All Calls

1. Press the VOLUME/ SCROLL ▲ or ▼ button to review the Caller ID records received before erasing all calls.
2. While the display is at one of the numbers, press and hold the DELETE button for 3 seconds. The display will show "DELETE ALL CID?".
3. Press the MENU/CONFIRM button, all CID numbers will be erased and the display will show "ALL CID DELETED".



NOTE:

All the CID numbers will be deleted including the new calls that have not been reviewed.

TROUBLESHOOTING

If your telephone is not performing to your expectations, please try these simple steps :

Problem	Suggestion
<i>"Charging" won't show on when handset is placed in base unit.</i>	• Make sure the AC Adapter is plugged into the base unit and wall outlet. • Make sure the wall outlet is functioning. • Make sure the handset is properly seated in the base unit. • Make sure the rechargeable battery pack is properly placed in the handset. • Make sure that the charging contacts on the handset and on the base unit are clean.
<i>No dial tone.</i>	• Charge the handset for 10 hours before initial use. • Place the handset back into cradle for 5 seconds. • Make sure the handset is fully charged. The base display should show "CHARGING" when the handset is in the cradle.
<i>Handset doesn't ring.</i>	• Make sure the Ringer setting is set to the "On". • Rechargeable battery pack may be weak or not fully charged. Charge the battery pack for 4-5 hours. • Make sure the base antenna is in the upright position. • The handset may be too far away from the base unit. • Make sure the AC adaptor is plugged into the base unit and wall outlet. • Make sure the wall outlet is functioning. • There may be too many telephones installed on the same line. Contact your local telephone company to determine the maximum number of extensions for your calling area. • Place the handset back into cradle for 5 seconds.

TROUBLESHOOTING (CONT.)

Problem	Suggestion
Caller's voice is too low.	Press the VOLUME/SCROLL ▲ on the side of the handset to set to higher volume level.
Conversation is interrupted frequently. Or Static noise is present during conversation.	- Move closer to the base. - Make sure the base antenna is in the upright position. - Press the FORMAT/CHANNEL button to switch to a clearer channel.
When the handset is fully charged for the first time, the display does not show "PUT HANDSET ON MAIN BASE" for register.	- The handset has enough power to register when it was charging for the first time. - If the unit does not work, reset the handset by unplugging and then replugging in the battery. Then the display will show "PUT HANDSET ON MAIN BASE". Put the handset on base to register.
Handset does not display any Caller ID messages.	- Check with your local telephone company to make sure Call Waiting Caller ID service is being provided on your telephone line. - If you pick up the telephone before the first complete ring, the caller information will not be completely received.
The display screen is dim or blank.	Adjust the contrast in the menu.
Unit is not receiving Call Waiting Caller ID calls.	- Make sure you have subscribed to Call Waiting, Caller ID, and Call Waiting Caller ID service from your local telephone company. - The Caller ID data may have been affected by temporary noise or line conditions. In these cases, you may see the incorrect information on the display, such as NO CALLER ID, CID BLOCKED, ERROR, a blank screen, only the telephone number, or only the name.
Telephone numbers are not dialed correctly from the caller list.	Make sure the displayed telephone number reflects the correct dialing situation (i.e. "1" before area code).

PRODUCT CARE

- A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.).
- B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.
- C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. Before cleaning, always un-plug the phone from the wall outlet.
- D. Your cordless phone is not designed to be water resistant. Do not use the handset in the rain, in the pool or in the shower. Do not install your base unit outdoors, near a sink, bath tub or shower. Do not expose to direct sunlight.
- E. Retain the original packaging should you need to ship the phone at a later date.

Additional Information

- A. Connecting this telephone to a coin operated telephone or party line is prohibited by law.
- B. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

For immediate answers to all your questions regarding the operation of your Southwestern Bell Freedom Phone® call the Consumer Hotline, toll free at (800)366-0937.

Speed Dialing Numbers Index

LOCATION	NUMBER	LOCATION	NUMBER
0		5	
1		6	
2		7	
3		8	
4		9	

SERVICE

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance: 1-800-366-0937, Monday – Friday between the hours of 8:30 am – 9:00 pm (EST) and Saturday between the hours of 8:30 am - 12:30 pm (EST). You can also visit our website at <http://www.swbfreedomphone.com>.

FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

SOUTHWESTERN BELL FREEDOM PHONE®
DEPT.: Warranty Repair
7475 N. Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling*, and a brief explanation of your difficulties.

***NOTE:** California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

FOR OUT-OF-WARRANTY SERVICE :

Call our toll-free Help Line for the price of a replacement **before** returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

QUESTIONS?

STOP...DON'T TAKE ME BACK TO THE STORE.
LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation, missing parts or installation, call the

SOUTHWESTERN BELL FREEDOM PHONE® HELP LINE AT:
1-800-366-0937
<http://www.swbfreedomphone.com>

LIMITED WARRANTY

This **Southwestern Bell Freedom Phone®** is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of **Southwestern Bell Freedom Phone®** Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to **Southwestern Bell Freedom Phone®** Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an Authorized Service Center, or any use violation of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. **Southwestern Bell Freedom Phone®** Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This one-year limited warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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