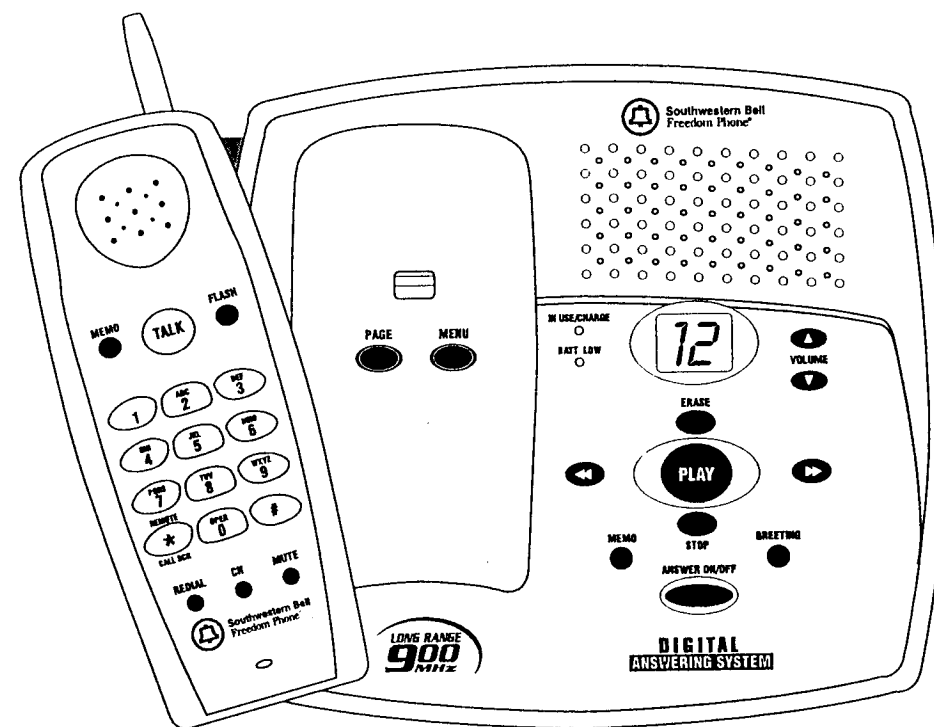




Southwestern Bell
Freedom Phone®

900MHz Cordless Telephone with Digital Answering System



STOP - DON'T TAKE ME BACK TO THE STORE.
LOOK - FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN - AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation,
missing parts or installation, call:

Southwestern Bell Freedom Phone®
Retail Sales Help Line at

1-800-366-0937

Monday - Friday 8:30 a.m. - 9:00 p.m. EST
Saturday 8:30 a.m. - 12:30 p.m. EST

[http:// www.swbfreedomphone. com](http://www.swbfreedomphone.com)

SOUTHWESTERN BELL FREEDOM PHONE
7475 N. GLEN HARBOR BLVD., GLENDALE, AZ 85307

FF2125 IB-3887 Printed in China

FF2125 OWNER'S MANUAL
Toll Free Helpline 1-800-366-0937
<http://www.swbfreedomphone.com>

PLEASE READ IMPORTANT SAFETY INSTRUCTIONS BEFORE USE.

Congratulations!

You have purchased a 900 MHz Cordless Telephone with All Digital Answering System that has been manufactured to the highest standards of **SOUTHWESTERN BELL FREEDOM PHONE®** Retail Sales. Its "DIGICLEAR PLUS™" circuitry combines noise filtering with state of the art technology that reduces background noise from your telephone conversations. Special compander circuitry compresses, then expands, the transmitted signal to enhance clean, clear audio.

BEFORE INSTALLING AND OPERATING THIS TELEPHONE, IT IS VERY IMPORTANT THAT YOU READ THIS OWNER'S MANUAL.

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water: for example, near a bathtub, wash bowl, kitchen sink, laundry tub, swimming pool, or in a wet basement.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be damaged by persons stepping on it.
9. Do not overload wall outlets and extension cords, as this can result in fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts. This could result in fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, when service or repair work is required, take it to a qualified service technician. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power supply cord or plug is damaged or frayed.
 - b. If liquid has been spilled into the product.
 - c. If the product has been exposed to rain or water.
 - d. If the product does not operate normally and proper operating instructions have been followed, adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
 - e. If the product has been dropped or the cabinet has been damaged.
 - f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Safety Instructions for Batteries

Handset Battery Pack

CAUTION:

Use only a Southwestern Bell Freedom Phone® approved battery pack in the handset of your FF2125 Cordless Telephone. To reduce the risk of fire or injury, always do the following when replacing, discarding or charging batteries. When handling the batteries, be careful not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns.



CONTAINS NICKEL CADMIUM BATTERY. MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

- a. Use only the following type and size batteries in the cordless phone:
Self-contained 3-cell Nickel-Cadmium rechargeable battery supply,
GP40 AAK 3BMX 3.6V 400mAh or 3.6V 400mAh D-2/3AA400x3 or JB40AA2/3N3BMX
GPI International Ltd. BYD Battery Co., Ltd. JB Energy (HK) Ltd.
- b. Do not dispose of the battery pack in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
- c. Do not attempt to open or mutilate the battery pack. The chemicals are dangerous and may cause damage to the eyes or skin, and may be toxic if swallowed.
- d. Follow the charge instructions outlined in this manual. (See page 13)

The RBRC™ Seal on the nickel-cadmium (Ni-Cd) battery indicates that Southwestern Bell Freedom Phone® Retail Sales is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful life, when taken out of service within the United States. The RBRC™ program provides a convenient alternative to placing spent nickel-cadmium batteries into the trash or municipal waste stream, which is illegal in some areas.

Southwestern Bell Freedom Phone® Retail Sales' payments to RBRC™ makes it easy for you to drop off the spent battery (or battery pack) at local retailers of replacement nickel-cadmium batteries. You may also contact your local recycling center for information on where to return the spent battery (or call the toll-free RBRC™ information line at 1-800-8BATTERY). Our involvement in this program is part of our commitment in protecting the environment and conserving natural resources.

RBRC™ is a trademark of the Rechargeable Battery Recycling Corporation.

Save These Instructions

Handset Battery Caution

CAUTION:

To Reduce the Risk of Fire or Injury to Persons, Read and Follow These Instructions.

1. Use only the following type and size batteries in the cordless phone:
Self-contained 3-cell Nickel-Cadmium rechargeable battery supply.
GP40 AAK 3BMX 3.6V 400mAh or 3.6V 400mAh D-2/3AA400x3 or JB40AA2/3N3BMX
GPI International Ltd. BYD Battery Co., Ltd. JB Energy (HK) Ltd.
2. Use only the following type and size battery in the base unit: 9V (1604) Alkaline Battery.
3. Do not dispose of the battery(ies) in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
4. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
5. Exercise care in handling batteries in order not to short the battery with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.
6. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
7. Do not mix old and new batteries in this product (applies to products employing more than one user replaceable second battery).
8. Do not mix batteries of different sizes or from different manufacturers in this product (applies to products employing more than one user replaceable secondary battery).
9. Do not attempt to recharge the battery(ies) provided with or identified for use with this product. The batteries may leak corrosive electrolyte or explode.
10. Do not attempt to rejuvenate the battery(ies) provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to the eyes or skin.
11. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, and that may result in leakage or explosions. (Applies to product employing more than one separately replaceable primary battery).
12. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the battery could leak in the product.
13. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.
14. Do not store this product, or the batteries provided with or identified for use with this product, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.

Southwestern Bell Freedom Phone FF2125

Cordless Telephone

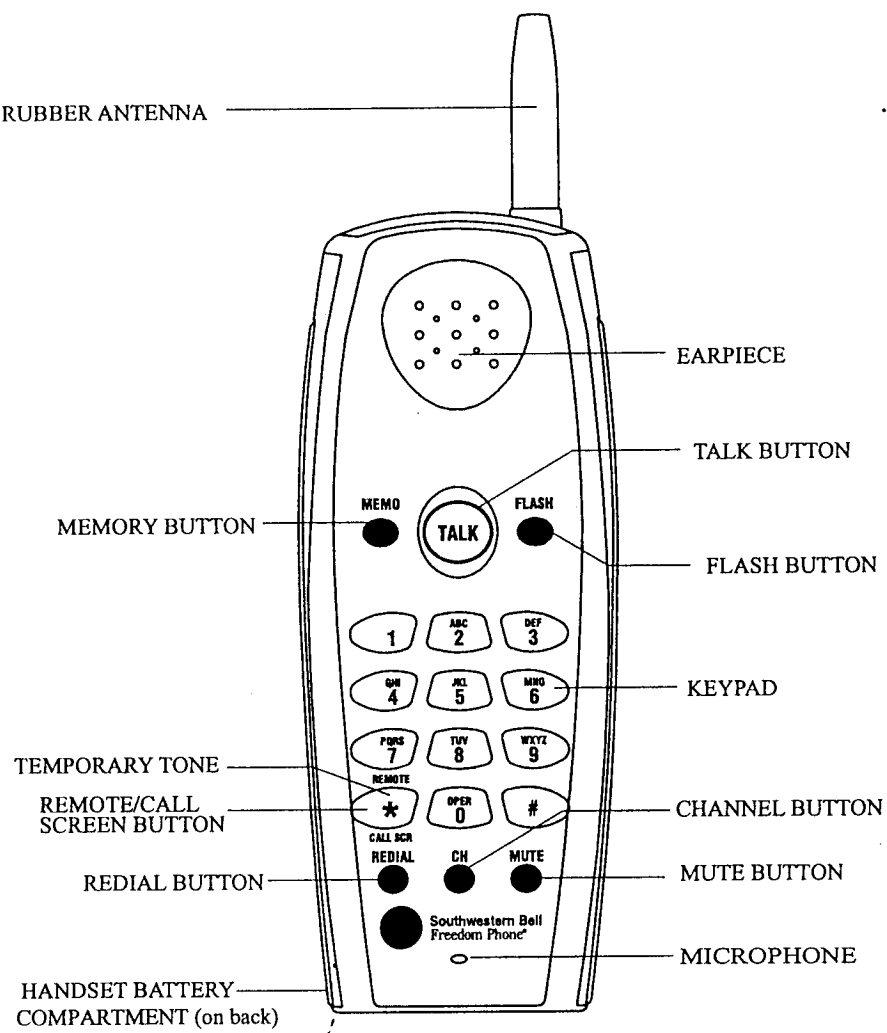
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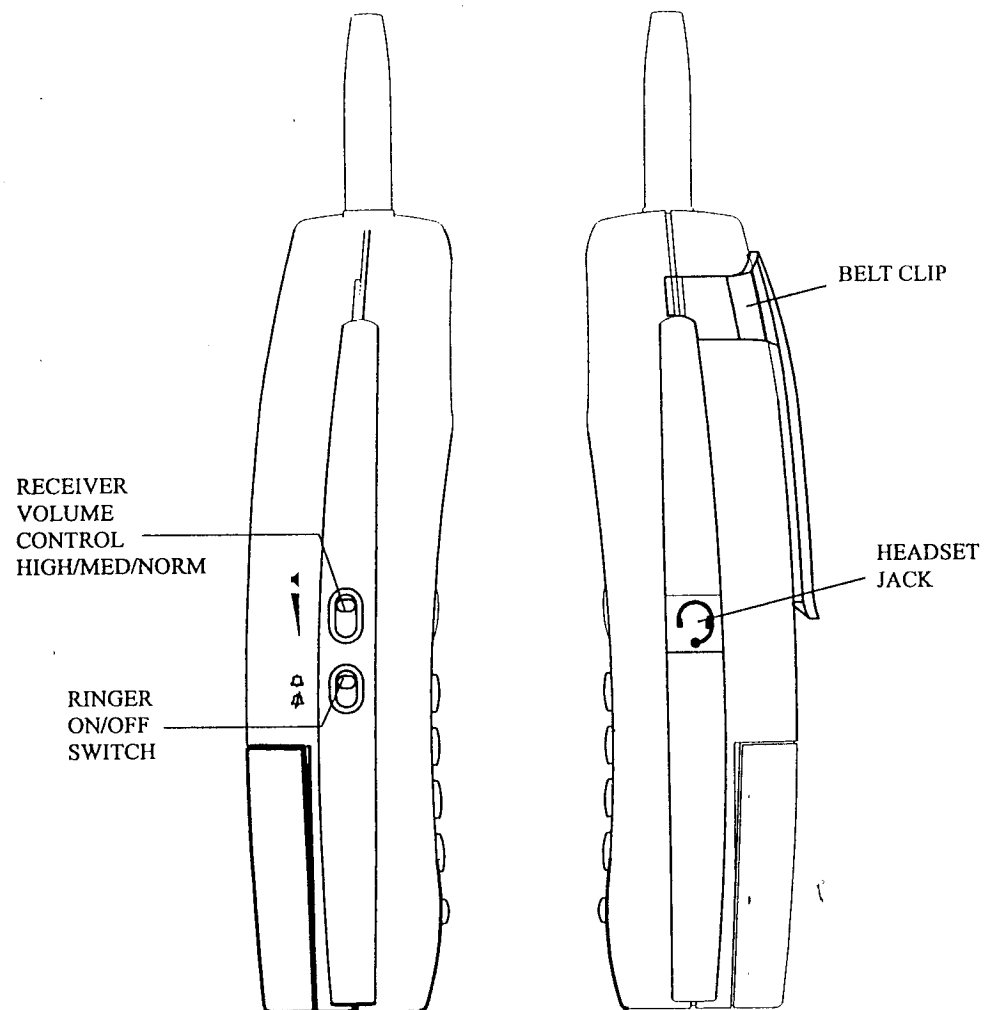
Handset Diagram

HANDSET CONTROLS:

The diagram below shows the controls of the FF2125 Handset.
See page 27 for description of handset remote features.

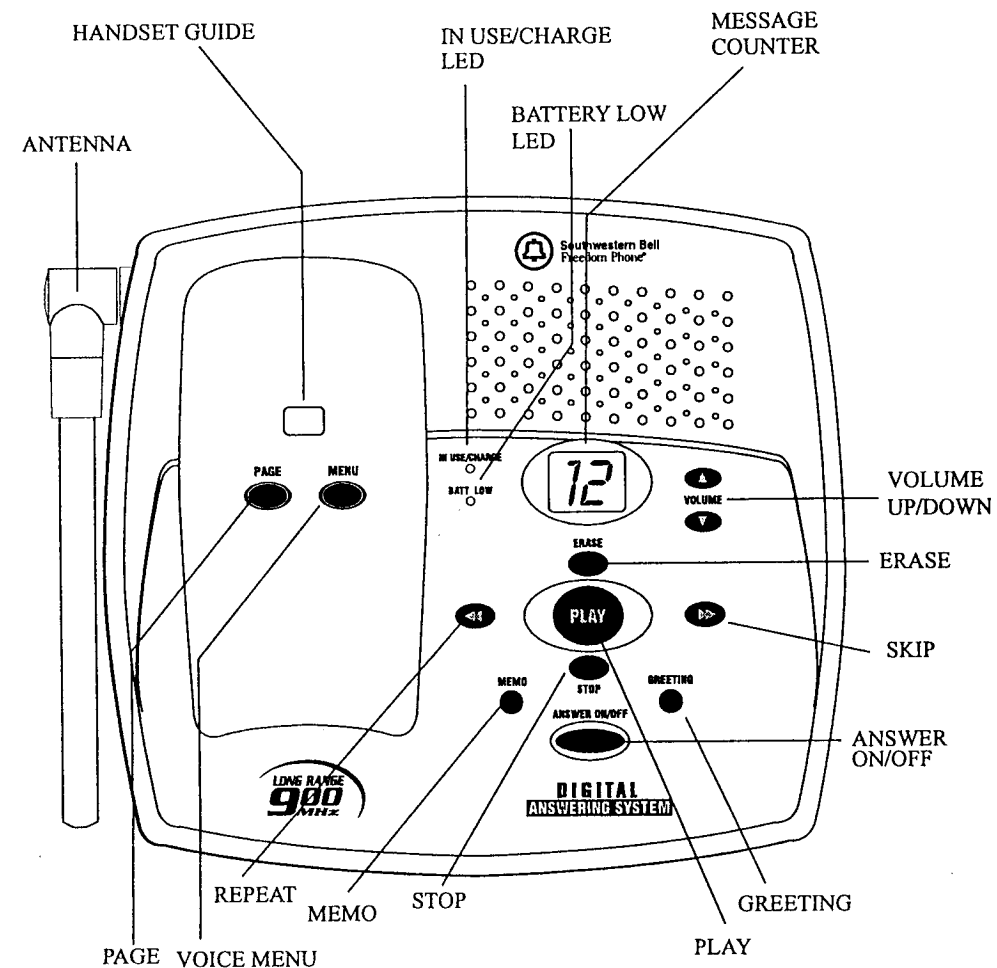


Handset Diagram



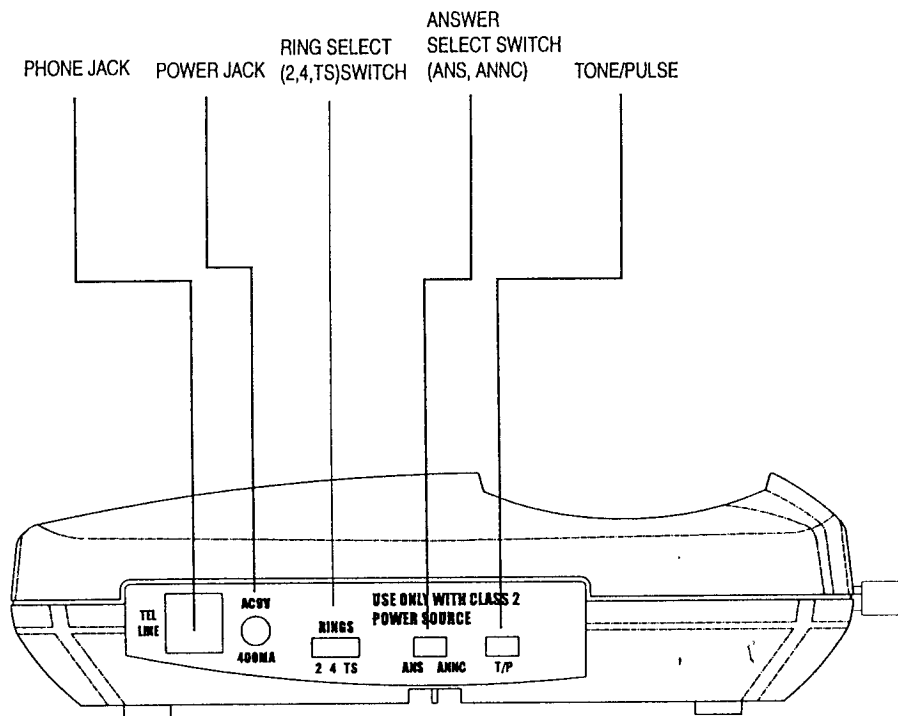
Base Diagram

BASE CONTROLS: This diagram shows the controls of the FF2125 Base.



Base Diagram

REAR VIEW



Traits of Cordless Telephones

A. Cordless telephones offer convenience and mobility during telephone conversations. The use of cordless telephones is dependent upon the availability of AC power. Any disruption of electrical power at your location will prevent the placing or receiving of telephone calls. It is recommended that a cordless telephone should not be installed as the only phone at your location.

B. The usable range of the cordless handset away from the base is dependent upon many factors. The telephone base is like a radio transmitter in that it transmits telephone line signals via radio waves to the handset. Therefore, the location of the base is important in order to maximize the usable range. For example, installing the base on the second floor, in some locations, will provide longer range than a ground floor installation. Pick a location that gives you the clearest signal. The following can adversely affect usable range:

- aluminum siding
- insulation with foil backing
- any metal construction which could shield radio signals.

Atmospheric conditions also play an important role in the performance of your cordless telephone.

Interference can be caused by placing the base near:

- fluorescent lights
- appliances that generate electrical noise, including:
 - microwaves
 - televisions
 - VCR's
 - baby monitors
 - computers

C. Always keep the base antenna fully upright.

D. For maximum performance, always keep the battery pack fully charged.

E. Plug your phone directly into an outlet, not an extension cord.

F. Do not plug other appliances into the outlet or have the outlet controlled by a wall switch.

G. If you want to use more than one cordless telephone in your home, the telephones must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

Installation

Box Contents

Before installing your phone, check the shipping carton to be sure you have the following:

- Base Unit
- Short and Long Telephone Line Cord
- Remote Access Card
- Handset with Rechargeable Battery
- Quick Installation Guide
- AC Adaptor with Cord
- Owner's Manual
- Quick Reference Guide

Notes:

- a. Keep the shipping carton and packaging, in case you need to transport your phone.
- b. If there is visible damage, do not use this equipment. Contact your shipping agent or return the telephone to the place of purchase.

Preliminary Preparation

Telephone Line Installation

1. Never install telephone jack during a lightning storm.
2. Never install telephone jack in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

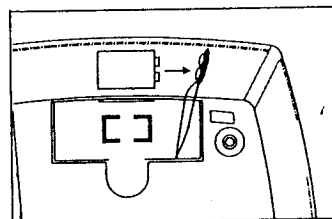
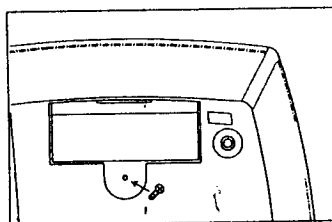
Modular Outlet

The FF2125 Cordless Telephone operates from a standard 110/120 volt outlet. The handset is powered by a rechargeable battery pack. Batteries are charged automatically when the handset is placed in the cradle of the base unit.

Battery Backup

One 9 volt battery (not included) is required to maintain your personalized Greeting and recorded messages during a power failure. If there is a power failure and the battery is not installed, both your personalized Greeting and recorded messages will be lost.

1. Make sure AC adaptor is unplugged from electrical outlet.
2. Using a small Philips type screwdriver, remove the screw located in the battery compartment on the bottom of the base and lift the battery compartment door.
3. Install one 9 volt battery.
4. Replace battery compartment door screw.
5. Install a replacement battery once a year to ensure proper operation of the power failure protection feature. Your Batt Low LED will flash rapidly until a 9 Volt battery is installed. Your unit is fully functional. Battery is needed for power failure back up ONLY.



Installation (Cont.)

Table/Desk Installation

A. Plug one end of the long telephone line cord into the back of the unit and connect the other end to a modular wall jack. Press until locking lever clicks (Fig. 1)

B. Connect the AC Adaptor into the back of the unit. Plug the other end into a standard 110/120 volt outlet (Fig. 1)

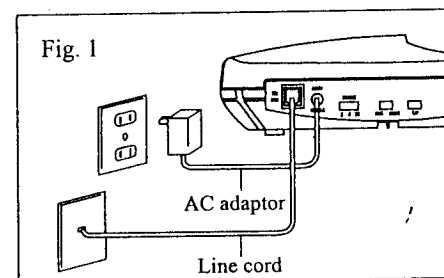
C. The Message Counter will then countdown from 9 to 0. The unit is checking its memory, and you should not press any buttons.

D. When you plug in your unit for the first time, it will take approximately 14 seconds for the unit to check its memory. (It will announce "Wait For Operation"). When the memory check is complete, your system will announce "Unit Ready" and will reset to answer incoming calls. It will answer incoming calls with a prerecorded greeting; "Hello. We are not available now; please leave your name and number after the beep." To record a personalized greeting refer to page 22.

E. Raise antenna on base for best reception.

F. Place the handset into the base. The handset will beep, and the IN USE/CHARGE LED will light.

NOTE: BATTERY PACK MUST BE CHARGED FOR 10-14 HOURS BEFORE INITIAL OPERATION.

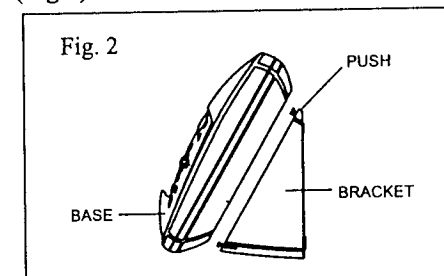


Wall Mounting

THE FF2125 CAN BE MOUNTED ON A STANDARD WALL PHONE PLATE. IF ONE IS NOT AVAILABLE, IT CAN ALSO BE MOUNTED ON TWO SCREWS (NOT INCLUDED), INSTALLED 3-1/4 " VERTICALLY APART IN THE WALL. LEAVE 3/16" OF EACH SCREW EXPOSED FOR MOUNTING THE UNIT.

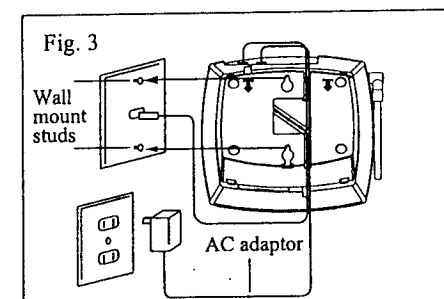
A. Connect the desk/wall bracket to the bottom of the base in the wall mount position (Fig.2). You can remove the bracket from the base by pushing on the two tabs of the bracket.

B. Place one end of the short telephone line cord into the modular jack marked TEL LINE located at the back of the base. (Fig.1)



C. Place the other end of the line cord into the recessed area in the bottom of the wall mount bracket, and plug into the telephone wall jack.

D. Position the wall mount slots on the bottom of the bracket over the two studs on the wall plate. Pull down and lock into place (Fig. 3).



Installation (Cont.)

E. Connect the AC adaptor into the back of the unit and plug the other end to the 110/120 volt outlet.

F. The Messages Counter will then countdown from 9 to 0. The unit is checking its memory, and you should not press any buttons

G. When you plug in your unit for the first time, it will take approximately 14 seconds for the unit to check its memory. (It will announce "Wait for Operation"). When the memory check is complete, your system will announce "Unit Ready" and will reset to answer incoming calls. It will answer incoming calls with a prerecorded greeting "Hello, we are not available now; please leave your name and number after the beep." To record a personalized greeting, refer to page 22.

H. Raise antenna on base for best reception.

I. Place the handset into the base. Make sure that the handset guide (on the base) fits securely into the slot underneath the handset earpiece. The handset will beep, and the IN USE/CHARGE LED will light.

Handset Battery Charging

The battery pack in the handset must be fully charged for about 10-14 hours before using the telephone. The Answering Machine may be used prior to the handset being fully charged. An extension telephone will be required until the handset is charged.

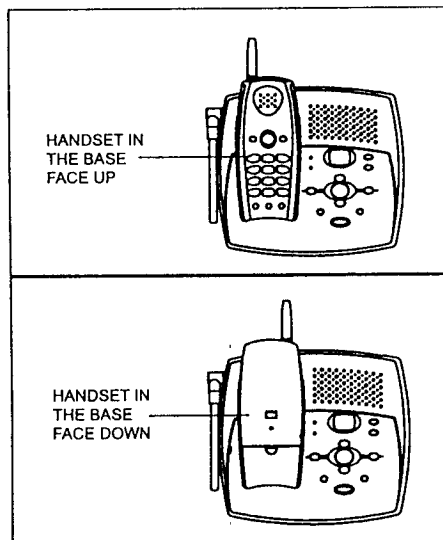
After connecting the unit to AC power, leave the handset in the base cradle for ten to fourteen hours before first using it. Later, it will take less time for the battery to recharge. The IN USE/CHARGE LED on the base will be lit when the handset is in the cradle.

Note:

- When the battery gets low, there will be a low-battery beep every 7 seconds from the handset.
- If the battery becomes low while you are on a call, you will be disconnected after about 1 minute. Terminate the call quickly and put the handset in the base to recharge the battery.
- The battery will hold its charge for several days out of the cradle, depending on use.
- The handset must be fully charged before attempting to access remote answering machine features from the handset.

Dual Charge

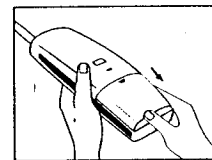
The FF2125 is specially designed with a dual charge feature. The battery pack will charge whether the handset is placed on the base facing up OR facing into the base.



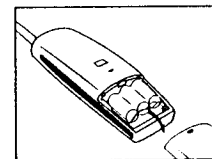
NOTE: When the belt clip is connected to the handset, the handset can only charge correctly with the keypad facing into the base.

Installation (Cont.)

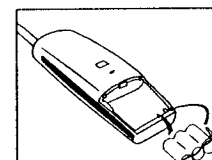
To Replace Batteries:



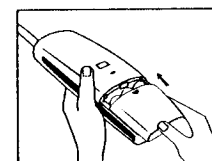
1. Remove battery cover.



2. Remove old battery.



3. Install new battery.



4. Close battery cover. Charge 10-14 hours before first use.

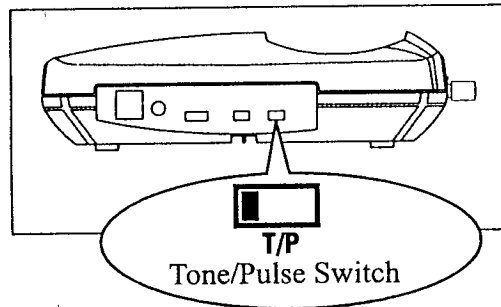
Note : To maximize your battery's life, we recommend that you periodically fully drain the battery and then recharge it. To do this, unplug your phone line cord from your wall phone jack. Press the TALK key and allow the handset to remain on for 10 to 12 hours. Return the handset to the base and allow to fully charge for 12 hours. If this process is completely monthly, it will reduce the memory build-up that occurs from frequent partial charging.

Telephone Operation

Tone/Pulse Switch

The FF2125 will operate on tone or rotary systems.

1. If your house is wired for rotary service, move the Tone/Pulse (T/P) switch to the Pulse position (P).
2. If your house is wired for Touch Tone service, move the T/P switch to the Tone position (T).
3. If you are not certain of the type of dialing service you have, set the switch to Tone (T). On the handset, press the TALK button and then any digit on the keypad. If the dial tone persists, switch to Pulse (P). To disconnect, press TALK again, or set the handset in the cradle.



Digital Security System

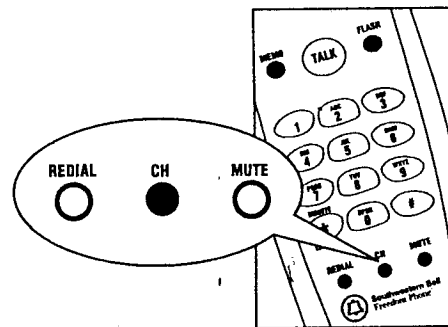
Your FF2125 Cordless Telephone is equipped with a digital security coding system to protect your base unit from being accessed by other cordless telephones. The code allows your base and handset to recognize each other so that other cordless phones will not make calls on your line. If the AC adaptor is disconnected or a loss of power occurs while the handset is away from the base unit, the security code will be lost and the phone will be inoperable. If this occurs, reconnect the AC adaptor and return the handset to the base unit so that the security code is reset. The base will beep to confirm that the security code has been reset.

When the handset is not in the base, only a handset having the identical security code and operating on the same channel can access the base and use your phone line. When the handset is in the base, no other handset, even those having the identical security code and operating on the same channel can access the base and use your line.

Digital security coding will also eliminate the "false" ringing associated with cordless telephones not equipped with this feature.

40 Channel Operation

Your cordless telephone has 40 operating channels. The phone will automatically search and select the clearest channel when you pick up the handset and press the TALK button. If you hear noise or other interference during your conversation, you can manually select a clearer channel by pressing and releasing the channel control on the handset to switch to another spare channel. Your call will not be interrupted.



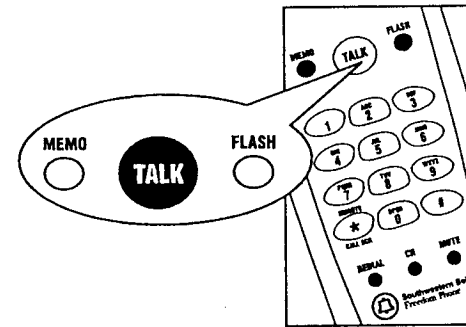
Note:

You must be in usable range to change channels. When you are close to being out of range, you may lose the call. If this occurs, place the handset back into the base for ten seconds to reset the security code and then make the call again.

Telephone Operation (Cont.)

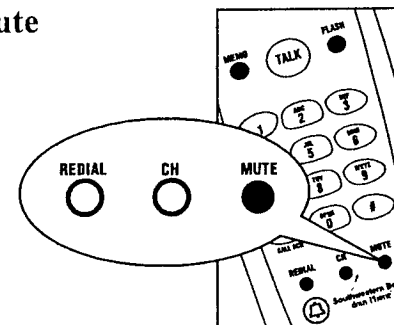
Making a Call

1. Make sure the base antenna is fully upright.
2. Lift the handset and press the TALK button to be connected to the phone line. The handset TALK button and IN USE/CHARGE LED on the base will light.



3. After hearing a dial tone, dial the desired number.
4. If you misdial, simply press the TALK button, wait for a couple of seconds, and press the TALK button again for a new dial tone.
5. After your conversation is completed, press the TALK button once to disconnect the line, or return the handset to the base. The TALK button and the IN USE LED will turn off.

Mute



Prevent sound from your room from being heard by the caller. Press and hold the MUTE button for as long as you want this feature activated. Once you release the MUTE button, the outside caller can hear you again.

Receiving a Call

When the Phone Rings

1. IF THE HANDSET IS OUT OF THE CRADLE, press the TALK button on the handset.
2. IF THE HANDSET IS IN THE CRADLE, lift the handset. DO NOT press the TALK button, as you will be connected automatically.

Note:

If you experience difficulty with placing or receiving calls, the lost security code may be the cause of the problem. When this occurs, the handset can no longer communicate with its base. The loss of the code can occur any of the following ways: the battery is drained and needs recharging; the AC adaptor is disconnected or a power loss has occurred; or anything that causes electrical interference, for example, multiple cordless telephones, baby monitors, televisions, VCR's etc. Reset the security code by placing the handset on the base for 10 seconds, removing it from the base, then replacing it on the base. The unit will beep and you can now make the call. If that does not work, make sure AC adaptor is connected. If necessary, unplug the AC adaptor from the power source. Disconnect the battery for 5 seconds and then reconnect. Place the handset on the base and then replug the AC adaptor (see Troubleshooting). Let stand 2 minutes before use.

Telephone Operation (Cont.)

Headset Jack

You can connect a headset (not included) for hands-free conversations.

1. Insert the headset plug (must be 3/32 inch/ 2.5mm type) into the headset jack on the side of the handset. (You may need to lift the rubber protective cover from the jack).

2. Attach the belt clip to the back of the handset. Make sure the "arms" of the belt clip snap securely into the notches on the side of the handset. You can now attach the handset/ belt clip to the desired location on your clothing.

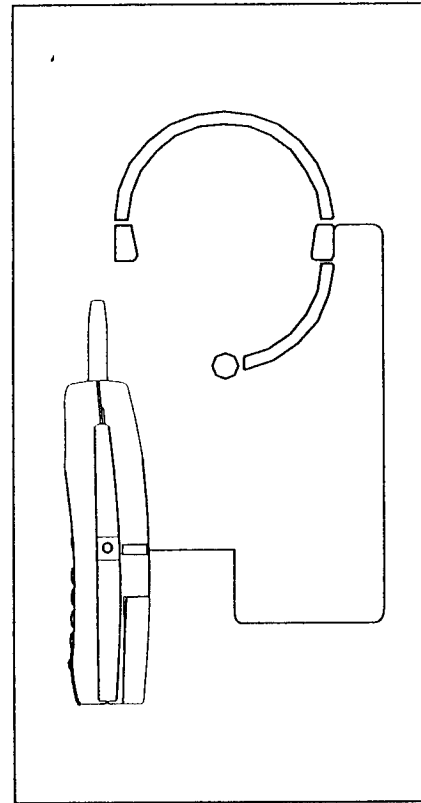
3. Adjust the headset microphone to a comfortable position, placing it near your mouth.

4. Press the TALK button to make or receive a call.

5. To remove the belt clip from the back of the handset, use your fingernails to loosen one of the "arms" of the belt clip. The other "arm" of the belt clip will automatically release from the handset.

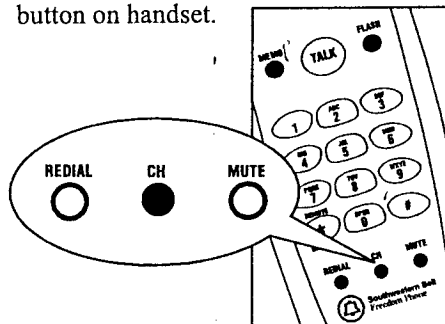
Note:

- When the belt clip is connected to the handset, the handset can only charge correctly with the keypad facing into the base.
- You can purchase a headset through our help line at 1-800-366-0937, our secure website at <http://www.swbfreedomphone.com>, or your local retailer.



Out of Range

If you experience static while using the telephone move closer to the base or change the channel by pressing "CH" button on handset.



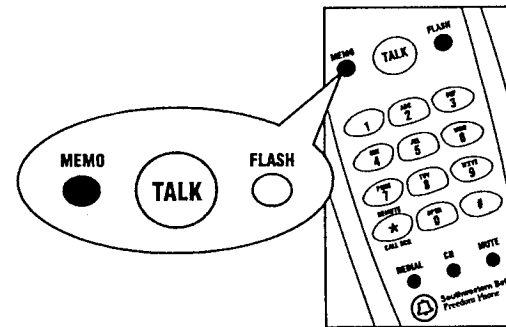
Telephone Operation (Cont.)

Memory Features

Your FF2125 is equipped with 10 memories for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each of the memory locations 0 through 9, by following the steps outlined below. A record of the numbers to be speed-dialed may be kept on the speed dialing numbers index on page 36.

To Program Frequently Called Numbers

1. Pick up the handset. Do Not Press TALK button.
2. Press the "MEMO" button. The TALK LED on handset will flash.



3. Enter the telephone number you wish to store, using the handset keypad.

Note : If you accidentally press a 17th digit, an error tone will sound, and you must reprogram the number.

- Press the "REDIAL" button to enter a 4-second pause into the dialing sequence.
4. Press the "MEMO" button to confirm the entered telephone number.
 5. On the keypad, press the memory location (0 through 9) where you wish to store the phone number. You will hear a long beep to confirm the telephone number has been successfully stored in

that memory location. The TALK LED will turn off.

6. To store numbers in other locations, start at step 2 again.

To Dial a Number Stored in Memory

1. Pick up the handset.
2. Press "TALK" and then the "MEMO" button.
3. Press the desired memory location (0 through 9).
4. The number you programmed will be automatically dialed.

To Change a Stored Number

Replace a stored number by programming a new telephone number in its place. You will hear a beep confirming the new number has been stored.

Redial

Your FF2125 remembers the last number (up to 24 digits) dialed. This is a convenient feature when trying to place a call through to a phone number that is not being answered or is continuously busy.

1. Press the "TALK" button on the handset.
2. When you hear a dial tone, press the "REDIAL" button.
3. The number will be automatically dialed, based on the setting of the Tone (T)/Pulse (P) switch.