

# **FGR3 Wireless Data Radios**

FGR3-C-U FGR3-CE-U FGR3-T-U FGR3-WC Covering Firmware v10.7.04

# **User-Reference Manual**



Part Number: LUM0110AA Revision: Jan-2019

#### **Safety Information**

The products described in this manual can fail in a variety of modes due to misuse, age, or malfunction and is not designed or intended for used in systems requiring fail-safe performance, including life safety systems. Systems with the products must be designed to prevent personal injury and property damage during product operation and in the event of product failure.

FreeWave Technologies, Inc. warrants the FreeWave® FGR3 Wireless Data Radios (Product) that you have purchased against defects in materials and manufacturing for a period of three years from the date of shipment, depending on model number. In the event of a Product failure due to materials or workmanship, FreeWave will, at its discretion, repair or replace the Product. For evaluation of Warranty coverage, return the Product to FreeWave upon receiving a Return Material Authorization (RMA). The replacement product will remain under warranty for 90 days or the remainder of the original product warranty period, whichever is longer.

IN NO EVENT WILL FREEWAVE TECHNOLOGIES, INC., ITS SUPPLIERS, OR ITS LICENSORS BE LIABLE FOR ANY DAMAGES ARISING FROM THE USE OF OR INABILITY TO USE THIS PRODUCT. THIS INCLUDES BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, INABILITY TO ACCESS OR SEND COMMUNICATION OR DATA, PERSONAL INJURY OR DAMAGE, OR OTHER LOSS WHICH MAY ARISE FROM THE USE OF THIS PRODUCT. THE WARRANTY IS EXCLUSIVE AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE ARE EXPRESSLY DISCLAIMED.

FreeWave's Warranty does not apply in the following circumstances:

- 1. If Product repair, adjustments, or parts replacements are required due to accident, neglect, or undue physical, electrical, or electromagnetic stress.
- 2. If Product is used outside of FreeWave specifications as stated in the Product's data sheet.
- 3. If Product has been modified, repaired, or altered by Customer unless FreeWave specifically authorized such alterations in each instance in writing. Where applicable, this includes the addition of conformal coating.



**Warning!** Do not remove or insert the Ethernet or diagnostics cable while circuit is live unless the area is known to be free of ignition concentrations of flammable gasses or vapors.



**Warning!** Do not connect the FGR3 series radios to DC power without terminating the antenna port to a suitable load, such as a 50 ohm antenna, or an attenuator with a power rating greater than or equal to 2 W. Powering up without a load attached will damage the radio and void the warranty.

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Page 2 of 143

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LUM0110AA Rev Jan-2019

## **Table of Contents**

Preface	8
1. Introduction	11
1.1. Choose a Radio Location	12
1.2. Choosing Point-to-Point or Point-to-MultiPoint Operation	12
1.2.1. Point-to-Point (PTP) Network	12
1.2.2. Point-to-MultiPoint (PTMP) Network	12
Differences between PTP and PTMP	13
1.3. Data Communication Link Examples	14
1.3.1. Example 1 - Point-to-Point Gateway to Endpoint	14
1.3.2. Example 2 - Gateway Repeater Endpoint	14
1.3.3. Example 3 - Two Repeaters	
1.3.4. Example 4 - Multiple Radios	15
1.3.5. Example 5 - Point-to-MultiPoint	16
1.3.6. Example 6 - Point-to-MultiPoint with a Repeater Site	16
1.4. Finding the Product Serial Number	
1.5. Powering the Radio	
1.6. Configuration Tool Options	19
1.6.1. Tool Suite and Terminal Emulators	
1.7. Radio Setup Mode	
1.7.1. Using Tool Suite to Connect to and Program Radios	21
1.7.2. Access the Setup Menu Using a Terminal Emulator	23
1.7.3. Connecting and Disconnecting from HyperTerminal	
1.7.4. Troubleshooting HyperTerminal	25
Change the COM Port	25
Change the Baud Rate	
Change the Flow Control	
Change the Parity	
1.8. Upgrade the Radios to the Latest Software Version	
2. Basic Radio Programming and Setup	
2.1. Setting the Radio's Role in the Network and the Network Type	32
2.2. Establishing Communication with Instrumentation and Computers	
2.2.1. Baud Rate	35
2.2.2. Data Parity	
2.2.3. Flow Control	
2.2.4. Modbus RTU	
2.2.5. Serial Interface	
2.2.6. Setup Port	

Page 3 of 143

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2.2.7. Turn Off Delay	39
2.2.8. Turn On Delay	40
2.2.9. Use Break to Access Setup	
2.3. Establishing Communication with Other Radios in the Network	
2.3.1. Golden Settings	43
2.4. Designate the RF Transmission Characteristics	43
2.4.1. 900MHz Channel Select Parameters	
Access to the Single Channel Mask	46
Example of Single Channel Mask	
2.4.2. 900MHz Frequency Key (Golden Setting)	47
2.4.3. 900MHz Frequency Zones	
900MHz Frequency Zones Table	49
Enable Frequency Zones in Tool Suite	
Enable Frequency Zones using the Terminal Interface	50
2.4.4. High Noise	51
2.4.5. 900MHz Hop Frequency Offset	
2.4.6. 900MHz Hop Table Size	
2.4.7. 900MHz Hop Table Version	
2.4.8. Max Packet Size and Min Packet Size (Golden Setting)	54
2.4.9. MCU Speed	54
2.4.10. Remote LED	55
2.4.11. Retry Time Out	
2.4.12. RF Data Rate (Golden Setting)	
2.4.13. RTS to CTS	
2.4.14. Slave Security	59
2.4.15. Transmit Power	
2.4.16. Transmit Rate	60
3. Configuring Point-to-MultiPoint Networks	62
3.1. Point to MultiPoint Network Characteristics	63
3.1.1. Golden Settings	63
3.1.2. Master to Slave Communications	63
3.1.3. Slave to Master Communications	63
3.2. Point-to-MultiPoint Network Quick Start	64
3.2.1. Point-to-MultiPoint Network Quick Start (Tool Suite)	64
3.2.2. Point-to-MultiPoint Network Quick Start (Terminal Interface)	66
3.3. Point-to-MultiPoint Operation LEDs	68
3.4. Overlapping MultiPoint Networks	69
3.5. Establishing Communication with Other Radios in a MultiPoint Network	69
3.5.1. Using the Network ID in MultiPoint Networks	69

Page 4 of 143

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3.5.2. Using the Call Book in MultiPoint Networks       77         3.5.3. Programming Point-to-MultiPoint Extended Call Book       77         3.6.1. Assigning Subnet ID Values       72         3.6.1. Assigning Subnet and Optional Slave Communication       77         Example 1: Subnet and Optional Slave Communication       77         Subnet and Optional Slave Communication       77         3.7. Setting Other MultiPoint Parameters       76         S.7.1. 1 PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.1. Repeaters       80         3.7.1. Repeater Frequency       80         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.1. Repeater Frequency       80         3.7.1. Repeater Frequency       81         3.7.1. Repeater Frequency       82         3.7.1. Repeater Frequency       82         3.7.1. Repeater Frequency       82         3.8. Low Power Mode       84         3.9.		
3.5.3. Programming Point-to-MultiPoint Extended Call Book       7         3.6. Routing Communications through the Network       77         3.6.1. Assigning Subnet ID Values       77         Example 1: Subnet and Specific Path Communication       77         Example 2: Subnet and Communication Required through Repeaters       77         Example 3: Subnet and Optional Slave Communication       76         3.7. Setting Other MultiPoint Parameters       76         3.7.1. 1 PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       86         3.7.0. Radio Name       86         3.7.1. Repeaters       86         3.7.1. Repeater Frequency       86         3.7.1. Repeater Frequency       86         3.7.1. Repeater Frequency       86         3.8. Conserving Power       86         3.8. Low Power Mode       86         3.9. Reading Diagnostics in Tool Suite       86         4.1. Point-to-Point Networks Clark Start (Tool Suite)       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       87 </td <td>3.5.2. Using the Call Book in MultiPoint Networks</td> <td>70</td>	3.5.2. Using the Call Book in MultiPoint Networks	70
3.6. Routing Communications through the Network       77         3.6.1. Assigning Subnet ID Values       77         Example 1: Subnet and Specific Path Communication       77         Example 2: Subnet and Optional Slave Communication       77         Stating Other MultiPoint Parameters       76         3.7. Setting Other MultiPoint Parameters       76         Setup 1PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       77         3.7.6. Master Packet Repeat       77         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       68         3.7.9. Radio Name       86         3.7.11. Repeaters       87         3.7.12. Retry Odds       86         3.7.13. Slave / Repeater       86         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       86         3.7.13. Slave / Repeater       86         3.8. Low Power Mode       86         3.9. Reading Diagnostics in Tool Suite       86         4.	3.5.3. Programming Point-to-MultiPoint Extended Call Book	71
3.6.1. Assigning Subnet ID Values       72         Example 1: Subnet and Opecific Path Communication       77         Example 2: Subnet and Communication Required through Repeaters       74         Example 3: Subnet and Optional Slave Communication       77         3.7. Setting Other MultiPoint Parameters       76         3.7.1. 1 PPS Enable Delay       76         Setup 1PPS Enable/Delay       77         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       83         3.7.13. Slave / Repeater       82         3.7.14. Repeater       86         3.7.13. Slave / Repeater       82         3.8. Low Power Mode       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84      <	3.6. Routing Communications through the Network	72
Example 1: Subnet and Optional Slave Communication       73         Example 3: Subnet and Optional Slave Communication       74         Stating Other MultiPoint Parameters       76         3.7. Setting Other MultiPoint Parameters       76         Sature 1 PPS Enable Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.1. 1 PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       66         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       86         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       86         3.7.12. Retry Odds       82         3.8. Conserving Power       86         3.8. Conserving Power       86         3.9. Reading Diagnostics in Tool Suite       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1.1. Point-to-Point Network Quick Start (Too	3.6.1. Assigning Subnet ID Values	72
Example 2: Subnet and Communication Required through Repeaters       74         Example 3: Subnet and Optional Slave Communication       76         3.7. Setting Other MultiPoint Parameters       76         3.7.1. 1 PPS Enable Delay       76         Setup 1PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       77         3.7.6. Master Packet Repeat       77         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.9. Radio Name       81         3.7.10. Repeaters       81         3.7.11. Repeater Frequency       82         3.7.12. Retry Odds       82         3.8. Conserving Power       84         3.8. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.2. Point-to-Point Network Quick Start (Tool Suite)       84         4.2. Point-to-Point Network Quick Start (Tool Suite)       84      <	Example 1: Subnet and Specific Path Communication	73
Example 3: Subnet and Optional Slave Communication       75         3.7. Setting Other MultiPoint Parameters       76         3.7.1. 1 PPS Enable Delay       77         Setup 1PPS Enable/Delay       77         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.7. Max Slave Retry       86         3.7.7. Max Slave Retry       86         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       84         3.9. Reading Diagnostics in Tool Suite       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.3. Useting the Call Book in the Terminal Interface </td <td>Example 2: Subnet and Communication Required through Repeaters</td> <td>74</td>	Example 2: Subnet and Communication Required through Repeaters	74
3.7. Setting Other MultiPoint Parameters       76         3.7.1. 1 PPS Enable Delay       76         Setup 1PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.9. Radio Name       81         3.7.10. Repeaters       86         3.7.11. Repeater Frequency       82         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       84         3.8. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4.1. Point-to-Point Network Quick Start       88         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.2. Point-to-Point Network Quick Start (Tool Suite)	Example 3: Subnet and Optional Slave Communication	
3.7.1.1 PPS Enable Delay       76         Setup 1PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.6. Master Packet Repeat       76         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.9. Radio Name       86         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       86         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       86         3.8. Low Power Mode       84         4.1. Point-to-Point Network Quick Start       88         4.1. Point-to-Point Network Quick Start       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.1. Point-to-Point Network Quick Start (Tool Suite)       84         4.2. Point-to-Point Network Quick Start (Tool Suite)       84         4.3. Sting the Call Book in Tool Suite       92	3.7. Setting Other MultiPoint Parameters	76
Setup 1PPS Enable/Delay       76         Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat       77         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.9. Radio Name       87         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1. Point-to-Point Network Quick Start (Torminal Interface)       90         4.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.3.1. Setting the Call Book in Tool Suite       92         4.3.2. Setting the C	3.7.1. 1 PPS Enable Delay	76
Calibrate a Slave Radio in 1PPS Enable/Delay Mode       77         3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       77         3.7.5. Master Packet Repeat       77         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.9. Radio Name       87         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       86         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       86         3.8. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.2. Point-to-Point Ne	Setup 1PPS Enable/Delay	76
3.7.2. Diagnostics       77         3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       86         3.7.7. Max Slave Retry       86         3.7.8. Radio ID       86         3.7.9. Radio Name       87         3.7.10. Repeaters       86         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       86         3.7.13. Slave / Repeater       86         3.8. 1. Low Power Mode       84         3.8. 1. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       88         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.3.1. Setting the Call Book in Point-to-Point Networks       92         4.3.1. Setting the Call Book in Tool Suite       92         4.3.2. Setting the Call Book in Tool Suite       94         4.3.3. Programming Point-To-Point Networks       92         4.3.4. Setting the Call Book in the Terminal Interf	Calibrate a Slave Radio in 1PPS Enable/Delay Mode	77
3.7.3. DTR Connect       77         3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       76         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       86         3.7.7. Max Slave Retry       86         3.7.8. Radio ID       88         3.7.9. Radio Name       87         3.7.10. Repeaters       86         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       86         3.8. Conserving Power       84         3.8. Conserving Power       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.3. Using the Call Book in Point-to-Point Networks       92         4.3. Using the Call Book in Tool Suite       92         4.3. Setting the Call Book in Tool Suite       94         4.3. Setting the Call Book in Tool Suite       92         4.3. Setting the Call Book in Tool Suite       92         4.3. Setting the Call Book in Tool Suite       94 </td <td>3.7.2. Diagnostics</td> <td></td>	3.7.2. Diagnostics	
3.7.4. Local Mode       76         3.7.5. Master Packet Repeat       79         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       80         3.7.7. Max Slave Retry       80         3.7.8. Radio ID       80         3.7.9. Radio Name       80         3.7.10. Repeaters       81         3.7.11. Repeater Frequency       82         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       84         3.8. Conserving Power       84         3.8. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       96         4.3.1. Setting the Call Book in Tool Suite       96         4.3.2. Setting the Call Book in Tool Suite       96         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96	3.7.3. DTR Connect	77
3.7.5. Master Packet Repeat       75         3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       86         3.7.7. Max Slave Retry       86         3.7.8. Radio ID       86         3.7.9. Radio Name       87         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       86         3.8. Conserving Power       86         3.8. Conserving Power       86         3.8. Low Power Mode       86         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       82         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       92         4.3.1. Setting the Call Book in Tool Suite       92         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.2. Setting the Call Book in the Terminal Interface       94	3.7.4. Local Mode	78
3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters       86         3.7.7. Max Slave Retry       86         3.7.8. Radio ID       86         3.7.9. Radio Name       87         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       84         3.8. Conserving Power       84         3.8. Conserving Point-to-Point Networks       88         4. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       86         4.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       97         4.3.1. Setting the Call Book in Point-to-Point Networks       92         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5.1. Working with	3.7.5. Master Packet Repeat	
3.7.7. Max Slave Retry	3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters	80
3.7.8. Radio ID       86         3.7.9. Radio Name       87         3.7.10. Repeaters       87         3.7.11. Repeater Frequency       87         3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       82         3.8. Conserving Power       84         3.8. Low Power Mode       84         3.8. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Network Quick Start (Terminal Interface)       92         4.3.1. Setting the Call Book in Point-to-Point Networks       92         4.3.2. Setting the Call Book in tool Suite       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5.1. Working with Parallel Repeaters       92         5.1. Working with Parallel Repeaters       94         5.1. Working with Parallel Repeaters       94         5.1. Adding a Repeater to the Network <td>3.7.7. Max Slave Retry</td> <td>80</td>	3.7.7. Max Slave Retry	80
3.7.9. Radio Name       8'         3.7.10. Repeaters       8'         3.7.11. Repeater Frequency       8'         3.7.12. Retry Odds       8'         3.7.13. Slave / Repeater       8'         3.8. Conserving Power       8'         3.8. Low Power Mode       8'         3.9. Reading Diagnostics in Tool Suite       8'         4. Configuring Point-to-Point Networks       8'         4.1. Point-to-Point Network Quick Start       8'         4.1. Point-to-Point Network Quick Start (Tool Suite)       8'         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       8'         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       9'         4.2. Point-to-Point Operation LEDs       9'         4.3. Using the Call Book in Point-to-Point Networks       9'         4.3.1. Setting the Call Book in Tool Suite       9'         4.3.2. Setting the Call Book in the Terminal Interface       9'         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       9'         5.1. Working with Parallel Repeaters       9'         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       9'         5.1.2. Adding a Repeater to the Network       9'	3.7.8. Radio ID	80
3.7.10. Repeaters       8'         3.7.11. Repeater Frequency       8'         3.7.12. Retry Odds       8'         3.7.12. Retry Odds       8'         3.7.13. Slave / Repeater       8'         3.8. Conserving Power       8'         3.9. Reading Diagnostics in Tool Suite       8'         4. Configuring Point-to-Point Networks       8'         4.1. Point-to-Point Network Quick Start       8'         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       8'         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       9'         4.3. Using the Call Book in Point-to-Point Networks       9'         4.3.1. Setting the Call Book in Tool Suite       9'         4.3.2. Setting the Call Book in the Terminal Interface       9'         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       9'         5.1. Working with Parallel Repeaters	3.7.9. Radio Name	81
3.7.11. Repeater Frequency       8'         3.7.12. Retry Odds       8'         3.7.12. Retry Odds       8'         3.7.13. Slave / Repeater       8'         3.8. Conserving Power       8'         3.8. Conserving Power       8'         3.8. 1. Low Power Mode       8'         3.9. Reading Diagnostics in Tool Suite       8'         4. Configuring Point-to-Point Networks       8'         4.1. Point-to-Point Network Quick Start       8'         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       8'         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       8'         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       9'         4.3. Using the Call Book in Point-to-Point Networks       9'         4.3. Using the Call Book in Tool Suite       9'         4.3.1. Setting the Call Book in Tool Suite       9'         4.3.2. Setting the Call Book in the Terminal Interface       9'         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       9'         5.1. Working with Parallel Repeaters       9'         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       9'         5.1.2. Adding a Repeater to the Network       9'	3.7.10. Repeaters	81
3.7.12. Retry Odds       82         3.7.13. Slave / Repeater       83         3.8. Conserving Power       84         3.8. Conserving Power       84         3.8. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.3. Using the Call Book in Point-to-Point Networks       92         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5.1. Working with Parallel Repeaters       96         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       96         5.1.2. Adding a Repeater to the Network       97	3.7.11. Repeater Frequency	81
3.7.13. Slave / Repeater       83         3.8. Conserving Power       84         3.8.1. Low Power Mode       84         3.8.1. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       86         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Torminal Interface)       90         4.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.3. Using the Call Book in Point-to-Point Networks       92         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       96         5.1.2. Adding a Repeater to the Network       96	3.7.12. Retry Odds	
3.8. Conserving Power       84         3.8.1. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       86         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       93         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5.1.4. Working with Parallel Repeaters       96         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       96         5.1.2. Adding a Repeater to the Network       97	3.7.13. Slave / Repeater	
3.8.1. Low Power Mode       84         3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       86         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       93         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       96         5.1.2. Adding a Repeater to the Network       97	3.8. Conserving Power	84
3.9. Reading Diagnostics in Tool Suite       86         4. Configuring Point-to-Point Networks       86         4.1. Point-to-Point Network Quick Start       86         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Tool Suite)       86         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       92         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5.1. Working with Parallel Repeaters       96         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       96         5.1.2. Adding a Repeater to the Network       97	3.8.1. Low Power Mode	84
4. Configuring Point-to-Point Networks       88         4.1. Point-to-Point Network Quick Start       88         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       88         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       90         4.3. Using the Call Book in Point-to-Point Networks       92         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5.1.1. Working with Parallel Repeaters       96         5.1.2. Adding a Repeater to the Network       96	3.9. Reading Diagnostics in Tool Suite	
4.1. Point-to-Point Network Quick Start       88         4.1.1. Point-to-Point Network Quick Start (Tool Suite)       88         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       92         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       99	4. Configuring Point-to-Point Networks	
4.1.1. Point-to-Point Network Quick Start (Tool Suite)       88         4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       93         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       97	4.1. Point-to-Point Network Quick Start	
4.1.2. Point-to-Point Network Quick Start (Terminal Interface)       90         4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       93         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       97	4.1.1. Point-to-Point Network Quick Start (Tool Suite)	
4.2. Point-to-Point Operation LEDs       92         4.3. Using the Call Book in Point-to-Point Networks       93         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       99	4.1.2. Point-to-Point Network Quick Start (Terminal Interface)	
4.3. Using the Call Book in Point-to-Point Networks       93         4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       99	4.2. Point-to-Point Operation LEDs	92
4.3.1. Setting the Call Book in Tool Suite       94         4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       99	4.3. Using the Call Book in Point-to-Point Networks	93
4.3.2. Setting the Call Book in the Terminal Interface       94         4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       99	4.3.1. Setting the Call Book in Tool Suite	
4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters       96         5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       98	4.3.2. Setting the Call Book in the Terminal Interface	94
5. Advanced Programming       97         5.1. Working with Parallel Repeaters       98         5.1.1. Repeaters Data Transmitted on the Same Frequency Key       98         5.1.2. Adding a Repeater to the Network       99	4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters	
5.1. Working with Parallel Repeaters	5. Advanced Programming	
5.1.1. Repeaters Data Transmitted on the Same Frequency Key	5.1. Working with Parallel Repeaters	
5.1.2. Adding a Repeater to the Network 99	5.1.1. Repeaters Data Transmitted on the Same Frequency Key	
	5.1.2. Adding a Repeater to the Network	

Page 5 of 143

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5.2. Setting and Changing Radio Passwords	
5.2.1. Setting the Password	
5.2.2. Changing a Password	
5.2.3. Disable a Password	101
5.3. Enable and Set Up AES Encryption	101
5.3.1. Encryption Channel Key	
5.3.2. Encryption Key	
5.3.3. Encryption (Strength)	
5.3.4. Troubleshooting AES Setup	
5.4. Low Baud Rates	
5.5. Multi-Master Sync	
5.6. Time Divisible Multiple Access (TDMA)	
6. Viewing Radio Statistics	
6.1. View Statistics in Tool Suite	
6.2. View the Radio Transmission Characteristics in the Terminal Interface	
6.2.1. Antenna Reflected Power	
6.2.2. Master-Slave Distance	
6.2.3. Noise Level	
6.2.4. Number of Disconnects	
6.2.5. Radio Temperature	
6.2.6. Rate % (Receive Percentage Rate)	
6.2.7. Signal Level	110
6.2.8. Transmit Current	
7. Approved Antennas	111
7.1. 900MHz Yagi Directional Antennas	112
7.2. 900MHz Omni-directional Antennas	
8. FGR3 Wireless Data Radios Pinouts	
8.1. Operational RS422 and RS485 Information	
8.2. Pinout Assignments and Descriptions	
8.3. 20-Pin Diagnostics Connector Pinout	114
8.4. RF Board Level Pinout	
8.5. RS-232 Pin Assignments (DB-9)	116
8.6. RS422 and RS485 Full Duplex Pinouts	116
8.7. RS485 Half Duplex Pinouts	
8.8. Waterproof Enclosure Pinout	
9. Troubleshooting	
9.1. Troubleshooting Flowchart	120
9.2. General Troubleshooting	
9.3. Unlicensed Serial Radio - Specific Troubleshooting	

Page 6 of 143

Copyright © 2019 FreeWave

10. FGR3 Release Notes	125
10.1. FGR3 Release Notes	125
10.1.1. Version v10.7.04	125
Access to the Single Channel Mask	
Example of Single Channel Mask	
10.1.2. Version v10.6.8	128
10.1.3. Version v10.6.7	129
10.1.4. Version v10.6.6	129
10.1.5. Version 8.78	130
10.1.6. Version 8.77	130
10.1.7. Version 8.73	130
10.1.8. Version 8.71	131
10.1.9. Version 8.70	131
10.1.10. Version 8.69	131
10.1.11. Version 8.68 (Initial Release)	131
Appendix A: FGR3 Technical Specifications	132
Appendix B: FGR3 Board Level Mechanical Drawing	135
Appendix C: 900MHz Factory Default Settings	
Appendix D: 900MHz Channel Frequency IDs	138
Appendix E: FreeWave Legal Information	

Page 7 of 143

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# Preface

Thank you for purchasing the FreeWave FGR3 Wireless Data Radios radio.

This document includes information about the FreeWave FGR3 serial radio:

- A basic introduction to the radio and how to determine the mode to run it in.
- Examples of how FreeWave radios can exist in a network with other radios.
- How to access the setup parameters available on the radio.
- Basic radio programming and setup information that applies to all network types.
- Considerations and quick starts for the network design, including charts of LED meanings.
- Details about defining a MultiPoint network including the use of Subnet IDs to route information through the network.
- Steps to view statistics about a radio's performance.
- Pinouts and mechanical drawings.

## **Contact FreeWave Technical Support**

For up-to-date troubleshooting information, check the **Support** page at <u>www.freewave.com</u>. FreeWave provides technical support Monday through Friday, 8:00 AM to 5:00 PM Mountain Time (GMT -7).

- Call toll-free at 1.866.923.6168.
- In Colorado, call 303.381.9200.
- Contact us through e-mail at moreinfo@freewave.com.

## **Additional Information**

This User Manual covers settings and configurations that apply to FreeWave spread spectrum radios.

LUM0110AA Rev Jan-2019 Page 8 of 143 Copyright

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Some radio models have specific settings and configurations that apply to only that model. For information about a specific model or additional information about using the radios, see these addendums and Application Notes:

- Cathodic Protection User Manual Addendum
- FGR Radio Modem in Mirrored Bit Mode User Manual Addendum
- Application Note #5412: Synchronizing Collocated Masters (Multi-Master Sync Mode)
- Application Note #5476: Mode 6
  - Mode 6 is designed to give control of which Slave a Master links to in a Point-to-Point configuration.
- Application Note #5424: Using the FGR-115MB Radio with Schweitzer Engineering Labs Mirrored Bits Communications
- Application Note : #5437: DTR to CTS Line Alarm Feature
- Application Note #5457: Local Mode

For information about installing radios, see the 900 MHz Wireless Radio Installation Guide.

**Note**: Use the <u>http://support.freewave.com/</u> website to download the latest documentation for the FGR3.

Registration is required to use this website.

## **Document Styles**

This document uses these styles:

- Parameter setting text appears as: [Page=radioSettings]
- File names appear as: configuration.cfg.
- File paths appear as: C:\Program Files (x86)\FreeWave Technologies.
- User-entered text appears as: xxxxxxxxx.



**Caution**: Indicates a situation that **MAY** cause damage to personnel, the radio, data, or network.

Example: Provides example information of the related text.

FREEWAVE Recommends: Identifies FreeWave recommendation information.

Important!: Provides crucial information relevant to the text or procedure.

**Note**: Emphasis of specific information relevant to the text or procedure.

Page 9 of 143

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Provides time saving or informative suggestions about using the product.

STOP

**Warning!** Indicates a situation that **WILL** cause damage to personnel, the radio, data, or network.

## **Parameter Preference**

The Parameter Preference table describes the available parameters.

<parameter name=""></parameter>		
Setting	Description	
Default Setting:	The factory default setting for the parameter.	
Options:	The options the parameter can be set to.	
Setup Terminal Menu:	The menu path and field name to access the parameter using the terminal menus available through the serial port.	
Description:	A description of what the parameter is and how it applies to the radio in the network.	

Page 10 of 143

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# 1. Introduction

FreeWave radios operate in virtually any environment where serial data communications occur. A pair of radios functions as a 9-pin null modem cable.

- If the FreeWave radios are used in an application where a null modem cable is used, (e.g.,communications between two computers) the FreeWave radios can be connected directly.
- If FreeWave radios are used to replace a straight-through RS232 cable, then a null modem cable must be placed between the radio and the Data Communication Equipment (DCE) instrument it is connected to.





Figure 1: FGR3 Wireless Data Radios

LUM0110AA Rev Jan-2019

Page 11 of 143

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## 1.1. Choose a Radio Location

Placement of the FreeWave radio may have a significant impact on its performance. The key to the overall robustness of the radio link is the height of the antenna.

When using an external antenna, placement of that antenna is critical to a solid data link. Other antennas in close proximity are a potential source of interference.

Use the **Radio Statistics** to help identify potential problems. In general, FreeWave units with a higher antenna placement will have a better communication link.

In practice, the radio should be placed away from computers, telephones, answering machines, and other similar devices. The cable included with the radio provides ample distance for placement away from other equipment.

Note: FreeWave offers directional and Omni-directional antennas with cable lengths ranging from 3 to 200 feet.



An adjustment as little as 2 feet in antenna placement may resolve noise issues. In extreme cases, (e.g., Cellular Telephone tower interference) the band pass filters that FreeWave offers may reduce out-of-band noise.

In extreme cases, such as when interference is due to a Pager or Cellular Telephone tower, the band pass filters that FreeWave offers, may reduce this out-of-band noise.

# 1.2. Choosing Point-to-Point or Point-to-MultiPoint Operation

Important!: For either a PTP or PTMP network, adding a Repeater cuts the network throughput by 50%.

## 1.2.1. Point-to-Point (PTP) Network

A PTP network work best when the network consists of one Master and one Slave radio.

Note: A maximum of four Repeaters can be added to extend the reach of the network.

## 1.2.2. Point-to-MultiPoint (PTMP) Network

In a PTMP network (also referred to as MultiPoint network) the Master radio is able to simultaneously communicate with numerous Slave radios.

- A MultiPoint network functions with the Master broadcasting its messages to all Slave radios.
- If requested by the Master, the Slave radios respond to the Master when given data by the device connected to the data port. The response depends on the setup.
- The network reach can be extended with as many Repeaters as is required.

Page 12 of 143

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#### Differences between PTP and PTMP

- In a Point-to-Point network all packets are acknowledged, whether sent from the Master to the Slave or from the Slave to the Master.
- In a MultiPoint network, the user determines the number of times outbound packets from the Master or Repeater to the Slave or other Repeaters are sent.
  - The receiving radio, Slave or Repeater, accepts the first packet received that passes the 32 bit CRC. However, the packet is NOT acknowledged.
  - On the return trip to the Master, all packets sent are acknowledged or retransmitted until they are acknowledged.
  - Therefore, the return link in a MultiPoint network is generally very robust.

Traditionally, a MultiPoint network is used in applications where data is collected from many instruments and reported back to one central site. The architecture of such a network is different from Point-to-Point applications. These parameters influence the number of radios that can exist in a MultiPoint network:

- Data block size.
  - The longer the data blocks, the fewer number of deployed Slave radios can exist in the network.
- Baud rate.
  - The data rate between the radio and the device it is connected to could limit the amount of data and the number of radios that can exist in a network
- The amount of contention between Slave radios.
- Polled Slave radios versus timed Slave radios.
- Repeater Use.
  - Using the **Repeater** setting in a Point-to-Point or MultiPoint network decreases overall network capacity by 50%.

**Example**: If the network polls once a day to retrieve sparse data, several hundred Slave radios could be configured to a single Master.

However, if each Slave transmits larger amounts of data or data more frequently, fewer Slave radios can link to the Master while receiving the same network performance.

When larger amounts of data are sent more frequently, the overall network bandwidth is closer to capacity with fewer Slave radios.

Page 13 of 143

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## **1.3. Data Communication Link Examples**

- Example 1 Point-to-Point Gateway to Endpoint (on page 14)
- Example 2 Gateway Repeater Endpoint (on page 14)
- Example 3 Two Repeaters (on page 14)
- Example 4 Multiple Radios (on page 15)
- Example 5 Point-to-MultiPoint (on page 16)
- Example 6 Point-to-MultiPoint with a Repeater Site (on page 16)

#### 1.3.1. Example 1 - Point-to-Point Gateway to Endpoint

The versatility of FreeWave radios allows data links to be established using a variety of different configurations.

This example shows the most common and straight forward link; a Master communicating to a Slave in a Point-to-Point link.



#### Figure 2: Master Communicating to a Slave in a Point-to-Point Link

### 1.3.2. Example 2 - Gateway Repeater Endpoint

This example shows a link using a Repeater.

- The Repeater may be located on a hilltop or other elevated structure enhancing the link from the Master to the Slave.
- In this configuration, it may be desirable to use an external Omni directional antenna at the Repeater.
- A Yagi antenna may be used at both the Master and Slave radios.



# Figure 3: Master Communicating to a Slave in a Point-to-Point Link with a Repeater

### 1.3.3. Example 3 - Two Repeaters

This example shows a link with two Repeaters between the Master and Slave.

Page 14 of 143

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- With two Repeaters there is more flexibility in getting around obstacles and greater total range is possible.
- It may be desirable to use external Omni-directional antennas with the Repeaters, and attaching a Yagi antenna to the Master and Slave radio to increase the range of the link.
- When two Repeaters are used no further degradation in the RF throughput of the link is experienced.



Figure 4: Master Communicating to a Slave in a Point-to-Point Link with Two Repeaters

#### 1.3.4. Example 4 - Multiple Radios

This example shows a configuration where a Master radio routinely calls a number of Slave radios at different times.

- The Master radio is communicating with a radio designated as a Slave/Repeater that is connected to a remote device.
- Since this device is placed in an elevated location, the radio may also be used as a Repeater when it is not used as a Slave.
- At any time the Master may call any of the Slave radios, establish a connection, and send and receive data.



#### Figure 5: Master Communicating to Multiple Slave Radios at Different Times

LUM0110AA Rev Jan-2019

Page 15 of 143

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### 1.3.5. Example 5 - Point-to-MultiPoint

This example illustrates a standard Point-to-MultiPoint network.

- From the Master, any data is broadcast to all three Slave radios, one of which receives it through a Multipoint Repeater.
- The data is sent out of the serial port of each of the three Slave radios.
- The end device should be configured to interpret the serial message and act on it if necessary.



Figure 6: Master Communicating in a Point-to-MultiPoint Network

### 1.3.6. Example 6 - Point-to-MultiPoint with a Repeater Site

This example is a Point-to-MultiPoint network that uses one of the sites as a Slave/Repeater.

- This network functions in the same manner as a standard MultiPoint network with Repeaters.
- However, the number of radios may be reduced with the use of the MultiPoint Slave/Repeater feature.

LUM0110AA Rev Jan-2019

Page 16 of 143

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Figure 7: Master Communicating in a Point-to-MultiPoint Network using a Slave/Repeater

Page 17 of 143

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## **1.4. Finding the Product Serial Number**

Each FreeWave radio is assigned a unique serial number.

Important!: This number is needed to contact FreeWave Technical Support.

The serial number is three digits, followed by a hyphen, then four digits (e.g.,111-1111), and is printed on the FreeWave label on the radio.

**Note**: The example in this section is an image is of a GXM model. The serial number information is in the same location on different models.



Figure 8: Example of the Serial Number for a GXM model

On radios that are not in an enclosure, the serial number is printed on a label on the back (the flat, smooth side) of the radio.

This label is in larger print.



Figure 9: Example of the label and Serial Number of a non-enclosed radio

LUM0110AA Rev Jan-2019

Page 18 of 143

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# **1.5.** Powering the Radio

Connect the radio to a positive power supply with +6.0 to +30.0 VDC, typically +12.0 VDC.

Important!: FGR3 radios are UL approved for use between +6.0 to +30.0 VDC.

FREEWAVE Recommends: For guaranteed performance, FreeWave recommends using between +7.5 to +30.0 VDC to power the radio.

Warning! If the power supply is above approximately +18.0 to +20.0 VDC, use a 1-ohm resistor inline with B+ input to the radio.

**Note:** For more information about pinouts, see the RF Board Level Pinout (on page 115).

If the power supply line runs outside the enclosure, use:

- electrostatic discharge (ESD) protectors to protect the radio from electric shock.
- transient voltage suppressors (TVS) to protect from an over-voltage situation.



Using both helps enhances reliable operation.

# 1.6. Configuration Tool Options

When the radio is in **Setup** mode, use these setup tools to configure the settings on the radio:

- Tool Suite- Tool Suite is the recommended method for programming the radios.
  - It provides a group of tools for configuring the devices in the network and for monitoring the network's performance.
  - Use the Configuration application in Tool Suite to program changes to the radio's settings.
  - Tool Suite is available for download from www.freewave.com.

Note: For more information about using Tool Suite, see the Tool Suite User Manual in the Tool Suite software.

- Terminal Emulator A terminal emulator program (e.g., HyperTerminal or Tera Term) offers many of the same configuration options available in the **Configuration** application in Tool Suite.
  - If running versions of the Windows® operating system prior to Windows® 7, HyperTerminal is included in the operating system installation.



Use the Setup Terminal application in Tool Suite to use and view the terminal menus. It shows the same menus and provides the same programming settings as you see using a terminal emulator.

Page 19 of 143

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LUM0110AA Rev Jan-2019

**FREEWAVE Recommends**: **Tool Suite** is the recommended programming option. **EZConfig** can still be used to program older radio models. However, newer radio models and newer firmware versions are not available in **EZConfig**. is this still applicable?

## 1.6.1. Tool Suite and Terminal Emulators

If using a terminal emulator, the tabs for a device in **Tool Suite** mirror the **Setup** main menu selections.

**Example**: Option **0** on the **Setup** main menu in the terminal menu setup is **Set Operation Mode**. The corresponding configuration tab for the device in **Tool Suite** is **(0) Operation Mode**.



Figure 10: Tool Suite menu Matched to Terminal menu

Use the **Setup Terminal** application in **Tool Suite** to use and view the terminal menus. It shows the same menus and provides the same programming settings as you see using a terminal emulator.

**Note**: In this document, if the setup procedure in the terminal emulator is different than the procedure in **Tool Suite**, the terminal instructions are also included.

# 1.7. Radio Setup Mode

To read the current settings from or to program a radio, the radio must be in **Setup** mode. When a radio is in **Setup** mode, all three LEDs appear solid green •••. These sections provide details about how to access the radio's **Setup** mode using **Tool Suite** or the terminal interface.

**Note**: OEM boards may also enter **Setup** when Pin 2 on a 10- or 14-pin connector or Pin 8 on a 24-pin connector is grounded, or using a break command.

For information about the break command, see Use Break to Access Setup (on page 40).

Page 20 of 143

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LUM0110AA Rev Jan-2019

- The Setup Port parameter on the Baud Rate tab determines whether the main data port or the diagnostics port is used to access the setup parameters for the radio. For more information, see Setup Port (on page 38).
- Use the **Setup Mode Timeout** parameter on the **Operation Mode** tab to set the radio to exit **Setup Mode** automatically. When the setting is enabled, if the radio has not received any menu selections or programming information within 5 seconds, it exits **Setup** and resumes its previous mode.

Note: For Setup mode troubleshooting information, see Troubleshooting (on page 119).

## 1.7.1. Using Tool Suite to Connect to and Program Radios

To read and program a radio using **Tool Suite**, connect the radio to a computer that runs the **Tool Suite** software.



Use **Tool Suite** to set up a template version of a radio. Templates include settings that apply to more than one radio in the network.

**Note**: For more information about using templates, see the **Tool Suite User Manual** in the **Tool Suite** software.

#### Procedure

1. Connect a serial or diagnostic cable between the computer and the radio.

FREEWAVE Recommends: Using a diagnostic cable and the diagnostic port.

- 2. Connect the power supply to the radio and the power source and turn on the radio.
- 3. Open Tool Suite.
- 4. In the Applications window, click Configuration to open the Configuration application.
- 5. Verify the correct port is selected in the Com Port field on the Configuration ribbon.
- 6. Press the **Setup** button on the back of the FreeWave radio. The radio is changed to **Setup** mode.

**Note**: If connected to the diagnostics port, the radio changes to **Setup mode** automatically when **Read Radio** is clicked in **Tool Suite**.

- 7. Short Pins 2 and 4 (Brown to Black) on the 10-pin header next to the LEDs. This places a board-level radio into **Setup mode**.
- 8. If using a data cable (FreeWave part number: **ASC3610DB** or **ASC3610DJ**), press the **Setup** button on the data cable.

LUM0110AA Rev Jan-2019

Page 21 of 143

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Note: If using the Setup Terminal application or a terminal emulator and using the gray ribbon diagnostic cable (part number AC2009DC), or the black diagnostic cable (part number ASC0409DC), the radio changes to Setup mode automatically when Read Radio is clicked in Tool Suite.

All three LEDs on the radio are green **••** and stay green as long as the radio is in **Setup** mode.

- 9. On the **Configuration** ribbon, click **Read Radio** to read the radio's current settings.
- 10. Make the necessary parameter changes.
- 11. On the **Network Title ribbon**, use one of these options to send the changes to the radio:
  - Click Quick to send only the changed parameters.

**Note**: This option is only available if **Read Radio** is clicked and parameter settings are NOT sent from a template to the radio.

- Click All to send all the settings for all parameters.
- Click Default to set a device back to its factory default settings.



Figure 11: FGR3 Setup Port

LUM0110AA Rev Jan-2019

Page 22 of 143

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Figure 12: FGR3 Pin Layout

Note: For more information about using **Tool Suite**, see the **Tool Suite User Manual** in the **Tool Suite** software.

## 1.7.2. Access the Setup Menu Using a Terminal Emulator

This procedure accesses the radio's **Setup** menu using the **Setup Terminal** application in **Tool Suite**.

**Note**: For more information about using **Tool Suite**, see the **Tool Suite User Manual** in the **Tool Suite** software.

## Procedure

- 1. Plug a serial cable into the COM 1 port on the radio.
- 2. Connect the cable to a COM port on the computer running **Tool Suite**.
- 3. Connect the radio to a power source.
- 4. Open Tool Suite.
- 5. On the Applications window, click Setup Terminal.
- 6. Click the **Connection** list box arrow in the top left of the window and select the COM port on the computer the radio is connected to.



LUM0110AA Rev Jan-2019

Page 23 of 143

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#### Figure 13: Connection list box

- 7. Click Connect.
- 8. To connect **Setup Terminal** to the radio, press the **Setup** button on the back of the FreeWave radio.

If connected to the diagnostics port, press <Shift+U> to view the **Setup** menu.



Figure 14: FGR3 Setup Port

- 9. To view the **Setup** menu in board-level radios:
  - Short pins 2 & 4 (Brown to Black) on the 10 pin header next to the LEDs.



Figure 15: FGR3 Pin Layout

- If using a data cable (FreeWave part number: **ASC3610DB** or **ASC3610DJ**), press the **Setup** button on the data cable.
- If using the gray ribbon diagnostic cable (P/N AC2009DC), or the black diagnostic cable (P/N ASC0409DC), press <Shift+U> to view the Setup menu.

When **Setup** is activated, the FreeWave **Setup Main Menu** appears in the HyperTerminal dialog box.

Page 24 of 143

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All three LEDs on the radio are green **••** and stay green as long as the radio is in **Setup** mode.

**Important!**: When navigating through the Setup menu and making changes to the parameters, the parameters are sent **immediately** to the radio.

## 1.7.3. Connecting and Disconnecting from HyperTerminal

The HyperTerminal dialog box has several toolbar buttons.

To reconnect to HyperTerminal, disconnect from the current session.

- 1. Click the **Disconnect**
- 2. Click the **Call** to reconnect.

**Note**: If the settings have not been saved they must be re-selected when HyperTerminal reconnects to the radio.

## 1.7.4. Troubleshooting HyperTerminal

These are some common issues encountered while using HyperTerminal as the terminal emulator.

- The steps to resolve the issue are specific to the HyperTerminal interface.
- Similar steps can be used when troubleshooting other terminal emulators.

**Important!**: When a change is made to the HyperTerminal settings in an open terminal session, the connection must be disconnected then reconnected before the settings take effect.

- Change the COM Port (on page 25).
- Change the Baud Rate (on page 27).
- Change the Flow Control (on page 28).
- Change the Parity (on page 29).

#### **Change the COM Port**

Important!: Nothing appears on the screen after placing the radio into Setup mode.

This error usually indicates one of two things:

- The wrong COM port is selected.
- A null modem cable is being used.

1. Click

2. On the File menu, click Properties.

Page 25 of 143

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- 3. Click the **Connect To** tab.
- 4. Verify the correct COM port is selected.
- 5. Click **OK** to close the **Properties** dialog box.



7. Return the radio to **Setup** mode.

The Setup menu screen appears.

If the radio has been previously configured, the wrong port could be used to access the **Setup** menu.

Note: For more information, see Setup Port (on page 38). Try connecting to the other port.

LUM0110AA Rev Jan-2019

Page 26 of 143

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#### Change the Baud Rate

Important!: Unrecognizable characters appear on the screen after placing the radio into Setup mode.

- Unrecognizable characters usually indicate a Baud Rate problem.
- The problem may also be that the radio under test is a TTL version or has been set to RS485 and not RS232. If the radio is TTL or in RS485 mode, verify connection through the Diagnostic port. Gibberish before the **Setup** button is pressed indicates Diagnostics is enabled in a Master.

1. Click

- 2. On the File menu, click Properties.
- 3. Click **Configure**.
- 4. Change these settings and click **OK**:
  - Baud Rate to 19200
  - Data Bits to 8
  - Parity to None
  - Stop Bits to 1
  - Flow Control to 1
- 5. Click **OK** to close the **Properties** dialog box.
- 6. Click 🙆
- 7. Return the radio to **Setup** mode. The **Setup** menu screen appears.

LUM0110AA Rev Jan-2019

Page 27 of 143

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#### **Change the Flow Control**

**Important!**: The Setup menu appears on the screen, but nothing happens when keys on the keyboard are pressed.

• This error usually indicates flow control is turned on in a three-wire connection (Rx, Tx, and Gnd).

Follow these steps if the connection uses a three-wire connection.



- 2. On the File menu, click Properties.
- 3. Click Configure.
- 4. Change the **Flow Control** to **None**, and click **OK**.
- 5. Click **OK** to close the **Properties** dialog box.
- 6. Click 😰
- 7. Return the radio to **Setup** mode. The **Setup** menu screen appears.

Page 28 of 143

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#### **Change the Parity**

**Important!**: A connection exists, the terminal emulator is receiving data, and some data is correct, but the remaining data is in unrecognizable characters.

- This error usually indicates a parity mismatch.
  - To resolve this issue, verify the parity of the radio and the parity of HyperTerminal are set the same.
- HyperTerminal's parity settings are under the **Properties** menu.
- The FreeWave radio parity is found under the **Baud Rate menu** in the **Setup** menu.
- 1. In HyperTerminal, click
- 2. On the **File** menu, click **Properties**.
- 3. Click Configure.
- 4. Change the Parity to None, and click OK.
- 5. Click **OK** button to close the **Properties** dialog box.
- 6. Click 😰
- 7. Return the radio to **Setup** mode. The **Setup** menu screen appears.

Page 29 of 143

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## **1.8. Upgrade the Radios to the Latest Software Version**

If **Tool Suite** is connected to a radio, and a new version of the software is available for that radio model, an indication appears in the **Configuration** application's **Device Information** tab.

Use **Tool Suite** to upgrade the software on a serial radio connected directly to the computer using the diagnostic cable.

Important!: An over-the-air upgrade using Tool Suite is not allowed.

**FREEWAVE Recommends**: If using a USB-to-serial converter cable, a software upgrade can take a long time to complete.

Use USB-to-serial cables that include the FTDI Chip Set to shorten the upgrade time.

This inclusion is listed on the cable's packaging.

See the Application Note #5471 Optimizing Firmware Upgrade Speed While Using a USB-Serial Adaptor for additional information (available at <u>www.freewave.com</u>).

Note: For more information about using **Tool Suite**, see the **Tool Suite User Manual** in the **Tool Suite** software.

#### Procedure

- 1. With the radio connected to the computer through the COM port, open **Tool Suite**.
- 2. In the Applications window, click Configuration to open the Configuration application.
- 3. In the Firmware area of the Configuration application, click Upgrade Radio.
- Click Yes at the prompt to proceed.
   Tool Suite identifies the software version loaded on the connected device and shows the latest version of software available for that model.
- Click Yes to continue with the upgrade. The system shows the progress of the software upgrade. After the firmware upgrade is complete, a message appears confirming that the software upgrade was successful.

Page 30 of 143

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# 2. Basic Radio Programming and Setup

When setting up either a Point-to-MultiPoint network or a Point-to-Point network, the process for setting up and programming a radio is the same.

This section describes these aspects of programming and setting up a radio:

- Setting the Radio's Role in the Network and the Network Type (on page 32).
- Establishing Communication with Instrumentation and Computers (on page 35).
- Establishing Communication with Other Radios in the Network (on page 42).
- Designate the RF Transmission Characteristics (on page 43).

Page 31 of 143

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# 2.1. Setting the Radio's Role in the Network and the Network Type

Networks consist of a Master radio and any number of other components including Repeaters, Slave radios, and radios that act as both a Slave and a Repeater. The first parameter to set in a radio is its **Operation** or **Modem** mode.

The mode tells the radio what network type it is in (Point-to-Point or Point-to-MultiPoint) and what role it plays (Master, Slave, or Repeater) in that network.

Note: The network type must match for all radios in a network.

If configuring a Point-to-MultiPoint network, verify the **Modem Mode** selection for radios in the network starts with Point-to-MultiPoint.



When setting up the radio, remember that the settings on the Master control a number of parameters.

Therefore, deploying the Master on the communications end where it is easier to access is advised, but not necessary.

Set the **Modem** mode on the **Operation Mode** tab, using the **Modem Mode** field. These settings are available in the **Operation Mode** menu in the terminal interface.

Operation Mode	Description	
Point-to-Point Master (0)	This mode designates the radio as the Master in Point-to-Point mode. The Master may call any or all Slaves designated in its <b>Call Book</b> .	
	In Point-to-Point mode the Master determines the setting used for most of the transmission characteristics, regardless of the settings in the Slave and/or Repeaters.	
	The settings NOT determined by the Master are:	
	Hop Table settings	
	Retry Time Out	
	Slave Security	
	Transmit Power	
	A quick method of identifying a Master is to power the radio.	
	Prior to establishing a link with a Slave, all three of the LEDs on the Master are solid red <b>= = =</b> .	

Page 32 of 143

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Operation Mode	Description		
Point-to-Point	This mode designates the radio as a Slave in Point-to-Point mode.		
Slave (1)	<ul> <li>The Slave communicates with any Master in its Call Book - either directly or through a maximum of four Repeaters.</li> </ul>		
	• When functioning as a Slave, the <b>Entry to Call</b> feature in the radio's <b>Call Book</b> is NOT operational.		
	<ul> <li>Set the Slave Security parameter to 1 to bypass the Call Book in the Slave.</li> </ul>		
	Note: For more information, see Slave Security on page 59.		
Point-to-MultiPoint	This mode designates the radio as a Master in MultiPoint mode.		
Master (2)	• This mode allows one Master radio to communicate simultaneously with numerous Slaves and Repeaters.		
	<ul> <li>A Point-to-MultiPoint Master communicates only with other radios designated as Point-to-MultiPoint Slaves or Point-to-MultiPoint Repeaters.</li> </ul>		
Point-to-MultiPoint	This mode designates the radio as a Slave in MultiPoint mode.		
Slave (3)	This mode allows the Slave to communicate with a MultiPoint Master.		
	The Slave may communicate with its Master through one or more Repeaters.		
Point-to-Point Slave / Repeater (4)	This mode designates the radio to act as <b>either</b> a Slave or Repeater, depending on the instructions from the Master.		
	The radio cannot act as both a Slave and a Repeater at the same time.		
	<ul> <li>True Slave/Repeater functionality is only available in a MultiPoint mode.</li> </ul>		
	Point-to-Point Slave/Repeaters have no security features.		
	<ul> <li>When a radio is designated a Point-to-Point Slave/Repeater, it allows any Master to use it as a Repeater.</li> </ul>		
	<b>Note</b> : Adding Repeaters to a network cuts the network throughput by 50%.		

LUM0110AA Rev Jan-2019

Page 33 of 143

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Operation Mode	Description		
Point-to-Point Repeater (5)	FreeWave allows the use of a maximum of four Repeaters in a Point-to- Point communications link, significantly extending the operating range.		
	• When designated as a Repeater, a radio behaves as a pass-through link.		
	<ul> <li>All settings for the Call Book, baud rates, and transmission characteristics are disabled.</li> </ul>		
	A Repeater connects with any Master that calls it.		
	• The Repeater must be set up properly in the Master's Call Book.		
	<b>Note</b> : Adding Repeaters to a network cuts the network throughput by 50%.		
Point-to-Point Slave / Master Switchable (6)	Mode 6 allows the radio to be controlled entirely through software commands.		
	• A number of key parameters in the FreeWave user interface may be changed either directly using a terminal emulator or using script files.		
	<ul> <li>When the Point-to-Point Slave/Master Switchable option is selected and the radio is not calling a Slave, it functions as a Slave and accepts any appropriate calls from other radios.</li> </ul>		
	Note: For more information, see Application Note #5476, Mode 6.		
Point-to-MultiPoint Repeater (7)	This option allows the radio to operate as a Repeater in a MultiPoint network.		
	A MultiPoint network can have as many Repeaters as necessary.		
	<ul> <li>If the Repeater is to act as a Slave/Repeater, set the Slave Repeater parameter in the MultiPoint Parameters tab to Enabled.</li> </ul>		
	<b>Note</b> : Adding Repeaters to a network cuts the network throughput by 50%.		
Mirrorbit Master (A) Mirrorbit Slave (B)	Mirrored Bit Communication is supported in firmware version 8.77 and later.		
	For information about <b>Mirrored Bit Communication</b> , see the FreeWave:		
	<ul> <li>Application Note #5424, Using the FGR-115MB Radio with Schweitzer Engineering Labs Mirrored Bits Communications.</li> </ul>		
	FGR Radio Modem in Mirrored Bit Mode Addendum.		
Ethernet Options (F)	This menu is used for Ethernet radios only.		

LUM0110AA Rev Jan-2019

Page 34 of 143

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# 2.2. Establishing Communication with Instrumentation and Computers

The settings on the **Baud Rate** tab are the communications settings between the radio and the instrument or computer it is connected to (radio serial port to the device).

Important!: These settings are unique to each radio, and do not need to match across the network.

**Example**: A pair of radios may be used in an application to send data from remote process instrumentation to an engineer's computer.

In this application, the **Baud Rate** for the radio on the instrumentation might be set to 9600 and the radio on the polling host might be set to 57,600.

These settings are available in the **Baud Rate** menu in the terminal interface, and apply to both Point-to-Point and Point-to-MultiPoint networks.

Note: See the Parameter Preference (on page 10) for a description of the parameter table's content.

### 2.2.1. Baud Rate

Baud Rate			
Setting	Description		
Default Setting	115200		
Options	600, 1200, 2400, 4800, 9600, 19200, 38400, 57600, 76800, 115200, 230400		
Terminal Menu	(1) Set Baud Rate		
Description:	• This is the communication rate between the radio's data port and the instrument it is connected to.		
This setting is independent from the baud rate for the other radios in network.			
	<b>Note</b> : With a poor RF link, this may actually result in slower data communications.		
<ul> <li>The Setup Port Baud Rate always defaults to 19,200 no matter how the Port Baud Rate is set.</li> <li>The only exception is Mode 6.</li> </ul>			
			<ul> <li>For more information, see Application Note #5476, Mode 6.</li> </ul>
	<b>FREEWAVE Recommends</b> : With a <b>Baud Rate</b> setting of 38,400 or higher, FreeWave recommends using the lines of the Flow Control (on page 36).		

Page 35 of 143

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## 2.2.2. Data Parity

Data Parity				
Setting	Description			
Default Setting	0 (8, N, 1)	0 (8, N, 1)		
Options	See Description.			
Terminal Menu	(1) Set Baud Rate > (A) Data Parity			
Description:	<ul> <li>Six data word length and parity configurations are available for use with FreeWave radios.</li> </ul>			
	<ul> <li>The default setting is 8-None-1 and is the most commonly used serial communications protocol.</li> </ul>			
	This table describes each option:			
	Option	Data Bits	Parity	Stop Bits
	0	8	None	1
	1	7	Even	1
	2	7	Odd	1
	3	8	None	2
	4	8	Even	1
	5	8	Odd	1

## 2.2.3. Flow Control

Flow Control	
Setting	Description
Default Setting	(0) None
Options	• (0) None - No flow control CTS is active and de-asserts when buffering is 98% full. Can pass XON/XOFF data but does not use it in any way.
	• (1) RTS - Uses RTS/CTS (Request to Send/Clear to Send) for flow control.
	<ul> <li>CTS performs the same way as in option (0) None.</li> </ul>
	RTS must be activated for the radio to output data over the serial port.
	<ul> <li>(2) DTR - Uses DTR/DSR (Data Terminal Ready/Data Set Ready) for flow control.</li> </ul>
	• (3) DOT - Half Duplex.
Terminal Menu	(1) Set Baud Rate > (F) FlowControl

LUM0110AA Rev Jan-2019

Page 36 of 143

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Flow Control	
Setting	Description
Description:	Specifies the hardware flow control for the data port on the radio.
	Flow control is the process of managing the speed data is transmitted to not overwhelm the device receiving the transmission.
	<b>FREEWAVE Recommends</b> : Use <b>Flow Control</b> if the <b>Baud Rate</b> is higher than 38,400.

#### 2.2.4. Modbus RTU

**Note**: When using the radio in **Modbus RTU** mode, the **Master Packet Repeat** parameter setting on the **MultiPoint Parameters** tab MUST match in every radio. The **Modbus RTU** mode must be set to **1** when radios are configured in RS422 or RS485 mode

Modbus RTU	
Setting	Description
Default Setting	0 (Disabled)
Options	0 to 9
Terminal Menu	(1) Set Baud Rate > (B) Modbus RTU
Description:	A setting other than <b>0</b> in this parameter causes the radio to wait for an amount of time gathering data before sending out the RF link.
	• <b>0 (Disabled)</b> - The radio sends data out through its RF link as soon as the data is received into the serial port. This is the default setting.
	• 1 - The radio waits for a number of slots equal to two times the <b>Master Packet</b> <b>Repeat</b> setting before sending the received data out the RF link.
	<b>Example</b> : If the <b>Master Packet Repeat</b> parameter is set to <b>3</b> , the radio waits for 6 slots, gathering data up the whole time. At the end of the 6 slots, the radio sends all received data in one "burst." This is the appropriate setting for most Modbus RTU devices.
	<ul> <li>2 or higher - The radio waits for a number of slots calculated using this formula: (Modbus RTU setting + Master Packet Repeat setting + 1) x 2</li> </ul>
	<b>Example</b> : In a radio where the <b>Modbus RTU</b> setting is $\frac{2}{2}$ and the <b>Master Packet Repeat</b> setting is $\frac{3}{2}$ , the radio waits for $(2 + 3 + 1) \times 2$ , or 12 slots.

Page 37 of 143

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#### 2.2.5. Serial Interface

Serial Interface	
Setting	Description
Default Setting	(0) RS232
Options	(0) RS232 - Also used for TTL.
	<ul> <li>(1) RS422/Full Duplex RS485 - Modbus RTU mode must be enabled and Turn Off Delay set to at least 4.</li> </ul>
	<ul> <li>(2) Half Duplex RS485 - Modbus RTU mode must be enabled and Turn Off Delay set to at least 4.</li> </ul>
	• (3) <b>DOT</b> - DOT causes the CD line to indicate when data is transmitted on the serial port from the radio.
	• When the radio is not sending data to the serial port, CD is de-asserted.
	<ul> <li>When the radio is sending data to the serial port, CD is asserted.</li> </ul>
	<ul> <li>The CD line no longer has any link state functionality.</li> </ul>
	<ul> <li>Turn Off Delay works as described in all radios.</li> </ul>
	• <b>Turn On Delay</b> works as described on any Slave or Slave/Repeater - it has no functionality on the Master.
	If set to anything other than <mark>0</mark> , the <b>Setup Port</b> parameter in the <b>Baud Rate tab</b> must be set to <b>Diagnostics Only</b> .
Terminal Menu	(1) Set Baud Rate > (C) RS232/485
Description:	Use this option to set the protocol of the data port for connection to an external device.
	Note: This setting must be 0 in TTL RF board products.

#### 2.2.6. Setup Port

**Important!**: Do NOT change this setting unless the correct programming cable is available for the new setting.

Setup Port	
Setting	Description
Default Setting	(3) Both
	The factory setting is based on the radio type.
	<ul> <li>A setting of <sup>2</sup>/<sub>2</sub> is used with Ethernet products and Mirrored Bit products.</li> </ul>
	<ul> <li>A setting of <sup>3</sup> is used in other products.</li> </ul>

LUM0110AA Rev Jan-2019

Page 38 of 143

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Setup Port	
Setting	Description
Options	<ul> <li>(1) Main Only - Programming and reading a radio's setup information is done through the data port.</li> </ul>
	<ul> <li>(2) Diagnostics Only - Programming and reading a radio's setup information is done through the diagnostic port.</li> </ul>
	<ul> <li>If the Serial interface is set to anything other than RS232, then the Setup Port must be set to Diagnostics Only.</li> </ul>
	<ul> <li>(3) Both - Programming and reading a radio's setup information is done through either the data port or the diagnostic port.</li> </ul>
Terminal Menu	(1) Set Baud Rate > (D) Setup Port
Description:	Determines which port on the radio, Main or Diagnostics, is used to access the parameter settings in <b>Tool Suite</b> or enter the <b>Setup</b> main menu in the terminal interface.
	The main data port is the RS232 port.
	<ul> <li>The diagnostics port is a 3-pin connector on the rear panel of the OEM Mini series radios.</li> </ul>
	<ul> <li>The diagnostic cable for this port (ASC0409DC) is available from FreeWave.</li> </ul>
	The OEM modules use a 2-row, 2 mm female connector.
	<ul> <li>The diagnostic cable for this port (ASC2009DC) is available from FreeWave.</li> </ul>

#### 2.2.7. Turn Off Delay

Turn Off Delay	
Setting	Description
Default Setting	0
Options	Any number between 0 and 9 ms.
Terminal Menu	(1) Edit Baud Rate > Turn Off Delay

Page 39 of 143

Turn Off Delay	
Setting	Description
Description	Specifies the time after the end of transmission of a character to the RS485 bus that the radio stops driving the bus and releases the bus to other devices.
	• The units are ¼ of a character with a range of 0-9.
	<ul> <li>An entry of 4 means a delay equivalent to the duration of a full character.</li> </ul>
	<ul> <li>The default is 0 (zero) delay.</li> </ul>
	<ul> <li>For data rates of 1200 bits/S or slower, avoid setting the Turn Off Delay parameter higher than 4.</li> </ul>
	<ul> <li>At those rates the functionality of the microprocessor changes so that a Turn Off Delay of 5 has the same effect as if set to 1, and a setting of 6 has the same effect as 2, and so on.</li> </ul>
	<ul> <li>Turn Off Delay must be set to a value of at least 4 for RS422 and RS485 operation.</li> </ul>

#### 2.2.8. Turn On Delay

Turn On Delay	
Setting	Description
Default Setting	0 ms
Options	Any number between 0 and 9 ms
Terminal Menu	(1) Set Baud Rate > (E) Turn On Delay
Description:	Sets the delay between when the line drivers are turned on and when the data leaves the data port.

#### 2.2.9. Use Break to Access Setup

**Note**: This setting is typically only used in OEM scenarios.

Use Break to Access Setup	
Setting	Description
Default Setting	Disabled
Options	• (0) - Disabled - The break command is disabled.
	• (1) - Enabled - The Setup menu is sent at 19,200 bps.
	• (2) - Enabled - The Setup menu is sent at the radio's current baud rate.
Terminal Menu	(1) Set Baud Rate > (G) Use break to access setup

LUM0110AA Rev Jan-2019

Page 40 of 143

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Use Break to Access Setup	
Setting	Description
Description:	Enables a break command to put the radio into Setup mode over the data port.
	To send a break character, the end device must hold the Tx data line in the space voltage level for longer than 1 character time.
	<b>Example</b> : If a character is defined as having 1 start bit, 8 data bits, and 1 stop bit, the character time is 10 bits. Thus, the transmit data line must be held in the space voltage level for a period of time longer than 10 bits.

Page 41 of 143

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# 2.3. Establishing Communication with Other Radios in the Network

For the radios in the network to communicate successfully, the radios need to be told what other devices are available for them to communicate with. Use one of these options:

- Network ID Used in MultiPoint Networks, the Network ID parameter is available on the MultiPoint Parameters tab.
  - Each radio in a single network should be assigned the same ID.
  - A Slave links with the first Master or Repeater that it hears that has a matching **Network ID**.
    - Because the Network ID does not use serial numbers, MultiPoint Masters and Repeaters may be replaced without reprogramming all of the Slaves in the network. The Network ID function should be used in conjunction with the Subnet ID feature (if necessary) to route data through the radio network.
    - Without having the serial numbers in the **Call Book**, Slaves may establish communications with different Masters that match the radio's golden settings described below, though not at the same time. This is very useful in mobile MultiPoint applications.
    - For information about setting the **Network ID** parameter in a MultiPoint Network, see Using the Network ID in MultiPoint Networks (on page 69).
- Call Book The Call Book is required in Point-to-Point networks.
  - The **Call Book** stores serial numbers of other radios in the network that are allowed to talk to a radio.
  - Using the **Call Book** offers both security and flexibility in determining how FreeWave radios communicate with each other.

**FREEWAVE Recommends**: While the **Call Book** is an option in Point-to-MultiPoint networks, FreeWave **strongly recommends** using the **Network ID** feature in most applications.

If a large MultiPoint network is implemented using the **Call Book** and a radio needs to be added to or replaced in the network, each radio in the network must be physically reprogrammed and the new serial number entered in the radio's **Call Book**.

This can be a time consuming process and can cause a delay in getting the network back up and running.

Because the **Network ID** does not use serial numbers, MultiPoint Master radios and Repeaters may be added or replaced without reprogramming each Slave radio in the network.

**Note**: For more information about defining the **Call Book** in a Point-to-Point network, see Using the Call Book in Point-to-Point Networks (on page 93).

Page 42 of 143

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#### 2.3.1. Golden Settings

A standard network requires that these parameters are set the same on all radios in the network. FreeWave refers to these as the **Golden Settings**:

- Frequency Key
- Min Packet Size
- Max Packet Size
- Network ID
- RF Data Rate

Radios that contain the same settings in all these parameters can communicate with each other.

- If using the **Call Book** instead of the **Network ID**, or are running a Point-to-Point network, the appropriate serial numbers must be listed in the **Call Book** for each radio.
- If working with parallel Repeaters, the **Frequency Key** setting may differ.

# 2.4. Designate the RF Transmission Characteristics

The **Transmission Characteristics** parameters are used to change settings that determine how data is sent between radios in the network. Many of these parameters must be maintained throughout the network for proper functionality.

**Important!**: The parameters on the **Transmission Characteristics** tab are only for the advanced user who has a good understanding of the principles of RF transmission.

Several settings on a Slave or Repeater radio come from the Master, and are therefore set **only** at the Master. Settings that you must set on each **Slave or Repeater** include:

- Hop Table Offset
- Hop Table Size
- Hop Table Version
- Retry Time Out
- Slave Security
- Transmit Power

Accept the default settings on the **Transmission Characteristics** tab when completing basic setup.

However, these parameters must be set and they **must be the same** for all radios in the network:

- Frequency Key
- Hop Table properties (Size, Version, and Offset)
- Max Packet Size
- Min Packet Size
- RF Data Rate

Set these parameters on the **Transmission Characteristics** tab. These settings are available in the **Edit > Radio Transmission Characteristics** menu in the terminal interface and apply to

Page 43 of 143

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both Point-to-Point and Point-to-MultiPoint networks, unless indicated otherwise in the description.

Note: See the Parameter Preference (on page 10) for a description of the parameter table's content.

#### 2.4.1. 900MHz Channel Select Parameters

- The Channel tables are used to enable / disable each channel within the range of channels available in the user's region.
  - The available frequencies are shown as either Enabled (1) or Disabled (0 (zero)) in the CLI.
- Specific regional frequencies are set by FreeWave.
  - These frequencies are NOT available to customers.
  - They are represented in the CLI by a . (period).

900MHz Channel Select Parameters	
Setting	Description
Default Setting	(0) Mode Set = Zone
Options	(0) Mode Set
	(1) Set Single Channel Mask
Terminal Menu	(3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (4)
	Important!: This command is NOT visible in the CLI menu. Type 4 and press <enter> to view the Channel Select Parameters. See Access to the Single Channel Mask (on page 46).</enter>

Page 44 of 143

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900MHz Channel Select Parameters			
Setting	Description		
Description:	(0) Mode Set options		
	0 - sets as Single mode		
	• 1 - sets as Zone mode that allows the 900MHz Frequency Zones (on page 48) to be changed.		
	(1) Set Single Channel Mask		
	Important!: This option is ONLY available if Single is selected in the Mode Set command.		
	1. Enter <mark>1</mark> and press <enter>.</enter>		
	2. Enter the <b>Channel ID</b> (from 0 to 111) and press <enter>.</enter>		
	<ul> <li>3. Enter 1 to set the channel On or Enter 0 (zero) to turn the channel Off.</li> <li>Example: See Example of Single Channel Mask (on page 47).</li> <li>Note: See or for the Channel IDs to use.</li> </ul>		

Page 45 of 143

Access to the Single Channel Mask

MAIN MENU D2 AFS Version v
902 - 928 MHz
Modem Serial Number 990-1374
(0) Set Overation Mode
(1) Set Baud Rate
(2) Edit Call Book
(4) Show Radio Statistics
(5) Edit MultiPoint Parameters
(6) IDMA Menu
(5) Grig Fassword
Enter Choice RADIO PARAMETERS
WARNING: Do not change parameters without reading manual
(1) Max Packet Size 8
(2) Min Packet Size 9 (2) Varit Pata 1
(4) RF Data Rate 3
(5) RF Xmit Power 10
(6) Slave Security Ø (2) RTS to CTS Ø
(8) Retry Time Out 255
(9) Lowpower Mode 0
(H) High Noise U (B) MCU Speed (A)
(C) RenoteLED Ø
(E2) (Esc) Exit to Main Menu
Enter Choice 0
Hoter New Frequency Rey Ver 2 V ror more/r Hote Parameters
(0) Hop Table Version 0
(1) Hop Table Size 112 (2) Hop Table Size 1
(3) Frequency Zone 11111111111111
(Esc) Exit to Radio Menu
Enter Choice 4 Hidden Option 4
CHANNEL SELECT PARAMETERS
NOTE: See manual for Frequency to Channel ID translation!
Customer Channel Mask IDs [1 = on] [0 = off] [. = unavailable/off]
ID 07 815 1623 2431 3239 4047 4855
Result of Option 4
ID 5663 64?1 ?2?9 808? 8895 96103 104111 1111 1111111 11110000 00001111 11111111
Min Possable Channels = 50 Total Channels selected = 72
(A) Made Sat Single
(1) Set Single Channel Mask
(Esc) Exit to Hop Table Menu
Enter Choice

Figure 16: Access to Single Channel Mask

Page 46 of 143

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#### **Example of Single Channel Mask**



Figure 17: Example of Single Channel Mask

### 2.4.2. 900MHz Frequency Key (Golden Setting)

**Note**: In MultiPoint networks, the **Frequency Key** must be set identically in all radios. Any radio with a **Frequency Key** different from the Master radio will not establish a link. In Point-to-Point networks the Master radio's settings take precedence over the Slave radio. There are exceptions if the network contains parallel repeaters. For more information, see Working with Parallel Repeaters on page 98.

900MHz Frequency Key (Golden Setting)		
Setting	Description	
Default Setting	5	

LUM0110AA Rev Jan-2019

Page 47 of 143

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900MHz Frequency Key (Golden Setting)		
Setting	Description	
Options	0 to 9 A to E Important!: Do NOT use Frequency Key E with the 915 to 928 MHz, 916 to 920 MHz, and 921 to 928 MHz hop tables.	
Terminal Menu	(3) Edit Radio Transmission Characteristics > (0) FreqKey	
Description:	<ul> <li>Fifteen choices are available for the Frequency Key (0 to 9 and A to E) setting, representing 15 different pseudo-random hop patterns.</li> <li>Hopping patterns minimize the interference with other FreeWave radios operating in the area.</li> </ul>	
	<ul> <li>Example: If 10 pairs of FreeWave radios are operating on different networks in close proximity, setting a different Frequency Key value reduces the chance that radios hop to the same frequency at the same time.</li> <li>If two networks were to hop to the same frequency, the next hop would be to a different frequency for both networks.</li> </ul>	
	Gain additional network separation by adjusting the <b>Max Packet</b> <b>Size</b> and <b>Min Packet Size</b> parameters.	
	Note: Use the Hop Table Version, Hop Table Size, and Frequency Zone parameters to define more network differentiation by limiting the number and location of frequencies the radios may hop in the 902 to 928 MHz band.	
	Important!: 900MHz radios do NOT use the Hop Frequency Offset setting.	

### 2.4.3. 900MHz Frequency Zones

**Note**: In MultiPoint networks, this setting needs to only be set on the Master. In a Point-to-Point network, the Master and the Slave must have matching **Frequency Zone** settings.

**Important!**: **Frequency Zones** are NOT valid if **Single** is selected in the 900MHz Channel Select Parameters (on page 44).

LUM0110AA Rev Jan-2019

Page 48 of 143

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900MHz Frequency Zones			
Setting	Description		
Default Setting	All zones selected		
Options	See Description.		
Terminal Menu	(3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (3) Frequency Zone		
Description:	Divides the available band (902 MHz to 928 MHz) into smaller bands.		
	In this case 16 smaller bands each consisting of 5, 7, and 8 frequency channels depending on the frequency zone.		
	<ul> <li>These 16 zones are stored in a binary word, which is made up of 16 bits numbered 0 to 15.</li> </ul>		
	<ul> <li>Displayed in LSB to MSB, these bits directly represent the zones that the radio operates on from lowest frequency to highest.</li> </ul>		
	<ul> <li>A value of 1 in the bit sequence instructs the radio to operate within the represented band.</li> </ul>		
	<ul> <li>A value of 0 bypasses the represented band. This feature should only be used with the standard hop table.</li> </ul>		
	Caution: Set the Hop Table Version to 902 to 928 MHz when using Frequency Zones. If another Hop Table Version is selected, the limitations of that selection are also applied to the hopping pattern.		
	<b>Example</b> : If <b>916 to 920</b> is used as the <b>Hop Table Version</b> , only the middle of the band is available in the pattern. Then, if <b>Frequency Zones</b> 5, 6, 7, 8, and 9 are set to <b>0</b> , no allowable frequencies are available for the radio to use.		

#### 900MHz Frequency Zones Table

**Warning!** FCC regulations require a minimum of 50 separate channels be used within a hop pattern.

Use the 900MHz **Frequency Zones Table** to determine the number of frequency zones required for legal FCC use.

**Example**: Using zones 1 to 7 is equal to 49 channels; this is NOT legal according to the FCC. Using zones 0 to 6 is equal to 50 channels; this is legal according to the FCC.

LUM0110AA Rev Jan-2019

Page 49 of 143

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900MHz Frequency Zones			
Binary Zone Number (LSB First)	Beginning Freq. (MHz)	Ending Freq. (MHz)	Number Of Channels
1	902.2464	903.8592	8
2	904.0896	905.4720	7
3	905.7024	907.0848	7
4	907.3152	908.6976	7
5	908.9280	910.3104	7
6	910.5408	911.9232	7
7	912.1536	913.5360	7
8	913.7664	915.1488	7
9	915.3792	916.7616	7
10	916.9920	918.6048	8
11	918.8352	920.2176	7
12	920.4480	921.8304	7
13	922.0608	923.4432	7
14	923.6736	925.0560	7
15	925.2864	926.6688	7
16	16 926.8992		5

#### **Enable Frequency Zones in Tool Suite**

- 1. In the **Tool Suite** Configuration application, select the device to program.
- 2. Click the (3) Transmission Characteristics tab.
- 3. Click Frequency Zones to view the available frequency zones.
- 4. Select the **Frequency Zones** to enable.

#### **Enable Frequency Zones using the Terminal Interface**

- 1. On the main Setup menu, select 3 Edit Radio Transmission Characteristics.
- 2. Select option **0 FreqKey**.
- 3. Select **F** for **More**.
- 4. Select option **3 Frequency Zone**.
- 5. Enter:

**1** to enable a frequency zone or

**0** to disable a frequency zone.

Note: Frequency Zone entries begin with 0 (LSB) and continue through 15 (MSB).

LUM0110AA Rev Jan-2019

Page 50 of 143

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😪 Comm 8 USB - HyperTerminal	
Ele Edit Vew Call Iransfer Help	
0 2 3 0 8 2	
Zope 1.0	
Zone 21	
Zone 3 0	
Zone 4 1	
Zone 50	
Zone 61	
Zone 7 0	
Zone 8 1	
Zone 90	
Zone 10 1	
Zone 11 0	
Zone 12 I Zone 19 0	
Zone 15 0	
Zone 15 0	
Zone 16 1	
Lone To I	
Hop Table Parameters	
(0) Hop Table Version 0	
(1) Hop Table Size 112	Every other Zone is
(2) Hop Freq Offset Ø	disabled Zone 1 is
(3) Frequency Zone 0101010101010101 -	and a block in the O
(Esc) Exit to Radio Menu	represented as the U
Enter Choice _	on the left, while Zone
	16 is the 1 on the right
•	to is the Fortule right
Connected 0:08:54 Auto detect 19200 8-N-1 SCROLL CAPS NUM Capture Prin	

Figure 18: HyperTerminal window with Frequency Zones

211	High	Noico
2.4.4.	nign	110126

High Noise		
Setting	Description	
Default Setting	(0) Disabled	
Options	(0) Disabled	
	(1) Enabled	
Terminal Menu	(3) Edit Radio Transmission Characteristics > (A) High Noise	
Description:	Use to determine if out-of-band interference is affecting a radio link.	
	<ul> <li>A setting of 1 provides a reduction of gain in the front end circuit thereby decreasing the effect of any out-of- band noise.</li> </ul>	
	• The results are seen as a lower signal value and a much lower noise value (as found in Radio Statistics or Diagnostics).	
	• If the noise is not reduced by a greater amount than the signal, the interference is most likely an in-band issue.	
	<b>Note</b> : When a noise problem is shown to be helped using the <b>High Noise</b> option, the noise may be further decreased using a bandpass filter available from FreeWave.	

Page 51 of 143

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#### 2.4.5. 900MHz Hop Frequency Offset

Important!: FreeWave internal use only.

#### 2.4.6. 900MHz Hop Table Size

Note: All radios in a network must have identical Hop Table settings.



**Warning!** FCC and ISED regulations require a minimum of 50 separate frequency channels be used within a hop pattern.

900MHz Hop Table Size			
Setting	Description		
Default Setting	112		
Options	50 to 112		
Terminal Menu	(3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (1) Hop Table Size		
Description:	Defines how many separate channels a given network uses. FREEWAVE Recommends: Use the Frequency Zones instead of the Hop Table Size setting.		

#### 2.4.7. 900MHz Hop Table Version

Note: All radios in a network must have identical Hop Table settings.

900MHz Hop Table Version		
Setting	Description	
Default Setting	902-928 MHz	

Page 52 of 143

900MHz Hop Table Version			
Setting	Description		
Options	• 902-928 MHz, full band		
	● 915-928 MF	łz	
	• 903.744-926.3232 MHz		
	• 916-920 MHz		
	<ul> <li>921-928 MF</li> </ul>	łz	
	• 902-911_91	9-928 MHz	
	<ul> <li>Uses 902</li> </ul>	2-928 MHz with center frequencies of 911-919 MHz notched out.	
	● 902-915 MF	łz	
Important!: If using a Hop Table Version setting of 915-928 920 MHz, or 921-928 MHz, do NOT set the Frequency Key setting to E (916-920 MHz).		If using a <b>Hop Table Version</b> setting of 915-928 MHz, 916- 921-928 MHz, do NOT set the <b>Frequency Key</b> parameter (916-920 MHz).	
Terminal Menu	(3) Edit Radio Transmission Characteristics > (0) FreqKey > F > (0) Hop Table Version		
Description:	n: Determines the section of the 900 MHz band the radio uses. In the terminal interface, enter the number that corresponds to the frequency		
	Terminal Interface Number	Frequency Band	
	0	902-928 MHz, uses the full band	
	1	915-928 MHz	
	2	903.744-926.3232 MHz	
	3	916-920 MHz	
	4	921-928 MHz	
	5	902-911_919.928 MHz	
		Uses 902-928 MHz with center frequencies of 911-919 MHz notched out.	
	6	902-915 MHz	

Page 53 of 143

#### 2.4.8. Max Packet Size and Min Packet Size (Golden Setting)

Note: In MultiPoint networks, the Max Packet Size and Min Packet Size must be set identically in all radios.

In Point-to-Point networks the Master radio's settings take precedence over the Slave radio.

Max Packet Size and Min Packet Size (Golden Setting)	
Setting	Description
Default Setting	Max Packet Size = 8
	Min Packet Size = 9
Options	Any number between 0 and 9.
Terminal Menu	(3) Edit Transmission Characteristics > (1) Max Packet Size and (2) Min Packet Size
Description:	The <b>Max</b> and <b>Min Packet Size</b> parameter settings and the <b>RF Data Rate</b> parameter determine the number of bytes in the packets.
	Throughput can be enhanced when packet sizes are optimized.
	<ul> <li>In Point-to-Point mode, the Max and Min Packet Size settings do not have material impact on throughput unless 115.2 kbps is desired.</li> </ul>
	However, this may have an impact on latency.
<b>Example</b> : If small amounts of d selected, a certain amount of tir seen.	<b>Example</b> : If small amounts of data are sent and large packet sizes are selected, a certain amount of time wasted between each packet would be seen.
	<ul> <li>In each over-the-air frame, both the Master and Slave are guaranteed the number of bytes specified in the Minimum Packet Size parameter.</li> </ul>
	<ul> <li>In the Master, this is used for maintaining the RF link whether the Gateway has data to transmit or not.</li> </ul>
	<ul> <li>The Maximum Packet Size parameter is used to allocate the maximum number of bytes for each Master transmission.</li> </ul>
	<ul> <li>The Minimum Packet Size parameter is used to allocate the minimum number of bytes for each Slave transmission.</li> </ul>
	<ul> <li>If the Master does not use all the bytes allocated in the Maximum Packet Size setting minus the Minimum Packet Size setting, then the remaining bytes are available for the Slave.</li> </ul>

#### 2.4.9. MCU Speed

MCU Speed	
Setting	Description
Default Setting	(0) Normal

LUM0110AA Rev Jan-2019

Page 54 of 143

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MCU Speed	
Setting	Description
Options	<ul> <li>(0) Normal (low speed) - Reduces current consumption.</li> <li>(1) Fast (high speed) - Required for 230 KBaud and greater data port rate.</li> </ul>
	Note: If the radio is AES enabled and using the encryption functionality, set this parameter to <b>3</b> using the terminal interface. The value is accepted even though it is not viewable as an option and applies only when using AES encryption. For more information about setting up AES encryption, see Enable and Set Up AES Encryption (on page 101).
Terminal Menu	(3) Edit Radio Transmission Characteristics > (B) MCU Speed
Description:	Controls the speed of the Micro Controller Unit (MCU) in the radio.

#### 2.4.10. Remote LED

Remote LED	
Setting	Description
Default Setting	(0) Local Only
Options	• (0) Local Only - Only the LEDs on the board are enabled.
	<ul> <li>(1) Remote and Local - LEDs on the board and remote LEDs through the diagnostic port are enabled.</li> </ul>
	• (2) Remote Only - LEDs on the board are disabled. Remote LEDs through the diagnostic port are enabled.
Terminal Menu	(3) Edit Radio Transmission Characteristics > (C) Remote LED
Description:	Note: If using a radio with the optional 20-pin connector, use this option to connect remote LEDs through the diagnostics port.This feature may be used to save power in MultiPoint Repeaters.
	<ul> <li>By turning off the on-board LEDs (setting = 2) the current consumption is reduced.</li> </ul>
	<ul> <li>To reduce current consumption in Slave radios, use Low Power Mode (setting = 1).</li> </ul>
	<ul> <li>Low Power Mode does NOT work with MultiPoint Repeaters because Repeaters are constantly transmitting.</li> </ul>
	• <b>Remote LED</b> drives the Diagnostic port, which has a small amount of current draw.
	• When using remote LEDs, the center (TX) LED does NOT output a signal for a green LED when in Setup mode.
	The Green TX LED has no remote pinout.

Page 55 of 143

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#### 2.4.11. Retry Time Out

Retry Time Out	Retry Time Out	
Setting	Description	
Default Setting	255	
Options	Any number between 0 and 255 in MultiPoint networks.	
	Note: The minimum in 900MHz radios is 8 seconds.	
	Any number between 151 and 255 in Point-to-Point networks.	
Terminal Menu	(3) Edit Transmission Characteristics > (8) Retry Time Out	
Description:	The <b>Retry Time Out</b> parameter in a Slave or Repeater sets the delay the unit waits before dropping the connection to a Master or Repeater.	
	The factory default is set at the maximum of 255.	
	<ul> <li>With a setting of 255, the Master allows a Slave or Repeater to stay connected as long as 1 packet in 255 is successfully received at the Master.</li> </ul>	
	<ul> <li>The maximum setting means that if 1 packet in 255 is sent successfully from the Master to the Slave or Repeater, the link is maintained.</li> </ul>	
	<ul> <li>This allows a Slave or Repeater to drop a connection if less than 1 in 8 consecutive packets is successfully received from the Master.</li> </ul>	
	The <b>Retry Time Out</b> parameter is useful when a MultiPoint network has a roving Master or Slave. As the link gets weaker, a lower setting allows a poor link to break in search of a stronger one.	
	<b>FREEWAVE Recommends</b> : Setting the <b>Retry Time Out</b> parameter to <b>20</b> in the MultiPoint Master is recommended in areas where several FreeWave networks exist. This recommended setting allows Slaves and Repeaters to drop the connection if the link becomes too weak, while at the same time prevent errant disconnects due to interference from neighboring networks.	
	<b>Note</b> : While intended primarily for MultiPoint networks, the <b>Retry Time</b> <b>Out</b> parameter may be changed in Point-to-Point networks. However, the value in Point-to-Point mode should NOT be set to less than 151.	

Page 56 of 143

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#### 2.4.12. RF Data Rate (Golden Setting)

**Note**: In MultiPoint networks, the **RF Data Rate** parameter must be set the same in all radios. Any radio with an **RF Data Rate** setting different from the Master will not establish a link. In Point-to-Point networks the Master setting takes precedence over the Slave.

RF Data Rate (Golden Setting)	
Setting	Description
Default Setting	(3) Normal
Options	• (2) High - 153.6 kbps
	• (3) Normal - 115.2 kbps
Terminal Menu	(3) Edit Transmission Characteristics > (4) RF Data Rate
Description:	Important!: Do NOT confuse the RF Data Rate with the serial port Baud Rate.
	FreeWave radios have these <b>RF Data Rate</b> settings:
	• <mark>2</mark> (High).
	<ul> <li>Use setting 2 (RF Speed of 153.6 kbps) when the radios are close together and need to optimize data throughput.</li> </ul>
	• <mark>3</mark> (Normal).
	<ul> <li>Use setting 3 (RF Speed of 115.2 kbps) when the radios are farther away and a solid data link is preferred over data throughput.</li> </ul>

### 2.4.13. RTS to CTS

**Important!**: The **RTS to CTS** option is only available in RS232 mode. It is NOT recommended to enable this feature when operating at Baud Rates above 38,400.

RTS to CTS	
Setting	Description
Default Setting	(0) Disabled
Options	• (0) Disabled
	• (1) Enabled
	(2) Line Alarm
	Note: Setting 2 is described in detail in the Application Note #5437, DTR to CTS Line Alarm Feature.
Terminal Menu	(3) Edit Transmission Characteristics > (7) RTS to CTS

LUM0110AA Rev Jan-2019

Page 57 of 143

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RTS to CTS	
Setting	Description
Description:	Use this option to set the RTS line on the Master radio to control the CTS line of the Slave.
	With <b>RTS to CTS</b> enabled:
	In MultiPoint networks, the Master RTS line controls all Slave's CTS lines.
	<ul> <li>The CTS line stops functioning as flow control.</li> </ul>
	The Master senses the RTS line prior to all scheduled packet transmissions.
	• If the state has changed, the Master then transmits a message to the Slave with the new status. This transmission occurs regardless of data being sent.
	<ul> <li>If data is ready to be sent, the RTS status message is sent in addition to the data.</li> </ul>
	<ul> <li>In Point-to-Point mode, the Master continues sending the new status message until it receives an acknowledgment from the Slave.</li> </ul>
	<ul> <li>In MultiPoint mode, the Master repeats the message the number of times equal to the Master Packet Repeat value in the MultiPoint Parameters tab.</li> </ul>
	<ul> <li>Master transmit times are completely asynchronous to the occurrence of any change of the RTS line; the latency time from RTS to CTS is variable.</li> </ul>
	The Max and Min Packet Size parameters determine this duration.
	<ul> <li>Setting both parameters to their maximum value of 9 produces a maximum latency time of approximately 21ms, given no Repeaters in the network.</li> </ul>
	<ul> <li>At the minimum settings for Max and Min Packet Size (0), the time is approximately 5.9ms.</li> </ul>
	• This latency can increase significantly if packets are lost between the Master and Slave.
	<ul> <li>In Point-to-MultiPoint mode, no absolute guarantee is made that the state change is communicated to all Slaves.</li> </ul>
	<ul> <li>In MultiPoint networks with Repeaters present, the latency is cumulative for each serial Repeater.</li> </ul>
	<b>Example</b> : If the latency between the Master and the first Repeater is 15ms, and two serial Repeaters are present, the total latency is 45ms. $(M-R1 (15ms) + R1-R2 (15ms) + R2-S (15ms) = 45ms)$ .
	Important!: The RTS to CTS feature does NOT function in Point-to-Point networks that contain a Repeater. If this feature is needed in such network, the mode should be changed to Point-to-MultiPoint.
	<ul> <li>If DTR Connect on the Tool Suite MultiPoint Parameters tab is enabled and set to 2, the RTS to CTS feature does not work.</li> </ul>

LUM0110AA Rev Jan-2019

Page 58 of 143

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RTS to CTS	
Setting	Description
	<ul> <li>If DTR Connect is enabled and set to 1, RTS to CTS mode takes precedence over the functionality of the CTS line on the Slave relating to the DTR Connect feature.</li> </ul>

#### 2.4.14. Slave Security

**Note**: The **Slave Security** parameter has no effect in Point-to-MultiPoint networks where the **Network ID** is used.

Slave Security	
Setting	Description
Default Setting	(0) On
Options	(0) On
	(1) Off
Terminal Menu	(3) Edit Transmission Characteristics > (6) Slave Security
Description:	<ul> <li>Slave Security allows Slave radios to accept transmissions from a Master not included in the Call Book.</li> </ul>
	<ul> <li>The default setting of 0 (On) means only Masters in the Slave radio's Call Book may link to that Slave.</li> </ul>
	<ul> <li>The Slave Security parameter may be disabled (setting of 1) allowing any Master to call the Slave.</li> </ul>
	<ul> <li>The Slave Security parameter must be set to 1 when the unit is operating in Mode 6, Slave/Master Switchable or a Point-to-Point network where the Slave may need to accept calls from more than 10 different Masters.</li> </ul>
	See Application Note #5476: Mode 6 for additional information.
	<ul> <li>When the Slave Security parameter is set to 1, the radio accepts calls from any other radio.</li> </ul>
	<ul> <li>Additional network security measures may be taken to prevent unauthorized access (e.g., changing default settings for Frequency Key, Hop Table, or Frequency Zones).</li> </ul>

#### 2.4.15. Transmit Power

Transmit Power	
Setting	Description
Default Setting	10
Options	Any number between 0 and 10
Terminal Menu	(3) Edit Transmission Characteristics > (5) RF Xmit Power

LUM0110AA Rev Jan-2019

Page 59 of 143

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Transmit Power	
Setting	Description
Description:	Sets the output power of the radio in dBm.
	<ul> <li>In FGR3 radios, a setting of 10 is approximately 1 W of output power.</li> </ul>
	When testing radios, and they are in close proximity to one another, set the <b>Transmit Power</b> parameter to a low number. When deploying radios to the field, raise the <b>Transmit Power</b> number accordingly.

Important!: This table is for reference only. All Transmit Power settings below 9 are approximate.

Setting	Power (in mW) for FGR3 Radios	
0	5	
1	10	
2	35	
3	80	
4	140	
5	230	
6	330	
7	480	
8	600	
9	800	
10	1000	

Note: The output power setting must be set so the radiated power does NOT exceed 36dBm.

**Example**: When using the 8.6dBi Yagi antenna, the maximum power setting allowed is 7. When using the 8.15dBi Omni antenna, the maximum power setting allowed is 8.

#### 2.4.16. Transmit Rate

Transmit Rate	
Setting	Description
Default Setting	(1) Normal

LUM0110AA Rev Jan-2019

Page 60 of 143

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Transmit Rate		
Setting	Description	
Options	0 - Diagnostics	
	• 1 - Normal	
Terminal Menu	(3) Edit Transmission Characteristics > (3) Xmit Rate	
Description:	FGR3 radios have two available <b>Transmit Rate</b> settings.	
	<ul> <li>The setting for normal operation of the radio is 1.</li> </ul>	
	• When set to <b>0</b> , the radios transmit back and forth continuously regardless if they have any actual data.	
	<ul> <li>g should be used only as a diagnostic tool and not for normal operation.</li> </ul>	
	• The strength of the signal may be gauged by the Clear to Send (CTS) LED.	
	<ul> <li>A solid red (         <ul> <li>) CTS LED indicates a strong signal.</li> </ul> </li> </ul>	
	<ul> <li>A blinking (         O) CTS LED indicates a weaker signal.</li> </ul>	
	<b>o</b> is useful to qualitatively gauge signal strength in Point-to-Point mode.	

Page 61 of 143

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# 3. Configuring Point-to-MultiPoint Networks

When installing MultiPoint networks it is important to do some up front planning around the devices to implement and the route the data is going to take back to the Master. A MultiPoint network can contain the following devices:

- Only one Master. All communications are from and to the Master.
- An unlimited number of Slave radios (remote sites).
- An unlimited number of Repeaters between any Slave and the Master.
- Serial Repeaters can be Slave radios and Repeaters at the same time.

This section provides details about the setup that applies specifically to a MultiPoint network:

- Point to MultiPoint network characteristics.
- Using the Network ID or the **Call Book** to establish which radios in the network can communicate with each other.
- Using subnet IDs to route traffic through the network, back to the Master.
- Settings and recommendations for additional parameters that apply to a MultiPoint network.
- Conserving power in devices within the network.
- Running network diagnostics.

**Note**: See Routing Communications through the Network (on page 72) and Assigning Subnet ID Values (on page 72) for additional information.

LUM0110AA Rev Jan-2019

Page 62 of 143

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## 3.1. Point to MultiPoint Network Characteristics

A Point to MultiPoint network has these unique characteristics:

- Golden Settings (on page 63).
- Master to Slave Communications (on page 63).
- Slave to Master Communications (on page 63).

#### 3.1.1. Golden Settings

A Point-to-MultiPoint network requires that the Golden Settings (described in Golden Settings (on page 43)) are set the same on **ALL** radios in the network.

If several independent MultiPoint networks are located in close proximity, the planning becomes more critical. It is very important to include as much frequency and time diversity as possible using different **Min and Max Packet Size**. In some instances the use of the **MultiMaster Sync** option may be required.

In almost all MultiPoint networks, the **Frequency Key** is the same for all radios. In other networks, where parallel Repeaters are introduced, the **Frequency Key** value needs to change.

#### 3.1.2. Master to Slave Communications

Master - to - Slave communications within a MultiPoint network have these characteristics:

- Data packets sent from the Master include a 32-bit CRC.
- The Master repeats its data broadcast between 0 to 9 times, depending on the Master Packet Repeat setting. For more information, see Master Packet Repeat (on page 79).
- A Slave or Repeater does not send acknowledgments to the Master when it receives data.
  - When any Slave in the network receives the data packet from the Master with the 32-bit CRC, that Slave ignores any additional repeats of the data, and passes the data to its data port.
- Repeaters in the network send data to Slave radios and other Repeaters.

#### 3.1.3. Slave to Master Communications

Slave - to - Master communications within a MultiPoint network have these characteristics:

- Data packets sent from the Slave to the Master include a 32-bit CRC.
- When the Master successfully receives data, it sends an acknowledgment to the Slave and passes the data out its data port.

LUM0110AA Rev Jan-2019

Page 63 of 143

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## 3.2. Point-to-MultiPoint Network Quick Start

This is a quick start procedure for setting up two radios in Point-to-MultiPoint mode. This mode allows for a Master to communicate with several Repeaters and Slaves simultaneously.

#### 3.2.1. Point-to-MultiPoint Network Quick Start (Tool Suite)

- 1. Connect the radio to the serial port of a computer using either a serial cable or the diagnostics cable.
- 2. Connect the radio to a power source.

**Important!**: Power supply ranges and recommendations vary depending on model. Verify the specifications for the model prior to connecting power.

- 3. Open a **Tool Suite** session.
- 4. Click the **Configuration** application.
- 5. Verify the correct port is selected in the **Com Port** field in the upper left of the **Configuration** ribbon.
- 6. On the **Configuration** ribbon, in the **Network** section, click the network the radio resides in or

Click Add Network to create a new network in Tool Suite.

- 7. Click Read Radio on the Configuration ribbon to read the radio's current settings.
  - If using a diagnostics cable to connect to the radio, the radio automatically goes into **Setup** mode.
  - When in Setup mode, all three LEDs on the radio are solid green.
  - If using a data cable to connect to the radio, follow the prompt to press the radio's **Setup** button to put it in **Setup** mode.
- 8. Click the **Operation Mode** tab.
- 9. In the **Modem Mode** field:

Select 2 to set the radio as a Point-to-MultiPoint Master. Select 3 to set the radio as a Point-to-MultiPoint Slave.

**Note**: A MultiPoint network can have only one Master, unless running in **Multi-Master Sync** mode.

For more information, see Multi-Master Sync (on page 106).

- 10. Click the **Baud Rate** tab.
- 11. Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the radio is to be connected to.
- 12. Click the Transmission Characteristics tab.
- 13. Set these parameters so they are identical on all radios in the network:
  - Frequency Key
  - Max Packet Size
  - Min Packet Size
  - RF Data Rate

Page 64 of 143

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**Note**: If several independent MultiPoint networks are located in close proximity, it is very important to include as much frequency and time diversity as possible through use of different **Frequency Key**, **Min and Max Packet Size**, and **Hop Table** settings.

- 14. Click the MultiPoint Parameters tab.
- 15. In the **Network ID** field, set to any value between 1 and 4095.

**FREEWAVE Recommends**: Set the **Network ID** to the last three or four digits of the Master radio's serial number if it is below 4095.

This value must be the same in all radios in the network.

**Important!**: A setting of **255** disables the **Network ID** feature and enables the **Call Book**.

- 16. Send the parameter settings by either:
  - Sending all the settings for all parameters: In the Configuration application, on the Network Title ribbon, click All.
  - Sending only the changed parameters: In the Configuration application, on the Network Title ribbon, click Quick.

**Note**: This option is only available if **Read Radio** is clicked and parameter settings are NOT sent from a template to the radio.

Page 65 of 143

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#### 3.2.2. Point-to-MultiPoint Network Quick Start (Terminal Interface)

- 1. Connect the radio to the serial port of a computer using either a serial cable or the diagnostics cable.
- 2. Connect the radio to a power source.

**Important!**: Power supply ranges and recommendations vary depending on model. Verify the specifications for the model prior to connecting power.

3. Open a terminal emulator session.

(Tip)

Use the Tool Suite Setup Terminal application if a terminal emulator is not available.

- 4. Connect to COMx (where 'x' is the number of the COM connected port).
- 5. Set these options:
  - Data Rate: 19,200
  - Data Bits: 8
  - Parity: None
  - Stop Bits: 1
  - Flow Control: None
- Press the Setup button on the radio.
   If using the diagnostics cable, press <Shift+U>.
  - The three LEDs on the radio should all turn green •••, indicating **Setup** mode.
  - The Main menu appears on the screen.
- 7. Press <0> to access the **Operation Mode** menu.
- 8. Press <2> to set the radio as a Point-to-MultiPoint Master or Press <3> to set the radio as a Point-to-MultiPoint Slave.
- 9. Press < Esc > to return to the Main menu.

**Note**: A MultiPoint network can have only one Master, unless running in **Multi-Master Sync** mode.

For more information, see Multi-Master Sync (on page 106).

- 10. Press <1> on the **Main** menu.
- 11. Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the radio is to be attached to.
- 12. Press < Esc > to return to the Main menu.
- 13. Press <<mark>3</mark>> in the **Main** menu.
- 14. Set these parameters so they are the same on all radios in the network:
  - FreqKey
  - Max Packet Size
  - Min Packet Size
  - RF Data Rate

Page 66 of 143

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Note: The Frequency Key option is located in the F submenu after pressing 0 to access the Frequency Key menu in Main menu 3.

- 15. Press < Esc > to return to the Main menu.
- 16. Press <<mark>5</mark>> on the **Main** menu.
- 17. In the **Network ID** field, set the value to any value between 1 and 4095.

Note: A 255 setting disables the Network ID feature and enables the Call Book.

**FREEWAVE Recommends**: Set the **Network ID** to the last three or four digits of the Master radio's serial number if it is below 4095.

This value must be the same in all radios in the network.

18. Press < Esc > to exit the Setup menu and resume normal radio operation.

Page 67 of 143

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## 3.3. Point-to-MultiPoint Operation LEDs

	М	aster			Slave			Repea	ter
Condition	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
Powered, not linked	Solid red bright 💻	Solid red dim 🥌	Off •	Solid red bright 💻	Off 🛡	Blinking red 😑	Solid red bright 💻	Off •	Blinking red 😑
Repeater and Slave linked to Master. No data.	Solid red bright 💻	Solid red dim 🥌	Off •	Solid green 🗖	Off	Solid red bright 💻	Solid green 🗖	Solid red dim 🥌	Solid red bright 💻
Repeater and Slave linked to Master. Master sending data to Slave.	Solid red bright 💻	Solid red dim 💻	Off •	Solid green 💻	Off •	Solid red bright 💻	Solid green 🗖	Solid red dim 💻	Solid red bright 💻
Repeater and Slave linked to Master. Slave sending data to Master.	Solid green RCV data or Solid red bright	Solid red dim 💻	Intermittent flash red :0:	Solid green 💻	Intermittent flash red 👀	Solid red bright 💻	Solid green 🗖	Solid red bright 🛑	Solid red bright 💻
Master with diagnostics program running.	Solid red bright 💻	Solid red dim 💻	Intermittent flash red 👀	Solid green 💻	Intermittent flash red	Solid red bright 💻	Solid green 🗖	Solid red bright 🛑	Solid red bright 💻

Note: \*In an idle condition, the CTS LED is solid red • with a solid link, as the link weakens the CTS LED on the Repeater and Slave begins to blink •.

LUM0110AA Rev Jan-2019

Page 68 of 143

# 3.4. Overlapping MultiPoint Networks

Overlapping MultiPoint networks may be set up effectively when several key parameters are set correctly. Overlapping MultiPoint networks are defined as networks using different Master radios, which share or overlap in a specific geographic area. It may also include collocated radios configured into different networks.

For more information, see Application Note #5412, **Synchronizing Collocated Masters (Multi-Master Sync Mode)** (available from <u>www.freewave.com</u>).

Collocated MultiPoint networks require these parameters be unique for each network:

- Network ID (unless using the Call Book)
- Frequency Key (with Repeater Frequency)
- Max Packet Size
- Min Packet Size

**Note**: For more information about the installation of Point-to-MultiPoint networks, contact FreeWave Technical Support.

See Contact FreeWave Technical Support on page 8

# 3.5. Establishing Communication with Other Radios in a MultiPoint Network

For the radios in the network to communicate successfully, the radio needs to know what other devices are available for them to communicate with. Use the **Network ID** or the **Call Book**.

**FREEWAVE Recommends**: While the **Call Book** is an option in Point-to-MultiPoint networks, FreeWave **strongly recommends** using the **Network ID** feature in most applications.

If a large MultiPoint network is implemented using the **Call Book** and a radio needs to be added to or replaced in the network, each radio in the network must be physically reprogrammed and the new serial number entered in the radio's **Call Book**.

This can be a time consuming process and can cause a delay in getting the network back up and running.

Because the **Network ID** does not use serial numbers, MultiPoint Master radios and Repeaters may be added or replaced without reprogramming each Slave radio in the network.

### 3.5.1. Using the Network ID in MultiPoint Networks

The **Network ID** parameter is located on the **MultiPoint Parameters** tab. In a single network, assign each radio the same **Network ID**. Slave radios link with the first Master or Repeater it hears that has a matching **Network ID**.

When setting the Network ID:

- The value can be any value between 1 and 4095, except 255.
  - 255 enables the Call Book.

LUM0110AA Rev Jan-2019

Page 69 of 143

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• To help ensure the ID is unique to the network, avoid using numbers that coincide with nearby landmarks or highways.

**Example**: Use the last four digits of the Master serial number if it is below 4095. This is ensured to be unique and does not overlap with other nearby FreeWave networks.

• Use the **Network ID** function in conjunction with the **Subnet ID** feature (if necessary) to route data through the radio network.

#### 3.5.2. Using the Call Book in MultiPoint Networks

Although NOT recommended, the **Call Book** is an option in MultiPoint networks. If the **Network ID** feature is used in a MultiPoint network, no entries are needed in the **Call Book** of any of the radios.

**FREEWAVE Recommends**: While the **Call Book** is an option in Point-to-MultiPoint networks, FreeWave **strongly recommends** using the **Network ID** feature in most applications.

If a large MultiPoint network is implemented using the **Call Book** and a radio needs to be added to or replaced in the network, each radio in the network must be physically reprogrammed and the new serial number entered in the radio's **Call Book**.

This can be a time consuming process and can cause a delay in getting the network back up and running.

Because the **Network ID** does not use serial numbers, MultiPoint Master radios and Repeaters may be added or replaced without reprogramming each Slave radio in the network.

**Important!**: Using the **Call Book** in a MultiPoint network can cause delay in resuming communications if a Master is damaged.

**Note**: For information about setting the **Call Book**, see Using the Call Book in Point-to-Point Networks on page 93.

In a MultiPoint network, the Slave radios and Repeaters are not listed in the Master radio's Call Book. Slave radios must have the Master and any Repeater it is going to use in its Call Book.

These examples show the **Call Book** of a MultiPoint network comprised of a Master, Repeater, and Slave in which the Slave can communicate either through the Repeater or directly to the Master.

#### MultiPoint Master Call Book (Unit Serial Number 900-0001)

Entry	Number	Repeater 1	Repeater 2
(0)	000-0000		
(1)	000-0000		

Note: No serial number entries are necessary in the Master's Call Book.

LUM0110AA Rev Jan-2019

Page 70 of 143

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#### MultiPoint Repeater Call Book (Unit Serial Number 900-0002)

Entry	Number	Repeater 1	Repeater 2
(0)	900-0001		
(1)	000-0000		

#### MultiPoint Slave Call Book (Unit Serial Number 900-0003)

Entry	Number	Repeater 1	Repeater 2
(0)	900-0001		
(1)	900-0002		
(2)	000-0000		



At times, the Slave radios need to be forced to go through a specific MultiPoint Repeater. In this scenario, the Slave radio's **Call Book** should contain only the serial number for that Repeater as the entry on line **0**.

#### 3.5.3. Programming Point-to-MultiPoint Extended Call Book

In a MultiPoint network, Slave radios can be programmed to roam between Master radios and Repeaters using the MultiPoint **Extended Call Book** function. Slave radios with **Call Book**, as configured in this procedure, communicate with any radio whose serial number appears in any of the three columns.

#### Procedure

- 1. Set the **Network ID** to **255**.
- 2. In the Call Book, enter 999-9999 as the last entry in the first and second columns.
- 3. In the Call Book, set Entry to Call to All.

For Dev Par Larger D	θψ	
		Contraction and the second second second
Entry Number (0) 914-1010 (1) 914-1013 (2) 914-1016 (3) 914-1019 (4) 914-1022 (5) 914-2028 (6) 914-2028 (7) 914-2031 (8) 914-2031 (8) 914-2039	MODEM C Entry t Repeater1 Repeat 914-1011 914-1 914-1014 914-1 914-1017 914-1 914-2023 914-2 914-2026 914-2 914-2029 914-2 914-2032 914-2 914-2035 914-2 914-2035 914-2	ALL         BOOK           to         Call         is         (ALL)           ter2         1         1         (ALL)           ter2         1         1         (ALL)           ter2         1         1         (ALL)           ter3         1         1         (ALL)           ter4         1         1         1           ter4         1 </th
(C) Change En (Esc) Exit to M Enter all zeros (	try to Use (0-9) or A( ain Menu 000-0000) as your last	ALL) t number in list



LUM0110AA Rev Jan-2019

Page 71 of 143

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## **3.6. Routing Communications through the Network**

When using the **Network ID**, a Repeater or Slave links to the first Repeater or Master it hears with the same ID.

- Use Subnet IDs to determine the path a Repeater or Slave uses to communicate back to the Master.
- Subnet IDs are particularly helpful to force:
  - Two Repeaters in the same network to operate in series rather than in parallel.
  - Slave radios to communicate to a specific Repeater for load balancing purposes.

**Note**: Forcing the communications path optimizes the performance of the network by ensuring the Repeater or Slave links to a Repeater or Master with robust RF communications. Subnet IDs can help to minimize latency.

#### 3.6.1. Assigning Subnet ID Values

Subnet IDs consist of two parts, both available on the MultiPoint Parameters tab:

- Rx This setting identifies which radio a Repeater or Slave listens to.
  - In the terminal interface, this is the **Rcv Subnet ID**.
- Tx This setting identifies the ID this device transmits on and which devices listen to it.
  - The **Tx Subnet ID** parameter is relevant for MultiPoint Master radios and Repeaters **only**.
  - In the terminal interface, this is the Xmt Subnet ID.
- The default (disable) setting for both Rx and Tx is F, F.
  - This is a visual way to indicate that the device is the final in the line of communication and does not use a subnet ID.
- A MultiPoint Slave with a **Subnet ID** of **F**, **F** does not roam from one Repeater or network to the next.
  - It only links to a Master or Repeater that has either a Transmit Subnet setting of 0 or an F, F Subnet ID.
- Setting both Rx and Tx Subnet ID to <sup>0</sup> allows a mobile Slave to roam from subnet to subnet, and possibly from network to network, provided the Network ID, Max and Min Packet Size, and RF Data Rates are the same between networks.

The examples in this section show the subnet definitions from the Master radio through the network to the Slave radios. When the subnet path is defined, the Slave radios can follow the route back to the Master.

Page 72 of 143

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LUM0110AA Rev Jan-2019

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#### **Example 1: Subnet and Specific Path Communication**

This example shows a network in which subnet IDs are used to force communications along a specific path.



Figure 20: S	ubnet and	Specific P	Path Comm	nunication
--------------	-----------	------------	-----------	------------

Subnet and Specific Path Communication			
Radio	Rx	Тх	Additional Information
Master	0	0	The default settings (F, F) actually use 0, 0.
			The <b>Rx Subnet</b> on the Master has no effect on the network.
Repeater 1	0	1	<b>Rx Subnet</b> = <b>0</b> forces the radio to link only to the Master.
Repeater 2	1	2	<b>Rx Subnet</b> = 1 forces communication through Repeater 1.
			Repeater 1 transmits on subnet <b>2</b> .
Slave	2	F	<b>Rx Subnet</b> = $\frac{2}{2}$ forces communication through Repeater 2.
			The Slave is the end of the network, so its <b>Tx Subnet</b> is <b>F</b> .

Page 73 of 143

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#### **Example 2: Subnet and Communication Required through Repeaters**

This example shows:

- Repeater 2 must communicate through Repeater 1.
- The Slave connected to Repeater 1 must route through Repeater 1.
- The other two Slave radios must route through Slave/Repeater 2.





Subnet and Communication Required through Repeaters			
Radio	Rx	Тх	Additional Information
Master	0	0	The default settings ( <b>F</b> , <b>F</b> ) actually use <b>0</b> , <b>0</b> .
			The <b>Rx Subnet</b> on the Master has no effect on the network.
Slave 1	0	F	<b>Rx Subnet = </b> <sup>0</sup> forces the radio to link only to the Master.
			The Slave does not transmit to any device except the Master, so its <b>Tx Subnet</b> is <b>F</b> .
Repeater 1	0	1	<b>Rx Subnet = </b> <sup>0</sup> forces the radio to link only to the Master.
			Transmits on subnet <b>1</b> .
Slave 2	0	F	<b>Rx Subnet = </b> <sup>0</sup> forces the radio to link only to the Master.
Slave/Repeater 2	1	2	<b>Rx Subnet = </b> <sup>1</sup> forces the radio to link only to Repeater 1.
			It transmits on <b>Tx Subnet 2</b> to Slave 4 and 5.
Slave 3	1	F	<b>Rx Subnet</b> = 1 forces the radio to link only to Repeater 1.
			The Slave does not transmit to any device except Repeater 1, so its <b>Tx Subnet</b> is <b>F</b> .
Slave 4	2	F	<b>Rx Subnet = </b> <sup>2</sup> forces the radio to link with Slave/Repeater 2.
Slave 5	2	F	<b>Rx Subnet</b> = 2 forces the radio to link with Slave/Repeater 2.

Page 74 of 143

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#### **Example 3: Subnet and Optional Slave Communication**

This example shows:

- Repeater 1 must talk directly to the Master.
- Repeater 2 must talk directly to Repeater 1.
- Slave 1, 2, and 3 are forced along the direction of the solid lines.
- Slave 4 may link to the first Master or Repeater it hears in the network.



#### Figure 22: Subnet and Optional Slave Communication

Subnet and Optional Slave Communication			
Radio	Rx	Тх	Additional Information
Master	0 or F	0 or F	The default settings (F, F) actually use 0, 0.
			The <b>Rx Subnet</b> on the Master has no effect on the network.
Repeater 1	0	1	<b>Rx Subnet</b> = <b>0</b> forces the radio to link only to the Master.
Repeater 2	1	2	<b>Rx Subnet</b> = 1 forces communication through Repeater 1.
			Repeater 1 transmits on SubnetID 1.
Slave 1	0	0 or F	<b>Rx Subnet</b> = <b>0</b> forces communication through the Master.
Slave 2	1	0 or F	<b>Rx Subnet</b> = 1 forces communication through Repeater 1.
Slave 3	2	0 or F	<b>Rx Subnet</b> = <sup>2</sup> forces communication through Repeater 2.
Slave 4	0	0	The <b>0</b> , <b>0</b> setting allows the Slave to link with the:
			first Master or
			Repeater it hears with the same <b>Network ID</b> .

Page 75 of 143

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# 3.7. Setting Other MultiPoint Parameters

The other MultiPoint Parameters options allow you to modify several different parameters in the radio that determine the characteristics of a MultiPoint network.

- In Tool Suite, set these parameters in the MultiPoint Parameters tab.
- These settings are available in the MultiPoint Parameters menu in the terminal interface.

Note: See the Parameter Preference (on page 10) for a description of the parameter table's content.

# 3.7.1. 1 PPS Enable Delay

Important!: When **1 PPS** is enabled, the Master radio must have a 1 PPS pulse on its DTR pin, otherwise the RF network does not function.

## 

Setting	Description	
Default Setting	255	
Options	• 255 to disable 1 PPS	
	0 to 254 to enter the delay	
Terminal Menu	(5) Edit MultiPoint Parameters > (9) 1 PPS Enable/Delay	
Description	The <b>1 PPS Enable/Delay</b> setting allows a 1PPS signal to propagate from the Master to all Slave in a MultiPoint network.	
	When this parameter is enabled a properly generated pulse applied on the DTR line of the Master provides a 1 PPS pulse on the CD line of any Slave in the network.	

#### Setup 1PPS Enable/Delay

1. On the Master radio, set the **1 PPS Enable/Delay** parameter to **0**.

Note: The Master must have a 1 PPS pulse on the DTR pin, otherwise the RF network will not function.

Enable the 1 PPS Enable/Delay parameter on the Slave radios. Slave radios are calibrated at the factory.

LUM0110AA Rev Jan-2019

Page 76 of 143

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#### Calibrate a Slave Radio in 1PPS Enable/Delay Mode

- 1. On the Master radio, trigger an oscilloscope on the 1 PPS pulse on the DTR line.
- 2. Monitor the CD line of the Slave radio.
- 3. If the timing on the Slave radio differs from the Master it may be adjusted via the value in the Slave radio's **1 PPS Enable/Delay** parameter.

The difference in time between each incremental integer value is 542.534 nanoseconds (ns). Changing the parameter to higher values decreases the Slave radio time delay and changing the parameter to lower values increases the time delay.

When properly calibrated, the CD line Slave radio outputs a pulse that goes high for about 2 ms in sync with the 1 PPS pulse on the Master radio. The output on the Slave radio occurs within 20 microseconds of the input to the Master.

Diagnostics	
Setting	Description
Default Setting	0 (Disabled)
Options	Any number between 0 and 128
Terminal Menu	(5) Edit MultiPoint Parameters > (B) Diagnostics
Description:	Allows diagnostics data in the <b>Network Diagnostics</b> in <b>Tool Suite</b> to be viewed at the Master radio in parallel with application data.
	<ul> <li>The setting in this parameter determines how many slots out of 128 are dedicated to diagnostics.</li> </ul>
	<ul> <li>Diagnostics is always secondary to actual transmitted data.</li> </ul>
	<b>Example</b> : If set to <b>10</b> , 1 out of every 10 data slots is for diagnostics data. If set to <b>100</b> , 1 out of every 100 data slots is for diagnostics data.
	<b>Note</b> : For more information, see Reading Diagnostics in Tool Suite on page 86.

# 3.7.2. Diagnostics

# 3.7.3. DTR Connect

DTR Connect	
Setting	Description
Default Setting	(0) Off

LUM0110AA Rev Jan-2019

Page 77 of 143

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DTR Connect	
Setting	Description
Options	• (0) Off - When set to off in the Slave radio, the radio transmits when the data is received.
	• (1) DTR Sensing - Forms a Point-to-Point link with the Master radio when the DTR line is high to send data.
	(2) Burst Mode - The radio transmits data in bursts.
Terminal Menu	(5) MultiPoint parameters > (4) DTR Connect
Description:	Determines how the radio sends its data.
	<b>Note</b> : This mode is valuable when a network has many low data rate devices and to increase overall network capacity.
	The radio has two separate transmit and receive user data buffers of 2kb each.
	<b>Caution</b> : In case of a buffer overflow, the radio outputs unpredictable data.

# 3.7.4. Local Mode

Local Mode	
Setting	Description
Default Setting	(0) Disabled
Options	(0) Disabled, (1) Enabled
Terminal Menu	(5) Edit MultiPoint Parameters > (E) Local Access
Description:	Enable Local Mode to access a Slave radio with a local Master radio.
	Important!: This Master does NOT take the place of the network Master.
	Note: For more information, see Application Note #5457, Local Mode (available from <u>www.freewave.com</u> ).

Page 78 of 143

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### 3.7.5. Master Packet Repeat

**Note**: When using the radio in **Modbus RTU** mode, the **Master Packet Repeat** setting must match in every radio, regardless of whether the network is in Point-to-Point or MultiPoint mode.

Master Packet Repeat		
Setting	Description	
Default Setting	3	
Options	Any number between 0 and 9.	
Terminal Menu	(5) Edit MultiPoint Parameters > (1) Master Packet Repeat	
Description:	In a Point-to-MultiPoint network, Slave radios do not acknowledge transmissions from the Master.	
	• If Slave radios did acknowledge all data transmissions, in a large network, the Master would soon become overwhelmed with acknowledgments from the Slaves.	
	<ul> <li>Without acknowledgments, 100% confidence every Slave radio has received every packet cannot be met.</li> </ul>	
	<ul> <li>To address this issue, change the Master Packet Repeat parameter, assigning a value between 0 (the packet is transmitted once) to 9 (the packet is transmitted 10 times).</li> </ul>	
	For networks with solid RF links, this parameter should be set to a low value (e.g., <mark>1</mark> or <mark>2</mark> ).	
	<ul> <li>If a network has some weak or marginal links it should be set with higher values.</li> </ul>	
	<ul> <li>If a Slave radio receives a good packet from a Master more than once it discards the repeated packets.</li> </ul>	
	• Similarly, after a MultiPoint Repeater receives a good packet from the Master, it discards any further repeated packets.	
	<ul> <li>In turn, the Repeater sends the packet out to the next Repeater or Slaves the number of times corresponding to its own Master Packet Repeat setting.</li> </ul>	
	Increasing the <b>Master Packet Repeat</b> setting increases the probability of a packet getting through, but also increases latency in the network because each packet from the Master or Repeater is being sent multiple times.	
	<b>Note</b> : Therefore, it is important to find the optimal mix between network robustness, throughput, and latency. In general, a setting of <b>2</b> to <b>3</b> works well for most well designed networks.	
	The <b>Master Packet Repeat</b> parameter may be set to <b>0</b> if the user software is capable of, or requires acknowledgment.	
	In this case, if the Master sends a packet that the Slave radio does not receive, the user software controls the retries as needed.	

Page 79 of 143

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### 3.7.6. Master Packet Repeat in MultiPoint Networks with Repeaters

The **Master Packet Repeat** parameter must be set in MultiPoint Repeaters because a Repeater appears as a Master to a Slave radio.

Therefore, the Repeater sends the packet out the number of times corresponding to its own **Master Packet Repeat** parameter setting. If this parameter is set improperly the reliability of the overall network may be diminished.

**Example**: If a Master's **Master Packet Repeat** parameter setting is **3**, the link between the Master and Repeater should be robust.

If the Repeater's **Master Packet Repeat** parameter setting is <mark>0</mark>, this could cause marginal links between the Repeater and the Slaves.

The Slaves communicating through this Repeater only receive the initial packet from the Master with no repeats.

Therefore, if the packet is not received on the first try, the Slave radio does not respond as expected.

**Note**: The **Master Packet Repeat** parameter setting in any MultiPoint Repeater must be **less than** or equal to the Master's setting.

# 3.7.7. Max Slave Retry

Max Slave Retry		
Setting	Description	
Default Setting	9	
Options	Any number between 1 and 9.	
Terminal Menu	(5) Edit MultiPoint Parameters > (2) Max Slave Retry	
Description:	<ul> <li>Defines how many times the Slave radio attempts to retransmit a packet to the Master before beginning to use a back-off algorithm as defined by the Retry Odds on page 82 setting.</li> </ul>	
	<ul> <li>The Slave radio retries stop when the Slave receives an acknowledgment from the Master.</li> </ul>	

## 3.7.8. Radio ID

Radio ID		
Setting	Description	
Default Setting	Blank	
Options	Any 4 digit, user-defined number.	
Terminal Menu	(5) Edit MultiPoint Parameters > (D) Radio ID	
Description:	Use this option to designate a radio with an arbitrary, user-defined, 4-digit number that identifies the radio in <b>Diagnostics</b> mode.	

Page 80 of 143

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LUM0110AA Rev Jan-2019

## 3.7.9. Radio Name

Radio Name					
Setting	Description				
Default Setting	Blank				
Options	A maximum of 20 characters in any combination of letters or numbers.				
Terminal Menu	(5) Edit MultiPoint Parameters > (G) Radio Name				
Description:	Use this parameter to give a radio a name, such as its location.				
	Naming radios can be helpful to identify a radio when in <b>Diagnostics</b> mode.				

# 3.7.10. Repeaters

**Note**: This parameter needs to be set in the MultiPoint Master only. The setting has no effect if set in a MultiPoint Slave.

Repeaters				
Setting	Description			
Default Setting	(1) Enabled			
Options	• 0 - Disabled			
	• 1 - Enabled			
Terminal Menu	(5) Edit MultiPoint Parameters > (0) Number Repeaters			
Description:	Indicates if any number of Repeaters exist in the network.			

# 3.7.11. Repeater Frequency

Repeater Frequency			
Setting	Description		
Default Setting	(0) Disabled		
Options	(0) Disabled		
	(1) Enabled		
Terminal Menu	(5) Edit MultiPoint Parameters > (5) Repeater Frequency		

LUM0110AA Rev Jan-2019

Page 81 of 143

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Repeater Frequency					
Setting	Description				
Description:	Enable this parameter when a <b>Frequency Key</b> is needed other than that of the Master.				
	<ul> <li>This condition occurs when parallel Repeaters in a network may have overlapping areas of responsibility.</li> </ul>				
	<ul> <li>The default setting of <sup>0</sup> (Disabled) causes the Repeater to use the key set in the Frequency Key parameter on the Tool Suite Transmission Characteristics tab.</li> </ul>				
	<b>Note</b> : When the <b>Repeater Frequency</b> parameter is disabled and <b>Subnets</b> are NOT configured, the <b>Frequency Key</b> parameter setting in each Slave radio MUST match the Master or Repeater acting as the Master for the radio.				

# 3.7.12. Retry Odds

Retry Odds				
Setting	Description			
Default Setting	0			
Options	Any number between 0 and 9.			
Terminal Menu	(5) Edit MultiPoint Parameters > (3) Retry Odds			

Page 82 of 143

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Retry Odds						
Setting	Description					
Description:	While packets transmitted from the Master to the Slave radios in a MultiPoint network are not acknowledged, packets transmitted from Slaves to the Master are acknowledged.					
	It is possible that more than one Slave attempts to transmit to the Master at the same time. Therefore, it is important that a protocol exists to resolve contention for the Master between Slaves in the network.					
	This is addressed through the Max Slave Retry (on page 80) and <b>Retry Odds</b> parameters.					
	• After the Slave has unsuccessfully attempted to transmit the packet the number of times specified in the <b>Max Slave Retry</b> parameter, it attempts to transmit to the Master on a random basis.					
	The <b>Retry Odds</b> parameter determines the probability that the Slave attempts to retransmit the packet to the Master; a low setting assigns low odds to the Slave attempting to transmit.					
	<ul> <li>Example: Consider two different Slave radios in a MultiPoint network, one with a strong RF link and the other with a weak RF link to the Master.</li> <li>If a Slave has a weak or poor link, set the Retry Odds parameter to 0 as it may become a chatty Slave and lockup the network, causing a loss of communication.</li> </ul>					
	• When the <b>Retry Odds</b> parameter is set to <b>0</b> , after the Slave has exhausted the number of retries set in the <b>Max Slave Retry</b> parameter and still not gained the Master's attention, the Slave's data buffer is purged.					
	<b>FREEWAVE Recommends</b> : A <b>Retry Odds</b> parameter set to <b>0</b> is recommended for most networks.					

# 3.7.13. Slave / Repeater

Slave / Repeater				
Setting	Description			
Default Setting	(0) Disabled			
Options	(0) Disabled			
	(1) Enabled			
Terminal Menu	(5) MultiPoint Parameters > (A) Slave/Repeater			

LUM0110AA Rev Jan-2019

Page 83 of 143

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Slave / Repeater	
Setting	Description
Description:	The <b>Slave/Repeater</b> mode allows a radio in a MultiPoint network to switch between Slave and Repeater functions.
	<ul> <li>When in this mode, a radio repeats any packets sent across the network as well as uses the data port.</li> </ul>
	<ul> <li>Thus, where one Repeater and one Slave may be required in another vendor's network, FreeWave networks require only one radio.</li> </ul>
	To operate a radio as a MultiPoint Slave/Repeater, these parameters must be set:
	<ul> <li>The Modem Mode parameter in the Operation Mode tab must be set to MultiPoint Repeater.</li> </ul>
	<ul> <li>The Slave/Repeater parameter in the MultiPoint Parameters tab must be enabled.</li> </ul>

# 3.8. Conserving Power

Power consumption can be essential, especially for remote sites that are difficult to access. Use these options on the **Transmission Characteristics** tab to conserve power.

These settings are available in the **Radio Transmission Characteristics** menu in the terminal interface.

- Low Power Mode Available in MultiPoint Slaves.
  - Conserves power primarily by dimming the radio's LEDs.

Note: For more information, see Low Power Mode (on page 84).

• **Remote LEDs** - If the radio has the optional 20-in connector, use this option to connect remote LEDs through the diagnostics port.



 This feature may be used to save power in MultiPoint Repeaters where the other options are not available.

Note: For more information, see Remote LED (on page 55).

## 3.8.1. Low Power Mode

**Important!**: This setting applies only to MultiPoint Slave radios. **Low Power Mode** does not work with MultiPoint Repeaters because they are constantly transmitting.

LUM0110AA Rev Jan-2019

Page 84 of 143

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Low Power Mode							
Setting	Description						
Default Setting	0						
Options	Any number between 0 and 31.						
	• The higher the number, the greater the power consumption decrease.						
Terminal Menu	(3) Edit Radio Transmissi	on Chara	cteristics > (9) Low Power Mode				
Description:	Allows a MultiPoint Slave radio to consume less power, primarily by dimming t radio's LEDs.						
	When set to <mark>2</mark> through <mark>31</mark> ,	the radio	sleeps between slots.				
	<b>Example</b> : Using a setting of <mark>2</mark> the radio sleeps 1 out of 2 slots. Using a setting of <mark>3</mark> the radio sleeps 2 out of 3 slots, etc.						
	When the radio is asleep,	it hears r	nothing from the Master.				
	This table shows the char	nges at di	ifferent Low Power Mode settings.				
	The actual current dra	w depend	ds on many factors.				
	The table gives only a	qualitativ	e indication of supply current savings.				
	A low number reduces	latency	and a high number reduces current				
	Setting Description						
	Current Draw	0	Low power, disabled.				
	▲ More	1	LEDs dimmed, radio remains awake.				
	NOIE		<ul> <li>Radio is listening to the Master's transmissions on every slot.</li> </ul>				
			<ul> <li>Radio's data port is shut down if the RTS line is de-asserted (low).</li> </ul>				
	Less		<ul> <li>In this case, the radio needs to be awakened before it is able to send data to the Master.</li> </ul>				
	*	2	LEDs dimmed, radio sleeps every other slot.				
	3 LEDs		LEDs dimmed, radio sleeps 2 of 3 slots.				
		4-31	LEDs dimmed, radio sleeps the number of slots corresponding to the setting.				
			<b>Example</b> : With a setting of <mark>31</mark> the radio sleeps 30 of 31 slots.				

LUM0110AA Rev Jan-2019

Page 85 of 143

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Low Power Mod	e					
Setting	Description					
	Notes					
	<ul> <li>Power savings occur only when the Slave radio is linked.</li> </ul>					
	No power savings occur when the Slave radio is transmitting data.					
	<ul> <li>Low Power Mode is of little value when a Slave has a constant, high throughput.</li> </ul>					
	<ul> <li>The MCU Speed parameter MUST be set to 0 and the RF Data Rate parameter MUST be set to 3 for Low Power Mode to operate properly.</li> </ul>					
	<ul> <li>To communicate to an RS-232 port of a radio that is in Low Power Mode, the RTS line MUST be held high to wake it up.</li> </ul>					
	<ul> <li>The radio wakes up within approximately 20 milliseconds of when RTS goes high.</li> </ul>					
	<ul> <li>If the Request to Send (RTS) line on the Slave radio is held high, the radio remains in normal operation regardless of the Low Power Mode setting.</li> </ul>					
	After RTS is dropped the radio reverts to the Low Power Mode.					
	<ul> <li>If the radio has the DTR Connect (on page 77) parameter in the MultiPoint Parameters tab set to 1 or 2 and if the Low Power Mode is enabled (set to 1 to 31), the RTS line on the radio MUST be asserted for the DTR Connect feature to operate properly.</li> </ul>					
	<ul> <li>The diagnostic pins MUST be disabled or terminated to a cable for the sleep current in Lower Power Mode to match the specifications.</li> </ul>					
	To disable the diagnostic pins, set these options:					
	<ul> <li>In the Baud Rate tab, the Setup Port (on page 38) parameter is set to 1 (Main Only).</li> </ul>					
	<ul> <li>In the MultiPoint Parameters tab, the Diagnostics (on page 77) parameter is set to 0 (Off).</li> </ul>					

# 3.9. Reading Diagnostics in Tool Suite

The **Network Diagnostics** application provides a place to view diagnostic data for all the devices connected to the Master in the network in real time.

**Important!**: The **Network Diagnostics** application is NOT meant to replicate the functionality of a Network Management System.

It is a tool intended for occasional network monitoring or troubleshooting in the field, not for continuous, long-term collection of diagnostic data.

This section provides basic steps for reading diagnostics using **Tool Suite**. **Tool Suite** stores the diagnostic data in the database for import from or export to a diagnostic file.

For information regarding the data available, recommended best practices, and importing and exporting files using the **Network Diagnostics** application, see the **Tool Suite User Manual** available in the **Tool Suite** software.

Page 86 of 143

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LUM0110AA Rev Jan-2019



To help identify the radios in the network when running **Network Diagnostics**, set the **Radio Name** and **Radio ID** fields on the **MultiPoint Parameters** tab.

The diagnostic program must be run from the Master radio. Diagnostics require:

- A setting between 1 and 128 in the **Diagnostics** parameter available in the MultiPoint Parameters menu on the Master.
- A second computer or serial connection to run the diagnostics software.
- A diagnostics cable. (Available from FreeWave.)
- Diagnostics software. (Available from www.freewave.com).

**Note**: For more information about diagnostics, contact FreeWave Technical Support. Contact FreeWave Technical Support (on page 8) for assistance.

#### Procedure

- 1. Connect the Master to the computer running **Tool Suite**.
- 2. Open Tool Suite.
- 3. On the Applications tab, click **Network Diagnostics**.
- 4. In the **Networks** section of the ribbon, use the list box to select the serial network to run diagnostics on.

If there is no network defined, click **Add** and follow the instructions in the wizard.

- 5. On the ribbon, click **Start**.
- 6. To stop running diagnostics, click **Stop**.

Note: The Network Diagnostics application continues to poll for diagnostic data until it is stopped.

**Important!**: Tool Suite is NOT optimized for the collection and management of large amounts of diagnostic data from continuous polling.

Collection of excessive amounts of data results in overall performance degradation in **Tool Suite** and network throughput degradation.

LUM0110AA Rev Jan-2019

Page 87 of 143

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# 4. Configuring Point-to-Point Networks

Point-to-Point networks are the most basic type of network and do not require much more than the setup described in the basic programming and setup section.

This section provides:

- A brief quick start to setup a Point-to-Point network.
- An LED chart for LED function within a Point-to-Point network.
- Information about programming the Call Book.

# 4.1. Point-to-Point Network Quick Start

To establish a link between a pair of FreeWave radios just received from the factory, complete these steps for each radio.

## 4.1.1. Point-to-Point Network Quick Start (Tool Suite)

- 1. Connect the radio to the serial port of a computer either through a serial cable or via the diagnostics cable.
- 2. Connect the radio to a power source.

**Note**: Power supply ranges and recommendations vary depending on model. Verify the specifications for the model you are using prior to connecting power.

- 3. Open a Tool Suite session.
- 4. Click the **Configuration** application.
- 5. Verify the correct port is selected in the **Com Port** field in the **Configuration** ribbon.
- 6. On the **Configuration** ribbon, in the **Networks** section, select the network the radio resides in or click **Add Network** to create a new network in **Tool Suite**.

Page 88 of 143

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- 7. Click Read Radio on the Configuration ribbon to read the radio's current settings.
  - If using a diagnostics cable to connect to the radio, the radio automatically goes into **Setup** mode.
  - If using a data cable to connect to the radio, a prompt appears to press the radio's **Setup** button to enter **Setup** mode.
  - When in **Setup** mode, all three LEDs on the radio display solid green • .
- 8. Click the **Operation Mode** tab.
- 9. In the **Modem Mode** field, select to set the radio to Point-to-Point mode.

**Example**: Set one radio as a Point-to-Point Master (Mode 0) and the other as a Point-to-Point Slave (Mode 1).

**Note**: A Point-to-Point network can have only one Master. For more information about modem modes, see Setting the Radio's Role in the Network and the Network Type (on page 32).

- 10. Click the **Baud Rate** tab.
- 11. Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the radio is to be attached to.
- 12. Click the Transmission Characteristics tab.
- 13. Set these parameters so they are identical on all radios in the network:
  - Frequency Key
  - Max Packet Size
  - Min Packet Size
  - RF Data Rate

If several independent networks are located in close proximity, it becomes very important to include as much frequency and time diversity as possible through use of different **Frequency Key**, **Min and Max Packet Size**, and **Hop Table** parameter settings.

- 14. Click the **Call Book** tab.
- 15. Enter the Slave serial number in the Master's Call Book.
- 16. Enter the Master's Serial number in the Slave's **Call Book**, or disable the **Slave Security** parameter in the Slave.

**Note**: For more information about setting up the **Call Book** see Using the Call Book in Point-to-Point Networks (on page 93).

Shortly after both radios are plugged in, they should establish a link with each other and the connection is complete.

- 17. Using the Point-to-Point Operation LEDs (on page 92), verify that the radios are operating as expected.
- 18. On the **Configuration** application in the **Network Title** ribbon:

Page 89 of 143

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- Click All to send all the settings for all parameters.
- Click Quick to send only the changed parameters.

**Note:** Quick is only available if **Read Radio** is selected and parameter settings are NOT sent from a template to the radio.

# 4.1.2. Point-to-Point Network Quick Start (Terminal Interface)

- 1. Connect the radio to the serial port of a computer either through a serial cable or via the diagnostics cable.
- 2. Connect the radio to a power source.

**Note**: Power supply ranges and recommendations vary depending on model. Verify the specifications for the model you are using prior to connecting power.

3. Open a terminal emulator session.

Note: Use the Setup Terminal application in Tool Suite if a terminal emulator is unavailable.

- 4. Connect to COMx (where 'x' is the number of the COM port being connected).
- 5. Set these parameters to:
  - Data Rate 19,200
  - Data Bits 8
  - Parity none
  - Stop bits 1
  - Flow Control none
- 6. Press the Setup button on the radio.

If using the diagnostics cable, press <Shift+U>.

- When in Setup mode, all three LEDs on the radio display solid green • .
- The **Main Menu** appears in the window.
- 7. Type **0** and press <Enter> to access the **Operation Mode** menu.
- Type 0 and press <Enter> to set the radio as a Point-to-Point Masteror Type 1 and press <Enter> to set the radio as Point-to-Point Slave.

**Note**: For more information about modem modes, see Setting the Radio's Role in the Network and the Network Type (on page 32).

- 9. Press < Esc > to return to the Main menu.
- 10. On the Main Menu, type 1 and press < Enter>.
- 11. Change the **Baud Rate**, **Data Parity**, and **Modbus RTU** to match the device that the radio is to be attached to.
- 12. Press < Esc > to return to the Main menu.
- 13. On the **Main Menu**, type 2 and press <Enter> to update the **Call Book**.

Page 90 of 143

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- 14. Enter the Slave serial number in the Master's Call Book.
- 15. Enter the Master's Serial number in the Slave's **Call Book** or disable the Slave Security (on page 59) parameter in the Slave.

**Note**: For more information about setting up the **Call Book** see Using the Call Book in Point-to-Point Networks (on page 93).

16. On the Main Menu, type 3 and press < Enter>.

17.

- 18. Press <3 > on the **Main** menu.
- 19. Set these parameters so they are identical on all radios in the network:
  - Frequency Key
  - Max Packet Size
  - Min Packet Size
  - RF Data Rate

**Note**: The **Frequency Key** option is located in the **F** submenu after you press <0> to access the **Frequency Key** menu on **Main** menu <3>.

20. Press < Esc > to return to the Main menu.

Shortly after both radios are plugged in, they should establish a link with each other and the connection is complete.

- 21. Using the Point-to-Point Operation LEDs (on page 92), verify that the radios are operating as expected.
- 22. Press < Esc > to exit the Setup menu and resume normal radio operation.

Page 91 of 143

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# 4.2. Point-to-Point Operation LEDs

	Master			Slave			Repeater		
Condition	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
Powered, no link	Solid red bright <b>—</b>	Solid red bright <b>—</b>	Solid red bright 💻	Solid red bright	Off	Blinking red <mark>O</mark>	Solid red bright	Off	Blinking red <mark>O</mark>
Linked. No Repeater Sending sparse data	Solid green ■	Intermittent flash red 👀	Intermittent flash red 🍋	Solid green 🗖	Intermittent flash red 🍋	Intermittent flash red 🍋	N/A	N/A	N/A
Master calling Slave through Repeater	Solid red bright <b>—</b>	Solid red dim	Solid red bright 🛑	Solid red bright	Off •	Blinking red ⊖	Solid red bright	Off •	Blinking red ⊖
Master linked to Repeater, not to Slave	Flashing orange	Solid red dim =	Solid red bright	Solid red bright	Off •	Blinking red <del>O</del>	Solid Red bright	Solid red dim 💻	Solid red bright
Repeater linked to Slave	Solid green 🗖	Intermittent flash red :00	Intermittent flash red 阿	Solid green 르	Intermittent flash red :00	Intermittent flash red 🍽	Solid green 르	Intermittent flash red 👀	Intermittent flash red 👀
Mode 6 Waiting for ATD command	Solid red bright <b>—</b>	Off	Blinking red <mark>O</mark>	Solid red bright	Off •	Blinking red ⊖	N/A	N/A	N/A
Setup Mode	Solid green 🗖	Solid green <sup>●</sup>	Solid green 🗖	Solid green 🗖	Solid green 🗖	Solid green <mark>=</mark>	Solid green 🗖	Solid green 💻	Solid green 🗖

LUM0110AA Rev Jan-2019

Page 92 of 143

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# 4.3. Using the Call Book in Point-to-Point Networks

Using the **Call Book** offers both security and flexibility in determining how FreeWave radios communicate with each other.

Important!: The Call Book is required in Point-to-Point networks.

**FREEWAVE Recommends**: While the **Call Book** is an option in Point-to-MultiPoint networks, FreeWave **strongly recommends** using the **Network ID** feature in most applications.

If a large MultiPoint network is implemented using the **Call Book** and a radio needs to be added to or replaced in the network, each radio in the network must be physically reprogrammed and the new serial number entered in the radio's **Call Book**.

This can be a time consuming process and can cause a delay in getting the network back up and running.

Because the **Network ID** does not use serial numbers, MultiPoint Master radios and Repeaters may be added or replaced without reprogramming each Slave radio in the network.

- The Call Book allows a maximum of 10 FreeWave radios.
  - Designate 1 to 4 Repeaters to use with each radio.
  - Designate which Slave the Master calls.

These settings are required for two FreeWave radios to communicate in Point-to-Point mode:

- 1. The Master radio serial number must be listed in the Slave radio's **Call Book** or **Slave Security** is turned off in the Slave.
- 2. The Slave serial number must be listed in the Master Call Book.
- 3. The Master must be programmed to call the Slave (Entry to Call option).
  - a. Select the number in the **Entry to Call** field, select **All** to direct the Master to call all Slave radios.

**Note**: To set the **Entry to Call** option in the terminal interface, press <C> at the **Call Book** menu, followed by the menu number corresponding to that Slave.

To call any available Slave in the list, press <C> then press <A> to direct the Master to Call All.

It is important that the **Call Book** slots (0-9) are filled sequentially starting with slot 0.

- When a Master is instructed to **Call All**, it calls all Slave radios listed until it reaches the first serial number of 000-0000 (or a blank slot).
- If a serial number is entered after the all zero number or as a Repeater, the Master does not recognize it as a valid number.

**Note**: When entering numbers into the **Call Book**, define only the Repeaters in the Master's **Call Book**.

The Slave's Call Book only requires the Master serial number.

A Repeater need not have anything listed in its **Call Book**.

Page 93 of 143

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# 4.3.1. Setting the Call Book in Tool Suite

- 1. In the **Tool Suite Configuration** application, select the device to program.
- 2. Click the (2) Call Book tab.
- 3. In the **Number** column in **Row 0**, enter the seven-digit serial number of the radio being called.
- 4. In the **Repeater 1** column, enter the first Repeater's seven-digit number. If no Repeaters are being used, leave the column empty.
- 5. In the **Repeater 2** column, enter the second Repeater's 7-digit number. If only one Repeater is being used, leave the column empty.
- 6. If Repeaters are being used, select the appropriate **Entry to Call** option in the Master **Call Book**.
- 7. To apply the changes, click either the **Quick** or **All** icon. **Tool Suite** applies the changes to the radio.

# 4.3.2. Setting the Call Book in the Terminal Interface

1. On the **Setup** menu, click **C(2) Edit all Book**. The **Modem Call Book** window opens.

🁋 FreeWave User N	ianual - Hyper	Terminal				
<u>File E</u> dit ⊻iew <u>C</u> all	<u>Transfer</u> <u>H</u> elp					
🗅 🚔 📨 🍒 🖻	i 🎦 📑					
Entry Nu (0) 960 (1) 912 (2) 000 (3) 000 (4) 000 (5) 000 (5) 000 (6) 000 (7) 000 (7) 000 (7) 000 (7) 000 (7) 000 (7) 000 (6) 000 (7) 000 (7) 000 (6) 000 (7) 0000 (7) 000 (7) 000 (7) 000 (7) 000 (7) 000 (7) 000 (7) 000 (7)	mber  -0405  -2890  -000  -000  -00	Repeater1 911-4419 v to Use (0 Menu 0-0000) as	MODEM Cf Entry to Repeate 1-9) or A(f your last	ALL BOOK 5 Call is 2r2 ALL) number in	(ALL) n list	< I I I I I I I I I I I I I I I I I I I
<	]					>
Connected 1:38:52	Auto detect	19200 8-N-1	CROLL CAPS	NUM Capture	Print ech	o

Figure 23: Modem Call Book window

- 2. Enter the number or letter associated with the option to select.
- 3. In the **Enter New Number prompt**, enter the seven-digit serial number of the radio being called.

The system prompts for the first Repeater's serial number.

If no Repeaters are being used, press <Esc> and continue.
 Otherwise, enter the 7-digit serial number of the Repeater.
 The system prompts for the second Repeater's serial number.

LUM0110AA Rev Jan-2019

Page 94 of 143

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- Enter the 7-digit serial number of the second Repeater. If only one Repeater is being used, press <Esc>. The system refreshes the radio's Call Book menu with the new changes.
- 6. Repeat steps 2 to 5 for additional radios in the network.
- 7. Press <Esc> to return to the Main menu.

LUM0110AA Rev Jan-2019

Page 95 of 143

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# 4.3.3. Programming Point-To-Point Extended Call Book to Use Three or Four Repeaters

In a Point-to-Point configuration, FreeWave radios can use a maximum of four Repeaters.

- 1. To use three or four Repeaters, program the **Call Book** with the Slave serial number, followed by the first two Repeaters.
- 2. On the next line enter 999-9999 as the radio to call.
- 3. When prompted for the Repeaters enter the third and fourth Repeaters in the link.

Figure 24 shows a Point-to-Point link where a Slave is called through four Repeaters. In this example:

- the Master is calling the Slave, 571-3872, through Repeater 1, 901-1234,
  - then Repeater 2,910-0234,
  - then Repeater 3, 571-3456, and finally
  - Repeater 4, 571-4567.
- Entering the serial number 999-9999 in line 1 instructs the Master to continue calling through the Repeaters programmed on that line.

Entry	Number	Repeater 1	Repeater 2
0	571-3872	901-1234	910-0234
1	999-9999	571-3456	571-4567
2			
3			
4			
5			
6			
7			
8			
9			

#### Figure 24: Point-to-Point link where a Slave is called through four Repeaters

- To call a Slave radio through one or more Repeaters, that Slave must be called individually.
- With **Call All** selected, the Master will not connect with any Slave radios through Repeaters.
- The Master calls every Slave in the list and connects with the first Slave that responds.
- When calling through a Repeater, the Master must first call that Repeater and establish a communications link with it prior to making contact with the Slave.

LUM0110AA Rev Jan-2019

Page 96 of 143

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# 5. Advanced Programming

The settings and scenarios covered in this section are considered advanced programming.

- Working with Parallel Repeaters (on page 98)
- Setting and Changing Radio Passwords (on page 100)
- Enable and Set Up AES Encryption (on page 101)
  - Encryption Channel Key (on page 102)
  - Encryption Key (on page 103)
  - Encryption (Strength) (on page 104)
  - Troubleshooting AES Setup (on page 105)
- Low Baud Rates (on page 106)
- Multi-Master Sync (on page 106)
- Time Divisible Multiple Access (TDMA) (on page 106)

Page 97 of 143

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# 5.1. Working with Parallel Repeaters

When Repeaters are added to a network, plan accordingly to avoid creating a parallel Repeater scenario. A parallel Repeater is defined as two or more Repeaters linked to the same point in the network.

- Repeaters Data Transmitted on the Same Frequency Key (on page 98)
- Adding a Repeater to the Network (on page 99)

## 5.1.1. Repeaters Data Transmitted on the Same Frequency Key

In this diagram, the Slave radio in the middle has overlapping coverage from both the Repeaters (parallel Repeaters). Data from the Repeaters is transmitted on the same **Frequency Key** in the same time slot, which creates message collisions.



#### Figure 25: Slave Radio with Overlapping Coverage

To resolve this scenario, change these settings on one or more of the Repeaters in conflict:

Settings to Change on Repeaters in Conflict		
Setting	Description	
Repeater Frequency	• Set the <b>Repeater Frequency</b> parameter in the <b>MultiPoint Parameters</b> tab to any number other than <b>0</b> .	
	<ul> <li>If set to a number other than 0, the radio uses the frequency key set in the Frequency Key parameter in the Transmission Characteristics tab, instead of the frequency key assigned to the Master.</li> </ul>	
Frequency Key	Set the <b>Frequency Key</b> parameter in the <b>Transmission Characteristics</b> tab to a key other than that of the conflicting Repeater.	

LUM0110AA Rev Jan-2019

Page 98 of 143

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# 5.1.2. Adding a Repeater to the Network

#### Figure 26: Repeater Added to Network

If a Repeater needs to be added to the network, use these steps to ensure any parallel Repeater issues are resolved before deploying the Repeater in the network.

1. In Tool Suite, run a network diagnostics file.



Gather the settings from all the Repeaters that are currently in the network.

- 2. Review the network diagnostics file. Pay special attention to these settings on each Repeater and the Master:
  - Frequency Key
  - Repeater Frequency
  - Rx and Tx Subnet IDs
- 3. On a piece of paper, draw the network.
- 4. Note the above settings for each Repeater. Verify there are no duplicates.
- 5. If there are duplicates, change the **Repeater Frequency** and the **Frequency Key** parameters described in the table.
- 6. If the Repeater being adding is the only Repeater in the network, set the:
  - a. Frequency Key parameter to match the Master.
  - b. Rx Subnet ID parameter to match the Master's Tx Subnet ID parameter setting
  - c. **Tx Subnet ID** parameter to **1**.
  - d. In the Master, set the Repeaters parameter to Enabled.

Page 99 of 143

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# 5.2. Setting and Changing Radio Passwords

Use passwords to prevent access to or changing of any of the radio's parameters. This option is useful to prevent unauthorized personnel from gaining access to the radio settings.

Note: If the Setup Port option on the Baud Rate tab is set to (1) Main Only or (3) Both, the password is only accepted if the option is accessed from the main data port. To use the Password function using the diagnostics port, the Setup Port option must be set to (2) Diagnostics Only.

**Warning!** If the password feature is enabled and the password is forgotten, the radio MUST be returned to FreeWave to have the password disabled.

### 5.2.1. Setting the Password

 On the Setup menu in the terminal interface, select (8) Chg Password. New PW? (<esc> to exit) appears.

Note: Press <Esc> to cancel the process at any time.

- Enter exactly four characters.
   Passwords are case sensitive.
   <Enter> to accept, <esc> to quit appears.
- 3. Press <Enter> to accept the password and enable the feature. Press <Esc> to quit the process and not enable the password.

**Important!**: Press <Enter> and the password appears on the line above. The password is case sensitive and every keystroke is a character.

## 5.2.2. Changing a Password

After the password feature has been enabled, it is possible to change to a new password.

- On the Setup menu in the terminal interface, select (8) Chg Password. The Enter Security Code prompt appears.
- 2. Enter the current four character, case-sensitive password. The prompt to enter the new password appears.
- 3. Re-enter the new four character, case-sensitive password.

**Note**: Press <Esc> to cancel the process at any time.

4. Press <Enter> to accept the password and enable the feature. Press <Esc> to quit the process and not enable the password.

**Important!**: Press <Enter> and the password appears on the line above. The password is case sensitive and every keystroke is a character.

Page 100 of 143

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LUM0110AA Rev Jan-2019

## 5.2.3. Disable a Password

After the password features has been enabled, it is possible to disable the password **if the current password is known**.

**Important!**: The password can only be disabled using the prompt when reading the radio in **Tool Suite** or through a terminal emulator.

The password CANNOT be disabled using **Setup Terminal** application in **Tool Suite**.

- 1. On the **Setup** menu in the terminal interface, select (8) Chg Password.
- 2. Hold down the <Alt> key and type 0255 using the number pad on the keyboard.
- 3. Release the <Alt> key.
- 4. Repeat this step three more times (hold <Alt> and type 0255 a total of 4 times).

**Important!**: Type the 0255 using the NUM Pad on the keyboard, NOT the top row of numerals.

5. After the fourth entry, the password is disabled.

# 5.3. Enable and Set Up AES Encryption

Protecting the confidentiality, integrity, and authenticity of data communications is essential to maintaining a robust, reliable, and secure wireless infrastructure. FreeWave has incorporated a number of mechanisms to achieve these critical security objectives, including the use of AES encryption. When available and enabled, AES encryption adds a layer of 128-bit, 192-bit, or 256-bit encryption strength to the data before it is sent over the RF link.

**Note**: AES encryption is available as an option set at the factory in firmware v10.6.6 and later in some FGR3 models.

When using AES encryption, these settings are required:

- Encryption Channel Key (on page 102).
- Encryption Key (on page 103).
- Encryption (Strength) (on page 104).

Important!: These settings are ONLY available in the (3) Edit Radio Transmission Characteristics > (E) Encryption menu in the terminal interface. These settings are NOT available in Tool Suite.

**Note**: For information about accessing the **Setup** menu using the terminal interface, see Access the Setup Menu Using a Terminal Emulator (on page 23).

LUM0110AA Rev Jan-2019

Page 101 of 143

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**Important!**: When AES is enabled, every radio in the network must have matching encryption strengths, encryption keys, and encryption channel keys, and the **MCU Speed** parameter set to <sup>3</sup> for successful communication and data transmission.

## 5.3.1. Encryption Channel Key

**Note**: AES encryption settings are available only through the Setup menu in the terminal interface. If the radio does not have **Encryption** enabled, menu option **E** in the **(3) Edit Radio Transmission Characteristics** menu is blank and has no function.

**Encryption Channel Key** Description Setting Default Setting Blank Options Any set of hexadecimal pairs identified in **Description**. Terminal Menu (3) Edit Radio Transmission Characteristics > (E) Encryption > (6) Channel Key Description: The channel key is required when AES encryption is enabled for radios in the network to link when AES encryption is enabled. This setting is different from the Encryption Key parameter because it does not encrypt the actual data but is required with the other Golden Settings, described in a network, for the communication to take place. Channel keys should be random and entered as hexadecimal values (e.g.,0 to F in two-character pairs). Any combination of characters can be used for the key. **Example**: A combination of numbers, or a sentence or phrase converted into hexadecimal format. Various string-to-hexadecimal converters are available on the Internet. Enter the encryption key in 2-character hexadecimal combinations in lines 00 to 07 in the lines provided. Enter Choice 0=Off, 2=AES128, 3=AES192, 4=AES256, 5=Enter Key 6=Channel Key 00 12 01 af 02 21 03 43 04 51 05 ab 06 Ac 07 cD

Important!: This setting MUST match across all radios in the network.

LUM0110AA Rev Jan-2019

Page 102 of 143

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# 5.3.2. Encryption Key

**Note**: AES encryption settings are available only through the **Setup** menu in the terminal interface. If the radio does not have **Encryption** enabled, menu option **E** in the (3) Edit Radio Transmission Characteristics menu is blank and has no function.

Important!: This setting MUST match across all radios in the network.

Encryption Key			
Setting	Description		
Default Setting	Blank		
Options	Any set of hexadecimal pairs identified in <b>Description</b> .		
Terminal Menu	<ul><li>(3) Edit Radio Transmission Characteristics &gt; (E) Encryption &gt;</li><li>(5) Enter Key</li></ul>		

Page 103 of 143

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Encryption Key		
Setting	Description	
Description:	<ul> <li>The encryption key is the piece of information used to encrypt and un-encrypt the data sent through the network. Even with encryption, the data is only as secure as the strength of the encryption key used.</li> <li>Keys should be random and entered as hexadecimal values (i.e., 0 to F in two-character pairs). Any combination of characters can be used for the key.</li> </ul>	
	<b>Example</b> : A combination of numbers, or a sentence or phrase converted into hexadecimal format. Various string-to-hexadecimal converters are available on the Internet.	
	Enter the encryption key in 2-character hexadecimal combinations in the lines provided:	
	Enter Choice e 0=Off, 2=AES128, 3=AES192, 4=AES256, 5=Enter Key 6=Channel Key 00 34 01 a5 02 6d 03 45 04 76 05 23 06 1a 07 0e 08 87 09 43 0A 11 0B 0b 0C 22 0D 19 0E 90 0F 75 10 61 11 07 12 56 13 a3 14	
	The <b>Enter Key</b> option always asks for all 32 lines of the encryption key. However, the encryption strength you select determines how many of the lines are required:	
	• <b>128-bit encryption</b> - Enter key information in rows 00 to 0F.	
	• The last 16 lines (10 to 1F) are ignored.	
	• <b>192-bit encryption</b> - Enter key information in rows 00 to 17.	
	• The last 8 entries (18 to 1F) are ignored.	
	All lines are used.	

# 5.3.3. Encryption (Strength)

Note: AES encryption settings are available only through the **Setup** menu in the terminal interface. If the radio does not have **Encryption** enabled, menu option **E** in the **(3) Edit Radio Transmission Characteristics** menu is blank and has no function.

LUM0110AA Rev Jan-2019

Page 104 of 143

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Important!: This setting MUST match across all radios in the network.			
Encryption (Strength)			
Setting	Description		
Default Setting	(0) Off		
Options	(0) Off - Turns off AES encryption.		
	• (2) AES 128 - Enables AES encryption, 128-bit strength.		
	<ul> <li>(3) AES 192 - Enables AES encryption, 192-bit strength.</li> </ul>		
	• (4) AES 256 - Enables AES encryption, 256-bit strength.		
	The options available for selection are based on the encryption strength set at the factory, or within the upgrade to use AES completed with FreeWave technical support's assistance.		
	<b>Example</b> : If the radio is factory set to include AES 256, then each strength option is available. However, if the radio is factory set to include AES 192, then only <b>Off</b> , <b>AES 128</b> , and <b>AES 192</b> are available.		
	<b>Note</b> : Selecting any option other than (0) <b>Off</b> enables AES encryption. The encryption key and the channel key are required for successful communication.		
Terminal Menu	(3) Edit Radio Transmission Characteristics > (E) Encryption		
Description:	AES encryption is available in various strengths.		
	• The network and the data being sent determine the encryption strength used.		
	• The higher the encryption strength, the stronger the encryption although it can also take longer for the encryption and un-encryption to take place.		

# 5.3.4. Troubleshooting AES Setup

#### The radios link, transmit data, and then unlink.

• Verify that the MCU Speed parameter is set to 3 in the terminal interface.

#### The radios link, transmit data, but the data is in unrecognizable characters.

• Verify that the **Encryption Key** on each radio is set exactly the same. If the keys do not match, the radios can still transmit data, but cannot decrypt the data.

#### The radios do not link and the golden settings are all set the same.

• Verify that the **Channel Key** in the Encryption menu is set the same across the radios in the network. If the keys do not match, the radios will not link when AES is enabled, even if the golden settings match.

Page 105 of 143

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# 5.4. Low Baud Rates

The radio's Baud Rate may be set to 300, 600, or 900.

```
Note: For more information about using a low baud rate, Contact FreeWave Technical Support (on page 8).
```

# 5.5. Multi-Master Sync

The **Multi-Master Sync** setting is reserved for applications in both Point-to-Point and MultiPoint modes with concentrations of Master units where it is necessary to reduce interference between the Master radios.

• For more information about using **Multi-Master Sync** in non-TDMA mode, see **Application Note #5412, Synchronizing Collocated Masters**.

**Note**: For more information about using **Multi-Master Sync** while in TDMA mode, contact FreeWave Technical Support.

See Contact FreeWave Technical Support (on page 8).

# 5.6. Time Divisible Multiple Access (TDMA)

- Available as an optional, add-on feature, the FreeWave Time Division Multiple Access (TDMA) protocol is an enhanced and sophisticated version of Point-to-MultiPoint communications.
- The TDMA protocol provides timing and other parameters, which in turn allow large radio networks to work in a non-polled environment.

**Important!**: This option is only used for peer-to-peer communications or when applications are very time specific. If you purchase TDMA as an option, additional information is provided to you about implementing and using the feature.

**Note**: For additional information about TDMA, contact FreeWave Technical Support. See Contact FreeWave Technical Support (on page 8).

LUM0110AA Rev Jan-2019

Page 106 of 143

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# 6. Viewing Radio Statistics

When reading a radio, the system shows data transmission statistics the radio has gathered during the most recent session. This information is valuable to know the signal strength and noise levels of the link. Statistics are gathered during each time the Master and Slave link and are reset when the next link begins.

More data transmission characteristics are available, including averages gathered over time, in the **Network Diagnostics** application.

Note: For information about running network diagnostics see the Tool Suite User Manual.

- View Statistics in Tool Suite (on page 108)
- View the Radio Transmission Characteristics in the Terminal Interface (on page 108)
  - Antenna Reflected Power (on page 108)
  - Master-Slave Distance (on page 108)
  - Noise Level (on page 108)
  - Number of Disconnects (on page 109)
  - Radio Temperature (on page 109)
  - Rate % (Receive Percentage Rate) (on page 109)
  - Signal Level (on page 110)
  - Transmit Current (on page 110)

#### LUM0110AA Rev Jan-2019

Page 107 of 143

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# 6.1. View Statistics in Tool Suite

View the same statistics using the Setup Terminal option in Tool Suite.

- 1. In **Tool Suite**, click **Configuration > Read Radio**.
- 2. Click the **Device Information** tab.

# 6.2. View the Radio Transmission Characteristics in the Terminal Interface

On the Setup main menu, click (4) Show Radio Statistics.

## 6.2.1. Antenna Reflected Power

This is a measurement of the transmitted power that is reflected back into the radio from mismatched antennas or cables, or loose connections between the radio and antenna.

A reading of:

- 0 to 5 is good.
- 5 to 20 is marginal.
- 20 or higher indicates that the connections should be inspected for loose connections and cable quality.
- 30 or higher indicates a definite problem in the system.

The most likely reason for a higher **Antenna Reflected Power** reading is a cable issue between the radio and the antenna: loose connections, cable kinks, breaks in cable shielding, moisture in the fittings or connections, etc.

Less commonly, a high **Antenna Reflected Power** reading can indicate a hardware problem with the radio itself, such as a damaged RF connector. Lastly, a high reading may indicate a problem with the antenna itself, although antenna problems are the least likely indicator.

# 6.2.2. Master-Slave Distance

The physical distance between the Slave radio and the Master radio in the network.

Note: This distance is most accurate at a distance greater than 2.5 miles (4.0234 km).

## 6.2.3. Noise Level

The **Noise Level** indicates the level of background noise and interference at this radio and at each of the Repeaters in the link. The number is an average of the noise levels measured at each frequency in the radio's frequency hop table.

LUM0110AA Rev Jan-2019

Page 108 of 143

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The individual measurement values at each frequency hop channel are shown in the 900MHz Frequency Zones Table (on page 49).

If viewing statistics in the terminal interface, press <Enter> when the **Radio Statistics** menu appears.

- Ideally, the difference between the average signal level and average noise level should be **15** or more.
- Margins that are significantly higher than this are an indication of a high level of interference that may degrade the performance of the link.

# 6.2.4. Number of Disconnects

The value in this statistic indicates the total number of times the link between the Master and the Slave has been lost and the radios lose **Carrier Detect** from the time the radio is powered on until the radio is put into **Setup** mode.

- Under ideal operating conditions, the number of disconnects should be 0.
- One or more disconnects may indicate a weak link, the presence of severe interference problems, or loss of power to any of the radios in the link.

Note: In **Tool Suite**, the disconnect information is available in the **Summary View** under **Network Diagnostics**.

# 6.2.5. Radio Temperature

The **Radio Temperature** value is the current operating temperature of the radio in degrees Celsius.

**FREEWAVE Recommends**: For proper operation, a FreeWave radio must be in the temperature range of -40° to +75° C.

# 6.2.6. Rate % (Receive Percentage Rate)

The **Rate %** measures the percentage of data packets that were successfully transmitted from the Master and received by the upstream radio on the first attempt. The rate percentage represents only what the upstream radio received.

- A number of 75 or higher indicates a robust link that provides very good performance even at high data transmission rates.
- A number of 15 or lower indicates a weak or marginal link that provides lower data throughput.
- Throughput is reduced by 50 percent if the network contains a Repeater.

Page 109 of 143

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Note: Many settings can impact actual throughput, including Master Packet Repeat and Max Slave Retry.

If the link is asymmetrical, the percentage reported in this statistic can be very high, and the uplink can still be poor.

# 6.2.7. Signal Level

The **Signal Level** indicates the level of received signal at the radio and at each of the Repeaters in the link.

- The source of the signal is the radio that transmits to the radio reading this statistic.
- The number is an average of the received signal levels measured at each frequency in the radio's frequency hop table.
- For a reliable link, the margin should be at least 15 dB.
- Low average signal levels can often be corrected with higher gain antennas, better antenna placement and/or additional Repeaters.

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The individual measurement values at each frequency hop channel are shown in the 900MHz Frequency Zones Table (on page 49).

If viewing statistics in the terminal interface, press <Enter> when the **Radio Statistics** menu appears.

# 6.2.8. Transmit Current

The **Transmit Current** measures the current draw of the transmitter in milliamps (mA). See the radio specifications for typical values.

LUM0110AA Rev Jan-2019

Page 110 of 143

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# 7. Approved Antennas

- 900MHz Yagi Directional Antennas (on page 112)
- 900MHz Omni-directional Antennas (on page 112)

Page 111 of 143

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# 7.1. 900MHz Yagi Directional Antennas

**Note**: The FGR3 is approved by the FCC for use with directional antennas with an 8.6 dBi gain or less.

900MHz Yagi Directional Antennas				
Gain (dBi)	Manufacturer	Manufacturer Model Number	FreeWave Model Number	
8	Larsen	YA6-900	EAN0906YA	
8.6	Bluewave	BMY890G5502N4	EAN0906YC	
8.6	WaveLink	PR0890-8	EAN0906YC	

# 7.2. 900MHz Omni-directional Antennas

**Note**: The FGR3 is approved by the FCC for use with omni-directional antennas with a 8.15 dBi gain or less.

900MHz Omni-directional Antennas				
Gain (dBi)	Manufacturer	Manufacturer Model Number	FreeWave Model Number	
3	Mobile Mark	PSKN3-925S	EAN0900SR	
3	Maxrad	MAX-9053	EAN0900WC	
5	Antennex	EB8965C	EAN0905WC	
5	Maxrad	BMEFC8985HD	EAN0905WC	
8.15	Antennex	FG9026	EAN0906NF	

Page 112 of 143

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# 8. FGR3 Wireless Data Radios Pinouts

# 8.1. Operational RS422 and RS485 Information

For RS-422 and RS-485, the FreeWave radio can drive 32 standard unit loads and loads the bus with only 1/8 unit load. A maximum of 256 devices can be tied on the bus if all of the line receivers have 1/8 unit load.

- RS-422 is used for 4-wire or full duplex communications with one Master radio and multiple Slave radios.
- The Master radio keeps the line driver asserted at all times.
- The maximum line length is 4,000 feet using two, 120 ohm twisted pair cables with a 5th wire for data common.

An RS-485 full duplex using 4 wire plus common is the same as RS-422, except the system can have multiple Masters on the bus.

When setting the radio to RS-485:

- 1. Enable Modbus.
- 2. Set the Master Packet Repeat parameter to 3 in the radios that will use RS-485.
- 3. Set the **Turn Off Delay** parameter to 4.

# 8.2. Pinout Assignments and Descriptions

- 20-Pin Diagnostics Connector Pinout (on page 114)
- RF Board Level Pinout (on page 115)
- Waterproof Enclosure Pinout (on page 118)

LUM0110AA Rev Jan-2019

Page 113 of 143

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# 8.3. 20-Pin Diagnostics Connector Pinout



Figure 27: 20-Pin Diagnostics Connector Pinout

Pin	Assignment	Pin	Assignment
1	GND	11	—
2	GDN	12	Remote Tx
3	Diag Tx	13	_
4	Diag Rx	14	_
5	—	15	Remote CTS-a
6	—	16	Remote CTS-b
7	—	17	Remote CD-a
8	—	18	Remote CD-b
9		19	GND
10	—	20	—

Note: Pins listed with no assignment are for internal FreeWave use only.

LUM0110AA Rev Jan-2019

Page 114 of 143

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# 8.4. RF Board Level Pinout

The board-level radios are available in both TTL and RS232 versions. The TTL version uses reverse polarity from standard RS232 at 0 to 5 Volt levels. All pin descriptions and pin numbering are the same as the RS232 version. The RS232 version uses standard RS232 polarity and voltage levels for all of the RS232 signal lines (DTR, Transmit Data, Receive Data, Carrier Detect, RTS, and Clear to Send) and TTL standard polarity and voltage level for the Interrupt pin.

- Pin 1: B+ Power input.
- Pin 2: Interrupt (INT) Input A 0 Volt level on this pin switches the radio into Setup mode.
- Pin 1 on the board-level radio is the pin farthest from the three LEDs and pin 10 is closest to the LEDs.



Figure 28: FGR3 Pin Layout

RF Board Level Pinout				
Pin	Assignment	Signal	ACS3610xx Cable Color	
1	B+ input	Power	Red	
2	Interrupt (temporarily ground to invoke menu)	Input	Brown	
3	Data Terminal Ready (DTR)	Input	Orange	
4	Ground		Black	
5	Transmit Data (TXD)	Output	Yellow	
6	Ground		Black	
7	Receive Data (RXD)	Input	Green	
8	Carrier Detect (DCD)	Output	Blue	
9	Request to Send (RTS)	Input	Violet (purple)	
10	Clear to Send (CTS)	Output	Gray	

LUM0110AA Rev Jan-2019

Page 115 of 143

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# 8.5. RS-232 Pin Assignments (DB-9)

RS232	Pin Assignments (DB-9)		
Pin	Assignment	Signal	Description
1	CD - Carrier Detect	Output	Used to show an RF connection between radios.
2	TX - Transmit Data	Output	Used to transmit data bits serially from the radios to the system device.
3	RX - Receive Data	Input	Used to receive data bits serially from the system device connected to the radios.
4	DTR - Data Terminal Ready	Input	Used only in radios in Point-to-Point Slave/Master switchable mode or for DTR Connect.
5	GND - Ground		Signal return for all signal lines shared with Pin 9.
6	DSR - Data Set Ready	Output	Always high when the radio is powered from the 2.5 mm power connector. Indicates power is on to the radio. Also, this pin can be used for +12.0 Volts when powering the radios directly through the RS232 port.
7	RTS - Request to Send	Input	The radio does not recognize RTS for flow control. RTS is used as a control line in RTS/CTS mode.
8	CTS - Clear to Send	Output	This signal is used to tell the system device connected to the radio that the radio is ready to receive data.
			• When asserted, the radio accepts data, when de- asserted the radio does not accept data.
			<ul> <li>This should always be used for data rates above 38.4 KB or a risk of lost data may occur if an RF link is not very robust.</li> </ul>
9	GND - Ground		Signal return for all signal lines shared with Pin 5.

# 8.6. RS422 and RS485 Full Duplex Pinouts

RS422 and RS485 Full Duplex Pinouts			
Function Bare Board Pin Number DB-9 Pin Number			
RX+	7	3	
RX-	9	7	
TX+	5	2	
TX-	10	8	
Signal Ground	4 or 6	5	

LUM0110AA Rev Jan-2019

Page 116 of 143

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# 8.7. RS485 Half Duplex Pinouts

RS485 Half Duplex Pin-Outs				
Function	Bare Board Pin Number	DB-9 Pin Number		
Wire to both pins for Bus +	Short 5 and 7	Short 2 and 3		
Wire to both pins for Bus -	Short 9 and 10	Short 7 and 8		
Signal Ground	4 or 6	5		

LUM0110AA Rev Jan-2019

Page 117 of 143

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# 8.8. Waterproof Enclosure Pinout

The waterproof enclosure pinout applies to the FGR3-WC model.

## Figure 29: Waterproof Enclosure Pinout

Waterproof Enclosure Pinout				
Pin	Assignment	Signal	Cable Color	
1	Carrier Detect (DCD)	Output	Brown	
2	Transmit Data (TXD)	Output	Red	
3	Receive Data (RXD)	Input	Orange	
4	Data Terminal Ready (DTR)	Input	Yellow	
5	Ground	Signal ground	Green	
6	Diagnostics TXD	Output	Blue	
7	Request to Send (RTS)	Input	Violet	
8	Clear to Send (CTS)	Output	Gray	
9	Power ground, shield	Power ground	White, shield	
10	B+	Power input	Black	
11	Diagnostics RXD	Input	Pink	

Page 118 of 143

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# 9. Troubleshooting

If experiencing trouble with the network, see these sections to initially troubleshoot and help identify the problem with the network or a radio within it:

- LEDs on the radio.
  - Point-to-MultiPoint Operation LEDs (on page 68).
  - Point-to-Point Operation LEDs (on page 92).
- Settings
- RF Quality

Use the Troubleshooting Flowchart (on page 120) for basic checks to help diagnose the issue.

Note: Contact FreeWave Technical Support (on page 8) for assistance.

LUM0110AA Rev Jan-2019

Page 119 of 143

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# 9.1. Troubleshooting Flowchart



# 9.2. General Troubleshooting

Note: For AES encryption troubleshooting tips, see Troubleshooting AES Setup on page 105.

The radio does not stay in Setup mode and cannot be programmed through the diagnostics port.

When I try to place the radio into Setup mode, all three LEDs flash green, and then return to their previous state.

Additional symptoms of this problem include:

	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
MultiPoint Master	Solid red bright	Solid red dim 💻	Off ■

LUM0110AA Rev Jan-2019

Page 120 of 143

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	Carrier Detect (CD)	Transmit (Tx)	Clear to Send (CTS)
MultiPoint Slave (unlinked)	Solid red bright	Off ■	Blinking red 😑
MultiPoint Slave (linked)	Solid green 💻	Off •	Solid red bright
Point-to-Point Master (unlinked)	Solid red bright	Solid red dim 💻	Solid red bright
Point-to-Point Master or Slave	Solid green 💻	Intermittent flash red 👀	Intermittent flash red :

Two scenarios could be causing the radio to not enter **Setup** mode.

The radio is wired for RS485 and Pins 5 and 7 on a board-level radio, or Pins 2 and 3 on an enclosed radio(or one with a DB9 connector) are shorted together.

- 1. Separate the wires and place the radio into **Setup**.
- On the Baud Rate tab, change the Setup Port parameter to Diagnostic Only. If there is a data source (PLC, RTU, PC, or Terminal Server) connected to the data port, data is coming into the data port while trying to access Setup through the diagnostics port.
- 3. Disconnect the data source and place the radio into **Setup**.
- 4. On the Baud Rate tab, change the Setup Port parameter to Diagnostic Only.

#### My radios are linked, but I cannot pass data.

Verify that the Baud Rate and Data Parity settings match between devices.

# We recently had a bad storm with lots of lightning and my radio has not worked since. I have replaced the radio but it still does not link.

Verify that the coax cable or antenna were not damaged in the storm.

I have a new network. My radios are linked but I am not able to pass data. Gas Company X has had a FreeWave network out here in the same area for a long time and they are not having issues. What is wrong?

Your network is likely using the default settings for **Frequency Key**, **Network IDs**, **Minimum Packet Size**, and **Maximum Packet Size**. Refer to the user manual for the added radio and change the settings from the default settings.

# Most of my sites report in and I can poll, but I cannot poll any of the Slaves that talk back to Repeater 2.

Repeater 2 is experiencing high noise.

LUM0110AA Rev Jan-2019

Page 121 of 143

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# My network has been running flawlessly for the last 2 years. Now, all of a sudden, I have a group of Slaves that I cannot poll.

A Parallel Repeater has been added or changed in the network and has the same frequency settings and is now interfering with the other Repeater. Program the new Repeater with a different set of parameters.

# My network keeps locking up. If I cycle power on the Master, the network is restored and I can poll again until the next time the network locks up.

There is a chatty Slave in the network. The Slave is not getting acknowledgment of data it sends to the Master and keeps trying to resend data to the Master locking out all other communications to the Master. This is typically caused by a bad signal from the Slave to the Master. Verify line of sight, antenna direction, and noise levels at the Slave.

# I installed a new Slave in my network, but I cannot get it to link. The CD light is solid red and the CTS light is blinking red.

This is either an LOS (Line of Sight) issue or settings issue.

# I have a site that used to perform flawlessly. Now I cannot reliably get data from the RTU at this site.

Antenna reflected power is causing a problem. Reflected power may be caused by defects or damage in the antenna, cabling, connections, etc. Verify that the cabling, connectors, and the antenna are connected correctly and have not sustained any damage.

# When I connect directly to my RTU I am able to poll data successfully. When I add in the radios, I cannot get any data from my poll.

A baud rate above 38,400 may need a flow control line connected.

LUM0110AA Rev Jan-2019

Page 122 of 143

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# 9.3. Unlicensed Serial Radio - Specific Troubleshooting

My Master radio is receiving odd or incorrect data after a poll request.

Several scenarios can cause radios in the network to send odd or incorrect data back to the Master radio.

FGR2 radios running firmware versions prior to 8.74 have a known issue in RS485 mode that echoes data back to the Master radio.

- 1. In Tool Suite, save a network diagnostic file for the network.
- 2. Review the file to find any radios that are running firmware versions older than 8.74.
- 3. Upgrade those radios to the latest version of firmware available.

**Note**: For more information, see Upgrade the Radios to the Latest Software Version (on page 30).

#### There is a serial interface mismatch between the site, the device, or the radio.

- 1. In Tool Suite, save a network diagnostic file for the network.
- 2. Scan the file for serial radios with a Serial Interface parameter set to RS232.
- 3. For RS232 radios, look at the **Data TX** information in the summary view for any radio that has an excessively high Data TX.
- 4. Search for one or more sites that increase the data count by the number of bytes contained in the poll request.

**Example**: If a poll is 64 bytes, the data poll increases by 64 bytes after the poll.

- 5. The identified sites may be configured as RS232, but wired as RS485. Send a technician to the site to verify the wiring.
- If the site is wired for RS485 and the device connected to the radio is an RS485 device, correct these parameter settings on the **Baud Rate** tab. Send these new settings to the radio:

Parameter	New Setting
Serial Interface	RS485
Setup Port	Diagnostics Only
Modbus RTU	1
Turn Off Delay	4

- 7. If the site is wired for RS485 and device connected requires RS232, correct the wiring from the radio to the device.
  - Pin 5 on the FreeWave radio to device RX.
  - Pin 7 on the FreeWave radio to device TX.
  - Pin 6 on the FreeWave radio to device signal ground.

Page 123 of 143

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LUM0110AA Rev Jan-2019

Page 124 of 143

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# **10. FGR3 Release Notes**

These sections describe the updates and known limitations in each software version for the FGR3 Wireless Data Radios. The most recent version is listed first.



The latest software versions and the most recent list of known limitations and workarounds are available on <u>www.freewave.com</u>.

# 10.1. FGR3 Release Notes

These sections describe the updates and known limitations in each software version for the FGR3 Wireless Data Radios. The most recent version is listed first.



The latest software versions and the most recent list of known limitations and workarounds are available on <u>www.freewave.com</u>.

# 10.1.1. Version v10.7.04

## Release date: December 2016

#### Additions and Changes

- A hidden Option 4 has been added to the Hop Table Parameters menu. This option:
  - provides another mechanism to set channel restrictions.
  - allows users to mask out individual or blocks of frequencies (channels).
    - See 900MHz Channel Select Parameters (on page 44) for detailed information.

**Note**: The original implementation is limited to a finite number This functionality is maintained to support backwards compatibility.

Page 125 of 143

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LUM0110AA Rev Jan-2019

- The **Single Channel Mask** process is used instead of the **Zones** method by using two array masks.
  - The first array is the Master Channel Array (MCA) and is created via an order option and is programmed into the unit at FreeWave.
  - The second array is the Customer Channel Array (CCA) and can be created by the customer.
    - The CCA cannot unmask channels that are masked by the MCA but can mask out channels that are not restricted by the MCA.
- Added a new option to legacy FGR3 radios to use a channel select for each channel.
  - When enabled, this overrides the **Zone** mask.

**Note**: The current selectable frequency tables and the zone filter remain the same to allow for backwards compatibility.

Page 126 of 143

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## Access to the Single Channel Mask

MAIN MENU
D2 AES Version v 902 - 928 MHz
Modem Serial Number 990-1374
(0) Set Operation Mode (1) Set Baud Rate
(2) Edit Gall Book (3) Edit Radio Transmission Characteristics
(4) Show Radio Statistics
(6) IDMA_Henu
(8) Chg Password (Esc) Exit Setup
Enter Choice BADIO PARAMETERS
WARNING: Do not change parameters without reading manual
(1) Max Packet Size 8
(2) Min Facket Size 9 (3) Xmit Rate 1
(4) RF Data Rate 3 (5) DF Vait Rate 10
(6) Slave Security B
(7) RIS to CIS Ø (8) Retry Time Out 255
(9) Lowpower Mode 0
CB) MCU Speed Ø
(C) RemoteLED Ø (D)
VESC) EXIT to hain heru
Enter Choice 0 Enter New Frequency Key (0-E) (F for more)f How Table Parameters
(0) Hop Table Version 0
(1) Hop Freq Offset 0
(3) Fréquency Zone 111111111111111 (Fac) Frit ta Radia Menu
Enter Choice A Hidden Ontion 4
CHANNEL SELECT PARAMETERS
NOTE: See manual for Frequency to Channel ID translation!
Customer Channel Mask IDs [1 = on] [0 = off] [. = unavailable/off]
10 07 815 1623 2431 3237 4047 4855 111111111 11111111 11110000 00001111 11111111
ID 5663 6471 7279 8087 8895 96103 104111 1111 1111111 11110000 00001111 11111111
Min Possable Channels = 50 Total Channels selected = 72
(0) Mode Set Single
(1) Set Single Channel Mask (Fsc) Exit to Hon Table Menu
Enten Choice
THEEL AND TEE

Figure 30: Access to Single Channel Mask

Page 127 of 143

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#### **Example of Single Channel Mask**



# Figure 31: Example of Single Channel Mask

#### Known Limitations and Workarounds

None

# 10.1.2. Version v10.6.8

#### **Release Date: August 2013**

#### Additions and Changes

None

#### **Known Limitations and Workarounds**

• Fixes to low power mode from v8.78 corrects FGR3's failure to wake out of low power mode and lockup after few hours in service.

LUM0110AA Rev Jan-2019

Page 128 of 143

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# 10.1.3. Version v10.6.7

## Release Date: July 2013

**Note**: If upgrading from firmware 8.77 or 8.78 to firmware v10.6.7 and experience issues or inconsistent results, contact FreeWave Technical Support at 303.381.9200 or by email at moreinfo@freewave.com.

#### Additions and Changes

- Corrected problem with serial radios set to RS485 changing to RS232 operation when no setting change was made.
  - This change only applies to radios that include an RS485 setting for the serial interface.

## **Known Limitations and Workarounds**

- In the **Network Diagnostics** application in **Tool Suite**, the radios report having the incorrect firmware version installed.
- On the **Operation Mode** tab in **Tool Suite** (**Modem Mode** menu in the terminal interface), Ethernet parameters appear.
  - These options do not apply to this radio.
- Supply voltage readings in **Tool Suite** can fluctuate and differ from those readings on an external voltage meter.
- When the **Use Break to Access Setup** setting is set to use the radio's current baud rate (a setting only available through the terminal interface), the Diagnostic port's baud rate does not set to the default or the **Baud Rate** setting, resulting in unreadable output. If you use this **Use Break to Access Setup** setting, use the data port for configuration.

# 10.1.4. Version v10.6.6

## Release Date: October 2012

## Additions and Changes

- Updated firmware version to use the vX.X.X format.
- Added AES 128, 192, and 256 encryption capability. AES functionality is enabled at the factory. To upgrade an existing radio to use the AES functionality, contact FreeWave Technical Support.
  - AES options MUST be set using the terminal interface.
  - Tool Suite versions 2.9.0.0 and earlier do NOT include AES.
- Removed the Ultra Low Power Mode feature.

Page 129 of 143

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#### **Known Limitations and Workarounds**

- In the **Network Diagnostics** application in **Tool Suite**, the radios report having the incorrect firmware version installed.
- On the **Operation Mode** tab in **Tool Suite** (**Modem Mode** menu in the terminal interface), Ethernet parameters appear.
  - These options do not apply to this radio.

# 10.1.5. Version 8.78

## Release Date: December 2011

## **Additions and Changes**

- **AES zeroization** AES capability now supports zeroization, attempting to hold to NAVSO P5239, and various locks and checks against zeroized keys. (This update does not apply to FGR2 models).
- Clear 8th data bit when set to 7 data bits In a case where one radio is programmed with 7 data bits, and parity enabled, the parity bit is transferred by the radios as the 8th data bit, and sent out the port

on the other side. This corrupts the data. Now if the radio is set to 7 data bits, it clears the 8th data bit on serial receive.

- Repeater un-shifts timing in OTA slot Repeaters shift half of their timing to ensure their transmissions lineup exactly in time with the masters (2nd layer deep). During an over the air firmware upgrade, the repeater shifted half of it's timing, but did not unshift the timing. This could build into a timing problem causing drop of link on sufficient missed packets.
- Ultra Low Power Mode ULPM Enable and ULPM Sleep parameters now available in the Transmission Characteristics settings. For more information about Ultra Low Power Mode, see the Parameter Reference chapter in this manual.

# 10.1.6. Version 8.77

## Release Date: May 2011

## Additions and Changes

- Added support for mirror bits and multi-band master sync.
- You can now select Mirrored Bit Master or Mirrored Bit Slave as an operation mode.

# 10.1.7. Version 8.73

## **Release Date: October 2009**

## **Additions and Changes**

- RS485 Protocol fixed.
- Use Break Command to Enter Setup function fixed.
- Grand Master mode (for Multi-Master Sync) feature fixed.

Page 130 of 143

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# 10.1.8. Version 8.71

# Release Date: August 2009

## **Additions and Changes**

- Improved efficiency and reliability of writing TDMA settings to memory.
- Improved efficiency and reliability of writing Diagnostics settings to memory.

# 10.1.9. Version 8.70

## Release Date: March 2009

## **Additions and Changes**

• Mirror back-end changes.

# 10.1.10. Version 8.69

# **Release Date: October 2008**

## Additions and Changes

• Link acquisition issue corrected.

# 10.1.11. Version 8.68 (Initial Release)

Release Date: June 2008

Page 131 of 143

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# **Appendix A: FGR3 Technical Specifications**

Specifications may change at any time without notice. For the most up-to-date specifications information, see the product's data sheet available at <u>www.freewave.com</u>.

ECB2 Technical Specifications						
FGR5 Technical Speci	lications					
Frequency	902 to 928 MHz					
Transmitter						
Output Power	5mW to 1W					
Range	60 miles Line Of Sight					
Modulation	2 level GFSK					
RF Data Rate	Standard-Speed, 115.2 Kbps					
	High-Speed, 153.6 Kbps					
Occupied bandwidth	230 kHz					
Hopping Patterns	15 per Band, 105 total, user selectable					
Hopping Channels	50 to 110, user selectable					
Hopping Bands	7, user selectable					
Frequency Zones	16 zones					
Receiver						
Nominal Sensitivity	<ul> <li>-109dBm at Standard-Speed, 1x10<sup>-4</sup> bit error rate</li> </ul>					
	<ul> <li>-105dBm at High-Speed, 1x10<sup>-4</sup> bit error rate</li> </ul>					
IF Selectivity	40 dB at fc +/- 230 kHz					

**Note**: These are the specifications for all FGR3 models.

LUM0110AA Rev Jan-2019

Page 132 of 143

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FGR3 Technical Specifications						
RF Selectivity	50 db at 869 MHz, 935 MHz					
Dynamic Range	+10dBm 3	+10dBm 3rd Order Intercept Point at Input Connector				
Data Transmission						
Error Detection	32-bit CRC	C, retransmit on error				
Data Encryption	• AES 12	28/192/256 Bit Encryptic	on*			
	<ul> <li>Proprie</li> </ul>	tary Spread Spectrum	Fechnology			
Data Throughput	• 115.2 k	Kbps, at High-Speed RF	Data Rate			
	• 80 Kbp	s, at Standard-Speed R	F Data Rate			
Data Interface	Serial, 120	0 bps to 230.4 Kbps				
Protocol	RS232/R	S485/RS422				
	Note: T	TL in the FGR2-T				
Power Requirements						
Operating Voltage	+6.0 to +30.0 VDC**					
	• FGR3-C-U: May be powered through pin 6 of DB9 connector.					
	• FGR3-CE-U: May be powered through pin 6 of DB9 connector.					
	FGR3-WC: 6 foot data and power pigtail provided.					
	<ul> <li>FGR3-WC: Data and power cable also available terminated with DB9 and power jack.</li> </ul>					
Typical Current (mA)	Mode	+6.5 VDC	+12 VDC	+30 VDC		
	Transmit 700 365 150					
	Receive	85	48	26		
	Idle 19 11 8					
	Sleep 5 3 3					
Product Safety						
Standards	EN 60079-0:2012 + A11:2013 and EN 60079-15:2010					
Labeling Information						
	(Ex) II 3 G Ex nA IIC Gc					
	DEMKO 14 ATEX 12093130					
General Information						
Operating Temperature	-40°C to +75°C					
	-40°F to +1	167°F				
Humidity	0% to 95% non-condensing					

LUM0110AA Rev Jan-2019

Page 133 of 143

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FGR3 Technical Specifications						
Dimensions	• FGR3-C-U: 137 L x 62 W x 15 H (mm)					
	• FGR3-CE-U: 173 L x 107 W x 35 H (mm)					
	• FGR3-T-U: 137 L x 62 W x 15 H (mm)					
	• FGR3-WC: 165 L x 78 W x 60 H (mm)					
Weight	• FGR3-C-U: 58g					
	• FGR3-CE-U: 504g					
	• FGR3-T-U: 58g					
	• FGR3-WC: 496g					
Diagnostics Connector	FGR3-WC: Fischer 11-pin					
Data Connector	• FGR3-C-U:					
	<ul> <li>10-pin shrouded header with locking ramp</li> </ul>					
	0.1 inch spacing					
	power / data connector					
	• FGR3-CE-U: DB9					
	• FGR3-T-U:					
	<ul> <li>10-pin shrouded header with locking ramp</li> </ul>					
	0.1 inch spacing					
	power / data connector					
	FGR3-WC: Fischer 11-pin					
RF Connector	FGR3-C-U: SMA Female					
	FGR3-CE-U: TNC Female					
	• FGR3-T-U: SMA Female					
	FGR3-WC: N type female connector					
Enclosure	• FGR3-C-U: None. Board-level					
	FGR3-CE-U: Extruded aluminum					
	• FGR3-T-U: None. Board-level					
	<ul> <li>FGR3-WC: Extruded aluminum, waterproof</li> </ul>					

\* Contact a FreeWave reseller or sales representative for implementation details.

**FREEWAVE Recommends**: \*\* UL approved FGR2 radios are approved for use between +6.0 to +30.0 VDC.

However, for optimal performance, FreeWave recommends using a power supply between +7.5VDC and +30VDC.

LUM0110AA Rev Jan-2019

Page 134 of 143

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# Appendix B: FGR3 Board Level Mechanical Drawing

LUM0110AA Rev Jan-2019

Page 135 of 143

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# **Appendix C: 900MHz Factory Default Settings**

900MHz Factory Default Settings						
Operation Mode	Default	MultiPoint Parameters	Default			
Point-to-Point Slave	1	(0) Number of Repeaters	1			
Set Baud Rate	Default	(1) Master Packet Repeat	2			
Baud Rate	115200	(2) Max Slave Retry	9			
(A) Data Parity	0	(3) Retry Odds	9			
(B) Modbus RTU	0	(4) DTR Connect	0			
(C) RS232/485	0	(5) Repeatr Frequency	0			
(D) Setup Port	3	(6) Network ID	255			
(E) Turn Off Delay / On Delay	0/0	(7) Reserved	-			
(F) Flow Control	0	(8) MultiMaster Sync	0			
Radio Parameters	Default	(9) 1 PPS Enable Delay	255			
(0) Freq Key	5	(A) Slave/Repeater	0			
(0) Hop Table Version	0	(B) Diagnostics	0			
(1) Hop Table Size	112	(C) Subnext ID	"Disabled"			
(2) Hop Freq Offset	0	Rx ID	F			
(3) Frequency Zone	All 1s (Enabled)	Tx ID	F			
(4) Government Rules	0	(D) Radio ID	Not Set			
(1) Max Packet Size	8	(E) Local Access	0			
(2) Min Packet Size	9	(G) Radio Name	"blank"			

LUM0110AA Rev Jan-2019

Page 136 of 143

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900MHz Factory Default Settings							
Operation Mode	Default	MultiPoint Parameters	Default				
(3) Xmit rate	1						
(4) RF Data Rate	3						
(5) RF Xmit Power	10						
(6) Slave Security	0						
(7) RTS to CTS	0						
(8) Retry Timeout	255						
(9) Low Power Mode	0						
(A) High Noise	0						
(B) MCU Speed	0						
(C) Remote LED	0						
(E) Encryption							
Strength	(0) Off						
Enter Key	Blank						
Channel Key	Blank						

LUM0110AA Rev Jan-2019

Page 137 of 143

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# Appendix D: 900MHz Channel Frequency IDs

900MHz Channel Frequency IDs							
ID	Frequency		ID	Frequency		ID	Frequency
0	902.2464		40	911.4624		80	920.6784
1	902.4768		41	911.6928		81	920.9088
2	902.7072		42	911.9232		82	921.1392
3	902.9376		43	912.1536		83	921.3696
4	903.1680		44	912.3840		84	921.6000
5	903.3984		45	912.6144		85	921.8304
6	903.6288		46	912.8448		86	922.0608
7	903.8592		47	913.0752		87	922.2912
8	904.0896		48	913.3056		88	922.5216
9	904.3200		49	913.5360		89	922.7520
10	904.5504		50	913.7664		90	922.9824
11	904.7808		51	913.9968		91	923.2128
12	905.0112		52	914.2272		92	923.4432
13	905.2416		53	914.4576		93	923.6736
14	905.4720		54	914.6880		94	923.9040
15	905.7024		55	914.9184		95	924.1344

Note: See 900MHz Channel Select Parameters (on page 44) for additional information.

LUM0110AA Rev Jan-2019

Page 138 of 143

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900MHz Channel Frequency IDs							
ID	Frequency		ID	Frequency		ID	Frequency
16	905.9328		56	915.1488		96	924.3648
17	906.1632		57	915.3792		97	924.5952
18	906.3936		58	915.6096		98	924.8256
19	906.6240		59	915.8400		99	925.0560
20	906.8544		60	916.0704		100	925.2864
21	907.0848		61	916.3008		101	925.5168
22	907.3152		62	916.5312		102	925.7472
23	907.5456		63	916.7616		103	925.9776
24	907.7760		64	916.9920		104	926.2080
25	908.0064		65	917.2224		105	926.4384
26	908.2368		66	917.4528		106	926.6688
27	908.4672		67	917.6832		107	926.8992
28	908.6976		68	917.9136		108	927.1296
29	908.9280		69	918.1440		109	927.3600
30	909.1584		70	918.3744		110	927.5904
31	909.3888		71	918.6048		111	927.8208
32	909.6192		72	918.8352			
33	909.8496		73	919.0656			
34	910.0800		74	919.2960			
35	910.3104		75	919.5264			
36	910.5408		76	919.7568			
37	910.7712		77	919.9872			
38	911.0016		78	920.2176			
39	911.2320		79	920.4480			

Page 139 of 143

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# Appendix E: FreeWave Legal Information

#### **Export Notification**

FreeWave Technologies, Inc. products may be subject to control by the Export Administration Regulations (EAR) and/or the International Traffic in Arms Regulations (ITAR). Export, re-export, or transfer of these products without required authorization from the U.S. Department of Commerce, Bureau of Industry and Security, or the U.S. Department of State, Directorate of Defense Trade Controls, as applicable, is prohibited. Any party exporting, re-exporting, or transferring FreeWave products is responsible for obtaining all necessary U.S. government authorizations required to ensure compliance with these and other applicable U.S. laws. Consult with your legal counsel for further guidance.

#### **Restricted Rights**

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FreeWave products are designed and manufactured in the United States of America.

#### **FCC Notifications**

#### Supplier's Declaration of Conformity

Model numbers: FGR3-C-U, FGR3-T-U, FGR3-CE-U

Company contact information: 5395 Pearl Parkway, Boulder, CO 80301

Phone number: 303.381.9200

Website: www.FreeWave.com

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) This device may not cause harmful interference and 2) this device must accept any interference received, including interference that may cause undesired operation.

The content of this guide covers FreeWave Technologies, Inc. models sold under FCC ID: KNYFGR3.

Page 140 of 143

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LUM0110AA Rev Jan-2019

All models sold under the listed FCC ID(s) must be installed professionally and are only approved for use when installed in devices produced by FreeWave Technologies or third party OEMs with the express written approval of FreeWave Technologies, Inc. Changes or modifications should not be made to the device.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antennas used MUST have a separation distance of at least 22.4 cm from all persons and MUST NOT be colocated or operate in conjunction with any other antenna or transmitter.

#### FCC Host Installation and Label

When any FreeWave Technologies, Inc. module is placed inside a Host, a label must be placed on the outside of the Host. The label must include the text: "**Contains FCC: KNYFGR3**".

#### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 22.4 cm between the radiator and your body.

#### FCC Notification of Power Warning

The FGR3 Wireless Data Radios covered in this document has a maximum transmitted output power of 1000mW.

The antennas used MUST provide a separation distance of at least 22.4 cm from all persons and MUST NOT be co-located or operate in conjunction with any other antenna or transmitter.

#### **ISED Notifications**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Ce dispositif est conforme aux normes permis-exemptes du Canada RSS d'industrie. L'opération est sujette aux deux conditions suivantes: (1) ce dispositif peut ne pas causer l'interférence, et (2) ce dispositif doit accepter n'importe quelle interférence, y compris l'interférence qui peut causer le fonctionnement peu désiré du dispositif.

The content of this documentation covers FreeWave Technologies, Inc. models sold under IC: 2329B-FGR3.

#### **ISED Host Installation and Label**

When any FreeWave Technologies, Inc. module is placed inside a Host, a label must be placed on the outside of the Host. The label must include the text "**Contains IC: 2329B-FGR3**".

#### **ISED Radiation Exposure Statement**

This system has been evaluated for RF Exposure per RSS-102 and is in compliance with the limits specified by Health Canada Safety Code 6. The system must be installed at a minimum separation distance from the antenna to a general bystander of 13.1 inches (33.3 cm) to maintain compliance with the General Population limits.

L'exposition aux radiofréquences de ce système a été évaluée selon la norme RSS-102 et est jugée conforme aux limites établies par le Code de sécurité 6 de Santé Canada. Le système doit être installé à une distance minimale de 13.1 pouces (33.3 cm) séparant l'antenne d'une personne présente en conformité avec les limites permises d'exposition du grand public.

#### **Professional Installation**

All models sold under the listed IC ID must be professionally installed.

#### Detachable Antenna Usage

This radio transmitter 2329B-FGR3 has been approved by ISED to operate with the antenna types listed in the Approved Antennas List (on page 142) with maximum permissible gain indicated.

Le présent émetteur radio 2329B-FGR3 a été approuvé par ISED pour fonctionner avec les types d'antenne énumérés dans le Approved Antennas List (on page 142) et ayant un gain admissible maximal.

Page 141 of 143

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**Important!**: Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

#### Approved Antennas List

Approved Antennas List					
Antenna Type	Impedance (Ohms)				
Yagi Directional	8.6	50			
Omni-directional	8.15	50			

#### **GNU License Notification**

Some of the software in the firmware is licensed under the GNU General Public License and other Open Source and Free Software licenses. Contact FreeWave to obtain the corresponding source on CD.

#### UL Notifications / Warnings - Class1 Div2



**Warning! EXPLOSION HAZARD!** - Substitution of components may impair suitability for Class 1, Division 2.

Warning! DO NOT REMOVE or insert the diagnostics cable while the circuit is live!

#### **UL Power Source**

Input voltage for the listed models is +6.0 to +30.0 VDC.

Important!: Input power shall be derived from a certified, Class 2 power source.

# **cFL**<sup>®</sup>US

Do not connect or disconnect any connectors while the circuit is live unless the area is known to be nonhazardous.



Warning! The FGR3-WC model described in this User Manual is NOT UL certified.

• Models FGR3-C-U, FGR3-CE-U, and FGR3-T-U are suitable for use in Class 1, Division 2, Groups A, B, C, and D or non-hazardous locations only.

#### Schedule of Limitations

- Provision shall be made to prevent the rated voltage being exceeded by the transient disturbances of more than 140% of the peak rated voltage.
- The system shall be mounted in an ATEX certified enclosure with a minimum ingress protection rating of at least IP54 as defined in EN60529 and used in an environment of not more than pollution degree 2.
- The enclosure must have a door or cover accessible only by the use of a tool.
- Ambient Temperature -40°C to +75°C.
- Supply conductors should be a minimum 85°C.

Page 142 of 143

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