# **PocketWizard Plus**

#### Users Manual

## Put the magic of a Wizard into your photos

LPA Design So. Burlington VT

#### Users Manual Rev 0.1

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Receiver	1.0	1.0

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#### Introduction

Congratulations on your purchase of the PocketWizard Plus radio slave. This is the newest entry in the most reliable line of radio slave products available. The PocketWizard Plus is a fully digital radio system, making use of a microprocessor in both the transmitter and the receiver. Digital signaling allows the PocketWizard Plus to reject spurious noise, and to receive weak signals without any degradation in performance.

#### **PocketWizard Plus Features**

- Four selectable ID numbers (channels), compatible with the original PocketWizard Channels 1-4, and Chanels 1-4 on the PocketWizard Max.
- · Regulated power supply no performance degradation until low battery indication
- · Digital trigger signal virtually eliminates false fires
- Sync at speeds up to 1/250 second with a focal plane shutter or 1/500 second with a lief shutter (it takes approximately 540uS for the receiver to respond to a sync)
- · Will trigger most cameras with motor drive ports
- · Allows you to use a strobe you carry with you, a remote strobe, or both
- Light weight weighs less than 4.5 ounces with batteries.
- · Uses 2 AA batteries or AC adapter

## **Getting Started**

## Using your PocketWizard Plus

- 9. Install batteries or use an AC adapter in the transmitter and receiver.
- 10. Attach a sync cord (PC to miniphone is the most common) from your camera to the Sync In connector on the transmitter or use the hot shoe to mount the transmitter to your camera. Note that the Sync In and Sync Out jacks look the same,.
- 11. Attach a sync cord from the Sync Out connector on the receiver to your strobe pack
- 12. Set the Slide Switch on the PocketWizard Plus transmitter and receiver to the same ID number
- 13. Turn the transmitter and receiver on. They will automatically sync up to 1/250th of a second with a focal plane shutter and 1/500 with a lief shutter
- 14. Verify that the light on the receiver blinks every few seconds
- 15. Verify that the light on the transmitter double blinks every few seconds
- 16. Move the LOCAL BOTH REMOTE selector switch on the transmitter to the Both position
- 17. Press the Test Fire button on the transmitter and confirm that the remote strobe goes off. The receiver will stay activated as long as you hold the Test Fire button.

## **Installing Batteries**

To install batteries, open the battery compartment door, and insert two AA batteries. Make sure that they are in the proper orientation, as shown on the label in the battery compartment.

#### When to Change Batteries

If the light on the PocketWizard Plus transmitter or receiver stops blinking, the batteries are low. Press the test fire button on the transmitter, and see if the receiver light turns on. If it does, you still have some battery life remaining, however with reduced range. If the light does not turn on, the batteries should be replaced. Expected battery life for the receiver is about 120 hours, the transmitter should last about 200 hours.

#### **Connecting the Transmitter to the Camera**

To connect the PocketWizard Plus transmitter to the camera you have two choices. The preferred method of connecting is to use the built in hot-shoe. Slide the PocketWizard Plus into the hot shoe on your camera. If you do not have a hot shoe, you will need a PC to miniphone cable. The miniphone end plugs into the Sync In terminal on the transmitter and the PC connection plugs into your camera's PC connector.

#### Connecting the Receiver to the Flash Pack

To connect a receiver to a flash pack requires a cable with a mini phone plug for the Sync Out terminal on the receiver and the appropriate connector for your strobe. Sync cables are available for most popular strobes. (see the included accessories list).

## **Connecting the Transmitter to a Local Strobe**

The transmitter is equipped with a miniphone connector labeled Sync Out. With the appropriate adapter or cable, a strobe pack can be fired by cable from the transmitter without the use of a receiver. To fire the local pack, the local - both - remote switch should be in the Local or Both position. NOTE: Most modern flash packs have low voltage, low current sync terminals. Some older packs have as much as 400 volts applied across the sync terminals. The PocketWizard Plus is designed to work with voltages as high as 300 volts, and may not work with higher voltage packs. If you have an older flash unit, check with the manufacturer to make sure your pack will

not exceed these limits. You may also purchase an LVT (Low Voltage Trigger) from LPA Design or your strobe manufacturer.

#### TRANSMITTER and RECEIVER ORIENTATION

Long range performance of your PocketWizard Plus radio slave system is dependent on orienting and positioning the units properly. In general, it is a good idea to have line of sight between the transmitter and the receivers. If this is not possible, try to keep the units away from large metal, concrete, or water-filled objects. (remember that people and trees are both full of water.) Receivers can be mounted to flash packs using Velcro tape or with the 1/4-20 threaded insert as long as you are sure that the receiver is mounted such that the antenna is completely above the top edge of the pack. It is best under all circumstances to avoid any contact between the antenna of the units and anything metallic.

You may find "dead spots" in some areas. These are caused by a number of different things, but the solution is almost always the same - try moving the unit a few inches to one side or the other. Again, try not to put the units behind concrete, metal, hills - anything that absorbs radio.

## Care and Feeding...

To insure continued reliability, please follow these guidelines:

- Do not subject the unit to high mechanical shock (don't drop it!)
- Damage may occur to some components if the PocketWizard Plus is stored below -40°C (-40°F) or above +85°C (185°F).
- · Keep your PocketWizard Plus dry.
- Do not connect any device to this unit unless that device is approved for use by LPA
  Design. Connection to unapproved devices may cause damage and will void your
  warranty.
- Remove the batteries when storing the unit for an extended amount of time. Remove spent batteries promptly.
- · Turn off units when not in use.
- To clean the PocketWizard Plus, use a lightly dampened cloth to wipe the exterior surfaces. Do not use solvents or other cleansers. Do not immerse the unit in any liquid.

## **Troubleshooting Guide**

There are very few things that can go wrong with the PocketWizard Plus. In most cases, the first indication of a problem is that "it just doesn't work". If you do have a problem, please follow the troubleshooting steps in order.

#### **Before you start troubleshooting:**

- Make sure that there are good batteries in both transmitter and receiver, or a working AC adapter plugged into the AC adapter jack.
- · Turn both units off, wait a few seconds, then back on
- · Make sure that both units are set to the same ID number
- Place the Local both remote switch on the transmitter in the BOTH position

These steps should fix most problems. If there is still a problem, use the following troubleshooting table

## **Symptom / Cause - Solution**

PROBLEM: The LED (transmitter or receiver) doesn't blink.

CAUSE/SOLUTION: If you have done all of the "Before you start" steps and a light doesn't blink, that unit should be sent in for repair.

PROBLEM: The LED on the transmitter is stuck on Camera sync stuck on - unplug the sync cable at the camera end. Bad cable - unplug the cable at the PocketWizard Plus end. Stuck test fire button - press it and see that it snaps back out.

PROBLEM: When I press Test fire, the remote strobe doesn't fire, and the light on the receiver doesn't turn on.

#### CAUSES/SOLUTIONS:

- Bad transmitter / receiver orientation Try reorienting or repositioning the transmitter and/or receiver according to the Transmitter/Receiver Orientation section.
- · Too long a distance see if moving closer to the receiver causes the unit to work

PROBLEM: When I press Test fire, the remote strobe doesn't fire, but the light on the receiver does come on.

#### CAUSES/SOLTIONS:

- Bad cable try connecting the pack to the sync out on the transmitter, and press test fire. If the strobe works connected to the transmitter, the receiver needs repair. If the strobe does not work when connected to the transmitter, replace the cable.
- Incompatible pack If you have replaced the cable, and the strobe still doesn't work (connected to either the transmitter or the receiver), it may not be compatible with the PocketWizard Plus. Try another pack (of a different model), if the second pack works then the first is not compatible. Some older packs have very high sync voltage and are not compatible with the PocketWizard Plus.

## Warranty

This warranty is given to you (the end user) by LPA Design, 1350 Shelburne Road, Suite 265, So. Burlington, Vermont, 05403, U.S.A. If you experience difficulty with your PocketWizard Plus (tm) product you may return the product to any factory authorized representative for repair. Please be certain that your product is properly packaged before shipment. If possible, use the original packaging. Seller is not responsible for damage during shipment. LPA Design will make every effort to promptly return the repaired product, subject to availability of parts. In - Warranty Service

All PocketWizard Plus Products are warranted against defects in workmanship and materials for a period of one (1) year from the date of purchase. The only acceptable proof of purchase is a sales receipt which must contain the date of purchase and the serial numbers. During the warranty period LPA Design will repair or, if necessary, replace defective components at no charge. To obtain warranty service, please contact the dealer from whom you purchased the product or your regional sales representative. If you have shipped your product (freight prepaid) to an authorized service facility, LPA Design will return the product to you after it has been repaired or replaced. LPA Design will pay surface shipping charges to return the product to you. If you desire express shipment or special shipment, shipping charges will be billed to you. If LPA Design repairs or replaces the product, it may use reconditioned parts or materials. All service work is warranted by LPA Design for 30 days from the date of shipment of the repaired product or the original warranty period, whichever is longer.

This warranty does not apply to defect or damage resulting from: (a) accident or misuse, or as a result of modifications or repairs made by unauthorized personnel; (b) failure to operate or maintain the product according to manuals; (c) failure to provide a suitable environment for the product; (d) use of the product for any use other than for which it was intended; (e) battery leakage; (f) any cause external to the product. This warranty is not assignable and runs only to the original purchaser. This warranty does not cover any product acquired by you for the purpose of remarketing, reselling, leasing or renting to any other person.

NO OTHER WARRANTY IS EXPRESSED OR IMPLIED BEYOND THE FACE HEREOF, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LPA DESIGN IS NOT LIABLE FOR CONSEQUENTIAL OR SPECIAL DAMAGES ARISING FROM THE PRODUCT OR ITS FAILURE TO FUNCTION PROPERLY, EVEN IF LPA DESIGN HAS BEEN NOTIFIED OF THE POSSIBILITY OF SUCH DAMAGES.

Out of Warranty Service

Beyond the one (1) year warranty period, LPA Design will repair or replace defective components on a time and materials basis. If LPA Design repairs or replaces the product, it may use reconditioned parts or materials. All service work is warranted by LPA Design for 30 days from the date of shipment of the repaired product. Call your sales representative for more information.

Policy on Changes or Upgrades

All PocketWizard Plus (tm) products are sold on the basis of descriptive specifications in effect at the time of sale. LPA Design reserves the right to make periodic changes or improvements to any product and shall make every effort to notify the owner of changes or improvements, but LPA Design has no obligation to modify or update products once sold.

General

The validity, construction and effect of this warranty shall be governed by the laws of the State of Vermont. If any provision of this warranty is found invalid, the remaining provisions of this warranty shall not be affected or invalidated.

#### **FCC Statements:**

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC ID Numbers: Receiver: KDS-PW2-003

Transmitter: KDS-PW2-002